

# Estudo Técnico Preliminar 40/2024

## 1. Informações Básicas

Número do processo: 9079610110000355.000025/202403

## 2. Descrição da necessidade

### 2.1. Licença de comunicação unificada, com integração ao tronco SIP;

2.1.1. Com base nas necessidades identificadas, é importante que o setor de Tecnologia da Informação adquira uma licença adicional para integrar com o atual tronco SIP Trunk, a fim de otimizar a gestão das comunicações no CRCRO. Embora a infraestrutura de telefonia digital já conte com um tronco SIP Trunk ativo (Contrato n.º 009/2022), a ausência dessa licença limita o gerenciamento adequado.

2.1.2. A aquisição permitirá a criação de ramais para todos os colaboradores, promovendo uma comunicação interna mais eficiente por meio de ligações, chats ou reuniões, especialmente para aqueles que não possuem smartphones institucionais.

2.1.3. Além disso, a Coordenadora de Tecnologia da Informação terá acesso ao painel de administração, possibilitando uma gestão mais eficaz da qualidade das chamadas e garantindo maior segurança, por meio de bloqueio de IPs desconhecidos e monitoramento contínuo. Esse controle adicional resultará em maior eficiência operacional e a produtividade geral do setor.

### 2.2. Licença de videoconferência e webinar para eventos de formação continuada

2.2.1. Para atender às necessidades do Desenvolvimento Profissional, especialmente durante a realização de eventos de formação continuada na modalidade virtual, é necessário adquirir uma licença de videoconferência adequada.

2.2.2. Grande parte dos cursos oferecidos pelo setor são híbridos ou virtuais, e com os benefícios identificados desde 2020, a equipe decidiu manter essa metodologia para reuniões e eventos. Muitos profissionais contábeis optam por participar de cursos virtualmente, principalmente por questões de economia e conveniência, já que essa modalidade reduz custos com deslocamento.

2.2.3. Existem licenças que também permitem a transmissão ao vivo diretamente para o canal institucional do YouTube do CRCRO, facilitando a divulgação e ampliando o alcance das formações para um público maior. Com essa aquisição, o setor garantirá a qualidade e a eficiência na realização dos eventos, oferecendo uma experiência de aprendizagem acessível, produtiva e conectada aos canais institucionais. Por exemplo, em eventos com convidados de fora do estado ou para público ampliado, a transmissão ao vivo permite maior acesso e reduz custos de organização.

2.2.4. Essas licenças também atendem a requisitos de segurança, com criptografia e estabilidade para eventos de grande porte, garantindo que o CRCRO possa realizar eventos com elevado número de participantes sem comprometer a segurança de dados ou a qualidade da transmissão. Como exemplo prático, durante formações continuadas ou seminários, o CRCRO poderá realizar atividades em grupo em salas virtuais e controlar o acesso dos participantes de forma segura e eficiente.

### 2.3. Licença Adobe

2.3.1. Para atender às necessidades da Assessoria de Comunicação e apoiar a elaboração do Relato Integrado do Conselho Regional de Contabilidade de Rondônia, é necessária a aquisição desta licença. A suíte Adobe oferece integração entre os diferentes programas oferecidos, o que facilita o fluxo de trabalho entre criação, edição e publicação de conteúdos. Com ela, podemos utilizar ferramentas profissionais de design e edição, como Photoshop, Illustrator e InDesign, garantindo a produção de conteúdos visuais de alta qualidade e compatíveis com as exigências do projeto.

2.3.2. A licença permitirá à Assessoria de Comunicação criar materiais visuais interativos e conteúdos multimídia, que poderão ser utilizados em campanhas digitais e outros projetos de divulgação. Por exemplo, para redes sociais e campanhas institucionais, a equipe poderá desenvolver conteúdos visuais profissionais e consistentes, como infográficos, banners e materiais gráficos adaptados para diversos formatos, aumentando o impacto visual e a identidade do CRCRO.

2.3.3. Além disso, em eventos como o Congresso Nacional de Contabilidade, que exige materiais específicos para os estandes dos regionais (testeira, balcão e painel), a licença permitirá a criação de artes de alta qualidade que representarão o estado de forma destacada. Na produção do Relato Integrado, exigido anualmente pelo Tribunal de Contas da União (TCU) desde 2018, a licença possibilitará a criação de um material interativo e digital, que, além de economizar impressões, oferece à sociedade uma visão mais clara sobre governança, estratégias e atividades desenvolvidas pelo Sistema CFC e CRC's.

2.3.4. Assim, ao centralizar a produção de material digital, a equipe contribui para a sustentabilidade e responsabilidade ambiental do CRCRO, ao reduzir a necessidade de materiais impressos.

2.3.5. Outro benefício importante é a ferramenta Adobe Acrobat Pro DC, que oferece funcionalidades essenciais para a edição e segurança de documentos PDF, incluindo a proteção de arquivos, a assinatura digital e a conformidade com a Lei Geral de Proteção de Dados (LGPD). Com isso, a licença Adobe Creative Cloud não só melhora a produção visual, como também garante a segurança e o tratamento adequado dos dados sensíveis da organização, alinhando-se às necessidades legais e de segurança da informação.

2.3.6. Portanto, a aquisição dessa licença é não apenas uma questão de melhorar a qualidade dos materiais produzidos, mas também de atender às demandas de conformidade, sustentabilidade e inovação que são essenciais para o CRCRO.

### 3. Área requisitante

Área Requisitante	Responsável
Tecnologia da Informação	Leticia Emily Moronha Moura Costa

### 4. Necessidades de Negócio

4.1. Diante das exigências crescentes para otimizar a comunicação, garantir o cumprimento de exigências institucionais e ampliar o impacto das iniciativas de formação e capacitação, o CRCRO identifica a necessidade de investir em ferramentas tecnológicas essenciais. As licenças propostas buscam não apenas atender às demandas operacionais, mas também alinhar o CRCRO às

melhores práticas de sustentabilidade e eficiência, fortalecendo sua identidade institucional e ampliando a qualidade dos serviços prestados à sociedade.

4.2. Abaixo listamos as principais necessidades de negócio:

**4.2.1. Melhoria da Comunicação Interna e Externa:** Há uma necessidade de otimizar a comunicação entre setores e com o público externo, especialmente em um ambiente de trabalho híbrido. A licença para integração com o tronco SIP Trunk facilita a criação de ramais e canais de contato interno, reduzindo custos de comunicação e promovendo a agilidade essencial para o CRCRO.

**4.2.2. Ampliar o Alcance dos Eventos de Formação:** Existe uma demanda crescente por eventos de capacitação e formação contínua. O CRCRO precisa de uma solução de videoconferência confiável que permita tanto a participação de colaboradores internos quanto o acesso de um público externo via transmissão em canais institucionais. Isso ampliará o impacto e o alcance das iniciativas de desenvolvimento profissional promovidas pelo CRCRO.

**4.2.3. Atender Exigências Institucionais e Normativas:** O Relato Integrado, exigido pelo Tribunal de Contas da União desde 2018, deve ser apresentado em alta qualidade visual e interatividade, o que demanda uma ferramenta profissional, como a Adobe Creative Cloud. Com essa licença, o CRCRO cumpre as exigências normativas, produzindo um material de alta qualidade que, além de economizar em impressões, é mais acessível e transparente para a sociedade.

**4.2.4. Fortalecer a Identidade Visual e a Imagem Institucional:** Criar materiais gráficos consistentes e de alto padrão para campanhas digitais e eventos, como o Congresso Nacional de Contabilidade, contribui para fortalecer a identidade visual e a imagem institucional do CRCRO, melhorando sua representatividade junto à comunidade contábil e à sociedade em geral.

**4.2.5. Redução de Custos e Sustentabilidade:** A digitalização dos materiais e a otimização da comunicação resultam em redução de custos operacionais e apoiam práticas de sustentabilidade, eliminando a necessidade de materiais impressos e promovendo a responsabilidade ambiental do CRCRO.

**4.2.6. Plano de Contratações Anual:** Atender às demandas registradas no Plano de Contratações Anual (PCA) do exercício de 2024, relacionadas à modernização de processos e aquisição de soluções tecnológicas que atendem às necessidades operacionais do CRCRO.

4.3. A contratação proposta está alinhada com os objetivos estratégicos delineados no Planejamento Estratégico do Sistema CFC/CRCs, ratificado pela Resolução CFC nº 1.543/18, e também com as diretrizes estabelecidas no Plano Diretor de Tecnologia da Informação (PDTI) do CRCRO para o período de 2024/2025.

4.3.1. Esses objetivos estratégicos, que visam ampliar e integrar o uso da tecnologia da informação (Objetivo nº 3), e garantir qualidade e confiabilidade nos processos e procedimentos (Objetivo n.º7), refletem diretamente a necessidade identificada para a contratação proposta.

4.4. Os projetos n.º 5010 - Modernização do Parque Tecnológico (Hardware e Software) e 3014 - Promover a Educação Continuada (Cursos e Palestras) subsidiam a presente contratação;

## 5. Necessidades Tecnológicas

### 5.1. Especificações mínimas das licenças:

**5.1.1. Licença de comunicação unificada, com integração ao tronco SIP;**

5.1.1.1. A solução deve ser compatível com o tronco SIP Trunk atualmente em operação no CRCRO (Contrato n.º 009/2022).

5.1.1.2. A licença deve incluir um Painel de Controle intuitivo e acessível, tanto para administradores quanto para usuários, permitindo a gestão de chamadas, configuração de ramais e monitoramento de desempenho de forma prática e eficiente.

5.1.1.3. Acesso à interface administrativa para monitoramento detalhado das chamadas e análise de qualidade de serviço (QoS), com gráficos e relatórios customizáveis sobre volume de chamadas, status e duração, e com capacidade para gerar alertas automáticos em caso de falhas ou instabilidades.

5.1.1.4. Controle para níveis de acesso (perfis) por grupos e por usuários, possibilitando limitações /permissões;

5.1.1.5. Recurso para bloqueio de IPs não autorizados, com sistemas de alerta em tempo real.

5.1.1.6. Suporte técnico e help-desk em dias úteis;

5.1.1.7. O idioma da solução deve ser Português (Brasil), abrangendo todos os módulos, interfaces e relatórios, para facilitar o uso e treinamento dos usuários.

5.1.1.8. A solução deve ser compatível com o PABX, permitindo integração total entre o sistema de telefonia e a plataforma, com funcionalidades como discagem por ramais, correio de voz unificado, conferências e gravação de chamadas. A solução também deve ser escalável, permitindo adicionar novos ramais e recursos conforme a demanda do CRCRO.

5.1.1.9. A licença deve permitir a configuração de regras de roteamento de chamadas (baseado em horários, prioridades, ou ramais específicos), com a capacidade de criar filas de atendimento e de chamadas simultâneas para gerenciar altos volumes de chamadas durante eventos ou campanhas de maior demanda.

5.1.1.10. Monitoramento em tempo real das chamadas, com relatórios detalhados sobre uso, falhas e desempenho do sistema.

5.1.1.11. A solução deve possuir chat integrado para comunicação rápida entre usuários, além de possibilitar a criação de reuniões internas e externas, com recursos de bloqueio de acessos não autorizados, garantindo que apenas usuários convidados possam participar das reuniões. O sistema deve oferecer um controle de acesso dinâmico, onde os anfitriões das reuniões possam moderar quem entra, bloqueando participantes não convidados automaticamente.

5.1.1.12. Para as reuniões criadas, deve haver a possibilidade de limitar o número de participantes a 100 usuários simultâneos, com recursos adicionais como sala de espera, controle de áudio e vídeo dos participantes, e moderação de conteúdo. Além disso, as reuniões devem ser criptografadas de ponta a ponta para garantir a segurança da comunicação.

5.1.1.13. Suporte a 8 (oito) chamadas simultâneas.

**5.1.2. Licença de videoconferência e webinar, com capacidade para no mínimo 600 participantes, permitindo a realização de eventos de formação continuada de grande porte, com recursos de interação e controle,:**

5.1.2.1. A licença de videoconferência deve ter capacidade para realizar transmissões ao vivo de eventos, com suporte para diferentes tipos de formatos de reunião (seminários, webinars, workshops), garantindo que o evento seja acessível a um público amplo, com uma qualidade de transmissão profissional.

5.1.2.2. A solução deve oferecer suporte para integração com plataformas de transmissão externas, como o YouTube, permitindo a transmissão ao vivo diretamente para o canal institucional do CRCRO, sem interrupções e com qualidade ininterrupta durante o evento.

5.1.2.3. A licença deve ser capaz de suportar eventos de grande porte com até 600 participantes simultâneos, sem perda de qualidade, estabilidade ou latência na transmissão. Isso inclui eventos que demandam múltiplos painéis de discussão e interação entre os participantes. A plataforma deve ser escalável, permitindo que o número de participantes possa ser aumentado conforme necessário.

5.1.2.4. A solução deve incluir um Painel de Controle intuitivo e acessível, tanto para administradores quanto para usuários, permitindo a gestão de configurações do evento, como controle de participantes, atribuição de moderadores, gravação em tempo real, e monitoramento do desempenho da plataforma durante a transmissão.

5.1.2.5. A solução deve incluir um chat integrado durante o evento, permitindo que os participantes interajam com os apresentadores e entre si, com recursos de moderação (habilitação de mensagens, bloqueio de mensagens inadequadas, etc.) e filtros para controle de conteúdo.

5.1.2.6. A plataforma deve oferecer a capacidade de registrar e armazenar todos os eventos, tanto em formato de vídeo quanto como transcrição dos textos, para que os participantes possam visitar o conteúdo posteriormente. O acesso a essas gravações deve ser restrito a usuários autenticados para garantir a segurança e integridade do material.

5.1.2.7. Relatórios detalhados de cada evento devem ser gerados automaticamente, incluindo dados sobre o número de participantes, tempo médio de participação, mensagens enviadas no chat, tempo de transmissão e outros dados relevantes. Esses relatórios devem estar disponíveis em formatos acessíveis, como PDF e CSV, para posterior análise.

5.1.2.8. A solução deve ser compatível com sistemas de autenticação de múltiplos fatores (MFA) para garantir a segurança do acesso aos eventos e à plataforma de videoconferência, especialmente para eventos com conteúdo sensível ou de acesso restrito.

5.1.2.9. A plataforma deve garantir a estabilidade e segurança da conexão durante eventos de grande porte, com a possibilidade de monitoramento de uso de banda e gestão de qualidade de serviço (QoS) para priorizar a transmissão de áudio e vídeo sem falhas ou quedas.

5.1.2.10. A solução deve permitir a personalização da interface do evento, incluindo a inclusão de logotipos e cores corporativas, além de permitir a inserção de slides ou outros materiais visuais diretamente na plataforma de videoconferência.

### **5.1.3. Licença Adobe:**

5.1.3.1. A licença deve incluir acesso completo às principais ferramentas do Adobe Creative Cloud, como Photoshop, Illustrator, InDesign, Premiere Pro, After Effects, Adobe XD e Acrobat Pro, para garantir que todas as necessidades de design, edição de imagem, vídeo, animação e criação de conteúdos digitais sejam atendidas.

5.1.3.2. A solução deve ser compatível com Windows e macOS, garantindo a flexibilidade de uso em diferentes plataformas operacionais dentro do CRCRO. A licença deve fornecer acesso à versão mais recente das ferramentas, com atualizações automáticas e contínuas para garantir que a equipe tenha sempre as funcionalidades mais atuais e as correções de segurança mais recentes.

5.1.3.3. Deve ser possível instalar e utilizar as ferramentas em múltiplos dispositivos, permitindo que a equipe de design e comunicação tenha acesso às ferramentas criativas em diferentes ambientes de trabalho, com a possibilidade de sincronização de arquivos na nuvem para facilitar o compartilhamento e o acesso remoto.

5.1.3.4. A licença deve permitir o acesso ao Adobe Stock, oferecendo uma ampla gama de recursos visuais, como imagens, vídeos, gráficos vetoriais e templates, que poderão ser utilizados em campanhas digitais, criação de materiais gráficos e outros projetos visuais, economizando tempo na criação de conteúdos.

5.1.3.5. Deve permitir a criação de materiais interativos e multimídia, como infográficos, banners digitais, vídeos, animações e outros tipos de conteúdo que atendem às necessidades de marketing, comunicação digital e eventos do CRCRO.

5.1.3.6. A solução deve possibilitar a colaboração em tempo real, permitindo que vários usuários possam trabalhar simultaneamente no mesmo arquivo, facilitando o processo criativo e a revisão de documentos, principalmente em projetos que exigem aprovações de múltiplos departamentos.

5.1.3.7. A licença deve incluir suporte e treinamento online, com tutoriais e materiais de aprendizado acessíveis para a equipe, permitindo que todos possam se atualizar sobre as funcionalidades avançadas das ferramentas e melhorar sua produtividade.

5.1.3.8. A licença deve ter capacidade para exportação em múltiplos formatos, garantindo que os materiais criados possam ser facilmente ajustados para diferentes plataformas e finalidades, como impressão (PDF, CMYK), mídias sociais (JPEG, PNG), vídeos (MP4, MOV), entre outros.

5.1.3.9. Deve ser possível realizar a edição e revisão de documentos de forma colaborativa, utilizando ferramentas como o Adobe Acrobat Pro para a criação de formulários interativos, revisão de documentos em PDF e integração com fluxos de trabalho internos de aprovação e assinatura digital.

5.1.3.10. A licença deve incluir armazenamento em nuvem, permitindo que os arquivos e projetos sejam acessados e compartilhados de maneira segura entre os membros da equipe, facilitando a colaboração remota e evitando a perda de dados. A sincronização com o Adobe Creative Cloud deve garantir que todos os arquivos estejam sempre atualizados.

5.1.3.11. A licença deve oferecer recursos de segurança avançados, como criptografia de arquivos e autenticação multifatorial (MFA), garantindo que os materiais sensíveis e projetos confidenciais estejam protegidos.

5.1.3.12. Deve ser possível personalizar as preferências de software e adaptar os ambientes de trabalho dentro das ferramentas (ex.: atalhos de teclado, painéis personalizados) para otimizar o desempenho da equipe de design e comunicação.

## 6. Demais requisitos necessários e suficientes à escolha da solução de TIC

6.1. As licenças descritas nos itens 5.1.1. e 5.1.2. devem ter validade mínima de 12 (doze) meses, com a garantia de suporte técnico contínuo e acesso a atualizações necessárias para assegurar a estabilidade dos serviços ofertados aos profissionais contábeis e aos colaboradores do CRCRO.

6.2. A licença Adobe deverá ter validade mínima de 24 (vinte e quatro) meses, incluindo acesso às versões mais recentes dos programas disponíveis, com garantias de atualizações contínuas e suporte técnico. A solução contratada deve atender às exigências de qualidade e segurança no desenvolvimento de materiais gráficos e multimídia, com a possibilidade de expansão da licença, caso necessário, para contemplar futuras necessidades da equipe de comunicação.

6.3. Todas as licenças e soluções contratadas deverão estar em conformidade com as legislações vigentes, como a Lei Geral de Proteção de Dados (LGPD), garantindo a proteção e segurança dos dados do CRC-RO, além de atender às exigências normativas e de compliance do órgão.

## 7. Estimativa da demanda - quantidade de bens e serviços

Item	Descrição	Unidade de Medida	Quantidade
1	Licença de comunicação unificada, com integração ao tronco SIP, oferecendo recursos de videoconferência, chat corporativo e gestão de chamadas, permitindo comunicação interna eficiente, com controle de segurança e qualidade de serviço e validade de 12 meses.	UNIDADE	1
2	Licença de videoconferência e webinar, com capacidade para no mínimo 600 participantes, permitindo a realização de eventos de formação continuada de grande porte, com recursos de interação e controle, com validade de 12 meses..	UNIDADE	1
3	Software de edição de imagens e vídeos e diagramação de material gráfico que inclui integração com a nuvem para armazenamento e colaboração, suporte a múltiplos dispositivos (Windows e macOS) e atualizações contínuas, com validade de 24 meses.	UNIDADE	2

## 8. Levantamento de soluções

8.1. Foram realizadas pesquisas para identificar as melhores opções de ferramentas que atendam às necessidades de comunicação e software do CRCRO. Abaixo, estão descritas as principais características de cada item, com opções de ferramentas analisadas:

8.1.1. **Item 1:** Licença de comunicação unificada, com integração ao tronco SIP, oferecendo recursos de videoconferência, chat corporativo e gestão de chamadas, permitindo comunicação interna eficiente, com controle de segurança e qualidade de serviço e validade de 12 meses. **As opções analisadas são:**

8.1.1.1. O **Asterisk** e o **FreePBX** são soluções de telefonia VoIP flexíveis, amplamente personalizáveis, e populares em ambientes corporativos que buscam uma implementação de baixo custo. O Asterisk fornece o "motor" para gerenciar chamadas, enquanto o FreePBX atua como uma interface gráfica, simplificando a administração do sistema. Conforme descrito no Anexo IV - Soluções Analisadas, Item 3, o custo estimado dessa solução é de R\$ 4.506,61, já que ambos os sistemas são de código aberto e, portanto, gratuitos para instalação.

8.1.1.1.1. No entanto, para adaptar esta solução ao CRCRO, é necessário realizar um levantamento detalhado da infraestrutura lógica, como indicado no Pregão nº 9000772024 (Anexo IV, páginas 8 a 12). Esse levantamento é essencial para avaliar a compatibilidade com o servidor atual, testar funcionalidades, e planejar a migração de dados.

8.1.1.1.2. Além disso, para realizar uma análise completa e implementar a solução, seria necessária uma equipe técnica especializada ou a contratação de uma empresa para essa finalidade, o que implicaria custos adicionais e tempo para adequação da infraestrutura. **Dessa forma, o valor estimado de R\$ 4.506,61 se refere apenas ao software, mas a implementação efetiva exigirá um orçamento maior.** É importante ressaltar que o Setor de Tecnologia da Informação atualmente conta com apenas uma Coordenadora e um estagiário, o que limita os recursos para atender a toda a demanda do Conselho e, especialmente, para executar um projeto de migração como este

8.1.1.2. A solução **SONAX PABX** foi analisada, mas apresenta limitações de uso e não possui registros de adoção por outros entes públicos, conforme detalhado no Anexo IV - Item 4. Além disso, nas páginas 34 a 42, observa-se que o plano mais adequado seria o "Combo Free 500", com um custo de R\$ 855,90 mensais, totalizando R\$ 10.270,80 anuais.

8.1.1.2.1. A implementação demandaria treinamento e oferece um limite de apenas 40 ramais, enquanto o CRC-RO possui atualmente 51 usuários cadastrados. Além disso, o CRC mantém ramais desativados de ex-funcionários por cinco anos, conforme exigências de segurança da informação, com as seguintes justificativas:

- **Auditoria:** Dados de usuários inativos são necessários para auditorias, assegurando a conformidade com políticas de segurança.
- **Histórico de Atividades:** Registros permitem verificar atividades de ex-funcionários, caso haja necessidade de investigar incidentes.
- **Continuidade de Informações:** A manutenção dos dados evita a perda de informações que possam ser necessárias para futuras consultas.
- **Segurança e Compliance:** Preservar esses registros é uma prática recomendada por normas de segurança para garantir a integridade e rastreabilidade dos dados.

8.1.1.3. **3CX Pro Dedicado** (Auto Hospedado): Uma solução completa de PBX com videoconferência integrada e forte capacidade SIP. Ideal para empresas que buscam um sistema de telefonia e comunicação unificada. A 3CX se destaca como a opção mais acessível e eficiente para o CRCRO, pela facilidade de uso, não há limitação para criação de ramais, suporte contínuo e integração com a infraestrutura existente.



8.1.2. **Item 2:** Licença de videoconferência e webinar, com capacidade para no mínimo 600 participantes, permitindo a realização de eventos de formação continuada de grande porte, com recursos de interação e controle, com validade de 12 meses. **As opções analisadas são:**

8.1.2.1. **Microsoft Teams e Google Meet:** são focadas em comunicação corporativa e colaboração, com forte integração aos ecossistemas Microsoft 365 e Google Workspace. No entanto, essas soluções são mais viáveis quando adquiridas como parte de uma solução completa, incluindo servidores de e-mail, armazenamento em nuvem e outros serviços adicionais.

8.1.2.1.1. A aquisição de uma solução completa de servidores e colaboração da Microsoft ou Google Workspace está sendo analisada para o exercício de 2025, o que pode tornar essas ferramentas mais adequadas para o CRCRO a partir desse período. No contexto atual, ambas as soluções têm limitações que as tornam menos ideais para implementação imediata. Conforme o Anexo IV (páginas 26 a 44), ambas oferecem planos empresariais completos, mas com restrições para reuniões de grande porte.

8.1.2.1.2. Conforme o Relatório de Cotações (Anexo IV - Páginas 1 a 3), o Google Meet é oferecido como parte de um pacote completo do Google Workspace, incluindo e-mail, armazenamento em nuvem e outros aplicativos. Embora tenha bom custo-benefício para empresas, não é viável para o CRCRO, pois não pode ser adquirido de forma isolada.

8.1.2.1.3. Conforme o Relatório de Cotações (Anexo IV - Páginas 03 a 04), a única solução adquirida individualmente foi o Microsoft Teams Pro, com um custo total de R\$ 14.925,00. No entanto, ao analisar os planos empresariais completos (páginas 4 a 9), verifica-se que o Plano Business Standard, com um custo mensal estimado de R\$ 738,27 e anual de R\$ 8.859,24, limita a participação a no máximo 300 participantes em reuniões e webinars. Isso não atende ao requisito mínimo de 600 participantes, tornando a solução inviável para a realidade atual do CRCRO.

8.1.2.1.4. Para implementar tanto o Microsoft Teams quanto o Google Meet de forma eficaz, seria necessário modificar o Contrato nº 017/2021 de prestação de serviços de e-mail corporativo, integrando todas as soluções em um único pacote. Essa alteração contratual demandaria tempo e recursos adicionais, além de possíveis renegociações com os fornecedores.

8.1.2.2. **Zoom Meeting:** Ferramenta utilizada em videoconferências e também para reuniões de grande escala, com excelente custo-benefício. O Zoom atende plenamente às necessidades do CRCRO para eventos de formação continuada e grandes webinars, com recursos de interação e controle eficazes. Seu modelo de licenciamento é flexível e proporciona a escalabilidade necessária, além de se integrar bem com as demais ferramentas do CRCRO.

8.2. Diante do levantamento de mercado e da experiência prévia com as soluções, as opções Zoom e 3CX são as mais adequadas para o CRCRO. O Zoom oferece uma excelente relação custo-benefício para eventos de formação continuada e webinars, com robustez para suportar grandes eventos e flexibilidade nas funcionalidades. Já o 3CX se destaca pela sua integração com o tronco SIP e sua capacidade de fornecer uma solução de comunicação unificada com videoconferência, chat e gestão de chamadas, atendendo de forma eficaz e segura às necessidades de comunicação interna e externa do CRC-RO.

8.3. Destaca-se que, nos últimos anos, o CRCRO tem utilizado o Zoom Meeting, uma ferramenta que tem se mostrado satisfatória tanto para a Gerência de Desenvolvimento Profissional quanto para a Coordenadora do Setor de Tecnologia. O custo do serviço está dentro da média, considerando que o Regional oferece uma variedade de cursos híbridos e virtuais para os profissionais contábeis. Além disso, a solução é amplamente utilizada em reuniões internas e até mesmo em sessões plenárias, atendendo às diversas necessidades de comunicação.

8.4. Em relação à licença 3CX, ela se integra com o atual tronco SIP (Contrato n.º 09/2022), e a Coordenadora do Setor de Tecnologia está bastante satisfeita com sua relação custo-benefício e as funcionalidades específicas do sistema. A facilidade de uso da ferramenta é um dos principais pontos positivos, além do suporte contínuo oferecido pelo site oficial da 3CX (<https://www.3cx.com.br/>), que complementa as informações com um fórum ativo para esclarecimento de dúvidas sobre configurações do sistema. A solução tem sido eficaz, especialmente pela sua integração fluida com a infraestrutura já existente no CRCRO.

8.5. **Quanto ao item 3:** Software de edição de imagens e vídeos e diagramação de material gráfico que inclui integração com a nuvem para armazenamento e colaboração, suporte a múltiplos dispositivos (Windows e macOS) e atualizações contínuas, com validade de 24 meses.

8.6.1. Cabe ressaltar que o Adobe é a solução mais utilizada no mercado, de conhecimento dos usuários e de familiaridade pelos colaboradores do CRCRO. Além de ser a única opção que agrupa a todos os aplicativos necessários, o que significa que seriam necessárias mais de vinte plataformas para substituí-lo em todas as suas funcionalidades.

## 8.7. Formas de Licenciamento

- **Solução 1 (Licenciamento Temporário):** Contratação de licenças temporárias (1 a 36 meses), com redução de custo mensal proporcional ao período. Oferece atualizações incrementais e novos recursos durante o prazo de licenciamento. Os desenvolvedores geralmente comercializam ferramentas em determinados pacotes, como é o caso do Adobe Creative Cloud, que contempla, além da ferramenta editora de texto, mais de vinte aplicativos de criação para o desktop como o Photoshop, Illustrator, InDesign, Premiere Pro, XD, Dimension, Character Animator, dentre outros, cabendo ao cliente a escolha pela solução mais adequada em cada caso.
- **Solução 2 (Licenciamento Perpétuo):** Contratação por prazo indeterminado, oferecendo atualizações apenas para segurança e correções de bugs. Os valores para licenciamento geralmente são superiores à modalidade temporária, uma vez que o software poderá ser utilizado por tempo indeterminado pelo adquirente e também devido à rápida obsolescência tecnológica.
- **Solução 3 (Software Livre):** Ferramentas de código aberto, sem custo. Funcionalidades restritas e possíveis problemas de compatibilidade com outros softwares, além da necessidade de capacitação adicional

8.7.1. Diante das características de cada opção de mercado, considera-se a **solução 1** como a que melhor atende às necessidades do CRCRO. Isso porque o licenciamento temporário garante o repasse das contínuas melhorias na plataforma e das novas funções disponibilizadas, além de ser a opção que exige menor desembolso de recursos financeiros, no primeiro momento, já que possui valores mais baixos.

## 9. Análise comparativa de soluções

9.1. **Item 1:** Licença de comunicação unificada, com integração ao tronco SIP, oferecendo recursos de videoconferência, chat corporativo e gestão de chamadas, permitindo comunicação interna eficiente, com controle de segurança e qualidade de serviço e validade de 12 meses. **As opções analisadas são:**

9.1.1. O Asterisk e o **FreePBX** são soluções de telefonia VoIP flexíveis, amplamente personalizáveis, e populares em ambientes corporativos que buscam uma implementação de baixo custo. O Asterisk fornece o "motor" para gerenciar chamadas, enquanto o FreePBX atua como uma interface gráfica, simplificando a administração do sistema. Conforme descrito no Anexo IV - Soluções Analisadas, Item 3, o custo estimado dessa solução é de R\$ 4.506,61, já que ambos os sistemas são de código aberto e, portanto, gratuitos para instalação.

9.1.1.1. No entanto, para adaptar esta solução ao CRCRO, é necessário realizar um levantamento detalhado da infraestrutura lógica, como indicado no Pregão nº 9000772024 (Anexo IV, páginas 8 a 12). Esse levantamento é essencial para avaliar a compatibilidade com o servidor atual, testar funcionalidades, e planejar a migração de dados.

9.1.1.2. Além disso, para realizar uma análise completa e implementar a solução, seria necessária uma equipe técnica especializada ou a contratação de uma empresa para essa finalidade, o que implicaria custos adicionais e tempo para adequação da infraestrutura. **Dessa forma, o valor estimado de R\$ 4.506,61 se refere apenas ao software, mas a implementação efetiva exigirá um orçamento maior.** É importante ressaltar que o Setor de Tecnologia da Informação atualmente conta com apenas uma Coordenadora e um estagiário, o que limita os recursos para atender a toda a demanda do Conselho e, especialmente, para executar um projeto de migração como este

9.1.2. A solução **SONAX PABX** foi analisada, mas apresenta limitações de uso e não possui registros de adoção por outros entes públicos, conforme detalhado no Anexo IV - Item 4. Além disso, nas páginas 34 a 42, observa-se que o plano mais adequado seria o "Combo Free 500", com um custo de R\$ 855,90 mensais, totalizando R\$ 10.270,80 anuais.

9.1.2.1. A implementação demandaria treinamento e oferece um limite de apenas 40 ramais, enquanto o CRCRO possui atualmente 51 usuários cadastrados. Além disso, o CRC mantém ramais desativados de ex-funcionários por cinco anos, conforme exigências de segurança da informação, com as seguintes justificativas:

- **Auditoria:** Dados de usuários inativos são necessários para auditorias, assegurando a conformidade com políticas de segurança.
- **Histórico de Atividades:** Registros permitem verificar atividades de ex-funcionários, caso haja necessidade de investigar incidentes.
- **Continuidade de Informações:** A manutenção dos dados evita a perda de informações que possam ser necessárias para futuras consultas.
- **Segurança e Compliance:** Preservar esses registros é uma prática recomendada por normas de segurança para garantir a integridade e rastreabilidade dos dados.

9.1.3. **3CX Pro Dedicado** (Auto Hospedado): Uma solução completa de PBX com videoconferência integrada e forte capacidade SIP. Ideal para empresas que buscam um sistema de telefonia e comunicação unificada. A 3CX se destaca como a opção mais acessível e eficiente para o CRCRO, pela facilidade de uso, não há limitação para criação de ramais, suporte contínuo e integração com a infraestrutura existente.

9.2. **Item 2:** Licença de videoconferência e webinar, com capacidade para no mínimo 600 participantes, permitindo a realização de eventos de formação continuada de grande porte, com recursos de interação e controle, com validade de 12 meses. **As opções analisadas são:**

9.2.1. **Microsoft Teams e Google Meet:** são focadas em comunicação corporativa e colaboração, com forte integração aos ecossistemas Microsoft 365 e Google Workspace. No entanto, essas

soluções são mais viáveis quando adquiridas como parte de uma solução completa, incluindo servidores de e-mail, armazenamento em nuvem e outros serviços adicionais.

9.2.1.1. A aquisição de uma solução completa de servidores e colaboração da Microsoft ou Google Workspace está sendo analisada para o exercício de 2025, o que pode tornar essas ferramentas mais adequadas para o CRCRO a partir desse período. No contexto atual, ambas as soluções têm limitações que as tornam menos ideais para implementação imediata. Conforme o Anexo IV (páginas 26 a 44), ambas oferecem planos empresariais completos, mas com restrições para reuniões de grande porte.

9.2.1.2. Conforme o Relatório de Cotações (Anexo IV - Páginas 1 a 3), o Google Meet é oferecido como parte de um pacote completo do Google Workspace, incluindo e-mail, armazenamento em nuvem e outros aplicativos. Embora tenha bom custo-benefício para empresas, não é viável para o CRC-RO, pois não pode ser adquirido de forma isolada.

9.2.1.3. Conforme o Relatório de Cotações (Anexo IV - Páginas 03 a 04), a única solução adquirida individualmente foi o Microsoft Teams Pro, com um custo total de R\$ 14.925,00. No entanto, ao analisar os planos empresariais completos (páginas 4 a 9), verifica-se que o Plano Business Standard, com um custo mensal estimado de R\$ 738,27 e anual de R\$ 8.859,24, limita a participação a no máximo 300 participantes em reuniões e webinars. Isso não atende ao requisito mínimo de 600 participantes, tornando a solução inviável para a realidade atual do CRC-RO.

9.2.1.4. Para implementar tanto o Microsoft Teams quanto o Google Meet de forma eficaz, seria necessário modificar o Contrato nº 017/2021 de prestação de serviços de e-mail corporativo, integrando todas as soluções em um único pacote. Essa alteração contratual demandaria tempo e recursos adicionais, além de possíveis renegociações com os fornecedores.

9.3. Quanto ao **item 3**: Software de edição de imagens e vídeos e diagramação de material gráfico que inclui integração com a nuvem para armazenamento e colaboração, suporte a múltiplos dispositivos (Windows e macOS) e atualizações contínuas, com validade de 24 meses.

8.3.1. Cabe ressaltar que o Adobe é a solução mais utilizada no mercado, de conhecimento dos usuários e de familiaridade pelos colaboradores do CRCRO. Além de ser a única opção que agrupa a todos os aplicativos necessários, o que significa que seriam necessárias mais de vinte plataformas para substituí-lo em todas as suas funcionalidades.

## 10. Registro de soluções consideradas inviáveis

10.1. Conforme o item 8 deste artefato, as seguintes soluções foram consideradas inviáveis:

10.1.1. Licença de comunicação unificada, com integração ao tronco SIP, oferecendo recursos de videoconferência, chat corporativo e gestão de chamadas, permitindo comunicação interna eficiente, com controle de segurança e qualidade de serviço e validade de 12 meses.

1. Asterisk e FreePBX: são soluções flexíveis, com grande capacidade de personalização. No entanto, exigem maior conhecimento técnico e configuração, o que pode ser um obstáculo para equipes com recursos limitados para personalização.
2. SONAX PABX: A solução SONAX PABX foi analisada, mas apresenta limitações de uso e não possui registros de adoção por outros entes públicos.

10.1.2. Licença de videoconferência e webinar, com capacidade para no mínimo 600 participantes, permitindo a realização de eventos de formação continuada de grande porte, com recursos de interação e controle, com validade de 12 meses.

1. Microsoft Teams e Google Meet: são focadas em comunicação corporativa e colaboração, com forte integração aos ecossistemas Microsoft 365 e Google Workspace. No entanto, essas soluções são mais viáveis quando adquiridas como parte de uma solução completa, incluindo servidores de e-mail, armazenamento em nuvem e outros serviços. A aquisição de uma solução completa de servidores e colaboração da Microsoft ou Google está sendo analisada para 2025, o que pode tornar essas ferramentas mais adequadas para o CRCRO a partir desse período. Atualmente, essas soluções têm limitações na integração direta com SIP, o que as torna menos ideais para o contexto de comunicação unificada imediato.

## 11. Análise comparativa de custos (TCO)

11.1. Considerando o uso atual dos softwares pelo CRCRO e a necessidade de manter a compatibilidade conforme destacado no item 8, não há necessidade de análise comparativa de custos, pois cada item possui apenas uma solução viável.

## 12. Descrição da solução de TIC a ser contratada

12.1. A solução de TIC abrange a aquisição de licenças para comunicação unificada, videoconferência, webinar, chat corporativo e software de edição para materiais gráficos. O objetivo é aprimorar a eficiência na comunicação interna e externa e facilitar eventos de formação continuada, com flexibilidade, segurança e suporte para atividades híbridas e remotas. Além disso, as ferramentas Adobe garantirão à Assessoria de Comunicação recursos para produzir materiais de alta qualidade

## 13. Estimativa de custo total da contratação

Valor (R\$): 22.149,66

13.1. O valor total estimado da contratação é de R\$ 22.149,66 (vinte e dois mil cento e quarenta e nove reais e sessenta e seis centavos), conforme custos unitários da tabela abaixo:

ITEM	ESPECIFICAÇÃO	UNIDADE DE MEDIDA	QUANTIDADE	VALOR UNITÁRIO	VALOR TOTAL
1	Licença de comunicação unificada, com integração ao tronco SIP, oferecendo recursos de videoconferência, chat corporativo e gestão de chamadas,	UNIDADE	1	R\$ 2.600,29	R\$ 2.600,29

	<p>permitindo comunicação interna eficiente, com controle de segurança e qualidade de serviço e validade de 12 meses. As demais especificações mínimas desta licença encontram-se no item 4 do Termo de Referência. Marca de Referência: Licença VOIP 3CX PRO DEDICADO (AUTO HOSPEDADO)</p>				
2	<p>Licença de videoconferência e webinar, com capacidade para no mínimo 600 participantes, permitindo a realização de eventos de formação continuada de grande porte, com recursos de interação e controle, com validade de 12 meses. As demais especificações mínimas desta licença encontram-se no item 4 do Termo de Referência. Marca de Referência: Licença Zoom meeting</p>	UNIDADE	1	R\$ 7.889,67	R\$ 7.889,67
3	<p>Software de edição de imagens e vídeos e diagramação de material gráfico que inclui integração com a nuvem para armazenamento e</p>	UNIDADE	2	R\$ 5.829,85	R\$ 11.659,70

<p>colaboração, suporte a múltiplos dispositivos (Windows e macOS) e atualizações contínuas, com validade de 24 meses. As demais especificações mínimas desta licença encontram-se no item 4 do Termo de Referência. Marca de Referência: Adobe.</p>				
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13.2. A pesquisa de preços foi realizada no Banco de Preços em conformidade com a Instrução Normativa nº 65, de 7 de julho de 2021, conforme Anexo III - Relatório Cotação da Licenças - Banco de preços.

### 14. Justificativa técnica da escolha da solução

14.1. Com base na análise, as opções abaixo se destacam como as mais adequadas:

14.1.1. Licença Zoom Meeting (item 1): Oferece um excelente custo-benefício para eventos de formação continuada e webinars, com robustez e flexibilidade.

14.1.2. No período de 01/01/2024 a 31/10/2024, conforme **Anexo II - Relatório de Atividades do Zoom Meeting**, o setor de Desenvolvimento Profissional **realizou em média 19,87 horas de cursos mensais, totalizando 10.449 participantes.**

14.1.2. Licença 3CX Pro Dedicado - Auto Hospedado (item 2): Integra-se perfeitamente ao tronco SIP e fornece uma solução unificada para videoconferência, chat e gestão de chamadas, adequando-se às necessidades internas e externas do CRCRO.

14.1.3. No **Anexo III - Relatório de Registro de Chamadas - 3CX PRO**, observa-se que entre 30/01/2024 e 12/11/2024 foram registradas **289:52:25 horas de ligações entre chamadas internas e externas**.

14.1.3. Para o Item 3 (software de edição de imagens, vídeos e diagramação), o Adobe é a solução mais completa e familiar para os colaboradores, reunindo as ferramentas necessárias em uma única plataforma.

## **15. Justificativa econômica da escolha da solução**

15.1. A Solução 1 (Licenciamento Temporário) é a mais indicada para o CRCRO, pois oferece:

15.1.1. Custo inicial reduzido em comparação com o licenciamento perpétuo.

15.1.2. Atualizações contínuas e incrementais, com acesso às melhorias e novos recursos durante o período de uso.

15.1.3. Flexibilidade financeira e tecnológica para acompanhar as inovações do mercado, evitando a rápida obsolescência que pode ocorrer com o licenciamento perpétuo.

15.2. Além disso, o modelo temporário de licenciamento permite que o CRCRO tenha acesso a ferramentas sempre atualizadas, o que facilita a adaptação a mudanças nas necessidades e nas exigências tecnológicas.

## **16. Benefícios a serem alcançados com a contratação**

16.1. Melhoria na comunicação interna e externa com integração eficiente entre videoconferência, chat e gestão de chamadas.

16.2. Redução de custos operacionais e maior flexibilidade para eventos de grande porte (webinars) e treinamentos.

16.3. Maior eficiência nas reuniões e eventos online, com capacidade para até 600 participantes.

16.4. Aumento na produtividade dos colaboradores com ferramentas de comunicação unificada.

16.5. Alinhar-se ao Planejamento Estratégico do Sistema CFC/CRCs, ratificado pela Resolução CFC nº 1.543/18;

16.6. Atender às demandas registradas no Plano de Contratações Anual (PCA) - 2024;

16.8. Apoiar a introdução de novas tecnologias que possam melhorar os processos operacionais e estratégicos do CRCRO, promovendo inovação e adaptação às necessidades emergentes do mercado.

## **17. Providências a serem Adotadas**

17.1. Realizar a aquisição e formalização do contrato de licença de uso com vigência inicial de 12 meses.



17.2. Garantir a capacitação dos usuários para utilizar as ferramentas de videoconferência e chat de forma otimizada.

17.3. Monitorar o uso das licenças e realizar o planejamento para renovação anual, com antecedência.

17.4. Estabelecer procedimentos internos para integrar a nova solução com o tronco SIP existente.

17.5. Acompanhar o desempenho da solução e a satisfação dos usuários, realizando ajustes conforme necessário.

## 18. Declaração de Viabilidade

Esta equipe de planejamento declara **viável** esta contratação.

### 18.1. Justificativa da Viabilidade

18.1. A contratação é justificada pela compatibilidade técnica, experiência prévia, custo-benefício e capacidade de atender às necessidades do CRC-RO de forma sustentável.

## 19. Responsáveis

Todas as assinaturas eletrônicas seguem o horário oficial de Brasília e fundamentam-se no §3º do Art. 4º do [Decreto nº 10.543, de 13 de novembro de 2020](#).

**LETICIA EMILY MORONHA MOURA COSTA**

Equipe de planejamento



*Assinou eletronicamente em 14/11/2024 às 16:06:17.*

**DANIELA DOS SANTOS SALES**


Equipe de planejamento



*Assinou eletronicamente em 14/11/2024 às 16:24:09.*


**CRISTHIANE MACHADO PAULINO**

Equipe de Planejamento

 Assinou eletronicamente em 14/11/2024 às 16:15:28.


**VIVEN ANE MEDEIROS REBELO LIMA**

Responsável pela contratação direta

 Assinou eletronicamente em 14/11/2024 às 16:49:16.

**ELBA OLIVEIRA DE ARAUJO**

Autoridade competente

 Assinou eletronicamente em 14/11/2024 às 16:52:47.

## Lista de Anexos

Atenção: Apenas arquivos nos formatos ".pdf", ".txt", ".jpg", ".jpeg", ".gif" e ".png" enumerados abaixo são anexados diretamente a este documento.

- Anexo I - Relatório Cotação das Licenças - Banco de Preços.pdf (1.17 MB)
- Anexo II - Relatório de Atividades - Zoom Meeting.pdf (478.66 KB)
- Anexo III - Relatório de Registro de Chamadas - 3CX PRO.pdf (2.2 MB)
- Anexo IV - Levantamento de soluções.pdf (8.05 MB)

**Anexo I - Relatório Cotação das Licenças - Banco de Preços.  
pdf**



## Relatório de Cotação: Processo sei n.º 9079610110000355.000025/2024-03

Pesquisa realizada entre 23/10/2024 17:39:08 e 12/11/2024 14:16:39

Relatório gerado no dia 12/11/2024 17:39:05 (IP: 45.179.215.118)

Observações Gerais: Licenças

Em conformidade com a Instrução Normativa Nº 65 de 07 de Julho de 2021 (Lei nº 14.133).

**Método Matemático Aplicado:** Média Aritmética dos preços obtidos - Preço calculado com base na média aritmética de todos os preços selecionados pelo usuário para aquele determinado Item.

Conforme Instrução Normativa Nº 65 de 07 de Julho de 2021 (Lei nº 14.133), no Artigo 3º, "A pesquisa de preços será materializada em documento que conterá: INC V-Método matemático aplicado para a definição do valor estimado."

Item	Preços	Quantidade	Preço Estimado	Percentual	Preço Estimado Calculado	Total
1) Adobe Creative Cloud	4	2 Unidades	R\$ 5.829,85 (un)	-	R\$ 5.829,85	R\$ 11.659,70
2) 3cx Web Phone	4	1 Unidade	R\$ 2.600,29 (un)	-	R\$ 2.600,29	R\$ 2.600,29
3) Licença zoom profissional	3	1 Unidade	R\$ 7.889,67 (un)	-	R\$ 7.889,67	R\$ 7.889,67

Valor Global: R\$ 22.149,66

## Detalhamento dos Itens

### Item 1: Adobe Creative Cloud

Preço Estimado: R\$ 5.829,85 (un)

Percentual: -

Preço Estimado Calculado: R\$ 5.829,85

Média dos Preços Obtidos: R\$ 5.829,85

Quantidade	Descrição	Observação
2 Unidades	Adobe	

**Preço (Compras Governamentais) 1: Preço do Fornecedor Vencedor**

R\$ 5.170,00

Inc. I Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)



**Órgão:** CONSELHO REGIONAL DE CONTABILIDADE DO PARANA

**Data:** 25/07/2024 08:30

**Objeto:** Licença de uso do software Adobe Creative Cloud for Teams

**Modalidade:** Pregão Eletrônico

**Descrição:** **Cessão Temporária de Direitos Sobre Programas de Computador Locação de Software** - Licença de uso do software Adobe Creative Cloud for Teams (subscrição para o período de 01 ano) para uso nas atividades do CRCPR – contratação por renovação.

**SRP:** NÃO

**Identificação:** NºPregão:900682024 / UASG:925154

**CatSer:** 27502 - Cessão Temporária de Direitos Sobre Programas de Computador Locação de Software

**Lote/Item:** /1

**Ata:** N/A

**Homologação:** 14/08/2024 09:15

**Fonte:** www.gov.br/compras/pt-br

**Quantidade:** 5

**Unidade:** UNIDADE

**UF:** PR

CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
21.748.841/0001-51 *VENCEDOR*	TECNETWORKING SERVICOS E SOLUCOES EM TI LTDA  <b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Nome de Contato:</b> ZAIMISON / JACKSON  <b>Telefone:</b> (81) 3541-4912  <b>Email:</b> governo@grupotecnet.com.br	R\$ 5.170,00
04.198.254/0001-17	MCR SISTEMAS E CONSULTORIA LTDA  <b>Porte da Empresa:</b> Empresa de Pequeno Porte (EPP) <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Telefone:</b> (61) 3326-4160	R\$ 5.220,00
10.242.721/0001-61	BUYSOFT DO BRASIL LTDA  <b>Porte da Empresa:</b> Grupo III – Empresa de Médio Porte <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Nome de Contato:</b> Denise Cássia de Moraes  <b>Telefone:</b> (44) 3041-8888  <b>Email:</b> atendimento@buysoft.com.br	R\$ 5.230,00
05.763.587/0001-04	AGEBOX SERVICOS DE INFORMACAO E COMUNICACAO LTDA  <b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Telefone:</b> (61) 3354-7697	R\$ 5.983,46
35.711.699/0001-82	R R G DOS SANTOS  <b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Telefone:</b> (87) 9144-9739  <b>Email:</b> acrtecnologia@hotmail.com	R\$ 5.990,00
91.421.511/0001-32	CGK SISTEMAS DE INFORMACAO LTDA  <b>Porte da Empresa:</b> Empresa de Pequeno Porte (EPP) <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Telefone:</b> (51) 3328-5553  <b>Email:</b> cintia@cgk.com.br	R\$ 5.993,00



CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
43.794.816/0001-47	ARS COMERCIO E SERVICOS DE TECNOLOGIA LTDA	R\$ 5.993,46
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (11) 6293-0424		<b>Email:</b> aribeiro@arsit.com.br
19.371.652/0001-60	ADRIANO S MEDEIROS	R\$ 5.993,46
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (99) 8156-5087		<b>Email:</b> eduardo-17lp@hotmail.com
66.582.784/0001-11	MAPDATA-TECNOLOGIA,INFORMATICA E COMERCIO LTDA	R\$ 5.993,46
<b>Porte da Empresa:</b> Grupo II – Empresa de Grande Porte <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Nome de Contato:</b> Setor de licitação	<b>Telefone:</b> (19) 3475-4100	<b>Email:</b> governo@mapdata.com.br
57.142.978/0001-05	BRASOFTWARE INFORMATICA LTDA	R\$ 6.685,25
<b>Porte da Empresa:</b> Grupo II – Empresa de Grande Porte <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Nome de Contato:</b> Valter Ferreira	<b>Telefone:</b> (11) 3179-6700	<b>Email:</b> operacoesgoverno@brasoftware.com.br

**Preço (Outros Entes Públicos) 1: Preço do Fornecedor Vencedor****R\$ 5.149,00**

Inc. II Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)

<b>Órgão:</b> MUNICIPIO DE PINHEIRAL	<b>Data:</b> 11/10/2024 00:00
<b>Objeto:</b> CONTRATAÇÃO DE EMPRESA ESPECIALIZADA PARA FORNECIMENTO DE 7 LICENÇAS ANUAIS DO PACOTE ADOBE CREATIVE CLOUD FOR TEANS E 6 LICENÇAS ANUAIS DO PACOTE CORELDRAW GRAPHICS SUITE EM ATENDIMENTO À DEMANDA DOS DEPARTAMENTOS DE COMUNICAÇÃO, CULTURA, HABITAÇÃO E TECNOLOGIA DA INFORMAÇÃO DA PREFEITURA DE PINHEIRAL.	<b>Modalidade:</b> Dispensa
	<b>SRP:</b> NÃO
<b>Descrição:</b> LICENÇA ANUAL DO PACODE DE SOFTWARES ADOBE CREATIVE CLOUD FOR TEAMS 2024. Aplicações Incluídas: Photoshop, Illustrator, InDesign, Premiere Pro, After Effects, Adobe XD, Acrobat Pro, Lightroom, Animate, Dreamweaver, Audition, Adobe Fonts, Adobe Stock. Mode - LICENÇA ANUAL DO PACODE DE SOFTWARES ADOBE CREATIVE CLOUD FOR TEAMS 2024. Aplicações Incluídas: Photoshop, Illustrator, InDesign, Premiere Pro, After Effects, Adobe XD, Acrobat Pro, Lightroom, Animate, Dreamweaver, Audition, Adobe Fonts, Adobe Stock. Modelo de Licenciamento: Assinatura mensal ou anual Armazenamento em Nuvem: Inclui 1TB de armazenamento no Adobe Creative Cloud Atualizações: Atualizações automáticas incluídas Compatibilidade: Disponível para Windows e macOS Ferramentas de Edição: Ferramentas avançadas para design gráfico, edição de vídeo, animação e efeitos especiais Integração com Outros Softwares: Integração completa com outros produtos Adobe e serviços na nuvem Funcionalidades Específicas: Suporte avançado para criação de conteúdo digital, gestão de ativos, colaboração online Suporte Técnico e Treinamento: Suporte técnico 24/7 e amplo programa de treinamento Preço: Varia conforme o plano e número de licenças	<b>Identificação:</b> 01612981000190-1-000094/2024
	<b>Lote/Item:</b> 1/1
	<b>Ata:</b> N/A
	<b>Homologação:</b> 29/08/2024 00:00
	<b>Fonte:</b> https://www.gov.br/pncp/pt-br
	<b>Quantidade:</b> 7
	<b>Unidade:</b> Unidade
	<b>UF:</b> RJ



CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
21.748.841/0001-51 *VENCEDOR*	TECNETWORKING SERVICOS E SOLUCOES EM TI LTDA	R\$ 5.149,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		

**Preço (Outros Entes Públicos) 2: Preço do Fornecedor Vencedor** **R\$ 6.256,50**

Inc. II Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)

<b>Órgão:</b> MUNICIPIO DE SANTOS	<b>Data:</b> 19/09/2024 00:00
<b>Objeto:</b> Aquisição de Licenças para aprimorar o novo estúdio de gravação sonora do Museu da Imagem e do Som de Santos-MISS da Secretaria Municipal de Cultura - SECULT	<b>Modalidade:</b> Dispensa
<b>Descrição:</b> <b>LOCAÇÃO DE EQUIPAMENTOS DE TECNOLOGIA DA INFORMAÇÃO E COMUNICAÇÃO - TIC - ATIVOS DE REDE - Especificação: Licença Creative Cloud todos os Apps para equipes, aplicativos photoshop, ilustrador Premiere Pro, Acrobat Pro, Adobe Express, Adobe Firefly, After E - LOCAÇÃO DE EQUIPAMENTOS DE TECNOLOGIA DA INFORMAÇÃO E COMUNICAÇÃO - TIC - ATIVOS DE REDE - Especificação: Licença Creative Cloud todos os Apps para equipes, aplicativos photoshop, ilustrador Premiere Pro, Acrobat Pro, Adobe Express, Adobe Firefly, After Effects, InDesign, Lightroom, Adobe XD, Audition, Animate, Dreamweaver, InCopy, Lightroom Classic, Character Animator, Capture, Adobe Fresco, Bridge, Photoshop Express, Média Encoder, Aero, Lightroom Web, Acrobat Reader, Adobe Scan, Fill &amp; Sign, Recursos exclusivos Admin Console para gerenciamento de licenças, proteção dos ativos da empresa, suporte técnico avançado 24 horas, licenciamento compartilhado no Adobe Stock, cobrança consolidada simplificada, cobrança consolidada simplificada, histórico de versões estendido de 180 dias, vantagens da assinatura Adobe Fonts, Adobe Color, Portfolio, Behance, bibliotecas de Creative Cloud, 1 TB de armazenamento na nuvem, tutoriais passo a passo, acesso de recursos mais recentes 1000 créditos generativos mensais.</b>	<b>SRP:</b> NÃO
	<b>Identificação:</b> 58200015000183-1-000368/2024
	<b>Lote/Item:</b> 1/2
	<b>Ata:</b> N/A
	<b>Homologação:</b> 02/10/2024 00:00
	<b>Fonte:</b> <a href="https://www.gov.br/pncp/pt-br">https://www.gov.br/pncp/pt-br</a>
	<b>Quantidade:</b> 1
	<b>Unidade:</b> Unidade
	<b>UF:</b> SP

CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
07.861.426/0001-89 *VENCEDOR*	MARCIO DEMONTE	R\$ 6.256,50
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		

**Preço (Outros Entes Públicos) 3: Preço do Fornecedor Vencedor** **R\$ 6.743,88**

Inc. II Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)

<b>Órgão:</b> MUNICIPIO DE CARATINGA	<b>Data:</b> 28/08/2024 09:02
<b>Objeto:</b> Contratacao de empresa para aquisicao de chave de acesso para Adobe Creative Cloud	<b>Modalidade:</b> Dispensa
<b>Descrição:</b> <b>Adobe Creative Cloud pacote de Software Adobe Creative Cloud destinado a edicao de imagens criacao de pecas graficas informativas e demais materiais produzidos pela Assessoria de Comunicacao - Adobe Creative Cloud pacote de Software Adobe Creative Cloud destinado a edicao de imagens criacao de pecas graficas informativas e demais materiais produzidos pela Assessoria de Comunicacao</b>	<b>SRP:</b> NÃO
	<b>Identificação:</b> 18334268000125-1-000104/2024
	<b>Lote/Item:</b> 1/1
	<b>Ata:</b> N/A
	<b>Homologação:</b> 21/08/2024 00:00
	<b>Fonte:</b> <a href="https://www.gov.br/pncp/pt-br">https://www.gov.br/pncp/pt-br</a>
	<b>Quantidade:</b> 2
	<b>Unidade:</b> Unidade
	<b>UF:</b> MG





CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
00.258.246/0001-68 *VENCEDOR*	SOLO NETWORK BRASIL S.A.  <b>Porte da Empresa:</b> Demais <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Telefone:</b> (41) 3051-7521	R\$ 6.743,88     <b>Email:</b> fabiola@solonetwork.com.br

## Item 2: 3cx Web Phone

Preço Estimado: R\$ 2.600,29 (un)    Percentual: -    Preço Estimado Calculado: R\$ 2.600,29    Média dos Preços Obtidos: R\$ 2.600,29

Quantidade	Descrição	Observação
1 Unidade	Licença	

### Preço (Compras Governamentais) 1: Preço do Fornecedor Vencedor R\$ 1.979,99

Inc. I Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)

<b>Órgão:</b> DEFENSORIA PUBLICA DO ESTADO DO CEARA	<b>Data:</b> 02/08/2024 11:02
<b>Objeto:</b> CONTRATAÇÃO DE EMPRESA ESPECIALIZADA EM LICENCIAMENTO DE SOFTWARE DE SOLUÇÃO DE TELEFONIA VOIP, para atender as necessidades da Defensoria Pública do Ceará e suas Unidades Administrativas, de acordo com as especificações e quantitativos previstos no Aviso de Contratação Direta e seus anexos.	<b>Modalidade:</b> Dispensa
	<b>SRP:</b> NÃO
<b>Descrição:</b> Licenciamento de Direitos Permanentes de Uso de Outros Softwares / Programas de Computador - Licenciamento de Direitos Permanentes de Uso de Outros Softwares / Programas de Computador Licenças de software de telefonia para PABX Virtual VOIP (On-Premise) do fabricante 3CX na versão PROFISSIONAL, com validade de 12 (doze) meses, para 4 ligações simultâneas.	<b>Identificação:</b> Dispensa de Licitação Nº 90001/2024 / UASG: 459775
	<b>Lote/Item:</b> /3
	<b>Ata:</b> N/A
<b>CatSer:</b> 27472 - Licenciamento de Direitos Permanentes de Uso de Outros Softwares / Programas de Computador	<b>Homologação:</b> 20/08/2024 16:57
	<b>Fonte:</b> www.gov.br/compras/pt-br
	<b>Quantidade:</b> 1
	<b>Unidade:</b> UNIDADE
	<b>UF:</b> CE

CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
05.138.913/0001-92 *VENCEDOR*	FORTT DO BRASIL LTDA  <b>Porte da Empresa:</b> Grupo III – Empresa de Médio Porte <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Nome de Contato:</b> VANESSA	R\$ 1.979,99     <b>Telefone:</b> (11) 2134-0100
51.389.315/0001-03	51.389.315 JAYCE MARA UNTERS LIMA  <b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>	R\$ 1.980,00
11.738.006/0001-87	DANIEL MALTEZ PORTELLA  <b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Telefone:</b> (21) 3830-4331	R\$ 1.990,00     <b>Email:</b> contato@ciaecomputadores.com.br



CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
55.901.156/0001-35	VINICIUS SOUZA DOS SANTOS MOLINARI	R\$ 2.000,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
27.390.371/0001-83	H J TELECOM REPRESENTACOES COMERCIAIS LTDA	R\$ 2.019,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
51.487.626/0001-05	51.487.626 EULER BRASIL DE ARAUJO	R\$ 2.019,16
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Nome de Contato:</b> Euler	<b>Telefone:</b> (27) 9686-8948	<b>Email:</b> eulerbras.contato@gmail.com
52.997.838/0001-03	52.997.838 IDES DE MORAIS FERNANDES	R\$ 2.100,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
53.482.168/0001-47	53.482.168 MARIA DE FATIMA SILVA DE MORAIS	R\$ 2.100,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
49.954.113/0001-15	49.954.113 RAYANE APARECIDA SILVA DO NASCIMENTO	R\$ 2.100,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
14.438.757/0001-76	CAM TECNOLOGIA EIRELI	R\$ 2.350,00
<b>Porte da Empresa:</b> Empresa de Pequeno Porte (EPP) <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Nome de Contato:</b> THIAGO	<b>Telefone:</b> (21) 3189-1050	<b>Email:</b> licitacoes@camtecnologia.com.br
38.085.103/0001-74	TELECOM VIRTUAL SERVICOS DE COMUNICACAO INTEGRADA LTDA	R\$ 2.500,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Preço (Compras Governamentais) 2: Preço do Fornecedor Vencedor</b>		<b>R\$ 3.449,99</b>
<i>Inc. I Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)</i>		



**Órgão:** DEFENSORIA PUBLICA DO ESTADO DO CEARA

**Data:** 02/08/2024 11:02

**Objeto:** CONTRATAÇÃO DE EMPRESA ESPECIALIZADA EM LICENCIAMENTO DE SOFTWARE DE SOLUÇÃO DE TELEFONIA VOIP, para atender as necessidades da Defensoria Pública do Ceará e suas Unidades Administrativas, de acordo com as especificações e quantitativos previstos no Aviso de Contratação Direta e seus anexos.

**Modalidade:** Dispensa

**SRP:** NÃO

**Descrição:** **Licenciamento de Direitos Permanentes de Uso de Outros Softwares / Programas de Computador** - Licenciamento de Direitos Permanentes de Uso de Outros Softwares / Programas de Computador Licenças de software de telefonia para PABX Virtual VOIP (On-Premise) do fabricante 3CX na versão PROFISSIONAL, com validade de 12 (doze) meses, para 8 ligações simultâneas.

**Identificação:** Dispensa de Licitação Nº 90001/2024 / UASG: 459775

**Lote/Item:** /2

**Ata:** N/A

**Homologação:** 20/08/2024 16:57

**Fonte:** www.gov.br/compras/pt-br

**CatSer:** 27472 - Licenciamento de Direitos Permanentes de Uso de Outros Softwares / Programas de Computador

**Quantidade:** 1

**Unidade:** UNIDADE

**UF:** CE

CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
05.138.913/0001-92 *VENCEDOR*	FORTT DO BRASIL LTDA  <b>Porte da Empresa:</b> Grupo III – Empresa de Médio Porte <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Nome de Contato:</b> VANESSA <b>Telefone:</b> (11) 2134-0100 <b>Email:</b> vanessa.beltran@fortt.com.br	R\$ 3.449,99
11.738.006/0001-87	DANIEL MALTEZ PORTELLA  <b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Telefone:</b> (21) 3830-4331 <b>Email:</b> contato@ciaecomputadores.com.br	R\$ 3.450,00
51.389.315/0001-03	51.389.315 JAYCE MARA UNTERS LIMA  <b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>	R\$ 3.544,00
14.438.757/0001-76	CAM TECNOLOGIA EIRELI  <b>Porte da Empresa:</b> Empresa de Pequeno Porte (EPP) <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Nome de Contato:</b> THIAGO <b>Telefone:</b> (21) 3189-1050 <b>Email:</b> licitacoes@camtecnologia.com.br	R\$ 3.554,00
55.901.156/0001-35	VINICIUS SOUZA DOS SANTOS MOLINARI  <b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>	R\$ 3.800,00
27.390.371/0001-83	H J TELECOM REPRESENTACOES COMERCIAIS LTDA  <b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>	R\$ 3.865,00



CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
51.487.626/0001-05	51.487.626 EULER BRASIL DE ARAUJO	R\$ 3.865,24
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Nome de Contato:</b> Euler	<b>Telefone:</b> (27) 9686-8948	<b>Email:</b> eulerbras.contato@gmail.com
52.997.838/0001-03	52.997.838 IDES DE MORAIS FERNANDES	R\$ 3.900,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
53.482.168/0001-47	53.482.168 MARIA DE FATIMA SILVA DE MORAIS	R\$ 3.900,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
49.954.113/0001-15	49.954.113 RAYANE APARECIDA SILVA DO NASCIMENTO	R\$ 3.950,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
38.085.103/0001-74	TELECOM VIRTUAL SERVICOS DE COMUNICACAO INTEGRADA LTDA	R\$ 4.200,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		

**Preço Manual 1** **R\$ 2.505,00**

*Inc. V Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)*

**Data/Hora:** 12/11/2024 17:37:48

**Produto:** 3cx Pro

**Fornecedor:** 05.138.913/0001-92 - FORTT DO BRASIL LTDA

**Comprovante:** Anexo 1

**Preço Manual 2** **R\$ 2.466,16**

*Inc. V Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)*

**Data/Hora:** 12/11/2024 14:14:11

**Produto:** Licença anual 3CX Phone System 8SC PRO

**Fornecedor:** 15.174.013/0001-54 - SERVSTAR COMERCIO E SERVICOS EM TELEFONIA E INFORMATICA LTDA

**Comprovante:** Anexo 2

**Item 3: Licença zoom profissional**

**Preço Estimado:** R\$ 7.889,67 (un)

**Percentual:** -

**Preço Estimado Calculado:** R\$ 7.889,67

**Média dos Preços Obtidos:** R\$ 7.889,67

**Quantidade**

**Descrição**

**Observação**

1 Unidade

Grandes reuniões

**Preço (Compras Governamentais) 1: Preço do Fornecedor Vencedor** **R\$ 6.000,00**

*Inc. I Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)*



**Órgão:** ESCOLA DE MAGISTRATURA DO ESTADO DO RIO DE JANEIRO

**Data:** 04/07/2024 08:00

**Objeto:** Contratação de assinatura de 14 (quatorze) licenças Zoom, sendo 12 (doze) licenças Zoom Business, 1 (uma) licença Zoom Webinar 500 e 1 (uma) licença Zoom Webinar 1000. No caso de divergência existente entre as especificações deste objeto descritas no sistema eletrônico Compras.gov e as especificações constantes no Edital, prevalecerão as últimas.

**Modalidade:** Pregão Eletrônico

**SRP:** NÃO

**Identificação:** N°Pregão:900012024 / UASG:926765

**Lote/Item:** /2

**Ata:** N/A

**Homologação:** 20/08/2024 12:57

**Fonte:** www.gov.br/compras/pt-br

**Quantidade:** 1

**Unidade:** UNIDADE

**UF:** RJ

**Descrição:** **Licenciamento de Direitos Permanentes de Uso de Outros Softwares / Programas de Computador** - 1 (uma) licença Zoom Webinar 500. No caso de divergência existente entre as especificações deste objeto descritas no sistema eletrônico Compras.gov e as especificações constantes no Edital, prevalecerão as últimas. Valor estimado: R\$ 6.858,1300 Critério de julgamento: Menor Preço

**CatSer:** 27472 - Licenciamento de Direitos Permanentes de Uso de Outros Softwares / Programas de Computador

CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
23.880.630/0002-84 *VENCEDOR*	WETALK TECNOLOGIA DA INFORMACAO LTDA  <b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Telefone:</b> (41) 3149-5100	R\$ 6.000,00  <b>Email:</b> wagner@wetalkit.com.br
05.763.587/0001-04	AGEBOX SERVICOS DE INFORMACAO E COMUNICACAO LTDA  <b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Telefone:</b> (61) 3354-7697	R\$ 6.790,00
27.390.371/0001-83	H J TELECOM REPRESENTACOES COMERCIAIS LTDA  <b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>	R\$ 6.857,90
35.711.699/0001-82	R R G DOS SANTOS  <b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Telefone:</b> (87) 9144-9739	R\$ 6.858,00  <b>Email:</b> acrtecnologia@hotmail.com
11.738.006/0001-87	DANIEL MALTEZ PORTELLA  <b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Telefone:</b> (21) 3830-4331	R\$ 6.858,00  <b>Email:</b> contato@ciaecomputadores.com.br
35.486.862/0001-50	MOVLEADS AGENCIA DE MARKETING DIGITAL LTDA.  <b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>  <b>Nome de Contato:</b> WELLINGTON HOLANDA DOS SANTOS	R\$ 6.858,13  <b>Telefone:</b> (92) 98202-0539 <b>Email:</b> contato@grupomovx.com



CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
27.044.495/0001-07	PA COMERCIO E SERVICOS GERAIS EIRELI	R\$ 6.858,13
<b>Porte da Empresa:</b> MICRO EMPRESA <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Nome de Contato:</b> PEDRO	<b>Telefone:</b> (38) 3561-2588	<b>Email:</b> paservicosgerais@hotmail.com

**Preço (Outros Entes Públicos) 1: Preço do Fornecedor Vencedor**

**R\$ 8.719,00**

*Inc. II Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)*

<b>Órgão:</b> PM DE CAXIAS DO SUL	<b>Data:</b> 10/10/2024 00:00
<b>Objeto:</b> Fomecimento de licença de software ç Zoom Meetings PRO, para videoconferências possibilitando a realização de reuniões on-line	<b>Modalidade:</b> Processo de Dispensa
<b>Descrição:</b> LICENÇA DE USO DE SOFTWARE-Zoom Large Meeting 1.000 - LICENÇA DE USO DE SOFTWARE-Zoom Large Meeting 1.000	<b>SRP:</b> NÃO
	<b>Identificação:</b> 45000-300-2024-PRD
	<b>Lote/Item:</b> 1/2
	<b>Ata:</b> N/A
	<b>Fonte:</b> https://portal.tce.rs.gov.br/aplicprod/f?p=50500:3:::NO::
	<b>Quantidade:</b> 1
	<b>Unidade:</b> MES
	<b>UF:</b> RS

CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
12.347.988/0001-49	4Q TELECOMUNICACOES E MULTIMIDIA LTDA	R\$ 8.719,00
*VENCEDOR*		
<b>Porte da Empresa:</b> Empresa de Pequeno Porte (EPP) <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (21) 2507-6252		

**Preço (Outros Entes Públicos) 2: Preço do Fornecedor Vencedor**

**R\$ 8.950,00**

*Inc. II Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)*

<b>Órgão:</b> CONSELHO REGIONAL DE MEDICINA DO ESTADO DE GOIAS	<b>Data:</b> 04/09/2024 15:45
<b>Objeto:</b> Contratação de empresa especializada no fornecimento de licença da ferramenta Zoom para videoconferência.	<b>Modalidade:</b> Dispensa
<b>Descrição:</b> Licença Zoom Large Meeting 1.000 12 meses - Licença Zoom Large Meeting 1.000 12 meses	<b>SRP:</b> NÃO
	<b>Identificação:</b> 01010446000160-1-000106/2024
	<b>Lote/Item:</b> 1/1
	<b>Ata:</b> N/A
	<b>Homologação:</b> 04/09/2024 00:00
	<b>Fonte:</b> https://www.gov.br/pncp/pt-br
	<b>Quantidade:</b> 1
	<b>Unidade:</b> Padrão
	<b>UF:</b> GO



CNPJ

Razão Social do Fornecedor

Valor da Proposta Final

12.347.988/0001-49 4Q TELECOMUNICACOES E MULTIMIDIA LTDA

R\$ 8.950,00

\*VENCEDOR\*

**Porte da Empresa:** Empresa de Pequeno Porte (EPP)

**Marca:**

**Fabricante:** Fabricante não informado

**Modelo:**

**Telefone:**

(21) 2507-6252





## Extrato de fontes utilizadas neste relatório

**ATENÇÃO** - O Banco de Preços é uma solução tecnológica que atende aos parâmetros de pesquisa dispostos em Leis vigentes, Instruções Normativas, Acórdãos, Regulamentos, Decretos e Portarias. Sendo assim, por reunir diversas fontes governamentais, complementares e sites de domínio amplo, o sistema não é considerado uma fonte e, sim, um meio para que as pesquisas sejam realizadas de forma segura, ágil e eficaz.

### Fontes utilizadas nesta cotação:

1 - Compras.gov.br www.gov.br/compras/pt-br	Data: 11/11/2024 15:07:35 Acessar a fonte <a href="#">aqui</a>
2 - Portal Nacional de Contratações Públicas https://www.gov.br/pncp/pt-br	Data: 11/11/2024 15:00:52 Acessar a fonte <a href="#">aqui</a>
3 - Tribunal de Contas do Estado do Rio Grande do Sul https://portal.tce.rs.gov.br/aplicprod/f?p=50500:3:::NO:::	Data: 11/11/2024 15:21:03 Acessar a fonte <a href="#">aqui</a>

### Fontes de preços inseridos manualmente:

1 - FORTT DO BRASIL LTDA (05.138.913/0001-92)	Data: 12/11/2024 17:37:48
2 - SERVSTAR COMERCIO E SERVICOS EM TELEFONIA E INFORMATICA LTDA (15.174.013/0001-54)	Data: 12/11/2024 14:14:11







Proposta para Fornecimento 3CX  
SPO 9164-24 de 12/11/2024

Pág. 1/4

São Paulo, 12 de novembro 2024

N/Ref.: SPO 9164-24

A

Conselho Regional de Contabilidade de Rondônia

At.: Sra. Leticia Emily

E-mail: cpd@crcro.org.br

REF.: Proposta para fornecimento de sistema de Comunicação Unificada 3CX

Prezados Senhores (as),

A Fortt tem a satisfação de submeter à análise, apreciação e aprovação de V.SAS. nossa proposta.

Nossa proposta tomou como base de entendimento reunião preliminar havida entre as partes, oportunidade onde V.SAS. puderam expor vosso interesse em adquirir nossos serviços.

Estamos a sua disposição para os esclarecimentos que forem necessários para atendimento às suas necessidades.

Certos de vossa atenção. Agradecemos.

**Fábio Brasil Godoy**

*Diretor Comercial*

☎ 55 11 98181-8610

☎ 55 11 2134-0101

[WWW.FORTT.COM.BR](http://WWW.FORTT.COM.BR)



/ fort.tecnologia



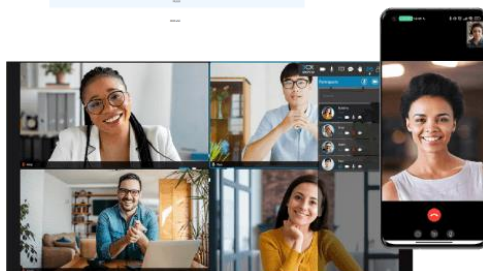
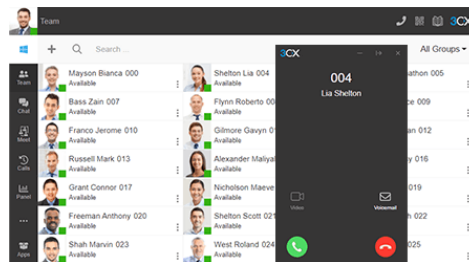
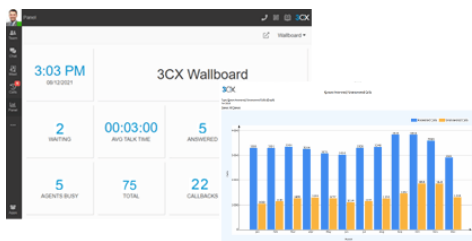
*Agilidade, segurança  
e mobilidade para o  
seu negócio.*



## PROPOSTA TÉCNICA/ COMERCIAL

### Solução completa de Comunicação Unificada (UC) 3CX, PABX baseado em software 100% IP.

- É um PABX Auto gerenciável com padrão aberto baseado em software - Local ou Nuvem
- Escalável até 10.000 ramais, sem licenciamento Por Ramal
- Futuro Assegurado - cresce com sua empresa
- 100.000 instalações comerciais ativas
- Compatível com sistemas operacionais tradicionais (Windows ou Linux)
- Solução completa de comunicações unificadas Presença, Chat, Voicemail, Conversão Fax para Email.
- Nunca perca uma ligação: Tecnologia PUSH Integrada
- Aplicativos Gratuitos para Windows, MacOS, Android, iOS & web client
- Controle seu telefone de mesa/deskphone – Modo CTI
- Use todos os aplicativos simultaneamente – SIP Forking
- Disponibiliza recursos de Gateway WebRTC - oferecendo URLs Click2Call
- Disponibiliza softphones integrados para Android, iOS, Windows e Mac
- Interface amigável para Web Conferência integrada
- Templates de configuração para telefones IP homologados, troncos SIP & Gateways
- Gerenciamento Avançado de telefone IP através do console
- Interface amigável para configuração de ramais e seu gerenciamento
- Click2Call de qualquer navegador ou CRM
- Integração CRM: Salesforce, Office 365, Contatos Google e mais
- Backup e Restauração integrados



Escolha a melhor solução para seus negócios.  
Sem add-ons, módulos de expansão ou recursos adicionais de licenciamento.  
Três planos simples, um sistema de comunicações poderoso.

Funções Principais de PABX	PRO	Enterprise
Suporte a Troncos SIP / Gateways	X	X
Roteamento de Chamada por DID e CID (DDI)	X	X
Receba seu Correio de Voz Através de E-mail	X	X
Apresentação de Identificação de Linha de Chamada (CLIP)	X	X
Transferência de Chamadas (Direta e Assistida)	X	X
Encaminhamento de Chamada (ocupado ou ausente)	X	X
Pausa incluindo Música Personalizada	X	X
Estacionamento de Chamada / Retomada	X	X
Status do Sistema em Tempo Real	X	X
Correio de Voz	X	X
Transcrição de Correio de Voz	X	X
FQDN Personalizado	X	X
Produtividade do Escritório	PRO	Enterprise
Autoatendimento / Recepcionista Digital	X	X
Tocar Ramal e Celular Simultaneamente	X	X
Servidor de Fax Integrado (Central e por Usuário)	X	X
Integração com Telefones SIP Compatíveis	X	X
Provisionamento de Telefone Plug & Play Automático	X	X
Softphone: Web Client, iOS, Android, Windows, Mac	X	X
Sincronize com Office 365 (Agenda do Usuário)	X	X
Discagem de Web conferência	X	X
Webconferência	100 Conexões	250 Conexões
Funções de Call Center *	PRO	Enterprise
Relatórios de Chamada	X	X
Click2Call (Extensão de Navegador) / Click2Talk / Click2Meet	X	X
Chamada e Chat (Live Chat and Talk) pelo Site	X	X
Fila de Chamada	X	X
Estatísticas e Monitoramento em Tempo Real	X	X
Supervisores podem Alterar o Status dos Agentes	X	X
Wallboard / Switchboard	X	X
Callback	X	X
Relatórios de Chamada e Fila	X	X
Pesquisa e Transcrição de Gravação de Chamada	X	X
Entrar na Chamada / Escutar / Sussurrar	X	X
Gravação de chamada habilitadas pelo Agente (iniciar/parar)	X	X
Gravação de chamada habilitadas pelo Administrador		X
Roteamento baseado em Habilidade		X

## 1. Sistema de Comunicação Unificada (UC) 3CX – Renovação Anual

### Renovação período de 01 ano

#### Versão Profissional:

ITEM	QTD	DESCRIÇÃO	CÓDIGO	MODELO	VENDA
01	01	3CX PROFESSIONAL 08 CANAIS com validade de 12 meses	3CX	PRO	R\$ 2.505,00

\*Não inclusos serviços de programação, ativação e testes ou hospedagem em nuvem.

2 ▶ **CONDIÇÕES DE PAGAMENTO:** Venda a vista

3 ▶ **VALIDADE DA PROPOSTA:** 10 (dez) dias.

4 ▶ **IMPOSTOS:** Todos inclusos

5 ▶ **FRETE:** CIF

6 ▶ **GARANTIA:** 01 ano (venda) ou período da locação

7 ▶ **INSTALAÇÃO:** Entrega em até 30 (trinta) dias, sujeito a antecipação.

#### 8 ▶ **OBSERVAÇÕES:**

- ✓ Não estão inclusos nos preços acima serviços de implantação;
- ✓ É importante ressaltar que existem requisitos técnicos e de infraestrutura de rede necessários para garantir o bom desempenho dos equipamentos;
- ✓ Consumo de banda da internet (download e upload) com chamada ativa = 100Kbps em média por ramal;
- ✓ Não incluso customização e/ou integração em banco de dados ou integração com o ambiente local;
- ✓ Recomendado utilizar aparelho IP, computador ou notebook em rede cabeada, HeadSet USB compatível para soluções de VoIP;
- ✓ Os preços expressos nesta proposta estão em R\$ (Reais brasileiros), válidos até a data de validade da proposta. Expirada a validade da proposta os preços dos produtos estão sujeitos a alteração, principalmente os importados.
- ✓ Prazo de entrega estimado, sujeito à disponibilidade no estoque na data do faturamento. Não fazemos reserva de produtos. Os pedidos são faturados por ordem de chegada.
- ✓ Venda sujeita à análise de crédito.
- ✓ As condições e prazos de garantia seguem a política de cada fabricante, sendo que a fornecedora não fornece garantias adicionais.
- ✓ O aceite da presente proposta será outorgado por meio de assinatura na própria proposta, ou através de e-mail, devendo, em ambos os casos, ser realizado pelo representante legal do Cliente ou por pessoa com poderes para o ato. Em caso de ausência de aceite expresso, o recebimento das mercadorias e da respectiva documentação fiscal implicará no aceite automático da presente proposta comercial pelo cliente.

São Paulo, 12 de novembro de 2024

**PROPOSTA N° 00896-24****De:** SERVSTAR COMERCIO E SERVICOS EM TELEFONIA E INFORMATICA EIRELI**Cliente:** CONSELHO REGIONAL DE CONTABILIDADE DE RONDÔNIA**CNPJ:** 15.174.013/0001-54**CNPJ:** 63.761.001/0001-79**Responsável:** Sr. Denis Alonso**Telefone:** (11) 3995-6880**A/C:** Sra. Leticia

### Proposta Comercial



Proposta para fornecimento da licença anual (renovação) 3CX Phone System 8SC PRO;

#### Valores da Proposta

ITEM	DESCRIÇÃO	QTD	PREÇO UNITÁRIO	PREÇO TOTAL
1.	Licença anual 3CX Phone System 8SC PRO (renovação)*	1	R\$ 2.466,16	R\$ 2.466,16
<b>TOTAL mês</b>			<b>R\$ 2.466,16</b>	

*Não incluso frete e/ou impostos estaduais/federais. Estes serão calculados e repassados ao cliente*

*\* 5% desconto pagamento à vista*

Obs: A renovação ou licenciamento não inclui serviços ou suporte técnico, então caso necessite de apoio no sistema segue abaixo os valores de atendimento avulso:

- Atendimento Remoto Avulso (pacote light) – R\$ 1.200,00 \* *pagamento antecipado, incluso 4 horas de atendimento horário comercial, validade/expiração 3 meses.*

#### CONDIÇÕES DE PAGAMENTO

ITEM 1 – 10/30/60 ou à vista\*

#### PRAZO

10 dias

#### VALIDADE

Os termos da presente proposta são válidos por **10** dias, após o que ficarão sujeitos a nossa confirmação por escrito.

**Anexo II - Relatório de Atividades - Zoom Meeting.pdf**



CURSO EFD - CONTRIBUIÇÕES	83071244334	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	01/08/2024 09:15	07/08/2024 13:48	07/08/2024 13:58	10	237	47	Zoom
CURSO EFD - CONTRIBUIÇÕES	83071244334	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	01/08/2024 09:15	07/08/2024 13:58	07/08/2024 17:01	183	20527	251	Zoom
CURSO EFD - CONTRIBUIÇÕES	83071244334	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	01/08/2024 09:15	08/08/2024 13:42	08/08/2024 17:03	201	19013	199	Zoom
CURSO EFD - CONTRIBUIÇÕES	83071244334	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	01/08/2024 09:15	09/08/2024 13:45	10/08/2024 00:00	615	18442	176	Zoom
TESTE	82728410835	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	14/08/2024 13:34	15/08/2024 08:25	15/08/2024 08:47	23	28	2	Zoom
CURSO DIRT - DECLARAÇÃO DO IMPOSTO SOBRE A PROPRIEDADE TERRITORIAL RURAL	85198356130	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	08/08/2024 11:35	15/08/2024 13:40	15/08/2024 16:56	197	21387	396	Zoom
Reunião Administrativa	81436239969	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	26/08/2024 15:06	26/08/2024 15:09	26/08/2024 16:08	60	82	3	Zoom
								TOTAL DE HORAS (CONVERSÃO DE MINUTOS)	24,73	TOTAL DE PARTICIPANTES	1328
Tópico	ID da Reunião	Nome de Usuário	E-mail do usuário	Departamento	Data de Criação	Horário de Início	Horário de Término	Duração (Minutos)	Total Participant Minutes	Participantes	Fonte
DIA DO CONTADOR: BATE-PAPO COM VITORIA BUENO, CAMPEA DA 1ª OLIMPIADA NACIONAL DE CONTABILIDADE	85691823820	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	19/09/2024 16:31	21/09/2024 15:28	21/09/2024 17:09	101	2990	69	Zoom
240ª REUNIÃO DA CÂMARA DE DESENVOLVIMENTO PROFISSIONAL DO CRCRO - 26.09.2024	83547395182	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	23/09/2024 10:33	26/09/2024 12:01	26/09/2024 12:53	53	213	6	Zoom
REUNIÃO CONS. JORGE	89176657259	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	26/09/2024 15:17	26/09/2024 15:18	26/09/2024 17:17	119	119	1	Zoom
								TOTAL DE HORAS (CONVERSÃO DE MINUTOS)	4,55	TOTAL DE PARTICIPANTES	76
Tópico	ID da Reunião	Nome de Usuário	E-mail do usuário	Departamento	Data de Criação	Horário de Início	Horário de Término	Duração (Minutos)	Total Participant Minutes	Participantes	Fonte
REUNIÃO CRCRO E ACIA	81887074880	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	01/10/2024 11:15	01/10/2024 14:29	01/10/2024 14:48	19	47	4	Zoom
Reunião de alinhamento com a ACIA	82090429868	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	08/10/2024 09:14	08/10/2024 09:25	08/10/2024 10:07	42	132	4	Zoom
Teste	87911112134	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	14/10/2024 13:06	14/10/2024 13:06	14/10/2024 13:31	25	46	2	Zoom
CURSO INTRODUÇÃO ÀS NBCs TSP - SETOR PÚBLICO: UMA VISÃO GERAL SOBRE O TEMA	83684770309	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	10/10/2024 11:17	14/10/2024 13:46	14/10/2024 18:00	255	7672	75	Zoom
CURSO INTRODUÇÃO ÀS NBCs TSP - SETOR PÚBLICO: UMA VISÃO GERAL SOBRE O TEMA	83684770309	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	10/10/2024 11:17	15/10/2024 13:46	15/10/2024 17:59	254	6837	55	Zoom
CURSO INTRODUÇÃO ÀS NBCs TSP - SETOR PÚBLICO: UMA VISÃO GERAL SOBRE O TEMA	83684770309	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	10/10/2024 11:17	16/10/2024 13:45	16/10/2024 17:56	252	6736	61	Zoom
CURSO INTRODUÇÃO ÀS NBCs TSP - SETOR PÚBLICO: UMA VISÃO GERAL SOBRE O TEMA	83684770309	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	10/10/2024 11:17	17/10/2024 13:46	17/10/2024 17:57	252	6875	63	Zoom
CURSO INTRODUÇÃO ÀS NBCs TSP - SETOR PÚBLICO: UMA VISÃO GERAL SOBRE O TEMA	83684770309	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	10/10/2024 11:17	18/10/2024 13:45	18/10/2024 17:52	248	6243	67	Zoom
5ª SEMANA DO ICMS - De 21 a 25 de outubro de 2024	83788912411	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	23/09/2024 14:22	21/10/2024 08:45	21/10/2024 12:01	197	65650	699	Zoom
5ª SEMANA DO ICMS - De 21 a 25 de outubro de 2024	83788912411	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	23/09/2024 14:22	22/10/2024 08:46	22/10/2024 11:47	182	57229	706	Zoom
5ª SEMANA DO ICMS - De 21 a 25 de outubro de 2024	83788912411	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	23/09/2024 14:22	23/10/2024 08:45	23/10/2024 11:12	148	54064	687	Zoom
5ª SEMANA DO ICMS - De 21 a 25 de outubro de 2024	83788912411	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	23/09/2024 14:22	24/10/2024 08:45	24/10/2024 10:39	114	33540	487	Zoom
5ª SEMANA DO ICMS - De 21 a 25 de outubro de 2024	83788912411	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	23/09/2024 14:22	25/10/2024 08:45	25/10/2024 10:39	114	27962	452	Zoom
CURSO LEGALIZAÇÃO DE EMPRESAS COM FOCO NO TRIBUTÁRIO	88157864690	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	10/10/2024 11:27	25/10/2024 14:46	25/10/2024 16:53	128	15537	252	Zoom
CURSO RETENÇÕES - IR, CSLL, PIS, COFINS E ISS PARA ADMINISTRAÇÃO PÚBLICA	84539563802	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	10/10/2024 12:47	28/10/2024 12:47	28/10/2024 16:59	253	22378	214	Zoom
CURSO RETENÇÕES - IR, CSLL, PIS, COFINS E ISS PARA ADMINISTRAÇÃO PÚBLICA	84539563802	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	10/10/2024 12:47	29/10/2024 12:44	29/10/2024 16:50	246	16199	157	Zoom
CURSO CURSO EFD-REINF - ESCRITURAÇÃO FISCAL DIGITAL DE RETENÇÕES E OUTRAS	88113482300	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	11/10/2024 13:19	30/10/2024 12:45	30/10/2024 16:57	253	24474	221	Zoom
INFORMAÇÕES FISCAIS - EVENTOS SÉRIE R-4000 E DCTFWEB PARA ADMINISTRAÇÃO PÚBLICA	88113482300	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	11/10/2024 13:19	31/10/2024 12:45	31/10/2024 16:46	242	17420	157	Zoom
CURSO CURSO EFD-REINF - ESCRITURAÇÃO FISCAL DIGITAL DE RETENÇÕES E OUTRAS	88113482300	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	11/10/2024 13:19	31/10/2024 12:45	31/10/2024 16:46	242	17420	157	Zoom
INFORMAÇÕES FISCAIS - EVENTOS SÉRIE R-4000 E DCTFWEB PARA ADMINISTRAÇÃO PÚBLICA	88113482300	CRCRO Auditório	zoomdesenprof@crccr	Desenvolvimento profissional	11/10/2024 13:19	31/10/2024 12:45	31/10/2024 16:46	242	17420	157	Zoom
								TOTAL DE HORAS (CONVERSÃO DE MINUTOS)	53,73	TOTAL DE PARTICIPANTES	4363



**Anexo III - Relatório de Registro de Chamadas - 3CX PRO.  
pdf**

**RELATÓRIO DE REGISTRO DE CHAMADAS - 3CX PRO**

<b>PERÍODO DE 30/01/2024 ATÉ 12/11/2024</b>	
TOTAL DE HORAS/MINUTOS/SEGUNDOS	289:52:25

Tempo de chamada	ID do chamador	Destino	Status	Toque	Conversando	Custo	Razão
2024-11-12T08:18:27	5569984219101	Leonardo Marinho (1030)	answered	00:00:02	00:05:23	0.00	Terminated by Leonardo Marinho (1030)
2024-11-12T08:17:56	5569984219101	Q Cobrança (8010)	answered	00:00:00	00:00:33	0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-11-12T08:17:37	5569984219101	IVR (8000)	answered	00:00:00	00:00:19	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-11-11T16:50:57	Diego Kroin (3010)	Leonardo Marinho (1030)	answered	00:00:04	00:01:20	0.00	Terminated by Diego Kroin (3010)
2024-11-11T16:48:47	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:14	00:00:44	0.00	Terminated by Elivanete Vicente (2040)
2024-11-11T16:47:52	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:11	00:00:38	0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-11T16:48:01	5565996423394	IVR (8000)	answered	00:00:00	00:00:09	0.00	Terminated by 5565996423394
2024-11-11T16:42:50	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:05:04	0.00	Terminated by Elivanete Vicente (2040)
2024-11-11T16:47:41	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:03	0.00	Terminated by Leticia Moronha (2072)
2024-11-11T16:47:20	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2040)
2024-11-11T16:47:20	5565996423394	IVR (8000)	unanswered	00:00:00	00:00:12	0.00	Out of office, forwarded to PBX
2024-11-11T15:58:16	Ariane Quintela (2080)	Cristiane Machado (1040)	answered	00:00:11	00:01:37	0.00	Terminated by Ariane Quintela (2080)
2024-11-11T15:28:26	Gabriela Garcia da Silva (2021)	02141984165070	answered	00:00:05	00:03:24	3.40	Terminated by Gabriela Garcia da Silva (2021)
2024-11-11T15:27:56	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:03	00:00:00	0.00	Terminated by Leticia Moronha (2072)
2024-11-11T15:27:51	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:04	00:00:00	0.00	Terminated by Leticia Moronha (2072)
2024-11-11T15:25:39	5541984165070	Elivanete Vicente (2040)	answered	00:00:09	00:00:35	0.00	Terminated by Elivanete Vicente (2040)
2024-11-11T15:25:39	5541984165070	Q Registro (8011)	answered	00:00:00	00:00:09	0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-11-11T15:25:22	5541984165070	IVR (8000)	answered	00:00:00	00:00:16	0.00	IVR (8000) replaced by Q Registro (8011)
2024-11-11T15:25:14	5541984165070	VMail (5000)	answered	00:00:00	00:00:05	0.00	Terminated by 5541984165070
2024-11-11T15:25:14	5541984165070	CRCRO (5000)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (5000)
2024-11-11T15:24:41	5541984165070	VMail (2021)	answered	00:00:00	00:00:33	0.00	VMail (2021) replaced by CRCRO (5000)
2024-11-11T15:24:35	Elivanete Vicente (2040)	VMail (2021)	answered	00:00:00	00:00:06	0.00	VMail (2021) was joined
2024-11-11T15:24:14	Elivanete Vicente (2040)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2021)
2024-11-11T15:23:48	5541984165070	Elivanete Vicente (2040)	answered	00:00:04	00:00:49	0.00	Elivanete Vicente (2040) replaced by VMail (2021)
2024-11-11T15:23:48	5541984165070	Q Registro (8011)	answered	00:00:00	00:00:04	0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-11-11T15:23:32	5541984165070	IVR (8000)	answered	00:00:00	00:00:16	0.00	IVR (8000) replaced by Q Registro (8011)
2024-11-11T15:23:18	5541984165070	VMail (5000)	answered	00:00:00	00:00:07	0.00	Terminated by 5541984165070
2024-11-11T15:23:18	5541984165070	CRCRO (5000)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (5000)
2024-11-11T15:23:05	5541984165070	VMail (2021)	answered	00:00:00	00:00:13	0.00	VMail (2021) replaced by CRCRO (5000)
2024-11-11T15:22:44	5541984165070	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2021)
2024-11-11T15:20:27	5541984165070	Elivanete Vicente (2040)	answered	00:00:03	00:02:14	0.00	Elivanete Vicente (2040) replaced by Gabriela Garcia da Silva (2021)
2024-11-11T15:20:27	5541984165070	Q Registro (8011)	answered	00:00:00	00:00:03	0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-11-11T15:20:00	5541984165070	IVR (8000)	answered	00:00:00	00:00:26	0.00	IVR (8000) replaced by Q Registro (8011)
2024-11-11T15:22:42	Elivanete Vicente (2040)	Gabriela Garcia da Silva (2021)	unanswered	00:00:02	00:00:00	0.00	Terminated by Elivanete Vicente (2040)
2024-11-11T15:22:13	Elivanete Vicente (2040)	Gabriela Garcia da Silva (2021)	answered	00:00:13	00:00:02	0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-11-11T15:19:44	5541984165070	VMail (5000)	answered	00:00:00	00:00:11	0.00	Terminated by 5541984165070
2024-11-11T15:19:44	5541984165070	CRCRO (5000)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (5000)
2024-11-11T15:19:30	5541984165070	VMail (1000)	answered	00:00:00	00:00:14	0.00	VMail (1000) replaced by CRCRO (5000)
2024-11-11T15:19:08	5541984165070	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-11-11T15:18:35	5541984165070	IVR (8000)	answered	00:00:00	00:00:33	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-11-11T15:18:22	5541984165070	VMail (5000)	answered	00:00:00	00:00:08	0.00	Terminated by 5541984165070
2024-11-11T15:18:22	5541984165070	CRCRO (5000)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (5000)
2024-11-11T15:18:11	5541984165070	VMail (2021)	answered	00:00:00	00:00:11	0.00	VMail (2021) replaced by CRCRO (5000)
2024-11-11T15:17:50	5541984165070	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2021)
2024-11-11T15:17:19	5541984165070	IVR (8000)	answered	00:00:00	00:00:30	0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-11-11T15:00:18	Ariane Quintela (2080)	Cezarnildo Silva (1020)	answered	00:00:03	00:01:35	0.00	Terminated by Ariane Quintela (2080)

2024-11-11T15:00:05	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-11-11T14:59:50	Ariane Quintela (2080)	VMail (2011)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-11-11T14:59:50	Ariane Quintela (2080)	Rodrigo Cavalcante (2011)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2011)
2024-11-11T14:47:31	5569984422270	Elivanete Vicente (2040)	answered	00:00:05	00:01:27 0.00	Terminated by 5569984422270
2024-11-11T14:47:30	5569984422270	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-11-11T14:47:10	5569984422270	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Registro (8011)
2024-11-11T14:41:29	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:11	00:01:26 0.00	Terminated by Leticia Moronha (2072)
2024-11-11T14:34:17	5569992513748	Leticia Freitas (2000)	answered	00:00:00	00:05:14 0.00	Terminated by Leticia Freitas (2000)
2024-11-11T14:33:39	Bruno Valois (1028)	Leticia Freitas (2000)	answered	00:00:08	00:00:31 0.00	Leticia Freitas (2000) was joined
2024-11-11T14:25:53	5569992513748	Bruno Valois (1028)	answered	00:00:08	00:08:16 0.00	Bruno Valois (1028) replaced by Leticia Freitas (2000)
2024-11-11T14:25:53	5569992513748	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:09 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Bruno Valois (1028)
2024-11-11T14:25:21	5569992513748	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-11-11T14:07:44	5548991270627	Elivanete Vicente (2040)	answered	00:00:04	00:06:34 0.00	Terminated by 5548991270627
2024-11-11T14:07:43	5548991270627	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-11-11T14:07:29	5548991270627	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by Q Registro (8011)
2024-11-11T14:06:39	Diego Kroin (3010)	069984297826	answered	00:00:10	00:00:30 0.51	Terminated by Diego Kroin (3010)
2024-11-11T14:06:38	5548991270627	Diego Kroin (3010)	answered	00:00:11	00:00:30 0.00	Terminated by 5548991270627
2024-11-11T14:06:32	5548991270627	IVR (8000)	answered	00:00:00	00:00:07 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-11-11T14:06:17	5548991270627	PROTOCOLO (1000)	answered	00:00:07	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-11-11T14:05:48	5548991270627	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-11-11T13:53:21	Leticia Freitas (2000)	PROTOCOLO (1000)	answered	00:00:09	00:00:31 0.00	Terminated by PROTOCOLO (1000)
2024-11-11T13:44:38	Elivanete Vicente (2040)	Leticia Freitas (2000)	answered	00:00:05	00:00:57 0.00	Terminated by Leticia Freitas (2000)
2024-11-11T13:36:31	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:15	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-11-11T13:26:10	Cristhiane Machado (1040)	06932298957	unanswered	00:00:48	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-11-11T13:18:50	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:07	00:03:18 0.00	Terminated by Leticia Moronha (2072)
2024-11-11T13:14:10	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:09	00:01:09 0.00	Terminated by Leticia Moronha (2072)
2024-11-11T12:41:44	Elivanete Vicente (2040)	VMail (9999)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-11-11T12:05:24	Viven Ane Medeiros (2020)	069999900100	answered	00:00:37	00:00:03 0.06	Terminated by Viven Ane Medeiros (2020)
2024-11-11T12:00:46	Viven Ane Medeiros (2020)	069999900100	unanswered	00:00:37	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-11T12:00:31	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-11T12:00:24	Viven Ane Medeiros (2020)	069999900100	unanswered	00:00:06	00:00:00 0.00	Route not found
2024-11-11T11:58:32	Viven Ane Medeiros (2020)	06930150057	answered	00:00:06	00:01:33 1.56	Terminated by Viven Ane Medeiros (2020)
2024-11-11T11:44:06	Diego Kroin (3010)	Geisiele Moraes (1023)	answered	00:00:13	00:01:59 0.00	Terminated by Diego Kroin (3010)
2024-11-11T11:43:34	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:31 0.00	Terminated by Cristhiane Machado (1040)
2024-11-11T11:37:55	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:34 0.00	Terminated by Leticia Moronha (2072)
2024-11-11T11:32:22	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:20 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-11T11:32:24	Cristhiane Machado (1040)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-11-11T11:32:24	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-11-11T11:23:01	Viven Ane Medeiros (2020)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-11T11:23:01	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-11-11T11:21:46	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:08	00:00:10 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-11T11:03:37	5592984081050	IVR (8000)	unanswered	00:00:00	00:00:00 0.00	Terminated by 5592984081050
2024-11-11T10:52:57	5569992230253	Elivanete Vicente (2040)	answered	00:00:03	00:01:38 0.00	Terminated by Elivanete Vicente (2040)
2024-11-11T10:52:21	5569992230253	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-11-11T10:53:18	554137781700	PROTOCOLO (1000)	answered	00:00:03	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-11-11T10:52:42	554137781700	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-11-11T10:14:43	Leonardo Marinho (1030)	Rubis Junior (1011)	answered	00:00:04	00:00:32 0.00	Terminated by Leonardo Marinho (1030)
2024-11-11T10:13:13	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:06	00:01:16 0.00	Terminated by Leonardo Marinho (1030)
2024-11-11T09:37:34	5565996423394	Elivanete Vicente (2040)	answered	00:00:02	00:09:16 0.00	Terminated by Elivanete Vicente (2040)
2024-11-11T09:34:42	5565996423394	Q Registro (8011)	answered	00:00:00	00:02:54 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-11-11T09:34:26	5565996423394	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-11-11T09:41:57	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	unanswered	00:00:18	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-11-11T09:41:36	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:18	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-11-11T09:36:48	5569999497642	PROTOCOLO (1000)	answered	00:00:03	00:03:05 0.00	Terminated by 5569999497642
2024-11-11T09:36:48	5569999497642	RG REGISTRO (8003)	unanswered	00:00:01	00:00:00 0.00	No destinations, forwarded to PROTOCOLO (1000)
2024-11-11T09:35:52	5569999497642	IVR (8000)	answered	00:00:00	00:00:55 0.00	IVR (8000) replaced by RG REGISTRO (8003)

2024-11-11T09:24:43	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:17	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-11T09:20:08	Viven Ane Medeiros (2020)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-11T09:20:07	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-11-11T09:20:00	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-11T09:19:39	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-11-11T09:16:14	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-11-11T09:16:14	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-11-11T09:05:27	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:05	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-11-11T08:50:45	Ariane Quintela (2080)	VMail (2011)	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-11-11T08:50:45	Ariane Quintela (2080)	Rodrigo Cavalcante (2011)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2011)
2024-11-11T08:40:34	Viven Ane Medeiros (2020)	1021	answered	00:00:00	00:00:08 0.00	Target not found
2024-11-08T17:02:50	5569993396905	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-11-08T16:55:40	Leonardo Marinho (1030)	069981103588	unanswered	00:00:39	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-11-08T16:55:33	Leonardo Marinho (1030)	069981103588	unanswered	00:00:05	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-11-08T16:14:13	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:06	00:00:11 0.00	Terminated by Leticia Moronha (2072)
2024-11-08T16:09:36	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-11-08T15:50:46	5541984165070	VMail (5000)	answered	00:00:00	00:00:06 0.00	Terminated by 5541984165070
2024-11-08T15:50:46	5541984165070	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-11-08T15:50:31	5541984165070	VMail (5000)	answered	00:00:00	00:00:15 0.00	VMail (5000) replaced by CRCRO (5000)
2024-11-08T15:50:31	5541984165070	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-11-08T15:50:16	5541984165070	VMail (2021)	answered	00:00:00	00:00:15 0.00	VMail (2021) replaced by CRCRO (5000)
2024-11-08T15:49:55	5541984165070	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-11-08T15:49:22	5541984165070	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-11-08T15:18:34	Cristhiane Machado (1040)	02732321600	answered	00:00:07	00:10:21 10.34	Terminated by Cristhiane Machado (1040)
2024-11-08T15:26:47	Diego Kroin (3010)	Leonardo Marinho (1030)	answered	00:00:04	00:02:09 0.00	Terminated by Leonardo Marinho (1030)
2024-11-08T15:19:50	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:08	00:00:59 0.00	Terminated by Leticia Freitas (2000)
2024-11-08T15:16:43	Leonardo Marinho (1030)	Cezarnildo Silva (1020)	answered	00:00:05	00:00:43 0.00	Terminated by Cezarnildo Silva (1020)
2024-11-08T15:13:38	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:07	00:00:30 0.00	Terminated by Leticia Moronha (2072)
2024-11-08T14:52:42	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:06	00:02:35 0.00	Terminated by Cristhiane Machado (1040)
2024-11-08T14:54:07	Carlos Filho (1052)	Leticia Moronha (2072)	answered	00:00:06	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-11-08T14:34:17	556533585920	Elivanete Vicente (2040)	answered	00:00:03	00:02:31 0.00	Terminated by 556533585920
2024-11-08T14:34:16	556533585920	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-11-08T14:34:00	556533585920	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-11-08T14:33:08	556533585920	VMail (5000)	answered	00:00:00	00:00:16 0.00	Terminated by VMail (5000)
2024-11-08T14:33:08	556533585920	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-11-08T14:32:52	556533585920	VMail (5000)	answered	00:00:00	00:00:16 0.00	VMail (5000) replaced by CRCRO (5000)
2024-11-08T14:32:52	556533585920	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-11-08T14:32:51	556533585920	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-11-08T14:32:51	556533585920	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-11-08T14:32:46	556533585920	VMail (5000)	answered	00:00:00	00:00:05 0.00	VMail (5000) replaced by CRCRO (5000)
2024-11-08T14:32:46	556533585920	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-11-08T14:32:44	556533585920	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-11-08T14:32:44	556533585920	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-11-08T14:32:32	556533585920	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-11-08T14:32:32	556533585920	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-11-08T14:32:21	556533585920	VMail (5000)	answered	00:00:00	00:00:11 0.00	VMail (5000) replaced by CRCRO (5000)
2024-11-08T14:32:21	556533585920	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-11-08T14:32:20	556533585920	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-11-08T14:32:20	556533585920	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-11-08T14:32:18	556533585920	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-11-08T14:32:18	556533585920	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-11-08T14:32:06	556533585920	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-11-08T14:31:45	556533585920	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-11-08T14:31:12	556533585920	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-11-08T14:32:59	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:07 0.00	Terminated by Leticia Moronha (2072)
2024-11-08T14:30:23	556533585920	Elivanete Vicente (2040)	answered	00:00:03	00:00:17 0.00	Terminated by Elivanete Vicente (2040)

2024-11-08T14:30:23	556533585920	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-11-08T14:30:06	556533585920	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-11-08T14:29:25	556533585920	Rubis Junior (1011)	answered	00:00:00	00:00:01 0.00	Terminated by Rubis Junior (1011)
2024-11-08T14:29:01	PROTOCOLO (1000)	Rubis Junior (1011)	answered	00:00:04	00:00:19 0.00	Rubis Junior (1011) was joined
2024-11-08T14:27:23	556533585920	PROTOCOLO (1000)	answered	00:00:20	00:01:42 0.00	PROTOCOLO (1000) replaced by Rubis Junior (1011)
2024-11-08T14:26:47	556533585920	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-11-08T14:23:11	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:06	00:00:54 0.00	Terminated by Leticia Moronha (2072)
2024-11-08T13:54:37	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:06	00:01:05 0.00	Terminated by Cristhiane Machado (1040)
2024-11-08T13:24:25	PROTOCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:14 0.00	Terminated by Elivanete Vicente (2040)
2024-11-08T12:29:43	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:07	00:00:11 0.00	Terminated by Cristhiane Machado (1040)
2024-11-08T11:38:26	PROTOCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:02	00:00:13 0.00	Terminated by Elivanete Vicente (2040)
2024-11-08T11:01:15	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-11-08T10:54:01	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:01:11 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-11-08T10:53:00	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:04	00:00:10 0.00	Terminated by Ariane Quintela (2080)
2024-11-08T10:49:28	5569984714753	Leticia Freitas (2000)	answered	00:00:04	00:01:14 0.00	Terminated by Leticia Freitas (2000)
2024-11-08T10:48:58	5569984714753	PROTOCOLO (1000)	answered	00:00:04	00:00:27 0.00	PROTOCOLO (1000) replaced by Leticia Freitas (2000)
2024-11-08T10:48:19	5569984714753	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-11-08T10:49:26	PROTOCOLO (1000)	Leticia Freitas (2000)	unanswered	00:00:02	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-11-08T10:36:12	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:18	00:00:42 0.00	Terminated by Leticia Freitas (2000)
2024-11-08T10:35:49	Leticia Freitas (2000)	PROTOCOLO (1000)	answered	00:00:02	00:00:11 0.00	Terminated by PROTOCOLO (1000)
2024-11-08T10:34:18	Leticia Freitas (2000)	PROTOCOLO (1000)	answered	00:00:04	00:01:18 0.00	Terminated by Leticia Freitas (2000)
2024-11-08T10:33:57	Leticia Freitas (2000)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-11-08T10:29:23	5569984714753	Leticia Freitas (2000)	answered	00:00:17	00:01:58 0.00	Terminated by Leticia Freitas (2000)
2024-11-08T10:28:47	5569984714753	PROTOCOLO (1000)	answered	00:00:03	00:00:33 0.00	PROTOCOLO (1000) replaced by Leticia Freitas (2000)
2024-11-08T10:28:20	5569984714753	IVR (8007)	answered	00:00:00	00:00:26 0.00	IVR (8007) replaced by PROTOCOLO (1000)
2024-11-08T10:27:45	5569984714753	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by IVR (8007)
2024-11-08T10:29:21	PROTOCOLO (1000)	Leticia Freitas (2000)	unanswered	00:00:02	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-11-08T10:12:04	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:13	00:00:18 0.00	Terminated by Leticia Moronha (2072)
2024-11-08T09:46:13	Diego Kroin (3010)	Leonardo Marinho (1030)	answered	00:00:05	00:01:46 0.00	Terminated by Leonardo Marinho (1030)
2024-11-08T09:25:32	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:07	00:00:21 0.00	Terminated by Ariane Quintela (2080)
2024-11-08T09:03:16	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:24 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-11-08T09:00:41	Leonardo Marinho (1030)	Carlos Filho (1052)	answered	00:00:03	00:00:41 0.00	Terminated by Leonardo Marinho (1030)
2024-11-08T08:31:16	5569984311270	IVR (8000)	answered	00:00:00	00:00:17 0.00	Terminated by 5569984311270
2024-11-08T08:25:11	5569984693575	PROTOCOLO (1000)	answered	00:00:03	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-11-08T08:24:40	5569984693575	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-11-08T08:18:42	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:04	00:00:22 0.00	Terminated by Daniela Sales (1032)
2024-11-08T08:18:23	Leticia Moronha (2072)	Leonardo Marinho (1030)	unanswered	00:00:18	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-11-08T08:18:02	5569984693575	PROTOCOLO (1000)	answered	00:00:03	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-11-08T08:17:27	5569984693575	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-11-08T08:01:37	Lidia Fernandes (3020)	06934430100	answered	00:00:12	00:00:26 0.43	Terminated by Lidia Fernandes (3020)
2024-11-07T16:30:54	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:22 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-07T15:56:49	556932100201	Leonardo Marinho (1030)	answered	00:00:02	00:01:15 0.00	Terminated by Leonardo Marinho (1030)
2024-11-07T15:56:18	556932100201	Q Cobrança (8010)	answered	00:00:00	00:00:32 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-11-07T15:55:59	556932100201	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-11-07T15:53:13	556932100217	Leonardo Marinho (1030)	answered	00:00:02	00:02:35 0.00	Terminated by 556932100217
2024-11-07T15:52:42	556932100217	Q Cobrança (8010)	answered	00:00:00	00:00:33 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-11-07T15:52:20	556932100217	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-11-07T15:36:04	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:07 0.00	Terminated by Cristhiane Machado (1040)
2024-11-07T15:35:43	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-11-07T15:34:32	Elivanete Vicente (2040)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Elivanete Vicente (2040)
2024-11-07T15:31:23	556999832424	Elivanete Vicente (2040)	answered	00:00:06	00:02:57 0.00	Terminated by Elivanete Vicente (2040)
2024-11-07T15:31:23	556999832424	Q Registro (8011)	answered	00:00:00	00:00:06 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-11-07T15:30:47	556999832424	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by Q Registro (8011)
2024-11-07T15:17:33	Diego Kroin (3010)	Viven Ane Medeiros (2020)	answered	00:00:06	00:05:42 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-07T15:09:22	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:02	00:00:13 0.00	Terminated by Cristhiane Machado (1040)
2024-11-07T14:46:04	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:06	00:00:27 0.00	Terminated by Leticia Moronha (2072)

2024-11-07T14:29:54	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:01:10 0.00	Terminated by Leticia Moronha (2072)
2024-11-07T13:58:08	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:05	00:00:29 0.00	Terminated by Ariane Quintela (2080)
2024-11-07T13:58:19	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-11-07T13:58:00	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:04	00:00:10 0.00	Terminated by Leticia Moronha (2072)
2024-11-07T13:44:00	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:06	00:00:32 0.00	Terminated by Leticia Moronha (2072)
2024-11-07T12:08:36	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:08	00:00:07 0.00	Terminated by PROTOCOLO (1000)
2024-11-07T11:16:18	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:50 0.00	Terminated by Elivanete Vicente (2040)
2024-11-07T11:12:22	5569992569546	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-11-07T11:12:12	5569992569546	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-11-07T11:05:32	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:04	00:02:08 0.00	Terminated by Cristhiane Machado (1040)
2024-11-07T10:59:51	Ariane Quintela (2080)	06932243604	answered	00:00:20	00:04:51 4.86	Terminated by Ariane Quintela (2080)
2024-11-07T10:50:23	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:07	00:07:43 0.00	Terminated by Silvano Sabino (2010)
2024-11-07T10:55:56	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	unanswered	00:00:14	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-11-07T10:47:43	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:34 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-07T10:45:55	Gabriela Garcia da Silva (2021)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:16 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-11-07T10:43:01	Gabriela Garcia da Silva (2021)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:16 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-07T10:41:47	Carlos Filho (1052)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:45 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-07T10:38:44	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:02:28 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-07T10:37:48	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:16	00:00:30 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-07T10:37:41	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:08	00:00:09 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-07T10:37:25	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-07T09:54:02	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:09	00:07:44 0.00	Terminated by Cristhiane Machado (1040)
2024-11-07T09:44:30	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:11	00:02:54 0.00	Terminated by Leticia Freitas (2000)
2024-11-07T09:21:38	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:06	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-11-07T09:20:16	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:06	00:01:24 0.00	Terminated by Cristhiane Machado (1040)
2024-11-07T09:20:04	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:33 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-07T08:58:46	Gabriela Garcia da Silva (2021)	Viven Ane Medeiros (2020)	answered	00:00:04	00:01:33 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-07T08:58:18	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:08	00:00:17 0.00	Terminated by Leticia Freitas (2000)
2024-11-07T08:57:53	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:00:31 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-07T08:45:03	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:55 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-07T08:42:36	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:08	00:00:20 0.00	Terminated by Leticia Moronha (2072)
2024-11-06T16:42:42	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:55 0.00	Terminated by Elivanete Vicente (2040)
2024-11-06T16:39:39	5569992496570	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-11-06T16:39:07	5569992496570	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-11-06T16:29:22	Leticia Moronha (2072)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-11-06T16:25:17	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:08	00:00:11 0.00	Terminated by Leticia Moronha (2072)
2024-11-06T16:16:18	Diego Kroin (3010)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Diego Kroin (3010)
2024-11-06T16:15:57	Diego Kroin (3010)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-11-06T16:08:34	Diego Kroin (3010)	Leonardo Marinho (1030)	answered	00:00:05	00:04:20 0.00	Terminated by Diego Kroin (3010)
2024-11-06T15:49:44	Diego Kroin (3010)	06932164024	unanswered	00:00:09	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-06T15:45:28	Gabriela Garcia da Silva (2021)	0216932121435	answered	00:00:24	00:01:30 1.50	Terminated by Gabriela Garcia da Silva (2021)
2024-11-06T15:34:46	Diego Kroin (3010)	069984297826	unanswered	00:00:09	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-06T15:34:46	5569992333865	Diego Kroin (3010)	unanswered	00:00:10	00:00:00 0.00	Failed Canceled
2024-11-06T15:34:30	5569992333865	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-11-06T15:19:27	5579998381733	Cristhiane Machado (1040)	answered	00:00:05	00:04:43 0.00	Terminated by Cristhiane Machado (1040)
2024-11-06T15:19:27	5579998381733	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-11-06T15:18:55	5579998381733	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-11-06T15:02:06	Diego Kroin (3010)	069984297826	unanswered	00:00:10	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-06T15:02:06	5569992333865	Diego Kroin (3010)	unanswered	00:00:10	00:00:00 0.00	Failed Canceled
2024-11-06T15:01:58	5569992333865	IVR (8000)	answered	00:00:00	00:00:07 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-11-06T14:32:52	Ariane Quintela (2080)	Daniela Sales (1032)	answered	00:00:12	00:00:21 0.00	Terminated by Daniela Sales (1032)
2024-11-06T14:32:12	Diego Kroin (3010)	069984297826	unanswered	00:00:52	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-06T14:32:12	5569993092568	Diego Kroin (3010)	unanswered	00:00:52	00:00:00 0.00	Failed Canceled
2024-11-06T14:32:03	5569993092568	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-11-06T14:32:37	Ariane Quintela (2080)	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-11-06T14:32:16	Ariane Quintela (2080)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)

2024-11-06T14:31:34	5569993092568	Diego Kroin (3010)	answered	00:00:12	00:00:04 0.00	Terminated by Diego Kroin (3010)
2024-11-06T14:31:27	5569993092568	IVR (8000)	answered	00:00:00	00:00:07 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-11-06T14:31:34	Diego Kroin (3010)	069984297826	answered	00:00:12	00:00:04 0.07	Terminated by 069984297826
2024-11-06T14:30:56	Diego Kroin (3010)	069984297826	answered	00:00:13	00:00:05 0.08	Terminated by Diego Kroin (3010)
2024-11-06T14:30:55	5569993092568	Diego Kroin (3010)	answered	00:00:13	00:00:04 0.00	Terminated by 5569993092568
2024-11-06T14:30:44	5569993092568	IVR (8000)	answered	00:00:00	00:00:11 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-11-06T14:30:00	Diego Kroin (3010)	069984297826	unanswered	00:00:24	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-06T14:30:00	5569993092568	Diego Kroin (3010)	unanswered	00:00:24	00:00:00 0.00	Failed Canceled
2024-11-06T14:29:45	5569993092568	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-11-06T14:18:10	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:06	00:04:50 0.00	Terminated by Cristhiane Machado (1040)
2024-11-06T14:16:40	5569992697686	Daniela Sales (1032)	answered	00:00:02	00:02:10 0.00	Terminated by Daniela Sales (1032)
2024-11-06T14:15:47	5569992697686	Cristhiane Machado (1040)	answered	00:00:06	00:00:47 0.00	Cristhiane Machado (1040) replaced by Daniela Sales (1032)
2024-11-06T14:15:47	5569992697686	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-11-06T14:15:19	5569992697686	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-11-06T14:16:36	Cristhiane Machado (1040)	Daniela Sales (1032)	unanswered	00:00:03	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-11-06T13:56:09	Elivanete Vicente (2040)	0211161101005	unanswered	00:00:04	00:00:00 0.00	Route busy
2024-11-06T13:50:21	Elivanete Vicente (2040)	EndCall	answered	00:00:00	00:00:06 0.00	Terminated by Elivanete Vicente (2040)
2024-11-06T13:50:17	Elivanete Vicente (2040)	0211161101005	unanswered	00:00:04	00:00:00 0.00	Busy, forwarded to PBX
2024-11-06T13:50:05	Elivanete Vicente (2040)	0	unanswered	00:00:01	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-11-06T13:49:58	Elivanete Vicente (2040)	02161101005	unanswered	00:00:05	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-11-06T13:49:39	Elivanete Vicente (2040)	VMail (9999)	answered	00:00:00	00:00:01 0.00	Terminated by Elivanete Vicente (2040)
2024-11-06T11:23:28	5569992175884	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-11-06T11:22:34	5569992175884	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-11-06T11:15:01	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:06	00:02:03 0.00	Terminated by Ariane Quintela (2080)
2024-11-06T11:13:52	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-11-06T11:00:15	Ariane Quintela (2080)	06135516815	answered	00:00:01	00:06:40 6.67	Terminated by Ariane Quintela (2080)
2024-11-06T11:02:18	5569993396905	PROTOCOLO (1000)	answered	00:00:00	00:03:23 0.00	Terminated by PROTOCOLO (1000)
2024-11-06T11:02:13	Elivanete Vicente (2040)	PROTOCOLO (1000)	answered	00:00:03	00:00:02 0.00	PROTOCOLO (1000) was joined
2024-11-06T11:01:33	5569993396905	Elivanete Vicente (2040)	answered	00:00:01	00:00:44 0.00	Elivanete Vicente (2040) replaced by PROTOCOLO (1000)
2024-11-06T10:59:03	5569993396905	Q Registro (8011)	answered	00:00:00	00:02:32 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-11-06T10:58:46	5569993396905	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-11-06T11:01:37	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:00:27 0.00	Terminated by Cristhiane Machado (1040)
2024-11-06T10:58:55	Ariane Quintela (2080)	06135516815	answered	00:00:01	00:00:50 0.83	Terminated by 06135516815
2024-11-06T10:57:28	5569993396905	PROTOCOLO (1000)	answered	00:00:07	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-11-06T10:56:57	5569993396905	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	No destinations, forwarded to PROTOCOLO (1000)
2024-11-06T10:56:13	5569993396905	IVR (8000)	answered	00:00:00	00:00:43 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-11-06T10:55:13	Rubis Junior (1011)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-11-06T10:54:25	Rubis Junior (1011)	1	answered	00:00:00	00:00:08 0.00	Target not found
2024-11-06T10:49:37	5573981629136	Daniela Sales (1032)	answered	00:00:04	00:02:59 0.00	Terminated by Daniela Sales (1032)
2024-11-06T10:49:37	5573981629136	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-11-06T10:49:15	5573981629136	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-11-06T10:48:11	Viven Ane Medeiros (2020)	VMail (2072)	answered	00:00:00	00:00:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-06T10:47:50	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-11-06T10:47:17	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:09	00:00:23 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-06T10:23:30	5573981629136	Leonardo Marinho (1030)	answered	00:00:01	00:17:24 0.00	Terminated by Leonardo Marinho (1030)
2024-11-06T10:22:17	5573981629136	Daniela Sales (1032)	answered	00:00:05	00:01:08 0.00	Daniela Sales (1032) replaced by Leonardo Marinho (1030)
2024-11-06T10:22:17	5573981629136	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-11-06T10:21:52	5573981629136	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-11-06T10:24:39	Viven Ane Medeiros (2020)	PROTOCOLO (1000)	unanswered	00:00:04	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-06T10:24:18	Viven Ane Medeiros (2020)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-11-06T10:23:47	Viven Ane Medeiros (2020)	Rubis Junior (1011)	answered	00:00:18	00:00:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-06T10:23:25	Daniela Sales (1032)	Leonardo Marinho (1030)	unanswered	00:00:05	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-11-06T10:13:11	5569984262219	IVR (8000)	answered	00:00:00	00:01:02 0.00	Terminated by 5569984262219
2024-11-06T10:07:16	5571991868625	VMail (5000)	answered	00:00:00	00:00:04 0.00	Terminated by 5571991868625
2024-11-06T10:07:16	5571991868625	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-11-06T10:07:05	5571991868625	VMail (5000)	answered	00:00:00	00:00:11 0.00	VMail (5000) replaced by CRCRO (5000)

2024-11-06T10:07:05	5571991868625	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-11-06T10:06:50	5571991868625	VMail (1000)	answered	00:00:00	00:00:16 0.00	VMail (1000) replaced by CRCRO (5000)
2024-11-06T10:06:49	5571991868625	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-11-06T10:05:16	5571991868625	Elivanete Vicente (2040)	answered	00:00:16	00:01:18 0.00	Elivanete Vicente (2040) replaced by PROTOCOLO (1000)
2024-11-06T10:03:35	5571991868625	PROTOCOLO (1000)	answered	00:00:05	00:01:35 0.00	PROTOCOLO (1000) replaced by Elivanete Vicente (2040)
2024-11-06T10:02:56	5571991868625	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-11-06T10:06:44	Elivanete Vicente (2040)	PROTOCOLO (1000)	unanswered	00:00:04	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-11-06T10:04:04	Viven Ane Medeiros (2020)	VMail (1011)	answered	00:00:00	00:02:43 0.00	Terminated by VMail (1011)
2024-11-06T10:04:00	Viven Ane Medeiros (2020)	Rubis Junior (1011)	unanswered	00:00:04	00:00:00 0.00	Busy, forwarded to VMail (1011)
2024-11-06T10:05:15	PROTOCOLO (1000)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-11-06T10:04:33	Daniela Sales (1032)	Viven Ane Medeiros (2020)	unanswered	00:00:18	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-11-06T10:03:55	Viven Ane Medeiros (2020)	VMail (1000)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-06T10:03:55	Viven Ane Medeiros (2020)	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1000)
2024-11-06T10:03:34	Viven Ane Medeiros (2020)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-11-06T10:03:17	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-06T10:02:09	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:12	00:00:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-06T10:01:58	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-06T10:01:55	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-06T10:01:55	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-11-06T10:01:47	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-06T10:00:58	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:00:42 0.00	Terminated by Cristhiane Machado (1040)
2024-11-06T09:59:51	Viven Ane Medeiros (2020)	VMail (1052)	answered	00:00:00	00:00:59 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-06T09:59:51	Viven Ane Medeiros (2020)	Carlos Filho (1052)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1052)
2024-11-06T09:58:07	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:08	00:01:35 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-06T09:58:05	Viven Ane Medeiros (2020)	Carlos Filho (1052)	unanswered	00:00:00	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-06T09:57:59	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-06T09:20:19	Ariane Quintela (2080)	06921823355	answered	00:00:08	00:37:02 37.03	Terminated by Ariane Quintela (2080)
2024-11-06T09:26:26	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:02:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-11-06T09:24:25	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:12	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-11-06T08:54:38	Leonardo Marinho (1030)	Carlos Filho (1052)	answered	00:00:05	00:00:56 0.00	Terminated by Leonardo Marinho (1030)
2024-11-05T16:57:44	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:04	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-11-05T16:38:39	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:07	00:00:08 0.00	Terminated by Ariane Quintela (2080)
2024-11-05T16:29:49	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:11 0.00	Terminated by Ariane Quintela (2080)
2024-11-05T16:21:13	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:04	00:00:30 0.00	Terminated by Ariane Quintela (2080)
2024-11-05T16:09:20	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:14 0.00	Terminated by Ariane Quintela (2080)
2024-11-05T15:41:36	Diego Kroin (3010)	093988079982	unanswered	00:00:35	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-05T15:13:39	556921823388	Daniela Sales (1032)	answered	00:00:08	00:03:12 0.00	Terminated by Daniela Sales (1032)
2024-11-05T15:13:39	556921823388	Q Cobrança (8010)	answered	00:00:00	00:00:08 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-11-05T15:13:20	556921823388	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-11-05T15:12:24	556921823388	IVR (8000)	answered	00:00:00	00:00:11 0.00	Terminated by 556921823388
2024-11-05T15:00:56	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:07	00:00:29 0.00	Terminated by Leticia Moronha (2072)
2024-11-05T14:46:36	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:05	00:03:29 0.00	Terminated by Leticia Freitas (2000)
2024-11-05T13:55:54	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:22 0.00	Terminated by Leticia Moronha (2072)
2024-11-05T13:31:48	Leticia Moronha (2072)	VMail (2000)	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-11-05T13:31:27	Leticia Moronha (2072)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-11-05T13:25:47	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:00:46 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-11-05T13:24:48	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:08	00:00:45 0.00	Terminated by Leticia Moronha (2072)
2024-11-05T12:12:00	Leticia Moronha (2072)	Bruno Valois (1028)	answered	00:00:07	00:00:26 0.00	Terminated by Leticia Moronha (2072)
2024-11-05T12:05:23	5569984029177	PROTOCOLO (1000)	answered	00:00:00	00:02:26 0.00	Terminated by PROTOCOLO (1000)
2024-11-05T12:05:18	Elivanete Vicente (2040)	PROTOCOLO (1000)	answered	00:00:02	00:00:03 0.00	PROTOCOLO (1000) was joined
2024-11-05T12:01:07	5569984029177	Elivanete Vicente (2040)	answered	00:00:15	00:04:02 0.00	Elivanete Vicente (2040) replaced by PROTOCOLO (1000)
2024-11-05T12:00:36	5569984029177	Q Registro (8011)	answered	00:00:00	00:00:45 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-11-05T12:00:19	5569984029177	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-11-05T11:48:19	Bruno Valois (1028)	Leticia Moronha (2072)	answered	00:00:07	00:00:19 0.00	Terminated by Leticia Moronha (2072)
2024-11-05T11:37:04	Rubis Junior (1011)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:35 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-11-05T11:34:25	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:05	00:00:31 0.00	Terminated by Gabriela Garcia da Silva (2021)



2024-11-05T11:32:45	Leticia Moronha (2072)	VMail (2021)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-11-05T11:32:24	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-11-05T11:27:20	5569993947901	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-11-05T11:23:13	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-11-05T11:15:02	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:10	00:02:33 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-11-05T11:15:46	556133149400	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-11-05T11:15:04	556133149400	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-11-05T11:14:31	556133149400	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-11-05T10:41:16	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:06	00:01:09 0.00	Terminated by Leonardo Marinho (1030)
2024-11-05T10:42:14	Bruna Ramires (2012)	9999	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-11-05T10:42:11	Bruna Ramires (2012)	9999	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-11-05T10:42:10	Bruna Ramires (2012)	9999	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-11-05T10:42:03	Bruna Ramires (2012)	9999	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-11-05T10:36:09	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:48 0.00	Terminated by Leticia Moronha (2072)
2024-11-05T10:32:45	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:05	00:00:30 0.00	Terminated by Ariane Quintela (2080)
2024-11-05T10:28:36	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:40 0.00	Terminated by Ariane Quintela (2080)
2024-11-05T10:27:55	Viven Ane Medeiros (2020)	VMail (2040)	answered	00:00:00	00:01:02 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-05T10:27:54	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-11-05T10:27:26	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:25 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-05T10:27:14	Elivanete Vicente (2040)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-11-05T10:26:53	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-11-05T10:26:21	Viven Ane Medeiros (2020)	VMail (2040)	answered	00:00:00	00:00:56 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-05T10:26:00	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-11-05T10:25:51	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	unanswered	00:00:04	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-05T10:25:20	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:25 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-05T10:14:33	556932241023	Cezarnildo Silva (1020)	answered	00:00:01	00:03:54 0.00	Terminated by Cezarnildo Silva (1020)
2024-11-05T10:08:08	556932241023	Elivanete Vicente (2040)	answered	00:00:04	00:06:21 0.00	Elivanete Vicente (2040) replaced by Cezarnildo Silva (1020)
2024-11-05T10:08:08	556932241023	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-11-05T10:07:52	556932241023	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-11-05T10:13:57	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:38 0.00	Terminated by Ariane Quintela (2080)
2024-11-05T10:14:30	Elivanete Vicente (2040)	Cezarnildo Silva (1020)	unanswered	00:00:01	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-11-05T10:06:53	556932241023	VMail (1000)	answered	00:00:00	00:00:28 0.00	Terminated by VMail (1000)
2024-11-05T10:06:38	556932241023	PROTOCOLO (1000)	unanswered	00:00:15	00:00:00 0.00	Busy, forwarded to VMail (1000)
2024-11-05T10:06:06	556932241023	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-11-05T10:01:53	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:20 0.00	Terminated by Leticia Freitas (2000)
2024-11-05T09:40:00	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:03:24 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-11-05T09:37:11	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:11	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-11-05T09:31:32	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:11	00:04:25 0.00	Terminated by Ariane Quintela (2080)
2024-11-05T09:12:06	Daniela Sales (1032)	Leticia Moronha (2072)	answered	00:00:09	00:00:33 0.00	Terminated by Leticia Moronha (2072)
2024-11-05T08:20:44	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:07	00:00:31 0.00	Terminated by Ariane Quintela (2080)
2024-11-05T08:07:37	556932243604	Elivanete Vicente (2040)	answered	00:00:02	00:01:24 0.00	Terminated by Elivanete Vicente (2040)
2024-11-05T08:06:41	556932243604	PROTOCOLO (1000)	answered	00:00:03	00:00:52 0.00	PROTOCOLO (1000) replaced by Elivanete Vicente (2040)
2024-11-05T08:06:10	556932243604	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-11-05T08:07:34	PROTOCOLO (1000)	Elivanete Vicente (2040)	unanswered	00:00:02	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-11-04T17:12:44	Leticia Freitas (2000)	VMail (1040)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-11-04T17:12:23	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-11-04T16:45:55	5541984165070	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-11-04T16:41:28	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:05	00:00:19 0.00	Terminated by Leticia Freitas (2000)
2024-11-04T16:39:55	Diego Kroin (3010)	069935366716	unanswered	00:00:04	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-04T16:34:19	Diego Kroin (3010)	069999131991	unanswered	00:00:35	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-04T16:34:08	Diego Kroin (3010)	069988079982	unanswered	00:00:04	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-04T16:33:14	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:04	00:00:13 0.00	Terminated by Leonardo Marinho (1030)
2024-11-04T16:32:44	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:05	00:00:24 0.00	Terminated by Leonardo Marinho (1030)
2024-11-04T16:25:06	Diego Kroin (3010)	069984035858	answered	00:00:18	00:05:51 5.85	Terminated by Diego Kroin (3010)
2024-11-04T16:24:33	Diego Kroin (3010)	069999310644	unanswered	00:00:21	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-04T16:23:50	Diego Kroin (3010)	069999310644	unanswered	00:00:34	00:00:00 0.00	Terminated by Diego Kroin (3010)

2024-11-04T16:22:58	Diego Kroin (3010)	069993932986	answered	00:00:04	00:00:14 0.24	Terminated by Diego Kroin (3010)
2024-11-04T16:22:22	Diego Kroin (3010)	069984108552	unanswered	00:00:24	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-04T16:21:23	Diego Kroin (3010)	069984782486	unanswered	00:00:49	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-04T16:17:35	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:07	00:03:04 0.00	Terminated by Leonardo Marinho (1030)
2024-11-04T16:03:38	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:12	00:00:12 0.00	Terminated by Leticia Freitas (2000)
2024-11-04T16:03:26	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-11-04T16:02:59	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:12 0.00	Terminated by Leticia Freitas (2000)
2024-11-04T15:48:14	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:01:34 0.00	Terminated by Cristhiane Machado (1040)
2024-11-04T15:44:53	556921414075	Elivanete Vicente (2040)	answered	00:00:04	00:03:15 0.00	Terminated by 556921414075
2024-11-04T15:44:53	556921414075	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-11-04T15:44:37	556921414075	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-11-04T15:37:43	Diego Kroin (3010)	Leonardo Marinho (1030)	answered	00:00:03	00:00:51 0.00	Terminated by Diego Kroin (3010)
2024-11-04T15:35:05	Diego Kroin (3010)	069992288428	answered	00:00:11	00:01:54 1.90	Terminated by 069992288428
2024-11-04T15:26:11	556921414075	Elivanete Vicente (2040)	answered	00:03:38	00:00:25 0.00	Terminated by 556921414075
2024-11-04T15:26:10	556921414075	Q Registro (8011)	answered	00:00:00	00:03:38 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-11-04T15:25:56	556921414075	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-11-04T15:15:33	PROTOCOLO (1000)	06932177700	answered	00:00:08	00:06:11 6.19	Terminated by PROTOCOLO (1000)
2024-11-04T14:40:54	Diego Kroin (3010)	Leonardo Marinho (1030)	answered	00:00:12	00:00:49 0.00	Terminated by Diego Kroin (3010)
2024-11-04T14:40:46	Diego Kroin (3010)	Ariane Quintela (2080)	unanswered	00:00:05	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-04T14:24:49	Lidia Fernandes (3020)	Leonardo Marinho (1030)	answered	00:00:03	00:00:56 0.00	Terminated by Lidia Fernandes (3020)
2024-11-04T14:20:56	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:09	00:00:18 0.00	Terminated by Carlos Filho (1052)
2024-11-04T14:20:31	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:09	00:00:15 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-04T14:11:42	Cristhiane Machado (1040)	08121226011	answered	00:00:01	00:06:31 6.52	Terminated by Cristhiane Machado (1040)
2024-11-04T14:10:13	Cristhiane Machado (1040)	06132467120	unanswered	00:00:36	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-11-04T13:53:57	Diego Kroin (3010)	Ariane Quintela (2080)	unanswered	00:00:06	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-04T13:53:03	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:03	00:00:05 0.00	Terminated by Ariane Quintela (2080)
2024-11-04T13:51:40	Diego Kroin (3010)	VMail (1030)	answered	00:00:00	00:00:02 0.00	Terminated by Diego Kroin (3010)
2024-11-04T13:51:19	Diego Kroin (3010)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-11-04T13:44:50	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:13 0.00	Terminated by Leticia Freitas (2000)
2024-11-04T13:26:55	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:06	00:00:13 0.00	Terminated by Ariane Quintela (2080)
2024-11-04T13:19:07	Cristhiane Machado (1040)	061998556574	unanswered	00:00:34	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-11-04T13:17:09	Cristhiane Machado (1040)	06132467120	unanswered	00:00:49	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-11-04T13:16:37	PROTOCOLO (1000)	Gabriela Garcia da Silva (2021)	answered	00:00:18	00:00:09 0.00	Terminated by PROTOCOLO (1000)
2024-11-04T13:15:03	PROTOCOLO (1000)	VMail (2021)	answered	00:00:00	00:00:04 0.00	Terminated by PROTOCOLO (1000)
2024-11-04T13:14:42	PROTOCOLO (1000)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-11-04T13:14:30	PROTOCOLO (1000)	VMail (2021)	answered	00:00:00	00:00:04 0.00	Terminated by PROTOCOLO (1000)
2024-11-04T13:14:09	PROTOCOLO (1000)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-11-04T13:14:00	PROTOCOLO (1000)	Elivanete Vicente (2040)	unanswered	00:00:02	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-11-04T13:13:46	PROTOCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:08 0.00	Terminated by PROTOCOLO (1000)
2024-11-04T13:05:27	Cristhiane Machado (1040)	07121028555	answered	00:00:02	00:00:14 0.23	Terminated by Cristhiane Machado (1040)
2024-11-04T13:03:26	Diego Kroin (3010)	06935366716	unanswered	00:00:48	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-04T12:53:30	Diego Kroin (3010)	06935366716	unanswered	00:00:52	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-04T11:54:21	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:11 0.00	Terminated by Ariane Quintela (2080)
2024-11-04T11:36:30	5569984710955	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-11-04T11:35:54	5569984710955	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-11-04T11:10:07	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:01:10 0.00	Terminated by Cristhiane Machado (1040)
2024-11-04T11:10:22	5569993104174	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-11-04T11:09:48	5569993104174	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-11-04T11:09:22	5569993104174	IVR (8000)	unanswered	00:00:00	00:00:13 0.00	Break time, forwarded to PBX
2024-11-04T09:49:21	5541984165070	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:03:47 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-11-04T09:48:40	5541984165070	IVR (8000)	answered	00:00:00	00:00:41 0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-11-04T09:15:01	5569984739443	Cezarnildo Silva (1020)	answered	00:00:00	00:00:53 0.00	Terminated by 5569984739443
2024-11-04T09:14:49	Elivanete Vicente (2040)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:08 0.00	Cezarnildo Silva (1020) was joined
2024-11-04T09:13:33	5569984739443	Elivanete Vicente (2040)	answered	00:00:04	00:01:24 0.00	Elivanete Vicente (2040) replaced by Cezarnildo Silva (1020)
2024-11-04T09:13:32	5569984739443	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-11-04T09:12:58	5569984739443	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q Registro (8011)

2024-11-04T08:43:24	Carlos Filho (1052)	Leticia Freitas (2000)	answered	00:00:06	00:01:25 0.00	Terminated by Leticia Freitas (2000)
2024-11-04T08:39:58	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:08	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-11-04T08:39:32	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-11-04T08:19:53	Daniela Sales (1032)	VMail (9999)	answered	00:00:00	00:00:01 0.00	Terminated by Daniela Sales (1032)
2024-11-04T08:08:59	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:02	00:01:00 0.00	Terminated by Leonardo Marinho (1030)
2024-11-04T08:08:24	Diego Kroin (3010)	069993926568	answered	00:00:12	00:00:34 0.57	Terminated by Diego Kroin (3010)
2024-11-04T08:08:16	Diego Kroin (3010)	06993926568	unanswered	00:00:03	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-04T08:07:08	Diego Kroin (3010)	069993926568	answered	00:00:05	00:00:56 0.93	Terminated by 069993926568
2024-11-04T08:06:54	Diego Kroin (3010)	69993926568	answered	00:00:00	00:00:08 0.00	Target not found
2024-11-04T08:04:35	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:05	00:00:13 0.00	Terminated by Leonardo Marinho (1030)
2024-11-01T16:52:24	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:05	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T16:41:13	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:09	00:02:00 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T16:38:49	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:00:44 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T16:38:24	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:04	00:00:13 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T16:31:23	Cristhiane Machado (1040)	03132698400	answered	00:00:02	00:01:27 1.45	Terminated by Cristhiane Machado (1040)
2024-11-01T16:23:59	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-11-01T16:23:15	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:36 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T16:23:00	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T16:22:30	Leticia Freitas (2000)	0021	unanswered	00:00:03	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T16:22:16	Leticia Freitas (2000)	0021693442	answered	00:00:00	00:00:01 0.00	External call forbidden
2024-11-01T16:14:18	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T16:13:57	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-11-01T15:50:36	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:10	00:10:54 0.00	Terminated by Cristhiane Machado (1040)
2024-11-01T15:55:29	5569992598244	Lidia Fernandes (3020)	answered	00:00:09	00:02:09 0.00	Terminated by Lidia Fernandes (3020)
2024-11-01T15:54:28	5569992598244	Q Cobrança (8010)	answered	00:00:00	00:01:10 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-11-01T15:53:52	5569992598244	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-11-01T15:53:24	Leticia Freitas (2000)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:22 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T15:49:37	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:46 0.00	Terminated by Leticia Moronha (2072)
2024-11-01T15:37:52	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:04	00:03:12 0.00	Terminated by Leticia Moronha (2072)
2024-11-01T15:24:21	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:31 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T15:13:48	Cristhiane Machado (1040)	04133604700	answered	00:00:01	00:10:42 10.70	Terminated by Cristhiane Machado (1040)
2024-11-01T15:07:42	Cristhiane Machado (1040)	05132549400	answered	00:00:01	00:03:15 3.25	Terminated by 05132549400
2024-11-01T14:59:32	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:00:22 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T14:57:25	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:01:52 0.00	Terminated by Cristhiane Machado (1040)
2024-11-01T14:48:03	Rubis Junior (1011)	Gabriela Garcia da Silva (2021)	answered	00:00:12	00:00:09 0.00	Terminated by Rubis Junior (1011)
2024-11-01T14:42:52	554137781700	Bruno Valois (1028)	answered	00:00:09	00:01:58 0.00	Terminated by 554137781700
2024-11-01T14:42:51	554137781700	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:09 0.00	Q FiscalizaçãO (8009) replaced by Bruno Valois (1028)
2024-11-01T14:42:32	554137781700	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-11-01T14:44:05	Bruno Valois (1028)	Ariane Quintela (2080)	answered	00:00:05	00:00:24 0.00	Terminated by Ariane Quintela (2080)
2024-11-01T14:43:02	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:05	00:00:23 0.00	Terminated by Leticia Moronha (2072)
2024-11-01T14:42:10	555137107000	IVR (8000)	answered	00:00:00	00:00:18 0.00	Terminated by 555137107000
2024-11-01T14:37:06	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:06	00:00:16 0.00	Terminated by Diego Kroin (3010)
2024-11-01T14:36:32	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:21 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T14:34:52	554137781700	Diego Kroin (3010)	answered	00:00:25	00:01:30 0.00	Terminated by Diego Kroin (3010)
2024-11-01T14:33:49	554137781700	IVR (8000)	answered	00:00:00	00:01:02 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-11-01T14:34:52	Diego Kroin (3010)	069984297826	answered	00:00:25	00:01:30 1.50	Terminated by 069984297826
2024-11-01T14:33:01	Lidia Fernandes (3020)	VMail (2000)	answered	00:00:00	00:00:05 0.00	Terminated by Lidia Fernandes (3020)
2024-11-01T14:33:00	Lidia Fernandes (3020)	Leticia Freitas (2000)	unanswered	00:00:01	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-11-01T14:32:32	Diego Kroin (3010)	069984297826	unanswered	00:00:30	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-11-01T14:32:31	Leticia Freitas (2000)	Diego Kroin (3010)	unanswered	00:00:30	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T14:31:23	Leticia Freitas (2000)	Lidia Fernandes (3020)	answered	00:00:10	00:00:24 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T14:30:18	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:05	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-11-01T14:19:26	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:08	00:01:30 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T14:18:33	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:05	00:00:35 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T14:16:36	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:06	00:00:33 0.00	Terminated by Leticia Moronha (2072)
2024-11-01T13:56:42	Elivanete Vicente (2040)	08009789001	answered	00:00:04	00:11:15 11.24	Terminated by 08009789001

2024-11-01T13:48:55	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:06	00:02:41 0.00	Terminated by Leticia Moronha (2072)
2024-11-01T13:48:41	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:06	00:00:06 0.00	Terminated by Leticia Moronha (2072)
2024-11-01T13:31:52	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:10	00:00:46 0.00	Terminated by Leticia Moronha (2072)
2024-11-01T13:23:10	PROTOCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:15 0.00	Terminated by PROTOCOLO (1000)
2024-11-01T13:22:48	Elivanete Vicente (2040)	VMail (9999)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-11-01T13:22:29	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-11-01T12:01:45	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:10	00:00:11 0.00	Terminated by PROTOCOLO (1000)
2024-11-01T11:50:50	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:04	00:03:35 0.00	Terminated by Leonardo Marinho (1030)
2024-11-01T11:46:32	5569992381478	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-11-01T11:45:52	5569992381478	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-11-01T11:18:18	Rubis Junior (1011)	06932238070	answered	00:00:57	00:02:26 2.44	Terminated by Rubis Junior (1011)
2024-11-01T11:18:00	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Rubis Junior (1011)
2024-11-01T11:17:42	Rubis Junior (1011)	032238070	unanswered	00:00:03	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-11-01T11:11:54	556999854072	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-11-01T10:52:12	Lidia Fernandes (3020)	PROTOCOLO (1000)	unanswered	00:00:13	00:00:00 0.00	Terminated by Lidia Fernandes (3020)
2024-11-01T10:44:20	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:18	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T10:34:04	Rodrigo Cavalcante (2011)	Ariane Quintela (2080)	answered	00:00:04	00:00:16 0.00	Terminated by Ariane Quintela (2080)
2024-11-01T10:30:57	5569992230253	Daniela Sales (1032)	answered	00:00:14	00:02:10 0.00	Terminated by Daniela Sales (1032)
2024-11-01T10:30:57	5569992230253	Q Cobrança (8010)	answered	00:00:00	00:00:14 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-11-01T10:30:35	5569992230253	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-11-01T10:30:27	Cristhiane Machado (1040)	VMail (2021)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-11-01T10:30:05	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-11-01T10:29:09	5569992230253	VMail (3020)	answered	00:00:00	00:01:07 0.00	Terminated by VMail (3020)
2024-11-01T10:29:06	PROTOCOLO (1000)	VMail (3020)	answered	00:00:00	00:00:03 0.00	VMail (3020) was joined
2024-11-01T10:28:45	PROTOCOLO (1000)	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-11-01T10:28:08	5569992230253	PROTOCOLO (1000)	answered	00:00:04	00:00:57 0.00	PROTOCOLO (1000) replaced by VMail (3020)
2024-11-01T10:27:35	5569992230253	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-11-01T10:26:09	5569992230253	PROTOCOLO (1000)	answered	00:00:03	00:00:50 0.00	Terminated by PROTOCOLO (1000)
2024-11-01T10:25:01	5569992230253	RG COBRANÇA (8004)	unanswered	00:01:08	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-11-01T10:24:11	5569992230253	IVR (8000)	answered	00:00:00	00:00:50 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-11-01T10:24:45	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:03	00:00:47 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-11-01T10:24:33	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:05	00:00:05 0.00	Terminated by Leticia Moronha (2072)
2024-11-01T10:11:05	Cristhiane Machado (1040)	069984162284	answered	00:00:16	00:02:01 2.01	Terminated by 069984162284
2024-11-01T09:59:52	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:06	00:00:35 0.00	Terminated by Ariane Quintela (2080)
2024-11-01T09:39:00	556999812672	Bruno Valois (1028)	answered	00:00:08	00:03:48 0.00	Terminated by 556999812672
2024-11-01T09:39:00	556999812672	Q Fiscalizações (8009)	answered	00:00:00	00:00:09 0.00	Q Fiscalizações (8009) replaced by Bruno Valois (1028)
2024-11-01T09:38:40	556999812672	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Fiscalizações (8009)
2024-11-01T09:23:03	Silvano Sabino (2010)	VMail (1032)	answered	00:00:00	00:00:03 0.00	Terminated by Silvano Sabino (2010)
2024-11-01T09:23:03	Silvano Sabino (2010)	Daniela Sales (1032)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (1032)
2024-11-01T09:22:50	Silvano Sabino (2010)	VMail (1032)	answered	00:00:00	00:00:05 0.00	Terminated by Silvano Sabino (2010)
2024-11-01T09:22:50	Silvano Sabino (2010)	Daniela Sales (1032)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (1032)
2024-11-01T09:19:19	Gabriela Garcia da Silva (2021)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-11-01T09:19:19	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-11-01T09:19:05	Gabriela Garcia da Silva (2021)	VMail (1040)	answered	00:00:00	00:00:03 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-11-01T09:19:05	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-11-01T09:16:36	Rubis Junior (1011)	Ariane Quintela (2080)	answered	00:00:04	00:00:39 0.00	Terminated by Rubis Junior (1011)
2024-11-01T09:11:50	Viven Ane Medeiros (2020)	VMail (2040)	answered	00:00:00	00:02:43 0.00	Terminated by VMail (2040)
2024-11-01T09:11:49	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-11-01T09:11:19	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:05	00:00:25 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-01T09:11:11	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-01T09:11:07	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:03	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-01T09:11:05	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-01T09:10:51	Viven Ane Medeiros (2020)	VMail (1030)	answered	00:00:00	00:00:02 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-01T09:10:30	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-11-01T09:08:19	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:13	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-01T09:08:14	Viven Ane Medeiros (2020)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)

2024-11-01T09:07:53	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-11-01T09:07:12	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:07	00:00:17 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-01T09:06:58	Viven Ane Medeiros (2020)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-11-01T09:06:37	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-11-01T09:05:28	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:07	00:00:17 0.00	Terminated by Ariane Quintela (2080)
2024-11-01T09:03:46	Ariane Quintela (2080)	VMail (1040)	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-11-01T09:03:46	Ariane Quintela (2080)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-11-01T09:02:57	Leticia Moronha (2072)	VMail (1040)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-11-01T09:02:57	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-11-01T09:00:38	Ariane Quintela (2080)	VMail (1040)	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-11-01T09:00:38	Ariane Quintela (2080)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-11-01T09:00:31	Ariane Quintela (2080)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-11-01T09:00:31	Ariane Quintela (2080)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-11-01T08:53:00	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-11-01T08:52:28	Ariane Quintela (2080)	042988054663	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-11-01T08:48:06	Leticia Moronha (2072)	VMail (1040)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-11-01T08:48:06	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-11-01T08:46:41	Leticia Moronha (2072)	VMail (1040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-11-01T08:46:41	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-11-01T08:45:57	Ariane Quintela (2080)	042988054663	unanswered	00:00:40	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-11-01T08:46:33	Leticia Moronha (2072)	VMail (1040)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-11-01T08:46:32	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-11-01T08:46:27	Leticia Moronha (2072)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-11-01T08:46:27	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-11-01T08:46:13	Leticia Moronha (2072)	VMail (1040)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-11-01T08:46:13	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-11-01T08:44:26	Ariane Quintela (2080)	042933003323	unanswered	00:00:36	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-11-01T08:43:44	Rubis Junior (1011)	Leticia Freitas (2000)	answered	00:00:04	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-11-01T08:40:45	5569984648175	PROTOCOLO (1000)	answered	00:00:06	00:03:02 0.00	Terminated by PROTOCOLO (1000)
2024-11-01T08:40:09	5569984648175	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-11-01T08:41:39	Daniela Sales (1032)	Silvano Sabino (2010)	answered	00:00:05	00:01:24 0.00	Terminated by Daniela Sales (1032)
2024-11-01T08:39:32	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:05	00:00:33 0.00	Terminated by Ariane Quintela (2080)
2024-11-01T08:24:29	Silvano Sabino (2010)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:01:48 0.00	Terminated by Silvano Sabino (2010)
2024-11-01T08:19:21	Gabriela Garcia da Silva (2021)	Silvano Sabino (2010)	answered	00:00:05	00:01:46 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-11-01T08:07:00	5569984956185	Bruno Valois (1028)	answered	00:00:13	00:03:56 0.00	Terminated by 5569984956185
2024-11-01T08:06:59	5569984956185	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:14 0.00	Q Fiscaliza��o (8009) replaced by Bruno Valois (1028)
2024-11-01T08:06:24	5569984956185	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-10-31T16:40:49	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:01:27 0.00	Terminated by Diego Kroin (3010)
2024-10-31T16:39:17	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:05	00:00:18 0.00	Terminated by PROTOCOLO (1000)
2024-10-31T16:34:46	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-10-31T16:31:08	Lidia Fernandes (3020)	Leonardo Marinho (1030)	unanswered	00:00:12	00:00:00 0.00	Terminated by Lidia Fernandes (3020)
2024-10-31T16:26:39	Diego Kroin (3010)	VMail (1030)	answered	00:00:00	00:00:02 0.00	Terminated by Diego Kroin (3010)
2024-10-31T16:26:18	Diego Kroin (3010)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-10-31T16:10:32	Cristhiane Machado (1040)	06232402203	answered	00:00:14	00:13:18 13.31	Terminated by 06232402203
2024-10-31T16:08:16	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:38 0.00	Terminated by Leticia Moronha (2072)
2024-10-31T16:06:54	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:35 0.00	Terminated by Leticia Moronha (2072)
2024-10-31T16:00:14	554137781700	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-10-31T16:00:14	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-31T15:55:18	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:01:28 0.00	Terminated by Elivanete Vicente (2040)
2024-10-31T15:54:45	Cristhiane Machado (1040)	06232402202	answered	00:00:38	00:00:46 0.77	Terminated by Cristhiane Machado (1040)
2024-10-31T15:53:01	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:01:21 0.00	Terminated by Elivanete Vicente (2040)
2024-10-31T15:51:19	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:08	00:00:34 0.00	Terminated by Leticia Freitas (2000)
2024-10-31T15:51:07	Leticia Freitas (2000)	10	answered	00:00:00	00:00:02 0.00	Target not found
2024-10-31T15:47:21	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:01:30 0.00	Terminated by Leticia Freitas (2000)
2024-10-31T15:47:46	Ariane Quintela (2080)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-31T15:41:52	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:09	00:00:11 0.00	Terminated by Leticia Freitas (2000)

2024-10-31T15:33:10	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-31T15:23:43	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:04	00:00:16 0.00	Terminated by Cristhiane Machado (1040)
2024-10-31T15:08:55	Cristhiane Machado (1040)	Leonardo Marinho (1030)	answered	00:00:02	00:04:29 0.00	Terminated by Leonardo Marinho (1030)
2024-10-31T14:11:36	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:06:10 0.00	Terminated by Cristhiane Machado (1040)
2024-10-31T14:12:05	Leticia Moronha (2072)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-10-31T14:11:44	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-10-31T14:03:36	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:02:14 0.00	Terminated by Cristhiane Machado (1040)
2024-10-31T13:55:47	Cristhiane Machado (1040)	Lidia Fernandes (3020)	answered	00:00:16	00:02:17 0.00	Terminated by Lidia Fernandes (3020)
2024-10-31T13:45:40	Cristhiane Machado (1040)	VMail (1030)	answered	00:00:00	00:00:07 0.00	Terminated by Cristhiane Machado (1040)
2024-10-31T13:45:19	Cristhiane Machado (1040)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-10-31T13:37:13	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:06	00:01:56 0.00	Terminated by Cristhiane Machado (1040)
2024-10-31T13:31:49	Cristhiane Machado (1040)	Lidia Fernandes (3020)	answered	00:00:12	00:02:28 0.00	Terminated by Cristhiane Machado (1040)
2024-10-31T12:02:12	PROTOCOLO (1000)	Ariane Quintela (2080)	answered	00:00:03	00:00:06 0.00	Terminated by PROTOCOLO (1000)
2024-10-31T11:51:57	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:06	00:01:12 0.00	Terminated by Leticia Moronha (2072)
2024-10-31T11:45:45	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:13	00:02:23 0.00	Terminated by Cristhiane Machado (1040)
2024-10-31T11:32:20	Ariane Quintela (2080)	Rodrigo Cavalcante (2011)	answered	00:00:05	00:02:33 0.00	Terminated by Ariane Quintela (2080)
2024-10-31T11:32:04	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-10-31T11:09:18	556999891561	IVR (8000)	unanswered	00:00:00	00:00:13 0.00	Break time, forwarded to PBX
2024-10-31T11:07:47	556999891561	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-10-31T11:07:24	556999891561	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-10-31T10:55:53	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-10-31T10:54:16	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:16	00:00:15 0.00	Terminated by Leticia Freitas (2000)
2024-10-31T10:46:38	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-10-31T10:33:03	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:05	00:00:21 0.00	Terminated by Leonardo Marinho (1030)
2024-10-31T10:28:29	Leonardo Marinho (1030)	Diego Kroin (3010)	answered	00:00:16	00:02:17 0.00	Terminated by Diego Kroin (3010)
2024-10-31T10:28:29	Diego Kroin (3010)	069984297826	unanswered	00:00:16	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-10-31T09:56:16	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:05	00:00:31 0.00	Terminated by Leticia Freitas (2000)
2024-10-31T09:49:38	Leticia Moronha (2072)	PROTOCOLO (1000)	answered	00:00:03	00:00:52 0.00	Terminated by PROTOCOLO (1000)
2024-10-31T09:42:37	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:10	00:00:07 0.00	Terminated by Leticia Moronha (2072)
2024-10-31T09:26:15	Cristhiane Machado (1040)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Cristhiane Machado (1040)
2024-10-31T09:25:53	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-10-31T09:21:22	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:04	00:00:24 0.00	Terminated by Ariane Quintela (2080)
2024-10-31T09:02:15	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:08	00:06:27 0.00	Terminated by Leonardo Marinho (1030)
2024-10-31T08:56:22	Rubis Junior (1011)	Leticia Moronha (2072)	answered	00:00:08	00:00:25 0.00	Terminated by Rubis Junior (1011)
2024-10-31T08:48:45	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:04	00:00:07 0.00	Terminated by Leonardo Marinho (1030)
2024-10-31T08:45:20	Cristhiane Machado (1040)	Leonardo Marinho (1030)	answered	00:00:07	00:03:15 0.00	Terminated by Leonardo Marinho (1030)
2024-10-31T08:34:13	556921414075	Elivanete Vicente (2040)	answered	00:00:16	00:03:50 0.00	Terminated by 556921414075
2024-10-31T08:34:13	556921414075	Q Registro (8011)	answered	00:00:00	00:00:17 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-31T08:33:59	556921414075	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-31T08:22:21	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:06	00:00:39 0.00	Terminated by Cristhiane Machado (1040)
2024-10-31T08:21:01	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:03	00:01:19 0.00	Terminated by Leticia Freitas (2000)
2024-10-31T08:20:32	5569992455583	Elivanete Vicente (2040)	answered	00:00:04	00:01:08 0.00	Terminated by 5569992455583
2024-10-31T08:20:31	5569992455583	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-31T08:19:54	5569992455583	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-31T08:15:48	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:05	00:00:49 0.00	Terminated by Leticia Freitas (2000)
2024-10-31T08:06:26	556921414075	Leticia Freitas (2000)	answered	00:00:00	00:03:36 0.00	Terminated by 556921414075
2024-10-31T08:06:13	Elivanete Vicente (2040)	Leticia Freitas (2000)	answered	00:00:08	00:00:06 0.00	Leticia Freitas (2000) was joined
2024-10-31T08:05:12	556921414075	Elivanete Vicente (2040)	answered	00:00:15	00:00:59 0.00	Elivanete Vicente (2040) replaced by Leticia Freitas (2000)
2024-10-31T08:05:12	556921414075	Q Registro (8011)	answered	00:00:00	00:00:16 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-31T08:04:58	556921414075	IVR (8000)	answered	00:00:00	00:00:13 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-31T08:09:15	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:09	00:00:23 0.00	Terminated by Elivanete Vicente (2040)
2024-10-30T17:13:00	Cristhiane Machado (1040)	06530523834	answered	00:00:09	00:00:41 0.68	Terminated by Cristhiane Machado (1040)
2024-10-30T17:12:47	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T17:12:22	Cristhiane Machado (1040)	06530523034	unanswered	00:00:06	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T17:12:06	Cristhiane Machado (1040)	065	unanswered	00:00:04	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T17:05:28	Cristhiane Machado (1040)	06530523834	answered	00:00:09	00:06:18 6.30	Terminated by Cristhiane Machado (1040)

2024-10-30T16:58:35	Cristhiane Machado (1040)	VMail (2010)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T16:58:14	Cristhiane Machado (1040)	Silvano Sabino (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-10-30T16:41:46	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:19 0.00	Terminated by Leticia Moronha (2072)
2024-10-30T16:20:03	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:05:25 0.00	Terminated by Leticia Moronha (2072)
2024-10-30T16:08:23	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:01:08 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-30T16:05:59	Leonardo Marinho (1030)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Leonardo Marinho (1030)
2024-10-30T16:05:38	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-10-30T15:59:25	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:06	00:00:27 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-30T15:54:27	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:00:06 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T15:53:26	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:05	00:00:55 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-30T15:50:37	Viven Ane Medeiros (2020)	VMail (2040)	answered	00:00:00	00:02:43 0.00	Terminated by VMail (2040)
2024-10-30T15:50:37	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-10-30T15:49:35	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:58 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-30T15:48:57	Carlos Filho (1052)	Ariane Quintela (2080)	answered	00:00:06	00:00:35 0.00	Terminated by Ariane Quintela (2080)
2024-10-30T15:48:22	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:00:26 0.00	Terminated by Elivanete Vicente (2040)
2024-10-30T15:46:48	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:04	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-10-30T15:24:09	Leonardo Marinho (1030)	02161984977500	answered	00:00:16	00:01:31 1.52	Terminated by Leonardo Marinho (1030)
2024-10-30T15:23:29	Leonardo Marinho (1030)	02161984977500	answered	00:00:38	00:00:01 0.01	Terminated by Leonardo Marinho (1030)
2024-10-30T15:23:18	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:00:22 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T15:20:08	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:00:30 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T15:12:59	Rodrigo Cavalcante (2011)	Leticia Moronha (2072)	answered	00:00:05	00:00:46 0.00	Terminated by Leticia Moronha (2072)
2024-10-30T15:01:15	556992205457	Lidia Fernandes (3020)	answered	00:00:20	00:04:02 0.00	Terminated by Lidia Fernandes (3020)
2024-10-30T15:00:44	5569992205457	Q Cobrança (8010)	answered	00:00:00	00:00:51 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-10-30T15:00:25	5569992205457	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-30T14:54:58	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:07	00:03:05 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T14:45:29	Diego Kroin (3010)	VMail (1030)	answered	00:00:00	00:00:02 0.00	Terminated by Diego Kroin (3010)
2024-10-30T14:45:08	Diego Kroin (3010)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-10-30T14:43:35	Diego Kroin (3010)	Ariane Quintela (2080)	answered	00:00:05	00:01:22 0.00	Terminated by Ariane Quintela (2080)
2024-10-30T14:27:14	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:13	00:03:08 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T14:28:29	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:09	00:00:32 0.00	Terminated by Leticia Freitas (2000)
2024-10-30T14:26:08	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:01:31 0.00	Terminated by Leticia Moronha (2072)
2024-10-30T14:13:41	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:20 0.00	Terminated by Leticia Moronha (2072)
2024-10-30T14:05:35	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-10-30T13:58:05	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:01:30 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T13:56:09	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:00:23 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T13:28:13	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:00:45 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T12:49:35	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:03	00:00:08 0.00	Terminated by PROTOCOLO (1000)
2024-10-30T11:24:46	Viven Ane Medeiros (2020)	VMail (2021)	answered	00:00:00	00:00:09 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-30T11:24:25	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-10-30T11:23:42	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:37 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-30T11:17:04	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:07	00:00:10 0.00	Terminated by Ariane Quintela (2080)
2024-10-30T11:16:52	Leticia Freitas (2000)	VMail (2040)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-10-30T11:16:30	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-10-30T11:02:21	556921414075	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-10-30T10:53:06	556921414075	Q Registro (8011)	unanswered	00:00:00	00:00:20 0.00	Terminated by 556921414075
2024-10-30T10:52:51	556921414075	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-30T10:52:15	556921414075	RG REGISTRO (8003)	unanswered	00:00:25	00:00:00 0.00	Failed Canceled
2024-10-30T10:51:32	556921414075	IVR (8000)	answered	00:00:00	00:00:43 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-10-30T10:52:05	PROTOCOLO (1000)	556992847502	answered	00:00:00	00:00:08 0.00	Target not found
2024-10-30T10:51:38	556932100217	VMail (2040)	answered	00:00:00	00:00:16 0.00	Terminated by 556932100217
2024-10-30T10:51:24	PROTOCOLO (1000)	VMail (2040)	answered	00:00:00	00:00:14 0.00	VMail (2040) was joined
2024-10-30T10:51:03	PROTOCOLO (1000)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-10-30T10:50:42	556932100217	PROTOCOLO (1000)	answered	00:00:03	00:00:53 0.00	PROTOCOLO (1000) replaced by VMail (2040)
2024-10-30T10:50:34	556932100217	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-30T10:48:55	556932100217	VMail (2040)	answered	00:00:00	00:01:17 0.00	Terminated by 556932100217
2024-10-30T10:48:34	556932100217	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)

2024-10-30T10:47:22	556932100217	PROTOCOLO (1000)	answered	00:00:03	00:01:08 0.00	PROTOCOLO (1000) replaced by Elivanete Vicente (2040)
2024-10-30T10:46:24	556932100217	IVR (8000)	answered	00:00:00	00:00:58 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-30T10:48:53	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-10-30T10:48:31	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-10-30T10:48:28	PROTOCOLO (1000)	Elivanete Vicente (2040)	unanswered	00:00:06	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-10-30T10:04:04	554137781700	Leticia Moronha (2072)	answered	00:00:09	00:00:39 0.00	Terminated by 554137781700
2024-10-30T10:03:33	554137781700	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Leticia Moronha (2072)
2024-10-30T09:30:09	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:04	00:01:23 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T09:15:17	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:05	00:03:02 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T09:05:12	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:03:04 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T09:07:16	556139625111	IVR (8000)	answered	00:00:00	00:00:25 0.00	Terminated by 556139625111
2024-10-30T09:05:47	Leonardo Marinho (1030)	Cristhiane Machado (1040)	unanswered	00:00:18	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-10-30T09:02:07	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:08	00:00:55 0.00	Terminated by Leticia Moronha (2072)
2024-10-30T09:00:57	Diego Kroin (3010)	Ariane Quintela (2080)	answered	00:00:09	00:01:27 0.00	Terminated by Diego Kroin (3010)
2024-10-30T08:52:07	556139625111	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:01:51 0.00	Terminated by 556139625111
2024-10-30T08:51:34	556139625111	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-10-30T08:49:59	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:20 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T08:45:57	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:01:09 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T08:31:14	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T08:30:53	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-10-30T08:29:00	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-10-30T08:28:39	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-10-29T16:33:33	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:06	00:00:27 0.00	Terminated by Elivanete Vicente (2040)
2024-10-29T16:29:44	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:11	00:00:26 0.00	Terminated by Leticia Freitas (2000)
2024-10-29T16:28:54	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:00:31 0.00	Terminated by Leticia Freitas (2000)
2024-10-29T16:23:24	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:03	00:00:41 0.00	Terminated by Cristhiane Machado (1040)
2024-10-29T16:23:08	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:05	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-29T15:58:27	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:05	00:00:28 0.00	Terminated by Leticia Freitas (2000)
2024-10-29T15:45:07	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:07	00:00:25 0.00	Terminated by Cristhiane Machado (1040)
2024-10-29T15:24:34	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:11	00:01:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-29T14:54:25	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:01:10 0.00	Terminated by Cristhiane Machado (1040)
2024-10-29T14:43:19	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:07	00:02:02 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-29T14:28:14	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:04	00:00:39 0.00	Terminated by Ariane Quintela (2080)
2024-10-29T14:18:15	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:09	00:00:48 0.00	Terminated by Cristhiane Machado (1040)
2024-10-29T14:04:39	5571986270910	Cristhiane Machado (1040)	answered	00:00:18	00:02:54 0.00	Terminated by Cristhiane Machado (1040)
2024-10-29T14:04:39	5571986270910	RG DESENPREF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPREF (8006) replaced by Cristhiane Machado (1040)
2024-10-29T14:04:13	5571986270910	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-10-29T14:05:17	Leonardo Marinho (1030)	Cristhiane Machado (1040)	unanswered	00:00:17	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-10-29T14:03:30	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:40 0.00	Terminated by Leticia Moronha (2072)
2024-10-29T13:53:36	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:13	00:01:21 0.00	Terminated by Leticia Freitas (2000)
2024-10-29T13:41:20	5571986270910	Cristhiane Machado (1040)	answered	00:00:02	00:03:41 0.00	Terminated by Cristhiane Machado (1040)
2024-10-29T13:41:20	5571986270910	RG DESENPREF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPREF (8006) replaced by Cristhiane Machado (1040)
2024-10-29T13:40:47	5571986270910	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-10-29T13:35:11	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:09	00:01:21 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-29T13:26:23	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:01:38 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-29T13:21:22	Leonardo Marinho (1030)	06999508109	unanswered	00:00:05	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-10-29T13:21:08	Leonardo Marinho (1030)	06999508109	unanswered	00:00:03	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-10-29T13:20:42	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:09	00:00:17 0.00	Terminated by Ariane Quintela (2080)
2024-10-29T13:20:53	Leonardo Marinho (1030)	06999508109	unanswered	00:00:03	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-10-29T13:17:46	PROTOCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:11 0.00	Terminated by PROTOCOLO (1000)
2024-10-29T12:32:05	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:07	00:00:09 0.00	Terminated by Leticia Moronha (2072)
2024-10-29T11:47:31	PROTOCOLO (1000)	Ariane Quintela (2080)	answered	00:00:03	00:00:08 0.00	Terminated by PROTOCOLO (1000)
2024-10-29T11:29:58	Cristhiane Machado (1040)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-10-29T11:29:37	Cristhiane Machado (1040)	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-10-29T11:12:59	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:19	00:00:18 0.00	Terminated by Leticia Moronha (2072)
2024-10-29T11:11:16	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:00:07 0.00	Terminated by Cristhiane Machado (1040)



2024-10-29T11:11:04	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:00:08 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-29T10:48:35	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:02:17 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-29T10:47:28	Leticia Moronha (2072)	VMail (2021)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-10-29T10:47:07	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-10-29T10:38:36	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:38 0.00	Terminated by Elivanete Vicente (2040)
2024-10-29T10:38:32	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:12 0.00	Terminated by Leticia Freitas (2000)
2024-10-29T10:35:03	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:07	00:02:33 0.00	Terminated by Cristhiane Machado (1040)
2024-10-29T10:36:25	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:04	00:00:18 0.00	Terminated by Leticia Moronha (2072)
2024-10-29T10:30:26	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:10	00:02:32 0.00	Terminated by Cristhiane Machado (1040)
2024-10-29T10:30:03	Viven Ane Medeiros (2020)	VMail (2021)	answered	00:00:00	00:00:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-29T10:29:42	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-10-29T10:29:22	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:00:11 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-29T10:29:16	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-29T10:26:40	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:26 0.00	Terminated by Leticia Freitas (2000)
2024-10-29T10:26:18	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:05	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-10-29T10:21:04	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:18	00:00:13 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-29T10:20:47	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:09	00:00:19 0.00	Terminated by Leticia Freitas (2000)
2024-10-29T10:17:19	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:15	00:00:13 0.00	Terminated by Elivanete Vicente (2040)
2024-10-29T10:08:20	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:11	00:00:13 0.00	Terminated by Leticia Freitas (2000)
2024-10-29T10:02:45	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:08	00:03:05 0.00	Terminated by Leticia Moronha (2072)
2024-10-29T10:03:43	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:46 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-29T09:58:46	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:19	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-10-29T09:58:10	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:17	00:00:19 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-29T09:57:54	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	unanswered	00:00:06	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-29T09:56:48	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:01:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-29T09:55:45	Viven Ane Medeiros (2020)	Rubis Junior (1011)	answered	00:00:03	00:00:07 0.00	Terminated by Rubis Junior (1011)
2024-10-29T09:53:55	Viven Ane Medeiros (2020)	Rubis Junior (1011)	answered	00:00:07	00:01:42 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-29T09:52:42	Leticia Moronha (2072)	PROTOCOLO (1000)	answered	00:00:03	00:01:17 0.00	Terminated by PROTOCOLO (1000)
2024-10-29T09:51:06	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-10-29T09:51:00	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:03	00:00:11 0.00	Terminated by Ariane Quintela (2080)
2024-10-29T09:51:00	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-10-29T09:50:58	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:02	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-10-29T09:43:40	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:07	00:07:11 0.00	Cristhiane Machado (1040) replaced by Elivanete Vicente (2040)
2024-10-29T09:50:55	Ariane Quintela (2080)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-10-29T09:50:55	Ariane Quintela (2080)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-10-29T09:50:54	Cristhiane Machado (1040)	Elivanete Vicente (2040)	unanswered	00:00:03	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-10-29T09:50:48	Leticia Freitas (2000)	VMail (2080)	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-29T09:50:48	Ariane Quintela (2080)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2080)
2024-10-29T09:50:10	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:05	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-10-29T09:49:50	Leticia Freitas (2000)	VMail (2080)	answered	00:00:00	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-10-29T09:49:50	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2080)
2024-10-29T09:36:04	Ariane Quintela (2080)	069981129497	unanswered	00:00:35	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-29T09:28:02	Leticia Freitas (2000)	VMail (2080)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-10-29T09:28:02	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2080)
2024-10-29T09:23:51	Leticia Freitas (2000)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-10-29T09:23:51	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2080)
2024-10-29T09:05:02	556999891561	Elivanete Vicente (2040)	answered	00:00:03	00:06:14 0.00	Terminated by Elivanete Vicente (2040)
2024-10-29T09:05:02	556999891561	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-29T09:04:29	556999891561	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-29T09:10:21	Leticia Moronha (2072)	PROTOCOLO (1000)	answered	00:00:04	00:00:13 0.00	Terminated by PROTOCOLO (1000)
2024-10-29T09:10:11	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-10-29T09:09:50	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-10-29T09:09:59	Diego Kroin (3010)	069984297826	unanswered	00:00:06	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-10-29T09:09:59	5569992333865	Diego Kroin (3010)	unanswered	00:00:07	00:00:00 0.00	Failed Canceled
2024-10-29T09:09:39	5569992333865	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-10-29T09:07:29	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:06	00:01:59 0.00	Terminated by Cristhiane Machado (1040)

2024-10-29T08:55:53	Viven Ane Medeiros (2020)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-29T08:55:53	Viven Ane Medeiros (2020)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2080)
2024-10-29T08:55:35	Viven Ane Medeiros (2020)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-29T08:55:35	Viven Ane Medeiros (2020)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2080)
2024-10-29T08:53:06	Rubis Junior (1011)	Leticia Freitas (2000)	answered	00:00:04	00:00:26 0.00	Terminated by Rubis Junior (1011)
2024-10-29T08:35:39	Ariane Quintela (2080)	069981490739	answered	00:00:36	00:00:01 0.01	Terminated by Ariane Quintela (2080)
2024-10-29T08:14:40	5569984157877	PROTOCOLO (1000)	answered	00:00:03	00:02:17 0.00	Terminated by PROTOCOLO (1000)
2024-10-29T08:14:06	5569984157877	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-28T16:47:00	PROTOCOLO (1000)	069992692187	answered	00:00:09	00:00:03 0.05	Terminated by PROTOCOLO (1000)
2024-10-28T16:45:39	PROTOCOLO (1000)	069992692173	unanswered	00:00:48	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-10-28T16:45:25	PROTOCOLO (1000)	06	unanswered	00:00:01	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-10-28T16:44:10	PROTOCOLO (1000)	06932291175	unanswered	00:00:48	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-10-28T16:43:55	PROTOCOLO (1000)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-10-28T16:43:44	PROTOCOLO (1000)	032291175	unanswered	00:00:10	00:00:00 0.00	Busy, forwarded to PBX
2024-10-28T16:33:35	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:01:13 0.00	Terminated by Leticia Moronha (2072)
2024-10-28T16:10:16	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:10	00:02:30 0.00	Terminated by Leticia Freitas (2000)
2024-10-28T15:56:39	Leticia Freitas (2000)	VMail (2080)	answered	00:00:00	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-10-28T15:56:39	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2080)
2024-10-28T15:56:25	Leticia Freitas (2000)	VMail (2080)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-10-28T15:56:25	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2080)
2024-10-28T15:24:16	5569992548652	Bruno Valois (1028)	answered	00:00:12	00:01:49 0.00	Terminated by 5569992548652
2024-10-28T15:24:16	5569992548652	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:12 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Bruno Valois (1028)
2024-10-28T15:23:56	5569992548652	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-10-28T15:17:00	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:06:21 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-28T15:18:11	5569993306745	Lidia Fernandes (3020)	answered	00:00:09	00:02:35 0.00	Terminated by 5569993306745
2024-10-28T15:17:40	5569993306745	Q CobranÃ§a (8010)	answered	00:00:00	00:00:39 0.00	Q CobranÃ§a (8010) replaced by Lidia Fernandes (3020)
2024-10-28T15:17:19	5569993306745	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-10-28T15:16:04	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:09	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-10-28T15:13:59	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:05	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-10-28T15:02:21	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-10-28T14:57:49	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:03:52 0.00	Terminated by Leticia Moronha (2072)
2024-10-28T14:50:26	5569992040880	Cezarnildo Silva (1020)	answered	00:00:00	00:01:34 0.00	Terminated by 5569992040880
2024-10-28T14:50:11	PROTOCOLO (1000)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:11 0.00	Cezarnildo Silva (1020) was joined
2024-10-28T14:49:17	5569992040880	PROTOCOLO (1000)	answered	00:00:13	00:00:57 0.00	PROTOCOLO (1000) replaced by Cezarnildo Silva (1020)
2024-10-28T14:48:40	5569992040880	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-28T14:39:57	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:02:09 0.00	Terminated by Leticia Moronha (2072)
2024-10-28T14:20:30	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:06	00:00:22 0.00	Terminated by Leticia Freitas (2000)
2024-10-28T14:19:40	Leticia Freitas (2000)	Cezarnildo Silva (1020)	answered	00:00:03	00:00:10 0.00	Terminated by Leticia Freitas (2000)
2024-10-28T13:30:11	556134853503	Cristhiane Machado (1040)	answered	00:00:07	00:12:20 0.00	Terminated by Cristhiane Machado (1040)
2024-10-28T13:30:10	556134853503	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-10-28T13:29:45	556134853503	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-10-28T13:15:45	Carlos Filho (1052)	Leticia Freitas (2000)	answered	00:00:04	00:00:57 0.00	Terminated by Leticia Freitas (2000)
2024-10-28T13:10:59	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:04	00:00:30 0.00	Terminated by Leticia Moronha (2072)
2024-10-28T12:36:03	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:06	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-10-28T12:35:39	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:06	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-10-28T11:43:26	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:04	00:00:53 0.00	Terminated by PROTOCOLO (1000)
2024-10-28T11:41:56	Leticia Moronha (2072)	Cezarnildo Silva (1020)	answered	00:00:14	00:00:44 0.00	Terminated by Leticia Moronha (2072)
2024-10-28T11:20:54	556134853503	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-10-28T11:07:49	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:21 0.00	Terminated by Ariane Quintela (2080)
2024-10-28T11:03:03	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-10-28T11:02:28	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-10-28T10:53:12	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:33 0.00	Terminated by Ariane Quintela (2080)
2024-10-28T10:43:34	Leticia Moronha (2072)	Cezarnildo Silva (1020)	answered	00:00:05	00:00:22 0.00	Terminated by Leticia Moronha (2072)
2024-10-28T10:26:45	Gabriela Garcia da Silva (2021)	Leonardo Marinho (1030)	answered	00:00:06	00:00:34 0.00	Terminated by Leonardo Marinho (1030)
2024-10-28T10:07:35	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:08	00:00:33 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-10-28T10:07:19	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:06	00:00:08 0.00	Terminated by Leticia Moronha (2072)

2024-10-28T09:55:31	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-10-28T09:49:24	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:04:17 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-28T09:36:23	Leticia Moronha (2072)	PROTOCOLO (1000)	answered	00:00:03	00:00:12 0.00	Terminated by PROTOCOLO (1000)
2024-10-28T09:22:53	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:01:09 0.00	Terminated by Elivanete Vicente (2040)
2024-10-28T09:22:38	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:12	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-28T09:22:30	Leticia Moronha (2072)	VMail (1040)	answered	00:00:00	00:00:06 0.00	Terminated by Leticia Moronha (2072)
2024-10-28T09:22:09	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-10-28T09:21:17	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:07 0.00	Terminated by Ariane Quintela (2080)
2024-10-28T08:55:25	Leonardo Marinho (1030)	030033705	unanswered	00:00:03	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-10-28T08:41:30	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:09	00:00:07 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-28T08:24:36	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:01:22 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-28T08:18:36	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:04	00:00:28 0.00	Terminated by Ariane Quintela (2080)
2024-10-28T08:18:10	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:25 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-28T08:15:20	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-10-28T08:14:00	Carlos Filho (1052)	Leticia Moronha (2072)	answered	00:00:05	00:00:10 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T20:14:50	5569992886143	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-10-25T16:42:07	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	unanswered	00:00:16	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-25T16:08:53	Leticia Moronha (2072)	Leticia Freitas (2000)	unanswered	00:00:06	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T16:08:34	Leticia Freitas (2000)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-10-25T16:08:34	Leticia Freitas (2000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-10-25T16:03:33	5569992301534	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-10-25T16:03:04	5569992301534	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-10-25T16:01:40	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:06	00:01:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-25T15:51:50	Diego Kroin (3010)	Geisiele Moraes (1023)	answered	00:00:09	00:00:56 0.00	Terminated by Diego Kroin (3010)
2024-10-25T15:38:00	Diego Kroin (3010)	Geisiele Moraes (1023)	answered	00:00:09	00:01:18 0.00	Terminated by Diego Kroin (3010)
2024-10-25T15:29:53	Diego Kroin (3010)	Geisiele Moraes (1023)	answered	00:00:04	00:01:04 0.00	Terminated by Geisiele Moraes (1023)
2024-10-25T15:28:04	Silvano Sabino (2010)	VMail (9999)	answered	00:00:00	00:00:04 0.00	Terminated by Silvano Sabino (2010)
2024-10-25T14:52:18	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:07	00:00:36 0.00	Terminated by Leticia Freitas (2000)
2024-10-25T14:26:40	Silvano Sabino (2010)	VMail (9999)	answered	00:00:00	00:00:03 0.00	Terminated by Silvano Sabino (2010)
2024-10-25T14:23:05	Diego Kroin (3010)	069984297826	unanswered	00:00:05	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-10-25T14:23:05	5569992333865	Diego Kroin (3010)	unanswered	00:00:05	00:00:00 0.00	Failed Canceled
2024-10-25T14:22:56	5569992333865	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-10-25T14:05:50	Viven Ane Medeiros (2020)	VMail (2010)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-25T14:05:29	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-10-25T14:05:14	Viven Ane Medeiros (2020)	VMail (2010)	answered	00:00:00	00:00:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-25T14:04:52	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-10-25T14:04:33	Viven Ane Medeiros (2020)	VMail (2010)	answered	00:00:00	00:00:19 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-25T14:04:12	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-10-25T14:03:57	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	unanswered	00:00:14	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-25T13:58:53	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:08	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-25T13:57:48	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:03	00:01:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-25T13:57:25	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:02 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-25T13:57:04	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-10-25T13:55:36	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:11	00:00:24 0.00	Terminated by Leticia Freitas (2000)
2024-10-25T13:25:54	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:00:30 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-25T13:03:39	Cristhiane Machado (1040)	Leonardo Marinho (1030)	answered	00:00:04	00:01:53 0.00	Terminated by Leonardo Marinho (1030)
2024-10-25T13:03:58	PROTOCOLO (1000)	Silvano Sabino (2010)	answered	00:00:05	00:00:14 0.00	Terminated by Silvano Sabino (2010)
2024-10-25T12:26:23	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:11	00:00:07 0.00	Terminated by PROTOCOLO (1000)
2024-10-25T12:24:23	556139624402	PROTOCOLO (1000)	answered	00:00:07	00:00:48 0.00	Terminated by PROTOCOLO (1000)
2024-10-25T12:23:52	556139624402	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-25T12:21:01	Elivanete Vicente (2040)	Leticia Freitas (2000)	answered	00:00:08	00:00:26 0.00	Terminated by Elivanete Vicente (2040)
2024-10-25T11:42:40	Leticia Moronha (2072)	VMail (1040)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T11:42:19	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-10-25T11:39:01	PROTOCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:07 0.00	Terminated by PROTOCOLO (1000)
2024-10-25T11:23:30	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:17	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T11:22:54	Leticia Moronha (2072)	PROTOCOLO (1000)	answered	00:00:02	00:00:26 0.00	Terminated by PROTOCOLO (1000)

2024-10-25T11:11:58	Geisiele Moraes (1023)	Silvano Sabino (2010)	answered	00:00:10	00:02:52 0.00	Terminated by Geisiele Moraes (1023)
2024-10-25T11:10:43	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T11:10:22	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-10-25T10:57:52	5569993143724	Daniela Sales (1032)	answered	00:00:04	00:02:45 0.00	Terminated by Daniela Sales (1032)
2024-10-25T10:57:52	5569993143724	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-10-25T10:57:31	5569993143724	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-25T10:56:00	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:36 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T10:54:01	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:37 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-25T10:46:35	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:05	00:00:35 0.00	Terminated by Leticia Freitas (2000)
2024-10-25T10:41:07	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:09	00:01:37 0.00	Terminated by Leticia Freitas (2000)
2024-10-25T10:36:28	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T10:34:34	Silvano Sabino (2010)	Leticia Moronha (2072)	answered	00:00:06	00:00:19 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T10:34:31	Leticia Moronha (2072)	VMail (2080)	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T10:34:10	Leticia Moronha (2072)	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-10-25T10:31:59	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:03	00:00:53 0.00	Terminated by Silvano Sabino (2010)
2024-10-25T10:30:57	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:23 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T10:29:15	Silvano Sabino (2010)	Leticia Freitas (2000)	answered	00:00:07	00:00:19 0.00	Terminated by Silvano Sabino (2010)
2024-10-25T10:25:08	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:03:29 0.00	Terminated by Leticia Freitas (2000)
2024-10-25T10:24:52	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:09	00:01:03 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T10:15:28	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:20	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-25T10:14:19	Leticia Freitas (2000)	VMail (2040)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-10-25T10:13:58	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-10-25T10:03:36	5561996911851	Elivanete Vicente (2040)	answered	00:00:07	00:01:48 0.00	Terminated by Elivanete Vicente (2040)
2024-10-25T10:03:36	5561996911851	Q Registro (8011)	answered	00:00:00	00:00:07 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-25T10:03:00	5561996911851	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-25T10:00:09	PROTOCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:28 0.00	Terminated by Elivanete Vicente (2040)
2024-10-25T09:55:50	554137781700	PROTOCOLO (1000)	answered	00:00:03	00:01:19 0.00	Terminated by 554137781700
2024-10-25T09:55:18	554137781700	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-25T09:56:16	5561996911851	IVR (8000)	answered	00:00:00	00:00:26 0.00	Terminated by 5561996911851
2024-10-25T09:55:57	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:03	00:00:23 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T09:45:57	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:06	00:00:23 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T09:45:35	Leticia Moronha (2072)	Ariane Quintela (2080)	unanswered	00:00:16	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T09:40:31	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:02	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T09:35:47	Leticia Moronha (2072)	Lidia Fernandes (3020)	answered	00:00:10	00:01:46 0.00	Terminated by Lidia Fernandes (3020)
2024-10-25T09:32:13	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:07	00:00:36 0.00	Terminated by Leticia Freitas (2000)
2024-10-25T09:14:51	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:09	00:00:38 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T09:08:35	5569992230253	Elivanete Vicente (2040)	answered	00:00:02	00:02:22 0.00	Terminated by Elivanete Vicente (2040)
2024-10-25T09:08:03	5569992230253	IVR (8007)	answered	00:00:00	00:00:32 0.00	IVR (8007) replaced by Elivanete Vicente (2040)
2024-10-25T09:07:26	5569992230253	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by IVR (8007)
2024-10-25T09:06:56	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:39 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T08:54:10	PROTOCOLO (1000)	Geisiele Moraes (1023)	answered	00:00:08	00:00:11 0.00	Terminated by PROTOCOLO (1000)
2024-10-25T08:50:17	Leticia Moronha (2072)	PROTOCOLO (1000)	answered	00:00:03	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T08:48:52	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:00:15 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-25T08:41:18	5569992886143	Lidia Fernandes (3020)	answered	00:00:12	00:03:27 0.00	Terminated by 5569992886143
2024-10-25T08:40:18	5569992886143	Q Cobrança (8010)	answered	00:00:00	00:01:13 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-10-25T08:39:59	5569992886143	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-25T08:35:45	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:00:41 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-25T08:31:45	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:05	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-10-25T08:25:57	Lidia Fernandes (3020)	Leticia Moronha (2072)	answered	00:00:03	00:02:18 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T08:25:22	Leticia Moronha (2072)	VMail (3020)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-10-25T08:25:22	Leticia Moronha (2072)	Lidia Fernandes (3020)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (3020)
2024-10-25T08:10:42	5569992480579	Leonardo Marinho (1030)	answered	00:00:03	00:06:40 0.00	Terminated by Leonardo Marinho (1030)
2024-10-25T08:09:11	5569992480579	Q Cobrança (8010)	answered	00:00:00	00:01:33 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-10-25T08:08:51	5569992480579	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-25T08:12:51	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:05	00:00:45 0.00	Terminated by Cristhiane Machado (1040)
2024-10-25T08:07:13	5569992480579	IVR (8000)	answered	00:00:00	00:01:02 0.00	Terminated by 5569992480579

2024-10-24T17:59:18	5569992886143	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-10-24T16:51:42	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:04	00:00:13 0.00	Terminated by Leonardo Marinho (1030)
2024-10-24T16:46:24	Geisiele Moraes (1023)	Ariane Quintela (2080)	answered	00:00:03	00:03:53 0.00	Terminated by Geisiele Moraes (1023)
2024-10-24T16:38:23	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:24 0.00	Terminated by Leticia Freitas (2000)
2024-10-24T16:23:19	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:09	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-10-24T15:09:06	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-10-24T15:07:25	5553981042679	VMail (1000)	answered	00:00:00	00:00:06 0.00	Terminated by 5553981042679
2024-10-24T15:07:04	5553981042679	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-10-24T15:06:33	5553981042679	RG DESENPROF (8006)	unanswered	00:00:31	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-10-24T15:06:10	5553981042679	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-10-24T14:54:34	Leticia Moronha (2072)	VMail (2021)	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-10-24T14:54:34	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2021)
2024-10-24T14:32:01	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:24 0.00	Terminated by Leticia Freitas (2000)
2024-10-24T14:27:35	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:54 0.00	Terminated by Leticia Moronha (2072)
2024-10-24T14:22:11	554137781700	IVR (8000)	answered	00:00:00	00:00:32 0.00	Terminated by 554137781700
2024-10-24T14:20:41	554137781700	IVR (8000)	answered	00:00:00	00:00:09 0.00	Terminated by 554137781700
2024-10-24T14:19:37	554137781700	IVR (8000)	answered	00:00:00	00:00:33 0.00	Terminated by 554137781700
2024-10-24T14:13:33	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:04	00:02:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-24T14:12:35	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:06	00:00:55 0.00	Terminated by Leticia Moronha (2072)
2024-10-24T14:00:21	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:04	00:11:02 0.00	Terminated by Geisiele Moraes (1023)
2024-10-24T14:09:01	Leticia Moronha (2072)	VMail (1023)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-10-24T14:08:40	Leticia Moronha (2072)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-10-24T14:00:12	Geisiele Moraes (1023)	VMail (2072)	answered	00:00:00	00:00:02 0.00	Terminated by Geisiele Moraes (1023)
2024-10-24T13:59:51	Geisiele Moraes (1023)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-10-24T13:56:40	Leticia Freitas (2000)	VMail (1052)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-10-24T13:56:40	Leticia Freitas (2000)	Carlos Filho (1052)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1052)
2024-10-24T13:55:35	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-10-24T13:55:14	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-10-24T13:54:49	Leticia Freitas (2000)	VMail (1052)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-10-24T13:54:49	Leticia Freitas (2000)	Carlos Filho (1052)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1052)
2024-10-24T13:48:02	PROTOCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:25 0.00	Terminated by PROTOCOLO (1000)
2024-10-24T13:47:40	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-10-24T13:47:19	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-10-24T13:43:10	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:07	00:00:23 0.00	Terminated by Leticia Moronha (2072)
2024-10-24T13:26:49	PROTOCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:09 0.00	Terminated by PROTOCOLO (1000)
2024-10-24T11:58:27	Rubis Junior (1011)	Silvano Sabino (2010)	unanswered	00:00:15	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-10-24T11:54:49	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:32 0.00	Terminated by Leticia Freitas (2000)
2024-10-24T11:44:28	5569992112893	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-10-24T11:26:01	Diego Kroin (3010)	Leonardo Marinho (1030)	answered	00:00:03	00:02:01 0.00	Terminated by Leonardo Marinho (1030)
2024-10-24T10:16:22	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:04	00:00:31 0.00	Terminated by Ariane Quintela (2080)
2024-10-24T10:02:31	Viven Ane Medeiros (2020)	3050	answered	00:00:00	00:00:08 0.00	Target not found
2024-10-24T10:02:28	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-24T09:50:10	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:05	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-10-24T09:49:40	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:03	00:00:41 0.00	Terminated by Rubis Junior (1011)
2024-10-24T09:48:57	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:06	00:00:36 0.00	Terminated by Leticia Moronha (2072)
2024-10-24T09:49:20	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-10-24T09:47:56	Leticia Moronha (2072)	PROTOCOLO (1000)	answered	00:00:03	00:00:28 0.00	Terminated by PROTOCOLO (1000)
2024-10-24T09:47:03	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:07	00:00:17 0.00	Terminated by Leticia Freitas (2000)
2024-10-24T09:46:48	Leticia Freitas (2000)	1050	answered	00:00:00	00:00:05 0.00	Target disabled
2024-10-24T09:45:44	Leticia Moronha (2072)	Bruno Valois (1028)	answered	00:00:03	00:00:31 0.00	Terminated by Leticia Moronha (2072)
2024-10-24T09:38:28	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:01:04 0.00	Terminated by Leticia Moronha (2072)
2024-10-24T09:01:59	5569992297522	Elivanete Vicente (2040)	answered	00:00:07	00:01:49 0.00	Terminated by Elivanete Vicente (2040)
2024-10-24T09:01:59	5569992297522	Q Registro (8011)	answered	00:00:00	00:00:07 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-24T09:01:23	5569992297522	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-24T08:58:19	5569992297522	VMail (1000)	answered	00:00:00	00:00:36 0.00	Terminated by 5569992297522
2024-10-24T08:57:58	5569992297522	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)

2024-10-24T08:57:25	5569992297522	IVR (8007)	answered	00:00:00	00:00:33 0.00	IVR (8007) replaced by PROTOCOLO (1000)
2024-10-24T08:56:44	5569992297522	IVR (8000)	answered	00:00:00	00:00:40 0.00	IVR (8000) replaced by IVR (8007)
2024-10-24T08:52:40	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:07	00:00:39 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-24T08:37:47	5569993387711	Elivanete Vicente (2040)	answered	00:00:03	00:04:34 0.00	Terminated by Elivanete Vicente (2040)
2024-10-24T08:37:47	5569993387711	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-24T08:37:32	5569993387711	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-24T08:35:08	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:06	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-10-24T08:19:54	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:04	00:01:10 0.00	Terminated by Leticia Moronha (2072)
2024-10-24T08:18:34	Leticia Moronha (2072)	Leonardo Marinho (1030)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-24T08:11:40	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:10	00:00:48 0.00	Terminated by Cristhiane Machado (1040)
2024-10-23T17:18:59	5569992297522	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-10-23T16:52:47	Silvano Sabino (2010)	Geisiele Moraes (1023)	answered	00:00:03	00:00:49 0.00	Terminated by Geisiele Moraes (1023)
2024-10-23T16:52:19	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:03	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-10-23T16:52:04	Silvano Sabino (2010)	Leticia Moronha (2072)	answered	00:00:05	00:00:00 0.00	Terminated by Silvano Sabino (2010)
2024-10-23T16:46:13	Geisiele Moraes (1023)	Silvano Sabino (2010)	answered	00:00:04	00:00:53 0.00	Terminated by Silvano Sabino (2010)
2024-10-23T16:46:04	PROTOCOLO (1000)	069992692187	unanswered	00:00:37	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-10-23T16:44:56	PROTOCOLO (1000)	069992692173	unanswered	00:00:54	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-10-23T16:37:16	PROTOCOLO (1000)	06932230045	answered	00:00:11	00:06:41 6.68	Terminated by PROTOCOLO (1000)
2024-10-23T16:34:58	PROTOCOLO (1000)	06932246397	answered	00:00:25	00:01:18 1.29	Terminated by PROTOCOLO (1000)
2024-10-23T16:33:45	PROTOCOLO (1000)	06932246397	unanswered	00:00:49	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-10-23T16:32:57	PROTOCOLO (1000)	06932291515	unanswered	00:00:08	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-10-23T16:32:04	PROTOCOLO (1000)	069984780120	unanswered	00:00:39	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-10-23T16:31:35	PROTOCOLO (1000)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by PROTOCOLO (1000)
2024-10-23T16:31:26	PROTOCOLO (1000)	06932291515	unanswered	00:00:08	00:00:00 0.00	Busy, forwarded to PBX
2024-10-23T16:29:02	PROTOCOLO (1000)	06932169700	answered	00:00:42	00:01:17 1.29	Terminated by PROTOCOLO (1000)
2024-10-23T16:28:11	PROTOCOLO (1000)	06932169700	unanswered	00:00:49	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-10-23T16:25:10	PROTOCOLO (1000)	069984868242	answered	00:00:22	00:02:04 2.07	Terminated by PROTOCOLO (1000)
2024-10-23T16:24:01	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:48 0.00	Terminated by Leticia Moronha (2072)
2024-10-23T16:23:10	PROTOCOLO (1000)	06932291175	answered	00:00:42	00:00:17 0.28	Terminated by PROTOCOLO (1000)
2024-10-23T16:15:56	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:52 0.00	Terminated by Leticia Moronha (2072)
2024-10-23T16:15:52	Leticia Moronha (2072)	Geisiele Moraes (1023)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-23T16:08:54	5569984693731	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-10-23T15:56:26	Carlos Filho (1052)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Carlos Filho (1052)
2024-10-23T15:56:05	Carlos Filho (1052)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-10-23T15:51:43	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:13	00:00:18 0.00	Terminated by Leticia Moronha (2072)
2024-10-23T15:51:14	Leticia Moronha (2072)	Rubis Junior (1011)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-23T15:38:31	5585999811431	Elivanete Vicente (2040)	answered	00:00:04	00:04:41 0.00	Terminated by Elivanete Vicente (2040)
2024-10-23T15:38:31	5585999811431	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-23T15:38:14	5585999811431	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-23T15:41:28	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:04	00:00:41 0.00	Terminated by Ariane Quintela (2080)
2024-10-23T15:37:03	Ariane Quintela (2080)	06921823388	answered	00:00:10	00:02:43 2.72	Terminated by Ariane Quintela (2080)
2024-10-23T15:23:32	Ariane Quintela (2080)	06921823388	answered	00:00:11	00:01:18 1.30	Terminated by Ariane Quintela (2080)
2024-10-23T15:23:15	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:05 0.00	Terminated by Ariane Quintela (2080)
2024-10-23T15:22:53	Ariane Quintela (2080)	06921823386	unanswered	00:00:22	00:00:00 0.00	06921823386 replaced by PBX
2024-10-23T15:22:25	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Ariane Quintela (2080)
2024-10-23T15:21:19	Ariane Quintela (2080)	069981490739	unanswered	00:01:06	00:00:00 0.00	Busy, forwarded to PBX
2024-10-23T15:20:32	Ariane Quintela (2080)	06921823388	answered	00:00:10	00:00:12 0.21	Terminated by Ariane Quintela (2080)
2024-10-23T15:20:18	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:06 0.00	Terminated by Ariane Quintela (2080)
2024-10-23T15:20:09	Ariane Quintela (2080)	06921823388	unanswered	00:00:09	00:00:00 0.00	06921823388 replaced by PBX
2024-10-23T15:19:34	Ariane Quintela (2080)	06921823388	answered	00:00:15	00:00:18 0.29	Terminated by Ariane Quintela (2080)
2024-10-23T15:19:01	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-10-23T15:18:55	Ariane Quintela (2080)	0699981490739	unanswered	00:00:06	00:00:00 0.00	Route not found
2024-10-23T14:54:49	556921812311	Daniela Sales (1032)	answered	00:00:08	00:05:28 0.00	Terminated by Daniela Sales (1032)
2024-10-23T14:54:48	556921812311	Q Cobrança (8010)	answered	00:00:00	00:00:08 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-10-23T14:54:26	556921812311	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-23T14:56:45	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:01:00 0.00	Terminated by Leticia Moronha (2072)

2024-10-23T14:48:56	5585999811431	Daniela Sales (1032)	answered	00:00:07	00:02:43 0.00	Terminated by 5585999811431
2024-10-23T14:48:56	5585999811431	Q Cobrança (8010)	answered	00:00:00	00:00:07 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-10-23T14:48:37	5585999811431	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-23T14:47:07	Geisiele Moraes (1023)	Ariane Quintela (2080)	answered	00:00:03	00:01:03 0.00	Terminated by Ariane Quintela (2080)
2024-10-23T14:42:31	5569992823788	Elivanete Vicente (2040)	answered	00:00:04	00:05:19 0.00	Terminated by 5569992823788
2024-10-23T14:42:31	5569992823788	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-23T14:42:12	5569992823788	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-23T14:46:21	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:04	00:00:14 0.00	Terminated by Ariane Quintela (2080)
2024-10-23T14:41:36	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:42 0.00	Terminated by Ariane Quintela (2080)
2024-10-23T14:36:10	5585999811431	Daniela Sales (1032)	answered	00:00:05	00:02:59 0.00	Terminated by Daniela Sales (1032)
2024-10-23T14:36:09	5585999811431	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-10-23T14:35:50	5585999811431	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-23T14:30:25	556139624402	VMail (5000)	answered	00:00:00	00:00:06 0.00	Terminated by 556139624402
2024-10-23T14:30:25	556139624402	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-10-23T14:30:16	556139624402	VMail (5000)	answered	00:00:00	00:00:10 0.00	VMail (5000) replaced by CRCRO (5000)
2024-10-23T14:30:16	556139624402	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-10-23T14:29:53	556139624402	VMail (1000)	answered	00:00:00	00:00:22 0.00	VMail (1000) replaced by CRCRO (5000)
2024-10-23T14:29:32	556139624402	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-10-23T14:29:01	556139624402	RG DESENPOR (8006)	unanswered	00:00:31	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-10-23T14:28:10	556139624402	IVR (8000)	answered	00:00:00	00:00:51 0.00	IVR (8000) replaced by RG DESENPOR (8006)
2024-10-23T14:13:21	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-10-23T13:59:31	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:54 0.00	Terminated by Leticia Moronha (2072)
2024-10-23T13:43:02	5569993417382	Rodrigo Cavalcante (2011)	answered	00:00:00	00:02:11 0.00	Terminated by 5569993417382
2024-10-23T13:42:51	PROTOCOLO (1000)	Rodrigo Cavalcante (2011)	answered	00:00:06	00:00:05 0.00	Rodrigo Cavalcante (2011) was joined
2024-10-23T13:41:15	5569993417382	PROTOCOLO (1000)	answered	00:00:04	00:01:43 0.00	PROTOCOLO (1000) replaced by Rodrigo Cavalcante (2011)
2024-10-23T13:40:40	5569993417382	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-23T13:39:07	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:08	00:00:22 0.00	Terminated by Cristhiane Machado (1040)
2024-10-23T13:37:26	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:15	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-10-23T13:34:52	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:04	00:00:52 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-23T13:29:28	Diego Kroin (3010)	Leonardo Marinho (1030)	answered	00:00:04	00:03:03 0.00	Terminated by Diego Kroin (3010)
2024-10-23T13:31:25	Leticia Moronha (2072)	PROTOCOLO (1000)	answered	00:00:09	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-10-23T13:31:30	Silvano Sabino (2010)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Silvano Sabino (2010)
2024-10-23T13:31:30	Silvano Sabino (2010)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-10-23T13:29:23	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:07	00:01:17 0.00	Terminated by Silvano Sabino (2010)
2024-10-23T12:31:59	5569993387711	Q Registro (8011)	unanswered	00:00:00	00:02:14 0.00	Terminated by 5569993387711
2024-10-23T12:31:24	5569993387711	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-23T12:01:27	PROTOCOLO (1000)	Gabriela Garcia da Silva (2021)	unanswered	00:00:17	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-10-23T11:45:38	Diego Kroin (3010)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-10-23T11:45:17	Diego Kroin (3010)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-10-23T11:23:16	556921812311	IVR (8000)	answered	00:00:00	00:00:11 0.00	Terminated by 556921812311
2024-10-23T11:22:12	556921812311	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-10-23T09:48:37	5569993792610	Bruno Valois (1028)	answered	00:00:12	00:03:26 0.00	Terminated by Bruno Valois (1028)
2024-10-23T09:48:37	5569993792610	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:12 0.00	Q Fiscalizaçã (8009) replaced by Bruno Valois (1028)
2024-10-23T09:48:18	5569993792610	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-10-23T09:44:31	5511995205699	PROTOCOLO (1000)	answered	00:00:00	00:01:26 0.00	Terminated by PROTOCOLO (1000)
2024-10-23T09:44:25	Elivanete Vicente (2040)	PROTOCOLO (1000)	answered	00:00:04	00:00:01 0.00	PROTOCOLO (1000) was joined
2024-10-23T09:43:25	5511995205699	Elivanete Vicente (2040)	answered	00:00:11	00:00:55 0.00	Elivanete Vicente (2040) replaced by PROTOCOLO (1000)
2024-10-23T09:42:24	5511995205699	Q Registro (8011)	answered	00:00:00	00:01:12 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-23T09:42:08	5511995205699	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-23T09:31:08	PROTOCOLO (1000)	Ariane Quintela (2080)	answered	00:00:07	00:00:15 0.00	Terminated by PROTOCOLO (1000)
2024-10-23T08:54:32	556139950258	PROTOCOLO (1000)	answered	00:00:05	00:06:17 0.00	Terminated by PROTOCOLO (1000)
2024-10-23T08:53:59	556139950258	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-23T08:30:36	Silvano Sabino (2010)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:35 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-23T08:24:25	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:09	00:00:28 0.00	Terminated by Cristhiane Machado (1040)
2024-10-23T08:15:33	Daniela Sales (1032)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Daniela Sales (1032)
2024-10-23T08:06:18	Cristhiane Machado (1040)	0	unanswered	00:00:01	00:00:00 0.00	Terminated by Cristhiane Machado (1040)

2024-10-22T16:59:16	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:03	00:01:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-22T16:43:22	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:04	00:09:07 0.00	Terminated by Silvano Sabino (2010)
2024-10-22T16:31:08	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	unanswered	00:00:10	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-22T16:16:19	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:04	00:00:50 0.00	Terminated by Leticia Moronha (2072)
2024-10-22T16:11:37	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:08	00:02:42 0.00	Terminated by Silvano Sabino (2010)
2024-10-22T16:09:20	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:09	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-10-22T15:37:40	Leticia Moronha (2072)	VMail (1032)	answered	00:00:00	00:00:06 0.00	Terminated by Leticia Moronha (2072)
2024-10-22T15:37:19	Leticia Moronha (2072)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-10-22T15:37:16	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-10-22T15:27:08	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:38 0.00	Terminated by Ariane Quintela (2080)
2024-10-22T15:24:09	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-10-22T15:23:02	Diego Kroin (3010)	Ariane Quintela (2080)	answered	00:00:04	00:00:23 0.00	Terminated by Ariane Quintela (2080)
2024-10-22T15:19:24	Diego Kroin (3010)	Ariane Quintela (2080)	answered	00:00:05	00:00:37 0.00	Terminated by Ariane Quintela (2080)
2024-10-22T15:08:03	Carlos Filho (1052)	Leticia Freitas (2000)	answered	00:00:04	00:03:50 0.00	Terminated by Leticia Freitas (2000)
2024-10-22T15:01:46	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:03	00:01:07 0.00	Terminated by Leticia Moronha (2072)
2024-10-22T14:40:06	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:05	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-10-22T14:39:24	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:21 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-22T14:30:57	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:05	00:00:27 0.00	Terminated by Diego Kroin (3010)
2024-10-22T14:21:03	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:00:22 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-22T14:06:08	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:04	00:01:51 0.00	Terminated by Leonardo Marinho (1030)
2024-10-22T14:02:03	Leticia Moronha (2072)	Rubis Junior (1011)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-22T13:51:55	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:04	00:00:50 0.00	Terminated by Diego Kroin (3010)
2024-10-22T13:20:37	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:07	00:00:15 0.00	Terminated by Leticia Freitas (2000)
2024-10-22T11:57:14	Leticia Moronha (2072)	VMail (3020)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-10-22T11:57:14	Leticia Moronha (2072)	Lidia Fernandes (3020)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (3020)
2024-10-22T11:52:23	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:09	00:00:36 0.00	Terminated by Leticia Moronha (2072)
2024-10-22T11:50:52	5569993143724	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-10-22T11:50:29	5569993143724	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-10-22T11:43:24	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:06	00:00:09 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-10-22T11:27:01	5569984871010	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-10-22T11:26:26	5569984871010	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-10-22T11:09:31	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:02:43 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-22T11:00:43	5569992069359	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-10-22T10:59:37	Leonardo Marinho (1030)	Leticia Moronha (2072)	answered	00:00:06	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-10-22T10:53:46	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:03	00:01:03 0.00	Terminated by Leonardo Marinho (1030)
2024-10-22T10:51:41	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:01:30 0.00	Terminated by Leticia Moronha (2072)
2024-10-22T10:51:37	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-22T10:30:04	Leonardo Marinho (1030)	02130033705	answered	00:00:06	00:18:29 18.48	Terminated by 02130033705
2024-10-22T10:28:45	Leticia Freitas (2000)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:51 0.00	Terminated by Leticia Freitas (2000)
2024-10-22T10:29:46	Leonardo Marinho (1030)	08007737728	answered	00:00:02	00:00:05 0.09	Terminated by Leonardo Marinho (1030)
2024-10-22T10:29:35	Leonardo Marinho (1030)	030033705	unanswered	00:00:05	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-10-22T10:27:49	Leticia Freitas (2000)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-10-22T10:27:28	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-10-22T10:21:57	Leticia Freitas (2000)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:03:02 0.00	Terminated by Leticia Freitas (2000)
2024-10-22T10:05:00	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:09	00:00:46 0.00	Terminated by Cristhiane Machado (1040)
2024-10-22T09:54:22	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:05	00:03:35 0.00	Terminated by Cristhiane Machado (1040)
2024-10-22T09:49:32	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:04	00:01:35 0.00	Terminated by Leonardo Marinho (1030)
2024-10-22T09:33:52	556133149400	Daniela Sales (1032)	answered	00:00:00	00:02:13 0.00	Terminated by 556133149400
2024-10-22T09:33:39	Bruno Valois (1028)	Daniela Sales (1032)	answered	00:00:06	00:00:07 0.00	Daniela Sales (1032) was joined
2024-10-22T09:28:51	556133149400	Bruno Valois (1028)	answered	00:00:06	00:04:55 0.00	Bruno Valois (1028) replaced by Daniela Sales (1032)
2024-10-22T09:28:50	556133149400	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:07 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Bruno Valois (1028)
2024-10-22T09:28:33	556133149400	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-10-22T09:33:30	Cristhiane Machado (1040)	VMail (2010)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-10-22T09:33:30	Cristhiane Machado (1040)	Silvano Sabino (2010)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2010)
2024-10-22T09:24:20	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:03	00:03:47 0.00	Terminated by Leticia Freitas (2000)
2024-10-22T09:08:38	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:00:34 0.00	Terminated by Ariane Quintela (2080)



2024-10-22T09:07:45	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:05	00:00:29 0.00	Terminated by Leticia Moronha (2072)
2024-10-22T08:35:01	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:10	00:00:19 0.00	Terminated by Leticia Freitas (2000)
2024-10-22T08:28:52	Rubis Junior (1011)	Leticia Moronha (2072)	answered	00:00:04	00:00:27 0.00	Terminated by Leticia Moronha (2072)
2024-10-22T08:27:00	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:17	00:00:19 0.00	Terminated by Rubis Junior (1011)
2024-10-22T08:24:55	5569984587086	PROTOCOLO (1000)	answered	00:00:00	00:01:02 0.00	Terminated by 5569984587086
2024-10-22T08:24:40	Elivanete Vicente (2040)	PROTOCOLO (1000)	answered	00:00:09	00:00:06 0.00	PROTOCOLO (1000) was joined
2024-10-22T08:23:02	5569984587086	Elivanete Vicente (2040)	answered	00:00:19	00:01:34 0.00	Elivanete Vicente (2040) replaced by PROTOCOLO (1000)
2024-10-22T08:23:02	5569984587086	Q Registro (8011)	answered	00:00:00	00:00:19 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-22T08:22:45	5569984587086	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-22T08:24:57	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:06	00:00:27 0.00	Terminated by Leticia Moronha (2072)
2024-10-22T08:19:43	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:03	00:00:39 0.00	Terminated by Cristhiane Machado (1040)
2024-10-21T16:53:31	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:07	00:01:01 0.00	Terminated by Leticia Moronha (2072)
2024-10-21T16:50:32	Ariane Quintela (2080)	069981129497	answered	00:00:10	00:00:44 0.73	Terminated by Ariane Quintela (2080)
2024-10-21T16:07:59	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:56 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-21T15:50:44	5569984410535	Leonardo Marinho (1030)	answered	00:00:10	00:03:40 0.00	Terminated by Leonardo Marinho (1030)
2024-10-21T15:49:13	5569984410535	Q Cobrança (8010)	answered	00:00:00	00:01:40 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-10-21T15:48:55	5569984410535	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-21T15:42:20	Diego Kroin (3010)	Ariane Quintela (2080)	answered	00:00:05	00:01:24 0.00	Terminated by Diego Kroin (3010)
2024-10-21T15:34:55	5569984410535	Q Cobrança (8010)	unanswered	00:00:00	00:05:29 0.00	Terminated by 5569984410535
2024-10-21T15:34:35	5569984410535	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-21T15:39:27	Leonardo Marinho (1030)	069984410535	answered	00:00:39	00:00:03 0.04	Terminated by Leonardo Marinho (1030)
2024-10-21T15:37:43	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:08	00:00:57 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-21T15:36:13	Ariane Quintela (2080)	Diego Kroin (3010)	answered	00:00:09	00:00:18 0.00	Terminated by Ariane Quintela (2080)
2024-10-21T15:36:13	Diego Kroin (3010)	069984297826	answered	00:00:08	00:00:18 0.29	Terminated by 069984297826
2024-10-21T15:26:26	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:04	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-21T15:26:21	Viven Ane Medeiros (2020)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-21T15:26:21	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-10-21T15:21:34	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:03	00:04:44 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-21T15:25:55	Leticia Moronha (2072)	Ariane Quintela (2080)	unanswered	00:00:20	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-21T15:21:25	Leonardo Marinho (1030)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-10-21T15:21:08	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	unanswered	00:00:16	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-10-21T15:16:41	Leticia Freitas (2000)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:00:12 0.00	Terminated by Leticia Freitas (2000)
2024-10-21T15:10:44	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:06	00:00:50 0.00	Terminated by Leticia Freitas (2000)
2024-10-21T14:54:31	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-10-21T14:54:10	Ariane Quintela (2080)	06999129987	unanswered	00:00:03	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-21T14:44:28	Ariane Quintela (2080)	069999129987	unanswered	00:00:11	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-21T14:43:44	Ariane Quintela (2080)	069999129987	unanswered	00:00:24	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-21T14:03:53	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:04	00:01:30 0.00	Terminated by Diego Kroin (3010)
2024-10-21T13:48:07	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:03	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-21T12:52:41	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:08	00:00:09 0.00	Terminated by Leticia Moronha (2072)
2024-10-21T12:52:26	PROTOCOLO (1000)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by PROTOCOLO (1000)
2024-10-21T11:55:19	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:10 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-10-21T11:54:48	5569992513748	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-10-21T11:44:51	Leticia Moronha (2072)	PROTOCOLO (1000)	answered	00:00:06	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-10-21T11:44:17	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:15	00:00:14 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-21T11:40:35	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:05	00:00:15 0.00	Terminated by PROTOCOLO (1000)
2024-10-21T11:10:47	5569984183577	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-10-21T11:09:43	5569984183577	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-10-21T11:00:59	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:08	00:00:45 0.00	Terminated by Leticia Moronha (2072)
2024-10-21T10:58:21	556133149400	Leticia Moronha (2072)	answered	00:00:00	00:02:10 0.00	Terminated by 556133149400
2024-10-21T10:58:09	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:05	00:00:07 0.00	Leticia Moronha (2072) was joined
2024-10-21T10:57:24	556133149400	Elivanete Vicente (2040)	answered	00:00:04	00:00:54 0.00	Elivanete Vicente (2040) replaced by Leticia Moronha (2072)
2024-10-21T10:57:24	556133149400	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-21T10:57:07	556133149400	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-21T10:56:51	556133149400	VMail (1000)	answered	00:00:00	00:00:04 0.00	Terminated by 556133149400
2024-10-21T10:56:30	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)

2024-10-21T10:56:00	556133149400	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-21T10:49:10	5569992389236	VMail (5000)	answered	00:00:00	00:00:05 0.00	Terminated by VMail (5000)
2024-10-21T10:49:10	5569992389236	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-10-21T10:49:00	5569992389236	VMail (5000)	answered	00:00:00	00:00:10 0.00	VMail (5000) replaced by CRCRO (5000)
2024-10-21T10:49:00	5569992389236	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-10-21T10:48:54	5569992389236	VMail (5000)	answered	00:00:00	00:00:06 0.00	VMail (5000) replaced by CRCRO (5000)
2024-10-21T10:48:54	5569992389236	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-10-21T10:48:43	5569992389236	VMail (5000)	answered	00:00:00	00:00:11 0.00	VMail (5000) replaced by CRCRO (5000)
2024-10-21T10:48:43	5569992389236	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-10-21T10:48:29	5569992389236	VMail (1000)	answered	00:00:00	00:00:13 0.00	VMail (1000) replaced by CRCRO (5000)
2024-10-21T10:48:08	5569992389236	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-10-21T10:47:36	5569992389236	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-21T10:48:05	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:05	00:01:06 0.00	Terminated by Elivanete Vicente (2040)
2024-10-21T10:36:33	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:14 0.00	Terminated by Elivanete Vicente (2040)
2024-10-21T10:36:04	Leticia Moronha (2072)	PROTOCOLO (1000)	answered	00:00:05	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-10-21T10:34:04	Elivanete Vicente (2040)	02169993999403	answered	00:00:35	00:01:49 1.82	Terminated by Elivanete Vicente (2040)
2024-10-21T10:35:47	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:14	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-21T10:32:43	Elivanete Vicente (2040)	02169993999403	answered	00:00:40	00:00:11 0.19	Terminated by Elivanete Vicente (2040)
2024-10-21T10:31:43	Elivanete Vicente (2040)	02169992302752	unanswered	00:00:49	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-10-21T10:23:44	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:09	00:00:34 0.00	Terminated by Geisiele Moraes (1023)
2024-10-21T10:19:44	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:00:20 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-21T10:16:43	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:09	00:02:45 0.00	Terminated by Leticia Freitas (2000)
2024-10-21T10:11:37	5569984587086	Elivanete Vicente (2040)	answered	00:00:03	00:00:55 0.00	Terminated by 5569984587086
2024-10-21T10:11:25	5569984587086	Q Registro (8011)	answered	00:00:00	00:00:15 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-21T10:11:06	5569984587086	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-21T10:11:31	Elivanete Vicente (2040)	02169992302752	unanswered	00:00:06	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-10-21T10:10:56	Elivanete Vicente (2040)	02169992302752	unanswered	00:00:23	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-10-21T10:10:42	Elivanete Vicente (2040)	0	unanswered	00:00:01	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-10-21T10:10:17	Elivanete Vicente (2040)	02169992302752	unanswered	00:00:23	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-10-21T10:09:18	Elivanete Vicente (2040)	02169993999403	unanswered	00:00:48	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-10-21T10:09:07	Elivanete Vicente (2040)	02169993999403	unanswered	00:00:01	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-10-21T10:02:30	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:05	00:00:26 0.00	Terminated by Leonardo Marinho (1030)
2024-10-21T10:01:30	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:06	00:01:22 0.00	Terminated by Geisiele Moraes (1023)
2024-10-21T09:58:56	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:02:11 0.00	Terminated by Leticia Moronha (2072)
2024-10-21T09:57:22	5568992282976	IVR (8000)	answered	00:00:00	00:00:08 0.00	Terminated by 5568992282976
2024-10-21T09:36:08	Leonardo Marinho (1030)	068992282976	answered	00:00:10	00:21:09 21.15	Terminated by Leonardo Marinho (1030)
2024-10-21T09:32:37	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:07	00:01:07 0.00	Terminated by Ariane Quintela (2080)
2024-10-21T09:22:47	Leticia Moronha (2072)	PROTOCOLO (1000)	answered	00:00:04	00:00:30 0.00	Terminated by Leticia Moronha (2072)
2024-10-21T09:22:10	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:21	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-10-21T09:14:50	551140332885	PROTOCOLO (1000)	answered	00:00:05	00:07:25 0.00	Terminated by 551140332885
2024-10-21T09:14:18	551140332885	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-21T09:06:02	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:29 0.00	Terminated by Leticia Moronha (2072)
2024-10-21T09:05:18	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:29 0.00	Terminated by Leticia Moronha (2072)
2024-10-21T08:50:48	558530218600	IVR (8000)	answered	00:00:00	00:00:02 0.00	Terminated by 558530218600
2024-10-21T08:41:52	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:06	00:01:14 0.00	Terminated by Leticia Moronha (2072)
2024-10-21T08:37:34	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:04	00:00:15 0.00	Terminated by Ariane Quintela (2080)
2024-10-21T08:37:11	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:16	00:00:01 0.00	Terminated by Ariane Quintela (2080)
2024-10-21T08:36:03	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:48 0.00	Terminated by Leticia Freitas (2000)
2024-10-21T08:30:13	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:06	00:00:33 0.00	Terminated by Leticia Moronha (2072)
2024-10-21T08:23:55	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:17	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-10-18T15:41:48	556139624402	Ariane Quintela (2080)	answered	00:00:00	00:04:35 0.00	Terminated by Ariane Quintela (2080)
2024-10-18T15:41:37	Daniela Sales (1032)	Ariane Quintela (2080)	answered	00:00:04	00:00:07 0.00	Ariane Quintela (2080) was joined
2024-10-18T15:40:59	556139624402	Daniela Sales (1032)	answered	00:00:05	00:00:44 0.00	Daniela Sales (1032) replaced by Ariane Quintela (2080)
2024-10-18T15:40:59	556139624402	RG COBRANÃ#A (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÃ#A (8004) replaced by Daniela Sales (1032)
2024-10-18T15:40:19	556139624402	IVR (8000)	answered	00:00:00	00:00:39 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-10-18T15:29:38	Gabriela Garcia da Silva (2021)	0216932121435	answered	00:00:21	00:01:00 1.01	Terminated by Gabriela Garcia da Silva (2021)

2024-10-18T15:25:19	Ariane Quintela (2080)	069993193939	answered	00:00:40	00:00:09 0.15	Terminated by Ariane Quintela (2080)
2024-10-18T13:56:27	5561996937549	PROTOCOLO (1000)	answered	00:00:03	00:01:59 0.00	Terminated by PROTOCOLO (1000)
2024-10-18T13:55:51	5561996937549	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-18T13:18:48	Ariane Quintela (2080)	069999129987	unanswered	00:00:29	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-18T12:26:54	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:05	00:00:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-18T11:53:10	Leticia Moronha (2072)	PROTOCOLO (1000)	answered	00:00:03	00:00:17 0.00	Terminated by PROTOCOLO (1000)
2024-10-18T11:52:57	Leticia Moronha (2072)	VMail (1000)	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-10-18T11:52:57	Leticia Moronha (2072)	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1000)
2024-10-18T11:52:47	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:06 0.00	Terminated by PROTOCOLO (1000)
2024-10-18T11:52:47	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-10-18T11:52:35	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by PROTOCOLO (1000)
2024-10-18T11:52:35	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-10-18T11:41:54	5569984587086	Elivanete Vicente (2040)	answered	00:05:47	00:02:38 0.00	Terminated by 5569984587086
2024-10-18T11:41:54	5569984587086	Q Registro (8011)	answered	00:00:00	00:05:47 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-18T11:41:26	5569984587086	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-18T11:39:58	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:03	00:00:19 0.00	Terminated by Leticia Freitas (2000)
2024-10-18T11:35:34	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-10-18T11:33:39	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:15	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-18T11:32:38	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:20 0.00	Terminated by Ariane Quintela (2080)
2024-10-18T11:20:26	5569992772680	Elivanete Vicente (2040)	answered	00:00:04	00:01:23 0.00	Terminated by 5569992772680
2024-10-18T11:20:25	5569992772680	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-18T11:20:08	5569992772680	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-18T10:19:09	Leticia Freitas (2000)	Leticia Moronha (2072)	unanswered	00:00:05	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-18T10:04:52	5569984849505	Q Registro (8011)	unanswered	00:00:00	00:05:19 0.00	Terminated by 5569984849505
2024-10-18T10:04:37	5569984849505	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-18T09:51:45	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-10-18T09:51:24	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-10-18T09:44:14	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:31 0.00	Terminated by Ariane Quintela (2080)
2024-10-18T08:18:21	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:31 0.00	Terminated by Leticia Freitas (2000)
2024-10-17T17:08:49	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:03	00:01:03 0.00	Terminated by Geisiele Moraes (1023)
2024-10-17T16:51:38	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:28 0.00	Terminated by Leticia Freitas (2000)
2024-10-17T16:50:56	Leonardo Marinho (1030)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-10-17T16:50:35	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-10-17T16:36:21	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-10-17T16:36:00	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-10-17T16:06:03	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:10	00:00:10 0.00	Terminated by Leonardo Marinho (1030)
2024-10-17T16:02:58	Leticia Freitas (2000)	VMail (2072)	answered	00:00:00	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-10-17T16:02:58	Leticia Freitas (2000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-10-17T16:02:39	Leticia Freitas (2000)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-10-17T16:02:38	Leticia Freitas (2000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-10-17T15:51:04	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:04	00:00:31 0.00	Terminated by Leonardo Marinho (1030)
2024-10-17T15:50:07	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:09	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-10-17T15:38:45	Diego Kroin (3010)	Leonardo Marinho (1030)	answered	00:00:04	00:00:51 0.00	Terminated by Diego Kroin (3010)
2024-10-17T15:20:45	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:04	00:02:17 0.00	Terminated by Leonardo Marinho (1030)
2024-10-17T15:16:54	Diego Kroin (3010)	Ariane Quintela (2080)	answered	00:00:07	00:00:40 0.00	Terminated by Diego Kroin (3010)
2024-10-17T15:09:30	Carlos Filho (1052)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Carlos Filho (1052)
2024-10-17T15:03:35	Leticia Freitas (2000)	EndCall	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-17T15:02:19	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:06	00:00:31 0.00	Terminated by Leticia Freitas (2000)
2024-10-17T14:47:30	5569999510772	Bruno Valois (1028)	answered	00:00:13	00:11:15 0.00	Terminated by 5569999510772
2024-10-17T14:47:30	5569999510772	RG FISCALIZAÃ#fO (8005)	answered	00:00:00	00:00:00 0.00	RG FISCALIZAÃ#fO (8005) replaced by Bruno Valois (1028)
2024-10-17T14:46:42	5569999510772	IVR (8000)	answered	00:00:00	00:00:48 0.00	IVR (8000) replaced by RG FISCALIZAÃ#fO (8005)
2024-10-17T14:39:08	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:26 0.00	Terminated by Ariane Quintela (2080)
2024-10-17T14:06:09	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:07	00:01:09 0.00	Terminated by Ariane Quintela (2080)
2024-10-17T13:35:07	Cristhiane Machado (1040)	06133149629	answered	00:00:12	00:15:45 15.75	Terminated by Cristhiane Machado (1040)
2024-10-17T13:48:19	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:18	00:00:21 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-17T13:47:33	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:59 0.00	Terminated by Leticia Freitas (2000)

2024-10-17T13:47:33	5569992333865	Lidia Fernandes (3020)	unanswered	00:00:01	00:00:00 0.00	Terminated by 5569992333865
2024-10-17T13:47:14	5569992333865	Diego Kroin (3010)	unanswered	00:00:18	00:00:00 0.00	Busy, forwarded to Lidia Fernandes (3020)
2024-10-17T13:47:08	5569992333865	IVR (8000)	answered	00:00:00	00:00:07 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-10-17T13:47:15	Diego Kroin (3010)	069984297826	unanswered	00:00:18	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-10-17T13:46:45	5569992333865	IVR (8000)	answered	00:00:00	00:00:01 0.00	Terminated by 5569992333865
2024-10-17T13:46:19	5569992333865	Diego Kroin (3010)	answered	00:00:12	00:00:01 0.00	Terminated by Diego Kroin (3010)
2024-10-17T13:46:11	5569992333865	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-10-17T13:46:20	Diego Kroin (3010)	069984297826	unanswered	00:00:12	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-10-17T13:46:06	Leticia Freitas (2000)	Geisiele Moraes (1023)	unanswered	00:00:04	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-17T13:45:42	5569992333865	IVR (8000)	answered	00:00:00	00:00:01 0.00	Terminated by 5569992333865
2024-10-17T13:33:19	Cristhiane Machado (1040)	06133149600	unanswered	00:00:53	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-10-17T12:02:43	5569981271664	Bruno Valois (1028)	answered	00:00:05	00:01:54 0.00	Terminated by 5569981271664
2024-10-17T12:02:43	5569981271664	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:05 0.00	Q Fiscaliza��o (8009) replaced by Bruno Valois (1028)
2024-10-17T12:02:08	5569981271664	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-10-17T11:01:23	Leonardo Marinho (1030)	VMail (9999)	answered	00:00:00	00:00:02 0.00	Terminated by Leonardo Marinho (1030)
2024-10-17T11:01:11	Ariane Quintela (2080)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Ariane Quintela (2080)
2024-10-17T11:00:50	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-10-17T10:55:00	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:09	00:04:45 0.00	Terminated by Ariane Quintela (2080)
2024-10-17T10:38:57	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:01:49 0.00	Terminated by Ariane Quintela (2080)
2024-10-17T10:23:41	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:32 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-17T10:14:47	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-10-17T10:13:54	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:00:36 0.00	Terminated by Cristhiane Machado (1040)
2024-10-17T10:12:53	Leticia Freitas (2000)	VMail (1040)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-10-17T10:12:32	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-10-17T10:05:37	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:00:06 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-17T10:04:47	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:00:42 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-17T10:02:20	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:01:49 0.00	Terminated by Leticia Freitas (2000)
2024-10-17T09:39:09	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:09	00:00:09 0.00	Terminated by Leticia Moronha (2072)
2024-10-17T09:38:48	PROTOCOLO (1000)	999	answered	00:00:00	00:00:01 0.00	Target not found
2024-10-17T09:38:30	PROTOCOLO (1000)	999	answered	00:00:00	00:00:05 0.00	Target not found
2024-10-17T09:21:32	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:11	00:01:23 0.00	Terminated by Leticia Freitas (2000)
2024-10-17T09:11:05	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:04	00:00:25 0.00	Terminated by Silvano Sabino (2010)
2024-10-17T09:00:02	Gabriela Garcia da Silva (2021)	0216932121435	answered	00:00:20	00:03:20 3.33	Terminated by Gabriela Garcia da Silva (2021)
2024-10-17T08:58:41	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:05	00:00:12 0.00	Terminated by Silvano Sabino (2010)
2024-10-17T08:51:41	Leticia Freitas (2000)	Geisiele Moraes (1023)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-17T08:45:41	Gabriela Garcia da Silva (2021)	0216932121435	unanswered	00:00:09	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-17T08:38:34	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:05	00:04:04 0.00	Terminated by Cristhiane Machado (1040)
2024-10-17T08:31:36	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:09	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-10-17T08:27:38	PROTOCOLO (1000)	999	answered	00:00:00	00:00:08 0.00	Target not found
2024-10-17T08:26:07	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:05	00:00:23 0.00	Terminated by Geisiele Moraes (1023)
2024-10-17T08:24:54	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:06	00:00:41 0.00	Terminated by Geisiele Moraes (1023)
2024-10-17T08:17:12	Ariane Quintela (2080)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-10-17T08:16:51	Ariane Quintela (2080)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-10-16T18:47:50	551149990287	IVR (8000)	answered	00:00:00	00:00:08 0.00	Terminated by 551149990287
2024-10-16T17:31:39	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:07	00:00:10 0.00	Terminated by Leticia Freitas (2000)
2024-10-16T17:02:58	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-16T16:57:51	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:01:21 0.00	Terminated by Leticia Moronha (2072)
2024-10-16T16:58:49	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-10-16T16:57:00	551149990287	IVR (8000)	answered	00:00:00	00:00:10 0.00	Terminated by 551149990287
2024-10-16T16:47:22	Geisiele Moraes (1023)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Geisiele Moraes (1023)
2024-10-16T16:45:02	Lucila Jessica Almeida (1026)	9999	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-10-16T16:24:54	5569984717935	Daniela Sales (1032)	answered	00:00:05	00:02:40 0.00	Terminated by 5569984717935
2024-10-16T16:24:54	5569984717935	RG COBRAN��A (8004)	answered	00:00:00	00:00:00 0.00	RG COBRAN��A (8004) replaced by Daniela Sales (1032)
2024-10-16T16:24:16	5569984717935	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by RG COBRAN��A (8004)
2024-10-16T16:08:31	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:52 0.00	Terminated by Leticia Moronha (2072)
2024-10-16T16:06:02	Cristhiane Machado (1040)	Leonardo Marinho (1030)	answered	00:00:08	00:01:57 0.00	Terminated by Cristhiane Machado (1040)

2024-10-16T15:57:33	Diego Kroin (3010)	Ariane Quintela (2080)	answered	00:00:03	00:03:49	0.00	Terminated by Ariane Quintela (2080)
2024-10-16T15:56:41	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:00:47	0.00	Terminated by Leticia Freitas (2000)
2024-10-16T15:49:43	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:08	00:00:11	0.00	Terminated by Ariane Quintela (2080)
2024-10-16T14:38:53	5569993643838	Elivanete Vicente (2040)	answered	00:00:03	00:02:21	0.00	Terminated by Elivanete Vicente (2040)
2024-10-16T14:38:53	5569993643838	Q Registro (8011)	answered	00:00:00	00:00:03	0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-16T14:38:28	5569993643838	IVR (8000)	answered	00:00:00	00:00:25	0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-16T14:38:18	Cristhiane Machado (1040)	Geisiele Moraes (1023)	answered	00:00:09	00:00:32	0.00	Terminated by Geisiele Moraes (1023)
2024-10-16T14:28:49	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:07	00:00:39	0.00	Terminated by Leticia Freitas (2000)
2024-10-16T14:24:31	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:09	00:03:01	0.00	Terminated by Leticia Freitas (2000)
2024-10-16T13:48:38	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:06	00:01:17	0.00	Terminated by Ariane Quintela (2080)
2024-10-16T13:41:10	Ariane Quintela (2080)	069992481503	answered	00:00:15	00:01:27	1.46	Terminated by Ariane Quintela (2080)
2024-10-16T13:38:10	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:17	00:00:09	0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-16T13:34:35	Ariane Quintela (2080)	069992481503	answered	00:00:37	00:00:01	0.01	Terminated by Ariane Quintela (2080)
2024-10-16T13:33:41	554130683858	VMail (1000)	answered	00:00:00	00:00:06	0.00	Terminated by 554130683858
2024-10-16T13:33:20	554130683858	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-10-16T13:32:21	554130683858	IVR (8000)	answered	00:00:00	00:00:59	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-16T13:28:59	Leonardo Marinho (1030)	069992586722	unanswered	00:00:42	00:00:00	0.00	Terminated by Leonardo Marinho (1030)
2024-10-16T12:19:51	5569993643838	Elivanete Vicente (2040)	answered	00:00:15	00:00:58	0.00	Terminated by 5569993643838
2024-10-16T12:19:51	5569993643838	Q Registro (8011)	answered	00:00:00	00:00:15	0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-16T12:19:31	5569993643838	IVR (8000)	answered	00:00:00	00:00:20	0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-16T11:46:32	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:04	00:00:13	0.00	Terminated by Leticia Freitas (2000)
2024-10-16T11:23:36	Leticia Moronha (2072)	VMail (1040)	answered	00:00:00	00:00:05	0.00	Terminated by Leticia Moronha (2072)
2024-10-16T11:23:15	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1040)
2024-10-16T11:19:58	556930434064	VMail (1000)	answered	00:00:00	00:00:05	0.00	Terminated by 556930434064
2024-10-16T11:19:37	556930434064	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-10-16T11:19:06	556930434064	RG DESENPOR (8006)	unanswered	00:00:31	00:00:00	0.00	No answer, forwarded to PROTOCOLO (1000)
2024-10-16T11:18:43	556930434064	IVR (8000)	answered	00:00:00	00:00:22	0.00	IVR (8000) replaced by RG DESENPOR (8006)
2024-10-16T11:17:58	556930434064	VMail (1000)	answered	00:00:00	00:00:15	0.00	Terminated by 556930434064
2024-10-16T11:17:37	556930434064	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-10-16T11:17:02	556930434064	IVR (8000)	answered	00:00:00	00:00:35	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-16T10:53:12	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:05	00:00:16	0.00	Terminated by Leonardo Marinho (1030)
2024-10-16T10:35:55	Ariane Quintela (2080)	06932163402	answered	00:00:13	00:02:29	2.48	Terminated by Ariane Quintela (2080)
2024-10-16T10:07:54	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:05	00:00:45	0.00	Terminated by Silvano Sabino (2010)
2024-10-16T10:03:27	5569984051210	Daniela Sales (1032)	answered	00:00:11	00:02:29	0.00	Terminated by Daniela Sales (1032)
2024-10-16T10:03:27	5569984051210	Q Cobrança (8010)	answered	00:00:00	00:00:11	0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-10-16T10:03:05	5569984051210	IVR (8000)	answered	00:00:00	00:00:22	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-16T10:04:22	5562999829065	VMail (1000)	answered	00:00:00	00:00:19	0.00	Terminated by 5562999829065
2024-10-16T10:04:01	5562999829065	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-10-16T10:03:21	5562999829065	IVR (8000)	answered	00:00:00	00:00:39	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-16T09:15:12	554137781700	IVR (8000)	answered	00:00:00	00:00:06	0.00	Terminated by 554137781700
2024-10-16T09:13:43	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:55	0.00	Terminated by Leticia Freitas (2000)
2024-10-16T09:14:34	554137781700	VMail (2021)	answered	00:00:00	00:00:07	0.00	Terminated by 554137781700
2024-10-16T09:14:13	554137781700	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2021)
2024-10-16T09:13:40	554137781700	IVR (8000)	answered	00:00:00	00:00:33	0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-10-16T09:02:07	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:05	00:01:39	0.00	Terminated by Leticia Moronha (2072)
2024-10-16T08:53:25	5569984223370	Rodrigo Cavalcante (2011)	answered	00:00:00	00:01:50	0.00	Terminated by 5569984223370
2024-10-16T08:53:12	Daniela Sales (1032)	Rodrigo Cavalcante (2011)	answered	00:00:05	00:00:08	0.00	Rodrigo Cavalcante (2011) was joined
2024-10-16T08:52:25	5569984223370	Daniela Sales (1032)	answered	00:00:07	00:00:52	0.00	Daniela Sales (1032) replaced by Rodrigo Cavalcante (2011)
2024-10-16T08:52:25	5569984223370	Q Cobrança (8010)	answered	00:00:00	00:00:08	0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-10-16T08:52:01	5569984223370	IVR (8000)	answered	00:00:00	00:00:23	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-16T08:51:47	5569984223370	VMail (5000)	answered	00:00:00	00:00:06	0.00	Terminated by 5569984223370
2024-10-16T08:51:47	5569984223370	CRCRO (5000)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (5000)
2024-10-16T08:51:35	5569984223370	VMail (5000)	answered	00:00:00	00:00:12	0.00	VMail (5000) replaced by CRCRO (5000)
2024-10-16T08:51:35	5569984223370	CRCRO (5000)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (5000)
2024-10-16T08:51:21	5569984223370	VMail (1000)	answered	00:00:00	00:00:13	0.00	VMail (1000) replaced by CRCRO (5000)
2024-10-16T08:51:00	5569984223370	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)

2024-10-16T08:50:26	5569984223370	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-16T08:42:52	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:05	00:00:32 0.00	Terminated by Geisiele Moraes (1023)
2024-10-15T19:20:00	551149990287	IVR (8000)	answered	00:00:00	00:00:08 0.00	Terminated by 551149990287
2024-10-15T16:45:46	Leonardo Marinho (1030)	Ariane Quintela (2080)	unanswered	00:00:17	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-10-15T16:41:27	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:03	00:02:37 0.00	Terminated by Cristhiane Machado (1040)
2024-10-15T16:41:06	Cristhiane Machado (1040)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-10-15T16:41:06	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-10-15T16:38:30	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:32 0.00	Terminated by Leticia Freitas (2000)
2024-10-15T16:32:18	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:19	00:02:58 0.00	Terminated by Diego Kroin (3010)
2024-10-15T16:28:43	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:17	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-15T16:10:24	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:07	00:01:34 0.00	Terminated by Leticia Freitas (2000)
2024-10-15T15:52:08	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:06	00:00:41 0.00	Terminated by Cristhiane Machado (1040)
2024-10-15T15:48:32	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:06	00:00:32 0.00	Terminated by Ariane Quintela (2080)
2024-10-15T15:39:37	Lidia Fernandes (3020)	Ariane Quintela (2080)	answered	00:00:03	00:02:24 0.00	Terminated by Ariane Quintela (2080)
2024-10-15T15:36:08	Ariane Quintela (2080)	VMail (3020)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-10-15T15:36:08	Ariane Quintela (2080)	Lidia Fernandes (3020)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (3020)
2024-10-15T15:31:40	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:28 0.00	Terminated by Leticia Freitas (2000)
2024-10-15T15:26:01	Diego Kroin (3010)	Leonardo Marinho (1030)	answered	00:00:04	00:03:57 0.00	Terminated by Diego Kroin (3010)
2024-10-15T15:26:21	Ariane Quintela (2080)	Rodrigo Cavalcante (2011)	answered	00:00:07	00:01:41 0.00	Terminated by Ariane Quintela (2080)
2024-10-15T15:23:24	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:13 0.00	Terminated by Ariane Quintela (2080)
2024-10-15T15:00:02	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:09	00:01:51 0.00	Terminated by Leticia Freitas (2000)
2024-10-15T14:30:50	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:08	00:04:25 0.00	Terminated by Leticia Freitas (2000)
2024-10-15T14:30:08	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:51 0.00	Terminated by Leticia Moronha (2072)
2024-10-15T14:09:40	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:33 0.00	Terminated by Leticia Moronha (2072)
2024-10-15T14:08:12	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:01:18 0.00	Terminated by Leticia Moronha (2072)
2024-10-15T13:57:55	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:01:02 0.00	Terminated by Leticia Moronha (2072)
2024-10-15T13:40:09	Leonardo Marinho (1030)	Leticia Moronha (2072)	answered	00:00:10	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-10-15T13:31:59	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:04	00:04:05 0.00	Terminated by Cristhiane Machado (1040)
2024-10-15T13:11:03	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:11	00:03:35 0.00	Terminated by Leticia Moronha (2072)
2024-10-15T12:00:48	5569984361229	Q Registro (8011)	unanswered	00:00:00	00:09:04 0.00	Terminated by 5569984361229
2024-10-15T12:00:27	5569984361229	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-15T12:05:18	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:07	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-10-15T11:59:46	Leonardo Marinho (1030)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-10-15T11:59:25	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-10-15T11:53:12	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:03	00:00:46 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-15T11:41:51	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:03:10 0.00	Terminated by Leticia Freitas (2000)
2024-10-15T11:26:25	Leticia Moronha (2072)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-10-15T11:26:04	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-10-15T11:20:45	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:11	00:00:18 0.00	Terminated by Cristhiane Machado (1040)
2024-10-15T11:14:29	Leticia Moronha (2072)	Ariane Quintela (2080)	unanswered	00:00:14	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-15T11:03:51	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:02	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-15T10:57:52	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:16	00:00:33 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-15T10:50:30	5569992249020	Daniela Sales (1032)	answered	00:00:05	00:03:50 0.00	Terminated by 5569992249020
2024-10-15T10:50:30	5569992249020	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-10-15T10:50:05	5569992249020	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-15T10:50:53	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:27 0.00	Terminated by Leticia Freitas (2000)
2024-10-15T10:30:22	Ariane Quintela (2080)	06133149600	answered	00:00:13	00:02:09 2.16	Terminated by Ariane Quintela (2080)
2024-10-15T10:29:28	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:12	00:00:07 0.00	Terminated by Cristhiane Machado (1040)
2024-10-15T10:25:00	556935215929	VMail (1000)	answered	00:00:00	00:01:29 0.00	Terminated by 556935215929
2024-10-15T10:24:39	556935215929	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-10-15T10:24:08	556935215929	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-15T10:25:03	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:19 0.00	Terminated by Leticia Moronha (2072)
2024-10-15T10:24:18	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:03	00:00:25 0.00	Terminated by Leticia Moronha (2072)
2024-10-15T10:21:28	Elivanete Vicente (2040)	EndCall	answered	00:00:00	00:00:06 0.00	Terminated by Elivanete Vicente (2040)
2024-10-15T10:21:20	Elivanete Vicente (2040)	0216932250442	unanswered	00:00:08	00:00:00 0.00	Route not found
2024-10-15T10:16:20	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:24 0.00	Terminated by Leticia Freitas (2000)

2024-10-15T10:10:50	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:07	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-10-15T10:05:04	Gabriela Garcia da Silva (2021)	Daniela Sales (1032)	answered	00:00:05	00:00:15 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-15T10:04:27	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:21 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-15T10:03:57	Gabriela Garcia da Silva (2021)	Leonardo Marinho (1030)	answered	00:00:04	00:00:16 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-10-15T09:52:54	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	unanswered	00:00:12	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-15T09:30:02	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:01:18 0.00	Terminated by Leticia Freitas (2000)
2024-10-15T09:26:55	Leticia Freitas (2000)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-10-15T09:26:34	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-10-15T09:26:20	Leticia Freitas (2000)	VMail (2040)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-10-15T09:25:59	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-10-15T09:24:32	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-10-15T09:24:11	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-10-15T09:23:44	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:06	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-10-15T09:19:18	556930434064	Rodrigo Cavalcante (2011)	answered	00:00:05	00:02:32 0.00	Terminated by 556930434064
2024-10-15T09:19:18	556930434064	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:05 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-10-15T09:18:50	556930434064	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-10-15T09:21:33	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:03	00:00:20 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-15T09:21:19	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-15T09:17:23	554137781700	VMail (2021)	answered	00:00:00	00:00:05 0.00	Terminated by 554137781700
2024-10-15T09:17:01	554137781700	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-10-15T09:16:29	554137781700	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-10-15T09:15:40	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:29 0.00	Terminated by Leticia Freitas (2000)
2024-10-15T09:15:22	554137781700	VMail (1000)	answered	00:00:00	00:00:13 0.00	Terminated by 554137781700
2024-10-15T09:15:01	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-10-15T09:14:28	554137781700	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-15T09:14:33	556932229826	IVR (8000)	answered	00:00:00	00:00:37 0.00	Terminated by 556932229826
2024-10-15T09:07:38	556932229826	Q Registro (8011)	unanswered	00:00:00	00:05:05 0.00	Terminated by 556932229826
2024-10-15T09:07:21	556932229826	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-15T08:33:51	556932229826	Q Registro (8011)	unanswered	00:00:00	00:03:16 0.00	Terminated by 556932229826
2024-10-15T08:33:33	556932229826	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-15T08:32:30	556932229826	VMail (1000)	answered	00:00:00	00:00:24 0.00	Terminated by VMail (1000)
2024-10-15T08:32:08	556932229826	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-10-15T08:31:36	556932229826	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-14T18:03:14	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-10-14T18:02:38	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:17	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-14T16:59:08	5569992806961	Q CobranÃ§a (8010)	unanswered	00:00:00	00:05:43 0.00	Terminated by 5569992806961
2024-10-14T16:58:42	5569992806961	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-10-14T16:43:30	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:05	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-10-14T15:39:08	Cristhiane Machado (1040)	Carlos Filho (1052)	answered	00:00:07	00:00:23 0.00	Terminated by Cristhiane Machado (1040)
2024-10-14T15:19:06	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:06:37 0.00	Terminated by Leticia Moronha (2072)
2024-10-14T15:04:00	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:30 0.00	Terminated by Leticia Moronha (2072)
2024-10-14T14:50:27	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:00:17 0.00	Terminated by Leonardo Marinho (1030)
2024-10-14T14:38:29	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:07	00:01:08 0.00	Terminated by Leonardo Marinho (1030)
2024-10-14T14:13:54	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:07	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-10-14T14:10:57	Leticia Freitas (2000)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-10-14T14:10:36	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-10-14T13:56:02	Leticia Freitas (2000)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-10-14T13:55:41	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-10-14T12:40:32	5569992806961	Q CobranÃ§a (8010)	unanswered	00:00:00	00:02:04 0.00	Terminated by 5569992806961
2024-10-14T12:40:13	5569992806961	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-10-14T12:22:48	5569992806961	Q CobranÃ§a (8010)	unanswered	00:00:00	00:06:58 0.00	Terminated by 5569992806961
2024-10-14T12:22:29	5569992806961	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-10-14T12:02:29	Leticia Moronha (2072)	VMail (2011)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-10-14T12:02:08	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2011)
2024-10-14T12:01:57	Leticia Moronha (2072)	Silvano Sabino (2010)	unanswered	00:00:09	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-14T12:01:54	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)

2024-10-14T12:01:54	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-10-14T12:01:24	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:00:26 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-14T11:58:51	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:09	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-10-14T11:58:42	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:02	00:00:01 0.00	Terminated by Cristhiane Machado (1040)
2024-10-14T11:58:39	Cristhiane Machado (1040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-10-14T11:58:39	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-10-14T11:58:05	Cristhiane Machado (1040)	VMail (2072)	answered	00:00:00	00:00:06 0.00	Terminated by Cristhiane Machado (1040)
2024-10-14T11:58:04	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-10-14T11:37:50	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:03	00:00:21 0.00	Terminated by Leticia Freitas (2000)
2024-10-14T11:22:14	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:59 0.00	Terminated by Leticia Freitas (2000)
2024-10-14T11:22:10	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-10-14T11:14:38	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-14T11:14:29	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:08 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-14T11:14:29	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-10-14T11:14:02	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:13	00:00:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-14T11:12:42	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:06	00:00:54 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-14T11:03:01	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:18	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-10-14T10:58:15	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:03	00:00:32 0.00	Terminated by Leticia Freitas (2000)
2024-10-14T10:58:09	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-14T10:58:06	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-10-14T10:57:03	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-10-14T10:53:14	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:05	00:00:20 0.00	Terminated by Leticia Freitas (2000)
2024-10-14T10:31:46	PROTOCOLO (1000)	VMail (2002)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-10-14T10:31:46	PROTOCOLO (1000)	Ingrid Valerie (2002)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2002)
2024-10-14T10:31:29	PROTOCOLO (1000)	VMail (2021)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-10-14T10:31:08	PROTOCOLO (1000)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-10-14T10:21:43	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:11	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-14T10:21:26	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:00:06 0.00	Terminated by Cristhiane Machado (1040)
2024-10-14T10:21:05	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:06	00:00:15 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-14T10:04:16	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:03	00:03:53 0.00	Terminated by Leticia Freitas (2000)
2024-10-14T10:03:54	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:05	00:00:00 0.00	Terminated by Geisiele Moraes (1023)
2024-10-14T10:01:39	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:07	00:00:58 0.00	Terminated by Ariane Quintela (2080)
2024-10-14T10:00:01	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:01:15 0.00	Terminated by Ariane Quintela (2080)
2024-10-14T09:56:06	Ariane Quintela (2080)	06932163402	answered	00:00:15	00:03:25 3.41	Terminated by Ariane Quintela (2080)
2024-10-14T09:43:14	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-10-14T09:42:26	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:27 0.00	Terminated by Leticia Freitas (2000)
2024-10-14T09:38:50	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:14 0.00	Terminated by Ariane Quintela (2080)
2024-10-14T09:34:21	5569992270572	Elivanete Vicente (2040)	answered	00:00:05	00:03:33 0.00	Terminated by 5569992270572
2024-10-14T09:34:21	5569992270572	Q Registro (8011)	answered	00:00:00	00:00:06 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-14T09:34:02	5569992270572	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-14T09:29:21	5569992070871	Cezarnildo Silva (1020)	answered	00:00:00	00:03:50 0.00	Terminated by Cezarnildo Silva (1020)
2024-10-14T09:28:45	Elivanete Vicente (2040)	Cezarnildo Silva (1020)	answered	00:00:14	00:00:21 0.00	Cezarnildo Silva (1020) was joined
2024-10-14T09:28:05	5569992070871	Elivanete Vicente (2040)	answered	00:00:04	00:01:11 0.00	Elivanete Vicente (2040) replaced by Cezarnildo Silva (1020)
2024-10-14T09:26:27	5569992070871	Q Registro (8011)	answered	00:00:00	00:01:43 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-14T09:26:12	5569992070871	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-14T09:25:36	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:08	00:02:21 0.00	Terminated by Elivanete Vicente (2040)
2024-10-14T09:09:23	5569992070871	Elivanete Vicente (2040)	answered	00:00:19	00:00:38 0.00	Terminated by 5569992070871
2024-10-14T09:09:23	5569992070871	Q Registro (8011)	answered	00:00:00	00:00:20 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-14T09:09:05	5569992070871	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-14T09:05:47	5569992070871	VMail (1023)	answered	00:00:00	00:02:23 0.00	Terminated by VMail (1023)
2024-10-14T09:05:27	Elivanete Vicente (2040)	VMail (1023)	answered	00:00:00	00:00:20 0.00	VMail (1023) was joined
2024-10-14T09:05:06	Elivanete Vicente (2040)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-10-14T09:04:06	5569992070871	Elivanete Vicente (2040)	answered	00:00:06	00:01:36 0.00	Elivanete Vicente (2040) replaced by VMail (1023)
2024-10-14T09:04:06	5569992070871	Q Registro (8011)	answered	00:00:00	00:00:06 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-14T09:03:43	5569992070871	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-14T08:48:00	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:01:17 0.00	Terminated by Leticia Freitas (2000)



2024-10-14T08:46:33	Leticia Freitas (2000)	VMail (1023)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-10-14T08:46:12	Leticia Freitas (2000)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-10-14T08:28:25	5569992823788	Elivanete Vicente (2040)	answered	00:00:05	00:00:26 0.00	Terminated by 5569992823788
2024-10-14T08:28:25	5569992823788	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-14T08:28:05	5569992823788	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-14T08:21:37	5569992823788	Elivanete Vicente (2040)	answered	00:00:04	00:05:06 0.00	Terminated by Elivanete Vicente (2040)
2024-10-14T08:21:36	5569992823788	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-14T08:21:18	5569992823788	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-14T07:52:56	5569992823788	IVR (8000)	answered	00:00:00	00:00:13 0.00	Terminated by 5569992823788
2024-10-12T14:09:21	Diego Kroin (3010)	06935364489	unanswered	00:00:23	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-10-12T10:41:58	5569992806961	Q Cobrança (8010)	unanswered	00:00:00	00:05:46 0.00	Terminated by 5569992806961
2024-10-12T10:41:40	5569992806961	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-12T10:41:26	5569992806961	VMail (5000)	answered	00:00:00	00:00:03 0.00	Terminated by 5569992806961
2024-10-12T10:41:26	5569992806961	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (5000)
2024-10-12T10:41:16	5569992806961	VMail (5000)	answered	00:00:00	00:00:10 0.00	VMail (5000) replaced by CRCRO (5000)
2024-10-12T10:41:16	5569992806961	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (5000)
2024-10-12T10:41:03	5569992806961	VMail (5000)	answered	00:00:00	00:00:13 0.00	VMail (5000) replaced by CRCRO (5000)
2024-10-12T10:41:02	5569992806961	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (5000)
2024-10-12T10:40:40	5569992806961	VMail (1000)	answered	00:00:00	00:00:22 0.00	VMail (1000) replaced by CRCRO (5000)
2024-10-12T10:40:19	5569992806961	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-10-12T10:39:44	5569992806961	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-12T10:29:52	5569992806961	Q Cobrança (8010)	unanswered	00:00:00	00:09:26 0.00	Terminated by 5569992806961
2024-10-12T10:29:33	5569992806961	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-12T10:16:18	5569992806961	Q Cobrança (8010)	unanswered	00:00:00	00:13:06 0.00	Terminated by 5569992806961
2024-10-12T10:15:59	5569992806961	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-11T17:25:25	5569993480620	Q Cobrança (8010)	unanswered	00:00:00	00:08:25 0.00	Terminated by 5569993480620
2024-10-11T17:25:05	5569993480620	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-11T17:02:28	5569999788734	Q Registro (8011)	unanswered	00:00:00	00:15:03 0.00	Terminated by 5569999788734
2024-10-11T17:02:12	5569999788734	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-11T16:37:36	5569999788734	Elivanete Vicente (2040)	answered	00:06:40	00:03:16 0.00	Terminated by Elivanete Vicente (2040)
2024-10-11T16:37:36	5569999788734	Q Registro (8011)	answered	00:00:00	00:06:40 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-11T16:37:17	5569999788734	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-11T16:20:27	Silvano Sabino (2010)	Cristhiane Machado (1040)	answered	00:00:16	00:00:47 0.00	Terminated by Silvano Sabino (2010)
2024-10-11T14:52:23	Daniela Sales (1032)	VMail (2021)	answered	00:00:00	00:00:06 0.00	Terminated by Daniela Sales (1032)
2024-10-11T14:52:02	Daniela Sales (1032)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-10-11T14:09:46	556921823388	Elivanete Vicente (2040)	answered	00:00:03	00:02:34 0.00	Terminated by Elivanete Vicente (2040)
2024-10-11T14:09:46	556921823388	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-10-11T14:09:01	556921823388	IVR (8000)	answered	00:00:00	00:00:45 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-10-11T14:08:03	5579998381733	VMail (1000)	answered	00:00:00	00:00:34 0.00	Terminated by 5579998381733
2024-10-11T14:07:42	5579998381733	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-10-11T14:07:11	5579998381733	RG DESENPROF (8006)	unanswered	00:00:31	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-10-11T14:06:45	5579998381733	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-10-11T14:06:30	5579998381733	IVR (8000)	answered	00:00:00	00:00:03 0.00	Terminated by 5579998381733
2024-10-11T14:05:32	5579998381733	Cristhiane Machado (1040)	answered	00:00:16	00:00:15 0.00	Terminated by Cristhiane Machado (1040)
2024-10-11T14:05:32	5579998381733	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-10-11T14:05:06	5579998381733	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-10-11T14:05:40	Diego Kroin (3010)	06935352400	unanswered	00:00:05	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-10-11T13:52:57	Diego Kroin (3010)	06935353133	unanswered	00:00:23	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-10-11T12:01:42	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:12	00:00:33 0.00	Terminated by Leticia Moronha (2072)
2024-10-11T11:47:03	Geisiele Moraes (1023)	Silvano Sabino (2010)	answered	00:00:06	00:00:15 0.00	Terminated by Silvano Sabino (2010)
2024-10-11T11:41:28	Rodrigo Cavalcante (2011)	Leticia Moronha (2072)	answered	00:00:05	00:00:24 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-10-11T11:34:22	556932212506	IVR (8000)	answered	00:00:00	00:00:10 0.00	Terminated by 556932212506
2024-10-11T11:30:21	556932212506	Elivanete Vicente (2040)	answered	00:00:04	00:01:14 0.00	Terminated by Elivanete Vicente (2040)
2024-10-11T11:30:21	556932212506	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-11T11:30:04	556932212506	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-11T11:29:43	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:07	00:00:22 0.00	Terminated by Silvano Sabino (2010)

2024-10-11T11:18:36	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:17 0.00	Terminated by Cristhiane Machado (1040)
2024-10-11T10:42:15	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:06	00:00:22 0.00	Terminated by Ariane Quintela (2080)
2024-10-11T10:41:16	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:10	00:01:16 0.00	Terminated by Leticia Freitas (2000)
2024-10-11T10:41:35	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:07	00:00:22 0.00	Terminated by Ariane Quintela (2080)
2024-10-11T10:30:18	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:07	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-10-11T09:56:27	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:18	00:02:52 0.00	Terminated by Leticia Freitas (2000)
2024-10-11T09:55:28	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-10-11T09:55:07	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-10-11T09:52:22	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:00:34 0.00	Terminated by Leticia Freitas (2000)
2024-10-11T09:42:37	Ariane Quintela (2080)	Daniela Sales (1032)	answered	00:00:05	00:00:38 0.00	Terminated by Ariane Quintela (2080)
2024-10-11T09:33:49	Leonardo Marinho (1030)	Leticia Moronha (2072)	answered	00:00:20	00:00:53 0.00	Terminated by Leonardo Marinho (1030)
2024-10-11T09:30:31	5569992586426	Elivanete Vicente (2040)	answered	00:00:16	00:01:48 0.00	Terminated by Elivanete Vicente (2040)
2024-10-11T09:30:31	5569992586426	Q Registro (8011)	answered	00:00:00	00:00:16 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-11T09:29:55	5569992586426	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-11T09:18:23	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:08	00:00:42 0.00	Terminated by Ariane Quintela (2080)
2024-10-11T08:44:41	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:08	00:00:22 0.00	Terminated by Leticia Moronha (2072)
2024-10-10T17:22:11	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:03	00:00:29 0.00	Terminated by Leticia Freitas (2000)
2024-10-10T17:13:43	Leticia Freitas (2000)	PROTOCOLO (1000)	answered	00:00:05	00:00:12 0.00	Terminated by PROTOCOLO (1000)
2024-10-10T17:12:15	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:03	00:00:21 0.00	Terminated by Leticia Freitas (2000)
2024-10-10T17:05:33	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:11	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-10T17:04:26	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-10-10T17:01:06	Viven Ane Medeiros (2020)	Diego Kroin (3010)	answered	00:00:13	00:02:50 0.00	Terminated by Diego Kroin (3010)
2024-10-10T17:01:06	Diego Kroin (3010)	069984297826	unanswered	00:00:12	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-10-10T16:54:00	Leticia Freitas (2000)	Diego Kroin (3010)	answered	00:00:12	00:02:15 0.00	Terminated by Diego Kroin (3010)
2024-10-10T16:54:01	Diego Kroin (3010)	069984297826	unanswered	00:00:12	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-10-10T16:53:08	Leticia Freitas (2000)	Lidia Fernandes (3020)	answered	00:00:17	00:00:28 0.00	Terminated by Leticia Freitas (2000)
2024-10-10T16:53:03	Leticia Freitas (2000)	Diego Kroin (3010)	unanswered	00:00:05	00:00:00 0.00	Busy, forwarded to Lidia Fernandes (3020)
2024-10-10T16:53:03	Diego Kroin (3010)	069984297826	unanswered	00:00:05	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-10-10T16:20:47	Leticia Moronha (2072)	Daniela Sales (1032)	unanswered	00:00:18	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-10T16:20:08	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:14	00:00:22 0.00	Terminated by Leticia Moronha (2072)
2024-10-10T16:17:51	Lucila Jessica Almeida (1026)	2072	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-10-10T16:11:39	Lucila Jessica Almeida (1026)	2072	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-10-10T16:09:46	Lucila Jessica Almeida (1026)	2072	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-10-10T16:09:35	Lucila Jessica Almeida (1026)	2072	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-10-10T15:49:59	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:05	00:02:01 0.00	Terminated by Leticia Freitas (2000)
2024-10-10T15:43:52	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:04	00:03:19 0.00	Terminated by Leticia Freitas (2000)
2024-10-10T15:46:27	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:07	00:00:40 0.00	Terminated by Leticia Moronha (2072)
2024-10-10T15:33:45	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:09	00:01:58 0.00	Terminated by Cristhiane Machado (1040)
2024-10-10T15:29:09	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-10-10T15:24:09	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:05	00:00:17 0.00	Terminated by Cristhiane Machado (1040)
2024-10-10T15:03:12	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-10T15:03:06	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-10T15:03:06	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-10-10T15:02:25	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:05	00:00:36 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-10T15:01:34	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-10T14:49:30	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:06	00:01:37 0.00	Terminated by Cristhiane Machado (1040)
2024-10-10T14:40:16	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:45 0.00	Terminated by Leticia Moronha (2072)
2024-10-10T14:40:36	Viven Ane Medeiros (2020)	VMail (2000)	answered	00:00:00	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-10T14:40:36	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-10-10T14:40:22	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:06	00:00:08 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-10T14:26:56	5569992896912	Rodrigo Cavalcante (2011)	answered	00:00:05	00:05:36 0.00	Terminated by 5569992896912
2024-10-10T14:26:55	5569992896912	Q Fiscaliza�o (8009)	answered	00:00:00	00:00:07 0.00	Q Fiscaliza�o (8009) replaced by Rodrigo Cavalcante (2011)
2024-10-10T14:26:34	5569992896912	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Fiscaliza�o (8009)
2024-10-10T11:49:52	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:11	00:00:10 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-10T11:49:36	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:04	00:00:10 0.00	Terminated by Silvano Sabino (2010)
2024-10-10T11:36:02	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:08	00:00:19 0.00	Terminated by Elivanete Vicente (2040)

2024-10-10T11:35:49	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:11	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-10T11:00:22	Viven Ane Medeiros (2020)	Ariane Quintela (2080)	answered	00:00:04	00:00:17 0.00	Terminated by Ariane Quintela (2080)
2024-10-10T10:56:31	Ariane Quintela (2080)	069993631598	answered	00:00:10	00:00:04 0.06	Terminated by Ariane Quintela (2080)
2024-10-10T10:53:26	Ariane Quintela (2080)	069992481503	answered	00:00:09	00:01:28 1.46	Terminated by Ariane Quintela (2080)
2024-10-10T10:48:31	Ariane Quintela (2080)	069993631598	unanswered	00:00:27	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-10T10:47:40	Ariane Quintela (2080)	069981196201	unanswered	00:00:33	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-10T10:47:03	Ariane Quintela (2080)	069993631598	answered	00:00:09	00:00:12 0.20	Terminated by Ariane Quintela (2080)
2024-10-10T10:45:10	Cristhiane Machado (1040)	Rodrigo Cavalcante (2011)	answered	00:00:05	00:00:11 0.00	Terminated by Cristhiane Machado (1040)
2024-10-10T10:17:59	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:14	00:02:28 0.00	Terminated by Leticia Moronha (2072)
2024-10-10T10:16:39	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:09	00:00:53 0.00	Terminated by Cristhiane Machado (1040)
2024-10-10T09:34:37	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:01:14 0.00	Terminated by Leonardo Marinho (1030)
2024-10-10T08:25:20	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-10-10T08:04:37	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:08	00:00:25 0.00	Terminated by Ariane Quintela (2080)
2024-10-09T16:58:55	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:00:21 0.00	Terminated by Cristhiane Machado (1040)
2024-10-09T16:29:38	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:08	00:00:40 0.00	Terminated by Leticia Freitas (2000)
2024-10-09T16:24:57	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:06	00:00:51 0.00	Terminated by Leticia Moronha (2072)
2024-10-09T16:23:47	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:07	00:00:49 0.00	Terminated by Leticia Moronha (2072)
2024-10-09T15:42:15	556139624402	IVR (8000)	answered	00:00:00	00:01:03 0.00	Terminated by 556139624402
2024-10-09T15:23:34	Leonardo Marinho (1030)	1058	answered	00:00:00	00:00:08 0.00	Target not found
2024-10-09T14:37:14	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:07	00:00:42 0.00	Terminated by Ariane Quintela (2080)
2024-10-09T13:59:34	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:10	00:01:43 0.00	Terminated by Cristhiane Machado (1040)
2024-10-09T13:54:32	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:04	00:02:41 0.00	Terminated by Leonardo Marinho (1030)
2024-10-09T13:22:26	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:04	00:00:29 0.00	Terminated by Leticia Moronha (2072)
2024-10-09T13:19:18	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:06	00:00:28 0.00	Terminated by Leticia Freitas (2000)
2024-10-09T12:04:25	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:13	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-10-09T11:33:07	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:06	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-10-09T11:32:56	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:04	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-10-09T10:46:22	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:33 0.00	Terminated by Cristhiane Machado (1040)
2024-10-09T10:25:15	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:07	00:06:13 0.00	Terminated by Cristhiane Machado (1040)
2024-10-09T10:03:22	Leonardo Marinho (1030)	06932244437	unanswered	00:00:22	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-10-09T09:37:32	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:06	00:03:40 0.00	Terminated by Cristhiane Machado (1040)
2024-10-09T09:28:44	Ariane Quintela (2080)	06932228328	answered	00:00:26	00:00:15 0.24	Terminated by Ariane Quintela (2080)
2024-10-09T09:26:49	Ariane Quintela (2080)	PROTOCOLO (1000)	unanswered	00:00:12	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-09T09:26:38	Ariane Quintela (2080)	VMail (1040)	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-10-09T09:26:38	Ariane Quintela (2080)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-10-09T09:24:27	Ariane Quintela (2080)	06932228328	unanswered	00:00:52	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-09T08:59:17	5591981874210	Elivanete Vicente (2040)	answered	00:00:06	00:04:26 0.00	Terminated by 5591981874210
2024-10-09T08:59:17	5591981874210	Q Registro (8011)	answered	00:00:00	00:00:07 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-09T08:59:03	5591981874210	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-09T08:58:52	5591981874210	VMail (5000)	answered	00:00:00	00:00:03 0.00	Terminated by 5591981874210
2024-10-09T08:58:52	5591981874210	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-10-09T08:58:36	5591981874210	VMail (5000)	answered	00:00:00	00:00:16 0.00	VMail (5000) replaced by CRCRO (5000)
2024-10-09T08:58:36	5591981874210	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-10-09T08:58:23	5591981874210	VMail (5000)	answered	00:00:00	00:00:13 0.00	VMail (5000) replaced by CRCRO (5000)
2024-10-09T08:58:23	5591981874210	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-10-09T08:58:11	5591981874210	VMail (1000)	answered	00:00:00	00:00:11 0.00	VMail (1000) replaced by CRCRO (5000)
2024-10-09T08:57:50	5591981874210	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-10-09T08:57:19	5591981874210	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-09T08:31:43	18996248482	IVR (8000)	answered	00:00:00	00:00:08 0.00	Terminated by 18996248482
2024-10-09T08:09:05	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:03	00:01:08 0.00	Terminated by Cristhiane Machado (1040)
2024-10-09T08:05:37	PROTOCOLO (1000)	Viven Ane Medeiros (2020)	unanswered	00:00:14	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-10-08T16:51:03	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:12	00:00:24 0.00	Terminated by Leticia Freitas (2000)
2024-10-08T16:36:22	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:00:34 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T16:35:44	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:04	00:00:23 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T16:34:34	Ariane Quintela (2080)	069992249057	unanswered	00:00:41	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T16:32:23	Ariane Quintela (2080)	069993575835	answered	00:00:20	00:00:54 0.90	Terminated by 069993575835

2024-10-08T16:30:17	Ariane Quintela (2080)	069996127769	unanswered	00:00:06	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T16:26:51	Ariane Quintela (2080)	069992854667	answered	00:00:10	00:01:10 1.16	Terminated by Ariane Quintela (2080)
2024-10-08T16:25:07	Ariane Quintela (2080)	06999268108	unanswered	00:00:04	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T16:24:49	Leticia Moronha (2072)	VMail (2021)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-10-08T16:24:28	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-10-08T16:23:46	Ariane Quintela (2080)	069992897164	answered	00:00:05	00:00:11 0.18	Terminated by Ariane Quintela (2080)
2024-10-08T16:22:46	Ariane Quintela (2080)	069992400707	answered	00:00:39	00:00:02 0.03	Terminated by Ariane Quintela (2080)
2024-10-08T16:23:19	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-10-08T16:22:58	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-10-08T16:21:47	Ariane Quintela (2080)	069992400707	answered	00:00:38	00:00:15 0.25	Terminated by Ariane Quintela (2080)
2024-10-08T16:18:52	Ariane Quintela (2080)	069992431222	answered	00:00:16	00:01:44 1.73	Terminated by Ariane Quintela (2080)
2024-10-08T16:18:11	Ariane Quintela (2080)	06999	unanswered	00:00:01	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T16:17:53	Ariane Quintela (2080)	0699992431222	unanswered	00:00:05	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T16:15:25	Ariane Quintela (2080)	069999257755	unanswered	00:00:36	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T16:09:33	Ariane Quintela (2080)	069992516763	unanswered	00:00:36	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T15:54:33	5562998533120	Elivanete Vicente (2040)	answered	00:00:12	00:01:36 0.00	Terminated by Elivanete Vicente (2040)
2024-10-08T15:54:32	5562998533120	Q Registro (8011)	answered	00:00:00	00:00:12 0.00	Q.Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-08T15:54:14	5562998533120	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q.Registro (8011)
2024-10-08T15:44:30	5562998533120	Elivanete Vicente (2040)	answered	00:00:03	00:01:41 0.00	Terminated by Elivanete Vicente (2040)
2024-10-08T15:44:30	5562998533120	Q.Registro (8011)	answered	00:00:00	00:00:04 0.00	Q.Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-08T15:44:13	5562998533120	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q.Registro (8011)
2024-10-08T15:15:54	Diego Kroin (3010)	Leonardo Marinho (1030)	answered	00:00:12	00:01:14 0.00	Terminated by Leonardo Marinho (1030)
2024-10-08T15:06:50	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:10	00:00:20 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T14:55:39	Leticia Freitas (2000)	PROTOCOLO (1000)	unanswered	00:00:12	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-08T14:55:26	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:04	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-08T14:48:03	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:00:10 0.00	Terminated by Leonardo Marinho (1030)
2024-10-08T14:39:29	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:04	00:00:19 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T14:39:20	Ariane Quintela (2080)	Silvano Sabino (2010)	unanswered	00:00:00	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T14:17:36	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:05	00:03:31 0.00	Terminated by Cristhiane Machado (1040)
2024-10-08T14:16:53	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:04	00:00:19 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T14:00:02	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:28 0.00	Terminated by Leticia Freitas (2000)
2024-10-08T13:50:08	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:06	00:00:23 0.00	Terminated by Silvano Sabino (2010)
2024-10-08T13:27:13	Leticia Moronha (2072)	Leticia Freitas (2000)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-08T12:20:03	5569992646854	Q.Registro (8011)	unanswered	00:00:00	00:00:34 0.00	Terminated by 5569992646854
2024-10-08T12:19:42	5569992646854	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q.Registro (8011)
2024-10-08T11:51:42	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:07	00:00:32 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T11:46:20	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:01:13 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T11:46:19	Rodrigo Cavalcante (2011)	32246786	answered	00:00:00	00:00:04 0.00	Target not found
2024-10-08T11:31:03	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:05	00:02:15 0.00	Terminated by Leticia Moronha (2072)
2024-10-08T11:21:29	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:01:01 0.00	Terminated by Leonardo Marinho (1030)
2024-10-08T11:14:51	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:07	00:01:42 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-08T11:11:37	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:03	00:03:06 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T11:10:21	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:59 0.00	Terminated by Leticia Moronha (2072)
2024-10-08T11:09:57	Leticia Freitas (2000)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-10-08T11:09:57	Leticia Freitas (2000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-10-08T10:44:43	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:05	00:01:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-08T10:44:03	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:21 0.00	Terminated by Leticia Freitas (2000)
2024-10-08T10:34:59	Leonardo Marinho (1030)	VMail (2021)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-10-08T10:34:38	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-10-08T10:29:35	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	unanswered	00:00:17	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-10-08T10:15:49	Leonardo Marinho (1030)	VMail (2021)	answered	00:00:00	00:00:07 0.00	Terminated by Leonardo Marinho (1030)
2024-10-08T10:15:28	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-10-08T10:14:57	Leonardo Marinho (1030)	VMail (2021)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-10-08T10:14:36	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-10-08T09:34:30	Viven Ane Medeiros (2020)	Geisiele Moraes (1023)	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-08T09:34:28	Viven Ane Medeiros (2020)	Geisiele Moraes (1023)	unanswered	00:00:02	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)

2024-10-08T09:34:22	Viven Ane Medeiros (2020)	VMail (1023)	answered	00:00:00	00:00:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-08T09:34:01	Viven Ane Medeiros (2020)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-10-08T09:33:56	Viven Ane Medeiros (2020)	VMail (1023)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-08T09:33:35	Viven Ane Medeiros (2020)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-10-08T09:24:11	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-08T09:24:11	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-10-08T09:23:45	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:06	00:00:19 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-08T09:16:15	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:06	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-08T09:15:29	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:10	00:00:09 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-08T09:11:20	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:05	00:02:07 0.00	Terminated by Leticia Moronha (2072)
2024-10-08T09:09:43	5561996911851	Lidia Fernandes (3020)	answered	00:00:13	00:01:38 0.00	Terminated by Lidia Fernandes (3020)
2024-10-08T09:08:47	5561996911851	IVR (8000)	answered	00:00:00	00:00:56 0.00	IVR (8000) replaced by Lidia Fernandes (3020)
2024-10-08T09:09:46	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:07	00:01:10 0.00	Terminated by Leticia Moronha (2072)
2024-10-08T09:09:28	Cristhiane Machado (1040)	2702	answered	00:00:00	00:00:04 0.00	Target not found
2024-10-08T09:05:24	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:06	00:00:13 0.00	Terminated by Elivanete Vicente (2040)
2024-10-08T08:59:55	Geisiele Moraes (1023)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Geisiele Moraes (1023)
2024-10-08T08:59:34	Geisiele Moraes (1023)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-10-08T08:57:47	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:18	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-08T08:33:27	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:14	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-10-08T08:19:56	551126222500	IVR (8000)	answered	00:00:00	00:00:40 0.00	Terminated by 551126222500
2024-10-08T08:06:38	556921414075	Elivanete Vicente (2040)	answered	00:01:14	00:05:10 0.00	Terminated by 556921414075
2024-10-08T08:06:37	556921414075	Q Registro (8011)	answered	00:00:00	00:01:14 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-08T08:06:22	556921414075	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-07T16:45:16	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:07	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-10-07T16:44:45	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:03	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-10-07T16:20:38	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:08	00:00:24 0.00	Terminated by Ariane Quintela (2080)
2024-10-07T16:18:02	Ariane Quintela (2080)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-10-07T16:18:02	Ariane Quintela (2080)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-10-07T16:17:18	Ariane Quintela (2080)	Daniela Sales (1032)	answered	00:00:06	00:00:24 0.00	Terminated by Ariane Quintela (2080)
2024-10-07T16:16:53	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:17	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-07T16:15:24	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-10-07T16:15:03	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-10-07T16:09:59	Ariane Quintela (2080)	06932163402	answered	00:00:26	00:04:01 4.01	Terminated by Ariane Quintela (2080)
2024-10-07T16:12:15	Lidia Fernandes (3020)	Cristhiane Machado (1040)	answered	00:00:11	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-10-07T16:02:49	Ariane Quintela (2080)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-10-07T16:02:28	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-10-07T16:00:53	Ariane Quintela (2080)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-10-07T16:00:32	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-10-07T15:54:14	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:02	00:00:19 0.00	Terminated by Ariane Quintela (2080)
2024-10-07T15:52:58	Cezarnildo Silva (1020)	VMail (2021)	answered	00:00:00	00:00:56 0.00	Terminated by Cezarnildo Silva (1020)
2024-10-07T15:52:37	Cezarnildo Silva (1020)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-10-07T15:50:42	5561996911851	Cezarnildo Silva (1020)	answered	00:00:20	00:02:35 0.00	Terminated by Cezarnildo Silva (1020)
2024-10-07T15:50:40	5561996911851	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:21 0.00	Q Fiscaliza��o (8009) replaced by Cezarnildo Silva (1020)
2024-10-07T15:50:19	5561996911851	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-10-07T15:51:54	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:03	00:00:12 0.00	Terminated by Ariane Quintela (2080)
2024-10-07T15:47:37	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:24 0.00	Terminated by Leticia Freitas (2000)
2024-10-07T15:46:36	5561996911851	VMail (1000)	answered	00:00:00	00:00:15 0.00	Terminated by 5561996911851
2024-10-07T15:46:15	5561996911851	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-10-07T15:45:18	5561996911851	IVR (8000)	answered	00:00:00	00:00:57 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-07T15:44:43	5561996911851	IVR (8000)	answered	00:00:00	00:00:13 0.00	Terminated by 5561996911851
2024-10-07T15:33:21	Cristhiane Machado (1040)	Silvano Sabino (2010)	unanswered	00:00:01	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-10-07T15:19:27	Gabriela Garcia da Silva (2021)	Diego Kroin (3010)	answered	00:00:04	00:06:15 0.00	Terminated by Diego Kroin (3010)
2024-10-07T15:19:27	Diego Kroin (3010)	069984297826	unanswered	00:00:04	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-10-07T15:17:09	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:26 0.00	Terminated by Ariane Quintela (2080)
2024-10-07T15:15:43	Rodrigo Cavalcante (2011)	33212312	answered	00:00:00	00:00:04 0.00	Target not found
2024-10-07T15:15:18	Rodrigo Cavalcante (2011)	33227885	answered	00:00:00	00:00:04 0.00	Target not found

2024-10-07T15:05:57	Diego Kroin (3010)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-10-07T15:05:36	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-10-07T15:03:52	Diego Kroin (3010)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-10-07T15:03:31	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-10-07T14:13:30	Ariane Quintela (2080)	06932163402	answered	00:00:31	00:01:41 1.69	Terminated by Ariane Quintela (2080)
2024-10-07T14:12:19	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:04	00:00:36 0.00	Terminated by PROTOCOLO (1000)
2024-10-07T14:02:33	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:07	00:02:32 0.00	Terminated by Diego Kroin (3010)
2024-10-07T14:01:19	551156868777	VMail (2021)	answered	00:00:00	00:00:34 0.00	Terminated by 551156868777
2024-10-07T14:00:58	PROTOCOLO (1000)	VMail (2021)	answered	00:00:00	00:00:21 0.00	VMail (2021) was joined
2024-10-07T14:00:37	PROTOCOLO (1000)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-10-07T13:59:25	551156868777	PROTOCOLO (1000)	answered	00:00:19	00:01:35 0.00	PROTOCOLO (1000) replaced by VMail (2021)
2024-10-07T13:58:27	551156868777	IVR (8000)	answered	00:00:00	00:00:58 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-07T14:00:36	Diego Kroin (3010)	069984297826	answered	00:00:39	00:00:14 0.23	Terminated by Diego Kroin (3010)
2024-10-07T14:00:36	Elivanete Vicente (2040)	Diego Kroin (3010)	answered	00:00:39	00:00:13 0.00	Terminated by Elivanete Vicente (2040)
2024-10-07T13:59:33	Diego Kroin (3010)	069984297826	answered	00:00:43	00:00:12 0.20	Terminated by Diego Kroin (3010)
2024-10-07T13:59:33	Elivanete Vicente (2040)	Diego Kroin (3010)	answered	00:00:43	00:00:12 0.00	Terminated by Elivanete Vicente (2040)
2024-10-07T14:00:14	PROTOCOLO (1000)	201	answered	00:00:00	00:00:11 0.00	Target not found
2024-10-07T13:58:33	Diego Kroin (3010)	069984297826	answered	00:00:35	00:00:17 0.29	Terminated by Diego Kroin (3010)
2024-10-07T13:58:32	Elivanete Vicente (2040)	Diego Kroin (3010)	answered	00:00:36	00:00:17 0.00	Terminated by Elivanete Vicente (2040)
2024-10-07T13:57:25	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-07T13:37:58	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:11	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-07T13:35:27	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-10-07T13:34:23	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:20	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-10-07T13:29:21	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:00:20 0.00	Terminated by Leticia Freitas (2000)
2024-10-07T13:28:44	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-10-07T13:28:22	Ariane Quintela (2080)	06931286230	unanswered	00:00:22	00:00:00 0.00	Route not found
2024-10-07T13:28:04	Ariane Quintela (2080)	032186230	unanswered	00:00:03	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-07T13:26:23	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:17 0.00	Terminated by Ariane Quintela (2080)
2024-10-07T13:21:56	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:42 0.00	Terminated by Leticia Moronha (2072)
2024-10-07T12:23:16	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:08	00:00:08 0.00	Terminated by PROTOCOLO (1000)
2024-10-07T11:27:21	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:08	00:00:31 0.00	Terminated by Leticia Freitas (2000)
2024-10-07T11:23:47	Diego Kroin (3010)	VMail (2021)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-10-07T11:23:25	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-10-07T11:17:46	5569993659624	VMail (2011)	answered	00:00:00	00:00:52 0.00	Terminated by 5569993659624
2024-10-07T11:17:35	PROTOCOLO (1000)	VMail (2011)	answered	00:00:00	00:00:11 0.00	VMail (2011) was joined
2024-10-07T11:17:35	PROTOCOLO (1000)	Rodrigo Cavalcante (2011)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2011)
2024-10-07T11:16:28	5569993659624	PROTOCOLO (1000)	answered	00:00:08	00:01:10 0.00	PROTOCOLO (1000) replaced by VMail (2011)
2024-10-07T11:15:49	5569993659624	IVR (8000)	answered	00:00:00	00:00:39 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-07T11:14:02	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:03	00:00:05 0.00	Terminated by Ariane Quintela (2080)
2024-10-07T11:01:20	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:04	00:00:37 0.00	Terminated by Ariane Quintela (2080)
2024-10-07T10:54:02	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:09	00:00:37 0.00	Terminated by Leticia Freitas (2000)
2024-10-07T10:48:03	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:46 0.00	Terminated by Leticia Freitas (2000)
2024-10-07T10:47:51	Leticia Freitas (2000)	1080	answered	00:00:00	00:00:04 0.00	Target not found
2024-10-07T10:31:43	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:19 0.00	Terminated by Leticia Freitas (2000)
2024-10-07T09:29:45	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:05	00:00:38 0.00	Terminated by Ariane Quintela (2080)
2024-10-04T17:19:54	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:34 0.00	Terminated by Silvano Sabino (2010)
2024-10-04T16:59:01	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	answered	00:00:05	00:02:37 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-04T16:56:50	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:05	00:00:57 0.00	Terminated by Cristhiane Machado (1040)
2024-10-04T16:55:49	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-10-04T15:56:45	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:04	00:00:10 0.00	Terminated by Leticia Moronha (2072)
2024-10-04T15:53:18	Ariane Quintela (2080)	Leticia Moronha (2072)	unanswered	00:00:19	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-04T15:50:09	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:10 0.00	Terminated by Ariane Quintela (2080)
2024-10-04T15:47:39	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:19 0.00	Terminated by Leticia Freitas (2000)
2024-10-04T15:40:14	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:38 0.00	Terminated by Leticia Moronha (2072)
2024-10-04T15:39:32	Leticia Moronha (2072)	20	answered	00:00:00	00:00:04 0.00	Target not found
2024-10-04T15:38:51	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:04	00:00:19 0.00	Terminated by Leticia Moronha (2072)

2024-10-04T15:37:17	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:08	00:00:46 0.00	Terminated by Leticia Freitas (2000)
2024-10-04T15:36:59	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-10-04T15:36:58	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-10-04T15:36:50	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-04T15:25:29	551151168291	VMail (1000)	answered	00:00:00	00:00:16 0.00	Terminated by 551151168291
2024-10-04T15:25:08	551151168291	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-10-04T15:24:33	551151168291	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-04T14:36:14	Viven Ane Medeiros (2020)	VMail (2010)	answered	00:00:00	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-04T14:35:53	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-10-04T14:34:54	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:05	00:01:13 0.00	Terminated by Silvano Sabino (2010)
2024-10-04T14:35:40	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-04T14:35:40	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-10-04T14:22:44	Leonardo Marinho (1030)	06932294054	answered	00:00:25	00:02:01 2.01	Terminated by Leonardo Marinho (1030)
2024-10-04T14:19:37	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:07	00:01:32 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-04T14:13:37	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:07	00:00:20 0.00	Terminated by Leticia Freitas (2000)
2024-10-04T13:35:27	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:02	00:03:01 0.00	Terminated by Cristhiane Machado (1040)
2024-10-04T13:35:21	Leonardo Marinho (1030)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leonardo Marinho (1030)
2024-10-04T11:41:51	Ariane Quintela (2080)	Lidia Fernandes (3020)	answered	00:00:15	00:00:36 0.00	Terminated by Ariane Quintela (2080)
2024-10-04T11:33:15	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:07	00:00:14 0.00	Terminated by Silvano Sabino (2010)
2024-10-04T11:30:19	Geisiele Moraes (1023)	Elivanete Vicente (2040)	answered	00:00:07	00:00:21 0.00	Terminated by Geisiele Moraes (1023)
2024-10-04T11:02:39	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-10-04T11:01:06	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:01:42 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-04T11:02:27	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:05	00:00:05 0.00	Terminated by Silvano Sabino (2010)
2024-10-04T10:47:36	Silvano Sabino (2010)	Cristhiane Machado (1040)	answered	00:00:03	00:00:37 0.00	Terminated by Silvano Sabino (2010)
2024-10-04T10:35:13	Geisiele Moraes (1023)	Silvano Sabino (2010)	answered	00:00:03	00:01:01 0.00	Terminated by Silvano Sabino (2010)
2024-10-04T10:34:48	Silvano Sabino (2010)	VMail (1023)	answered	00:00:00	00:00:06 0.00	Terminated by Silvano Sabino (2010)
2024-10-04T10:34:27	Silvano Sabino (2010)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-10-04T10:32:08	5569993625705	Rodrigo Cavalcante (2011)	answered	00:00:17	00:02:22 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-10-04T10:32:08	5569993625705	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:17 0.00	Q Fiscaliza��o (8009) replaced by Rodrigo Cavalcante (2011)
2024-10-04T10:31:37	5569993625705	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-10-04T10:13:56	556932218838	Elivanete Vicente (2040)	answered	00:00:07	00:02:29 0.00	Terminated by Elivanete Vicente (2040)
2024-10-04T10:13:56	556932218838	Q Registro (8011)	answered	00:00:00	00:00:07 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-04T10:13:21	556932218838	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-04T09:59:12	5569993738228	Daniela Sales (1032)	answered	00:00:07	00:01:25 0.00	Terminated by Daniela Sales (1032)
2024-10-04T09:59:12	5569993738228	Q Cobran��a (8010)	answered	00:00:00	00:00:07 0.00	Q Cobran��a (8010) replaced by Daniela Sales (1032)
2024-10-04T09:58:49	5569993738228	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobran��a (8010)
2024-10-04T09:55:00	Ingrid Valerie (2002)	Leticia Moronha (2072)	answered	00:00:05	00:00:18 0.00	Terminated by Leticia Moronha (2072)
2024-10-04T09:26:34	Cristhiane Machado (1040)	Lidia Fernandes (3020)	answered	00:00:10	00:03:04 0.00	Terminated by Cristhiane Machado (1040)
2024-10-04T08:53:45	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:04	00:00:12 0.00	Terminated by PROTOCOLO (1000)
2024-10-04T08:18:19	556932121435	Elivanete Vicente (2040)	answered	00:00:04	00:01:19 0.00	Terminated by Elivanete Vicente (2040)
2024-10-04T08:18:18	556932121435	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-04T08:18:04	556932121435	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-04T08:17:16	556932121435	IVR (8007)	answered	00:00:00	00:00:15 0.00	Terminated by 556932121435
2024-10-04T08:17:10	556932121435	IVR (8000)	answered	00:00:00	00:00:06 0.00	IVR (8000) replaced by IVR (8007)
2024-10-04T08:16:46	Leticia Moronha (2072)	Ariane Quintela (2080)	unanswered	00:00:06	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-03T16:44:42	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:47 0.00	Terminated by Elivanete Vicente (2040)
2024-10-03T16:32:02	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:20 0.00	Terminated by Leticia Moronha (2072)
2024-10-03T16:23:38	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:03	00:00:15 0.00	Terminated by Ariane Quintela (2080)
2024-10-03T15:38:09	5569992259494	Elivanete Vicente (2040)	answered	00:00:04	00:01:01 0.00	Terminated by 5569992259494
2024-10-03T15:38:09	5569992259494	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-03T15:37:40	5569992259494	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-03T15:33:13	5569992108285	Ariane Quintela (2080)	answered	00:00:08	00:01:31 0.00	Terminated by Ariane Quintela (2080)
2024-10-03T15:32:36	5569992108285	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by Ariane Quintela (2080)
2024-10-03T15:07:03	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:10 0.00	Terminated by Leticia Moronha (2072)
2024-10-03T14:48:41	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:08	00:02:27 0.00	Terminated by Leticia Freitas (2000)
2024-10-03T14:43:37	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:10	00:00:52 0.00	Terminated by Viven Ane Medeiros (2020)

2024-10-03T14:31:34	Cristhiane Machado (1040)	069999607532	answered	00:00:13	00:02:53 2.88	Terminated by Cristhiane Machado (1040)
2024-10-03T14:26:31	Carlos Filho (1052)	Ariane Quintela (2080)	answered	00:00:05	00:00:47 0.00	Terminated by Carlos Filho (1052)
2024-10-03T14:25:51	Carlos Filho (1052)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:24 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-03T13:51:12	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-10-03T13:48:24	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:03	00:01:17 0.00	Terminated by Ariane Quintela (2080)
2024-10-03T13:47:25	Viven Ane Medeiros (2020)	Ariane Quintela (2080)	answered	00:00:06	00:00:44 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-03T13:39:39	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:05	00:00:19 0.00	Terminated by Cristhiane Machado (1040)
2024-10-03T13:27:35	Leticia Moronha (2072)	Ariane Quintela (2080)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-03T13:25:47	554137781700	Leticia Moronha (2072)	answered	00:00:03	00:00:48 0.00	Terminated by 554137781700
2024-10-03T13:25:10	554137781700	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by Leticia Moronha (2072)
2024-10-03T13:21:01	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:03	00:00:33 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-03T13:20:26	554137781700	Leticia Moronha (2072)	answered	00:00:05	00:00:56 0.00	Terminated by 554137781700
2024-10-03T13:19:53	554137781700	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Leticia Moronha (2072)
2024-10-03T13:18:29	554137781700	PROTOCOLO (1000)	unanswered	00:00:04	00:00:00 0.00	Failed Canceled
2024-10-03T13:17:54	554137781700	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-03T13:09:59	556934132551	Geisiele Moraes (1023)	answered	00:00:04	00:02:21 0.00	Terminated by Geisiele Moraes (1023)
2024-10-03T13:08:58	556934132551	Q FiscalizaĂşĂo (8009)	answered	00:00:00	00:01:05 0.00	Q FiscalizaĂşĂo (8009) replaced by Geisiele Moraes (1023)
2024-10-03T13:08:40	556934132551	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaĂşĂo (8009)
2024-10-03T13:01:44	556934132551	Cezarnildo Silva (1020)	answered	00:00:23	00:03:17 0.00	Terminated by Cezarnildo Silva (1020)
2024-10-03T13:01:44	556934132551	RG FISCALIZAĂşĂo (8005)	answered	00:00:01	00:00:00 0.00	RG FISCALIZAĂşĂo (8005) replaced by Cezarnildo Silva (1020)
2024-10-03T13:00:58	556934132551	IVR (8000)	answered	00:00:00	00:00:46 0.00	IVR (8000) replaced by RG FISCALIZAĂşĂo (8005)
2024-10-03T12:05:05	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:04	00:00:14 0.00	Terminated by PROTOCOLO (1000)
2024-10-03T11:42:50	Geisiele Moraes (1023)	VMail (9999)	answered	00:00:00	00:00:02 0.00	Terminated by Geisiele Moraes (1023)
2024-10-03T11:42:28	5569993301625	VMail (2011)	answered	00:00:00	00:00:18 0.00	Terminated by VMail (2011)
2024-10-03T11:42:17	5569993301625	Rodrigo Cavalcante (2011)	unanswered	00:00:12	00:00:00 0.00	Busy, forwarded to VMail (2011)
2024-10-03T11:41:55	5569993301625	Geisiele Moraes (1023)	answered	00:00:00	00:00:21 0.00	Geisiele Moraes (1023) replaced by Rodrigo Cavalcante (2011)
2024-10-03T11:41:40	Elivanete Vicente (2040)	Geisiele Moraes (1023)	answered	00:00:05	00:00:10 0.00	Geisiele Moraes (1023) was joined
2024-10-03T11:39:51	5569993301625	Elivanete Vicente (2040)	answered	00:00:02	00:02:02 0.00	Elivanete Vicente (2040) replaced by Geisiele Moraes (1023)
2024-10-03T11:39:51	5569993301625	Q Registro (8011)	answered	00:00:00	00:00:02 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-03T11:39:34	5569993301625	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-03T11:42:43	Geisiele Moraes (1023)	Rodrigo Cavalcante (2011)	unanswered	00:00:02	00:00:00 0.00	Terminated by Geisiele Moraes (1023)
2024-10-03T11:42:11	Geisiele Moraes (1023)	Rodrigo Cavalcante (2011)	unanswered	00:00:05	00:00:00 0.00	Terminated by Geisiele Moraes (1023)
2024-10-03T11:41:03	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:53 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-03T11:38:52	5569993301625	Elivanete Vicente (2040)	answered	00:00:04	00:00:12 0.00	Terminated by Elivanete Vicente (2040)
2024-10-03T11:38:51	5569993301625	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-03T11:38:35	5569993301625	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-03T11:26:42	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:03	00:00:25 0.00	Terminated by Leticia Moronha (2072)
2024-10-03T11:26:23	Ariane Quintela (2080)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-10-03T11:26:23	Ariane Quintela (2080)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-10-03T11:20:29	Ariane Quintela (2080)	06932163402	answered	00:00:16	00:01:26 1.44	Terminated by Ariane Quintela (2080)
2024-10-03T11:17:45	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:05	00:02:25 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-03T11:12:20	556999963882	Rodrigo Cavalcante (2011)	answered	00:00:07	00:05:20 0.00	Terminated by 556999963882
2024-10-03T11:12:20	556999963882	Q FiscalizaĂşĂo (8009)	answered	00:00:00	00:00:07 0.00	Q FiscalizaĂşĂo (8009) replaced by Rodrigo Cavalcante (2011)
2024-10-03T11:12:01	556999963882	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaĂşĂo (8009)
2024-10-03T11:13:16	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:48 0.00	Terminated by Ariane Quintela (2080)
2024-10-03T10:54:47	Rubis Junior (1011)	06932121435	answered	00:00:27	00:03:18 3.29	Terminated by Rubis Junior (1011)
2024-10-03T10:52:56	Rubis Junior (1011)	6932121435	answered	00:00:00	00:00:04 0.00	Target not found
2024-10-03T10:52:31	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Rubis Junior (1011)
2024-10-03T10:52:18	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Rubis Junior (1011)
2024-10-03T10:51:59	Rubis Junior (1011)	03212	unanswered	00:00:02	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-10-03T10:51:37	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Rubis Junior (1011)
2024-10-03T10:46:18	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:04	00:02:02 0.00	Terminated by Ariane Quintela (2080)
2024-10-03T10:45:02	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:05	00:00:58 0.00	Terminated by Cristhiane Machado (1040)
2024-10-03T10:42:41	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:03	00:02:09 0.00	Terminated by Cristhiane Machado (1040)
2024-10-03T10:33:32	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:02	00:01:16 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-03T10:22:17	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:07	00:00:21 0.00	Terminated by Viven Ane Medeiros (2020)



2024-10-03T10:21:46	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:20 0.00	Terminated by Ariane Quintela (2080)
2024-10-03T09:37:40	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:01:28 0.00	Terminated by Leticia Moronha (2072)
2024-10-03T09:19:16	Elivanete Vicente (2040)	VMail (9999)	answered	00:00:00	00:00:06 0.00	Terminated by Elivanete Vicente (2040)
2024-10-03T09:17:39	5521964822370	Q Registro (8011)	unanswered	00:00:00	00:01:13 0.00	Terminated by 5521964822370
2024-10-03T09:17:21	5521964822370	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-03T09:10:52	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:03:12 0.00	Terminated by Leticia Freitas (2000)
2024-10-03T09:03:02	5521964822370	Elivanete Vicente (2040)	answered	00:00:04	00:02:20 0.00	Terminated by Elivanete Vicente (2040)
2024-10-03T09:03:02	5521964822370	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-10-03T09:02:33	5521964822370	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-03T08:49:12	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:10	00:00:19 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-03T08:48:35	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:09	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-10-03T08:48:34	Leticia Moronha (2072)	VMail (2020)	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-03T08:48:13	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-10-02T16:24:33	5569992259494	Lidia Fernandes (3020)	answered	00:00:22	00:00:52 0.00	Terminated by Lidia Fernandes (3020)
2024-10-02T16:23:33	5569992259494	Q Cobrança (8010)	answered	00:00:00	00:01:22 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-10-02T16:23:11	5569992259494	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-02T15:47:44	554137781700	VMail (1000)	answered	00:00:00	00:00:13 0.00	Terminated by 554137781700
2024-10-02T15:47:23	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-10-02T15:46:48	554137781700	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-02T10:43:58	5569984569332	Q Registro (8011)	unanswered	00:00:00	00:18:08 0.00	Terminated by 5569984569332
2024-10-02T10:43:23	5569984569332	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-02T09:24:37	5569992381478	Lidia Fernandes (3020)	answered	00:00:08	00:01:43 0.00	Terminated by Lidia Fernandes (3020)
2024-10-02T09:23:37	5569992381478	Q Cobrança (8010)	answered	00:00:00	00:01:08 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-10-02T09:23:16	5569992381478	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-02T07:40:54	5562998533120	Q Registro (8011)	unanswered	00:00:00	00:02:36 0.00	Terminated by 5562998533120
2024-10-02T07:40:37	5562998533120	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-10-01T15:42:51	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:07	00:01:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-01T15:42:28	Viven Ane Medeiros (2020)	VMail (1053)	answered	00:00:00	00:00:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-01T15:42:28	Viven Ane Medeiros (2020)	Carlos Ferreira (1053)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1053)
2024-10-01T15:26:24	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:06:38 0.00	Terminated by Diego Kroin (3010)
2024-10-01T15:26:14	Diego Kroin (3010)	VMail (2021)	answered	00:00:00	00:00:02 0.00	Terminated by Diego Kroin (3010)
2024-10-01T15:25:53	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-10-01T14:36:15	Ariane Quintela (2080)	069981129497	unanswered	00:00:09	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-01T14:36:02	Ariane Quintela (2080)	069981129497	unanswered	00:00:11	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-01T14:18:30	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	answered	00:00:03	00:05:45 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-01T14:23:23	Ariane Quintela (2080)	06135516815	answered	00:00:01	00:00:32 0.54	Terminated by 06135516815
2024-10-01T14:23:00	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-10-01T14:22:18	Ariane Quintela (2080)	061991745527	unanswered	00:00:42	00:00:00 0.00	Busy, forwarded to PBX
2024-10-01T14:21:58	Ariane Quintela (2080)	0991745527	unanswered	00:00:03	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-01T14:21:37	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Ariane Quintela (2080)
2024-10-01T14:21:26	Ariane Quintela (2080)	06191745527	unanswered	00:00:11	00:00:00 0.00	Server error
2024-10-01T14:21:05	Ariane Quintela (2080)	0	unanswered	00:00:01	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-01T14:20:06	Ariane Quintela (2080)	PROTOCOLO (1000)	unanswered	00:00:17	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-10-01T14:18:46	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:04	00:00:54 0.00	Terminated by Leticia Moronha (2072)
2024-10-01T14:14:51	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:07	00:00:30 0.00	Terminated by Cristhiane Machado (1040)
2024-10-01T13:53:54	5569992998063	Leonardo Marinho (1030)	answered	00:00:02	00:03:16 0.00	Terminated by Leonardo Marinho (1030)
2024-10-01T13:53:24	5569992998063	Q Cobrança (8010)	answered	00:00:00	00:00:33 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-10-01T13:53:04	5569992998063	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-10-01T13:47:27	PROTOCOLO (1000)	Leticia Freitas (2000)	unanswered	00:00:15	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-10-01T13:40:20	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:05	00:02:39 0.00	Terminated by Cristhiane Machado (1040)
2024-10-01T13:25:36	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:03	00:00:39 0.00	Terminated by Ariane Quintela (2080)
2024-10-01T13:24:41	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-10-01T13:09:09	Carlos Filho (1052)	Leticia Freitas (2000)	answered	00:00:03	00:00:19 0.00	Terminated by Leticia Freitas (2000)
2024-10-01T13:08:36	Carlos Filho (1052)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Carlos Filho (1052)
2024-10-01T11:53:59	16992499891	Q Registro (8011)	unanswered	00:00:00	00:03:44 0.00	Terminated by 16992499891
2024-10-01T11:53:42	16992499891	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)

2024-10-01T11:50:20	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:11	00:00:20 0.00	Terminated by Leticia Moronha (2072)
2024-10-01T11:47:52	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:02	00:01:50 0.00	Terminated by Leticia Moronha (2072)
2024-10-01T11:47:42	Leticia Moronha (2072)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-10-01T11:47:21	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-10-01T11:47:06	Viven Ane Medeiros (2020)	VMail (2072)	answered	00:00:00	00:00:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-01T11:47:06	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-10-01T11:46:49	Viven Ane Medeiros (2020)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-01T11:46:49	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-10-01T11:40:04	Ingrid Valerie (2002)	Cristhiane Machado (1040)	answered	00:00:04	00:02:03 0.00	Terminated by Ingrid Valerie (2002)
2024-10-01T11:38:09	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:04	00:01:26 0.00	Terminated by Silvano Sabino (2010)
2024-10-01T11:28:57	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:02	00:00:48 0.00	Terminated by Elivanete Vicente (2040)
2024-10-01T11:24:50	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:12	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-10-01T11:23:01	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:55 0.00	Terminated by Viven Ane Medeiros (2020)
2024-10-01T11:13:41	Carlos Filho (1052)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Carlos Filho (1052)
2024-10-01T11:13:20	Carlos Filho (1052)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-10-01T11:00:15	PROTOCOLO (1000)	Gabriela Garcia da Silva (2021)	unanswered	00:00:16	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-10-01T10:13:26	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:04	00:03:27 0.00	Terminated by Cristhiane Machado (1040)
2024-10-01T10:09:36	Rubis Junior (1011)	Silvano Sabino (2010)	answered	00:00:04	00:00:25 0.00	Terminated by Rubis Junior (1011)
2024-10-01T10:08:17	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:01:27 0.00	Terminated by Elivanete Vicente (2040)
2024-10-01T10:03:11	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:01:23 0.00	Terminated by Leticia Freitas (2000)
2024-10-01T10:02:19	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:07 0.00	Terminated by Ariane Quintela (2080)
2024-10-01T10:02:12	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:07	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-10-01T10:00:26	Leticia Moronha (2072)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-10-01T10:00:05	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-10-01T09:49:21	5569992076001	VMail (5000)	answered	00:00:00	00:00:23 0.00	Terminated by 5569992076001
2024-10-01T09:49:21	5569992076001	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-10-01T09:49:06	5569992076001	VMail (5000)	answered	00:00:00	00:00:14 0.00	VMail (5000) replaced by CRCRO (5000)
2024-10-01T09:49:06	5569992076001	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-10-01T09:48:52	5569992076001	VMail (1000)	answered	00:00:00	00:00:14 0.00	VMail (1000) replaced by CRCRO (5000)
2024-10-01T09:48:31	5569992076001	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-10-01T09:47:58	5569992076001	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-10-01T08:39:00	Rubis Junior (1011)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:22 0.00	Terminated by Rubis Junior (1011)
2024-10-01T08:24:04	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:12	00:00:41 0.00	Terminated by Ariane Quintela (2080)
2024-10-01T08:08:52	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:04	00:00:22 0.00	Terminated by Ariane Quintela (2080)
2024-09-30T17:35:24	5569992333865	Diego Kroin (3010)	answered	00:00:11	00:00:05 0.00	Terminated by 5569992333865
2024-09-30T17:35:19	5569992333865	IVR (8000)	answered	00:00:00	00:00:05 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-09-30T17:35:24	Diego Kroin (3010)	069984297826	unanswered	00:00:11	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-09-30T17:25:24	Diego Kroin (3010)	069984297826	unanswered	00:00:08	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-09-30T17:25:32	5569992333865	Lidia Fernandes (3020)	unanswered	00:00:00	00:00:00 0.00	Terminated by 5569992333865
2024-09-30T17:25:24	5569992333865	Diego Kroin (3010)	unanswered	00:00:08	00:00:00 0.00	Busy, forwarded to Lidia Fernandes (3020)
2024-09-30T17:25:18	5569992333865	IVR (8000)	answered	00:00:00	00:00:06 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-09-30T17:04:46	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:09	00:00:09 0.00	Terminated by Cristhiane Machado (1040)
2024-09-30T16:55:09	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:05:08 0.00	Terminated by Cristhiane Machado (1040)
2024-09-30T16:38:51	5569992492759	Elivanete Vicente (2040)	answered	00:00:03	00:01:40 0.00	Terminated by 5569992492759
2024-09-30T16:38:51	5569992492759	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-30T16:38:22	5569992492759	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-30T15:47:59	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:04	00:00:35 0.00	Terminated by Ariane Quintela (2080)
2024-09-30T15:47:46	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	unanswered	00:00:01	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-09-30T15:42:15	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:05	00:00:30 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-30T15:41:51	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-30T15:41:51	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-09-30T15:34:27	556932265884	Leonardo Marinho (1030)	answered	00:00:05	00:03:48 0.00	Terminated by Leonardo Marinho (1030)
2024-09-30T15:33:57	556932265884	Q Cobrança (8010)	answered	00:00:00	00:00:35 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-09-30T15:33:28	556932265884	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-09-30T15:21:25	5569999571544	Daniela Sales (1032)	answered	00:00:06	00:03:12 0.00	Terminated by 5569999571544
2024-09-30T15:21:24	5569999571544	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)

2024-09-30T15:21:04	5569999571544	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-09-30T15:23:49	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:02	00:00:29 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-30T15:11:20	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:12	00:01:45 0.00	Terminated by Leonardo Marinho (1030)
2024-09-30T15:11:14	Leonardo Marinho (1030)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Leonardo Marinho (1030)
2024-09-30T15:04:47	556934243015	Q Registro (8011)	unanswered	00:00:00	00:03:28 0.00	Terminated by 556934243015
2024-09-30T15:04:29	556934243015	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-30T15:06:29	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:15	00:00:27 0.00	Terminated by Leonardo Marinho (1030)
2024-09-30T15:01:41	556934243015	IVR (8000)	answered	00:00:00	00:01:13 0.00	Terminated by IVR (8000)
2024-09-30T15:00:39	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:01:56 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-30T15:00:15	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:14 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-30T14:56:11	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	answered	00:00:09	00:01:30 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-30T14:52:23	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:00:19 0.00	Terminated by Elivanete Vicente (2040)
2024-09-30T14:14:14	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:00:50 0.00	Terminated by Ariane Quintela (2080)
2024-09-30T14:01:10	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:04	00:00:56 0.00	Terminated by Ariane Quintela (2080)
2024-09-30T13:59:41	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:43 0.00	Terminated by Leticia Moronha (2072)
2024-09-30T13:51:02	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:08	00:00:30 0.00	Terminated by Cristhiane Machado (1040)
2024-09-30T13:50:27	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:03	00:00:13 0.00	Terminated by Ariane Quintela (2080)
2024-09-30T13:45:02	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:06	00:00:08 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-30T13:41:54	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:00:21 0.00	Terminated by Elivanete Vicente (2040)
2024-09-30T13:35:32	Bruna Ramires (2012)	Geisiele Moraes (1023)	answered	00:00:04	00:02:09 0.00	Terminated by Brunna Ramires (2012)
2024-09-30T13:30:08	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:00:29 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-30T13:27:13	Bruna Ramires (2012)	Daniela Sales (1032)	answered	00:00:05	00:00:06 0.00	Terminated by Brunna Ramires (2012)
2024-09-30T13:26:59	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	unanswered	00:00:20	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-09-30T13:25:43	Daniela Sales (1032)	Bruna Ramires (2012)	answered	00:00:19	00:01:03 0.00	Terminated by Brunna Ramires (2012)
2024-09-30T13:23:14	Bruna Ramires (2012)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:55 0.00	Terminated by Brunna Ramires (2012)
2024-09-30T13:22:55	Bruna Ramires (2012)	VMail (1032)	answered	00:00:00	00:00:04 0.00	Terminated by Brunna Ramires (2012)
2024-09-30T13:22:34	Bruna Ramires (2012)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-09-30T13:21:14	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:03	00:00:58 0.00	Terminated by Brunna Ramires (2012)
2024-09-30T13:19:59	Bruna Ramires (2012)	VMail (1032)	answered	00:00:00	00:00:04 0.00	Terminated by Brunna Ramires (2012)
2024-09-30T13:19:38	Bruna Ramires (2012)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-09-30T13:09:37	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:01:50 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-30T12:17:28	5569992333865	Diego Kroin (3010)	answered	00:00:05	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-09-30T12:17:23	5569992333865	IVR (8000)	answered	00:00:00	00:00:06 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-09-30T12:17:29	Diego Kroin (3010)	069984297826	unanswered	00:00:04	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-09-30T12:16:35	Diego Kroin (3010)	069984297826	unanswered	00:00:05	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-09-30T12:16:35	5569992333865	Diego Kroin (3010)	unanswered	00:00:05	00:00:00 0.00	Failed Canceled
2024-09-30T12:16:28	5569992333865	IVR (8000)	answered	00:00:00	00:00:07 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-09-30T11:51:41	Diego Kroin (3010)	VMail (2021)	answered	00:00:00	00:00:02 0.00	Terminated by Diego Kroin (3010)
2024-09-30T11:51:20	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-09-30T11:24:02	Leonardo Marinho (1030)	Silvano Sabino (2010)	answered	00:00:04	00:00:14 0.00	Terminated by Silvano Sabino (2010)
2024-09-30T11:14:33	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:06	00:00:24 0.00	Terminated by Leticia Moronha (2072)
2024-09-30T11:12:55	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:00:16 0.00	Terminated by Cristhiane Machado (1040)
2024-09-30T11:08:08	Leonardo Marinho (1030)	069984554354	unanswered	00:00:49	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-30T10:34:16	Bruna Ramires (2012)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-30T10:30:15	5562998533120	Elivanete Vicente (2040)	answered	00:00:21	00:01:35 0.00	Terminated by 5562998533120
2024-09-30T10:30:14	5562998533120	Q Registro (8011)	answered	00:00:00	00:00:21 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-30T10:29:59	5562998533120	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-30T10:23:36	Diego Kroin (3010)	VMail (2021)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-09-30T10:23:15	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-09-30T10:11:35	556921414075	Elivanete Vicente (2040)	answered	00:00:20	00:01:03 0.00	Terminated by Elivanete Vicente (2040)
2024-09-30T10:11:35	556921414075	Q Registro (8011)	answered	00:00:00	00:00:20 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-30T10:11:19	556921414075	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-30T09:59:56	Geisiele Moraes (1023)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Geisiele Moraes (1023)
2024-09-30T09:59:35	Geisiele Moraes (1023)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-09-30T09:56:56	5563992079298	Elivanete Vicente (2040)	answered	00:00:25	00:02:20 0.00	Terminated by Elivanete Vicente (2040)
2024-09-30T09:56:56	5563992079298	Q Registro (8011)	answered	00:00:00	00:00:26 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)

2024-09-30T09:56:21	5563992079298	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-30T09:47:28	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:09	00:01:24 0.00	Terminated by Ariane Quintela (2080)
2024-09-30T09:43:24	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:06	00:01:07 0.00	Terminated by Leticia Freitas (2000)
2024-09-30T09:18:37	556921414075	IVR (8000)	answered	00:00:00	00:00:01 0.00	Terminated by 556921414075
2024-09-30T08:52:02	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:35 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-30T08:35:22	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:05	00:00:24 0.00	Terminated by Ariane Quintela (2080)
2024-09-30T08:29:28	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:07	00:00:08 0.00	Terminated by Ariane Quintela (2080)
2024-09-30T08:25:52	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:04	00:00:22 0.00	Terminated by Leticia Moronha (2072)
2024-09-30T08:25:50	Viven Ane Medeiros (2020)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-30T08:25:29	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-09-30T08:20:14	Leonardo Marinho (1030)	Silvano Sabino (2010)	answered	00:00:05	00:01:23 0.00	Terminated by Silvano Sabino (2010)
2024-09-30T08:20:39	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:05	00:00:11 0.00	Terminated by Ariane Quintela (2080)
2024-09-30T08:20:11	Leonardo Marinho (1030)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leonardo Marinho (1030)
2024-09-20T16:50:51	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:20	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-20T16:44:07	Carlos Filho (1052)	Viven Ane Medeiros (2020)	answered	00:00:07	00:01:26 0.00	Terminated by Carlos Filho (1052)
2024-09-20T16:44:41	Silvano Sabino (2010)	Cristhiane Machado (1040)	answered	00:00:05	00:00:30 0.00	Terminated by Silvano Sabino (2010)
2024-09-20T16:43:20	Cristhiane Machado (1040)	Geisiele Moraes (1023)	answered	00:00:10	00:01:04 0.00	Terminated by Cristhiane Machado (1040)
2024-09-20T16:42:47	Cristhiane Machado (1040)	Silvano Sabino (2010)	unanswered	00:00:18	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-20T16:33:27	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:17	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-09-20T16:20:20	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:50 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-20T16:19:53	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:06	00:00:16 0.00	Terminated by Leonardo Marinho (1030)
2024-09-20T15:45:02	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-20T15:33:46	Bruna Ramires (2012)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:12 0.00	Terminated by Bruna Ramires (2012)
2024-09-20T15:31:39	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:06	00:00:36 0.00	Terminated by Bruna Ramires (2012)
2024-09-20T15:31:31	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	unanswered	00:00:02	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-20T15:23:03	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:33 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-20T15:13:09	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:04	00:00:36 0.00	Terminated by Bruna Ramires (2012)
2024-09-20T14:53:30	Viven Ane Medeiros (2020)	VMail (2010)	answered	00:00:00	00:00:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-20T14:53:09	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-09-20T14:52:53	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-20T14:52:53	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-09-20T14:44:07	5569993625705	Geisiele Moraes (1023)	answered	00:00:00	00:03:52 0.00	Terminated by 5569993625705
2024-09-20T14:43:42	Elivanete Vicente (2040)	Geisiele Moraes (1023)	answered	00:00:04	00:00:21 0.00	Geisiele Moraes (1023) was joined
2024-09-20T14:41:53	5569993625705	Elivanete Vicente (2040)	answered	00:00:05	00:02:10 0.00	Elivanete Vicente (2040) replaced by Geisiele Moraes (1023)
2024-09-20T14:41:52	5569993625705	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-20T14:41:30	5569993625705	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-20T14:39:49	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	answered	00:00:08	00:00:41 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-20T14:38:10	556133149400	VMail (2020)	answered	00:00:00	00:00:12 0.00	Terminated by 556133149400
2024-09-20T14:37:49	556133149400	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-09-20T14:37:25	556133149400	Cristhiane Machado (1040)	answered	00:00:00	00:00:24 0.00	Cristhiane Machado (1040) replaced by Viven Ane Medeiros (2020)
2024-09-20T14:37:18	556133149400	0000	unanswered	00:01:04	00:00:00 0.00	Terminated by 556133149400
2024-09-20T14:36:56	556133149400	Cristhiane Machado (1040)	answered	00:00:00	00:00:23 0.00	Transfer of 556133149400 failed
2024-09-20T14:36:49	556133149400	0000	unanswered	00:01:33	00:00:00 0.00	Terminated by 556133149400
2024-09-20T14:34:08	556133149400	Cristhiane Machado (1040)	answered	00:00:07	00:02:35 0.00	Transfer of 556133149400 failed
2024-09-20T14:34:08	556133149400	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-09-20T14:33:15	556133149400	IVR (8000)	answered	00:00:00	00:00:52 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-09-20T14:37:35	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:14	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-20T14:36:47	Cristhiane Machado (1040)	0000	unanswered	00:00:02	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-20T14:31:53	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:40 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-20T14:30:02	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:48 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-20T14:27:23	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:03	00:03:23 0.00	Terminated by Leonardo Marinho (1030)
2024-09-20T14:29:46	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:04	00:00:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-20T14:06:51	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:01:06 0.00	Terminated by Leticia Moronha (2072)
2024-09-20T14:06:20	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:11	00:01:05 0.00	Terminated by Cristhiane Machado (1040)
2024-09-20T14:02:38	5569992333865	Cristhiane Machado (1040)	answered	00:00:09	00:03:23 0.00	Terminated by 5569992333865
2024-09-20T14:02:38	5569992333865	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)

2024-09-20T14:02:26	5569992333865	IVR (8000)	answered	00:00:00	00:00:11 0.00	IVR (8000) replaced by RG DESENPORF (8006)
2024-09-20T13:47:42	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:07	00:01:04 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-20T13:33:25	Diego Kroin (3010)	Cristhiane Machado (1040)	answered	00:00:11	00:00:39 0.00	Terminated by Diego Kroin (3010)
2024-09-20T13:31:39	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:01:00 0.00	Terminated by Leticia Freitas (2000)
2024-09-20T13:30:27	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:11	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-09-20T12:06:06	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:08	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-09-20T11:54:34	PROTOCOLO (1000)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:27 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-20T11:52:30	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:51 0.00	Terminated by Leticia Moronha (2072)
2024-09-20T11:47:08	Leonardo Marinho (1030)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Leonardo Marinho (1030)
2024-09-20T11:46:47	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-09-20T11:46:34	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:03	00:00:06 0.00	Terminated by Leonardo Marinho (1030)
2024-09-20T11:40:17	Leonardo Marinho (1030)	Elivanete Vicente (2040)	answered	00:00:04	00:01:51 0.00	Terminated by Leonardo Marinho (1030)
2024-09-20T11:35:57	5569992054276	Elivanete Vicente (2040)	answered	00:00:04	00:02:27 0.00	Terminated by 5569992054276
2024-09-20T11:35:57	5569992054276	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-20T11:35:47	5569992054276	IVR (8000)	answered	00:00:00	00:00:09 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-20T11:35:07	5569992054276	VMail (2040)	answered	00:00:00	00:00:28 0.00	Terminated by VMail (2040)
2024-09-20T11:35:06	5569992054276	Elivanete Vicente (2040)	unanswered	00:00:01	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-09-20T11:33:42	5569992054276	Cristhiane Machado (1040)	answered	00:00:03	00:01:21 0.00	Cristhiane Machado (1040) replaced by Elivanete Vicente (2040)
2024-09-20T11:33:42	5569992054276	RG DESENPORF (8006)	answered	00:00:01	00:00:00 0.00	RG DESENPORF (8006) replaced by Cristhiane Machado (1040)
2024-09-20T11:33:08	5569992054276	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by RG DESENPORF (8006)
2024-09-20T11:35:03	Cristhiane Machado (1040)	Elivanete Vicente (2040)	unanswered	00:00:02	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-20T11:29:52	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:08 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-20T11:29:07	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:03	00:00:34 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-20T11:23:28	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:35 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-20T11:04:57	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:03	00:01:19 0.00	Terminated by Cristhiane Machado (1040)
2024-09-20T11:04:45	Cristhiane Machado (1040)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-09-20T11:04:45	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-09-20T10:58:08	Leonardo Marinho (1030)	06932294054	answered	00:00:17	00:01:26 1.44	Terminated by Leonardo Marinho (1030)
2024-09-20T10:57:43	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:01:28 0.00	Terminated by Leticia Moronha (2072)
2024-09-20T10:55:11	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:33 0.00	Terminated by Bruna Ramires (2012)
2024-09-20T10:49:04	5569999722395	Daniela Sales (1032)	answered	00:00:04	00:04:45 0.00	Terminated by Daniela Sales (1032)
2024-09-20T10:49:04	5569999722395	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-09-20T10:48:43	5569999722395	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-09-20T10:52:10	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:13	00:00:23 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-20T10:34:11	Leonardo Marinho (1030)	EndCall	answered	00:00:00	00:00:07 0.00	Target is busy
2024-09-20T10:33:49	Leonardo Marinho (1030)	069993400833	unanswered	00:00:22	00:00:00 0.00	Busy, forwarded to PBX
2024-09-20T10:32:59	Leonardo Marinho (1030)	069993400833	unanswered	00:00:47	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-20T10:23:57	5569999220348	PROTOCOLO (1000)	answered	00:00:14	00:00:44 0.00	Terminated by PROTOCOLO (1000)
2024-09-20T10:23:31	5569999220348	IVR (8007)	answered	00:00:00	00:00:26 0.00	IVR (8007) replaced by PROTOCOLO (1000)
2024-09-20T10:23:22	5569999220348	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by IVR (8007)
2024-09-20T10:19:46	Leonardo Marinho (1030)	06932294054	answered	00:00:17	00:02:38 2.63	Terminated by Leonardo Marinho (1030)
2024-09-20T10:16:44	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:04	00:01:40 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-20T10:12:36	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:10	00:00:25 0.00	Terminated by Leticia Moronha (2072)
2024-09-20T09:54:20	Bruna Ramires (2012)	0211142901470	answered	00:00:03	00:02:07 2.12	Terminated by Bruna Ramires (2012)
2024-09-20T09:54:03	Bruna Ramires (2012)	1142901470	answered	00:00:00	00:00:04 0.00	Target not found
2024-09-20T09:34:53	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:06	00:00:22 0.00	Terminated by Bruna Ramires (2012)
2024-09-20T09:27:02	556921414075	Elivanete Vicente (2040)	answered	00:00:05	00:01:57 0.00	Terminated by Elivanete Vicente (2040)
2024-09-20T09:27:00	556921414075	Q Registro (8011)	answered	00:00:00	00:00:07 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-20T09:26:43	556921414075	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-20T09:28:27	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:15 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-20T09:24:55	5569999901985	VMail (5000)	answered	00:00:00	00:00:07 0.00	Terminated by 5569999901985
2024-09-20T09:24:55	5569999901985	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-20T09:24:42	5569999901985	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-09-20T09:24:42	5569999901985	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-20T09:24:30	5569999901985	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-09-20T09:24:09	5569999901985	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)

2024-09-20T09:23:07	5569999901985	IVR (8000)	answered	00:00:00	00:01:02 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-20T09:18:38	Leonardo Marinho (1030)	Ariane Quintela (2080)	unanswered	00:00:18	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-20T09:18:10	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:04	00:00:12 0.00	Terminated by Bruna Ramires (2012)
2024-09-20T09:16:59	Leonardo Marinho (1030)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-09-20T09:16:38	Leonardo Marinho (1030)	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-09-20T09:16:04	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:22 0.00	Terminated by Leonardo Marinho (1030)
2024-09-20T08:45:07	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:15	00:00:38 0.00	Terminated by Cristhiane Machado (1040)
2024-09-20T08:37:01	Silvano Sabino (2010)	10	answered	00:00:00	00:00:04 0.00	Target not found
2024-09-20T08:23:41	Leonardo Marinho (1030)	Bruna Ramires (2012)	answered	00:00:04	00:08:09 0.00	Terminated by Bruna Ramires (2012)
2024-09-20T08:09:35	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-20T07:07:30	554130156393	IVR (8000)	answered	00:00:01	00:00:00 0.00	Terminated by 554130156393
2024-09-19T16:19:20	PROTOCOLO (1000)	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:00:32 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-19T16:18:42	PROTOCOLO (1000)	VMail (2002)	answered	00:00:00	00:00:04 0.00	Terminated by PROTOCOLO (1000)
2024-09-19T16:18:42	PROTOCOLO (1000)	Ingrid Valerie (2002)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2002)
2024-09-19T16:11:27	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:09	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-09-19T15:41:43	5569999559686	Rodrigo Cavalcante (2011)	answered	00:00:05	00:06:08 0.00	Terminated by 5569999559686
2024-09-19T15:41:42	5569999559686	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:05 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-09-19T15:41:25	5569999559686	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-09-19T15:34:55	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:04	00:00:29 0.00	Terminated by Bruna Ramires (2012)
2024-09-19T15:07:45	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:08	00:00:58 0.00	Terminated by Leticia Moronha (2072)
2024-09-19T15:07:56	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:09	00:00:15 0.00	Terminated by Silvano Sabino (2010)
2024-09-19T15:06:28	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:37 0.00	Terminated by Leticia Moronha (2072)
2024-09-19T15:06:32	PROTOCOLO (1000)	Ariane Quintela (2080)	answered	00:00:04	00:00:11 0.00	Terminated by Ariane Quintela (2080)
2024-09-19T15:04:58	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:12	00:00:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-19T14:45:56	5553981042679	Cristhiane Machado (1040)	answered	00:00:00	00:01:07 0.00	Terminated by 5553981042679
2024-09-19T14:45:30	PROTOCOLO (1000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:22 0.00	Cristhiane Machado (1040) was joined
2024-09-19T14:44:49	5553981042679	PROTOCOLO (1000)	answered	00:00:04	00:01:04 0.00	PROTOCOLO (1000) replaced by Cristhiane Machado (1040)
2024-09-19T14:44:15	5553981042679	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-19T14:37:38	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-19T14:36:12	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:12	00:01:12 0.00	Terminated by Leticia Moronha (2072)
2024-09-19T14:15:54	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:14	00:01:27 0.00	Terminated by Leticia Moronha (2072)
2024-09-19T14:00:51	Gabriela Garcia da Silva (2021)	Ariane Quintela (2080)	answered	00:00:04	00:01:25 0.00	Terminated by Ariane Quintela (2080)
2024-09-19T13:44:34	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:07	00:00:10 0.00	Terminated by Leticia Moronha (2072)
2024-09-19T13:31:32	5569992806961	Daniela Sales (1032)	answered	00:00:05	00:08:10 0.00	Terminated by Daniela Sales (1032)
2024-09-19T13:31:31	5569992806961	Q CobranÃ§a (8010)	answered	00:00:00	00:00:06 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-09-19T13:31:12	5569992806961	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-09-19T13:37:01	Gabriela Garcia da Silva (2021)	Carlos Filho (1052)	answered	00:00:08	00:00:19 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-19T13:34:23	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:41 0.00	Terminated by Ariane Quintela (2080)
2024-09-19T13:33:25	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:07	00:00:31 0.00	Terminated by Leticia Moronha (2072)
2024-09-19T13:33:31	Ariane Quintela (2080)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-09-19T13:33:31	Ariane Quintela (2080)	Leticia Moronha (2072)	unanswered	00:00:01	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-09-19T13:29:52	5569992806961	VMail (1030)	answered	00:00:00	00:01:10 0.00	Terminated by 5569992806961
2024-09-19T13:29:36	PROTOCOLO (1000)	VMail (1030)	answered	00:00:00	00:00:17 0.00	VMail (1030) was joined
2024-09-19T13:29:14	PROTOCOLO (1000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-09-19T13:26:01	5569992806961	PROTOCOLO (1000)	answered	00:00:03	00:03:48 0.00	PROTOCOLO (1000) replaced by VMail (1030)
2024-09-19T13:25:25	5569992806961	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-19T13:30:36	PROTOCOLO (1000)	Daniela Sales (1032)	answered	00:00:03	00:00:17 0.00	Terminated by PROTOCOLO (1000)
2024-09-19T13:30:17	PROTOCOLO (1000)	Leonardo Marinho (1030)	unanswered	00:00:12	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-09-19T11:38:47	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:49 0.00	Terminated by Leticia Freitas (2000)
2024-09-19T11:36:29	Carlos Filho (1052)	Bruna Ramires (2012)	answered	00:00:05	00:00:40 0.00	Terminated by Bruna Ramires (2012)
2024-09-19T11:36:06	Carlos Filho (1052)	2013	answered	00:00:00	00:00:04 0.00	Target not found
2024-09-19T11:32:25	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:09	00:00:20 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-19T11:27:05	Bruna Ramires (2012)	VMail (1053)	answered	00:00:00	00:00:05 0.00	Terminated by Bruna Ramires (2012)
2024-09-19T11:27:05	Bruna Ramires (2012)	Carlos Ferreira (1053)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1053)
2024-09-19T11:26:52	Bruna Ramires (2012)	VMail (1053)	answered	00:00:00	00:00:06 0.00	Terminated by Bruna Ramires (2012)
2024-09-19T11:26:52	Bruna Ramires (2012)	Carlos Ferreira (1053)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1053)

2024-09-19T11:24:03	5569993129260	IVR (8000)	unanswered	00:00:00	00:00:13 0.00	Break time, forwarded to PBX
2024-09-19T10:44:03	Carlos Filho (1052)	Cezarnildo Silva (1020)	answered	00:00:05	00:00:41 0.00	Terminated by Carlos Filho (1052)
2024-09-19T10:35:25	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:11	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-09-19T10:13:17	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:08	00:02:32 0.00	Terminated by Bruna Ramires (2012)
2024-09-19T10:04:20	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:00:19 0.00	Terminated by Elivanete Vicente (2040)
2024-09-19T09:55:06	Cristhiane Machado (1040)	069992167034	answered	00:00:44	00:00:03 0.05	Terminated by Cristhiane Machado (1040)
2024-09-19T09:53:59	Cristhiane Machado (1040)	069992167034	unanswered	00:00:50	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-19T09:42:37	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:03	00:00:34 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-19T09:12:10	556935355727	Elivanete Vicente (2040)	answered	00:00:04	00:01:52 0.00	Terminated by Elivanete Vicente (2040)
2024-09-19T09:11:09	556935355727	Q Registro (8011)	answered	00:00:00	00:01:06 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-19T09:10:52	556935355727	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-19T09:12:59	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:09	00:00:21 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-19T09:10:57	Jair Genor Bevilaqua (2050)	Elivanete Vicente (2040)	answered	00:00:04	00:01:09 0.00	Terminated by Elivanete Vicente (2040)
2024-09-19T09:09:35	Jair Genor Bevilaqua (2050)	Cristhiane Machado (1040)	answered	00:00:04	00:01:08 0.00	Terminated by Cristhiane Machado (1040)
2024-09-19T09:08:27	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:15	00:00:26 0.00	Terminated by Cristhiane Machado (1040)
2024-09-19T09:00:30	556935355727	Cristhiane Machado (1040)	answered	00:00:01	00:03:07 0.00	Terminated by 556935355727
2024-09-19T08:59:22	556935355727	Elivanete Vicente (2040)	answered	00:00:04	00:01:04 0.00	Elivanete Vicente (2040) replaced by Cristhiane Machado (1040)
2024-09-19T08:59:21	556935355727	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-19T08:59:03	556935355727	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-19T09:00:35	Bruna Ramires (2012)	Leonardo Marinho (1030)	answered	00:00:13	00:01:05 0.00	Terminated by Bruna Ramires (2012)
2024-09-19T09:00:27	Elivanete Vicente (2040)	Cristhiane Machado (1040)	unanswered	00:00:02	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-09-19T08:56:53	556935355727	VMail (1000)	answered	00:00:00	00:01:47 0.00	Terminated by 556935355727
2024-09-19T08:56:32	556935355727	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-19T08:55:55	556935355727	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-19T08:36:35	Bruna Ramires (2012)	Rubis Junior (1011)	answered	00:00:20	00:00:15 0.00	Terminated by Bruna Ramires (2012)
2024-09-19T08:32:51	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:15 0.00	Terminated by Bruna Ramires (2012)
2024-09-19T08:31:25	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:06	00:00:26 0.00	Terminated by Ariane Quintela (2080)
2024-09-19T08:31:00	Leticia Moronha (2072)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-09-19T08:30:59	Leticia Moronha (2072)	Ariane Quintela (2080)	unanswered	00:00:01	00:00:00 0.00	Forwarded to VMail (2080)
2024-09-18T19:09:32	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:03	00:00:08 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T18:35:48	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:11	00:00:26 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T17:23:11	Ingrid Valerie (2002)	Cristhiane Machado (1040)	answered	00:00:09	00:01:03 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T16:51:23	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:05	00:09:17 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-18T16:28:12	Diego Kroin (3010)	Rubis Junior (1011)	answered	00:00:11	00:01:39 0.00	Terminated by Rubis Junior (1011)
2024-09-18T16:26:34	556932218838	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-09-18T16:24:02	556932218838	IVR (8000)	unanswered	00:00:00	00:00:13 0.00	Out of office, forwarded to PBX
2024-09-18T16:20:48	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:16	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-18T16:20:36	Leticia Moronha (2072)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-09-18T16:20:15	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-09-18T16:18:25	Cristhiane Machado (1040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T16:18:25	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-09-18T16:01:15	Ariane Quintela (2080)	Diego Kroin (3010)	answered	00:00:11	00:08:05 0.00	Terminated by Ariane Quintela (2080)
2024-09-18T15:07:08	Diego Kroin (3010)	Rubis Junior (1011)	answered	00:00:11	00:00:21 0.00	Terminated by Rubis Junior (1011)
2024-09-18T14:27:07	Cristhiane Machado (1040)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T14:27:07	Cristhiane Machado (1040)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2080)
2024-09-18T14:04:43	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:01:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-18T13:53:49	Elivanete Vicente (2040)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:06:17 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-18T13:56:40	Leonardo Marinho (1030)	Daniela Sales (1032)	answered	00:00:05	00:00:36 0.00	Terminated by Daniela Sales (1032)
2024-09-18T13:52:23	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:40 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-18T13:40:48	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:13	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T13:34:48	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:03	00:00:09 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T13:32:53	Silvano Sabino (2010)	Cristhiane Machado (1040)	answered	00:00:07	00:00:17 0.00	Terminated by Silvano Sabino (2010)
2024-09-18T13:31:54	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:05	00:00:43 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-18T13:31:29	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:15 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-18T13:31:29	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-09-18T13:24:43	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:04	00:00:26 0.00	Terminated by Gabriela Garcia da Silva (2021)

2024-09-18T13:24:23	Rubis Junior (1011)	Leticia Moronha (2072)	unanswered	00:00:17	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-09-18T13:09:06	5569981165555	PROTOCOLO (1000)	answered	00:00:09	00:01:36 0.00	Terminated by 5569981165555
2024-09-18T13:08:50	5569981165555	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-18T13:07:20	5569981165555	Rodrigo Cavalcante (2011)	answered	00:00:11	00:01:11 0.00	Terminated by 5569981165555
2024-09-18T13:07:19	5569981165555	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:11 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-09-18T13:06:54	5569981165555	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-09-18T13:06:29	5569981165555	VMail (1000)	answered	00:00:00	00:00:14 0.00	Terminated by 5569981165555
2024-09-18T13:06:08	5569981165555	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-18T13:05:33	5569981165555	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-18T12:25:51	5569981165555	VMail (1000)	answered	00:00:00	00:00:09 0.00	Terminated by 5569981165555
2024-09-18T12:25:30	5569981165555	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-18T12:24:58	5569981165555	RG DESENPORF (8006)	unanswered	00:00:31	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-09-18T12:24:34	5569981165555	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by RG DESENPORF (8006)
2024-09-18T11:53:02	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-09-18T11:27:14	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:01:13 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-18T11:24:40	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:13 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-18T11:24:12	Leticia Moronha (2072)	VMail (2075)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-09-18T11:23:51	Leticia Moronha (2072)	Fabio Filho (2075)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2075)
2024-09-18T11:22:38	Leticia Moronha (2072)	Fabio Filho (2075)	answered	00:00:20	00:00:07 0.00	Terminated by Leticia Moronha (2072)
2024-09-18T11:09:42	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:10	00:04:20 0.00	Terminated by Leticia Freitas (2000)
2024-09-18T11:05:22	Leticia Moronha (2072)	Fabio Filho (2075)	answered	00:00:06	00:00:35 0.00	Terminated by Leticia Moronha (2072)
2024-09-18T11:04:13	Leticia Moronha (2072)	VMail (2075)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-09-18T11:04:13	Leticia Moronha (2072)	Fabio Filho (2075)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2075)
2024-09-18T11:01:00	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:14	00:00:24 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T10:34:53	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-18T10:34:38	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T10:32:59	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:16	00:00:10 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-18T10:27:51	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:16	00:00:35 0.00	Terminated by Leticia Freitas (2000)
2024-09-18T10:27:18	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:00:59 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-18T10:24:26	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:14	00:01:16 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T10:20:58	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:04	00:00:15 0.00	Terminated by Bruna Ramires (2012)
2024-09-18T10:20:39	Cristhiane Machado (1040)	VMail (2080)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T10:20:39	Cristhiane Machado (1040)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2080)
2024-09-18T10:17:58	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:01:12 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-18T10:04:46	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:20 0.00	Terminated by Bruna Ramires (2012)
2024-09-18T09:58:42	5569993616707	Rodrigo Cavalcante (2011)	answered	00:00:00	00:03:21 0.00	Terminated by 5569993616707
2024-09-18T09:58:28	PROTOCOLO (1000)	Rodrigo Cavalcante (2011)	answered	00:00:03	00:00:11 0.00	Rodrigo Cavalcante (2011) was joined
2024-09-18T09:57:33	5569993616707	PROTOCOLO (1000)	answered	00:00:04	00:01:04 0.00	PROTOCOLO (1000) replaced by Rodrigo Cavalcante (2011)
2024-09-18T09:56:58	5569993616707	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-18T09:53:10	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:37 0.00	Terminated by Leticia Freitas (2000)
2024-09-18T09:52:59	Leticia Freitas (2000)	Q240	unanswered	00:00:02	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-09-18T09:51:03	Bruna Ramires (2012)	Rubis Junior (1011)	answered	00:00:09	00:00:53 0.00	Terminated by Rubis Junior (1011)
2024-09-18T09:50:30	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:16	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T09:47:24	Leonardo Marinho (1030)	06133149600	unanswered	00:00:04	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-18T09:45:01	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:11	00:00:26 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-18T09:43:45	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:00:28 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-18T09:36:36	Bruna Ramires (2012)	Rubis Junior (1011)	answered	00:00:09	00:06:03 0.00	Terminated by Rubis Junior (1011)
2024-09-18T09:37:18	5569992175401	IVR (8000)	answered	00:00:00	00:00:37 0.00	Terminated by 5569992175401
2024-09-18T09:34:46	Cristhiane Machado (1040)	VMail (2080)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T09:34:46	Cristhiane Machado (1040)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2080)
2024-09-18T09:31:05	Leonardo Marinho (1030)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leonardo Marinho (1030)
2024-09-18T09:30:59	Leonardo Marinho (1030)	06133149600	unanswered	00:00:06	00:00:00 0.00	Busy, forwarded to PBX
2024-09-18T09:30:53	Leonardo Marinho (1030)	06133149600	unanswered	00:00:04	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-18T09:24:28	Cristhiane Machado (1040)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T09:24:28	Cristhiane Machado (1040)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2080)
2024-09-18T09:13:41	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:06	00:01:13 0.00	Terminated by Leticia Moronha (2072)



2024-09-18T09:04:44	Silvano Sabino (2010)	Cristhiane Machado (1040)	answered	00:00:09	00:00:20 0.00	Terminated by Silvano Sabino (2010)
2024-09-18T08:59:20	Bruna Ramires (2012)	Leticia Moronha (2072)	answered	00:00:04	00:01:14 0.00	Terminated by Bruna Ramires (2012)
2024-09-18T08:58:44	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:04	00:01:20 0.00	Terminated by Silvano Sabino (2010)
2024-09-18T08:57:04	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-09-18T08:50:58	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:07	00:00:15 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-18T08:46:56	Cristhiane Machado (1040)	021981238868	unanswered	00:00:43	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T08:45:06	Cristhiane Machado (1040)	02161991790320	unanswered	00:00:12	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T08:44:04	Cristhiane Machado (1040)	02177998116298	unanswered	00:00:36	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T08:43:32	Cristhiane Machado (1040)	0217788122669	unanswered	00:00:08	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T08:43:09	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T08:42:44	Cristhiane Machado (1040)	02177998116298	unanswered	00:00:25	00:00:00 0.00	Route not found
2024-09-18T08:42:20	Cristhiane Machado (1040)	0216899941394	unanswered	00:00:04	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T08:41:56	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-09-18T08:41:50	Cristhiane Machado (1040)	0216899941394	unanswered	00:00:06	00:00:00 0.00	Route not found
2024-09-18T08:32:27	5569999111100	Daniela Sales (1032)	answered	00:00:05	00:02:01 0.00	Terminated by Daniela Sales (1032)
2024-09-18T08:32:27	5569999111100	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-09-18T08:32:04	5569999111100	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-09-18T08:23:53	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:03	00:00:38 0.00	Terminated by Cristhiane Machado (1040)
2024-09-18T08:19:08	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:03	00:00:24 0.00	Terminated by Leticia Moronha (2072)
2024-09-18T08:18:51	Bruna Ramires (2012)	Rubis Junior (1011)	answered	00:00:10	00:00:15 0.00	Terminated by Rubis Junior (1011)
2024-09-17T17:05:56	5569992652652	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-09-17T16:59:12	Leticia Moronha (2072)	VMail (2080)	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-09-17T16:59:12	Leticia Moronha (2072)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2080)
2024-09-17T16:53:55	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:05	00:00:21 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-17T16:48:34	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:06	00:04:57 0.00	Terminated by Leonardo Marinho (1030)
2024-09-17T16:37:21	5569999111100	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-09-17T16:36:48	5569999111100	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-09-17T16:25:42	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	answered	00:00:13	00:00:15 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-17T16:24:25	Gabriela Garcia da Silva (2021)	EndCall	answered	00:00:00	00:00:08 0.00	No Route Exists
2024-09-17T16:24:19	Gabriela Garcia da Silva (2021)	0215130238888	unanswered	00:00:05	00:00:00 0.00	Busy, forwarded to PBX
2024-09-17T16:23:36	Gabriela Garcia da Silva (2021)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-17T16:23:30	Gabriela Garcia da Silva (2021)	0215130238888	unanswered	00:00:06	00:00:00 0.00	Busy, forwarded to PBX
2024-09-17T16:12:16	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:03:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-17T16:08:10	Viven Ane Medeiros (2020)	VMail (2040)	answered	00:00:00	00:00:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-17T16:07:49	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-09-17T15:57:43	Gabriela Garcia da Silva (2021)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:17 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-17T15:47:03	Rubis Junior (1011)	Viven Ane Medeiros (2020)	answered	00:00:08	00:00:44 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-17T15:22:31	5569992141713	Elivanete Vicente (2040)	answered	00:00:04	00:08:20 0.00	Terminated by Elivanete Vicente (2040)
2024-09-17T15:22:31	5569992141713	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-09-17T15:21:41	5569992141713	IVR (8000)	answered	00:00:00	00:00:49 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-09-17T15:12:40	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:03:26 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-17T15:07:25	5569992141713	Elivanete Vicente (2040)	answered	00:00:03	00:03:46 0.00	Terminated by Elivanete Vicente (2040)
2024-09-17T15:07:25	5569992141713	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-17T15:07:05	5569992141713	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-17T15:05:23	5569992141713	VMail (1000)	answered	00:00:00	00:00:05 0.00	Terminated by 5569992141713
2024-09-17T15:05:02	5569992141713	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-17T15:04:30	5569992141713	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-17T15:04:04	5569992141713	VMail (1000)	answered	00:00:00	00:00:21 0.00	Terminated by 5569992141713
2024-09-17T15:03:43	5569992141713	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-17T15:03:10	5569992141713	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-17T15:00:48	Diego Kroin (3010)	Rubis Junior (1011)	answered	00:00:15	00:00:10 0.00	Terminated by Rubis Junior (1011)
2024-09-17T14:58:55	554821327838	IVR (8000)	answered	00:00:00	00:01:13 0.00	Terminated by IVR (8000)
2024-09-17T14:47:47	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:01:34 0.00	Terminated by Leticia Freitas (2000)
2024-09-17T14:41:05	Ingrid Valerie (2002)	Daniela Sales (1032)	answered	00:00:08	00:04:31 0.00	Terminated by Ingrid Valerie (2002)
2024-09-17T14:42:59	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:01:11 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-17T14:38:45	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:01:10 0.00	Terminated by Gabriela Garcia da Silva (2021)

2024-09-17T14:27:07	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:06	00:00:08 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-17T14:11:01	Viven Ane Medeiros (2020)	Diego Kroin (3010)	answered	00:00:03	00:09:33 0.00	Terminated by Diego Kroin (3010)
2024-09-17T14:04:17	5553981042679	IVR (8000)	answered	00:00:00	00:00:32 0.00	Terminated by 5553981042679
2024-09-17T14:03:34	5553981042679	IVR (8000)	answered	00:00:00	00:00:32 0.00	Terminated by 5553981042679
2024-09-17T13:48:41	Ingrid Valerie (2002)	Daniela Sales (1032)	answered	00:00:05	00:00:34 0.00	Terminated by Daniela Sales (1032)
2024-09-17T13:41:27	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:10	00:01:18 0.00	Terminated by Cristhiane Machado (1040)
2024-09-17T13:15:17	Silvano Sabino (2010)	Rubis Junior (1011)	answered	00:00:03	00:00:21 0.00	Terminated by Rubis Junior (1011)
2024-09-17T12:36:59	Lucila Jessica Almeida (1026)	Cristhiane Machado (1040)	answered	00:00:12	00:01:01 0.00	Terminated by Lucila Jessica Almeida (1026)
2024-09-17T11:45:33	Ingrid Valerie (2002)	Elivanete Vicente (2040)	answered	00:00:05	00:01:56 0.00	Terminated by Elivanete Vicente (2040)
2024-09-17T11:42:14	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:11	00:00:23 0.00	Terminated by Cristhiane Machado (1040)
2024-09-17T11:37:03	Ingrid Valerie (2002)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:48 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-17T11:33:51	5569993097711	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-09-17T11:33:19	5569993097711	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-09-17T11:24:15	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:03	00:01:33 0.00	Terminated by Leticia Moronha (2072)
2024-09-17T11:23:59	Silvano Sabino (2010)	VMail (2072)	answered	00:00:00	00:00:07 0.00	Terminated by Silvano Sabino (2010)
2024-09-17T11:23:59	Silvano Sabino (2010)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-09-17T11:14:37	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:03	00:01:02 0.00	Terminated by Cristhiane Machado (1040)
2024-09-17T11:12:44	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:13	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-09-17T10:57:19	Leonardo Marinho (1030)	069992513748	answered	00:00:19	00:13:57 13.95	Terminated by Leonardo Marinho (1030)
2024-09-17T11:07:32	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:07	00:02:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-17T11:05:40	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:11	00:00:05 0.00	Terminated by Elivanete Vicente (2040)
2024-09-17T11:00:11	5569999081185	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-09-17T10:58:38	Silvano Sabino (2010)	Elivanete Vicente (2040)	answered	00:00:04	00:00:14 0.00	Terminated by Elivanete Vicente (2040)
2024-09-17T10:55:12	Leonardo Marinho (1030)	Silvano Sabino (2010)	answered	00:00:05	00:01:31 0.00	Terminated by Leonardo Marinho (1030)
2024-09-17T10:52:46	Leonardo Marinho (1030)	Silvano Sabino (2010)	answered	00:00:05	00:00:14 0.00	Terminated by Leonardo Marinho (1030)
2024-09-17T10:44:31	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:06	00:01:03 0.00	Terminated by Leticia Moronha (2072)
2024-09-17T10:36:21	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:09	00:02:44 0.00	Terminated by Cristhiane Machado (1040)
2024-09-17T10:34:15	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:17	00:01:43 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-17T10:32:10	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:10	00:00:57 0.00	Terminated by Cristhiane Machado (1040)
2024-09-17T10:25:55	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-09-17T10:19:33	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:52 0.00	Terminated by Elivanete Vicente (2040)
2024-09-17T10:18:48	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:09	00:00:23 0.00	Terminated by Cristhiane Machado (1040)
2024-09-17T10:09:58	Rubis Junior (1011)	Bruna Ramires (2012)	answered	00:00:04	00:00:24 0.00	Terminated by Rubis Junior (1011)
2024-09-17T10:05:14	Bruna Ramires (2012)	Rubis Junior (1011)	answered	00:00:08	00:00:26 0.00	Terminated by Bruna Ramires (2012)
2024-09-17T10:00:35	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:08	00:00:17 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-17T09:50:07	Bruna Ramires (2012)	Rubis Junior (1011)	answered	00:00:04	00:02:05 0.00	Terminated by Rubis Junior (1011)
2024-09-17T09:41:23	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:07	00:02:06 0.00	Terminated by Bruna Ramires (2012)
2024-09-17T09:12:02	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:04	00:02:13 0.00	Terminated by Bruna Ramires (2012)
2024-09-17T09:00:27	Bruna Ramires (2012)	Leticia Moronha (2072)	answered	00:00:06	00:00:58 0.00	Terminated by Bruna Ramires (2012)
2024-09-17T08:55:31	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:06	00:00:23 0.00	Terminated by Leticia Moronha (2072)
2024-09-17T08:54:27	Gabriela Garcia da Silva (2021)	Silvano Sabino (2010)	answered	00:00:04	00:00:35 0.00	Terminated by Silvano Sabino (2010)
2024-09-17T08:53:08	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:00:21 0.00	Terminated by Elivanete Vicente (2040)
2024-09-17T08:50:01	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	answered	00:00:06	00:01:42 0.00	Terminated by Silvano Sabino (2010)
2024-09-17T08:38:27	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	unanswered	00:00:14	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-17T08:32:57	5569992042357	Elivanete Vicente (2040)	answered	00:00:04	00:02:26 0.00	Terminated by 5569992042357
2024-09-17T08:31:53	5569992042357	Q Registro (8011)	answered	00:00:00	00:01:07 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-17T08:31:36	5569992042357	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-17T08:31:17	Silvano Sabino (2010)	Elivanete Vicente (2040)	answered	00:00:04	00:01:35 0.00	Terminated by Silvano Sabino (2010)
2024-09-17T08:31:51	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:34 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-17T08:31:26	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:03	00:00:14 0.00	Terminated by Bruna Ramires (2012)
2024-09-17T08:30:16	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:12	00:00:30 0.00	Terminated by Leticia Moronha (2072)
2024-09-17T08:30:37	Cristhiane Machado (1040)	Bruna Ramires (2012)	unanswered	00:00:18	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-17T08:22:33	Carlos Filho (1052)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Carlos Filho (1052)
2024-09-17T08:22:12	Carlos Filho (1052)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-09-17T08:21:36	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:05	00:00:40 0.00	Terminated by Cristhiane Machado (1040)
2024-09-17T08:06:13	5569984361384	Elivanete Vicente (2040)	answered	00:00:06	00:01:49 0.00	Terminated by Elivanete Vicente (2040)

2024-09-17T08:06:12	5569984361384	Q Registro (8011)	answered	00:00:00	00:00:07 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-17T08:05:54	5569984361384	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-16T16:47:13	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:06	00:04:12 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-16T16:44:46	Carlos Filho (1052)	Silvano Sabino (2010)	answered	00:00:06	00:01:55 0.00	Terminated by Silvano Sabino (2010)
2024-09-16T16:39:31	5569993260748	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-09-16T16:16:37	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:05	00:00:13 0.00	Terminated by Cristhiane Machado (1040)
2024-09-16T15:55:05	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:13	00:00:30 0.00	Terminated by Ariane Quintela (2080)
2024-09-16T15:39:52	Carlos Filho (1052)	Leonardo Marinho (1030)	answered	00:00:04	00:06:22 0.00	Terminated by Leonardo Marinho (1030)
2024-09-16T15:40:26	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:09	00:01:41 0.00	Terminated by Ariane Quintela (2080)
2024-09-16T15:36:32	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:01:25 0.00	Terminated by Cristhiane Machado (1040)
2024-09-16T15:24:46	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:04	00:01:15 0.00	Terminated by Ariane Quintela (2080)
2024-09-16T15:23:28	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:04	00:00:21 0.00	Terminated by Rubis Junior (1011)
2024-09-16T15:23:10	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:19	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-09-16T15:23:07	Ariane Quintela (2080)	PROTOCOLO (1000)	unanswered	00:00:13	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-09-16T15:01:26	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:05	00:01:51 0.00	Terminated by Cristhiane Machado (1040)
2024-09-16T14:53:04	Silvano Sabino (2010)	Elivanete Vicente (2040)	answered	00:00:05	00:00:42 0.00	Terminated by Silvano Sabino (2010)
2024-09-16T14:48:56	Silvano Sabino (2010)	Carlos Filho (1052)	answered	00:00:08	00:00:24 0.00	Terminated by Silvano Sabino (2010)
2024-09-16T14:48:43	Silvano Sabino (2010)	VMail (1053)	answered	00:00:00	00:00:04 0.00	Terminated by Silvano Sabino (2010)
2024-09-16T14:48:43	Silvano Sabino (2010)	Carlos Ferreira (1053)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1053)
2024-09-16T14:48:25	Silvano Sabino (2010)	VMail (1053)	answered	00:00:00	00:00:05 0.00	Terminated by Silvano Sabino (2010)
2024-09-16T14:48:25	Silvano Sabino (2010)	Carlos Ferreira (1053)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1053)
2024-09-16T14:48:09	Silvano Sabino (2010)	1050	answered	00:00:00	00:00:05 0.00	Target disabled
2024-09-16T14:37:43	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:15	00:00:47 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-16T14:32:34	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:07 0.00	Terminated by Leticia Moronha (2072)
2024-09-16T14:32:13	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-09-16T14:29:39	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:08	00:00:33 0.00	Terminated by Leticia Moronha (2072)
2024-09-16T14:29:16	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:06	00:00:34 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-16T14:28:37	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:26 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-16T14:26:35	Leticia Moronha (2072)	VMail (2021)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-09-16T14:26:14	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-09-16T14:24:48	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:00:25 0.00	Terminated by Leticia Freitas (2000)
2024-09-16T14:20:26	556999846441	Ariane Quintela (2080)	answered	00:00:08	00:01:35 0.00	Terminated by Ariane Quintela (2080)
2024-09-16T14:19:48	556999846441	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by Ariane Quintela (2080)
2024-09-16T14:15:33	Carlos Filho (1052)	Silvano Sabino (2010)	answered	00:00:06	00:01:37 0.00	Terminated by Silvano Sabino (2010)
2024-09-16T14:15:17	Carlos Filho (1052)	Silvano Sabino (2010)	answered	00:00:06	00:00:13 0.00	Terminated by Silvano Sabino (2010)
2024-09-16T14:10:18	556133149400	Elivanete Vicente (2040)	answered	00:01:06	00:01:22 0.00	Terminated by 556133149400
2024-09-16T14:10:17	556133149400	Q Registro (8011)	answered	00:00:00	00:01:06 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-16T14:10:02	556133149400	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-16T14:09:34	556133149400	VMail (1000)	answered	00:00:00	00:00:16 0.00	Terminated by 556133149400
2024-09-16T14:09:12	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-16T14:08:14	556133149400	IVR (8000)	answered	00:00:00	00:00:59 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-16T14:00:03	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:05	00:00:21 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-16T13:46:51	Cristhiane Machado (1040)	06133149600	unanswered	00:00:04	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-16T13:46:34	Cristhiane Machado (1040)	06133149600	unanswered	00:00:04	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-16T13:46:21	Cristhiane Machado (1040)	06133149600	unanswered	00:00:04	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-16T13:40:55	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:04	00:04:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-16T13:24:22	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	unanswered	00:00:15	00:00:00 0.00	Terminated by Brunu Ramires (2012)
2024-09-16T13:23:19	Bruna Ramires (2012)	Leonardo Marinho (1030)	answered	00:00:07	00:00:32 0.00	Terminated by Leonardo Marinho (1030)
2024-09-16T13:21:34	556999711002	Elivanete Vicente (2040)	answered	00:00:03	00:01:22 0.00	Terminated by Elivanete Vicente (2040)
2024-09-16T13:21:33	556999711002	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-16T13:21:14	556999711002	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-16T13:19:16	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:08	00:01:07 0.00	Terminated by Ariane Quintela (2080)
2024-09-16T13:18:57	Leticia Moronha (2072)	Silvano Sabino (2010)	unanswered	00:00:17	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-16T13:09:55	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:06	00:00:21 0.00	Terminated by Silvano Sabino (2010)
2024-09-16T13:09:28	Leticia Moronha (2072)	VMail (2080)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-09-16T13:09:07	Leticia Moronha (2072)	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)

2024-09-16T11:59:54	Leticia Moronha (2072)	VMail (2012)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-09-16T11:59:33	Leticia Moronha (2072)	Bruna Ramires (2012)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2012)
2024-09-16T11:42:14	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-16T11:29:55	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:21 0.00	Terminated by Cristhiane Machado (1040)
2024-09-16T11:28:30	Silvano Sabino (2010)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Silvano Sabino (2010)
2024-09-16T11:28:30	Silvano Sabino (2010)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-09-16T11:28:21	Silvano Sabino (2010)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Silvano Sabino (2010)
2024-09-16T11:28:21	Silvano Sabino (2010)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-09-16T11:27:38	Leticia Moronha (2072)	Silvano Sabino (2010)	unanswered	00:00:12	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-16T11:17:27	Rubis Junior (1011)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:00:10 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-16T11:09:33	Silvano Sabino (2010)	Carlos Filho (1052)	answered	00:00:09	00:03:04 0.00	Terminated by Silvano Sabino (2010)
2024-09-16T11:09:06	Silvano Sabino (2010)	1049	answered	00:00:00	00:00:04 0.00	Target not found
2024-09-16T11:08:54	Silvano Sabino (2010)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Silvano Sabino (2010)
2024-09-16T11:08:41	Silvano Sabino (2010)	1050	answered	00:00:00	00:00:05 0.00	Target disabled
2024-09-16T11:05:53	Leonardo Marinho (1030)	06939011000	unanswered	00:00:10	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-16T11:05:40	Leonardo Marinho (1030)	06939011000	unanswered	00:00:12	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-16T11:05:02	Leonardo Marinho (1030)	EndCall	answered	00:00:00	00:00:08 0.00	No Route Exists
2024-09-16T11:03:58	Leonardo Marinho (1030)	06932165029	unanswered	00:01:04	00:00:00 0.00	Busy, forwarded to PBX
2024-09-16T11:03:19	Leonardo Marinho (1030)	06932165029	unanswered	00:00:37	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-16T11:03:03	Leonardo Marinho (1030)	EndCall	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-09-16T11:02:45	Leonardo Marinho (1030)	06939011022	unanswered	00:00:18	00:00:00 0.00	Route not found
2024-09-16T11:02:28	Leonardo Marinho (1030)	06939011009	unanswered	00:00:10	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-16T11:00:42	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:07	00:00:16 0.00	Terminated by Cristhiane Machado (1040)
2024-09-16T10:47:31	Elivanete Vicente (2040)	VMail (9999)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-09-16T10:44:59	Silvano Sabino (2010)	Geisiele Moraes (1023)	answered	00:00:05	00:01:47 0.00	Terminated by Silvano Sabino (2010)
2024-09-16T10:37:26	Leonardo Marinho (1030)	069992221496	unanswered	00:00:07	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-16T10:37:05	Daniela Sales (1032)	069992221496	unanswered	00:00:13	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-09-16T10:34:21	5569999972797	Elivanete Vicente (2040)	answered	00:00:08	00:00:41 0.00	Terminated by Elivanete Vicente (2040)
2024-09-16T10:34:21	5569999972797	Q Registro (8011)	answered	00:00:00	00:00:08 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-16T10:34:02	5569999972797	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-16T10:23:28	Leonardo Marinho (1030)	06134142156	unanswered	00:00:04	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-16T10:23:23	Leonardo Marinho (1030)	06134142156	unanswered	00:00:04	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-16T10:19:14	Leonardo Marinho (1030)	06134142156	answered	00:00:02	00:04:00 4.00	Terminated by 06134142156
2024-09-16T09:43:44	Leonardo Marinho (1030)	06134142156	answered	00:00:03	00:11:43 11.72	Terminated by 06134142156
2024-09-16T09:44:15	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:07	00:00:39 0.00	Terminated by Cristhiane Machado (1040)
2024-09-16T09:15:47	Silvano Sabino (2010)	Elivanete Vicente (2040)	answered	00:00:03	00:00:18 0.00	Terminated by Silvano Sabino (2010)
2024-09-16T08:56:08	Carlos Filho (1052)	Leonardo Marinho (1030)	answered	00:00:03	00:04:57 0.00	Terminated by Leonardo Marinho (1030)
2024-09-16T08:54:46	Cristhiane Machado (1040)	EndCall	unanswered	00:00:00	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-16T08:44:22	5569984883959	Rodrigo Cavalcante (2011)	answered	00:00:04	00:01:51 0.00	Terminated by 5569984883959
2024-09-16T08:44:21	5569984883959	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:06 0.00	Q Fiscaliza��o (8009) replaced by Rodrigo Cavalcante (2011)
2024-09-16T08:44:01	5569984883959	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-09-16T08:25:53	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:10	00:00:43 0.00	Terminated by Cristhiane Machado (1040)
2024-09-16T08:17:00	5569993398046	Daniela Sales (1032)	answered	00:00:04	00:02:37 0.00	Terminated by 5569993398046
2024-09-16T08:17:00	5569993398046	RG COBRAN��A (8004)	answered	00:00:01	00:00:00 0.00	RG COBRAN��A (8004) replaced by Daniela Sales (1032)
2024-09-16T08:16:11	5569993398046	IVR (8000)	answered	00:00:01	00:00:47 0.00	IVR (8000) replaced by RG COBRAN��A (8004)
2024-09-13T16:39:00	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:09	00:00:53 0.00	Terminated by Elivanete Vicente (2040)
2024-09-13T15:58:05	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:13	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-09-13T15:49:17	559131812013	Leonardo Marinho (1030)	unanswered	00:00:00	00:01:11 0.00	Terminated by 559131812013
2024-09-13T15:49:13	Daniela Sales (1032)	Leonardo Marinho (1030)	answered	00:00:02	00:00:01 0.00	Leonardo Marinho (1030) was joined
2024-09-13T15:47:25	559131812013	Daniela Sales (1032)	answered	00:00:00	00:01:52 0.00	Daniela Sales (1032) replaced by Leonardo Marinho (1030)
2024-09-13T15:47:05	PROTOCOLO (1000)	Daniela Sales (1032)	answered	00:00:06	00:00:14 0.00	Daniela Sales (1032) was joined
2024-09-13T15:46:39	559131812013	PROTOCOLO (1000)	answered	00:00:18	00:00:29 0.00	PROTOCOLO (1000) replaced by Daniela Sales (1032)
2024-09-13T15:46:24	559131812013	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-13T15:45:21	559131812013	VMail (1030)	answered	00:00:00	00:00:31 0.00	Terminated by 559131812013
2024-09-13T15:43:57	PROTOCOLO (1000)	VMail (1030)	answered	00:00:00	00:01:25 0.00	VMail (1030) was joined
2024-09-13T15:43:36	PROTOCOLO (1000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)

2024-09-13T15:43:05	559131812013	PROTOCOLO (1000)	answered	00:00:06	00:02:10 0.00	PROTOCOLO (1000) replaced by VMail (1030)
2024-09-13T15:42:33	559131812013	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-13T15:34:56	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:07	00:00:28 0.00	Terminated by Ariane Quintela (2080)
2024-09-13T15:08:30	Leonardo Marinho (1030)	Leticia Moronha (2072)	unanswered	00:00:19	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-13T15:06:57	Leonardo Marinho (1030)	Leticia Moronha (2072)	answered	00:00:10	00:00:41 0.00	Terminated by Leticia Moronha (2072)
2024-09-13T14:52:18	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:11 0.00	Terminated by Elivanete Vicente (2040)
2024-09-13T13:22:43	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:04	00:00:45 0.00	Terminated by Ariane Quintela (2080)
2024-09-13T13:12:06	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:03	00:00:32 0.00	Terminated by Ariane Quintela (2080)
2024-09-13T11:49:19	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:33 0.00	Terminated by Ariane Quintela (2080)
2024-09-13T11:42:37	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:50 0.00	Terminated by Leticia Moronha (2072)
2024-09-13T11:36:27	Rubis Junior (1011)	Leticia Moronha (2072)	answered	00:00:07	00:00:11 0.00	Terminated by Rubis Junior (1011)
2024-09-13T11:36:28	Cristhiane Machado (1040)	VMail (9999)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-09-13T11:36:19	Cristhiane Machado (1040)	VMail (9999)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-09-13T11:30:57	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:10	00:00:24 0.00	Terminated by Leticia Moronha (2072)
2024-09-13T11:28:05	Leticia Moronha (2072)	Rubis Junior (1011)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-13T11:27:59	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-13T11:14:00	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:05	00:01:23 0.00	Terminated by Bruna Ramires (2012)
2024-09-13T11:13:02	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:41 0.00	Terminated by Ariane Quintela (2080)
2024-09-13T11:02:06	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-09-13T11:00:51	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:02	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-09-13T11:00:33	Gabriela Garcia da Silva (2021)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-13T11:00:33	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-09-13T10:24:32	5569992217117	PROTOCOLO (1000)	answered	00:00:12	00:00:40 0.00	Terminated by PROTOCOLO (1000)
2024-09-13T10:23:57	5569992217117	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-13T10:09:40	5569992217117	RG REGISTRO (8003)	unanswered	00:00:29	00:00:00 0.00	Failed Canceled
2024-09-13T10:09:01	5569992217117	IVR (8000)	answered	00:00:00	00:00:39 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-09-13T10:06:16	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:06	00:02:48 0.00	Terminated by Ariane Quintela (2080)
2024-09-13T10:00:07	5569996096000	VMail (5000)	answered	00:00:00	00:00:07 0.00	Terminated by 5569996096000
2024-09-13T10:00:07	5569996096000	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-13T09:59:56	5569996096000	VMail (2040)	answered	00:00:00	00:00:12 0.00	VMail (2040) replaced by CRCRO (5000)
2024-09-13T09:59:34	5569996096000	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-09-13T09:59:03	5569996096000	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-09-13T09:55:12	5569996096000	Q Registro (8011)	unanswered	00:00:00	00:01:40 0.00	Terminated by 5569996096000
2024-09-13T09:54:35	5569996096000	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-13T09:53:43	5569996096000	VMail (5000)	answered	00:00:00	00:00:41 0.00	Terminated by 5569996096000
2024-09-13T09:53:43	5569996096000	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-13T09:53:31	5569996096000	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-09-13T09:53:10	5569996096000	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-13T09:52:40	5569996096000	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-13T09:51:38	5569996096000	Q Registro (8011)	unanswered	00:00:00	00:00:23 0.00	Terminated by 5569996096000
2024-09-13T09:51:05	5569996096000	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-13T09:50:44	5569996096000	IVR (8000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569996096000
2024-09-13T09:32:46	5569996096000	Q Registro (8011)	unanswered	00:00:00	00:17:47 0.00	Terminated by 5569996096000
2024-09-13T09:32:29	5569996096000	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-12T15:05:34	5569984215152	Leonardo Marinho (1030)	answered	00:00:06	00:07:43 0.00	Terminated by Leonardo Marinho (1030)
2024-09-12T15:05:34	5569984215152	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-09-12T15:05:13	5569984215152	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-09-12T15:11:59	Gabriela Garcia da Silva (2021)	0216932258064	unanswered	00:00:14	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-12T14:45:40	Gabriela Garcia da Silva (2021)	0216932120506	unanswered	00:00:06	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-12T14:45:16	Gabriela Garcia da Silva (2021)	0216932120506	unanswered	00:00:10	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-12T14:43:41	Gabriela Garcia da Silva (2021)	0216932117777	unanswered	00:00:49	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-12T14:32:10	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:06	00:00:38 0.00	Terminated by Ariane Quintela (2080)
2024-09-12T14:14:58	5553981042679	PROTOCOLO (1000)	answered	00:00:17	00:01:07 0.00	Terminated by PROTOCOLO (1000)
2024-09-12T14:14:22	5553981042679	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-12T14:14:24	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:09	00:00:24 0.00	Terminated by Ariane Quintela (2080)
2024-09-12T14:10:39	Diego Kroin (3010)	06935355405	unanswered	00:00:05	00:00:00 0.00	Terminated by Diego Kroin (3010)

2024-09-12T12:46:17	5569981344292	Q FiscalizaÃ§Ã£o (8009)	unanswered	00:00:00	00:00:37 0.00	Terminated by 5569981344292
2024-09-12T12:46:00	5569981344292	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-09-12T12:24:24	5569981344292	Q FiscalizaÃ§Ã£o (8009)	unanswered	00:00:00	00:01:28 0.00	Terminated by 5569981344292
2024-09-12T12:24:07	5569981344292	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-09-12T12:23:49	5569981344292	VMail (1000)	answered	00:00:00	00:00:05 0.00	Terminated by 5569981344292
2024-09-12T12:23:28	5569981344292	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-12T12:22:56	5569981344292	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-12T11:58:25	Diego Kroin (3010)	06933167409	answered	00:00:10	00:01:16 1.27	Terminated by Diego Kroin (3010)
2024-09-12T11:57:36	Bruna Ramires (2012)	06135516815	answered	00:00:02	00:00:51 0.86	Terminated by 06135516815
2024-09-12T11:56:22	Diego Kroin (3010)	06935364489	unanswered	00:00:49	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-09-12T11:56:16	Diego Kroin (3010)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Diego Kroin (3010)
2024-09-12T11:56:12	Diego Kroin (3010)	0693564489	unanswered	00:00:04	00:00:00 0.00	Busy, forwarded to PBX
2024-09-12T11:45:13	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	unanswered	00:00:19	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-12T10:51:47	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-09-12T10:51:26	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-09-12T10:34:47	5569981244313	Elivanete Vicente (2040)	answered	00:00:13	00:00:55 0.00	Terminated by 5569981244313
2024-09-12T10:34:47	5569981244313	Q Registro (8011)	answered	00:00:00	00:00:13 0.00	Q.Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-12T10:34:30	5569981244313	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q.Registro (8011)
2024-09-12T10:20:30	5569981244313	Elivanete Vicente (2040)	answered	00:00:05	00:01:29 0.00	Terminated by Elivanete Vicente (2040)
2024-09-12T10:20:30	5569981244313	Q.Registro (8011)	answered	00:00:00	00:00:05 0.00	Q.Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-12T10:20:09	5569981244313	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q.Registro (8011)
2024-09-12T10:19:29	5569981244313	VMail (5000)	answered	00:00:00	00:00:10 0.00	Terminated by 5569981244313
2024-09-12T10:19:29	5569981244313	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-12T10:19:15	5569981244313	VMail (5000)	answered	00:00:00	00:00:14 0.00	VMail (5000) replaced by CRCRO (5000)
2024-09-12T10:19:15	5569981244313	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-12T10:18:52	5569981244313	VMail (1000)	answered	00:00:00	00:00:23 0.00	VMail (1000) replaced by CRCRO (5000)
2024-09-12T10:18:31	5569981244313	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-12T10:17:55	5569981244313	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-12T10:12:22	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:07	00:05:09 0.00	Terminated by Diego Kroin (3010)
2024-09-12T10:03:29	Leticia Moronha (2072)	Diego Kroin (3010)	answered	00:00:08	00:04:01 0.00	Terminated by Diego Kroin (3010)
2024-09-12T09:58:45	Leticia Moronha (2072)	Diego Kroin (3010)	unanswered	00:00:44	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-12T09:53:33	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:05	00:05:01 0.00	Terminated by Leticia Moronha (2072)
2024-09-12T09:56:11	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:06	00:01:29 0.00	Terminated by Ariane Quintela (2080)
2024-09-12T09:40:40	Leticia Moronha (2072)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-09-12T09:40:19	Leticia Moronha (2072)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-09-12T09:39:27	Leticia Moronha (2072)	Leonardo Marinho (1030)	unanswered	00:00:19	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-12T09:36:03	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:06	00:01:35 0.00	Terminated by Bruna Ramires (2012)
2024-09-12T09:28:53	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:34 0.00	Terminated by Ariane Quintela (2080)
2024-09-12T09:14:43	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:12	00:00:06 0.00	Terminated by Elivanete Vicente (2040)
2024-09-12T09:10:20	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:00:35 0.00	Terminated by Ariane Quintela (2080)
2024-09-12T09:02:20	Ariane Quintela (2080)	06932186230	answered	00:00:15	00:01:22 1.37	Terminated by Ariane Quintela (2080)
2024-09-12T09:01:58	Ariane Quintela (2080)	6932186230	answered	00:00:00	00:00:04 0.00	Target not found
2024-09-12T08:55:13	Leonardo Marinho (1030)	Diego Kroin (3010)	answered	00:00:18	00:00:49 0.00	Terminated by Diego Kroin (3010)
2024-09-12T08:54:58	Leonardo Marinho (1030)	069992333865	unanswered	00:00:07	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-12T08:54:43	Leonardo Marinho (1030)	069992333865	answered	00:00:08	00:00:03 0.04	Terminated by Leonardo Marinho (1030)
2024-09-12T08:54:35	Leonardo Marinho (1030)	069992333865	unanswered	00:00:04	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-12T08:34:39	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:05	00:04:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-12T08:31:31	Cristhiane Machado (1040)	VMail (9999)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-09-12T08:20:17	556936412214	Elivanete Vicente (2040)	answered	00:00:04	00:03:02 0.00	Terminated by Elivanete Vicente (2040)
2024-09-12T08:20:16	556936412214	Q.Registro (8011)	answered	00:00:00	00:00:05 0.00	Q.Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-12T08:19:42	556936412214	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q.Registro (8011)
2024-09-12T08:15:45	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:11	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-11T15:52:18	Gabriela Garcia da Silva (2021)	0215130238888	answered	00:00:07	00:18:40 18.67	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T16:07:21	5569999251003	IVR (8000)	answered	00:00:00	00:00:09 0.00	Terminated by 5569999251003
2024-09-11T16:06:56	5569999251003	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-09-11T15:50:45	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	answered	00:00:03	00:00:21 0.00	Terminated by Gabriela Garcia da Silva (2021)

2024-09-11T15:50:03	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:11	00:00:21 0.00	Terminated by Diego Kroin (3010)
2024-09-11T15:26:50	Diego Kroin (3010)	08000318031	answered	00:00:05	00:13:40 13.67	Terminated by Diego Kroin (3010)
2024-09-11T14:43:57	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:01:17 0.00	Terminated by Diego Kroin (3010)
2024-09-11T14:25:21	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:10	00:02:12 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T14:17:48	5569999607082	Rodrigo Cavalcante (2011)	answered	00:00:06	00:02:30 0.00	Terminated by 5569999607082
2024-09-11T14:17:48	5569999607082	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:06 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-09-11T14:17:26	5569999607082	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-09-11T14:16:59	5569999607082	VMail (5000)	answered	00:00:00	00:00:07 0.00	Terminated by 5569999607082
2024-09-11T14:16:59	5569999607082	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-11T14:16:42	5569999607082	VMail (1000)	answered	00:00:00	00:00:17 0.00	VMail (1000) replaced by CRCRO (5000)
2024-09-11T14:16:21	5569999607082	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-11T14:15:49	5569999607082	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-11T13:52:10	Bruna Ramires (2012)	06135516815	answered	00:00:02	00:08:56 8.93	Terminated by Brunna Ramires (2012)
2024-09-11T13:38:39	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:05	00:03:52 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T13:41:53	Bruna Ramires (2012)	VMail (2021)	answered	00:00:00	00:00:05 0.00	Terminated by Brunna Ramires (2012)
2024-09-11T13:41:32	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-09-11T11:45:18	5569999771981	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-09-11T11:41:48	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	answered	00:00:08	00:00:37 0.00	Terminated by Rubis Junior (1011)
2024-09-11T11:24:41	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:02:18 0.00	Terminated by Ariane Quintela (2080)
2024-09-11T11:21:51	Gabriela Garcia da Silva (2021)	Ariane Quintela (2080)	answered	00:00:07	00:00:33 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T11:00:37	556932217212	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-09-11T10:23:33	5569993030037	Elivanete Vicente (2040)	answered	00:00:00	00:05:35 0.00	Terminated by Elivanete Vicente (2040)
2024-09-11T10:23:20	PROTOCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:11 0.00	Elivanete Vicente (2040) was joined
2024-09-11T10:22:34	5569993030037	PROTOCOLO (1000)	answered	00:00:14	00:00:46 0.00	PROTOCOLO (1000) replaced by Elivanete Vicente (2040)
2024-09-11T10:22:02	5569993030037	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-11T10:24:20	556934223966	Geisiele Moraes (1023)	answered	00:00:00	00:03:15 0.00	Terminated by Geisiele Moraes (1023)
2024-09-11T10:24:10	Rodrigo Cavalcante (2011)	Geisiele Moraes (1023)	answered	00:00:03	00:00:08 0.00	Geisiele Moraes (1023) was joined
2024-09-11T10:17:05	556934223966	Rodrigo Cavalcante (2011)	answered	00:00:03	00:07:12 0.00	Rodrigo Cavalcante (2011) replaced by Geisiele Moraes (1023)
2024-09-11T10:17:04	556934223966	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:03 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-09-11T10:16:42	556934223966	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-09-11T10:17:35	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:01:35 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T10:16:02	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	unanswered	00:00:18	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T10:12:11	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:36 0.00	Terminated by Leonardo Marinho (1030)
2024-09-11T10:08:54	Gabriela Garcia da Silva (2021)	0216932143366	unanswered	00:00:49	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T10:05:22	5569993263737	Elivanete Vicente (2040)	answered	00:02:23	00:01:02 0.00	Terminated by Elivanete Vicente (2040)
2024-09-11T10:05:22	5569993263737	Q Registro (8011)	answered	00:00:00	00:02:23 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-11T10:05:03	5569993263737	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-11T10:07:59	Gabriela Garcia da Silva (2021)	0216932143354	unanswered	00:00:35	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T09:58:34	Gabriela Garcia da Silva (2021)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T09:58:13	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-09-11T09:53:50	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:10 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T09:53:22	Gabriela Garcia da Silva (2021)	0216999133554	unanswered	00:00:05	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T09:53:02	Gabriela Garcia da Silva (2021)	EndCall	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-09-11T09:52:55	Gabriela Garcia da Silva (2021)	0216999133554	unanswered	00:00:07	00:00:00 0.00	Route not found
2024-09-11T09:52:42	Bruna Ramires (2012)	VMail (2021)	answered	00:00:00	00:00:05 0.00	Terminated by Brunna Ramires (2012)
2024-09-11T09:52:42	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2021)
2024-09-11T09:37:33	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:20 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T09:36:57	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:04	00:00:32 0.00	Terminated by Leticia Moronha (2072)
2024-09-11T09:35:56	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:48 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T09:33:13	Gabriela Garcia da Silva (2021)	02169992856860	unanswered	00:00:50	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T09:27:31	Gabriela Garcia da Silva (2021)	Leonardo Marinho (1030)	answered	00:00:06	00:03:12 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T09:26:35	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:04	00:00:40 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T09:20:48	Gabriela Garcia da Silva (2021)	08000840996	answered	00:00:02	00:05:26 5.44	Terminated by 08000840996
2024-09-11T09:20:12	Gabriela Garcia da Silva (2021)	02169984889121	unanswered	00:00:18	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-11T09:02:50	5569984894712	Leonardo Marinho (1030)	answered	00:00:03	00:01:12 0.00	Terminated by Leonardo Marinho (1030)
2024-09-11T09:02:19	5569984894712	RG COBRANÃ#A (8004)	answered	00:00:31	00:00:00 0.00	RG COBRANÃ#A (8004) replaced by Leonardo Marinho (1030)

2024-09-11T09:01:31	5569984894712	IVR (8000)	answered	00:00:00	00:00:48 0.00	IVR (8000) replaced by RG COBRANÃA (8004)
2024-09-11T08:44:46	5569993558084	Elivanete Vicente (2040)	answered	00:00:03	00:01:31 0.00	Terminated by Elivanete Vicente (2040)
2024-09-11T08:44:45	5569993558084	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-11T08:44:09	5569993558084	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-11T08:43:07	556932251405	IVR (8000)	answered	00:00:00	00:00:05 0.00	Terminated by 556932251405
2024-09-11T08:18:46	Gabriela Garcia da Silva (2021)	0215130238888	answered	00:00:02	00:07:18 7.30	Terminated by 0215130238888
2024-09-10T16:54:09	5569992561511	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-09-10T16:01:01	Leticia Moronha (2072)	Diego Kroin (3010)	answered	00:00:07	00:01:35 0.00	Terminated by Diego Kroin (3010)
2024-09-10T16:01:54	556932284736	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-09-10T16:00:34	Diego Kroin (3010)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Diego Kroin (3010)
2024-09-10T16:00:34	Diego Kroin (3010)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-09-10T15:43:16	Geisiele Moraes (1023)	Leonardo Marinho (1030)	answered	00:00:06	00:02:10 0.00	Terminated by Leonardo Marinho (1030)
2024-09-10T15:37:21	Diego Kroin (3010)	069984771840	unanswered	00:00:38	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-09-10T15:31:36	Diego Kroin (3010)	069998380179	unanswered	00:00:02	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-09-10T15:31:07	5553981042679	VMail (1000)	answered	00:00:00	00:00:06 0.00	Terminated by 5553981042679
2024-09-10T15:30:46	5553981042679	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-10T15:30:15	5553981042679	RG DESENPORF (8006)	unanswered	00:00:32	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-09-10T15:29:24	5553981042679	IVR (8000)	answered	00:00:00	00:00:50 0.00	IVR (8000) replaced by RG DESENPORF (8006)
2024-09-10T15:22:58	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:28 0.00	Terminated by Leticia Moronha (2072)
2024-09-10T14:53:01	5569992790307	Elivanete Vicente (2040)	answered	00:00:03	00:02:24 0.00	Terminated by 5569992790307
2024-09-10T14:53:00	5569992790307	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-10T14:52:30	5569992790307	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-10T14:44:12	5569984196906	Elivanete Vicente (2040)	answered	00:00:04	00:01:21 0.00	Terminated by Elivanete Vicente (2040)
2024-09-10T14:44:12	5569984196906	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-10T14:43:51	5569984196906	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-10T13:39:36	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:04	00:01:01 0.00	Terminated by Leticia Moronha (2072)
2024-09-10T13:32:24	5569992621150	VMail (5000)	answered	00:00:00	00:00:06 0.00	Terminated by 5569992621150
2024-09-10T13:32:24	5569992621150	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-10T13:32:13	5569992621150	VMail (5000)	answered	00:00:00	00:00:11 0.00	VMail (5000) replaced by CRCRO (5000)
2024-09-10T13:32:13	5569992621150	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-10T13:32:03	5569992621150	VMail (5000)	answered	00:00:00	00:00:10 0.00	VMail (5000) replaced by CRCRO (5000)
2024-09-10T13:32:03	5569992621150	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-10T13:31:58	5569992621150	VMail (1000)	answered	00:00:00	00:00:05 0.00	VMail (1000) replaced by CRCRO (5000)
2024-09-10T13:31:37	5569992621150	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-10T13:31:27	5569992621150	IVR (8007)	answered	00:00:00	00:00:09 0.00	IVR (8007) replaced by PROTOCOLO (1000)
2024-09-10T13:30:53	5569992621150	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by IVR (8007)
2024-09-10T13:28:27	5569992621150	VMail (1000)	answered	00:00:00	00:00:47 0.00	Terminated by 5569992621150
2024-09-10T13:28:06	5569992621150	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-10T13:27:36	5569992621150	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-10T13:25:42	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:07	00:02:08 0.00	Terminated by Leticia Moronha (2072)
2024-09-10T13:26:32	5569992621150	VMail (1000)	answered	00:00:00	00:00:21 0.00	Terminated by VMail (1000)
2024-09-10T13:26:10	5569992621150	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-10T13:25:38	5569992621150	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-10T11:53:29	5569984632260	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-09-10T11:50:04	5569992973111	IVR (8000)	unanswered	00:00:01	00:00:13 0.00	Break time, forwarded to PBX
2024-09-10T11:47:02	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:05	00:00:52 0.00	Terminated by Leticia Moronha (2072)
2024-09-10T10:44:11	556536670638	Cezarnildo Silva (1020)	answered	00:00:06	00:02:45 0.00	Terminated by Cezarnildo Silva (1020)
2024-09-10T10:44:10	556536670638	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:07 0.00	Q FiscalizaÃ§Ão (8009) replaced by Cezarnildo Silva (1020)
2024-09-10T10:43:52	556536670638	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-09-10T10:43:09	556536670638	VMail (2011)	answered	00:00:00	00:00:23 0.00	Terminated by 556536670638
2024-09-10T10:42:41	PROTOCOLO (1000)	VMail (2011)	answered	00:00:00	00:00:27 0.00	VMail (2011) was joined
2024-09-10T10:42:41	PROTOCOLO (1000)	Rodrigo Cavalcante (2011)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2011)
2024-09-10T10:40:23	556536670638	PROTOCOLO (1000)	answered	00:00:04	00:02:41 0.00	PROTOCOLO (1000) replaced by VMail (2011)
2024-09-10T10:39:52	556536670638	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-10T10:41:21	PROTOCOLO (1000)	VMail (2011)	answered	00:00:00	00:01:06 0.00	Terminated by VMail (2011)
2024-09-10T10:41:21	PROTOCOLO (1000)	Rodrigo Cavalcante (2011)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2011)



2024-09-10T10:18:40	559131812013	Leonardo Marinho (1030)	answered	00:00:00	00:06:30 0.00	Terminated by 559131812013
2024-09-10T10:18:25	PROTOCOLO (1000)	Leonardo Marinho (1030)	answered	00:00:05	00:00:10 0.00	Leonardo Marinho (1030) was joined
2024-09-10T10:17:43	559131812013	PROTOCOLO (1000)	answered	00:00:15	00:00:42 0.00	PROTOCOLO (1000) replaced by Leonardo Marinho (1030)
2024-09-10T10:17:09	559131812013	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-10T10:00:08	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:05	00:01:26 0.00	Terminated by Ariane Quintela (2080)
2024-09-10T09:03:34	556933226506	Cezarnildo Silva (1020)	answered	00:00:05	00:03:08 0.00	Terminated by 556933226506
2024-09-10T09:03:32	556933226506	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:07 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Cezarnildo Silva (1020)
2024-09-10T09:03:23	556933226506	IVR (8007)	answered	00:00:00	00:00:09 0.00	IVR (8007) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-09-10T09:02:45	556933226506	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by IVR (8007)
2024-09-10T08:56:43	556135516815	Bruna Ramires (2012)	answered	00:00:00	00:02:21 0.00	Terminated by Brunna Ramires (2012)
2024-09-10T08:56:37	Elivanete Vicente (2040)	Bruna Ramires (2012)	answered	00:00:05	00:00:02 0.00	Bruna Ramires (2012) was joined
2024-09-10T08:55:29	556135516815	Elivanete Vicente (2040)	answered	00:00:04	00:01:11 0.00	Elivanete Vicente (2040) replaced by Brunna Ramires (2012)
2024-09-10T08:55:20	556135516815	IVR (8000)	answered	00:00:00	00:00:09 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-09-10T08:54:36	556135516815	VMail (2021)	answered	00:00:00	00:00:14 0.00	Terminated by 556135516815
2024-09-10T08:54:15	556135516815	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-09-10T08:53:42	556135516815	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-09-10T08:52:06	Leonardo Marinho (1030)	069992333865	answered	00:00:08	00:00:08 0.13	Terminated by Leonardo Marinho (1030)
2024-09-10T08:51:46	Leonardo Marinho (1030)	069992333865	answered	00:00:08	00:00:10 0.16	Terminated by Leonardo Marinho (1030)
2024-09-10T08:51:40	Leonardo Marinho (1030)	069992333865	unanswered	00:00:04	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-10T08:43:44	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:06	00:01:33 0.00	Terminated by Leticia Moronha (2072)
2024-09-10T08:42:51	Leticia Moronha (2072)	VMail (1042)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-09-10T08:42:50	Leticia Moronha (2072)	Railene Amaral (1042)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1042)
2024-09-10T08:39:56	Leticia Moronha (2072)	Lucila Jessica Almeida (1026)	answered	00:00:09	00:01:33 0.00	Terminated by Lucila Jessica Almeida (1026)
2024-09-10T08:39:19	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-09-10T08:31:05	Leonardo Marinho (1030)	Leticia Moronha (2072)	answered	00:00:11	00:01:20 0.00	Terminated by Leticia Moronha (2072)
2024-09-10T08:30:53	Leonardo Marinho (1030)	20	answered	00:00:00	00:00:04 0.00	Target not found
2024-09-09T16:17:32	5565992297995	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-09-09T16:17:05	5565992297995	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-09-09T16:07:40	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:03	00:00:25 0.00	Terminated by Leticia Moronha (2072)
2024-09-09T16:03:52	551151168291	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-09-09T16:03:04	551151168291	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-09-09T15:48:39	LiveChat	Conference (7000)	answered	00:00:00	00:01:27 0.00	Terminated by Conference (7000)
2024-09-09T15:48:29	LiveChat	Conference (7000)	answered	00:00:00	00:00:10 0.00	Terminated by LiveChat
2024-09-09T15:44:43	Leonardo Marinho (1030)	Leticia Moronha (2072)	answered	00:00:15	00:00:56 0.00	Terminated by Leonardo Marinho (1030)
2024-09-09T15:31:36	Leonardo Marinho (1030)	Carlos Filho (1052)	answered	00:00:06	00:00:20 0.00	Terminated by Leonardo Marinho (1030)
2024-09-09T15:08:37	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:25 0.00	Terminated by Leticia Moronha (2072)
2024-09-09T14:38:20	5569984194146	Rodrigo Cavalcante (2011)	answered	00:00:05	00:05:45 0.00	Terminated by 5569984194146
2024-09-09T14:38:19	5569984194146	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:06 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-09-09T14:38:02	5569984194146	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-09-09T14:27:06	Bruna Ramires (2012)	Leonardo Marinho (1030)	answered	00:00:03	00:04:34 0.00	Terminated by Leonardo Marinho (1030)
2024-09-09T14:30:03	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:04	00:00:06 0.00	Terminated by PROTOCOLO (1000)
2024-09-09T14:25:27	Leonardo Marinho (1030)	VMail (2012)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-09-09T14:25:06	Leonardo Marinho (1030)	Bruna Ramires (2012)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2012)
2024-09-09T14:14:22	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:06	00:00:13 0.00	Terminated by Rubis Junior (1011)
2024-09-09T14:04:41	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:04	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-09-09T14:01:19	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:18 0.00	Terminated by Leticia Moronha (2072)
2024-09-09T14:00:35	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:35 0.00	Terminated by Leticia Moronha (2072)
2024-09-09T14:00:29	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-09-09T13:39:29	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:54 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-09T10:37:26	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:05	00:00:28 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-09T10:15:03	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:39 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-09T10:08:08	Carlos Filho (1052)	Leticia Moronha (2072)	answered	00:00:03	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-09-09T10:05:10	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:05	00:00:50 0.00	Terminated by Leticia Moronha (2072)
2024-09-09T09:52:35	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:05	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-09-09T09:49:28	Rubis Junior (1011)	Leticia Moronha (2072)	answered	00:00:03	00:00:39 0.00	Terminated by Rubis Junior (1011)
2024-09-09T09:48:51	Leticia Moronha (2072)	Rubis Junior (1011)	unanswered	00:00:20	00:00:00 0.00	Terminated by Leticia Moronha (2072)

2024-09-09T09:33:19	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:00:40 0.00	Terminated by Leticia Moronha (2072)
2024-09-09T08:55:26	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:26 0.00	Terminated by Leticia Moronha (2072)
2024-09-09T08:55:23	Leticia Moronha (2072)	EndCall	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-09T08:40:33	Diego Kroin (3010)	06935368942	answered	00:00:09	00:01:37 1.61	Terminated by Diego Kroin (3010)
2024-09-09T08:16:56	Diego Kroin (3010)	06935353133	unanswered	00:00:20	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-09-09T08:10:55	Diego Kroin (3010)	06935353133	unanswered	00:00:22	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-09-09T08:07:54	Diego Kroin (3010)	06935353133	unanswered	00:00:24	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-09-06T17:28:42	Elivanete Vicente (2040)	Leticia Freitas (2000)	answered	00:00:05	00:00:15 0.00	Terminated by Leticia Freitas (2000)
2024-09-06T17:12:59	Cristhiane Machado (1040)	06530523834	answered	00:00:09	00:03:11 3.18	Terminated by Cristhiane Machado (1040)
2024-09-06T17:10:22	Cristhiane Machado (1040)	06530523834	answered	00:00:09	00:02:03 2.05	Terminated by Cristhiane Machado (1040)
2024-09-06T16:56:16	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:00:13 0.00	Terminated by Leticia Freitas (2000)
2024-09-06T16:53:18	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:07	00:02:02 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-06T16:46:00	5569993239639	Daniela Sales (1032)	answered	00:00:05	00:04:38 0.00	Terminated by Daniela Sales (1032)
2024-09-06T16:46:00	5569993239639	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-09-06T16:45:41	5569993239639	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-09-06T16:44:59	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:02:41 0.00	Terminated by Leticia Freitas (2000)
2024-09-06T16:32:08	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:02 0.00	Terminated by Leonardo Marinho (1030)
2024-09-06T16:23:42	Gabriela Garcia da Silva (2021)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-06T16:23:21	Gabriela Garcia da Silva (2021)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-09-06T16:18:43	Cristhiane Machado (1040)	06133149600	answered	00:00:16	00:00:28 0.47	Terminated by Cristhiane Machado (1040)
2024-09-06T16:18:29	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-09-06T16:18:28	Cristhiane Machado (1040)	06133149600	unanswered	00:00:01	00:00:00 0.00	Not available
2024-09-06T16:13:28	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:18	00:00:11 0.00	Terminated by Cristhiane Machado (1040)
2024-09-06T16:00:43	Leonardo Marinho (1030)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-09-06T15:59:59	Leonardo Marinho (1030)	069984149431	unanswered	00:00:43	00:00:00 0.00	Busy, forwarded to PBX
2024-09-06T15:43:29	Gabriela Garcia da Silva (2021)	0215130238888	answered	00:00:02	00:04:32 4.53	Terminated by Gabriela Garcia da Silva (2021)
2024-09-06T15:38:43	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:06	00:00:10 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-06T15:37:01	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:12 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-06T15:28:45	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:16	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-06T15:12:40	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-09-06T15:02:36	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:07	00:02:21 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-06T15:01:13	Gabriela Garcia da Silva (2021)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-06T15:00:52	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-09-06T14:59:21	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:02	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-09-06T14:58:06	Leonardo Marinho (1030)	Elivanete Vicente (2040)	answered	00:00:03	00:00:32 0.00	Terminated by Leonardo Marinho (1030)
2024-09-06T14:42:06	Daniela Sales (1032)	EndCall	answered	00:00:00	00:00:08 0.00	Terminated by Daniela Sales (1032)
2024-09-06T14:41:34	Daniela Sales (1032)	069999143281	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-09-06T14:25:12	5553981042679	VMail (1000)	answered	00:00:00	00:00:07 0.00	Terminated by 5553981042679
2024-09-06T14:24:51	5553981042679	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-06T14:24:10	5553981042679	IVR (8000)	answered	00:00:00	00:00:41 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-06T14:02:28	5592991584228	IVR (8000)	answered	00:00:00	00:00:15 0.00	Terminated by 5592991584228
2024-09-06T14:01:41	Leonardo Marinho (1030)	092991584228	unanswered	00:00:45	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-06T14:01:17	Leonardo Marinho (1030)	EndCall	answered	00:00:00	00:00:08 0.00	No Route Exists
2024-09-06T14:00:45	Leonardo Marinho (1030)	092991584228	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-09-06T13:58:35	Silvano Sabino (2010)	Elivanete Vicente (2040)	answered	00:00:10	00:00:14 0.00	Terminated by Elivanete Vicente (2040)
2024-09-06T13:45:35	5569992155473	Rodrigo Cavalcante (2011)	answered	00:00:00	00:03:26 0.00	Terminated by 5569992155473
2024-09-06T13:45:11	PROTOCOLO (1000)	Rodrigo Cavalcante (2011)	answered	00:00:09	00:00:15 0.00	Rodrigo Cavalcante (2011) was joined
2024-09-06T13:44:29	5569992155473	PROTOCOLO (1000)	answered	00:00:03	00:01:03 0.00	PROTOCOLO (1000) replaced by Rodrigo Cavalcante (2011)
2024-09-06T13:43:27	5569992155473	IVR (8000)	answered	00:00:00	00:01:01 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-06T13:33:54	Elivanete Vicente (2040)	Silvano Sabino (2010)	answered	00:00:03	00:02:48 0.00	Terminated by Silvano Sabino (2010)
2024-09-06T13:30:20	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:06	00:00:49 0.00	Terminated by Cristhiane Machado (1040)
2024-09-06T13:23:32	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:00:46 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-06T12:01:29	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by PROTOCOLO (1000)
2024-09-06T12:01:29	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-09-06T11:54:17	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:01:21 0.00	Terminated by Leticia Moronha (2072)
2024-09-06T11:42:13	Gabriela Garcia da Silva (2021)	0215130238888	answered	00:00:02	00:03:49 3.81	Terminated by Gabriela Garcia da Silva (2021)

2024-09-06T11:35:48	Gabriela Garcia da Silva (2021)	0215130238888	answered	00:00:02	00:01:23 1.38	Terminated by Gabriela Garcia da Silva (2021)
2024-09-06T11:35:30	Gabriela Garcia da Silva (2021)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-06T11:35:27	Gabriela Garcia da Silva (2021)	021555130238888	unanswered	00:00:04	00:00:00 0.00	Busy, forwarded to PBX
2024-09-06T11:31:47	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:19 0.00	Terminated by Leticia Moronha (2072)
2024-09-06T11:05:56	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:04	00:06:50 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-06T11:05:55	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:15	00:00:23 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-06T10:31:10	5569999407215	Cezarnildo Silva (1020)	answered	00:00:07	00:02:01 0.00	Terminated by Cezarnildo Silva (1020)
2024-09-06T10:31:09	5569999407215	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:07 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Cezarnildo Silva (1020)
2024-09-06T10:30:48	5569999407215	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-09-06T10:30:43	5569992889137	Rodrigo Cavalcante (2011)	answered	00:00:07	00:01:46 0.00	Terminated by 5569992889137
2024-09-06T10:26:20	5569992889137	Elivanete Vicente (2040)	answered	00:00:06	00:04:17 0.00	Elivanete Vicente (2040) replaced by Rodrigo Cavalcante (2011)
2024-09-06T10:26:20	5569992889137	Q Registro (8011)	answered	00:00:00	00:00:06 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-06T10:25:48	5569992889137	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-06T10:30:41	Elivanete Vicente (2040)	Rodrigo Cavalcante (2011)	unanswered	00:00:02	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-09-06T10:18:31	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:07	00:00:10 0.00	Terminated by Carlos Filho (1052)
2024-09-06T10:18:17	Leticia Freitas (2000)	Carlos Filho (1052)	unanswered	00:00:07	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-09-06T09:58:27	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-09-06T09:58:06	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-09-06T09:55:52	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:02:35 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-06T09:49:41	Cristhiane Machado (1040)	0216232402203	answered	00:00:13	00:01:47 1.78	Terminated by Cristhiane Machado (1040)
2024-09-06T09:48:38	Cristhiane Machado (1040)	0216232402203	unanswered	00:00:25	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-06T09:48:21	Cristhiane Machado (1040)	02132402203	unanswered	00:00:07	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-06T09:47:58	Cristhiane Machado (1040)	02132402238	unanswered	00:00:08	00:00:00 0.00	Route not found
2024-09-06T09:47:13	Cristhiane Machado (1040)	32402238	answered	00:00:00	00:00:04 0.00	Target not found
2024-09-06T09:46:51	Cristhiane Machado (1040)	6232402203	answered	00:00:00	00:00:04 0.00	Target not found
2024-09-06T09:42:28	Cristhiane Machado (1040)	32402238	answered	00:00:00	00:00:04 0.00	Target not found
2024-09-06T09:42:07	Cristhiane Machado (1040)	6232402238	answered	00:00:00	00:00:04 0.00	Target not found
2024-09-06T09:41:43	Cristhiane Machado (1040)	6232402238	answered	00:00:00	00:00:04 0.00	Target not found
2024-09-06T09:39:25	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:12 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-06T08:49:57	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:05	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-06T08:36:15	5569984068625	Rodrigo Cavalcante (2011)	answered	00:00:04	00:02:04 0.00	Terminated by 5569984068625
2024-09-06T08:36:15	5569984068625	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:04 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-09-06T08:35:56	5569984068625	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-09-06T08:26:38	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:04	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-09-06T08:19:35	5569992822648	Rodrigo Cavalcante (2011)	answered	00:00:05	00:06:39 0.00	Terminated by 5569992822648
2024-09-06T08:19:34	5569992822648	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:06 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-09-06T08:19:10	5569992822648	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-09-06T07:52:45	5569992822648	IVR (8000)	unanswered	00:00:00	00:00:13 0.00	Out of office, forwarded to PBX
2024-09-05T16:45:19	5569993228825	VMail (5000)	answered	00:00:00	00:00:05 0.00	Terminated by 5569993228825
2024-09-05T16:45:19	5569993228825	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-05T16:45:13	5569993228825	VMail (5000)	answered	00:00:00	00:00:05 0.00	VMail (5000) replaced by CRCRO (5000)
2024-09-05T16:45:13	5569993228825	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-05T16:45:02	5569993228825	VMail (1000)	answered	00:00:00	00:00:11 0.00	VMail (1000) replaced by CRCRO (5000)
2024-09-05T16:44:41	5569993228825	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-05T16:44:17	5569993228825	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-05T16:41:43	5569993228825	IVR (8000)	answered	00:00:00	00:00:43 0.00	Terminated by 5569993228825
2024-09-05T16:41:24	5569993228825	VMail (5000)	answered	00:00:00	00:00:12 0.00	Terminated by 5569993228825
2024-09-05T16:41:24	5569993228825	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-05T16:41:08	5569993228825	VMail (5000)	answered	00:00:00	00:00:16 0.00	VMail (5000) replaced by CRCRO (5000)
2024-09-05T16:41:08	5569993228825	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-05T16:40:57	5569993228825	VMail (5000)	answered	00:00:00	00:00:11 0.00	VMail (5000) replaced by CRCRO (5000)
2024-09-05T16:40:57	5569993228825	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-05T16:40:43	5569993228825	VMail (1000)	answered	00:00:00	00:00:14 0.00	VMail (1000) replaced by CRCRO (5000)
2024-09-05T16:40:22	5569993228825	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-05T16:39:48	5569993228825	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-05T16:25:14	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:36 0.00	Terminated by Viven Ane Medeiros (2020)

2024-09-05T16:19:31	Cristhiane Machado (1040)	VMail (2020)	answered	00:00:00	00:00:04	0.00	Terminated by Cristhiane Machado (1040)
2024-09-05T16:19:31	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00	0.00	Busy, forwarded to VMail (2020)
2024-09-05T16:16:42	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:09	00:00:46	0.00	Terminated by Leticia Moronha (2072)
2024-09-05T16:03:35	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:04	00:00:52	0.00	Terminated by Silvano Sabino (2010)
2024-09-05T16:03:11	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:19	0.00	Terminated by Leticia Moronha (2072)
2024-09-05T15:54:40	Viven Ane Medeiros (2020)	Ariane Quintela (2080)	answered	00:00:05	00:00:18	0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-05T15:48:14	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:04	00:00:11	0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-05T15:33:51	5569999849474	Elivanete Vicente (2040)	answered	00:00:03	00:01:54	0.00	Terminated by Elivanete Vicente (2040)
2024-09-05T15:33:51	5569999849474	Q Registro (8011)	answered	00:00:00	00:00:03	0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-05T15:33:31	5569999849474	IVR (8000)	answered	00:00:00	00:00:20	0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-05T15:24:17	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:24	0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-05T15:10:14	Cristhiane Machado (1040)	06530523834	answered	00:00:09	00:02:01	2.01	Terminated by Cristhiane Machado (1040)
2024-09-05T15:08:52	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:01:06	0.00	Terminated by Cristhiane Machado (1040)
2024-09-05T15:05:45	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:04	00:01:16	0.00	Terminated by Cristhiane Machado (1040)
2024-09-05T15:03:27	Silvano Sabino (2010)	Leonardo Marinho (1030)	answered	00:00:05	00:01:20	0.00	Terminated by Silvano Sabino (2010)
2024-09-05T15:04:42	Cristhiane Machado (1040)	VMail (2080)	answered	00:00:00	00:00:05	0.00	Terminated by Cristhiane Machado (1040)
2024-09-05T15:04:21	Cristhiane Machado (1040)	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2080)
2024-09-05T15:04:09	Cristhiane Machado (1040)	VMail (2010)	answered	00:00:00	00:00:04	0.00	Terminated by Cristhiane Machado (1040)
2024-09-05T15:03:48	Cristhiane Machado (1040)	Silvano Sabino (2010)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2010)
2024-09-05T15:00:04	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:05	00:00:51	0.00	Terminated by Cristhiane Machado (1040)
2024-09-05T14:58:31	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	answered	00:00:04	00:01:23	0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-05T14:57:39	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:38	0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-05T14:34:50	5553984529302	IVR (8000)	answered	00:00:00	00:01:03	0.00	Terminated by 5553984529302
2024-09-05T14:28:14	Cristhiane Machado (1040)	06232402209	answered	00:00:14	00:02:06	2.09	Terminated by Cristhiane Machado (1040)
2024-09-05T14:22:55	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:07	0.00	Terminated by Leticia Freitas (2000)
2024-09-05T14:17:02	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:12	00:00:31	0.00	Terminated by Leticia Freitas (2000)
2024-09-05T14:12:26	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:05	00:00:36	0.00	Terminated by Leonardo Marinho (1030)
2024-09-05T14:04:19	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:01:49	0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-05T13:59:43	Silvano Sabino (2010)	Cristhiane Machado (1040)	answered	00:00:07	00:05:30	0.00	Terminated by Cristhiane Machado (1040)
2024-09-05T14:01:29	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	unanswered	00:00:17	00:00:00	0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-05T14:01:19	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:03	0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-05T14:01:19	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (2030)
2024-09-05T13:56:29	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:08	00:00:46	0.00	Terminated by Leticia Freitas (2000)
2024-09-05T11:57:09	Leticia Moronha (2072)	Leonardo Marinho (1030)	unanswered	00:00:14	00:00:00	0.00	Terminated by Leticia Moronha (2072)
2024-09-05T11:48:36	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	answered	00:00:07	00:02:06	0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-05T11:44:02	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:04	00:01:50	0.00	Terminated by Leticia Moronha (2072)
2024-09-05T11:39:31	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:06	00:00:59	0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-05T11:27:18	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:13	00:00:07	0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-05T11:27:03	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:01	00:00:00	0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-05T11:23:29	Silvano Sabino (2010)	Leticia Moronha (2072)	answered	00:00:05	00:01:04	0.00	Terminated by Leticia Moronha (2072)
2024-09-05T11:23:22	Silvano Sabino (2010)	EndCall	answered	00:00:00	00:00:00	0.00	Terminated by Silvano Sabino (2010)
2024-09-05T11:20:45	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:05	00:01:18	0.00	Terminated by Diego Kroin (3010)
2024-09-05T11:14:31	Diego Kroin (3010)	Geisiele Moraes (1023)	answered	00:00:04	00:01:05	0.00	Terminated by Diego Kroin (3010)
2024-09-05T11:08:09	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:04	00:01:12	0.00	Terminated by Leticia Moronha (2072)
2024-09-05T11:07:42	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:03	0.00	Terminated by Leticia Moronha (2072)
2024-09-05T11:07:21	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2040)
2024-09-05T10:42:57	556135516815	Bruna Ramires (2012)	answered	00:00:04	00:15:12	0.00	Terminated by Bruna Ramires (2012)
2024-09-05T10:42:24	556135516815	IVR (8000)	answered	00:00:00	00:00:33	0.00	IVR (8000) replaced by Bruna Ramires (2012)
2024-09-05T10:47:37	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:04	00:01:38	0.00	Terminated by Diego Kroin (3010)
2024-09-05T10:46:39	Leticia Moronha (2072)	Diego Kroin (3010)	unanswered	00:00:49	00:00:00	0.00	Terminated by Leticia Moronha (2072)
2024-09-05T10:41:52	556135516815	VMail (2021)	answered	00:00:00	00:00:24	0.00	Terminated by 556135516815
2024-09-05T10:41:31	556135516815	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2021)
2024-09-05T10:40:25	556135516815	IVR (8000)	answered	00:00:00	00:01:05	0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-09-05T10:34:38	556135516815	IVR (8000)	answered	00:00:00	00:01:11	0.00	Terminated by 556135516815
2024-09-05T10:25:04	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:17	00:00:05	0.00	Terminated by Elivanete Vicente (2040)
2024-09-05T10:20:57	Leticia Moronha (2072)	Diego Kroin (3010)	answered	00:00:04	00:02:40	0.00	Terminated by Diego Kroin (3010)

2024-09-05T10:20:16	Leticia Moronha (2072)	Diego Kroin (3010)	unanswered	00:00:32	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-05T10:19:04	Leticia Moronha (2072)	Diego Kroin (3010)	unanswered	00:01:09	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-05T10:14:47	5569984068625	Lidia Fernandes (3020)	answered	00:00:08	00:00:47 0.00	Terminated by Lidia Fernandes (3020)
2024-09-05T10:09:46	5569984068625	Diego Kroin (3010)	unanswered	00:05:01	00:00:00 0.00	No answer, forwarded to Lidia Fernandes (3020)
2024-09-05T10:09:17	5569984068625	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-09-05T10:09:33	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:12	00:00:07 0.00	Terminated by Leticia Moronha (2072)
2024-09-05T09:42:29	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:01:52 0.00	Terminated by Leticia Moronha (2072)
2024-09-05T09:26:15	Elivanete Vicente (2040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-09-05T09:25:54	Elivanete Vicente (2040)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-09-05T09:24:07	Elivanete Vicente (2040)	VMail (2072)	answered	00:00:00	00:00:01 0.00	Terminated by Elivanete Vicente (2040)
2024-09-05T09:23:46	Elivanete Vicente (2040)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-09-05T09:06:22	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:08 0.00	Terminated by Ariane Quintela (2080)
2024-09-05T09:04:33	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:04	00:00:18 0.00	Terminated by Leticia Moronha (2072)
2024-09-05T09:00:03	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:03	00:03:41 0.00	Terminated by Cristhiane Machado (1040)
2024-09-05T09:02:16	Leonardo Marinho (1030)	Cristhiane Machado (1040)	unanswered	00:00:20	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-05T08:58:20	Leticia Moronha (2072)	VMail (2075)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-09-05T08:57:59	Leticia Moronha (2072)	Fabio Filho (2075)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2075)
2024-09-05T08:50:15	5569984467257	Daniela Sales (1032)	answered	00:00:11	00:03:03 0.00	Terminated by 5569984467257
2024-09-05T08:50:15	5569984467257	Q Cobrança (8010)	answered	00:00:00	00:00:11 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-09-05T08:49:51	5569984467257	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-09-05T08:49:45	556934226943	Cezarnildo Silva (1020)	answered	00:00:00	00:02:59 0.00	Terminated by 556934226943
2024-09-05T08:49:24	PROTOCOLO (1000)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:18 0.00	Cezarnildo Silva (1020) was joined
2024-09-05T08:48:24	556934226943	PROTOCOLO (1000)	answered	00:00:14	00:01:07 0.00	PROTOCOLO (1000) replaced by Cezarnildo Silva (1020)
2024-09-05T08:47:51	556934226943	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-05T08:50:21	Leticia Moronha (2072)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-09-05T08:50:00	Leticia Moronha (2072)	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-09-05T08:45:48	556921834000	IVR (8000)	answered	00:00:00	00:00:10 0.00	Terminated by 556921834000
2024-09-05T08:43:44	556921834000	VMail (5000)	answered	00:00:00	00:00:47 0.00	Terminated by VMail (5000)
2024-09-05T08:43:44	556921834000	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-05T08:43:26	556921834000	VMail (5000)	answered	00:00:00	00:00:18 0.00	VMail (5000) replaced by CRCRO (5000)
2024-09-05T08:43:26	556921834000	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-05T08:43:03	556921834000	VMail (1000)	answered	00:00:00	00:00:22 0.00	VMail (1000) replaced by CRCRO (5000)
2024-09-05T08:42:42	556921834000	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-05T08:42:09	556921834000	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-05T08:37:35	Lidia Fernandes (3020)	5569993398046	answered	00:00:00	00:00:04 0.00	Target not found
2024-09-05T08:02:16	5569993398046	Lidia Fernandes (3020)	answered	00:00:10	00:01:51 0.00	Terminated by 5569993398046
2024-09-05T08:01:15	5569993398046	Q Cobrança (8010)	answered	00:00:00	00:01:11 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-09-05T08:00:40	5569993398046	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-09-04T16:44:20	Carlos Filho (1052)	Bruna Ramires (2012)	answered	00:00:05	00:00:27 0.00	Terminated by Brunu Ramires (2012)
2024-09-04T16:41:49	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:06	00:02:15 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T16:39:44	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:02	00:00:49 0.00	Terminated by Ariane Quintela (2080)
2024-09-04T16:35:33	Leticia Moronha (2072)	Leonardo Marinho (1030)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-04T16:30:53	5569999547464	Geisiele Moraes (1023)	answered	00:00:00	00:01:55 0.00	Terminated by 5569999547464
2024-09-04T16:30:31	PROTOCOLO (1000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:18 0.00	Geisiele Moraes (1023) was joined
2024-09-04T16:29:23	5569999547464	PROTOCOLO (1000)	answered	00:00:04	00:01:26 0.00	PROTOCOLO (1000) replaced by Geisiele Moraes (1023)
2024-09-04T16:28:51	5569999547464	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-04T16:32:02	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:05	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-09-04T16:27:06	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:04	00:00:08 0.00	Terminated by Brunu Ramires (2012)
2024-09-04T16:12:51	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:08	00:00:17 0.00	Terminated by Elivanete Vicente (2040)
2024-09-04T16:06:56	554137781700	IVR (8000)	answered	00:00:00	00:00:28 0.00	Terminated by 554137781700
2024-09-04T16:04:33	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-09-04T15:46:09	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:05	00:01:58 0.00	Terminated by Diego Kroin (3010)
2024-09-04T15:39:45	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:04:21 0.00	Terminated by Diego Kroin (3010)
2024-09-04T15:41:38	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:05	00:00:53 0.00	Terminated by Silvano Sabino (2010)
2024-09-04T15:32:06	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:00:08 0.00	Terminated by Ariane Quintela (2080)
2024-09-04T15:01:58	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:01:23 0.00	Terminated by Elivanete Vicente (2040)

2024-09-04T14:56:53	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:04:14 0.00	Terminated by Elivanete Vicente (2040)
2024-09-04T14:57:36	Leonardo Marinho (1030)	069992088620	answered	00:00:04	00:00:06 0.10	Terminated by Leonardo Marinho (1030)
2024-09-04T14:57:25	Leonardo Marinho (1030)	VMail (9999)	answered	00:00:00	00:00:03 0.00	Terminated by Leonardo Marinho (1030)
2024-09-04T14:57:13	Leonardo Marinho (1030)	069992088620	answered	00:00:04	00:00:07 0.11	Terminated by Leonardo Marinho (1030)
2024-09-04T14:56:50	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-09-04T14:54:33	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	unanswered	00:00:19	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-09-04T14:53:49	Leonardo Marinho (1030)	Cristhiane Machado (1040)	unanswered	00:00:14	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-04T14:51:55	Leticia Moronha (2072)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-09-04T14:51:34	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-09-04T14:45:48	Diego Kroin (3010)	Viven Ane Medeiros (2020)	answered	00:00:03	00:02:24 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T14:44:35	Viven Ane Medeiros (2020)	Diego Kroin (3010)	unanswered	00:00:55	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T14:45:08	Diego Kroin (3010)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Diego Kroin (3010)
2024-09-04T14:45:08	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-09-04T14:43:31	Viven Ane Medeiros (2020)	Diego Kroin (3010)	answered	00:00:08	00:00:39 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T14:41:31	Viven Ane Medeiros (2020)	Diego Kroin (3010)	answered	00:00:11	00:01:35 0.00	Terminated by Diego Kroin (3010)
2024-09-04T14:40:38	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:05	00:00:31 0.00	Terminated by Leticia Moronha (2072)
2024-09-04T14:38:08	Geisiele Moraes (1023)	Viven Ane Medeiros (2020)	answered	00:00:18	00:00:37 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T14:25:55	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:11	00:00:06 0.00	Terminated by Cristhiane Machado (1040)
2024-09-04T14:19:11	Leonardo Marinho (1030)	069999793281	answered	00:00:26	00:00:41 0.69	Terminated by 069999793281
2024-09-04T13:58:00	Viven Ane Medeiros (2020)	Geisiele Moraes (1023)	answered	00:00:04	00:06:48 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T13:54:18	Diego Kroin (3010)	Geisiele Moraes (1023)	answered	00:00:07	00:02:35 0.00	Terminated by Diego Kroin (3010)
2024-09-04T13:48:33	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:07 0.00	Terminated by Cristhiane Machado (1040)
2024-09-04T13:43:42	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:00:13 0.00	Terminated by Leticia Freitas (2000)
2024-09-04T13:39:36	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:02:06 0.00	Terminated by Cristhiane Machado (1040)
2024-09-04T13:38:44	Leticia Freitas (2000)	VMail (1040)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-09-04T13:38:23	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-09-04T13:23:22	5566981295751	Elivanete Vicente (2040)	answered	00:00:02	00:06:01 0.00	Terminated by Elivanete Vicente (2040)
2024-09-04T13:23:21	5566981295751	Q Registro (8011)	answered	00:00:00	00:00:02 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-04T13:23:03	5566981295751	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-04T13:21:53	5566981295751	VMail (1000)	answered	00:00:00	00:00:59 0.00	Terminated by 5566981295751
2024-09-04T13:21:31	5566981295751	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-04T13:20:59	5566981295751	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-04T13:18:56	Viven Ane Medeiros (2020)	Geisiele Moraes (1023)	answered	00:00:05	00:01:44 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T13:19:05	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:10	00:00:20 0.00	Terminated by Leticia Freitas (2000)
2024-09-04T13:05:52	Bruna Ramires (2012)	Carlos Filho (1052)	answered	00:00:04	00:01:17 0.00	Terminated by Bruna Ramires (2012)
2024-09-04T11:54:50	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:04	00:00:10 0.00	Terminated by Bruna Ramires (2012)
2024-09-04T11:47:00	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:30 0.00	Terminated by Leticia Moronha (2072)
2024-09-04T11:37:03	5569984373413	Geisiele Moraes (1023)	answered	00:00:00	00:06:50 0.00	Terminated by 5569984373413
2024-09-04T11:36:45	Leonardo Marinho (1030)	Geisiele Moraes (1023)	answered	00:00:06	00:00:12 0.00	Geisiele Moraes (1023) was joined
2024-09-04T11:36:16	5569984373413	Leonardo Marinho (1030)	answered	00:00:03	00:00:44 0.00	Leonardo Marinho (1030) replaced by Geisiele Moraes (1023)
2024-09-04T11:35:46	5569984373413	Q Cobrança (8010)	answered	00:00:00	00:00:33 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-09-04T11:35:23	5569984373413	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-09-04T11:36:48	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:08	00:01:35 0.00	Terminated by Leticia Freitas (2000)
2024-09-04T11:31:23	Leonardo Marinho (1030)	Carlos Filho (1052)	answered	00:00:05	00:01:04 0.00	Terminated by Leonardo Marinho (1030)
2024-09-04T11:23:13	5569984373413	Daniela Sales (1032)	answered	00:00:00	00:03:21 0.00	Terminated by Daniela Sales (1032)
2024-09-04T11:22:50	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:05	00:00:18 0.00	Daniela Sales (1032) was joined
2024-09-04T11:16:59	5569984373413	Elivanete Vicente (2040)	answered	00:00:21	00:05:53 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-09-04T11:16:58	5569984373413	Q Registro (8011)	answered	00:00:00	00:00:21 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-04T11:16:29	5569984373413	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-04T11:24:03	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:06	00:01:08 0.00	Terminated by Ariane Quintela (2080)
2024-09-04T11:21:02	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:04	00:01:19 0.00	Terminated by Silvano Sabino (2010)
2024-09-04T11:18:07	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:52 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T11:17:48	Leonardo Marinho (1030)	069981129497	unanswered	00:00:12	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-04T11:17:24	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-09-04T11:17:11	Cristhiane Machado (1040)	06232402203	unanswered	00:00:03	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-04T11:17:04	Cristhiane Machado (1040)	06232402203	unanswered	00:00:03	00:00:00 0.00	Terminated by Cristhiane Machado (1040)

2024-09-04T11:00:47	556933011070	Elivanete Vicente (2040)	answered	00:00:03	00:09:28 0.00	Terminated by Elivanete Vicente (2040)
2024-09-04T11:00:47	556933011070	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-04T11:00:22	556933011070	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-04T11:07:14	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:05	00:01:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T11:02:30	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:05	00:01:20 0.00	Terminated by Carlos Filho (1052)
2024-09-04T11:00:13	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:00:36 0.00	Terminated by Leticia Freitas (2000)
2024-09-04T10:57:18	556933011070	Rodrigo Cavalcante (2011)	answered	00:00:04	00:02:39 0.00	Terminated by 556933011070
2024-09-04T10:57:18	556933011070	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:04 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-09-04T10:56:59	556933011070	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-09-04T10:53:32	Leonardo Marinho (1030)	069992427128	answered	00:00:35	00:00:07 0.11	Terminated by Leonardo Marinho (1030)
2024-09-04T10:52:44	Leonardo Marinho (1030)	069992427128	answered	00:00:35	00:00:12 0.20	Terminated by 069992427128
2024-09-04T10:52:07	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:26 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T10:44:20	Cristhiane Machado (1040)	06232402203	answered	00:00:11	00:01:33 1.56	Terminated by Cristhiane Machado (1040)
2024-09-04T10:44:26	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	unanswered	00:00:16	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-09-04T10:44:15	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T10:44:09	Elivanete Vicente (2040)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Elivanete Vicente (2040)
2024-09-04T10:44:09	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-09-04T10:43:44	Viven Ane Medeiros (2020)	VMail (2040)	answered	00:00:00	00:00:21 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T10:43:44	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-09-04T10:43:20	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:03	00:00:20 0.00	Cristhiane Machado (1040) replaced by Elivanete Vicente (2040)
2024-09-04T10:43:41	Cristhiane Machado (1040)	Elivanete Vicente (2040)	unanswered	00:00:02	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-04T10:39:40	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:01:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T10:35:47	Leonardo Marinho (1030)	Leticia Moronha (2072)	answered	00:00:11	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-09-04T10:33:45	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:03	00:01:57 0.00	Terminated by Ariane Quintela (2080)
2024-09-04T10:32:39	5565992461868	VMail (5000)	answered	00:00:00	00:01:16 0.00	Terminated by 5565992461868
2024-09-04T10:32:39	5565992461868	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-04T10:32:33	5565992461868	VMail (5000)	answered	00:00:00	00:00:06 0.00	VMail (5000) replaced by CRCRO (5000)
2024-09-04T10:32:33	5565992461868	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-04T10:32:31	5565992461868	VMail (5000)	answered	00:00:00	00:00:02 0.00	VMail (5000) replaced by CRCRO (5000)
2024-09-04T10:32:31	5565992461868	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-04T10:32:19	5565992461868	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-09-04T10:32:19	5565992461868	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-04T10:32:00	5565992461868	VMail (1000)	answered	00:00:00	00:00:19 0.00	VMail (1000) replaced by CRCRO (5000)
2024-09-04T10:31:39	5565992461868	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-04T10:31:05	5565992461868	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-04T10:31:01	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:24 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T10:31:01	Leonardo Marinho (1030)	069981129497	unanswered	00:00:14	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-09-04T10:29:17	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:03	00:00:21 0.00	Terminated by Leticia Freitas (2000)
2024-09-04T10:28:52	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:10	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-09-04T10:24:04	Cristhiane Machado (1040)	06530523834	answered	00:00:09	00:04:42 4.70	Terminated by Cristhiane Machado (1040)
2024-09-04T10:28:11	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:12	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-09-04T10:27:29	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:03	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-09-04T10:27:04	Leticia Freitas (2000)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-09-04T10:26:43	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-09-04T10:25:49	Leticia Freitas (2000)	VMail (1040)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-09-04T10:25:28	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-09-04T10:25:06	Leticia Freitas (2000)	VMail (1040)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-09-04T10:24:45	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-09-04T10:19:49	Lidia Fernandes (3020)	Viven Ane Medeiros (2020)	answered	00:00:05	00:01:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T10:16:41	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:06	00:00:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T10:07:46	Cristhiane Machado (1040)	06133149600	answered	00:00:08	00:08:31 8.52	Terminated by Cristhiane Machado (1040)
2024-09-04T10:03:30	Cristhiane Machado (1040)	Leonardo Marinho (1030)	answered	00:00:04	00:01:17 0.00	Terminated by Cristhiane Machado (1040)
2024-09-04T10:01:30	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:07	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-09-04T09:50:24	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:07	00:00:28 0.00	Terminated by Leticia Moronha (2072)
2024-09-04T09:46:58	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:03	00:03:31 0.00	Terminated by Leonardo Marinho (1030)
2024-09-04T09:49:26	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:04	00:00:53 0.00	Terminated by Leticia Moronha (2072)

2024-09-04T09:49:03	Leticia Moronha (2072)	Leonardo Marinho (1030)	unanswered	00:00:19	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-04T09:48:59	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-09-04T09:43:33	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:07	00:01:33 0.00	Terminated by Leticia Moronha (2072)
2024-09-04T09:44:18	5592991584228	Elivanete Vicente (2040)	answered	00:00:03	00:00:49 0.00	Terminated by 5592991584228
2024-09-04T09:44:17	5592991584228	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-04T09:43:42	5592991584228	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-04T09:40:39	5569992088254	Daniela Sales (1032)	answered	00:00:00	00:03:02 0.00	Terminated by 5569992088254
2024-09-04T09:40:18	Leonardo Marinho (1030)	Daniela Sales (1032)	answered	00:00:07	00:00:13 0.00	Daniela Sales (1032) was joined
2024-09-04T09:22:54	5569992088254	Leonardo Marinho (1030)	answered	00:00:02	00:17:42 0.00	Leonardo Marinho (1030) replaced by Daniela Sales (1032)
2024-09-04T09:22:23	5569992088254	RG COBRANÃ#A (8004)	answered	00:00:31	00:00:00 0.00	RG COBRANÃ#A (8004) replaced by Leonardo Marinho (1030)
2024-09-04T09:21:44	5569992088254	IVR (8000)	answered	00:00:00	00:00:39 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-09-04T09:41:06	Leonardo Marinho (1030)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-09-04T09:40:45	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-09-04T09:39:55	Leonardo Marinho (1030)	1033	answered	00:00:00	00:00:15 0.00	Target not found
2024-09-04T09:38:46	Viven Ane Medeiros (2020)	Daniela Sales (1032)	answered	00:00:05	00:00:43 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T09:38:35	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:05	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T09:38:25	Viven Ane Medeiros (2020)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T09:38:04	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-09-04T09:32:51	559131812013	IVR (8000)	answered	00:00:00	00:01:13 0.00	Terminated by IVR (8000)
2024-09-04T09:32:52	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:11	00:00:40 0.00	Terminated by Ariane Quintela (2080)
2024-09-04T09:21:22	5569992088254	Q CobranÃ#sa (8010)	unanswered	00:00:00	00:00:07 0.00	Terminated by 5569992088254
2024-09-04T09:20:47	5569992088254	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q CobranÃ#sa (8010)
2024-09-04T09:15:25	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:05	00:02:58 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T09:14:44	5569993471411	Rodrigo Cavalcante (2011)	answered	00:00:06	00:02:05 0.00	Terminated by 5569993471411
2024-09-04T09:14:06	5569993471411	Cristhiane Machado (1040)	answered	00:00:05	00:00:33 0.00	Cristhiane Machado (1040) replaced by Rodrigo Cavalcante (2011)
2024-09-04T09:14:06	5569993471411	RG DESENPORF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPORF (8006) replaced by Cristhiane Machado (1040)
2024-09-04T09:13:38	5569993471411	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by RG DESENPORF (8006)
2024-09-04T09:14:41	Cristhiane Machado (1040)	Rodrigo Cavalcante (2011)	unanswered	00:00:02	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-04T09:00:54	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:15	00:00:12 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T09:00:40	Viven Ane Medeiros (2020)	Cezarnildo Silva (1020)	unanswered	00:00:02	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-04T08:50:54	5544999752325	Elivanete Vicente (2040)	answered	00:00:03	00:03:22 0.00	Terminated by Elivanete Vicente (2040)
2024-09-04T08:50:54	5544999752325	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-04T08:50:22	5544999752325	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-04T08:42:59	5569999971965	Rodrigo Cavalcante (2011)	answered	00:00:04	00:03:10 0.00	Terminated by 5569999971965
2024-09-04T08:43:31	5569999971965	Q FiscalizaÃ#o (8009)	answered	00:00:00	00:00:04 0.00	Q FiscalizaÃ#o (8009) replaced by Rodrigo Cavalcante (2011)
2024-09-04T08:42:59	5569999971965	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by Q FiscalizaÃ#o (8009)
2024-09-04T08:34:56	Silvano Sabino (2010)	Geisiele Moraes (1023)	answered	00:00:04	00:00:48 0.00	Terminated by Silvano Sabino (2010)
2024-09-03T16:40:28	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:46 0.00	Terminated by Cristhiane Machado (1040)
2024-09-03T16:40:04	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	unanswered	00:00:03	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-03T16:27:47	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:00:49 0.00	Terminated by Cristhiane Machado (1040)
2024-09-03T16:25:47	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:17	00:01:06 0.00	Terminated by Leticia Freitas (2000)
2024-09-03T16:23:05	Bruna Ramires (2012)	Rubis Junior (1011)	answered	00:00:06	00:00:46 0.00	Terminated by Brunu Ramires (2012)
2024-09-03T16:12:14	5569999623199	Cezarnildo Silva (1020)	answered	00:00:05	00:06:18 0.00	Terminated by 5569999623199
2024-09-03T16:12:14	5569999623199	RG FISCALIZAÃ#fo (8005)	answered	00:00:00	00:00:00 0.00	RG FISCALIZAÃ#fo (8005) replaced by Cezarnildo Silva (1020)
2024-09-03T16:11:25	5569999623199	IVR (8000)	answered	00:00:00	00:00:49 0.00	IVR (8000) replaced by RG FISCALIZAÃ#fo (8005)
2024-09-03T16:11:15	5569999623199	IVR (8000)	answered	00:00:00	00:00:01 0.00	Terminated by 5569999623199
2024-09-03T16:06:21	5569992258775	VMail (1000)	answered	00:00:00	00:00:16 0.00	Terminated by 5569992258775
2024-09-03T16:06:00	5569992258775	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-03T16:05:52	5569992258775	IVR (8000)	answered	00:00:00	00:00:07 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-03T16:00:29	5569992258775	Leticia Freitas (2000)	answered	00:00:00	00:04:28 0.00	Terminated by 5569992258775
2024-09-03T16:00:17	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:04	00:00:08 0.00	Leticia Freitas (2000) was joined
2024-09-03T15:59:27	5569992258775	PROTOCOLO (1000)	answered	00:00:07	00:00:55 0.00	PROTOCOLO (1000) replaced by Leticia Freitas (2000)
2024-09-03T15:58:52	5569992258775	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-03T16:04:34	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:03	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-09-03T16:02:19	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:13	00:00:04 0.00	Terminated by Elivanete Vicente (2040)
2024-09-03T15:55:03	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:04	00:00:22 0.00	Terminated by Gabriela Garcia da Silva (2021)



2024-09-03T15:43:19	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:01:04 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-03T15:42:09	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:29 0.00	Terminated by Cristhiane Machado (1040)
2024-09-03T15:36:32	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:07	00:02:16 0.00	Terminated by Leticia Moronha (2072)
2024-09-03T15:34:32	Leonardo Marinho (1030)	Carlos Filho (1052)	answered	00:00:08	00:00:30 0.00	Terminated by Leonardo Marinho (1030)
2024-09-03T15:33:29	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:50 0.00	Terminated by Cristhiane Machado (1040)
2024-09-03T15:33:05	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	unanswered	00:00:00	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-03T15:32:32	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:04	00:00:13 0.00	Terminated by Bruna Ramires (2012)
2024-09-03T15:18:15	Leonardo Marinho (1030)	069984894712	answered	00:00:14	00:01:06 1.10	Terminated by 069984894712
2024-09-03T15:16:50	Gabriela Garcia da Silva (2021)	Daniela Sales (1032)	answered	00:00:03	00:01:15 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-03T15:14:14	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:28 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-03T15:11:52	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:03	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-09-03T15:10:30	Daniela Sales (1032)	Leticia Freitas (2000)	answered	00:00:05	00:00:24 0.00	Terminated by Leticia Freitas (2000)
2024-09-03T15:06:47	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:04	00:03:22 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-03T15:04:19	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:07	00:02:44 0.00	Terminated by Leticia Moronha (2072)
2024-09-03T14:49:36	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	answered	00:00:08	00:03:40 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-03T14:42:13	5569992022404	Leonardo Marinho (1030)	answered	00:00:08	00:03:59 0.00	Terminated by Leonardo Marinho (1030)
2024-09-03T14:42:13	5569992022404	Q Cobrança (8010)	answered	00:00:00	00:00:08 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-09-03T14:41:48	5569992022404	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-09-03T14:44:40	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:01:36 0.00	Terminated by Leticia Moronha (2072)
2024-09-03T14:41:14	Daniela Sales (1032)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:03:27 0.00	Terminated by Daniela Sales (1032)
2024-09-03T14:42:01	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:05	00:02:03 0.00	Terminated by Leticia Moronha (2072)
2024-09-03T14:40:16	5569992022404	IVR (8000)	answered	00:00:00	00:01:13 0.00	Terminated by IVR (8000)
2024-09-03T14:36:35	Gabriela Garcia da Silva (2021)	02169984889121	answered	00:00:10	00:02:42 2.69	Terminated by Gabriela Garcia da Silva (2021)
2024-09-03T14:35:18	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:13	00:00:26 0.00	Terminated by Leticia Freitas (2000)
2024-09-03T14:19:47	5569999826355	Rodrigo Cavalcante (2011)	answered	00:00:06	00:04:26 0.00	Terminated by 5569999826355
2024-09-03T14:19:47	5569999826355	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:06 0.00	Q FiscalizaçãO (8009) replaced by Rodrigo Cavalcante (2011)
2024-09-03T14:19:11	5569999826355	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-09-03T14:14:24	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:07	00:05:55 0.00	Terminated by Elivanete Vicente (2040)
2024-09-03T14:14:27	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:05	00:01:01 0.00	Terminated by Leticia Freitas (2000)
2024-09-03T14:11:00	Gabriela Garcia da Silva (2021)	Leonardo Marinho (1030)	unanswered	00:00:06	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-03T13:54:05	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:05:54 0.00	Terminated by Ariane Quintela (2080)
2024-09-03T13:51:41	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:27 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-03T13:40:35	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:25 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-03T13:31:59	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:08	00:02:57 0.00	Terminated by Leonardo Marinho (1030)
2024-09-03T13:31:55	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-09-03T13:08:22	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:05	00:00:24 0.00	Terminated by Leonardo Marinho (1030)
2024-09-03T12:35:00	Lucila Jessica Almeida (1026)	Cristhiane Machado (1040)	answered	00:00:11	00:00:18 0.00	Terminated by Lucila Jessica Almeida (1026)
2024-09-03T12:11:28	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:13	00:00:11 0.00	Terminated by Leticia Moronha (2072)
2024-09-03T11:53:39	556932229826	Geisiele Moraes (1023)	answered	00:00:00	00:01:36 0.00	Terminated by Geisiele Moraes (1023)
2024-09-03T11:53:19	PROTOCOLO (1000)	Geisiele Moraes (1023)	answered	00:00:05	00:00:15 0.00	Geisiele Moraes (1023) was joined
2024-09-03T11:52:36	556932229826	PROTOCOLO (1000)	answered	00:00:07	00:00:56 0.00	PROTOCOLO (1000) replaced by Geisiele Moraes (1023)
2024-09-03T11:52:06	556932229826	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-03T11:50:01	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:12	00:01:10 0.00	Terminated by Leticia Freitas (2000)
2024-09-03T11:22:34	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:08	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-09-03T11:15:44	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:00:48 0.00	Terminated by Leticia Freitas (2000)
2024-09-03T11:12:08	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	unanswered	00:00:07	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-03T11:06:21	5569992381478	Daniela Sales (1032)	answered	00:00:07	00:00:52 0.00	Terminated by Daniela Sales (1032)
2024-09-03T11:06:21	5569992381478	Q Cobrança (8010)	answered	00:00:00	00:00:07 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-09-03T11:06:00	5569992381478	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-09-03T10:39:26	Leonardo Marinho (1030)	06134142156	answered	00:00:04	00:05:24 5.40	Terminated by Leonardo Marinho (1030)
2024-09-03T10:38:39	Leonardo Marinho (1030)	09131812023	answered	00:00:38	00:00:02 0.00	Terminated by Leonardo Marinho (1030)
2024-09-03T10:36:42	Leonardo Marinho (1030)	09131812023	answered	00:00:38	00:01:17 1.28	Terminated by Leonardo Marinho (1030)
2024-09-03T10:36:38	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:00:26 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-03T10:35:21	Leonardo Marinho (1030)	09131812023	answered	00:00:39	00:00:40 0.67	Terminated by Leonardo Marinho (1030)
2024-09-03T10:34:29	Leonardo Marinho (1030)	09131812023	answered	00:00:40	00:00:11 0.18	Terminated by Leonardo Marinho (1030)
2024-09-03T10:34:36	Gabriela Garcia da Silva (2021)	Fabio Filho (2075)	unanswered	00:00:01	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)

2024-09-03T10:29:46	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	answered	00:00:03	00:01:58 0.00	Terminated by Rubis Junior (1011)
2024-09-03T10:24:35	5569993234382	Daniela Sales (1032)	answered	00:00:00	00:00:48 0.00	Terminated by 5569993234382
2024-09-03T10:24:17	PROTOCOLO (1000)	Daniela Sales (1032)	answered	00:00:06	00:00:12 0.00	Daniela Sales (1032) was joined
2024-09-03T10:23:34	5569993234382	PROTOCOLO (1000)	answered	00:00:05	00:00:56 0.00	PROTOCOLO (1000) replaced by Daniela Sales (1032)
2024-09-03T10:23:03	5569993234382	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-03T10:11:19	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:12	00:00:26 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-03T09:38:37	Jair Genor Bevilaqua (2050)	Viven Ane Medeiros (2020)	answered	00:00:03	00:12:54 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-09-03T09:50:53	551123942585	VMail (5000)	answered	00:00:00	00:00:08 0.00	Terminated by VMail (5000)
2024-09-03T09:50:53	551123942585	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-03T09:50:48	551123942585	VMail (5000)	answered	00:00:00	00:00:05 0.00	VMail (5000) replaced by CRCRO (5000)
2024-09-03T09:50:47	551123942585	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-03T09:50:36	551123942585	VMail (5000)	answered	00:00:00	00:00:11 0.00	VMail (5000) replaced by CRCRO (5000)
2024-09-03T09:50:36	551123942585	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-03T09:50:31	551123942585	VMail (5000)	answered	00:00:00	00:00:05 0.00	VMail (5000) replaced by CRCRO (5000)
2024-09-03T09:50:30	551123942585	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-03T09:50:14	551123942585	VMail (1000)	answered	00:00:00	00:00:17 0.00	VMail (1000) replaced by CRCRO (5000)
2024-09-03T09:49:53	551123942585	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-03T09:48:54	551123942585	IVR (8000)	answered	00:00:00	00:00:58 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-03T09:41:23	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:01 0.00	Terminated by Cristhiane Machado (1040)
2024-09-03T09:41:02	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-09-03T09:36:22	Silvano Sabino (2010)	Leticia Moronha (2072)	answered	00:00:04	00:00:05 0.00	Terminated by Silvano Sabino (2010)
2024-09-03T09:35:43	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:05	00:00:12 0.00	Terminated by Silvano Sabino (2010)
2024-09-03T09:33:35	Jair Genor Bevilaqua (2050)	Viven Ane Medeiros (2020)	answered	00:00:06	00:02:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-03T09:35:05	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:11	00:00:19 0.00	Terminated by Geisiele Moraes (1023)
2024-09-03T09:29:36	Jair Genor Bevilaqua (2050)	Diego Kroin (3010)	answered	00:00:24	00:03:21 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-09-03T09:11:43	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:01:57 0.00	Terminated by Leticia Moronha (2072)
2024-09-03T09:11:03	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:06	00:00:28 0.00	Terminated by Leticia Moronha (2072)
2024-09-03T09:08:59	Elivanete Vicente (2040)	Leticia Moronha (2072)	unanswered	00:00:19	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-09-03T09:04:30	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:16	00:00:07 0.00	Terminated by Elivanete Vicente (2040)
2024-09-03T08:56:12	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:09	00:01:00 0.00	Terminated by Cristhiane Machado (1040)
2024-09-03T08:39:27	Diego Kroin (3010)	Geisiele Moraes (1023)	answered	00:00:04	00:03:12 0.00	Terminated by Diego Kroin (3010)
2024-09-03T08:26:52	5569984057323	Cezarnildo Silva (1020)	answered	00:00:01	00:05:49 0.00	Terminated by 5569984057323
2024-09-03T08:25:21	5569984057323	Elivanete Vicente (2040)	answered	00:00:03	00:01:28 0.00	Elivanete Vicente (2040) replaced by Cezarnildo Silva (1020)
2024-09-03T08:25:20	5569984057323	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-03T08:25:06	5569984057323	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-03T08:29:38	Ariane Quintela (2080)	08006454004	answered	00:00:11	00:00:43 0.71	Terminated by Ariane Quintela (2080)
2024-09-03T08:29:15	Ariane Quintela (2080)	06932297900	unanswered	00:00:06	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-09-03T08:26:49	Elivanete Vicente (2040)	Cezarnildo Silva (1020)	unanswered	00:00:02	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-09-03T08:25:53	Elivanete Vicente (2040)	VMail (5000)	answered	00:00:00	00:00:13 0.00	Terminated by VMail (5000)
2024-09-03T08:25:53	Elivanete Vicente (2040)	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-03T08:25:42	Elivanete Vicente (2040)	VMail (2011)	answered	00:00:00	00:00:11 0.00	VMail (2011) replaced by CRCRO (5000)
2024-09-03T08:25:42	Elivanete Vicente (2040)	Rodrigo Cavalcante (2011)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2011)
2024-09-03T08:25:08	Elivanete Vicente (2040)	VMail (9999)	answered	00:00:00	00:00:02 0.00	Terminated by Elivanete Vicente (2040)
2024-09-03T08:23:41	5569984057323	VMail (2011)	answered	00:00:00	00:00:56 0.00	Terminated by 5569984057323
2024-09-03T08:23:25	Elivanete Vicente (2040)	VMail (2011)	answered	00:00:00	00:00:15 0.00	VMail (2011) was joined
2024-09-03T08:23:25	Elivanete Vicente (2040)	Rodrigo Cavalcante (2011)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2011)
2024-09-03T08:22:21	5569984057323	Elivanete Vicente (2040)	answered	00:00:04	00:01:15 0.00	Elivanete Vicente (2040) replaced by VMail (2011)
2024-09-03T08:22:21	5569984057323	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-03T08:21:55	5569984057323	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-03T08:24:04	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:04	00:00:13 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-09-03T08:24:04	Elivanete Vicente (2040)	5569984057323	answered	00:00:00	00:00:04 0.00	Target not found
2024-09-03T08:22:51	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:04	00:00:36 0.00	Terminated by Silvano Sabino (2010)
2024-09-03T08:17:53	Diego Kroin (3010)	Rubis Junior (1011)	answered	00:00:04	00:00:22 0.00	Terminated by Diego Kroin (3010)
2024-09-03T08:17:10	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:00:47 0.00	Terminated by Cristhiane Machado (1040)
2024-09-03T08:16:41	Cristhiane Machado (1040)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-09-03T08:16:19	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)

2024-09-03T08:12:23	5569984057323	VMail (2011)	answered	00:00:00	00:01:01 0.00	Terminated by 5569984057323
2024-09-03T08:12:19	Elivanete Vicente (2040)	VMail (2011)	answered	00:00:00	00:00:04 0.00	VMail (2011) was joined
2024-09-03T08:12:19	Elivanete Vicente (2040)	Rodrigo Cavalcante (2011)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2011)
2024-09-03T08:07:29	5569984057323	Elivanete Vicente (2040)	answered	00:00:15	00:04:39 0.00	Elivanete Vicente (2040) replaced by VMail (2011)
2024-09-03T08:07:29	5569984057323	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-09-03T08:06:33	5569984057323	IVR (8000)	answered	00:00:00	00:00:56 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-09-03T08:11:52	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-09-03T08:10:30	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:11	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-09-03T08:10:09	5569999949059	VMail (5000)	answered	00:00:00	00:00:05 0.00	Terminated by 5569999949059
2024-09-03T08:10:09	5569999949059	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-09-03T08:09:57	5569999949059	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-09-03T08:09:36	5569999949059	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-03T08:09:00	5569999949059	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-03T07:44:22	5569999949059	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-09-02T17:17:05	5569993444821	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-09-02T16:51:53	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:01:34 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T16:45:44	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:02:04 0.00	Terminated by Ariane Quintela (2080)
2024-09-02T16:32:00	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:42 0.00	Terminated by Leticia Moronha (2072)
2024-09-02T16:17:18	Cristhiane Machado (1040)	06133149600	answered	00:00:11	00:03:19 3.31	Terminated by Cristhiane Machado (1040)
2024-09-02T16:08:02	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:06	00:00:36 0.00	Terminated by Leticia Moronha (2072)
2024-09-02T16:05:36	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:10	00:01:26 0.00	Terminated by Leticia Moronha (2072)
2024-09-02T15:40:11	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:06	00:05:17 0.00	Terminated by Cristhiane Machado (1040)
2024-09-02T15:36:41	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:04	00:01:38 0.00	Terminated by Cristhiane Machado (1040)
2024-09-02T15:29:19	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:06	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-09-02T15:00:17	5569981088028	Elivanete Vicente (2040)	answered	00:00:03	00:03:43 0.00	Terminated by Elivanete Vicente (2040)
2024-09-02T15:00:17	5569981088028	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-02T14:59:48	5569981088028	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-02T14:57:39	5569996096000	Leonardo Marinho (1030)	answered	00:00:00	00:05:42 0.00	Terminated by Leonardo Marinho (1030)
2024-09-02T14:57:33	Daniela Sales (1032)	Leonardo Marinho (1030)	answered	00:00:06	00:00:01 0.00	Leonardo Marinho (1030) was joined
2024-09-02T14:57:08	5569996096000	Daniela Sales (1032)	answered	00:00:05	00:00:27 0.00	Daniela Sales (1032) replaced by Leonardo Marinho (1030)
2024-09-02T14:57:08	5569996096000	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-09-02T14:56:49	5569996096000	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-09-02T14:57:12	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:07	00:00:13 0.00	Terminated by Ariane Quintela (2080)
2024-09-02T14:35:38	556139624402	VMail (1000)	answered	00:00:00	00:00:06 0.00	Terminated by 556139624402
2024-09-02T14:35:17	556139624402	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-02T14:34:45	556139624402	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-02T14:34:20	556139624402	VMail (1000)	answered	00:00:00	00:00:12 0.00	Terminated by 556139624402
2024-09-02T14:33:59	556139624402	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-09-02T14:33:28	556139624402	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-09-02T14:29:15	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:05	00:00:36 0.00	Terminated by Cristhiane Machado (1040)
2024-09-02T14:28:03	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Cristhiane Machado (1040)
2024-09-02T14:27:39	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T14:27:18	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-09-02T14:23:19	Gabriela Garcia da Silva (2021)	Silvano Sabino (2010)	answered	00:00:05	00:01:18 0.00	Terminated by Silvano Sabino (2010)
2024-09-02T14:20:00	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:02:01 0.00	Terminated by Elivanete Vicente (2040)
2024-09-02T14:00:11	Ariane Quintela (2080)	042933003323	answered	00:00:22	00:09:07 9.12	Terminated by Ariane Quintela (2080)
2024-09-02T13:57:01	Ariane Quintela (2080)	042988054663	unanswered	00:00:08	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-09-02T13:55:09	Ariane Quintela (2080)	042988054663	unanswered	00:00:10	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-09-02T13:30:53	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:04	00:00:45 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T13:30:36	Viven Ane Medeiros (2020)	Diego Kroin (3010)	unanswered	00:00:10	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T13:26:41	5569993444821	Elivanete Vicente (2040)	answered	00:00:04	00:01:17 0.00	Terminated by Elivanete Vicente (2040)
2024-09-02T13:26:40	5569993444821	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-02T13:26:25	5569993444821	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-02T11:48:22	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	answered	00:00:03	00:01:20 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T11:48:18	Silvano Sabino (2010)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Silvano Sabino (2010)
2024-09-02T11:46:15	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:05	00:01:09 0.00	Terminated by Viven Ane Medeiros (2020)

2024-09-02T11:40:56	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:07	00:04:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T11:25:11	5569992381478	Daniela Sales (1032)	answered	00:00:04	00:01:10 0.00	Terminated by Daniela Sales (1032)
2024-09-02T11:25:11	5569992381478	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-09-02T11:24:49	5569992381478	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-09-02T11:20:04	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:04:03 0.00	Terminated by Ariane Quintela (2080)
2024-09-02T11:05:17	Viven Ane Medeiros (2020)	Diego Kroin (3010)	answered	00:00:12	00:02:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T11:05:45	Rodrigo Cavalcante (2011)	Diego Kroin (3010)	unanswered	00:00:39	00:00:00 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-09-02T11:05:29	Rodrigo Cavalcante (2011)	Diego Kroin (3010)	unanswered	00:00:02	00:00:00 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-09-02T11:04:16	Viven Ane Medeiros (2020)	Lidia Fernandes (3020)	answered	00:00:13	00:00:41 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T10:58:14	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:12	00:02:51 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T10:47:14	556999354337	Daniela Sales (1032)	answered	00:00:06	00:01:24 0.00	Terminated by Daniela Sales (1032)
2024-09-02T10:47:13	556999354337	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-09-02T10:46:49	556999354337	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-09-02T10:10:21	Gabriela Garcia da Silva (2021)	Ariane Quintela (2080)	answered	00:00:08	00:00:52 0.00	Terminated by Ariane Quintela (2080)
2024-09-02T10:06:26	Viven Ane Medeiros (2020)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:26 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T10:01:36	Gabriela Garcia da Silva (2021)	Silvano Sabino (2010)	answered	00:00:04	00:01:29 0.00	Terminated by Silvano Sabino (2010)
2024-09-02T09:57:13	Viven Ane Medeiros (2020)	Geisiele Moraes (1023)	answered	00:00:13	00:00:19 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T09:54:45	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:05	00:01:26 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T09:52:20	Diego Kroin (3010)	Viven Ane Medeiros (2020)	answered	00:00:04	00:02:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T09:43:49	5569992042357	Diego Kroin (3010)	answered	00:00:00	00:08:22 0.00	Terminated by 5569992042357
2024-09-02T09:43:25	Daniela Sales (1032)	Diego Kroin (3010)	answered	00:00:15	00:00:09 0.00	Diego Kroin (3010) was joined
2024-09-02T09:41:34	5569992042357	Daniela Sales (1032)	answered	00:00:03	00:02:12 0.00	Daniela Sales (1032) replaced by Diego Kroin (3010)
2024-09-02T09:39:05	5569992042357	Elivanete Vicente (2040)	answered	00:00:28	00:02:01 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-09-02T09:38:03	5569992042357	Q Registro (8011)	answered	00:00:00	00:01:29 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-09-02T09:37:39	5569992042357	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Registro (8011)
2024-09-02T09:46:21	Viven Ane Medeiros (2020)	Diego Kroin (3010)	unanswered	00:01:24	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T09:41:32	Elivanete Vicente (2040)	Daniela Sales (1032)	unanswered	00:00:02	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-09-02T09:18:50	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:10	00:00:58 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T09:17:10	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:07	00:00:28 0.00	Terminated by Leticia Moronha (2072)
2024-09-02T09:16:00	Daniela Sales (1032)	Viven Ane Medeiros (2020)	answered	00:00:14	00:00:44 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T09:06:35	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:04	00:05:28 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T09:07:17	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:23 0.00	Terminated by Leticia Moronha (2072)
2024-09-02T09:06:22	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:15	00:00:11 0.00	Terminated by Elivanete Vicente (2040)
2024-09-02T09:06:24	Viven Ane Medeiros (2020)	VMail (1032)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T09:06:03	Viven Ane Medeiros (2020)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-09-02T09:04:38	Cristhiane Machado (1040)	Daniela Sales (1032)	answered	00:00:05	00:00:20 0.00	Terminated by Daniela Sales (1032)
2024-09-02T09:03:32	Cristhiane Machado (1040)	1	answered	00:00:00	00:00:04 0.00	Target not found
2024-09-02T08:59:48	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:08	00:01:45 0.00	Terminated by Viven Ane Medeiros (2020)
2024-09-02T08:56:11	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:04	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-09-02T08:45:04	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-09-02T08:44:41	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:07	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-09-02T08:40:00	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:01:52 0.00	Terminated by Leticia Moronha (2072)
2024-09-02T08:40:34	Silvano Sabino (2010)	Leticia Moronha (2072)	unanswered	00:00:20	00:00:00 0.00	Terminated by Silvano Sabino (2010)
2024-09-02T08:40:03	Silvano Sabino (2010)	VMail (9999)	answered	00:00:00	00:00:02 0.00	Terminated by Silvano Sabino (2010)
2024-09-02T08:39:39	Leticia Moronha (2072)	VMail (2010)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-09-02T08:39:18	Leticia Moronha (2072)	Silvano Sabino (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-09-02T08:33:05	Rubis Junior (1011)	Diego Kroin (3010)	answered	00:00:13	00:01:08 0.00	Terminated by Rubis Junior (1011)
2024-09-02T08:32:36	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:20 0.00	Terminated by Leticia Moronha (2072)
2024-09-02T08:32:17	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:04	00:00:20 0.00	Terminated by Leonardo Marinho (1030)
2024-09-02T08:22:36	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:31 0.00	Terminated by Leticia Freitas (2000)
2024-09-02T08:17:13	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-08-30T17:18:01	556999354337	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-08-30T16:58:44	Daniela Sales (1032)	VMail (9999)	answered	00:00:00	00:01:31 0.00	Terminated by VMail (9999)
2024-08-30T16:44:17	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:14	00:01:37 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-30T16:36:12	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:31 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-30T16:25:55	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:05	00:01:56 0.00	Terminated by Leticia Moronha (2072)

2024-08-30T16:26:18	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:05	00:00:13 0.00	Terminated by Ariane Quintela (2080)
2024-08-30T16:15:48	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:13	00:00:06 0.00	Terminated by Elivanete Vicente (2040)
2024-08-30T15:55:27	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:06	00:03:02 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T15:31:17	Cristhiane Machado (1040)	06133149600	answered	00:00:29	00:07:09 7.15	Terminated by Cristhiane Machado (1040)
2024-08-30T15:33:30	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:10	00:00:17 0.00	Terminated by Ariane Quintela (2080)
2024-08-30T15:33:11	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:15	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T15:33:05	Leticia Moronha (2072)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T15:32:44	Leticia Moronha (2072)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-08-30T15:32:01	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:12	00:00:20 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-30T15:03:48	Cristhiane Machado (1040)	06133149634	answered	00:00:10	00:10:14 10.23	Terminated by Cristhiane Machado (1040)
2024-08-30T15:00:48	556932295348	Rodrigo Cavalcante (2011)	answered	00:00:05	00:03:49 0.00	Terminated by 556932295348
2024-08-30T15:00:48	556932295348	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:05 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-08-30T15:00:31	556932295348	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-08-30T15:02:18	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:52 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T14:59:06	Ariane Quintela (2080)	069981460006	unanswered	00:00:36	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-08-30T14:58:25	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:51 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T14:58:34	Ariane Quintela (2080)	69981460006	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-30T14:58:02	Ariane Quintela (2080)	69981460006	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-30T14:56:36	Ariane Quintela (2080)	06932186230	unanswered	00:00:43	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-08-30T14:51:32	Cristhiane Machado (1040)	06133149634	unanswered	00:00:01	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-08-30T14:47:53	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:34 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T14:46:31	Leticia Moronha (2072)	VMail (2021)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T14:46:10	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-08-30T14:45:02	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:05	00:00:35 0.00	Terminated by Elivanete Vicente (2040)
2024-08-30T14:34:46	5569981300227	Cristhiane Machado (1040)	answered	00:00:07	00:01:42 0.00	Terminated by 5569981300227
2024-08-30T14:34:46	5569981300227	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-08-30T14:34:13	5569981300227	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-08-30T14:33:06	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:00	00:00:40 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T14:32:51	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:06	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T14:31:49	5569981300227	VMail (1000)	answered	00:00:00	00:01:49 0.00	Terminated by 5569981300227
2024-08-30T14:31:28	5569981300227	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-30T14:31:28	5569981300227	RG DESENPROF (8006)	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PROTOCOLO (1000)
2024-08-30T14:31:04	5569981300227	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-08-30T14:21:47	Cristhiane Machado (1040)	0146133149600	answered	00:00:11	00:09:44 9.73	Terminated by Cristhiane Machado (1040)
2024-08-30T14:30:12	556920180464	IVR (8000)	answered	00:00:00	00:01:13 0.00	Terminated by IVR (8000)
2024-08-30T14:27:46	556920180464	VMail (1000)	answered	00:00:00	00:02:07 0.00	Terminated by 556920180464
2024-08-30T14:27:25	556920180464	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-30T14:26:21	556920180464	IVR (8000)	answered	00:00:00	00:01:04 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-30T14:04:46	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:01:41 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T13:45:56	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:09	00:01:41 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-30T13:42:07	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:05	00:00:48 0.00	Terminated by Leticia Freitas (2000)
2024-08-30T13:40:00	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:07	00:00:29 0.00	Terminated by Silvano Sabino (2010)
2024-08-30T13:38:21	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:34 0.00	Terminated by Leticia Freitas (2000)
2024-08-30T13:38:08	Leticia Freitas (2000)	2023	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-30T13:35:57	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-08-30T13:31:30	Daniela Sales (1032)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:49 0.00	Terminated by Daniela Sales (1032)
2024-08-30T13:24:31	Gabriela Garcia da Silva (2021)	Daniela Sales (1032)	answered	00:00:09	00:01:39 0.00	Terminated by Daniela Sales (1032)
2024-08-30T11:54:01	Ariane Quintela (2080)	06932186230	unanswered	00:00:32	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-08-30T11:33:48	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:14 0.00	Terminated by Elivanete Vicente (2040)
2024-08-30T11:24:06	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:01:33 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T11:15:41	5569999915692	Daniela Sales (1032)	answered	00:00:00	00:02:29 0.00	Terminated by Daniela Sales (1032)
2024-08-30T11:15:30	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:04	00:00:07 0.00	Daniela Sales (1032) was joined
2024-08-30T11:12:20	5569999915692	Elivanete Vicente (2040)	answered	00:00:03	00:03:19 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-08-30T11:12:19	5569999915692	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-08-30T11:11:41	5569999915692	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-08-30T11:17:42	Elivanete Vicente (2040)	Leticia Moronha (2072)	unanswered	00:00:17	00:00:00 0.00	Terminated by Elivanete Vicente (2040)

2024-08-30T11:15:43	5569992806961	Lidia Fernandes (3020)	answered	00:00:11	00:02:03 0.00	Terminated by Lidia Fernandes (3020)
2024-08-30T11:15:43	5569992806961	Q Cobrança (8010)	answered	00:00:00	00:00:11 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-08-30T11:15:24	5569992806961	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-30T11:12:46	Leonardo Marinho (1030)	Bruna Ramires (2012)	answered	00:00:09	00:04:11 0.00	Terminated by Bruna Ramires (2012)
2024-08-30T11:15:35	Leticia Moronha (2072)	Carlos Filho (1052)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T11:08:27	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:05	00:02:03 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T10:57:03	Silvano Sabino (2010)	Leticia Moronha (2072)	answered	00:00:05	00:00:32 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T10:55:54	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:03	00:00:46 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T10:53:25	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:08	00:00:48 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-30T10:52:27	Silvano Sabino (2010)	Leticia Freitas (2000)	answered	00:00:03	00:00:37 0.00	Terminated by Silvano Sabino (2010)
2024-08-30T10:49:03	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:06	00:00:22 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T10:47:51	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:04	00:00:45 0.00	Terminated by Bruna Ramires (2012)
2024-08-30T10:30:47	556932224024	Rodrigo Cavalcante (2011)	answered	00:00:05	00:16:44 0.00	Terminated by 556932224024
2024-08-30T10:30:47	556932224024	Q Fiscalizações (8009)	answered	00:00:00	00:00:06 0.00	Q Fiscalizações (8009) replaced by Rodrigo Cavalcante (2011)
2024-08-30T10:30:30	556932224024	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Fiscalizações (8009)
2024-08-30T10:36:22	Fabio Filho (2075)	VMail (2076)	answered	00:00:00	00:00:05 0.00	Terminated by Fabio Filho (2075)
2024-08-30T10:36:04	Fabio Filho (2075)	Usuário Teste (2076)	unanswered	00:00:18	00:00:00 0.00	Busy, forwarded to VMail (2076)
2024-08-30T10:29:44	Viven Ane Medeiros (2020)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-30T10:29:23	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-08-30T10:16:15	556932295348	Rodrigo Cavalcante (2011)	answered	00:00:04	00:04:53 0.00	Terminated by 556932295348
2024-08-30T10:16:14	556932295348	Q Fiscalizações (8009)	answered	00:00:00	00:00:04 0.00	Q Fiscalizações (8009) replaced by Rodrigo Cavalcante (2011)
2024-08-30T10:15:57	556932295348	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Fiscalizações (8009)
2024-08-30T10:12:29	Leticia Moronha (2072)	VMail (2012)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T10:12:08	Leticia Moronha (2072)	Bruna Ramires (2012)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2012)
2024-08-30T09:55:51	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:05	00:00:11 0.00	Terminated by Cristhiane Machado (1040)
2024-08-30T09:55:29	Cristhiane Machado (1040)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-08-30T09:55:29	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-08-30T09:55:29	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-30T09:55:29	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-08-30T09:55:16	Viven Ane Medeiros (2020)	VMail (5000)	answered	00:00:00	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-30T09:55:16	Viven Ane Medeiros (2020)	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-30T09:55:12	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:04 0.00	VMail (1040) replaced by CRCRO (5000)
2024-08-30T09:54:51	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-08-30T09:36:54	Carlos Filho (1052)	Ariane Quintela (2080)	answered	00:00:06	00:00:15 0.00	Terminated by Ariane Quintela (2080)
2024-08-30T09:36:08	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:06 0.00	Terminated by Ariane Quintela (2080)
2024-08-30T09:35:52	Ariane Quintela (2080)	06932186230	unanswered	00:00:16	00:00:00 0.00	Not available
2024-08-30T09:23:53	Leticia Moronha (2072)	069999291950	unanswered	00:00:20	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T09:23:02	Leticia Moronha (2072)	069	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T09:06:08	Ariane Quintela (2080)	06932186230	unanswered	00:00:43	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-08-30T09:05:49	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-08-30T09:05:31	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Ariane Quintela (2080)
2024-08-30T09:04:41	Ariane Quintela (2080)	06932186230	unanswered	00:00:34	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-08-30T08:57:42	Leonardo Marinho (1030)	069984898807	answered	00:00:17	00:04:05 4.08	Terminated by Leonardo Marinho (1030)
2024-08-30T08:56:20	5511975112100	Elivanete Vicente (2040)	answered	00:00:04	00:02:21 0.00	Terminated by Elivanete Vicente (2040)
2024-08-30T08:56:19	5511975112100	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-30T08:56:02	5511975112100	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-30T08:47:54	Usuário Teste (2076)	Fabio Filho (2075)	answered	00:00:05	00:00:06 0.00	Terminated by Usuário Teste (2076)
2024-08-30T08:47:21	Usuário Teste (2076)	Leticia Moronha (2072)	answered	00:00:08	00:00:25 0.00	Leticia Moronha (2072) replaced by Fabio Filho (2075)
2024-08-30T08:47:43	Leticia Moronha (2072)	Fabio Filho (2075)	unanswered	00:00:10	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-30T08:32:44	5569993698837	Elivanete Vicente (2040)	answered	00:00:04	00:05:29 0.00	Terminated by Elivanete Vicente (2040)
2024-08-30T08:32:43	5569993698837	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-30T08:32:25	5569993698837	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-30T08:32:03	5569993698837	IVR (8000)	answered	00:00:00	00:00:00 0.00	Terminated by 5569993698837
2024-08-30T08:04:43	5511975112100	Elivanete Vicente (2040)	answered	00:00:22	00:00:41 0.00	Terminated by Elivanete Vicente (2040)
2024-08-30T08:04:42	5511975112100	Q Registro (8011)	answered	00:00:00	00:00:23 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-30T08:04:25	5511975112100	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)

2024-08-29T17:52:24	5569992806961	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-08-29T17:08:41	5569993698837	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-08-29T17:02:58	Rubis Junior (1011)	Leticia Freitas (2000)	answered	00:00:03	00:00:10 0.00	Terminated by Leticia Freitas (2000)
2024-08-29T17:00:20	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:08	00:02:04 0.00	Terminated by Cristhiane Machado (1040)
2024-08-29T16:53:20	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:09	00:00:58 0.00	Terminated by Leticia Freitas (2000)
2024-08-29T16:48:14	5569992780045	IVR (8000)	answered	00:00:00	00:00:37 0.00	Terminated by 5569992780045
2024-08-29T16:26:59	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:08	00:00:21 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-29T16:26:11	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:14	00:00:12 0.00	Terminated by Leticia Freitas (2000)
2024-08-29T16:24:27	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:01 0.00	Terminated by Cristhiane Machado (1040)
2024-08-29T16:24:06	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-08-29T16:22:20	Lidia Fernandes (3020)	Leticia Moronha (2072)	answered	00:00:09	00:00:58 0.00	Terminated by Lidia Fernandes (3020)
2024-08-29T16:20:30	Lidia Fernandes (3020)	Viven Ane Medeiros (2020)	answered	00:00:05	00:01:33 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-29T15:58:34	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:06	00:01:30 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-29T15:49:32	IVR (PlayFile)	EndCall	answered	00:00:00	00:00:03 0.00	Target is busy
2024-08-29T15:49:30	IVR (PlayFile)	Gabriela Garcia da Silva (2021)	unanswered	00:00:01	00:00:00 0.00	Target is busy
2024-08-29T15:38:22	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:06	00:00:43 0.00	Terminated by Ariane Quintela (2080)
2024-08-29T15:22:09	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:06	00:01:09 0.00	Terminated by PROTOCOLO (1000)
2024-08-29T15:19:38	Viven Ane Medeiros (2020)	Rubis Junior (1011)	answered	00:00:06	00:00:39 0.00	Terminated by Rubis Junior (1011)
2024-08-29T15:06:58	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:09	00:00:09 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-29T15:05:11	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:09 0.00	Terminated by Ariane Quintela (2080)
2024-08-29T14:44:55	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:09	00:01:17 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-29T14:40:50	Leonardo Marinho (1030)	Leticia Moronha (2072)	answered	00:00:15	00:01:25 0.00	Terminated by Leticia Moronha (2072)
2024-08-29T14:18:04	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:14	00:00:11 0.00	Terminated by Leonardo Marinho (1030)
2024-08-29T14:10:36	Lidia Fernandes (3020)	Cristhiane Machado (1040)	answered	00:00:05	00:01:27 0.00	Terminated by Lidia Fernandes (3020)
2024-08-29T13:57:47	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:47 0.00	Terminated by Cristhiane Machado (1040)
2024-08-29T13:52:01	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:23 0.00	Terminated by Cristhiane Machado (1040)
2024-08-29T13:43:56	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:03	00:00:15 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-29T13:43:23	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:08	00:00:18 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-29T13:27:17	5569992842093	Cristhiane Machado (1040)	answered	00:00:08	00:07:25 0.00	Terminated by 5569992842093
2024-08-29T13:27:17	5569992842093	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-08-29T13:26:26	5569992842093	IVR (8000)	answered	00:00:00	00:00:51 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-08-29T13:30:39	Viven Ane Medeiros (2020)	Rubis Junior (1011)	answered	00:00:15	00:00:19 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-29T13:25:28	Cristhiane Machado (1040)	06133149600	answered	00:00:11	00:01:03 1.06	Terminated by Cristhiane Machado (1040)
2024-08-29T13:22:34	Cristhiane Machado (1040)	Lidia Fernandes (3020)	answered	00:00:14	00:00:53 0.00	Terminated by Cristhiane Machado (1040)
2024-08-29T13:17:31	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:25 0.00	Terminated by Ariane Quintela (2080)
2024-08-29T13:13:57	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:06	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-29T12:04:18	5569984245478	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-08-29T11:43:35	Leonardo Marinho (1030)	069999655961	answered	00:00:34	00:03:43 3.72	Terminated by Leonardo Marinho (1030)
2024-08-29T11:34:18	Cristhiane Machado (1040)	091999141080	unanswered	00:00:07	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-08-29T11:33:53	Cristhiane Machado (1040)	091	unanswered	00:00:05	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-08-29T11:32:15	5569993900000	Elivanete Vicente (2040)	answered	00:00:13	00:01:06 0.00	Terminated by 5569993900000
2024-08-29T11:32:14	5569993900000	Q Registro (8011)	answered	00:00:00	00:00:14 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-29T11:31:57	5569993900000	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-29T11:28:03	Viven Ane Medeiros (2020)	06932112418	answered	00:00:10	00:00:12 0.19	Terminated by Viven Ane Medeiros (2020)
2024-08-29T11:19:08	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:35 0.00	Terminated by Ariane Quintela (2080)
2024-08-29T11:09:28	Ariane Quintela (2080)	VMail (1052)	answered	00:00:00	00:00:01 0.00	Terminated by Ariane Quintela (2080)
2024-08-29T11:09:07	Ariane Quintela (2080)	Carlos Filho (1052)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1052)
2024-08-29T11:08:39	Ariane Quintela (2080)	Rubis Junior (1011)	unanswered	00:00:11	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-08-29T10:45:49	Jair Genor Bevilaqua (2050)	Geisiele Moraes (1023)	answered	00:00:04	00:00:06 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-08-29T10:42:59	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:37 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-29T10:43:20	Leticia Moronha (2072)	2022	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-29T10:27:55	Viven Ane Medeiros (2020)	Geisiele Moraes (1023)	answered	00:00:09	00:00:20 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-29T10:18:05	5544984032622	Elivanete Vicente (2040)	answered	00:00:38	00:02:25 0.00	Terminated by Elivanete Vicente (2040)
2024-08-29T10:18:05	5544984032622	Q Registro (8011)	answered	00:00:00	00:00:38 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-29T10:17:49	5544984032622	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-29T10:15:10	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:04	00:00:38 0.00	Terminated by Brunu Ramires (2012)

2024-08-29T10:02:45	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:04	00:00:13 0.00	Terminated by Leticia Freitas (2000)
2024-08-29T09:46:46	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:01:11 0.00	Terminated by Leticia Moronha (2072)
2024-08-29T09:39:00	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:17	00:03:31 0.00	Terminated by Leticia Moronha (2072)
2024-08-29T09:37:50	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:13	00:00:15 0.00	Terminated by Geisiele Moraes (1023)
2024-08-29T09:23:26	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:04:10 0.00	Terminated by Leonardo Marinho (1030)
2024-08-29T09:00:48	Jair Genor Bevilaqua (2050)	Geisiele Moraes (1023)	answered	00:00:05	00:00:58 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-08-29T09:00:24	Jair Genor Bevilaqua (2050)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-08-29T09:00:17	Jair Genor Bevilaqua (2050)	Leticia Moronha (2072)	unanswered	00:00:08	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-08-29T08:58:33	Leticia Moronha (2072)	Jair Genor Bevilaqua (2050)	unanswered	00:00:02	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-29T08:58:13	Leticia Moronha (2072)	Jair Genor Bevilaqua (2050)	unanswered	00:00:09	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-29T08:47:05	554137781700	IVR (8000)	answered	00:00:00	00:00:22 0.00	Terminated by 554137781700
2024-08-29T08:45:45	554137781700	IVR (8000)	answered	00:00:00	00:00:18 0.00	Terminated by 554137781700
2024-08-29T08:43:52	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:01:50 0.00	Terminated by Cristhiane Machado (1040)
2024-08-29T08:44:42	554137781700	IVR (8000)	answered	00:00:01	00:00:32 0.00	Terminated by 554137781700
2024-08-29T08:39:17	5569999943357	Rodrigo Cavalcante (2011)	answered	00:00:04	00:05:16 0.00	Terminated by 5569999943357
2024-08-29T08:39:17	5569999943357	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:04 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-08-29T08:38:55	5569999943357	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-08-29T08:40:48	554137781700	IVR (8000)	answered	00:00:00	00:00:27 0.00	Terminated by 554137781700
2024-08-29T08:22:38	Cristhiane Machado (1040)	Daniela Sales (1032)	answered	00:00:04	00:01:39 0.00	Terminated by Cristhiane Machado (1040)
2024-08-29T08:21:00	5569992191589	Elivanete Vicente (2040)	answered	00:00:28	00:01:39 0.00	Terminated by 5569992191589
2024-08-29T08:21:00	5569992191589	Q Registro (8011)	answered	00:00:00	00:00:28 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-29T08:20:41	5569992191589	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-29T08:12:46	5569993698837	Elivanete Vicente (2040)	answered	00:00:37	00:01:15 0.00	Terminated by Elivanete Vicente (2040)
2024-08-29T08:12:46	5569993698837	Q Registro (8011)	answered	00:00:00	00:00:37 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-29T08:12:29	5569993698837	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-29T08:11:11	5569993698837	VMail (1000)	answered	00:00:00	00:00:08 0.00	Terminated by 5569993698837
2024-08-29T08:10:49	5569993698837	PROTOCOLO (1000)	unanswered	00:00:22	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-29T08:10:18	5569993698837	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	No destinations, forwarded to PROTOCOLO (1000)
2024-08-29T08:09:32	5569993698837	IVR (8000)	answered	00:00:00	00:00:46 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-08-29T08:05:42	5511975112100	Elivanete Vicente (2040)	answered	00:00:29	00:01:43 0.00	Terminated by Elivanete Vicente (2040)
2024-08-29T08:05:41	5511975112100	Q Registro (8011)	answered	00:00:00	00:00:29 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-29T08:05:20	5511975112100	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-28T16:51:21	5569992191589	Q Registro (8011)	unanswered	00:00:00	00:01:23 0.00	Terminated by 5569992191589
2024-08-28T16:51:02	5569992191589	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-28T16:34:53	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:03	00:00:29 0.00	Terminated by Geisiele Moraes (1023)
2024-08-28T16:13:12	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:18	00:01:56 0.00	Terminated by Leticia Freitas (2000)
2024-08-28T16:13:39	Rubis Junior (1011)	Silvano Sabino (2010)	answered	00:00:04	00:01:13 0.00	Terminated by Rubis Junior (1011)
2024-08-28T15:58:48	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:02:44 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-28T15:57:55	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:10	00:00:23 0.00	Terminated by Ariane Quintela (2080)
2024-08-28T15:57:37	Ariane Quintela (2080)	1025	answered	00:00:00	00:00:05 0.00	Target disabled
2024-08-28T15:45:25	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:07	00:01:07 0.00	Terminated by Leticia Freitas (2000)
2024-08-28T15:40:17	Diego Kroin (3010)	069992072233	answered	00:00:17	00:02:38 2.64	Terminated by Diego Kroin (3010)
2024-08-28T15:40:12	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-08-28T15:39:51	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-08-28T15:39:24	Diego Kroin (3010)	069992072233	answered	00:00:37	00:00:09 0.15	Terminated by Diego Kroin (3010)
2024-08-28T15:33:15	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:05:48 0.00	Terminated by Cristhiane Machado (1040)
2024-08-28T15:33:00	Cristhiane Machado (1040)	VMail (2072)	answered	00:00:00	00:00:06 0.00	Terminated by Cristhiane Machado (1040)
2024-08-28T15:32:39	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-08-28T15:25:14	5569992780045	Lidia Fernandes (3020)	answered	00:00:09	00:01:56 0.00	Terminated by Lidia Fernandes (3020)
2024-08-28T15:24:45	5569992780045	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Lidia Fernandes (3020)
2024-08-28T15:23:45	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:04	00:00:33 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-28T15:04:04	Viven Ane Medeiros (2020)	Lidia Fernandes (3020)	answered	00:00:12	00:07:27 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-28T15:04:59	5569993801541	Elivanete Vicente (2040)	answered	00:00:09	00:02:27 0.00	Terminated by Elivanete Vicente (2040)
2024-08-28T15:04:59	5569993801541	Q Registro (8011)	answered	00:00:00	00:00:09 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-28T15:04:38	5569993801541	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-28T14:56:58	Lidia Fernandes (3020)	Leticia Moronha (2072)	answered	00:00:12	00:03:06 0.00	Terminated by Lidia Fernandes (3020)



2024-08-28T14:47:12	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:08	00:00:27 0.00	Terminated by Leticia Moronha (2072)
2024-08-28T14:41:56	Lidia Fernandes (3020)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:37 0.00	Terminated by Lidia Fernandes (3020)
2024-08-28T14:32:56	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:05	00:00:33 0.00	Terminated by Leticia Moronha (2072)
2024-08-28T14:10:27	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:09	00:00:47 0.00	Terminated by Cristhiane Machado (1040)
2024-08-28T14:03:20	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:08 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-28T13:33:28	Rubis Junior (1011)	Silvano Sabino (2010)	answered	00:00:04	00:01:34 0.00	Terminated by Silvano Sabino (2010)
2024-08-28T13:26:26	5569993900000	Elivanete Vicente (2040)	answered	00:01:42	00:01:43 0.00	Terminated by Elivanete Vicente (2040)
2024-08-28T13:26:26	5569993900000	Q Registro (8011)	answered	00:00:00	00:01:42 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-28T13:26:09	5569993900000	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-28T13:24:06	5569993900000	VMail (5000)	answered	00:00:00	00:00:14 0.00	Terminated by 5569993900000
2024-08-28T13:24:06	5569993900000	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-28T13:23:51	5569993900000	VMail (5000)	answered	00:00:00	00:00:15 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-28T13:23:51	5569993900000	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-28T13:23:37	5569993900000	VMail (1000)	answered	00:00:00	00:00:14 0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-28T13:23:16	5569993900000	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-28T13:22:41	5569993900000	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-28T13:11:35	Viven Ane Medeiros (2020)	06133149444	answered	00:00:11	00:04:35 4.58	Terminated by Viven Ane Medeiros (2020)
2024-08-28T11:54:51	5569999097522	Lidia Fernandes (3020)	answered	00:00:10	00:04:49 0.00	Terminated by Lidia Fernandes (3020)
2024-08-28T11:53:50	5569999097522	Q Cobrança (8010)	answered	00:00:00	00:01:11 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-08-28T11:53:29	5569999097522	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-28T11:53:06	5569999097522	VMail (5000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569999097522
2024-08-28T11:53:06	5569999097522	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-28T11:52:54	5569999097522	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-28T11:52:54	5569999097522	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-28T11:52:44	5569999097522	VMail (5000)	answered	00:00:00	00:00:10 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-28T11:52:44	5569999097522	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-28T11:52:33	5569999097522	VMail (5000)	answered	00:00:00	00:00:11 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-28T11:52:33	5569999097522	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-28T11:52:17	5569999097522	VMail (1000)	answered	00:00:00	00:00:16 0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-28T11:51:55	5569999097522	PROTOCOLO (1000)	unanswered	00:00:22	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-28T11:51:23	5569999097522	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	No destinations, forwarded to PROTOCOLO (1000)
2024-08-28T11:50:40	5569999097522	IVR (8000)	answered	00:00:01	00:00:43 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-08-28T11:50:52	5569984811101	Daniela Sales (1032)	answered	00:00:06	00:00:59 0.00	Terminated by Daniela Sales (1032)
2024-08-28T11:50:52	5569984811101	RG COBRANÇA (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÇA (8004) replaced by Daniela Sales (1032)
2024-08-28T11:50:02	5569984811101	IVR (8000)	answered	00:00:00	00:00:50 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-08-28T11:36:41	Cristhiane Machado (1040)	06133149600	answered	00:00:17	00:02:50 2.83	Terminated by Cristhiane Machado (1040)
2024-08-28T11:37:43	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:05	00:00:30 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-28T10:59:20	Cristhiane Machado (1040)	0146133149600	answered	00:00:07	00:34:24 34.39	Terminated by Cristhiane Machado (1040)
2024-08-28T11:10:23	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:24 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-28T11:10:40	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-28T11:10:19	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-08-28T10:58:39	Cristhiane Machado (1040)	0146133149600	unanswered	00:00:31	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-08-28T10:57:19	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:01:04 0.00	Terminated by Cristhiane Machado (1040)
2024-08-28T10:29:41	Cristhiane Machado (1040)	06133149600	answered	00:00:07	00:27:20 27.34	Terminated by Cristhiane Machado (1040)
2024-08-28T10:56:49	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-28T10:56:28	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-08-28T10:52:07	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-08-28T10:47:41	5569992603501	Elivanete Vicente (2040)	answered	00:00:14	00:03:23 0.00	Terminated by Elivanete Vicente (2040)
2024-08-28T10:47:41	5569992603501	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-08-28T10:46:58	5569992603501	IVR (8000)	answered	00:00:00	00:00:43 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-08-28T10:41:14	Daniela Sales (1032)	VMail (9999)	answered	00:00:00	00:00:01 0.00	Terminated by Daniela Sales (1032)
2024-08-28T10:08:39	5569992347633	Rodrigo Cavalcante (2011)	answered	00:00:00	00:05:46 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-08-28T10:08:21	Daniela Sales (1032)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:14 0.00	Rodrigo Cavalcante (2011) was joined
2024-08-28T10:05:54	5569992347633	Daniela Sales (1032)	answered	00:00:03	00:02:42 0.00	Daniela Sales (1032) replaced by Rodrigo Cavalcante (2011)
2024-08-28T10:04:45	5569992347633	Elivanete Vicente (2040)	answered	00:00:16	00:00:52 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-08-28T10:04:45	5569992347633	Q Registro (8011)	answered	00:00:00	00:00:17 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)

2024-08-28T10:04:25	5569992347633	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-28T10:08:22	Cristhiane Machado (1040)	06133149600	answered	00:00:06	00:00:49 0.81	Terminated by Cristhiane Machado (1040)
2024-08-28T10:05:53	Elivanete Vicente (2040)	Daniela Sales (1032)	unanswered	00:00:01	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-08-28T10:02:17	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:02:31 0.00	Terminated by Cristhiane Machado (1040)
2024-08-28T09:59:14	Cristhiane Machado (1040)	VMail (2021)	answered	00:00:00	00:00:05 0.00	Terminated by Cristhiane Machado (1040)
2024-08-28T09:58:53	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-08-28T09:41:04	PROTOCOLO (1000)	Geisiele Moraes (1023)	answered	00:00:17	00:00:13 0.00	Terminated by PROTOCOLO (1000)
2024-08-28T09:36:06	Rubis Junior (1011)	Gabriela Garcia da Silva (2021)	unanswered	00:00:11	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-08-28T09:29:37	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:08	00:00:11 0.00	Terminated by Cristhiane Machado (1040)
2024-08-28T09:27:48	Bruna Ramires (2012)	06932163402	answered	00:00:12	00:01:52 1.86	Terminated by Bruna Ramires (2012)
2024-08-28T09:28:43	Rubis Junior (1011)	Gabriela Garcia da Silva (2021)	unanswered	00:00:18	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-08-28T09:27:30	Bruna Ramires (2012)	32163402	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-28T09:27:15	Bruna Ramires (2012)	32163408	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-28T09:26:59	Bruna Ramires (2012)	6932163408	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-28T09:26:41	Bruna Ramires (2012)	032163408	unanswered	00:00:04	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-08-28T09:23:31	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:04	00:01:19 0.00	Terminated by Bruna Ramires (2012)
2024-08-28T09:19:19	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:10	00:00:50 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-28T09:14:32	5569981460006	Viven Ane Medeiros (2020)	answered	00:00:05	00:04:35 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-28T09:14:15	5569981460006	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Viven Ane Medeiros (2020)
2024-08-28T09:16:02	Rubis Junior (1011)	Gabriela Garcia da Silva (2021)	unanswered	00:00:16	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-08-28T09:03:22	Rubis Junior (1011)	02119983791991	answered	00:00:27	00:03:11 3.18	Terminated by Rubis Junior (1011)
2024-08-28T09:02:54	Rubis Junior (1011)	Silvano Sabino (2010)	unanswered	00:00:02	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-08-28T08:59:25	Ariane Quintela (2080)	Daniela Sales (1032)	answered	00:00:03	00:00:18 0.00	Terminated by Ariane Quintela (2080)
2024-08-28T08:59:13	Ariane Quintela (2080)	VMail (1030)	answered	00:00:00	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-08-28T08:58:52	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-08-28T08:50:29	554738422371	IVR (8000)	answered	00:00:00	00:00:32 0.00	Terminated by 554738422371
2024-08-28T08:49:51	554738422371	IVR (8000)	answered	00:00:00	00:00:17 0.00	Terminated by 554738422371
2024-08-28T08:19:27	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:13	00:02:22 0.00	Terminated by Cristhiane Machado (1040)
2024-08-27T16:56:59	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:08	00:05:52 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-27T16:57:36	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:09	00:00:29 0.00	Terminated by Rubis Junior (1011)
2024-08-27T16:53:14	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:09	00:00:37 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-27T16:53:00	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-27T16:53:00	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-08-27T16:44:38	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:01:20 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-27T16:43:43	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:17	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-27T16:42:22	5569993452388	Daniela Sales (1032)	answered	00:00:04	00:01:18 0.00	Terminated by 5569993452388
2024-08-27T16:42:21	5569993452388	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-08-27T16:42:00	5569993452388	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-27T16:41:54	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:27 0.00	Terminated by Leticia Moronha (2072)
2024-08-27T16:22:07	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:05	00:00:08 0.00	Terminated by Ariane Quintela (2080)
2024-08-27T16:13:07	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:02:56 0.00	Terminated by Leticia Moronha (2072)
2024-08-27T15:56:15	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:08	00:02:12 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-27T15:37:27	5569984825526	Cristhiane Machado (1040)	answered	00:00:10	00:04:02 0.00	Terminated by Cristhiane Machado (1040)
2024-08-27T15:37:27	5569984825526	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-08-27T15:37:02	5569984825526	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-08-27T15:29:43	556920180464	VMail (1000)	answered	00:00:00	00:00:05 0.00	Terminated by 556920180464
2024-08-27T15:29:21	556920180464	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-27T15:28:48	556920180464	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-27T15:24:59	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:15	00:00:40 0.00	Terminated by Leticia Moronha (2072)
2024-08-27T15:20:04	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:01:18 0.00	Terminated by Cristhiane Machado (1040)
2024-08-27T15:08:16	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:03	00:09:29 0.00	Terminated by Leonardo Marinho (1030)
2024-08-27T15:11:37	Geisiele Moraes (1023)	Viven Ane Medeiros (2020)	answered	00:00:05	00:01:59 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-27T14:49:56	Leonardo Marinho (1030)	VMail (2012)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-08-27T14:49:35	Leonardo Marinho (1030)	Bruna Ramires (2012)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2012)
2024-08-27T14:48:08	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:04	00:01:06 0.00	Terminated by Leonardo Marinho (1030)
2024-08-27T14:30:05	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:02	00:01:17 0.00	Terminated by Ariane Quintela (2080)

2024-08-27T14:17:16	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:52 0.00	Terminated by Elivanete Vicente (2040)
2024-08-27T14:09:56	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:05	00:03:17 0.00	Terminated by Cristhiane Machado (1040)
2024-08-27T14:08:27	Bruna Ramires (2012)	06135516815	answered	00:00:01	00:00:09 0.14	Terminated by Brunna Ramires (2012)
2024-08-27T14:08:07	Viven Ane Medeiros (2020)	Ariane Quintela (2080)	answered	00:00:08	00:00:17 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-27T14:08:01	Bruna Ramires (2012)	06135516815	answered	00:00:02	00:00:17 0.29	Terminated by 06135516815
2024-08-27T14:07:51	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:04	00:00:16 0.00	Terminated by Cristhiane Machado (1040)
2024-08-27T14:07:41	Viven Ane Medeiros (2020)	VMail (2012)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-27T14:07:20	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2012)
2024-08-27T14:07:04	Bruna Ramires (2012)	01139578666	answered	00:00:06	00:00:30 0.50	Terminated by Brunna Ramires (2012)
2024-08-27T14:07:33	Cristhiane Machado (1040)	VMail (2012)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-08-27T14:07:33	Cristhiane Machado (1040)	Bruna Ramires (2012)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2012)
2024-08-27T14:07:05	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:20	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-08-27T13:58:42	Bruna Ramires (2012)	Elivanete Vicente (2040)	answered	00:00:03	00:01:00 0.00	Terminated by Brunna Ramires (2012)
2024-08-27T13:59:09	Leonardo Marinho (1030)	VMail (2012)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-08-27T13:58:48	Leonardo Marinho (1030)	Bruna Ramires (2012)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2012)
2024-08-27T13:58:25	Bruna Ramires (2012)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Brunna Ramires (2012)
2024-08-27T13:58:04	Bruna Ramires (2012)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-08-27T13:26:51	Cristhiane Machado (1040)	Daniela Sales (1032)	answered	00:00:04	00:03:41 0.00	Terminated by Cristhiane Machado (1040)
2024-08-27T13:23:30	Leticia Moronha (2072)	VMail (1023)	answered	00:00:00	00:00:07 0.00	Terminated by Leticia Moronha (2072)
2024-08-27T13:23:30	Leticia Moronha (2072)	Geisiele Moraes (1023)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-08-27T13:22:43	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:05	00:00:41 0.00	Terminated by Leticia Moronha (2072)
2024-08-27T11:47:58	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:04	00:00:54 0.00	Terminated by Rubis Junior (1011)
2024-08-27T11:37:27	Elivanete Vicente (2040)	5569992810767	answered	00:00:03	00:08:39 0.00	Terminated by Elivanete Vicente (2040)
2024-08-27T11:37:27	5569992810767	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q.Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-27T11:37:12	5569992810767	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q.Registro (8011)
2024-08-27T11:22:20	Leonardo Marinho (1030)	06932292135	answered	00:00:14	00:03:57 3.95	Terminated by Leonardo Marinho (1030)
2024-08-27T11:23:41	556932299123	Daniela Sales (1032)	answered	00:00:00	00:01:04 0.00	Terminated by Daniela Sales (1032)
2024-08-27T11:23:22	Geisiele Moraes (1023)	Daniela Sales (1032)	answered	00:00:04	00:00:16 0.00	Daniela Sales (1032) was joined
2024-08-27T11:20:36	556932299123	Geisiele Moraes (1023)	answered	00:00:00	00:03:05 0.00	Geisiele Moraes (1023) replaced by Daniela Sales (1032)
2024-08-27T11:20:21	Elivanete Vicente (2040)	Geisiele Moraes (1023)	answered	00:00:04	00:00:11 0.00	Geisiele Moraes (1023) was joined
2024-08-27T11:19:38	556932299123	Elivanete Vicente (2040)	answered	00:00:05	00:00:53 0.00	Elivanete Vicente (2040) replaced by Geisiele Moraes (1023)
2024-08-27T11:19:37	556932299123	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q.Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-27T11:19:27	556932299123	IVR (8007)	answered	00:00:00	00:00:10 0.00	IVR (8007) replaced by Q.Registro (8011)
2024-08-27T11:19:13	556932299123	IVR (8000)	answered	00:00:01	00:00:13 0.00	IVR (8000) replaced by IVR (8007)
2024-08-27T11:18:38	Leonardo Marinho (1030)	06932214800	answered	00:00:18	00:03:05 3.08	Terminated by Leonardo Marinho (1030)
2024-08-27T11:18:12	Leonardo Marinho (1030)	06932214800	unanswered	00:00:25	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-08-27T11:00:27	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:23 0.00	Terminated by Elivanete Vicente (2040)
2024-08-27T10:50:43	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:05	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-08-27T10:34:18	Viven Ane Medeiros (2020)	Lidia Fernandes (3020)	answered	00:00:12	00:16:22 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-27T10:47:28	5569992749734	Elivanete Vicente (2040)	answered	00:00:03	00:01:55 0.00	Terminated by Elivanete Vicente (2040)
2024-08-27T10:47:28	5569992749734	Q.Registro (8011)	answered	00:00:00	00:00:04 0.00	Q.Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-27T10:47:09	5569992749734	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q.Registro (8011)
2024-08-27T10:47:42	5561991779341	IVR (8000)	answered	00:00:00	00:00:01 0.00	Terminated by 5561991779341
2024-08-27T10:43:19	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:05	00:00:45 0.00	Terminated by Ariane Quintela (2080)
2024-08-27T10:43:30	Leonardo Marinho (1030)	Ariane Quintela (2080)	unanswered	00:00:16	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-08-27T10:43:23	Leonardo Marinho (1030)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-08-27T10:43:22	Leonardo Marinho (1030)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2080)
2024-08-27T10:41:51	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:27 0.00	Terminated by Leticia Freitas (2000)
2024-08-27T10:38:07	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:24 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-27T09:33:57	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:01:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-27T09:28:51	Lidia Fernandes (3020)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:23 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-27T09:19:12	5569984418083	IVR (8000)	answered	00:00:01	00:00:05 0.00	Terminated by 5569984418083
2024-08-27T09:13:06	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:09 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-27T09:09:20	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Cristhiane Machado (1040)
2024-08-27T09:04:36	Leonardo Marinho (1030)	3295032	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-27T09:04:34	Leonardo Marinho (1030)	4	answered	00:00:00	00:00:01 0.00	Target not found

2024-08-27T09:04:28	Leonardo Marinho (1030)	4	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-27T09:04:19	Leonardo Marinho (1030)	26914	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-27T09:04:13	Leonardo Marinho (1030)	47*9	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-27T09:04:06	Leonardo Marinho (1030)	14769	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-27T09:04:04	Leonardo Marinho (1030)	2807*14*	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-27T08:53:09	Elivanete Vicente (2040)	Silvano Sabino (2010)	answered	00:00:15	00:00:52 0.00	Terminated by Elivanete Vicente (2040)
2024-08-27T08:52:57	Cristhiane Machado (1040)	9	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-27T08:50:20	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:07	00:00:42 0.00	Terminated by Elivanete Vicente (2040)
2024-08-27T08:48:21	5569992260701	Elivanete Vicente (2040)	answered	00:00:04	00:02:00 0.00	Terminated by Elivanete Vicente (2040)
2024-08-27T08:48:21	5569992260701	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-08-27T08:47:34	5569992260701	IVR (8000)	answered	00:00:01	00:00:46 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-08-27T08:11:26	5569999475812	Rodrigo Cavalcante (2011)	answered	00:00:04	00:23:36 0.00	Terminated by 5569999475812
2024-08-27T08:11:25	5569999475812	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:05 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-08-27T08:11:06	5569999475812	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-08-27T08:34:15	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:00:38 0.00	Terminated by Ariane Quintela (2080)
2024-08-27T08:17:56	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:05	00:01:39 0.00	Terminated by Leticia Freitas (2000)
2024-08-27T08:17:21	Viven Ane Medeiros (2020)	VMail (1000)	answered	00:00:00	00:00:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-27T08:16:59	Viven Ane Medeiros (2020)	PROTOCOLO (1000)	unanswered	00:00:22	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-27T08:16:38	Viven Ane Medeiros (2020)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-08-27T08:09:06	Ariane Quintela (2080)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-08-27T08:08:45	Ariane Quintela (2080)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-08-26T16:39:57	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:04	00:00:24 0.00	Terminated by Leonardo Marinho (1030)
2024-08-26T16:31:42	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:05	00:02:01 0.00	Terminated by Leticia Freitas (2000)
2024-08-26T16:31:31	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Freitas (2000)
2024-08-26T16:21:18	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:07	00:00:18 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-26T16:21:06	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-26T16:20:45	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-08-26T16:20:33	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-26T16:20:12	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-08-26T16:09:30	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:56 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-26T15:58:13	556932217059	Rodrigo Cavalcante (2011)	answered	00:00:04	00:08:17 0.00	Terminated by 556932217059
2024-08-26T15:58:13	556932217059	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:04 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-08-26T15:57:52	556932217059	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-08-26T15:59:32	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:04	00:03:08 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-26T15:59:50	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:27 0.00	Terminated by Diego Kroin (3010)
2024-08-26T15:58:47	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:40 0.00	Terminated by Leticia Moronha (2072)
2024-08-26T15:49:54	Rubis Junior (1011)	Silvano Sabino (2010)	answered	00:00:04	00:01:28 0.00	Terminated by Rubis Junior (1011)
2024-08-26T15:44:16	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	unanswered	00:00:15	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-26T15:40:32	Leticia Freitas (2000)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-08-26T15:40:11	Leticia Freitas (2000)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-08-26T15:35:15	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:00:26 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-26T15:31:03	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:02:39 0.00	Terminated by Diego Kroin (3010)
2024-08-26T15:33:03	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:03	00:00:23 0.00	Terminated by Leticia Freitas (2000)
2024-08-26T15:32:44	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-08-26T15:28:36	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:06	00:00:29 0.00	Terminated by Elivanete Vicente (2040)
2024-08-26T15:16:41	Rubis Junior (1011)	Silvano Sabino (2010)	answered	00:00:05	00:00:21 0.00	Terminated by Silvano Sabino (2010)
2024-08-26T15:12:01	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:10	00:00:09 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-26T15:11:16	Elivanete Vicente (2040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-08-26T15:10:55	Elivanete Vicente (2040)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-08-26T15:04:39	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:03	00:00:45 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-26T15:04:17	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:12 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-26T14:57:02	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:08	00:00:41 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-26T14:56:55	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-26T14:52:11	5569992124224	Elivanete Vicente (2040)	answered	00:00:12	00:02:56 0.00	Terminated by 5569992124224
2024-08-26T14:52:10	5569992124224	Q Registro (8011)	answered	00:00:00	00:00:12 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-26T14:51:53	5569992124224	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)

2024-08-26T14:50:29	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:01:15 0.00	Terminated by Leticia Moronha (2072)
2024-08-26T14:24:32	5569993827387	Elivanete Vicente (2040)	answered	00:00:03	00:02:47 0.00	Terminated by Elivanete Vicente (2040)
2024-08-26T14:24:31	5569993827387	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-26T14:24:16	5569993827387	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-26T14:26:37	Silvano Sabino (2010)	VMail (2040)	answered	00:00:00	00:00:03 0.00	Terminated by Silvano Sabino (2010)
2024-08-26T14:26:16	Silvano Sabino (2010)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-08-26T14:25:13	Silvano Sabino (2010)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Silvano Sabino (2010)
2024-08-26T14:24:51	Silvano Sabino (2010)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-08-26T14:23:30	Elivanete Vicente (2040)	Silvano Sabino (2010)	answered	00:00:04	00:00:15 0.00	Terminated by Elivanete Vicente (2040)
2024-08-26T14:21:10	Bruna Ramires (2012)	PROTOCOLO (1000)	answered	00:00:12	00:00:55 0.00	Terminated by PROTOCOLO (1000)
2024-08-26T14:20:49	Bruna Ramires (2012)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-08-26T14:04:50	Geisiele Moraes (1023)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Geisiele Moraes (1023)
2024-08-26T14:04:39	Geisiele Moraes (1023)	Leticia Moronha (2072)	unanswered	00:00:11	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-08-26T13:46:20	5569984123716	Cezarnildo Silva (1020)	answered	00:00:18	00:04:20 0.00	Terminated by 5569984123716
2024-08-26T13:45:42	5569984123716	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by Cezarnildo Silva (1020)
2024-08-26T13:36:11	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:03:04 0.00	Terminated by Leticia Freitas (2000)
2024-08-26T13:29:24	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:05	00:00:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-26T13:20:32	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:05	00:00:57 0.00	Terminated by Ariane Quintela (2080)
2024-08-26T12:00:33	Rubis Junior (1011)	Leticia Freitas (2000)	answered	00:00:04	00:00:42 0.00	Terminated by Rubis Junior (1011)
2024-08-26T11:35:20	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:04	00:00:38 0.00	Terminated by Ariane Quintela (2080)
2024-08-26T11:23:13	Leonardo Marinho (1030)	069992224400	answered	00:00:39	00:01:39 1.65	Terminated by Leonardo Marinho (1030)
2024-08-26T11:16:09	5569993752604	Leonardo Marinho (1030)	answered	00:00:04	00:01:37 0.00	Terminated by 5569993752604
2024-08-26T11:16:08	5569993752604	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-08-26T11:15:46	5569993752604	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-26T11:13:49	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:19 0.00	Terminated by Leticia Moronha (2072)
2024-08-26T11:10:36	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:31 0.00	Terminated by Leticia Moronha (2072)
2024-08-26T11:02:29	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:05 0.00	Terminated by Leticia Moronha (2072)
2024-08-26T11:02:33	Elivanete Vicente (2040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-08-26T11:02:33	Elivanete Vicente (2040)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-08-26T11:01:59	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:06	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-08-26T11:01:13	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:39 0.00	Terminated by Leticia Moronha (2072)
2024-08-26T10:56:48	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-08-26T10:56:27	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-08-26T10:40:59	Elivanete Vicente (2040)	Diego Kroin (3010)	answered	00:00:18	00:00:38 0.00	Terminated by Diego Kroin (3010)
2024-08-26T10:40:33	Elivanete Vicente (2040)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Elivanete Vicente (2040)
2024-08-26T10:39:58	Elivanete Vicente (2040)	0216932128371	unanswered	00:00:35	00:00:00 0.00	Not available
2024-08-26T10:39:38	Elivanete Vicente (2040)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Elivanete Vicente (2040)
2024-08-26T10:39:00	Elivanete Vicente (2040)	0216932128371	unanswered	00:00:38	00:00:00 0.00	Not available
2024-08-26T10:30:40	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:17 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-26T10:28:19	Rubis Junior (1011)	06936096507	answered	00:00:06	00:01:20 1.33	Terminated by Rubis Junior (1011)
2024-08-26T10:27:59	Rubis Junior (1011)	36096507	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-26T10:18:54	Bruna Ramires (2012)	Geisiele Moraes (1023)	answered	00:00:04	00:01:33 0.00	Terminated by Brunu Ramires (2012)
2024-08-26T10:18:42	Elivanete Vicente (2040)	02169999714468	unanswered	00:00:10	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-08-26T10:17:34	Elivanete Vicente (2040)	0216932241008	unanswered	00:00:49	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-08-26T10:16:26	Elivanete Vicente (2040)	0216932241008	unanswered	00:00:57	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-08-26T10:14:35	Lidia Fernandes (3020)	Elivanete Vicente (2040)	answered	00:00:03	00:01:37 0.00	Terminated by Lidia Fernandes (3020)
2024-08-26T10:10:36	Lidia Fernandes (3020)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:03:42 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-26T10:05:55	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:10	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-08-26T10:00:52	Lidia Fernandes (3020)	Elivanete Vicente (2040)	answered	00:00:03	00:03:26 0.00	Terminated by Elivanete Vicente (2040)
2024-08-26T09:55:26	Elivanete Vicente (2040)	Lidia Fernandes (3020)	answered	00:00:12	00:03:20 0.00	Terminated by Lidia Fernandes (3020)
2024-08-26T09:55:11	Elivanete Vicente (2040)	VMail (9999)	answered	00:00:00	00:00:08 0.00	Terminated by Elivanete Vicente (2040)
2024-08-26T09:51:16	Elivanete Vicente (2040)	VMail (9999)	answered	00:00:00	00:00:04 0.00	Terminated by Elivanete Vicente (2040)
2024-08-26T09:47:54	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:01:32 0.00	Terminated by Elivanete Vicente (2040)
2024-08-26T09:44:42	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-26T09:42:36	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-08-26T09:26:48	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:09	00:00:35 0.00	Terminated by Gabriela Garcia da Silva (2021)

2024-08-26T09:24:50	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	answered	00:00:10	00:00:59 0.00	Terminated by Silvano Sabino (2010)
2024-08-26T09:24:32	Silvano Sabino (2010)	Leticia Freitas (2000)	answered	00:00:04	00:00:06 0.00	Terminated by Silvano Sabino (2010)
2024-08-26T09:15:06	Leticia Moronha (2072)	VMail (2012)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-08-26T09:14:44	Leticia Moronha (2072)	Bruna Ramires (2012)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2012)
2024-08-26T09:11:34	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:10	00:02:35 0.00	Terminated by Leticia Moronha (2072)
2024-08-26T09:11:31	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-26T08:47:23	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:52 0.00	Terminated by Leticia Moronha (2072)
2024-08-26T08:45:41	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:34 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-26T08:37:24	Viven Ane Medeiros (2020)	069984728773	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-26T08:36:44	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:32 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-26T08:27:30	Leticia Moronha (2072)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-08-26T08:27:30	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-08-26T08:27:23	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-26T08:24:21	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-26T08:22:03	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:07	00:00:30 0.00	Terminated by Leticia Moronha (2072)
2024-08-23T15:45:32	556932258399	VMail (5000)	answered	00:00:00	00:00:42 0.00	Terminated by 556932258399
2024-08-23T15:45:32	556932258399	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-23T15:45:17	556932258399	VMail (1000)	answered	00:00:00	00:00:15 0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-23T15:44:56	556932258399	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-23T15:44:24	556932258399	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-23T15:15:19	556932258399	Q Registro (8011)	unanswered	00:00:00	00:28:45 0.00	Terminated by 556932258399
2024-08-23T15:15:04	556932258399	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-23T14:46:14	Gabriela Garcia da Silva (2021)	VMail (1052)	answered	00:00:00	00:00:02 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-23T14:45:53	Gabriela Garcia da Silva (2021)	Carlos Filho (1052)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1052)
2024-08-23T13:32:30	Silvano Sabino (2010)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Silvano Sabino (2010)
2024-08-23T13:32:09	Silvano Sabino (2010)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-08-23T13:31:58	Silvano Sabino (2010)	103	answered	00:00:00	00:00:02 0.00	Target not found
2024-08-23T13:30:21	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:06	00:01:29 0.00	Terminated by Brunu Ramires (2012)
2024-08-23T13:28:43	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:04	00:00:23 0.00	Terminated by Cristhiane Machado (1040)
2024-08-23T13:26:44	Rubis Junior (1011)	VMail (2072)	answered	00:00:00	00:00:01 0.00	Terminated by Rubis Junior (1011)
2024-08-23T13:26:23	Rubis Junior (1011)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-08-23T13:02:46	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:15	00:00:16 0.00	Terminated by Cristhiane Machado (1040)
2024-08-23T12:31:49	5569992124224	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Break time, forwarded to PBX
2024-08-23T11:48:20	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:06	00:00:22 0.00	Terminated by Silvano Sabino (2010)
2024-08-23T11:42:17	551121141400	Leticia Moronha (2072)	answered	00:00:14	00:01:13 0.00	Terminated by Leticia Moronha (2072)
2024-08-23T11:41:45	551121141400	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by Leticia Moronha (2072)
2024-08-23T11:26:29	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:03	00:00:33 0.00	Terminated by Cristhiane Machado (1040)
2024-08-23T11:19:17	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:03	00:02:43 0.00	Terminated by Leticia Freitas (2000)
2024-08-23T10:54:12	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:04	00:02:12 0.00	Terminated by Leticia Freitas (2000)
2024-08-23T10:32:31	Viven Ane Medeiros (2020)	069984728773	answered	00:00:18	00:02:33 2.54	Terminated by Viven Ane Medeiros (2020)
2024-08-23T10:28:31	Viven Ane Medeiros (2020)	06932163455	answered	00:00:21	00:03:30 3.49	Terminated by Viven Ane Medeiros (2020)
2024-08-23T10:31:13	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:34 0.00	Terminated by Leticia Moronha (2072)
2024-08-23T10:03:27	5569993452388	Lidia Fernandes (3020)	answered	00:00:14	00:01:11 0.00	Terminated by Lidia Fernandes (3020)
2024-08-23T10:01:57	5569993452388	Q Cobrança (8010)	answered	00:00:00	00:01:44 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-08-23T10:01:38	5569993452388	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-23T09:54:00	Leticia Freitas (2000)	Diego Kroin (3010)	answered	00:00:13	00:05:14 0.00	Terminated by Diego Kroin (3010)
2024-08-23T08:59:19	556933223007	Lidia Fernandes (3020)	answered	00:00:07	00:05:29 0.00	Terminated by Lidia Fernandes (3020)
2024-08-23T08:58:48	556933223007	Q Cobrança (8010)	answered	00:00:00	00:00:38 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-08-23T08:58:12	556933223007	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-23T08:53:25	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-08-22T15:43:30	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:06	00:01:23 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-22T15:33:14	888888888888	Q Cobrança (8010)	unanswered	00:00:00	00:00:21 0.00	Terminated by 888888888888
2024-08-22T15:32:55	888888888888	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-22T15:30:45	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:10	00:02:11 0.00	Terminated by Leticia Moronha (2072)
2024-08-22T15:29:56	5569993360157	Leticia Freitas (2000)	answered	00:00:00	00:00:34 0.00	Terminated by 5569993360157
2024-08-22T15:29:43	Elivanete Vicente (2040)	Leticia Freitas (2000)	answered	00:00:05	00:00:07 0.00	Leticia Freitas (2000) was joined

2024-08-22T15:29:10	5569993360157	Elivanete Vicente (2040)	answered	00:00:03	00:00:43 0.00	Elivanete Vicente (2040) replaced by Leticia Freitas (2000)
2024-08-22T15:29:10	5569993360157	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-08-22T15:28:30	5569993360157	IVR (8000)	answered	00:00:01	00:00:38 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-08-22T15:14:31	5569984944384	Rodrigo Cavalcante (2011)	answered	00:00:06	00:01:03 0.00	Terminated by 5569984944384
2024-08-22T15:14:31	5569984944384	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:06 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-08-22T15:14:08	5569984944384	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-08-22T14:46:11	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:03	00:01:28 0.00	Terminated by Rubis Junior (1011)
2024-08-22T14:38:51	5544998453039	Lidia Fernandes (3020)	answered	00:00:20	00:04:04 0.00	Terminated by 5544998453039
2024-08-22T14:38:21	5544998453039	Q CobranÃ§a (8010)	answered	00:00:00	00:00:50 0.00	Q CobranÃ§a (8010) replaced by Lidia Fernandes (3020)
2024-08-22T14:38:01	5544998453039	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-08-22T14:07:45	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:03	00:01:07 0.00	Terminated by Leticia Freitas (2000)
2024-08-22T14:06:17	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:06 0.00	Terminated by Geisiele Moraes (1023)
2024-08-22T14:05:16	Leticia Moronha (2072)	Jair Genor Bevilaqua (2050)	unanswered	00:00:10	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-22T13:55:35	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:07	00:00:39 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-22T13:53:41	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:13 0.00	Terminated by Leticia Freitas (2000)
2024-08-22T13:40:49	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:05	00:00:18 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-22T13:38:58	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:52 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-22T13:38:25	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:22 0.00	Terminated by Leticia Moronha (2072)
2024-08-22T13:38:22	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-22T13:11:59	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:04	00:02:14 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-22T10:47:36	556999203308	Elivanete Vicente (2040)	answered	00:00:12	00:00:54 0.00	Terminated by Elivanete Vicente (2040)
2024-08-22T10:47:36	556999203308	Q Registro (8011)	answered	00:00:00	00:00:13 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-22T10:47:21	556999203308	IVR (8000)	answered	00:00:01	00:00:14 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-22T10:45:19	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:07	00:00:27 0.00	Terminated by Leticia Moronha (2072)
2024-08-22T10:21:33	Leticia Moronha (2072)	Silvano Sabino (2010)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-22T09:18:39	Silvano Sabino (2010)	Cristhiane Machado (1040)	answered	00:00:06	00:00:42 0.00	Terminated by Cristhiane Machado (1040)
2024-08-22T09:18:23	Silvano Sabino (2010)	VMail (2020)	answered	00:00:00	00:00:05 0.00	Terminated by Silvano Sabino (2010)
2024-08-22T09:18:02	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-08-22T09:01:57	Silvano Sabino (2010)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:16 0.00	Terminated by Silvano Sabino (2010)
2024-08-22T09:01:43	Silvano Sabino (2010)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Silvano Sabino (2010)
2024-08-22T07:48:15	Viven Ane Medeiros (2020)	69	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-21T16:56:04	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:38 0.00	Terminated by Leticia Moronha (2072)
2024-08-21T16:52:28	Bruna Ramires (2012)	Elivanete Vicente (2040)	answered	00:00:03	00:01:03 0.00	Terminated by Elivanete Vicente (2040)
2024-08-21T16:47:03	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:00:20 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-21T16:30:41	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:15:17 0.00	Terminated by Diego Kroin (3010)
2024-08-21T16:42:45	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:13 0.00	Terminated by Ariane Quintela (2080)
2024-08-21T16:30:27	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:05	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-08-21T16:22:26	Gabriela Garcia da Silva (2021)	Diego Kroin (3010)	answered	00:00:11	00:07:03 0.00	Terminated by Diego Kroin (3010)
2024-08-21T16:14:08	Carlos Filho (1052)	Leticia Moronha (2072)	answered	00:00:13	00:00:31 0.00	Terminated by Leticia Moronha (2072)
2024-08-21T15:58:43	554137781700	IVR (8000)	answered	00:00:00	00:00:13 0.00	Terminated by 554137781700
2024-08-21T15:57:23	Carlos Filho (1052)	Leticia Moronha (2072)	answered	00:00:04	00:00:56 0.00	Terminated by Leticia Moronha (2072)
2024-08-21T15:55:13	Ariane Quintela (2080)	069981460006	unanswered	00:00:06	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-08-21T15:41:10	Diego Kroin (3010)	06999971190	unanswered	00:00:29	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-08-21T15:38:44	Diego Kroin (3010)	06999971190	unanswered	00:00:50	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-08-21T15:30:16	Diego Kroin (3010)	Viven Ane Medeiros (2020)	answered	00:00:07	00:01:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-21T15:30:07	Diego Kroin (3010)	VMail (2021)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-08-21T15:29:46	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-08-21T15:28:10	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:06	00:01:25 0.00	Terminated by Diego Kroin (3010)
2024-08-21T15:14:46	5569993698837	Elivanete Vicente (2040)	answered	00:00:04	00:04:57 0.00	Terminated by Elivanete Vicente (2040)
2024-08-21T15:14:45	5569993698837	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-21T15:14:28	5569993698837	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-21T15:17:37	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:03	00:00:08 0.00	Terminated by Cristhiane Machado (1040)
2024-08-21T15:04:14	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:06	00:01:17 0.00	Terminated by Carlos Filho (1052)
2024-08-21T14:46:16	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:03	00:02:05 0.00	Terminated by Leticia Moronha (2072)
2024-08-21T14:43:14	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:04	00:00:21 0.00	Terminated by Carlos Filho (1052)
2024-08-21T14:29:22	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:01:42 0.00	Terminated by Viven Ane Medeiros (2020)

2024-08-21T14:20:03	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:00:20 0.00	Terminated by Leticia Moronha (2072)
2024-08-21T13:49:52	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:00:19 0.00	Terminated by Leticia Moronha (2072)
2024-08-21T13:16:11	Leonardo Marinho (1030)	06134142156	answered	00:00:02	00:07:53 7.89	Terminated by Leonardo Marinho (1030)
2024-08-21T13:13:22	Leonardo Marinho (1030)	EndCall	answered	00:00:00	00:00:08 0.00	No Route Exists
2024-08-21T13:13:15	Leonardo Marinho (1030)	06	unanswered	00:00:06	00:00:00 0.00	Busy, forwarded to PBX
2024-08-21T12:45:44	5547991419512	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-08-21T12:31:08	Lucila Jessica Almeida (1026)	Cristhiane Machado (1040)	answered	00:00:14	00:00:17 0.00	Terminated by Lucila Jessica Almeida (1026)
2024-08-21T11:59:44	Rubis Junior (1011)	Leticia Freitas (2000)	unanswered	00:00:10	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-08-21T11:43:51	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:04	00:00:12 0.00	Terminated by Brunna Ramires (2012)
2024-08-21T11:16:07	Ariane Quintela (2080)	069992054580	answered	00:00:17	00:01:37 1.61	Terminated by Ariane Quintela (2080)
2024-08-21T11:14:17	Ariane Quintela (2080)	069981460006	unanswered	00:00:38	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-08-21T11:13:14	Ariane Quintela (2080)	069981460120	answered	00:00:40	00:00:02 0.03	Terminated by Ariane Quintela (2080)
2024-08-21T11:04:11	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:03	00:01:14 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-21T10:57:36	Viven Ane Medeiros (2020)	VMail (2012)	answered	00:00:00	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-21T10:57:15	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2012)
2024-08-21T10:12:07	5575981825122	Elivanete Vicente (2040)	answered	00:00:03	00:03:37 0.00	Terminated by Elivanete Vicente (2040)
2024-08-21T10:12:07	5575981825122	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-21T10:11:50	5575981825122	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-21T09:58:23	Silvano Sabino (2010)	Leticia Freitas (2000)	answered	00:00:05	00:00:12 0.00	Terminated by Silvano Sabino (2010)
2024-08-21T09:52:31	5583991892356	Cristhiane Machado (1040)	answered	00:00:23	00:01:39 0.00	Terminated by Cristhiane Machado (1040)
2024-08-21T09:52:31	5583991892356	RG DESENPREF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPREF (8006) replaced by Cristhiane Machado (1040)
2024-08-21T09:52:06	5583991892356	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-08-21T09:51:40	5583991892356	VMail (5000)	answered	00:00:00	00:00:11 0.00	Terminated by 5583991892356
2024-08-21T09:51:40	5583991892356	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-21T09:51:30	5583991892356	VMail (5000)	answered	00:00:00	00:00:10 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-21T09:51:30	5583991892356	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-21T09:51:17	5583991892356	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-21T09:50:56	5583991892356	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-21T09:50:21	5583991892356	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-21T09:43:37	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:05	00:00:33 0.00	Terminated by Leticia Freitas (2000)
2024-08-21T09:25:17	Carlos Filho (1052)	Bruna Ramires (2012)	answered	00:00:04	00:00:56 0.00	Terminated by Brunna Ramires (2012)
2024-08-21T09:21:12	5575981825122	Elivanete Vicente (2040)	answered	00:00:16	00:00:55 0.00	Terminated by 5575981825122
2024-08-21T09:21:11	5575981825122	Q Registro (8011)	answered	00:00:00	00:00:16 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-21T09:20:50	5575981825122	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-21T08:45:23	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:05	00:00:29 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-21T08:45:03	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-21T08:45:03	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-08-21T08:32:50	5569981109079	Diego Kroin (3010)	answered	00:00:14	00:03:11 0.00	Terminated by Diego Kroin (3010)
2024-08-21T08:32:20	5569981109079	IVR (8000)	answered	00:00:01	00:00:28 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-08-21T08:31:50	5575981825122	Cezarnildo Silva (1020)	answered	00:00:03	00:01:30 0.00	Terminated by Cezarnildo Silva (1020)
2024-08-21T08:31:50	5575981825122	RG FISCALIZAÃ#fO (8005)	answered	00:00:00	00:00:00 0.00	RG FISCALIZAÃ#fO (8005) replaced by Cezarnildo Silva (1020)
2024-08-21T08:31:10	5575981825122	IVR (8000)	answered	00:00:00	00:00:39 0.00	IVR (8000) replaced by RG FISCALIZAÃ#fO (8005)
2024-08-21T08:27:38	5575981825122	Q Registro (8011)	unanswered	00:00:00	00:01:17 0.00	Terminated by 5575981825122
2024-08-21T08:27:19	5575981825122	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-21T08:14:49	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:07	00:00:27 0.00	Terminated by Leticia Moronha (2072)
2024-08-21T08:00:44	5569984150256	Elivanete Vicente (2040)	answered	00:11:01	00:02:31 0.00	Terminated by Elivanete Vicente (2040)
2024-08-21T08:00:44	5569984150256	Q Registro (8011)	answered	00:00:00	00:11:01 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-21T08:00:27	5569984150256	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-21T07:56:04	5569984150256	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-08-20T17:48:19	Viven Ane Medeiros (2020)	VMail (9999)	answered	00:00:00	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-20T17:02:38	556992826413	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-08-20T17:00:33	5569984150256	RG REGISTRO (8003)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-08-20T16:59:45	5569984150256	IVR (8000)	answered	00:00:01	00:00:47 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-08-20T16:44:01	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	answered	00:00:11	00:02:24 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-20T16:37:35	556992749734	Elivanete Vicente (2040)	answered	00:00:04	00:02:13 0.00	Terminated by Elivanete Vicente (2040)
2024-08-20T16:37:34	556992749734	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)



2024-08-20T16:37:15	5569992749734	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-20T16:33:02	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:04	00:00:23 0.00	Terminated by Leonardo Marinho (1030)
2024-08-20T16:32:50	Ariane Quintela (2080)	Geisiele Moraes (1023)	unanswered	00:00:03	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-08-20T16:30:57	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:26 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-20T16:25:09	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:00:10 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-20T16:08:06	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:01:30 0.00	Terminated by Diego Kroin (3010)
2024-08-20T16:04:35	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:01:21 0.00	Terminated by Ariane Quintela (2080)
2024-08-20T15:58:29	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:11	00:00:58 0.00	Terminated by Leticia Moronha (2072)
2024-08-20T15:37:16	5569984699025	Elivanete Vicente (2040)	answered	00:00:04	00:02:11 0.00	Terminated by Elivanete Vicente (2040)
2024-08-20T15:37:16	5569984699025	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-20T15:36:53	5569984699025	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-20T15:30:58	Gabriela Garcia da Silva (2021)	Diego Kroin (3010)	answered	00:00:10	00:03:57 0.00	Terminated by Diego Kroin (3010)
2024-08-20T15:28:53	Gabriela Garcia da Silva (2021)	Lidia Fernandes (3020)	answered	00:00:10	00:00:30 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-20T15:19:15	Diego Kroin (3010)	VMail (2021)	answered	00:00:00	00:00:01 0.00	Terminated by Diego Kroin (3010)
2024-08-20T15:18:54	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-08-20T15:05:47	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:16	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-20T14:56:27	Lidia Fernandes (3020)	Gabriela Garcia da Silva (2021)	unanswered	00:00:20	00:00:00 0.00	Terminated by Lidia Fernandes (3020)
2024-08-20T14:52:46	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:49 0.00	Terminated by Leticia Moronha (2072)
2024-08-20T14:43:30	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:01:24 0.00	Terminated by Diego Kroin (3010)
2024-08-20T14:43:19	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	unanswered	00:00:00	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-08-20T14:43:00	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:16	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-08-20T14:07:46	5569984057323	Rodrigo Cavalcante (2011)	answered	00:00:09	00:01:58 0.00	Terminated by 5569984057323
2024-08-20T14:07:45	5569984057323	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:09 0.00	Q Fiscaliza��o (8009) replaced by Rodrigo Cavalcante (2011)
2024-08-20T14:07:30	5569984057323	IVR (8000)	answered	00:00:01	00:00:13 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-08-20T14:07:37	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:03	00:00:13 0.00	Terminated by Ariane Quintela (2080)
2024-08-20T13:28:12	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:04	00:00:32 0.00	Terminated by Leticia Freitas (2000)
2024-08-20T13:26:50	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-08-20T12:27:07	Lucila Jessica Almeida (1026)	Cristhiane Machado (1040)	answered	00:00:13	00:00:20 0.00	Terminated by Lucila Jessica Almeida (1026)
2024-08-20T12:02:20	5569984057323	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Break time, forwarded to PBX
2024-08-20T11:52:47	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:05	00:02:28 0.00	Terminated by Ariane Quintela (2080)
2024-08-20T11:46:32	5569992461707	VMail (1000)	answered	00:00:00	00:02:12 0.00	Terminated by 5569992461707
2024-08-20T11:46:10	5569992461707	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-20T11:45:34	5569992461707	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-20T11:38:50	5569984057323	Rodrigo Cavalcante (2011)	answered	00:00:04	00:02:11 0.00	Terminated by 5569984057323
2024-08-20T11:38:49	5569984057323	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:04 0.00	Q Fiscaliza��o (8009) replaced by Rodrigo Cavalcante (2011)
2024-08-20T11:38:29	5569984057323	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-08-20T11:34:40	5569992230253	Elivanete Vicente (2040)	answered	00:00:05	00:03:04 0.00	Terminated by Elivanete Vicente (2040)
2024-08-20T11:34:03	5569992230253	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-08-20T11:04:18	5569984057323	Rodrigo Cavalcante (2011)	answered	00:00:05	00:08:06 0.00	Terminated by 5569984057323
2024-08-20T11:04:18	5569984057323	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:05 0.00	Q Fiscaliza��o (8009) replaced by Rodrigo Cavalcante (2011)
2024-08-20T11:03:57	5569984057323	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-08-20T11:11:30	Silvano Sabino (2010)	Leticia Freitas (2000)	answered	00:00:04	00:00:54 0.00	Terminated by Silvano Sabino (2010)
2024-08-20T11:09:45	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:08 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-20T10:55:45	554137781700	Gabriela Garcia da Silva (2021)	answered	00:00:00	00:00:51 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-20T10:55:37	Elivanete Vicente (2040)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:05 0.00	Gabriela Garcia da Silva (2021) was joined
2024-08-20T10:54:23	554137781700	Elivanete Vicente (2040)	answered	00:00:03	00:01:19 0.00	Elivanete Vicente (2040) replaced by Gabriela Garcia da Silva (2021)
2024-08-20T10:54:23	554137781700	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-20T10:54:03	554137781700	IVR (8007)	answered	00:00:00	00:00:19 0.00	IVR (8007) replaced by Q Registro (8011)
2024-08-20T10:53:28	554137781700	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by IVR (8007)
2024-08-20T10:55:05	Elivanete Vicente (2040)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:00:11 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-20T10:52:28	554137781700	VMail (5000)	answered	00:00:00	00:00:07 0.00	Terminated by 554137781700
2024-08-20T10:52:28	554137781700	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-20T10:52:19	554137781700	VMail (5000)	answered	00:00:00	00:00:09 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-20T10:52:19	554137781700	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-20T10:52:04	554137781700	VMail (1000)	answered	00:00:00	00:00:15 0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-20T10:51:43	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)

2024-08-20T10:51:08	554137781700	IVR (8000)	answered	00:00:01	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-20T10:43:54	Leonardo Marinho (1030)	02732321632	answered	00:00:04	00:05:01 5.01	Terminated by 02732321632
2024-08-20T10:47:28	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:08	00:00:42 0.00	Terminated by Leticia Moronha (2072)
2024-08-20T10:35:55	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:05	00:01:59 0.00	Terminated by Silvano Sabino (2010)
2024-08-20T10:34:28	PROTOCOLO (1000)	VMail (2002)	answered	00:00:00	00:00:02 0.00	Terminated by PROTOCOLO (1000)
2024-08-20T10:34:28	PROTOCOLO (1000)	Ingrid Valerie (2002)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2002)
2024-08-20T09:44:52	5569992978365	Leonardo Marinho (1030)	answered	00:00:04	00:05:46 0.00	Terminated by Leonardo Marinho (1030)
2024-08-20T09:44:20	5569992978365	Q Cobrança (8010)	answered	00:00:00	00:00:35 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-08-20T09:44:01	5569992978365	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-20T09:49:47	556932290071	VMail (1000)	answered	00:00:00	00:00:14 0.00	Terminated by 556932290071
2024-08-20T09:49:26	556932290071	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-20T09:49:05	556932290071	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-08-20T09:48:29	556932290071	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by Rubis Junior (1011)
2024-08-20T09:43:45	5569992978365	Q Registro (8011)	unanswered	00:00:00	00:00:03 0.00	Terminated by 5569992978365
2024-08-20T09:43:23	5569992978365	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-20T09:07:35	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:00:44 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-20T09:06:37	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:06	00:00:40 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-20T08:49:19	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:09	00:00:56 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-20T08:45:14	5569992191589	Elivanete Vicente (2040)	answered	00:00:04	00:04:07 0.00	Terminated by 5569992191589
2024-08-20T08:45:13	5569992191589	Q Registro (8011)	answered	00:00:00	00:00:06 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-20T08:44:47	5569992191589	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-20T08:41:04	556133149400	IVR (8000)	answered	00:00:00	00:00:03 0.00	Terminated by 556133149400
2024-08-20T08:40:43	556133149400	VMail (5000)	answered	00:00:00	00:00:11 0.00	Terminated by 556133149400
2024-08-20T08:40:43	556133149400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-20T08:40:39	556133149400	VMail (5000)	answered	00:00:00	00:00:04 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-20T08:40:39	556133149400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-20T08:40:34	556133149400	VMail (5000)	answered	00:00:00	00:00:04 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-20T08:40:34	556133149400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-20T08:40:23	556133149400	VMail (1000)	answered	00:00:00	00:00:11 0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-20T08:40:01	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-20T08:39:32	556133149400	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-20T08:38:25	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:05	00:01:12 0.00	Terminated by Ariane Quintela (2080)
2024-08-20T08:37:59	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:17 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-20T08:35:17	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:05	00:02:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-20T07:49:57	554137781700	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-08-20T07:49:15	554137781700	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Out of office, forwarded to PBX
2024-08-19T18:03:08	PROTOCOLO (1000)	069992064406	answered	00:00:37	00:00:14 0.23	Terminated by PROTOCOLO (1000)
2024-08-19T16:51:15	PROTOCOLO (1000)	06932230045	answered	00:00:10	00:02:09 2.15	Terminated by PROTOCOLO (1000)
2024-08-19T16:51:00	PROTOCOLO (1000)	032230045	unanswered	00:00:03	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-08-19T16:14:33	Leonardo Marinho (1030)	Geisiele Moraes (1023)	answered	00:00:04	00:00:19 0.00	Terminated by Leonardo Marinho (1030)
2024-08-19T16:03:53	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:01:08 0.00	Terminated by Diego Kroin (3010)
2024-08-19T15:53:46	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:04:23 0.00	Terminated by Ariane Quintela (2080)
2024-08-19T15:29:12	556999658945	Rodrigo Cavalcante (2011)	answered	00:00:03	00:20:53 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-08-19T15:29:12	556999658945	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:03 0.00	Q Fiscalizaçã (8009) replaced by Rodrigo Cavalcante (2011)
2024-08-19T15:28:51	556999658945	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-08-19T15:41:45	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:05	00:02:11 0.00	Terminated by Ariane Quintela (2080)
2024-08-19T15:36:49	Geisiele Moraes (1023)	Ariane Quintela (2080)	answered	00:00:03	00:01:44 0.00	Terminated by Ariane Quintela (2080)
2024-08-19T15:25:31	556933224312	Leonardo Marinho (1030)	answered	00:00:18	00:01:23 0.00	Terminated by Leonardo Marinho (1030)
2024-08-19T15:25:01	556933224312	Q Cobrança (8010)	answered	00:00:00	00:00:48 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-08-19T15:24:41	556933224312	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-19T15:23:31	5569992191589	Elivanete Vicente (2040)	answered	00:00:14	00:03:13 0.00	Terminated by Elivanete Vicente (2040)
2024-08-19T15:23:31	5569992191589	Q Registro (8011)	answered	00:00:00	00:00:14 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-19T15:23:13	5569992191589	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-19T15:20:11	556933224312	Rodrigo Cavalcante (2011)	answered	00:00:03	00:02:58 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-08-19T15:20:11	556933224312	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:03 0.00	Q Fiscalizaçã (8009) replaced by Rodrigo Cavalcante (2011)
2024-08-19T15:19:38	556933224312	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)

2024-08-19T15:12:25	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-08-19T15:12:14	Leticia Freitas (2000)	3080	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-19T15:10:20	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:06	00:00:56 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-19T15:09:45	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-19T14:57:25	Silvano Sabino (2010)	Geisiele Moraes (1023)	answered	00:00:06	00:00:23 0.00	Terminated by Silvano Sabino (2010)
2024-08-19T14:52:13	Geisiele Moraes (1023)	Silvano Sabino (2010)	answered	00:00:04	00:00:20 0.00	Terminated by Geisiele Moraes (1023)
2024-08-19T14:26:27	5569992587787	Leonardo Marinho (1030)	answered	00:00:03	00:03:53 0.00	Terminated by Leonardo Marinho (1030)
2024-08-19T14:25:56	5569992587787	Q Cobrança (8010)	answered	00:00:00	00:00:34 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-08-19T14:25:30	5569992587787	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-19T14:08:52	5569999901985	Elivanete Vicente (2040)	answered	00:00:00	00:02:47 0.00	Terminated by Elivanete Vicente (2040)
2024-08-19T14:08:11	PROTOCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:02	00:00:38 0.00	Elivanete Vicente (2040) was joined
2024-08-19T14:07:03	5569999901985	PROTOCOLO (1000)	answered	00:00:18	00:01:31 0.00	PROTOCOLO (1000) replaced by Elivanete Vicente (2040)
2024-08-19T14:06:28	5569999901985	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-19T13:56:37	Silvano Sabino (2010)	Rubis Junior (1011)	answered	00:00:06	00:01:23 0.00	Terminated by Rubis Junior (1011)
2024-08-19T13:55:16	Silvano Sabino (2010)	Rodrigo Cavalcante (2011)	answered	00:00:10	00:00:59 0.00	Terminated by Silvano Sabino (2010)
2024-08-19T13:55:13	Silvano Sabino (2010)	VMail (2030)	answered	00:00:00	00:00:00 0.00	Terminated by Silvano Sabino (2010)
2024-08-19T13:55:12	Silvano Sabino (2010)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-08-19T13:38:59	5569993417781	Elivanete Vicente (2040)	answered	00:00:04	00:02:42 0.00	Terminated by 5569993417781
2024-08-19T13:38:58	5569993417781	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-19T13:38:36	5569993417781	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-19T13:40:11	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:00:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-19T13:24:28	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:04	00:00:39 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-19T13:24:11	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-08-19T11:44:00	5569992784164	Elivanete Vicente (2040)	answered	00:00:04	00:00:45 0.00	Terminated by 5569992784164
2024-08-19T11:43:59	5569992784164	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-19T11:43:41	5569992784164	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-19T11:43:47	Viven Ane Medeiros (2020)	Ariane Quintela (2080)	answered	00:00:07	00:00:20 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-19T11:39:39	5569992784164	VMail (1000)	answered	00:00:00	00:00:45 0.00	Terminated by VMail (1000)
2024-08-19T11:39:18	5569992784164	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-19T11:38:41	5569992784164	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-19T11:30:43	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:03	00:01:12 0.00	Terminated by Leonardo Marinho (1030)
2024-08-19T11:26:21	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	answered	00:00:05	00:00:13 0.00	Terminated by Rubis Junior (1011)
2024-08-19T11:25:27	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	answered	00:00:09	00:00:40 0.00	Terminated by Silvano Sabino (2010)
2024-08-19T10:44:54	Geisiele Moraes (1023)	Ariane Quintela (2080)	answered	00:00:04	00:00:38 0.00	Terminated by Ariane Quintela (2080)
2024-08-19T10:42:16	5569992978365	Leonardo Marinho (1030)	answered	00:00:05	00:02:17 0.00	Terminated by Leonardo Marinho (1030)
2024-08-19T10:41:45	5569992978365	Q Cobrança (8010)	answered	00:00:00	00:00:36 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-08-19T10:41:25	5569992978365	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-19T10:18:40	Viven Ane Medeiros (2020)	Ariane Quintela (2080)	answered	00:00:05	00:00:53 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-19T10:13:40	Viven Ane Medeiros (2020)	Diego Kroin (3010)	answered	00:00:10	00:02:23 0.00	Terminated by Diego Kroin (3010)
2024-08-19T09:51:13	Ariane Quintela (2080)	03132698475	answered	00:00:11	00:15:18 15.30	Terminated by 03132698475
2024-08-19T10:01:52	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	answered	00:00:11	00:00:46 0.00	Terminated by Diego Kroin (3010)
2024-08-19T10:02:12	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:03	00:00:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-19T10:00:45	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:21 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-19T09:59:52	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:06	00:00:34 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-19T09:58:30	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:00:52 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-19T09:31:29	Ariane Quintela (2080)	03132698400	answered	00:00:03	00:19:20 19.33	Terminated by 03132698400
2024-08-19T09:30:39	Ariane Quintela (2080)	03132698400	unanswered	00:00:48	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-08-19T09:28:23	Ariane Quintela (2080)	06120992727	answered	00:00:21	00:01:14 1.23	Terminated by 06120992727
2024-08-19T09:24:32	5566999119514	Elivanete Vicente (2040)	answered	00:00:04	00:02:38 0.00	Terminated by Elivanete Vicente (2040)
2024-08-19T09:24:30	5566999119514	Q Registro (8011)	answered	00:00:00	00:00:06 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-19T09:24:13	5566999119514	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-19T09:23:12	556634115600	IVR (8000)	answered	00:00:00	00:00:38 0.00	Terminated by 556634115600
2024-08-19T09:20:00	556634115600	IVR (8000)	answered	00:00:00	00:01:13 0.00	Terminated by IVR (8000)
2024-08-19T09:00:24	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:04	00:00:09 0.00	Terminated by Geisiele Moraes (1023)
2024-08-19T08:49:29	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:01:14 0.00	Terminated by Ariane Quintela (2080)
2024-08-19T08:37:53	Diego Kroin (3010)	Viven Ane Medeiros (2020)	answered	00:00:04	00:07:02 0.00	Terminated by Viven Ane Medeiros (2020)

2024-08-19T08:14:18	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:06	00:00:25 0.00	Terminated by Leticia Moronha (2072)
2024-08-19T07:47:06	551151168291	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-08-19T07:39:19	551151168292	IVR (8000)	unanswered	00:00:01	00:00:13 0.00	Out of office, forwarded to PBX
2024-08-16T16:43:46	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:06	00:00:27 0.00	Terminated by Leticia Moronha (2072)
2024-08-16T16:20:57	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:09	00:00:27 0.00	Terminated by Ariane Quintela (2080)
2024-08-16T16:17:14	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:19	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-08-16T15:38:59	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:08	00:00:25 0.00	Terminated by Diego Kroin (3010)
2024-08-16T15:18:56	5569992971220	Elivanete Vicente (2040)	answered	00:00:03	00:03:27 0.00	Terminated by Elivanete Vicente (2040)
2024-08-16T15:18:55	5569992971220	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-16T15:18:40	5569992971220	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-16T15:17:59	Leticia Freitas (2000)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-08-16T15:10:48	Ariane Quintela (2080)	03132698400	answered	00:00:02	00:01:26 1.43	Terminated by Ariane Quintela (2080)
2024-08-16T15:06:07	Leticia Freitas (2000)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-08-16T15:05:46	Leticia Freitas (2000)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-08-16T15:05:38	Leticia Freitas (2000)	VMail (2075)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-08-16T15:05:17	Leticia Freitas (2000)	Fabio Filho (2075)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2075)
2024-08-16T14:28:33	552732321600	Leonardo Marinho (1030)	answered	00:00:04	00:32:07 0.00	Terminated by Leonardo Marinho (1030)
2024-08-16T14:28:03	552732321600	Q Cobrança (8010)	answered	00:00:00	00:00:34 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-08-16T14:27:45	552732321600	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-16T14:50:53	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	answered	00:00:13	00:00:04 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-16T14:42:15	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	unanswered	00:00:17	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-16T14:39:43	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:31 0.00	Terminated by Ariane Quintela (2080)
2024-08-16T14:30:13	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:07	00:00:17 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-16T14:18:51	Gabriela Garcia da Silva (2021)	Leonardo Marinho (1030)	answered	00:00:04	00:00:30 0.00	Terminated by Leonardo Marinho (1030)
2024-08-16T13:47:24	Carlos Filho (1052)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:36 0.00	Terminated by Carlos Filho (1052)
2024-08-16T13:23:36	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:05	00:00:27 0.00	Terminated by Leticia Freitas (2000)
2024-08-16T13:24:04	Leonardo Marinho (1030)	VMail (2021)	answered	00:00:00	00:00:03 0.00	Terminated by Leonardo Marinho (1030)
2024-08-16T13:24:03	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2021)
2024-08-16T13:23:58	Leonardo Marinho (1030)	VMail (9999)	answered	00:00:00	00:00:01 0.00	Terminated by Leonardo Marinho (1030)
2024-08-16T13:23:49	Leonardo Marinho (1030)	VMail (2021)	answered	00:00:00	00:00:05 0.00	Terminated by Leonardo Marinho (1030)
2024-08-16T13:23:49	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2021)
2024-08-16T13:20:06	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:03	00:00:14 0.00	Terminated by Cristhiane Machado (1040)
2024-08-16T13:19:33	Gabriela Garcia da Silva (2021)	Lucila Jessica Almeida (1026)	answered	00:00:05	00:00:10 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-16T12:56:14	554137781700	IVR (8000)	unanswered	00:00:01	00:00:13 0.00	Break time, forwarded to PBX
2024-08-16T12:11:41	Lucila Jessica Almeida (1026)	Cristhiane Machado (1040)	answered	00:00:12	00:01:26 0.00	Terminated by Lucila Jessica Almeida (1026)
2024-08-16T11:45:52	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:04	00:00:35 0.00	Terminated by Leticia Moronha (2072)
2024-08-16T11:36:43	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:05	00:00:53 0.00	Terminated by Leticia Moronha (2072)
2024-08-16T11:22:38	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:06 0.00	Terminated by Diego Kroin (3010)
2024-08-16T11:18:31	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:15	00:00:43 0.00	Terminated by Ariane Quintela (2080)
2024-08-16T11:16:25	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:00:29 0.00	Terminated by Leticia Moronha (2072)
2024-08-16T10:51:06	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:02:19 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-16T10:49:30	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:01:03 0.00	Terminated by Elivanete Vicente (2040)
2024-08-16T10:49:05	Elivanete Vicente (2040)	021669246803	unanswered	00:00:01	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-08-16T10:48:52	Elivanete Vicente (2040)	02	unanswered	00:00:02	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-08-16T10:48:02	Elivanete Vicente (2040)	02169992276803	unanswered	00:00:48	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-08-16T10:41:01	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:07	00:02:50 0.00	Terminated by Leticia Freitas (2000)
2024-08-16T10:27:56	Geisiele Moraes (1023)	Ariane Quintela (2080)	answered	00:00:10	00:01:03 0.00	Terminated by Ariane Quintela (2080)
2024-08-16T10:08:39	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:07	00:00:32 0.00	Terminated by Leticia Moronha (2072)
2024-08-16T09:52:56	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:00:33 0.00	Terminated by Elivanete Vicente (2040)
2024-08-16T09:45:33	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:08	00:01:32 0.00	Terminated by Leticia Moronha (2072)
2024-08-16T09:43:14	Leticia Freitas (2000)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-08-16T09:42:53	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-08-16T09:34:04	5535988444243	Elivanete Vicente (2040)	answered	00:00:04	00:04:50 0.00	Terminated by Elivanete Vicente (2040)
2024-08-16T09:34:04	5535988444243	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-16T09:33:45	5535988444243	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-16T09:36:46	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:13 0.00	Terminated by Leticia Freitas (2000)

2024-08-16T09:36:33	Leticia Freitas (2000)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-08-16T09:36:12	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-08-16T09:32:04	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:04	00:01:54 0.00	Terminated by Leonardo Marinho (1030)
2024-08-16T09:30:03	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:32 0.00	Terminated by Leticia Freitas (2000)
2024-08-16T09:07:40	5569999815170	Elivanete Vicente (2040)	answered	00:00:06	00:03:53 0.00	Terminated by 5569999815170
2024-08-16T09:07:40	5569999815170	Q Registro (8011)	answered	00:00:00	00:00:06 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-16T09:07:21	5569999815170	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-16T09:01:36	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:04	00:01:20 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-16T08:54:38	Bruna Ramires (2012)	06932173710	unanswered	00:00:50	00:00:00 0.00	Terminated by Brunna Ramires (2012)
2024-08-16T08:52:24	5511969887557	Elivanete Vicente (2040)	answered	00:00:11	00:02:48 0.00	Terminated by Elivanete Vicente (2040)
2024-08-16T08:52:24	5511969887557	Q Registro (8011)	answered	00:00:00	00:00:11 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-16T08:52:06	5511969887557	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-16T08:53:47	Bruna Ramires (2012)	06932173710	unanswered	00:00:48	00:00:00 0.00	Terminated by Brunna Ramires (2012)
2024-08-16T08:52:57	Bruna Ramires (2012)	06932173710	unanswered	00:00:48	00:00:00 0.00	Terminated by Brunna Ramires (2012)
2024-08-16T08:52:36	Bruna Ramires (2012)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Brunna Ramires (2012)
2024-08-16T08:52:06	Bruna Ramires (2012)	069999846598	unanswered	00:00:17	00:00:00 0.00	Terminated by Brunna Ramires (2012)
2024-08-16T08:51:23	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-16T08:45:41	Elivanete Vicente (2040)	02169993110112	answered	00:00:18	00:05:25 5.42	Terminated by Elivanete Vicente (2040)
2024-08-16T08:48:37	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-08-16T08:35:14	Bruna Ramires (2012)	06932173721	answered	00:00:10	00:00:11 0.18	Terminated by Brunna Ramires (2012)
2024-08-16T08:34:57	Bruna Ramires (2012)	039018000	unanswered	00:00:04	00:00:00 0.00	Terminated by Brunna Ramires (2012)
2024-08-16T08:34:03	Bruna Ramires (2012)	06932173721	answered	00:00:19	00:00:14 0.23	Terminated by Brunna Ramires (2012)
2024-08-16T08:33:47	Bruna Ramires (2012)	06932173721	answered	00:00:12	00:00:03 0.04	Terminated by Brunna Ramires (2012)
2024-08-16T08:33:35	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:19 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-16T08:29:04	Bruna Ramires (2012)	Lucila Jessica Almeida (1026)	answered	00:00:10	00:00:15 0.00	Terminated by Brunna Ramires (2012)
2024-08-16T08:27:54	Bruna Ramires (2012)	06932163408	answered	00:00:13	00:00:42 0.70	Terminated by Brunna Ramires (2012)
2024-08-16T08:25:40	Bruna Ramires (2012)	Lucila Jessica Almeida (1026)	answered	00:00:06	00:01:32 0.00	Terminated by Lucila Jessica Almeida (1026)
2024-08-16T08:15:42	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-08-15T16:24:38	5569999203308	Elivanete Vicente (2040)	answered	00:00:07	00:02:17 0.00	Terminated by 5569999203308
2024-08-15T16:24:37	5569999203308	Q Registro (8011)	answered	00:00:00	00:00:07 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-15T16:24:23	5569999203308	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-15T16:23:28	5569999203308	Elivanete Vicente (2040)	answered	00:00:18	00:00:27 0.00	Terminated by Elivanete Vicente (2040)
2024-08-15T16:23:28	5569999203308	Q Registro (8011)	answered	00:00:00	00:00:18 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-15T16:23:03	5569999203308	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-15T16:10:37	556932272330	Elivanete Vicente (2040)	answered	00:00:17	00:01:24 0.00	Terminated by 556932272330
2024-08-15T16:10:37	556932272330	Q Registro (8011)	answered	00:00:00	00:00:17 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-15T16:10:14	556932272330	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-15T16:08:52	551151168292	VMail (1000)	answered	00:00:00	00:00:34 0.00	Terminated by 551151168292
2024-08-15T16:08:31	551151168292	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-15T16:07:54	551151168292	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-15T16:07:38	551151168291	VMail (1000)	answered	00:00:00	00:00:07 0.00	Terminated by 551151168291
2024-08-15T16:07:17	551151168291	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-15T16:06:43	551151168291	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-15T15:22:44	Ariane Quintela (2080)	06120992727	answered	00:00:07	00:02:53 2.88	Terminated by Ariane Quintela (2080)
2024-08-15T15:15:19	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	answered	00:00:13	00:07:24 0.00	Terminated by Diego Kroin (3010)
2024-08-15T15:16:54	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-08-15T15:16:34	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:09	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-08-15T15:05:40	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:05	00:01:28 0.00	Terminated by Leticia Moronha (2072)
2024-08-15T14:57:15	Ariane Quintela (2080)	Cezarnildo Silva (1020)	answered	00:00:03	00:01:08 0.00	Terminated by Ariane Quintela (2080)
2024-08-15T14:49:32	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	unanswered	00:00:17	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-08-15T13:53:47	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:00:30 0.00	Terminated by Ariane Quintela (2080)
2024-08-15T13:43:38	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:06 0.00	Terminated by Ariane Quintela (2080)
2024-08-15T13:33:30	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:48 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-15T13:24:36	Viven Ane Medeiros (2020)	Ariane Quintela (2080)	answered	00:00:03	00:00:20 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-15T13:24:13	Viven Ane Medeiros (2020)	Cezarnildo Silva (1020)	unanswered	00:00:06	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-15T13:22:58	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:13 0.00	Terminated by Viven Ane Medeiros (2020)

2024-08-15T13:16:03	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:04	00:02:38 0.00	Terminated by Leticia Moronha (2072)
2024-08-15T12:11:50	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:26 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-15T12:07:49	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:13 0.00	Terminated by Ariane Quintela (2080)
2024-08-15T11:54:20	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:07	00:00:28 0.00	Terminated by Ariane Quintela (2080)
2024-08-15T11:30:35	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:12	00:00:33 0.00	Terminated by Leticia Moronha (2072)
2024-08-15T11:19:33	5569992333943	Cezarnildo Silva (1020)	answered	00:00:04	00:04:10 0.00	Terminated by 5569992333943
2024-08-15T11:19:03	5569992333943	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:34 0.00	Q FiscalizaÃ§Ão (8009) replaced by Cezarnildo Silva (1020)
2024-08-15T11:18:44	5569992333943	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-08-15T11:18:26	5569992333943	VMail (5000)	answered	00:00:00	00:00:09 0.00	Terminated by VMail (5000)
2024-08-15T11:18:26	5569992333943	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-15T11:18:22	5569992333943	VMail (5000)	answered	00:00:00	00:00:04 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-15T11:18:22	5569992333943	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-15T11:18:18	5569992333943	VMail (5000)	answered	00:00:00	00:00:04 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-15T11:18:18	5569992333943	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-15T11:18:14	5569992333943	VMail (5000)	answered	00:00:00	00:00:04 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-15T11:18:14	5569992333943	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-15T11:18:07	5569992333943	VMail (5000)	answered	00:00:00	00:00:07 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-15T11:18:07	5569992333943	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-15T11:17:53	5569992333943	VMail (1000)	answered	00:00:00	00:00:13 0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-15T11:17:32	5569992333943	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-15T11:16:57	5569992333943	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-15T11:06:51	5569999681035	Leonardo Marinho (1030)	answered	00:00:04	00:05:49 0.00	Terminated by Leonardo Marinho (1030)
2024-08-15T11:06:21	5569999681035	Q CobranÃ§a (8010)	answered	00:00:00	00:00:34 0.00	Q CobranÃ§a (8010) replaced by Leonardo Marinho (1030)
2024-08-15T11:05:58	5569999681035	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-08-15T11:05:09	Viven Ane Medeiros (2020)	06932243604	answered	00:00:11	00:04:54 4.89	Terminated by Viven Ane Medeiros (2020)
2024-08-15T10:54:58	Ariane Quintela (2080)	Diego Kroin (3010)	answered	00:00:11	00:00:37 0.00	Terminated by Diego Kroin (3010)
2024-08-15T10:43:10	Leticia Moronha (2072)	Lidia Fernandes (3020)	answered	00:00:11	00:01:23 0.00	Terminated by Leticia Moronha (2072)
2024-08-15T10:42:13	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:18	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-15T10:40:44	Silvano Sabino (2010)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:01:32 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-15T10:39:41	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:01:02 0.00	Terminated by Leticia Moronha (2072)
2024-08-15T10:39:36	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:02	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-15T10:26:27	5563991106651	Elivanete Vicente (2040)	answered	00:00:03	00:01:41 0.00	Terminated by Elivanete Vicente (2040)
2024-08-15T10:26:27	5563991106651	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-15T10:26:07	5563991106651	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-15T10:19:02	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-15T09:55:02	Lidia Fernandes (3020)	Elivanete Vicente (2040)	answered	00:00:10	00:03:38 0.00	Terminated by Elivanete Vicente (2040)
2024-08-15T09:52:49	Carlos Filho (1052)	Cristhiane Machado (1040)	answered	00:00:04	00:00:43 0.00	Terminated by Cristhiane Machado (1040)
2024-08-15T09:41:10	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:00:49 0.00	Terminated by Leonardo Marinho (1030)
2024-08-15T09:02:56	Leticia Moronha (2072)	VMail (2021)	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-15T09:02:35	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-08-15T09:02:06	Fabio Filho (2075)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:26 0.00	Terminated by Fabio Filho (2075)
2024-08-15T08:57:37	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:05	00:00:30 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-15T08:50:26	Fabio Filho (2075)	Leticia Moronha (2072)	answered	00:00:04	00:00:52 0.00	Terminated by Fabio Filho (2075)
2024-08-15T08:48:27	Gabriela Garcia da Silva (2021)	Diego Kroin (3010)	answered	00:00:13	00:01:19 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-15T08:35:14	5569992342218	Leonardo Marinho (1030)	answered	00:00:03	00:03:45 0.00	Terminated by Leonardo Marinho (1030)
2024-08-15T08:34:43	5569992342218	Q CobranÃ§a (8010)	answered	00:00:00	00:00:33 0.00	Q CobranÃ§a (8010) replaced by Leonardo Marinho (1030)
2024-08-15T08:34:22	5569992342218	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-08-15T08:25:15	556135516815	Bruna Ramires (2012)	answered	00:00:04	00:09:20 0.00	Terminated by Brunu Ramires (2012)
2024-08-15T08:24:43	556135516815	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by Brunu Ramires (2012)
2024-08-15T08:23:30	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:05	00:01:06 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-15T08:24:24	556135516815	VMail (5000)	answered	00:00:00	00:00:04 0.00	Terminated by 556135516815
2024-08-15T08:24:24	556135516815	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-15T08:24:06	556135516815	VMail (2012)	answered	00:00:00	00:00:18 0.00	VMail (2012) replaced by CRCRO (5000)
2024-08-15T08:23:45	556135516815	Bruna Ramires (2012)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2012)
2024-08-15T08:23:08	556135516815	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by Brunu Ramires (2012)
2024-08-15T08:19:00	556135516815	Gabriela Garcia da Silva (2021)	answered	00:00:17	00:03:13 0.00	Terminated by Gabriela Garcia da Silva (2021)

2024-08-15T08:18:24	556135516815	IVR (8000)	answered	00:00:01	00:00:35	0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-08-15T08:17:20	556135516815	VMail (2021)	answered	00:00:00	00:00:30	0.00	Terminated by 556135516815
2024-08-15T08:16:59	556135516815	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2021)
2024-08-15T08:16:24	556135516815	IVR (8000)	answered	00:00:01	00:00:33	0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-08-15T08:15:07	556135516815	IVR (8000)	answered	00:00:00	00:00:13	0.00	Terminated by 556135516815
2024-08-14T16:38:47	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:04	00:01:52	0.00	Terminated by Diego Kroin (3010)
2024-08-14T16:38:21	Diego Kroin (3010)	VMail (2080)	answered	00:00:00	00:00:00	0.00	Terminated by Diego Kroin (3010)
2024-08-14T16:38:21	Diego Kroin (3010)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (2080)
2024-08-14T16:36:13	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	answered	00:00:11	00:01:54	0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-14T16:23:41	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:44	0.00	Terminated by Geisiele Moraes (1023)
2024-08-14T16:06:50	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:04	00:00:11	0.00	Terminated by Rubis Junior (1011)
2024-08-14T15:48:38	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:06	00:00:14	0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-14T15:40:26	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:49	0.00	Terminated by Leticia Moronha (2072)
2024-08-14T15:40:13	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:06	00:00:58	0.00	Terminated by Ariane Quintela (2080)
2024-08-14T15:39:17	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:17	00:00:48	0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-14T15:22:55	556135516815	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:00:39	0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-14T15:22:21	556135516815	IVR (8000)	answered	00:00:00	00:00:34	0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-08-14T15:21:33	556135516815	IVR (8000)	answered	00:00:01	00:00:32	0.00	Terminated by 556135516815
2024-08-14T15:21:00	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:40	0.00	Terminated by Leticia Moronha (2072)
2024-08-14T15:13:16	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:04	00:00:25	0.00	Terminated by PROTOCOLO (1000)
2024-08-14T15:04:28	Gabriela Garcia da Silva (2021)	Silvano Sabino (2010)	unanswered	00:00:20	00:00:00	0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-14T15:02:38	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:07	00:01:22	0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-14T15:03:44	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:07	00:00:09	0.00	Terminated by Leticia Freitas (2000)
2024-08-14T14:58:55	5569992367732	Elivanete Vicente (2040)	answered	00:00:03	00:03:03	0.00	Terminated by Elivanete Vicente (2040)
2024-08-14T14:58:55	5569992367732	Q Registro (8011)	answered	00:00:00	00:00:03	0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-14T14:58:35	5569992367732	IVR (8000)	answered	00:00:00	00:00:19	0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-14T14:15:00	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:06	00:00:47	0.00	Terminated by Elivanete Vicente (2040)
2024-08-14T14:09:50	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:46	0.00	Terminated by Leticia Moronha (2072)
2024-08-14T14:00:03	556933226506	Cezarnildo Silva (1020)	answered	00:00:07	00:04:27	0.00	Terminated by 556933226506
2024-08-14T13:59:33	556933226506	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:37	0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Cezarnildo Silva (1020)
2024-08-14T13:58:57	556933226506	IVR (8000)	answered	00:00:00	00:00:36	0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-08-14T13:24:08	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:08	00:00:30	0.00	Terminated by Leticia Freitas (2000)
2024-08-14T11:33:16	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:08	00:01:01	0.00	Terminated by Leticia Moronha (2072)
2024-08-14T11:24:39	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:07	00:01:39	0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-14T10:59:51	5569992447098	Elivanete Vicente (2040)	answered	00:00:06	00:09:03	0.00	Terminated by Elivanete Vicente (2040)
2024-08-14T10:59:51	5569992447098	Q Registro (8011)	answered	00:00:00	00:00:06	0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-14T10:59:30	5569992447098	IVR (8000)	answered	00:00:00	00:00:20	0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-14T10:52:25	Diego Kroin (3010)	06935361576	answered	00:00:11	00:01:51	1.85	Terminated by Diego Kroin (3010)
2024-08-14T10:35:56	Diego Kroin (3010)	VMail (2020)	answered	00:00:00	00:00:03	0.00	Terminated by Diego Kroin (3010)
2024-08-14T10:35:35	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2020)
2024-08-14T10:32:34	5569992064952	Elivanete Vicente (2040)	answered	00:00:04	00:01:54	0.00	Terminated by 5569992064952
2024-08-14T10:32:34	5569992064952	Q Registro (8011)	answered	00:00:00	00:00:04	0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-14T10:32:16	5569992064952	IVR (8000)	answered	00:00:01	00:00:17	0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-14T10:31:16	5569992064952	VMail (1000)	answered	00:00:00	00:00:29	0.00	Terminated by VMail (1000)
2024-08-14T10:30:55	5569992064952	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-08-14T10:30:19	5569992064952	IVR (8000)	answered	00:00:00	00:00:36	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-14T10:30:02	5569992064952	VMail (5000)	answered	00:00:00	00:00:07	0.00	Terminated by 5569992064952
2024-08-14T10:30:02	5569992064952	CRCRO (5000)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (5000)
2024-08-14T10:29:48	5569992064952	VMail (1000)	answered	00:00:00	00:00:13	0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-14T10:29:27	5569992064952	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-08-14T10:28:51	5569992064952	IVR (8000)	answered	00:00:00	00:00:36	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-14T10:26:45	Diego Kroin (3010)	06935363587	unanswered	00:00:13	00:00:00	0.00	Terminated by Diego Kroin (3010)
2024-08-14T10:25:34	Diego Kroin (3010)	06935367700	answered	00:00:16	00:00:28	0.46	Terminated by Diego Kroin (3010)
2024-08-14T10:18:07	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:04:37	0.00	Terminated by Diego Kroin (3010)
2024-08-14T10:00:02	5569984919379	Elivanete Vicente (2040)	answered	00:00:18	00:00:22	0.00	Terminated by Elivanete Vicente (2040)
2024-08-14T10:00:02	5569984919379	Q Registro (8011)	answered	00:00:00	00:00:18	0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)

2024-08-14T09:59:29	5569984919379	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-14T09:55:21	5569984919379	Elivanete Vicente (2040)	answered	00:00:18	00:01:25 0.00	Terminated by 5569984919379
2024-08-14T09:55:21	5569984919379	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-08-14T09:54:35	5569984919379	IVR (8000)	answered	00:00:00	00:00:45 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-08-14T09:49:27	556232402206	VMail (5000)	answered	00:00:00	00:01:07 0.00	Terminated by VMail (5000)
2024-08-14T09:49:27	556232402206	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-14T09:49:16	556232402206	VMail (5000)	answered	00:00:00	00:00:11 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-14T09:49:16	556232402206	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-14T09:48:59	556232402206	VMail (1000)	answered	00:00:00	00:00:18 0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-14T09:48:37	556232402206	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-14T09:48:04	556232402206	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-14T09:34:47	556932272330	Elivanete Vicente (2040)	answered	00:00:04	00:02:01 0.00	Terminated by Elivanete Vicente (2040)
2024-08-14T09:34:46	556932272330	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-14T09:34:31	556932272330	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-14T09:25:09	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-14T09:21:57	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:20	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-08-14T09:22:21	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-14T09:21:45	Viven Ane Medeiros (2020)	6932237566	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-14T09:21:30	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-14T09:21:15	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-14T08:53:22	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:11	00:01:33 0.00	Terminated by Leticia Moronha (2072)
2024-08-14T08:44:45	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-08-14T08:22:10	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:04	00:00:47 0.00	Terminated by Cristhiane Machado (1040)
2024-08-14T08:13:42	Ariane Quintela (2080)	Leticia Moronha (2072)	unanswered	00:00:12	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-08-13T16:19:33	5544999004082	Cezarnildo Silva (1020)	answered	00:00:04	00:02:44 0.00	Terminated by 5544999004082
2024-08-13T16:19:02	5544999004082	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:34 0.00	Q Fiscaliza��o (8009) replaced by Cezarnildo Silva (1020)
2024-08-13T16:18:46	5544999004082	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-08-13T16:18:53	Leonardo Marinho (1030)	06932245742	unanswered	00:00:39	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-08-13T16:18:42	Leonardo Marinho (1030)	VMail (9999)	answered	00:00:00	00:00:01 0.00	Terminated by Leonardo Marinho (1030)
2024-08-13T16:01:40	5544999004082	Cezarnildo Silva (1020)	answered	00:00:04	00:07:08 0.00	Terminated by Cezarnildo Silva (1020)
2024-08-13T16:01:09	5544999004082	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:34 0.00	Q Fiscaliza��o (8009) replaced by Cezarnildo Silva (1020)
2024-08-13T16:00:50	5544999004082	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-08-13T16:02:07	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:00:21 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-13T15:39:59	Leonardo Marinho (1030)	06932245742	answered	00:00:28	00:00:31 0.51	Terminated by Leonardo Marinho (1030)
2024-08-13T15:23:46	556932272330	Elivanete Vicente (2040)	answered	00:00:04	00:03:25 0.00	Terminated by Elivanete Vicente (2040)
2024-08-13T15:23:46	556932272330	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-13T15:23:28	556932272330	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-13T15:22:44	Leonardo Marinho (1030)	06934230212	answered	00:00:09	00:01:36 1.59	Terminated by Leonardo Marinho (1030)
2024-08-13T15:21:03	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:06	00:00:55 0.00	Terminated by Leonardo Marinho (1030)
2024-08-13T15:08:58	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:47 0.00	Terminated by Leticia Moronha (2072)
2024-08-13T14:51:52	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:09	00:00:25 0.00	Terminated by Leticia Moronha (2072)
2024-08-13T14:44:39	5569992230253	Cezarnildo Silva (1020)	answered	00:00:13	00:04:50 0.00	Terminated by Cezarnildo Silva (1020)
2024-08-13T14:44:09	5569992230253	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:43 0.00	Q Fiscaliza��o (8009) replaced by Cezarnildo Silva (1020)
2024-08-13T14:43:50	5569992230253	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-08-13T14:43:59	Viven Ane Medeiros (2020)	06932163408	answered	00:00:15	00:01:12 1.20	Terminated by Viven Ane Medeiros (2020)
2024-08-13T14:40:12	554137781700	VMail (1000)	answered	00:00:00	00:00:52 0.00	Terminated by 554137781700
2024-08-13T14:39:51	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-13T14:39:24	554137781700	IVR (8007)	answered	00:00:00	00:00:26 0.00	IVR (8007) replaced by PROTOCOLO (1000)
2024-08-13T14:38:43	554137781700	IVR (8000)	answered	00:00:01	00:00:40 0.00	IVR (8000) replaced by IVR (8007)
2024-08-13T14:33:42	Elivanete Vicente (2040)	Bruna Ramires (2012)	answered	00:00:04	00:00:09 0.00	Terminated by Bruna Ramires (2012)
2024-08-13T14:21:36	5569992230253	Cezarnildo Silva (1020)	answered	00:00:04	00:03:45 0.00	Terminated by Cezarnildo Silva (1020)
2024-08-13T14:21:06	5569992230253	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:34 0.00	Q Fiscaliza��o (8009) replaced by Cezarnildo Silva (1020)
2024-08-13T14:20:46	5569992230253	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-08-13T14:19:41	Gabriela Garcia da Silva (2021)	02169992856860	answered	00:00:04	00:00:11 0.19	Terminated by Gabriela Garcia da Silva (2021)
2024-08-13T14:07:06	554137781700	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:40 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-13T14:06:48	554137781700	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)



2024-08-13T14:06:14	554137781700	IVR (8007)	answered	00:00:00	00:00:20 0.00	Terminated by 554137781700
2024-08-13T14:06:07	554137781700	IVR (8000)	answered	00:00:00	00:00:07 0.00	IVR (8000) replaced by IVR (8007)
2024-08-13T14:00:31	Diego Kroin (3010)	VMail (2080)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-08-13T14:00:10	Diego Kroin (3010)	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-08-13T13:54:38	5569992346994	Elivanete Vicente (2040)	answered	00:00:08	00:01:08 0.00	Terminated by Elivanete Vicente (2040)
2024-08-13T13:54:23	5569992346994	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-08-13T13:44:03	5569993332871	Elivanete Vicente (2040)	answered	00:00:10	00:01:10 0.00	Terminated by 5569993332871
2024-08-13T13:44:03	5569993332871	Q Registro (8011)	answered	00:00:00	00:00:10 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-13T13:43:46	5569993332871	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-13T13:39:28	5569992346994	Elivanete Vicente (2040)	answered	00:00:20	00:03:06 0.00	Terminated by Elivanete Vicente (2040)
2024-08-13T13:38:53	5569992346994	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-08-13T13:22:48	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:26 0.00	Terminated by Leticia Moronha (2072)
2024-08-13T13:14:08	5569992432276	Elivanete Vicente (2040)	answered	00:00:04	00:03:12 0.00	Terminated by 5569992432276
2024-08-13T13:14:08	5569992432276	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-13T13:13:46	5569992432276	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-13T12:55:14	5569992432276	IVR (8000)	answered	00:00:00	00:00:07 0.00	Terminated by 5569992432276
2024-08-13T12:41:33	5569992432276	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-08-13T12:16:39	Viven Ane Medeiros (2020)	VMail (2075)	answered	00:00:00	00:00:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-13T12:16:39	Viven Ane Medeiros (2020)	Fabio Filho (2075)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2075)
2024-08-13T12:10:51	5569993332871	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-08-13T12:01:05	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:03	00:01:57 0.00	Terminated by Ariane Quintela (2080)
2024-08-13T11:05:45	Cristiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:44 0.00	Terminated by Leticia Freitas (2000)
2024-08-13T10:58:45	5569992230253	Cezarnildo Silva (1020)	answered	00:00:04	00:03:04 0.00	Terminated by Cezarnildo Silva (1020)
2024-08-13T10:58:45	5569992230253	RG FISCALIZAÃ#fO (8005)	answered	00:00:00	00:00:00 0.00	RG FISCALIZAÃ#fO (8005) replaced by Cezarnildo Silva (1020)
2024-08-13T10:57:59	5569992230253	IVR (8000)	answered	00:00:00	00:00:46 0.00	IVR (8000) replaced by RG FISCALIZAÃ#fO (8005)
2024-08-13T10:56:59	5569992230253	Q FiscalizaÃ#fO (8009)	unanswered	00:00:00	00:00:24 0.00	Terminated by 5569992230253
2024-08-13T10:56:37	5569992230253	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q FiscalizaÃ#fO (8009)
2024-08-13T10:37:30	5569992971220	Elivanete Vicente (2040)	answered	00:00:15	00:01:21 0.00	Terminated by 5569992971220
2024-08-13T10:37:30	5569992971220	Q Registro (8011)	answered	00:00:00	00:00:15 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-13T10:37:10	5569992971220	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-13T10:17:03	Ariane Quintela (2080)	Lidia Fernandes (3020)	answered	00:00:18	00:01:44 0.00	Terminated by Ariane Quintela (2080)
2024-08-13T10:17:03	Ariane Quintela (2080)	Diego Kroin (3010)	unanswered	00:00:00	00:00:00 0.00	Forwarded to Lidia Fernandes (3020)
2024-08-13T10:16:22	Ariane Quintela (2080)	Cristiane Machado (1040)	answered	00:00:04	00:00:17 0.00	Terminated by Ariane Quintela (2080)
2024-08-13T10:11:23	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:21	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-08-13T10:06:27	554137781700	Leticia Moronha (2072)	answered	00:00:05	00:04:49 0.00	Terminated by Leticia Moronha (2072)
2024-08-13T10:06:06	554137781700	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Leticia Moronha (2072)
2024-08-13T09:43:44	5569992346994	Elivanete Vicente (2040)	answered	00:00:15	00:03:03 0.00	Terminated by 5569992346994
2024-08-13T09:43:07	5569992346994	IVR (8000)	answered	00:00:01	00:00:36 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-08-13T09:38:46	Ariane Quintela (2080)	Cristiane Machado (1040)	answered	00:00:04	00:00:24 0.00	Terminated by Ariane Quintela (2080)
2024-08-13T09:36:14	5569992333943	Elivanete Vicente (2040)	answered	00:00:08	00:01:30 0.00	Terminated by Elivanete Vicente (2040)
2024-08-13T09:36:14	5569992333943	Q Registro (8011)	answered	00:00:00	00:00:08 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-13T09:35:57	5569992333943	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-13T09:37:14	Ariane Quintela (2080)	VMail (1040)	answered	00:00:00	00:00:01 0.00	Terminated by Ariane Quintela (2080)
2024-08-13T09:36:53	Ariane Quintela (2080)	Cristiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-08-13T09:31:20	5569992260701	Elivanete Vicente (2040)	answered	00:00:08	00:01:50 0.00	Terminated by Elivanete Vicente (2040)
2024-08-13T09:31:20	5569992260701	Q Registro (8011)	answered	00:00:00	00:00:08 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-13T09:31:00	5569992260701	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-13T09:21:19	5521982102631	Elivanete Vicente (2040)	answered	00:00:17	00:03:46 0.00	Terminated by Elivanete Vicente (2040)
2024-08-13T09:21:19	5521982102631	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-08-13T09:20:36	5521982102631	IVR (8000)	answered	00:00:00	00:00:43 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-08-13T08:51:15	5569984037842	Elivanete Vicente (2040)	answered	00:00:03	00:01:26 0.00	Terminated by 5569984037842
2024-08-13T08:51:15	5569984037842	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-13T08:50:56	5569984037842	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-13T08:43:16	Leonardo Marinho (1030)	Carlos Filho (1052)	answered	00:00:11	00:00:31 0.00	Terminated by Leonardo Marinho (1030)
2024-08-13T08:42:17	Gabriela Garcia da Silva (2021)	Leonardo Marinho (1030)	answered	00:00:04	00:00:18 0.00	Terminated by Leonardo Marinho (1030)
2024-08-13T08:38:26	Viven Ane Medeiros (2020)	Cristiane Machado (1040)	answered	00:00:03	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)

2024-08-13T08:37:48	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:05	00:00:27 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-13T08:35:41	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-13T08:25:49	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:03	00:00:21 0.00	Terminated by Ariane Quintela (2080)
2024-08-13T08:23:50	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:15 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-13T08:23:34	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:09	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-13T08:14:19	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	unanswered	00:00:20	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-08-13T08:10:20	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:00:09 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-12T17:37:00	5569992971220	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-08-12T16:47:01	5569993698837	Elivanete Vicente (2040)	answered	00:00:03	00:01:42 0.00	Terminated by Elivanete Vicente (2040)
2024-08-12T16:47:01	5569993698837	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-12T16:46:42	5569993698837	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-12T16:45:35	Cristhiane Machado (1040)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-08-12T16:45:14	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-08-12T15:46:37	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:11	00:02:09 0.00	Terminated by Cristhiane Machado (1040)
2024-08-12T15:38:35	5569993900000	Elivanete Vicente (2040)	answered	00:00:03	00:03:15 0.00	Terminated by 5569993900000
2024-08-12T15:38:34	5569993900000	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-12T15:38:18	5569993900000	IVR (8000)	answered	00:00:01	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-12T15:33:43	556932272330	Elivanete Vicente (2040)	answered	00:02:28	00:00:51 0.00	Terminated by 556932272330
2024-08-12T15:33:42	556932272330	Q Registro (8011)	answered	00:00:00	00:02:28 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-12T15:33:27	556932272330	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-12T15:34:01	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:00:06 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-12T15:13:20	556133149400	Leticia Moronha (2072)	answered	00:00:00	00:04:25 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T15:13:05	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:07	00:00:08 0.00	Leticia Moronha (2072) was joined
2024-08-12T15:11:49	556133149400	Elivanete Vicente (2040)	answered	00:00:22	00:01:09 0.00	Elivanete Vicente (2040) replaced by Leticia Moronha (2072)
2024-08-12T15:10:48	556133149400	Q Registro (8011)	answered	00:00:00	00:01:23 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-12T15:10:14	556133149400	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-12T15:13:01	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:05	00:00:35 0.00	Terminated by Leticia Freitas (2000)
2024-08-12T15:04:42	Diego Kroin (3010)	06935365333	answered	00:00:15	00:00:42 0.70	Terminated by Diego Kroin (3010)
2024-08-12T14:53:55	556932271346	Elivanete Vicente (2040)	answered	00:00:18	00:03:33 0.00	Terminated by Elivanete Vicente (2040)
2024-08-12T14:49:39	556932271346	Q Registro (8011)	answered	00:00:00	00:04:34 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-12T14:49:18	556932271346	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-12T14:53:46	Diego Kroin (3010)	Rubis Junior (1011)	answered	00:00:15	00:02:58 0.00	Terminated by Diego Kroin (3010)
2024-08-12T14:44:51	5541997189909	Elivanete Vicente (2040)	answered	00:00:07	00:08:55 0.00	Terminated by Elivanete Vicente (2040)
2024-08-12T14:44:51	5541997189909	Q Registro (8011)	answered	00:00:00	00:00:07 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-12T14:44:17	5541997189909	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-12T14:50:17	Gabriela Garcia da Silva (2021)	Ariane Quintela (2080)	answered	00:00:04	00:00:33 0.00	Terminated by Ariane Quintela (2080)
2024-08-12T14:47:05	Diego Kroin (3010)	Leonardo Marinho (1030)	answered	00:00:05	00:03:32 0.00	Terminated by Diego Kroin (3010)
2024-08-12T14:44:27	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:06	00:00:37 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-12T14:44:00	556139624402	VMail (1000)	answered	00:00:00	00:00:09 0.00	Terminated by 556139624402
2024-08-12T14:43:39	556139624402	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-12T14:43:05	556139624402	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-12T14:36:09	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:06	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T14:22:58	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:07	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T14:22:20	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:10	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T14:20:22	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:12	00:00:39 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T14:19:28	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:04	00:00:47 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T14:18:57	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:22 0.00	Terminated by Ariane Quintela (2080)
2024-08-12T14:16:10	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:43 0.00	Terminated by Elivanete Vicente (2040)
2024-08-12T14:16:08	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T14:13:20	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:02:36 0.00	Terminated by Geisiele Moraes (1023)
2024-08-12T13:47:04	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:04	00:00:08 0.00	Terminated by Brunu Ramires (2012)
2024-08-12T13:42:06	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:27 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T13:34:02	Carlos Filho (1052)	Leticia Moronha (2072)	answered	00:00:04	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T13:23:00	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:03	00:00:01 0.00	Terminated by Cristhiane Machado (1040)
2024-08-12T13:22:21	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:05	00:00:25 0.00	Terminated by Ariane Quintela (2080)
2024-08-12T12:48:40	5541997189909	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX

2024-08-12T11:43:31	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:07	00:00:30 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-12T11:25:14	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:13	00:00:10 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-12T10:58:57	Viven Ane Medeiros (2020)	Rubis Junior (1011)	answered	00:00:04	00:00:08 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-12T10:21:01	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:08	00:00:54 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T10:20:49	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	answered	00:00:16	00:00:17 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-12T10:13:54	Carlos Filho (1052)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Carlos Filho (1052)
2024-08-12T10:13:33	Carlos Filho (1052)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-08-12T10:07:14	Bruna Ramires (2012)	Leticia Moronha (2072)	answered	00:00:04	00:04:03 0.00	Terminated by Bruna Ramires (2012)
2024-08-12T10:07:15	Leonardo Marinho (1030)	Carlos Filho (1052)	answered	00:00:06	00:01:09 0.00	Terminated by Leonardo Marinho (1030)
2024-08-12T09:45:52	Elivanete Vicente (2040)	0216940620660	answered	00:00:04	00:03:03 3.05	Terminated by Elivanete Vicente (2040)
2024-08-12T09:48:03	Lucila Jessica Almeida (1026)	Cristhiane Machado (1040)	answered	00:00:06	00:00:14 0.00	Terminated by Cristhiane Machado (1040)
2024-08-12T09:43:27	Elivanete Vicente (2040)	0216940040435	unanswered	00:00:31	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-08-12T09:38:29	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:06	00:00:58 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T09:37:04	Elivanete Vicente (2040)	0216940620330	answered	00:00:30	00:00:12 0.20	Terminated by Elivanete Vicente (2040)
2024-08-12T09:35:48	Elivanete Vicente (2040)	0216940040435	unanswered	00:00:50	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-08-12T09:35:35	Elivanete Vicente (2040)	069	unanswered	00:00:01	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-08-12T09:34:57	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:00:10 0.00	Terminated by Elivanete Vicente (2040)
2024-08-12T09:32:28	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:06	00:00:23 0.00	Terminated by Leticia Freitas (2000)
2024-08-12T09:30:31	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T09:27:32	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:11	00:01:04 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T09:10:07	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:05	00:00:13 0.00	Terminated by Ariane Quintela (2080)
2024-08-12T08:55:33	5569999580707	Elivanete Vicente (2040)	answered	00:00:06	00:03:27 0.00	Terminated by Elivanete Vicente (2040)
2024-08-12T08:55:33	5569999580707	Q Registro (8011)	answered	00:00:00	00:00:07 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-12T08:55:14	5569999580707	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-12T08:50:39	Leticia Moronha (2072)	PROTOCOLO (1000)	answered	00:00:10	00:01:06 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T08:50:18	Leticia Moronha (2072)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-08-12T08:51:17	Rubis Junior (1011)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Rubis Junior (1011)
2024-08-12T08:50:56	Rubis Junior (1011)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-08-12T08:50:09	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T08:48:05	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:06	00:00:07 0.00	Terminated by Ariane Quintela (2080)
2024-08-12T08:24:28	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:04	00:00:08 0.00	Terminated by Cristhiane Machado (1040)
2024-08-12T08:23:30	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:26 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T08:19:00	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:03	00:00:54 0.00	Terminated by Leticia Moronha (2072)
2024-08-12T08:17:06	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:11	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-08-09T18:20:04	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:05	00:00:11 0.00	Terminated by Cristhiane Machado (1040)
2024-08-09T18:09:05	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:05	00:00:15 0.00	Terminated by Cristhiane Machado (1040)
2024-08-09T16:47:01	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:00:11 0.00	Terminated by Cristhiane Machado (1040)
2024-08-09T16:39:55	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:24 0.00	Terminated by Leticia Moronha (2072)
2024-08-09T16:27:37	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:00:11 0.00	Terminated by Leticia Moronha (2072)
2024-08-09T16:24:15	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-08-09T16:14:38	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:01:18 0.00	Terminated by Bruna Ramires (2012)
2024-08-09T15:57:12	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:35 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-09T15:55:57	Diego Kroin (3010)	06935361576	answered	00:00:09	00:02:20 2.33	Terminated by Diego Kroin (3010)
2024-08-09T14:39:22	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:04	00:01:46 0.00	Terminated by Bruna Ramires (2012)
2024-08-09T14:28:37	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:03	00:00:43 0.00	Terminated by Leticia Moronha (2072)
2024-08-09T14:27:24	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:04	00:00:35 0.00	Terminated by Leticia Freitas (2000)
2024-08-09T14:26:25	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:07	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-08-09T14:15:43	Diego Kroin (3010)	Jair Genor Bevilaqua (2050)	answered	00:00:07	00:00:54 0.00	Terminated by Diego Kroin (3010)
2024-08-09T14:03:26	Jair Genor Bevilaqua (2050)	Lidia Fernandes (3020)	answered	00:00:16	00:01:40 0.00	Terminated by Lidia Fernandes (3020)
2024-08-09T14:03:26	Jair Genor Bevilaqua (2050)	Diego Kroin (3010)	unanswered	00:00:00	00:00:00 0.00	Forwarded to Lidia Fernandes (3020)
2024-08-09T14:00:59	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:04	00:02:31 0.00	Terminated by Leticia Moronha (2072)
2024-08-09T13:51:47	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:05	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-08-09T13:47:05	Bruna Ramires (2012)	Lucila Jessica Almeida (1026)	answered	00:00:06	00:00:10 0.00	Terminated by Lucila Jessica Almeida (1026)
2024-08-09T13:40:11	Jair Genor Bevilaqua (2050)	Elivanete Vicente (2040)	answered	00:00:04	00:00:09 0.00	Terminated by Elivanete Vicente (2040)
2024-08-09T12:13:35	Lucila Jessica Almeida (1026)	Cristhiane Machado (1040)	answered	00:00:05	00:00:25 0.00	Terminated by Lucila Jessica Almeida (1026)
2024-08-09T12:01:52	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by PROTOCOLO (1000)

2024-08-09T12:01:52	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-08-09T12:01:39	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by PROTOCOLO (1000)
2024-08-09T12:01:39	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-08-09T11:52:27	Jair Genor Bevilaqua (2050)	Elivanete Vicente (2040)	answered	00:00:04	00:00:07 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-08-09T11:30:03	5583996519511	Elivanete Vicente (2040)	answered	00:00:04	00:04:15 0.00	Terminated by 5583996519511
2024-08-09T11:30:03	5583996519511	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-09T11:29:42	5583996519511	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-09T11:23:29	Ariane Quintela (2080)	PROTOCOLO (1000)	answered	00:00:04	00:00:17 0.00	Terminated by Ariane Quintela (2080)
2024-08-09T11:22:28	Ariane Quintela (2080)	Rubis Junior (1011)	unanswered	00:00:14	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-08-09T10:43:22	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:00:13 0.00	Terminated by Leticia Freitas (2000)
2024-08-09T10:18:39	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:32 0.00	Terminated by Cristhiane Machado (1040)
2024-08-09T10:18:19	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:09	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-08-09T10:18:03	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:06	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-08-09T10:17:40	Leticia Freitas (2000)	VMail (2040)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-08-09T10:17:19	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-08-09T10:11:15	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:00:18 0.00	Terminated by Cristhiane Machado (1040)
2024-08-09T10:09:49	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:03	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-08-09T10:04:34	5569992972748	Daniela Sales (1032)	answered	00:00:30	00:03:10 0.00	Terminated by 5569992972748
2024-08-09T10:04:33	5569992972748	Q Cobrança (8010)	answered	00:00:00	00:00:31 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-08-09T10:04:12	5569992972748	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-09T10:06:27	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-08-09T09:46:13	Elivanete Vicente (2040)	Bruna Ramires (2012)	answered	00:00:03	00:02:16 0.00	Terminated by Elivanete Vicente (2040)
2024-08-09T09:45:39	Elivanete Vicente (2040)	Rodrigo Cavalcante (2011)	answered	00:00:08	00:00:14 0.00	Terminated by Elivanete Vicente (2040)
2024-08-09T09:45:11	Elivanete Vicente (2040)	VMail (2010)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-08-09T09:44:50	Elivanete Vicente (2040)	Silvano Sabino (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-08-09T09:26:32	Ariane Quintela (2080)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-08-09T09:26:25	Ariane Quintela (2080)	Leticia Moronha (2072)	unanswered	00:00:07	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-08-09T09:08:35	5569992179848	Daniela Sales (1032)	answered	00:00:04	00:01:34 0.00	Terminated by Daniela Sales (1032)
2024-08-09T09:08:35	5569992179848	RG COBRANÇA (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÇA (8004) replaced by Daniela Sales (1032)
2024-08-09T09:07:56	5569992179848	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-08-09T08:50:31	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:04	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-08-09T08:47:15	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-08-09T08:42:29	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:10	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-08-09T08:39:27	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:07	00:01:49 0.00	Terminated by Leticia Moronha (2072)
2024-08-09T08:29:30	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:06	00:01:26 0.00	Terminated by Leticia Freitas (2000)
2024-08-09T08:29:17	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-08-09T08:14:11	Cristhiane Machado (1040)	06133149600	answered	00:00:10	00:02:36 2.60	Terminated by Cristhiane Machado (1040)
2024-08-08T19:03:07	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-08-08T18:40:36	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:00:35 0.00	Terminated by Leticia Freitas (2000)
2024-08-08T17:48:05	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:33 0.00	Terminated by Leticia Freitas (2000)
2024-08-08T17:47:12	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:03	00:00:23 0.00	Terminated by Leticia Freitas (2000)
2024-08-08T17:39:42	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:10	00:00:12 0.00	Terminated by Leticia Freitas (2000)
2024-08-08T17:24:27	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:03	00:00:21 0.00	Terminated by Leticia Freitas (2000)
2024-08-08T17:23:31	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:00:36 0.00	Terminated by Leticia Freitas (2000)
2024-08-08T17:01:18	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:05 0.00	Terminated by Bruna Ramires (2012)
2024-08-08T16:52:02	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:06:52 0.00	Terminated by Bruna Ramires (2012)
2024-08-08T16:42:59	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:08	00:00:43 0.00	Terminated by Leticia Freitas (2000)
2024-08-08T16:32:39	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:00:15 0.00	Terminated by Cristhiane Machado (1040)
2024-08-08T16:28:39	Leticia Freitas (2000)	VMail (1040)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-08-08T16:28:18	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-08-08T16:26:34	Leticia Freitas (2000)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-08-08T16:26:13	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-08-08T16:22:53	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:20 0.00	Terminated by Cristhiane Machado (1040)
2024-08-08T16:17:11	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:05:16 0.00	Terminated by Leticia Freitas (2000)
2024-08-08T16:05:43	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:00:36 0.00	Terminated by Elivanete Vicente (2040)
2024-08-08T15:59:50	556135516815	Gabriela Garcia da Silva (2021)	answered	00:00:11	00:01:55 0.00	Terminated by Gabriela Garcia da Silva (2021)

2024-08-08T15:59:11	556135516815	IVR (8000)	answered	00:00:01	00:00:37 0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-08-08T15:58:35	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:06	00:01:10 0.00	Terminated by Leticia Freitas (2000)
2024-08-08T15:31:18	5569992664748	Lidia Fernandes (3020)	answered	00:00:08	00:04:04 0.00	Terminated by Lidia Fernandes (3020)
2024-08-08T15:31:18	5569992664748	Diego Kroin (3010)	unanswered	00:00:00	00:00:00 0.00	Forwarded to Lidia Fernandes (3020)
2024-08-08T15:30:51	5569992664748	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-08-08T15:15:43	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:07	00:00:28 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T15:15:27	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:07	00:00:26 0.00	Terminated by Leticia Freitas (2000)
2024-08-08T15:14:35	556133149400	Leticia Moronha (2072)	answered	00:00:00	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T15:14:25	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:03	00:00:07 0.00	Leticia Moronha (2072) was joined
2024-08-08T15:14:03	556133149400	Elivanete Vicente (2040)	answered	00:00:04	00:00:28 0.00	Elivanete Vicente (2040) replaced by Leticia Moronha (2072)
2024-08-08T15:14:03	556133149400	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-08T15:13:42	556133149400	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-08T15:13:25	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:08	00:00:16 0.00	Terminated by Elivanete Vicente (2040)
2024-08-08T15:13:18	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:07 0.00	Terminated by Elivanete Vicente (2040)
2024-08-08T15:13:13	556133149400	Leticia Moronha (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T15:12:53	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:12	00:00:08 0.00	Leticia Moronha (2072) was joined
2024-08-08T15:11:36	556133149400	Elivanete Vicente (2040)	answered	00:00:04	00:01:33 0.00	Elivanete Vicente (2040) replaced by Leticia Moronha (2072)
2024-08-08T15:11:36	556133149400	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-08T15:11:13	556133149400	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-08T15:12:50	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:07 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T15:12:49	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:01	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-08-08T15:12:19	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:04	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T15:11:50	Leticia Moronha (2072)	Ariane Quintela (2080)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T15:11:39	5543991326020	IVR (8000)	answered	00:00:00	00:00:12 0.00	Terminated by 5543991326020
2024-08-08T15:07:49	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:31 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T14:55:59	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:06	00:00:31 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T14:55:27	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:23 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T14:54:35	556133149400	Leticia Moronha (2072)	answered	00:00:00	00:00:40 0.00	Terminated by 556133149400
2024-08-08T14:54:21	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:07	00:00:07 0.00	Leticia Moronha (2072) was joined
2024-08-08T14:53:48	556133149400	Elivanete Vicente (2040)	answered	00:00:05	00:00:42 0.00	Elivanete Vicente (2040) replaced by Leticia Moronha (2072)
2024-08-08T14:53:47	556133149400	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-08T14:53:31	556133149400	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-08T14:53:00	556133149400	VMail (1000)	answered	00:00:00	00:00:20 0.00	Terminated by 556133149400
2024-08-08T14:52:39	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-08T14:52:08	556133149400	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-08T14:51:35	556133149400	VMail (5000)	answered	00:00:00	00:00:13 0.00	Terminated by VMail (5000)
2024-08-08T14:51:35	556133149400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-08T14:51:01	556133149400	VMail (1000)	answered	00:00:00	00:00:33 0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-08T14:50:40	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-08T14:50:10	556133149400	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-08T14:46:32	556133149400	IVR (8000)	answered	00:00:00	00:00:46 0.00	Terminated by 556133149400
2024-08-08T14:45:22	556133149400	IVR (8000)	answered	00:00:00	00:00:36 0.00	Terminated by 556133149400
2024-08-08T14:38:21	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:06	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T14:32:54	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:05	00:00:51 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T14:30:25	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:06	00:00:26 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T14:16:35	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:05	00:01:49 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T14:02:50	Cristhiane Machado (1040)	03132698400	answered	00:00:02	00:01:39 1.65	Terminated by 03132698400
2024-08-08T13:57:54	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:06	00:01:10 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T13:50:32	5569992326658	Lidia Fernandes (3020)	answered	00:00:09	00:00:45 0.00	Terminated by 5569992326658
2024-08-08T13:49:32	5569992326658	Q Cobrança (8010)	answered	00:00:00	00:01:09 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-08-08T13:49:11	5569992326658	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-08T13:30:10	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:04:41 0.00	Terminated by Leticia Freitas (2000)
2024-08-08T13:04:02	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:01 0.00	Terminated by Cristhiane Machado (1040)
2024-08-08T13:03:41	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-08-08T12:32:23	551151168291	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-08-08T12:31:49	551151168292	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX

2024-08-08T12:30:48	551151168292	IVR (8000)	unanswered	00:00:00	00:00:13 0.00	Break time, forwarded to PBX
2024-08-08T12:29:50	551151168291	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-08-08T12:28:44	551151168291	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-08-08T12:27:59	551151168292	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-08-08T12:27:14	551151168292	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-08-08T12:11:49	Lucila Jessica Almeida (1026)	Cristhiane Machado (1040)	answered	00:00:11	00:00:22 0.00	Terminated by Lucila Jessica Almeida (1026)
2024-08-08T11:26:43	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:08	00:00:21 0.00	Terminated by Cristhiane Machado (1040)
2024-08-08T11:13:12	5569999772878	Elivanete Vicente (2040)	answered	00:00:03	00:04:05 0.00	Terminated by Elivanete Vicente (2040)
2024-08-08T11:13:12	5569999772878	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-08T11:13:01	5569999772878	IVR (8007)	answered	00:00:00	00:00:11 0.00	IVR (8007) replaced by Q Registro (8011)
2024-08-08T11:12:46	5569999772878	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by IVR (8007)
2024-08-08T11:03:18	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:06	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-08-08T10:45:58	Cristhiane Machado (1040)	03132698400	answered	00:00:02	00:00:25 0.41	Terminated by Cristhiane Machado (1040)
2024-08-08T10:39:47	Cristhiane Machado (1040)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-08-08T10:39:26	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-08-08T10:35:50	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:08	00:00:41 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-08T09:58:52	Elivanete Vicente (2040)	Lidia Fernandes (3020)	answered	00:00:07	00:00:36 0.00	Terminated by Lidia Fernandes (3020)
2024-08-08T09:58:44	Elivanete Vicente (2040)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Elivanete Vicente (2040)
2024-08-08T09:53:44	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T09:46:55	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:03	00:03:16 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T09:46:34	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:09	00:00:10 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T09:20:50	Cristhiane Machado (1040)	06133149600	answered	00:00:08	00:05:13 5.21	Terminated by Cristhiane Machado (1040)
2024-08-08T09:19:57	Cristhiane Machado (1040)	06133149600	answered	00:00:09	00:00:33 0.55	Terminated by Cristhiane Machado (1040)
2024-08-08T09:15:49	Cristhiane Machado (1040)	061331493600	unanswered	00:00:02	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-08-08T08:59:00	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:08	00:00:44 0.00	Terminated by Leticia Moronha (2072)
2024-08-08T08:58:18	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:00:39 0.00	Terminated by Elivanete Vicente (2040)
2024-08-08T08:28:12	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:08	00:00:41 0.00	Terminated by Cristhiane Machado (1040)
2024-08-08T08:18:35	Cristhiane Machado (1040)	06133149600	answered	00:00:07	00:03:48 3.79	Terminated by Cristhiane Machado (1040)
2024-08-08T08:16:44	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-07T16:47:19	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:06	00:00:22 0.00	Terminated by Leticia Moronha (2072)
2024-08-07T16:40:37	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:00:25 0.00	Terminated by Leticia Moronha (2072)
2024-08-07T16:31:27	Leticia Moronha (2072)	VMail (2012)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-08-07T16:31:27	Leticia Moronha (2072)	Bruna Ramires (2012)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2012)
2024-08-07T16:31:22	Leticia Moronha (2072)	VMail (2012)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-08-07T16:31:22	Leticia Moronha (2072)	Bruna Ramires (2012)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2012)
2024-08-07T16:31:20	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-07T16:29:15	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:06	00:00:45 0.00	Terminated by Leticia Moronha (2072)
2024-08-07T15:51:26	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:00:28 0.00	Terminated by Leticia Moronha (2072)
2024-08-07T15:39:48	Gabriela Garcia da Silva (2021)	0216932143366	unanswered	00:00:11	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-07T15:36:12	Gabriela Garcia da Silva (2021)	0216130030657	answered	00:00:04	00:01:24 1.40	Terminated by Gabriela Garcia da Silva (2021)
2024-08-07T15:35:08	Gabriela Garcia da Silva (2021)	02161992573598	unanswered	00:00:07	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-07T15:34:39	Gabriela Garcia da Silva (2021)	02169992838422	unanswered	00:00:10	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-07T15:31:24	Cristhiane Machado (1040)	06935212406	answered	00:00:18	00:02:13 2.22	Terminated by Cristhiane Machado (1040)
2024-08-07T15:27:01	Cristhiane Machado (1040)	06935212020	answered	00:00:09	00:02:11 2.18	Terminated by Cristhiane Machado (1040)
2024-08-07T15:10:12	Gabriela Garcia da Silva (2021)	EndCall	answered	00:00:00	00:00:07 0.00	Target is busy
2024-08-07T15:10:00	Gabriela Garcia da Silva (2021)	02169992838422	unanswered	00:00:12	00:00:00 0.00	02169992838422 replaced by PBX
2024-08-07T14:26:29	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:05	00:00:16 0.00	Terminated by Cristhiane Machado (1040)
2024-08-07T14:23:15	554137781700	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:02:47 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-07T14:22:01	554137781700	Cristhiane Machado (1040)	answered	00:00:07	00:01:07 0.00	Cristhiane Machado (1040) replaced by Gabriela Garcia da Silva (2021)
2024-08-07T14:22:01	554137781700	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-08-07T14:21:10	554137781700	IVR (8000)	answered	00:00:00	00:00:51 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-08-07T14:23:12	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	unanswered	00:00:03	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-08-07T13:57:51	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:03	00:00:22 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-07T13:56:20	Cristhiane Machado (1040)	6934418009	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-07T13:53:52	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:02:18 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-07T13:55:56	Cristhiane Machado (1040)	34412020	answered	00:00:00	00:00:04 0.00	Target not found

2024-08-07T13:51:31	Cristhiane Machado (1040)	35216348	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-07T13:50:34	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:46 0.00	Terminated by Leticia Moronha (2072)
2024-08-07T13:50:10	Cristhiane Machado (1040)	695212498	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-07T13:46:59	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-08-07T13:44:40	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-08-07T13:44:15	Cristhiane Machado (1040)	69935212020	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-07T13:43:55	Cristhiane Machado (1040)	6935212020	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-07T13:43:30	Cristhiane Machado (1040)	69992089274	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-07T13:43:01	Cristhiane Machado (1040)	69993541393	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-07T13:40:59	Cristhiane Machado (1040)	6935216348	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-07T13:32:36	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:05	00:02:34 0.00	Terminated by Carlos Filho (1052)
2024-08-07T13:29:51	Gabriela Garcia da Silva (2021)	08001233597	answered	00:00:02	00:01:03 1.06	Terminated by Gabriela Garcia da Silva (2021)
2024-08-07T13:29:35	Gabriela Garcia da Silva (2021)	08001233567	unanswered	00:00:00	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-07T13:26:01	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:05	00:00:08 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-07T12:11:04	5569999772878	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-08-07T11:41:38	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:07 0.00	Terminated by Cristhiane Machado (1040)
2024-08-07T11:31:56	Cristhiane Machado (1040)	06934239620	answered	00:00:16	00:01:02 1.04	Terminated by Cristhiane Machado (1040)
2024-08-07T11:30:49	Cristhiane Machado (1040)	069992481528	answered	00:00:39	00:00:14 0.23	Terminated by Cristhiane Machado (1040)
2024-08-07T11:29:37	Cristhiane Machado (1040)	06934239620	answered	00:00:19	00:00:27 0.45	Terminated by Cristhiane Machado (1040)
2024-08-07T11:24:34	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:00:44 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-07T11:23:08	Silvano Sabino (2010)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:21 0.00	Terminated by Silvano Sabino (2010)
2024-08-07T11:22:53	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	unanswered	00:00:12	00:00:00 0.00	Terminated by Silvano Sabino (2010)
2024-08-07T11:19:13	551151025500	Elivanete Vicente (2040)	answered	00:00:09	00:00:43 0.00	Terminated by 551151025500
2024-08-07T11:19:13	551151025500	Q Registro (8011)	answered	00:00:00	00:00:09 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-07T11:18:57	551151025500	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-07T11:12:34	5569984245478	Elivanete Vicente (2040)	answered	00:00:03	00:05:50 0.00	Terminated by Elivanete Vicente (2040)
2024-08-07T11:11:36	5569984245478	Q Registro (8011)	answered	00:00:00	00:01:02 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-07T11:11:18	5569984245478	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-07T11:07:53	551151025500	Elivanete Vicente (2040)	answered	00:00:03	00:04:36 0.00	Terminated by 551151025500
2024-08-07T11:07:53	551151025500	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-07T11:07:37	551151025500	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-07T11:01:21	5569992810767	Elivanete Vicente (2040)	answered	00:00:03	00:05:54 0.00	Terminated by 5569992810767
2024-08-07T11:01:19	5569992810767	Q Registro (8011)	answered	00:00:00	00:00:06 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-07T11:00:59	5569992810767	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-07T10:59:07	5569999772878	Elivanete Vicente (2040)	answered	00:00:15	00:01:55 0.00	Terminated by 5569999772878
2024-08-07T10:59:07	5569999772878	Q Registro (8011)	answered	00:00:00	00:00:15 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-07T10:58:57	5569999772878	IVR (8000)	answered	00:00:01	00:00:09 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-07T10:56:39	5569999772878	Elivanete Vicente (2040)	answered	00:00:17	00:00:10 0.00	Terminated by 5569999772878
2024-08-07T10:56:39	5569999772878	Q Registro (8011)	answered	00:00:00	00:00:17 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-07T10:56:22	5569999772878	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-07T10:54:22	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:09	00:00:31 0.00	Terminated by Leonardo Marinho (1030)
2024-08-07T10:53:51	Leonardo Marinho (1030)	Silvano Sabino (2010)	answered	00:00:08	00:00:20 0.00	Terminated by Leonardo Marinho (1030)
2024-08-07T10:47:54	5569992652652	Daniela Sales (1032)	answered	00:00:06	00:03:17 0.00	Terminated by Daniela Sales (1032)
2024-08-07T10:47:53	5569992652652	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-08-07T10:47:34	5569992652652	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-07T10:34:52	Leonardo Marinho (1030)	Silvano Sabino (2010)	answered	00:00:07	00:03:13 0.00	Terminated by Silvano Sabino (2010)
2024-08-07T10:35:13	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:03	00:02:04 0.00	Terminated by Leticia Moronha (2072)
2024-08-07T10:29:05	Cristhiane Machado (1040)	06934220157	answered	00:00:24	00:01:06 1.11	Terminated by Cristhiane Machado (1040)
2024-08-07T10:14:12	Cristhiane Machado (1040)	06934238000	answered	00:00:10	00:00:54 0.90	Terminated by Cristhiane Machado (1040)
2024-08-07T10:11:48	Cristhiane Machado (1040)	06921815484	answered	00:00:04	00:01:12 1.20	Terminated by Cristhiane Machado (1040)
2024-08-07T10:11:13	Cristhiane Machado (1040)	06921815484	unanswered	00:00:24	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-08-07T10:05:28	Cristhiane Machado (1040)	06934225148	answered	00:00:11	00:02:00 2.01	Terminated by Cristhiane Machado (1040)
2024-08-07T09:54:51	5569984082561	Elivanete Vicente (2040)	answered	00:00:23	00:00:39 0.00	Terminated by 5569984082561
2024-08-07T09:54:50	5569984082561	Q Registro (8011)	answered	00:00:00	00:00:23 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-07T09:54:22	5569984082561	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-07T09:50:58	5569984082561	IVR (8000)	answered	00:00:00	00:00:22 0.00	Terminated by 5569984082561

2024-08-07T09:50:40	5569984082561	VMail (5000)	answered	00:00:00	00:00:06 0.00	Terminated by 5569984082561
2024-08-07T09:50:40	5569984082561	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-07T09:50:24	5569984082561	VMail (1000)	answered	00:00:00	00:00:16 0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-07T09:50:03	5569984082561	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-07T09:49:28	5569984082561	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-07T09:42:31	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:04	00:00:57 0.00	Terminated by Ariane Quintela (2080)
2024-08-07T09:23:22	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:09	00:00:38 0.00	Terminated by Cristhiane Machado (1040)
2024-08-07T09:21:07	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:12	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-07T09:05:12	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:02:17 0.00	Terminated by Leticia Freitas (2000)
2024-08-07T09:03:31	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:08	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-08-07T08:56:28	551151168291	VMail (5000)	answered	00:00:00	00:00:08 0.00	Terminated by 551151168291
2024-08-07T08:56:28	551151168291	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-07T08:56:11	551151168291	VMail (1000)	answered	00:00:00	00:00:17 0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-07T08:55:50	551151168291	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-07T08:54:43	551151168291	IVR (8000)	answered	00:00:00	00:01:06 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-07T08:54:26	551151168291	VMail (5000)	answered	00:00:00	00:00:07 0.00	Terminated by 551151168291
2024-08-07T08:54:26	551151168291	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-07T08:54:13	551151168291	VMail (1000)	answered	00:00:00	00:00:13 0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-07T08:53:52	551151168291	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-07T08:53:21	551151168291	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-07T08:52:24	551151168291	IVR (8000)	answered	00:00:00	00:00:47 0.00	Terminated by IVR (8000)
2024-08-07T08:51:10	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:00:29 0.00	Terminated by Elivanete Vicente (2040)
2024-08-07T08:22:13	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:07	00:00:47 0.00	Terminated by Cristhiane Machado (1040)
2024-08-07T08:21:15	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:09	00:00:20 0.00	Terminated by Leticia Moronha (2072)
2024-08-07T08:18:34	Ariane Quintela (2080)	Leticia Moronha (2072)	unanswered	00:00:12	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-08-07T08:15:07	Leonardo Marinho (1030)	Elivanete Vicente (2040)	answered	00:00:03	00:00:26 0.00	Terminated by Leonardo Marinho (1030)
2024-08-07T08:05:26	Elivanete Vicente (2040)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Elivanete Vicente (2040)
2024-08-07T07:44:19	Cristhiane Machado (1040)	06935212020	answered	00:00:13	00:01:17 1.28	Terminated by Cristhiane Machado (1040)
2024-08-07T07:37:07	Cristhiane Machado (1040)	06934211997	answered	00:00:17	00:01:13 1.22	Terminated by Cristhiane Machado (1040)
2024-08-06T16:50:11	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:01:03 0.00	Terminated by Cristhiane Machado (1040)
2024-08-06T16:49:19	Leticia Freitas (2000)	PROTOCOLO (1000)	answered	00:00:14	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-08-06T16:48:58	Leticia Freitas (2000)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-08-06T16:44:30	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:20	00:00:29 0.00	Terminated by Rubis Junior (1011)
2024-08-06T16:35:54	Lidia Fernandes (3020)	Cristhiane Machado (1040)	answered	00:00:03	00:01:48 0.00	Terminated by Cristhiane Machado (1040)
2024-08-06T16:23:32	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:05	00:01:17 0.00	Terminated by Cristhiane Machado (1040)
2024-08-06T16:21:10	Cristhiane Machado (1040)	06133149600	answered	00:00:08	00:01:39 1.64	Terminated by Cristhiane Machado (1040)
2024-08-06T16:11:30	5569984938342	Elivanete Vicente (2040)	answered	00:00:04	00:08:41 0.00	Terminated by 5569984938342
2024-08-06T16:11:10	5569984938342	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-08-06T16:13:58	Cezarnildo Silva (1020)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Cezarnildo Silva (1020)
2024-08-06T16:11:01	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:04	00:00:07 0.00	Terminated by Ariane Quintela (2080)
2024-08-06T16:02:49	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:05	00:00:12 0.00	Terminated by Ariane Quintela (2080)
2024-08-06T15:45:39	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:12	00:01:00 0.00	Terminated by Cristhiane Machado (1040)
2024-08-06T15:41:27	Cristhiane Machado (1040)	06133149600	answered	00:00:07	00:02:32 2.53	Terminated by Cristhiane Machado (1040)
2024-08-06T15:32:54	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:09:50 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-06T15:37:14	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:01:28 0.00	Terminated by Leticia Freitas (2000)
2024-08-06T15:36:22	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T15:36:01	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-08-06T15:35:59	Lidia Fernandes (3020)	Gabriela Garcia da Silva (2021)	unanswered	00:00:09	00:00:00 0.00	Terminated by Lidia Fernandes (3020)
2024-08-06T15:22:27	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:08	00:00:30 0.00	Terminated by Cristhiane Machado (1040)
2024-08-06T15:22:13	Gabriela Garcia da Silva (2021)	02169992838422	answered	00:00:10	00:00:10 0.17	Terminated by Gabriela Garcia da Silva (2021)
2024-08-06T15:20:26	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:30 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T15:19:47	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	answered	00:00:04	00:00:37 0.00	Terminated by Rubis Junior (1011)
2024-08-06T15:19:29	Gabriela Garcia da Silva (2021)	Lidia Fernandes (3020)	unanswered	00:00:03	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-06T15:15:33	556135516815	Gabriela Garcia da Silva (2021)	answered	00:00:00	00:03:30 0.00	Terminated by 556135516815
2024-08-06T15:15:11	PROTOCOLO (1000)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:16 0.00	Gabriela Garcia da Silva (2021) was joined
2024-08-06T15:14:52	556135516815	PROTOCOLO (1000)	answered	00:00:03	00:00:38 0.00	PROTOCOLO (1000) replaced by Gabriela Garcia da Silva (2021)



2024-08-06T15:14:42	556135516815	IVR (8000)	answered	00:00:00	00:00:10 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-06T15:12:46	556135516815	VMail (5000)	answered	00:00:00	00:01:30 0.00	Terminated by 556135516815
2024-08-06T15:12:46	556135516815	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-06T15:12:30	556135516815	VMail (5000)	answered	00:00:00	00:00:16 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-06T15:12:30	556135516815	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-06T15:12:13	556135516815	VMail (2020)	answered	00:00:00	00:00:17 0.00	VMail (2020) replaced by CRCRO (5000)
2024-08-06T15:12:09	PROTOCOLO (1000)	VMail (2020)	answered	00:00:00	00:00:04 0.00	VMail (2020) was joined
2024-08-06T15:11:47	PROTOCOLO (1000)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-08-06T15:10:00	556135516815	PROTOCOLO (1000)	answered	00:00:21	00:01:53 0.00	PROTOCOLO (1000) replaced by VMail (2020)
2024-08-06T15:09:33	556135516815	IVR (8007)	answered	00:00:00	00:00:26 0.00	IVR (8007) replaced by PROTOCOLO (1000)
2024-08-06T15:08:57	556135516815	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by IVR (8007)
2024-08-06T15:13:37	Gabriela Garcia da Silva (2021)	02169996000372	unanswered	00:00:36	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-06T15:08:31	558521813247	Elivanete Vicente (2040)	answered	00:00:20	00:03:08 0.00	Terminated by Elivanete Vicente (2040)
2024-08-06T15:08:30	558521813247	Q Registro (8011)	answered	00:00:00	00:00:20 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-06T15:08:11	558521813247	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-06T15:00:03	556135516815	IVR (8007)	answered	00:00:00	00:01:35 0.00	Terminated by 556135516815
2024-08-06T14:59:56	556135516815	IVR (8000)	answered	00:00:00	00:00:07 0.00	IVR (8000) replaced by IVR (8007)
2024-08-06T14:59:02	556135516815	VMail (1000)	answered	00:00:00	00:00:35 0.00	Terminated by 556135516815
2024-08-06T14:58:41	556135516815	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-06T14:58:09	556135516815	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-06T14:56:08	556135516815	IVR (8000)	answered	00:00:00	00:01:13 0.00	Terminated by IVR (8000)
2024-08-06T13:52:25	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:10:09 0.00	Terminated by Elivanete Vicente (2040)
2024-08-06T13:44:29	5547988803637	Leonardo Marinho (1030)	answered	00:00:00	00:02:11 0.00	Terminated by Leonardo Marinho (1030)
2024-08-06T13:44:19	Elivanete Vicente (2040)	Leonardo Marinho (1030)	answered	00:00:04	00:00:06 0.00	Leonardo Marinho (1030) was joined
2024-08-06T13:42:32	5547988803637	Elivanete Vicente (2040)	answered	00:00:03	00:01:54 0.00	Elivanete Vicente (2040) replaced by Leonardo Marinho (1030)
2024-08-06T13:42:32	5547988803637	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-08-06T13:41:53	5547988803637	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-08-06T13:44:18	554137781700	IVR (8000)	answered	00:00:01	00:00:32 0.00	Terminated by 554137781700
2024-08-06T13:37:05	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:04	00:00:40 0.00	Terminated by Ariane Quintela (2080)
2024-08-06T13:33:40	Cristhiane Machado (1040)	Daniela Sales (1032)	answered	00:00:05	00:00:21 0.00	Terminated by Cristhiane Machado (1040)
2024-08-06T13:32:38	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:50 0.00	Terminated by Leticia Freitas (2000)
2024-08-06T13:19:13	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:01:04 0.00	Terminated by Cristhiane Machado (1040)
2024-08-06T13:17:09	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:09	00:00:25 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T13:16:43	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:18 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T13:10:41	554137781700	Elivanete Vicente (2040)	answered	00:00:04	00:03:39 0.00	Terminated by 554137781700
2024-08-06T13:09:32	554137781700	Q Registro (8011)	answered	00:00:00	00:01:13 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-06T13:09:05	554137781700	IVR (8000)	answered	00:00:01	00:00:26 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-06T13:08:19	5593992144167	Elivanete Vicente (2040)	answered	00:00:04	00:02:16 0.00	Terminated by Elivanete Vicente (2040)
2024-08-06T13:08:19	5593992144167	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-06T13:08:02	5593992144167	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-06T12:52:35	Bruna Ramires (2012)	069992409677	answered	00:00:41	00:00:10 0.17	Terminated by Bruna Ramires (2012)
2024-08-06T12:51:42	Bruna Ramires (2012)	069992409677	unanswered	00:00:42	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-08-06T12:48:06	554137781700	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-08-06T12:47:15	554137781700	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Break time, forwarded to PBX
2024-08-06T12:46:01	5569992821685	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-08-06T12:16:48	5593992144167	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-08-06T12:15:11	5593992144167	IVR (8000)	unanswered	00:00:00	00:00:13 0.00	Break time, forwarded to PBX
2024-08-06T11:58:17	Bruna Ramires (2012)	Leticia Moronha (2072)	answered	00:00:08	00:00:13 0.00	Terminated by Bruna Ramires (2012)
2024-08-06T11:54:06	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:12	00:00:07 0.00	Terminated by Elivanete Vicente (2040)
2024-08-06T11:47:16	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:09	00:00:45 0.00	Terminated by Silvano Sabino (2010)
2024-08-06T11:46:45	Lidia Fernandes (3020)	5569984888990	answered	00:00:00	00:00:04 0.00	Target not found
2024-08-06T11:05:49	Silvano Sabino (2010)	Leticia Moronha (2072)	answered	00:00:05	00:00:18 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T11:03:37	5569984888990	Lidia Fernandes (3020)	answered	00:00:14	00:02:18 0.00	Terminated by Lidia Fernandes (3020)
2024-08-06T11:00:10	5569984888990	Q Cobrança (8010)	answered	00:00:00	00:03:42 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-08-06T10:59:40	5569984888990	IVR (8000)	answered	00:00:01	00:00:28 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-06T10:53:43	Leticia Moronha (2072)	Leonardo Marinho (1030)	unanswered	00:00:18	00:00:00 0.00	Terminated by Leticia Moronha (2072)

2024-08-06T10:52:42	Cristhiane Machado (1040)	VMail (3020)	answered	00:00:00	00:00:05 0.00	Terminated by Cristhiane Machado (1040)
2024-08-06T10:52:29	Cristhiane Machado (1040)	Lidia Fernandes (3020)	unanswered	00:00:13	00:00:00 0.00	Busy, forwarded to VMail (3020)
2024-08-06T10:52:16	Cristhiane Machado (1040)	VMail (3020)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-08-06T10:52:07	Cristhiane Machado (1040)	Lidia Fernandes (3020)	unanswered	00:00:09	00:00:00 0.00	Busy, forwarded to VMail (3020)
2024-08-06T10:43:36	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:05	00:00:15 0.00	Terminated by Leticia Freitas (2000)
2024-08-06T10:29:03	5566996592295	Leonardo Marinho (1030)	answered	00:00:16	00:08:21 0.00	Terminated by Leonardo Marinho (1030)
2024-08-06T10:28:32	5566996592295	Q Cobrança (8010)	answered	00:00:00	00:00:47 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-08-06T10:28:14	5566996592295	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-06T10:34:24	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:06	00:00:40 0.00	Terminated by Silvano Sabino (2010)
2024-08-06T10:34:02	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:09	00:00:11 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T10:30:55	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:24 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T10:25:49	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:20 0.00	Terminated by Cristhiane Machado (1040)
2024-08-06T10:04:03	Bruna Ramires (2012)	069992409677	answered	00:00:41	00:00:19 0.31	Terminated by Bruna Ramires (2012)
2024-08-06T09:49:51	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:04	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T09:33:02	Carlos Filho (1052)	Leticia Moronha (2072)	answered	00:00:08	00:00:56 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T09:26:56	Ariane Quintela (2080)	PROTOCOLO (1000)	answered	00:00:03	00:00:24 0.00	Terminated by PROTOCOLO (1000)
2024-08-06T09:26:35	Ariane Quintela (2080)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-08-06T09:24:22	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:22 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T09:22:43	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:06	00:00:55 0.00	Terminated by Ariane Quintela (2080)
2024-08-06T09:17:42	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:11	00:00:19 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T09:17:21	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T09:17:01	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T09:13:01	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:05	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T09:12:28	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T09:12:07	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-08-06T09:11:16	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:05	00:00:25 0.00	Terminated by Geisiele Moraes (1023)
2024-08-06T09:08:19	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T08:50:15	5569984194146	Rodrigo Cavalcante (2011)	answered	00:00:10	00:06:47 0.00	Terminated by 5569984194146
2024-08-06T08:50:14	5569984194146	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:11 0.00	Q Fiscalizaçã (8009) replaced by Rodrigo Cavalcante (2011)
2024-08-06T08:49:53	5569984194146	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-08-06T08:50:27	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:06	00:00:26 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T08:44:28	5569993234382	Leonardo Marinho (1030)	answered	00:00:00	00:02:21 0.00	Terminated by Leonardo Marinho (1030)
2024-08-06T08:44:18	PROTOCOLO (1000)	Leonardo Marinho (1030)	answered	00:00:04	00:00:06 0.00	Leonardo Marinho (1030) was joined
2024-08-06T08:43:36	5569993234382	PROTOCOLO (1000)	answered	00:00:12	00:00:40 0.00	PROTOCOLO (1000) replaced by Leonardo Marinho (1030)
2024-08-06T08:43:06	5569993234382	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-06T08:32:35	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:14 0.00	Terminated by Ariane Quintela (2080)
2024-08-06T08:32:20	Carlos Filho (1052)	Leticia Moronha (2072)	answered	00:00:06	00:00:19 0.00	Terminated by Leticia Moronha (2072)
2024-08-06T08:26:58	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:49 0.00	Terminated by Cristhiane Machado (1040)
2024-08-06T08:14:35	Ariane Quintela (2080)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-08-06T08:14:14	Ariane Quintela (2080)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-08-05T16:59:00	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:08	00:03:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-05T16:53:11	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:06	00:01:28 0.00	Terminated by Bruna Ramires (2012)
2024-08-05T16:25:59	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:05	00:01:44 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-05T16:25:06	Leticia Freitas (2000)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:18 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-05T16:21:23	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:05	00:00:22 0.00	Terminated by Bruna Ramires (2012)
2024-08-05T16:20:29	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:10	00:01:07 0.00	Terminated by Leticia Moronha (2072)
2024-08-05T16:20:16	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:10	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-05T16:19:53	Leticia Moronha (2072)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-08-05T16:19:32	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-08-05T16:19:08	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:04	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-08-05T16:18:42	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:03	00:00:07 0.00	Terminated by Leticia Moronha (2072)
2024-08-05T16:18:18	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:03	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-08-05T16:16:48	Leticia Freitas (2000)	VMail (2050)	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Freitas (2000)
2024-08-05T16:16:27	Leticia Freitas (2000)	Jair Genor Bevilaqua (2050)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2050)
2024-08-05T16:07:19	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:01:38 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-05T16:07:17	Cristhiane Machado (1040)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)

2024-08-05T16:06:55	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-08-05T16:04:58	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:28 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-05T15:50:47	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:37 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-05T15:46:17	554137781700	IVR (8000)	answered	00:00:00	00:00:43 0.00	Terminated by 554137781700
2024-08-05T15:33:53	Bruna Ramires (2012)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:12 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-05T15:08:33	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:05	00:02:59 0.00	Terminated by Geisiele Moraes (1023)
2024-08-05T14:47:35	Viven Ane Medeiros (2020)	VMail (9999)	answered	00:00:00	00:00:18 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-05T14:47:32	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-05T14:45:16	Bruna Ramires (2012)	Leticia Moronha (2072)	answered	00:00:06	00:01:48 0.00	Terminated by Leticia Moronha (2072)
2024-08-05T14:44:29	5569992513614	VMail (5000)	answered	00:00:00	00:00:10 0.00	Terminated by VMail (5000)
2024-08-05T14:44:29	5569992513614	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-05T14:44:13	5569992513614	VMail (5000)	answered	00:00:00	00:00:16 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-05T14:44:13	5569992513614	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-05T14:43:59	5569992513614	VMail (5000)	answered	00:00:00	00:00:14 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-05T14:43:59	5569992513614	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-05T14:43:54	5569992513614	VMail (5000)	answered	00:00:00	00:00:05 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-05T14:43:54	5569992513614	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-05T14:43:49	5569992513614	VMail (5000)	answered	00:00:00	00:00:05 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-05T14:43:49	5569992513614	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-05T14:43:36	5569992513614	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-05T14:43:36	5569992513614	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-05T14:43:25	5569992513614	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-05T14:43:25	5569992513614	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-05T14:43:19	5569992513614	VMail (5000)	answered	00:00:00	00:00:05 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-05T14:43:19	5569992513614	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-05T14:43:04	5569992513614	VMail (5000)	answered	00:00:00	00:00:15 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-05T14:43:04	5569992513614	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-05T14:43:02	5569992513614	VMail (5000)	answered	00:00:00	00:00:03 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-05T14:43:02	5569992513614	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-05T14:42:48	5569992513614	VMail (1000)	answered	00:00:00	00:00:13 0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-05T14:42:27	5569992513614	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-05T14:41:50	5569992513614	IVR (8000)	answered	00:00:01	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-05T14:39:37	Bruna Ramires (2012)	Leticia Moronha (2072)	answered	00:00:08	00:01:05 0.00	Terminated by Brunna Ramires (2012)
2024-08-05T14:38:47	5569992513614	VMail (1000)	answered	00:00:00	00:00:29 0.00	Terminated by 5569992513614
2024-08-05T14:38:25	5569992513614	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-05T14:37:50	5569992513614	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-05T14:26:42	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:11	00:05:22 0.00	Terminated by Cristhiane Machado (1040)
2024-08-05T14:09:39	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:04	00:00:09 0.00	Terminated by Ariane Quintela (2080)
2024-08-05T14:00:15	Bruna Ramires (2012)	Geisiele Moraes (1023)	answered	00:00:04	00:00:40 0.00	Terminated by Brunna Ramires (2012)
2024-08-05T11:13:31	Bruna Ramires (2012)	Leonardo Marinho (1030)	answered	00:00:16	00:01:43 0.00	Terminated by Brunna Ramires (2012)
2024-08-05T11:08:29	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:04	00:01:29 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-05T11:05:36	5569992029829	Daniela Sales (1032)	answered	00:00:05	00:04:16 0.00	Terminated by 5569992029829
2024-08-05T11:05:35	5569992029829	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-08-05T11:05:09	5569992029829	IVR (8000)	answered	00:00:01	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-05T11:05:47	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:08	00:01:10 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-05T11:03:56	5569992029829	IVR (8000)	answered	00:00:01	00:00:20 0.00	Terminated by 5569992029829
2024-08-05T11:03:00	5569992029829	IVR (8000)	answered	00:00:00	00:00:23 0.00	Terminated by 5569992029829
2024-08-05T10:45:02	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:17 0.00	Terminated by Leticia Freitas (2000)
2024-08-05T10:39:51	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:05	00:00:23 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-05T10:36:31	Silvano Sabino (2010)	Elivanete Vicente (2040)	answered	00:00:03	00:02:17 0.00	Terminated by Elivanete Vicente (2040)
2024-08-05T10:36:38	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:41 0.00	Terminated by Leticia Moronha (2072)
2024-08-05T10:32:28	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:06	00:01:20 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-05T10:09:05	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-08-05T10:01:20	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:00:19 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-05T09:58:34	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:18 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-05T09:57:16	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:22 0.00	Terminated by Ariane Quintela (2080)

2024-08-05T09:20:35	Rubis Junior (1011)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:25 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-05T09:20:02	5569992858090	VMail (5000)	answered	00:00:00	00:00:39 0.00	Terminated by 5569992858090
2024-08-05T09:20:02	5569992858090	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-05T09:19:51	5569992858090	VMail (5000)	answered	00:00:00	00:00:11 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-05T09:19:50	5569992858090	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-05T09:19:36	5569992858090	VMail (1000)	answered	00:00:00	00:00:14 0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-05T09:19:15	5569992858090	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-05T09:18:40	5569992858090	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-05T09:13:45	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:08	00:00:56 0.00	Terminated by Leticia Freitas (2000)
2024-08-05T09:09:03	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:54 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-05T09:07:16	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:02	00:01:30 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-05T08:42:43	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:03	00:00:12 0.00	Terminated by Ariane Quintela (2080)
2024-08-05T08:23:33	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:06	00:00:07 0.00	Terminated by Ariane Quintela (2080)
2024-08-05T08:15:45	5569993900000	Elivanete Vicente (2040)	answered	00:00:03	00:04:51 0.00	Terminated by Elivanete Vicente (2040)
2024-08-05T08:15:44	5569993900000	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-05T08:15:23	5569993900000	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-02T16:58:57	5569981150139	Geisiele Moraes (1023)	answered	00:00:00	00:02:07 0.00	Terminated by Geisiele Moraes (1023)
2024-08-02T16:57:53	Elivanete Vicente (2040)	Geisiele Moraes (1023)	answered	00:00:04	00:01:00 0.00	Geisiele Moraes (1023) was joined
2024-08-02T16:54:46	5569981150139	Elivanete Vicente (2040)	answered	00:00:04	00:04:07 0.00	Elivanete Vicente (2040) replaced by Geisiele Moraes (1023)
2024-08-02T16:54:30	5569981150139	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-08-02T16:34:44	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:09	00:00:55 0.00	Terminated by Leticia Moronha (2072)
2024-08-02T16:34:12	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:11	00:00:11 0.00	Terminated by Bruna Ramires (2012)
2024-08-02T16:26:14	5569999790987	Daniela Sales (1032)	answered	00:00:00	00:02:22 0.00	Terminated by Daniela Sales (1032)
2024-08-02T16:26:00	Geisiele Moraes (1023)	Daniela Sales (1032)	answered	00:00:04	00:00:10 0.00	Daniela Sales (1032) was joined
2024-08-02T16:25:40	5569999790987	Geisiele Moraes (1023)	answered	00:00:00	00:00:34 0.00	Geisiele Moraes (1023) replaced by Daniela Sales (1032)
2024-08-02T16:25:20	Cristhiane Machado (1040)	Geisiele Moraes (1023)	answered	00:00:04	00:00:16 0.00	Geisiele Moraes (1023) was joined
2024-08-02T16:24:26	5569999790987	Cristhiane Machado (1040)	answered	00:00:11	00:01:03 0.00	Cristhiane Machado (1040) replaced by Geisiele Moraes (1023)
2024-08-02T16:24:26	5569999790987	RG DESENPREF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPREF (8006) replaced by Cristhiane Machado (1040)
2024-08-02T16:23:58	5569999790987	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-08-02T16:26:47	Leticia Freitas (2000)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-08-02T16:26:47	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2080)
2024-08-02T16:20:03	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:05	00:01:50 0.00	Terminated by Leticia Moronha (2072)
2024-08-02T15:54:09	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:04	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-08-02T15:42:16	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:00:10 0.00	Terminated by Cristhiane Machado (1040)
2024-08-02T15:38:19	5569993648494	Daniela Sales (1032)	answered	00:00:00	00:00:46 0.00	Terminated by Daniela Sales (1032)
2024-08-02T15:38:09	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:04	00:00:07 0.00	Daniela Sales (1032) was joined
2024-08-02T15:35:05	5569993648494	Elivanete Vicente (2040)	answered	00:00:02	00:03:12 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-08-02T15:35:04	5569993648494	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-02T15:34:30	5569993648494	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-02T15:23:13	5553981042679	Cristhiane Machado (1040)	answered	00:00:10	00:01:24 0.00	Terminated by Cristhiane Machado (1040)
2024-08-02T15:23:13	5553981042679	RG DESENPREF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPREF (8006) replaced by Cristhiane Machado (1040)
2024-08-02T15:22:45	5553981042679	IVR (8000)	answered	00:00:01	00:00:26 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-08-02T15:08:40	Cristhiane Machado (1040)	Elivanete Vicente (2040)	answered	00:00:03	00:00:01 0.00	Terminated by Cristhiane Machado (1040)
2024-08-02T14:56:43	5569992447098	Elivanete Vicente (2040)	answered	00:00:02	00:01:13 0.00	Terminated by 5569992447098
2024-08-02T14:56:43	5569992447098	Q Registro (8011)	answered	00:00:00	00:00:02 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-02T14:56:20	5569992447098	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-02T14:40:21	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:13	00:00:37 0.00	Terminated by Leticia Freitas (2000)
2024-08-02T14:24:38	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:13	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-08-02T14:04:12	Leticia Freitas (2000)	VMail (2080)	answered	00:00:00	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-08-02T14:04:12	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2080)
2024-08-02T13:36:25	5569993166762	RG DESENPREF (8006)	unanswered	00:00:03	00:00:00 0.00	Failed Canceled
2024-08-02T13:36:03	5569993166762	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-08-02T11:58:45	5569992876062	Geisiele Moraes (1023)	answered	00:00:00	00:04:01 0.00	Terminated by 5569992876062
2024-08-02T11:58:40	Rodrigo Cavalcante (2011)	Geisiele Moraes (1023)	answered	00:00:04	00:00:01 0.00	Geisiele Moraes (1023) was joined
2024-08-02T11:56:54	5569992876062	Rodrigo Cavalcante (2011)	answered	00:00:13	00:01:38 0.00	Rodrigo Cavalcante (2011) replaced by Geisiele Moraes (1023)
2024-08-02T11:56:54	5569992876062	Q Fiscaliza�o (8009)	answered	00:00:00	00:00:13 0.00	Q Fiscaliza�o (8009) replaced by Rodrigo Cavalcante (2011)

2024-08-02T11:56:33	5569992876062	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-08-02T11:57:53	Rubis Junior (1011)	Leticia Freitas (2000)	answered	00:00:04	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-08-02T11:52:13	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:09	00:00:38 0.00	Terminated by Leonardo Marinho (1030)
2024-08-02T11:51:27	5569993738228	Daniela Sales (1032)	answered	00:00:04	00:01:23 0.00	Terminated by 5569993738228
2024-08-02T11:51:27	5569993738228	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-08-02T11:51:03	5569993738228	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-08-02T11:45:47	5569984219101	Geisiele Moraes (1023)	answered	00:00:00	00:05:36 0.00	Terminated by 5569984219101
2024-08-02T11:45:41	Rodrigo Cavalcante (2011)	Geisiele Moraes (1023)	answered	00:00:04	00:00:02 0.00	Geisiele Moraes (1023) was joined
2024-08-02T11:44:52	5569984219101	Rodrigo Cavalcante (2011)	answered	00:00:11	00:00:44 0.00	Rodrigo Cavalcante (2011) replaced by Geisiele Moraes (1023)
2024-08-02T11:44:52	5569984219101	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:11 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-08-02T11:44:32	5569984219101	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-08-02T11:28:41	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:04	00:00:33 0.00	Terminated by Leticia Moronha (2072)
2024-08-02T10:50:45	5569984219101	Geisiele Moraes (1023)	answered	00:00:00	00:13:45 0.00	Terminated by Geisiele Moraes (1023)
2024-08-02T10:50:29	Daniela Sales (1032)	Geisiele Moraes (1023)	answered	00:00:04	00:00:12 0.00	Geisiele Moraes (1023) was joined
2024-08-02T10:48:29	5569984219101	Daniela Sales (1032)	answered	00:00:07	00:02:09 0.00	Daniela Sales (1032) replaced by Geisiele Moraes (1023)
2024-08-02T10:48:29	5569984219101	Q CobranÃ§a (8010)	answered	00:00:00	00:00:07 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-08-02T10:48:07	5569984219101	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-08-02T11:01:11	5569992381478	Daniela Sales (1032)	answered	00:00:04	00:00:49 0.00	Terminated by Daniela Sales (1032)
2024-08-02T11:01:11	5569992381478	Q CobranÃ§a (8010)	answered	00:00:00	00:00:05 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-08-02T11:00:48	5569992381478	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-08-02T10:58:36	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:11	00:02:09 0.00	Terminated by Leticia Moronha (2072)
2024-08-02T10:57:08	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:05	00:01:14 0.00	Terminated by Bruna Ramires (2012)
2024-08-02T10:50:32	5569992040268	Elivanete Vicente (2040)	answered	00:00:02	00:05:01 0.00	Terminated by Elivanete Vicente (2040)
2024-08-02T10:50:31	5569992040268	Q Registro (8011)	answered	00:00:00	00:00:02 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-02T10:50:13	5569992040268	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-02T10:49:39	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:34 0.00	Terminated by Leticia Moronha (2072)
2024-08-02T10:43:12	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:09	00:02:11 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-02T10:39:37	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:02:23 0.00	Terminated by Leonardo Marinho (1030)
2024-08-02T10:29:48	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:04	00:01:15 0.00	Terminated by Ariane Quintela (2080)
2024-08-02T10:28:33	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:12	00:00:19 0.00	Terminated by Ariane Quintela (2080)
2024-08-02T09:38:10	5569993918712	Elivanete Vicente (2040)	answered	00:01:26	00:02:02 0.00	Terminated by 5569993918712
2024-08-02T09:38:09	5569993918712	Q Registro (8011)	answered	00:00:00	00:01:27 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-02T09:37:46	5569993918712	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-02T09:17:49	Viven Ane Medeiros (2020)	Cezarnildo Silva (1020)	answered	00:00:08	00:01:31 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-02T09:17:18	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:15	00:00:10 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-02T09:14:51	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:03	00:00:51 0.00	Terminated by Cristhiane Machado (1040)
2024-08-02T09:09:47	Leticia Moronha (2072)	Lidia Fernandes (3020)	answered	00:00:10	00:02:05 0.00	Terminated by Leticia Moronha (2072)
2024-08-02T09:09:47	Leticia Moronha (2072)	Diego Kroin (3010)	unanswered	00:00:00	00:00:00 0.00	Forwarded to Lidia Fernandes (3020)
2024-08-02T09:10:46	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:17	00:00:29 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-02T09:10:14	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:19	00:00:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-02T08:55:47	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:10	00:00:07 0.00	Terminated by Elivanete Vicente (2040)
2024-08-02T08:53:28	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:17	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-08-02T08:42:50	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:06	00:00:07 0.00	Terminated by Ariane Quintela (2080)
2024-08-02T08:42:40	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Ariane Quintela (2080)
2024-08-02T08:42:35	Cristhiane Machado (1040)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-08-02T08:42:14	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-08-02T08:42:31	Ariane Quintela (2080)	2070	answered	00:00:00	00:00:05 0.00	Target disabled
2024-08-02T08:40:22	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-08-02T08:25:26	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:02	00:01:24 0.00	Terminated by Leticia Moronha (2072)
2024-08-02T08:18:36	5569984194146	Cezarnildo Silva (1020)	answered	00:00:04	00:07:20 0.00	Terminated by 5569984194146
2024-08-02T08:18:36	5569984194146	RG FISCALIZAÃ§Ã£o (8005)	answered	00:00:00	00:00:00 0.00	RG FISCALIZAÃ§Ã£o (8005) replaced by Cezarnildo Silva (1020)
2024-08-02T08:17:57	5569984194146	IVR (8000)	answered	00:00:01	00:00:38 0.00	IVR (8000) replaced by RG FISCALIZAÃ§Ã£o (8005)
2024-08-02T08:19:54	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:23 0.00	Terminated by Leticia Moronha (2072)
2024-08-02T08:18:05	5569993962976	IVR (8000)	answered	00:00:00	00:00:06 0.00	Terminated by 5569993962976
2024-08-02T08:07:12	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:09	00:00:13 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-01T17:18:14	5569984194146	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX

2024-08-01T16:58:12	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:06	00:02:12 0.00	Terminated by Leticia Moronha (2072)
2024-08-01T16:58:07	Leticia Moronha (2072)	VMail (1053)	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-08-01T16:58:07	Leticia Moronha (2072)	Carlos Ferreira (1053)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1053)
2024-08-01T16:42:48	Bruna Ramires (2012)	Geisiele Moraes (1023)	answered	00:00:04	00:00:33 0.00	Terminated by Bruna Ramires (2012)
2024-08-01T16:40:16	5569992971968	Geisiele Moraes (1023)	answered	00:00:00	00:01:01 0.00	Terminated by Geisiele Moraes (1023)
2024-08-01T16:40:04	Elivanete Vicente (2040)	Geisiele Moraes (1023)	answered	00:00:04	00:00:08 0.00	Geisiele Moraes (1023) was joined
2024-08-01T16:38:58	5569992971968	Elivanete Vicente (2040)	answered	00:00:05	00:01:14 0.00	Elivanete Vicente (2040) replaced by Geisiele Moraes (1023)
2024-08-01T16:38:57	5569992971968	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-01T16:38:22	5569992971968	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-01T16:29:24	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:25 0.00	Terminated by Leticia Moronha (2072)
2024-08-01T16:25:01	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:09	00:00:08 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-01T16:15:56	554137781700	VMail (1000)	answered	00:00:00	00:00:05 0.00	Terminated by 554137781700
2024-08-01T16:15:35	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-01T16:14:33	554137781700	IVR (8000)	answered	00:00:00	00:01:01 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-01T15:38:14	5569984622043	Elivanete Vicente (2040)	answered	00:00:04	00:01:25 0.00	Terminated by Elivanete Vicente (2040)
2024-08-01T15:33:55	5569984622043	Q Registro (8011)	answered	00:00:00	00:04:23 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-01T15:33:34	5569984622043	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-01T15:33:11	5569993146309	Elivanete Vicente (2040)	answered	00:00:00	00:05:03 0.00	Terminated by Elivanete Vicente (2040)
2024-08-01T15:32:49	Daniela Sales (1032)	Elivanete Vicente (2040)	answered	00:00:03	00:00:18 0.00	Elivanete Vicente (2040) was joined
2024-08-01T15:31:41	5569993146309	Daniela Sales (1032)	answered	00:00:00	00:01:30 0.00	Daniela Sales (1032) replaced by Elivanete Vicente (2040)
2024-08-01T15:31:29	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:04	00:00:07 0.00	Daniela Sales (1032) was joined
2024-08-01T15:29:41	5569993146309	Elivanete Vicente (2040)	answered	00:00:01	00:01:59 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-08-01T15:24:11	5569993146309	Q Registro (8011)	answered	00:00:00	00:05:31 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-01T15:23:53	5569993146309	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-01T15:21:39	5569993146309	VMail (1000)	answered	00:00:00	00:01:55 0.00	Terminated by 5569993146309
2024-08-01T15:21:18	5569993146309	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-01T15:20:14	5569993146309	IVR (8000)	answered	00:00:01	00:01:03 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-01T15:17:18	5569992402393	Lidia Fernandes (3020)	answered	00:00:07	00:01:34 0.00	Terminated by 5569992402393
2024-08-01T15:16:18	5569992402393	Q Cobrança (8010)	answered	00:00:00	00:01:07 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-08-01T15:15:54	5569992402393	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-01T15:12:00	5569992402393	Q Cobrança (8010)	unanswered	00:00:00	00:01:07 0.00	Terminated by 5569992402393
2024-08-01T15:11:38	5569992402393	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-08-01T14:55:28	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	answered	00:00:05	00:00:12 0.00	Terminated by Rubis Junior (1011)
2024-08-01T14:44:10	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:01:04 0.00	Terminated by Cristhiane Machado (1040)
2024-08-01T14:44:33	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:05	00:00:11 0.00	Terminated by PROTOCOLO (1000)
2024-08-01T14:07:43	Cristhiane Machado (1040)	06332195600	answered	00:00:10	00:20:53 20.89	Terminated by Cristhiane Machado (1040)
2024-08-01T14:20:24	5553981132980	VMail (5000)	answered	00:00:00	00:00:04 0.00	Terminated by 5553981132980
2024-08-01T14:20:24	5553981132980	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-01T14:20:17	5553981132980	VMail (5000)	answered	00:00:00	00:00:07 0.00	VMail (5000) replaced by CRCRO (5000)
2024-08-01T14:20:16	5553981132980	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-01T14:20:03	5553981132980	VMail (1000)	answered	00:00:00	00:00:13 0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-01T14:19:42	5553981132980	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-01T14:19:07	5553981132980	IVR (8000)	answered	00:00:01	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-01T14:14:58	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:13	00:00:09 0.00	Terminated by Rubis Junior (1011)
2024-08-01T13:50:57	Bruna Ramires (2012)	PROTOCOLO (1000)	answered	00:00:21	00:01:17 0.00	Terminated by PROTOCOLO (1000)
2024-08-01T13:50:36	Bruna Ramires (2012)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-08-01T13:47:14	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:03	00:00:59 0.00	Terminated by Cristhiane Machado (1040)
2024-08-01T13:19:16	5569993698837	IVR (8000)	answered	00:00:01	00:00:15 0.00	Terminated by 5569993698837
2024-08-01T13:15:43	Gabriela Garcia da Silva (2021)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-08-01T13:15:22	Gabriela Garcia da Silva (2021)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-08-01T13:02:30	Leticia Freitas (2000)	PROTOCOLO (1000)	answered	00:00:11	00:00:13 0.00	Terminated by PROTOCOLO (1000)
2024-08-01T12:38:37	Diego Kroin (3010)	06935367700	answered	00:00:13	00:00:49 0.82	Terminated by Diego Kroin (3010)
2024-08-01T12:38:03	Diego Kroin (3010)	06935366723	unanswered	00:00:07	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-08-01T12:37:21	Diego Kroin (3010)	06935363587	unanswered	00:00:07	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-08-01T12:05:29	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-08-01T12:03:56	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:45 0.00	Terminated by Leticia Moronha (2072)

2024-08-01T11:46:48	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:02	00:00:07 0.00	Terminated by Elivanete Vicente (2040)
2024-08-01T11:36:27	Jair Genor Bevilaqua (2050)	Leonardo Marinho (1030)	answered	00:00:03	00:01:42 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-08-01T11:20:18	5569984194146	Rodrigo Cavalcante (2011)	answered	00:00:11	00:12:04 0.00	Terminated by 5569984194146
2024-08-01T11:20:18	5569984194146	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:11 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-08-01T11:19:58	5569984194146	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-08-01T10:49:16	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:15	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-08-01T10:35:43	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:06:54 0.00	Terminated by Cristhiane Machado (1040)
2024-08-01T10:21:11	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:01:06 0.00	Terminated by Ariane Quintela (2080)
2024-08-01T10:04:34	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:03	00:00:21 0.00	Terminated by Cristhiane Machado (1040)
2024-08-01T10:02:32	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:14	00:00:05 0.00	Terminated by Rubis Junior (1011)
2024-08-01T10:01:48	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-08-01T09:49:48	Bruna Ramires (2012)	VMail (1053)	answered	00:00:00	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-08-01T09:49:48	Bruna Ramires (2012)	Carlos Ferreira (1053)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1053)
2024-08-01T09:39:12	5569992780117	Leonardo Marinho (1030)	answered	00:00:11	00:01:35 0.00	Terminated by 5569992780117
2024-08-01T09:39:12	5569992780117	Q CobranÃ§a (8010)	answered	00:00:00	00:00:11 0.00	Q CobranÃ§a (8010) replaced by Leonardo Marinho (1030)
2024-08-01T09:38:48	5569992780117	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-08-01T09:36:20	5569992770589	Daniela Sales (1032)	answered	00:00:03	00:03:00 0.00	Terminated by 5569992770589
2024-08-01T09:36:20	5569992770589	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-08-01T09:35:56	5569992770589	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-08-01T09:33:31	5569981025617	IVR (8000)	answered	00:00:00	00:00:02 0.00	Terminated by 5569981025617
2024-08-01T09:10:43	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:29 0.00	Terminated by Leticia Moronha (2072)
2024-08-01T08:53:23	5569999251003	Daniela Sales (1032)	answered	00:00:06	00:01:15 0.00	Terminated by 5569999251003
2024-08-01T08:53:23	5569999251003	Q CobranÃ§a (8010)	answered	00:00:00	00:00:06 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-08-01T08:53:04	5569999251003	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-08-01T08:50:01	5569992388755	Elivanete Vicente (2040)	answered	00:00:02	00:01:45 0.00	Terminated by Elivanete Vicente (2040)
2024-08-01T08:50:01	5569992388755	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-01T08:49:43	5569992388755	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-01T08:49:15	Leonardo Marinho (1030)	Carlos Filho (1052)	answered	00:00:07	00:00:45 0.00	Terminated by Leonardo Marinho (1030)
2024-08-01T08:49:04	5569992388755	VMail (1000)	answered	00:00:00	00:00:16 0.00	Terminated by 5569992388755
2024-08-01T08:48:43	5569992388755	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-01T08:48:27	5569992388755	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-08-01T08:45:57	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:56 0.00	Terminated by Leticia Moronha (2072)
2024-08-01T08:46:05	Elivanete Vicente (2040)	Cezarnildo Silva (1020)	unanswered	00:00:06	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-08-01T08:41:12	5569993698837	Elivanete Vicente (2040)	answered	00:00:04	00:00:58 0.00	Terminated by Elivanete Vicente (2040)
2024-08-01T08:41:12	5569993698837	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-08-01T08:40:50	5569993698837	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Registro (8011)
2024-08-01T08:31:58	Geisiele Moraes (1023)	Viven Ane Medeiros (2020)	answered	00:00:06	00:02:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-01T08:17:06	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:07	00:00:10 0.00	Terminated by Leticia Moronha (2072)
2024-08-01T08:15:57	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:11	00:00:12 0.00	Terminated by Viven Ane Medeiros (2020)
2024-08-01T08:12:41	5569992388755	Lidia Fernandes (3020)	answered	00:00:26	00:00:03 0.00	Terminated by Lidia Fernandes (3020)
2024-08-01T08:11:38	5569992388755	RG COBRANÃ§A (8004)	answered	00:01:03	00:00:00 0.00	RG COBRANÃ§A (8004) replaced by Lidia Fernandes (3020)
2024-08-01T08:11:00	5569992388755	IVR (8000)	answered	00:00:00	00:00:39 0.00	IVR (8000) replaced by RG COBRANÃ§A (8004)
2024-08-01T08:10:41	5569992388755	VMail (5000)	answered	00:00:00	00:00:05 0.00	Terminated by 5569992388755
2024-08-01T08:10:41	5569992388755	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-08-01T08:10:27	5569992388755	VMail (1000)	answered	00:00:00	00:00:15 0.00	VMail (1000) replaced by CRCRO (5000)
2024-08-01T08:10:06	5569992388755	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-08-01T08:09:34	5569992388755	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-31T17:47:16	556932271269	IVR (8000)	unanswered	00:00:00	00:00:13 0.00	Out of office, forwarded to PBX
2024-07-31T16:53:30	5569993698837	Q Registro (8011)	unanswered	00:00:00	00:00:35 0.00	Terminated by 5569993698837
2024-07-31T16:53:21	5569993698837	IVR (8000)	answered	00:00:00	00:00:09 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-31T16:48:22	5569993698837	Q Registro (8011)	unanswered	00:00:00	00:01:13 0.00	Terminated by 5569993698837
2024-07-31T16:48:02	5569993698837	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-31T16:44:32	5569993698837	Q Registro (8011)	unanswered	00:00:00	00:01:55 0.00	Terminated by 5569993698837
2024-07-31T16:44:17	5569993698837	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-31T16:25:20	5569993698837	Elivanete Vicente (2040)	answered	00:00:29	00:03:55 0.00	Terminated by Elivanete Vicente (2040)
2024-07-31T16:25:20	5569993698837	Q Registro (8011)	answered	00:00:00	00:00:29 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)

2024-07-31T16:25:02	5569993698837	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-31T16:18:21	5569992739962	Lidia Fernandes (3020)	answered	00:00:10	00:01:55 0.00	Terminated by 5569992739962
2024-07-31T16:17:21	5569992739962	Q Cobrança (8010)	answered	00:00:00	00:01:10 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-07-31T16:17:09	5569992739962	IVR (8000)	answered	00:00:00	00:00:11 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-31T16:18:24	Lidia Fernandes (3020)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Lidia Fernandes (3020)
2024-07-31T16:15:50	5569992739962	Lidia Fernandes (3020)	answered	00:00:24	00:00:26 0.00	Terminated by Lidia Fernandes (3020)
2024-07-31T16:14:49	5569992739962	Q Cobrança (8010)	answered	00:00:00	00:01:24 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-07-31T16:14:26	5569992739962	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-31T14:30:22	PROTOCOLO (1000)	Ariane Quintela (2080)	answered	00:00:04	00:00:10 0.00	Terminated by PROTOCOLO (1000)
2024-07-31T14:30:03	PROTOCOLO (1000)	VMail (2010)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-07-31T14:29:42	PROTOCOLO (1000)	Silvano Sabino (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-07-31T14:27:28	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:04	00:00:18 0.00	Terminated by PROTOCOLO (1000)
2024-07-31T14:21:42	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:06	00:00:29 0.00	Terminated by Bruna Ramires (2012)
2024-07-31T13:11:27	5569993698837	Elivanete Vicente (2040)	answered	00:00:16	00:00:34 0.00	Terminated by Elivanete Vicente (2040)
2024-07-31T13:11:26	5569993698837	Q Registro (8011)	answered	00:00:00	00:00:17 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-31T13:11:11	5569993698837	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-31T12:47:26	5569993698837	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-07-31T12:32:08	556921811007	IVR (8000)	unanswered	00:00:01	00:00:13 0.00	Break time, forwarded to PBX
2024-07-31T11:58:59	Rubis Junior (1011)	Leticia Freitas (2000)	answered	00:00:04	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-07-31T11:56:25	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:09	00:00:35 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-31T11:56:46	Rubis Junior (1011)	Gabriela Garcia da Silva (2021)	unanswered	00:00:17	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-07-31T11:55:11	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	answered	00:00:12	00:00:30 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-31T11:52:35	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:01:22 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-31T11:49:41	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:06	00:01:06 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-31T11:30:30	Cristhiane Machado (1040)	06530523834	answered	00:00:24	00:05:40 5.66	Terminated by Cristhiane Machado (1040)
2024-07-31T11:30:15	Cristhiane Machado (1040)	06538523834	unanswered	00:00:04	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-07-31T11:27:34	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:08	00:00:51 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-31T10:59:43	Bruna Ramires (2012)	Rubis Junior (1011)	answered	00:00:15	00:01:07 0.00	Terminated by Bruna Ramires (2012)
2024-07-31T10:57:36	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-07-31T10:46:10	5569981150139	Cezarnildo Silva (1020)	answered	00:00:00	00:05:48 0.00	Terminated by 5569981150139
2024-07-31T10:45:58	Elivanete Vicente (2040)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:08 0.00	Cezarnildo Silva (1020) was joined
2024-07-31T10:44:36	5569981150139	Elivanete Vicente (2040)	answered	00:00:08	00:01:27 0.00	Elivanete Vicente (2040) replaced by Cezarnildo Silva (1020)
2024-07-31T10:44:36	5569981150139	Q Registro (8011)	answered	00:00:00	00:00:08 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-31T10:44:04	5569981150139	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-31T10:43:35	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-07-31T10:34:06	Leticia Moronha (2072)	VMail (1000)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Moronha (2072)
2024-07-31T10:33:45	Leticia Moronha (2072)	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-31T10:30:09	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:20	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-07-31T10:23:42	Cristhiane Machado (1040)	06530523834	answered	00:00:09	00:06:30 6.50	Terminated by Cristhiane Machado (1040)
2024-07-31T10:28:42	Leticia Freitas (2000)	VMail (1040)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-07-31T10:28:21	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-07-31T10:27:43	Leticia Freitas (2000)	VMail (1040)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-07-31T10:27:22	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-07-31T10:17:03	5569999497642	Cezarnildo Silva (1020)	answered	00:00:00	00:09:15 0.00	Terminated by 5569999497642
2024-07-31T10:16:49	Elivanete Vicente (2040)	Cezarnildo Silva (1020)	answered	00:00:05	00:00:09 0.00	Cezarnildo Silva (1020) was joined
2024-07-31T10:15:23	5569999497642	Elivanete Vicente (2040)	answered	00:00:01	00:01:39 0.00	Elivanete Vicente (2040) replaced by Cezarnildo Silva (1020)
2024-07-31T10:14:53	5569999497642	Q Registro (8011)	answered	00:00:00	00:00:31 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-31T10:14:28	5569999497642	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-31T10:25:41	5569993698837	Elivanete Vicente (2040)	answered	00:00:14	00:00:23 0.00	Terminated by Elivanete Vicente (2040)
2024-07-31T10:25:41	5569993698837	Q Registro (8011)	answered	00:00:00	00:00:15 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-31T10:25:23	5569993698837	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-31T10:18:12	Cristhiane Machado (1040)	06530523834	answered	00:00:13	00:05:01 5.01	Terminated by 06530523834
2024-07-31T10:17:54	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:06 0.00	Terminated by Cristhiane Machado (1040)
2024-07-31T10:17:39	Cristhiane Machado (1040)	06530523834	unanswered	00:00:15	00:00:00 0.00	Busy, forwarded to PBX
2024-07-31T10:17:27	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-07-31T10:17:13	Cristhiane Machado (1040)	0530523834	unanswered	00:00:14	00:00:00 0.00	Busy, forwarded to PBX



2024-07-31T10:15:07	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:13	00:01:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-31T09:46:51	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:11	00:00:16 0.00	Terminated by Cristhiane Machado (1040)
2024-07-31T09:44:46	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:12	00:00:15 0.00	Terminated by Cristhiane Machado (1040)
2024-07-31T09:37:29	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:06	00:00:15 0.00	Terminated by Cristhiane Machado (1040)
2024-07-31T09:26:19	5569993698837	Elivanete Vicente (2040)	answered	00:00:11	00:06:50 0.00	Terminated by Elivanete Vicente (2040)
2024-07-31T09:26:18	5569993698837	Q Registro (8011)	answered	00:00:00	00:00:11 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-31T09:25:56	5569993698837	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-31T09:28:22	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Freitas (2000)
2024-07-31T09:27:18	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:31 0.00	Terminated by Leticia Moronha (2072)
2024-07-31T09:06:53	Rubis Junior (1011)	Gabriela Garcia da Silva (2021)	answered	00:00:12	00:00:44 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-31T09:01:53	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:08	00:00:25 0.00	Terminated by Cristhiane Machado (1040)
2024-07-31T08:38:10	Bruna Ramires (2012)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:39 0.00	Terminated by Bruna Ramires (2012)
2024-07-31T08:19:04	Leticia Moronha (2072)	Leticia Moronha (2072)	answered	00:00:05	00:00:44 0.00	Terminated by Leticia Moronha (2072)
2024-07-30T17:22:28	5569992447098	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-07-30T16:19:39	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:08	00:00:25 0.00	Terminated by Cristhiane Machado (1040)
2024-07-30T16:17:13	554433056004	Elivanete Vicente (2040)	answered	00:00:12	00:02:20 0.00	Terminated by Elivanete Vicente (2040)
2024-07-30T16:17:13	554433056004	Q Registro (8011)	answered	00:00:00	00:00:12 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-30T16:16:54	554433056004	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-30T15:51:37	5569981162268	Elivanete Vicente (2040)	answered	00:00:15	00:02:29 0.00	Terminated by Elivanete Vicente (2040)
2024-07-30T15:51:37	5569981162268	Q Registro (8011)	answered	00:00:00	00:00:15 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-30T15:51:13	5569981162268	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-30T15:50:51	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:07	00:00:24 0.00	Terminated by Cristhiane Machado (1040)
2024-07-30T15:34:18	Gabriela Garcia da Silva (2021)	Lidia Fernandes (3020)	answered	00:00:10	00:00:21 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-30T15:27:06	554137781700	IVR (8000)	answered	00:00:00	00:01:01 0.00	Terminated by 554137781700
2024-07-30T15:02:31	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-07-30T14:56:42	5569992652652	Daniela Sales (1032)	answered	00:00:10	00:01:06 0.00	Terminated by Daniela Sales (1032)
2024-07-30T14:56:42	5569992652652	Q Cobrança (8010)	answered	00:00:00	00:00:10 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-30T14:56:19	5569992652652	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-30T14:54:34	Lidia Fernandes (3020)	Gabriela Garcia da Silva (2021)	answered	00:00:00	00:01:28 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-30T14:54:10	Rubis Junior (1011)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:18 0.00	Gabriela Garcia da Silva (2021) was joined
2024-07-30T14:53:10	Lidia Fernandes (3020)	Rubis Junior (1011)	answered	00:00:03	00:01:21 0.00	Rubis Junior (1011) replaced by Gabriela Garcia da Silva (2021)
2024-07-30T14:53:22	556135516815	Viven Ane Medeiros (2020)	answered	00:00:00	00:02:21 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-30T14:53:05	Rodrigo Cavalcante (2011)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:12 0.00	Viven Ane Medeiros (2020) was joined
2024-07-30T14:51:58	556135516815	Rodrigo Cavalcante (2011)	answered	00:00:10	00:01:14 0.00	Rodrigo Cavalcante (2011) replaced by Viven Ane Medeiros (2020)
2024-07-30T14:51:58	556135516815	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:10 0.00	Q FiscalizaçãO (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-30T14:51:21	556135516815	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-07-30T14:23:33	Diego Kroin (3010)	Rubis Junior (1011)	answered	00:00:05	00:00:44 0.00	Terminated by Rubis Junior (1011)
2024-07-30T14:23:11	Rubis Junior (1011)	Lidia Fernandes (3020)	unanswered	00:00:00	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-07-30T14:23:11	Rubis Junior (1011)	Diego Kroin (3010)	unanswered	00:00:00	00:00:00 0.00	Forwarded to Lidia Fernandes (3020)
2024-07-30T14:12:37	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:00:16 0.00	Terminated by Cristhiane Machado (1040)
2024-07-30T14:10:23	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:08	00:01:41 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-30T14:10:08	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:00:07 0.00	Terminated by Leonardo Marinho (1030)
2024-07-30T14:01:22	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:04:13 0.00	Terminated by Leonardo Marinho (1030)
2024-07-30T13:15:11	5527995832268	VMail (3020)	answered	00:00:00	00:00:26 0.00	Terminated by VMail (3020)
2024-07-30T13:14:50	5527995832268	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-07-30T13:14:22	5527995832268	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by Lidia Fernandes (3020)
2024-07-30T13:11:58	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	answered	00:00:09	00:02:14 0.00	Terminated by Rubis Junior (1011)
2024-07-30T13:12:55	5527995832268	IVR (8000)	answered	00:00:01	00:01:13 0.00	Terminated by IVR (8000)
2024-07-30T13:08:41	5527995832268	Q Registro (8011)	unanswered	00:00:00	00:02:06 0.00	Terminated by 5527995832268
2024-07-30T13:08:26	5527995832268	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-30T12:59:02	5527995832268	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Break time, forwarded to PBX
2024-07-30T11:49:38	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:42 0.00	Terminated by Cristhiane Machado (1040)
2024-07-30T11:26:01	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:07	00:01:18 0.00	Terminated by Cristhiane Machado (1040)
2024-07-30T11:24:08	5569999571544	Daniela Sales (1032)	answered	00:00:06	00:01:21 0.00	Terminated by 5569999571544
2024-07-30T11:24:08	5569999571544	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-30T11:23:47	5569999571544	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)

2024-07-30T10:59:11	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:05	00:03:00 0.00	Terminated by Ariane Quintela (2080)
2024-07-30T10:44:26	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:06	00:02:43 0.00	Terminated by Ariane Quintela (2080)
2024-07-30T10:40:20	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:04	00:00:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-30T10:15:28	5569992438521	Elivanete Vicente (2040)	answered	00:00:14	00:02:08 0.00	Terminated by 5569992438521
2024-07-30T10:15:27	5569992438521	Q Registro (8011)	answered	00:00:00	00:00:15 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-30T10:15:11	5569992438521	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-30T10:06:27	5569999062220	IVR (8000)	answered	00:00:01	00:00:17 0.00	Terminated by 5569999062220
2024-07-30T10:03:08	5569992724568	Rodrigo Cavalcante (2011)	answered	00:00:09	00:02:41 0.00	Terminated by 5569992724568
2024-07-30T10:03:07	5569992724568	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:10 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-30T10:02:47	5569992724568	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-07-30T10:04:38	5569999062220	IVR (8000)	answered	00:00:01	00:00:07 0.00	Terminated by 5569999062220
2024-07-30T10:00:57	5569992724568	IVR (8000)	answered	00:00:00	00:00:29 0.00	Terminated by 5569992724568
2024-07-30T09:53:40	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:06	00:00:55 0.00	Terminated by Ariane Quintela (2080)
2024-07-30T09:43:59	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:09	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-07-30T09:06:18	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:10	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-07-30T08:58:51	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:11	00:00:13 0.00	Terminated by Cristhiane Machado (1040)
2024-07-30T08:55:45	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:05	00:02:52 0.00	Terminated by Silvano Sabino (2010)
2024-07-30T08:55:22	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:10 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-30T08:55:22	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-07-30T08:52:33	PROTOCOLO (1000)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:12 0.00	Terminated by PROTOCOLO (1000)
2024-07-30T08:13:39	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:16	00:00:20 0.00	Terminated by Ariane Quintela (2080)
2024-07-29T16:43:57	Daniela Sales (1032)	Bruna Ramires (2012)	answered	00:00:04	00:00:31 0.00	Terminated by Bruna Ramires (2012)
2024-07-29T16:41:14	Bruna Ramires (2012)	VMail (1032)	answered	00:00:00	00:00:04 0.00	Terminated by Bruna Ramires (2012)
2024-07-29T16:40:53	Bruna Ramires (2012)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-07-29T16:37:36	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:06	00:01:05 0.00	Terminated by Cristhiane Machado (1040)
2024-07-29T16:31:19	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-07-29T16:01:57	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:04	00:01:47 0.00	Terminated by Bruna Ramires (2012)
2024-07-29T15:46:06	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:05	00:00:38 0.00	Terminated by Leticia Moronha (2072)
2024-07-29T15:45:24	Leticia Moronha (2072)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-07-29T15:45:03	Leticia Moronha (2072)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-07-29T15:21:13	Geisiele Moraes (1023)	0216133149636	answered	00:00:10	00:01:34 1.57	Terminated by Geisiele Moraes (1023)
2024-07-29T15:11:25	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:03	00:01:40 0.00	Terminated by Ariane Quintela (2080)
2024-07-29T15:06:41	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:03	00:00:22 0.00	Terminated by Leticia Moronha (2072)
2024-07-29T15:04:27	Viven Ane Medeiros (2020)	Diego Kroin (3010)	answered	00:00:15	00:02:07 0.00	Terminated by Diego Kroin (3010)
2024-07-29T15:05:11	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:04	00:00:42 0.00	Terminated by Leticia Freitas (2000)
2024-07-29T15:02:16	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:12	00:00:24 0.00	Terminated by Leticia Freitas (2000)
2024-07-29T14:59:28	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:08	00:02:59 0.00	Terminated by Cristhiane Machado (1040)
2024-07-29T14:39:37	Gabriela Garcia da Silva (2021)	Diego Kroin (3010)	answered	00:00:27	00:08:50 0.00	Terminated by Diego Kroin (3010)
2024-07-29T14:14:45	Rubis Junior (1011)	019997138497	answered	00:00:11	00:01:51 1.86	Terminated by Rubis Junior (1011)
2024-07-29T14:13:48	Rubis Junior (1011)	019998566192	unanswered	00:00:37	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-07-29T13:43:08	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:27 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-29T13:42:13	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:06	00:00:37 0.00	Terminated by Leticia Moronha (2072)
2024-07-29T13:22:29	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:47 0.00	Terminated by Leticia Freitas (2000)
2024-07-29T13:15:43	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:04	00:00:58 0.00	Terminated by Ariane Quintela (2080)
2024-07-29T13:08:33	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:08	00:00:15 0.00	Terminated by Cristhiane Machado (1040)
2024-07-29T11:25:59	Viven Ane Medeiros (2020)	06137045000	answered	00:00:14	00:02:50 2.84	Terminated by Viven Ane Medeiros (2020)
2024-07-29T11:27:45	Leticia Moronha (2072)	Ariane Quintela (2080)	unanswered	00:00:16	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-29T11:24:49	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:09	00:01:07 0.00	Terminated by Leonardo Marinho (1030)
2024-07-29T11:00:49	556832216388	Elivanete Vicente (2040)	answered	00:00:19	00:02:10 0.00	Terminated by Elivanete Vicente (2040)
2024-07-29T11:00:49	556832216388	Q Registro (8011)	answered	00:00:00	00:00:19 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-29T11:00:32	556832216388	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-29T10:53:02	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:06	00:07:18 0.00	Terminated by Bruna Ramires (2012)
2024-07-29T10:55:24	Rubis Junior (1011)	Lidia Fernandes (3020)	answered	00:00:09	00:01:38 0.00	Terminated by Rubis Junior (1011)
2024-07-29T10:55:42	Viven Ane Medeiros (2020)	06132124555	answered	00:00:16	00:00:22 0.36	Terminated by 06132124555
2024-07-29T10:53:09	Viven Ane Medeiros (2020)	06121969079	answered	00:00:06	00:01:43 1.72	Terminated by Viven Ane Medeiros (2020)
2024-07-29T10:53:02	Bruna Ramires (2012)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Bruna Ramires (2012)

2024-07-29T10:53:01	Bruna Ramires (2012)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-07-29T10:52:07	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:09	00:00:25 0.00	Terminated by Bruna Ramires (2012)
2024-07-29T10:47:24	Viven Ane Medeiros (2020)	06132124555	answered	00:00:10	00:01:29 1.49	Terminated by 06132124555
2024-07-29T10:47:10	Viven Ane Medeiros (2020)	061321224555	unanswered	00:00:03	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-29T10:43:28	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:08	00:03:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-29T10:40:24	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:01:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-29T10:39:42	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:08	00:00:26 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-29T10:38:17	Viven Ane Medeiros (2020)	06121969000	unanswered	00:00:22	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-29T10:34:40	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:06	00:01:07 0.00	Terminated by Cristhiane Machado (1040)
2024-07-29T10:22:03	5569999967089	Elivanete Vicente (2040)	answered	00:00:09	00:02:04 0.00	Terminated by Elivanete Vicente (2040)
2024-07-29T10:21:30	5569999967089	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-07-29T10:18:05	Rubis Junior (1011)	Diego Kroin (3010)	answered	00:00:21	00:01:07 0.00	Terminated by Rubis Junior (1011)
2024-07-29T10:12:36	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:04	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-07-29T09:08:20	Leonardo Marinho (1030)	Geisiele Moraes (1023)	answered	00:00:07	00:06:46 0.00	Terminated by Leonardo Marinho (1030)
2024-07-29T09:14:14	Leticia Moronha (2072)	Leonardo Marinho (1030)	unanswered	00:00:19	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-29T09:09:01	Ariane Quintela (2080)	Cezarnildo Silva (1020)	answered	00:00:03	00:00:14 0.00	Terminated by Ariane Quintela (2080)
2024-07-29T09:08:50	Ariane Quintela (2080)	VMail (1023)	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-07-29T09:08:29	Ariane Quintela (2080)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-07-29T09:04:59	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:09	00:00:15 0.00	Terminated by Ariane Quintela (2080)
2024-07-29T08:39:44	556139950258	VMail (5000)	answered	00:00:00	00:00:01 0.00	Terminated by 556139950258
2024-07-29T08:39:44	556139950258	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-29T08:39:42	556139950258	VMail (5000)	answered	00:00:00	00:00:02 0.00	VMail (5000) replaced by CRCRO (5000)
2024-07-29T08:39:42	556139950258	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-29T08:39:30	556139950258	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-07-29T08:39:30	556139950258	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-29T08:39:28	556139950258	VMail (5000)	answered	00:00:00	00:00:02 0.00	VMail (5000) replaced by CRCRO (5000)
2024-07-29T08:39:28	556139950258	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-29T08:39:26	556139950258	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-07-29T08:39:26	556139950258	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-29T08:39:25	556139950258	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-07-29T08:39:24	556139950258	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-29T08:39:23	556139950258	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-07-29T08:39:23	556139950258	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-29T08:39:22	556139950258	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-07-29T08:39:22	556139950258	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-29T08:39:17	556139950258	VMail (5000)	answered	00:00:00	00:00:05 0.00	VMail (5000) replaced by CRCRO (5000)
2024-07-29T08:39:17	556139950258	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-29T08:39:04	556139950258	VMail (1000)	answered	00:00:00	00:00:13 0.00	VMail (1000) replaced by CRCRO (5000)
2024-07-29T08:38:43	556139950258	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-29T08:38:11	556139950258	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-29T08:26:39	Cezarnildo Silva (1020)	Diego Kroin (3010)	answered	00:00:14	00:01:43 0.00	Terminated by Diego Kroin (3010)
2024-07-26T15:32:54	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:23 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-26T15:31:29	Viven Ane Medeiros (2020)	Cezarnildo Silva (1020)	answered	00:00:05	00:00:16 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-26T15:12:17	Ariane Quintela (2080)	Daniela Sales (1032)	answered	00:00:03	00:00:18 0.00	Terminated by Ariane Quintela (2080)
2024-07-26T15:11:54	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:13	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-07-26T15:01:15	556135516815	IVR (8000)	answered	00:00:01	00:01:13 0.00	Terminated by IVR (8000)
2024-07-26T14:59:11	556135516815	IVR (8000)	answered	00:00:00	00:00:33 0.00	Terminated by 556135516815
2024-07-26T14:12:17	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:42 0.00	Terminated by Elivanete Vicente (2040)
2024-07-26T13:28:17	554137781700	IVR (8000)	answered	00:00:01	00:00:28 0.00	Terminated by 554137781700
2024-07-26T12:04:32	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-07-26T12:04:32	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-07-26T11:30:29	5569999226632	PROTOCOLO (1000)	answered	00:00:04	00:01:45 0.00	Terminated by PROTOCOLO (1000)
2024-07-26T11:30:15	5569999226632	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-26T11:29:05	5569999226632	VMail (2000)	answered	00:00:00	00:00:23 0.00	Terminated by 5569999226632
2024-07-26T11:28:29	PROTOCOLO (1000)	VMail (2000)	answered	00:00:00	00:00:35 0.00	VMail (2000) was joined
2024-07-26T11:28:08	PROTOCOLO (1000)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)

2024-07-26T11:25:20	5569999226632	PROTOCOLO (1000)	answered	00:00:18	00:03:26 0.00	PROTOCOLO (1000) replaced by VMail (2000)
2024-07-26T11:24:38	5569999226632	IVR (8000)	answered	00:00:00	00:00:42 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-26T11:16:49	5569993216520	IVR (8000)	answered	00:00:00	00:00:02 0.00	Terminated by 5569993216520
2024-07-26T11:06:43	5568992052988	PROTOCOLO (1000)	answered	00:00:17	00:00:56 0.00	Terminated by PROTOCOLO (1000)
2024-07-26T11:06:08	5568992052988	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-26T10:19:27	5511991789757	IVR (8000)	answered	00:00:00	00:00:01 0.00	Terminated by 5511991789757
2024-07-26T10:06:07	5569999262220	Elivanete Vicente (2040)	answered	00:00:10	00:03:26 0.00	Terminated by Elivanete Vicente (2040)
2024-07-26T10:06:07	5569999262220	Q Registro (8011)	answered	00:00:00	00:00:10 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-26T10:05:51	5569999262220	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-26T09:40:26	5569984390930	Daniela Sales (1032)	answered	00:00:05	00:01:01 0.00	Terminated by Daniela Sales (1032)
2024-07-26T09:37:45	5569984390930	Q Cobrança (8010)	answered	00:00:00	00:02:46 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-26T09:37:23	5569984390930	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-26T09:36:04	5569999262220	Elivanete Vicente (2040)	answered	00:00:14	00:02:04 0.00	Terminated by Elivanete Vicente (2040)
2024-07-26T09:36:04	5569999262220	Q Registro (8011)	answered	00:00:00	00:00:15 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-26T09:35:46	5569999262220	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-26T09:34:43	5569999262220	IVR (8000)	answered	00:00:00	00:00:00 0.00	Terminated by 5569999262220
2024-07-26T09:26:50	5569999262220	Rodrigo Cavalcante (2011)	answered	00:00:08	00:07:29 0.00	Terminated by 5569999262220
2024-07-26T09:26:49	5569999262220	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:08 0.00	Q Fiscalizaçã (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-26T09:26:23	5569999262220	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-07-26T08:41:50	5569996000372	Gabriela Garcia da Silva (2021)	answered	00:00:11	00:03:27 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-26T08:41:22	5569996000372	IVR (8007)	answered	00:00:00	00:00:27 0.00	IVR (8007) replaced by Gabriela Garcia da Silva (2021)
2024-07-26T08:40:45	5569996000372	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by IVR (8007)
2024-07-25T17:19:17	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-25T17:18:56	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-07-25T17:02:48	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-25T17:02:27	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-07-25T16:53:50	5569984912696	Rodrigo Cavalcante (2011)	answered	00:00:04	00:05:14 0.00	Terminated by 5569984912696
2024-07-25T16:53:49	5569984912696	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:04 0.00	Q Fiscalizaçã (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-25T16:53:30	5569984912696	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-07-25T15:45:52	556130329001	PROTOCOLO (1000)	answered	00:00:07	00:00:29 0.00	Terminated by PROTOCOLO (1000)
2024-07-25T15:45:19	556130329001	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-25T14:34:49	Leticia Freitas (2000)	Cezarnildo Silva (1020)	answered	00:00:03	00:00:27 0.00	Terminated by Leticia Freitas (2000)
2024-07-25T14:16:07	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:05	00:00:25 0.00	Terminated by Leticia Freitas (2000)
2024-07-25T14:14:56	Cristhiane Machado (1040)	06932172100	answered	00:00:25	00:01:07 1.11	Terminated by Cristhiane Machado (1040)
2024-07-25T14:00:51	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:04	00:01:00 0.00	Terminated by Brunu Ramires (2012)
2024-07-25T13:50:06	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:09	00:00:15 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-25T13:44:18	Ariane Quintela (2080)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:14 0.00	Terminated by Ariane Quintela (2080)
2024-07-25T13:44:04	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	unanswered	00:00:01	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-07-25T13:32:49	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:14 0.00	Terminated by Ariane Quintela (2080)
2024-07-25T13:25:39	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:03	00:00:45 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-25T13:25:43	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:03	00:00:39 0.00	Terminated by Cristhiane Machado (1040)
2024-07-25T13:25:11	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:04	00:00:15 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-25T13:22:00	Ariane Quintela (2080)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:23 0.00	Terminated by Ariane Quintela (2080)
2024-07-25T13:04:34	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:13	00:00:13 0.00	Terminated by Cristhiane Machado (1040)
2024-07-25T11:58:12	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:04	00:00:12 0.00	Terminated by Leticia Freitas (2000)
2024-07-25T11:56:52	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:36 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-25T11:56:24	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:04	00:00:17 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-25T11:55:26	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:14	00:00:34 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-25T11:54:22	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:49 0.00	Terminated by Leticia Freitas (2000)
2024-07-25T11:49:33	Viven Ane Medeiros (2020)	VMail (1030)	answered	00:00:00	00:00:12 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-25T11:49:12	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-07-25T11:43:15	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:06	00:01:42 0.00	Terminated by Brunu Ramires (2012)
2024-07-25T11:16:35	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:04	00:01:18 0.00	Terminated by Daniela Sales (1032)
2024-07-25T11:16:19	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-07-25T11:15:58	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-07-25T11:15:27	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:11	00:00:11 0.00	Terminated by Leticia Freitas (2000)

2024-07-25T11:14:05	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:03	00:00:24 0.00	Terminated by Leonardo Marinho (1030)
2024-07-25T11:11:09	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:01:27 0.00	Terminated by Leticia Moronha (2072)
2024-07-25T10:56:56	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:01:43 0.00	Terminated by Leticia Freitas (2000)
2024-07-25T10:53:23	5569984912696	Rodrigo Cavalcante (2011)	answered	00:00:04	00:03:56 0.00	Terminated by 5569984912696
2024-07-25T10:53:22	5569984912696	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:05 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-25T10:53:04	5569984912696	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-07-25T10:45:03	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:00:54 0.00	Terminated by Leticia Moronha (2072)
2024-07-25T10:43:07	Leonardo Marinho (1030)	083999307469	answered	00:00:41	00:00:02 0.03	Terminated by Leonardo Marinho (1030)
2024-07-25T10:38:44	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:23 0.00	Terminated by Cristhiane Machado (1040)
2024-07-25T10:36:49	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:59 0.00	Terminated by Leticia Moronha (2072)
2024-07-25T10:32:59	556935360140	Rodrigo Cavalcante (2011)	answered	00:00:13	00:02:09 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-07-25T10:32:59	556935360140	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:14 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-25T10:32:39	556935360140	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-07-25T10:21:53	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:07	00:01:28 0.00	Terminated by Leticia Moronha (2072)
2024-07-25T10:19:29	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-07-25T10:12:29	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:04	00:02:33 0.00	Terminated by Leticia Moronha (2072)
2024-07-25T10:11:56	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:10 0.00	Terminated by Leticia Moronha (2072)
2024-07-25T10:10:14	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:07	00:01:02 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-25T10:04:22	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:07	00:00:41 0.00	Terminated by Leonardo Marinho (1030)
2024-07-25T09:52:38	Carlos Filho (1052)	Bruna Ramires (2012)	answered	00:00:04	00:01:25 0.00	Terminated by Bruna Ramires (2012)
2024-07-25T09:49:43	Bruna Ramires (2012)	Carlos Filho (1052)	answered	00:00:14	00:00:19 0.00	Terminated by Bruna Ramires (2012)
2024-07-25T09:43:29	Daniela Sales (1032)	Leticia Moronha (2072)	answered	00:00:10	00:00:59 0.00	Terminated by Leticia Moronha (2072)
2024-07-25T09:42:42	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:08	00:00:55 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-25T09:42:50	556133149400	IVR (8000)	answered	00:00:00	00:00:15 0.00	Terminated by 556133149400
2024-07-25T09:24:59	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:06	00:00:29 0.00	Terminated by Cristhiane Machado (1040)
2024-07-25T09:23:30	Leonardo Marinho (1030)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-07-25T09:23:09	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-07-25T09:21:14	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:07	00:00:45 0.00	Terminated by Cristhiane Machado (1040)
2024-07-25T09:11:36	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:03	00:01:49 0.00	Terminated by Leticia Moronha (2072)
2024-07-25T08:52:34	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:03	00:00:41 0.00	Terminated by Leticia Moronha (2072)
2024-07-25T08:51:35	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:04	00:00:07 0.00	Terminated by Leticia Moronha (2072)
2024-07-25T08:43:34	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:06	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-07-25T08:38:19	Leonardo Marinho (1030)	Leticia Moronha (2072)	answered	00:00:11	00:00:32 0.00	Terminated by Leonardo Marinho (1030)
2024-07-25T08:31:34	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:03	00:01:44 0.00	Terminated by Leticia Moronha (2072)
2024-07-25T08:29:44	Carlos Filho (1052)	Bruna Ramires (2012)	answered	00:00:06	00:01:15 0.00	Terminated by Bruna Ramires (2012)
2024-07-25T08:30:18	Leticia Moronha (2072)	EndCall	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-25T08:26:01	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:04	00:00:18 0.00	Terminated by Leonardo Marinho (1030)
2024-07-25T08:25:01	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:10	00:00:21 0.00	Terminated by Silvano Sabino (2010)
2024-07-25T08:25:05	Leticia Moronha (2072)	1	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-25T08:21:48	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:07	00:01:02 0.00	Terminated by Leticia Moronha (2072)
2024-07-25T08:09:31	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:34 0.00	Terminated by Cristhiane Machado (1040)
2024-07-24T17:36:31	556999209478	IVR (8000)	answered	00:00:00	00:00:05 0.00	Terminated by 556999209478
2024-07-24T16:50:19	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:29 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T16:14:41	Lucila Jessica Almeida (1026)	Bruna Ramires (2012)	answered	00:00:04	00:00:40 0.00	Terminated by Bruna Ramires (2012)
2024-07-24T15:58:26	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:11	00:00:10 0.00	Terminated by Rubis Junior (1011)
2024-07-24T15:47:43	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:03:00 0.00	Terminated by Leticia Freitas (2000)
2024-07-24T15:49:30	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:07	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T15:48:29	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:18	00:00:41 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T15:40:21	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:14	00:00:31 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T15:39:54	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:04	00:00:20 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T15:33:50	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:50 0.00	Terminated by Diego Kroin (3010)
2024-07-24T15:24:55	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:07:09 0.00	Terminated by Leticia Freitas (2000)
2024-07-24T15:01:24	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:04	00:00:12 0.00	Terminated by Bruna Ramires (2012)
2024-07-24T14:59:27	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:49 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-24T14:56:44	Cristhiane Machado (1040)	06530523834	answered	00:00:09	00:02:20 2.34	Terminated by Cristhiane Machado (1040)
2024-07-24T14:56:08	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:19	00:00:01 0.00	Terminated by Cristhiane Machado (1040)

2024-07-24T14:55:47	Cristhiane Machado (1040)	06530523834	answered	00:00:09	00:00:15 0.24	Terminated by Cristhiane Machado (1040)
2024-07-24T14:55:56	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-24T14:55:56	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-07-24T14:52:29	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:08	00:00:35 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-24T14:51:01	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:07	00:00:25 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T14:42:07	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:11	00:00:35 0.00	Terminated by Ariane Quintela (2080)
2024-07-24T14:40:08	Viven Ane Medeiros (2020)	Geisiele Moraes (1023)	answered	00:00:11	00:01:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-24T14:41:10	Ariane Quintela (2080)	VMail (1023)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-07-24T14:40:49	Ariane Quintela (2080)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-07-24T14:39:45	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	unanswered	00:00:07	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-24T14:35:48	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:02:20 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-24T14:32:35	Silvano Sabino (2010)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:05 0.00	Terminated by Silvano Sabino (2010)
2024-07-24T14:27:28	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-24T14:20:04	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:07	00:00:09 0.00	Terminated by Ariane Quintela (2080)
2024-07-24T14:15:52	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:07	00:00:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-24T13:57:57	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:07	00:01:32 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T13:34:40	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:01:43 0.00	Terminated by Leonardo Marinho (1030)
2024-07-24T13:33:46	Carlos Filho (1052)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:50 0.00	Terminated by Cezarnildo Silva (1020)
2024-07-24T13:05:17	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:08	00:00:17 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-24T12:03:00	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by PROTOCOLO (1000)
2024-07-24T12:03:00	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-07-24T11:41:55	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:05	00:00:13 0.00	Terminated by Leonardo Marinho (1030)
2024-07-24T11:33:11	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:06	00:00:33 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-24T11:29:12	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:07	00:00:40 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T11:28:56	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:04	00:00:28 0.00	Terminated by Cristhiane Machado (1040)
2024-07-24T11:19:18	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:06	00:01:08 0.00	Terminated by Brunna Ramires (2012)
2024-07-24T11:10:38	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T11:00:09	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:05	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T10:51:12	Rubis Junior (1011)	069981336235	answered	00:00:11	00:00:36 0.61	Terminated by Rubis Junior (1011)
2024-07-24T10:50:57	Rubis Junior (1011)	0699	unanswered	00:00:01	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-07-24T10:37:08	5569992230253	Elivanete Vicente (2040)	answered	00:00:02	00:01:49 0.00	Terminated by Elivanete Vicente (2040)
2024-07-24T10:36:31	5569992230253	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-07-24T10:24:05	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:09	00:00:22 0.00	Terminated by Leticia Freitas (2000)
2024-07-24T10:23:34	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:04	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-07-24T10:07:19	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:03	00:01:17 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-24T10:07:06	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	unanswered	00:00:04	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-24T10:01:25	Rubis Junior (1011)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:15 0.00	Terminated by Rubis Junior (1011)
2024-07-24T09:59:33	Elivanete Vicente (2040)	069999139620	unanswered	00:00:26	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-07-24T09:59:28	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:04	00:00:19 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T09:58:49	Elivanete Vicente (2040)	069999139620	unanswered	00:00:33	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-07-24T09:58:25	Elivanete Vicente (2040)	0216932212029	unanswered	00:00:10	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-07-24T09:53:20	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:03	00:00:28 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T09:49:54	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:18	00:03:28 0.00	Terminated by Cristhiane Machado (1040)
2024-07-24T09:53:10	Leticia Moronha (2072)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T09:52:53	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:09	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T09:51:16	Elivanete Vicente (2040)	0216932233137	unanswered	00:00:06	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-07-24T09:50:09	Elivanete Vicente (2040)	02169999139620	unanswered	00:00:30	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-07-24T09:49:48	Elivanete Vicente (2040)	0216932212029	unanswered	00:00:06	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-07-24T09:31:46	Leonardo Marinho (1030)	06932256418	answered	00:00:23	00:06:02 6.03	Terminated by Leonardo Marinho (1030)
2024-07-24T09:21:54	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:04	00:00:10 0.00	Terminated by PROTOCOLO (1000)
2024-07-24T09:16:07	Leonardo Marinho (1030)	Carlos Filho (1052)	unanswered	00:00:18	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-07-24T09:15:21	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:14	00:00:28 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T09:15:36	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:18 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-24T09:10:45	5569992748183	Elivanete Vicente (2040)	answered	00:00:03	00:03:54 0.00	Terminated by Elivanete Vicente (2040)
2024-07-24T09:10:44	5569992748183	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-24T09:10:26	5569992748183	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)

2024-07-24T09:12:37	Leticia Moronha (2072)	Geisiele Moraes (1023)	unanswered	00:00:04	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T09:10:48	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:04	00:01:29 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T09:10:04	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:04	00:00:33 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T09:09:07	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:05	00:00:49 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T09:08:24	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:04	00:00:33 0.00	Terminated by Rubis Junior (1011)
2024-07-24T09:07:22	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:50 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T09:05:50	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:08	00:01:17 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T09:04:57	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:07	00:00:42 0.00	Terminated by Leticia Moronha (2072)
2024-07-24T08:43:57	Viven Ane Medeiros (2020)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-24T08:43:36	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-07-24T08:18:58	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	unanswered	00:00:19	00:00:00 0.00	Terminated by Silvano Sabino (2010)
2024-07-24T08:18:31	Silvano Sabino (2010)	Leticia Freitas (2000)	answered	00:00:04	00:00:14 0.00	Terminated by Silvano Sabino (2010)
2024-07-24T08:15:43	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:06	00:01:25 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-24T08:15:04	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-24T08:15:04	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-07-23T17:41:36	5569992748183	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-07-23T16:11:06	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:07	00:02:39 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-23T16:08:21	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:07	00:00:12 0.00	Terminated by Cristhiane Machado (1040)
2024-07-23T16:03:28	Rubis Junior (1011)	069992856860	answered	00:00:13	00:00:49 0.81	Terminated by Rubis Junior (1011)
2024-07-23T15:54:03	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:03	00:00:27 0.00	Terminated by Bruna Ramires (2012)
2024-07-23T15:50:26	Rubis Junior (1011)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:00:32 0.00	Terminated by Rubis Junior (1011)
2024-07-23T15:49:45	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	unanswered	00:00:18	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-23T15:46:11	Leonardo Marinho (1030)	321695847	answered	00:00:00	00:00:00 0.00	Target not found
2024-07-23T15:46:03	Leonardo Marinho (1030)	27*	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-23T15:44:54	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:08	00:01:00 0.00	Terminated by Cristhiane Machado (1040)
2024-07-23T15:45:43	Leonardo Marinho (1030)	3987	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-23T15:37:44	5569992076942	Daniela Sales (1032)	answered	00:00:08	00:03:14 0.00	Terminated by Daniela Sales (1032)
2024-07-23T15:37:44	5569992076942	Q Cobrança (8010)	answered	00:00:00	00:00:08 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-23T15:37:21	5569992076942	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-23T15:38:53	556921819946	VMail (5000)	answered	00:00:00	00:00:32 0.00	Terminated by 556921819946
2024-07-23T15:38:53	556921819946	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-23T15:38:26	556921819946	VMail (1000)	answered	00:00:00	00:00:27 0.00	VMail (1000) replaced by CRCRO (5000)
2024-07-23T15:38:05	556921819946	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-23T15:37:33	556921819946	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-23T15:36:02	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:02:03 0.00	Terminated by Elivanete Vicente (2040)
2024-07-23T15:28:11	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:06	00:00:17 0.00	Terminated by Ariane Quintela (2080)
2024-07-23T15:27:15	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:13	00:00:46 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-23T15:23:47	5569993579285	Elivanete Vicente (2040)	answered	00:00:03	00:01:33 0.00	Terminated by Elivanete Vicente (2040)
2024-07-23T15:23:47	5569993579285	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-23T15:23:31	5569993579285	IVR (8000)	answered	00:00:01	00:00:14 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-23T15:22:41	5569993579285	VMail (5000)	answered	00:00:00	00:00:33 0.00	Terminated by VMail (5000)
2024-07-23T15:22:41	5569993579285	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-23T15:22:29	5569993579285	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-07-23T15:22:08	5569993579285	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-23T15:21:33	5569993579285	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-23T15:10:33	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:00:49 0.00	Terminated by Leticia Freitas (2000)
2024-07-23T15:09:53	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:20	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-07-23T14:56:01	Leticia Moronha (2072)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-07-23T14:55:40	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-07-23T14:43:48	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:01:52 0.00	Terminated by Leonardo Marinho (1030)
2024-07-23T14:25:57	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:04	00:00:38 0.00	Terminated by Bruna Ramires (2012)
2024-07-23T14:07:31	Geisiele Moraes (1023)	Elivanete Vicente (2040)	answered	00:00:05	00:02:04 0.00	Terminated by Elivanete Vicente (2040)
2024-07-23T13:43:46	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:06	00:00:22 0.00	Terminated by Bruna Ramires (2012)
2024-07-23T13:35:23	5511994228099	Elivanete Vicente (2040)	answered	00:00:03	00:03:46 0.00	Terminated by Elivanete Vicente (2040)
2024-07-23T13:34:48	5511994228099	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-07-23T13:16:54	Bruna Ramires (2012)	Rubis Junior (1011)	answered	00:00:04	00:00:22 0.00	Terminated by Rubis Junior (1011)

2024-07-23T11:56:56	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:29 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-23T11:17:47	5569993452388	Daniela Sales (1032)	answered	00:00:04	00:01:29 0.00	Terminated by 5569993452388
2024-07-23T11:17:47	5569993452388	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-23T11:17:27	5569993452388	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-23T11:11:04	Carlos Filho (1052)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:58 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-23T11:06:32	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:12	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-07-23T11:04:10	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:07	00:01:24 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-23T11:01:00	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:07	00:03:23 0.00	Terminated by Ariane Quintela (2080)
2024-07-23T10:59:47	Bruna Ramires (2012)	Leticia Moronha (2072)	answered	00:00:06	00:02:03 0.00	Terminated by Brunna Ramires (2012)
2024-07-23T10:41:02	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:04	00:01:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-23T10:21:43	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:04	00:01:25 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-23T10:17:43	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:01:33 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-23T10:10:57	Rubis Junior (1011)	069992856860	answered	00:00:25	00:01:14 1.23	Terminated by Rubis Junior (1011)
2024-07-23T10:02:08	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:09	00:00:32 0.00	Terminated by Brunna Ramires (2012)
2024-07-23T09:52:01	5569984099520	Rodrigo Cavalcante (2011)	answered	00:00:03	00:09:43 0.00	Terminated by 5569984099520
2024-07-23T09:52:01	5569984099520	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:03 0.00	Q FiscalizaçãO (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-23T09:51:40	5569984099520	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-07-23T09:59:42	Leticia Freitas (2000)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:11 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-23T09:47:57	556135277332	Ariane Quintela (2080)	answered	00:00:13	00:02:46 0.00	Terminated by 556135277332
2024-07-23T09:47:22	556135277332	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by Ariane Quintela (2080)
2024-07-23T09:49:13	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:06	00:00:27 0.00	Terminated by Leticia Moronha (2072)
2024-07-23T09:48:38	Leticia Moronha (2072)	Carlos Filho (1052)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-23T09:46:28	556135277332	VMail (2080)	answered	00:00:00	00:00:41 0.00	Terminated by 556135277332
2024-07-23T09:46:07	556135277332	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-07-23T09:45:32	556135277332	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by Ariane Quintela (2080)
2024-07-23T09:39:31	Bruna Ramires (2012)	Geisiele Moraes (1023)	answered	00:00:06	00:00:49 0.00	Terminated by Brunna Ramires (2012)
2024-07-23T09:24:49	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:04	00:00:06 0.00	Terminated by Leticia Moronha (2072)
2024-07-23T09:24:36	Leticia Moronha (2072)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-07-23T09:24:15	Leticia Moronha (2072)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-07-23T09:13:25	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:08	00:00:42 0.00	Terminated by Leticia Moronha (2072)
2024-07-23T08:56:30	556934422156	Elivanete Vicente (2040)	answered	00:00:03	00:01:25 0.00	Terminated by Elivanete Vicente (2040)
2024-07-23T08:56:30	556934422156	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-23T08:56:14	556934422156	IVR (8000)	answered	00:00:01	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-23T08:47:26	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:06	00:00:20 0.00	Terminated by Cristhiane Machado (1040)
2024-07-23T08:35:25	Viven Ane Medeiros (2020)	Cezarnildo Silva (1020)	answered	00:00:10	00:01:31 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-23T08:35:09	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-23T08:35:08	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-07-23T08:30:07	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:01:43 0.00	Terminated by Cristhiane Machado (1040)
2024-07-23T08:26:32	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:04	00:00:28 0.00	Terminated by Leticia Moronha (2072)
2024-07-23T08:05:46	5569984034843	Geisiele Moraes (1023)	answered	00:00:00	00:02:08 0.00	Terminated by Geisiele Moraes (1023)
2024-07-23T08:05:33	5569984034843	Elivanete Vicente (2040)	answered	00:00:04	00:00:09 0.00	Geisiele Moraes (1023) was joined
2024-07-23T08:04:47	5569984034843	Elivanete Vicente (2040)	answered	00:00:03	00:00:56 0.00	Elivanete Vicente (2040) replaced by Geisiele Moraes (1023)
2024-07-23T08:04:47	5569984034843	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-23T08:04:30	5569984034843	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-23T08:03:53	5569984034843	VMail (1000)	answered	00:00:00	00:00:28 0.00	Terminated by 5569984034843
2024-07-23T08:03:31	5569984034843	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-23T08:02:57	5569984034843	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-22T17:24:49	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-22T17:24:28	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-07-22T16:58:01	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:08	00:00:45 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-22T16:56:00	5569993225747	Elivanete Vicente (2040)	answered	00:00:55	00:01:13 0.00	Terminated by Elivanete Vicente (2040)
2024-07-22T16:55:59	5569993225747	Q Registro (8011)	answered	00:00:00	00:00:55 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-22T16:55:41	5569993225747	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-22T16:55:15	5569993225747	VMail (1000)	answered	00:00:00	00:00:12 0.00	Terminated by 5569993225747
2024-07-22T16:54:53	5569993225747	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-22T16:53:51	5569993225747	IVR (8000)	answered	00:00:01	00:01:01 0.00	IVR (8000) replaced by PROTOCOLO (1000)



2024-07-22T16:54:32	Bruna Ramires (2012)	Geisiele Moraes (1023)	answered	00:00:05	00:00:33 0.00	Terminated by Bruna Ramires (2012)
2024-07-22T16:48:49	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-07-22T16:48:28	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-07-22T16:41:00	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:06	00:00:31 0.00	Terminated by Cristhiane Machado (1040)
2024-07-22T16:39:11	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:27 0.00	Terminated by Ariane Quintela (2080)
2024-07-22T16:02:07	Cristhiane Machado (1040)	Geisiele Moraes (1023)	answered	00:00:04	00:03:45 0.00	Terminated by Cristhiane Machado (1040)
2024-07-22T16:00:00	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:58 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-22T15:51:05	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:40 0.00	Terminated by Cristhiane Machado (1040)
2024-07-22T15:23:48	5569993225747	Gabriela Garcia da Silva (2021)	answered	00:00:00	00:02:13 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-22T15:23:20	PROTOCOLO (1000)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:24 0.00	Gabriela Garcia da Silva (2021) was joined
2024-07-22T15:22:09	5569993225747	PROTOCOLO (1000)	answered	00:00:09	00:01:30 0.00	PROTOCOLO (1000) replaced by Gabriela Garcia da Silva (2021)
2024-07-22T15:21:36	5569993225747	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-22T15:16:38	5569999901985	Elivanete Vicente (2040)	answered	00:00:42	00:01:50 0.00	Terminated by Elivanete Vicente (2040)
2024-07-22T15:16:38	5569999901985	Q Registro (8011)	answered	00:00:00	00:00:42 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-22T15:16:21	5569999901985	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-22T15:10:37	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:05	00:01:16 0.00	Terminated by Leonardo Marinho (1030)
2024-07-22T14:59:48	554137781700	IVR (8000)	answered	00:00:00	00:00:31 0.00	Terminated by 554137781700
2024-07-22T14:58:49	554137781700	IVR (8000)	answered	00:00:00	00:00:34 0.00	Terminated by 554137781700
2024-07-22T14:01:27	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:06	00:00:08 0.00	Terminated by Elivanete Vicente (2040)
2024-07-22T13:53:44	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:00:16 0.00	Terminated by Elivanete Vicente (2040)
2024-07-22T13:41:36	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:08	00:02:29 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-22T13:26:22	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	unanswered	00:00:16	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-22T13:20:22	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:13	00:00:16 0.00	Terminated by Bruna Ramires (2012)
2024-07-22T13:11:11	Ariane Quintela (2080)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:26 0.00	Terminated by Ariane Quintela (2080)
2024-07-22T13:05:35	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:04	00:00:40 0.00	Terminated by Leticia Moronha (2072)
2024-07-22T11:59:12	Rodrigo Cavalcante (2011)	Leticia Moronha (2072)	answered	00:00:06	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-07-22T11:56:25	Geisiele Moraes (1023)	Ariane Quintela (2080)	answered	00:00:07	00:00:39 0.00	Terminated by Ariane Quintela (2080)
2024-07-22T11:56:07	Geisiele Moraes (1023)	VMail (2012)	answered	00:00:00	00:00:05 0.00	Terminated by Geisiele Moraes (1023)
2024-07-22T11:55:46	Geisiele Moraes (1023)	Bruna Ramires (2012)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2012)
2024-07-22T11:50:52	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:15 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-22T11:41:35	5569992972748	VMail (1000)	answered	00:00:00	00:00:05 0.00	Terminated by 5569992972748
2024-07-22T11:41:14	5569992972748	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-22T11:40:58	5569992972748	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-22T11:38:47	5569993767950	Daniela Sales (1032)	answered	00:00:04	00:02:18 0.00	Terminated by 5569993767950
2024-07-22T11:38:47	5569993767950	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-22T11:38:25	5569993767950	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-22T11:38:20	5569992972748	VMail (1000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569992972748
2024-07-22T11:37:59	5569992972748	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-22T11:37:43	5569992972748	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-22T11:37:42	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-22T11:37:25	5569992972748	VMail (1000)	answered	00:00:00	00:00:08 0.00	Terminated by 5569992972748
2024-07-22T11:37:04	5569992972748	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-22T11:36:32	5569992972748	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-22T11:16:34	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:10 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-22T11:10:16	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:00:56 0.00	Terminated by Leonardo Marinho (1030)
2024-07-22T11:06:49	5569993018276	Daniela Sales (1032)	answered	00:00:09	00:01:53 0.00	Terminated by Daniela Sales (1032)
2024-07-22T11:06:48	5569993018276	Q Cobrança (8010)	answered	00:00:00	00:00:09 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-22T11:06:26	5569993018276	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-22T10:54:22	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:07	00:00:44 0.00	Terminated by Leticia Moronha (2072)
2024-07-22T10:43:36	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:18	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-07-22T10:40:51	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:45 0.00	Terminated by Diego Kroin (3010)
2024-07-22T10:33:48	Elivanete Vicente (2040)	02192984846471	answered	00:00:13	00:02:43 2.72	Terminated by Elivanete Vicente (2040)
2024-07-22T10:31:37	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:29 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-22T10:31:23	Cristhiane Machado (1040)	VMail (2021)	answered	00:00:00	00:00:07 0.00	Terminated by Cristhiane Machado (1040)
2024-07-22T10:31:23	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-07-22T10:27:29	Gabriela Garcia da Silva (2021)	Diego Kroin (3010)	answered	00:00:13	00:03:40 0.00	Terminated by Gabriela Garcia da Silva (2021)

2024-07-22T10:29:00	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:00:43 0.00	Terminated by Cristhiane Machado (1040)
2024-07-22T10:28:26	5592984846471	IVR (8000)	answered	00:00:00	00:00:22 0.00	Terminated by 5592984846471
2024-07-22T10:06:45	5569992748183	Elivanete Vicente (2040)	answered	00:00:02	00:02:15 0.00	Terminated by Elivanete Vicente (2040)
2024-07-22T10:06:44	5569992748183	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-22T10:06:24	5569992748183	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-22T10:06:43	Elivanete Vicente (2040)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Elivanete Vicente (2040)
2024-07-22T10:06:30	Elivanete Vicente (2040)	0219232368718	unanswered	00:00:13	00:00:00 0.00	Route not found
2024-07-22T10:05:56	Elivanete Vicente (2040)	0219232368718	unanswered	00:00:14	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-07-22T10:05:52	5569992748183	IVR (8007)	answered	00:00:00	00:00:08 0.00	Terminated by IVR (8007)
2024-07-22T10:05:40	5569992748183	IVR (8000)	answered	00:00:00	00:00:12 0.00	IVR (8000) replaced by IVR (8007)
2024-07-22T10:05:39	Elivanete Vicente (2040)	0219232368714	unanswered	00:00:04	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-07-22T10:05:03	Elivanete Vicente (2040)	02192984846471	unanswered	00:00:23	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-07-22T10:04:47	Elivanete Vicente (2040)	021992984	unanswered	00:00:01	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-07-22T10:04:37	Elivanete Vicente (2040)	021	unanswered	00:00:01	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-07-22T09:40:48	Leticia Moronha (2072)	VMail (2012)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-07-22T09:40:27	Leticia Moronha (2072)	Bruna Ramires (2012)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2012)
2024-07-22T09:32:27	Elivanete Vicente (2040)	0211123664125	answered	00:00:02	00:03:57 3.96	Terminated by Elivanete Vicente (2040)
2024-07-22T09:35:07	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:04	00:01:10 0.00	Terminated by Cristhiane Machado (1040)
2024-07-22T09:24:23	556139950258	VMail (5000)	answered	00:00:00	00:00:02 0.00	Terminated by 556139950258
2024-07-22T09:24:23	556139950258	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-22T09:24:19	556139950258	VMail (5000)	answered	00:00:00	00:00:04 0.00	VMail (5000) replaced by CRCRO (5000)
2024-07-22T09:24:19	556139950258	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-22T09:24:10	556139950258	VMail (5000)	answered	00:00:00	00:00:09 0.00	VMail (5000) replaced by CRCRO (5000)
2024-07-22T09:24:10	556139950258	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-22T09:23:53	556139950258	VMail (1000)	answered	00:00:00	00:00:16 0.00	VMail (1000) replaced by CRCRO (5000)
2024-07-22T09:23:32	556139950258	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-22T09:23:00	556139950258	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-22T09:20:17	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:05	00:00:21 0.00	Terminated by Cristhiane Machado (1040)
2024-07-22T09:07:14	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Rubis Junior (1011)
2024-07-22T09:04:16	Rubis Junior (1011)	Ariane Quintela (2080)	answered	00:00:04	00:00:39 0.00	Terminated by Ariane Quintela (2080)
2024-07-22T09:02:32	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:09	00:00:30 0.00	Terminated by Ariane Quintela (2080)
2024-07-22T08:57:21	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:04	00:00:10 0.00	Terminated by Ariane Quintela (2080)
2024-07-22T08:55:56	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:06	00:00:54 0.00	Terminated by Ariane Quintela (2080)
2024-07-22T08:50:15	Carlos Filho (1052)	Ariane Quintela (2080)	answered	00:00:06	00:02:09 0.00	Terminated by Ariane Quintela (2080)
2024-07-22T08:20:41	556934421515	Elivanete Vicente (2040)	answered	00:00:03	00:11:55 0.00	Terminated by Elivanete Vicente (2040)
2024-07-22T08:20:40	556934421515	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-22T08:20:19	556934421515	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-19T15:53:58	5569999601754	Daniela Sales (1032)	answered	00:00:04	00:01:14 0.00	Terminated by Daniela Sales (1032)
2024-07-19T15:53:57	5569999601754	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-19T15:53:36	5569999601754	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-19T15:49:05	5569999601754	Q Registro (8011)	unanswered	00:00:00	00:03:35 0.00	Terminated by 5569999601754
2024-07-19T15:48:40	5569999601754	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-19T15:46:34	5569999601754	Q FiscalizaçãO (8009)	unanswered	00:00:00	00:02:00 0.00	Terminated by 5569999601754
2024-07-19T15:46:16	5569999601754	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-07-19T14:42:58	Ariane Quintela (2080)	VMail (1030)	answered	00:00:00	00:00:02 0.00	Terminated by Ariane Quintela (2080)
2024-07-19T14:42:37	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-07-19T14:42:25	Ariane Quintela (2080)	Cristhiane Machado (1040)	unanswered	00:00:03	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-07-19T14:42:02	Ariane Quintela (2080)	Elivanete Vicente (2040)	unanswered	00:00:09	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-07-19T14:09:54	Cristhiane Machado (1040)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-07-19T14:09:33	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-07-19T14:02:54	Gabriela Garcia da Silva (2021)	VMail (2012)	answered	00:00:00	00:00:03 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-19T14:02:33	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2012)
2024-07-19T12:06:52	Rodrigo Cavalcante (2011)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-07-19T12:06:52	Rodrigo Cavalcante (2011)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-07-19T11:23:11	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:05	00:00:09 0.00	Terminated by Silvano Sabino (2010)
2024-07-19T10:57:51	Gabriela Garcia da Silva (2021)	Lidia Fernandes (3020)	answered	00:00:10	00:01:35 0.00	Terminated by Gabriela Garcia da Silva (2021)

2024-07-19T10:54:20	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:01:24 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-19T10:52:16	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:22 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-19T10:33:24	5569992780045	Leticia Moronha (2072)	unanswered	00:00:04	00:00:00 0.00	Failed Canceled
2024-07-19T10:33:08	5569992780045	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Leticia Moronha (2072)
2024-07-19T10:19:48	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:06	00:00:32 0.00	Terminated by Elivanete Vicente (2040)
2024-07-19T10:12:51	Rodrigo Cavalcante (2011)	5569984194146	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-19T10:12:20	Rodrigo Cavalcante (2011)	33221974	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-19T10:10:32	Rodrigo Cavalcante (2011)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-07-19T09:59:29	5569984194146	Rodrigo Cavalcante (2011)	answered	00:00:04	00:10:14 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-07-19T09:59:28	5569984194146	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:04 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-19T09:59:09	5569984194146	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-07-19T09:19:56	Lidia Fernandes (3020)	Gabriela Garcia da Silva (2021)	unanswered	00:00:11	00:00:00 0.00	Terminated by Lidia Fernandes (3020)
2024-07-19T09:17:38	5511991789757	VMail (2020)	answered	00:00:00	00:00:24 0.00	Terminated by 5511991789757
2024-07-19T09:17:17	5511991789757	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-07-19T09:16:44	5511991789757	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Viven Ane Medeiros (2020)
2024-07-19T09:15:41	5511991789757	VMail (1000)	answered	00:00:00	00:00:18 0.00	Terminated by 5511991789757
2024-07-19T09:15:41	5511991789757	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1000)
2024-07-19T09:15:14	5511991789757	IVR (8007)	answered	00:00:00	00:00:26 0.00	IVR (8007) replaced by PROTOCOLO (1000)
2024-07-19T09:14:34	5511991789757	IVR (8000)	answered	00:00:00	00:00:41 0.00	IVR (8000) replaced by IVR (8007)
2024-07-19T09:12:45	5511991789757	IVR (8000)	answered	00:00:00	00:00:04 0.00	Terminated by 5511991789757
2024-07-19T08:49:30	5569984073117	Leticia Freitas (2000)	answered	00:00:00	00:01:06 0.00	Terminated by Leticia Freitas (2000)
2024-07-19T08:49:11	Elivanete Vicente (2040)	Leticia Freitas (2000)	answered	00:00:06	00:00:13 0.00	Leticia Freitas (2000) was joined
2024-07-19T08:48:23	5569984073117	Elivanete Vicente (2040)	answered	00:00:02	00:01:05 0.00	Elivanete Vicente (2040) replaced by Leticia Freitas (2000)
2024-07-19T08:48:22	5569984073117	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-19T08:48:03	5569984073117	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-19T08:22:54	5569993573936	Daniela Sales (1032)	answered	00:00:04	00:03:43 0.00	Terminated by Daniela Sales (1032)
2024-07-19T08:22:52	5569993573936	Q CobranÃ§a (8010)	answered	00:00:00	00:00:05 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-07-19T08:22:28	5569993573936	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-07-19T08:22:15	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-19T08:19:26	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:04	00:00:47 0.00	Terminated by Leonardo Marinho (1030)
2024-07-19T08:18:19	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:08	00:00:41 0.00	Terminated by Elivanete Vicente (2040)
2024-07-18T17:04:36	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:15 0.00	Terminated by Leticia Freitas (2000)
2024-07-18T17:01:49	5569984728773	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Out of office, forwarded to PBX
2024-07-18T16:58:17	Leticia Moronha (2072)	Silvano Sabino (2010)	unanswered	00:00:16	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-18T16:57:55	Leticia Freitas (2000)	Rubis Junior (1011)	unanswered	00:00:17	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-07-18T16:57:40	Leticia Freitas (2000)	VMail (1000)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-07-18T16:57:40	Leticia Freitas (2000)	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1000)
2024-07-18T16:57:19	Leticia Freitas (2000)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-07-18T16:35:52	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:00:34 0.00	Terminated by Cristhiane Machado (1040)
2024-07-18T16:34:19	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:05	00:01:37 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-18T16:30:44	Gabriela Garcia da Silva (2021)	Bruna Ramires (2012)	answered	00:00:06	00:00:40 0.00	Terminated by Brunna Ramires (2012)
2024-07-18T16:21:14	5569992780045	IVR (8000)	answered	00:00:01	00:00:14 0.00	Terminated by 5569992780045
2024-07-18T16:20:46	5569992780045	IVR (8000)	answered	00:00:01	00:00:04 0.00	Terminated by 5569992780045
2024-07-18T16:08:08	Bruna Ramires (2012)	06932163408	answered	00:00:22	00:01:26 1.43	Terminated by Brunna Ramires (2012)
2024-07-18T16:07:48	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:01:03 0.00	Terminated by Leticia Freitas (2000)
2024-07-18T16:07:14	Elivanete Vicente (2040)	Leticia Freitas (2000)	answered	00:00:03	00:00:12 0.00	Terminated by Elivanete Vicente (2040)
2024-07-18T16:05:31	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:01:14 0.00	Terminated by Elivanete Vicente (2040)
2024-07-18T15:57:56	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:12	00:01:01 0.00	Terminated by Leticia Freitas (2000)
2024-07-18T15:57:29	5569984893609	VMail (1000)	answered	00:00:00	00:00:22 0.00	Terminated by 5569984893609
2024-07-18T15:57:29	5569984893609	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1000)
2024-07-18T15:56:57	5569984893609	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-18T15:36:54	Leticia Moronha (2072)	Bruna Ramires (2012)	unanswered	00:00:04	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-18T15:35:49	5569992780045	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:23 0.00	Terminated by 5569992780045
2024-07-18T15:35:35	5569992780045	IVR (8000)	answered	00:00:00	00:00:13 0.00	IVR (8000) replaced by Rodrigo Cavalcante (2011)
2024-07-18T15:34:45	5569992780045	Cristhiane Machado (1040)	answered	00:00:07	00:00:33 0.00	Terminated by Cristhiane Machado (1040)
2024-07-18T15:34:29	5569992780045	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Cristhiane Machado (1040)

2024-07-18T15:33:27	Leticia Moronha (2072)	69992780045	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-18T15:32:59	551151161877	IVR (8000)	answered	00:00:01	00:00:16 0.00	Terminated by 551151161877
2024-07-18T15:32:56	Leticia Moronha (2072)	06921810082	answered	00:00:05	00:00:15 0.25	Terminated by Leticia Moronha (2072)
2024-07-18T15:06:50	Diego Kroin (3010)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Diego Kroin (3010)
2024-07-18T15:06:39	Diego Kroin (3010)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-07-18T15:06:28	Diego Kroin (3010)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-07-18T15:06:09	Diego Kroin (3010)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-07-18T15:05:56	Diego Kroin (3010)	069999815203	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-07-18T15:05:37	Diego Kroin (3010)	06932215203	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-07-18T14:35:07	Ezequiel Nascimento (2070)	06992652593	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-07-18T14:26:12	Lucila Jessica Almeida (1026)	3	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-18T14:11:37	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:33 0.00	Terminated by Cristhiane Machado (1040)
2024-07-18T14:07:46	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:13	00:00:10 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-18T14:03:32	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:07	00:00:48 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-18T13:31:58	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:02	00:01:01 0.00	Terminated by Elivanete Vicente (2040)
2024-07-18T13:28:07	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:04	00:01:40 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-18T13:27:27	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:20	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-18T13:27:02	Leticia Moronha (2072)	21810082	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-18T13:25:19	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:05	00:00:58 0.00	Terminated by Geisiele Moraes (1023)
2024-07-18T13:16:01	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:08	00:00:46 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-18T12:06:39	Diego Kroin (3010)	069984297826	unanswered	00:00:14	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-18T11:57:53	Rodrigo Cavalcante (2011)	Leticia Moronha (2072)	answered	00:00:04	00:00:18 0.00	Terminated by Leticia Moronha (2072)
2024-07-18T11:57:39	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:24 0.00	Terminated by Ariane Quintela (2080)
2024-07-18T11:09:14	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:19 0.00	Terminated by Leonardo Marinho (1030)
2024-07-18T11:06:58	Cristhiane Machado (1040)	VMail (2072)	answered	00:00:00	00:00:06 0.00	Terminated by Cristhiane Machado (1040)
2024-07-18T11:06:56	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:03	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-07-18T11:06:43	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-18T11:05:24	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-18T10:24:51	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:09	00:00:48 0.00	Terminated by Leticia Moronha (2072)
2024-07-18T10:16:42	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:04	00:01:10 0.00	Terminated by Cristhiane Machado (1040)
2024-07-18T10:15:08	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-07-18T10:14:47	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-07-18T10:13:01	Leticia Moronha (2072)	1	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-18T10:09:36	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:07	00:02:45 0.00	Terminated by Leticia Freitas (2000)
2024-07-18T10:09:15	Bruna Ramires (2012)	069984471008	answered	00:00:10	00:01:17 1.29	Terminated by 069984471008
2024-07-18T09:55:41	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:06	00:00:59 0.00	Terminated by Ariane Quintela (2080)
2024-07-18T09:41:43	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:01:13 0.00	Terminated by Elivanete Vicente (2040)
2024-07-18T09:41:26	Ariane Quintela (2080)	Rubis Junior (1011)	unanswered	00:00:09	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-07-18T09:38:23	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:12 0.00	Terminated by Cristhiane Machado (1040)
2024-07-18T09:37:40	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:00:27 0.00	Terminated by Cristhiane Machado (1040)
2024-07-18T09:25:56	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:03	00:00:46 0.00	Terminated by Ariane Quintela (2080)
2024-07-18T08:59:05	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:04	00:00:59 0.00	Terminated by Ariane Quintela (2080)
2024-07-18T08:58:51	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-18T08:55:28	Viven Ane Medeiros (2020)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-18T08:55:06	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-07-18T08:44:59	Cristhiane Machado (1040)	Daniela Sales (1032)	answered	00:00:10	00:00:12 0.00	Terminated by Daniela Sales (1032)
2024-07-18T08:44:05	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:36 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-18T08:34:42	Carlos Filho (1052)	Ariane Quintela (2080)	answered	00:00:05	00:00:43 0.00	Terminated by Ariane Quintela (2080)
2024-07-18T08:29:24	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:26 0.00	Terminated by Leticia Moronha (2072)
2024-07-18T08:28:17	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:04	00:00:53 0.00	Terminated by Ariane Quintela (2080)
2024-07-17T17:18:59	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T16:55:48	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:09	00:03:08 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T16:42:55	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:00:25 0.00	Terminated by Cristhiane Machado (1040)
2024-07-17T16:42:00	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:08	00:00:22 0.00	Terminated by Cristhiane Machado (1040)
2024-07-17T16:41:49	Diego Kroin (3010)	069992792882	unanswered	00:00:28	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T16:31:47	Diego Kroin (3010)	069992121717	answered	00:00:15	00:00:57 0.96	Terminated by Diego Kroin (3010)

2024-07-17T16:30:39	Diego Kroin (3010)	069984255761	answered	00:00:09	00:00:48 0.81	Terminated by Diego Kroin (3010)
2024-07-17T16:30:26	Diego Kroin (3010)	06932255089	unanswered	00:00:05	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T16:29:03	Diego Kroin (3010)	069992829292	answered	00:00:23	00:00:46 0.77	Terminated by Diego Kroin (3010)
2024-07-17T16:28:52	Diego Kroin (3010)	06932101309	unanswered	00:00:03	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T16:25:38	Diego Kroin (3010)	069993016336	answered	00:00:10	00:01:11 1.19	Terminated by Diego Kroin (3010)
2024-07-17T16:25:04	Diego Kroin (3010)	06933014382	unanswered	00:00:26	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T16:24:20	Diego Kroin (3010)	06932247373	unanswered	00:00:34	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T16:24:33	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	unanswered	00:00:10	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T16:24:02	Diego Kroin (3010)	069992360808	unanswered	00:00:23	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T16:23:27	Diego Kroin (3010)	06932272411	unanswered	00:00:06	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T16:22:48	Diego Kroin (3010)	069992834767	answered	00:00:14	00:00:12 0.20	Terminated by Diego Kroin (3010)
2024-07-17T16:22:27	Diego Kroin (3010)	06930159798	unanswered	00:00:05	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T16:21:53	Diego Kroin (3010)	06932298172	unanswered	00:00:17	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T16:11:19	Diego Kroin (3010)	069981220042	answered	00:00:12	00:01:52 1.87	Terminated by Diego Kroin (3010)
2024-07-17T16:11:00	Diego Kroin (3010)	06932242067	unanswered	00:00:05	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T16:10:49	Diego Kroin (3010)	069932242067	unanswered	00:00:03	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T15:47:45	Cristhiane Machado (1040)	Lidia Fernandes (3020)	answered	00:00:09	00:03:07 0.00	Terminated by Cristhiane Machado (1040)
2024-07-17T15:44:39	Lidia Fernandes (3020)	69984210712	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-17T15:44:22	Lidia Fernandes (3020)	69933226526	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-17T15:31:41	Diego Kroin (3010)	069992040880	unanswered	00:00:25	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T15:30:45	Diego Kroin (3010)	06932133228	unanswered	00:00:47	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T15:30:10	Diego Kroin (3010)	069984099824	unanswered	00:00:24	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T15:29:52	Diego Kroin (3010)	069981111313	answered	00:00:02	00:00:02 0.03	Terminated by Diego Kroin (3010)
2024-07-17T15:29:04	Diego Kroin (3010)	06932153216	unanswered	00:00:32	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T15:27:35	Diego Kroin (3010)	06932270112	answered	00:00:21	00:00:57 0.94	Terminated by Diego Kroin (3010)
2024-07-17T15:26:54	Diego Kroin (3010)	069984050500	unanswered	00:00:30	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T15:26:23	Diego Kroin (3010)	06932225340	answered	00:00:06	00:00:08 0.14	Terminated by Diego Kroin (3010)
2024-07-17T15:17:15	Rodrigo Cavalcante (2011)	Ariane Quintela (2080)	answered	00:00:06	00:05:20 0.00	Terminated by Ariane Quintela (2080)
2024-07-17T15:16:44	Diego Kroin (3010)	Viven Ane Medeiros (2020)	answered	00:00:09	00:01:37 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T15:12:49	Viven Ane Medeiros (2020)	Geisiele Moraes (1023)	answered	00:00:04	00:00:18 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T15:12:04	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:05	00:00:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T15:08:18	Lidia Fernandes (3020)	984210712	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-17T15:08:07	Lidia Fernandes (3020)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Lidia Fernandes (3020)
2024-07-17T15:07:50	Lidia Fernandes (3020)	32223792	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-17T14:20:46	Cristhiane Machado (1040)	06932172101	unanswered	00:00:23	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-07-17T14:20:04	Cristhiane Machado (1040)	06932172100	unanswered	00:00:30	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-07-17T14:19:23	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:18 0.00	Terminated by Cristhiane Machado (1040)
2024-07-17T14:05:00	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:05	00:02:05 0.00	Terminated by Ariane Quintela (2080)
2024-07-17T13:57:04	Rodrigo Cavalcante (2011)	33226497	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-17T13:49:19	Cristhiane Machado (1040)	06932172100	unanswered	00:00:49	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-07-17T13:49:02	Cristhiane Machado (1040)	032172100	unanswered	00:00:05	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-07-17T13:42:50	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	answered	00:00:05	00:00:06 0.00	Terminated by Rubis Junior (1011)
2024-07-17T13:25:19	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:39 0.00	Terminated by Ariane Quintela (2080)
2024-07-17T13:15:14	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:13	00:00:09 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T12:04:07	Diego Kroin (3010)	069984798277	answered	00:00:06	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T12:03:27	Diego Kroin (3010)	06932128358	unanswered	00:00:24	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T12:03:10	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by PROTOCOLO (1000)
2024-07-17T12:03:10	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-07-17T12:02:04	Diego Kroin (3010)	06932128371	unanswered	00:00:47	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-07-17T11:56:26	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-07-17T11:56:05	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-07-17T11:55:40	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:05	00:00:13 0.00	Terminated by Leticia Freitas (2000)
2024-07-17T11:48:07	PROTOCOLO (1000)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:13 0.00	Terminated by PROTOCOLO (1000)
2024-07-17T11:47:42	PROTOCOLO (1000)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T11:47:12	PROTOCOLO (1000)	VMail (2002)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-07-17T11:47:12	PROTOCOLO (1000)	Ingrid Valerie (2002)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2002)

2024-07-17T11:46:52	PROTOCOLO (1000)	VMail (2002)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-07-17T11:46:52	PROTOCOLO (1000)	Ingrid Valerie (2002)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2002)
2024-07-17T11:28:03	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:07	00:01:40 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T10:45:39	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:06	00:00:52 0.00	Terminated by Ariane Quintela (2080)
2024-07-17T10:42:11	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:06	00:00:21 0.00	Terminated by Leonardo Marinho (1030)
2024-07-17T10:26:32	Lidia Fernandes (3020)	6932241787	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-17T10:09:18	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:26 0.00	Terminated by Cristhiane Machado (1040)
2024-07-17T09:58:34	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:05	00:00:24 0.00	Terminated by Bruna Ramires (2012)
2024-07-17T09:49:47	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T09:49:42	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:01 0.00	Terminated by Cristhiane Machado (1040)
2024-07-17T09:49:21	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-07-17T09:49:40	Viven Ane Medeiros (2020)	Jair Genor Bevilaqua (2050)	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T09:49:31	Viven Ane Medeiros (2020)	Jair Genor Bevilaqua (2050)	unanswered	00:00:03	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T09:45:33	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:02:43 0.00	Terminated by VMail (2000)
2024-07-17T09:45:12	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-07-17T09:46:16	Leticia Freitas (2000)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-07-17T09:45:55	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-07-17T09:42:38	Viven Ane Medeiros (2020)	VMail (2050)	answered	00:00:00	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T09:42:17	Viven Ane Medeiros (2020)	Jair Genor Bevilaqua (2050)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2050)
2024-07-17T09:42:08	Viven Ane Medeiros (2020)	VMail (9999)	answered	00:00:00	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T09:41:51	Viven Ane Medeiros (2020)	VMail (9999)	answered	00:00:00	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T09:41:36	Viven Ane Medeiros (2020)	VMail (9999)	answered	00:00:00	00:00:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T09:41:28	Viven Ane Medeiros (2020)	3050	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-17T09:41:07	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T09:28:57	Cristhiane Machado (1040)	Leonardo Marinho (1030)	answered	00:00:09	00:00:29 0.00	Terminated by Leonardo Marinho (1030)
2024-07-17T08:21:20	Viven Ane Medeiros (2020)	Diego Kroin (3010)	answered	00:00:14	00:00:28 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T08:20:16	Viven Ane Medeiros (2020)	Cezarnildo Silva (1020)	answered	00:00:19	00:00:25 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T08:20:06	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-17T08:20:06	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-07-16T16:16:23	Jair Genor Bevilaqua (2050)	Viven Ane Medeiros (2020)	unanswered	00:00:16	00:00:00 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-07-16T15:58:18	Diego Kroin (3010)	Rubis Junior (1011)	answered	00:00:04	00:02:48 0.00	Terminated by Rubis Junior (1011)
2024-07-16T15:51:56	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:14	00:00:19 0.00	Terminated by Cristhiane Machado (1040)
2024-07-16T15:50:44	Cristhiane Machado (1040)	Diego Kroin (3010)	answered	00:00:14	00:01:09 0.00	Terminated by Cristhiane Machado (1040)
2024-07-16T15:51:01	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-07-16T15:48:27	Cristhiane Machado (1040)	Lidia Fernandes (3020)	answered	00:00:09	00:02:00 0.00	Terminated by Lidia Fernandes (3020)
2024-07-16T15:46:25	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:01:36 0.00	Terminated by Leticia Freitas (2000)
2024-07-16T15:46:09	Cristhiane Machado (1040)	069992259989	unanswered	00:00:09	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-07-16T15:42:29	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:07	00:00:38 0.00	Terminated by Ariane Quintela (2080)
2024-07-16T15:35:02	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	answered	00:00:03	00:00:21 0.00	Terminated by Rubis Junior (1011)
2024-07-16T15:31:36	Leonardo Marinho (1030)	Leticia Moronha (2072)	answered	00:00:07	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-07-16T15:31:31	Leonardo Marinho (1030)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leonardo Marinho (1030)
2024-07-16T15:19:01	Leonardo Marinho (1030)	Leticia Moronha (2072)	answered	00:00:10	00:00:28 0.00	Terminated by Leticia Moronha (2072)
2024-07-16T15:18:57	Leonardo Marinho (1030)	20	answered	00:00:00	00:00:01 0.00	Target not found
2024-07-16T15:07:19	Silvano Sabino (2010)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:27 0.00	Terminated by Silvano Sabino (2010)
2024-07-16T15:07:07	Silvano Sabino (2010)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Silvano Sabino (2010)
2024-07-16T15:06:46	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-07-16T14:48:41	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-07-16T14:46:02	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:02:05 0.00	Terminated by Ariane Quintela (2080)
2024-07-16T14:35:19	Viven Ane Medeiros (2020)	Ariane Quintela (2080)	answered	00:00:06	00:01:17 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-16T14:31:05	Ariane Quintela (2080)	Cezarnildo Silva (1020)	answered	00:00:04	00:01:32 0.00	Terminated by Ariane Quintela (2080)
2024-07-16T14:23:16	Carlos Filho (1052)	Leticia Moronha (2072)	answered	00:00:06	00:00:51 0.00	Terminated by Leticia Moronha (2072)
2024-07-16T14:20:09	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:12	00:02:01 0.00	Terminated by Geisiele Moraes (1023)
2024-07-16T14:19:52	Leticia Freitas (2000)	10	answered	00:00:00	00:00:01 0.00	Target not found
2024-07-16T14:05:42	Diego Kroin (3010)	Gabriela Garcia da Silva (2021)	answered	00:00:13	00:05:40 0.00	Terminated by Diego Kroin (3010)
2024-07-16T14:05:30	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:11	00:02:00 0.00	Terminated by Leticia Freitas (2000)
2024-07-16T14:05:11	Leticia Freitas (2000)	01023	unanswered	00:00:04	00:00:00 0.00	Terminated by Leticia Freitas (2000)

2024-07-16T14:04:57	Leticia Freitas (2000)	EndCall	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-07-16T13:57:25	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:03	00:00:07 0.00	Terminated by Carlos Filho (1052)
2024-07-16T13:57:07	Carlos Filho (1052)	Leticia Moronha (2072)	answered	00:00:05	00:00:11 0.00	Terminated by Carlos Filho (1052)
2024-07-16T13:50:23	Cristhiane Machado (1040)	Daniela Sales (1032)	answered	00:00:05	00:00:11 0.00	Terminated by Cristhiane Machado (1040)
2024-07-16T13:49:12	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:00:32 0.00	Terminated by Leonardo Marinho (1030)
2024-07-16T13:46:01	Leticia Moronha (2072)	VMail (1052)	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-07-16T13:46:01	Leticia Moronha (2072)	Carlos Filho (1052)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1052)
2024-07-16T13:45:19	Rodrigo Cavalcante (2011)	Leticia Moronha (2072)	answered	00:00:04	00:00:29 0.00	Terminated by Leticia Moronha (2072)
2024-07-16T13:33:48	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:12	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-07-16T13:31:24	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:06	00:02:10 0.00	Terminated by Leticia Moronha (2072)
2024-07-16T13:25:24	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:01:28 0.00	Terminated by Leticia Moronha (2072)
2024-07-16T13:23:14	Cristhiane Machado (1040)	Leonardo Marinho (1030)	answered	00:00:03	00:00:18 0.00	Terminated by Cristhiane Machado (1040)
2024-07-16T13:22:27	Leonardo Marinho (1030)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-07-16T13:22:06	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-07-16T13:16:42	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:04:39 0.00	Terminated by Leticia Freitas (2000)
2024-07-16T13:14:22	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:04	00:00:33 0.00	Terminated by Daniela Sales (1032)
2024-07-16T12:02:29	PROTOCOLO (1000)	VMail (2080)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-07-16T12:02:08	PROTOCOLO (1000)	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-07-16T12:01:59	PROTOCOLO (1000)	Cristhiane Machado (1040)	unanswered	00:00:05	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-07-16T12:01:52	PROTOCOLO (1000)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by PROTOCOLO (1000)
2024-07-16T11:55:29	Cristhiane Machado (1040)	Diego Kroin (3010)	answered	00:00:14	00:01:17 0.00	Terminated by Diego Kroin (3010)
2024-07-16T11:28:12	Gabriela Garcia da Silva (2021)	Lidia Fernandes (3020)	answered	00:00:07	00:02:22 0.00	Terminated by Lidia Fernandes (3020)
2024-07-16T11:03:50	Cristhiane Machado (1040)	Daniela Sales (1032)	answered	00:00:04	00:00:14 0.00	Terminated by Cristhiane Machado (1040)
2024-07-16T10:24:11	Gabriela Garcia da Silva (2021)	Ariane Quintela (2080)	answered	00:00:04	00:00:16 0.00	Terminated by Ariane Quintela (2080)
2024-07-16T10:18:45	Bruna Ramires (2012)	06133149625	answered	00:00:08	00:04:28 4.47	Terminated by Bruna Ramires (2012)
2024-07-16T10:22:21	Gabriela Garcia da Silva (2021)	Lidia Fernandes (3020)	answered	00:00:10	00:00:47 0.00	Terminated by Lidia Fernandes (3020)
2024-07-16T10:17:51	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:10	00:00:26 0.00	Terminated by Ariane Quintela (2080)
2024-07-16T10:17:11	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:38 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-16T10:07:41	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:11	00:00:23 0.00	Terminated by Cristhiane Machado (1040)
2024-07-16T10:01:45	Cristhiane Machado (1040)	06133149600	answered	00:00:11	00:01:08 1.13	Terminated by Cristhiane Machado (1040)
2024-07-16T09:59:05	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:08	00:01:13 0.00	Terminated by Leticia Moronha (2072)
2024-07-16T09:56:38	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:11	00:00:48 0.00	Terminated by Ariane Quintela (2080)
2024-07-16T09:24:10	Bruna Ramires (2012)	06932163408	answered	00:00:19	00:06:35 6.59	Terminated by Bruna Ramires (2012)
2024-07-16T09:23:23	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:07	00:00:48 0.00	Terminated by Cristhiane Machado (1040)
2024-07-16T09:20:01	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:08	00:00:12 0.00	Terminated by Cristhiane Machado (1040)
2024-07-16T09:08:55	Viven Ane Medeiros (2020)	Diego Kroin (3010)	answered	00:00:12	00:01:48 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-16T09:08:14	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:06	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-07-16T09:08:16	Cristhiane Machado (1040)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-07-16T09:08:16	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-07-16T08:52:47	Cristhiane Machado (1040)	Leonardo Marinho (1030)	answered	00:00:05	00:02:01 0.00	Terminated by Cristhiane Machado (1040)
2024-07-16T08:49:22	Cristhiane Machado (1040)	Lidia Fernandes (3020)	answered	00:00:07	00:02:08 0.00	Terminated by Cristhiane Machado (1040)
2024-07-16T08:48:59	Geisiele Moraes (1023)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Geisiele Moraes (1023)
2024-07-16T08:48:38	Geisiele Moraes (1023)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-07-15T17:05:24	Viven Ane Medeiros (2020)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-15T17:05:03	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-07-15T16:58:26	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:11 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-15T16:57:58	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:06	00:00:25 0.00	Terminated by Leticia Moronha (2072)
2024-07-15T16:51:31	Cristhiane Machado (1040)	VMail (1023)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-07-15T16:51:10	Cristhiane Machado (1040)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-07-15T16:47:16	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:04	00:00:31 0.00	Terminated by Bruna Ramires (2012)
2024-07-15T16:38:04	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:06	00:00:29 0.00	Terminated by Leticia Freitas (2000)
2024-07-15T16:09:07	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:14	00:00:57 0.00	Terminated by Elivanete Vicente (2040)
2024-07-15T16:07:30	5569993165517	Elivanete Vicente (2040)	answered	00:00:04	00:01:46 0.00	Terminated by Elivanete Vicente (2040)
2024-07-15T16:07:29	5569993165517	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-15T16:07:00	5569993165517	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-15T15:33:25	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:52 0.00	Terminated by Viven Ane Medeiros (2020)

2024-07-15T15:26:43	554137781700	IVR (8000)	answered	00:00:01	00:00:50 0.00	Terminated by 554137781700
2024-07-15T15:16:29	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:00:32 0.00	Terminated by Leticia Freitas (2000)
2024-07-15T14:58:51	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-07-15T14:57:24	554137781700	IVR (8000)	answered	00:00:01	00:00:38 0.00	Terminated by 554137781700
2024-07-15T14:52:18	554137781700	IVR (8000)	answered	00:00:01	00:01:13 0.00	Terminated by IVR (8000)
2024-07-15T14:50:33	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:34 0.00	Terminated by Cristhiane Machado (1040)
2024-07-15T14:48:18	Daniela Sales (1032)	069981210191	answered	00:00:07	00:01:54 1.89	Terminated by 069981210191
2024-07-15T14:42:09	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:28 0.00	Terminated by Ariane Quintela (2080)
2024-07-15T14:17:15	5569993292232	Cezarnildo Silva (1020)	answered	00:00:03	00:07:54 0.00	Terminated by 5569993292232
2024-07-15T14:17:15	5569993292232	RG FISCALIZAÃ#fO (8005)	answered	00:00:00	00:00:00 0.00	RG FISCALIZAÃ#fO (8005) replaced by Cezarnildo Silva (1020)
2024-07-15T14:16:29	5569993292232	IVR (8000)	answered	00:00:01	00:00:45 0.00	IVR (8000) replaced by RG FISCALIZAÃ#fO (8005)
2024-07-15T14:13:22	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:56 0.00	Terminated by Cristhiane Machado (1040)
2024-07-15T14:10:13	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:05	00:00:38 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-15T14:04:05	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-15T14:04:05	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-07-15T13:56:44	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:04	00:00:22 0.00	Terminated by Cristhiane Machado (1040)
2024-07-15T13:51:48	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:03	00:00:22 0.00	Terminated by Ariane Quintela (2080)
2024-07-15T13:46:06	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-15T13:26:49	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	unanswered	00:00:20	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-07-15T13:07:31	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:01:59 0.00	Terminated by Leticia Moronha (2072)
2024-07-15T11:52:30	5569981210191	Lidia Fernandes (3020)	answered	00:00:16	00:02:42 0.00	Terminated by Lidia Fernandes (3020)
2024-07-15T11:51:29	5569981210191	Q CobranÃsa (8010)	answered	00:00:00	00:01:17 0.00	Q CobranÃsa (8010) replaced by Lidia Fernandes (3020)
2024-07-15T11:51:05	5569981210191	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q CobranÃsa (8010)
2024-07-15T11:33:45	Cristhiane Machado (1040)	06932172100	answered	00:00:18	00:01:16 1.27	Terminated by Cristhiane Machado (1040)
2024-07-15T11:24:34	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:09 0.00	Terminated by Leticia Moronha (2072)
2024-07-15T11:19:22	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:08	00:03:47 0.00	Terminated by Ariane Quintela (2080)
2024-07-15T11:17:23	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:05	00:02:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-15T11:18:19	Cristhiane Machado (1040)	Lidia Fernandes (3020)	answered	00:00:11	00:00:53 0.00	Terminated by Cristhiane Machado (1040)
2024-07-15T11:14:48	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-15T10:55:42	Carlos Filho (1052)	Ariane Quintela (2080)	answered	00:00:05	00:00:32 0.00	Terminated by Ariane Quintela (2080)
2024-07-15T10:55:08	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:07	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-07-15T10:53:05	Cristhiane Machado (1040)	Lidia Fernandes (3020)	answered	00:00:08	00:01:09 0.00	Terminated by Cristhiane Machado (1040)
2024-07-15T10:04:55	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:15 0.00	Terminated by Leticia Freitas (2000)
2024-07-15T09:58:52	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:52 0.00	Terminated by Leticia Moronha (2072)
2024-07-15T09:35:52	Viven Ane Medeiros (2020)	Cezarnildo Silva (1020)	answered	00:00:07	00:01:16 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-15T09:18:20	Gabriela Garcia da Silva (2021)	Leonardo Marinho (1030)	answered	00:00:03	00:00:10 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-15T09:14:54	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:11	00:00:25 0.00	Terminated by Cristhiane Machado (1040)
2024-07-15T09:08:38	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:01:56 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-15T09:06:10	5569993797379	Cristhiane Machado (1040)	answered	00:00:05	00:03:30 0.00	Terminated by Cristhiane Machado (1040)
2024-07-15T09:06:10	5569993797379	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-07-15T09:05:48	5569993797379	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-07-15T09:08:40	Ariane Quintela (2080)	Elivanete Vicente (2040)	unanswered	00:00:17	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-07-15T09:08:04	Ariane Quintela (2080)	Cristhiane Machado (1040)	unanswered	00:00:19	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-07-15T09:05:32	5569993797379	VMail (5000)	answered	00:00:00	00:00:06 0.00	Terminated by 5569993797379
2024-07-15T09:05:32	5569993797379	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-15T09:05:16	5569993797379	VMail (1000)	answered	00:00:00	00:00:16 0.00	VMail (1000) replaced by CRCRO (5000)
2024-07-15T09:04:55	5569993797379	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-15T09:04:22	5569993797379	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-15T08:59:59	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:01:30 0.00	Terminated by Leticia Moronha (2072)
2024-07-15T08:55:47	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:01:59 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-15T08:45:58	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:08	00:00:51 0.00	Terminated by Leticia Freitas (2000)
2024-07-12T16:43:57	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:11	00:00:32 0.00	Terminated by Cristhiane Machado (1040)
2024-07-12T16:30:23	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-07-12T16:21:46	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:04	00:08:49 0.00	Terminated by Cristhiane Machado (1040)
2024-07-12T16:29:30	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:25 0.00	Terminated by Leticia Freitas (2000)
2024-07-12T15:32:58	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)



2024-07-12T14:48:03	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:01:47 0.00	Terminated by Leticia Freitas (2000)
2024-07-12T14:42:04	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:07	00:01:23 0.00	Terminated by Leonardo Marinho (1030)
2024-07-12T14:15:08	Leonardo Marinho (1030)	06932214800	answered	00:00:29	00:03:22 3.36	Terminated by Leonardo Marinho (1030)
2024-07-12T14:17:11	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:00:22 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-12T14:15:01	Leonardo Marinho (1030)	VMail (9999)	answered	00:00:00	00:00:01 0.00	Terminated by Leonardo Marinho (1030)
2024-07-12T14:14:58	Leonardo Marinho (1030)	VMail (9999)	answered	00:00:00	00:00:02 0.00	Terminated by Leonardo Marinho (1030)
2024-07-12T14:13:03	Leonardo Marinho (1030)	06932214800	unanswered	00:00:53	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-07-12T14:12:54	Leonardo Marinho (1030)	032214800	unanswered	00:00:02	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-07-12T12:03:09	Leticia Freitas (2000)	Rubis Junior (1011)	unanswered	00:00:17	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-07-12T11:57:14	Rodrigo Cavalcante (2011)	Leticia Moronha (2072)	answered	00:00:04	00:00:19 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-07-12T11:50:58	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:15	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-07-12T11:42:57	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:06 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-12T11:27:17	Leonardo Marinho (1030)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:05 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-12T11:22:54	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:02:14 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-12T11:14:12	Viven Ane Medeiros (2020)	06932243604	answered	00:00:12	00:02:11 2.19	Terminated by Viven Ane Medeiros (2020)
2024-07-12T11:13:49	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-07-12T11:13:31	Viven Ane Medeiros (2020)	06932295191	unanswered	00:00:18	00:00:00 0.00	Route not found
2024-07-12T11:12:39	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-07-12T11:12:31	Viven Ane Medeiros (2020)	06930151300	unanswered	00:00:07	00:00:00 0.00	Route not found
2024-07-12T11:12:09	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:08 0.00	No Route Exists
2024-07-12T11:11:05	Viven Ane Medeiros (2020)	06932244940	unanswered	00:01:04	00:00:00 0.00	Busy, forwarded to PBX
2024-07-12T11:08:51	Viven Ane Medeiros (2020)	069984446934	unanswered	00:00:26	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-12T11:07:22	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-07-12T11:07:12	Viven Ane Medeiros (2020)	06932243508	unanswered	00:00:10	00:00:00 0.00	Route not found
2024-07-12T11:06:32	Viven Ane Medeiros (2020)	06932248220	answered	00:00:08	00:00:06 0.10	Terminated by 06932248220
2024-07-12T11:06:04	Viven Ane Medeiros (2020)	06932248220	answered	00:00:09	00:00:05 0.09	Terminated by 06932248220
2024-07-12T11:05:00	Viven Ane Medeiros (2020)	06932133228	unanswered	00:00:49	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-12T11:04:40	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:07 0.00	Target is busy
2024-07-12T11:04:31	Viven Ane Medeiros (2020)	06932216138	unanswered	00:00:10	00:00:00 0.00	Busy, forwarded to PBX
2024-07-12T11:01:06	556921823388	Daniela Sales (1032)	answered	00:00:04	00:02:20 0.00	Terminated by 556921823388
2024-07-12T11:01:06	556921823388	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-12T11:00:47	556921823388	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-12T11:02:19	Viven Ane Medeiros (2020)	06930263333	unanswered	00:00:48	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-12T11:02:05	Viven Ane Medeiros (2020)	30263333	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-12T10:57:05	Viven Ane Medeiros (2020)	06932243958	answered	00:00:17	00:03:40 3.67	Terminated by Viven Ane Medeiros (2020)
2024-07-12T10:55:50	Viven Ane Medeiros (2020)	069992283398	unanswered	00:00:33	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-12T10:55:34	Viven Ane Medeiros (2020)	6932241556	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-12T10:53:46	Viven Ane Medeiros (2020)	06932243508	unanswered	00:00:11	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-12T10:51:21	Viven Ane Medeiros (2020)	06921414165	unanswered	00:00:59	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-12T10:49:39	Viven Ane Medeiros (2020)	069984014080	answered	00:00:14	00:01:08 1.14	Terminated by Viven Ane Medeiros (2020)
2024-07-12T10:48:15	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-07-12T10:48:01	Viven Ane Medeiros (2020)	06921415231	unanswered	00:00:13	00:00:00 0.00	Route not found
2024-07-12T10:46:41	Viven Ane Medeiros (2020)	06932248220	answered	00:00:13	00:00:06 0.10	Terminated by 06932248220
2024-07-12T10:44:26	Viven Ane Medeiros (2020)	06932225784	answered	00:00:07	00:01:57 1.95	Terminated by Viven Ane Medeiros (2020)
2024-07-12T10:42:09	Viven Ane Medeiros (2020)	06932225784	answered	00:00:07	00:02:00 2.01	Terminated by Viven Ane Medeiros (2020)
2024-07-12T10:42:06	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:51 0.00	Terminated by Leticia Freitas (2000)
2024-07-12T10:39:31	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:36 0.00	Terminated by Leticia Moronha (2072)
2024-07-12T10:26:09	Leonardo Marinho (1030)	069981154676	answered	00:00:16	00:02:40 2.67	Terminated by Leonardo Marinho (1030)
2024-07-12T10:14:48	556933096199	Leticia Freitas (2000)	answered	00:00:00	00:00:49 0.00	Terminated by Leticia Freitas (2000)
2024-07-12T10:14:37	Elivanete Vicente (2040)	Leticia Freitas (2000)	answered	00:00:04	00:00:07 0.00	Leticia Freitas (2000) was joined
2024-07-12T10:13:13	556933096199	Elivanete Vicente (2040)	answered	00:00:03	00:01:31 0.00	Elivanete Vicente (2040) replaced by Leticia Freitas (2000)
2024-07-12T10:13:13	556933096199	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-12T10:12:38	556933096199	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-12T10:11:45	556933096199	VMail (1000)	answered	00:00:00	00:00:35 0.00	Terminated by VMail (1000)
2024-07-12T10:11:24	556933096199	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-12T10:10:50	556933096199	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)

2024-07-12T10:04:21	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:03	00:05:39 0.00	Terminated by Leticia Freitas (2000)
2024-07-12T09:43:37	556933096199	IVR (8000)	answered	00:00:01	00:00:13 0.00	Terminated by 556933096199
2024-07-12T09:43:09	556933096199	Q Registro (8011)	unanswered	00:00:00	00:00:05 0.00	Terminated by 556933096199
2024-07-12T09:42:34	556933096199	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-12T09:42:12	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:06	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-07-12T09:39:25	Leticia Freitas (2000)	992747995	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-12T09:39:02	Leticia Freitas (2000)	32211922	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-12T09:38:33	Leticia Freitas (2000)	984025107	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-12T09:38:16	Leticia Freitas (2000)	0984025107	unanswered	00:00:02	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-07-12T09:05:04	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:07	00:00:37 0.00	Terminated by Leticia Moronha (2072)
2024-07-12T08:50:26	PROTOCOLO (1000)	Lidia Fernandes (3020)	answered	00:00:07	00:08:30 0.00	Terminated by PROTOCOLO (1000)
2024-07-12T08:54:25	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-07-12T08:49:51	Carlos Filho (1052)	Ariane Quintela (2080)	answered	00:00:01	00:00:21 0.00	Terminated by Ariane Quintela (2080)
2024-07-12T08:48:52	Carlos Filho (1052)	Ariane Quintela (2080)	answered	00:00:10	00:00:19 0.00	Terminated by Carlos Filho (1052)
2024-07-12T08:44:57	Geisiele Moraes (1023)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Geisiele Moraes (1023)
2024-07-12T08:44:35	Geisiele Moraes (1023)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-07-11T17:56:20	Cristhiane Machado (1040)	06934162601	answered	00:00:17	00:01:35 1.59	Terminated by Cristhiane Machado (1040)
2024-07-11T16:12:09	5569992610485	Q Registro (8011)	unanswered	00:00:00	00:01:18 0.00	Terminated by 5569992610485
2024-07-11T16:11:44	5569992610485	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-11T16:03:01	5569992610485	Q FiscalizaÃ§Ã£o (8009)	unanswered	00:00:00	00:08:33 0.00	Terminated by 5569992610485
2024-07-11T16:02:46	5569992610485	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-07-11T15:55:01	5569992610485	Q FiscalizaÃ§Ã£o (8009)	unanswered	00:00:00	00:07:30 0.00	Terminated by 5569992610485
2024-07-11T15:54:44	5569992610485	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-07-11T15:01:10	5569999815544	Lidia Fernandes (3020)	answered	00:00:08	00:00:55 0.00	Terminated by Lidia Fernandes (3020)
2024-07-11T15:00:09	5569999815544	Q CobranÃ§a (8010)	answered	00:00:00	00:01:09 0.00	Q CobranÃ§a (8010) replaced by Lidia Fernandes (3020)
2024-07-11T14:59:45	5569999815544	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-07-11T13:42:50	Elivanete Vicente (2040)	02162981607949	answered	00:00:16	00:02:19 2.32	Terminated by Elivanete Vicente (2040)
2024-07-11T13:43:24	556332121952	PROTOCOLO (1000)	unanswered	00:00:15	00:00:00 0.00	Failed Canceled
2024-07-11T13:42:26	556332121952	IVR (8000)	answered	00:00:00	00:00:58 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-11T13:33:49	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:08	00:01:24 0.00	Terminated by Cristhiane Machado (1040)
2024-07-11T11:55:27	554133768946	Daniela Sales (1032)	answered	00:00:06	00:04:01 0.00	Terminated by Daniela Sales (1032)
2024-07-11T11:55:27	554133768946	Q CobranÃ§a (8010)	answered	00:00:00	00:00:06 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-07-11T11:54:56	554133768946	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-07-11T11:41:45	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:35 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-11T11:31:26	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:01:21 0.00	Terminated by Elivanete Vicente (2040)
2024-07-11T11:19:40	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:34 0.00	Terminated by Leticia Moronha (2072)
2024-07-11T10:55:39	Leonardo Marinho (1030)	Elivanete Vicente (2040)	answered	00:00:03	00:00:18 0.00	Terminated by Leonardo Marinho (1030)
2024-07-11T10:51:35	Leonardo Marinho (1030)	Elivanete Vicente (2040)	answered	00:00:03	00:01:03 0.00	Terminated by Leonardo Marinho (1030)
2024-07-11T10:28:08	5569999844060	Daniela Sales (1032)	answered	00:00:06	00:01:07 0.00	Terminated by Daniela Sales (1032)
2024-07-11T10:28:08	5569999844060	Q CobranÃ§a (8010)	answered	00:00:00	00:00:06 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-07-11T10:27:34	5569999844060	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-07-11T10:09:52	5569999844060	Daniela Sales (1032)	answered	00:00:03	00:03:00 0.00	Terminated by Daniela Sales (1032)
2024-07-11T10:09:51	5569999844060	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-07-11T10:09:30	5569999844060	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-07-11T10:03:26	5569999815544	Daniela Sales (1032)	answered	00:00:05	00:01:55 0.00	Terminated by Daniela Sales (1032)
2024-07-11T10:03:26	5569999815544	RG COBRANÃ§A (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÃ§A (8004) replaced by Daniela Sales (1032)
2024-07-11T10:02:26	5569999815544	IVR (8000)	answered	00:00:00	00:01:00 0.00	IVR (8000) replaced by RG COBRANÃ§A (8004)
2024-07-11T09:45:35	5569999844060	Daniela Sales (1032)	answered	00:00:06	00:03:17 0.00	Terminated by Daniela Sales (1032)
2024-07-11T09:45:35	5569999844060	Q CobranÃ§a (8010)	answered	00:00:00	00:00:07 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-07-11T09:45:09	5569999844060	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-07-11T09:43:11	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:09 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-11T09:31:03	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:31 0.00	Terminated by Elivanete Vicente (2040)
2024-07-11T09:26:47	556139624402	VMail (1000)	answered	00:00:00	00:00:06 0.00	Terminated by 556139624402
2024-07-11T09:26:26	556139624402	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-11T09:25:50	556139624402	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-11T09:23:19	556139624402	Cristhiane Machado (1040)	answered	00:00:05	00:01:47 0.00	Terminated by Cristhiane Machado (1040)

2024-07-11T09:23:18	556139624402	RG DESENPREF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPREF (8006) replaced by Cristhiane Machado (1040)
2024-07-11T09:22:54	556139624402	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-07-11T09:03:16	554130683858	VMail (5000)	answered	00:00:00	00:00:08 0.00	Terminated by 554130683858
2024-07-11T09:03:16	554130683858	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-11T09:03:14	554130683858	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-07-11T09:03:14	554130683858	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-11T09:03:02	554130683858	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-07-11T09:02:41	554130683858	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-11T09:02:11	554130683858	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-11T08:47:52	554130683858	VMail (1000)	answered	00:00:00	00:00:23 0.00	Terminated by 554130683858
2024-07-11T08:47:31	554130683858	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-11T08:46:52	554130683858	IVR (8000)	answered	00:00:01	00:00:38 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-11T08:40:18	5569993019502	Daniela Sales (1032)	answered	00:00:19	00:01:37 0.00	Terminated by Daniela Sales (1032)
2024-07-11T08:40:17	5569993019502	Q Cobrança (8010)	answered	00:00:00	00:00:19 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-11T08:39:55	5569993019502	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-11T08:38:12	5565996264736	VMail (5000)	answered	00:00:00	00:00:54 0.00	Terminated by 5565996264736
2024-07-11T08:38:12	5565996264736	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-11T08:37:58	5565996264736	VMail (1000)	answered	00:00:00	00:00:14 0.00	VMail (1000) replaced by CRCRO (5000)
2024-07-11T08:37:36	5565996264736	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-11T08:37:01	5565996264736	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-11T08:36:26	5569984856007	Leonardo Marinho (1030)	answered	00:00:04	00:02:07 0.00	Terminated by Leonardo Marinho (1030)
2024-07-11T08:35:55	5569984856007	Q Cobrança (8010)	answered	00:00:00	00:00:35 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-07-11T08:35:33	5569984856007	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-10T17:00:21	5569992128561	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-07-10T16:58:58	5569992128561	VMail (1032)	answered	00:00:00	00:01:02 0.00	Terminated by VMail (1032)
2024-07-10T16:58:20	Cezarnildo Silva (1020)	VMail (1032)	answered	00:00:00	00:00:37 0.00	VMail (1032) was joined
2024-07-10T16:57:59	Cezarnildo Silva (1020)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-07-10T16:56:09	5569992128561	Cezarnildo Silva (1020)	answered	00:00:00	00:02:49 0.00	Cezarnildo Silva (1020) replaced by VMail (1032)
2024-07-10T16:55:54	PROTOCOLO (1000)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:11 0.00	Cezarnildo Silva (1020) was joined
2024-07-10T16:54:46	5569992128561	PROTOCOLO (1000)	answered	00:00:09	00:01:14 0.00	PROTOCOLO (1000) replaced by Cezarnildo Silva (1020)
2024-07-10T16:54:12	5569992128561	IVR (8000)	answered	00:00:01	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-10T16:57:43	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:05	00:01:06 0.00	Terminated by Cristhiane Machado (1040)
2024-07-10T16:57:27	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:08	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-07-10T16:55:24	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:03	00:01:34 0.00	Terminated by Leonardo Marinho (1030)
2024-07-10T16:55:32	PROTOCOLO (1000)	11020	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-10T16:45:29	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:57 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-10T16:45:03	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:12 0.00	Terminated by Elivanete Vicente (2040)
2024-07-10T16:29:30	Gabriela Garcia da Silva (2021)	0211123664125	answered	00:00:03	00:02:28 2.47	Terminated by 0211123664125
2024-07-10T16:28:27	Gabriela Garcia da Silva (2021)	0211123664125	answered	00:00:02	00:00:23 0.38	Terminated by 0211123664125
2024-07-10T16:28:06	Gabriela Garcia da Silva (2021)	0211123664152	unanswered	00:00:05	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-10T16:18:15	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:04	00:01:43 0.00	Terminated by Leticia Freitas (2000)
2024-07-10T15:34:40	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:14	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-07-10T15:21:40	Cristhiane Machado (1040)	06133149600	answered	00:00:10	00:13:01 13.01	Terminated by Cristhiane Machado (1040)
2024-07-10T15:34:19	Leticia Freitas (2000)	VMail (1040)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-07-10T15:33:58	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-07-10T15:31:25	Ariane Quintela (2080)	VMail (1040)	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-07-10T15:31:04	Ariane Quintela (2080)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-07-10T15:23:32	Ariane Quintela (2080)	VMail (1040)	answered	00:00:00	00:00:02 0.00	Terminated by Ariane Quintela (2080)
2024-07-10T15:23:11	Ariane Quintela (2080)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-07-10T15:17:40	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-10T15:00:54	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:09	00:02:31 0.00	Terminated by Cristhiane Machado (1040)
2024-07-10T14:46:22	5569992550103	Elivanete Vicente (2040)	answered	00:00:17	00:01:16 0.00	Terminated by 5569992550103
2024-07-10T14:46:22	5569992550103	Q Registro (8011)	answered	00:00:00	00:00:17 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-10T14:46:04	5569992550103	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-10T14:09:37	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:28 0.00	Terminated by Leticia Moronha (2072)
2024-07-10T13:51:40	5562998023636	Rubis Junior (1011)	answered	00:00:05	00:10:07 0.00	Terminated by Rubis Junior (1011)

2024-07-10T13:51:04	5562998023636	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Rubis Junior (1011)
2024-07-10T13:59:13	554137781700	IVR (8000)	answered	00:00:00	00:01:13 0.00	Terminated by IVR (8000)
2024-07-10T13:53:41	554137781700	Lidia Fernandes (3020)	answered	00:00:12	00:00:57 0.00	Terminated by Lidia Fernandes (3020)
2024-07-10T13:53:40	554137781700	Diego Kroin (3010)	unanswered	00:00:00	00:00:00 0.00	Forwarded to Lidia Fernandes (3020)
2024-07-10T13:53:11	554137781700	IVR (8000)	answered	00:00:01	00:00:28 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-07-10T13:50:33	Gabriela Garcia da Silva (2021)	0216135516815	answered	00:00:03	00:02:38 2.63	Terminated by Gabriela Garcia da Silva (2021)
2024-07-10T13:50:04	5569992158053	Elivanete Vicente (2040)	answered	00:00:04	00:01:44 0.00	Terminated by Elivanete Vicente (2040)
2024-07-10T13:50:03	5569992158053	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-10T13:49:41	5569992158053	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-10T13:51:22	554137781700	VMail (1000)	answered	00:00:00	00:00:15 0.00	Terminated by 554137781700
2024-07-10T13:51:01	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-10T13:50:25	554137781700	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-10T13:49:13	5562998023636	IVR (8000)	answered	00:00:00	00:00:12 0.00	Terminated by 5562998023636
2024-07-10T13:39:47	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:09	00:00:20 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-10T13:27:42	5569992550103	Geisiele Moraes (1023)	answered	00:00:08	00:09:55 0.00	Terminated by Geisiele Moraes (1023)
2024-07-10T13:25:44	5569992550103	Elivanete Vicente (2040)	answered	00:00:14	00:01:44 0.00	Elivanete Vicente (2040) replaced by Geisiele Moraes (1023)
2024-07-10T13:25:44	5569992550103	Q Registro (8011)	answered	00:00:00	00:00:14 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-10T13:25:22	5569992550103	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-10T13:27:40	Elivanete Vicente (2040)	Geisiele Moraes (1023)	unanswered	00:00:02	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-07-10T13:18:06	Rubis Junior (1011)	06232402208	answered	00:00:16	00:01:21 1.36	Terminated by Rubis Junior (1011)
2024-07-10T12:16:16	5569992550103	IVR (8000)	answered	00:00:01	00:00:08 0.00	Terminated by 5569992550103
2024-07-10T11:50:27	5569992047298	Q Cobrança (8010)	unanswered	00:00:00	00:00:43 0.00	Terminated by 5569992047298
2024-07-10T11:50:05	5569992047298	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-10T11:45:35	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:10	00:02:21 0.00	Terminated by Leticia Moronha (2072)
2024-07-10T11:46:31	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:09	00:00:42 0.00	Terminated by Ariane Quintela (2080)
2024-07-10T11:37:59	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:03	00:00:44 0.00	Terminated by Leonardo Marinho (1030)
2024-07-10T10:57:10	Bruna Ramires (2012)	06930032433	answered	00:00:02	00:02:12 2.21	Terminated by 06930032433
2024-07-10T10:51:10	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:05:18 0.00	Terminated by Leonardo Marinho (1030)
2024-07-10T10:49:59	Gabriela Garcia da Silva (2021)	Viven Ane Medeiros (2020)	answered	00:00:08	00:00:53 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-10T10:38:35	Viven Ane Medeiros (2020)	9	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-10T10:25:11	Viven Ane Medeiros (2020)	06133149677	answered	00:00:24	00:03:18 3.31	Terminated by Viven Ane Medeiros (2020)
2024-07-10T10:20:00	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:05	00:00:40 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-10T10:02:49	5569992190968	Elivanete Vicente (2040)	answered	00:00:03	00:01:03 0.00	Terminated by 5569992190968
2024-07-10T10:02:49	5569992190968	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-10T10:02:32	5569992190968	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-10T09:51:39	5569992806961	Daniela Sales (1032)	answered	00:00:05	00:01:19 0.00	Terminated by Daniela Sales (1032)
2024-07-10T09:51:39	5569992806961	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-10T09:51:17	5569992806961	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-10T09:47:54	556999972797	Daniela Sales (1032)	answered	00:00:06	00:01:52 0.00	Terminated by Daniela Sales (1032)
2024-07-10T09:47:54	556999972797	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-10T09:47:31	556999972797	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-10T09:30:32	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:09	00:01:30 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-10T09:15:27	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:56 0.00	Terminated by Cristhiane Machado (1040)
2024-07-10T09:08:08	551151168292	Gabriela Garcia da Silva (2021)	answered	00:00:09	00:02:50 0.00	Terminated by 551151168292
2024-07-10T09:07:31	551151168292	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-07-10T09:05:30	5569992812499	Rodrigo Cavalcante (2011)	answered	00:00:13	00:05:07 0.00	Terminated by 5569992812499
2024-07-10T09:05:29	5569992812499	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:14 0.00	Q Fiscalizaç�o (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-10T09:05:12	5569992812499	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-07-10T09:08:19	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:04	00:00:49 0.00	Terminated by Cristhiane Machado (1040)
2024-07-10T09:02:59	551151168291	IVR (8000)	answered	00:00:00	00:00:35 0.00	Terminated by 551151168291
2024-07-10T08:51:44	Gabriela Garcia da Silva (2021)	Leonardo Marinho (1030)	answered	00:00:04	00:00:20 0.00	Terminated by Leonardo Marinho (1030)
2024-07-10T08:37:03	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:00:32 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-10T08:25:00	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:03:48 0.00	Terminated by Elivanete Vicente (2040)
2024-07-10T08:18:25	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:32 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-10T08:17:14	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:12	00:00:38 0.00	Terminated by Leticia Moronha (2072)
2024-07-09T17:01:14	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:45 0.00	Terminated by Cristhiane Machado (1040)

2024-07-09T17:00:55	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:07 0.00	Terminated by Cristhiane Machado (1040)
2024-07-09T16:52:23	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:17 0.00	Terminated by Cristhiane Machado (1040)
2024-07-09T16:36:39	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:33 0.00	Terminated by Cristhiane Machado (1040)
2024-07-09T16:34:30	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:06	00:01:48 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-09T16:07:53	Rodrigo Cavalcante (2011)	Ariane Quintela (2080)	answered	00:00:04	00:00:19 0.00	Terminated by Ariane Quintela (2080)
2024-07-09T16:07:24	Ariane Quintela (2080)	Rodrigo Cavalcante (2011)	unanswered	00:00:03	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-07-09T15:33:23	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:03	00:01:19 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-09T14:53:34	5569993190489	Rodrigo Cavalcante (2011)	answered	00:00:04	00:03:49 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-07-09T14:53:34	5569993190489	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:04 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-09T14:53:10	5569993190489	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-07-09T14:52:21	5569993190489	VMail (5000)	answered	00:00:00	00:00:40 0.00	Terminated by VMail (5000)
2024-07-09T14:52:21	5569993190489	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-09T14:52:06	5569993190489	VMail (1000)	answered	00:00:00	00:00:15 0.00	VMail (1000) replaced by CRCRO (5000)
2024-07-09T14:51:44	5569993190489	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-09T14:51:10	5569993190489	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-09T14:50:57	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:05	00:01:20 0.00	Terminated by Leticia Freitas (2000)
2024-07-09T14:49:48	5553981042679	VMail (1000)	answered	00:00:00	00:00:13 0.00	Terminated by 5553981042679
2024-07-09T14:49:27	5553981042679	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-09T14:48:52	5553981042679	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-09T14:48:00	Geisiele Moraes (1023)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Geisiele Moraes (1023)
2024-07-09T14:47:39	Geisiele Moraes (1023)	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-07-09T14:33:13	Geisiele Moraes (1023)	VMail (2080)	answered	00:00:00	00:00:07 0.00	Terminated by Geisiele Moraes (1023)
2024-07-09T14:32:52	Geisiele Moraes (1023)	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-07-09T13:51:17	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:42 0.00	Terminated by Cristhiane Machado (1040)
2024-07-09T13:42:16	556133149400	Ariane Quintela (2080)	answered	00:00:00	00:02:30 0.00	Terminated by Ariane Quintela (2080)
2024-07-09T13:42:03	Elivanete Vicente (2040)	Ariane Quintela (2080)	answered	00:00:06	00:00:07 0.00	Ariane Quintela (2080) was joined
2024-07-09T13:41:26	556133149400	Elivanete Vicente (2040)	answered	00:00:03	00:00:47 0.00	Elivanete Vicente (2040) replaced by Ariane Quintela (2080)
2024-07-09T13:41:26	556133149400	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-09T13:41:12	556133149400	IVR (8000)	answered	00:00:00	00:00:13 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-09T13:40:43	556133149400	VMail (5000)	answered	00:00:00	00:00:16 0.00	Terminated by 556133149400
2024-07-09T13:40:43	556133149400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-09T13:40:37	556133149400	VMail (5000)	answered	00:00:00	00:00:06 0.00	VMail (5000) replaced by CRCRO (5000)
2024-07-09T13:40:37	556133149400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-09T13:40:29	556133149400	VMail (5000)	answered	00:00:00	00:00:08 0.00	VMail (5000) replaced by CRCRO (5000)
2024-07-09T13:40:29	556133149400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-09T13:40:24	556133149400	VMail (5000)	answered	00:00:00	00:00:06 0.00	VMail (5000) replaced by CRCRO (5000)
2024-07-09T13:40:23	556133149400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-09T13:40:14	556133149400	VMail (1000)	answered	00:00:00	00:00:10 0.00	VMail (1000) replaced by CRCRO (5000)
2024-07-09T13:39:52	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-09T13:39:23	556133149400	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-09T13:36:44	556133149400	IVR (8000)	answered	00:00:00	00:00:13 0.00	Terminated by 556133149400
2024-07-09T13:35:42	556133149400	VMail (1000)	answered	00:00:00	00:00:51 0.00	Terminated by 556133149400
2024-07-09T13:35:21	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-09T13:34:52	556133149400	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-09T11:43:55	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:10	00:00:31 0.00	Terminated by Rubis Junior (1011)
2024-07-09T11:23:18	5569984960500	Daniela Sales (1032)	answered	00:00:04	00:01:32 0.00	Terminated by 5569984960500
2024-07-09T11:23:17	5569984960500	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-07-09T11:22:55	5569984960500	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-07-09T11:19:34	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:06	00:01:38 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-09T11:16:32	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:14	00:00:25 0.00	Terminated by Leticia Freitas (2000)
2024-07-09T10:44:16	Leticia Freitas (2000)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-07-09T10:41:41	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:14	00:02:27 0.00	Terminated by Bruna Ramires (2012)
2024-07-09T10:42:32	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-09T10:42:11	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-07-09T10:35:30	Bruna Ramires (2012)	06133149600	answered	00:00:26	00:00:39 0.65	Terminated by Bruna Ramires (2012)
2024-07-09T10:34:27	Bruna Ramires (2012)	06133149600	unanswered	00:00:49	00:00:00 0.00	Terminated by Bruna Ramires (2012)

2024-07-09T10:24:37	554135277635	Leticia Freitas (2000)	answered	00:00:05	00:02:20 0.00	Terminated by Leticia Freitas (2000)
2024-07-09T10:24:01	554135277635	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Leticia Freitas (2000)
2024-07-09T10:24:01	5562981897970	Daniela Sales (1032)	answered	00:00:03	00:01:45 0.00	Terminated by 5562981897970
2024-07-09T10:24:00	5562981897970	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-09T10:23:38	5562981897970	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-09T10:05:17	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:06	00:00:32 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-09T09:27:13	552131615300	Cristhiane Machado (1040)	answered	00:00:17	00:07:44 0.00	Terminated by 552131615300
2024-07-09T09:27:13	552131615300	RG DESENPREF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPREF (8006) replaced by Cristhiane Machado (1040)
2024-07-09T09:26:51	552131615300	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-07-09T09:14:19	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:08	00:00:45 0.00	Terminated by Brunna Ramires (2012)
2024-07-09T09:09:07	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:07	00:01:30 0.00	Terminated by Leticia Moronha (2072)
2024-07-09T09:03:21	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:01:58 0.00	Terminated by Leticia Moronha (2072)
2024-07-09T09:01:39	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:09	00:01:24 0.00	Terminated by Leticia Moronha (2072)
2024-07-09T09:01:08	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-07-09T09:01:05	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-09T08:52:52	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:06	00:00:27 0.00	Terminated by Ariane Quintela (2080)
2024-07-09T08:46:01	Ariane Quintela (2080)	Rodrigo Cavalcante (2011)	answered	00:00:05	00:01:30 0.00	Terminated by Ariane Quintela (2080)
2024-07-09T08:14:19	5569992780045	IVR (8000)	answered	00:00:00	00:00:18 0.00	Terminated by 5569992780045
2024-07-08T17:28:32	Viven Ane Medeiros (2020)	Jair Genor Bevilaqua (2050)	unanswered	00:00:19	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-08T17:28:11	Viven Ane Medeiros (2020)	50	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-08T17:17:28	Viven Ane Medeiros (2020)	069981120262	answered	00:00:16	00:01:06 1.11	Terminated by Viven Ane Medeiros (2020)
2024-07-08T16:50:21	Rubis Junior (1011)	Ariane Quintela (2080)	answered	00:00:06	00:00:26 0.00	Terminated by Rubis Junior (1011)
2024-07-08T16:43:14	Gabriela Garcia da Silva (2021)	Ariane Quintela (2080)	answered	00:00:08	00:00:21 0.00	Terminated by Ariane Quintela (2080)
2024-07-08T16:39:39	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:03	00:00:24 0.00	Terminated by Rubis Junior (1011)
2024-07-08T16:38:15	5569992522812	Elivanete Vicente (2040)	answered	00:00:06	00:00:30 0.00	Terminated by 5569992522812
2024-07-08T16:38:14	5569992522812	Q Registro (8011)	answered	00:00:00	00:00:06 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-08T16:37:57	5569992522812	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-08T16:37:13	5569992522812	Elivanete Vicente (2040)	answered	00:00:15	00:00:15 0.00	Terminated by Elivanete Vicente (2040)
2024-07-08T16:37:13	5569992522812	Q Registro (8011)	answered	00:00:00	00:00:16 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-08T16:36:55	5569992522812	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-08T16:34:41	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:31 0.00	Terminated by Ariane Quintela (2080)
2024-07-08T16:24:23	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:19	00:00:49 0.00	Terminated by Rubis Junior (1011)
2024-07-08T16:14:36	Ariane Quintela (2080)	Rubis Junior (1011)	unanswered	00:00:07	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-07-08T16:14:01	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:04	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-07-08T15:11:04	Rubis Junior (1011)	06932168400	answered	00:00:15	00:07:36 7.59	Terminated by Rubis Junior (1011)
2024-07-08T15:17:25	Viven Ane Medeiros (2020)	PROTOCOLO (1000)	unanswered	00:00:14	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-08T15:17:04	Viven Ane Medeiros (2020)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-07-08T15:10:44	Rubis Junior (1011)	32168400	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-08T14:40:26	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:03	00:00:32 0.00	Terminated by Leticia Freitas (2000)
2024-07-08T14:36:07	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:04:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-08T14:29:21	5569984194146	Rodrigo Cavalcante (2011)	answered	00:00:05	00:09:36 0.00	Terminated by 5569984194146
2024-07-08T14:29:20	5569984194146	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:05 0.00	Q FiscalizaçãO (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-08T14:29:03	5569984194146	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-07-08T14:35:57	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-08T14:34:37	Gabriela Garcia da Silva (2021)	0216135516815	answered	00:00:01	00:01:07 1.12	Terminated by Gabriela Garcia da Silva (2021)
2024-07-08T14:32:46	Rubis Junior (1011)	069992881786	answered	00:00:37	00:00:07 0.12	Terminated by Rubis Junior (1011)
2024-07-08T14:31:46	Rubis Junior (1011)	069992881786	answered	00:00:39	00:00:15 0.25	Terminated by Rubis Junior (1011)
2024-07-08T14:28:40	Geisiele Moraes (1023)	Elivanete Vicente (2040)	answered	00:00:04	00:00:20 0.00	Terminated by Elivanete Vicente (2040)
2024-07-08T14:11:16	Bruna Ramires (2012)	06133149600	answered	00:00:10	00:03:09 3.14	Terminated by Brunna Ramires (2012)
2024-07-08T14:08:40	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:54 0.00	Terminated by Elivanete Vicente (2040)
2024-07-08T13:56:39	Gabriela Garcia da Silva (2021)	0216135516815	answered	00:00:01	00:04:46 4.76	Terminated by 0216135516815
2024-07-08T13:53:29	5569992110985	Daniela Sales (1032)	answered	00:00:06	00:01:09 0.00	Terminated by 5569992110985
2024-07-08T13:53:28	5569992110985	Q Cobrança (8010)	answered	00:00:00	00:00:07 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-08T13:53:06	5569992110985	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-08T13:50:30	Leticia Freitas (2000)	VMail (2021)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-07-08T13:50:09	Leticia Freitas (2000)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)

2024-07-08T13:45:54	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:10	00:00:05 0.00	Terminated by Elivanete Vicente (2040)
2024-07-08T13:44:23	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:09 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-08T13:44:13	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-08T13:43:56	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:00:08 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-08T13:21:17	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:02	00:00:51 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-08T13:15:21	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:06	00:01:52 0.00	Terminated by Ariane Quintela (2080)
2024-07-08T13:05:09	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:04	00:01:13 0.00	Terminated by Rubis Junior (1011)
2024-07-08T11:53:07	Viven Ane Medeiros (2020)	Rubis Junior (1011)	answered	00:00:03	00:01:19 0.00	Terminated by Rubis Junior (1011)
2024-07-08T11:51:27	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:03	00:01:18 0.00	Terminated by Rubis Junior (1011)
2024-07-08T11:40:50	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:09 0.00	Terminated by Ariane Quintela (2080)
2024-07-08T11:36:28	Leticia Freitas (2000)	Leticia Moronha (2072)	unanswered	00:00:07	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-07-08T11:31:58	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:53 0.00	Terminated by Elivanete Vicente (2040)
2024-07-08T11:28:50	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-07-08T11:04:16	556999213350	Daniela Sales (1032)	answered	00:00:04	00:04:28 0.00	Terminated by Daniela Sales (1032)
2024-07-08T11:04:15	556999213350	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-08T11:03:49	556999213350	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-08T10:44:18	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:06	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-07-08T10:38:44	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-07-08T10:33:48	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:19	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-08T10:31:33	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:05	00:00:47 0.00	Terminated by Rubis Junior (1011)
2024-07-08T10:27:07	556992747995	Lidia Fernandes (3020)	answered	00:00:06	00:02:20 0.00	Terminated by Lidia Fernandes (3020)
2024-07-08T10:26:49	556992747995	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Lidia Fernandes (3020)
2024-07-08T10:28:02	Ariane Quintela (2080)	Gabriela Garcia da Silva (2021)	answered	00:00:10	00:01:17 0.00	Terminated by Ariane Quintela (2080)
2024-07-08T10:25:53	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:12	00:01:19 0.00	Terminated by Ariane Quintela (2080)
2024-07-08T10:24:40	556992747995	Lidia Fernandes (3020)	answered	00:00:12	00:00:32 0.00	Terminated by 556992747995
2024-07-08T10:24:12	556992747995	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by Lidia Fernandes (3020)
2024-07-08T10:21:43	Bruna Ramires (2012)	06133149600	answered	00:00:07	00:00:41 0.68	Terminated by Bruna Ramires (2012)
2024-07-08T10:21:48	556992747995	IVR (8000)	answered	00:00:00	00:00:32 0.00	Terminated by 556992747995
2024-07-08T10:20:16	556992747995	IVR (8000)	answered	00:00:01	00:01:11 0.00	Terminated by 556992747995
2024-07-08T10:12:43	Leticia Moronha (2072)	Lidia Fernandes (3020)	answered	00:00:10	00:00:59 0.00	Terminated by Leticia Moronha (2072)
2024-07-08T10:10:28	Lidia Fernandes (3020)	Leticia Moronha (2072)	unanswered	00:00:17	00:00:00 0.00	Terminated by Lidia Fernandes (3020)
2024-07-08T10:08:45	Leticia Moronha (2072)	Lidia Fernandes (3020)	unanswered	00:00:14	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-08T10:08:45	Leticia Moronha (2072)	Diego Kroin (3010)	unanswered	00:00:00	00:00:00 0.00	Forwarded to Lidia Fernandes (3020)
2024-07-08T10:05:58	Leticia Moronha (2072)	Leticia Moronha (2072)	answered	00:00:06	00:00:54 0.00	Terminated by Leticia Moronha (2072)
2024-07-08T09:59:50	556992747995	Elivanete Vicente (2040)	answered	00:00:02	00:00:07 0.00	Terminated by 556992747995
2024-07-08T09:59:50	556992747995	Q Registro (8011)	answered	00:00:00	00:00:02 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-08T09:59:35	556992747995	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-08T09:52:39	556992747995	Daniela Sales (1032)	answered	00:00:04	00:01:32 0.00	Terminated by 556992747995
2024-07-08T09:52:39	556992747995	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-08T09:52:19	556992747995	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-08T09:51:44	556992747995	Rodrigo Cavalcante (2011)	answered	00:00:03	00:00:13 0.00	Terminated by 556992747995
2024-07-08T09:51:43	556992747995	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:04 0.00	Q FiscalizaçãO (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-08T09:51:18	556992747995	IVR (8000)	answered	00:00:01	00:00:24 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-07-08T09:50:12	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:09	00:00:33 0.00	Terminated by Leticia Freitas (2000)
2024-07-08T09:42:04	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:09	00:00:27 0.00	Terminated by Cristhiane Machado (1040)
2024-07-08T09:33:16	Leonardo Marinho (1030)	Elivanete Vicente (2040)	answered	00:00:08	00:02:20 0.00	Terminated by Elivanete Vicente (2040)
2024-07-08T09:30:16	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:10	00:00:18 0.00	Terminated by Ariane Quintela (2080)
2024-07-08T09:26:41	Ariane Quintela (2080)	VMail (1052)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-07-08T09:26:20	Ariane Quintela (2080)	Carlos Filho (1052)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1052)
2024-07-08T09:23:47	556992747995	Elivanete Vicente (2040)	answered	00:00:07	00:00:01 0.00	Terminated by Elivanete Vicente (2040)
2024-07-08T09:23:46	556992747995	Q Registro (8011)	answered	00:00:00	00:00:08 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-08T09:23:09	556992747995	IVR (8000)	answered	00:00:01	00:00:36 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-08T09:15:54	Leonardo Marinho (1030)	Carlos Filho (1052)	answered	00:00:13	00:01:19 0.00	Terminated by Leonardo Marinho (1030)
2024-07-08T09:00:40	Geisiele Moraes (1023)	Ariane Quintela (2080)	answered	00:00:08	00:00:36 0.00	Terminated by Ariane Quintela (2080)
2024-07-08T08:37:21	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:02:52 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-08T08:35:33	Ariane Quintela (2080)	069984732356	answered	00:00:08	00:02:13 2.21	Terminated by Ariane Quintela (2080)

2024-07-08T08:29:19	556135516815	Viven Ane Medeiros (2020)	answered	00:00:00	00:07:54 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-08T08:29:00	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:11	00:00:08 0.00	Viven Ane Medeiros (2020) was joined
2024-07-08T08:28:49	556135516815	Leticia Freitas (2000)	answered	00:00:00	00:00:30 0.00	Leticia Freitas (2000) replaced by Viven Ane Medeiros (2020)
2024-07-08T08:28:31	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:04	00:00:14 0.00	Leticia Freitas (2000) was joined
2024-07-08T08:27:52	556135516815	PROTOCOLO (1000)	answered	00:00:10	00:00:47 0.00	PROTOCOLO (1000) replaced by Leticia Freitas (2000)
2024-07-08T08:27:15	556135516815	IVR (8007)	answered	00:00:07	00:00:37 0.00	IVR (8007) replaced by PROTOCOLO (1000)
2024-07-08T08:27:06	556135516815	IVR (8000)	answered	00:00:00	00:00:09 0.00	IVR (8000) replaced by IVR (8007)
2024-07-08T08:33:07	5569992806961	Daniela Sales (1032)	answered	00:00:05	00:02:34 0.00	Terminated by Daniela Sales (1032)
2024-07-08T08:33:06	5569992806961	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-08T08:32:37	5569992806961	IVR (8000)	answered	00:00:01	00:00:28 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-08T08:30:08	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:04	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-07-08T08:29:14	556332121952	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by 556332121952
2024-07-08T08:29:01	Daniela Sales (1032)	VMail (2072)	answered	00:00:00	00:00:13 0.00	VMail (2072) was joined
2024-07-08T08:28:40	Daniela Sales (1032)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-07-08T08:28:04	556332121952	Daniela Sales (1032)	answered	00:00:04	00:01:06 0.00	Daniela Sales (1032) replaced by VMail (2072)
2024-07-08T08:28:04	556332121952	RG COBRANÇA (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÇA (8004) replaced by Daniela Sales (1032)
2024-07-08T08:27:24	556332121952	IVR (8000)	answered	00:00:00	00:00:40 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-07-08T08:26:27	556135516815	VMail (2040)	answered	00:00:00	00:00:34 0.00	Terminated by 556135516815
2024-07-08T08:26:06	556135516815	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-07-08T08:25:33	556135516815	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-07-08T08:24:40	556135516815	Elivanete Vicente (2040)	unanswered	00:00:03	00:00:00 0.00	Failed Canceled
2024-07-08T08:24:23	556135516815	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-07-05T16:18:01	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:00:16 0.00	Terminated by Cristhiane Machado (1040)
2024-07-05T15:41:07	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:19 0.00	Terminated by Elivanete Vicente (2040)
2024-07-05T15:31:31	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:01:25 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-05T15:03:03	5569992610485	Rodrigo Cavalcante (2011)	answered	00:00:14	00:03:32 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-07-05T15:03:03	5569992610485	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:14 0.00	Q Fiscalizaç�o (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-05T15:02:44	5569992610485	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-07-05T14:17:56	Bruna Ramires (2012)	06133149600	answered	00:00:10	00:01:32 1.53	Terminated by Bruna Ramires (2012)
2024-07-05T14:06:41	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:09	00:00:28 0.00	Terminated by Cristhiane Machado (1040)
2024-07-05T13:44:09	Gabriela Garcia da Silva (2021)	08009789002	answered	00:00:04	00:12:09 12.16	Terminated by 08009789002
2024-07-05T13:53:01	Cristhiane Machado (1040)	VMail (2021)	answered	00:00:00	00:00:05 0.00	Terminated by Cristhiane Machado (1040)
2024-07-05T13:52:40	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-07-05T13:51:16	Elivanete Vicente (2040)	VMail (2021)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-07-05T13:50:55	Elivanete Vicente (2040)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-07-05T13:47:58	Leonardo Marinho (1030)	Elivanete Vicente (2040)	answered	00:00:03	00:00:10 0.00	Terminated by Elivanete Vicente (2040)
2024-07-05T13:43:55	Gabriela Garcia da Silva (2021)	0800978	unanswered	00:00:02	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-05T11:58:52	Geisiele Moraes (1023)	Gabriela Garcia da Silva (2021)	answered	00:00:09	00:00:12 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-05T11:48:26	5569993404143	Leonardo Marinho (1030)	answered	00:00:00	00:02:27 0.00	Terminated by 5569993404143
2024-07-05T11:48:22	Daniela Sales (1032)	Leonardo Marinho (1030)	answered	00:00:02	00:00:02 0.00	Leonardo Marinho (1030) was joined
2024-07-05T11:47:25	5569993404143	Daniela Sales (1032)	answered	00:00:06	00:00:55 0.00	Daniela Sales (1032) replaced by Leonardo Marinho (1030)
2024-07-05T11:46:57	5569993404143	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by Daniela Sales (1032)
2024-07-05T11:26:40	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:00:16 0.00	Terminated by Ariane Quintela (2080)
2024-07-05T11:11:03	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:34 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-05T10:25:10	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:09	00:03:07 0.00	Terminated by Bruna Ramires (2012)
2024-07-05T10:16:52	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:08	00:00:40 0.00	Terminated by Leticia Moronha (2072)
2024-07-05T10:16:49	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-05T10:09:17	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:04	00:00:50 0.00	Terminated by Cristhiane Machado (1040)
2024-07-05T09:57:16	5569981014829	Geisiele Moraes (1023)	answered	00:00:00	00:07:48 0.00	Terminated by Geisiele Moraes (1023)
2024-07-05T09:56:41	Elivanete Vicente (2040)	Geisiele Moraes (1023)	answered	00:00:07	00:00:28 0.00	Geisiele Moraes (1023) was joined
2024-07-05T09:55:14	5569981014829	Elivanete Vicente (2040)	answered	00:00:02	00:01:59 0.00	Elivanete Vicente (2040) replaced by Geisiele Moraes (1023)
2024-07-05T09:55:14	5569981014829	Q Registro (8011)	answered	00:00:00	00:00:02 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-05T09:54:58	5569981014829	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-05T09:54:46	5569981014829	VMail (5000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569981014829
2024-07-05T09:54:45	5569981014829	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-05T09:54:35	5569981014829	VMail (5000)	answered	00:00:00	00:00:10 0.00	VMail (5000) replaced by CRCRO (5000)



2024-07-05T09:54:35	5569981014829	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-05T09:54:23	5569981014829	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-07-05T09:54:02	5569981014829	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-05T09:53:28	5569981014829	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-05T09:40:12	5569993234382	Leonardo Marinho (1030)	answered	00:00:03	00:01:14 0.00	Terminated by 5569993234382
2024-07-05T09:39:41	5569993234382	Q Cobrança (8010)	answered	00:00:00	00:00:33 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-07-05T09:39:21	5569993234382	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-05T09:38:01	5569993234382	VMail (1032)	answered	00:00:00	00:00:42 0.00	Terminated by 5569993234382
2024-07-05T09:37:39	Elivanete Vicente (2040)	VMail (1032)	answered	00:00:00	00:00:22 0.00	VMail (1032) was joined
2024-07-05T09:37:18	Elivanete Vicente (2040)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-07-05T09:36:44	5569993234382	Elivanete Vicente (2040)	answered	00:00:03	00:01:14 0.00	Elivanete Vicente (2040) replaced by VMail (1032)
2024-07-05T09:36:44	5569993234382	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-05T09:36:26	5569993234382	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-05T09:35:52	5569993234382	IVR (8000)	unanswered	00:00:01	00:00:00 0.00	Terminated by 5569993234382
2024-07-05T09:35:16	5569993234382	VMail (1000)	answered	00:00:00	00:00:28 0.00	Terminated by VMail (1000)
2024-07-05T09:34:54	5569993234382	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-05T09:34:21	5569993234382	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-05T09:34:18	Jair Genor Bevilaqua (2050)	Carlos Filho (1052)	answered	00:00:11	00:00:36 0.00	Terminated by Carlos Filho (1052)
2024-07-05T09:34:11	5569993234382	RG DESENPOR (8006)	unanswered	00:00:01	00:00:00 0.00	Failed Canceled
2024-07-05T09:33:45	5569993234382	IVR (8000)	answered	00:00:01	00:00:26 0.00	IVR (8000) replaced by RG DESENPOR (8006)
2024-07-05T08:55:44	556133149400	Leonardo Marinho (1030)	answered	00:00:00	00:01:30 0.00	Terminated by Leonardo Marinho (1030)
2024-07-05T08:55:33	Elivanete Vicente (2040)	Leonardo Marinho (1030)	answered	00:00:03	00:00:08 0.00	Leonardo Marinho (1030) was joined
2024-07-05T08:54:53	556133149400	Elivanete Vicente (2040)	answered	00:00:03	00:00:48 0.00	Elivanete Vicente (2040) replaced by Leonardo Marinho (1030)
2024-07-05T08:54:53	556133149400	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-07-05T08:54:00	556133149400	IVR (8000)	answered	00:00:01	00:00:52 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-07-05T08:54:50	5569992297522	Daniela Sales (1032)	answered	00:00:15	00:01:39 0.00	Terminated by Daniela Sales (1032)
2024-07-05T08:54:50	5569992297522	RG COBRANÇA (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÇA (8004) replaced by Daniela Sales (1032)
2024-07-05T08:54:01	5569992297522	IVR (8000)	answered	00:00:00	00:00:49 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-07-05T08:50:09	Viven Ane Medeiros (2020)	06933096003	answered	00:00:16	00:05:06 5.10	Terminated by Viven Ane Medeiros (2020)
2024-07-05T08:51:28	556332121952	VMail (1000)	answered	00:00:00	00:00:10 0.00	Terminated by 556332121952
2024-07-05T08:51:07	556332121952	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-05T08:50:36	556332121952	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-05T08:46:10	Viven Ane Medeiros (2020)	06933096199	answered	00:00:15	00:03:27 3.45	Terminated by Viven Ane Medeiros (2020)
2024-07-05T08:38:00	Leonardo Marinho (1030)	06133149600	answered	00:00:08	00:11:18 11.30	Terminated by Leonardo Marinho (1030)
2024-07-05T08:40:54	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:10	00:01:05 0.00	Terminated by Cristhiane Machado (1040)
2024-07-05T08:25:35	Leonardo Marinho (1030)	069992586722	answered	00:00:11	00:00:57 0.95	Terminated by Leonardo Marinho (1030)
2024-07-04T16:49:44	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:38 0.00	Terminated by Leticia Moronha (2072)
2024-07-04T16:45:29	Leticia Moronha (2072)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-07-04T16:45:08	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-07-04T16:35:34	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:18 0.00	Terminated by Leticia Moronha (2072)
2024-07-04T16:32:42	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:09	00:00:58 0.00	Terminated by Leticia Moronha (2072)
2024-07-04T16:30:58	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:20	00:00:17 0.00	Terminated by Elivanete Vicente (2040)
2024-07-04T16:15:58	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:00:24 0.00	Terminated by Cristhiane Machado (1040)
2024-07-04T15:30:47	Bruna Ramires (2012)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:14 0.00	Terminated by Bruna Ramires (2012)
2024-07-04T15:29:28	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:07	00:00:06 0.00	Terminated by Rubis Junior (1011)
2024-07-04T15:19:35	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:00:39 0.00	Terminated by Ariane Quintela (2080)
2024-07-04T15:14:41	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:04	00:01:59 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-04T15:09:52	556932243721	Daniela Sales (1032)	answered	00:00:00	00:02:03 0.00	Terminated by 556932243721
2024-07-04T15:09:38	Rodrigo Cavalcante (2011)	Daniela Sales (1032)	answered	00:00:05	00:00:10 0.00	Daniela Sales (1032) was joined
2024-07-04T15:06:12	556932243721	Rodrigo Cavalcante (2011)	answered	00:00:12	00:03:28 0.00	Rodrigo Cavalcante (2011) replaced by Daniela Sales (1032)
2024-07-04T15:06:11	556932243721	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:12 0.00	Q Fiscalizaç�o (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-04T15:05:55	556932243721	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-07-04T15:02:24	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:07	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-07-04T14:50:02	5569981127072	Elivanete Vicente (2040)	answered	00:00:03	00:02:10 0.00	Terminated by Elivanete Vicente (2040)
2024-07-04T14:50:02	5569981127072	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-04T14:49:48	5569981127072	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by Q Registro (8011)

2024-07-04T14:49:36	5569981127072	VMail (5000)	answered	00:00:00	00:00:05	0.00	Terminated by 5569981127072
2024-07-04T14:49:36	5569981127072	CRCRO (5000)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (5000)
2024-07-04T14:49:25	5569981127072	VMail (5000)	answered	00:00:00	00:00:11	0.00	VMail (5000) replaced by CRCRO (5000)
2024-07-04T14:49:25	5569981127072	CRCRO (5000)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (5000)
2024-07-04T14:49:14	5569981127072	VMail (1000)	answered	00:00:00	00:00:11	0.00	VMail (1000) replaced by CRCRO (5000)
2024-07-04T14:48:52	5569981127072	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-07-04T14:48:17	5569981127072	IVR (8000)	answered	00:00:01	00:00:34	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-04T14:23:24	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:05	00:01:03	0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-04T14:09:01	554137781700	Rodrigo Cavalcante (2011)	answered	00:00:13	00:02:18	0.00	Terminated by Rodrigo Cavalcante (2011)
2024-07-04T14:08:30	554137781700	RG FISCALIZAÃ#fO (8005)	answered	00:00:31	00:00:00	0.00	RG FISCALIZAÃ#fO (8005) replaced by Rodrigo Cavalcante (2011)
2024-07-04T14:07:39	554137781700	IVR (8000)	answered	00:00:01	00:00:49	0.00	IVR (8000) replaced by RG FISCALIZAÃ#fO (8005)
2024-07-04T13:50:22	554135277635	Rodrigo Cavalcante (2011)	answered	00:00:12	00:02:13	0.00	Terminated by 554135277635
2024-07-04T13:50:21	554135277635	Q FiscalizaÃ#fO (8009)	answered	00:00:00	00:00:12	0.00	Q FiscalizaÃ#fO (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-04T13:49:42	554135277635	IVR (8007)	answered	00:00:00	00:00:39	0.00	IVR (8007) replaced by Q FiscalizaÃ#fO (8009)
2024-07-04T13:48:58	554135277635	IVR (8000)	answered	00:00:00	00:00:44	0.00	IVR (8000) replaced by IVR (8007)
2024-07-04T13:44:25	Geisiele Moraes (1023)	VMail (2000)	answered	00:00:00	00:00:05	0.00	Terminated by Geisiele Moraes (1023)
2024-07-04T13:44:04	Geisiele Moraes (1023)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2000)
2024-07-04T13:42:36	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:10	00:00:58	0.00	Terminated by Leticia Moronha (2072)
2024-07-04T13:27:27	554137781700	IVR (8000)	answered	00:00:00	00:00:36	0.00	Terminated by 554137781700
2024-07-04T11:58:51	5569984480707	Q CobranÃ#a (8010)	unanswered	00:00:00	00:00:51	0.00	Terminated by 5569984480707
2024-07-04T11:58:28	5569984480707	IVR (8000)	answered	00:00:01	00:00:22	0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-07-04T11:58:54	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:00:29	0.00	Terminated by Ariane Quintela (2080)
2024-07-04T11:43:51	Daniela Sales (1032)	069984167668	answered	00:00:40	00:00:20	0.34	Terminated by Daniela Sales (1032)
2024-07-04T11:12:48	5569993149839	Rodrigo Cavalcante (2011)	answered	00:00:07	00:10:22	0.00	Terminated by 5569993149839
2024-07-04T11:12:48	5569993149839	Q FiscalizaÃ#fO (8009)	answered	00:00:00	00:00:07	0.00	Q FiscalizaÃ#fO (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-04T11:12:28	5569993149839	IVR (8000)	answered	00:00:01	00:00:19	0.00	IVR (8000) replaced by Q FiscalizaÃ#fO (8009)
2024-07-04T11:05:18	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:00:39	0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-04T11:04:03	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:04	00:00:55	0.00	Terminated by Ariane Quintela (2080)
2024-07-04T10:42:22	5583999307469	Daniela Sales (1032)	answered	00:00:08	00:03:48	0.00	Terminated by Daniela Sales (1032)
2024-07-04T10:42:22	5583999307469	Q CobranÃ#a (8010)	answered	00:00:00	00:00:08	0.00	Q CobranÃ#a (8010) replaced by Daniela Sales (1032)
2024-07-04T10:42:00	5583999307469	IVR (8000)	answered	00:00:00	00:00:21	0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-07-04T10:45:49	5523232121952	VMail (1000)	answered	00:00:00	00:00:09	0.00	Terminated by 5523232121952
2024-07-04T10:45:28	5523232121952	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-07-04T10:44:53	5523232121952	IVR (8000)	answered	00:00:00	00:00:35	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-04T10:34:16	5569992534228	Daniela Sales (1032)	answered	00:00:04	00:06:56	0.00	Terminated by 5569992534228
2024-07-04T10:34:15	5569992534228	Q CobranÃ#a (8010)	answered	00:00:00	00:00:04	0.00	Q CobranÃ#a (8010) replaced by Daniela Sales (1032)
2024-07-04T10:33:53	5569992534228	IVR (8000)	answered	00:00:01	00:00:21	0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-07-04T10:34:32	Ariane Quintela (2080)	069981460120	answered	00:00:36	00:00:02	0.03	Terminated by Ariane Quintela (2080)
2024-07-04T10:32:58	5569992534228	VMail (1000)	answered	00:00:00	00:00:38	0.00	Terminated by VMail (1000)
2024-07-04T10:32:37	5569992534228	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-07-04T10:32:03	5569992534228	IVR (8000)	answered	00:00:00	00:00:34	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-04T10:02:44	5569992381478	Daniela Sales (1032)	answered	00:00:05	00:01:03	0.00	Terminated by 5569992381478
2024-07-04T10:02:44	5569992381478	Q CobranÃ#a (8010)	answered	00:00:00	00:00:05	0.00	Q CobranÃ#a (8010) replaced by Daniela Sales (1032)
2024-07-04T10:02:21	5569992381478	IVR (8000)	answered	00:00:01	00:00:21	0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-07-04T09:57:40	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:04	0.00	Terminated by Ariane Quintela (2080)
2024-07-04T09:57:37	Ariane Quintela (2080)	040040001	unanswered	00:00:04	00:00:00	0.00	Busy, forwarded to PBX
2024-07-04T09:55:12	Ariane Quintela (2080)	069981460006	answered	00:00:07	00:00:15	0.24	Terminated by Ariane Quintela (2080)
2024-07-04T09:54:18	Ariane Quintela (2080)	069981460120	unanswered	00:00:37	00:00:00	0.00	Terminated by Ariane Quintela (2080)
2024-07-04T09:48:15	5569993626069	Lidia Fernandes (3020)	answered	00:00:11	00:02:33	0.00	Terminated by 5569993626069
2024-07-04T09:47:14	5569993626069	Q CobranÃ#a (8010)	answered	00:00:00	00:01:11	0.00	Q CobranÃ#a (8010) replaced by Lidia Fernandes (3020)
2024-07-04T09:46:55	5569993626069	IVR (8000)	answered	00:00:01	00:00:18	0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-07-04T09:39:07	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:55	0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-04T09:35:50	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:32	0.00	Terminated by Leticia Moronha (2072)
2024-07-04T09:32:59	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:59	0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-04T09:20:49	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:06	00:01:11	0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-04T09:19:19	Bruna Ramires (2012)	Rubis Junior (1011)	answered	00:00:17	00:00:22	0.00	Terminated by Rubis Junior (1011)

2024-07-04T09:16:51	5569993752604	Daniela Sales (1032)	answered	00:00:07	00:02:21 0.00	Terminated by 5569993752604
2024-07-04T09:16:51	5569993752604	Q Cobrança (8010)	answered	00:00:00	00:00:07 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-04T09:16:31	5569993752604	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-04T09:02:47	Gabriela Garcia da Silva (2021)	0216135516815	answered	00:00:02	00:02:07 2.12	Terminated by Gabriela Garcia da Silva (2021)
2024-07-04T09:01:36	Gabriela Garcia da Silva (2021)	0216135516815	answered	00:00:03	00:00:32 0.53	Terminated by 0216135516815
2024-07-04T09:01:12	Gabriela Garcia da Silva (2021)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-04T08:59:50	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:32 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-04T08:49:27	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-07-04T08:40:43	5569993573936	Daniela Sales (1032)	answered	00:00:05	00:02:29 0.00	Terminated by Daniela Sales (1032)
2024-07-04T08:40:43	5569993573936	RG COBRANÇA (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÇA (8004) replaced by Daniela Sales (1032)
2024-07-04T08:39:53	5569993573936	IVR (8000)	answered	00:00:00	00:00:50 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-07-04T08:36:35	Leticia Moronha (2072)	0216133149624	answered	00:00:09	00:01:58 1.97	Terminated by Leticia Moronha (2072)
2024-07-04T08:36:15	Leticia Moronha (2072)	0213314	unanswered	00:00:02	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-04T08:20:14	Ariane Quintela (2080)	VMail (2020)	answered	00:00:00	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-07-04T08:19:53	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-07-03T17:17:42	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-03T17:17:21	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-07-03T16:52:32	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:11	00:00:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-03T16:51:44	Rubis Junior (1011)	Leticia Moronha (2072)	answered	00:00:05	00:00:39 0.00	Terminated by Leticia Moronha (2072)
2024-07-03T16:44:59	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:07	00:00:39 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-03T16:44:50	Viven Ane Medeiros (2020)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-03T16:44:29	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-07-03T16:42:20	Viven Ane Medeiros (2020)	Lidia Fernandes (3020)	answered	00:00:09	00:01:53 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-03T16:42:20	Viven Ane Medeiros (2020)	Diego Kroin (3010)	unanswered	00:00:00	00:00:00 0.00	Forwarded to Lidia Fernandes (3020)
2024-07-03T16:37:58	5569984194146	Elivanete Vicente (2040)	answered	00:00:03	00:03:24 0.00	Terminated by 5569984194146
2024-07-03T16:37:58	5569984194146	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-03T16:37:41	5569984194146	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-03T16:18:28	5569984215152	Leonardo Marinho (1030)	answered	00:00:17	00:11:13 0.00	Terminated by Leonardo Marinho (1030)
2024-07-03T16:17:58	5569984215152	Q Cobrança (8010)	answered	00:00:00	00:00:47 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-07-03T16:17:36	5569984215152	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-03T16:28:18	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:01:25 0.00	Terminated by Elivanete Vicente (2040)
2024-07-03T16:26:29	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:05	00:01:49 0.00	Terminated by Leticia Moronha (2072)
2024-07-03T15:52:53	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:05	00:00:07 0.00	Terminated by Cristhiane Machado (1040)
2024-07-03T15:52:26	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:14 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-03T15:47:47	Leticia Moronha (2072)	Rubis Junior (1011)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-03T15:38:50	Bruna Ramires (2012)	06133149600	answered	00:00:07	00:06:27 6.45	Terminated by Brunna Ramires (2012)
2024-07-03T15:39:21	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:14	00:00:05 0.00	Terminated by Rubis Junior (1011)
2024-07-03T15:37:45	Leonardo Marinho (1030)	Cristhiane Machado (1040)	unanswered	00:00:06	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-07-03T15:19:50	Bruna Ramires (2012)	VMail (1040)	answered	00:00:00	00:00:05 0.00	Terminated by Brunna Ramires (2012)
2024-07-03T15:19:29	Bruna Ramires (2012)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-07-03T15:19:08	Bruna Ramires (2012)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Brunna Ramires (2012)
2024-07-03T15:18:47	Bruna Ramires (2012)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-07-03T15:12:45	Viven Ane Medeiros (2020)	06135516815	answered	00:00:02	00:04:29 4.48	Terminated by 06135516815
2024-07-03T15:16:06	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:04	00:00:43 0.00	Terminated by Cristhiane Machado (1040)
2024-07-03T15:11:47	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:41 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-03T15:08:58	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:07	00:00:14 0.00	Terminated by Rubis Junior (1011)
2024-07-03T15:08:04	556332121952	VMail (1000)	answered	00:00:00	00:00:19 0.00	Terminated by 556332121952
2024-07-03T15:07:43	556332121952	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-03T15:07:07	556332121952	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-03T15:05:50	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:00:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-03T15:04:02	Gabriela Garcia da Silva (2021)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-03T15:03:41	Gabriela Garcia da Silva (2021)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-07-03T14:50:31	5569984194146	Rodrigo Cavalcante (2011)	answered	00:00:14	00:07:06 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-07-03T14:50:31	5569984194146	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:14 0.00	Q FiscalizaçãO (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-03T14:50:11	5569984194146	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-07-03T14:54:48	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:03	00:00:52 0.00	Terminated by Viven Ane Medeiros (2020)

2024-07-03T14:48:07	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:06	00:00:33 0.00	Terminated by Leonardo Marinho (1030)
2024-07-03T14:47:37	Cristhiane Machado (1040)	Leonardo Marinho (1030)	answered	00:00:04	00:00:15 0.00	Terminated by Leonardo Marinho (1030)
2024-07-03T14:41:22	Cristhiane Machado (1040)	VMail (2020)	answered	00:00:00	00:00:05 0.00	Terminated by Cristhiane Machado (1040)
2024-07-03T14:41:01	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-07-03T14:22:40	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:10	00:01:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-03T14:14:22	Leticia Moronha (2072)	Ariane Quintela (2080)	unanswered	00:00:12	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-03T14:14:16	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-03T14:04:37	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:42 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-03T13:55:18	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:10	00:00:12 0.00	Terminated by Cristhiane Machado (1040)
2024-07-03T13:21:22	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:04:55 0.00	Terminated by Diego Kroin (3010)
2024-07-03T13:24:37	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:22 0.00	Terminated by Cristhiane Machado (1040)
2024-07-03T13:24:04	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-07-03T13:23:43	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-07-03T12:00:27	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-07-03T11:59:55	Cristhiane Machado (1040)	069992785511	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-07-03T11:59:49	Gabriela Garcia da Silva (2021)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:22 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-03T11:38:15	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:11	00:00:12 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-03T11:32:05	Viven Ane Medeiros (2020)	069992022386	answered	00:00:37	00:00:06 0.11	Terminated by Viven Ane Medeiros (2020)
2024-07-03T11:30:06	Viven Ane Medeiros (2020)	Rubis Junior (1011)	answered	00:00:19	00:01:27 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-03T11:21:05	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:05	00:00:37 0.00	Terminated by Ariane Quintela (2080)
2024-07-03T11:19:28	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:16	00:00:32 0.00	Terminated by Leonardo Marinho (1030)
2024-07-03T11:19:24	Leonardo Marinho (1030)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leonardo Marinho (1030)
2024-07-03T11:12:46	5569993752604	Daniela Sales (1032)	answered	00:00:07	00:01:52 0.00	Terminated by Daniela Sales (1032)
2024-07-03T11:12:46	5569993752604	Q Cobrança (8010)	answered	00:00:00	00:00:07 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-03T11:12:26	5569993752604	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-03T11:11:29	Gabriela Garcia da Silva (2021)	Daniela Sales (1032)	answered	00:00:06	00:00:55 0.00	Terminated by Daniela Sales (1032)
2024-07-03T11:11:41	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:07	00:00:35 0.00	Terminated by Ariane Quintela (2080)
2024-07-03T11:11:18	Carlos Filho (1052)	Ariane Quintela (2080)	answered	00:00:07	00:00:13 0.00	Terminated by Ariane Quintela (2080)
2024-07-03T11:07:37	Leonardo Marinho (1030)	06999209478	answered	00:00:12	00:03:04 3.06	Terminated by Leonardo Marinho (1030)
2024-07-03T11:09:05	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-07-03T11:07:22	Leonardo Marinho (1030)	0699	unanswered	00:00:02	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-07-03T11:07:14	Leonardo Marinho (1030)	069999	unanswered	00:00:01	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-07-03T11:06:04	556999209478	Leonardo Marinho (1030)	answered	00:00:00	00:00:48 0.00	Terminated by 556999209478
2024-07-03T11:06:00	Daniela Sales (1032)	Leonardo Marinho (1030)	answered	00:00:03	00:00:02 0.00	Leonardo Marinho (1030) was joined
2024-07-03T11:00:43	556999209478	Daniela Sales (1032)	answered	00:00:05	00:05:16 0.00	Daniela Sales (1032) replaced by Leonardo Marinho (1030)
2024-07-03T11:00:43	556999209478	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-03T11:00:19	556999209478	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-03T11:02:48	Viven Ane Medeiros (2020)	Rubis Junior (1011)	answered	00:00:06	00:01:18 0.00	Terminated by Rubis Junior (1011)
2024-07-03T10:57:18	5569985040207	Daniela Sales (1032)	answered	00:00:04	00:02:51 0.00	Terminated by 5569985040207
2024-07-03T10:57:18	5569985040207	RG COBRANÇA (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÇA (8004) replaced by Daniela Sales (1032)
2024-07-03T10:56:39	5569985040207	IVR (8000)	answered	00:00:01	00:00:38 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-07-03T10:59:06	556999209478	VMail (1030)	answered	00:00:00	00:00:52 0.00	Terminated by 556999209478
2024-07-03T10:58:51	Cristhiane Machado (1040)	VMail (1030)	answered	00:00:00	00:00:14 0.00	VMail (1030) was joined
2024-07-03T10:58:30	Cristhiane Machado (1040)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-07-03T10:57:41	556999209478	Cristhiane Machado (1040)	answered	00:00:10	00:01:14 0.00	Cristhiane Machado (1040) replaced by VMail (1030)
2024-07-03T10:57:41	556999209478	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-07-03T10:57:09	556999209478	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-07-03T10:56:40	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:08	00:00:26 0.00	Terminated by Leticia Moronha (2072)
2024-07-03T10:54:08	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:10 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-03T10:53:34	556999209478	IVR (8000)	answered	00:00:00	00:00:08 0.00	Terminated by 556999209478
2024-07-03T10:52:48	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:11	00:00:18 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-03T10:50:26	Ariane Quintela (2080)	VMail (1052)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-07-03T10:50:05	Ariane Quintela (2080)	Carlos Filho (1052)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1052)
2024-07-03T10:44:46	556984811101	Leonardo Marinho (1030)	answered	00:00:00	00:03:56 0.00	Terminated by Leonardo Marinho (1030)
2024-07-03T10:44:41	Daniela Sales (1032)	Leonardo Marinho (1030)	answered	00:00:02	00:00:02 0.00	Leonardo Marinho (1030) was joined
2024-07-03T10:40:58	556984811101	Daniela Sales (1032)	answered	00:00:05	00:03:42 0.00	Daniela Sales (1032) replaced by Leonardo Marinho (1030)

2024-07-03T10:40:58	5569984811101	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-03T10:40:38	5569984811101	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-03T10:43:39	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:20 0.00	Terminated by Leticia Freitas (2000)
2024-07-03T10:40:32	5569992748183	Elivanete Vicente (2040)	answered	00:00:09	00:02:46 0.00	Terminated by Elivanete Vicente (2040)
2024-07-03T10:40:23	5569992748183	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-07-03T10:34:57	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-07-03T10:30:55	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:07	00:01:47 0.00	Terminated by Leticia Moronha (2072)
2024-07-03T10:29:50	Gabriela Garcia da Silva (2021)	Daniela Sales (1032)	answered	00:00:06	00:00:22 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-03T10:26:53	Rubis Junior (1011)	069992269955	answered	00:00:23	00:00:36 0.61	Terminated by Rubis Junior (1011)
2024-07-03T10:20:37	Gabriela Garcia da Silva (2021)	08009789001	answered	00:00:04	00:05:36 5.60	Terminated by 08009789001
2024-07-03T10:20:17	Gabriela Garcia da Silva (2021)	02108009789001	unanswered	00:00:06	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-03T10:19:59	Gabriela Garcia da Silva (2021)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-03T10:16:24	Gabriela Garcia da Silva (2021)	Lidia Fernandes (3020)	answered	00:00:09	00:02:45 0.00	Terminated by Lidia Fernandes (3020)
2024-07-03T10:14:47	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:09	00:00:10 0.00	Terminated by Leticia Freitas (2000)
2024-07-03T10:07:16	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:04	00:00:20 0.00	Terminated by Ariane Quintela (2080)
2024-07-03T10:03:01	5569992760072	Daniela Sales (1032)	answered	00:00:05	00:02:28 0.00	Terminated by Daniela Sales (1032)
2024-07-03T10:03:01	5569992760072	RG COBRANÇA (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÇA (8004) replaced by Daniela Sales (1032)
2024-07-03T10:02:23	5569992760072	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-07-03T09:37:19	Rubis Junior (1011)	Ariane Quintela (2080)	answered	00:00:05	00:00:27 0.00	Terminated by Rubis Junior (1011)
2024-07-03T09:12:15	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:29 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-03T09:05:04	556934421300	Daniela Sales (1032)	answered	00:00:04	00:01:56 0.00	Terminated by Daniela Sales (1032)
2024-07-03T09:05:04	556934421300	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-03T09:04:43	556934421300	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-03T09:04:11	556934421300	IVR (8000)	answered	00:00:00	00:00:17 0.00	Terminated by 556934421300
2024-07-03T09:03:04	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-07-03T09:01:18	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:05	00:01:38 0.00	Terminated by Leticia Moronha (2072)
2024-07-03T09:01:09	Geisiele Moraes (1023)	07	unanswered	00:00:00	00:00:00 0.00	Terminated by Geisiele Moraes (1023)
2024-07-03T08:44:26	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:13	00:00:44 0.00	Terminated by Cristhiane Machado (1040)
2024-07-03T08:15:45	5569999460758	Leonardo Marinho (1030)	answered	00:00:03	00:06:04 0.00	Terminated by Leonardo Marinho (1030)
2024-07-03T08:15:15	5569999460758	Q Cobrança (8010)	answered	00:00:00	00:00:33 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-07-03T08:14:37	5569999460758	IVR (8000)	answered	00:00:01	00:00:37 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-03T08:05:45	5569999460758	Lidia Fernandes (3020)	answered	00:00:26	00:01:59 0.00	Terminated by Lidia Fernandes (3020)
2024-07-03T08:03:14	5569999460758	Q Cobrança (8010)	answered	00:00:00	00:02:56 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-07-03T08:02:52	5569999460758	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-03T07:59:58	5569999460758	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-07-02T16:35:57	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:12	00:01:26 0.00	Terminated by Bruna Ramires (2012)
2024-07-02T16:32:52	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:12	00:00:48 0.00	Terminated by Cristhiane Machado (1040)
2024-07-02T16:21:39	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:02:58 0.00	Terminated by Leticia Moronha (2072)
2024-07-02T16:13:17	Cristhiane Machado (1040)	069984919379	answered	00:00:05	00:00:17 0.28	Terminated by Cristhiane Machado (1040)
2024-07-02T16:12:26	Cristhiane Machado (1040)	069984919379	answered	00:00:06	00:00:33 0.55	Terminated by 069984919379
2024-07-02T16:01:13	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:07	00:00:45 0.00	Terminated by Cristhiane Machado (1040)
2024-07-02T16:01:14	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:09 0.00	Terminated by Elivanete Vicente (2040)
2024-07-02T15:56:15	Carlos Filho (1052)	Viven Ane Medeiros (2020)	answered	00:00:11	00:01:06 0.00	Terminated by Carlos Filho (1052)
2024-07-02T15:55:18	Carlos Filho (1052)	2	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-02T15:51:08	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:08	00:03:09 0.00	Terminated by Cristhiane Machado (1040)
2024-07-02T15:46:06	Ariane Quintela (2080)	Daniela Sales (1032)	answered	00:00:05	00:01:21 0.00	Terminated by Ariane Quintela (2080)
2024-07-02T15:45:57	Ariane Quintela (2080)	VMail (1031)	answered	00:00:00	00:00:01 0.00	Terminated by Ariane Quintela (2080)
2024-07-02T15:45:57	Ariane Quintela (2080)	Cintia Duarte (1031)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1031)
2024-07-02T15:23:35	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:19	00:00:35 0.00	Terminated by Leticia Freitas (2000)
2024-07-02T15:09:54	5569992036476	Rodrigo Cavalcante (2011)	answered	00:00:14	00:07:36 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-07-02T15:09:54	5569992036476	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:14 0.00	Q FiscalizaçãO (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-02T15:09:32	5569992036476	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-07-02T15:14:58	556999386172	Lidia Fernandes (3020)	answered	00:00:08	00:01:27 0.00	Terminated by 556999386172
2024-07-02T15:13:57	556999386172	Q Cobrança (8010)	answered	00:00:00	00:01:08 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-07-02T15:13:35	556999386172	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-02T14:56:28	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:17	00:00:09 0.00	Terminated by Leticia Moronha (2072)

2024-07-02T14:53:27	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:17	00:00:25 0.00	Terminated by Brunu Ramires (2012)
2024-07-02T14:52:52	Cristhiane Machado (1040)	12	answered	00:00:00	00:00:04 0.00	Target not found
2024-07-02T14:38:47	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:14 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-02T13:57:13	5569993980110	Daniela Sales (1032)	answered	00:00:06	00:03:03 0.00	Terminated by 5569993980110
2024-07-02T13:57:12	5569993980110	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-02T13:56:46	5569993980110	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-02T13:42:28	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:06	00:00:35 0.00	Terminated by Ariane Quintela (2080)
2024-07-02T13:09:23	5511910861192	VMail (1000)	answered	00:00:00	00:02:16 0.00	Terminated by 5511910861192
2024-07-02T13:09:02	5511910861192	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-02T13:08:33	5511910861192	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-02T13:08:50	Geisiele Moraes (1023)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Geisiele Moraes (1023)
2024-07-02T12:26:50	5569992302266	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-07-02T11:53:55	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:12	00:00:31 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-02T11:52:58	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:25 0.00	Terminated by Leticia Freitas (2000)
2024-07-02T11:50:50	Cristhiane Machado (1040)	VMail (2072)	answered	00:00:00	00:00:06 0.00	Terminated by Cristhiane Machado (1040)
2024-07-02T11:50:29	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-07-02T11:44:42	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:00:42 0.00	Terminated by Elivanete Vicente (2040)
2024-07-02T11:44:22	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:09	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-07-02T11:42:30	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:04	00:00:45 0.00	Terminated by Elivanete Vicente (2040)
2024-07-02T11:14:57	5569981483705	Daniela Sales (1032)	answered	00:00:06	00:02:44 0.00	Terminated by 5569981483705
2024-07-02T11:14:57	5569981483705	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-02T11:14:35	5569981483705	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-02T11:17:10	Viven Ane Medeiros (2020)	Geisiele Moraes (1023)	answered	00:00:05	00:00:16 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-02T11:16:34	Viven Ane Medeiros (2020)	VMail (1030)	answered	00:00:00	00:00:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-02T11:16:13	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-07-02T11:00:31	5569981103588	Daniela Sales (1032)	answered	00:00:05	00:03:37 0.00	Terminated by 5569981103588
2024-07-02T11:00:31	5569981103588	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-02T11:00:12	5569981103588	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-02T10:40:22	Leticia Freitas (2000)	VMail (9999)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-07-02T10:40:14	Bruna Ramires (2012)	Leticia Freitas (2000)	answered	00:00:04	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-07-02T10:22:39	5569992338887	Daniela Sales (1032)	answered	00:00:07	00:01:50 0.00	Terminated by Daniela Sales (1032)
2024-07-02T10:22:39	5569992338887	RG COBRANÇA (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÇA (8004) replaced by Daniela Sales (1032)
2024-07-02T10:21:51	5569992338887	IVR (8000)	answered	00:00:00	00:00:47 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-07-02T10:22:03	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:10	00:00:12 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-02T10:18:29	5569992844880	Daniela Sales (1032)	answered	00:00:08	00:01:00 0.00	Terminated by Daniela Sales (1032)
2024-07-02T10:18:29	5569992844880	Q Cobrança (8010)	answered	00:00:00	00:00:08 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-02T10:17:56	5569992844880	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-02T10:07:21	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:00:07 0.00	Terminated by Ariane Quintela (2080)
2024-07-02T09:44:38	Lidia Fernandes (3020)	Elivanete Vicente (2040)	answered	00:00:03	00:01:49 0.00	Terminated by Lidia Fernandes (3020)
2024-07-02T09:29:57	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:10	00:01:25 0.00	Terminated by Ariane Quintela (2080)
2024-07-02T09:14:54	556935362657	Elivanete Vicente (2040)	answered	00:00:03	00:02:40 0.00	Terminated by Elivanete Vicente (2040)
2024-07-02T09:14:54	556935362657	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-02T09:14:38	556935362657	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-02T09:12:55	5569993738228	Lidia Fernandes (3020)	answered	00:00:04	00:02:26 0.00	Terminated by Lidia Fernandes (3020)
2024-07-02T09:11:55	5569993738228	Q Cobrança (8010)	answered	00:00:00	00:01:04 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-07-02T09:11:33	5569993738228	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-02T09:11:27	5569981483705	Lidia Fernandes (3020)	answered	00:00:08	00:01:08 0.00	Terminated by Lidia Fernandes (3020)
2024-07-02T09:10:27	5569981483705	Q Cobrança (8010)	answered	00:00:00	00:01:08 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-07-02T09:10:04	5569981483705	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-02T08:59:57	5569984121519	Geisiele Moraes (1023)	answered	00:00:00	00:10:36 0.00	Terminated by Geisiele Moraes (1023)
2024-07-02T08:59:47	Elivanete Vicente (2040)	Geisiele Moraes (1023)	answered	00:00:05	00:00:05 0.00	Geisiele Moraes (1023) was joined
2024-07-02T08:55:37	5569984121519	Elivanete Vicente (2040)	answered	00:00:03	00:04:18 0.00	Elivanete Vicente (2040) replaced by Geisiele Moraes (1023)
2024-07-02T08:55:37	5569984121519	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-07-02T08:54:58	5569984121519	IVR (8000)	answered	00:00:01	00:00:37 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-07-02T09:09:58	554137781700	IVR (8000)	answered	00:00:00	00:00:01 0.00	Terminated by 554137781700
2024-07-02T09:07:26	556933017264	Elivanete Vicente (2040)	answered	00:00:32	00:00:50 0.00	Terminated by Elivanete Vicente (2040)

2024-07-02T09:07:26	556933017264	Q Registro (8011)	answered	00:00:00	00:00:33 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-02T09:07:08	556933017264	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-02T09:08:19	554137781700	VMail (1000)	answered	00:00:00	00:00:12 0.00	Terminated by 554137781700
2024-07-02T09:07:57	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-02T09:07:25	554137781700	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-02T09:02:03	5569981183091	Elivanete Vicente (2040)	answered	00:00:03	00:00:12 0.00	Terminated by Elivanete Vicente (2040)
2024-07-02T09:02:03	5569981183091	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-02T09:01:28	5569981183091	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-02T08:22:43	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:09	00:00:15 0.00	Terminated by Viven Ane Medeiros (2020)
2024-07-01T17:08:12	5569992302266	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Out of office, forwarded to PBX
2024-07-01T16:49:05	5569993980110	VMail (5000)	answered	00:00:00	00:00:05 0.00	Terminated by 5569993980110
2024-07-01T16:49:05	5569993980110	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-07-01T16:48:52	5569993980110	VMail (1000)	answered	00:00:00	00:00:13 0.00	VMail (1000) replaced by CRCRO (5000)
2024-07-01T16:48:31	5569993980110	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-07-01T16:47:59	5569993980110	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-01T16:45:56	5569993980110	RG COBRANÃ#A (8004)	unanswered	00:01:01	00:00:00 0.00	Failed Canceled
2024-07-01T16:45:06	5569993980110	IVR (8000)	answered	00:00:00	00:00:49 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-07-01T16:39:00	5585997833636	Daniela Sales (1032)	answered	00:00:04	00:05:00 0.00	Terminated by Daniela Sales (1032)
2024-07-01T16:38:59	5585997833636	Q CobranÃ#sa (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ#sa (8010) replaced by Daniela Sales (1032)
2024-07-01T16:38:37	5585997833636	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ#sa (8010)
2024-07-01T16:21:13	Cristhiane Machado (1040)	06133149600	answered	00:00:14	00:03:56 3.94	Terminated by Cristhiane Machado (1040)
2024-07-01T16:18:36	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:01:01 0.00	Terminated by Leticia Freitas (2000)
2024-07-01T15:52:03	Leonardo Marinho (1030)	Carlos Filho (1052)	answered	00:00:08	00:00:43 0.00	Terminated by Leonardo Marinho (1030)
2024-07-01T15:40:39	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:11	00:00:53 0.00	Terminated by Leticia Freitas (2000)
2024-07-01T15:33:03	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:00:23 0.00	Terminated by Ariane Quintela (2080)
2024-07-01T15:30:23	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:08	00:01:07 0.00	Terminated by Leticia Freitas (2000)
2024-07-01T15:17:30	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:07	00:00:41 0.00	Terminated by Leticia Moronha (2072)
2024-07-01T15:12:43	5569993174762	Elivanete Vicente (2040)	answered	00:00:02	00:03:15 0.00	Terminated by Elivanete Vicente (2040)
2024-07-01T15:12:09	5569993174762	IVR (8000)	answered	00:00:01	00:00:33 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-07-01T15:08:04	5569992302266	Elivanete Vicente (2040)	answered	00:00:05	00:02:26 0.00	Terminated by Elivanete Vicente (2040)
2024-07-01T15:07:22	5569992302266	Q Registro (8011)	answered	00:00:00	00:00:47 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-07-01T15:07:03	5569992302266	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-01T15:07:11	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:07	00:00:46 0.00	Terminated by Leticia Moronha (2072)
2024-07-01T15:03:23	5569984811101	Leonardo Marinho (1030)	answered	00:00:00	00:01:03 0.00	Terminated by Leonardo Marinho (1030)
2024-07-01T15:03:11	PROTOCOLO (1000)	Leonardo Marinho (1030)	answered	00:00:06	00:00:06 0.00	Leonardo Marinho (1030) was joined
2024-07-01T15:02:22	5569984811101	PROTOCOLO (1000)	answered	00:00:10	00:00:50 0.00	PROTOCOLO (1000) replaced by Leonardo Marinho (1030)
2024-07-01T15:01:49	5569984811101	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-07-01T15:00:17	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:37 0.00	Terminated by Leticia Freitas (2000)
2024-07-01T14:51:10	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:10	00:00:04 0.00	Terminated by Elivanete Vicente (2040)
2024-07-01T14:26:45	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:04	00:00:06 0.00	Terminated by PROTOCOLO (1000)
2024-07-01T14:26:24	PROTOCOLO (1000)	Viven Ane Medeiros (2020)	unanswered	00:00:15	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-07-01T14:20:36	Leonardo Marinho (1030)	069992809461	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-07-01T14:20:29	Leonardo Marinho (1030)	069992809461	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-07-01T14:20:10	Leonardo Marinho (1030)	06932256418	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-07-01T14:15:48	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:06	00:00:28 0.00	Terminated by Leticia Moronha (2072)
2024-07-01T14:02:50	559536246385	Lidia Fernandes (3020)	answered	00:00:08	00:01:49 0.00	Terminated by Lidia Fernandes (3020)
2024-07-01T14:01:50	559536246385	Q CobranÃ#sa (8010)	answered	00:00:00	00:01:08 0.00	Q CobranÃ#sa (8010) replaced by Lidia Fernandes (3020)
2024-07-01T14:01:30	559536246385	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ#sa (8010)
2024-07-01T13:47:31	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:04	00:00:08 0.00	Terminated by Leonardo Marinho (1030)
2024-07-01T13:46:56	Leonardo Marinho (1030)	069992809461	unanswered	00:00:28	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-07-01T13:45:33	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:10	00:00:33 0.00	Terminated by Leticia Freitas (2000)
2024-07-01T13:43:17	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:09	00:00:05 0.00	Terminated by Cristhiane Machado (1040)
2024-07-01T13:29:53	551123664125	Gabriela Garcia da Silva (2021)	answered	00:00:10	00:03:26 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-01T13:29:20	551123664125	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-07-01T13:28:53	Ariane Quintela (2080)	06932226707	answered	00:00:12	00:01:24 1.40	Terminated by Ariane Quintela (2080)
2024-07-01T13:28:52	551123664125	VMail (2020)	answered	00:00:00	00:00:05 0.00	Terminated by 551123664125

2024-07-01T13:28:31	551123664125	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2020)
2024-07-01T13:27:53	551123664125	IVR (8000)	answered	00:00:00	00:00:34	0.00	IVR (8000) replaced by Viven Ane Medeiros (2020)
2024-07-01T13:27:24	551123664125	IVR (8000)	answered	00:00:00	00:00:02	0.00	Terminated by 551123664125
2024-07-01T13:23:20	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:09	00:01:14	0.00	Terminated by Leticia Freitas (2000)
2024-07-01T11:46:41	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:04	00:00:31	0.00	Terminated by Leonardo Marinho (1030)
2024-07-01T11:24:33	551126222500	VMail (1000)	answered	00:00:00	00:00:13	0.00	Terminated by 551126222500
2024-07-01T11:24:12	551126222500	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-07-01T11:23:40	551126222500	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00	0.00	No destinations, forwarded to PROTOCOLO (1000)
2024-07-01T11:22:34	551126222500	IVR (8000)	answered	00:00:01	00:01:05	0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-07-01T11:19:53	5569981119039	Daniela Sales (1032)	answered	00:00:04	00:00:56	0.00	Terminated by Daniela Sales (1032)
2024-07-01T11:19:53	5569981119039	Q Cobrança (8010)	answered	00:00:00	00:00:04	0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-01T11:19:26	5569981119039	IVR (8000)	answered	00:00:00	00:00:27	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-01T11:11:06	Gabriela Garcia da Silva (2021)	VMail (2040)	answered	00:00:00	00:00:01	0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-07-01T11:10:45	Gabriela Garcia da Silva (2021)	Elivane Vicente (2040)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2040)
2024-07-01T11:03:40	5569981183091	IVR (8000)	answered	00:00:00	00:00:40	0.00	Terminated by 5569981183091
2024-07-01T10:54:53	5569981183091	Q Registro (8011)	unanswered	00:00:00	00:05:12	0.00	Terminated by 5569981183091
2024-07-01T10:54:18	5569981183091	IVR (8000)	answered	00:00:00	00:00:35	0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-01T10:48:32	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:05	00:00:53	0.00	Terminated by Ariane Quintela (2080)
2024-07-01T10:44:04	5569993738228	Daniela Sales (1032)	answered	00:00:04	00:00:46	0.00	Terminated by 5569993738228
2024-07-01T10:44:03	5569993738228	Q Cobrança (8010)	answered	00:00:00	00:00:04	0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-01T10:43:41	5569993738228	IVR (8000)	answered	00:00:01	00:00:21	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-01T10:42:01	5569992336561	Leonardo Marinho (1030)	answered	00:00:04	00:01:29	0.00	Terminated by 5569992336561
2024-07-01T10:41:30	5569992336561	RG COBRANÇA (8004)	answered	00:00:31	00:00:00	0.00	RG COBRANÇA (8004) replaced by Leonardo Marinho (1030)
2024-07-01T10:40:42	5569992336561	IVR (8000)	answered	00:00:00	00:00:47	0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-07-01T10:37:16	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:09	00:00:19	0.00	Terminated by Leticia Freitas (2000)
2024-07-01T10:26:55	5569992931995	Q Registro (8011)	unanswered	00:00:00	00:02:11	0.00	Terminated by 5569992931995
2024-07-01T10:26:40	5569992931995	IVR (8000)	answered	00:00:01	00:00:14	0.00	IVR (8000) replaced by Q Registro (8011)
2024-07-01T10:25:19	5569992931995	VMail (5000)	answered	00:00:00	00:00:10	0.00	Terminated by VMail (5000)
2024-07-01T10:25:19	5569992931995	CRCRO (5000)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (5000)
2024-07-01T10:24:54	5569992931995	VMail (5000)	answered	00:00:00	00:00:24	0.00	VMail (5000) replaced by CRCRO (5000)
2024-07-01T10:24:54	5569992931995	CRCRO (5000)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (5000)
2024-07-01T10:24:41	5569992931995	VMail (3020)	answered	00:00:00	00:00:13	0.00	VMail (3020) replaced by CRCRO (5000)
2024-07-01T10:24:19	5569992931995	Lidia Fernandes (3020)	unanswered	00:00:22	00:00:00	0.00	No answer, forwarded to VMail (3020)
2024-07-01T10:24:08	5569992931995	Diego Kroin (3010)	unanswered	00:00:12	00:00:00	0.00	Busy, forwarded to Lidia Fernandes (3020)
2024-07-01T10:23:42	5569992931995	IVR (8000)	answered	00:00:00	00:00:26	0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-07-01T10:19:53	Rubis Junior (1011)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:21	0.00	Terminated by Rubis Junior (1011)
2024-07-01T10:10:01	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:05	00:00:48	0.00	Terminated by Leticia Freitas (2000)
2024-07-01T10:04:46	5569992610485	Rodrigo Cavalcante (2011)	answered	00:00:11	00:04:53	0.00	Terminated by 5569992610485
2024-07-01T10:04:46	5569992610485	Q FiscalizaçãEo (8009)	answered	00:00:00	00:00:11	0.00	Q FiscalizaçãEo (8009) replaced by Rodrigo Cavalcante (2011)
2024-07-01T10:04:28	5569992610485	IVR (8000)	answered	00:00:01	00:00:16	0.00	IVR (8000) replaced by Q FiscalizaçãEo (8009)
2024-07-01T10:03:47	5569992610485	VMail (1023)	answered	00:00:00	00:00:35	0.00	Terminated by 5569992610485
2024-07-01T10:03:26	Daniela Sales (1032)	VMail (1023)	answered	00:00:00	00:00:21	0.00	VMail (1023) was joined
2024-07-01T10:03:04	Daniela Sales (1032)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1023)
2024-07-01T10:01:32	5569992610485	Daniela Sales (1032)	answered	00:00:04	00:02:10	0.00	Daniela Sales (1032) replaced by VMail (1023)
2024-07-01T10:01:32	5569992610485	Q Cobrança (8010)	answered	00:00:00	00:00:04	0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-01T10:01:12	5569992610485	IVR (8000)	answered	00:00:00	00:00:20	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-01T09:56:15	5569992210711	Leonardo Marinho (1030)	answered	00:00:04	00:00:47	0.00	Terminated by 5569992210711
2024-07-01T09:56:15	5569992210711	RG COBRANÇA (8004)	answered	00:00:00	00:00:00	0.00	RG COBRANÇA (8004) replaced by Leonardo Marinho (1030)
2024-07-01T09:55:35	5569992210711	IVR (8000)	answered	00:00:00	00:00:40	0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-07-01T09:55:15	5569996091374	Daniela Sales (1032)	answered	00:00:03	00:01:36	0.00	Terminated by Daniela Sales (1032)
2024-07-01T09:55:14	5569996091374	Q Cobrança (8010)	answered	00:00:00	00:00:04	0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-07-01T09:54:52	5569996091374	IVR (8000)	answered	00:00:00	00:00:22	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-07-01T09:55:48	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:00:16	0.00	Terminated by Leticia Moronha (2072)
2024-07-01T09:50:51	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:04	00:00:36	0.00	Terminated by Leticia Moronha (2072)
2024-07-01T09:15:50	Ariane Quintela (2080)	Daniela Sales (1032)	answered	00:00:05	00:00:31	0.00	Terminated by Ariane Quintela (2080)
2024-07-01T09:15:29	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:13	00:00:00	0.00	Terminated by Ariane Quintela (2080)



2024-07-01T08:28:19	Cristhiane Machado (1040)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-07-01T08:25:43	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:06	00:00:35 0.00	Terminated by Cristhiane Machado (1040)
2024-06-29T09:06:56	559536246385	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-06-28T16:48:52	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:08	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-06-28T16:39:01	556933226497	Rodrigo Cavalcante (2011)	answered	00:00:02	00:06:15 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-06-28T16:39:01	556933226497	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:03 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-28T16:38:40	556933226497	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-28T16:38:11	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:05	00:00:23 0.00	Terminated by Leticia Freitas (2000)
2024-06-28T16:28:25	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:05	00:02:34 0.00	Terminated by Ariane Quintela (2080)
2024-06-28T16:11:37	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:32 0.00	Terminated by Leticia Freitas (2000)
2024-06-28T15:48:18	5569993738228	Daniela Sales (1032)	answered	00:00:06	00:04:45 0.00	Terminated by Daniela Sales (1032)
2024-06-28T15:48:18	5569993738228	Q CobranÃ§a (8010)	answered	00:00:00	00:00:06 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-28T15:47:57	5569993738228	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-28T15:50:57	Cristhiane Machado (1040)	Geisiele Moraes (1023)	answered	00:00:05	00:01:30 0.00	Terminated by Cristhiane Machado (1040)
2024-06-28T15:38:43	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:07	00:00:45 0.00	Terminated by Ariane Quintela (2080)
2024-06-28T15:20:48	5569992929363	Daniela Sales (1032)	answered	00:00:06	00:06:46 0.00	Terminated by Daniela Sales (1032)
2024-06-28T15:20:47	5569992929363	Q CobranÃ§a (8010)	answered	00:00:00	00:00:06 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-28T15:20:27	5569992929363	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-28T15:05:20	5569992302266	Elivanete Vicente (2040)	answered	00:00:11	00:03:41 0.00	Terminated by 5569992302266
2024-06-28T15:05:20	5569992302266	Q Registro (8011)	answered	00:00:00	00:00:11 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-28T15:05:02	5569992302266	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-28T15:01:47	5569992610485	Daniela Sales (1032)	answered	00:00:05	00:01:06 0.00	Terminated by Daniela Sales (1032)
2024-06-28T15:01:47	5569992610485	Q CobranÃ§a (8010)	answered	00:00:00	00:00:05 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-28T15:01:26	5569992610485	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-28T14:59:47	5569992610485	VMail (1000)	answered	00:00:00	00:01:29 0.00	Terminated by 5569992610485
2024-06-28T14:59:26	5569992610485	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-28T14:58:23	5569992610485	Q CobranÃ§a (8010)	answered	00:00:00	00:01:04 0.00	Q CobranÃ§a (8010) replaced by PROTOCOLO (1000)
2024-06-28T14:58:13	5569992610485	IVR (8007)	answered	00:00:00	00:00:09 0.00	IVR (8007) replaced by Q CobranÃ§a (8010)
2024-06-28T14:57:51	5569992610485	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by IVR (8007)
2024-06-28T14:45:24	556133149400	Geisiele Moraes (1023)	answered	00:00:00	00:03:18 0.00	Terminated by Geisiele Moraes (1023)
2024-06-28T14:45:17	Rodrigo Cavalcante (2011)	Geisiele Moraes (1023)	answered	00:00:03	00:00:03 0.00	Geisiele Moraes (1023) was joined
2024-06-28T14:44:20	556133149400	Rodrigo Cavalcante (2011)	answered	00:00:03	00:01:01 0.00	Rodrigo Cavalcante (2011) replaced by Geisiele Moraes (1023)
2024-06-28T14:44:20	556133149400	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:03 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-28T14:44:04	556133149400	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-28T14:43:13	556133149400	IVR (8000)	answered	00:00:00	00:00:00 0.00	Terminated by 556133149400
2024-06-28T14:42:57	556133149400	VMail (5000)	answered	00:00:00	00:00:05 0.00	Terminated by 556133149400
2024-06-28T14:42:57	556133149400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-28T14:42:45	556133149400	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-28T14:42:45	556133149400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-28T14:42:33	556133149400	VMail (5000)	answered	00:00:00	00:00:11 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-28T14:42:33	556133149400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-28T14:42:20	556133149400	VMail (1023)	answered	00:00:00	00:00:13 0.00	VMail (1023) replaced by CRCRO (5000)
2024-06-28T14:42:19	556133149400	Geisiele Moraes (1023)	unanswered	00:00:01	00:00:00 0.00	Busy, forwarded to VMail (1023)
2024-06-28T14:41:17	556133149400	Elivanete Vicente (2040)	answered	00:00:13	00:00:49 0.00	Elivanete Vicente (2040) replaced by Geisiele Moraes (1023)
2024-06-28T14:41:17	556133149400	Q Registro (8011)	answered	00:00:00	00:00:13 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-28T14:41:03	556133149400	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-28T14:42:17	Elivanete Vicente (2040)	Geisiele Moraes (1023)	unanswered	00:00:02	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-06-28T14:28:32	Cristhiane Machado (1040)	Leonardo Marinho (1030)	answered	00:00:04	00:12:52 0.00	Terminated by Cristhiane Machado (1040)
2024-06-28T14:40:46	556133149400	VMail (5000)	answered	00:00:00	00:00:07 0.00	Terminated by 556133149400
2024-06-28T14:40:45	556133149400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-28T14:40:33	556133149400	VMail (5000)	answered	00:00:00	00:00:13 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-28T14:40:33	556133149400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-28T14:40:21	556133149400	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-28T14:40:00	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-28T14:39:30	556133149400	IVR (8000)	answered	00:00:01	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-28T14:37:04	5569992244182	Daniela Sales (1032)	answered	00:00:04	00:00:54 0.00	Terminated by Daniela Sales (1032)

2024-06-28T14:37:04	5569992244182	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-28T14:36:45	5569992244182	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-28T14:35:43	Leticia Freitas (2000)	VMail (2050)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-06-28T14:35:22	Leticia Freitas (2000)	Jair Genor Bevilaqua (2050)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2050)
2024-06-28T14:24:44	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:07	00:01:07 0.00	Terminated by Ariane Quintela (2080)
2024-06-28T14:24:23	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-06-28T14:18:55	556999967089	Daniela Sales (1032)	answered	00:00:06	00:04:13 0.00	Terminated by Daniela Sales (1032)
2024-06-28T14:18:55	556999967089	Q Cobrança (8010)	answered	00:00:00	00:00:07 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-28T14:18:20	556999967089	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-28T14:20:00	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-06-28T14:04:36	5569992896912	Daniela Sales (1032)	answered	00:00:13	00:05:14 0.00	Terminated by Daniela Sales (1032)
2024-06-28T14:04:36	5569992896912	Q Cobrança (8010)	answered	00:00:00	00:00:13 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-28T14:04:13	5569992896912	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-28T14:09:12	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:14 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-28T14:00:48	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:10	00:05:21 0.00	Terminated by Cristhiane Machado (1040)
2024-06-28T14:00:53	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:06	00:00:52 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-28T13:58:06	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:10	00:01:51 0.00	Terminated by Cristhiane Machado (1040)
2024-06-28T13:44:55	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:03	00:01:17 0.00	Terminated by Leticia Freitas (2000)
2024-06-28T13:29:09	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:03	00:00:54 0.00	Terminated by Cristhiane Machado (1040)
2024-06-28T13:13:17	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:43 0.00	Terminated by Leticia Freitas (2000)
2024-06-28T13:12:46	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:18	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-06-28T13:12:28	Leticia Freitas (2000)	Rodrigo Cavalcante (2011)	unanswered	00:00:02	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-06-28T13:12:08	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:13	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-06-28T12:12:32	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:03	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-06-28T11:46:51	Cristhiane Machado (1040)	06530523834	answered	00:00:09	00:03:59 3.98	Terminated by Cristhiane Machado (1040)
2024-06-28T11:48:57	Leticia Freitas (2000)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:07 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-28T11:47:23	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:17	00:00:41 0.00	Terminated by Leticia Freitas (2000)
2024-06-28T11:47:11	Leticia Freitas (2000)	2	answered	00:00:00	00:00:02 0.00	Target not found
2024-06-28T11:46:39	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	unanswered	00:00:10	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-06-28T11:45:47	Cristhiane Machado (1040)	06530523834	answered	00:00:09	00:00:41 0.69	Terminated by 06530523834
2024-06-28T11:45:30	Cristhiane Machado (1040)	0653	unanswered	00:00:05	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-28T11:37:48	5569981117297	Leonardo Marinho (1030)	answered	00:00:00	00:03:56 0.00	Terminated by Leonardo Marinho (1030)
2024-06-28T11:37:35	Rodrigo Cavalcante (2011)	Leonardo Marinho (1030)	answered	00:00:05	00:00:07 0.00	Leonardo Marinho (1030) was joined
2024-06-28T11:31:14	5569981117297	Rodrigo Cavalcante (2011)	answered	00:00:10	00:06:24 0.00	Rodrigo Cavalcante (2011) replaced by Leonardo Marinho (1030)
2024-06-28T11:31:14	5569981117297	Q Fiscalizaçõ (8009)	answered	00:00:00	00:00:10 0.00	Q Fiscalizaçõ (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-28T11:30:53	5569981117297	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Fiscalizaçõ (8009)
2024-06-28T11:36:33	Geisiele Moraes (1023)	Diego Kroin (3010)	answered	00:00:14	00:01:17 0.00	Terminated by Diego Kroin (3010)
2024-06-28T11:36:40	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:09 0.00	Terminated by Elivanete Vicente (2040)
2024-06-28T11:33:17	Rodrigo Cavalcante (2011)	VMail (1032)	answered	00:00:00	00:00:36 0.00	Terminated by VMail (1032)
2024-06-28T11:32:56	Rodrigo Cavalcante (2011)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-06-28T11:30:49	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:13 0.00	Terminated by Leticia Freitas (2000)
2024-06-28T11:30:34	5569981117297	VMail (5000)	answered	00:00:00	00:00:14 0.00	Terminated by 5569981117297
2024-06-28T11:30:34	5569981117297	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-28T11:30:17	5569981117297	VMail (5000)	answered	00:00:00	00:00:17 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-28T11:30:16	5569981117297	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-28T11:29:47	5569981117297	VMail (3020)	answered	00:00:00	00:00:29 0.00	VMail (3020) replaced by CRCRO (5000)
2024-06-28T11:29:26	5569981117297	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-06-28T11:28:59	5569981117297	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by Lidia Fernandes (3020)
2024-06-28T11:24:20	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:10	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-06-28T11:12:07	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:09	00:00:57 0.00	Terminated by Ariane Quintela (2080)
2024-06-28T11:08:19	Cristhiane Machado (1040)	06530218213	answered	00:00:32	00:02:02 2.03	Terminated by Cristhiane Machado (1040)
2024-06-28T11:08:12	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:06	00:00:11 0.00	Terminated by Elivanete Vicente (2040)
2024-06-28T11:06:12	5569992478999	Elivanete Vicente (2040)	answered	00:00:04	00:01:59 0.00	Terminated by Elivanete Vicente (2040)
2024-06-28T11:06:11	5569992478999	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-28T11:05:55	5569992478999	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-28T11:06:42	Cristhiane Machado (1040)	065999872624	unanswered	00:00:40	00:00:00 0.00	Terminated by Cristhiane Machado (1040)

2024-06-28T11:02:30	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:25	0.00	Terminated by Leticia Freitas (2000)
2024-06-28T10:43:07	Rubis Junior (1011)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:07	0.00	Terminated by Rubis Junior (1011)
2024-06-28T10:29:35	552732235558	Rodrigo Cavalcante (2011)	answered	00:00:11	00:02:07	0.00	Terminated by 552732235558
2024-06-28T10:29:35	552732235558	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:11	0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-28T10:29:18	552732235558	IVR (8000)	answered	00:00:00	00:00:17	0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-28T10:24:10	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:08	00:00:05	0.00	Terminated by Elivanete Vicente (2040)
2024-06-28T10:21:42	551140248007	Diego Kroin (3010)	answered	00:00:00	00:02:27	0.00	Terminated by Diego Kroin (3010)
2024-06-28T10:21:27	Elivanete Vicente (2040)	Diego Kroin (3010)	answered	00:00:07	00:00:08	0.00	Diego Kroin (3010) was joined
2024-06-28T10:18:31	551140248007	Elivanete Vicente (2040)	answered	00:00:04	00:03:07	0.00	Elivanete Vicente (2040) replaced by Diego Kroin (3010)
2024-06-28T10:18:30	551140248007	Q Registro (8011)	answered	00:00:00	00:00:05	0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-28T10:18:05	551140248007	IVR (8000)	answered	00:00:00	00:00:25	0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-28T10:17:47	5569993229013	Daniela Sales (1032)	answered	00:00:06	00:01:50	0.00	Terminated by Daniela Sales (1032)
2024-06-28T10:17:47	5569993229013	Q CobranÃ§a (8010)	answered	00:00:00	00:00:06	0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-28T10:17:27	5569993229013	IVR (8000)	answered	00:00:00	00:00:19	0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-28T09:59:01	552732235558	Diego Kroin (3010)	answered	00:00:00	00:06:19	0.00	Terminated by Diego Kroin (3010)
2024-06-28T09:58:29	Elivanete Vicente (2040)	Diego Kroin (3010)	answered	00:00:13	00:00:19	0.00	Diego Kroin (3010) was joined
2024-06-28T09:56:22	552732235558	Elivanete Vicente (2040)	answered	00:00:00	00:02:40	0.00	Elivanete Vicente (2040) replaced by Diego Kroin (3010)
2024-06-28T09:55:47	Rodrigo Cavalcante (2011)	Elivanete Vicente (2040)	answered	00:00:16	00:00:19	0.00	Elivanete Vicente (2040) was joined
2024-06-28T09:54:46	552732235558	Rodrigo Cavalcante (2011)	answered	00:00:05	00:01:30	0.00	Rodrigo Cavalcante (2011) replaced by Elivanete Vicente (2040)
2024-06-28T09:54:46	552732235558	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:05	0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-28T09:54:23	552732235558	IVR (8000)	answered	00:00:00	00:00:23	0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-28T09:59:09	5569992372911	Geisiele Moraes (1023)	answered	00:00:00	00:02:52	0.00	Terminated by 5569992372911
2024-06-28T09:59:01	Daniela Sales (1032)	Geisiele Moraes (1023)	answered	00:00:04	00:00:05	0.00	Geisiele Moraes (1023) was joined
2024-06-28T09:54:28	5569992372911	Daniela Sales (1032)	answered	00:00:05	00:04:36	0.00	Daniela Sales (1032) replaced by Geisiele Moraes (1023)
2024-06-28T09:54:28	5569992372911	Q CobranÃ§a (8010)	answered	00:00:00	00:00:05	0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-28T09:53:52	5569992372911	IVR (8000)	answered	00:00:00	00:00:36	0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-28T09:53:47	552732235558	Elivanete Vicente (2040)	answered	00:00:03	00:00:00	0.00	Terminated by Elivanete Vicente (2040)
2024-06-28T09:53:47	552732235558	Q Registro (8011)	answered	00:00:00	00:00:03	0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-28T09:53:32	552732235558	IVR (8000)	answered	00:00:00	00:00:15	0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-28T09:50:37	552732235558	IVR (8000)	answered	00:00:00	00:00:07	0.00	Terminated by 552732235558
2024-06-28T09:44:53	5569993229013	Daniela Sales (1032)	answered	00:00:11	00:01:40	0.00	Terminated by Daniela Sales (1032)
2024-06-28T09:44:52	5569993229013	Q CobranÃ§a (8010)	answered	00:00:00	00:00:11	0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-28T09:44:30	5569993229013	IVR (8000)	answered	00:00:01	00:00:21	0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-28T09:42:01	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:04	00:00:08	0.00	Terminated by Leonardo Marinho (1030)
2024-06-28T09:39:06	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:47	0.00	Terminated by Elivanete Vicente (2040)
2024-06-28T09:31:11	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:15	00:00:08	0.00	Terminated by Ariane Quintela (2080)
2024-06-28T09:30:29	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:20	0.00	Terminated by Leticia Freitas (2000)
2024-06-28T09:15:33	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:05	00:00:18	0.00	Terminated by Leonardo Marinho (1030)
2024-06-28T09:12:26	5569992372911	Lidia Fernandes (3020)	answered	00:00:09	00:01:31	0.00	Terminated by Lidia Fernandes (3020)
2024-06-28T09:11:24	5569992372911	RG COBRANÃ§A (8004)	answered	00:01:02	00:00:00	0.00	RG COBRANÃ§A (8004) replaced by Lidia Fernandes (3020)
2024-06-28T09:10:35	5569992372911	IVR (8000)	answered	00:00:00	00:00:49	0.00	IVR (8000) replaced by RG COBRANÃ§A (8004)
2024-06-28T09:04:37	556999848141	Lidia Fernandes (3020)	answered	00:00:09	00:04:07	0.00	Terminated by Lidia Fernandes (3020)
2024-06-28T09:03:37	556999848141	Q CobranÃ§a (8010)	answered	00:00:00	00:01:09	0.00	Q CobranÃ§a (8010) replaced by Lidia Fernandes (3020)
2024-06-28T09:03:14	556999848141	IVR (8000)	answered	00:00:00	00:00:23	0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-28T08:27:29	5569992277282	Daniela Sales (1032)	answered	00:00:06	00:01:17	0.00	Terminated by Daniela Sales (1032)
2024-06-28T08:27:29	5569992277282	Q CobranÃ§a (8010)	answered	00:00:00	00:00:06	0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-28T08:27:07	5569992277282	IVR (8000)	answered	00:00:01	00:00:21	0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-28T08:25:01	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:50	0.00	Terminated by Ariane Quintela (2080)
2024-06-27T18:01:10	5543991071281	IVR (8000)	unanswered	00:00:00	00:00:12	0.00	Out of office, forwarded to PBX
2024-06-27T17:22:43	5569992277282	IVR (8000)	unanswered	00:00:01	00:00:12	0.00	Out of office, forwarded to PBX
2024-06-27T16:18:46	5511910861192	VMail (5000)	answered	00:00:00	00:00:37	0.00	Terminated by 5511910861192
2024-06-27T16:18:46	5511910861192	CRCRO (5000)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (5000)
2024-06-27T16:18:34	5511910861192	VMail (1000)	answered	00:00:00	00:00:12	0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-27T16:18:13	5511910861192	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-06-27T16:17:42	5511910861192	RG DESENPROF (8006)	unanswered	00:00:31	00:00:00	0.00	No destinations, forwarded to PROTOCOLO (1000)
2024-06-27T16:16:52	5511910861192	IVR (8000)	answered	00:00:00	00:00:49	0.00	IVR (8000) replaced by RG DESENPROF (8006)

2024-06-27T16:08:33	Lidia Fernandes (3020)	556936096402	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-27T15:53:50	Lidia Fernandes (3020)	5569999052166	answered	00:00:11	00:02:58 0.00	Terminated by Lidia Fernandes (3020)
2024-06-27T15:52:50	5569999052166	Q Cobrança (8010)	answered	00:00:00	00:01:11 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-06-27T15:52:30	5569999052166	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-27T15:47:18	Carlos Filho (1052)	Leticia Freitas (2000)	answered	00:00:03	00:01:41 0.00	Terminated by Leticia Freitas (2000)
2024-06-27T15:46:30	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:05	00:00:20 0.00	Terminated by Bruna Ramires (2012)
2024-06-27T15:10:02	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:06	00:01:21 0.00	Terminated by Leticia Freitas (2000)
2024-06-27T15:06:29	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:09 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-27T14:53:07	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:04	00:00:10 0.00	Terminated by Leticia Freitas (2000)
2024-06-27T14:42:19	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:01	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-27T14:38:41	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:05	00:00:07 0.00	Terminated by Leticia Moronha (2072)
2024-06-27T14:22:41	5569993143724	Daniela Sales (1032)	answered	00:00:06	00:03:17 0.00	Terminated by Daniela Sales (1032)
2024-06-27T14:22:41	5569993143724	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-27T14:22:18	5569993143724	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-27T14:22:21	556932272368	Rodrigo Cavalcante (2011)	answered	00:00:14	00:02:51 0.00	Terminated by 556932272368
2024-06-27T14:22:21	556932272368	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:14 0.00	Q FiscalizaçãO (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-27T14:21:55	556932272368	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-06-27T14:24:04	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-06-27T14:15:47	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:23 0.00	Terminated by Leticia Freitas (2000)
2024-06-27T14:03:29	5569992565361	Elivanete Vicente (2040)	answered	00:00:05	00:01:09 0.00	Terminated by Elivanete Vicente (2040)
2024-06-27T14:03:29	5569992565361	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-27T14:02:53	5569992565361	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-27T13:42:15	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:09	00:00:23 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-27T12:23:29	5569992652652	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-06-27T11:59:53	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:11 0.00	Terminated by Ariane Quintela (2080)
2024-06-27T11:57:54	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:22 0.00	Terminated by Leticia Freitas (2000)
2024-06-27T11:52:18	Leonardo Marinho (1030)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Leonardo Marinho (1030)
2024-06-27T11:51:57	Leonardo Marinho (1030)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-06-27T11:50:18	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:20 0.00	Terminated by Leticia Freitas (2000)
2024-06-27T11:48:03	PROTOCOLO (1000)	Ariane Quintela (2080)	answered	00:00:04	00:00:09 0.00	Terminated by Ariane Quintela (2080)
2024-06-27T11:39:42	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:05	00:00:07 0.00	Terminated by Ariane Quintela (2080)
2024-06-27T11:30:32	556936096402	Lidia Fernandes (3020)	answered	00:00:07	00:08:04 0.00	Terminated by Lidia Fernandes (3020)
2024-06-27T11:30:02	556936096402	Q Cobrança (8010)	answered	00:00:00	00:00:37 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-06-27T11:29:42	556936096402	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-27T11:34:14	5569996078779	Elivanete Vicente (2040)	answered	00:00:09	00:04:08 0.00	Terminated by Elivanete Vicente (2040)
2024-06-27T11:34:13	5569996078779	Q Registro (8011)	answered	00:00:00	00:00:09 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-27T11:33:56	5569996078779	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-27T11:27:19	5569999571544	Daniela Sales (1032)	answered	00:00:03	00:05:35 0.00	Terminated by Daniela Sales (1032)
2024-06-27T11:27:19	5569999571544	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-27T11:26:56	5569999571544	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-27T11:29:08	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-06-27T10:59:14	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:05:21 0.00	Terminated by Ariane Quintela (2080)
2024-06-27T10:55:07	5569992372911	Leonardo Marinho (1030)	answered	00:00:00	00:05:21 0.00	Terminated by Leonardo Marinho (1030)
2024-06-27T10:54:53	Rodrigo Cavalcante (2011)	Leonardo Marinho (1030)	answered	00:00:07	00:00:07 0.00	Leonardo Marinho (1030) was joined
2024-06-27T10:45:34	5569992372911	Rodrigo Cavalcante (2011)	answered	00:00:12	00:09:21 0.00	Rodrigo Cavalcante (2011) replaced by Leonardo Marinho (1030)
2024-06-27T10:45:34	5569992372911	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:12 0.00	Q FiscalizaçãO (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-27T10:45:14	5569992372911	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-06-27T10:51:01	5511982136616	Cezarnildo Silva (1020)	answered	00:00:19	00:02:26 0.00	Terminated by Cezarnildo Silva (1020)
2024-06-27T10:51:00	5511982136616	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:19 0.00	Q FiscalizaçãO (8009) replaced by Cezarnildo Silva (1020)
2024-06-27T10:50:43	5511982136616	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-06-27T10:47:24	5511982136616	Cezarnildo Silva (1020)	answered	00:00:17	00:02:54 0.00	Terminated by 5511982136616
2024-06-27T10:47:24	5511982136616	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:18 0.00	Q FiscalizaçãO (8009) replaced by Cezarnildo Silva (1020)
2024-06-27T10:47:03	5511982136616	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-06-27T10:46:14	5511982136616	VMail (5000)	answered	00:00:00	00:00:24 0.00	Terminated by 5511982136616
2024-06-27T10:46:14	5511982136616	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-27T10:46:00	5511982136616	VMail (1023)	answered	00:00:00	00:00:13 0.00	VMail (1023) replaced by CRCRO (5000)

2024-06-27T10:45:39	5511982136616	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-06-27T10:44:20	5511982136616	Elivanete Vicente (2040)	answered	00:00:14	00:01:05 0.00	Elivanete Vicente (2040) replaced by Geisiele Moraes (1023)
2024-06-27T10:44:20	5511982136616	Q Registro (8011)	answered	00:00:00	00:00:14 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-27T10:43:48	5511982136616	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-27T10:45:38	Elivanete Vicente (2040)	Geisiele Moraes (1023)	unanswered	00:00:01	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-06-27T10:40:53	Gabriela Garcia da Silva (2021)	0211123664125	answered	00:00:05	00:00:12 0.19	Terminated by Gabriela Garcia da Silva (2021)
2024-06-27T10:40:36	Gabriela Garcia da Silva (2021)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-27T10:27:23	5569992372911	Daniela Sales (1032)	answered	00:00:06	00:05:45 0.00	Terminated by Daniela Sales (1032)
2024-06-27T10:27:23	5569992372911	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-27T10:27:00	5569992372911	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-27T10:32:22	5569999497642	IVR (8000)	answered	00:00:00	00:00:21 0.00	Terminated by 5569999497642
2024-06-27T10:30:54	5569999497642	VMail (1000)	answered	00:00:00	00:00:23 0.00	Terminated by VMail (1000)
2024-06-27T10:30:33	5569999497642	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-27T10:29:57	5569999497642	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-27T10:29:58	551123664125	VMail (1000)	answered	00:00:00	00:00:35 0.00	Terminated by 551123664125
2024-06-27T10:29:36	551123664125	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-27T10:29:04	551123664125	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-27T10:28:28	551123664125	VMail (5000)	answered	00:00:00	00:00:00 0.00	Terminated by 551123664125
2024-06-27T10:28:28	551123664125	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-27T10:28:24	551123664125	VMail (5000)	answered	00:00:00	00:00:04 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-27T10:28:24	551123664125	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-27T10:28:17	551123664125	VMail (5000)	answered	00:00:00	00:00:07 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-27T10:28:17	551123664125	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-27T10:28:05	551123664125	VMail (2021)	answered	00:00:00	00:00:12 0.00	VMail (2021) replaced by CRCRO (5000)
2024-06-27T10:27:44	551123664125	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-06-27T10:27:12	551123664125	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-06-27T10:04:59	5569992724241	Rodrigo Cavalcante (2011)	answered	00:00:12	00:05:17 0.00	Terminated by 5569992724241
2024-06-27T10:04:58	5569992724241	Q Fiscalizaçõ (8009)	answered	00:00:00	00:00:12 0.00	Q Fiscalizaçõ (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-27T10:04:41	5569992724241	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q Fiscalizaçõ (8009)
2024-06-27T10:02:45	5569992999996	Leonardo Marinho (1030)	answered	00:00:15	00:04:45 0.00	Terminated by Leonardo Marinho (1030)
2024-06-27T10:02:15	5569992999996	Q Cobrança (8010)	answered	00:00:00	00:00:45 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-06-27T10:01:56	5569992999996	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-27T09:57:13	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:22 0.00	Terminated by Leticia Freitas (2000)
2024-06-27T09:49:21	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:05	00:00:07 0.00	Terminated by Rubis Junior (1011)
2024-06-27T09:26:20	5569993190489	Cezarnildo Silva (1020)	answered	00:00:00	00:09:30 0.00	Terminated by 5569993190489
2024-06-27T09:26:06	Elivanete Vicente (2040)	Cezarnildo Silva (1020)	answered	00:00:06	00:00:08 0.00	Cezarnildo Silva (1020) was joined
2024-06-27T09:24:44	5569993190489	Elivanete Vicente (2040)	answered	00:00:05	00:01:31 0.00	Elivanete Vicente (2040) replaced by Cezarnildo Silva (1020)
2024-06-27T09:24:43	5569993190489	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-27T09:24:26	5569993190489	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-27T09:29:02	5569992724241	Q Cobrança (8010)	unanswered	00:00:00	00:00:29 0.00	Terminated by 5569992724241
2024-06-27T09:28:43	5569992724241	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-27T09:27:37	5569992724241	Rodrigo Cavalcante (2011)	answered	00:00:11	00:00:44 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-06-27T09:27:36	5569992724241	Q Fiscalizaçõ (8009)	answered	00:00:00	00:00:11 0.00	Q Fiscalizaçõ (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-27T09:27:20	5569992724241	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Fiscalizaçõ (8009)
2024-06-27T08:57:11	Leticia Moronha (2072)	Cezarnildo Silva (1020)	answered	00:00:06	00:00:33 0.00	Terminated by Leticia Moronha (2072)
2024-06-27T08:52:56	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:01:24 0.00	Terminated by Elivanete Vicente (2040)
2024-06-27T08:45:06	5569981224614	Rodrigo Cavalcante (2011)	answered	00:00:11	00:05:49 0.00	Terminated by 5569981224614
2024-06-27T08:45:05	5569981224614	Q Fiscalizaçõ (8009)	answered	00:00:00	00:00:12 0.00	Q Fiscalizaçõ (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-27T08:44:41	5569981224614	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Fiscalizaçõ (8009)
2024-06-27T08:49:49	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-27T08:45:52	5569992151591	IVR (8007)	answered	00:00:00	00:00:05 0.00	Terminated by 5569992151591
2024-06-27T08:45:13	5569992151591	IVR (8000)	answered	00:00:00	00:00:39 0.00	IVR (8000) replaced by IVR (8007)
2024-06-27T08:43:21	5569981224614	VMail (1020)	answered	00:00:00	00:01:05 0.00	Terminated by VMail (1020)
2024-06-27T08:41:59	Elivanete Vicente (2040)	VMail (1020)	answered	00:00:00	00:01:22 0.00	VMail (1020) was joined
2024-06-27T08:41:38	Elivanete Vicente (2040)	Cezarnildo Silva (1020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1020)
2024-06-27T08:35:58	5569981224614	Elivanete Vicente (2040)	answered	00:00:17	00:07:06 0.00	Elivanete Vicente (2040) replaced by VMail (1020)

2024-06-27T08:35:58	5569981224614	Q Registro (8011)	answered	00:00:00	00:00:17 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-27T08:35:39	5569981224614	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-27T08:42:20	5569992125035	VMail (5000)	answered	00:00:00	00:00:07 0.00	Terminated by 5569992125035
2024-06-27T08:42:20	5569992125035	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-27T08:42:05	5569992125035	VMail (5000)	answered	00:00:00	00:00:15 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-27T08:42:05	5569992125035	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-27T08:41:51	5569992125035	VMail (1000)	answered	00:00:00	00:00:14 0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-27T08:41:30	5569992125035	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-27T08:40:57	5569992125035	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-27T08:38:27	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:15	00:00:14 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-27T08:23:59	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:09 0.00	Terminated by Leticia Moronha (2072)
2024-06-27T08:20:21	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:13 0.00	Terminated by Leticia Freitas (2000)
2024-06-27T08:16:42	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:01:58 0.00	Terminated by Ariane Quintela (2080)
2024-06-27T08:09:02	5569993794497	Daniela Sales (1032)	answered	00:00:12	00:05:27 0.00	Terminated by Daniela Sales (1032)
2024-06-27T08:09:02	5569993794497	Q Cobrança (8010)	answered	00:00:00	00:00:13 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-27T08:08:40	5569993794497	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-27T08:11:28	Ariane Quintela (2080)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-06-27T08:11:07	Ariane Quintela (2080)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-06-26T16:53:22	5569992302266	Elivanete Vicente (2040)	answered	00:00:11	00:04:40 0.00	Terminated by Elivanete Vicente (2040)
2024-06-26T16:53:22	5569992302266	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-06-26T16:52:36	5569992302266	IVR (8000)	answered	00:00:00	00:00:45 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-06-26T16:41:44	Viven Ane Medeiros (2020)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-26T16:41:22	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-26T16:41:11	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-26T16:41:11	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-06-26T16:36:14	Viven Ane Medeiros (2020)	Cezarnildo Silva (1020)	answered	00:00:09	00:00:21 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-26T16:36:02	Viven Ane Medeiros (2020)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-26T16:35:41	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-26T16:35:16	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:03	00:00:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-26T16:32:28	5569999778778	Daniela Sales (1032)	answered	00:00:11	00:01:58 0.00	Terminated by 5569999778778
2024-06-26T16:32:28	5569999778778	Q Cobrança (8010)	answered	00:00:00	00:00:11 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-26T16:32:06	5569999778778	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-26T16:28:38	5569999778778	Lidia Fernandes (3020)	answered	00:00:07	00:03:11 0.00	Terminated by Lidia Fernandes (3020)
2024-06-26T16:27:37	5569999778778	Q Cobrança (8010)	answered	00:00:00	00:01:08 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-06-26T16:27:05	5569999778778	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-26T16:27:42	Cristhiane Machado (1040)	06530523834	answered	00:00:09	00:01:45 1.75	Terminated by Cristhiane Machado (1040)
2024-06-26T15:44:22	5569992464689	Daniela Sales (1032)	answered	00:00:13	00:02:19 0.00	Terminated by Daniela Sales (1032)
2024-06-26T15:44:21	5569992464689	Q Cobrança (8010)	answered	00:00:00	00:00:13 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-26T15:43:58	5569992464689	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-26T15:16:02	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:05	00:02:06 0.00	Terminated by Ariane Quintela (2080)
2024-06-26T15:13:54	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:25 0.00	Terminated by Leticia Freitas (2000)
2024-06-26T15:10:20	Cristhiane Machado (1040)	Leonardo Marinho (1030)	answered	00:00:04	00:01:17 0.00	Terminated by Cristhiane Machado (1040)
2024-06-26T14:46:57	Diego Kroin (3010)	06932172100	answered	00:00:30	00:02:16 2.26	Terminated by Diego Kroin (3010)
2024-06-26T14:44:14	Ariane Quintela (2080)	06932244149	answered	00:00:14	00:01:03 1.06	Terminated by Ariane Quintela (2080)
2024-06-26T14:29:40	Diego Kroin (3010)	08005700800	answered	00:00:05	00:04:12 4.21	Terminated by Diego Kroin (3010)
2024-06-26T14:25:25	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:10	00:03:23 0.00	Terminated by Diego Kroin (3010)
2024-06-26T14:13:58	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:05	00:00:46 0.00	Terminated by Cristhiane Machado (1040)
2024-06-26T14:12:52	Diego Kroin (3010)	Cristhiane Machado (1040)	unanswered	00:00:11	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-06-26T14:12:38	Diego Kroin (3010)	VMail (1040)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-06-26T14:12:17	Diego Kroin (3010)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-06-26T11:46:12	Daniela Sales (1032)	EndCall	answered	00:00:00	00:00:07 0.00	Terminated by Daniela Sales (1032)
2024-06-26T11:46:06	Daniela Sales (1032)	0	unanswered	00:00:06	00:00:00 0.00	Busy, forwarded to PBX
2024-06-26T11:42:55	5569992372911	Daniela Sales (1032)	answered	00:00:00	00:03:23 0.00	Terminated by Daniela Sales (1032)
2024-06-26T11:42:28	Cezarnildo Silva (1020)	Daniela Sales (1032)	answered	00:00:15	00:00:12 0.00	Daniela Sales (1032) was joined
2024-06-26T11:34:58	5569992372911	Cezarnildo Silva (1020)	answered	00:00:00	00:07:57 0.00	Cezarnildo Silva (1020) replaced by Daniela Sales (1032)
2024-06-26T11:34:46	Elivanete Vicente (2040)	Cezarnildo Silva (1020)	answered	00:00:06	00:00:07 0.00	Cezarnildo Silva (1020) was joined

2024-06-26T11:33:12	5569992372911	Elivanete Vicente (2040)	answered	00:00:14	00:01:32 0.00	Elivanete Vicente (2040) replaced by Cezarnildo Silva (1020)
2024-06-26T11:33:12	5569992372911	Q Registro (8011)	answered	00:00:00	00:00:14 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-26T11:32:54	5569992372911	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-26T11:27:42	5569992372911	IVR (8000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569992372911
2024-06-26T10:46:38	554137781700	IVR (8000)	answered	00:00:00	00:01:08 0.00	Terminated by 554137781700
2024-06-26T10:41:04	Diego Kroin (3010)	06935363388	answered	00:00:13	00:00:33 0.55	Terminated by Diego Kroin (3010)
2024-06-26T10:40:18	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:03	00:00:32 0.00	Terminated by Leonardo Marinho (1030)
2024-06-26T10:34:13	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:10	00:01:30 0.00	Terminated by Bruna Ramires (2012)
2024-06-26T10:14:14	5569992150745	Daniela Sales (1032)	answered	00:00:07	00:04:02 0.00	Terminated by 5569992150745
2024-06-26T10:14:14	5569992150745	Q Cobrança (8010)	answered	00:00:00	00:00:08 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-26T10:13:53	5569992150745	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-26T10:14:43	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:01:19 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-26T09:47:06	556133149400	Leticia Freitas (2000)	answered	00:00:00	00:01:11 0.00	Terminated by Leticia Freitas (2000)
2024-06-26T09:46:52	Rodrigo Cavalcante (2011)	Leticia Freitas (2000)	answered	00:00:03	00:00:11 0.00	Leticia Freitas (2000) was joined
2024-06-26T09:45:46	556133149400	Rodrigo Cavalcante (2011)	answered	00:00:10	00:01:10 0.00	Rodrigo Cavalcante (2011) replaced by Leticia Freitas (2000)
2024-06-26T09:45:46	556133149400	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:10 0.00	Q FiscalizaçãO (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-26T09:45:09	556133149400	IVR (8000)	answered	00:00:01	00:00:36 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-06-26T09:42:33	Viven Ane Medeiros (2020)	06133149444	answered	00:00:25	00:04:41 4.69	Terminated by Viven Ane Medeiros (2020)
2024-06-26T09:43:53	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:19 0.00	Terminated by Elivanete Vicente (2040)
2024-06-26T09:42:38	Cristhiane Machado (1040)	VMail (2020)	answered	00:00:00	00:01:16 0.00	Terminated by Cristhiane Machado (1040)
2024-06-26T09:42:38	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-06-26T09:41:32	Cristhiane Machado (1040)	06133149600	answered	00:00:09	00:02:10 2.16	Terminated by Cristhiane Machado (1040)
2024-06-26T09:38:01	5569984682719	Daniela Sales (1032)	answered	00:00:04	00:01:09 0.00	Terminated by Daniela Sales (1032)
2024-06-26T09:38:01	5569984682719	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-26T09:37:24	5569984682719	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-26T09:35:33	5569984682719	Lidia Fernandes (3020)	answered	00:00:10	00:01:16 0.00	Terminated by 5569984682719
2024-06-26T09:35:03	5569984682719	Q Cobrança (8010)	answered	00:00:00	00:00:40 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-06-26T09:34:31	5569984682719	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-26T09:36:34	5569992490713	IVR (8000)	answered	00:00:01	00:00:10 0.00	Terminated by 5569992490713
2024-06-26T09:33:24	5569992490713	Daniela Sales (1032)	answered	00:00:04	00:02:09 0.00	Terminated by Daniela Sales (1032)
2024-06-26T09:33:24	5569992490713	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-26T09:32:55	5569992490713	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-26T09:18:27	Gabriela Garcia da Silva (2021)	0211123664125	answered	00:00:12	00:04:10 4.17	Terminated by 0211123664125
2024-06-26T09:13:04	5569999392683	Daniela Sales (1032)	answered	00:00:05	00:05:34 0.00	Terminated by Daniela Sales (1032)
2024-06-26T09:13:03	5569999392683	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-26T09:12:26	5569999392683	IVR (8000)	answered	00:00:01	00:00:36 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-26T09:17:33	Gabriela Garcia da Silva (2021)	211123664152	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-26T09:13:52	5569984149437	Elivanete Vicente (2040)	answered	00:00:05	00:00:27 0.00	Terminated by 5569984149437
2024-06-26T09:13:52	5569984149437	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-26T09:13:36	5569984149437	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-26T09:10:00	5569993233772	Daniela Sales (1032)	answered	00:00:09	00:01:11 0.00	Terminated by 5569993233772
2024-06-26T09:10:00	5569993233772	Q Cobrança (8010)	answered	00:00:00	00:00:09 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-26T09:09:35	5569993233772	IVR (8000)	answered	00:00:01	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-26T09:03:30	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:17 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-26T08:56:40	Leticia Moronha (2072)	Cezarnildo Silva (1020)	answered	00:00:06	00:00:24 0.00	Terminated by Leticia Moronha (2072)
2024-06-26T08:52:15	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:00:49 0.00	Terminated by Elivanete Vicente (2040)
2024-06-26T08:37:03	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:03	00:03:29 0.00	Terminated by Ariane Quintela (2080)
2024-06-26T08:36:57	Ariane Quintela (2080)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Ariane Quintela (2080)
2024-06-26T08:36:57	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-06-26T08:36:47	Ariane Quintela (2080)	VMail (1032)	answered	00:00:00	00:00:01 0.00	Terminated by Ariane Quintela (2080)
2024-06-26T08:36:25	Ariane Quintela (2080)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-06-26T08:17:35	5569992780045	Leticia Moronha (2072)	unanswered	00:00:02	00:00:00 0.00	Failed Canceled
2024-06-26T08:17:06	5569992780045	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Leticia Moronha (2072)
2024-06-25T17:01:05	Leticia Freitas (2000)	Jair Genor Bevilaqua (2050)	answered	00:00:06	00:00:51 0.00	Terminated by Leticia Freitas (2000)
2024-06-25T16:44:04	Gabriela Garcia da Silva (2021)	PROTOCOLO (1000)	unanswered	00:00:10	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-25T16:43:43	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)

2024-06-25T16:42:54	Elivanete Vicente (2040)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Elivanete Vicente (2040)
2024-06-25T16:41:46	5569984864681	Cezarnildo Silva (1020)	answered	00:00:08	00:00:34 0.00	Terminated by Cezarnildo Silva (1020)
2024-06-25T16:41:15	5569984864681	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:38 0.00	Q FiscalizaÃ§Ão (8009) replaced by Cezarnildo Silva (1020)
2024-06-25T16:41:07	5569984864681	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-25T16:39:26	Leticia Freitas (2000)	VMail (2072)	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Freitas (2000)
2024-06-25T16:39:05	Leticia Freitas (2000)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-06-25T16:34:16	5569984864681	Rodrigo Cavalcante (2011)	answered	00:00:10	00:01:36 0.00	Terminated by 5569984864681
2024-06-25T16:34:16	5569984864681	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:10 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-25T16:33:56	5569984864681	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-25T16:31:07	5569992348669	Daniela Sales (1032)	answered	00:00:08	00:03:14 0.00	Terminated by Daniela Sales (1032)
2024-06-25T16:31:07	5569992348669	Q CobranÃ§a (8010)	answered	00:00:00	00:00:08 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-25T16:30:47	5569992348669	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-25T16:30:31	5569992348669	VMail (5000)	answered	00:00:00	00:00:06 0.00	Terminated by 5569992348669
2024-06-25T16:30:31	5569992348669	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-25T16:30:19	5569992348669	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-25T16:29:57	5569992348669	PROTOCOLO (1000)	unanswered	00:00:22	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-25T16:29:26	5569992348669	RG DESENPROF (8006)	unanswered	00:00:31	00:00:00 0.00	No destinations, forwarded to PROTOCOLO (1000)
2024-06-25T16:29:04	5569992348669	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-06-25T16:28:27	5569992348669	VMail (1000)	answered	00:00:00	00:00:26 0.00	Terminated by 5569992348669
2024-06-25T16:28:06	5569992348669	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-25T16:27:31	5569992348669	IVR (8000)	answered	00:00:01	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-25T16:26:58	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:12	00:00:09 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-25T16:23:03	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:01:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-25T16:08:44	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:01:39 0.00	Terminated by Leticia Moronha (2072)
2024-06-25T15:59:11	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:00:32 0.00	Terminated by Cristhiane Machado (1040)
2024-06-25T15:54:16	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:01:23 0.00	Terminated by Leticia Moronha (2072)
2024-06-25T15:50:42	5569993190489	Elivanete Vicente (2040)	answered	00:00:09	00:00:01 0.00	Terminated by Elivanete Vicente (2040)
2024-06-25T15:50:42	5569993190489	Q Registro (8011)	answered	00:00:00	00:00:09 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-25T15:50:26	5569993190489	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-25T15:49:49	5569993190489	VMail (1000)	answered	00:00:00	00:00:27 0.00	Terminated by VMail (1000)
2024-06-25T15:49:28	5569993190489	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-25T15:48:57	5569993190489	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-25T15:44:30	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:02:29 0.00	Terminated by Ariane Quintela (2080)
2024-06-25T15:33:08	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:19	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-06-25T15:23:23	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:03	00:00:28 0.00	Terminated by Leticia Freitas (2000)
2024-06-25T15:20:00	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:26 0.00	Terminated by Leticia Moronha (2072)
2024-06-25T15:11:26	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:11	00:00:21 0.00	Terminated by Elivanete Vicente (2040)
2024-06-25T14:47:19	Leticia Freitas (2000)	VMail (2050)	answered	00:00:00	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-06-25T14:46:58	Leticia Freitas (2000)	Jair Genor Bevilaqua (2050)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2050)
2024-06-25T14:14:18	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:04	00:01:48 0.00	Terminated by Diego Kroin (3010)
2024-06-25T14:03:44	Viven Ane Medeiros (2020)	01123664125	answered	00:00:05	00:02:32 2.54	Terminated by Viven Ane Medeiros (2020)
2024-06-25T13:44:11	Diego Kroin (3010)	Cristhiane Machado (1040)	answered	00:00:06	00:00:36 0.00	Terminated by Diego Kroin (3010)
2024-06-25T13:44:04	Diego Kroin (3010)	VMail (1000)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-06-25T13:43:43	Diego Kroin (3010)	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-25T13:41:05	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-06-25T13:36:20	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:03	00:00:19 0.00	Terminated by Leticia Freitas (2000)
2024-06-25T13:36:07	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:04	00:00:25 0.00	Terminated by Diego Kroin (3010)
2024-06-25T13:34:48	Leticia Moronha (2072)	Lidia Fernandes (3020)	answered	00:00:12	00:01:02 0.00	Terminated by Leticia Moronha (2072)
2024-06-25T13:34:37	Leticia Moronha (2072)	Diego Kroin (3010)	unanswered	00:00:11	00:00:00 0.00	Busy, forwarded to Lidia Fernandes (3020)
2024-06-25T13:28:34	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:14	00:00:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-25T13:28:21	Viven Ane Medeiros (2020)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-25T13:28:00	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-25T13:15:38	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:01:32 0.00	Terminated by Cristhiane Machado (1040)
2024-06-25T13:13:48	Leticia Moronha (2072)	Cezarnildo Silva (1020)	answered	00:00:03	00:00:19 0.00	Terminated by Leticia Moronha (2072)
2024-06-25T11:37:30	Viven Ane Medeiros (2020)	011939528321	answered	00:00:44	00:00:01 0.02	Terminated by Viven Ane Medeiros (2020)
2024-06-25T11:28:07	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:03:03 0.00	Terminated by Leonardo Marinho (1030)



2024-06-25T11:26:41	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-06-25T11:25:53	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:08	00:00:28 0.00	Terminated by Leticia Freitas (2000)
2024-06-25T11:20:23	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:05	00:00:15 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-25T11:07:02	5569992812499	Rodrigo Cavalcante (2011)	answered	00:00:09	00:01:29 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-06-25T11:07:02	5569992812499	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:09 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-25T11:06:46	5569992812499	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-25T10:53:48	Viven Ane Medeiros (2020)	069992856860	answered	00:00:11	00:02:44 2.74	Terminated by Viven Ane Medeiros (2020)
2024-06-25T10:50:28	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:14	00:00:18 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-25T10:33:42	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:10	00:00:33 0.00	Terminated by Ariane Quintela (2080)
2024-06-25T10:10:36	Leonardo Marinho (1030)	Carlos Filho (1052)	answered	00:00:11	00:00:31 0.00	Terminated by Leonardo Marinho (1030)
2024-06-25T09:51:48	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:09	00:00:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-25T09:49:16	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:07	00:00:19 0.00	Terminated by Ariane Quintela (2080)
2024-06-25T09:48:33	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:03	00:00:30 0.00	Terminated by Leonardo Marinho (1030)
2024-06-25T09:48:15	Ariane Quintela (2080)	Rubis Junior (1011)	unanswered	00:00:08	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-25T09:40:30	5569992812499	Rodrigo Cavalcante (2011)	answered	00:00:11	00:01:18 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-06-25T09:40:30	5569992812499	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:12 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-25T09:40:12	5569992812499	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-25T09:37:41	Carlos Filho (1052)	Daniela Sales (1032)	answered	00:00:04	00:00:17 0.00	Terminated by Daniela Sales (1032)
2024-06-25T09:19:19	5569984421011	Cezarnildo Silva (1020)	answered	00:00:17	00:06:14 0.00	Terminated by 5569984421011
2024-06-25T09:19:19	5569984421011	RG FISCALIZAÃ§Ão (8005)	answered	00:00:00	00:00:00 0.00	RG FISCALIZAÃ§Ão (8005) replaced by Cezarnildo Silva (1020)
2024-06-25T09:18:32	5569984421011	IVR (8000)	answered	00:00:00	00:00:46 0.00	IVR (8000) replaced by RG FISCALIZAÃ§Ão (8005)
2024-06-25T09:20:29	5569992438521	Elivanete Vicente (2040)	answered	00:00:04	00:02:17 0.00	Terminated by Elivanete Vicente (2040)
2024-06-25T09:20:29	5569992438521	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-25T09:20:02	5569992438521	IVR (8000)	answered	00:00:01	00:00:26 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-25T09:17:34	Cristhiane Machado (1040)	Diego Kroin (3010)	answered	00:00:07	00:02:50 0.00	Terminated by Diego Kroin (3010)
2024-06-25T09:19:17	5569992438521	IVR (8000)	answered	00:00:00	00:00:14 0.00	Terminated by 5569992438521
2024-06-25T09:16:27	5569984421011	Daniela Sales (1032)	answered	00:00:10	00:01:32 0.00	Terminated by 5569984421011
2024-06-25T09:16:27	5569984421011	Q CobranÃ§a (8010)	answered	00:00:00	00:00:10 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-25T09:16:06	5569984421011	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-25T09:14:15	Diego Kroin (3010)	Cristhiane Machado (1040)	answered	00:00:03	00:01:53 0.00	Terminated by Cristhiane Machado (1040)
2024-06-25T09:13:51	5569993452388	Daniela Sales (1032)	answered	00:00:07	00:01:04 0.00	Terminated by Daniela Sales (1032)
2024-06-25T09:13:51	5569993452388	Q CobranÃ§a (8010)	answered	00:00:00	00:00:07 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-25T09:13:36	5569993452388	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-25T09:14:10	Diego Kroin (3010)	Rubis Junior (1011)	unanswered	00:00:00	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-06-25T09:11:23	Diego Kroin (3010)	069993360157	answered	00:00:09	00:00:12 0.20	Terminated by Diego Kroin (3010)
2024-06-25T09:07:01	Diego Kroin (3010)	PROTOCOLO (1000)	unanswered	00:00:20	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-06-25T09:03:34	Diego Kroin (3010)	VMail (1000)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-06-25T09:03:13	Diego Kroin (3010)	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-25T08:29:40	5569993452388	Leonardo Marinho (1030)	answered	00:00:03	00:03:32 0.00	Terminated by Leonardo Marinho (1030)
2024-06-25T08:29:39	5569993452388	Q CobranÃ§a (8010)	answered	00:00:00	00:00:03 0.00	Q CobranÃ§a (8010) replaced by Leonardo Marinho (1030)
2024-06-25T08:29:16	5569993452388	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-25T08:28:53	556932270112	Daniela Sales (1032)	answered	00:00:04	00:02:11 0.00	Terminated by Daniela Sales (1032)
2024-06-25T08:28:53	556932270112	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-25T08:28:32	556932270112	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-25T08:21:37	Viven Ane Medeiros (2020)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:32 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-24T17:40:26	5569992862464	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-06-24T16:54:56	5569992748183	Elivanete Vicente (2040)	answered	00:00:03	00:07:13 0.00	Terminated by Elivanete Vicente (2040)
2024-06-24T16:54:43	5569992748183	IVR (8000)	answered	00:00:00	00:00:13 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-06-24T16:49:06	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:05	00:02:19 0.00	Terminated by Leticia Freitas (2000)
2024-06-24T16:20:18	Cristhiane Machado (1040)	06133149600	answered	00:00:08	00:20:44 20.74	Terminated by Cristhiane Machado (1040)
2024-06-24T16:12:59	5569992570048	Elivanete Vicente (2040)	answered	00:00:04	00:00:49 0.00	Terminated by Elivanete Vicente (2040)
2024-06-24T16:12:58	5569992570048	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-24T16:12:33	5569992570048	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-24T16:07:34	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:14	00:00:12 0.00	Terminated by Leticia Freitas (2000)
2024-06-24T16:00:19	PROTOCOLO (1000)	Rodrigo Cavalcante (2011)	answered	00:00:08	00:00:14 0.00	Terminated by PROTOCOLO (1000)
2024-06-24T16:00:03	PROTOCOLO (1000)	VMail (1023)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)

2024-06-24T16:00:03	PROTOCOLO (1000)	Geisiele Moraes (1023)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1023)
2024-06-24T15:55:39	5569992836361	VMail (1000)	answered	00:00:00	00:00:16 0.00	Terminated by VMail (1000)
2024-06-24T15:55:39	5569992836361	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1000)
2024-06-24T15:55:39	5569992836361	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaÃ§Ão (8009) replaced by PROTOCOLO (1000)
2024-06-24T15:55:24	5569992836361	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-24T15:55:11	5569992836361	VMail (1000)	answered	00:00:00	00:00:06 0.00	Terminated by 5569992836361
2024-06-24T15:55:11	5569992836361	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1000)
2024-06-24T15:55:10	5569992836361	Q Registro (8011)	answered	00:00:00	00:00:01 0.00	Q Registro (8011) replaced by PROTOCOLO (1000)
2024-06-24T15:54:54	5569992836361	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-24T15:53:13	5569992836361	VMail (1000)	answered	00:00:00	00:00:35 0.00	Terminated by 5569992836361
2024-06-24T15:53:12	5569992836361	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1000)
2024-06-24T15:53:11	5569992836361	Q Registro (8011)	answered	00:00:00	00:00:01 0.00	Q Registro (8011) replaced by PROTOCOLO (1000)
2024-06-24T15:52:51	5569992836361	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-24T15:28:35	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:10	00:00:15 0.00	Terminated by Leticia Freitas (2000)
2024-06-24T15:28:15	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-06-24T15:27:54	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-24T15:19:58	Cristhiane Machado (1040)	06133149600	answered	00:00:13	00:03:49 3.82	Terminated by Cristhiane Machado (1040)
2024-06-24T15:22:33	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:12 0.00	Terminated by Ariane Quintela (2080)
2024-06-24T15:19:27	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-06-24T15:12:45	Cristhiane Machado (1040)	0	unanswered	00:00:01	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-24T15:06:29	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:03	00:02:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-24T14:56:48	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:06:21 0.00	Terminated by Leticia Freitas (2000)
2024-06-24T14:55:39	Ariane Quintela (2080)	Lidia Fernandes (3020)	answered	00:00:11	00:05:32 0.00	Terminated by Ariane Quintela (2080)
2024-06-24T14:55:45	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:38 0.00	Terminated by Cristhiane Machado (1040)
2024-06-24T14:46:38	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-06-24T14:46:06	Rubis Junior (1011)	06133149600	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-06-24T14:44:55	Cristhiane Machado (1040)	06133149600	answered	00:00:44	00:00:07 0.12	Terminated by Cristhiane Machado (1040)
2024-06-24T14:40:45	Cristhiane Machado (1040)	06133149600	answered	00:00:20	00:00:13 0.22	Terminated by Cristhiane Machado (1040)
2024-06-24T14:40:40	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:05	00:00:11 0.00	Terminated by Ariane Quintela (2080)
2024-06-24T14:38:34	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:06	00:01:52 0.00	Terminated by Cristhiane Machado (1040)
2024-06-24T14:32:16	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:01:05 0.00	Terminated by Leticia Moronha (2072)
2024-06-24T14:26:35	Jair Genor Bevilaqua (2050)	VMail (1030)	answered	00:00:00	00:01:32 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-06-24T14:26:14	Jair Genor Bevilaqua (2050)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-24T14:27:07	Jair Genor Bevilaqua (2050)	Leonardo Marinho (1030)	answered	00:00:09	00:00:51 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-06-24T14:26:47	Jair Genor Bevilaqua (2050)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-06-24T14:26:26	Jair Genor Bevilaqua (2050)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-24T14:25:54	Jair Genor Bevilaqua (2050)	VMail (1030)	answered	00:00:00	00:00:11 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-06-24T14:25:33	Jair Genor Bevilaqua (2050)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-24T14:16:52	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:08	00:01:06 0.00	Terminated by Cristhiane Machado (1040)
2024-06-24T13:57:23	Diego Kroin (3010)	Rubis Junior (1011)	answered	00:00:00	00:00:49 0.00	Terminated by Rubis Junior (1011)
2024-06-24T13:57:10	PROTOCOLO (1000)	Rubis Junior (1011)	answered	00:00:04	00:00:10 0.00	Rubis Junior (1011) was joined
2024-06-24T13:56:36	Diego Kroin (3010)	PROTOCOLO (1000)	answered	00:00:07	00:00:40 0.00	PROTOCOLO (1000) replaced by Rubis Junior (1011)
2024-06-24T13:18:10	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:00:25 0.00	Terminated by Elivanete Vicente (2040)
2024-06-24T13:11:10	556932116100	IVR (8000)	answered	00:00:00	00:00:59 0.00	Terminated by 556932116100
2024-06-24T11:56:51	Rubis Junior (1011)	Leticia Freitas (2000)	answered	00:00:03	00:00:03 0.00	Terminated by Rubis Junior (1011)
2024-06-24T11:56:31	Rodrigo Cavalcante (2011)	Leticia Moronha (2072)	answered	00:00:05	00:00:12 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-06-24T11:32:37	Lidia Fernandes (3020)	69992715661	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-24T11:32:17	Lidia Fernandes (3020)	69984698325	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-24T11:31:55	Lidia Fernandes (3020)	69984235921	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-24T11:29:55	Lidia Fernandes (3020)	69992990900	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-24T11:18:18	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:04	00:00:49 0.00	Terminated by Ariane Quintela (2080)
2024-06-24T11:02:30	556932290581	Rodrigo Cavalcante (2011)	answered	00:00:03	00:06:42 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-06-24T11:02:30	556932290581	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:03 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-24T11:02:13	556932290581	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-24T11:04:31	Rubis Junior (1011)	069993059133	unanswered	00:00:30	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-06-24T11:03:20	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:07	00:00:04 0.00	Terminated by Elivanete Vicente (2040)

2024-06-24T10:58:00	Rubis Junior (1011)	06932257258	answered	00:00:20	00:03:15 3.26	Terminated by Rubis Junior (1011)
2024-06-24T10:56:54	Rubis Junior (1011)	06932121435	unanswered	00:00:27	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-06-24T10:40:14	Rubis Junior (1011)	06932186230	unanswered	00:00:44	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-06-24T10:14:43	PROTOCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:11 0.00	Terminated by PROTOCOLO (1000)
2024-06-24T10:14:15	551123664125	PROTOCOLO (1000)	answered	00:00:05	00:00:34 0.00	Terminated by 551123664125
2024-06-24T10:13:44	551123664125	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-24T10:06:53	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:27 0.00	Terminated by Ariane Quintela (2080)
2024-06-24T09:49:36	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:35 0.00	Terminated by Leticia Freitas (2000)
2024-06-24T09:49:32	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:05	00:00:07 0.00	Terminated by PROTOCOLO (1000)
2024-06-24T09:45:48	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:06	00:03:35 0.00	Terminated by Ariane Quintela (2080)
2024-06-24T09:48:25	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:05	00:00:13 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-24T09:42:26	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:04	00:00:19 0.00	Terminated by Leticia Freitas (2000)
2024-06-24T09:41:28	PROTOCOLO (1000)	Gabriela Garcia da Silva (2021)	answered	00:00:09	00:00:19 0.00	Terminated by PROTOCOLO (1000)
2024-06-24T09:35:17	554137781700	Viven Ane Medeiros (2020)	answered	00:00:00	00:02:12 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-24T09:35:02	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:08 0.00	Viven Ane Medeiros (2020) was joined
2024-06-24T09:33:44	554137781700	Elivanete Vicente (2040)	answered	00:00:11	00:01:22 0.00	Elivanete Vicente (2040) replaced by Viven Ane Medeiros (2020)
2024-06-24T09:33:44	554137781700	Q Registro (8011)	answered	00:00:00	00:00:11 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-24T09:33:29	554137781700	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-24T09:36:21	Rodrigo Cavalcante (2011)	5569992836361	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-24T09:33:16	5569992836361	VMail (2040)	answered	00:00:00	00:00:02 0.00	Terminated by VMail (2040)
2024-06-24T09:33:05	Rodrigo Cavalcante (2011)	VMail (2040)	answered	00:00:00	00:00:11 0.00	VMail (2040) was joined
2024-06-24T09:32:44	Rodrigo Cavalcante (2011)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-06-24T09:32:21	5569992836361	Rodrigo Cavalcante (2011)	answered	00:00:03	00:00:52 0.00	Rodrigo Cavalcante (2011) replaced by VMail (2040)
2024-06-24T09:32:21	5569992836361	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:03 0.00	Q Fiscaliza��o (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-24T09:32:03	5569992836361	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-06-24T09:31:30	VMail (9999)	VMail (2040)	answered	00:00:00	00:01:19 0.00	Terminated by VMail (9999)
2024-06-24T09:31:09	VMail (9999)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-06-24T09:30:05	Rodrigo Cavalcante (2011)	VMail (2040)	answered	00:00:00	00:01:03 0.00	Rodrigo Cavalcante (2011) replaced by VMail (9999)
2024-06-24T09:29:44	Rodrigo Cavalcante (2011)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-06-24T09:31:16	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:11	00:00:09 0.00	Terminated by Cristhiane Machado (1040)
2024-06-24T09:30:49	Rodrigo Cavalcante (2011)	Elivanete Vicente (2040)	unanswered	00:00:20	00:00:00 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-06-24T09:28:57	5569992836361	Rodrigo Cavalcante (2011)	answered	00:00:03	00:01:08 0.00	Terminated by 5569992836361
2024-06-24T09:28:56	5569992836361	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:04 0.00	Q Fiscaliza��o (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-24T09:28:35	5569992836361	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-06-24T09:26:38	554137781700	PROTOCOLO (1000)	answered	00:00:13	00:02:28 0.00	Terminated by PROTOCOLO (1000)
2024-06-24T09:26:07	554137781700	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	No destinations, forwarded to PROTOCOLO (1000)
2024-06-24T09:25:23	554137781700	IVR (8000)	answered	00:00:00	00:00:44 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-06-24T09:28:25	PROTOCOLO (1000)	Viven Ane Medeiros (2020)	answered	00:00:08	00:00:20 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-24T09:22:56	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:15	00:00:30 0.00	Terminated by Rubis Junior (1011)
2024-06-24T09:20:12	554137781700	VMail (1000)	answered	00:00:00	00:00:17 0.00	Terminated by 554137781700
2024-06-24T09:19:51	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-24T09:18:53	554137781700	IVR (8000)	answered	00:00:00	00:00:58 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-24T09:13:28	5569996078779	Q Registro (8011)	unanswered	00:00:00	00:01:58 0.00	Terminated by 5569996078779
2024-06-24T09:13:12	5569996078779	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-24T08:47:08	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:04	00:00:17 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-24T08:45:15	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:08	00:00:17 0.00	Terminated by Leonardo Marinho (1030)
2024-06-24T08:44:06	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:05	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-06-24T08:43:40	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:05	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-06-24T08:43:39	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:09 0.00	Terminated by Leticia Moronha (2072)
2024-06-24T08:38:08	Ariane Quintela (2080)	Rubis Junior (1011)	unanswered	00:00:19	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-24T08:37:11	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:17	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-24T08:30:47	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:06	00:00:18 0.00	Terminated by Cristhiane Machado (1040)
2024-06-24T08:28:18	Geisiele Moraes (1023)	Silvano Sabino (2010)	answered	00:00:03	00:01:34 0.00	Terminated by Silvano Sabino (2010)
2024-06-24T08:26:55	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:07	00:00:33 0.00	Terminated by Leticia Freitas (2000)
2024-06-24T08:26:13	Silvano Sabino (2010)	Leticia Freitas (2000)	answered	00:00:08	00:00:16 0.00	Terminated by Silvano Sabino (2010)
2024-06-24T08:24:21	5569992780045	Leticia Moronha (2072)	unanswered	00:00:04	00:00:00 0.00	Failed Canceled

2024-06-24T08:23:58	5569992780045	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Leticia Moronha (2072)
2024-06-24T08:20:44	Bruna Ramires (2012)	VMail (1040)	answered	00:00:00	00:00:09 0.00	Terminated by Brunna Ramires (2012)
2024-06-24T08:20:23	Bruna Ramires (2012)	Cristhiane Machado (1040)	unanswered	00:00:22	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-06-21T16:42:25	Ariane Quintela (2080)	PROTOCOLO (1000)	answered	00:00:04	00:00:20 0.00	Terminated by PROTOCOLO (1000)
2024-06-21T16:42:04	Ariane Quintela (2080)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-06-21T16:23:31	5569993602427	Daniela Sales (1032)	answered	00:00:04	00:04:32 0.00	Terminated by Daniela Sales (1032)
2024-06-21T16:23:31	5569993602427	RG COBRANÃ#A (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÃ#A (8004) replaced by Daniela Sales (1032)
2024-06-21T16:22:38	5569993602427	IVR (8000)	answered	00:00:00	00:00:52 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-06-21T16:16:56	5569992836361	Rodrigo Cavalcante (2011)	answered	00:00:03	00:05:20 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-06-21T16:16:56	5569992836361	Q FiscalizaÃ#o (8009)	answered	00:00:00	00:00:03 0.00	Q FiscalizaÃ#o (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-21T16:16:36	5569992836361	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaÃ#o (8009)
2024-06-21T15:35:01	5569981130566	Lidia Fernandes (3020)	answered	00:00:09	00:04:25 0.00	Terminated by Lidia Fernandes (3020)
2024-06-21T15:34:00	5569981130566	Q CobranÃ#a (8010)	answered	00:00:00	00:01:10 0.00	Q CobranÃ#a (8010) replaced by Lidia Fernandes (3020)
2024-06-21T15:33:35	5569981130566	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-06-21T14:54:48	551123664125	VMail (1000)	answered	00:00:00	00:00:15 0.00	Terminated by 551123664125
2024-06-21T14:54:27	551123664125	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-21T14:54:02	551123664125	IVR (8007)	answered	00:00:00	00:00:24 0.00	IVR (8007) replaced by PROTOCOLO (1000)
2024-06-21T14:53:30	551123664125	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by IVR (8007)
2024-06-21T14:47:44	551123664125	VMail (2020)	answered	00:00:00	00:00:09 0.00	Terminated by 551123664125
2024-06-21T14:47:23	551123664125	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-06-21T14:46:22	551123664125	IVR (8000)	answered	00:00:00	00:01:00 0.00	IVR (8000) replaced by Viven Ane Medeiros (2020)
2024-06-21T14:33:00	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:04	00:00:10 0.00	Terminated by Leticia Freitas (2000)
2024-06-21T13:49:18	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:00	00:00:22 0.00	Terminated by Leticia Freitas (2000)
2024-06-21T13:49:14	Elivanete Vicente (2040)	Cristhiane Machado (1040)	answered	00:00:04	00:00:00 0.00	Cristhiane Machado (1040) was joined
2024-06-21T13:48:44	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:30 0.00	Elivanete Vicente (2040) replaced by Cristhiane Machado (1040)
2024-06-21T13:32:58	Geisiele Moraes (1023)	Ariane Quintela (2080)	answered	00:00:07	00:00:46 0.00	Terminated by Ariane Quintela (2080)
2024-06-21T13:22:11	Geisiele Moraes (1023)	Carlos Filho (1052)	answered	00:00:06	00:00:55 0.00	Terminated by Carlos Filho (1052)
2024-06-21T13:18:53	Bruna Ramires (2012)	Leticia Freitas (2000)	answered	00:00:07	00:00:13 0.00	Terminated by Brunna Ramires (2012)
2024-06-21T12:43:52	PROTOCOLO (1000)	Leticia Freitas (2000)	unanswered	00:00:15	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-06-21T12:43:51	Viven Ane Medeiros (2020)	VMail (1000)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-21T12:43:51	Viven Ane Medeiros (2020)	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1000)
2024-06-21T12:43:28	PROTOCOLO (1000)	Viven Ane Medeiros (2020)	unanswered	00:00:14	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-06-21T11:57:01	Rodrigo Cavalcante (2011)	Leticia Moronha (2072)	answered	00:00:07	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-06-21T11:51:38	Ariane Quintela (2080)	PROTOCOLO (1000)	answered	00:00:04	00:00:16 0.00	Terminated by Ariane Quintela (2080)
2024-06-21T11:50:56	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:04	00:00:30 0.00	Terminated by Ariane Quintela (2080)
2024-06-21T11:41:02	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-21T11:37:34	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:20 0.00	Terminated by Leticia Freitas (2000)
2024-06-21T11:35:38	Bruna Ramires (2012)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Brunna Ramires (2012)
2024-06-21T11:35:17	Bruna Ramires (2012)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-06-21T11:29:04	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:29 0.00	Terminated by Ariane Quintela (2080)
2024-06-21T11:27:21	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:33 0.00	Terminated by Leticia Freitas (2000)
2024-06-21T11:24:16	Bruna Ramires (2012)	Leticia Freitas (2000)	answered	00:00:04	00:01:51 0.00	Terminated by Leticia Freitas (2000)
2024-06-21T11:23:21	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:15 0.00	Terminated by Leticia Freitas (2000)
2024-06-21T11:18:04	Bruna Ramires (2012)	Leticia Freitas (2000)	answered	00:00:14	00:00:21 0.00	Terminated by Leticia Freitas (2000)
2024-06-21T11:16:46	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:08	00:00:50 0.00	Terminated by Leticia Freitas (2000)
2024-06-21T11:01:07	5569992780045	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by 5569992780045
2024-06-21T11:00:58	5569992780045	Leticia Moronha (2072)	unanswered	00:00:08	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-06-21T11:00:51	5569992780045	IVR (8000)	answered	00:00:00	00:00:07 0.00	IVR (8000) replaced by Leticia Moronha (2072)
2024-06-21T10:56:54	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:07	00:01:48 0.00	Terminated by Brunna Ramires (2012)
2024-06-21T10:54:37	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:52 0.00	Terminated by Leticia Moronha (2072)
2024-06-21T10:53:44	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-06-21T10:51:15	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:09	00:00:19 0.00	Terminated by Leticia Moronha (2072)
2024-06-21T10:49:51	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:10	00:00:06 0.00	Terminated by Elivanete Vicente (2040)
2024-06-21T10:44:50	556999302220	Daniela Sales (1032)	answered	00:00:04	00:04:51 0.00	Terminated by 556999302220
2024-06-21T10:44:50	556999302220	Q CobranÃ#a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ#a (8010) replaced by Daniela Sales (1032)
2024-06-21T10:44:25	556999302220	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q CobranÃ#a (8010)

2024-06-21T10:43:07	Diego Kroin (3010)	Ariane Quintela (2080)	answered	00:00:10	00:01:15 0.00	Terminated by Ariane Quintela (2080)
2024-06-21T10:30:19	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:01:20 0.00	Terminated by Ariane Quintela (2080)
2024-06-21T10:17:41	Bruna Ramires (2012)	Ariane Quintela (2080)	unanswered	00:00:03	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-06-21T10:04:56	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-06-21T10:04:51	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-06-21T09:57:37	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:02	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-06-21T09:28:24	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:06	00:01:40 0.00	Terminated by Leticia Freitas (2000)
2024-06-21T09:24:25	Carlos Filho (1052)	Geisiele Moraes (1023)	answered	00:00:12	00:00:41 0.00	Terminated by Carlos Filho (1052)
2024-06-21T09:01:27	Cristhiane Machado (1040)	06530523834	answered	00:00:07	00:12:25 12.42	Terminated by 06530523834
2024-06-21T09:09:26	Leticia Freitas (2000)	VMail (2012)	answered	00:00:00	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-06-21T09:09:05	Leticia Freitas (2000)	Bruna Ramires (2012)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2012)
2024-06-21T09:00:57	Cristhiane Machado (1040)	06530523834	answered	00:00:17	00:00:01 0.02	Terminated by Cristhiane Machado (1040)
2024-06-21T08:37:47	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:11	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-06-21T08:23:51	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-21T08:23:21	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:20	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-21T08:12:07	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:15	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-21T08:00:06	Elivanete Vicente (2040)	Cristhiane Machado (1040)	unanswered	00:00:04	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-06-20T16:35:55	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:04	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-06-20T16:35:43	Ariane Quintela (2080)	Geisiele Moraes (1023)	unanswered	00:00:02	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-20T16:33:00	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:05	00:02:04 0.00	Terminated by Leticia Moronha (2072)
2024-06-20T16:32:15	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:06	00:00:36 0.00	Terminated by Leticia Moronha (2072)
2024-06-20T16:15:21	Rubis Junior (1011)	06932257258	answered	00:00:15	00:02:23 2.38	Terminated by Rubis Junior (1011)
2024-06-20T16:14:45	Rubis Junior (1011)	06932121435	unanswered	00:00:23	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-06-20T16:14:30	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Rubis Junior (1011)
2024-06-20T16:14:15	Rubis Junior (1011)	32121435	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-20T16:10:49	Rubis Junior (1011)	3225	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-20T16:05:10	5569992463931	Daniela Sales (1032)	answered	00:00:03	00:01:06 0.00	Terminated by 5569992463931
2024-06-20T16:05:09	5569992463931	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-20T16:04:50	5569992463931	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-20T15:51:17	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:26 0.00	Terminated by Leticia Moronha (2072)
2024-06-20T15:50:36	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:04	00:00:32 0.00	Terminated by Leticia Moronha (2072)
2024-06-20T15:46:11	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:01:28 0.00	Terminated by Geisiele Moraes (1023)
2024-06-20T15:39:20	556932181400	Elivanete Vicente (2040)	answered	00:00:00	00:03:25 0.00	Terminated by Elivanete Vicente (2040)
2024-06-20T15:38:53	PROTOCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:24 0.00	Elivanete Vicente (2040) was joined
2024-06-20T15:37:11	556932181400	PROTOCOLO (1000)	answered	00:00:12	00:01:57 0.00	PROTOCOLO (1000) replaced by Elivanete Vicente (2040)
2024-06-20T15:36:36	556932181400	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-20T15:34:19	5553981042679	PROTOCOLO (1000)	answered	00:00:10	00:01:02 0.00	Terminated by PROTOCOLO (1000)
2024-06-20T15:33:47	5553981042679	RG DESENPROF (8006)	unanswered	00:00:31	00:00:00 0.00	No destinations, forwarded to PROTOCOLO (1000)
2024-06-20T15:33:24	5553981042679	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-06-20T14:58:48	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-06-20T14:50:02	Geisiele Moraes (1023)	Ariane Quintela (2080)	answered	00:00:05	00:01:56 0.00	Terminated by Ariane Quintela (2080)
2024-06-20T14:44:55	Diego Kroin (3010)	Cristhiane Machado (1040)	unanswered	00:00:20	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-06-20T13:59:59	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:07	00:00:54 0.00	Terminated by Ariane Quintela (2080)
2024-06-20T13:55:42	556932290581	Cezarnildo Silva (1020)	answered	00:00:03	00:02:37 0.00	Terminated by Cezarnildo Silva (1020)
2024-06-20T13:55:42	556932290581	RG FISCALIZAÇÃO (8005)	answered	00:00:00	00:00:00 0.00	RG FISCALIZAÇÃO (8005) replaced by Cezarnildo Silva (1020)
2024-06-20T13:55:02	556932290581	IVR (8000)	answered	00:00:01	00:00:38 0.00	IVR (8000) replaced by RG FISCALIZAÇÃO (8005)
2024-06-20T13:53:00	556932290581	VMail (5000)	answered	00:00:00	00:00:08 0.00	Terminated by 556932290581
2024-06-20T13:53:00	556932290581	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-20T13:52:46	556932290581	VMail (5000)	answered	00:00:00	00:00:14 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-20T13:52:46	556932290581	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-20T13:52:34	556932290581	VMail (5000)	answered	00:00:00	00:00:11 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-20T13:52:34	556932290581	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-20T13:52:22	556932290581	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-20T13:52:22	556932290581	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-20T13:52:07	556932290581	VMail (1000)	answered	00:00:00	00:00:15 0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-20T13:51:46	556932290581	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)

2024-06-20T13:51:11	556932290581	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-20T13:46:58	554137781700	Bruna Ramires (2012)	answered	00:00:04	00:05:17 0.00	Terminated by Brunna Ramires (2012)
2024-06-20T13:45:46	554137781700	Cristhiane Machado (1040)	answered	00:00:06	00:01:06 0.00	Cristhiane Machado (1040) replaced by Brunna Ramires (2012)
2024-06-20T13:45:46	554137781700	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-06-20T13:45:12	554137781700	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-06-20T13:48:27	556932290581	VMail (1000)	answered	00:00:00	00:00:53 0.00	Terminated by VMail (1000)
2024-06-20T13:48:06	556932290581	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-20T13:47:29	556932290581	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-20T13:40:17	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:07	00:01:15 0.00	Terminated by Geisiele Moraes (1023)
2024-06-20T13:36:30	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:00	00:03:34 0.00	Terminated by Ariane Quintela (2080)
2024-06-20T13:36:28	Elivanete Vicente (2040)	Cristhiane Machado (1040)	answered	00:00:02	00:00:00 0.00	Cristhiane Machado (1040) was joined
2024-06-20T13:35:57	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:09	00:00:25 0.00	Elivanete Vicente (2040) replaced by Cristhiane Machado (1040)
2024-06-20T12:11:39	556932290581	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-06-20T11:51:21	5569999521080	VMail (5000)	answered	00:00:00	00:00:17 0.00	Terminated by 5569999521080
2024-06-20T11:51:21	5569999521080	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-20T11:51:03	5569999521080	VMail (5000)	answered	00:00:00	00:00:17 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-20T11:51:03	5569999521080	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-20T11:50:49	5569999521080	VMail (1000)	answered	00:00:00	00:00:14 0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-20T11:50:28	5569999521080	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-20T11:49:51	5569999521080	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-20T11:33:14	5569981337788	Daniela Sales (1032)	answered	00:00:03	00:01:32 0.00	Terminated by 5569981337788
2024-06-20T11:33:13	5569981337788	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-20T11:32:48	5569981337788	IVR (8000)	answered	00:00:01	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-20T11:29:20	5569981337788	Daniela Sales (1032)	answered	00:00:00	00:01:55 0.00	Terminated by Daniela Sales (1032)
2024-06-20T11:29:10	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:04	00:00:06 0.00	Daniela Sales (1032) was joined
2024-06-20T11:27:32	5569981337788	Elivanete Vicente (2040)	answered	00:00:00	00:01:49 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-06-20T11:27:13	Cezarnildo Silva (1020)	Elivanete Vicente (2040)	answered	00:00:09	00:00:09 0.00	Elivanete Vicente (2040) was joined
2024-06-20T11:26:42	5569981337788	Cezarnildo Silva (1020)	answered	00:00:02	00:00:47 0.00	Cezarnildo Silva (1020) replaced by Elivanete Vicente (2040)
2024-06-20T11:26:42	5569981337788	RG FISCALIZAÇÃO (8005)	answered	00:00:00	00:00:00 0.00	RG FISCALIZAÇÃO (8005) replaced by Cezarnildo Silva (1020)
2024-06-20T11:26:03	5569981337788	IVR (8000)	answered	00:00:01	00:00:38 0.00	IVR (8000) replaced by RG FISCALIZAÇÃO (8005)
2024-06-20T11:02:01	Rodrigo Cavalcante (2011)	06932183651	answered	00:00:19	00:02:02 2.04	Terminated by Rodrigo Cavalcante (2011)
2024-06-20T11:01:29	Rodrigo Cavalcante (2011)	32183651	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-20T10:48:46	5561996911851	PROTOCOLO (1000)	answered	00:00:15	00:01:44 0.00	Terminated by PROTOCOLO (1000)
2024-06-20T10:48:13	5561996911851	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-20T10:42:30	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:07	00:00:53 0.00	Terminated by Silvano Sabino (2010)
2024-06-20T10:12:39	Cristhiane Machado (1040)	06530523834	answered	00:00:02	00:05:53 5.88	Terminated by 06530523834
2024-06-20T10:14:13	Carlos Filho (1052)	Geisiele Moraes (1023)	answered	00:00:11	00:00:47 0.00	Terminated by Geisiele Moraes (1023)
2024-06-20T10:12:14	Cristhiane Machado (1040)	06530523834	unanswered	00:00:14	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-20T10:11:55	Geisiele Moraes (1023)	VMail (1052)	answered	00:00:00	00:00:06 0.00	Terminated by Geisiele Moraes (1023)
2024-06-20T10:11:34	Geisiele Moraes (1023)	Carlos Filho (1052)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1052)
2024-06-20T10:11:55	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:02	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-20T10:11:24	Geisiele Moraes (1023)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Geisiele Moraes (1023)
2024-06-20T10:04:00	Bruna Ramires (2012)	Geisiele Moraes (1023)	answered	00:00:04	00:00:26 0.00	Terminated by Brunna Ramires (2012)
2024-06-20T09:43:52	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:15	00:00:33 0.00	Terminated by Leticia Moronha (2072)
2024-06-20T09:24:17	5569992404378	Daniela Sales (1032)	answered	00:00:04	00:03:44 0.00	Terminated by Daniela Sales (1032)
2024-06-20T09:24:17	5569992404378	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-20T09:23:50	5569992404378	IVR (8000)	answered	00:00:01	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-20T09:13:21	5569993002728	IVR (8000)	answered	00:00:00	00:00:34 0.00	Terminated by 5569993002728
2024-06-20T09:07:42	Silvano Sabino (2010)	Geisiele Moraes (1023)	answered	00:00:06	00:02:27 0.00	Terminated by Silvano Sabino (2010)
2024-06-20T08:55:21	556999211480	Daniela Sales (1032)	answered	00:00:06	00:05:49 0.00	Terminated by Daniela Sales (1032)
2024-06-20T08:55:20	556999211480	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-20T08:55:00	556999211480	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-20T08:54:00	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:02	00:01:10 0.00	Terminated by Elivanete Vicente (2040)
2024-06-20T08:53:55	556999211480	VMail (1000)	answered	00:00:00	00:00:54 0.00	Terminated by 556999211480
2024-06-20T08:53:34	556999211480	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-20T08:52:59	556999211480	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)

2024-06-20T08:47:47	5569992478999	Elivanete Vicente (2040)	answered	00:00:03	00:03:26 0.00	Terminated by Elivanete Vicente (2040)
2024-06-20T08:47:46	5569992478999	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-20T08:47:26	5569992478999	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-20T08:46:33	5569999943357	Rodrigo Cavalcante (2011)	answered	00:00:03	00:04:11 0.00	Terminated by 5569999943357
2024-06-20T08:46:33	5569999943357	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:03 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-20T08:46:12	5569999943357	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-20T08:27:29	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:04	00:01:25 0.00	Terminated by Brunna Ramires (2012)
2024-06-20T08:24:22	Leticia Moronha (2072)	VMail (2010)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-06-20T08:24:01	Leticia Moronha (2072)	Silvano Sabino (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-06-20T08:23:48	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:03	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-06-20T08:16:49	Gabriela Garcia da Silva (2021)	0216932173647	answered	00:00:29	00:06:34 6.57	Terminated by Gabriela Garcia da Silva (2021)
2024-06-20T08:12:15	Gabriela Garcia da Silva (2021)	0216932173647	unanswered	00:00:56	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-20T08:08:39	5569999943357	Cezarnildo Silva (1020)	answered	00:00:00	00:02:15 0.00	Terminated by 5569999943357
2024-06-20T08:08:25	Elivanete Vicente (2040)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:10 0.00	Cezarnildo Silva (1020) was joined
2024-06-20T08:07:28	5569999943357	Elivanete Vicente (2040)	answered	00:00:08	00:01:04 0.00	Elivanete Vicente (2040) replaced by Cezarnildo Silva (1020)
2024-06-20T08:06:27	5569999943357	Q Registro (8011)	answered	00:00:00	00:01:08 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-20T08:05:52	5569999943357	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-19T17:45:40	5569981130566	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-06-19T17:32:25	5569992491185	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Out of office, forwarded to PBX
2024-06-19T16:55:28	Cristhiane Machado (1040)	06530523834	answered	00:00:09	00:04:51 4.85	Terminated by 06530523834
2024-06-19T16:45:41	Cristhiane Machado (1040)	06530523834	unanswered	00:00:03	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-19T16:20:11	Gabriela Garcia da Silva (2021)	0216932173647	unanswered	00:00:47	00:00:00 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-19T16:14:50	Gabriela Garcia da Silva (2021)	02130030800	answered	00:00:03	00:03:16 3.27	Terminated by Gabriela Garcia da Silva (2021)
2024-06-19T16:05:24	Gabriela Garcia da Silva (2021)	02130030800	answered	00:00:04	00:07:47 7.79	Terminated by 02130030800
2024-06-19T16:02:38	Diego Kroin (3010)	Cristhiane Machado (1040)	answered	00:00:07	00:03:24 0.00	Terminated by Cristhiane Machado (1040)
2024-06-19T15:34:17	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:03	00:00:53 0.00	Terminated by Cristhiane Machado (1040)
2024-06-19T14:58:26	554137781700	Bruna Ramires (2012)	answered	00:00:06	00:02:24 0.00	Terminated by 554137781700
2024-06-19T14:57:27	554137781700	Cristhiane Machado (1040)	answered	00:00:08	00:00:51 0.00	Cristhiane Machado (1040) replaced by Brunna Ramires (2012)
2024-06-19T14:57:27	554137781700	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-06-19T14:56:36	554137781700	IVR (8000)	answered	00:00:01	00:00:50 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-06-19T14:58:24	Cristhiane Machado (1040)	Bruna Ramires (2012)	unanswered	00:00:02	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-19T14:50:24	554137781700	PROTOCOLO (1000)	answered	00:00:09	00:01:25 0.00	Terminated by PROTOCOLO (1000)
2024-06-19T14:49:52	554137781700	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-19T14:26:16	556240133346	VMail (5000)	answered	00:00:00	00:00:07 0.00	Terminated by 556240133346
2024-06-19T14:26:16	556240133346	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-19T14:26:05	556240133346	VMail (3020)	answered	00:00:00	00:00:11 0.00	VMail (3020) replaced by CRCRO (5000)
2024-06-19T14:25:44	556240133346	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-06-19T14:25:15	556240133346	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by Lidia Fernandes (3020)
2024-06-19T14:14:54	Silvano Sabino (2010)	Cristhiane Machado (1040)	answered	00:00:07	00:00:48 0.00	Terminated by Cristhiane Machado (1040)
2024-06-19T14:08:08	556133149400	Leticia Moronha (2072)	answered	00:00:00	00:04:17 0.00	Terminated by 556133149400
2024-06-19T14:07:59	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:02	00:00:07 0.00	Leticia Moronha (2072) was joined
2024-06-19T14:04:43	556133149400	PROTOCOLO (1000)	answered	00:00:04	00:03:22 0.00	PROTOCOLO (1000) replaced by Leticia Moronha (2072)
2024-06-19T14:04:13	556133149400	IVR (8000)	answered	00:00:01	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-19T14:05:51	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:01:55 0.00	Terminated by VMail (2072)
2024-06-19T14:05:30	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-06-19T14:01:02	Ariane Quintela (2080)	06932258311	answered	00:00:10	00:04:41 4.69	Terminated by Ariane Quintela (2080)
2024-06-19T14:01:48	556133149400	PROTOCOLO (1000)	answered	00:00:16	00:00:58 0.00	Terminated by 556133149400
2024-06-19T14:01:19	556133149400	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-19T13:51:00	Ariane Quintela (2080)	06932258311	answered	00:00:12	00:01:36 1.60	Terminated by Ariane Quintela (2080)
2024-06-19T13:50:47	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:05	00:00:30 0.00	Terminated by Cristhiane Machado (1040)
2024-06-19T13:48:10	Ariane Quintela (2080)	06932258311	answered	00:00:09	00:02:37 2.62	Terminated by Ariane Quintela (2080)
2024-06-19T13:46:01	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:05	00:01:46 0.00	Terminated by Ariane Quintela (2080)
2024-06-19T13:44:13	Ariane Quintela (2080)	06932258311	answered	00:00:11	00:01:24 1.40	Terminated by Ariane Quintela (2080)
2024-06-19T13:43:51	Ariane Quintela (2080)	069	unanswered	00:00:03	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-19T13:22:01	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:07	00:00:09 0.00	Terminated by Leticia Moronha (2072)
2024-06-19T11:53:33	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:08	00:01:27 0.00	Terminated by Rubis Junior (1011)

2024-06-19T11:25:05	Cristhiane Machado (1040)	069984030599	unanswered	00:00:24	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-19T11:14:13	5569984029983	Rodrigo Cavalcante (2011)	answered	00:00:06	00:03:54 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-06-19T11:14:12	5569984029983	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:06 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-19T11:13:48	5569984029983	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-19T09:49:10	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:04	00:01:25 0.00	Terminated by Leticia Moronha (2072)
2024-06-19T09:42:39	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:00:31 0.00	Terminated by Leticia Moronha (2072)
2024-06-19T08:54:05	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:10	00:00:48 0.00	Terminated by Cristhiane Machado (1040)
2024-06-19T08:43:05	5569992739962	Daniela Sales (1032)	answered	00:00:06	00:01:27 0.00	Terminated by Daniela Sales (1032)
2024-06-19T08:43:05	5569992739962	Q CobranÃ§a (8010)	answered	00:00:00	00:00:06 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-19T08:42:39	5569992739962	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-19T08:37:23	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:12	00:00:42 0.00	Terminated by Cristhiane Machado (1040)
2024-06-19T08:08:03	Daniela Sales (1032)	VMail (9999)	answered	00:00:00	00:00:04 0.00	Terminated by Daniela Sales (1032)
2024-06-18T16:36:26	Elivanete Vicente (2040)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:00:30 0.00	Terminated by Elivanete Vicente (2040)
2024-06-18T16:33:44	Carlos Filho (1052)	Ariane Quintela (2080)	answered	00:00:11	00:01:41 0.00	Terminated by Ariane Quintela (2080)
2024-06-18T16:10:32	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:06	00:00:37 0.00	Terminated by Silvano Sabino (2010)
2024-06-18T16:09:33	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:05	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-06-18T15:59:45	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Rubis Junior (1011)
2024-06-18T15:59:09	Rubis Junior (1011)	069993974322	unanswered	00:00:36	00:00:00 0.00	Busy, forwarded to PBX
2024-06-18T15:56:15	Rubis Junior (1011)	069992097561	answered	00:00:18	00:02:20 2.33	Terminated by Rubis Junior (1011)
2024-06-18T15:56:02	Rubis Junior (1011)	069992097561	unanswered	00:00:03	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-06-18T15:54:55	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-06-18T15:54:40	Leticia Moronha (2072)	EndCall	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-18T15:54:15	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:02	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-18T15:37:48	Rubis Junior (1011)	Diego Kroin (3010)	answered	00:00:04	00:00:42 0.00	Terminated by Diego Kroin (3010)
2024-06-18T15:35:24	Rubis Junior (1011)	Diego Kroin (3010)	answered	00:00:04	00:01:25 0.00	Terminated by Diego Kroin (3010)
2024-06-18T15:25:01	551123664125	VMail (1000)	answered	00:00:00	00:00:56 0.00	Terminated by 551123664125
2024-06-18T15:24:40	551123664125	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-18T15:24:08	551123664125	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-18T15:16:35	Gabriela Garcia da Silva (2021)	VMail (9999)	answered	00:00:00	00:00:04 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-18T15:13:28	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:05	00:00:20 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-18T15:10:02	5569992935032	Daniela Sales (1032)	answered	00:00:09	00:02:51 0.00	Terminated by Daniela Sales (1032)
2024-06-18T15:10:02	5569992935032	RG COBRANÃ#A (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÃ#A (8004) replaced by Daniela Sales (1032)
2024-06-18T15:09:12	5569992935032	IVR (8000)	answered	00:00:00	00:00:50 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-06-18T15:11:07	Rubis Junior (1011)	Diego Kroin (3010)	answered	00:00:04	00:01:15 0.00	Terminated by Diego Kroin (3010)
2024-06-18T15:03:53	Cristhiane Machado (1040)	VMail (2021)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-06-18T15:03:32	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-06-18T14:57:12	PROTOCOLO (1000)	0693227	unanswered	00:00:02	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-06-18T14:55:56	PROTOCOLO (1000)	06932221809	unanswered	00:00:57	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-06-18T14:47:58	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:08	00:01:17 0.00	Terminated by Cristhiane Machado (1040)
2024-06-18T14:38:25	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:08	00:00:24 0.00	Terminated by Leticia Moronha (2072)
2024-06-18T14:21:26	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:15	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-18T14:19:11	Cristhiane Machado (1040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-06-18T14:18:49	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-06-18T13:41:17	Ariane Quintela (2080)	Cristhiane Machado (1040)	unanswered	00:00:17	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-18T13:22:08	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:28 0.00	Terminated by Ariane Quintela (2080)
2024-06-18T13:02:27	5569992602917	Daniela Sales (1032)	answered	00:00:04	00:01:20 0.00	Terminated by Daniela Sales (1032)
2024-06-18T13:02:26	5569992602917	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-18T13:02:06	5569992602917	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-18T12:27:05	5569992602917	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-06-18T12:02:53	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:07 0.00	Terminated by PROTOCOLO (1000)
2024-06-18T12:02:53	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-06-18T11:57:33	Leticia Moronha (2072)	Diego Kroin (3010)	answered	00:00:10	00:01:04 0.00	Terminated by Diego Kroin (3010)
2024-06-18T11:57:11	Diego Kroin (3010)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-06-18T11:56:49	Diego Kroin (3010)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-06-18T11:19:39	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:09	00:00:19 0.00	Terminated by Cristhiane Machado (1040)
2024-06-18T10:59:55	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:06	00:00:33 0.00	Terminated by Brun Ramires (2012)



2024-06-18T10:59:49	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-18T10:03:29	Gabriela Garcia da Silva (2021)	30030800	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-18T09:58:32	Leticia Moronha (2072)	Geisiele Moraes (1023)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-18T09:53:11	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:09	00:00:42 0.00	Terminated by Cristhiane Machado (1040)
2024-06-18T09:48:44	Lidia Fernandes (3020)	Diego Kroin (3010)	answered	00:00:13	00:04:40 0.00	Terminated by Lidia Fernandes (3020)
2024-06-18T09:49:29	5569999571544	Daniela Sales (1032)	answered	00:00:04	00:01:12 0.00	Terminated by Daniela Sales (1032)
2024-06-18T09:49:29	5569999571544	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-18T09:49:09	5569999571544	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-18T09:34:56	Geisiele Moraes (1023)	0146935212590	answered	00:00:15	00:00:37 0.61	Terminated by Geisiele Moraes (1023)
2024-06-18T09:18:58	Rodrigo Cavalcante (2011)	33214953	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-18T09:11:25	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:11 0.00	Terminated by Leticia Moronha (2072)
2024-06-18T09:08:40	Elivanete Vicente (2040)	Leticia Moronha (2072)	unanswered	00:00:18	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-06-18T08:54:26	5569984135322	Rodrigo Cavalcante (2011)	answered	00:00:04	00:11:07 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-06-18T08:54:25	5569984135322	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:04 0.00	Q FiscalizaçãO (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-18T08:54:09	5569984135322	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-06-18T09:01:19	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:11	00:00:12 0.00	Terminated by Elivanete Vicente (2040)
2024-06-18T08:45:56	Rubis Junior (1011)	Ariane Quintela (2080)	answered	00:00:05	00:00:17 0.00	Terminated by Rubis Junior (1011)
2024-06-18T08:37:47	Ariane Quintela (2080)	Cristhiane Machado (1040)	unanswered	00:00:16	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-18T08:37:30	Ariane Quintela (2080)	PROTOCOLO (1000)	unanswered	00:00:01	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-18T08:37:09	Ariane Quintela (2080)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-06-18T08:23:44	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:10 0.00	Terminated by Elivanete Vicente (2040)
2024-06-18T08:17:51	Silvano Sabino (2010)	VMail (1040)	answered	00:00:00	00:00:03 0.00	Terminated by Silvano Sabino (2010)
2024-06-18T08:17:30	Silvano Sabino (2010)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-06-18T08:13:01	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:14	00:00:56 0.00	Terminated by Leticia Moronha (2072)
2024-06-17T17:24:23	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:01:05 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T17:13:47	5569999571544	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Out of office, forwarded to PBX
2024-06-17T16:57:23	Bruna Ramires (2012)	VMail (1040)	answered	00:00:00	00:00:03 0.00	Terminated by Bruna Ramires (2012)
2024-06-17T16:57:02	Bruna Ramires (2012)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-06-17T16:56:15	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:12	00:00:12 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T16:53:37	Cristhiane Machado (1040)	VMail (2010)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T16:53:16	Cristhiane Machado (1040)	Silvano Sabino (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-06-17T16:53:05	Cristhiane Machado (1040)	2	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-17T16:52:30	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T16:51:34	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T16:50:26	Leticia Freitas (2000)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T16:50:05	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-06-17T16:40:52	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:06	00:01:45 0.00	Terminated by Ariane Quintela (2080)
2024-06-17T16:40:42	Cristhiane Machado (1040)	VMail (2012)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T16:40:21	Cristhiane Machado (1040)	Bruna Ramires (2012)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2012)
2024-06-17T16:28:28	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:01:57 0.00	Terminated by Elivanete Vicente (2040)
2024-06-17T16:19:49	Geisiele Moraes (1023)	Elivanete Vicente (2040)	answered	00:00:07	00:01:04 0.00	Terminated by Geisiele Moraes (1023)
2024-06-17T16:17:41	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-06-17T16:12:20	Geisiele Moraes (1023)	0216133149636	answered	00:00:14	00:02:59 2.98	Terminated by Geisiele Moraes (1023)
2024-06-17T16:08:50	Geisiele Moraes (1023)	Bruna Ramires (2012)	answered	00:00:05	00:00:48 0.00	Terminated by Bruna Ramires (2012)
2024-06-17T16:02:37	Diego Kroin (3010)	06935361121	answered	00:00:07	00:00:54 0.90	Terminated by Diego Kroin (3010)
2024-06-17T15:59:02	Diego Kroin (3010)	06935361121	answered	00:00:07	00:00:25 0.42	Terminated by 06935361121
2024-06-17T15:59:09	Ariane Quintela (2080)	Leticia Moronha (2072)	unanswered	00:00:13	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-17T15:55:38	Lidia Fernandes (3020)	69984831896	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-17T15:53:54	Elivanete Vicente (2040)	0216932116000	answered	00:00:13	00:00:01 0.02	Terminated by Elivanete Vicente (2040)
2024-06-17T15:43:39	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:05	00:00:29 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-17T15:36:35	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:00:46 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-17T15:36:17	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:14	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-17T15:25:09	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:16	00:00:25 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T15:23:44	Diego Kroin (3010)	Rubis Junior (1011)	answered	00:00:00	00:01:08 0.00	Terminated by Diego Kroin (3010)
2024-06-17T15:23:28	PROTOCOLO (1000)	Rubis Junior (1011)	answered	00:00:05	00:00:12 0.00	Rubis Junior (1011) was joined
2024-06-17T15:22:58	Diego Kroin (3010)	PROTOCOLO (1000)	answered	00:00:04	00:00:42 0.00	PROTOCOLO (1000) replaced by Rubis Junior (1011)

2024-06-17T15:11:14	5569992230253	Rodrigo Cavalcante (2011)	answered	00:00:06	00:02:13 0.00	Terminated by 5569992230253
2024-06-17T15:11:14	5569992230253	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:06 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-17T15:10:53	5569992230253	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-06-17T15:07:19	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-06-17T15:04:08	Leonardo Marinho (1030)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-06-17T15:03:47	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-06-17T14:59:56	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:06	00:01:36 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T14:59:22	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:05	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T14:57:19	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:15	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-06-17T14:57:12	Leonardo Marinho (1030)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-06-17T14:56:50	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-06-17T14:52:57	5569992285058	Elivanete Vicente (2040)	answered	00:00:03	00:04:05 0.00	Terminated by 5569992285058
2024-06-17T14:52:31	5569992285058	Q Registro (8011)	answered	00:00:00	00:00:30 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-17T14:51:59	5569992285058	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-17T14:56:43	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:06	00:00:01 0.00	Terminated by Geisiele Moraes (1023)
2024-06-17T14:55:34	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T14:55:13	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-17T14:55:00	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T14:54:39	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-17T14:51:47	Elivanete Vicente (2040)	Lidia Fernandes (3020)	answered	00:00:09	00:01:02 0.00	Terminated by Elivanete Vicente (2040)
2024-06-17T14:51:14	5569981271664	Cristhiane Machado (1040)	answered	00:00:08	00:00:55 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T14:51:14	5569981271664	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-06-17T14:50:38	5569981271664	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-06-17T14:48:26	Gabriela Garcia da Silva (2021)	Leticia Moronha (2072)	answered	00:00:06	00:00:25 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-17T14:39:57	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:08	00:00:33 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T14:25:37	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:14	00:00:42 0.00	Terminated by Diego Kroin (3010)
2024-06-17T14:24:18	5569984932467	IVR (8000)	answered	00:00:00	00:00:13 0.00	Terminated by 5569984932467
2024-06-17T14:19:16	5569984932467	Elivanete Vicente (2040)	answered	00:00:03	00:01:29 0.00	Terminated by 5569984932467
2024-06-17T14:19:16	5569984932467	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-17T14:18:39	5569984932467	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-17T14:18:01	5569984932467	IVR (8000)	answered	00:00:01	00:00:29 0.00	Terminated by 5569984932467
2024-06-17T14:13:35	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:24 0.00	Terminated by Leticia Moronha (2072)
2024-06-17T14:11:53	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:08	00:01:13 0.00	Terminated by Leticia Moronha (2072)
2024-06-17T14:05:26	Viven Ane Medeiros (2020)	Diego Kroin (3010)	answered	00:00:05	00:06:18 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-17T14:08:16	Ariane Quintela (2080)	69981460120	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-17T14:07:44	Ariane Quintela (2080)	69981460120	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-17T13:55:58	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:24 0.00	Terminated by Elivanete Vicente (2040)
2024-06-17T13:51:58	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:28 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T13:45:20	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:25 0.00	Terminated by Ariane Quintela (2080)
2024-06-17T13:43:39	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:11 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T13:41:27	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:00:11 0.00	Terminated by Ariane Quintela (2080)
2024-06-17T13:36:16	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:02	00:00:39 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-17T13:34:45	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:27 0.00	Terminated by Leticia Moronha (2072)
2024-06-17T13:32:58	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:02	00:00:19 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T13:22:53	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:22 0.00	Terminated by Ariane Quintela (2080)
2024-06-17T13:22:37	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:02	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T13:16:37	5569984033787	Elivanete Vicente (2040)	answered	00:00:03	00:05:14 0.00	Terminated by Elivanete Vicente (2040)
2024-06-17T13:16:37	5569984033787	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-17T13:16:17	5569984033787	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-17T13:20:15	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:19 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T13:19:20	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:00:15 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T13:17:35	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:31 0.00	Terminated by Leticia Moronha (2072)
2024-06-17T13:15:25	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:16	00:02:22 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T13:16:01	Bruna Ramires (2012)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Brun Ramires (2012)
2024-06-17T13:15:40	Bruna Ramires (2012)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-06-17T13:11:57	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:08	00:00:07 0.00	Terminated by Leticia Freitas (2000)

2024-06-17T13:07:40	Rodrigo Cavalcante (2011)	Leticia Moronha (2072)	answered	00:00:06	00:00:27 0.00	Terminated by Leticia Moronha (2072)
2024-06-17T12:00:30	5569984033787	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-06-17T12:00:04	5569984033787	Q Registro (8011)	unanswered	00:00:00	00:00:13 0.00	Forwarded to PBX
2024-06-17T11:59:55	5569984033787	IVR (8000)	answered	00:00:01	00:00:08 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-17T11:57:59	5569984033787	Elivanete Vicente (2040)	answered	00:00:09	00:00:29 0.00	Terminated by 5569984033787
2024-06-17T11:57:59	5569984033787	Q Registro (8011)	answered	00:00:00	00:00:09 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-17T11:57:22	5569984033787	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-17T11:48:58	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:04	00:00:31 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T11:41:45	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:10	00:00:41 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T11:41:13	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:17	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T11:34:50	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:07	00:00:20 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T11:33:25	Gabriela Garcia da Silva (2021)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:38 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-17T11:25:44	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:57 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-17T11:10:44	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T11:10:23	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-06-17T11:03:14	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T11:02:53	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-06-17T11:00:41	Cristhiane Machado (1040)	Geisiele Moraes (1023)	answered	00:00:09	00:00:57 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T10:48:48	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:06	00:00:41 0.00	Terminated by Leticia Moronha (2072)
2024-06-17T10:41:58	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:05	00:03:23 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T10:32:33	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:19	00:00:30 0.00	Terminated by Leonardo Marinho (1030)
2024-06-17T10:30:00	Leonardo Marinho (1030)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-06-17T10:29:39	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-06-17T10:28:28	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:07	00:00:55 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T10:25:36	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:06	00:02:35 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T10:25:50	Lidia Fernandes (3020)	Elivanete Vicente (2040)	answered	00:00:06	00:00:51 0.00	Terminated by Elivanete Vicente (2040)
2024-06-17T10:24:26	553232132000	Elivanete Vicente (2040)	answered	00:00:06	00:01:21 0.00	Terminated by Elivanete Vicente (2040)
2024-06-17T10:24:25	553232132000	Q Registro (8011)	answered	00:00:00	00:00:06 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-17T10:24:05	553232132000	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-17T10:21:38	Carlos Filho (1052)	Leonardo Marinho (1030)	answered	00:00:15	00:00:40 0.00	Terminated by Carlos Filho (1052)
2024-06-17T10:16:48	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:08	00:00:43 0.00	Terminated by Leonardo Marinho (1030)
2024-06-17T10:16:33	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T10:16:26	Leticia Freitas (2000)	0130	unanswered	00:00:06	00:00:00 0.00	Busy, forwarded to PBX
2024-06-17T10:16:01	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T10:15:40	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-17T10:13:28	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:59 0.00	Terminated by Geisiele Moraes (1023)
2024-06-17T10:05:27	Bruna Ramires (2012)	Geisiele Moraes (1023)	answered	00:00:04	00:02:43 0.00	Terminated by Bruna Ramires (2012)
2024-06-17T10:06:07	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:09	00:00:41 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T10:05:25	Geisiele Moraes (1023)	VMail (2012)	answered	00:00:00	00:00:04 0.00	Terminated by Geisiele Moraes (1023)
2024-06-17T10:05:25	Geisiele Moraes (1023)	Bruna Ramires (2012)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2012)
2024-06-17T10:04:10	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:07 0.00	Terminated by Elivanete Vicente (2040)
2024-06-17T10:03:20	Bruna Ramires (2012)	Geisiele Moraes (1023)	unanswered	00:00:18	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-06-17T10:03:05	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:00:21 0.00	Terminated by Cristhiane Machado (1040)
2024-06-17T09:53:43	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:08	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-06-17T09:44:34	Carlos Filho (1052)	Ariane Quintela (2080)	answered	00:00:06	00:00:34 0.00	Terminated by Ariane Quintela (2080)
2024-06-17T09:40:14	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:07	00:00:47 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-17T09:36:48	Geisiele Moraes (1023)	Bruna Ramires (2012)	answered	00:00:05	00:01:36 0.00	Terminated by Bruna Ramires (2012)
2024-06-17T09:26:45	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:05	00:00:47 0.00	Terminated by Ariane Quintela (2080)
2024-06-17T09:15:43	554137781700	IVR (8000)	answered	00:00:00	00:01:00 0.00	Terminated by 554137781700
2024-06-17T09:12:19	554137781700	VMail (1000)	answered	00:00:00	00:00:08 0.00	Terminated by 554137781700
2024-06-17T09:11:58	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-17T09:11:24	554137781700	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-17T09:09:08	554137781700	VMail (5000)	answered	00:00:00	00:00:06 0.00	Terminated by 554137781700
2024-06-17T09:09:08	554137781700	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-17T09:08:51	554137781700	VMail (1000)	answered	00:00:00	00:00:17 0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-17T09:08:30	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)

2024-06-17T09:07:56	554137781700	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-17T09:01:31	5569993571747	Lidia Fernandes (3020)	answered	00:00:07	00:02:56 0.00	Terminated by Lidia Fernandes (3020)
2024-06-17T09:01:01	5569993571747	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by Lidia Fernandes (3020)
2024-06-17T08:54:43	Elivanete Vicente (2040)	0213232132000	answered	00:00:03	00:03:24 3.39	Terminated by Elivanete Vicente (2040)
2024-06-17T08:50:19	Geisiele Moraes (1023)	Rubis Junior (1011)	answered	00:00:03	00:00:41 0.00	Terminated by Rubis Junior (1011)
2024-06-17T08:37:18	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:06	00:00:45 0.00	Terminated by Leticia Moronha (2072)
2024-06-17T08:21:48	Elivanete Vicente (2040)	VMail (3020)	answered	00:00:00	00:00:04 0.00	Terminated by Elivanete Vicente (2040)
2024-06-17T08:21:27	Elivanete Vicente (2040)	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-06-17T08:21:15	Elivanete Vicente (2040)	Lidia Fernandes (3020)	unanswered	00:00:00	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-06-17T08:06:58	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	answered	00:00:07	00:00:18 0.00	Terminated by Rubis Junior (1011)
2024-06-14T16:31:44	Geisiele Moraes (1023)	Silvano Sabino (2010)	answered	00:00:04	00:04:10 0.00	Terminated by Silvano Sabino (2010)
2024-06-14T16:30:17	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:09	00:00:10 0.00	Terminated by Cristhiane Machado (1040)
2024-06-14T16:28:20	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:29 0.00	Terminated by Leonardo Marinho (1030)
2024-06-14T16:00:40	Geisiele Moraes (1023)	Ariane Quintela (2080)	answered	00:00:07	00:00:11 0.00	Terminated by Ariane Quintela (2080)
2024-06-14T15:55:20	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:01:27 0.00	Terminated by Leticia Freitas (2000)
2024-06-14T15:39:33	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:18	00:00:24 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-14T15:39:05	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:10	00:00:24 0.00	Terminated by Cristhiane Machado (1040)
2024-06-14T15:38:25	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:04	00:00:33 0.00	Terminated by Bruna Ramires (2012)
2024-06-14T15:28:06	Gabriela Garcia da Silva (2021)	554137781700	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-14T15:15:59	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:00	00:07:11 0.00	Terminated by Leticia Freitas (2000)
2024-06-14T15:15:36	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:15	00:00:08 0.00	Leticia Freitas (2000) was joined
2024-06-14T15:14:01	Geisiele Moraes (1023)	Ariane Quintela (2080)	answered	00:00:05	00:01:52 0.00	Ariane Quintela (2080) replaced by Leticia Freitas (2000)
2024-06-14T15:19:10	Rubis Junior (1011)	Diego Kroin (3010)	answered	00:00:04	00:00:50 0.00	Terminated by Rubis Junior (1011)
2024-06-14T15:17:42	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:04	00:01:01 0.00	Terminated by Bruna Ramires (2012)
2024-06-14T15:17:31	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:09	00:00:35 0.00	Terminated by Elivanete Vicente (2040)
2024-06-14T15:10:13	Leonardo Marinho (1030)	073981629136	answered	00:00:12	00:04:07 4.11	Terminated by Leonardo Marinho (1030)
2024-06-14T15:07:24	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:08	00:01:46 0.00	Terminated by Cristhiane Machado (1040)
2024-06-14T14:54:59	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:05	00:00:32 0.00	Terminated by Diego Kroin (3010)
2024-06-14T14:47:02	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:02:19 0.00	Terminated by Diego Kroin (3010)
2024-06-14T14:37:51	Cristhiane Machado (1040)	06932118000	answered	00:00:17	00:03:34 3.56	Terminated by Cristhiane Machado (1040)
2024-06-14T14:34:15	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-06-14T14:33:54	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-06-14T14:08:07	Cristhiane Machado (1040)	06932118000	answered	00:00:12	00:03:41 3.69	Terminated by Cristhiane Machado (1040)
2024-06-14T14:05:57	Cristhiane Machado (1040)	06932118025	answered	00:00:13	00:00:14 0.24	Terminated by Cristhiane Machado (1040)
2024-06-14T14:05:13	Cristhiane Machado (1040)	06932118025	answered	00:00:17	00:00:20 0.33	Terminated by Cristhiane Machado (1040)
2024-06-14T13:40:47	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:01:29 0.00	Terminated by Cristhiane Machado (1040)
2024-06-14T13:35:57	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:04	00:00:36 0.00	Terminated by Cristhiane Machado (1040)
2024-06-14T13:27:04	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:01:03 0.00	Terminated by Cristhiane Machado (1040)
2024-06-14T11:59:46	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:06	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-06-14T11:40:47	5565992371558	Elivanete Vicente (2040)	answered	00:00:13	00:03:27 0.00	Terminated by Elivanete Vicente (2040)
2024-06-14T11:40:47	5565992371558	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-06-14T11:40:03	5565992371558	IVR (8000)	answered	00:00:00	00:00:44 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-06-14T11:21:07	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:04	00:07:45 0.00	Terminated by Ariane Quintela (2080)
2024-06-14T11:26:56	Jair Genor Bevilaqua (2050)	Leticia Moronha (2072)	unanswered	00:00:03	00:00:00 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-06-14T11:23:48	Viven Ane Medeiros (2020)	VMail (2000)	answered	00:00:00	00:00:10 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-14T11:23:27	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-06-14T11:21:51	5569984189337	VMail (5000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569984189337
2024-06-14T11:21:51	5569984189337	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-14T11:21:31	5569984189337	VMail (5000)	answered	00:00:00	00:00:21 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-14T11:21:31	5569984189337	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-14T11:21:19	5569984189337	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-14T11:20:58	5569984189337	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-14T11:20:26	5569984189337	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-14T11:20:59	Ariane Quintela (2080)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-06-14T11:20:38	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-14T11:20:03	5569984189337	VMail (5000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569984189337

2024-06-14T11:20:03	5569984189337	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-14T11:19:52	5569984189337	VMail (1000)	answered	00:00:00	00:00:11 0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-14T11:19:30	5569984189337	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-14T11:18:54	5569984189337	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-14T11:10:06	5569984399941	Elivanete Vicente (2040)	answered	00:00:09	00:02:37 0.00	Terminated by 5569984399941
2024-06-14T11:10:06	5569984399941	Q Registro (8011)	answered	00:00:00	00:00:09 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-14T11:09:47	5569984399941	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-14T11:11:06	Diego Kroin (3010)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Diego Kroin (3010)
2024-06-14T11:10:45	Diego Kroin (3010)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-06-14T10:44:15	Diego Kroin (3010)	06133149600	answered	00:00:10	00:08:28 8.46	Terminated by Diego Kroin (3010)
2024-06-14T10:41:41	5569984135322	Rodrigo Cavalcante (2011)	answered	00:00:04	00:07:42 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-06-14T10:41:41	5569984135322	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:04 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-14T10:41:23	5569984135322	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-14T10:36:30	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:07	00:04:29 0.00	Terminated by Ariane Quintela (2080)
2024-06-14T10:05:42	Gabriela Garcia da Silva (2021)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-14T10:05:17	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:07	00:00:17 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-14T10:04:44	Gabriela Garcia da Silva (2021)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-14T10:03:23	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:03	00:00:35 0.00	Terminated by Cristhiane Machado (1040)
2024-06-14T09:59:59	554137781700	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:02:54 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-14T09:59:22	554137781700	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-06-14T10:01:11	Ariane Quintela (2080)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-06-14T10:00:50	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-14T09:53:07	Ariane Quintela (2080)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-06-14T09:52:46	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-14T09:51:42	554137781700	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:00:13 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-14T09:51:04	554137781700	IVR (8000)	answered	00:00:01	00:00:36 0.00	IVR (8000) replaced by Gabriela Garcia da Silva (2021)
2024-06-14T09:35:10	5569992259494	Elivanete Vicente (2040)	answered	00:00:03	00:03:01 0.00	Terminated by Elivanete Vicente (2040)
2024-06-14T09:35:09	5569992259494	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-06-14T09:34:24	5569992259494	IVR (8000)	answered	00:00:00	00:00:45 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-06-14T09:33:13	Elivanete Vicente (2040)	VMail (2002)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-06-14T09:33:13	Elivanete Vicente (2040)	Ingrid Valerie (2002)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2002)
2024-06-14T09:32:19	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:10	00:00:06 0.00	Terminated by Leticia Moronha (2072)
2024-06-14T09:26:07	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:05	00:03:40 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-14T09:18:40	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:05	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-06-14T09:10:48	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:02	00:00:17 0.00	Terminated by Cristhiane Machado (1040)
2024-06-14T09:10:44	Ariane Quintela (2080)	VMail (1040)	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-06-14T09:10:44	Ariane Quintela (2080)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-06-14T09:08:26	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:03	00:02:04 0.00	Terminated by Ariane Quintela (2080)
2024-06-14T09:09:48	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:22 0.00	Terminated by Leticia Freitas (2000)
2024-06-14T08:58:41	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:01:08 0.00	Terminated by Cristhiane Machado (1040)
2024-06-14T08:57:19	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:08	00:00:06 0.00	Terminated by Leonardo Marinho (1030)
2024-06-14T08:52:37	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:03	00:00:33 0.00	Terminated by Leticia Freitas (2000)
2024-06-14T08:48:28	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:16 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-14T08:45:51	5569981129497	IVR (8000)	answered	00:00:00	00:00:32 0.00	Terminated by 5569981129497
2024-06-14T08:34:32	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:05	00:01:12 0.00	Terminated by Leonardo Marinho (1030)
2024-06-14T08:14:08	Cristhiane Machado (1040)	Geisiele Moraes (1023)	answered	00:00:06	00:00:19 0.00	Terminated by Cristhiane Machado (1040)
2024-06-13T17:25:51	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:16	00:00:21 0.00	Terminated by Cristhiane Machado (1040)
2024-06-13T17:24:28	Cristhiane Machado (1040)	VMail (2020)	answered	00:00:00	00:00:01 0.00	Terminated by Cristhiane Machado (1040)
2024-06-13T17:24:07	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-06-13T17:11:36	5569993308989	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-06-13T16:09:31	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:08	00:00:11 0.00	Terminated by Elivanete Vicente (2040)
2024-06-13T16:02:23	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:06	00:00:38 0.00	Terminated by Rubis Junior (1011)
2024-06-13T15:57:49	Geisiele Moraes (1023)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Geisiele Moraes (1023)
2024-06-13T15:57:42	Geisiele Moraes (1023)	02141988693732	unanswered	00:00:07	00:00:00 0.00	Route not found
2024-06-13T15:50:49	Lidia Fernandes (3020)	Rubis Junior (1011)	answered	00:00:03	00:02:36 0.00	Terminated by Rubis Junior (1011)
2024-06-13T15:48:40	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:12	00:04:21 0.00	Terminated by Leticia Moronha (2072)

2024-06-13T15:24:08	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:11	00:00:41 0.00	Terminated by Cristhiane Machado (1040)
2024-06-13T14:41:16	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:05	00:15:57 0.00	Terminated by Diego Kroin (3010)
2024-06-13T14:56:30	Rubis Junior (1011)	Lidia Fernandes (3020)	unanswered	00:00:07	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-06-13T14:56:17	Rubis Junior (1011)	Diego Kroin (3010)	unanswered	00:00:13	00:00:00 0.00	Busy, forwarded to Lidia Fernandes (3020)
2024-06-13T14:51:09	Rubis Junior (1011)	Lidia Fernandes (3020)	unanswered	00:00:13	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-06-13T14:50:54	Rubis Junior (1011)	Diego Kroin (3010)	unanswered	00:00:15	00:00:00 0.00	Busy, forwarded to Lidia Fernandes (3020)
2024-06-13T14:35:54	Bruna Ramires (2012)	Leticia Freitas (2000)	answered	00:00:03	00:00:10 0.00	Terminated by Bruna Ramires (2012)
2024-06-13T14:35:46	Bruna Ramires (2012)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Bruna Ramires (2012)
2024-06-13T14:33:31	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:11	00:00:37 0.00	Terminated by Bruna Ramires (2012)
2024-06-13T14:23:54	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:49 0.00	Terminated by Leticia Moronha (2072)
2024-06-13T14:21:17	Geisiele Moraes (1023)	0216133149636	answered	00:00:09	00:02:40 2.67	Terminated by Geisiele Moraes (1023)
2024-06-13T14:21:29	Elivanete Vicente (2040)	Leticia Moronha (2072)	unanswered	00:00:03	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-06-13T14:02:39	Elivanete Vicente (2040)	0216932116000	answered	00:00:16	00:00:02 0.03	Terminated by Elivanete Vicente (2040)
2024-06-13T14:01:22	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:03	00:01:17 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-13T14:02:09	Elivanete Vicente (2040)	0216932116000	answered	00:00:09	00:00:03 0.05	Terminated by Elivanete Vicente (2040)
2024-06-13T13:59:33	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:09	00:01:19 0.00	Terminated by Leticia Freitas (2000)
2024-06-13T13:45:08	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:06	00:00:12 0.00	Terminated by Bruna Ramires (2012)
2024-06-13T13:43:06	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:01:08 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-13T13:36:37	Elivanete Vicente (2040)	Gabriela Garcia da Silva (2021)	answered	00:00:12	00:01:27 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-13T13:37:21	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:03	00:00:24 0.00	Terminated by Leticia Moronha (2072)
2024-06-13T13:33:30	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:05	00:00:11 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-13T13:32:09	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:00:24 0.00	Terminated by Leticia Moronha (2072)
2024-06-13T13:24:04	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:00:54 0.00	Terminated by Cristhiane Machado (1040)
2024-06-13T13:17:27	Elivanete Vicente (2040)	Diego Kroin (3010)	answered	00:00:20	00:02:59 0.00	Terminated by Diego Kroin (3010)
2024-06-13T11:47:04	5565999340782	Rodrigo Cavalcante (2011)	answered	00:00:04	00:07:04 0.00	Terminated by 5565999340782
2024-06-13T11:47:03	5565999340782	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:04 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-13T11:46:56	5565999340782	IVR (8000)	answered	00:00:01	00:00:07 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-06-13T11:46:07	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:04	00:00:51 0.00	Terminated by Leticia Moronha (2072)
2024-06-13T11:44:44	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:09	00:00:05 0.00	Terminated by Elivanete Vicente (2040)
2024-06-13T11:44:13	5565999340782	VMail (5000)	answered	00:00:00	00:00:10 0.00	Terminated by 5565999340782
2024-06-13T11:44:13	5565999340782	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-13T11:44:11	5565999340782	VMail (5000)	answered	00:00:00	00:00:02 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-13T11:44:11	5565999340782	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-13T11:44:06	5565999340782	VMail (5000)	answered	00:00:00	00:00:05 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-13T11:44:06	5565999340782	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-13T11:44:04	5565999340782	VMail (5000)	answered	00:00:00	00:00:02 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-13T11:44:04	5565999340782	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-13T11:44:01	5565999340782	VMail (5000)	answered	00:00:00	00:00:03 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-13T11:44:01	5565999340782	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-13T11:43:48	5565999340782	VMail (5000)	answered	00:00:00	00:00:13 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-13T11:43:48	5565999340782	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-13T11:43:32	5565999340782	VMail (1000)	answered	00:00:00	00:00:16 0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-13T11:43:11	5565999340782	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-13T11:42:36	5565999340782	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-13T11:39:51	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:06	00:00:29 0.00	Terminated by Ariane Quintela (2080)
2024-06-13T11:02:56	Viven Ane Medeiros (2020)	Diego Kroin (3010)	answered	00:00:18	00:06:44 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-13T11:04:14	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:01:36 0.00	Terminated by Leonardo Marinho (1030)
2024-06-13T10:37:12	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:00:20 0.00	Terminated by Leonardo Marinho (1030)
2024-06-13T10:35:14	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:18	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-06-13T10:33:51	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:04	00:00:53 0.00	Terminated by Leticia Freitas (2000)
2024-06-13T10:26:37	Cristhiane Machado (1040)	Lidia Fernandes (3020)	answered	00:00:09	00:03:07 0.00	Terminated by Lidia Fernandes (3020)
2024-06-13T10:13:56	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:05	00:03:14 0.00	Terminated by Ariane Quintela (2080)
2024-06-13T10:11:26	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:07	00:00:41 0.00	Terminated by Ariane Quintela (2080)
2024-06-13T09:58:24	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:04	00:05:21 0.00	Terminated by Leonardo Marinho (1030)
2024-06-13T09:43:22	5569984057323	Daniela Sales (1032)	answered	00:00:05	00:00:53 0.00	Terminated by Daniela Sales (1032)
2024-06-13T09:43:21	5569984057323	Q CobranÃ§a (8010)	answered	00:00:00	00:00:05 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)

2024-06-13T09:43:00	5569984057323	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-13T09:21:24	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:05	00:00:17 0.00	Terminated by Rubis Junior (1011)
2024-06-13T09:18:41	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:02:16 0.00	Terminated by Ariane Quintela (2080)
2024-06-13T09:15:19	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:06	00:02:26 0.00	Terminated by Leticia Freitas (2000)
2024-06-13T09:15:15	5569984057323	Daniela Sales (1032)	answered	00:00:00	00:02:06 0.00	Terminated by Daniela Sales (1032)
2024-06-13T09:14:53	Rodrigo Cavalcante (2011)	Daniela Sales (1032)	answered	00:00:04	00:00:18 0.00	Daniela Sales (1032) was joined
2024-06-13T09:09:48	5569984057323	Rodrigo Cavalcante (2011)	answered	00:00:00	00:05:27 0.00	Rodrigo Cavalcante (2011) replaced by Daniela Sales (1032)
2024-06-13T09:09:24	Elivanete Vicente (2040)	Rodrigo Cavalcante (2011)	answered	00:00:03	00:00:21 0.00	Rodrigo Cavalcante (2011) was joined
2024-06-13T09:08:42	5569984057323	Elivanete Vicente (2040)	answered	00:00:09	00:00:57 0.00	Elivanete Vicente (2040) replaced by Rodrigo Cavalcante (2011)
2024-06-13T09:08:42	5569984057323	Q Registro (8011)	answered	00:00:00	00:00:10 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-13T09:08:15	5569984057323	IVR (8000)	answered	00:00:01	00:00:25 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-13T09:10:36	Rubis Junior (1011)	06932168400	answered	00:00:15	00:03:45 3.74	Terminated by Rubis Junior (1011)
2024-06-13T09:10:13	Rubis Junior (1011)	32168400	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-13T09:07:33	556934214733	Daniela Sales (1032)	answered	00:00:04	00:01:05 0.00	Terminated by Daniela Sales (1032)
2024-06-13T09:07:33	556934214733	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-13T09:06:57	556934214733	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-13T09:06:26	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:06	00:00:58 0.00	Terminated by Leticia Freitas (2000)
2024-06-13T09:06:29	556934214733	VMail (1000)	answered	00:00:00	00:00:06 0.00	Terminated by 556934214733
2024-06-13T09:06:08	556934214733	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-13T09:05:39	556934214733	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-13T08:52:40	Rubis Junior (1011)	069992881726	unanswered	00:00:20	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-06-13T08:52:21	Rubis Junior (1011)	69992881726	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-13T08:47:59	5569992739962	Daniela Sales (1032)	answered	00:00:04	00:03:51 0.00	Terminated by Daniela Sales (1032)
2024-06-13T08:47:59	5569992739962	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-13T08:47:35	5569992739962	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-13T08:44:47	556932272330	Rodrigo Cavalcante (2011)	answered	00:00:04	00:05:39 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-06-13T08:44:47	556932272330	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:04 0.00	Q Fiscalizaçã (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-13T08:44:26	556932272330	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-06-13T08:41:01	556932271235	IVR (8000)	answered	00:00:00	00:00:44 0.00	Terminated by IVR (8000)
2024-06-13T08:36:33	556932272330	Q Registro (8011)	unanswered	00:00:00	00:04:05 0.00	Terminated by 556932272330
2024-06-13T08:36:17	556932272330	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-13T08:32:07	Gabriela Garcia da Silva (2021)	Viven Ane Medeiros (2020)	answered	00:00:04	00:01:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-13T08:31:56	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:00:17 0.00	Terminated by Leticia Freitas (2000)
2024-06-13T08:30:09	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-06-13T08:20:55	Leonardo Marinho (1030)	Leticia Moronha (2072)	answered	00:00:04	00:01:12 0.00	Terminated by Leticia Moronha (2072)
2024-06-13T08:19:23	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:04	00:00:40 0.00	Terminated by Leticia Moronha (2072)
2024-06-12T16:37:24	Cristhiane Machado (1040)	Leonardo Marinho (1030)	answered	00:00:07	00:00:28 0.00	Terminated by Cristhiane Machado (1040)
2024-06-12T16:36:35	Cristhiane Machado (1040)	Carlos Filho (1052)	answered	00:00:08	00:00:12 0.00	Terminated by Cristhiane Machado (1040)
2024-06-12T16:34:59	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:05	00:01:02 0.00	Terminated by Leticia Moronha (2072)
2024-06-12T16:26:02	556934214733	VMail (1000)	answered	00:00:00	00:00:12 0.00	Terminated by 556934214733
2024-06-12T16:25:41	556934214733	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-12T16:25:09	556934214733	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-12T16:21:27	Cristhiane Machado (1040)	06133149640	answered	00:00:12	00:02:03 2.04	Terminated by Cristhiane Machado (1040)
2024-06-12T15:58:31	Cristhiane Machado (1040)	06133149640	answered	00:00:20	00:00:14 0.23	Terminated by Cristhiane Machado (1040)
2024-06-12T15:57:48	Leonardo Marinho (1030)	069981077219	unanswered	00:00:30	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-06-12T15:57:04	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:06	00:00:54 0.00	Terminated by Ariane Quintela (2080)
2024-06-12T15:56:14	Leonardo Marinho (1030)	Silvano Sabino (2010)	answered	00:00:05	00:00:50 0.00	Terminated by Silvano Sabino (2010)
2024-06-12T15:09:16	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:04	00:03:22 0.00	Terminated by Elivanete Vicente (2040)
2024-06-12T15:07:37	Leticia Freitas (2000)	Lidia Fernandes (3020)	answered	00:00:09	00:03:28 0.00	Terminated by Leticia Freitas (2000)
2024-06-12T15:04:19	Cristhiane Machado (1040)	Carlos Filho (1052)	answered	00:00:06	00:00:46 0.00	Terminated by Cristhiane Machado (1040)
2024-06-12T14:59:24	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:27 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-12T14:52:59	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:07	00:01:01 0.00	Terminated by Ariane Quintela (2080)
2024-06-12T14:46:55	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:06	00:04:25 0.00	Terminated by Ariane Quintela (2080)
2024-06-12T14:44:12	5569992780045	IVR (8000)	answered	00:00:00	00:00:16 0.00	Terminated by 5569992780045
2024-06-12T14:38:56	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	unanswered	00:00:05	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-12T13:48:57	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:05	00:00:30 0.00	Terminated by Leonardo Marinho (1030)

2024-06-12T13:38:29	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:03	00:01:05 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-06-12T13:31:01	Carlos Filho (1052)	Viven Ane Medeiros (2020)	answered	00:00:07	00:01:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-12T13:14:04	Gabriela Garcia da Silva (2021)	Viven Ane Medeiros (2020)	answered	00:00:09	00:00:17 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-12T13:04:50	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:06	00:00:44 0.00	Terminated by Cristhiane Machado (1040)
2024-06-12T13:00:32	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:10	00:00:15 0.00	Terminated by Elivanete Vicente (2040)
2024-06-12T11:31:26	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:00:24 0.00	Terminated by Leticia Freitas (2000)
2024-06-12T11:15:04	556999568782	Daniela Sales (1032)	answered	00:00:05	00:03:34 0.00	Terminated by Daniela Sales (1032)
2024-06-12T11:15:03	556999568782	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-12T11:14:44	556999568782	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-12T11:14:19	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:08	00:00:57 0.00	Terminated by Cristhiane Machado (1040)
2024-06-12T11:10:59	Rubis Junior (1011)	Leticia Moronha (2072)	answered	00:00:10	00:00:58 0.00	Terminated by Rubis Junior (1011)
2024-06-12T11:06:40	Elivanete Vicente (2040)	Diego Kroin (3010)	answered	00:00:13	00:01:20 0.00	Terminated by Elivanete Vicente (2040)
2024-06-12T11:06:06	Leonardo Marinho (1030)	Elivanete Vicente (2040)	answered	00:00:06	00:00:15 0.00	Terminated by Elivanete Vicente (2040)
2024-06-12T10:55:37	Ariane Quintela (2080)	069981460120	answered	00:00:28	00:05:40 5.67	Terminated by Ariane Quintela (2080)
2024-06-12T10:52:43	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:03	00:02:29 0.00	Terminated by Leticia Moronha (2072)
2024-06-12T10:49:58	Carlos Filho (1052)	Ariane Quintela (2080)	answered	00:00:15	00:04:13 0.00	Terminated by Ariane Quintela (2080)
2024-06-12T10:52:25	Leticia Moronha (2072)	1	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-12T10:41:46	Ariane Quintela (2080)	069981460120	unanswered	00:00:15	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-12T10:26:08	Ariane Quintela (2080)	069981460120	unanswered	00:00:39	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-12T10:22:16	Cristhiane Machado (1040)	06932116000	answered	00:00:27	00:00:04 0.07	Terminated by Cristhiane Machado (1040)
2024-06-12T10:21:47	Cristhiane Machado (1040)	06932118025	unanswered	00:00:01	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-12T10:19:11	Carlos Filho (1052)	Leticia Freitas (2000)	answered	00:00:03	00:00:51 0.00	Terminated by Leticia Freitas (2000)
2024-06-12T10:15:37	554137781700	VMail (1000)	answered	00:00:00	00:00:06 0.00	Terminated by 554137781700
2024-06-12T10:15:16	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-12T10:14:44	554137781700	IVR (8000)	answered	00:00:01	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-12T09:56:02	Carlos Filho (1052)	Leonardo Marinho (1030)	answered	00:00:09	00:07:11 0.00	Terminated by Leonardo Marinho (1030)
2024-06-12T09:44:44	5569984119926	Rodrigo Cavalcante (2011)	answered	00:00:04	00:05:04 0.00	Terminated by 5569984119926
2024-06-12T09:44:44	5569984119926	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:04 0.00	Q Fiscalizaçã (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-12T09:44:21	5569984119926	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-06-12T09:45:48	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:07	00:01:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-12T09:30:08	Geisiele Moraes (1023)	06999951966	answered	00:00:12	00:09:39 9.64	Terminated by 06999951966
2024-06-12T09:22:46	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:06	00:01:16 0.00	Terminated by Ariane Quintela (2080)
2024-06-12T09:21:05	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:05	00:01:19 0.00	Terminated by Ariane Quintela (2080)
2024-06-12T09:08:29	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:04	00:00:12 0.00	Terminated by PROTOCOLO (1000)
2024-06-12T08:40:10	556932105453	Rodrigo Cavalcante (2011)	answered	00:00:03	00:06:00 0.00	Terminated by 556932105453
2024-06-12T08:40:09	556932105453	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:03 0.00	Q Fiscalizaçã (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-12T08:39:48	556932105453	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-06-12T08:26:57	556933096305	Daniela Sales (1032)	answered	00:00:07	00:00:54 0.00	Terminated by Daniela Sales (1032)
2024-06-12T08:26:56	556933096305	Q Cobrança (8010)	answered	00:00:00	00:00:08 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-12T08:26:35	556933096305	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-12T08:20:27	Daniela Sales (1032)	Leticia Moronha (2072)	answered	00:00:04	00:00:37 0.00	Terminated by Leticia Moronha (2072)
2024-06-12T08:20:10	5569992780045	Leticia Moronha (2072)	unanswered	00:00:03	00:00:00 0.00	Failed Canceled
2024-06-12T08:19:52	5569992780045	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Leticia Moronha (2072)
2024-06-12T08:18:57	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:06	00:00:34 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-11T17:44:01	556932105453	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-06-11T16:08:39	5569992661662	Daniela Sales (1032)	answered	00:00:03	00:02:17 0.00	Terminated by 5569992661662
2024-06-11T16:08:38	5569992661662	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-11T16:08:16	5569992661662	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-11T16:05:32	5569993618705	IVR (8000)	answered	00:00:00	00:00:30 0.00	Terminated by 5569993618705
2024-06-11T16:04:50	5569993618705	VMail (1000)	answered	00:00:00	00:00:34 0.00	Terminated by 5569993618705
2024-06-11T16:04:29	5569993618705	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-11T16:03:51	5569993618705	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-11T16:03:18	5569993618705	VMail (5000)	answered	00:00:00	00:00:07 0.00	Terminated by 5569993618705
2024-06-11T16:03:18	5569993618705	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-11T16:02:29	5569993618705	VMail (5000)	answered	00:00:00	00:00:49 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-11T16:02:29	5569993618705	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)



2024-06-11T16:02:07	5569993618705	VMail (5000)	answered	00:00:00	00:00:21 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-11T16:02:07	5569993618705	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-11T16:01:50	5569993618705	VMail (5000)	answered	00:00:00	00:00:17 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-11T16:01:50	5569993618705	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-11T16:01:36	5569993618705	VMail (1000)	answered	00:00:00	00:00:14 0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-11T16:01:15	5569993618705	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-11T16:00:38	5569993618705	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-11T15:02:21	5569984768691	Daniela Sales (1032)	answered	00:00:04	00:00:39 0.00	Terminated by 5569984768691
2024-06-11T15:02:21	5569984768691	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-11T15:02:00	5569984768691	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-11T14:17:05	5569992532052	Daniela Sales (1032)	answered	00:00:05	00:02:25 0.00	Terminated by Daniela Sales (1032)
2024-06-11T14:17:04	5569992532052	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-11T14:16:30	5569992532052	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-11T13:23:48	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:03	00:00:20 0.00	Terminated by Ariane Quintela (2080)
2024-06-11T13:14:11	5569992812499	Rodrigo Cavalcante (2011)	answered	00:00:04	00:08:47 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-06-11T13:14:11	5569992812499	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:05 0.00	Q FiscalizaçãO (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-11T13:13:54	5569992812499	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-06-11T13:12:19	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:00:18 0.00	Terminated by Ariane Quintela (2080)
2024-06-11T13:08:32	Geisiele Moraes (1023)	Ariane Quintela (2080)	answered	00:00:03	00:00:11 0.00	Terminated by Ariane Quintela (2080)
2024-06-11T12:37:00	5569992812499	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-06-11T12:17:02	PROTOCOLO (1000)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:09 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-11T11:48:10	556999567865	Leonardo Marinho (1030)	answered	00:00:12	00:01:05 0.00	Terminated by Leonardo Marinho (1030)
2024-06-11T11:47:40	556999567865	Q Cobrança (8010)	answered	00:00:00	00:00:42 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-06-11T11:47:17	556999567865	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-11T11:42:58	5569992541464	Daniela Sales (1032)	answered	00:00:05	00:03:28 0.00	Terminated by 5569992541464
2024-06-11T11:42:58	5569992541464	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-11T11:42:30	5569992541464	IVR (8000)	answered	00:00:01	00:00:27 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-11T11:43:30	5569993396905	Lidia Fernandes (3020)	answered	00:00:12	00:02:07 0.00	Terminated by 5569993396905
2024-06-11T11:43:00	5569993396905	Q Cobrança (8010)	answered	00:00:00	00:00:42 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-06-11T11:42:36	5569993396905	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-11T11:23:26	Leticia Moronha (2072)	Leticia Moronha (2000)	answered	00:00:08	00:00:54 0.00	Terminated by Leticia Moronha (2072)
2024-06-11T11:23:02	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:11	00:00:08 0.00	Terminated by Rubis Junior (1011)
2024-06-11T11:22:12	5569992412397	Leonardo Marinho (1030)	answered	00:00:00	00:01:09 0.00	Terminated by 5569992412397
2024-06-11T11:21:57	PROTOCOLO (1000)	Leonardo Marinho (1030)	answered	00:00:05	00:00:10 0.00	Leonardo Marinho (1030) was joined
2024-06-11T11:21:05	5569992412397	PROTOCOLO (1000)	answered	00:00:04	00:01:03 0.00	PROTOCOLO (1000) replaced by Leonardo Marinho (1030)
2024-06-11T11:20:30	5569992412397	IVR (8000)	answered	00:00:01	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-11T11:17:07	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:00:20 0.00	Terminated by Ariane Quintela (2080)
2024-06-11T11:15:15	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:09	00:00:59 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-11T11:13:44	Rubis Junior (1011)	Leticia Moronha (2072)	answered	00:00:07	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-06-11T10:24:11	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:04	00:01:32 0.00	Terminated by Leticia Moronha (2072)
2024-06-11T10:23:52	Helber Ferreira Barbosa (1027)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Helber Ferreira Barbosa (1027)
2024-06-11T10:13:48	Leonardo Marinho (1030)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-06-11T10:13:27	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-06-11T09:37:40	5569992867762	Leonardo Marinho (1030)	answered	00:00:00	00:24:20 0.00	Terminated by 5569992867762
2024-06-11T09:37:35	Daniela Sales (1032)	Leonardo Marinho (1030)	answered	00:00:03	00:00:02 0.00	Leonardo Marinho (1030) was joined
2024-06-11T09:36:54	5569992867762	Daniela Sales (1032)	answered	00:00:06	00:00:41 0.00	Daniela Sales (1032) replaced by Leonardo Marinho (1030)
2024-06-11T09:36:53	5569992867762	RG COBRANÇA (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÇA (8004) replaced by Daniela Sales (1032)
2024-06-11T09:36:13	5569992867762	IVR (8000)	answered	00:00:01	00:00:39 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-06-11T09:51:18	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:34 0.00	Terminated by Leticia Moronha (2072)
2024-06-11T09:50:47	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:12 0.00	Terminated by Elivanete Vicente (2040)
2024-06-11T09:50:30	Elivanete Vicente (2040)	VMail (2072)	answered	00:00:00	00:00:08 0.00	Terminated by Elivanete Vicente (2040)
2024-06-11T09:50:09	Elivanete Vicente (2040)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-06-11T09:30:18	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:11 0.00	Terminated by Leticia Moronha (2072)
2024-06-11T09:10:13	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:04	00:00:27 0.00	Terminated by Leticia Moronha (2072)
2024-06-11T09:07:02	Cristhiane Machado (1040)	06139624402	answered	00:00:04	00:00:13 0.21	Terminated by 06139624402
2024-06-11T09:06:50	Cristhiane Machado (1040)	061390244	unanswered	00:00:01	00:00:00 0.00	Terminated by Cristhiane Machado (1040)

2024-06-11T09:06:32	Cristhiane Machado (1040)	061	unanswered	00:00:04	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-11T08:57:58	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	answered	00:00:03	00:00:14 0.00	Terminated by Rubis Junior (1011)
2024-06-11T08:55:59	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:04	00:00:22 0.00	Terminated by Silvano Sabino (2010)
2024-06-11T08:45:22	5569999814550	Leonardo Marinho (1030)	answered	00:00:00	00:03:18 0.00	Terminated by 5569999814550
2024-06-11T08:45:18	Daniela Sales (1032)	Leonardo Marinho (1030)	answered	00:00:03	00:00:01 0.00	Leonardo Marinho (1030) was joined
2024-06-11T08:43:35	5569999814550	Daniela Sales (1032)	answered	00:00:08	00:01:39 0.00	Daniela Sales (1032) replaced by Leonardo Marinho (1030)
2024-06-11T08:43:35	5569999814550	Q Cobrança (8010)	answered	00:00:00	00:00:08 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-11T08:43:16	5569999814550	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-11T08:41:14	Viven Ane Medeiros (2020)	Geisiele Moraes (1023)	answered	00:00:11	00:01:20 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-11T08:38:02	5569992223808	Leonardo Marinho (1030)	answered	00:00:12	00:02:01 0.00	Terminated by Leonardo Marinho (1030)
2024-06-11T08:38:02	5569992223808	Q Cobrança (8010)	answered	00:00:00	00:00:12 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-06-11T08:37:41	5569992223808	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-11T08:36:46	5569993065058	Daniela Sales (1032)	answered	00:00:05	00:02:48 0.00	Terminated by Daniela Sales (1032)
2024-06-11T08:36:46	5569993065058	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-11T08:36:25	5569993065058	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-11T08:34:45	Geisiele Moraes (1023)	069993513494	answered	00:00:13	00:00:43 0.72	Terminated by 069993513494
2024-06-11T08:34:43	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:05	00:00:05 0.00	Terminated by Bruna Ramires (2012)
2024-06-11T08:11:53	556139624402	VMail (1000)	answered	00:00:00	00:00:08 0.00	Terminated by 556139624402
2024-06-11T08:11:32	556139624402	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-11T08:10:32	556139624402	IVR (8000)	answered	00:00:01	00:00:59 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-10T16:46:59	5569992724241	Daniela Sales (1032)	answered	00:00:11	00:03:52 0.00	Terminated by Daniela Sales (1032)
2024-06-10T16:46:59	5569992724241	Q Cobrança (8010)	answered	00:00:00	00:00:12 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-10T16:46:41	5569992724241	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-10T16:11:33	551126222500	Leticia Moronha (2072)	answered	00:00:00	00:04:15 0.00	Terminated by Leticia Moronha (2072)
2024-06-10T16:11:13	Rodrigo Cavalcante (2011)	Leticia Moronha (2072)	answered	00:00:06	00:00:14 0.00	Leticia Moronha (2072) was joined
2024-06-10T16:10:26	551126222500	Rodrigo Cavalcante (2011)	answered	00:00:05	00:01:01 0.00	Rodrigo Cavalcante (2011) replaced by Leticia Moronha (2072)
2024-06-10T16:10:26	551126222500	Q Fiscalizações (8009)	answered	00:00:00	00:00:06 0.00	Q Fiscalizações (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-10T16:10:09	551126222500	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q Fiscalizações (8009)
2024-06-10T16:09:21	551126222500	Elivanete Vicente (2040)	answered	00:00:03	00:00:29 0.00	Terminated by 551126222500
2024-06-10T16:09:20	551126222500	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-10T16:08:45	551126222500	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-10T16:06:59	Diego Kroin (3010)	Leonardo Marinho (1030)	answered	00:00:04	00:01:13 0.00	Terminated by Diego Kroin (3010)
2024-06-10T15:45:23	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:01:50 0.00	Terminated by Elivanete Vicente (2040)
2024-06-10T15:43:19	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:08	00:03:23 0.00	Terminated by Leticia Moronha (2072)
2024-06-10T14:45:19	5569992127038	Daniela Sales (1032)	answered	00:00:05	00:01:03 0.00	Terminated by 5569992127038
2024-06-10T14:45:19	5569992127038	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-10T14:44:54	5569992127038	IVR (8000)	answered	00:00:01	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-10T14:38:28	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:04	00:00:54 0.00	Terminated by Ariane Quintela (2080)
2024-06-10T14:27:11	Geisiele Moraes (1023)	069999505599	answered	00:00:29	00:04:53 4.88	Terminated by Geisiele Moraes (1023)
2024-06-10T13:54:44	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:38 0.00	Terminated by Leticia Freitas (2000)
2024-06-10T13:40:51	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:04	00:03:38 0.00	Terminated by Ariane Quintela (2080)
2024-06-10T13:38:23	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:06	00:00:42 0.00	Terminated by Leticia Moronha (2072)
2024-06-10T13:34:44	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:06	00:00:09 0.00	Terminated by Ariane Quintela (2080)
2024-06-10T13:30:17	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:06	00:00:59 0.00	Terminated by Ariane Quintela (2080)
2024-06-10T13:26:45	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:04	00:00:07 0.00	Terminated by Bruna Ramires (2012)
2024-06-10T13:22:12	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:02:28 0.00	Terminated by Leticia Freitas (2000)
2024-06-10T13:19:14	Elivanete Vicente (2040)	Leticia Freitas (2000)	answered	00:00:04	00:00:26 0.00	Terminated by Leticia Freitas (2000)
2024-06-10T13:19:05	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-06-10T13:18:06	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:04	00:00:09 0.00	Terminated by Bruna Ramires (2012)
2024-06-10T13:10:07	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:05	00:01:55 0.00	Terminated by Leticia Freitas (2000)
2024-06-10T11:59:42	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:00:12 0.00	Terminated by Ariane Quintela (2080)
2024-06-10T11:29:02	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:04	00:01:20 0.00	Terminated by Ariane Quintela (2080)
2024-06-10T10:50:40	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:14	00:00:17 0.00	Terminated by Rubis Junior (1011)
2024-06-10T10:48:22	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:10	00:00:33 0.00	Terminated by Leticia Moronha (2072)
2024-06-10T10:30:32	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:05	00:00:15 0.00	Terminated by Bruna Ramires (2012)
2024-06-10T10:22:50	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:04	00:01:01 0.00	Terminated by Leticia Freitas (2000)

2024-06-10T10:16:21	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:11	00:06:18 0.00	Terminated by Diego Kroin (3010)
2024-06-10T09:47:07	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:05	00:01:31 0.00	Terminated by Leticia Moronha (2072)
2024-06-10T09:21:57	Leonardo Marinho (1030)	069993794764	answered	00:00:13	00:23:39 23.65	Terminated by 069993794764
2024-06-10T09:38:36	551123664125	Elivanete Vicente (2040)	answered	00:00:00	00:03:40 0.00	Terminated by Elivanete Vicente (2040)
2024-06-10T09:38:29	PROTOCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:02	00:00:05 0.00	Elivanete Vicente (2040) was joined
2024-06-10T09:37:36	551123664125	PROTOCOLO (1000)	answered	00:00:06	00:00:54 0.00	PROTOCOLO (1000) replaced by Elivanete Vicente (2040)
2024-06-10T09:37:03	551123664125	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-10T09:36:05	5569992556255	Lidia Fernandes (3020)	answered	00:00:08	00:02:07 0.00	Terminated by Lidia Fernandes (3020)
2024-06-10T09:36:04	5569992556255	Q Cobrança (8010)	answered	00:00:00	00:00:08 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-06-10T09:35:41	5569992556255	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-10T09:34:51	02169992986504	Daniela Sales (1032)	answered	00:00:00	00:01:47 4.25	Terminated by 02169992986504
2024-06-10T09:34:45	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:05	00:00:01 0.00	Daniela Sales (1032) was joined
2024-06-10T09:32:13	Elivanete Vicente (2040)	02169992986504	answered	00:00:09	00:02:28 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-06-10T09:18:48	5569992000113	Elivanete Vicente (2040)	answered	00:00:03	00:02:56 0.00	Terminated by Elivanete Vicente (2040)
2024-06-10T09:18:47	5569992000113	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-10T09:18:29	5569992000113	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-10T09:12:42	Rubis Junior (1011)	01138943477	answered	00:00:02	00:08:27 8.44	Terminated by Rubis Junior (1011)
2024-06-10T09:13:35	Elivanete Vicente (2040)	0216932116000	answered	00:00:24	00:01:09 1.16	Terminated by Elivanete Vicente (2040)
2024-06-10T09:04:14	Rubis Junior (1011)	08008880394	answered	00:00:04	00:00:40 0.67	Terminated by Rubis Junior (1011)
2024-06-10T09:04:11	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:34 0.00	Terminated by Cristhiane Machado (1040)
2024-06-10T09:03:46	Rubis Junior (1011)	40030394	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-10T09:03:32	Rubis Junior (1011)	4003	answered	00:00:00	00:00:01 0.00	Target not found
2024-06-10T09:00:43	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:05	00:00:15 0.00	Terminated by Bruna Ramires (2012)
2024-06-10T08:53:15	5569992030695	Daniela Sales (1032)	answered	00:00:05	00:02:15 0.00	Terminated by 5569992030695
2024-06-10T08:53:15	5569992030695	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-10T08:52:51	5569992030695	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-10T08:52:04	Rubis Junior (1011)	08002000392	answered	00:00:06	00:02:33 2.54	Terminated by Rubis Junior (1011)
2024-06-10T08:51:45	Rubis Junior (1011)	08002000392	unanswered	00:00:03	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-06-10T08:45:59	551123664125	VMail (5000)	answered	00:00:00	00:00:06 0.00	Terminated by 551123664125
2024-06-10T08:45:59	551123664125	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-10T08:45:47	551123664125	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-10T08:45:47	551123664125	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-10T08:45:35	551123664125	VMail (5000)	answered	00:00:00	00:00:13 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-10T08:45:35	551123664125	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-10T08:45:16	551123664125	VMail (2020)	answered	00:00:00	00:00:19 0.00	VMail (2020) replaced by CRCRO (5000)
2024-06-10T08:44:54	551123664125	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-06-10T08:44:18	551123664125	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by Viven Ane Medeiros (2020)
2024-06-10T08:43:40	551123664125	IVR (8000)	answered	00:00:00	00:00:12 0.00	Terminated by 551123664125
2024-06-10T08:38:59	Rubis Junior (1011)	04135012415	answered	00:00:09	00:01:34 1.57	Terminated by Rubis Junior (1011)
2024-06-10T08:36:49	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:07	00:02:29 0.00	Terminated by Cristhiane Machado (1040)
2024-06-10T08:35:33	5569999509543	Daniela Sales (1032)	answered	00:00:04	00:01:04 0.00	Terminated by 5569999509543
2024-06-10T08:35:33	5569999509543	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-10T08:35:11	5569999509543	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-10T08:32:53	5569992245845	Daniela Sales (1032)	answered	00:00:07	00:01:36 0.00	Terminated by Daniela Sales (1032)
2024-06-10T08:28:52	5569992245845	Q Cobrança (8010)	answered	00:00:00	00:04:08 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-10T08:28:32	5569992245845	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-10T08:26:42	5569992541464	Daniela Sales (1032)	answered	00:00:04	00:06:02 0.00	Terminated by 5569992541464
2024-06-10T08:26:41	5569992541464	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-10T08:26:20	5569992541464	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-07T17:05:38	5569992299635	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Out of office, forwarded to PBX
2024-06-07T16:44:15	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:03:05 0.00	Terminated by Cristhiane Machado (1040)
2024-06-07T16:45:29	Leonardo Marinho (1030)	069992091300	answered	00:00:11	00:01:14 1.24	Terminated by Leonardo Marinho (1030)
2024-06-07T16:15:11	Leonardo Marinho (1030)	069992091300	answered	00:00:14	00:30:00 30.00	Terminated by 069992091300
2024-06-07T16:11:12	5569984478850	Daniela Sales (1032)	answered	00:00:04	00:03:10 0.00	Terminated by Daniela Sales (1032)
2024-06-07T16:11:12	5569984478850	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-07T16:10:49	5569984478850	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)

2024-06-07T16:00:12	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:07	00:00:45 0.00	Terminated by Leticia Moronha (2072)
2024-06-07T15:45:47	Cristhiane Machado (1040)	06133149640	answered	00:00:11	00:04:42 4.71	Terminated by Cristhiane Machado (1040)
2024-06-07T15:37:22	5569981204901	Daniela Sales (1032)	answered	00:00:04	00:03:46 0.00	Terminated by 5569981204901
2024-06-07T15:37:21	5569981204901	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-07T15:36:57	5569981204901	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-07T15:20:12	Leonardo Marinho (1030)	091984843721	answered	00:00:20	00:02:05 2.09	Terminated by Leonardo Marinho (1030)
2024-06-07T15:20:04	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:07	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-06-07T15:08:09	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:08	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-06-07T14:54:29	Elivanete Vicente (2040)	0211123664125	answered	00:00:01	00:01:34 1.57	Terminated by Elivanete Vicente (2040)
2024-06-07T14:52:18	5569985000698	Daniela Sales (1032)	answered	00:00:04	00:01:32 0.00	Terminated by 5569985000698
2024-06-07T14:52:18	5569985000698	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-07T14:51:59	5569985000698	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-07T14:43:01	5569985000698	Daniela Sales (1032)	answered	00:00:03	00:05:17 0.00	Terminated by 5569985000698
2024-06-07T14:43:01	5569985000698	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-07T14:42:36	5569985000698	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-07T14:38:58	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:06:20 0.00	Terminated by Cristhiane Machado (1040)
2024-06-07T14:40:41	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-07T14:30:07	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:20	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-06-07T14:25:35	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:04	00:00:49 0.00	Terminated by Elivanete Vicente (2040)
2024-06-07T14:21:48	556999819951	Daniela Sales (1032)	answered	00:00:04	00:01:10 0.00	Terminated by Daniela Sales (1032)
2024-06-07T14:21:48	556999819951	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-07T14:21:26	556999819951	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-07T14:13:54	5569993102155	Elivanete Vicente (2040)	answered	00:00:00	00:04:25 0.00	Terminated by Elivanete Vicente (2040)
2024-06-07T14:13:34	Rodrigo Cavalcante (2011)	Elivanete Vicente (2040)	answered	00:00:04	00:00:15 0.00	Elivanete Vicente (2040) was joined
2024-06-07T14:11:51	5569993102155	Rodrigo Cavalcante (2011)	answered	00:00:08	00:01:54 0.00	Rodrigo Cavalcante (2011) replaced by Elivanete Vicente (2040)
2024-06-07T14:11:51	5569993102155	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:09 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-07T14:11:27	5569993102155	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-06-07T14:10:08	5569993197149	Daniela Sales (1032)	answered	00:00:06	00:02:15 0.00	Terminated by 5569993197149
2024-06-07T14:10:08	5569993197149	Q CobranÃ§a (8010)	answered	00:00:00	00:00:07 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-07T14:09:49	5569993197149	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-07T14:05:23	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:00:53 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-07T14:03:51	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:01:22 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-07T14:04:22	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:07	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-06-07T14:00:24	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:07	00:00:48 0.00	Terminated by Rubis Junior (1011)
2024-06-07T13:56:04	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:00:59 0.00	Terminated by Ariane Quintela (2080)
2024-06-07T13:49:47	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:04	00:00:49 0.00	Terminated by Ariane Quintela (2080)
2024-06-07T13:11:09	5569993899993	Leonardo Marinho (1030)	answered	00:00:05	00:03:31 0.00	Terminated by Leonardo Marinho (1030)
2024-06-07T13:10:39	5569993899993	Q CobranÃ§a (8010)	answered	00:00:00	00:00:35 0.00	Q CobranÃ§a (8010) replaced by Leonardo Marinho (1030)
2024-06-07T13:10:04	5569993899993	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-07T12:29:19	5569993899993	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-06-07T12:02:23	Leticia Moronha (2072)	PROTOCOLO (1000)	unanswered	00:00:10	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-07T12:02:08	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-06-07T12:02:08	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-06-07T12:00:22	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:00:11 0.00	Terminated by Ariane Quintela (2080)
2024-06-07T11:50:50	5569992475061	Elivanete Vicente (2040)	answered	00:00:00	00:01:59 0.00	Terminated by Elivanete Vicente (2040)
2024-06-07T11:50:37	Leonardo Marinho (1030)	Elivanete Vicente (2040)	answered	00:00:04	00:00:09 0.00	Elivanete Vicente (2040) was joined
2024-06-07T11:47:37	5569992475061	Leonardo Marinho (1030)	answered	00:00:04	00:03:09 0.00	Leonardo Marinho (1030) replaced by Elivanete Vicente (2040)
2024-06-07T11:47:06	5569992475061	Q CobranÃ§a (8010)	answered	00:00:00	00:00:34 0.00	Q CobranÃ§a (8010) replaced by Leonardo Marinho (1030)
2024-06-07T11:46:45	5569992475061	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-07T11:37:41	5569992210711	Daniela Sales (1032)	answered	00:00:05	00:04:21 0.00	Terminated by 5569992210711
2024-06-07T11:37:41	5569992210711	Q CobranÃ§a (8010)	answered	00:00:00	00:00:05 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-06-07T11:37:17	5569992210711	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-07T11:39:13	556999338068	Leonardo Marinho (1030)	answered	00:00:03	00:01:24 0.00	Terminated by 556999338068
2024-06-07T11:39:13	556999338068	Q CobranÃ§a (8010)	answered	00:00:00	00:00:03 0.00	Q CobranÃ§a (8010) replaced by Leonardo Marinho (1030)
2024-06-07T11:38:54	556999338068	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-07T11:34:53	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:14	00:00:05 0.00	Terminated by Rubis Junior (1011)

2024-06-07T11:18:50	Diego Kroin (3010)	Leonardo Marinho (1030)	answered	00:00:03	00:02:37 0.00	Terminated by Diego Kroin (3010)
2024-06-07T11:06:19	Leticia Freitas (2000)	PROTOCOLO (1000)	answered	00:00:10	00:00:52 0.00	Terminated by PROTOCOLO (1000)
2024-06-07T11:05:58	Leticia Freitas (2000)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-06-07T10:49:23	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:23 0.00	Terminated by Leticia Freitas (2000)
2024-06-07T10:48:40	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:05	00:00:23 0.00	Terminated by Leticia Freitas (2000)
2024-06-07T10:22:30	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:12	00:00:11 0.00	Terminated by Ariane Quintela (2080)
2024-06-07T10:22:20	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-06-07T09:56:43	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:17 0.00	Terminated by Elivanete Vicente (2040)
2024-06-07T09:56:14	5569993174762	Leticia Moronha (2072)	answered	00:00:09	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-06-07T09:55:36	5569993174762	IVR (8007)	answered	00:00:00	00:00:38 0.00	IVR (8007) replaced by Leticia Moronha (2072)
2024-06-07T09:54:59	5569993174762	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by IVR (8007)
2024-06-07T09:53:32	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:22 0.00	Terminated by Elivanete Vicente (2040)
2024-06-07T09:53:07	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-06-07T09:52:46	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-07T09:27:49	Ariane Quintela (2080)	06133149501	answered	00:00:15	00:07:24 7.41	Terminated by Ariane Quintela (2080)
2024-06-07T09:26:02	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:04	00:01:04 0.00	Terminated by Rubis Junior (1011)
2024-06-07T09:20:27	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:26 0.00	Terminated by Leticia Freitas (2000)
2024-06-07T09:19:44	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:00:08 0.00	Terminated by Cristhiane Machado (1040)
2024-06-07T09:15:52	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:04	00:03:10 0.00	Terminated by Cristhiane Machado (1040)
2024-06-07T09:14:19	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:15	00:01:16 0.00	Terminated by Leticia Freitas (2000)
2024-06-07T09:13:00	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:07	00:01:09 0.00	Terminated by Leonardo Marinho (1030)
2024-06-07T09:12:54	Leonardo Marinho (1030)	10	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-07T08:17:23	5569992780045	Leticia Moronha (2072)	unanswered	00:00:04	00:00:00 0.00	Failed Canceled
2024-06-07T08:17:06	5569992780045	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Leticia Moronha (2072)
2024-06-07T08:05:24	Ariane Quintela (2080)	Rubis Junior (1011)	unanswered	00:00:18	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-06T16:44:47	5569992299635	Cristhiane Machado (1040)	answered	00:00:00	00:01:31 0.00	Terminated by 5569992299635
2024-06-06T16:44:37	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:04	00:00:06 0.00	Cristhiane Machado (1040) was joined
2024-06-06T16:39:45	5569992299635	Leonardo Marinho (1030)	answered	00:00:03	00:04:59 0.00	Leonardo Marinho (1030) replaced by Cristhiane Machado (1040)
2024-06-06T16:39:14	5569992299635	Q Cobrança (8010)	answered	00:00:00	00:00:33 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-06-06T16:38:46	5569992299635	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-06T16:39:34	Leticia Moronha (2072)	Leticia Moronha (2000)	answered	00:00:05	00:01:05 0.00	Terminated by Leticia Moronha (2072)
2024-06-06T16:35:25	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:03	00:01:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-06T16:35:11	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-06T16:35:11	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-06-06T16:18:21	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:02:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-06T16:13:49	Leonardo Marinho (1030)	Elivanete Vicente (2040)	answered	00:00:03	00:00:45 0.00	Terminated by Elivanete Vicente (2040)
2024-06-06T16:07:02	5569992230253	Elivanete Vicente (2040)	answered	00:00:02	00:01:01 0.00	Terminated by 5569992230253
2024-06-06T16:06:24	5569992230253	IVR (8000)	answered	00:00:01	00:00:37 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-06-06T15:58:25	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:06	00:00:29 0.00	Terminated by Leticia Moronha (2072)
2024-06-06T15:51:09	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:28 0.00	Terminated by Elivanete Vicente (2040)
2024-06-06T15:34:57	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:20 0.00	Terminated by Elivanete Vicente (2040)
2024-06-06T15:22:43	5569992986504	IVR (8000)	answered	00:00:01	00:01:12 0.00	Terminated by IVR (8000)
2024-06-06T15:16:23	Leonardo Marinho (1030)	01149502195	answered	00:00:06	00:00:15 0.26	Terminated by Leonardo Marinho (1030)
2024-06-06T15:06:15	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:03	00:01:33 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-06T14:40:09	Ariane Quintela (2080)	VMail (1040)	answered	00:00:00	00:00:01 0.00	Terminated by Ariane Quintela (2080)
2024-06-06T14:39:48	Ariane Quintela (2080)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-06-06T14:18:29	5569999615642	Daniela Sales (1032)	answered	00:00:03	00:01:41 0.00	Terminated by 5569999615642
2024-06-06T14:18:29	5569999615642	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-06T14:18:08	5569999615642	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-06T13:38:42	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:00:51 0.00	Terminated by Elivanete Vicente (2040)
2024-06-06T13:35:52	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:06	00:00:30 0.00	Terminated by Cristhiane Machado (1040)
2024-06-06T13:05:19	5569999615642	Lidia Fernandes (3020)	answered	00:00:10	00:02:40 0.00	Terminated by Lidia Fernandes (3020)
2024-06-06T13:04:18	5569999615642	Q Cobrança (8010)	answered	00:00:00	00:01:10 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-06-06T13:03:59	5569999615642	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-06T13:02:55	5569999615642	Q Registro (8011)	unanswered	00:00:00	00:00:59 0.00	Terminated by 5569999615642
2024-06-06T13:02:30	5569999615642	IVR (8000)	answered	00:00:01	00:00:24 0.00	IVR (8000) replaced by Q Registro (8011)

2024-06-06T12:58:17	5569999615642	IVR (8000)	unanswered	00:00:00	00:00:13	0.00	Break time, forwarded to PBX
2024-06-06T12:15:17	5569999615642	IVR (8000)	unanswered	00:00:00	00:00:12	0.00	Break time, forwarded to PBX
2024-06-06T12:05:07	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:05	00:00:19	0.00	Terminated by Leticia Freitas (2000)
2024-06-06T12:03:06	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:05	0.00	Terminated by PROTOCOLO (1000)
2024-06-06T12:03:06	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00	0.00	Forwarded to VMail (2072)
2024-06-06T12:00:01	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:03	00:00:33	0.00	Terminated by Cristhiane Machado (1040)
2024-06-06T11:59:34	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:19	00:00:00	0.00	Terminated by Cristhiane Machado (1040)
2024-06-06T11:54:59	Rubis Junior (1011)	Leticia Freitas (2000)	answered	00:00:03	00:00:07	0.00	Terminated by Rubis Junior (1011)
2024-06-06T11:39:15	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:00:48	0.00	Terminated by Leonardo Marinho (1030)
2024-06-06T11:35:57	Leonardo Marinho (1030)	Leticia Moronha (2072)	answered	00:00:09	00:01:11	0.00	Terminated by Leonardo Marinho (1030)
2024-06-06T11:11:11	5569999813012	Leonardo Marinho (1030)	answered	00:00:03	00:15:24	0.00	Terminated by Leonardo Marinho (1030)
2024-06-06T11:09:41	5569999813012	Q Cobrança (8010)	answered	00:00:00	00:01:33	0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-06-06T11:09:08	5569999813012	IVR (8000)	answered	00:00:00	00:00:33	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-06T11:10:06	Leonardo Marinho (1030)	069999813012	unanswered	00:00:32	00:00:00	0.00	Terminated by Leonardo Marinho (1030)
2024-06-06T11:09:51	Leonardo Marinho (1030)	069999813012	unanswered	00:00:05	00:00:00	0.00	Terminated by Leonardo Marinho (1030)
2024-06-06T11:08:40	5569999813012	Leonardo Marinho (1030)	answered	00:00:04	00:00:12	0.00	Terminated by Leonardo Marinho (1030)
2024-06-06T11:08:10	5569999813012	Q Cobrança (8010)	answered	00:00:00	00:00:34	0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-06-06T11:07:42	5569999813012	IVR (8000)	answered	00:00:00	00:00:27	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-06T11:01:31	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:29	0.00	Terminated by Cristhiane Machado (1040)
2024-06-06T10:56:35	Cristhiane Machado (1040)	5	answered	00:00:00	00:00:04	0.00	Target not found
2024-06-06T10:43:15	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:07	00:11:51	0.00	Terminated by Leonardo Marinho (1030)
2024-06-06T10:43:54	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:10	00:00:56	0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-06T10:24:46	556133149400	Leonardo Marinho (1030)	answered	00:00:00	00:11:45	0.00	Terminated by Leonardo Marinho (1030)
2024-06-06T10:24:41	Daniela Sales (1032)	Leonardo Marinho (1030)	answered	00:00:02	00:00:02	0.00	Leonardo Marinho (1030) was joined
2024-06-06T10:24:34	556133149400	Daniela Sales (1032)	answered	00:00:00	00:00:11	0.00	Daniela Sales (1032) replaced by Leonardo Marinho (1030)
2024-06-06T10:24:28	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:05	00:00:01	0.00	Daniela Sales (1032) was joined
2024-06-06T10:23:05	556133149400	Elivanete Vicente (2040)	answered	00:00:04	00:01:25	0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-06-06T10:23:05	556133149400	Q Registro (8011)	answered	00:00:00	00:00:04	0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-06T10:22:44	556133149400	IVR (8000)	answered	00:00:01	00:00:20	0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-06T10:26:43	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:11	00:00:15	0.00	Terminated by Leticia Freitas (2000)
2024-06-06T10:22:17	556133149400	VMail (1000)	answered	00:00:00	00:00:08	0.00	Terminated by 556133149400
2024-06-06T10:21:56	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-06-06T10:21:26	556133149400	IVR (8000)	answered	00:00:01	00:00:28	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-06T10:16:55	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:04	00:01:49	0.00	Terminated by Leticia Freitas (2000)
2024-06-06T09:59:21	556139950258	VMail (1000)	answered	00:00:00	00:00:04	0.00	Terminated by 556139950258
2024-06-06T09:59:00	556139950258	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-06-06T09:58:50	556139950258	IVR (8000)	answered	00:00:00	00:00:09	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-06T09:58:41	556139950258	VMail (5000)	answered	00:00:00	00:00:03	0.00	Terminated by 556139950258
2024-06-06T09:58:41	556139950258	CRCRO (5000)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (5000)
2024-06-06T09:58:26	556139950258	VMail (5000)	answered	00:00:00	00:00:15	0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-06T09:58:26	556139950258	CRCRO (5000)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (5000)
2024-06-06T09:58:14	556139950258	VMail (1000)	answered	00:00:00	00:00:12	0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-06T09:57:53	556139950258	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-06-06T09:57:18	556139950258	IVR (8000)	answered	00:00:00	00:00:35	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-06T09:56:09	Diego Kroin (3010)	Geisiele Moraes (1023)	answered	00:00:04	00:00:35	0.00	Terminated by Geisiele Moraes (1023)
2024-06-06T09:50:26	556934421022	Daniela Sales (1032)	answered	00:00:04	00:04:39	0.00	Terminated by Daniela Sales (1032)
2024-06-06T09:50:26	556934421022	RG COBRANÇA (8004)	answered	00:00:00	00:00:00	0.00	RG COBRANÇA (8004) replaced by Daniela Sales (1032)
2024-06-06T09:49:36	556934421022	IVR (8000)	answered	00:00:00	00:00:50	0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-06-06T09:51:45	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:08	00:00:13	0.00	Terminated by Elivanete Vicente (2040)
2024-06-06T09:45:09	5569993534343	Rodrigo Cavalcante (2011)	answered	00:00:04	00:01:54	0.00	Terminated by 5569993534343
2024-06-06T09:45:09	5569993534343	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:04	0.00	Q Fiscalizaç�o (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-06T09:44:45	5569993534343	IVR (8000)	answered	00:00:00	00:00:24	0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-06-06T09:44:40	552227642081	Elivanete Vicente (2040)	answered	00:00:00	00:01:53	0.00	Terminated by Elivanete Vicente (2040)
2024-06-06T09:44:35	Rubis Junior (1011)	Elivanete Vicente (2040)	answered	00:00:04	00:00:01	0.00	Elivanete Vicente (2040) was joined
2024-06-06T09:44:05	552227642081	Rubis Junior (1011)	answered	00:00:03	00:00:33	0.00	Rubis Junior (1011) replaced by Elivanete Vicente (2040)
2024-06-06T09:43:31	552227642081	IVR (8000)	answered	00:00:00	00:00:33	0.00	IVR (8000) replaced by Rubis Junior (1011)

2024-06-06T09:37:18	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:03	00:00:13 0.00	Terminated by Rubis Junior (1011)
2024-06-06T09:03:29	Rubis Junior (1011)	069992586722	unanswered	00:00:22	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-06-06T09:00:27	Leonardo Marinho (1030)	092992149892	answered	00:00:19	00:02:53 2.89	Terminated by Leonardo Marinho (1030)
2024-06-06T09:00:15	Leonardo Marinho (1030)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-06-06T08:59:57	Leonardo Marinho (1030)	0219232368718	unanswered	00:00:18	00:00:00 0.00	Route not found
2024-06-06T08:59:40	Leonardo Marinho (1030)	09232368718	unanswered	00:00:09	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-06-06T08:53:23	Elivanete Vicente (2040)	Ariane Quintela (2080)	answered	00:00:08	00:03:35 0.00	Terminated by Elivanete Vicente (2040)
2024-06-06T08:52:40	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:07 0.00	Terminated by Elivanete Vicente (2040)
2024-06-06T08:52:23	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:09	00:00:01 0.00	Terminated by Elivanete Vicente (2040)
2024-06-06T08:48:48	Rubis Junior (1011)	069999024168	answered	00:00:12	00:00:59 0.99	Terminated by Rubis Junior (1011)
2024-06-06T08:48:30	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Rubis Junior (1011)
2024-06-06T08:41:32	5569984373413	Cristhiane Machado (1040)	answered	00:00:05	00:01:20 0.00	Terminated by 5569984373413
2024-06-06T08:41:32	5569984373413	RG DESENPREF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPREF (8006) replaced by Cristhiane Machado (1040)
2024-06-06T08:41:06	5569984373413	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-06-06T08:33:36	556934223966	Rodrigo Cavalcante (2011)	answered	00:00:05	00:01:38 0.00	Terminated by 556934223966
2024-06-06T08:33:35	556934223966	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:05 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-06T08:33:18	556934223966	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-06T08:34:16	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:10	00:00:47 0.00	Terminated by Leticia Freitas (2000)
2024-06-06T08:33:33	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:32 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-06T08:31:57	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:04	00:02:04 0.00	Terminated by Leticia Freitas (2000)
2024-06-06T08:32:50	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:33 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-06T08:32:43	556934223966	VMail (5000)	answered	00:00:00	00:00:11 0.00	Terminated by 556934223966
2024-06-06T08:32:43	556934223966	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-06T08:32:29	556934223966	VMail (1000)	answered	00:00:00	00:00:14 0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-06T08:32:08	556934223966	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-06T08:31:36	556934223966	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-06T08:28:28	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:04	00:00:43 0.00	Terminated by Ariane Quintela (2080)
2024-06-06T08:06:02	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:03	00:02:16 0.00	Terminated by Geisiele Moraes (1023)
2024-06-05T17:26:01	5569992780045	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-06-05T17:00:34	5569999017614	VMail (3020)	answered	00:00:00	00:01:15 0.00	Terminated by 5569999017614
2024-06-05T17:00:13	5569999017614	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-06-05T16:59:35	5569999017614	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by Lidia Fernandes (3020)
2024-06-05T16:42:45	Bruna Ramires (2012)	Leticia Moronha (2072)	answered	00:00:07	00:00:26 0.00	Terminated by Bruna Ramires (2012)
2024-06-05T16:21:53	Diego Kroin (3010)	Geisiele Moraes (1023)	answered	00:00:04	00:04:14 0.00	Terminated by Diego Kroin (3010)
2024-06-05T16:17:58	5569993126244	Rodrigo Cavalcante (2011)	answered	00:00:06	00:04:33 0.00	Terminated by 5569993126244
2024-06-05T16:17:58	5569993126244	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:06 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-05T16:17:23	5569993126244	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-05T16:09:40	Ariane Quintela (2080)	Daniela Sales (1032)	answered	00:00:03	00:00:16 0.00	Terminated by Ariane Quintela (2080)
2024-06-05T16:09:01	Ariane Quintela (2080)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-06-05T16:08:40	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-05T16:08:35	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:01	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-05T16:05:32	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:08	00:00:43 0.00	Terminated by Leticia Moronha (2072)
2024-06-05T15:47:32	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-05T15:43:02	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:03	00:00:17 0.00	Terminated by Rubis Junior (1011)
2024-06-05T15:38:49	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:03	00:00:43 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-05T15:32:51	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:01:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-05T15:22:18	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:06	00:02:19 0.00	Terminated by Cristhiane Machado (1040)
2024-06-05T15:20:35	Cristhiane Machado (1040)	Geisiele Moraes (1023)	answered	00:00:07	00:00:39 0.00	Terminated by Cristhiane Machado (1040)
2024-06-05T14:52:23	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:37 0.00	Terminated by Ariane Quintela (2080)
2024-06-05T14:32:19	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:00:15 0.00	Terminated by Ariane Quintela (2080)
2024-06-05T14:17:50	5553999589645	VMail (5000)	answered	00:00:00	00:00:10 0.00	Terminated by 5553999589645
2024-06-05T14:17:50	5553999589645	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-05T14:17:33	5553999589645	VMail (1000)	answered	00:00:00	00:00:17 0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-05T14:17:11	5553999589645	PROTOCOLO (1000)	unanswered	00:00:22	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-05T14:17:11	5553999589645	RG DESENPREF (8006)	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PROTOCOLO (1000)
2024-06-05T14:16:48	5553999589645	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by RG DESENPREF (8006)

2024-06-05T14:16:38	5569992253390	Cristhiane Machado (1040)	answered	00:00:06	00:01:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-05T14:16:38	5569992253390	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-06-05T14:16:15	5569992253390	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-06-05T14:14:57	5511991789757	Viven Ane Medeiros (2020)	answered	00:00:13	00:00:51 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-05T14:14:23	5511991789757	IVR (8000)	answered	00:00:01	00:00:33 0.00	IVR (8000) replaced by Viven Ane Medeiros (2020)
2024-06-05T14:09:39	Cristhiane Machado (1040)	Gabriela Garcia da Silva (2021)	answered	00:00:09	00:00:16 0.00	Terminated by Cristhiane Machado (1040)
2024-06-05T14:09:43	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:05	00:00:12 0.00	Terminated by Elivanete Vicente (2040)
2024-06-05T14:08:50	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:33 0.00	Terminated by Ariane Quintela (2080)
2024-06-05T13:23:26	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:06	00:00:36 0.00	Terminated by Cristhiane Machado (1040)
2024-06-05T13:16:18	Cristhiane Machado (1040)	06932215099	answered	00:00:05	00:02:38 2.64	Terminated by Cristhiane Machado (1040)
2024-06-05T12:20:05	Viven Ane Medeiros (2020)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-05T12:20:05	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-06-05T12:08:54	Leticia Moronha (2072)	PROTOCOLO (1000)	unanswered	00:00:16	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-05T12:08:39	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-06-05T12:08:39	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-06-05T11:58:39	Rubis Junior (1011)	Leticia Freitas (2000)	answered	00:00:14	00:00:05 0.00	Terminated by Rubis Junior (1011)
2024-06-05T11:42:51	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:18 0.00	Terminated by Ariane Quintela (2080)
2024-06-05T11:25:38	556833016684	Elivanete Vicente (2040)	answered	00:00:06	00:10:34 0.00	Terminated by 556833016684
2024-06-05T11:25:38	556833016684	Q Registro (8011)	answered	00:00:00	00:00:06 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-05T11:25:23	556833016684	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-05T11:16:14	556935410818	Elivanete Vicente (2040)	answered	00:00:03	00:05:38 0.00	Terminated by 556935410818
2024-06-05T11:16:13	556935410818	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-05T11:15:39	556935410818	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-05T11:14:13	556934223966	Rodrigo Cavalcante (2011)	answered	00:00:09	00:02:32 0.00	Terminated by 556934223966
2024-06-05T11:14:13	556934223966	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:09 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-05T11:13:43	556934223966	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-05T11:06:13	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:05	00:00:34 0.00	Terminated by Bruna Ramires (2012)
2024-06-05T10:58:18	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:43 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-05T10:55:42	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:05	00:00:48 0.00	Terminated by Elivanete Vicente (2040)
2024-06-05T10:50:12	Leonardo Marinho (1030)	06133149600	answered	00:00:09	00:02:06 2.10	Terminated by 06133149600
2024-06-05T10:47:11	Cristhiane Machado (1040)	06921822032	unanswered	00:00:31	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-05T10:38:57	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:05	00:02:16 0.00	Terminated by Cristhiane Machado (1040)
2024-06-05T10:36:42	5569981553364	VMail (1000)	answered	00:00:00	00:00:27 0.00	Terminated by 5569981553364
2024-06-05T10:36:21	5569981553364	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-05T10:35:49	5569981553364	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-05T10:23:57	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:05	00:01:45 0.00	Terminated by Leticia Moronha (2072)
2024-06-05T10:23:04	Cristhiane Machado (1040)	069992359980	answered	00:00:13	00:01:07 1.12	Terminated by 069992359980
2024-06-05T10:21:24	Cristhiane Machado (1040)	069992135237	answered	00:00:24	00:00:57 0.96	Terminated by Cristhiane Machado (1040)
2024-06-05T10:14:13	Cristhiane Machado (1040)	VMail (2002)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-06-05T10:14:13	Cristhiane Machado (1040)	Ingrid Valerie (2002)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2002)
2024-06-05T09:49:36	5569993618664	Leonardo Marinho (1030)	answered	00:00:03	00:01:37 0.00	Terminated by Leonardo Marinho (1030)
2024-06-05T09:47:36	5569993618664	Q CobranÃ§a (8010)	answered	00:00:00	00:02:03 0.00	Q CobranÃ§a (8010) replaced by Leonardo Marinho (1030)
2024-06-05T09:47:25	5569993618664	IVR (8000)	answered	00:00:01	00:00:10 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-05T09:47:14	Leonardo Marinho (1030)	069993618664	answered	00:00:09	00:00:15 0.25	Terminated by Leonardo Marinho (1030)
2024-06-05T09:44:35	5569993618664	Leonardo Marinho (1030)	answered	00:00:03	00:00:56 0.00	Terminated by 5569993618664
2024-06-05T09:44:05	5569993618664	Q CobranÃ§a (8010)	answered	00:00:00	00:00:33 0.00	Q CobranÃ§a (8010) replaced by Leonardo Marinho (1030)
2024-06-05T09:43:45	5569993618664	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-05T09:34:12	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:08	00:00:27 0.00	Terminated by Bruna Ramires (2012)
2024-06-05T09:30:20	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:05	00:02:26 0.00	Terminated by Bruna Ramires (2012)
2024-06-05T09:28:26	Bruna Ramires (2012)	06932163408	answered	00:00:20	00:01:17 1.28	Terminated by Bruna Ramires (2012)
2024-06-05T09:28:09	Bruna Ramires (2012)	32163408	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-05T09:27:57	Bruna Ramires (2012)	032163408	unanswered	00:00:03	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-06-05T09:27:35	Bruna Ramires (2012)	032163408	unanswered	00:00:06	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-06-05T09:18:07	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:06	00:08:45 0.00	Terminated by Cristhiane Machado (1040)
2024-06-05T09:25:17	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:08	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-06-05T09:23:01	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)



2024-06-05T09:17:05	Cristhiane Machado (1040)	069992957159	unanswered	00:00:38	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-05T09:05:59	Elivanete Vicente (2040)	02147997365272	unanswered	00:00:06	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-06-05T09:04:39	Elivanete Vicente (2040)	02122992814838	answered	00:00:03	00:00:06 0.10	Terminated by Elivanete Vicente (2040)
2024-06-05T09:01:59	Elivanete Vicente (2040)	02122992814838	answered	00:00:03	00:00:09 0.16	Terminated by Elivanete Vicente (2040)
2024-06-05T09:00:19	Elivanete Vicente (2040)	02121974326477	answered	00:00:29	00:00:01 0.02	Terminated by Elivanete Vicente (2040)
2024-06-05T08:59:45	Elivanete Vicente (2040)	02121974326477	unanswered	00:00:21	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-06-05T08:59:30	Elivanete Vicente (2040)	021219974326477	unanswered	00:00:03	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-06-05T08:54:57	Rubis Junior (1011)	Diego Kroin (3010)	answered	00:00:12	00:00:20 0.00	Terminated by Diego Kroin (3010)
2024-06-05T08:52:29	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:03	00:02:03 0.00	Terminated by Ariane Quintela (2080)
2024-06-05T08:48:10	5566999255028	Elivanete Vicente (2040)	answered	00:00:06	00:00:52 0.00	Terminated by Elivanete Vicente (2040)
2024-06-05T08:48:10	5566999255028	Q Registro (8011)	answered	00:00:00	00:00:06 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-05T08:47:38	5566999255028	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-05T08:44:32	5569992679948	Cezarnildo Silva (1020)	answered	00:00:00	00:04:31 0.00	Terminated by 5569992679948
2024-06-05T08:44:22	Elivanete Vicente (2040)	Cezarnildo Silva (1020)	answered	00:00:03	00:00:07 0.00	Cezarnildo Silva (1020) was joined
2024-06-05T08:42:22	5569992679948	Elivanete Vicente (2040)	answered	00:00:03	00:02:07 0.00	Elivanete Vicente (2040) replaced by Cezarnildo Silva (1020)
2024-06-05T08:42:22	5569992679948	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-05T08:42:07	5569992679948	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-05T08:41:24	5569992679948	Cristhiane Machado (1040)	answered	00:00:05	00:00:01 0.00	Terminated by Cristhiane Machado (1040)
2024-06-05T08:41:24	5569992679948	RG DESENPORF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPORF (8006) replaced by Cristhiane Machado (1040)
2024-06-05T08:40:58	5569992679948	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by RG DESENPORF (8006)
2024-06-05T08:40:45	5569992679948	VMail (5000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569992679948
2024-06-05T08:40:45	5569992679948	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-05T08:40:05	5569992679948	VMail (5000)	answered	00:00:00	00:00:39 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-05T08:40:05	5569992679948	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-05T08:39:34	5569992679948	VMail (5000)	answered	00:00:00	00:00:31 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-05T08:39:34	5569992679948	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-05T08:39:23	5569992679948	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-05T08:39:01	5569992679948	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-05T08:38:28	5569992679948	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-05T08:37:53	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:03	00:01:19 0.00	Terminated by Leticia Freitas (2000)
2024-06-05T08:37:42	Leticia Moronha (2072)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-04T16:43:42	556833016684	Elivanete Vicente (2040)	answered	00:00:03	00:10:35 0.00	Terminated by Elivanete Vicente (2040)
2024-06-04T16:43:42	556833016684	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-04T16:43:26	556833016684	IVR (8000)	answered	00:00:01	00:00:14 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-04T16:41:28	Silvano Sabino (2010)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Silvano Sabino (2010)
2024-06-04T16:23:11	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:27 0.00	Terminated by Leticia Moronha (2072)
2024-06-04T16:16:19	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:01:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-04T16:09:49	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:43 0.00	Terminated by Elivanete Vicente (2040)
2024-06-04T16:01:55	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:00:13 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T15:55:49	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:11	00:05:50 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T15:47:35	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:06	00:01:02 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-04T15:48:30	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T15:48:09	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-04T15:45:33	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:05	00:01:00 0.00	Terminated by Brunu Ramires (2012)
2024-06-04T15:35:50	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T15:35:28	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-04T15:32:09	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:06	00:01:24 0.00	Terminated by Leticia Moronha (2072)
2024-06-04T15:31:09	Viven Ane Medeiros (2020)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-04T15:30:47	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-04T15:20:32	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:04:44 0.00	Terminated by Diego Kroin (3010)
2024-06-04T15:22:20	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T15:21:59	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-04T15:18:16	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:15	00:01:17 0.00	Terminated by Leticia Moronha (2072)
2024-06-04T15:16:08	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:09 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-04T15:16:07	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-06-04T15:12:20	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:11	00:02:52 0.00	Terminated by Leticia Moronha (2072)

2024-06-04T15:11:02	Geisiele Moraes (1023)	Silvano Sabino (2010)	answered	00:00:04	00:02:43 0.00	Terminated by Geisiele Moraes (1023)
2024-06-04T14:59:31	Viven Ane Medeiros (2020)	Diego Kroin (3010)	answered	00:00:04	00:12:34 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-04T15:08:31	Leticia Moronha (2072)	VMail (2020)	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-06-04T15:08:31	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-06-04T15:06:00	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:08 0.00	Terminated by Elivanete Vicente (2040)
2024-06-04T15:04:04	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:06	00:00:37 0.00	Terminated by Ariane Quintela (2080)
2024-06-04T14:57:03	5566999255028	Elivanete Vicente (2040)	answered	00:00:03	00:02:09 0.00	Terminated by Elivanete Vicente (2040)
2024-06-04T14:57:03	5566999255028	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-06-04T14:56:19	5566999255028	IVR (8000)	answered	00:00:00	00:00:43 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-06-04T14:53:54	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:04	00:02:37 0.00	Terminated by Diego Kroin (3010)
2024-06-04T14:22:32	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:06	00:01:01 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-04T13:34:54	Geisiele Moraes (1023)	Ariane Quintela (2080)	answered	00:00:08	00:00:12 0.00	Terminated by Ariane Quintela (2080)
2024-06-04T13:32:03	Geisiele Moraes (1023)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Geisiele Moraes (1023)
2024-06-04T13:31:42	Geisiele Moraes (1023)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-06-04T11:57:59	Geisiele Moraes (1023)	069993191200	answered	00:00:10	00:03:36 3.61	Terminated by Geisiele Moraes (1023)
2024-06-04T11:58:20	Rubis Junior (1011)	Leticia Freitas (2000)	answered	00:00:09	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T11:46:46	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:06	00:01:34 0.00	Terminated by Bruna Ramires (2012)
2024-06-04T11:36:43	5569984792573	Lidia Fernandes (3020)	answered	00:00:10	00:06:17 0.00	Terminated by 5569984792573
2024-06-04T11:36:32	5569984792573	IVR (8000)	answered	00:00:01	00:00:10 0.00	IVR (8000) replaced by Lidia Fernandes (3020)
2024-06-04T11:39:59	Leonardo Marinho (1030)	Elivanete Vicente (2040)	answered	00:00:04	00:00:18 0.00	Terminated by Leonardo Marinho (1030)
2024-06-04T11:35:17	5569984792573	Lidia Fernandes (3020)	answered	00:00:07	00:00:39 0.00	Terminated by 5569984792573
2024-06-04T11:35:09	5569984792573	IVR (8000)	answered	00:00:01	00:00:08 0.00	IVR (8000) replaced by Lidia Fernandes (3020)
2024-06-04T11:34:18	5569984792573	Lidia Fernandes (3020)	answered	00:00:07	00:00:33 0.00	Terminated by 5569984792573
2024-06-04T11:34:11	5569984792573	IVR (8000)	answered	00:00:00	00:00:07 0.00	IVR (8000) replaced by Lidia Fernandes (3020)
2024-06-04T11:33:40	5569984792573	VMail (3020)	answered	00:00:00	00:00:05 0.00	Terminated by 5569984792573
2024-06-04T11:33:19	5569984792573	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-06-04T11:33:04	5569984792573	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Lidia Fernandes (3020)
2024-06-04T11:32:50	5569984792573	VMail (3020)	answered	00:00:00	00:00:05 0.00	Terminated by 5569984792573
2024-06-04T11:32:28	5569984792573	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-06-04T11:32:02	5569984792573	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by Lidia Fernandes (3020)
2024-06-04T11:27:53	5569984792573	Lidia Fernandes (3020)	answered	00:00:08	00:03:47 0.00	Terminated by 5569984792573
2024-06-04T11:27:25	5569984792573	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by Lidia Fernandes (3020)
2024-06-04T11:27:08	5569984792573	VMail (1000)	answered	00:00:00	00:00:06 0.00	Terminated by 5569984792573
2024-06-04T11:26:47	5569984792573	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-04T11:26:09	5569984792573	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-04T11:25:47	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:08	00:00:23 0.00	Terminated by Ariane Quintela (2080)
2024-06-04T11:25:31	5569984792573	VMail (5000)	answered	00:00:00	00:00:26 0.00	Terminated by VMail (5000)
2024-06-04T11:25:31	5569984792573	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-04T11:25:18	5569984792573	VMail (1000)	answered	00:00:00	00:00:14 0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-04T11:24:57	5569984792573	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-04T11:24:23	5569984792573	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-04T11:15:26	069993191200	Geisiele Moraes (1023)	answered	00:00:00	00:06:44 11.18	Terminated by 069993191200
2024-06-04T11:14:37	Diego Kroin (3010)	Geisiele Moraes (1023)	answered	00:00:12	00:00:36 0.00	Geisiele Moraes (1023) was joined
2024-06-04T11:10:52	Diego Kroin (3010)	069993191200	answered	00:00:07	00:04:27 0.00	Diego Kroin (3010) replaced by Geisiele Moraes (1023)
2024-06-04T11:18:33	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:02	00:00:25 0.00	Terminated by Leticia Moronha (2072)
2024-06-04T11:15:59	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:01:58 0.00	Terminated by Diego Kroin (3010)
2024-06-04T11:15:33	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:05	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T11:11:13	Elivanete Vicente (2040)	Lidia Fernandes (3020)	answered	00:00:08	00:00:15 0.00	Terminated by Elivanete Vicente (2040)
2024-06-04T11:10:59	Elivanete Vicente (2040)	Diego Kroin (3010)	unanswered	00:00:14	00:00:00 0.00	Busy, forwarded to Lidia Fernandes (3020)
2024-06-04T11:04:16	Elivanete Vicente (2040)	0216934211616	answered	00:00:22	00:01:23 1.38	Terminated by Elivanete Vicente (2040)
2024-06-04T10:56:42	Diego Kroin (3010)	069993191200	answered	00:00:15	00:00:01 0.01	Terminated by 069993191200
2024-06-04T10:56:24	Diego Kroin (3010)	06993191200	unanswered	00:00:03	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-06-04T10:55:43	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:23 0.00	Terminated by Leticia Moronha (2072)
2024-06-04T10:55:16	Diego Kroin (3010)	06934235300	unanswered	00:00:05	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-06-04T10:54:51	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:02	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-04T10:52:59	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:08	00:00:12 0.00	Terminated by Diego Kroin (3010)

2024-06-04T10:36:46	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:45 0.00	Terminated by Elivanete Vicente (2040)
2024-06-04T10:31:35	Leticia Moronha (2072)	069993174762	answered	00:00:42	00:00:09 0.15	Terminated by Leticia Moronha (2072)
2024-06-04T10:24:26	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:13	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-06-04T10:17:11	Leticia Freitas (2000)	Daniela Sales (1032)	unanswered	00:00:18	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T10:16:52	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:12	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T10:15:26	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T10:15:05	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-04T10:10:37	Diego Kroin (3010)	Ariane Quintela (2080)	answered	00:00:10	00:02:59 0.00	Terminated by Diego Kroin (3010)
2024-06-04T10:11:17	5569992381478	Lidia Fernandes (3020)	answered	00:00:10	00:01:32 0.00	Terminated by Lidia Fernandes (3020)
2024-06-04T10:10:16	5569992381478	Q Cobrança (8010)	answered	00:00:00	00:01:10 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-06-04T10:09:55	5569992381478	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-04T10:12:14	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T10:11:53	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-04T10:09:00	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:04	00:01:23 0.00	Terminated by Diego Kroin (3010)
2024-06-04T10:10:06	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T10:09:45	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-04T10:08:19	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T10:07:58	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-04T10:07:12	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:02	00:01:02 0.00	Terminated by Rubis Junior (1011)
2024-06-04T10:07:23	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T10:07:02	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-04T10:06:42	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T10:06:21	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-04T10:04:58	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:02	00:00:40 0.00	Terminated by Leticia Moronha (2072)
2024-06-04T10:00:24	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:05	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-04T09:58:53	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:06	00:00:47 0.00	Terminated by Leticia Moronha (2072)
2024-06-04T09:53:59	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:09	00:00:37 0.00	Terminated by Elivanete Vicente (2040)
2024-06-04T09:44:40	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:08	00:00:56 0.00	Terminated by Ariane Quintela (2080)
2024-06-04T09:16:16	Leticia Moronha (2072)	Leticia Freitas (2000)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-04T09:12:53	556133149400	Geisiele Moraes (1023)	answered	00:00:00	00:00:50 0.00	Terminated by Geisiele Moraes (1023)
2024-06-04T09:12:31	Cristhiane Machado (1040)	Geisiele Moraes (1023)	answered	00:00:04	00:00:19 0.00	Geisiele Moraes (1023) was joined
2024-06-04T09:10:49	556133149400	Cristhiane Machado (1040)	answered	00:00:07	00:01:56 0.00	Cristhiane Machado (1040) replaced by Geisiele Moraes (1023)
2024-06-04T09:10:49	556133149400	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-06-04T09:09:59	556133149400	IVR (8000)	answered	00:00:01	00:00:49 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-06-04T09:05:12	559432227272	Elivanete Vicente (2040)	answered	00:00:03	00:02:17 0.00	Terminated by Elivanete Vicente (2040)
2024-06-04T09:05:12	559432227272	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-04T09:04:56	559432227272	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-04T09:07:01	Leticia Freitas (2000)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T08:59:45	559432227272	Elivanete Vicente (2040)	answered	00:00:03	00:03:48 0.00	Terminated by Elivanete Vicente (2040)
2024-06-04T08:59:44	559432227272	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-04T08:59:25	559432227272	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-04T08:42:30	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:17 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T08:40:16	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:03	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-06-04T08:25:38	Silvano Sabino (2010)	Leticia Freitas (2000)	answered	00:00:04	00:00:28 0.00	Terminated by Silvano Sabino (2010)
2024-06-04T08:23:01	556932212506	Q Cobrança (8010)	unanswered	00:00:00	00:01:57 0.00	Terminated by 556932212506
2024-06-04T08:22:42	556932212506	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-04T08:15:48	556933096003	VMail (5000)	answered	00:00:00	00:00:07 0.00	Terminated by 556933096003
2024-06-04T08:15:48	556933096003	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-04T08:15:36	556933096003	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-06-04T08:15:36	556933096003	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-04T08:15:24	556933096003	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-04T08:15:24	556933096003	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1000)
2024-06-04T08:14:54	556933096003	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-04T08:07:54	556932212506	VMail (1000)	answered	00:00:00	00:00:16 0.00	Terminated by 556932212506
2024-06-04T08:07:54	556932212506	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1000)
2024-06-04T08:07:54	556932212506	Q Registro (8011)	answered	00:00:00	00:00:01 0.00	Q Registro (8011) replaced by PROTOCOLO (1000)

2024-06-04T08:07:35	556932212506	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-04T08:06:44	556932212506	VMail (1000)	answered	00:00:00	00:00:29 0.00	Terminated by 556932212506
2024-06-04T08:06:44	556932212506	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1000)
2024-06-04T08:06:43	556932212506	Q Registro (8011)	answered	00:00:00	00:00:01 0.00	Q Registro (8011) replaced by PROTOCOLO (1000)
2024-06-04T08:06:27	556932212506	IVR (8000)	answered	00:00:01	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-04T08:03:55	556932212506	VMail (5000)	answered	00:00:00	00:00:52 0.00	Terminated by 556932212506
2024-06-04T08:03:55	556932212506	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-06-04T08:03:44	556932212506	VMail (1000)	answered	00:00:00	00:00:11 0.00	VMail (1000) replaced by CRCRO (5000)
2024-06-04T08:03:43	556932212506	PROTOCOLO (1000)	unanswered	00:00:01	00:00:00 0.00	Not registered, forwarded to VMail (1000)
2024-06-04T08:03:43	556932212506	Q Registro (8011)	answered	00:00:00	00:00:00 0.00	Q Registro (8011) replaced by PROTOCOLO (1000)
2024-06-04T08:03:19	556932212506	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-04T08:02:21	556932212506	VMail (1000)	answered	00:00:00	00:00:47 0.00	Terminated by 556932212506
2024-06-04T08:02:21	556932212506	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1000)
2024-06-04T08:02:20	556932212506	Q Registro (8011)	answered	00:00:00	00:00:01 0.00	Q Registro (8011) replaced by PROTOCOLO (1000)
2024-06-04T08:02:05	556932212506	IVR (8000)	answered	00:00:01	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-04T08:01:23	556133149400	VMail (1000)	answered	00:00:00	00:00:04 0.00	Terminated by 556133149400
2024-06-04T08:01:23	556133149400	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1000)
2024-06-04T08:01:22	556133149400	Q FiscalizaĂşĂo (8009)	answered	00:00:00	00:00:01 0.00	Q FiscalizaĂşĂo (8009) replaced by PROTOCOLO (1000)
2024-06-04T08:01:05	556133149400	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q FiscalizaĂşĂo (8009)
2024-06-04T07:59:37	556932212506	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-06-04T07:58:13	556932212506	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-06-03T17:03:48	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:05	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T17:03:40	Leticia Freitas (2000)	PROTOCOLO (1000)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T17:03:19	Leticia Freitas (2000)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-06-03T16:58:58	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:01:50 0.00	Terminated by Leonardo Marinho (1030)
2024-06-03T16:58:26	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:05	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T16:57:58	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T16:57:37	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-03T16:56:33	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T16:56:12	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-03T16:55:41	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T16:55:20	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-03T16:55:10	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T16:54:49	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-03T16:38:22	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:08	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T16:37:56	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T16:37:55	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T16:37:38	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:07 0.00	Terminated by Elivanete Vicente (2040)
2024-06-03T16:01:32	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-06-03T16:01:10	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-06-03T15:56:18	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T15:54:36	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:07 0.00	Terminated by Ariane Quintela (2080)
2024-06-03T15:50:18	5569999678800	Daniela Sales (1032)	answered	00:00:06	00:03:54 0.00	Terminated by 5569999678800
2024-06-03T15:50:17	5569999678800	Q CobranĂsa (8010)	answered	00:00:00	00:00:06 0.00	Q CobranĂsa (8010) replaced by Daniela Sales (1032)
2024-06-03T15:49:58	5569999678800	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranĂsa (8010)
2024-06-03T15:46:18	554137781700	VMail (1000)	answered	00:00:00	00:00:18 0.00	Terminated by 554137781700
2024-06-03T15:45:57	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-03T15:44:59	554137781700	IVR (8000)	answered	00:00:00	00:00:57 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-03T15:35:36	5569984682719	Cezarnildo Silva (1020)	answered	00:00:03	00:02:59 0.00	Terminated by 5569984682719
2024-06-03T15:35:36	5569984682719	RG FISCALIZAĂşĂo (8005)	answered	00:00:00	00:00:00 0.00	RG FISCALIZAĂşĂo (8005) replaced by Cezarnildo Silva (1020)
2024-06-03T15:34:57	5569984682719	IVR (8000)	answered	00:00:00	00:00:39 0.00	IVR (8000) replaced by RG FISCALIZAĂşĂo (8005)
2024-06-03T15:26:07	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:06	00:00:09 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-03T15:18:04	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:15	00:00:19 0.00	Terminated by Rubis Junior (1011)
2024-06-03T15:01:36	Gabriela Garcia da Silva (2021)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:33 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-06-03T14:59:46	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:16 0.00	Terminated by Ariane Quintela (2080)
2024-06-03T14:42:43	Geisiele Moraes (1023)	Elivanete Vicente (2040)	answered	00:00:09	00:00:37 0.00	Terminated by Elivanete Vicente (2040)

2024-06-03T14:39:01	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:06	00:03:40 0.00	Terminated by Leticia Moronha (2072)
2024-06-03T14:39:42	Diego Kroin (3010)	06935353700	answered	00:00:23	00:01:09 1.16	Terminated by Diego Kroin (3010)
2024-06-03T14:37:43	Diego Kroin (3010)	06935353700	unanswered	00:00:05	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-06-03T14:36:05	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:05	00:00:28 0.00	Terminated by Leticia Moronha (2072)
2024-06-03T14:34:55	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:07	00:00:43 0.00	Terminated by Leticia Moronha (2072)
2024-06-03T14:34:58	Cristhiane Machado (1040)	06399851	unanswered	00:00:02	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-03T14:30:58	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:03:55 0.00	Terminated by Diego Kroin (3010)
2024-06-03T14:34:10	Ariane Quintela (2080)	42988054663	answered	00:00:00	00:00:04 0.00	Target not found
2024-06-03T14:33:40	Ariane Quintela (2080)	Leticia Freitas (2000)	unanswered	00:00:02	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-03T14:32:53	Bruna Ramires (2012)	042988054663	unanswered	00:00:36	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-06-03T14:30:55	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:00:11 0.00	Terminated by Ariane Quintela (2080)
2024-06-03T14:29:48	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-06-03T14:28:34	Bruna Ramires (2012)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Bruna Ramires (2012)
2024-06-03T14:28:01	Bruna Ramires (2012)	042988054663	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-06-03T14:27:14	Bruna Ramires (2012)	042988054663	unanswered	00:00:46	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-06-03T13:55:47	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:02	00:12:30 0.00	Terminated by Diego Kroin (3010)
2024-06-03T13:43:50	Cristhiane Machado (1040)	06133149640	answered	00:00:17	00:07:09 7.15	Terminated by Cristhiane Machado (1040)
2024-06-03T13:42:40	Cristhiane Machado (1040)	06133149600	unanswered	00:00:28	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-03T13:35:46	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:07	00:01:49 0.00	Terminated by Cristhiane Machado (1040)
2024-06-03T13:34:01	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:03	00:00:30 0.00	Terminated by Ariane Quintela (2080)
2024-06-03T13:30:00	Bruna Ramires (2012)	042988054663	unanswered	00:00:04	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-06-03T13:22:06	Bruna Ramires (2012)	042988054663	unanswered	00:00:04	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-06-03T13:17:39	Bruna Ramires (2012)	042988054663	unanswered	00:00:04	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-06-03T13:17:02	Ariane Quintela (2080)	04236260493	unanswered	00:00:05	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-06-03T13:16:54	Bruna Ramires (2012)	04236260493	unanswered	00:00:05	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-06-03T13:16:34	Bruna Ramires (2012)	0214236260493	unanswered	00:00:06	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-06-03T13:16:00	Bruna Ramires (2012)	04236260493	unanswered	00:00:07	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-06-03T12:05:14	5569992772680	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-06-03T12:04:39	5569992772680	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Break time, forwarded to PBX
2024-06-03T12:02:40	Rubis Junior (1011)	Leticia Freitas (2000)	answered	00:00:03	00:00:10 0.00	Terminated by Rubis Junior (1011)
2024-06-03T12:02:12	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:07 0.00	Terminated by PROTOCOLO (1000)
2024-06-03T12:02:11	PROTOCOLO (1000)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-06-03T11:43:12	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:38 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T11:31:25	556536454400	Rodrigo Cavalcante (2011)	answered	00:00:05	00:09:46 0.00	Terminated by 556536454400
2024-06-03T11:31:25	556536454400	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:05 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-03T11:31:06	556536454400	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-03T11:26:17	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:03	00:05:11 0.00	Terminated by Cristhiane Machado (1040)
2024-06-03T11:23:38	5569981154364	Daniela Sales (1032)	answered	00:00:00	00:01:31 0.00	Terminated by Daniela Sales (1032)
2024-06-03T11:23:22	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:09	00:00:07 0.00	Daniela Sales (1032) was joined
2024-06-03T11:22:30	5569981154364	Elivanete Vicente (2040)	answered	00:00:03	00:01:05 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-06-03T11:22:29	5569981154364	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-03T11:22:07	5569981154364	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-03T11:23:55	Leonardo Marinho (1030)	Cristhiane Machado (1040)	unanswered	00:00:08	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-06-03T11:21:24	5569981154364	IVR (8007)	answered	00:00:00	00:00:15 0.00	Terminated by 5569981154364
2024-06-03T11:21:01	5569981154364	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by IVR (8007)
2024-06-03T11:13:26	5569985014521	Daniela Sales (1032)	answered	00:00:00	00:02:45 0.00	Terminated by 5569985014521
2024-06-03T11:13:03	Rodrigo Cavalcante (2011)	Daniela Sales (1032)	answered	00:00:09	00:00:14 0.00	Daniela Sales (1032) was joined
2024-06-03T11:12:01	5569985014521	Rodrigo Cavalcante (2011)	answered	00:00:04	00:01:21 0.00	Rodrigo Cavalcante (2011) replaced by Daniela Sales (1032)
2024-06-03T11:12:01	5569985014521	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:04 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-03T11:11:41	5569985014521	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-06-03T11:11:16	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:01:07 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T11:07:16	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:03	00:01:00 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T11:03:02	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:06	00:02:14 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-03T10:52:33	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:00:50 0.00	Terminated by Ariane Quintela (2080)
2024-06-03T10:46:57	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:10	00:02:07 0.00	Terminated by Leonardo Marinho (1030)
2024-06-03T10:41:04	5569981424141	Rodrigo Cavalcante (2011)	answered	00:00:10	00:06:46 0.00	Terminated by 5569981424141

2024-06-03T10:41:04	5569981424141	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:10 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-06-03T10:40:43	5569981424141	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-06-03T10:46:52	5569999386172	Daniela Sales (1032)	answered	00:00:00	00:00:53 0.00	Terminated by Daniela Sales (1032)
2024-06-03T10:46:24	Cezarnildo Silva (1020)	Daniela Sales (1032)	answered	00:00:14	00:00:14 0.00	Daniela Sales (1032) was joined
2024-06-03T10:45:41	5569999386172	Cezarnildo Silva (1020)	answered	00:00:11	00:01:00 0.00	Cezarnildo Silva (1020) replaced by Daniela Sales (1032)
2024-06-03T10:45:41	5569999386172	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:11 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Cezarnildo Silva (1020)
2024-06-03T10:45:04	5569999386172	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-06-03T10:39:34	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:01:13 0.00	Terminated by Leonardo Marinho (1030)
2024-06-03T10:37:54	Leticia Moronha (2072)	VMail (1023)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-06-03T10:37:33	Leticia Moronha (2072)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-06-03T10:34:52	556932157237	Leonardo Marinho (1030)	answered	00:00:02	00:02:09 0.00	Terminated by Leonardo Marinho (1030)
2024-06-03T10:34:22	556932157237	Q CobranÃ§a (8010)	answered	00:00:00	00:00:32 0.00	Q CobranÃ§a (8010) replaced by Leonardo Marinho (1030)
2024-06-03T10:34:03	556932157237	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-06-03T10:33:33	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:10	00:00:34 0.00	Terminated by Leticia Moronha (2072)
2024-06-03T10:32:25	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:06	00:00:59 0.00	Terminated by Leticia Moronha (2072)
2024-06-03T10:31:00	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:01:39 0.00	Terminated by Elivanete Vicente (2040)
2024-06-03T10:27:03	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:11	00:00:11 0.00	Terminated by Rubis Junior (1011)
2024-06-03T10:26:05	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:03	00:00:32 0.00	Terminated by Leticia Moronha (2072)
2024-06-03T10:25:39	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:15	00:00:05 0.00	Terminated by Rubis Junior (1011)
2024-06-03T10:25:26	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-03T10:24:30	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:48 0.00	Terminated by Leticia Moronha (2072)
2024-06-03T10:24:28	Leticia Moronha (2072)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-06-03T10:20:55	Cristhiane Machado (1040)	069993064004	unanswered	00:00:10	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-06-03T10:15:09	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:30 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T10:14:55	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T10:14:33	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-06-03T10:04:05	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:15	00:00:24 0.00	Terminated by Cristhiane Machado (1040)
2024-06-03T10:01:00	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:17	00:00:34 0.00	Terminated by Cristhiane Machado (1040)
2024-06-03T09:56:57	5569992737848	RG COBRANÃ§A (8004)	unanswered	00:01:13	00:00:00 0.00	Failed Canceled
2024-06-03T09:56:05	5569992737848	IVR (8000)	answered	00:00:00	00:00:53 0.00	IVR (8000) replaced by RG COBRANÃ§A (8004)
2024-06-03T09:55:50	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:04	00:00:23 0.00	Terminated by Carlos Filho (1052)
2024-06-03T09:55:39	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T09:53:40	Cristhiane Machado (1040)	069993281902	answered	00:00:16	00:00:06 0.11	Terminated by Cristhiane Machado (1040)
2024-06-03T09:51:42	Carlos Filho (1052)	Leticia Freitas (2000)	answered	00:00:04	00:00:36 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T09:49:13	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:08	00:02:20 0.00	Terminated by Leticia Moronha (2072)
2024-06-03T09:49:05	Elivanete Vicente (2040)	02165996232323	unanswered	00:00:50	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-06-03T09:48:46	Elivanete Vicente (2040)	021659996232323	unanswered	00:00:04	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-06-03T09:48:30	Elivanete Vicente (2040)	02165	unanswered	00:00:02	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-06-03T09:33:40	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:04	00:00:21 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-03T09:27:04	Carlos Filho (1052)	Viven Ane Medeiros (2020)	answered	00:00:05	00:01:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-03T09:27:07	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:03	00:00:42 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T09:19:48	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:48 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-03T09:05:38	5569992749448	Elivanete Vicente (2040)	answered	00:00:05	00:02:57 0.00	Terminated by 5569992749448
2024-06-03T09:05:38	5569992749448	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-06-03T09:05:21	5569992749448	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-06-03T09:03:35	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:12	00:01:15 0.00	Terminated by Bruna Ramires (2012)
2024-06-03T08:42:12	Geisiele Moraes (1023)	VMail (2020)	answered	00:00:00	00:00:06 0.00	Terminated by Geisiele Moraes (1023)
2024-06-03T08:41:51	Geisiele Moraes (1023)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-06-03T08:41:54	Elivanete Vicente (2040)	021659996232323	unanswered	00:00:04	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-06-03T08:41:35	Elivanete Vicente (2040)	021659962323	unanswered	00:00:03	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-06-03T08:35:15	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:06	00:00:17 0.00	Terminated by Leticia Freitas (2000)
2024-06-03T08:26:23	Viven Ane Medeiros (2020)	VMail (2021)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-06-03T08:26:02	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-06-03T08:24:31	5569999678800	Lidia Fernandes (3020)	answered	00:00:09	00:01:32 0.00	Terminated by 5569999678800
2024-06-03T08:24:00	5569999678800	RG COBRANÃ§A (8004)	answered	00:00:31	00:00:00 0.00	RG COBRANÃ§A (8004) replaced by Lidia Fernandes (3020)
2024-06-03T08:23:12	5569999678800	IVR (8000)	answered	00:00:00	00:00:47 0.00	IVR (8000) replaced by RG COBRANÃ§A (8004)

2024-06-03T08:23:56	5569993234382	Daniela Sales (1032)	answered	00:00:03	00:01:23 0.00	Terminated by 5569993234382
2024-06-03T08:23:55	5569993234382	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-03T08:23:31	5569993234382	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-03T08:22:55	5569993234382	VMail (1000)	answered	00:00:00	00:00:09 0.00	Terminated by 5569993234382
2024-06-03T08:22:34	5569993234382	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-06-03T08:21:56	5569993234382	IVR (8000)	answered	00:00:01	00:00:37 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-06-03T08:14:25	5569992586722	IVR (8000)	answered	00:00:00	00:00:12 0.00	Terminated by 5569992586722
2024-06-03T08:10:11	5569993891951	Daniela Sales (1032)	answered	00:00:03	00:02:06 0.00	Terminated by Daniela Sales (1032)
2024-06-03T08:10:11	5569993891951	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-06-03T08:09:50	5569993891951	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-06-03T08:06:30	5588981093070	Q Cobrança (8010)	unanswered	00:00:00	00:02:34 0.00	Terminated by 5588981093070
2024-06-03T08:05:55	5588981093070	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-31T16:21:17	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:03	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T15:51:39	5569992557131	Daniela Sales (1032)	answered	00:00:05	00:04:40 0.00	Terminated by Daniela Sales (1032)
2024-05-31T15:51:39	5569992557131	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-31T15:51:14	5569992557131	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-31T15:41:38	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:03	00:00:42 0.00	Terminated by Leticia Moronha (2072)
2024-05-31T15:38:46	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:05	00:01:03 0.00	Terminated by Ariane Quintela (2080)
2024-05-31T15:31:59	Leticia Moronha (2072)	VMail (2012)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-05-31T15:31:38	Leticia Moronha (2072)	Bruna Ramires (2012)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2012)
2024-05-31T15:27:35	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:04	00:02:27 0.00	Terminated by Diego Kroin (3010)
2024-05-31T15:27:33	5569993626069	Daniela Sales (1032)	answered	00:00:04	00:01:43 0.00	Terminated by Daniela Sales (1032)
2024-05-31T15:27:32	5569993626069	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-31T15:27:01	5569993626069	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-31T15:24:43	Diego Kroin (3010)	06935365333	unanswered	00:00:48	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-05-31T15:21:23	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:04	00:01:03 0.00	Terminated by Silvano Sabino (2010)
2024-05-31T15:13:54	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:01 0.00	Terminated by Cristhiane Machado (1040)
2024-05-31T15:13:33	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-05-31T14:58:44	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:13	00:04:40 0.00	Terminated by Cristhiane Machado (1040)
2024-05-31T14:58:52	Leonardo Marinho (1030)	Daniela Sales (1032)	answered	00:00:04	00:00:56 0.00	Terminated by Leonardo Marinho (1030)
2024-05-31T14:54:42	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:05	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T14:23:39	Diego Kroin (3010)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Diego Kroin (3010)
2024-05-31T14:23:39	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-31T14:23:09	Diego Kroin (3010)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-05-31T14:23:09	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-31T14:19:33	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:04	00:03:29 0.00	Terminated by Diego Kroin (3010)
2024-05-31T14:06:09	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:04:22 0.00	Terminated by Elivanete Vicente (2040)
2024-05-31T13:53:12	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:03	00:01:37 0.00	Terminated by Diego Kroin (3010)
2024-05-31T13:52:21	Leticia Freitas (2000)	Diego Kroin (3010)	answered	00:00:32	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T13:48:22	556932167100	Leonardo Marinho (1030)	answered	00:00:02	00:02:05 0.00	Terminated by Leonardo Marinho (1030)
2024-05-31T13:47:52	556932167100	Q Cobrança (8010)	answered	00:00:00	00:00:32 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-05-31T13:47:33	556932167100	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-31T13:45:54	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:01:08 0.00	Terminated by Ariane Quintela (2080)
2024-05-31T13:40:51	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:19	00:00:27 0.00	Terminated by Brunu Ramires (2012)
2024-05-31T13:24:29	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:01:42 0.00	Terminated by Ariane Quintela (2080)
2024-05-31T13:20:22	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:04	00:01:42 0.00	Terminated by Silvano Sabino (2010)
2024-05-31T13:14:18	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:02	00:04:53 0.00	Terminated by Diego Kroin (3010)
2024-05-31T13:14:09	Leticia Freitas (2000)	VMail (2010)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T13:13:48	Leticia Freitas (2000)	Silvano Sabino (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-05-31T13:13:26	Leticia Freitas (2000)	VMail (2010)	answered	00:00:00	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T13:13:05	Leticia Freitas (2000)	Silvano Sabino (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-05-31T13:12:54	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T12:00:19	Diego Kroin (3010)	Leticia Freitas (2000)	unanswered	00:00:19	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-05-31T11:57:08	Leticia Freitas (2000)	PROTOCOLO (1000)	unanswered	00:00:06	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T11:56:47	Leticia Freitas (2000)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-05-31T11:54:18	Leticia Freitas (2000)	Diego Kroin (3010)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Freitas (2000)

2024-05-31T11:49:12	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:06	00:04:05 0.00	Terminated by Ariane Quintela (2080)
2024-05-31T11:52:23	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:03	00:00:09 0.00	Terminated by Cristhiane Machado (1040)
2024-05-31T11:47:39	5569984699025	Daniela Sales (1032)	answered	00:00:06	00:01:12 0.00	Terminated by 5569984699025
2024-05-31T11:47:39	5569984699025	RG COBRANÃ#A (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÃ#A (8004) replaced by Daniela Sales (1032)
2024-05-31T11:46:49	5569984699025	IVR (8000)	answered	00:00:00	00:00:50 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-05-31T11:48:30	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:03	00:00:23 0.00	Terminated by Ariane Quintela (2080)
2024-05-31T11:46:26	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:11	00:01:39 0.00	Terminated by Ariane Quintela (2080)
2024-05-31T11:38:12	Cristhiane Machado (1040)	Silvano Sabino (2010)	unanswered	00:00:17	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-31T11:26:14	Cristhiane Machado (1040)	VMail (2010)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-05-31T11:25:53	Cristhiane Machado (1040)	Silvano Sabino (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-05-31T11:17:25	Leticia Freitas (2000)	Diego Kroin (3010)	answered	00:00:18	00:00:12 0.00	Terminated by Diego Kroin (3010)
2024-05-31T11:16:37	Leticia Freitas (2000)	Lidia Fernandes (3020)	answered	00:00:20	00:00:20 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T11:12:57	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:05	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T11:10:20	556932167100	Daniela Sales (1032)	answered	00:00:04	00:01:38 0.00	Terminated by Daniela Sales (1032)
2024-05-31T11:10:19	556932167100	Q CobranÃ#sa (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ#sa (8010) replaced by Daniela Sales (1032)
2024-05-31T11:09:58	556932167100	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ#sa (8010)
2024-05-31T11:11:26	Leticia Freitas (2000)	Diego Kroin (3010)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T10:56:44	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:05	00:00:06 0.00	Terminated by Ariane Quintela (2080)
2024-05-31T10:54:49	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:00:25 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T10:52:30	Lidia Fernandes (3020)	Leticia Freitas (2000)	answered	00:00:03	00:00:17 0.00	Terminated by Lidia Fernandes (3020)
2024-05-31T10:51:58	Leticia Freitas (2000)	VMail (3020)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T10:51:58	Leticia Freitas (2000)	Lidia Fernandes (3020)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (3020)
2024-05-31T10:51:07	Leticia Freitas (2000)	Diego Kroin (3010)	answered	00:00:13	00:00:25 0.00	Terminated by Diego Kroin (3010)
2024-05-31T10:50:52	Leticia Freitas (2000)	VMail (3020)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T10:50:52	Leticia Freitas (2000)	Lidia Fernandes (3020)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (3020)
2024-05-31T10:50:36	Leticia Freitas (2000)	VMail (3020)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T10:50:36	Leticia Freitas (2000)	Lidia Fernandes (3020)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (3020)
2024-05-31T10:50:24	Leticia Freitas (2000)	VMail (3020)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T10:50:24	Leticia Freitas (2000)	Lidia Fernandes (3020)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (3020)
2024-05-31T10:50:10	Leticia Freitas (2000)	VMail (3020)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T10:50:10	Leticia Freitas (2000)	Lidia Fernandes (3020)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (3020)
2024-05-31T10:50:01	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T10:49:32	Leticia Freitas (2000)	VMail (3020)	answered	00:00:00	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T10:49:32	Leticia Freitas (2000)	Lidia Fernandes (3020)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (3020)
2024-05-31T10:49:20	Leticia Freitas (2000)	VMail (3020)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T10:49:19	Leticia Freitas (2000)	Lidia Fernandes (3020)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (3020)
2024-05-31T10:48:57	Leticia Freitas (2000)	91040	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-31T10:38:25	Ariane Quintela (2080)	Silvano Sabino (2010)	unanswered	00:00:09	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-31T10:37:54	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:04	00:00:12 0.00	Terminated by Leonardo Marinho (1030)
2024-05-31T10:21:39	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:03	00:02:45 0.00	Terminated by Cristhiane Machado (1040)
2024-05-31T10:19:56	Leonardo Marinho (1030)	Ariane Quintela (2080)	unanswered	00:00:15	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-05-31T10:00:17	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:06	00:01:43 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T09:54:07	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:35 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T09:52:51	Ariane Quintela (2080)	06120992727	unanswered	00:00:34	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-31T09:52:30	Ariane Quintela (2080)	061	unanswered	00:00:00	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-31T09:39:29	556932157237	Daniela Sales (1032)	answered	00:00:05	00:05:47 0.00	Terminated by Daniela Sales (1032)
2024-05-31T09:39:28	556932157237	Q CobranÃ#sa (8010)	answered	00:00:00	00:00:05 0.00	Q CobranÃ#sa (8010) replaced by Daniela Sales (1032)
2024-05-31T09:39:08	556932157237	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ#sa (8010)
2024-05-31T09:35:27	5569999780188	Daniela Sales (1032)	answered	00:00:05	00:01:32 0.00	Terminated by Daniela Sales (1032)
2024-05-31T09:35:27	5569999780188	Q CobranÃ#sa (8010)	answered	00:00:00	00:00:05 0.00	Q CobranÃ#sa (8010) replaced by Daniela Sales (1032)
2024-05-31T09:35:09	5569999780188	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q CobranÃ#sa (8010)
2024-05-31T09:35:06	Leonardo Marinho (1030)	Elivanete Vicente (2040)	answered	00:00:02	00:00:37 0.00	Terminated by Elivanete Vicente (2040)
2024-05-31T09:28:21	5569992999996	Daniela Sales (1032)	answered	00:00:04	00:05:39 0.00	Terminated by Daniela Sales (1032)
2024-05-31T09:28:21	5569992999996	Q CobranÃ#sa (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ#sa (8010) replaced by Daniela Sales (1032)
2024-05-31T09:28:00	5569992999996	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ#sa (8010)
2024-05-31T09:28:45	5569999780188	Q CobranÃ#sa (8010)	unanswered	00:00:00	00:04:58 0.00	Terminated by 5569999780188



2024-05-31T09:28:26	5569999780188	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-31T09:29:40	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:06	00:00:23 0.00	Terminated by Ariane Quintela (2080)
2024-05-31T09:17:04	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:07	00:00:18 0.00	Terminated by Ariane Quintela (2080)
2024-05-31T09:10:40	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:00:25 0.00	Terminated by Cristhiane Machado (1040)
2024-05-31T09:01:35	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:08 0.00	Terminated by Ariane Quintela (2080)
2024-05-31T08:59:18	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:07	00:01:38 0.00	Terminated by Leticia Freitas (2000)
2024-05-31T08:29:01	5569992428383	Daniela Sales (1032)	answered	00:00:03	00:01:22 0.00	Terminated by 5569992428383
2024-05-31T08:29:01	5569992428383	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-31T08:28:32	5569992428383	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-31T08:27:42	5569992428383	VMail (5000)	answered	00:00:00	00:00:27 0.00	Terminated by 5569992428383
2024-05-31T08:27:42	5569992428383	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-31T08:27:25	5569992428383	VMail (5000)	answered	00:00:00	00:00:16 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-31T08:27:25	5569992428383	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-31T08:26:38	5569992428383	VMail (5000)	answered	00:00:00	00:00:47 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-31T08:26:37	5569992428383	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-31T08:26:24	5569992428383	VMail (1030)	answered	00:00:00	00:00:14 0.00	VMail (1030) replaced by CRCRO (5000)
2024-05-31T08:26:19	Rodrigo Cavalcante (2011)	VMail (1030)	answered	00:00:00	00:00:05 0.00	VMail (1030) was joined
2024-05-31T08:25:58	Rodrigo Cavalcante (2011)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-31T08:24:57	5569992428383	Rodrigo Cavalcante (2011)	answered	00:00:03	00:01:24 0.00	Rodrigo Cavalcante (2011) replaced by VMail (1030)
2024-05-31T08:24:56	5569992428383	Q Fiscalizaçõ (8009)	answered	00:00:00	00:00:03 0.00	Q Fiscalizaçõ (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-31T08:24:31	5569992428383	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Fiscalizaçõ (8009)
2024-05-31T08:21:09	5569992481076	Leonardo Marinho (1030)	answered	00:00:08	00:05:28 0.00	Terminated by Leonardo Marinho (1030)
2024-05-31T08:20:38	5569992481076	RG COBRANÇA (8004)	answered	00:00:31	00:00:00 0.00	RG COBRANÇA (8004) replaced by Leonardo Marinho (1030)
2024-05-31T08:19:58	5569992481076	IVR (8000)	answered	00:00:00	00:00:39 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-05-31T08:21:38	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:08 0.00	Terminated by Geisiele Moraes (1023)
2024-05-31T07:55:00	5569999780188	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Out of office, forwarded to PBX
2024-05-29T16:46:53	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:07	00:00:17 0.00	Terminated by Cristhiane Machado (1040)
2024-05-29T16:46:11	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:04	00:00:10 0.00	Terminated by Diego Kroin (3010)
2024-05-29T16:45:29	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:03	00:00:17 0.00	Terminated by Leonardo Marinho (1030)
2024-05-29T16:45:36	Diego Kroin (3010)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-05-29T16:45:15	Leticia Moronha (2072)	Diego Kroin (3010)	unanswered	00:00:11	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-29T16:41:18	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:14	00:00:24 0.00	Terminated by Leonardo Marinho (1030)
2024-05-29T16:28:41	5569992652652	Daniela Sales (1032)	answered	00:00:04	00:03:10 0.00	Terminated by Daniela Sales (1032)
2024-05-29T16:28:41	5569992652652	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-29T16:28:22	5569992652652	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-29T16:29:34	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:08	00:01:41 0.00	Terminated by Ariane Quintela (2080)
2024-05-29T16:20:33	Leonardo Marinho (1030)	Ariane Quintela (2080)	unanswered	00:00:17	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-05-29T16:19:29	Cristhiane Machado (1040)	06133149600	answered	00:00:09	00:00:13 0.22	Terminated by Cristhiane Machado (1040)
2024-05-29T16:11:04	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:13	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-29T16:10:03	5569992145949	IVR (8000)	answered	00:00:00	00:00:49 0.00	Terminated by 5569992145949
2024-05-29T15:49:42	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:05	00:00:17 0.00	Terminated by Ariane Quintela (2080)
2024-05-29T15:11:18	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:11 0.00	Terminated by Leticia Moronha (2072)
2024-05-29T15:05:45	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:07	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-05-29T15:05:29	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-29T15:04:40	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Cristhiane Machado (1040)
2024-05-29T15:04:10	Cristhiane Machado (1040)	06932218107	unanswered	00:00:30	00:00:00 0.00	06932218107 replaced by PBX
2024-05-29T14:56:47	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:04:13 0.00	Terminated by Leonardo Marinho (1030)
2024-05-29T14:51:22	Leonardo Marinho (1030)	069999787024	answered	00:00:09	00:05:07 5.11	Terminated by Leonardo Marinho (1030)
2024-05-29T14:53:49	556332121952	VMail (1000)	answered	00:00:00	00:02:43 0.00	Terminated by VMail (1000)
2024-05-29T14:53:28	556332121952	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-29T14:52:56	556332121952	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-29T14:51:14	Leonardo Marinho (1030)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leonardo Marinho (1030)
2024-05-29T14:51:07	Leonardo Marinho (1030)	06999787024	unanswered	00:00:06	00:00:00 0.00	Route not found
2024-05-29T14:50:56	Leonardo Marinho (1030)	0699	unanswered	00:00:02	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-05-29T14:49:35	5569992652652	Daniela Sales (1032)	answered	00:00:03	00:01:13 0.00	Terminated by 5569992652652
2024-05-29T14:49:35	5569992652652	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)

2024-05-29T14:49:15	5569992652652	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-29T14:35:10	Cristhiane Machado (1040)	069992509369	unanswered	00:00:36	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-29T14:32:36	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:07	00:00:48 0.00	Terminated by Carlos Filho (1052)
2024-05-29T14:31:46	Cristhiane Machado (1040)	069992509369	unanswered	00:00:42	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-29T14:15:20	Geisiele Moraes (1023)	0213132698455	answered	00:00:06	00:10:31 10.52	Terminated by 0213132698455
2024-05-29T14:18:18	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:05	00:06:19 0.00	Terminated by Leonardo Marinho (1030)
2024-05-29T14:14:41	Cristhiane Machado (1040)	06932172000	answered	00:00:02	00:08:03 8.05	Terminated by Cristhiane Machado (1040)
2024-05-29T14:13:38	5543996790296	Rodrigo Cavalcante (2011)	answered	00:00:04	00:06:42 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-05-29T14:13:37	5543996790296	Q Fiscalizaçõ (8009)	answered	00:00:00	00:00:04 0.00	Q Fiscalizaçõ (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-29T14:13:18	5543996790296	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Fiscalizaçõ (8009)
2024-05-29T14:14:27	Cristhiane Machado (1040)	032172000	unanswered	00:00:04	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-29T14:12:19	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:00:17 0.00	Terminated by Ariane Quintela (2080)
2024-05-29T14:10:52	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:02	00:00:21 0.00	Terminated by Elivanete Vicente (2040)
2024-05-29T14:03:22	Elivanete Vicente (2040)	0212126822227	unanswered	00:00:10	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-05-29T13:55:46	PROTOCOLO (1000)	06932221887	answered	00:00:14	00:01:47 1.78	Terminated by PROTOCOLO (1000)
2024-05-29T13:51:41	Elivanete Vicente (2040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-05-29T13:51:20	Elivanete Vicente (2040)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-05-29T13:43:52	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-05-29T13:36:17	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:09 0.00	Terminated by Leonardo Marinho (1030)
2024-05-29T13:34:02	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-05-29T13:33:41	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-29T13:33:22	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-05-29T13:30:11	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:19	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-05-29T13:25:26	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	answered	00:00:08	00:01:21 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-29T13:18:39	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:13 0.00	Terminated by Ariane Quintela (2080)
2024-05-29T13:07:11	5569992652652	Daniela Sales (1032)	answered	00:00:07	00:01:14 0.00	Terminated by Daniela Sales (1032)
2024-05-29T13:07:11	5569992652652	Q Cobrança (8010)	answered	00:00:00	00:00:07 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-29T13:06:48	5569992652652	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-29T13:04:21	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:01:19 0.00	Terminated by Leticia Freitas (2000)
2024-05-29T13:04:12	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Freitas (2000)
2024-05-29T12:50:47	5569992557131	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-05-29T11:36:18	551130651616	Elivanete Vicente (2040)	answered	00:00:07	00:10:06 0.00	Terminated by Elivanete Vicente (2040)
2024-05-29T11:35:55	551130651616	Q Registro (8011)	answered	00:00:00	00:00:30 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-29T11:35:23	551130651616	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-29T11:36:16	5565999626670	Rodrigo Cavalcante (2011)	answered	00:00:00	00:04:51 0.00	Terminated by 5565999626670
2024-05-29T11:36:02	Elivanete Vicente (2040)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:10 0.00	Rodrigo Cavalcante (2011) was joined
2024-05-29T11:34:37	5565999626670	Elivanete Vicente (2040)	answered	00:00:10	00:01:29 0.00	Elivanete Vicente (2040) replaced by Rodrigo Cavalcante (2011)
2024-05-29T11:34:37	5565999626670	Q Registro (8011)	answered	00:00:00	00:00:10 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-29T11:34:15	5565999626670	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-29T11:21:49	Diego Kroin (3010)	069992504545	answered	00:00:16	00:01:50 1.83	Terminated by 069992504545
2024-05-29T11:16:24	5569984954733	Elivanete Vicente (2040)	answered	00:00:03	00:04:16 0.00	Terminated by Elivanete Vicente (2040)
2024-05-29T11:16:24	5569984954733	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-29T11:15:51	5569984954733	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-29T11:19:55	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:02	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-05-29T11:19:16	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:20	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-29T11:18:49	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-05-29T11:18:28	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-29T11:02:34	Leticia Moronha (2072)	Diego Kroin (3010)	answered	00:00:15	00:01:19 0.00	Terminated by Leticia Moronha (2072)
2024-05-29T11:00:37	Diego Kroin (3010)	VMail (2072)	answered	00:00:00	00:00:01 0.00	Terminated by Diego Kroin (3010)
2024-05-29T11:00:16	Diego Kroin (3010)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-05-29T11:00:05	Diego Kroin (3010)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-05-29T10:59:44	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-29T10:26:05	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:15	00:01:23 0.00	Terminated by Elivanete Vicente (2040)
2024-05-29T10:19:10	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:01:08 0.00	Terminated by Diego Kroin (3010)
2024-05-29T10:03:18	Viven Ane Medeiros (2020)	Diego Kroin (3010)	answered	00:00:14	00:05:06 0.00	Terminated by Diego Kroin (3010)
2024-05-29T10:03:05	Viven Ane Medeiros (2020)	69992333865	answered	00:00:00	00:00:04 0.00	Target not found

2024-05-29T10:01:59	Viven Ane Medeiros (2020)	069992373709	unanswered	00:00:06	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-29T09:56:27	Carlos Filho (1052)	Leonardo Marinho (1030)	answered	00:00:17	00:03:04 0.00	Terminated by Leonardo Marinho (1030)
2024-05-29T09:49:41	551141575904	IVR (8000)	answered	00:00:00	00:00:12 0.00	Terminated by 551141575904
2024-05-29T09:41:02	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:03	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-05-29T09:24:02	5569984960500	Daniela Sales (1032)	answered	00:00:04	00:11:18 0.00	Terminated by 5569984960500
2024-05-29T09:24:02	5569984960500	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-29T09:23:39	5569984960500	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-29T09:13:34	5569992253390	Cristhiane Machado (1040)	answered	00:00:19	00:03:51 0.00	Terminated by 5569992253390
2024-05-29T09:13:34	5569992253390	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-05-29T09:13:10	5569992253390	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-05-29T09:05:04	Elivanete Vicente (2040)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-05-29T09:04:54	Elivanete Vicente (2040)	021659998438	unanswered	00:00:10	00:00:00 0.00	Server error
2024-05-29T09:04:30	Elivanete Vicente (2040)	0216599958438	unanswered	00:00:11	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-05-29T09:04:04	Elivanete Vicente (2040)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Elivanete Vicente (2040)
2024-05-29T09:03:32	Elivanete Vicente (2040)	02165999719208	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-05-29T09:03:25	Lidia Fernandes (3020)	VMail (2040)	answered	00:00:00	00:00:10 0.00	Terminated by Lidia Fernandes (3020)
2024-05-29T09:03:24	Lidia Fernandes (3020)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-05-29T09:02:33	Elivanete Vicente (2040)	02165996232323	unanswered	00:00:47	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-05-29T08:51:21	5569992624866	Leonardo Marinho (1030)	answered	00:00:00	00:11:10 0.00	Terminated by Leonardo Marinho (1030)
2024-05-29T08:51:16	Daniela Sales (1032)	Leonardo Marinho (1030)	answered	00:00:02	00:00:03 0.00	Leonardo Marinho (1030) was joined
2024-05-29T08:47:24	5569992624866	Daniela Sales (1032)	answered	00:00:04	00:03:53 0.00	Daniela Sales (1032) replaced by Leonardo Marinho (1030)
2024-05-29T08:47:24	5569992624866	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-29T08:47:05	5569992624866	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-29T09:02:15	Elivanete Vicente (2040)	021659962323	unanswered	00:00:07	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-05-29T08:58:14	Lidia Fernandes (3020)	Cezarnildo Silva (1020)	answered	00:00:07	00:02:55 0.00	Terminated by Cezarnildo Silva (1020)
2024-05-29T08:36:49	5569992463931	Daniela Sales (1032)	answered	00:00:00	00:02:37 0.00	Terminated by Daniela Sales (1032)
2024-05-29T08:36:38	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:04	00:00:07 0.00	Daniela Sales (1032) was joined
2024-05-29T08:36:02	5569992463931	Elivanete Vicente (2040)	answered	00:00:02	00:00:45 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-05-29T08:36:02	5569992463931	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-05-29T08:35:22	5569992463931	IVR (8000)	answered	00:00:00	00:00:39 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-29T08:28:53	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:07	00:00:37 0.00	Terminated by Cristhiane Machado (1040)
2024-05-29T08:28:09	556133149400	VMail (1000)	answered	00:00:00	00:00:00 0.00	Terminated by 556133149400
2024-05-29T08:27:48	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-29T08:27:17	556133149400	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-29T07:55:40	556332121952	IVR (8000)	unanswered	00:00:00	00:00:13 0.00	Out of office, forwarded to PBX
2024-05-28T16:38:38	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:05	00:01:36 0.00	Terminated by Leticia Moronha (2072)
2024-05-28T16:14:42	5569992253390	Cristhiane Machado (1040)	answered	00:00:07	00:08:44 0.00	Terminated by Cristhiane Machado (1040)
2024-05-28T16:14:42	5569992253390	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-05-28T16:14:20	5569992253390	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-05-28T16:19:31	Leonardo Marinho (1030)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-05-28T16:19:10	Leonardo Marinho (1030)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-05-28T16:14:05	Bruna Ramires (2012)	06932163408	answered	00:00:15	00:03:36 3.59	Terminated by Bruna Ramires (2012)
2024-05-28T16:13:47	Bruna Ramires (2012)	032163408	unanswered	00:00:05	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-05-28T15:42:11	5569992463931	Rodrigo Cavalcante (2011)	answered	00:00:06	00:03:17 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-05-28T15:42:10	5569992463931	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:06 0.00	Q Fiscalizaçã (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-28T15:41:50	5569992463931	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-05-28T15:45:04	Lidia Fernandes (3020)	+556992064406	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-28T15:44:54	Lidia Fernandes (3020)	+556992064406	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-28T15:35:46	556935211966	Daniela Sales (1032)	answered	00:00:03	00:04:39 0.00	Terminated by Daniela Sales (1032)
2024-05-28T15:35:46	556935211966	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-28T15:35:27	556935211966	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-28T15:35:09	556935211966	VMail (5000)	answered	00:00:00	00:00:06 0.00	Terminated by 556935211966
2024-05-28T15:35:09	556935211966	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-28T15:34:56	556935211966	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-28T15:34:56	556935211966	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-28T15:34:45	556935211966	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)

2024-05-28T15:34:23	556935211966	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-28T15:33:53	556935211966	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-28T15:33:00	556935211966	VMail (1000)	answered	00:00:00	00:00:36 0.00	Terminated by VMail (1000)
2024-05-28T15:32:39	556935211966	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-28T15:32:06	556935211966	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-28T14:43:01	5569993829218	Daniela Sales (1032)	answered	00:00:04	00:01:53 0.00	Terminated by Daniela Sales (1032)
2024-05-28T14:43:01	5569993829218	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-28T14:42:29	5569993829218	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-28T14:30:08	556332121952	VMail (1000)	answered	00:00:00	00:02:43 0.00	Terminated by VMail (1000)
2024-05-28T14:29:47	556332121952	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-28T14:28:46	556332121952	IVR (8000)	answered	00:00:01	00:01:00 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-28T14:18:31	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:15	00:02:01 0.00	Terminated by Cristhiane Machado (1040)
2024-05-28T13:55:25	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:04	00:00:07 0.00	Terminated by Elivanete Vicente (2040)
2024-05-28T13:43:09	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:09	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-28T13:29:49	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:04	00:00:40 0.00	Terminated by Leticia Freitas (2000)
2024-05-28T13:29:47	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-28T13:21:03	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:06	00:00:10 0.00	Terminated by Leticia Moronha (2072)
2024-05-28T11:35:34	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:03	00:00:32 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-28T11:33:16	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-05-28T11:26:55	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-05-28T11:25:23	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:12 0.00	Terminated by Leticia Freitas (2000)
2024-05-28T11:24:40	Cristhiane Machado (1040)	069992957159	answered	00:00:10	00:00:08 0.14	Terminated by Cristhiane Machado (1040)
2024-05-28T11:13:12	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:08	00:01:35 0.00	Terminated by Elivanete Vicente (2040)
2024-05-28T11:11:15	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:05	00:00:16 0.00	Terminated by Ariane Quintela (2080)
2024-05-28T11:04:02	Diego Kroin (3010)	069999222900	unanswered	00:00:30	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-05-28T11:03:52	Diego Kroin (3010)	69999222900	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-28T11:01:34	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:12	00:00:22 0.00	Terminated by Elivanete Vicente (2040)
2024-05-28T11:00:50	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:06	00:00:20 0.00	Terminated by Leticia Freitas (2000)
2024-05-28T10:59:26	Carlos Filho (1052)	Ariane Quintela (2080)	answered	00:00:14	00:00:37 0.00	Terminated by Ariane Quintela (2080)
2024-05-28T10:59:41	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-05-28T10:52:07	5569996067552	Elivanete Vicente (2040)	answered	00:00:11	00:01:59 0.00	Terminated by Elivanete Vicente (2040)
2024-05-28T10:52:07	5569996067552	Q Registro (8011)	answered	00:00:00	00:00:11 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-28T10:51:49	5569996067552	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-28T10:50:46	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:15	00:02:10 0.00	Terminated by Ariane Quintela (2080)
2024-05-28T10:41:22	Rubis Junior (1011)	041999639178	answered	00:00:07	00:03:44 3.73	Terminated by Rubis Junior (1011)
2024-05-28T10:43:31	5569984812140	Daniela Sales (1032)	answered	00:00:04	00:01:20 0.00	Terminated by Daniela Sales (1032)
2024-05-28T10:43:31	5569984812140	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-28T10:43:08	5569984812140	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-28T10:41:14	5541999639178	IVR (8000)	answered	00:00:00	00:00:03 0.00	Terminated by 5541999639178
2024-05-28T10:41:09	Rubis Junior (1011)	041999639178	unanswered	00:00:04	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-05-28T10:40:42	Rubis Junior (1011)	041999639178	answered	00:00:09	00:00:04 0.06	Terminated by 041999639178
2024-05-28T10:39:33	Rubis Junior (1011)	041	unanswered	00:00:01	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-05-28T10:32:00	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:04	00:00:28 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-28T10:29:19	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:06	00:00:54 0.00	Terminated by Leticia Freitas (2000)
2024-05-28T10:22:43	Rubis Junior (1011)	VMail (2002)	answered	00:00:00	00:00:04 0.00	Terminated by Rubis Junior (1011)
2024-05-28T10:22:43	Rubis Junior (1011)	Ingrid Valerie (2002)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2002)
2024-05-28T10:07:56	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	answered	00:00:06	00:03:19 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-28T10:09:57	Geisiele Moraes (1023)	069984095182	answered	00:00:16	00:00:02 0.04	Terminated by 069984095182
2024-05-28T10:09:13	Geisiele Moraes (1023)	06999996223	unanswered	00:00:31	00:00:00 0.00	Terminated by Geisiele Moraes (1023)
2024-05-28T10:08:58	Geisiele Moraes (1023)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Geisiele Moraes (1023)
2024-05-28T10:08:44	Geisiele Moraes (1023)	984095182	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-28T10:05:27	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:14	00:00:33 0.00	Terminated by Elivanete Vicente (2040)
2024-05-28T10:04:56	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:10	00:00:44 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-28T10:04:27	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:06	00:00:24 0.00	Terminated by Leticia Freitas (2000)
2024-05-28T10:01:37	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:04	00:00:08 0.00	Terminated by Elivanete Vicente (2040)
2024-05-28T09:41:30	556999825087	Daniela Sales (1032)	answered	00:00:06	00:04:10 0.00	Terminated by Daniela Sales (1032)

2024-05-28T09:41:30	5569999825087	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-28T09:41:06	5569999825087	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-28T09:44:26	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:03	00:01:05 0.00	Terminated by Leonardo Marinho (1030)
2024-05-28T09:25:47	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:07	00:00:22 0.00	Terminated by Leticia Freitas (2000)
2024-05-28T09:19:32	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	unanswered	00:00:14	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-05-28T08:50:01	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:05	00:01:15 0.00	Terminated by Leticia Moronha (2072)
2024-05-28T08:25:27	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-28T08:22:26	5569984396137	VMail (1000)	answered	00:00:00	00:00:24 0.00	Terminated by VMail (1000)
2024-05-28T08:22:05	5569984396137	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-28T08:21:35	5569984396137	IVR (8000)	answered	00:00:01	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-28T08:06:34	Viven Ane Medeiros (2020)	051998101777	answered	00:00:06	00:00:00 0.01	Terminated by Viven Ane Medeiros (2020)
2024-05-28T08:05:49	Viven Ane Medeiros (2020)	051998101777	answered	00:00:06	00:00:10 0.16	Terminated by 051998101777
2024-05-28T07:35:34	554738011336	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-05-27T17:12:25	556999678800	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-05-27T16:59:49	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:03	00:00:20 0.00	Terminated by Rubis Junior (1011)
2024-05-27T16:51:51	5569992479895	Leonardo Marinho (1030)	answered	00:00:07	00:06:11 0.00	Terminated by Leonardo Marinho (1030)
2024-05-27T16:50:39	5569992479895	Q Cobrança (8010)	answered	00:00:00	00:01:19 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-05-27T16:50:19	5569992479895	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-27T16:56:34	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:06	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-05-27T16:46:56	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:01	00:01:08 0.00	Terminated by Leonardo Marinho (1030)
2024-05-27T16:46:52	Leonardo Marinho (1030)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Leonardo Marinho (1030)
2024-05-27T16:46:52	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-05-27T16:46:06	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:00:25 0.00	Terminated by Leonardo Marinho (1030)
2024-05-27T16:45:59	Leonardo Marinho (1030)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Leonardo Marinho (1030)
2024-05-27T16:44:50	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-05-27T16:44:29	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-27T16:19:46	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:03	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-05-27T16:19:02	Leticia Moronha (2072)	Geisiele Moraes (1023)	unanswered	00:00:10	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-27T16:15:21	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-27T16:06:03	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:05	00:04:43 0.00	Terminated by Geisiele Moraes (1023)
2024-05-27T16:05:25	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:07	00:00:22 0.00	Terminated by Geisiele Moraes (1023)
2024-05-27T15:36:43	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-05-27T15:36:05	Leticia Moronha (2072)	69993762600	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-27T15:35:51	Leticia Moronha (2072)	993762600	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-27T14:35:42	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:01:49 0.00	Terminated by Diego Kroin (3010)
2024-05-27T14:36:19	PROTOCOLO (1000)	VMail (2011)	answered	00:00:00	00:00:04 0.00	Terminated by PROTOCOLO (1000)
2024-05-27T14:35:58	PROTOCOLO (1000)	Rodrigo Cavalcante (2011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2011)
2024-05-27T14:34:24	5569999893914	PROTOCOLO (1000)	answered	00:00:03	00:01:41 0.00	Terminated by 5569999893914
2024-05-27T14:33:49	5569999893914	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-27T14:35:28	PROTOCOLO (1000)	VMail (2011)	answered	00:00:00	00:00:14 0.00	Terminated by VMail (2011)
2024-05-27T14:35:07	PROTOCOLO (1000)	Rodrigo Cavalcante (2011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2011)
2024-05-27T14:12:55	Leonardo Marinho (1030)	069999879069	answered	00:00:17	00:00:12 0.20	Terminated by Leonardo Marinho (1030)
2024-05-27T14:12:30	Leonardo Marinho (1030)	069984378770	answered	00:00:09	00:00:09 0.14	Terminated by Leonardo Marinho (1030)
2024-05-27T14:11:30	Leonardo Marinho (1030)	069996023675	answered	00:00:42	00:00:02 0.03	Terminated by Leonardo Marinho (1030)
2024-05-27T14:03:59	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:05	00:01:08 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-27T13:58:04	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:45 0.00	Terminated by Ariane Quintela (2080)
2024-05-27T13:55:07	PROTOCOLO (1000)	Carlos Filho (1052)	answered	00:00:14	00:00:28 0.00	Terminated by PROTOCOLO (1000)
2024-05-27T13:38:08	Cristhiane Machado (1040)	069984162284	answered	00:00:15	00:01:44 1.74	Terminated by Cristhiane Machado (1040)
2024-05-27T13:34:30	Cristhiane Machado (1040)	069992359537	answered	00:00:16	00:00:00 0.01	Terminated by Cristhiane Machado (1040)
2024-05-27T13:08:21	5569999200464	Geisiele Moraes (1023)	answered	00:00:08	00:02:06 0.00	Terminated by 5569999200464
2024-05-27T13:06:45	5569999200464	Elivanete Vicente (2040)	answered	00:00:14	00:01:22 0.00	Elivanete Vicente (2040) replaced by Geisiele Moraes (1023)
2024-05-27T13:06:45	5569999200464	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-05-27T13:06:07	5569999200464	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-27T13:08:19	Elivanete Vicente (2040)	Geisiele Moraes (1023)	unanswered	00:00:02	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-05-27T12:02:22	Ariane Quintela (2080)	Geisiele Moraes (1023)	answered	00:00:04	00:00:51 0.00	Terminated by Ariane Quintela (2080)
2024-05-27T11:36:32	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:04	00:00:34 0.00	Terminated by Leticia Moronha (2072)

2024-05-27T11:29:46	Bruna Ramires (2012)	Geisiele Moraes (1023)	answered	00:00:03	00:00:13	0.00	Terminated by Brunna Ramires (2012)
2024-05-27T11:29:40	Bruna Ramires (2012)	VMail (1023)	answered	00:00:00	00:00:03	0.00	Terminated by Brunna Ramires (2012)
2024-05-27T11:29:40	Bruna Ramires (2012)	Geisiele Moraes (1023)	unanswered	00:00:00	00:00:00	0.00	No answer, forwarded to VMail (1023)
2024-05-27T11:29:17	Geisiele Moraes (1023)	Bruna Ramires (2012)	answered	00:00:04	00:00:17	0.00	Terminated by Brunna Ramires (2012)
2024-05-27T11:29:02	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:10	00:00:16	0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-27T11:28:58	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01	0.00	Terminated by Leticia Moronha (2072)
2024-05-27T11:27:34	Bruna Ramires (2012)	VMail (1023)	answered	00:00:00	00:00:02	0.00	Terminated by Brunna Ramires (2012)
2024-05-27T11:27:13	Bruna Ramires (2012)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1023)
2024-05-27T11:27:07	Bruna Ramires (2012)	VMail (1023)	answered	00:00:00	00:00:03	0.00	Terminated by Brunna Ramires (2012)
2024-05-27T11:26:46	Bruna Ramires (2012)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1023)
2024-05-27T11:18:18	Leticia Moronha (2072)	030	unanswered	00:00:00	00:00:00	0.00	Terminated by Leticia Moronha (2072)
2024-05-27T10:58:42	5569999843622	Elivanete Vicente (2040)	answered	00:00:06	00:07:30	0.00	Terminated by Elivanete Vicente (2040)
2024-05-27T10:58:42	5569999843622	Q Registro (8011)	answered	00:00:00	00:00:06	0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-27T10:58:22	5569999843622	IVR (8000)	answered	00:00:01	00:00:19	0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-27T11:00:59	Leticia Moronha (2072)	VMail (1023)	answered	00:00:00	00:00:03	0.00	Terminated by Leticia Moronha (2072)
2024-05-27T11:00:38	Leticia Moronha (2072)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1023)
2024-05-27T11:00:35	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01	0.00	Terminated by Leticia Moronha (2072)
2024-05-27T10:58:27	Geisiele Moraes (1023)	0213132698455	answered	00:00:37	00:00:28	0.46	Terminated by 0213132698455
2024-05-27T10:51:24	5575982652859	Cristiane Machado (1040)	answered	00:00:06	00:03:29	0.00	Terminated by Cristiane Machado (1040)
2024-05-27T10:51:23	5575982652859	RG DESENPROF (8006)	answered	00:00:00	00:00:00	0.00	RG DESENPROF (8006) replaced by Cristiane Machado (1040)
2024-05-27T10:51:02	5575982652859	IVR (8000)	answered	00:00:00	00:00:21	0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-05-27T10:54:33	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01	0.00	Terminated by Leticia Moronha (2072)
2024-05-27T10:48:58	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:07	00:01:16	0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-27T10:44:31	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:01:36	0.00	Terminated by Elivanete Vicente (2040)
2024-05-27T10:37:48	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:24	0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-27T10:24:38	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01	0.00	Terminated by Leticia Moronha (2072)
2024-05-27T10:20:28	5569992277282	Leonardo Marinho (1030)	answered	00:00:03	00:01:10	0.00	Terminated by Leonardo Marinho (1030)
2024-05-27T10:20:28	5569992277282	Q Cobrança (8010)	answered	00:00:00	00:00:03	0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-05-27T10:20:05	5569992277282	IVR (8000)	answered	00:00:00	00:00:23	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-27T10:19:31	5569984750412	Daniela Sales (1032)	answered	00:00:05	00:01:47	0.00	Terminated by Daniela Sales (1032)
2024-05-27T10:19:30	5569984750412	Q Cobrança (8010)	answered	00:00:00	00:00:05	0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-27T10:19:07	5569984750412	IVR (8000)	answered	00:00:00	00:00:23	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-27T10:20:09	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:21	0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-27T09:47:44	Leonardo Marinho (1030)	069992116550	answered	00:00:08	00:06:05	6.09	Terminated by Leonardo Marinho (1030)
2024-05-27T09:43:09	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:11	00:00:14	0.00	Terminated by Geisiele Moraes (1023)
2024-05-27T09:25:36	Geisiele Moraes (1023)	Viven Ane Medeiros (2020)	answered	00:00:10	00:01:09	0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-27T09:26:48	Leticia Moronha (2072)	VMail (1023)	answered	00:00:00	00:00:02	0.00	Terminated by Leticia Moronha (2072)
2024-05-27T09:26:48	Leticia Moronha (2072)	Geisiele Moraes (1023)	unanswered	00:00:00	00:00:00	0.00	Busy, forwarded to VMail (1023)
2024-05-27T09:21:24	5569992116550	Elivanete Vicente (2040)	answered	00:00:07	00:05:11	0.00	Terminated by 5569992116550
2024-05-27T09:21:24	5569992116550	Q Registro (8011)	answered	00:00:00	00:00:07	0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-27T09:20:57	5569992116550	IVR (8000)	answered	00:00:01	00:00:26	0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-27T09:24:56	Viven Ane Medeiros (2020)	VMail (1023)	answered	00:00:00	00:00:05	0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-27T09:24:35	Viven Ane Medeiros (2020)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1023)
2024-05-27T09:17:32	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:26	0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-27T08:55:07	Leonardo Marinho (1030)	069999868637	answered	00:00:45	00:03:12	3.20	Terminated by Leonardo Marinho (1030)
2024-05-27T08:54:32	Leonardo Marinho (1030)	069999868637	unanswered	00:00:28	00:00:00	0.00	Terminated by Leonardo Marinho (1030)
2024-05-27T08:51:00	Brenda Amarantes (1022)	2072	unanswered	00:00:00	00:00:00	0.00	Route disabled
2024-05-27T08:47:14	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:16	00:01:01	0.00	Terminated by Leticia Moronha (2072)
2024-05-27T08:46:02	Geisiele Moraes (1023)	VMail (9999)	answered	00:00:00	00:00:07	0.00	Terminated by Geisiele Moraes (1023)
2024-05-27T08:44:26	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	unanswered	00:00:11	00:00:00	0.00	Terminated by Leticia Moronha (2072)
2024-05-27T08:44:13	Leticia Moronha (2072)	VMail (1023)	answered	00:00:00	00:00:03	0.00	Terminated by Leticia Moronha (2072)
2024-05-27T08:43:52	Leticia Moronha (2072)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1023)
2024-05-27T08:43:46	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:04	0.00	Terminated by Leticia Moronha (2072)
2024-05-27T08:37:54	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:07	00:05:16	0.00	Terminated by Ariane Quintela (2080)
2024-05-27T08:35:31	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:01:06	0.00	Terminated by Elivanete Vicente (2040)
2024-05-27T08:23:38	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:03	00:00:07	0.00	Terminated by Ariane Quintela (2080)

2024-05-27T08:21:22	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:06	00:00:31 0.00	Terminated by Ariane Quintela (2080)
2024-05-24T16:22:54	5569992479895	Q Cobrança (8010)	unanswered	00:00:00	00:13:47 0.00	Terminated by 5569992479895
2024-05-24T16:22:35	5569992479895	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-24T16:26:52	5569984140016	Q Cobrança (8010)	unanswered	00:00:00	00:01:53 0.00	Terminated by 5569984140016
2024-05-24T16:26:30	5569984140016	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-24T14:40:03	5569992116550	VMail (5000)	answered	00:00:00	00:00:05 0.00	Terminated by 5569992116550
2024-05-24T14:40:03	5569992116550	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T14:39:51	5569992116550	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-24T14:39:29	5569992116550	PROTOCOLO (1000)	unanswered	00:00:22	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-24T14:39:28	5569992116550	Q Registro (8011)	answered	00:00:00	00:00:00 0.00	Q Registro (8011) replaced by PROTOCOLO (1000)
2024-05-24T14:39:03	5569992116550	IVR (8000)	answered	00:00:01	00:00:24 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-24T14:38:42	5569992116550	VMail (5000)	answered	00:00:00	00:00:10 0.00	Terminated by 5569992116550
2024-05-24T14:38:42	5569992116550	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T14:38:30	5569992116550	VMail (1000)	answered	00:00:00	00:00:11 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-24T14:38:09	5569992116550	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-24T14:37:37	5569992116550	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-24T14:23:04	5569984130591	Q Cobrança (8010)	unanswered	00:00:00	00:05:46 0.00	Terminated by 5569984130591
2024-05-24T14:22:41	5569984130591	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-24T13:45:19	5592991584228	Q Cobrança (8010)	unanswered	00:00:00	00:15:10 0.00	Terminated by 5592991584228
2024-05-24T13:44:58	5592991584228	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-24T13:41:07	551938061599	VMail (5000)	answered	00:00:00	00:00:26 0.00	Terminated by 551938061599
2024-05-24T13:41:07	551938061599	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T13:40:55	551938061599	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-24T13:40:34	551938061599	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-24T13:40:33	551938061599	Q Registro (8011)	answered	00:00:00	00:00:00 0.00	Q Registro (8011) replaced by PROTOCOLO (1000)
2024-05-24T13:40:17	551938061599	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-24T11:52:06	5592991584228	Q Cobrança (8010)	unanswered	00:00:00	00:02:07 0.00	Terminated by 5592991584228
2024-05-24T11:51:44	5592991584228	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-24T11:35:41	5592991584228	Q Cobrança (8010)	unanswered	00:00:00	00:11:41 0.00	Terminated by 5592991584228
2024-05-24T11:35:07	5592991584228	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-24T11:30:21	5592991584228	VMail (5000)	answered	00:00:00	00:00:38 0.00	Terminated by VMail (5000)
2024-05-24T11:30:21	5592991584228	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T11:30:10	5592991584228	VMail (5000)	answered	00:00:00	00:00:11 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T11:30:10	5592991584228	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T11:30:00	5592991584228	VMail (5000)	answered	00:00:00	00:00:10 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T11:30:00	5592991584228	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T11:29:47	5592991584228	VMail (1000)	answered	00:00:00	00:00:13 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-24T11:29:26	5592991584228	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-24T11:28:51	5592991584228	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-24T11:13:28	5592991584228	Q Cobrança (8010)	unanswered	00:00:00	00:06:17 0.00	Terminated by 5592991584228
2024-05-24T11:13:04	5592991584228	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-24T11:06:52	5592991584228	Q Cobrança (8010)	unanswered	00:00:00	00:04:51 0.00	Terminated by 5592991584228
2024-05-24T11:06:21	5592991584228	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-24T11:08:13	5569981208812	VMail (5000)	answered	00:00:00	00:00:08 0.00	Terminated by 5569981208812
2024-05-24T11:08:13	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T11:07:20	5569981208812	VMail (1000)	answered	00:00:00	00:00:53 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-24T11:06:59	5569981208812	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-24T11:06:58	5569981208812	Q Registro (8011)	answered	00:00:00	00:00:00 0.00	Q Registro (8011) replaced by PROTOCOLO (1000)
2024-05-24T11:06:42	5569981208812	IVR (8000)	answered	00:00:01	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-24T11:05:55	5569981208812	VMail (5000)	answered	00:00:00	00:00:27 0.00	Terminated by VMail (5000)
2024-05-24T11:05:55	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T11:05:43	5569981208812	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T11:05:43	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T11:05:42	5569981208812	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T11:05:42	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T11:05:29	5569981208812	VMail (5000)	answered	00:00:00	00:00:13 0.00	VMail (5000) replaced by CRCRO (5000)

2024-05-24T11:05:29	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T11:05:28	5569981208812	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T11:05:28	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T11:05:27	5569981208812	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T11:05:26	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T11:05:26	5569981208812	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T11:05:26	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T11:05:24	5569981208812	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T11:05:24	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T11:05:12	5569981208812	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T11:05:12	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T11:04:57	5569981208812	VMail (5000)	answered	00:00:00	00:00:15 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T11:04:57	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T11:04:42	5569981208812	VMail (1000)	answered	00:00:00	00:00:15 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-24T11:04:21	5569981208812	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-24T11:03:47	5569981208812	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-24T10:48:12	5569981208812	Q FiscalizaÃ§Ão (8009)	unanswered	00:00:00	00:14:42 0.00	Terminated by 5569981208812
2024-05-24T10:47:53	5569981208812	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-05-24T10:55:13	556999843622	VMail (1000)	answered	00:00:00	00:00:06 0.00	Terminated by 556999843622
2024-05-24T10:54:52	556999843622	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-24T10:54:52	556999843622	RG REGISTRO (8003)	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PROTOCOLO (1000)
2024-05-24T10:54:04	556999843622	IVR (8000)	answered	00:00:00	00:00:48 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-24T10:44:27	5569993180504	Q CobranÃ§a (8010)	unanswered	00:00:00	00:08:11 0.00	Terminated by 5569993180504
2024-05-24T10:44:09	5569993180504	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-05-24T10:45:03	5569981208812	VMail (5000)	answered	00:00:00	00:00:24 0.00	Terminated by VMail (5000)
2024-05-24T10:45:03	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T10:45:02	5569981208812	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T10:45:02	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T10:45:00	5569981208812	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T10:45:00	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T10:44:46	5569981208812	VMail (5000)	answered	00:00:00	00:00:14 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T10:44:46	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T10:44:32	5569981208812	VMail (5000)	answered	00:00:00	00:00:14 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T10:44:32	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T10:44:19	5569981208812	VMail (5000)	answered	00:00:00	00:00:13 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T10:44:19	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T10:44:06	5569981208812	VMail (5000)	answered	00:00:00	00:00:13 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T10:44:06	5569981208812	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T10:43:47	5569981208812	VMail (1000)	answered	00:00:00	00:00:20 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-24T10:43:25	5569981208812	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-24T10:13:25	5569981208812	Q CobranÃ§a (8010)	answered	00:00:00	00:30:00 0.00	Q CobranÃ§a (8010) replaced by PROTOCOLO (1000)
2024-05-24T10:13:04	5569981208812	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-05-24T10:18:58	5569993180504	Q CobranÃ§a (8010)	unanswered	00:00:00	00:04:38 0.00	Terminated by 5569993180504
2024-05-24T10:18:38	5569993180504	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-05-24T10:05:41	5569984396137	VMail (1000)	answered	00:00:00	00:00:10 0.00	Terminated by 5569984396137
2024-05-24T10:05:20	5569984396137	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-24T10:04:47	5569984396137	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-24T09:51:48	5583991892356	IVR (8000)	answered	00:00:00	00:00:13 0.00	Terminated by 5583991892356
2024-05-24T09:50:56	5583991892356	VMail (5000)	answered	00:00:00	00:00:14 0.00	Terminated by 5583991892356
2024-05-24T09:50:56	5583991892356	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T09:50:44	5583991892356	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-24T09:50:44	5583991892356	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T09:50:33	5583991892356	VMail (1000)	answered	00:00:00	00:00:11 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-24T09:50:12	5583991892356	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-24T09:50:11	5583991892356	RG DESENPROF (8006)	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PROTOCOLO (1000)
2024-05-24T09:49:48	5583991892356	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by RG DESENPROF (8006)



2024-05-24T09:49:22	5583991892356	VMail (5000)	answered	00:00:00	00:00:12 0.00	Terminated by 5583991892356
2024-05-24T09:49:22	5583991892356	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-24T09:49:10	5583991892356	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-24T09:48:49	5583991892356	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-24T09:48:16	5583991892356	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-24T09:30:43	556133149400	VMail (1000)	answered	00:00:00	00:00:04 0.00	Terminated by 556133149400
2024-05-24T09:30:22	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-24T09:30:21	556133149400	Q Registro (8011)	answered	00:00:00	00:00:01 0.00	Q Registro (8011) replaced by PROTOCOLO (1000)
2024-05-24T09:30:10	556133149400	IVR (8000)	answered	00:00:00	00:00:11 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-24T09:29:33	556133149400	IVR (8000)	answered	00:00:00	00:00:28 0.00	Terminated by 556133149400
2024-05-24T09:29:19	556133149400	VMail (1000)	answered	00:00:00	00:00:03 0.00	Terminated by 556133149400
2024-05-24T09:28:58	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-24T09:28:58	556133149400	RG DESENPROF (8006)	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PROTOCOLO (1000)
2024-05-24T09:28:37	556133149400	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-05-24T09:26:06	556133149400	Q FiscalizaĂşĂo (8009)	unanswered	00:00:00	00:02:16 0.00	Terminated by 556133149400
2024-05-24T09:25:35	556133149400	IVR (8000)	answered	00:00:01	00:00:29 0.00	IVR (8000) replaced by Q FiscalizaĂşĂo (8009)
2024-05-23T17:00:00	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-05-23T16:58:24	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:06	00:00:05 0.00	Terminated by Bruna Ramires (2012)
2024-05-23T16:58:14	Leticia Freitas (2000)	10	answered	00:00:00	00:00:02 0.00	Target not found
2024-05-23T16:46:07	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:06	00:02:28 0.00	Terminated by Leticia Moronha (2072)
2024-05-23T16:30:53	Bruna Ramires (2012)	06932163408	answered	00:00:16	00:01:28 1.46	Terminated by Bruna Ramires (2012)
2024-05-23T16:21:01	5569993452388	Daniela Sales (1032)	answered	00:00:05	00:01:47 0.00	Terminated by Daniela Sales (1032)
2024-05-23T16:21:01	5569993452388	Q CobranĂşa (8010)	answered	00:00:00	00:00:05 0.00	Q CobranĂşa (8010) replaced by Daniela Sales (1032)
2024-05-23T16:20:40	5569993452388	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q CobranĂşa (8010)
2024-05-23T16:14:51	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:02:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-23T16:07:33	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:05	00:01:16 0.00	Terminated by Leonardo Marinho (1030)
2024-05-23T16:06:11	Viven Ane Medeiros (2020)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-23T16:05:49	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-23T16:05:04	Viven Ane Medeiros (2020)	Cezarnildo Silva (1020)	answered	00:00:05	00:00:34 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-23T16:04:54	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-23T16:04:54	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-05-23T16:03:01	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:08	00:00:13 0.00	Terminated by Ariane Quintela (2080)
2024-05-23T15:55:13	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:06	00:02:01 0.00	Terminated by Ariane Quintela (2080)
2024-05-23T15:47:19	Viven Ane Medeiros (2020)	Jair Genor Bevilaqua (2050)	answered	00:00:12	00:04:53 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-23T15:46:12	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:04	00:00:15 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-23T15:45:58	Viven Ane Medeiros (2020)	2075	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-23T15:31:30	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:06	00:00:35 0.00	Terminated by Ariane Quintela (2080)
2024-05-23T15:28:21	Ariane Quintela (2080)	VMail (1030)	answered	00:00:00	00:00:01 0.00	Terminated by Ariane Quintela (2080)
2024-05-23T15:28:00	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-23T15:26:31	Cristhiane Machado (1040)	069999832157	unanswered	00:00:32	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-23T15:21:57	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:08	00:00:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-23T15:21:07	Cristhiane Machado (1040)	069992359537	answered	00:00:13	00:00:03 0.04	Terminated by Cristhiane Machado (1040)
2024-05-23T15:12:05	5569993887285	Leticia Freitas (2000)	answered	00:00:00	00:06:29 0.00	Terminated by 5569993887285
2024-05-23T15:11:43	Rodrigo Cavalcante (2011)	Leticia Freitas (2000)	answered	00:00:03	00:00:19 0.00	Leticia Freitas (2000) was joined
2024-05-23T15:08:27	5569993887285	Rodrigo Cavalcante (2011)	answered	00:00:03	00:03:35 0.00	Rodrigo Cavalcante (2011) replaced by Leticia Freitas (2000)
2024-05-23T15:08:26	5569993887285	Q FiscalizaĂşĂo (8009)	answered	00:00:00	00:00:03 0.00	Q FiscalizaĂşĂo (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-23T15:08:03	5569993887285	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q FiscalizaĂşĂo (8009)
2024-05-23T15:10:03	Rodrigo Cavalcante (2011)	Bruna Ramires (2012)	answered	00:00:05	00:00:57 0.00	Terminated by Bruna Ramires (2012)
2024-05-23T15:01:00	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:03	00:00:37 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-23T14:47:05	5583991892356	Cristhiane Machado (1040)	answered	00:00:06	00:03:03 0.00	Terminated by Cristhiane Machado (1040)
2024-05-23T14:47:05	5583991892356	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-05-23T14:46:36	5583991892356	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-05-23T14:40:44	553330382284	IVR (8000)	answered	00:00:00	00:00:40 0.00	Terminated by 553330382284
2024-05-23T14:19:43	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:03	00:00:32 0.00	Terminated by Leticia Moronha (2072)
2024-05-23T14:17:56	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	answered	00:00:06	00:01:51 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-23T14:06:48	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:00:16 0.00	Terminated by Leonardo Marinho (1030)

2024-05-23T14:06:19	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:23 0.00	Terminated by Leticia Freitas (2000)
2024-05-23T14:06:37	Leonardo Marinho (1030)	VMail (2000)	answered	00:00:00	00:00:08 0.00	Terminated by Leonardo Marinho (1030)
2024-05-23T14:06:37	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-05-23T14:06:28	Leonardo Marinho (1030)	VMail (2000)	answered	00:00:00	00:00:06 0.00	Terminated by Leonardo Marinho (1030)
2024-05-23T14:06:28	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-05-23T14:05:51	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-05-23T14:05:30	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-23T13:52:58	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:06	00:00:49 0.00	Terminated by Leticia Moronha (2072)
2024-05-23T13:23:11	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:01:35 0.00	Terminated by Elivanete Vicente (2040)
2024-05-23T13:23:00	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Freitas (2000)
2024-05-23T13:20:12	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:06	00:01:16 0.00	Terminated by Ariane Quintela (2080)
2024-05-23T13:20:39	Cristhiane Machado (1040)	069993614644	unanswered	00:00:06	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-23T11:45:47	Cristhiane Machado (1040)	069992089500	unanswered	00:00:29	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-23T11:44:36	Cristhiane Machado (1040)	069993182659	unanswered	00:00:32	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-23T11:44:03	Cristhiane Machado (1040)	069992957159	answered	00:00:12	00:00:05 0.08	Terminated by Cristhiane Machado (1040)
2024-05-23T11:41:15	Cristhiane Machado (1040)	069992135237	answered	00:00:18	00:01:18 1.30	Terminated by Cristhiane Machado (1040)
2024-05-23T11:33:21	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	answered	00:00:05	00:02:09 0.00	Terminated by Elivanete Vicente (2040)
2024-05-23T11:30:00	5569984846871	Elivanete Vicente (2040)	answered	00:00:10	00:05:13 0.00	Terminated by 5569984846871
2024-05-23T11:30:00	5569984846871	Q Registro (8011)	answered	00:00:00	00:00:10 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-23T11:29:32	5569984846871	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-23T11:33:13	Viven Ane Medeiros (2020)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-23T11:33:13	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-05-23T11:28:22	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:13	00:00:39 0.00	Terminated by Elivanete Vicente (2040)
2024-05-23T11:18:15	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:22 0.00	Terminated by Leticia Moronha (2072)
2024-05-23T11:16:40	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:04	00:01:28 0.00	Terminated by Ariane Quintela (2080)
2024-05-23T11:11:50	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:04	00:00:34 0.00	Terminated by Leonardo Marinho (1030)
2024-05-23T11:11:43	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-05-23T11:00:28	556133149400	VMail (1000)	answered	00:00:00	00:00:11 0.00	Terminated by 556133149400
2024-05-23T11:00:07	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-23T10:59:33	556133149400	IVR (8000)	answered	00:00:01	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-23T10:56:10	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:03	00:00:43 0.00	Terminated by Leticia Freitas (2000)
2024-05-23T10:55:22	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:02	00:00:36 0.00	Terminated by Leticia Freitas (2000)
2024-05-23T10:51:08	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:15	00:00:40 0.00	Terminated by Leticia Moronha (2072)
2024-05-23T10:51:19	Bruna Ramires (2012)	Geisiele Moraes (1023)	answered	00:00:04	00:00:17 0.00	Terminated by Bruna Ramires (2012)
2024-05-23T10:51:05	Bruna Ramires (2012)	VMail (1023)	answered	00:00:00	00:00:03 0.00	Terminated by Bruna Ramires (2012)
2024-05-23T10:51:05	Bruna Ramires (2012)	Geisiele Moraes (1023)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1023)
2024-05-23T10:49:36	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:01:26 0.00	Terminated by Leticia Moronha (2072)
2024-05-23T10:50:30	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	unanswered	00:00:19	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-05-23T10:50:06	Bruna Ramires (2012)	Elivanete Vicente (2040)	answered	00:00:04	00:00:27 0.00	Terminated by Bruna Ramires (2012)
2024-05-23T10:43:55	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:34 0.00	Terminated by Leticia Moronha (2072)
2024-05-23T10:42:23	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:09	00:00:24 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-23T10:35:48	Gabriela Garcia da Silva (2021)	Cristhiane Machado (1040)	answered	00:00:10	00:03:55 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-05-23T10:33:10	Cristhiane Machado (1040)	069993182659	answered	00:00:44	00:00:13 0.22	Terminated by Cristhiane Machado (1040)
2024-05-23T10:32:43	Cristhiane Machado (1040)	069992957159	answered	00:00:10	00:00:02 0.03	Terminated by Cristhiane Machado (1040)
2024-05-23T10:29:26	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	unanswered	00:00:09	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-23T10:28:09	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:03	00:00:46 0.00	Terminated by Leonardo Marinho (1030)
2024-05-23T10:26:56	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:56 0.00	Terminated by Leticia Moronha (2072)
2024-05-23T10:24:56	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:16	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-23T10:19:53	Cristhiane Machado (1040)	069993858514	answered	00:00:30	00:01:31 1.52	Terminated by Cristhiane Machado (1040)
2024-05-23T10:19:16	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-05-23T10:19:12	Cristhiane Machado (1040)	06999385	unanswered	00:00:04	00:00:00 0.00	Busy, forwarded to PBX
2024-05-23T10:13:16	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:04:01 0.00	Terminated by Leticia Moronha (2072)
2024-05-23T10:10:16	Cristhiane Machado (1040)	069992325879	answered	00:00:23	00:00:35 0.58	Terminated by Cristhiane Machado (1040)
2024-05-23T10:09:05	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:02	00:01:11 0.00	Terminated by Diego Kroin (3010)
2024-05-23T10:05:26	Leticia Moronha (2072)	Diego Kroin (3010)	answered	00:00:13	00:03:17 0.00	Terminated by Diego Kroin (3010)
2024-05-23T10:05:14	556932212506	Rodrigo Cavalcante (2011)	answered	00:00:14	00:01:32 0.00	Terminated by 556932212506

2024-05-23T10:05:14	556932212506	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:15 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-23T10:04:54	556932212506	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-05-23T10:05:26	5583991892356	VMail (5000)	answered	00:00:00	00:00:45 0.00	Terminated by 5583991892356
2024-05-23T10:05:26	5583991892356	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-23T10:05:12	5583991892356	VMail (1000)	answered	00:00:00	00:00:14 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-23T10:04:51	5583991892356	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-23T10:04:17	5583991892356	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-23T10:04:01	5583991892356	VMail (5000)	answered	00:00:00	00:00:04 0.00	Terminated by 5583991892356
2024-05-23T10:04:01	5583991892356	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-23T10:03:44	5583991892356	VMail (5000)	answered	00:00:00	00:00:17 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-23T10:03:44	5583991892356	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-23T10:03:33	5583991892356	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-23T10:03:33	5583991892356	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-23T10:03:19	5583991892356	VMail (1000)	answered	00:00:00	00:00:13 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-23T10:02:58	5583991892356	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-23T10:02:22	5583991892356	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-23T09:58:48	Cristhiane Machado (1040)	Leonardo Marinho (1030)	answered	00:00:07	00:00:59 0.00	Terminated by Leonardo Marinho (1030)
2024-05-23T09:45:53	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:09	00:00:11 0.00	Terminated by Leticia Moronha (2072)
2024-05-23T09:43:24	Leonardo Marinho (1030)	069992075900	answered	00:00:01	00:00:15 0.25	Terminated by Leonardo Marinho (1030)
2024-05-23T09:32:10	Bruna Ramires (2012)	069992659954	answered	00:00:21	00:00:24 0.40	Terminated by Bruna Ramires (2012)
2024-05-23T09:31:51	Bruna Ramires (2012)	0992659954	unanswered	00:00:03	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-05-23T09:16:32	556133149400	Daniela Sales (1032)	answered	00:00:04	00:04:56 0.00	Terminated by Daniela Sales (1032)
2024-05-23T09:16:32	556133149400	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-05-23T09:16:11	556133149400	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-05-23T09:15:57	556133149400	VMail (1000)	answered	00:00:00	00:00:05 0.00	Terminated by 556133149400
2024-05-23T09:15:36	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-23T09:15:06	556133149400	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-23T09:07:42	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:05	00:00:26 0.00	Terminated by Geisiele Moraes (1023)
2024-05-23T08:19:50	Geisiele Moraes (1023)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Geisiele Moraes (1023)
2024-05-23T08:19:29	Geisiele Moraes (1023)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-05-22T17:23:34	Cristhiane Machado (1040)	069981023937	unanswered	00:00:37	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-22T17:18:43	Cristhiane Machado (1040)	069984170930	unanswered	00:00:17	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-22T16:54:28	Cristhiane Machado (1040)	021993548513	answered	00:00:09	00:20:36 20.60	Terminated by 021993548513
2024-05-22T16:52:48	Cristhiane Machado (1040)	021993548513	unanswered	00:00:39	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-22T16:46:18	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:11	00:00:22 0.00	Terminated by Elivanete Vicente (2040)
2024-05-22T16:22:11	554137781700	IVR (8000)	answered	00:00:01	00:00:22 0.00	Terminated by 554137781700
2024-05-22T16:03:05	Cristhiane Machado (1040)	069999832157	unanswered	00:00:31	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-22T16:02:39	Cristhiane Machado (1040)	06999832157	unanswered	00:00:05	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-22T15:47:02	Cristhiane Machado (1040)	069992359537	answered	00:00:11	00:14:55 14.92	Terminated by Cristhiane Machado (1040)
2024-05-22T15:42:44	554130683858	IVR (8000)	answered	00:00:01	00:00:45 0.00	Terminated by 554130683858
2024-05-22T15:39:38	Cristhiane Machado (1040)	069992325879	unanswered	00:00:47	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-22T15:30:41	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:03	00:02:48 0.00	Terminated by Cristhiane Machado (1040)
2024-05-22T15:27:31	Cristhiane Machado (1040)	069999978270	answered	00:00:11	00:02:29 2.48	Terminated by 069999978270
2024-05-22T15:22:20	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:09	00:00:35 0.00	Terminated by Leticia Moronha (2072)
2024-05-22T15:20:58	Leticia Moronha (2072)	Cezarnildo Silva (1020)	answered	00:00:21	00:00:24 0.00	Terminated by Leticia Moronha (2072)
2024-05-22T15:20:31	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:11	00:00:12 0.00	Terminated by Ariane Quintela (2080)
2024-05-22T15:19:48	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:13	00:00:26 0.00	Terminated by Leticia Moronha (2072)
2024-05-22T15:19:14	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	answered	00:00:09	00:00:23 0.00	Terminated by Leticia Moronha (2072)
2024-05-22T15:18:09	5569992780045	Daniela Sales (1032)	answered	00:00:03	00:00:32 0.00	Terminated by Daniela Sales (1032)
2024-05-22T15:17:59	5569992780045	IVR (8000)	answered	00:00:00	00:00:10 0.00	IVR (8000) replaced by Daniela Sales (1032)
2024-05-22T15:09:41	5569992847502	Rodrigo Cavalcante (2011)	answered	00:00:00	00:07:03 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-05-22T15:09:06	PROTOCOLO (1000)	Rodrigo Cavalcante (2011)	answered	00:00:07	00:00:28 0.00	Rodrigo Cavalcante (2011) was joined
2024-05-22T15:08:24	5569992847502	PROTOCOLO (1000)	answered	00:00:03	00:01:14 0.00	PROTOCOLO (1000) replaced by Rodrigo Cavalcante (2011)
2024-05-22T15:07:49	5569992847502	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-22T15:14:05	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:01:32 0.00	Terminated by Leonardo Marinho (1030)
2024-05-22T15:07:50	5569984927130	Leonardo Marinho (1030)	answered	00:00:00	00:01:40 0.00	Terminated by Leonardo Marinho (1030)

2024-05-22T15:07:45	Elivanete Vicente (2040)	Leonardo Marinho (1030)	answered	00:00:03	00:00:02 0.00	Leonardo Marinho (1030) was joined
2024-05-22T15:04:46	5569984927130	Elivanete Vicente (2040)	answered	00:00:00	00:03:04 0.00	Elivanete Vicente (2040) replaced by Leonardo Marinho (1030)
2024-05-22T15:04:31	Leonardo Marinho (1030)	Elivanete Vicente (2040)	answered	00:00:03	00:00:11 0.00	Elivanete Vicente (2040) was joined
2024-05-22T15:01:30	5569984927130	Leonardo Marinho (1030)	answered	00:00:08	00:03:07 0.00	Leonardo Marinho (1030) replaced by Elivanete Vicente (2040)
2024-05-22T15:01:00	5569984927130	Q Cobrança (8010)	answered	00:00:00	00:00:38 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-05-22T15:00:34	5569984927130	IVR (8000)	answered	00:00:01	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T14:58:41	5542933003323	Ariane Quintela (2080)	answered	00:00:00	00:03:40 0.00	Terminated by Ariane Quintela (2080)
2024-05-22T14:58:13	Rodrigo Cavalcante (2011)	Ariane Quintela (2080)	answered	00:00:11	00:00:17 0.00	Ariane Quintela (2080) was joined
2024-05-22T14:56:58	5542933003323	Rodrigo Cavalcante (2011)	answered	00:00:05	00:01:38 0.00	Rodrigo Cavalcante (2011) replaced by Ariane Quintela (2080)
2024-05-22T14:56:58	5542933003323	Q Fiscalizações (8009)	answered	00:00:00	00:00:05 0.00	Q Fiscalizações (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-22T14:56:37	5542933003323	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Fiscalizações (8009)
2024-05-22T14:58:48	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:06	00:00:28 0.00	Terminated by Cristhiane Machado (1040)
2024-05-22T14:55:26	5542933003323	IVR (8000)	answered	00:00:01	00:00:34 0.00	Terminated by 5542933003323
2024-05-22T14:49:26	5569992579309	Cristhiane Machado (1040)	answered	00:00:16	00:02:57 0.00	Terminated by Cristhiane Machado (1040)
2024-05-22T14:49:26	5569992579309	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-05-22T14:49:00	5569992579309	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-05-22T14:46:14	Geisiele Moraes (1023)	EndCall	answered	00:00:00	00:00:07 0.00	Terminated by Geisiele Moraes (1023)
2024-05-22T14:45:10	Geisiele Moraes (1023)	01469999010203	unanswered	00:01:04	00:00:00 0.00	Busy, forwarded to PBX
2024-05-22T14:44:52	Geisiele Moraes (1023)	999010203	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-22T14:44:25	Ariane Quintela (2080)	042933003323	answered	00:00:26	00:00:01 0.01	Terminated by Ariane Quintela (2080)
2024-05-22T14:44:06	Geisiele Moraes (1023)	EndCall	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-05-22T14:43:48	Geisiele Moraes (1023)	0146934226916	unanswered	00:00:18	00:00:00 0.00	Route not found
2024-05-22T14:42:50	Ariane Quintela (2080)	042988054663	unanswered	00:01:03	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-22T14:43:28	Geisiele Moraes (1023)	0146934220204	unanswered	00:00:07	00:00:00 0.00	Terminated by Geisiele Moraes (1023)
2024-05-22T14:37:53	Ariane Quintela (2080)	04236220493	answered	00:00:01	00:03:45 3.75	Terminated by Ariane Quintela (2080)
2024-05-22T14:20:35	5553981042679	Cristhiane Machado (1040)	answered	00:00:07	00:01:49 0.00	Terminated by Cristhiane Machado (1040)
2024-05-22T14:20:35	5553981042679	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-05-22T14:20:17	5553981042679	IVR (8007)	answered	00:00:00	00:00:17 0.00	IVR (8007) replaced by RG DESENPROF (8006)
2024-05-22T14:19:48	5553981042679	IVR (8000)	answered	00:00:01	00:00:27 0.00	IVR (8000) replaced by IVR (8007)
2024-05-22T14:17:46	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:03	00:01:12 0.00	Terminated by Leticia Moronha (2072)
2024-05-22T14:12:37	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:08	00:00:28 0.00	Terminated by Ariane Quintela (2080)
2024-05-22T14:04:48	5569993359794	Lidia Fernandes (3020)	answered	00:00:18	00:02:24 0.00	Terminated by 5569993359794
2024-05-22T14:03:48	5569993359794	Q Cobrança (8010)	answered	00:00:00	00:01:18 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-05-22T14:03:26	5569993359794	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T13:56:43	5569992548106	Daniela Sales (1032)	answered	00:00:05	00:01:19 0.00	Terminated by Daniela Sales (1032)
2024-05-22T13:56:42	5569992548106	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-22T13:56:12	5569992548106	IVR (8000)	answered	00:00:01	00:00:29 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T13:54:34	Daniela Sales (1032)	Leticia Moronha (2072)	answered	00:00:10	00:01:05 0.00	Terminated by Daniela Sales (1032)
2024-05-22T13:51:18	Elivanete Vicente (2040)	02169992666408	answered	00:00:10	00:00:18 0.31	Terminated by Elivanete Vicente (2040)
2024-05-22T13:50:43	5569992548106	Lidia Fernandes (3020)	answered	00:00:09	00:00:40 0.00	Terminated by 5569992548106
2024-05-22T13:49:43	5569992548106	Q Cobrança (8010)	answered	00:00:00	00:01:09 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-05-22T13:49:22	5569992548106	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T13:50:46	Elivanete Vicente (2040)	021699926665408	unanswered	00:00:16	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-05-22T13:49:22	Bruna Ramires (2012)	Leticia Freitas (2000)	answered	00:00:09	00:00:16 0.00	Terminated by Bruna Ramires (2012)
2024-05-22T13:47:57	5569999227804	VMail (5000)	answered	00:00:00	00:00:21 0.00	Terminated by 5569999227804
2024-05-22T13:47:57	5569999227804	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-22T13:47:46	5569999227804	VMail (2020)	answered	00:00:00	00:00:10 0.00	VMail (2020) replaced by CRCRO (5000)
2024-05-22T13:47:25	5569999227804	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-22T13:46:38	5569999227804	IVR (8000)	answered	00:00:00	00:00:47 0.00	IVR (8000) replaced by Viven Ane Medeiros (2020)
2024-05-22T13:47:15	Bruna Ramires (2012)	069992659954	answered	00:00:21	00:00:40 0.66	Terminated by 069992659954
2024-05-22T13:47:02	5569992548106	Lidia Fernandes (3020)	answered	00:00:09	00:00:47 0.00	Terminated by Lidia Fernandes (3020)
2024-05-22T13:46:02	5569992548106	Q Cobrança (8010)	answered	00:00:00	00:01:09 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-05-22T13:45:41	5569992548106	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T13:41:20	5593992172240	Rodrigo Cavalcante (2011)	answered	00:00:14	00:01:26 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-05-22T13:41:20	5593992172240	Q Fiscalizações (8009)	answered	00:00:14	00:00:14 0.00	Q Fiscalizações (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-22T13:40:44	5593992172240	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by Q Fiscalizações (8009)

2024-05-22T13:38:30	Daniela Sales (1032)	093992172240	answered	00:00:15	00:01:28 1.47	Terminated by Daniela Sales (1032)
2024-05-22T13:27:57	5569999487559	Daniela Sales (1032)	answered	00:00:08	00:03:25 0.00	Terminated by Daniela Sales (1032)
2024-05-22T13:27:57	5569999487559	Q Cobrança (8010)	answered	00:00:00	00:00:08 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-22T13:27:40	5569999487559	IVR (8000)	answered	00:00:01	00:00:15 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T13:29:33	Carlos Filho (1052)	Leticia Moronha (2072)	answered	00:00:08	00:00:43 0.00	Terminated by Leticia Moronha (2072)
2024-05-22T13:29:14	5569981103588	Leticia Freitas (2000)	answered	00:00:01	00:00:37 0.00	Terminated by Leticia Freitas (2000)
2024-05-22T13:29:04	5569981103588	Leonardo Marinho (1030)	answered	00:00:04	00:00:07 0.00	Leonardo Marinho (1030) replaced by Leticia Freitas (2000)
2024-05-22T13:29:03	5569981103588	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-05-22T13:28:57	5569981103588	IVR (8000)	answered	00:00:00	00:00:07 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T13:29:12	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:02	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-05-22T13:28:38	5569981103588	Leticia Freitas (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-05-22T13:28:26	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:00:09 0.00	Leticia Freitas (2000) was joined
2024-05-22T13:28:14	5569981103588	Leonardo Marinho (1030)	answered	00:00:04	00:00:20 0.00	Leonardo Marinho (1030) replaced by Leticia Freitas (2000)
2024-05-22T13:28:14	5569981103588	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-05-22T13:28:03	5569981103588	IVR (8000)	answered	00:00:00	00:00:10 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T13:27:09	5569999487559	Leonardo Marinho (1030)	answered	00:00:04	00:00:18 0.00	Terminated by Leonardo Marinho (1030)
2024-05-22T13:26:38	5569999487559	Q Cobrança (8010)	answered	00:00:00	00:00:34 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-05-22T13:26:17	5569999487559	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T13:23:40	5569999487559	Lidia Fernandes (3020)	answered	00:00:11	00:02:03 0.00	Terminated by Lidia Fernandes (3020)
2024-05-22T13:22:37	5569999487559	RG COBRANÇA (8004)	answered	00:01:02	00:00:00 0.00	RG COBRANÇA (8004) replaced by Lidia Fernandes (3020)
2024-05-22T13:21:49	5569999487559	IVR (8000)	answered	00:00:00	00:00:48 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-05-22T11:53:00	Leticia Moronha (2072)	Cezarnildo Silva (1020)	answered	00:00:05	00:00:54 0.00	Terminated by Leticia Moronha (2072)
2024-05-22T11:44:50	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:01:37 0.00	Terminated by Cristhiane Machado (1040)
2024-05-22T11:40:50	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:11	00:01:35 0.00	Terminated by Leticia Freitas (2000)
2024-05-22T11:38:19	Leticia Moronha (2072)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:44 0.00	Terminated by Leticia Moronha (2072)
2024-05-22T11:38:06	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-05-22T11:37:30	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:03	00:00:19 0.00	Terminated by Leticia Freitas (2000)
2024-05-22T11:36:43	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:00:05 0.00	Terminated by Ariane Quintela (2080)
2024-05-22T11:32:52	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:01:12 0.00	Terminated by Ariane Quintela (2080)
2024-05-22T11:30:06	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:06	00:00:39 0.00	Terminated by Ariane Quintela (2080)
2024-05-22T11:26:44	Leticia Freitas (2000)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-22T11:26:23	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-05-22T11:18:13	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:01:21 0.00	Terminated by Elivanete Vicente (2040)
2024-05-22T11:16:34	5569984097340	Elivanete Vicente (2040)	answered	00:00:03	00:01:04 0.00	Terminated by 5569984097340
2024-05-22T11:16:34	5569984097340	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-22T11:16:17	5569984097340	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-22T11:17:10	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-05-22T11:00:40	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:07	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-22T10:52:45	5569984672004	Daniela Sales (1032)	answered	00:00:04	00:00:39 0.00	Terminated by Daniela Sales (1032)
2024-05-22T10:52:45	5569984672004	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-22T10:52:14	5569984672004	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T10:45:09	5569984672004	Daniela Sales (1032)	answered	00:00:03	00:04:36 0.00	Terminated by Daniela Sales (1032)
2024-05-22T10:45:09	5569984672004	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-22T10:44:34	5569984672004	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T10:46:20	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:04	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-05-22T10:45:36	Rubis Junior (1011)	Leticia Freitas (2000)	answered	00:00:11	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-05-22T10:45:19	Leticia Freitas (2000)	PROTOCOLO (1000)	unanswered	00:00:04	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-22T10:44:58	Leticia Freitas (2000)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-05-22T10:39:52	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:07	00:01:17 0.00	Terminated by Silvano Sabino (2010)
2024-05-22T10:39:16	Daniela Sales (1032)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:16 0.00	Terminated by Daniela Sales (1032)
2024-05-22T10:35:53	5569984871003	Daniela Sales (1032)	answered	00:00:00	00:03:29 0.00	Terminated by 5569984871003
2024-05-22T10:35:47	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:06	00:00:01 0.00	Daniela Sales (1032) was joined
2024-05-22T10:35:12	5569984871003	Elivanete Vicente (2040)	answered	00:00:03	00:00:38 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-05-22T10:35:11	5569984871003	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-22T10:34:34	5569984871003	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-22T10:29:01	556932237479	Daniela Sales (1032)	answered	00:00:22	00:02:09 0.00	Terminated by Daniela Sales (1032)

2024-05-22T10:28:00	556932237479	Q Cobrança (8010)	answered	00:00:00	00:01:23 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-22T10:27:39	556932237479	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T10:27:39	5569984672004	Leonardo Marinho (1030)	answered	00:00:03	00:03:19 0.00	Terminated by Leonardo Marinho (1030)
2024-05-22T10:27:09	5569984672004	Q Cobrança (8010)	answered	00:00:00	00:00:33 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-05-22T10:26:34	5569984672004	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T10:13:29	5569993632157	Leonardo Marinho (1030)	answered	00:00:00	00:01:07 0.00	Terminated by Leonardo Marinho (1030)
2024-05-22T10:13:25	Daniela Sales (1032)	Leonardo Marinho (1030)	answered	00:00:02	00:00:02 0.00	Leonardo Marinho (1030) was joined
2024-05-22T10:12:44	5569993632157	Daniela Sales (1032)	answered	00:00:04	00:00:42 0.00	Daniela Sales (1032) replaced by Leonardo Marinho (1030)
2024-05-22T10:12:43	5569993632157	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-22T10:12:22	5569993632157	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T10:10:54	5569993632157	Lidia Fernandes (3020)	answered	00:00:10	00:01:08 0.00	Terminated by 5569993632157
2024-05-22T10:10:54	5569993632157	Q Cobrança (8010)	answered	00:00:00	00:00:10 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-05-22T10:10:32	5569993632157	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T10:10:53	Leonardo Marinho (1030)	Daniela Sales (1032)	answered	00:00:02	00:00:24 0.00	Terminated by Leonardo Marinho (1030)
2024-05-22T10:09:22	5569993632157	Daniela Sales (1032)	answered	00:00:05	00:00:55 0.00	Terminated by 5569993632157
2024-05-22T10:09:22	5569993632157	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-22T10:09:02	5569993632157	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T10:09:38	5522999114207	PROTOCOLO (1000)	answered	00:00:14	00:00:20 0.00	Terminated by PROTOCOLO (1000)
2024-05-22T10:09:04	5522999114207	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-22T09:47:23	5569984045326	Leonardo Marinho (1030)	answered	00:00:06	00:00:39 0.00	Terminated by Leonardo Marinho (1030)
2024-05-22T09:46:53	5569984045326	Q Cobrança (8010)	answered	00:00:00	00:00:36 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-05-22T09:46:36	5569984045326	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T09:36:39	5569999721947	Elivanete Vicente (2040)	answered	00:00:13	00:02:16 0.00	Terminated by Elivanete Vicente (2040)
2024-05-22T09:36:38	5569999721947	Q Registro (8011)	answered	00:00:00	00:00:13 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-22T09:36:21	5569999721947	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-22T09:26:08	556133149400	Rodrigo Cavalcante (2011)	answered	00:00:04	00:02:54 0.00	Terminated by 556133149400
2024-05-22T09:26:07	556133149400	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:04 0.00	Q Fiscalizaçã (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-22T09:25:51	556133149400	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-05-22T09:25:38	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:56 0.00	Terminated by Elivanete Vicente (2040)
2024-05-22T09:11:19	5569992057244	Leonardo Marinho (1030)	answered	00:00:05	00:01:54 0.00	Terminated by Leonardo Marinho (1030)
2024-05-22T09:10:49	5569992057244	Q Cobrança (8010)	answered	00:00:00	00:00:35 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-05-22T09:10:26	5569992057244	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-22T09:04:14	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:06	00:01:05 0.00	Terminated by Ariane Quintela (2080)
2024-05-22T08:58:41	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:05	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-05-22T08:55:25	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:04	00:00:52 0.00	Terminated by Rubis Junior (1011)
2024-05-22T08:52:19	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:00:22 0.00	Terminated by Ariane Quintela (2080)
2024-05-22T08:44:47	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:00:55 0.00	Terminated by Leonardo Marinho (1030)
2024-05-22T08:24:08	5569984045326	Leonardo Marinho (1030)	answered	00:00:09	00:01:37 0.00	Terminated by Leonardo Marinho (1030)
2024-05-22T08:23:38	5569984045326	Q Cobrança (8010)	answered	00:00:00	00:00:39 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-05-22T08:23:16	5569984045326	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-21T17:00:10	Lidia Fernandes (3020)	Elivanete Vicente (2040)	answered	00:00:07	00:00:14 0.00	Terminated by Elivanete Vicente (2040)
2024-05-21T16:56:24	Elivanete Vicente (2040)	Lidia Fernandes (3020)	answered	00:00:11	00:00:34 0.00	Terminated by Elivanete Vicente (2040)
2024-05-21T16:41:23	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:04	00:01:12 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-21T16:40:36	Gabriela Garcia da Silva (2021)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:26 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-21T16:30:38	Rubis Junior (1011)	Diego Kroin (3010)	answered	00:00:12	00:01:19 0.00	Terminated by Rubis Junior (1011)
2024-05-21T16:30:15	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:30 0.00	Terminated by Leticia Freitas (2000)
2024-05-21T16:27:14	Diego Kroin (3010)	069993296971	answered	00:00:06	00:02:45 2.74	Terminated by Diego Kroin (3010)
2024-05-21T16:29:35	Viven Ane Medeiros (2020)	VMail (2021)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-21T16:29:14	Viven Ane Medeiros (2020)	Gabriela Garcia da Silva (2021)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2021)
2024-05-21T16:27:01	Diego Kroin (3010)	069993296971	answered	00:00:08	00:00:00 0.01	Terminated by 069993296971
2024-05-21T16:26:20	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:34 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-21T16:23:57	Bruna Ramires (2012)	069992659954	answered	00:00:23	00:01:12 1.20	Terminated by Bruna Ramires (2012)
2024-05-21T16:22:31	Bruna Ramires (2012)	Geisiele Moraes (1023)	answered	00:00:04	00:00:55 0.00	Terminated by Bruna Ramires (2012)
2024-05-21T16:20:20	5569984871003	IVR (8000)	answered	00:00:01	00:00:33 0.00	Terminated by 5569984871003
2024-05-21T16:14:03	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:06	00:00:15 0.00	Terminated by Elivanete Vicente (2040)
2024-05-21T16:13:07	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:13 0.00	Terminated by Leticia Freitas (2000)

2024-05-21T16:08:20	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:03:58 0.00	Terminated by Elivanete Vicente (2040)
2024-05-21T15:54:52	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:06	00:00:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-21T15:52:00	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-05-21T15:42:02	Daniela Sales (1032)	Leticia Moronha (2072)	answered	00:00:21	00:00:07 0.00	Terminated by Leticia Moronha (2072)
2024-05-21T15:31:40	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:04	00:00:16 0.00	Terminated by PROTOCOLO (1000)
2024-05-21T15:28:21	Leticia Moronha (2072)	VMail (1032)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-05-21T15:28:00	Leticia Moronha (2072)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-05-21T15:16:09	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-05-21T15:13:42	Bruna Ramires (2012)	Leticia Moronha (2072)	answered	00:00:08	00:00:48 0.00	Terminated by Bruna Ramires (2012)
2024-05-21T15:02:28	Geisiele Moraes (1023)	Daniela Sales (1032)	answered	00:00:14	00:00:31 0.00	Terminated by Daniela Sales (1032)
2024-05-21T14:48:06	Cristhiane Machado (1040)	06133149600	answered	00:00:11	00:13:36 13.60	Terminated by Cristhiane Machado (1040)
2024-05-21T15:01:43	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-21T15:01:43	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-05-21T15:01:20	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-21T15:01:20	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-05-21T14:59:45	Bruna Ramires (2012)	Cezarnildo Silva (1020)	answered	00:00:04	00:01:14 0.00	Terminated by Bruna Ramires (2012)
2024-05-21T14:59:40	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:03	00:01:17 0.00	Terminated by Geisiele Moraes (1023)
2024-05-21T14:52:45	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:09	00:00:23 0.00	Terminated by Leticia Freitas (2000)
2024-05-21T14:47:10	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:04:13 0.00	Terminated by Leticia Freitas (2000)
2024-05-21T14:47:45	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:00:36 0.00	Terminated by Elivanete Vicente (2040)
2024-05-21T14:47:06	Diego Kroin (3010)	Cezarnildo Silva (1020)	answered	00:00:05	00:00:24 0.00	Terminated by Diego Kroin (3010)
2024-05-21T14:40:46	Bruna Ramires (2012)	06932163408	answered	00:00:15	00:02:01 2.01	Terminated by Bruna Ramires (2012)
2024-05-21T14:42:32	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:07	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-05-21T14:42:21	Diego Kroin (3010)	069984149431	unanswered	00:00:10	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-05-21T14:41:40	Diego Kroin (3010)	Elivanete Vicente (2040)	unanswered	00:00:19	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-05-21T14:39:59	Bruna Ramires (2012)	06932163408	answered	00:00:16	00:00:27 0.45	Terminated by Bruna Ramires (2012)
2024-05-21T14:39:01	Viven Ane Medeiros (2020)	VMail (2040)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-21T14:38:40	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-05-21T14:38:30	Diego Kroin (3010)	VMail (2040)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-05-21T14:38:09	Diego Kroin (3010)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-05-21T14:37:21	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:04	00:00:50 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-21T14:35:53	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:06	00:00:27 0.00	Terminated by Bruna Ramires (2012)
2024-05-21T14:32:48	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:00:42 0.00	Terminated by Diego Kroin (3010)
2024-05-21T14:31:10	556921823388	Leonardo Marinho (1030)	answered	00:00:11	00:01:32 0.00	Terminated by Leonardo Marinho (1030)
2024-05-21T14:28:40	556921823388	Q Cobrança (8010)	answered	00:00:00	00:02:41 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-05-21T14:28:21	556921823388	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-21T14:30:11	Lidia Fernandes (3020)	Diego Kroin (3010)	answered	00:00:04	00:00:42 0.00	Terminated by Lidia Fernandes (3020)
2024-05-21T14:28:34	Diego Kroin (3010)	Lidia Fernandes (3020)	answered	00:00:08	00:01:02 0.00	Terminated by Diego Kroin (3010)
2024-05-21T14:20:27	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:04	00:00:13 0.00	Terminated by Leonardo Marinho (1030)
2024-05-21T14:19:01	Bruna Ramires (2012)	VMail (3020)	answered	00:00:00	00:00:03 0.00	Terminated by Bruna Ramires (2012)
2024-05-21T14:18:40	Bruna Ramires (2012)	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-05-21T14:12:04	Bruna Ramires (2012)	VMail (3020)	answered	00:00:00	00:00:03 0.00	Terminated by Bruna Ramires (2012)
2024-05-21T14:11:43	Bruna Ramires (2012)	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-05-21T14:11:13	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:19 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-21T14:11:31	Bruna Ramires (2012)	VMail (3020)	answered	00:00:00	00:00:03 0.00	Terminated by Bruna Ramires (2012)
2024-05-21T14:11:10	Bruna Ramires (2012)	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-05-21T14:06:13	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-21T14:05:52	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-21T13:45:48	Ariane Quintela (2080)	069981088028	unanswered	00:00:49	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-21T13:43:47	Bruna Ramires (2012)	VMail (3020)	answered	00:00:00	00:00:04 0.00	Terminated by Bruna Ramires (2012)
2024-05-21T13:43:26	Bruna Ramires (2012)	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-05-21T13:43:13	Bruna Ramires (2012)	VMail (3020)	answered	00:00:00	00:00:03 0.00	Terminated by Bruna Ramires (2012)
2024-05-21T13:42:52	Bruna Ramires (2012)	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-05-21T13:42:38	Bruna Ramires (2012)	VMail (3020)	answered	00:00:00	00:00:03 0.00	Terminated by Bruna Ramires (2012)
2024-05-21T13:42:17	Bruna Ramires (2012)	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-05-21T13:41:03	Bruna Ramires (2012)	Diego Kroin (3010)	answered	00:00:09	00:00:33 0.00	Terminated by Bruna Ramires (2012)

2024-05-21T13:38:33	Leticia Moronha (2072)	Gabriela Garcia da Silva (2021)	unanswered	00:00:12	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-21T13:33:34	5511994228099	Elivanete Vicente (2040)	answered	00:00:02	00:01:52 0.00	Terminated by Elivanete Vicente (2040)
2024-05-21T13:33:17	5511994228099	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-05-21T13:33:59	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:03	00:00:06 0.00	Terminated by Rubis Junior (1011)
2024-05-21T13:21:23	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:06	00:04:44 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-21T12:49:51	5511994228099	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-05-21T12:49:32	5511994228099	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-05-21T12:00:24	Rubis Junior (1011)	Leticia Freitas (2000)	answered	00:00:03	00:00:09 0.00	Terminated by Rubis Junior (1011)
2024-05-21T11:59:44	Rubis Junior (1011)	Viven Ane Medeiros (2020)	unanswered	00:00:07	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-05-21T11:57:58	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:04	00:01:34 0.00	Terminated by Leticia Freitas (2000)
2024-05-21T11:52:53	5569984045326	Daniela Sales (1032)	answered	00:00:14	00:04:48 0.00	Terminated by Daniela Sales (1032)
2024-05-21T11:51:23	5569984045326	Q Cobrança (8010)	answered	00:00:00	00:01:44 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-21T11:51:01	5569984045326	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-21T11:47:49	556934410991	Rodrigo Cavalcante (2011)	answered	00:00:06	00:01:48 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-05-21T11:47:49	556934410991	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:06 0.00	Q Fiscalizaçã (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-21T11:47:13	556934410991	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-05-21T11:35:04	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:04	00:00:34 0.00	Terminated by Bruna Ramires (2012)
2024-05-21T11:20:51	5569992637347	Lidia Fernandes (3020)	answered	00:00:08	00:13:35 0.00	Terminated by 5569992637347
2024-05-21T11:19:51	5569992637347	Q Cobrança (8010)	answered	00:00:00	00:01:08 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-05-21T11:19:33	5569992637347	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-21T11:29:19	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:39 0.00	Terminated by Leticia Freitas (2000)
2024-05-21T11:14:31	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:05	00:03:56 0.00	Terminated by Leonardo Marinho (1030)
2024-05-21T11:16:27	5569992637347	Lidia Fernandes (3020)	answered	00:00:10	00:01:29 0.00	Terminated by 5569992637347
2024-05-21T11:15:56	5569992637347	Q Cobrança (8010)	answered	00:00:00	00:00:40 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-05-21T11:15:37	5569992637347	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-21T11:05:57	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:33 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-05-21T11:02:10	5569992054762	Elivanete Vicente (2040)	answered	00:00:05	00:02:58 0.00	Terminated by Elivanete Vicente (2040)
2024-05-21T11:02:09	5569992054762	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-21T11:01:50	5569992054762	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-21T11:00:20	5569992054762	VMail (1000)	answered	00:00:00	00:00:21 0.00	Terminated by 5569992054762
2024-05-21T10:59:59	5569992054762	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-21T10:59:22	5569992054762	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-21T10:50:27	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:04	00:06:17 0.00	Terminated by Diego Kroin (3010)
2024-05-21T10:45:50	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-05-21T10:41:35	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:11 0.00	Terminated by Geisiele Moraes (1023)
2024-05-21T10:38:44	556133149400	VMail (1000)	answered	00:00:00	00:00:12 0.00	Terminated by 556133149400
2024-05-21T10:38:23	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-21T10:37:53	556133149400	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-21T10:23:20	Bruna Ramires (2012)	06932163408	answered	00:00:16	00:09:48 9.79	Terminated by Bruna Ramires (2012)
2024-05-21T10:32:04	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:07	00:00:49 0.00	Terminated by Leticia Moronha (2072)
2024-05-21T10:30:15	Silvano Sabino (2010)	Leticia Freitas (2000)	answered	00:00:03	00:01:38 0.00	Terminated by Silvano Sabino (2010)
2024-05-21T10:24:52	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:32 0.00	Terminated by Elivanete Vicente (2040)
2024-05-21T10:23:03	Bruna Ramires (2012)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Bruna Ramires (2012)
2024-05-21T10:15:46	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:05	00:01:44 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-21T10:16:33	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:04	00:00:29 0.00	Terminated by Bruna Ramires (2012)
2024-05-21T10:06:01	Leticia Freitas (2000)	Bruna Ramires (2012)	answered	00:00:05	00:01:09 0.00	Terminated by Leticia Freitas (2000)
2024-05-21T10:05:12	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:25 0.00	Terminated by Leticia Moronha (2072)
2024-05-21T10:04:55	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-21T09:40:12	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:08 0.00	Terminated by Geisiele Moraes (1023)
2024-05-21T09:36:28	5569984567822	Elivanete Vicente (2040)	answered	00:00:04	00:01:33 0.00	Terminated by 5569984567822
2024-05-21T09:36:28	5569984567822	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-21T09:36:05	5569984567822	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-21T09:36:13	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:16 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-21T09:34:17	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:06	00:01:10 0.00	Terminated by Leticia Moronha (2072)
2024-05-21T09:34:42	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:07	00:00:06 0.00	Terminated by Ariane Quintela (2080)
2024-05-21T09:33:38	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:13	00:00:11 0.00	Terminated by Cristhiane Machado (1040)



2024-05-21T09:29:12	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:01:16 0.00	Terminated by Leticia Freitas (2000)
2024-05-21T09:19:49	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:09	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-05-21T09:17:36	Cristhiane Machado (1040)	069984030599	answered	00:00:27	00:00:08 0.14	Terminated by 069984030599
2024-05-21T09:15:50	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:03	00:00:34 0.00	Terminated by Leticia Freitas (2000)
2024-05-21T09:05:41	Leonardo Marinho (1030)	069992464345	answered	00:00:10	00:02:38 2.63	Terminated by Leonardo Marinho (1030)
2024-05-21T09:04:53	Leonardo Marinho (1030)	069992464345	answered	00:00:45	00:00:02 0.03	Terminated by Leonardo Marinho (1030)
2024-05-21T08:32:49	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:16	00:00:47 0.00	Terminated by Leticia Moronha (2072)
2024-05-21T08:30:27	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:12	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-05-21T08:17:55	5569992291328	Daniela Sales (1032)	answered	00:00:09	00:04:12 0.00	Terminated by Daniela Sales (1032)
2024-05-21T08:16:24	5569992291328	Q Cobrança (8010)	answered	00:00:00	00:01:40 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-21T08:16:00	5569992291328	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-21T08:19:12	Leticia Moronha (2072)	VMail (1032)	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-05-21T08:19:12	Leticia Moronha (2072)	Daniela Sales (1032)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1032)
2024-05-21T08:16:01	556999721947	Elivanete Vicente (2040)	answered	00:00:05	00:02:25 0.00	Terminated by Elivanete Vicente (2040)
2024-05-21T08:16:01	556999721947	Q Registro (8011)	answered	00:00:00	00:00:06 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-21T08:15:38	556999721947	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-21T08:13:00	Daniela Sales (1032)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Daniela Sales (1032)
2024-05-21T08:12:38	Daniela Sales (1032)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-05-21T08:12:08	Daniela Sales (1032)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Daniela Sales (1032)
2024-05-21T08:11:47	Daniela Sales (1032)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-05-21T08:07:05	Geisiele Moraes (1023)	Silvano Sabino (2010)	answered	00:00:03	00:03:39 0.00	Terminated by Geisiele Moraes (1023)
2024-05-20T16:55:02	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:03	00:01:12 0.00	Terminated by Leticia Freitas (2000)
2024-05-20T16:45:23	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:02:24 0.00	Terminated by Elivanete Vicente (2040)
2024-05-20T16:30:47	Cristhiane Machado (1040)	069993281902	unanswered	00:00:24	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-20T16:15:35	5569999113126	Bruna Ramires (2012)	answered	00:00:00	00:02:43 0.00	Terminated by 5569999113126
2024-05-20T16:14:54	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:04	00:00:36 0.00	Bruna Ramires (2012) was joined
2024-05-20T16:13:51	5569999113126	Cristhiane Machado (1040)	answered	00:00:05	00:01:39 0.00	Cristhiane Machado (1040) replaced by Brunu Ramires (2012)
2024-05-20T16:13:50	5569999113126	RG DESENPREF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPREF (8006) replaced by Cristhiane Machado (1040)
2024-05-20T16:12:58	5569999113126	IVR (8000)	answered	00:00:00	00:00:52 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-05-20T16:07:21	Cristhiane Machado (1040)	069992509369	answered	00:00:13	00:00:12 0.20	Terminated by Cristhiane Machado (1040)
2024-05-20T15:55:33	Cristhiane Machado (1040)	06133149600	answered	00:00:08	00:05:28 5.47	Terminated by Cristhiane Machado (1040)
2024-05-20T15:53:37	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:01:15 0.00	Terminated by Elivanete Vicente (2040)
2024-05-20T15:50:42	Cristhiane Machado (1040)	06133149600	answered	00:00:08	00:01:45 1.75	Terminated by 06133149600
2024-05-20T15:31:56	556934223966	Rodrigo Cavalcante (2011)	answered	00:00:08	00:03:27 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-05-20T15:31:56	556934223966	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:08 0.00	Q FiscalizaçãO (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-20T15:31:38	556934223966	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-05-20T15:34:45	Cristhiane Machado (1040)	069984069375	unanswered	00:00:22	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-20T15:34:02	Cristhiane Machado (1040)	069999832157	unanswered	00:00:16	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-20T15:23:43	Cristhiane Machado (1040)	069984581505	answered	00:00:09	00:04:12 4.19	Terminated by Cristhiane Machado (1040)
2024-05-20T15:17:19	Cristhiane Machado (1040)	069999211900	answered	00:00:06	00:04:48 4.80	Terminated by Cristhiane Machado (1040)
2024-05-20T15:17:09	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:05	00:01:18 0.00	Terminated by Leticia Moronha (2072)
2024-05-20T15:16:25	Daniela Sales (1032)	06932261025	unanswered	00:00:51	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-05-20T15:16:46	Cristhiane Machado (1040)	069984481053	unanswered	00:00:08	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-20T15:15:41	Cristhiane Machado (1040)	069993281902	unanswered	00:00:15	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-20T15:14:48	Cristhiane Machado (1040)	069999211900	answered	00:00:13	00:00:02 0.03	Terminated by Cristhiane Machado (1040)
2024-05-20T15:14:31	Daniela Sales (1032)	06999750132	unanswered	00:00:06	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-05-20T15:11:21	Cristhiane Machado (1040)	069981077219	unanswered	00:00:28	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-20T15:09:20	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:58 0.00	Terminated by Elivanete Vicente (2040)
2024-05-20T15:09:34	Ariane Quintela (2080)	Daniela Sales (1032)	answered	00:00:04	00:00:25 0.00	Terminated by Ariane Quintela (2080)
2024-05-20T15:05:51	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:06	00:03:20 0.00	Terminated by Leticia Moronha (2072)
2024-05-20T15:08:20	Ariane Quintela (2080)	VMail (1032)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-05-20T15:07:59	Ariane Quintela (2080)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-05-20T14:50:53	Cristhiane Machado (1040)	069981023937	answered	00:00:08	00:04:43 4.71	Terminated by Cristhiane Machado (1040)
2024-05-20T14:53:44	Geisiele Moraes (1023)	Elivanete Vicente (2040)	answered	00:00:03	00:00:47 0.00	Terminated by Elivanete Vicente (2040)
2024-05-20T14:50:08	Cristhiane Machado (1040)	069999814140	unanswered	00:00:30	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-20T14:49:19	Geisiele Moraes (1023)	Elivanete Vicente (2040)	answered	00:00:03	00:00:35 0.00	Terminated by Elivanete Vicente (2040)

2024-05-20T14:49:18	Cristhiane Machado (1040)	069999716911	unanswered	00:00:38	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-20T14:43:29	Cristhiane Machado (1040)	069984075648	answered	00:00:25	00:00:02 0.03	Terminated by Cristhiane Machado (1040)
2024-05-20T14:42:50	Cristhiane Machado (1040)	069984069375	answered	00:00:17	00:00:01 0.01	Terminated by Cristhiane Machado (1040)
2024-05-20T14:42:19	Cristhiane Machado (1040)	069984069375	unanswered	00:00:17	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-20T14:36:20	Cristhiane Machado (1040)	069999762668	answered	00:00:22	00:03:15 3.24	Terminated by Cristhiane Machado (1040)
2024-05-20T14:34:16	Cristhiane Machado (1040)	06133149600	answered	00:00:11	00:00:43 0.71	Terminated by Cristhiane Machado (1040)
2024-05-20T14:32:42	Cristhiane Machado (1040)	069992425402	unanswered	00:00:12	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-20T14:31:39	Cristhiane Machado (1040)	069984063094	answered	00:00:07	00:00:01 0.02	Terminated by Cristhiane Machado (1040)
2024-05-20T14:30:59	Cristhiane Machado (1040)	069984063094	answered	00:00:13	00:00:03 0.05	Terminated by Cristhiane Machado (1040)
2024-05-20T14:17:45	Cristhiane Machado (1040)	06932169694	answered	00:00:22	00:05:22 5.37	Terminated by Cristhiane Machado (1040)
2024-05-20T14:21:14	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:06	00:00:25 0.00	Terminated by Leticia Freitas (2000)
2024-05-20T14:17:31	Cristhiane Machado (1040)	032169694	unanswered	00:00:03	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-20T13:32:18	Gabriela Garcia da Silva (2021)	VMail (1011)	answered	00:00:00	00:00:02 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-05-20T13:32:18	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1011)
2024-05-20T13:31:53	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:04	00:00:22 0.00	Terminated by Rubis Junior (1011)
2024-05-20T13:32:04	Gabriela Garcia da Silva (2021)	VMail (1011)	answered	00:00:00	00:00:05 0.00	Terminated by Gabriela Garcia da Silva (2021)
2024-05-20T13:32:04	Gabriela Garcia da Silva (2021)	Rubis Junior (1011)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1011)
2024-05-20T13:09:41	Daniela Sales (1032)	Leticia Freitas (2000)	answered	00:00:05	00:00:32 0.00	Terminated by Leticia Freitas (2000)
2024-05-20T13:04:45	Cezarnildo Silva (1020)	Diego Kroin (3010)	answered	00:00:12	00:01:09 0.00	Terminated by Diego Kroin (3010)
2024-05-20T11:50:14	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:05	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-05-20T11:47:35	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:04	00:00:24 0.00	Terminated by Rubis Junior (1011)
2024-05-20T11:43:32	Cristhiane Machado (1040)	069999642152	answered	00:00:11	00:01:07 1.12	Terminated by Cristhiane Machado (1040)
2024-05-20T11:39:06	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:07	00:00:06 0.00	Terminated by Ariane Quintela (2080)
2024-05-20T11:09:50	Daniela Sales (1032)	069993837478	answered	00:00:09	00:02:42 2.70	Terminated by Daniela Sales (1032)
2024-05-20T11:09:11	Daniela Sales (1032)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Daniela Sales (1032)
2024-05-20T11:08:39	Daniela Sales (1032)	069993837478	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-05-20T11:07:23	Daniela Sales (1032)	06934813050	answered	00:00:16	00:00:44 0.74	Terminated by Daniela Sales (1032)
2024-05-20T11:07:06	Daniela Sales (1032)	069934813050	unanswered	00:00:03	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-05-20T11:05:54	556934813050	Daniela Sales (1032)	answered	00:00:00	00:00:55 0.00	Terminated by Daniela Sales (1032)
2024-05-20T11:05:39	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:03	00:00:12 0.00	Daniela Sales (1032) was joined
2024-05-20T11:03:57	556934813050	Elivanete Vicente (2040)	answered	00:00:03	00:01:54 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-05-20T11:03:56	556934813050	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-20T11:03:36	556934813050	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-20T11:02:24	556934813050	Daniela Sales (1032)	answered	00:00:00	00:00:33 0.00	Terminated by 556934813050
2024-05-20T11:02:19	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:05	00:00:01 0.00	Daniela Sales (1032) was joined
2024-05-20T11:01:40	556934813050	Elivanete Vicente (2040)	answered	00:00:03	00:00:41 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-05-20T11:01:39	556934813050	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-20T11:01:24	556934813050	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-20T10:59:32	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:11	00:00:34 0.00	Terminated by Geisiele Moraes (1023)
2024-05-20T10:03:18	Gabriela Garcia da Silva (2021)	Elivanete Vicente (2040)	answered	00:00:04	00:00:40 0.00	Terminated by Elivanete Vicente (2040)
2024-05-20T10:00:32	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:07	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-05-20T09:55:23	Silvano Sabino (2010)	Leticia Freitas (2000)	answered	00:00:12	00:00:11 0.00	Terminated by Silvano Sabino (2010)
2024-05-20T09:52:53	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:20 0.00	Terminated by Leticia Moronha (2072)
2024-05-20T09:52:45	Elivanete Vicente (2040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-05-20T09:52:24	Elivanete Vicente (2040)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-05-20T09:45:24	Elivanete Vicente (2040)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-05-20T09:45:23	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2020)
2024-05-20T09:41:16	Leticia Moronha (2072)	021	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-20T09:28:03	Ariane Quintela (2080)	069992639772	answered	00:00:16	00:02:53 2.88	Terminated by Ariane Quintela (2080)
2024-05-20T09:24:38	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:08	00:00:02 0.00	Terminated by Leticia Freitas (2000)
2024-05-20T09:21:37	Bruna Ramires (2012)	Ariane Quintela (2080)	unanswered	00:00:05	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-05-20T09:17:47	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:14	00:03:15 0.00	Terminated by Leticia Freitas (2000)
2024-05-20T09:15:02	Ariane Quintela (2080)	069992639772	answered	00:00:21	00:03:13 3.21	Terminated by Ariane Quintela (2080)
2024-05-20T09:17:09	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:04	00:00:14 0.00	Terminated by Bruna Ramires (2012)
2024-05-20T09:16:48	Leticia Freitas (2000)	VMail (1023)	answered	00:00:00	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-05-20T09:16:27	Leticia Freitas (2000)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1023)

2024-05-20T09:13:47	Ariane Quintela (2080)	069992771197	answered	00:00:11	00:00:44 0.74	Terminated by Ariane Quintela (2080)
2024-05-20T09:12:07	Ariane Quintela (2080)	06930430006	unanswered	00:00:47	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-20T09:11:13	Ariane Quintela (2080)	06930430006	unanswered	00:00:48	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-20T09:06:57	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:07	00:00:31 0.00	Terminated by Leticia Freitas (2000)
2024-05-20T09:05:50	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:18	00:00:16 0.00	Terminated by Rubis Junior (1011)
2024-05-20T09:02:54	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:07	00:00:23 0.00	Terminated by Bruna Ramires (2012)
2024-05-20T08:59:41	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:20 0.00	Terminated by Leticia Moronha (2072)
2024-05-20T08:52:41	Viven Ane Medeiros (2020)	Bruna Ramires (2012)	answered	00:00:04	00:00:12 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-20T08:48:10	Silvano Sabino (2010)	Leticia Moronha (2072)	answered	00:00:05	00:01:32 0.00	Terminated by Leticia Moronha (2072)
2024-05-20T08:29:14	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:08	00:00:33 0.00	Terminated by Leticia Moronha (2072)
2024-05-20T08:28:20	Leticia Freitas (2000)	Leticia Moronha (2072)	unanswered	00:00:02	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-20T08:17:52	Leticia Moronha (2072)	Cezarnildo Silva (1020)	answered	00:00:07	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-05-20T08:17:39	Leticia Moronha (2072)	EndCall	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-18T09:19:59	5522997259728	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Out of office, forwarded to PBX
2024-05-17T16:36:32	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:08	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-17T16:36:22	Leticia Freitas (2000)	2	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-17T16:34:45	Bruna Ramires (2012)	069992005770	answered	00:00:40	00:00:02 0.03	Terminated by Bruna Ramires (2012)
2024-05-17T16:34:01	Bruna Ramires (2012)	069992005770	answered	00:00:38	00:00:02 0.03	Terminated by Bruna Ramires (2012)
2024-05-17T16:33:09	Bruna Ramires (2012)	069992005770	answered	00:00:39	00:00:09 0.14	Terminated by Bruna Ramires (2012)
2024-05-17T16:03:56	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:17 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-17T16:01:41	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:10	00:00:21 0.00	Terminated by Elivanete Vicente (2040)
2024-05-17T15:45:55	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:02	00:00:06 0.00	Terminated by Ariane Quintela (2080)
2024-05-17T15:12:29	Cristhiane Machado (1040)	063999612720	answered	00:00:13	00:12:20 12.34	Terminated by 063999612720
2024-05-17T14:37:12	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:04	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-05-17T14:25:19	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:02 0.00	Terminated by Leticia Freitas (2000)
2024-05-17T14:20:23	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-05-17T14:20:09	Leticia Freitas (2000)	VMail (1000)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-17T14:19:47	Leticia Freitas (2000)	PROTOCOLO (1000)	unanswered	00:00:22	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-17T14:19:26	Leticia Freitas (2000)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-05-17T14:20:02	Viven Ane Medeiros (2020)	VMail (9999)	answered	00:00:00	00:00:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-17T14:05:44	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:04	00:00:18 0.00	Terminated by Leticia Moronha (2072)
2024-05-17T14:00:42	Cristhiane Machado (1040)	06133149600	answered	00:00:20	00:04:06 4.10	Terminated by Cristhiane Machado (1040)
2024-05-17T14:04:06	Daniela Sales (1032)	Rubis Junior (1011)	answered	00:00:03	00:00:10 0.00	Terminated by Rubis Junior (1011)
2024-05-17T13:58:51	Bruna Ramires (2012)	06999977713	answered	00:00:16	00:01:33 1.55	Terminated by Bruna Ramires (2012)
2024-05-17T13:57:38	Bruna Ramires (2012)	06930430006	unanswered	00:00:38	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-05-17T13:56:49	Bruna Ramires (2012)	06930430006	unanswered	00:00:47	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-05-17T13:55:44	5531981165775	Elivanete Vicente (2040)	answered	00:00:03	00:01:26 0.00	Terminated by Elivanete Vicente (2040)
2024-05-17T13:55:07	5531981165775	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-05-17T13:55:52	Bruna Ramires (2012)	06930430006	unanswered	00:00:48	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-05-17T13:55:38	Bruna Ramires (2012)	06930	unanswered	00:00:02	00:00:00 0.00	Terminated by Bruna Ramires (2012)
2024-05-17T13:54:07	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:10	00:00:19 0.00	Terminated by Cristhiane Machado (1040)
2024-05-17T13:45:12	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-05-17T13:10:48	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:04	00:01:22 0.00	Terminated by Geisiele Moraes (1023)
2024-05-17T11:51:57	Diego Kroin (3010)	Viven Ane Medeiros (2020)	answered	00:00:16	00:23:31 0.00	Terminated by Diego Kroin (3010)
2024-05-17T12:03:49	Geisiele Moraes (1023)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Geisiele Moraes (1023)
2024-05-17T12:03:28	Geisiele Moraes (1023)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-05-17T12:00:28	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:01:06 0.00	Terminated by Leticia Freitas (2000)
2024-05-17T11:58:00	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:50 0.00	Terminated by Leticia Freitas (2000)
2024-05-17T11:50:21	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:57 0.00	Terminated by Leticia Freitas (2000)
2024-05-17T11:43:07	5569993969173	Daniela Sales (1032)	answered	00:00:02	00:07:03 0.00	Terminated by Daniela Sales (1032)
2024-05-17T11:41:37	5569993969173	Q Cobrança (8010)	answered	00:00:00	00:01:33 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-17T11:41:13	5569993969173	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-17T11:39:28	5569993969173	RG COBRANÇA (8004)	unanswered	00:01:24	00:00:00 0.00	Failed Canceled
2024-05-17T11:38:46	5569993969173	IVR (8000)	answered	00:00:01	00:00:40 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-05-17T11:32:21	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:05	00:01:50 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-17T11:27:49	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	unanswered	00:00:16	00:00:00 0.00	Terminated by Leticia Freitas (2000)

2024-05-17T11:26:57	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:03	00:00:29 0.00	Terminated by Leticia Freitas (2000)
2024-05-17T11:26:36	Diego Kroin (3010)	VMail (2020)	answered	00:00:00	00:00:01 0.00	Terminated by Diego Kroin (3010)
2024-05-17T11:26:15	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-17T11:19:39	Daniela Sales (1032)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Daniela Sales (1032)
2024-05-17T11:19:18	Daniela Sales (1032)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-17T11:18:52	Viven Ane Medeiros (2020)	VMail (1032)	answered	00:00:00	00:00:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-17T11:18:31	Viven Ane Medeiros (2020)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-05-17T10:51:08	5541985016372	VMail (1000)	answered	00:00:00	00:00:13 0.00	Terminated by 5541985016372
2024-05-17T10:50:47	5541985016372	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-17T10:49:48	5541985016372	IVR (8000)	answered	00:00:00	00:00:58 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-17T10:49:10	554137781700	VMail (1000)	answered	00:00:00	00:00:12 0.00	Terminated by 554137781700
2024-05-17T10:48:49	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-17T10:47:43	554137781700	IVR (8000)	answered	00:00:01	00:01:05 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-17T10:46:02	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-05-17T10:01:00	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:35 0.00	Terminated by Leticia Moronha (2072)
2024-05-17T09:46:56	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:31 0.00	Terminated by Elivanete Vicente (2040)
2024-05-17T09:40:27	5569992263660	IVR (8000)	answered	00:00:00	00:00:09 0.00	Terminated by 5569992263660
2024-05-17T09:39:47	5569992263660	IVR (8000)	answered	00:00:00	00:00:34 0.00	Terminated by 5569992263660
2024-05-17T09:39:07	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:03	00:00:17 0.00	Terminated by Leticia Freitas (2000)
2024-05-17T09:38:32	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:03	00:00:40 0.00	Terminated by Leticia Moronha (2072)
2024-05-17T09:38:37	Diego Kroin (3010)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-05-17T09:38:16	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-17T09:33:53	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:04	00:00:20 0.00	Terminated by Elivanete Vicente (2040)
2024-05-17T09:23:54	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:03	00:02:15 0.00	Terminated by Cristhiane Machado (1040)
2024-05-17T09:22:43	Lidia Fernandes (3020)	5569993229013	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-17T09:22:26	Lidia Fernandes (3020)	5569993229013	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-17T09:15:37	5569993229013	Lidia Fernandes (3020)	answered	00:00:09	00:01:36 0.00	Terminated by 5569993229013
2024-05-17T09:14:37	5569993229013	Q Cobrança (8010)	answered	00:00:00	00:01:09 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-05-17T09:14:16	5569993229013	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-17T08:48:05	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:03	00:00:11 0.00	Terminated by Leticia Moronha (2072)
2024-05-17T08:43:39	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:03	00:00:15 0.00	Terminated by Geisiele Moraes (1023)
2024-05-17T08:42:14	Leticia Freitas (2000)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:54 0.00	Terminated by Leticia Freitas (2000)
2024-05-17T08:42:47	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-05-17T08:35:57	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:01:36 0.00	Terminated by Leticia Moronha (2072)
2024-05-17T08:31:10	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:04	00:00:15 0.00	Terminated by Geisiele Moraes (1023)
2024-05-17T08:25:53	Cezarnildo Silva (1020)	Leticia Moronha (2072)	answered	00:00:10	00:01:21 0.00	Terminated by Leticia Moronha (2072)
2024-05-17T08:22:13	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:37 0.00	Terminated by Leticia Freitas (2000)
2024-05-17T08:14:53	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:04	00:00:22 0.00	Terminated by Leticia Moronha (2072)
2024-05-17T08:13:31	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:04	00:00:30 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T21:33:23	5569992780045	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-05-16T16:59:22	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:07	00:00:39 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-16T16:57:16	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:03	00:00:35 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-16T16:51:37	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:19 0.00	Terminated by Ariane Quintela (2080)
2024-05-16T16:43:29	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:01	00:01:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-16T16:43:40	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:06	00:00:18 0.00	Terminated by Ariane Quintela (2080)
2024-05-16T16:43:44	Rubis Junior (1011)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Rubis Junior (1011)
2024-05-16T16:43:44	Rubis Junior (1011)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-05-16T16:42:45	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:00:35 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-16T16:40:30	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:03	00:00:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-16T16:38:15	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:05	00:00:19 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T16:33:41	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:04	00:00:20 0.00	Terminated by PROTOCOLO (1000)
2024-05-16T16:31:13	Geisiele Moraes (1023)	VMail (2000)	answered	00:00:00	00:00:05 0.00	Terminated by Geisiele Moraes (1023)
2024-05-16T16:30:52	Geisiele Moraes (1023)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-05-16T16:14:48	5569993969173	Lidia Fernandes (3020)	answered	00:00:23	00:01:11 0.00	Terminated by Lidia Fernandes (3020)
2024-05-16T16:13:47	5569993969173	Q Cobrança (8010)	answered	00:00:00	00:01:23 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-05-16T16:13:26	5569993969173	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)

2024-05-16T16:10:05	5569993969173	Lidia Fernandes (3020)	answered	00:00:09	00:02:48 0.00	Terminated by Lidia Fernandes (3020)
2024-05-16T16:09:05	5569993969173	Q Cobrança (8010)	answered	00:00:00	00:01:10 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-05-16T16:08:43	5569993969173	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-16T16:07:45	5569993969173	VMail (5000)	answered	00:00:00	00:00:34 0.00	Terminated by 5569993969173
2024-05-16T16:07:45	5569993969173	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-16T16:07:28	5569993969173	VMail (1000)	answered	00:00:00	00:00:17 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-16T16:07:07	5569993969173	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-16T16:06:26	5569993969173	IVR (8000)	answered	00:00:00	00:00:41 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-16T15:56:15	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:11	00:03:25 0.00	Terminated by Leonardo Marinho (1030)
2024-05-16T15:54:26	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:01:29 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T15:54:08	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:00:11 0.00	Terminated by Ariane Quintela (2080)
2024-05-16T15:54:17	Leonardo Marinho (1030)	VMail (2000)	answered	00:00:00	00:00:05 0.00	Terminated by Leonardo Marinho (1030)
2024-05-16T15:54:17	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-05-16T15:31:52	Ariane Quintela (2080)	Leonardo Marinho (1030)	answered	00:00:00	00:22:08 0.00	Terminated by Ariane Quintela (2080)
2024-05-16T15:31:47	Daniela Sales (1032)	Leonardo Marinho (1030)	answered	00:00:04	00:00:01 0.00	Leonardo Marinho (1030) was joined
2024-05-16T15:31:17	Ariane Quintela (2080)	Daniela Sales (1032)	answered	00:00:06	00:00:29 0.00	Daniela Sales (1032) replaced by Leonardo Marinho (1030)
2024-05-16T15:52:56	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T15:52:56	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-05-16T15:47:01	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T15:47:01	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-05-16T15:45:50	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T15:45:50	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-05-16T15:42:18	Diego Kroin (3010)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Diego Kroin (3010)
2024-05-16T15:41:57	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-16T15:38:20	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:06	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T15:38:01	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T15:38:01	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-05-16T15:37:28	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T15:37:28	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-05-16T15:37:12	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T15:37:12	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-05-16T15:36:02	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T15:36:02	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-05-16T15:34:51	5569992054762	Elivanete Vicente (2040)	answered	00:00:03	00:00:11 0.00	Terminated by Elivanete Vicente (2040)
2024-05-16T15:34:51	5569992054762	Q Registro (8011)	answered	00:00:00	00:00:03 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-16T15:34:44	5569992054762	IVR (8000)	answered	00:00:00	00:00:07 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-16T15:33:59	5569992054762	Elivanete Vicente (2040)	answered	00:00:04	00:00:23 0.00	Terminated by Elivanete Vicente (2040)
2024-05-16T15:33:58	5569992054762	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-16T15:33:39	5569992054762	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-16T15:32:43	Leticia Moronha (2072)	VMail (1030)	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-05-16T15:32:43	Leticia Moronha (2072)	Leonardo Marinho (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-05-16T15:32:12	Geisiele Moraes (1023)	Daniela Sales (1032)	answered	00:00:04	00:00:18 0.00	Terminated by Geisiele Moraes (1023)
2024-05-16T15:27:49	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:05	00:03:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-16T15:24:41	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:04	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T15:23:24	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:03	00:00:19 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-16T15:19:44	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:00:42 0.00	Terminated by Leonardo Marinho (1030)
2024-05-16T15:04:09	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:23 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T15:02:59	Geisiele Moraes (1023)	Rubis Junior (1011)	answered	00:00:03	00:00:27 0.00	Terminated by Rubis Junior (1011)
2024-05-16T14:57:32	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:03	00:00:09 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-16T14:49:18	Diego Kroin (3010)	Viven Ane Medeiros (2020)	answered	00:00:06	00:05:43 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-16T14:50:33	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:01:11 0.00	Terminated by Leonardo Marinho (1030)
2024-05-16T14:40:30	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:03:59 0.00	Terminated by Leonardo Marinho (1030)
2024-05-16T14:40:09	Leonardo Marinho (1030)	VMail (2000)	answered	00:00:00	00:00:05 0.00	Terminated by Leonardo Marinho (1030)
2024-05-16T14:39:48	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-05-16T14:35:39	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:04	00:01:12 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T14:27:10	5561996911851	Rodrigo Cavalcante (2011)	answered	00:00:09	00:08:35 0.00	Terminated by 5561996911851



2024-05-16T14:25:46	5561996911851	VMail (5000)	answered	00:00:00	00:00:05 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-16T14:25:46	5561996911851	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-16T14:25:34	5561996911851	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-16T14:25:13	5561996911851	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-16T14:24:42	5561996911851	RG DESENPREF (8006)	unanswered	00:00:31	00:00:00 0.00	No destinations, forwarded to PROTOCOLO (1000)
2024-05-16T14:24:20	5561996911851	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-05-16T14:19:11	5561996911851	Diego Kroin (3010)	answered	00:00:11	00:02:07 0.00	Terminated by Diego Kroin (3010)
2024-05-16T14:18:32	5561996911851	IVR (8000)	answered	00:00:00	00:00:39 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-05-16T14:16:26	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:15	00:03:15 0.00	Terminated by Cristhiane Machado (1040)
2024-05-16T13:17:30	Leticia Moronha (2072)	Leonardo Marinho (1030)	unanswered	00:00:16	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-16T13:13:59	Ariane Quintela (2080)	069984732356	answered	00:00:08	00:01:36 1.59	Terminated by Ariane Quintela (2080)
2024-05-16T13:13:35	Ariane Quintela (2080)	69984732356	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-16T12:36:58	554130696800	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Break time, forwarded to PBX
2024-05-16T12:36:34	554130696800	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Break time, forwarded to PBX
2024-05-16T11:13:05	Bruna Ramires (2012)	Rubis Junior (1011)	answered	00:00:03	00:00:15 0.00	Terminated by Rubis Junior (1011)
2024-05-16T11:10:06	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:01:32 0.00	Terminated by Leticia Moronha (2072)
2024-05-16T10:38:29	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:20 0.00	Terminated by Ariane Quintela (2080)
2024-05-16T10:30:27	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T10:23:53	Carlos Filho (1052)	Leticia Freitas (2000)	answered	00:00:14	00:00:43 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T10:20:13	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:07	00:00:13 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T10:12:44	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:08	00:01:30 0.00	Terminated by Ariane Quintela (2080)
2024-05-16T10:12:27	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:07	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-16T09:59:49	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:09	00:05:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-16T10:01:55	Leticia Freitas (2000)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T10:01:55	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2080)
2024-05-16T10:01:44	Leticia Freitas (2000)	VMail (2080)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T10:01:44	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2080)
2024-05-16T10:00:19	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:06	00:01:02 0.00	Terminated by Carlos Filho (1052)
2024-05-16T09:50:12	5569992054762	Leonardo Marinho (1030)	answered	00:00:00	00:07:52 0.00	Terminated by Leonardo Marinho (1030)
2024-05-16T09:49:51	Rodrigo Cavalcante (2011)	Leonardo Marinho (1030)	answered	00:00:04	00:00:17 0.00	Leonardo Marinho (1030) was joined
2024-05-16T09:47:47	5569992054762	Rodrigo Cavalcante (2011)	answered	00:00:00	00:02:25 0.00	Rodrigo Cavalcante (2011) replaced by Leonardo Marinho (1030)
2024-05-16T09:47:34	Elivanete Vicente (2040)	Rodrigo Cavalcante (2011)	answered	00:00:12	00:00:01 0.00	Rodrigo Cavalcante (2011) was joined
2024-05-16T09:46:09	5569992054762	Elivanete Vicente (2040)	answered	00:00:07	00:01:30 0.00	Elivanete Vicente (2040) replaced by Rodrigo Cavalcante (2011)
2024-05-16T09:46:09	5569992054762	Q Registro (8011)	answered	00:00:00	00:00:07 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-16T09:45:58	5569992054762	IVR (8007)	answered	00:00:00	00:00:11 0.00	IVR (8007) replaced by Q Registro (8011)
2024-05-16T09:45:36	5569992054762	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by IVR (8007)
2024-05-16T09:56:53	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:13	00:00:37 0.00	Terminated by Leticia Moronha (2072)
2024-05-16T09:53:28	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:14	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-05-16T09:53:38	Viven Ane Medeiros (2020)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-16T09:53:38	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-05-16T09:53:22	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-16T09:45:52	Cristhiane Machado (1040)	069992389693	unanswered	00:00:40	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-16T09:45:18	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:12	00:00:35 0.00	Terminated by Leticia Moronha (2072)
2024-05-16T09:43:36	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:38 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-16T09:40:39	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:08	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-05-16T09:37:02	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:59 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-16T09:31:16	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:08	00:05:36 0.00	Terminated by Cristhiane Machado (1040)
2024-05-16T09:30:31	Cristhiane Machado (1040)	069992389693	unanswered	00:00:38	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-16T09:30:12	Cristhiane Machado (1040)	069	unanswered	00:00:02	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-16T09:29:22	Cristhiane Machado (1040)	069993231307	unanswered	00:00:21	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-16T09:28:20	Cristhiane Machado (1040)	069993563273	answered	00:00:04	00:00:10 0.16	Terminated by Cristhiane Machado (1040)
2024-05-16T09:26:15	Cristhiane Machado (1040)	069999776501	answered	00:00:20	00:00:12 0.19	Terminated by Cristhiane Machado (1040)
2024-05-16T09:25:19	Cristhiane Machado (1040)	069992668307	answered	00:00:04	00:00:10 0.17	Terminated by Cristhiane Machado (1040)
2024-05-16T09:23:30	Cristhiane Machado (1040)	069992271946	unanswered	00:00:20	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-16T09:19:19	Cristhiane Machado (1040)	069993385383	answered	00:00:20	00:00:15 0.25	Terminated by Cristhiane Machado (1040)
2024-05-16T09:19:00	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:00:35 0.00	Terminated by Leonardo Marinho (1030)

2024-05-16T09:18:56	Cristhiane Machado (1040)	0699	unanswered	00:00:06	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-16T09:15:59	Cristhiane Machado (1040)	071986591473	answered	00:00:38	00:00:01 0.01	Terminated by Cristhiane Machado (1040)
2024-05-16T09:05:26	5569999111972	Elivanete Vicente (2040)	answered	00:00:05	00:01:28 0.00	Terminated by Elivanete Vicente (2040)
2024-05-16T09:05:01	5569999111972	Q Registro (8011)	answered	00:00:00	00:00:30 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-16T09:04:39	5569999111972	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-16T09:03:41	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:07	00:01:37 0.00	Terminated by Elivanete Vicente (2040)
2024-05-16T09:04:12	Leonardo Marinho (1030)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-05-16T09:04:12	Leonardo Marinho (1030)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-05-16T09:04:02	Leonardo Marinho (1030)	2078	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-16T09:02:35	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:11	00:00:30 0.00	Terminated by Elivanete Vicente (2040)
2024-05-16T08:54:01	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:13	00:02:49 0.00	Terminated by Leticia Moronha (2072)
2024-05-16T08:52:45	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:50 0.00	Terminated by Leticia Moronha (2072)
2024-05-16T08:52:18	Leticia Moronha (2072)	2	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-16T08:46:23	Bruna Ramires (2012)	Viven Ane Medeiros (2020)	answered	00:00:08	00:00:13 0.00	Terminated by Bruna Ramires (2012)
2024-05-16T08:41:59	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-16T08:41:38	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-16T08:40:29	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:15	00:00:18 0.00	Terminated by Elivanete Vicente (2040)
2024-05-16T08:37:49	Daniela Sales (1032)	Leticia Moronha (2072)	answered	00:00:12	00:00:55 0.00	Terminated by Leticia Moronha (2072)
2024-05-16T08:27:08	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:07:34 0.00	Terminated by Leonardo Marinho (1030)
2024-05-16T08:25:34	5569999501068	Daniela Sales (1032)	answered	00:00:00	00:03:23 0.00	Terminated by Daniela Sales (1032)
2024-05-16T08:25:21	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:05	00:00:08 0.00	Daniela Sales (1032) was joined
2024-05-16T08:24:49	5569999501068	Elivanete Vicente (2040)	answered	00:00:03	00:00:41 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-05-16T08:24:49	5569999501068	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-16T08:24:31	5569999501068	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-16T08:23:32	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:05	00:01:54 0.00	Terminated by Leticia Moronha (2072)
2024-05-16T08:24:32	Elivanete Vicente (2040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-05-16T08:24:32	Elivanete Vicente (2040)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-05-16T08:23:16	5569999501068	VMail (5000)	answered	00:00:00	00:00:59 0.00	Terminated by VMail (5000)
2024-05-16T08:23:16	5569999501068	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-16T08:23:04	5569999501068	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-16T08:23:04	5569999501068	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-16T08:22:19	5569999501068	VMail (1032)	answered	00:00:00	00:00:45 0.00	VMail (1032) replaced by CRCRO (5000)
2024-05-16T08:22:17	Elivanete Vicente (2040)	VMail (1032)	answered	00:00:00	00:00:01 0.00	VMail (1032) was joined
2024-05-16T08:21:56	Elivanete Vicente (2040)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-05-16T08:20:58	5569999501068	Elivanete Vicente (2040)	answered	00:00:10	00:01:10 0.00	Elivanete Vicente (2040) replaced by VMail (1032)
2024-05-16T08:20:58	5569999501068	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-05-16T08:20:11	5569999501068	IVR (8000)	answered	00:00:00	00:00:47 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-16T08:23:56	Elivanete Vicente (2040)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Elivanete Vicente (2040)
2024-05-16T08:23:56	Elivanete Vicente (2040)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-05-15T17:14:04	Cristhiane Machado (1040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-05-15T17:14:04	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-05-15T16:47:18	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:04	00:00:11 0.00	Terminated by Leticia Moronha (2072)
2024-05-15T16:21:19	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:04	00:00:13 0.00	Terminated by Ariane Quintela (2080)
2024-05-15T16:14:52	Cristhiane Machado (1040)	06530523834	answered	00:00:09	00:01:01 1.01	Terminated by 06530523834
2024-05-15T16:12:33	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:04	00:02:27 0.00	Terminated by Elivanete Vicente (2040)
2024-05-15T16:13:34	Silvano Sabino (2010)	Leticia Freitas (2000)	answered	00:00:03	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-05-15T16:11:01	Silvano Sabino (2010)	Leticia Freitas (2000)	answered	00:00:03	00:00:13 0.00	Terminated by Silvano Sabino (2010)
2024-05-15T16:06:26	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:30 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-15T15:53:30	556934711057	Diego Kroin (3010)	answered	00:00:06	00:00:48 0.00	Terminated by Diego Kroin (3010)
2024-05-15T15:52:37	556934711057	IVR (8000)	answered	00:00:00	00:00:52 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-05-15T15:52:50	5569999971965	Rodrigo Cavalcante (2011)	answered	00:00:07	00:00:59 0.00	Terminated by 5569999971965
2024-05-15T15:52:49	5569999971965	Q Fiscaliza�o (8009)	answered	00:00:00	00:00:07 0.00	Q Fiscaliza�o (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-15T15:52:18	5569999971965	IVR (8000)	answered	00:00:01	00:00:30 0.00	IVR (8000) replaced by Q Fiscaliza�o (8009)
2024-05-15T15:51:23	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:04	00:00:16 0.00	Terminated by Silvano Sabino (2010)
2024-05-15T15:32:29	5569993229013	Lidia Fernandes (3020)	answered	00:00:09	00:06:42 0.00	Terminated by Lidia Fernandes (3020)
2024-05-15T15:31:29	5569993229013	Q Cobran�a (8010)	answered	00:00:00	00:01:09 0.00	Q Cobran�a (8010) replaced by Lidia Fernandes (3020)



2024-05-15T15:31:08	5569993229013	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-15T15:25:14	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:05	00:00:19 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-15T15:19:42	5569992008998	VMail (1000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569992008998
2024-05-15T15:19:21	5569992008998	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-15T15:19:05	5569992008998	IVR (8000)	answered	00:00:01	00:00:15 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-15T15:08:34	5569981300654	IVR (8000)	unanswered	00:00:00	00:00:00 0.00	Terminated by 5569981300654
2024-05-15T15:07:12	Carlos Filho (1052)	Viven Ane Medeiros (2020)	answered	00:00:14	00:00:18 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-15T15:01:44	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:06	00:00:13 0.00	Terminated by Ariane Quintela (2080)
2024-05-15T14:59:47	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:01:04 0.00	Terminated by Elivanete Vicente (2040)
2024-05-15T14:52:26	5569981025617	Q Cobrança (8010)	unanswered	00:00:00	00:00:46 0.00	Terminated by 5569981025617
2024-05-15T14:52:04	5569981025617	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-15T14:49:31	Cristhiane Machado (1040)	Silvano Sabino (2010)	answered	00:00:16	00:00:28 0.00	Terminated by Cristhiane Machado (1040)
2024-05-15T14:47:59	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:05	00:00:43 0.00	Terminated by PROTOCOLO (1000)
2024-05-15T14:39:37	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:06	00:01:40 0.00	Terminated by Cristhiane Machado (1040)
2024-05-15T14:36:45	Viven Ane Medeiros (2020)	047984178397	answered	00:00:39	00:00:01 0.01	Terminated by Viven Ane Medeiros (2020)
2024-05-15T14:33:58	Viven Ane Medeiros (2020)	047984178397	answered	00:00:39	00:00:02 0.03	Terminated by Viven Ane Medeiros (2020)
2024-05-15T14:29:04	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:04	00:00:38 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-15T14:25:56	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-05-15T14:13:47	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:03	00:00:32 0.00	Terminated by Cristhiane Machado (1040)
2024-05-15T14:09:53	Leticia Moronha (2072)	Leonardo Marinho (1030)	unanswered	00:00:14	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-15T13:50:04	Leticia Moronha (2072)	0216	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-15T13:41:57	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:02	00:00:17 0.00	Terminated by Elivanete Vicente (2040)
2024-05-15T13:40:55	Viven Ane Medeiros (2020)	047984178397	answered	00:00:19	00:00:02 0.03	Terminated by Viven Ane Medeiros (2020)
2024-05-15T13:08:10	Ariane Quintela (2080)	03132698400	answered	00:00:02	00:30:29 30.48	Terminated by 03132698400
2024-05-15T13:36:30	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:08 0.00	No Route Exists
2024-05-15T13:35:26	Viven Ane Medeiros (2020)	047984178397	unanswered	00:01:04	00:00:00 0.00	Busy, forwarded to PBX
2024-05-15T13:32:21	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:03	00:00:20 0.00	Terminated by Leticia Moronha (2072)
2024-05-15T13:27:29	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:04	00:00:18 0.00	Terminated by Elivanete Vicente (2040)
2024-05-15T13:26:46	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:04	00:00:32 0.00	Terminated by Elivanete Vicente (2040)
2024-05-15T13:10:01	PROTOCOLO (1000)	069984044060	answered	00:00:10	00:02:47 2.78	Terminated by PROTOCOLO (1000)
2024-05-15T13:06:06	5569992008998	Q Cobrança (8010)	unanswered	00:00:00	00:00:40 0.00	Terminated by 5569992008998
2024-05-15T13:05:43	5569992008998	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-15T13:05:19	5569992008998	VMail (1000)	answered	00:00:00	00:00:14 0.00	Terminated by 5569992008998
2024-05-15T13:04:58	5569992008998	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-15T13:04:23	5569992008998	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-15T12:01:10	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:02	00:00:09 0.00	Terminated by Ariane Quintela (2080)
2024-05-15T11:57:45	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:03	00:00:15 0.00	Terminated by Leticia Freitas (2000)
2024-05-15T11:56:14	Daniela Sales (1032)	Leticia Moronha (2072)	answered	00:00:04	00:00:56 0.00	Terminated by Leticia Moronha (2072)
2024-05-15T11:52:31	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:04	00:01:18 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-15T11:48:39	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:25 0.00	Terminated by Ariane Quintela (2080)
2024-05-15T11:38:30	Leticia Freitas (2000)	VMail (1032)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-05-15T11:38:09	Leticia Freitas (2000)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-05-15T11:37:18	Cezarnildo Silva (1020)	Leticia Freitas (2000)	answered	00:00:04	00:00:21 0.00	Terminated by Leticia Freitas (2000)
2024-05-15T11:30:54	Cezarnildo Silva (1020)	Leticia Moronha (2072)	answered	00:00:05	00:01:19 0.00	Terminated by Leticia Moronha (2072)
2024-05-15T11:27:47	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:01:57 0.00	Terminated by Cristhiane Machado (1040)
2024-05-15T11:28:07	5569992646854	Rodrigo Cavalcante (2011)	answered	00:00:08	00:01:19 0.00	Terminated by 5569992646854
2024-05-15T11:28:06	5569992646854	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:08 0.00	Q Fiscalizaç�o (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-15T11:27:48	5569992646854	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-05-15T11:19:27	Ariane Quintela (2080)	Daniela Sales (1032)	answered	00:00:05	00:01:40 0.00	Terminated by Ariane Quintela (2080)
2024-05-15T11:08:55	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:11	00:02:50 0.00	Terminated by Cristhiane Machado (1040)
2024-05-15T11:03:44	Cristhiane Machado (1040)	Bruna Ramires (2012)	answered	00:00:04	00:00:48 0.00	Terminated by Brunu Ramires (2012)
2024-05-15T10:53:00	556932284736	Elivanete Vicente (2040)	answered	00:00:08	00:01:02 0.00	Terminated by Elivanete Vicente (2040)
2024-05-15T10:52:59	556932284736	Q Registro (8011)	answered	00:00:00	00:00:08 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-15T10:52:37	556932284736	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-15T10:45:14	5569992971220	PROTOCOLO (1000)	answered	00:00:09	00:00:26 0.00	Terminated by 5569992971220
2024-05-15T10:44:29	5569992971220	IVR (8000)	answered	00:00:00	00:00:45 0.00	IVR (8000) replaced by PROTOCOLO (1000)

2024-05-15T10:43:58	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:05	00:01:17 0.00	Terminated by Leticia Moronha (2072)
2024-05-15T10:40:07	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:07	00:00:54 0.00	Terminated by Leticia Moronha (2072)
2024-05-15T10:39:02	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:00:43 0.00	Terminated by Leticia Moronha (2072)
2024-05-15T10:38:40	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:06	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-05-15T10:27:52	5569984155808	Lidia Fernandes (3020)	answered	00:00:17	00:04:14 0.00	Terminated by Lidia Fernandes (3020)
2024-05-15T10:26:52	5569984155808	Q Cobrança (8010)	answered	00:00:00	00:01:17 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-05-15T10:26:33	5569984155808	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-15T10:27:22	5569992646854	Rodrigo Cavalcante (2011)	answered	00:00:06	00:02:55 0.00	Terminated by 5569992646854
2024-05-15T10:27:22	5569992646854	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:06 0.00	Q Fiscalizaç�o (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-15T10:27:04	5569992646854	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-05-15T10:29:35	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:00:08 0.00	Terminated by Ariane Quintela (2080)
2024-05-15T10:27:52	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:01:39 0.00	Terminated by Cristhiane Machado (1040)
2024-05-15T10:26:25	5569992646854	IVR (8000)	answered	00:00:00	00:00:32 0.00	Terminated by 5569992646854
2024-05-15T10:25:52	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:13 0.00	Terminated by Leticia Freitas (2000)
2024-05-15T10:25:36	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Freitas (2000)
2024-05-15T10:18:55	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:06	00:00:30 0.00	Terminated by Elivanete Vicente (2040)
2024-05-15T10:00:57	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:07	00:01:27 0.00	Terminated by Carlos Filho (1052)
2024-05-15T09:59:56	Leticia Moronha (2072)	Leticia Freitas (2000)	unanswered	00:00:11	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-15T09:57:40	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:03	00:00:57 0.00	Terminated by Leticia Freitas (2000)
2024-05-15T09:57:13	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-05-15T09:53:52	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:04	00:03:01 0.00	Terminated by Daniela Sales (1032)
2024-05-15T09:50:49	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:01:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-15T09:48:35	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:05	00:01:25 0.00	Terminated by Leticia Freitas (2000)
2024-05-15T09:48:59	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:09	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-05-15T09:47:48	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-15T09:47:34	Viven Ane Medeiros (2020)	069993174762	unanswered	00:00:14	00:00:00 0.00	Server error
2024-05-15T09:47:00	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-15T09:40:11	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:08	00:01:17 0.00	Terminated by Diego Kroin (3010)
2024-05-15T09:40:00	Cristhiane Machado (1040)	06999832157	unanswered	00:00:23	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-15T09:33:37	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:06	00:02:25 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-15T09:28:42	5569999813212	Lidia Fernandes (3020)	answered	00:00:07	00:02:23 0.00	Terminated by Lidia Fernandes (3020)
2024-05-15T09:27:42	5569999813212	Q Cobrança (8010)	answered	00:00:00	00:01:07 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-05-15T09:27:20	5569999813212	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-15T09:26:41	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:03:59 0.00	Terminated by Leticia Freitas (2000)
2024-05-15T09:26:41	5569993190489	Rodrigo Cavalcante (2011)	answered	00:00:00	00:03:44 0.00	Terminated by 5569993190489
2024-05-15T09:26:14	PROTOCOLO (1000)	Rodrigo Cavalcante (2011)	answered	00:00:11	00:00:15 0.00	Rodrigo Cavalcante (2011) was joined
2024-05-15T09:25:24	5569993190489	PROTOCOLO (1000)	answered	00:00:16	00:01:01 0.00	PROTOCOLO (1000) replaced by Rodrigo Cavalcante (2011)
2024-05-15T09:24:53	5569993190489	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-15T09:22:24	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:01:11 0.00	Terminated by Cristhiane Machado (1040)
2024-05-15T09:19:01	5569992464638	Viven Ane Medeiros (2020)	answered	00:00:13	00:01:55 0.00	Terminated by 5569992464638
2024-05-15T09:18:28	5569992464638	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Viven Ane Medeiros (2020)
2024-05-15T09:15:48	5569984852948	Lidia Fernandes (3020)	answered	00:00:10	00:01:28 0.00	Terminated by 5569984852948
2024-05-15T09:14:47	5569984852948	Q Cobrança (8010)	answered	00:00:00	00:01:10 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-05-15T09:14:22	5569984852948	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-15T09:14:01	Viven Ane Medeiros (2020)	069993174762	answered	00:00:30	00:00:20 0.33	Terminated by 069993174762
2024-05-15T09:12:41	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:06	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-05-15T09:06:09	Ariane Quintela (2080)	06120992727	answered	00:00:27	00:00:45 0.75	Terminated by Ariane Quintela (2080)
2024-05-15T08:54:13	5569999505599	Geisiele Moraes (1023)	answered	00:00:00	00:04:02 0.00	Terminated by Geisiele Moraes (1023)
2024-05-15T08:54:02	Daniela Sales (1032)	Geisiele Moraes (1023)	answered	00:00:04	00:00:07 0.00	Geisiele Moraes (1023) was joined
2024-05-15T08:47:54	5569999505599	Daniela Sales (1032)	answered	00:00:00	00:06:19 0.00	Daniela Sales (1032) replaced by Geisiele Moraes (1023)
2024-05-15T08:47:47	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:06	00:00:01 0.00	Daniela Sales (1032) was joined
2024-05-15T08:46:10	5569999505599	Elivanete Vicente (2040)	answered	00:00:05	00:01:38 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-05-15T08:46:09	5569999505599	Q Registro (8011)	answered	00:00:00	00:00:06 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-15T08:45:51	5569999505599	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-15T08:43:03	Ariane Quintela (2080)	06120992727	unanswered	00:00:34	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-15T08:42:44	Ariane Quintela (2080)	Leticia Moronha (2072)	unanswered	00:00:02	00:00:00 0.00	Terminated by Ariane Quintela (2080)

2024-05-15T08:34:53	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:01:39 0.00	Terminated by Leticia Freitas (2000)
2024-05-15T08:24:29	Cristhiane Machado (1040)	069981158799	answered	00:00:11	00:09:06 9.10	Terminated by Cristhiane Machado (1040)
2024-05-15T08:31:28	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:03	00:00:25 0.00	Terminated by Leticia Freitas (2000)
2024-05-15T08:27:49	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:07	00:00:27 0.00	Terminated by Ariane Quintela (2080)
2024-05-15T08:27:17	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:09	00:00:50 0.00	Terminated by Leticia Freitas (2000)
2024-05-15T08:23:34	Cristhiane Machado (1040)	06132467120	unanswered	00:00:37	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-15T08:21:47	Cristhiane Machado (1040)	061993595335	unanswered	00:00:37	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-15T08:20:03	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:11	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-05-15T08:05:03	Ariane Quintela (2080)	06120992727	answered	00:00:21	00:00:56 0.94	Terminated by Ariane Quintela (2080)
2024-05-15T08:04:21	Ariane Quintela (2080)	06120992727	unanswered	00:00:22	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-15T08:01:23	Ariane Quintela (2080)	06120992727	unanswered	00:00:58	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-15T07:31:36	5569992780045	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-05-15T07:31:13	5569992780045	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Out of office, forwarded to PBX
2024-05-14T17:24:50	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:00:30 0.00	Terminated by Leonardo Marinho (1030)
2024-05-14T17:06:29	5522999041973	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-05-14T17:04:17	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:00:25 0.00	Terminated by Leonardo Marinho (1030)
2024-05-14T17:03:09	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:22 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T16:58:43	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:04:13 0.00	Terminated by Leonardo Marinho (1030)
2024-05-14T16:59:26	Geisiele Moraes (1023)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Geisiele Moraes (1023)
2024-05-14T16:59:26	Geisiele Moraes (1023)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-05-14T16:47:06	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:10	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T16:46:57	Leticia Freitas (2000)	2	answered	00:00:00	00:00:01 0.00	Target not found
2024-05-14T16:39:37	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:06 0.00	Terminated by Ariane Quintela (2080)
2024-05-14T16:36:37	Daniela Sales (1032)	Leticia Moronha (2072)	answered	00:00:05	00:00:44 0.00	Terminated by Leticia Moronha (2072)
2024-05-14T16:31:47	Viven Ane Medeiros (2020)	069993174762	answered	00:00:10	00:01:54 1.90	Terminated by Viven Ane Medeiros (2020)
2024-05-14T16:27:21	Carlos Filho (1052)	Viven Ane Medeiros (2020)	answered	00:00:12	00:01:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T16:24:45	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T16:17:28	Viven Ane Medeiros (2020)	069984030083	answered	00:00:14	00:02:14 2.24	Terminated by Viven Ane Medeiros (2020)
2024-05-14T15:53:25	Leonardo Marinho (1030)	VMail (2020)	answered	00:00:00	00:00:06 0.00	Terminated by Leonardo Marinho (1030)
2024-05-14T15:53:04	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-14T15:49:51	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:32 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T15:48:56	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:06	00:00:40 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T15:37:40	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:06	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-14T15:24:11	Cristhiane Machado (1040)	069992668307	answered	00:00:12	00:00:13 0.21	Terminated by Cristhiane Machado (1040)
2024-05-14T15:23:05	Cristhiane Machado (1040)	069992271946	answered	00:00:01	00:00:20 0.33	Terminated by Cristhiane Machado (1040)
2024-05-14T15:20:05	Cristhiane Machado (1040)	069993385383	answered	00:00:25	00:00:02 0.03	Terminated by Cristhiane Machado (1040)
2024-05-14T15:18:39	Cristhiane Machado (1040)	071986591473	unanswered	00:00:44	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-14T15:16:12	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:02:31 0.00	Terminated by Elivanete Vicente (2040)
2024-05-14T15:05:14	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T15:04:58	Leonardo Marinho (1030)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-05-14T15:04:58	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-05-14T15:04:50	Leonardo Marinho (1030)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Leonardo Marinho (1030)
2024-05-14T15:04:50	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-05-14T15:04:44	Leonardo Marinho (1030)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Leonardo Marinho (1030)
2024-05-14T15:04:44	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-05-14T15:04:23	Leticia Freitas (2000)	Daniela Sales (1032)	unanswered	00:00:05	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T14:58:46	5569992971220	Rodrigo Cavalcante (2011)	answered	00:00:00	00:05:41 0.00	Terminated by 5569992971220
2024-05-14T14:58:39	Elivanete Vicente (2040)	Rodrigo Cavalcante (2011)	answered	00:00:06	00:00:01 0.00	Rodrigo Cavalcante (2011) was joined
2024-05-14T14:57:54	5569992971220	Elivanete Vicente (2040)	answered	00:00:04	00:00:48 0.00	Elivanete Vicente (2040) replaced by Rodrigo Cavalcante (2011)
2024-05-14T14:57:53	5569992971220	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q.Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-14T14:57:34	5569992971220	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q.Registro (8011)
2024-05-14T15:01:07	Diego Kroin (3010)	Viven Ane Medeiros (2020)	answered	00:00:21	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T14:59:03	Viven Ane Medeiros (2020)	Diego Kroin (3010)	unanswered	00:00:03	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T14:56:18	5569992971220	VMail (1000)	answered	00:00:00	00:00:49 0.00	Terminated by 5569992971220
2024-05-14T14:55:56	5569992971220	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-14T14:55:22	5569992971220	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)

2024-05-14T14:55:25	5561996911851	VMail (5000)	answered	00:00:00	00:00:24 0.00	Terminated by 5561996911851
2024-05-14T14:55:25	5561996911851	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-14T14:55:14	5561996911851	VMail (1000)	answered	00:00:00	00:00:11 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-14T14:54:53	5561996911851	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-14T14:54:21	5561996911851	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-14T14:53:27	Cristhiane Machado (1040)	06133211757	answered	00:00:01	00:01:28 1.46	Terminated by 06133211757
2024-05-14T14:50:40	Cristhiane Machado (1040)	06133211757	answered	00:00:01	00:02:33 2.56	Terminated by 06133211757
2024-05-14T14:47:12	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:01:43 0.00	Terminated by Elivanete Vicente (2040)
2024-05-14T14:40:05	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:05	00:01:23 0.00	Terminated by Leticia Moronha (2072)
2024-05-14T14:32:16	5569992299635	Lidia Fernandes (3020)	answered	00:00:05	00:03:11 0.00	Terminated by Lidia Fernandes (3020)
2024-05-14T14:31:14	5569992299635	Q Cobrança (8010)	answered	00:00:00	00:01:07 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-05-14T14:30:38	5569992299635	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-14T14:30:08	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:09	00:00:21 0.00	Terminated by Ariane Quintela (2080)
2024-05-14T14:20:07	Viven Ane Medeiros (2020)	066999714814	answered	00:00:24	00:02:22 2.36	Terminated by Viven Ane Medeiros (2020)
2024-05-14T14:17:23	Viven Ane Medeiros (2020)	069992008998	answered	00:00:10	00:01:34 1.56	Terminated by Viven Ane Medeiros (2020)
2024-05-14T14:17:09	Viven Ane Medeiros (2020)	01148630974	unanswered	00:00:03	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T14:16:51	Viven Ane Medeiros (2020)	01148630974	unanswered	00:00:07	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T14:15:58	Viven Ane Medeiros (2020)	069999900110	unanswered	00:00:38	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T14:15:34	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T14:15:13	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-05-14T14:14:56	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:09	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T14:13:59	Viven Ane Medeiros (2020)	069992008998	answered	00:00:12	00:00:14 0.24	Terminated by Viven Ane Medeiros (2020)
2024-05-14T14:03:28	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:02:43 0.00	Terminated by Leonardo Marinho (1030)
2024-05-14T14:01:36	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T14:01:15	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-14T14:00:34	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:16	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-05-14T13:37:23	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:27 0.00	Terminated by Leonardo Marinho (1030)
2024-05-14T13:36:53	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:16	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T13:36:05	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:14	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T13:32:47	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:13	00:02:58 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T13:32:39	Leonardo Marinho (1030)	Leticia Freitas (2000)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-05-14T12:09:24	5569993197149	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Break time, forwarded to PBX
2024-05-14T12:01:10	Leonardo Marinho (1030)	069981129497	answered	00:00:14	00:02:47 2.78	Terminated by Leonardo Marinho (1030)
2024-05-14T12:00:02	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:01:46 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T12:01:18	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:06	00:00:07 0.00	Terminated by Leticia Moronha (2072)
2024-05-14T11:58:16	Leonardo Marinho (1030)	Leticia Moronha (2072)	answered	00:00:08	00:00:45 0.00	Terminated by Leonardo Marinho (1030)
2024-05-14T11:58:54	Rodrigo Cavalcante (2011)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-05-14T11:58:54	Rodrigo Cavalcante (2011)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-05-14T11:58:08	Leonardo Marinho (1030)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leonardo Marinho (1030)
2024-05-14T11:57:56	Diego Kroin (3010)	069993411359	unanswered	00:00:09	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-05-14T11:45:11	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:06	00:06:12 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T11:14:16	Cristhiane Machado (1040)	04733671616	answered	00:00:08	00:08:15 8.26	Terminated by Cristhiane Machado (1040)
2024-05-14T10:32:20	5511917878668	IVR (8000)	answered	00:00:01	00:00:13 0.00	Terminated by 5511917878668
2024-05-14T10:26:58	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T10:12:07	Ariane Quintela (2080)	Carlos Filho (1052)	unanswered	00:00:17	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-14T10:00:58	Ariane Quintela (2080)	Rubis Junior (1011)	answered	00:00:03	00:01:34 0.00	Terminated by Rubis Junior (1011)
2024-05-14T10:00:21	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:03	00:00:22 0.00	Terminated by Ariane Quintela (2080)
2024-05-14T09:58:18	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:05	00:00:16 0.00	Terminated by Bruna Ramires (2012)
2024-05-14T09:56:55	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:07	00:00:58 0.00	Terminated by Ariane Quintela (2080)
2024-05-14T09:56:24	Cristhiane Machado (1040)	1024	answered	00:00:00	00:00:05 0.00	Target disabled
2024-05-14T09:35:48	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:04	00:00:37 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T09:35:28	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	unanswered	00:00:12	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-14T09:33:50	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T09:33:50	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-05-14T09:33:00	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:06	00:00:15 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T09:28:25	Viven Ane Medeiros (2020)	069992008998	answered	00:00:12	00:00:11 0.19	Terminated by Viven Ane Medeiros (2020)

2024-05-14T09:15:19	Bruna Ramires (2012)	Cristhiane Machado (1040)	answered	00:00:04	00:00:34 0.00	Terminated by Cristhiane Machado (1040)
2024-05-14T09:14:04	Viven Ane Medeiros (2020)	01148630974	unanswered	00:00:02	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T09:13:44	Viven Ane Medeiros (2020)	01148630974	unanswered	00:00:07	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T09:13:31	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T09:13:25	Viven Ane Medeiros (2020)	0	unanswered	00:00:06	00:00:00 0.00	Busy, forwarded to PBX
2024-05-14T09:12:26	Viven Ane Medeiros (2020)	066999714814	unanswered	00:00:44	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T09:12:02	Viven Ane Medeiros (2020)	0216699714814	unanswered	00:00:04	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T09:04:17	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:05	00:00:25 0.00	Terminated by Rubis Junior (1011)
2024-05-14T08:40:10	PROTOCOLO (1000)	Lidia Fernandes (3020)	answered	00:00:12	00:01:44 0.00	Terminated by PROTOCOLO (1000)
2024-05-14T08:39:09	PROTOCOLO (1000)	Diego Kroin (3010)	answered	00:00:13	00:00:29 0.00	Terminated by PROTOCOLO (1000)
2024-05-14T08:33:37	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:01:13 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T08:27:32	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:04	00:02:32 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-14T08:23:42	Elivanete Vicente (2040)	Diego Kroin (3010)	answered	00:00:10	00:02:02 0.00	Terminated by Elivanete Vicente (2040)
2024-05-14T08:23:23	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:21	00:00:39 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T08:21:23	Silvano Sabino (2010)	Leticia Freitas (2000)	answered	00:00:03	00:00:15 0.00	Terminated by Leticia Freitas (2000)
2024-05-14T08:21:21	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:12 0.00	Terminated by Elivanete Vicente (2040)
2024-05-13T16:57:12	Cristhiane Machado (1040)	VMail (2020)	answered	00:00:00	00:00:01 0.00	Terminated by Cristhiane Machado (1040)
2024-05-13T16:56:51	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-13T16:51:48	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:00	00:01:26 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-13T16:51:45	Cristhiane Machado (1040)	Elivanete Vicente (2040)	answered	00:00:02	00:00:01 0.00	Elivanete Vicente (2040) was joined
2024-05-13T16:50:50	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:05	00:00:54 0.00	Cristhiane Machado (1040) replaced by Elivanete Vicente (2040)
2024-05-13T16:52:22	Leticia Moronha (2072)	Bruna Ramires (2012)	answered	00:00:06	00:00:32 0.00	Terminated by Leticia Moronha (2072)
2024-05-13T16:45:35	Leticia Moronha (2072)	Leticia Moronha (2072)	answered	00:00:04	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-05-13T16:19:15	Diego Kroin (3010)	06935354382	unanswered	00:00:49	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-05-13T16:13:23	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:07	00:00:19 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-13T16:12:59	Diego Kroin (3010)	06935354382	unanswered	00:00:49	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-05-13T16:13:13	Viven Ane Medeiros (2020)	VMail (2040)	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-13T16:12:52	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-05-13T16:02:59	Carlos Filho (1052)	Leticia Freitas (2000)	answered	00:00:03	00:02:30 0.00	Terminated by Leticia Freitas (2000)
2024-05-13T15:51:42	556934223966	Geisiele Moraes (1023)	answered	00:00:00	00:03:55 0.00	Terminated by Geisiele Moraes (1023)
2024-05-13T15:51:36	Rodrigo Cavalcante (2011)	Geisiele Moraes (1023)	answered	00:00:03	00:00:03 0.00	Geisiele Moraes (1023) was joined
2024-05-13T15:48:18	556934223966	Rodrigo Cavalcante (2011)	answered	00:00:12	00:03:13 0.00	Rodrigo Cavalcante (2011) replaced by Geisiele Moraes (1023)
2024-05-13T15:48:17	556934223966	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:12 0.00	Q Fiscaliza��o (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-13T15:47:59	556934223966	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-05-13T15:37:07	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:10	00:00:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-13T15:21:56	5569992464638	VMail (2020)	answered	00:00:00	00:00:12 0.00	Terminated by 5569992464638
2024-05-13T15:21:35	5569992464638	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-13T15:21:25	5569992464638	IVR (8000)	answered	00:00:00	00:00:10 0.00	IVR (8000) replaced by Viven Ane Medeiros (2020)
2024-05-13T15:21:15	5569992464638	IVR (8007)	answered	00:00:00	00:00:02 0.00	Terminated by 5569992464638
2024-05-13T15:20:39	5569992464638	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by IVR (8007)
2024-05-13T15:12:50	5569992464638	PROTOCOLO (1000)	answered	00:00:17	00:01:03 0.00	Terminated by PROTOCOLO (1000)
2024-05-13T15:11:49	5569992464638	IVR (8000)	answered	00:00:00	00:01:01 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-13T15:06:11	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:05	00:00:39 0.00	Terminated by Leticia Moronha (2072)
2024-05-13T14:54:23	Jair Genor Bevilaqua (2050)	Carlos Filho (1052)	answered	00:00:07	00:01:06 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-05-13T14:52:35	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:03	00:01:48 0.00	Terminated by Rubis Junior (1011)
2024-05-13T14:40:33	Jair Genor Bevilaqua (2050)	Leticia Freitas (2000)	answered	00:00:05	00:13:40 0.00	Terminated by Leticia Freitas (2000)
2024-05-13T14:42:00	5569992333865	Elivanete Vicente (2040)	answered	00:00:04	00:03:34 0.00	Terminated by Elivanete Vicente (2040)
2024-05-13T14:41:59	5569992333865	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-13T14:41:51	5569992333865	IVR (8000)	answered	00:00:01	00:00:07 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-13T14:41:05	Ariane Quintela (2080)	069981460120	unanswered	00:00:19	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-13T14:31:50	Jair Genor Bevilaqua (2050)	Carlos Filho (1052)	answered	00:00:08	00:08:04 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-05-13T14:36:06	Ariane Quintela (2080)	069981460120	unanswered	00:00:39	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-13T14:35:45	Ariane Quintela (2080)	69981460120	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-13T14:21:22	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:07	00:00:26 0.00	Terminated by Leticia Moronha (2072)
2024-05-13T14:18:25	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:10	00:00:11 0.00	Terminated by Elivanete Vicente (2040)
2024-05-13T14:00:17	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:08	00:00:22 0.00	Terminated by Leticia Moronha (2072)

2024-05-13T13:51:44	Silvano Sabino (2010)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Silvano Sabino (2010)
2024-05-13T13:51:23	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-13T13:50:57	Silvano Sabino (2010)	200	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-13T13:38:33	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:09 0.00	Terminated by Leticia Moronha (2072)
2024-05-13T13:33:23	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:00:07 0.00	Terminated by Ariane Quintela (2080)
2024-05-13T13:31:49	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:37 0.00	Terminated by Leticia Moronha (2072)
2024-05-13T13:25:50	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:04	00:02:05 0.00	Terminated by Diego Kroin (3010)
2024-05-13T13:25:58	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:03	00:00:41 0.00	Terminated by Ariane Quintela (2080)
2024-05-13T13:25:30	Leticia Freitas (2000)	Ariane Quintela (2080)	unanswered	00:00:17	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-13T13:22:31	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:05	00:03:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-13T13:02:46	5569993197149	Lidia Fernandes (3020)	answered	00:00:13	00:01:31 0.00	Terminated by 5569993197149
2024-05-13T13:01:46	5569993197149	Q Cobrança (8010)	answered	00:00:00	00:01:14 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-05-13T13:01:26	5569993197149	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-13T11:54:14	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:02:20 0.00	Terminated by Cristhiane Machado (1040)
2024-05-13T11:25:11	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:05	00:00:13 0.00	Terminated by Leticia Freitas (2000)
2024-05-13T11:22:19	Geisiele Moraes (1023)	Cristhiane Machado (1040)	answered	00:00:05	00:02:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-13T11:22:51	Elivanete Vicente (2040)	Leticia Freitas (2000)	answered	00:00:03	00:00:45 0.00	Terminated by Elivanete Vicente (2040)
2024-05-13T11:22:43	Elivanete Vicente (2040)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Elivanete Vicente (2040)
2024-05-13T11:21:12	Geisiele Moraes (1023)	Elivanete Vicente (2040)	answered	00:00:04	00:00:41 0.00	Terminated by Geisiele Moraes (1023)
2024-05-13T11:17:29	Geisiele Moraes (1023)	Silvano Sabino (2010)	answered	00:00:04	00:02:16 0.00	Terminated by Silvano Sabino (2010)
2024-05-13T11:17:41	5569992951237	VMail (1032)	answered	00:00:00	00:01:56 0.00	Terminated by 5569992951237
2024-05-13T11:16:58	Elivanete Vicente (2040)	VMail (1032)	answered	00:00:00	00:00:43 0.00	VMail (1032) was joined
2024-05-13T11:16:37	Elivanete Vicente (2040)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-05-13T11:14:30	5569992951237	Elivanete Vicente (2040)	answered	00:00:04	00:03:07 0.00	Elivanete Vicente (2040) replaced by VMail (1032)
2024-05-13T11:14:30	5569992951237	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-13T11:14:13	5569992951237	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-13T11:17:41	Bruna Ramires (2012)	Leticia Moronha (2072)	answered	00:00:12	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-05-13T11:15:49	Elivanete Vicente (2040)	VMail (5000)	answered	00:00:00	00:00:32 0.00	Terminated by VMail (5000)
2024-05-13T11:15:49	Elivanete Vicente (2040)	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-13T11:15:33	Elivanete Vicente (2040)	VMail (1032)	answered	00:00:00	00:00:16 0.00	VMail (1032) replaced by CRCRO (5000)
2024-05-13T11:15:33	Elivanete Vicente (2040)	Daniela Sales (1032)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1032)
2024-05-13T11:15:28	Daniela Sales (1032)	069992258298	answered	00:00:04	00:00:08 0.14	Terminated by Daniela Sales (1032)
2024-05-13T11:04:34	Ariane Quintela (2080)	Carlos Filho (1052)	answered	00:00:07	00:00:31 0.00	Terminated by Ariane Quintela (2080)
2024-05-13T11:04:25	Bruna Ramires (2012)	Leticia Moronha (2072)	answered	00:00:12	00:00:07 0.00	Terminated by Leticia Moronha (2072)
2024-05-13T10:53:38	Leticia Freitas (2000)	PROTOCOLO (1000)	unanswered	00:00:17	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-13T10:53:17	Leticia Freitas (2000)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-05-13T10:51:08	Diego Kroin (3010)	069999362716	unanswered	00:00:36	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-05-13T10:49:16	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:43 0.00	Terminated by Leticia Freitas (2000)
2024-05-13T10:45:37	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:08	00:00:10 0.00	Terminated by Ariane Quintela (2080)
2024-05-13T10:29:08	Diego Kroin (3010)	069999362716	unanswered	00:00:38	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-05-13T10:29:03	Diego Kroin (3010)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-05-13T10:12:51	Daniela Sales (1032)	069992258298	answered	00:00:05	00:00:04 0.07	Terminated by Daniela Sales (1032)
2024-05-13T10:09:00	Silvano Sabino (2010)	2	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-13T10:05:31	069993128607	Elivanete Vicente (2040)	answered	00:00:00	00:01:43 5.76	Terminated by Elivanete Vicente (2040)
2024-05-13T10:05:25	Daniela Sales (1032)	Elivanete Vicente (2040)	answered	00:00:03	00:00:03 0.00	Elivanete Vicente (2040) was joined
2024-05-13T10:00:55	Daniela Sales (1032)	069993128607	answered	00:00:34	00:04:02 0.00	Daniela Sales (1032) replaced by Elivanete Vicente (2040)
2024-05-13T10:01:04	Silvano Sabino (2010)	Leticia Freitas (2000)	unanswered	00:00:14	00:00:00 0.00	Terminated by Silvano Sabino (2010)
2024-05-13T10:00:19	Daniela Sales (1032)	069992258298	answered	00:00:06	00:00:09 0.15	Terminated by Daniela Sales (1032)
2024-05-13T10:00:11	Leticia Moronha (2072)	Ariane Quintela (2080)	unanswered	00:00:03	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-13T09:59:26	Daniela Sales (1032)	069992258298	answered	00:00:05	00:00:08 0.13	Terminated by Daniela Sales (1032)
2024-05-13T09:58:28	Daniela Sales (1032)	069993128607	answered	00:00:40	00:00:04 0.06	Terminated by Daniela Sales (1032)
2024-05-13T09:55:12	Rubis Junior (1011)	Elivanete Vicente (2040)	unanswered	00:00:03	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-05-13T09:53:38	556133149400	Geisiele Moraes (1023)	answered	00:00:00	00:01:28 0.00	Terminated by 556133149400
2024-05-13T09:53:26	Elivanete Vicente (2040)	Geisiele Moraes (1023)	answered	00:00:05	00:00:08 0.00	Geisiele Moraes (1023) was joined
2024-05-13T09:52:59	556133149400	Elivanete Vicente (2040)	answered	00:00:05	00:00:34 0.00	Elivanete Vicente (2040) replaced by Geisiele Moraes (1023)
2024-05-13T09:52:58	556133149400	Q Registro (8011)	answered	00:00:00	00:00:05 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)

2024-05-13T09:52:42	556133149400	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-13T09:54:15	Daniela Sales (1032)	069992258298	unanswered	00:00:48	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-05-13T09:52:29	556133149400	VMail (1000)	answered	00:00:00	00:00:04 0.00	Terminated by 556133149400
2024-05-13T09:52:08	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-13T09:51:36	556133149400	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-13T09:41:20	Cristhiane Machado (1040)	069992258298	answered	00:00:08	00:00:11 0.19	Terminated by Cristhiane Machado (1040)
2024-05-13T09:34:09	Geisiele Moraes (1023)	Leticia Freitas (2000)	unanswered	00:00:12	00:00:00 0.00	Terminated by Geisiele Moraes (1023)
2024-05-13T09:30:53	5561996911851	VMail (5000)	answered	00:00:00	00:00:09 0.00	Terminated by 5561996911851
2024-05-13T09:30:53	5561996911851	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-13T09:30:40	5561996911851	VMail (1000)	answered	00:00:00	00:00:13 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-13T09:30:19	5561996911851	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-13T09:29:47	5561996911851	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-13T09:18:56	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:06	00:00:15 0.00	Terminated by Ariane Quintela (2080)
2024-05-13T09:18:54	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-05-13T09:17:52	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:03	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-05-13T09:07:10	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:05	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-05-13T08:56:36	Elivanete Vicente (2040)	Lidia Fernandes (3020)	answered	00:00:06	00:06:43 0.00	Terminated by Elivanete Vicente (2040)
2024-05-13T08:53:16	Leticia Freitas (2000)	Daniela Sales (1032)	unanswered	00:00:03	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-13T08:49:51	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:18	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-13T08:34:46	Elivanete Vicente (2040)	VMail (3020)	answered	00:00:00	00:00:04 0.00	Terminated by Elivanete Vicente (2040)
2024-05-13T08:34:25	Elivanete Vicente (2040)	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-05-13T08:30:27	Elivanete Vicente (2040)	VMail (3020)	answered	00:00:00	00:00:04 0.00	Terminated by Elivanete Vicente (2040)
2024-05-13T08:30:06	Elivanete Vicente (2040)	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-05-13T08:27:35	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-05-12T11:14:13	5522999561630	IVR (8000)	unanswered	00:00:01	00:00:12 0.00	Out of office, forwarded to PBX
2024-05-10T16:38:29	Diego Kroin (3010)	VMail (2040)	answered	00:00:00	00:00:05 0.00	Terminated by Diego Kroin (3010)
2024-05-10T16:38:08	Diego Kroin (3010)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-05-10T16:13:08	Diego Kroin (3010)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Diego Kroin (3010)
2024-05-10T16:12:47	Diego Kroin (3010)	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-05-10T15:56:01	5569992247560	Q Registro (8011)	unanswered	00:00:00	00:03:25 0.00	Terminated by 5569992247560
2024-05-10T15:55:45	5569992247560	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-10T15:48:44	5569992247560	Q Registro (8011)	unanswered	00:00:00	00:06:08 0.00	Terminated by 5569992247560
2024-05-10T15:48:26	5569992247560	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-10T15:45:10	5569984795190	Q Registro (8011)	unanswered	00:00:00	00:05:20 0.00	Terminated by 5569984795190
2024-05-10T15:44:44	5569984795190	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-10T15:00:22	Leticia Freitas (2000)	VMail (1023)	answered	00:00:00	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-05-10T15:00:01	Leticia Freitas (2000)	Geisiele Moraes (1023)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-05-10T14:57:25	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:04	00:00:24 0.00	Terminated by Leticia Freitas (2000)
2024-05-10T14:42:45	554137781700	IVR (8000)	answered	00:00:01	00:00:03 0.00	Terminated by 554137781700
2024-05-10T14:39:04	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:09	00:01:46 0.00	Terminated by Cristhiane Machado (1040)
2024-05-10T14:37:11	5569993398510	Geisiele Moraes (1023)	answered	00:00:00	00:02:41 0.00	Terminated by Geisiele Moraes (1023)
2024-05-10T14:37:05	Rodrigo Cavalcante (2011)	Geisiele Moraes (1023)	answered	00:00:03	00:00:03 0.00	Geisiele Moraes (1023) was joined
2024-05-10T14:35:20	5569993398510	Rodrigo Cavalcante (2011)	answered	00:00:00	00:01:51 0.00	Rodrigo Cavalcante (2011) replaced by Geisiele Moraes (1023)
2024-05-10T14:35:11	Elivanete Vicente (2040)	Rodrigo Cavalcante (2011)	answered	00:00:08	00:00:01 0.00	Rodrigo Cavalcante (2011) was joined
2024-05-10T14:33:51	5569993398510	Elivanete Vicente (2040)	answered	00:00:04	00:01:24 0.00	Elivanete Vicente (2040) replaced by Rodrigo Cavalcante (2011)
2024-05-10T14:33:51	5569993398510	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-10T14:33:35	5569993398510	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-10T14:26:47	Carlos Filho (1052)	Ariane Quintela (2080)	answered	00:00:13	00:09:08 0.00	Terminated by Ariane Quintela (2080)
2024-05-10T14:34:42	Elivanete Vicente (2040)	Silvano Sabino (2010)	answered	00:00:05	00:00:10 0.00	Terminated by Silvano Sabino (2010)
2024-05-10T14:34:18	Elivanete Vicente (2040)	20	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-10T14:22:19	5569993398510	Rodrigo Cavalcante (2011)	answered	00:00:00	00:03:35 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-05-10T14:22:11	Elivanete Vicente (2040)	Rodrigo Cavalcante (2011)	answered	00:00:07	00:00:01 0.00	Rodrigo Cavalcante (2011) was joined
2024-05-10T14:20:56	5569993398510	Elivanete Vicente (2040)	answered	00:00:04	00:01:19 0.00	Elivanete Vicente (2040) replaced by Rodrigo Cavalcante (2011)
2024-05-10T14:20:56	5569993398510	Q Registro (8011)	answered	00:00:00	00:00:04 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-10T14:20:28	5569993398510	IVR (8000)	answered	00:00:01	00:00:27 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-10T11:45:18	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:45 0.00	Terminated by Leticia Freitas (2000)

2024-05-10T11:43:05	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:04	00:01:46 0.00	Terminated by Leticia Freitas (2000)
2024-05-10T11:36:16	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:07	00:00:21 0.00	Terminated by Leticia Freitas (2000)
2024-05-10T11:35:47	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Freitas (2000)
2024-05-10T11:35:06	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:09 0.00	Terminated by Cristhiane Machado (1040)
2024-05-10T11:12:48	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:05	00:00:57 0.00	Terminated by Leticia Freitas (2000)
2024-05-10T11:10:59	556934210103	Rodrigo Cavalcante (2011)	answered	00:00:11	00:02:05 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-05-10T11:10:59	556934210103	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:11 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-10T11:10:43	556934210103	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-05-10T10:48:31	Carlos Filho (1052)	06921815995	answered	00:00:09	00:00:44 0.74	Terminated by Carlos Filho (1052)
2024-05-10T10:45:39	5569992489617	Geisiele Moraes (1023)	answered	00:00:02	00:02:31 0.00	Terminated by Geisiele Moraes (1023)
2024-05-10T10:44:43	5569992489617	Elivanete Vicente (2040)	answered	00:00:12	00:00:44 0.00	Elivanete Vicente (2040) replaced by Geisiele Moraes (1023)
2024-05-10T10:44:43	5569992489617	Q Registro (8011)	answered	00:00:00	00:00:12 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-10T10:44:05	5569992489617	IVR (8000)	answered	00:00:01	00:00:36 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-10T10:45:36	Elivanete Vicente (2040)	Geisiele Moraes (1023)	unanswered	00:00:02	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-05-10T10:37:10	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:12	00:00:20 0.00	Terminated by Elivanete Vicente (2040)
2024-05-10T10:26:42	Carlos Filho (1052)	Ariane Quintela (2080)	answered	00:00:05	00:05:22 0.00	Terminated by Ariane Quintela (2080)
2024-05-10T10:17:17	551155537603	IVR (8000)	answered	00:00:00	00:00:11 0.00	Terminated by 551155537603
2024-05-10T10:17:16	551155537603	IVR (8000)	answered	00:00:00	00:00:11 0.00	Terminated by 551155537603
2024-05-10T10:17:04	551155537531	IVR (8000)	answered	00:00:00	00:00:12 0.00	Terminated by 551155537531
2024-05-10T10:17:10	556937337868	IVR (8000)	answered	00:00:00	00:00:05 0.00	Terminated by 556937337868
2024-05-10T10:16:57	556937337865	IVR (8000)	answered	00:00:00	00:00:05 0.00	Terminated by 556937337865
2024-05-10T10:16:57	556937337865	IVR (8000)	answered	00:00:00	00:00:05 0.00	Terminated by 556937337865
2024-05-10T10:16:56	556937337865	IVR (8000)	answered	00:00:01	00:00:05 0.00	Terminated by 556937337865
2024-05-10T10:16:57	556937337865	IVR (8000)	answered	00:00:00	00:00:05 0.00	Terminated by 556937337865
2024-05-10T10:11:44	551155537610	IVR (8000)	answered	00:00:00	00:00:12 0.00	Terminated by 551155537610
2024-05-10T10:06:07	PROTOCOLO (1000)	VMail (2080)	answered	00:00:00	00:00:01 0.00	Terminated by PROTOCOLO (1000)
2024-05-10T10:05:46	PROTOCOLO (1000)	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-05-10T09:37:58	5569999457565	Daniela Sales (1032)	answered	00:00:04	00:01:11 0.00	Terminated by Daniela Sales (1032)
2024-05-10T09:37:58	5569999457565	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-05-10T09:37:37	5569999457565	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-05-10T09:02:26	Daniela Sales (1032)	069981129917	answered	00:00:08	00:00:31 0.52	Terminated by Daniela Sales (1032)
2024-05-10T08:56:11	5569981129917	Daniela Sales (1032)	answered	00:00:03	00:05:27 0.00	Terminated by 5569981129917
2024-05-10T08:56:11	5569981129917	Q CobranÃ§a (8010)	answered	00:00:00	00:00:03 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-05-10T08:55:47	5569981129917	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-05-10T08:53:41	5569981129917	Daniela Sales (1032)	answered	00:00:04	00:00:46 0.00	Terminated by 5569981129917
2024-05-10T08:53:41	5569981129917	Q CobranÃ§a (8010)	answered	00:00:00	00:00:05 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-05-10T08:53:22	5569981129917	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-05-10T08:43:47	5569993219364	Rodrigo Cavalcante (2011)	answered	00:00:03	00:04:17 0.00	Terminated by 5569993219364
2024-05-10T08:43:47	5569993219364	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:04 0.00	Q FiscalizaÃ§Ão (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-10T08:43:22	5569993219364	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-05-10T08:31:11	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:08	00:00:32 0.00	Terminated by Leticia Freitas (2000)
2024-05-10T08:29:05	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:07	00:01:40 0.00	Terminated by Geisiele Moraes (1023)
2024-05-09T17:02:15	5569981129917	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-05-09T17:01:34	5569993219364	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-05-09T17:01:09	5569993219364	IVR (8000)	unanswered	00:00:00	00:00:12 0.00	Out of office, forwarded to PBX
2024-05-09T16:26:52	Cristhiane Machado (1040)	069993390857	answered	00:00:42	00:00:04 0.06	Terminated by Cristhiane Machado (1040)
2024-05-09T16:25:47	Cristhiane Machado (1040)	069992024098	answered	00:00:39	00:00:07 0.11	Terminated by Cristhiane Machado (1040)
2024-05-09T16:24:57	Cristhiane Machado (1040)	069999096194	unanswered	00:00:30	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-09T16:20:54	5569984795190	Daniela Sales (1032)	answered	00:00:00	00:01:55 0.00	Terminated by Daniela Sales (1032)
2024-05-09T16:20:48	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:04	00:00:01 0.00	Daniela Sales (1032) was joined
2024-05-09T16:15:43	5569984795190	Elivanete Vicente (2040)	answered	00:00:07	00:05:04 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-05-09T16:15:43	5569984795190	Q Registro (8011)	answered	00:00:00	00:00:07 0.00	Q Registro (8011) replaced by Elivanete Vicente (2040)
2024-05-09T16:15:24	5569984795190	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Registro (8011)
2024-05-09T16:10:44	5569981103588	Daniela Sales (1032)	answered	00:00:05	00:09:42 0.00	Terminated by 5569981103588
2024-05-09T16:10:44	5569981103588	Q CobranÃ§a (8010)	answered	00:00:00	00:00:05 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-05-09T16:10:32	5569981103588	IVR (8000)	answered	00:00:01	00:00:11 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)



2024-05-09T15:45:27	PROTOCOLO (1000)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by PROTOCOLO (1000)
2024-05-09T15:45:06	PROTOCOLO (1000)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-09T15:17:12	Geisiele Moraes (1023)	Ariane Quintela (2080)	answered	00:00:05	00:04:05 0.00	Terminated by Geisiele Moraes (1023)
2024-05-09T15:17:44	5569981129917	Lidia Fernandes (3020)	answered	00:00:07	00:01:53 0.00	Terminated by 5569981129917
2024-05-09T15:16:44	5569981129917	Q Cobrança (8010)	answered	00:00:00	00:01:07 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-05-09T15:16:23	5569981129917	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-09T15:01:48	Geisiele Moraes (1023)	VMail (2000)	answered	00:00:00	00:00:05 0.00	Terminated by Geisiele Moraes (1023)
2024-05-09T15:01:26	Geisiele Moraes (1023)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-05-09T14:56:30	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:04	00:00:44 0.00	Terminated by Leticia Moronha (2072)
2024-05-09T14:52:23	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:07	00:03:53 0.00	Terminated by Leticia Moronha (2072)
2024-05-09T14:50:46	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:06	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-05-09T14:39:25	Geisiele Moraes (1023)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Geisiele Moraes (1023)
2024-05-09T14:39:04	Geisiele Moraes (1023)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-05-09T14:29:47	Geisiele Moraes (1023)	VMail (2000)	answered	00:00:00	00:00:06 0.00	Terminated by Geisiele Moraes (1023)
2024-05-09T14:29:26	Geisiele Moraes (1023)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-05-09T14:19:59	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:08	00:00:32 0.00	Terminated by Leticia Moronha (2072)
2024-05-09T14:19:48	Cristhiane Machado (1040)	VMail (2030)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-05-09T14:19:48	Cristhiane Machado (1040)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-05-09T14:02:22	Jair Genor Bevilaqua (2050)	Leticia Moronha (2072)	unanswered	00:00:02	00:00:00 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-05-09T14:01:57	Jair Genor Bevilaqua (2050)	Leticia Moronha (2072)	unanswered	00:00:02	00:00:00 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-05-09T13:45:33	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:04	00:02:29 0.00	Terminated by Daniela Sales (1032)
2024-05-09T13:44:09	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:07	00:00:34 0.00	Terminated by Leticia Moronha (2072)
2024-05-09T13:37:19	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:07	00:01:16 0.00	Terminated by Leticia Moronha (2072)
2024-05-09T13:37:12	Leticia Moronha (2072)	VMail (2011)	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-05-09T13:37:12	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2011)
2024-05-09T13:21:17	Daniela Sales (1032)	Leticia Moronha (2072)	answered	00:00:08	00:00:58 0.00	Terminated by Daniela Sales (1032)
2024-05-09T13:19:45	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:03	00:00:25 0.00	Terminated by Ariane Quintela (2080)
2024-05-09T13:19:06	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:00:13 0.00	Terminated by Ariane Quintela (2080)
2024-05-09T13:18:48	Ariane Quintela (2080)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-05-09T13:18:27	Ariane Quintela (2080)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-05-09T13:15:58	Leticia Moronha (2072)	Daniela Sales (1032)	unanswered	00:00:13	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-09T11:42:49	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:02	00:00:12 0.00	Terminated by Ariane Quintela (2080)
2024-05-09T11:28:40	5569999392068	Daniela Sales (1032)	answered	00:00:03	00:07:10 0.00	Terminated by 5569999392068
2024-05-09T11:28:05	5569999392068	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by Daniela Sales (1032)
2024-05-09T11:16:52	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:03	00:00:22 0.00	Terminated by Leticia Freitas (2000)
2024-05-09T11:01:22	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:04	00:03:01 0.00	Terminated by Leticia Freitas (2000)
2024-05-09T10:55:15	5569992230253	Geisiele Moraes (1023)	answered	00:00:06	00:02:50 0.00	Terminated by Geisiele Moraes (1023)
2024-05-09T10:55:15	5569992230253	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:06 0.00	Q Fiscalizaç�o (8009) replaced by Geisiele Moraes (1023)
2024-05-09T10:54:54	5569992230253	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-05-09T10:48:21	5569984340822	Daniela Sales (1032)	answered	00:00:04	00:00:57 0.00	Terminated by 5569984340822
2024-05-09T10:48:20	5569984340822	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-09T10:47:57	5569984340822	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-09T10:41:31	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:04	00:05:17 0.00	Terminated by Leticia Freitas (2000)
2024-05-09T10:43:51	556934412937	Lidia Fernandes (3020)	answered	00:00:10	00:02:41 0.00	Terminated by Lidia Fernandes (3020)
2024-05-09T10:43:21	556934412937	Q Cobrança (8010)	answered	00:00:00	00:00:40 0.00	Q Cobrança (8010) replaced by Lidia Fernandes (3020)
2024-05-09T10:42:55	556934412937	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-09T10:27:36	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-05-09T10:25:38	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:21 0.00	Terminated by Leticia Freitas (2000)
2024-05-09T10:22:49	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:15 0.00	Terminated by Ariane Quintela (2080)
2024-05-09T10:21:55	Elivanete Vicente (2040)	Leticia Freitas (2000)	answered	00:00:03	00:00:42 0.00	Terminated by Leticia Freitas (2000)
2024-05-09T10:21:46	Elivanete Vicente (2040)	VMail (9999)	answered	00:00:00	00:00:02 0.00	Terminated by Elivanete Vicente (2040)
2024-05-09T10:21:31	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:09	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-09T10:19:23	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:01:50 0.00	Terminated by Ariane Quintela (2080)
2024-05-09T10:16:40	5569992269603	Rodrigo Cavalcante (2011)	answered	00:00:17	00:01:52 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-05-09T10:16:40	5569992269603	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:17 0.00	Q Fiscalizaç�o (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-09T10:16:18	5569992269603	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)

2024-05-09T09:58:45	Leticia Freitas (2000)	PROTOCOLO (1000)	answered	00:00:04	00:00:10 0.00	Terminated by Leticia Freitas (2000)
2024-05-09T09:48:08	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:05	00:00:26 0.00	Terminated by Leticia Moronha (2072)
2024-05-09T09:42:13	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:04	00:00:19 0.00	Terminated by PROTOCOLO (1000)
2024-05-09T09:36:04	Carlos Filho (1052)	06921815997	unanswered	00:00:49	00:00:00 0.00	Terminated by Carlos Filho (1052)
2024-05-09T09:35:34	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:07	00:00:36 0.00	Terminated by Elivanete Vicente (2040)
2024-05-09T09:31:12	Carlos Filho (1052)	556934410040	answered	00:00:00	00:03:44 0.00	Terminated by Carlos Filho (1052)
2024-05-09T09:30:50	Daniela Sales (1032)	Carlos Filho (1052)	answered	00:00:06	00:00:15 0.00	Carlos Filho (1052) was joined
2024-05-09T09:29:25	556934410040	Daniela Sales (1032)	answered	00:00:07	00:01:39 0.00	Daniela Sales (1032) replaced by Carlos Filho (1052)
2024-05-09T09:27:59	556934410040	Diego Kroin (3010)	answered	00:00:14	00:01:12 0.00	Diego Kroin (3010) replaced by Daniela Sales (1032)
2024-05-09T09:27:23	556934410040	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by Diego Kroin (3010)
2024-05-09T09:29:16	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:00:27 0.00	Terminated by Ariane Quintela (2080)
2024-05-09T09:28:43	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:05	00:00:42 0.00	Terminated by Leticia Moronha (2072)
2024-05-09T09:28:39	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-05-09T09:19:23	5569981042130	Daniela Sales (1032)	answered	00:00:04	00:02:50 0.00	Terminated by Daniela Sales (1032)
2024-05-09T09:19:22	5569981042130	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-09T09:18:59	5569981042130	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-09T09:13:08	5569992841904	Daniela Sales (1032)	answered	00:00:00	00:02:40 0.00	Terminated by Daniela Sales (1032)
2024-05-09T09:13:03	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:04	00:00:01 0.00	Daniela Sales (1032) was joined
2024-05-09T09:09:47	5569992841904	Elivanete Vicente (2040)	answered	00:00:02	00:03:19 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-05-09T09:09:47	5569992841904	RG REGISTRO (8003)	unanswered	00:00:02	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-05-09T09:09:10	5569992841904	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-09T09:03:51	5569992951237	Elivanete Vicente (2040)	answered	00:00:00	00:04:45 0.00	Terminated by 5569992951237
2024-05-09T09:03:34	Daniela Sales (1032)	Elivanete Vicente (2040)	answered	00:00:03	00:00:13 0.00	Elivanete Vicente (2040) was joined
2024-05-09T08:57:42	5569992951237	Daniela Sales (1032)	answered	00:00:04	00:06:05 0.00	Daniela Sales (1032) replaced by Elivanete Vicente (2040)
2024-05-09T08:57:42	5569992951237	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-09T08:57:21	5569992951237	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-09T09:08:16	Ariane Quintela (2080)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-05-09T09:07:55	Ariane Quintela (2080)	Cristhiane Machado (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-05-09T09:03:24	5569984212198	Rodrigo Cavalcante (2011)	answered	00:00:00	00:01:46 0.00	Terminated by 5569984212198
2024-05-09T09:03:10	Elivanete Vicente (2040)	Rodrigo Cavalcante (2011)	answered	00:00:12	00:00:01 0.00	Rodrigo Cavalcante (2011) was joined
2024-05-09T09:00:50	5569984212198	Elivanete Vicente (2040)	answered	00:00:03	00:02:31 0.00	Elivanete Vicente (2040) replaced by Rodrigo Cavalcante (2011)
2024-05-09T09:00:49	5569984212198	RG REGISTRO (8003)	unanswered	00:00:03	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-05-09T09:00:30	5569984212198	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-09T08:55:04	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:04	00:04:16 0.00	Terminated by Leticia Freitas (2000)
2024-05-09T08:50:37	5569992372828	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-05-09T08:50:06	5569992372828	RG DESENPREF (8006)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-05-09T08:49:30	5569992372828	IVR (8000)	answered	00:00:00	00:01:14 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-05-09T08:43:45	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:03	00:01:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-09T08:41:04	Elivanete Vicente (2040)	0213130431790	answered	00:00:04	00:01:54 1.89	Terminated by Elivanete Vicente (2040)
2024-05-09T08:32:06	Leticia Freitas (2000)	Daniela Sales (1032)	answered	00:00:04	00:05:29 0.00	Terminated by Daniela Sales (1032)
2024-05-09T08:27:30	Leticia Freitas (2000)	Diego Kroin (3010)	answered	00:00:13	00:03:48 0.00	Terminated by Diego Kroin (3010)
2024-05-09T08:22:31	5569992060009	Daniela Sales (1032)	answered	00:00:03	00:06:06 0.00	Terminated by Daniela Sales (1032)
2024-05-09T08:22:31	5569992060009	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-09T08:22:09	5569992060009	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-08T16:32:09	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:36 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-08T16:24:32	5569993938940	Daniela Sales (1032)	answered	00:00:03	00:03:26 0.00	Terminated by Daniela Sales (1032)
2024-05-08T16:22:32	5569993938940	Q Cobrança (8010)	answered	00:00:00	00:02:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-08T16:22:08	5569993938940	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-08T16:21:58	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:03	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-05-08T16:06:49	Elivanete Vicente (2040)	02169993163206	unanswered	00:00:44	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-05-08T16:05:39	Elivanete Vicente (2040)	VMail (9999)	answered	00:00:00	00:01:31 0.00	Terminated by VMail (9999)
2024-05-08T16:06:02	Elivanete Vicente (2040)	5569993163206	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-08T16:05:26	Elivanete Vicente (2040)	VMail (9999)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-05-08T15:52:38	5569993163206	Elivanete Vicente (2040)	answered	00:00:03	00:04:02 0.00	Terminated by Elivanete Vicente (2040)
2024-05-08T15:52:38	5569993163206	RG REGISTRO (8003)	answered	00:00:03	00:00:00 0.00	Picked up by Elivanete Vicente (2040)
2024-05-08T15:52:02	5569993163206	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by RG REGISTRO (8003)

2024-05-08T15:48:43	556921419210	Daniela Sales (1032)	answered	00:00:04	00:04:27 0.00	Terminated by Daniela Sales (1032)
2024-05-08T15:48:09	556921419210	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Daniela Sales (1032)
2024-05-08T15:35:54	Daniela Sales (1032)	069999717749	answered	00:00:19	00:09:33 9.54	Terminated by Daniela Sales (1032)
2024-05-08T15:34:23	Daniela Sales (1032)	069984745650	unanswered	00:00:15	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-05-08T15:33:37	Daniela Sales (1032)	06934414710	unanswered	00:00:31	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-05-08T15:32:06	Daniela Sales (1032)	06934414710	unanswered	00:00:48	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-05-08T15:31:19	Daniela Sales (1032)	06934414600	unanswered	00:00:08	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-05-08T15:30:27	Daniela Sales (1032)	06934413600	answered	00:00:13	00:00:13 0.21	Terminated by Daniela Sales (1032)
2024-05-08T15:30:08	Daniela Sales (1032)	069934413600	unanswered	00:00:07	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-05-08T15:28:40	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:04	00:00:14 0.00	Terminated by Silvano Sabino (2010)
2024-05-08T15:23:44	Silvano Sabino (2010)	Leticia Freitas (2000)	unanswered	00:00:09	00:00:00 0.00	Terminated by Silvano Sabino (2010)
2024-05-08T15:13:39	5569992707878	Daniela Sales (1032)	answered	00:00:16	00:02:23 0.00	Terminated by 5569992707878
2024-05-08T15:13:39	5569992707878	Q Cobrança (8010)	answered	00:00:00	00:00:16 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-08T15:13:18	5569992707878	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-08T15:13:43	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:01:34 0.00	Terminated by Leticia Freitas (2000)
2024-05-08T15:06:36	Cristhiane Machado (1040)	06133149600	answered	00:00:08	00:05:58 5.96	Terminated by Cristhiane Machado (1040)
2024-05-08T15:11:48	Diego Kroin (3010)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Diego Kroin (3010)
2024-05-08T15:11:27	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-08T15:10:08	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:02	00:00:45 0.00	Terminated by Elivanete Vicente (2040)
2024-05-08T14:56:45	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:12:41 0.00	Terminated by Elivanete Vicente (2040)
2024-05-08T15:09:20	Leticia Freitas (2000)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-08T15:09:20	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-05-08T15:09:07	Leticia Freitas (2000)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-08T15:09:07	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-05-08T15:02:55	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:21	00:02:19 0.00	Terminated by Leticia Freitas (2000)
2024-05-08T15:00:08	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:08	00:01:46 0.00	Terminated by Leticia Freitas (2000)
2024-05-08T14:44:05	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:04	00:00:16 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-08T14:43:02	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-08T14:42:48	Leticia Freitas (2000)	2	answered	00:00:00	00:00:01 0.00	Target not found
2024-05-08T14:34:28	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:07	00:00:17 0.00	Terminated by Leticia Freitas (2000)
2024-05-08T14:18:44	5569984223370	Daniela Sales (1032)	answered	00:00:03	00:01:31 0.00	Terminated by 5569984223370
2024-05-08T14:13:43	5569984223370	Q Cobrança (8010)	answered	00:00:00	00:05:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-08T14:13:21	5569984223370	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-08T14:04:29	5569984768691	VMail (1032)	answered	00:00:00	00:00:10 0.00	Terminated by 5569984768691
2024-05-08T14:04:27	Elivanete Vicente (2040)	VMail (1032)	answered	00:00:00	00:00:02 0.00	VMail (1032) was joined
2024-05-08T14:04:06	Elivanete Vicente (2040)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-05-08T14:01:32	5569984768691	Elivanete Vicente (2040)	answered	00:00:04	00:02:53 0.00	Elivanete Vicente (2040) replaced by VMail (1032)
2024-05-08T14:01:32	5569984768691	RG REGISTRO (8003)	unanswered	00:00:04	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-05-08T14:01:15	5569984768691	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-08T14:02:53	Elivanete Vicente (2040)	VMail (1032)	answered	00:00:00	00:00:51 0.00	Terminated by VMail (1032)
2024-05-08T14:02:32	Elivanete Vicente (2040)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-05-08T13:57:33	5569984768691	IVR (8000)	answered	00:00:00	00:00:08 0.00	Terminated by 5569984768691
2024-05-08T13:57:33	5569984768691	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-05-08T13:57:32	5569984768691	RG COBRANÇA (8004)	unanswered	00:00:00	00:00:00 0.00	
2024-05-08T13:56:54	5569984768691	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-05-08T13:35:31	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:01:30 0.00	Terminated by Leticia Freitas (2000)
2024-05-08T13:34:51	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:19 0.00	Terminated by Leticia Freitas (2000)
2024-05-08T13:27:52	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:25 0.00	Terminated by Leticia Freitas (2000)
2024-05-08T13:22:34	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:08	00:00:29 0.00	Terminated by Leticia Moronha (2072)
2024-05-08T13:22:31	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-05-08T12:58:11	5569992780045	IVR (8000)	answered	00:00:00	00:00:11 0.00	Terminated by 5569992780045
2024-05-08T12:46:40	5569992547282	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-05-08T12:46:09	5569992547282	RG DESENPROF (8006)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-05-08T12:46:02	5569992547282	IVR (8000)	answered	00:00:00	00:00:46 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-05-08T12:45:45	5569992547282	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-05-08T12:45:14	5569992547282	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule

2024-05-08T12:44:54	5569992547282	IVR (8000)	answered	00:00:00	00:00:58 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-08T12:21:06	5569984745650	Q Cobrança (8010)	unanswered	00:00:00	00:23:09 0.00	Terminated by 5569984745650
2024-05-08T12:20:58	5569984745650	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-08T12:37:12	5569992547282	Q Fiscalizaçã (8009)	unanswered	00:00:00	00:03:10 0.00	Terminated by 5569992547282
2024-05-08T12:36:53	5569992547282	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-05-08T12:36:34	5569992547282	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-05-08T12:36:02	5569992547282	RG DESENPROF (8006)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-05-08T12:35:26	5569992547282	IVR (8000)	answered	00:00:01	00:01:14 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-05-08T12:33:56	5569992547282	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-05-08T12:33:25	5569992547282	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-05-08T12:33:11	5569992547282	IVR (8000)	answered	00:00:00	00:00:53 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-08T12:31:35	5569992547282	VMail (1000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569992547282
2024-05-08T12:31:14	5569992547282	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-08T12:30:40	5569992547282	IVR (8000)	answered	00:00:01	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-08T12:29:21	5569992547282	VMail (1000)	answered	00:00:00	00:00:56 0.00	Terminated by 5569992547282
2024-05-08T12:29:00	5569992547282	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-08T12:28:26	5569992547282	IVR (8000)	answered	00:00:01	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-08T12:11:46	5569984745650	Q Cobrança (8010)	unanswered	00:00:00	00:08:59 0.00	Terminated by 5569984745650
2024-05-08T12:11:35	5569984745650	IVR (8000)	answered	00:00:00	00:00:10 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-08T12:17:12	5569999472881	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-05-08T12:16:41	5569999472881	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-05-08T12:16:05	5569999472881	IVR (8000)	answered	00:00:01	00:01:13 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-08T12:15:15	5569999472881	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-05-08T12:14:44	5569999472881	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-05-08T12:14:12	5569999472881	IVR (8000)	answered	00:00:00	00:01:11 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-08T12:13:17	5569999472881	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-05-08T12:12:46	5569999472881	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-05-08T12:12:12	5569999472881	IVR (8000)	answered	00:00:00	00:01:12 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-08T11:59:33	Rubis Junior (1011)	Leticia Freitas (2000)	answered	00:00:05	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-05-08T11:53:07	5569984745650	Daniela Sales (1032)	answered	00:00:03	00:02:15 0.00	Terminated by Daniela Sales (1032)
2024-05-08T11:53:07	5569984745650	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-08T11:52:55	5569984745650	IVR (8000)	answered	00:00:00	00:00:12 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-08T11:54:13	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:06	00:00:07 0.00	Terminated by Silvano Sabino (2010)
2024-05-08T11:48:27	5569993792610	Daniela Sales (1032)	answered	00:00:05	00:02:52 0.00	Terminated by Daniela Sales (1032)
2024-05-08T11:48:27	5569993792610	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-08T11:48:06	5569993792610	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-08T11:48:26	Cristhiane Machado (1040)	069993390857	unanswered	00:00:24	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-08T11:47:45	Cristhiane Machado (1040)	069992024098	unanswered	00:00:27	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-08T11:47:46	Diego Kroin (3010)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-05-08T11:47:25	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-08T11:46:59	Cristhiane Machado (1040)	069999096194	unanswered	00:00:24	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-08T11:37:21	5569984162496	IVR (8000)	answered	00:00:00	00:00:06 0.00	Terminated by 5569984162496
2024-05-08T11:27:52	Elivanete Vicente (2040)	Diego Kroin (3010)	answered	00:00:02	00:01:14 0.00	Terminated by Elivanete Vicente (2040)
2024-05-08T11:19:07	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:04:34 0.00	Terminated by Elivanete Vicente (2040)
2024-05-08T11:20:14	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	unanswered	00:00:14	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-08T11:20:06	Leticia Freitas (2000)	VMail (2020)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-05-08T11:19:45	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-08T11:12:27	5569993938934	Elivanete Vicente (2040)	answered	00:00:16	00:05:43 0.00	Terminated by Elivanete Vicente (2040)
2024-05-08T11:12:27	5569993938934	RG REGISTRO (8003)	answered	00:00:16	00:00:00 0.00	Picked up by Elivanete Vicente (2040)
2024-05-08T11:12:09	5569993938934	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-08T11:17:13	Diego Kroin (3010)	VMail (2040)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-05-08T11:17:13	Diego Kroin (3010)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-05-08T11:11:06	Ariane Quintela (2080)	Daniela Sales (1032)	answered	00:00:05	00:00:53 0.00	Terminated by Ariane Quintela (2080)
2024-05-08T11:08:46	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:02	00:02:59 0.00	Terminated by Elivanete Vicente (2040)
2024-05-08T11:08:28	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:05	00:02:17 0.00	Terminated by Leticia Moronha (2072)
2024-05-08T11:10:13	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:11	00:00:19 0.00	Terminated by Ariane Quintela (2080)

2024-05-08T11:09:57	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:06	00:00:01 0.00	Terminated by Ariane Quintela (2080)
2024-05-08T11:05:25	5569992728432	Diego Kroin (3010)	answered	00:00:00	00:03:16 0.00	Terminated by 5569992728432
2024-05-08T11:05:20	Elivanete Vicente (2040)	Diego Kroin (3010)	answered	00:00:04	00:00:01 0.00	Diego Kroin (3010) was joined
2024-05-08T10:47:19	5569992728432	Elivanete Vicente (2040)	answered	00:00:09	00:17:58 0.00	Elivanete Vicente (2040) replaced by Diego Kroin (3010)
2024-05-08T10:47:19	5569992728432	RG REGISTRO (8003)	unanswered	00:00:09	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-05-08T10:46:57	5569992728432	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-08T11:04:56	Elivanete Vicente (2040)	2	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-08T11:01:18	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:19 0.00	Terminated by Ariane Quintela (2080)
2024-05-08T10:46:34	5569992147093	Daniela Sales (1032)	answered	00:00:05	00:07:46 0.00	Terminated by Daniela Sales (1032)
2024-05-08T10:41:33	5569992147093	Q Cobrança (8010)	answered	00:00:00	00:05:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-08T10:41:13	5569992147093	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-08T10:51:37	Diego Kroin (3010)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Diego Kroin (3010)
2024-05-08T10:51:16	Diego Kroin (3010)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-08T10:39:49	556935355727	Daniela Sales (1032)	answered	00:00:00	00:06:20 0.00	Terminated by Daniela Sales (1032)
2024-05-08T10:39:36	Geisiele Moraes (1023)	Daniela Sales (1032)	answered	00:00:04	00:00:09 0.00	Daniela Sales (1032) was joined
2024-05-08T10:37:00	556935355727	Geisiele Moraes (1023)	answered	00:00:00	00:02:49 0.00	Geisiele Moraes (1023) replaced by Daniela Sales (1032)
2024-05-08T10:36:34	PROTOCOLO (1000)	Geisiele Moraes (1023)	answered	00:00:04	00:00:21 0.00	Geisiele Moraes (1023) was joined
2024-05-08T10:35:11	556935355727	PROTOCOLO (1000)	answered	00:00:14	00:01:35 0.00	PROTOCOLO (1000) replaced by Geisiele Moraes (1023)
2024-05-08T10:34:40	556935355727	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-08T10:39:43	Elivanete Vicente (2040)	Diego Kroin (3010)	answered	00:00:02	00:04:48 0.00	Terminated by Diego Kroin (3010)
2024-05-08T10:42:32	5569992728432	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-05-08T10:42:32	5569992728432	RG REGISTRO (8003)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-05-08T10:42:15	5569992728432	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-08T10:23:53	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:03:57 0.00	Terminated by Diego Kroin (3010)
2024-05-08T10:15:35	5569992728432	Elivanete Vicente (2040)	answered	00:00:19	00:06:49 0.00	Terminated by 5569992728432
2024-05-08T10:15:35	5569992728432	RG REGISTRO (8003)	answered	00:00:19	00:00:00 0.00	Picked up by Elivanete Vicente (2040)
2024-05-08T10:15:19	5569992728432	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-08T10:13:10	Diego Kroin (3010)	Geisiele Moraes (1023)	answered	00:00:05	00:05:56 0.00	Terminated by Geisiele Moraes (1023)
2024-05-08T10:15:07	Elivanete Vicente (2040)	Lidia Fernandes (3020)	answered	00:00:11	00:00:17 0.00	Terminated by Elivanete Vicente (2040)
2024-05-08T10:15:07	Elivanete Vicente (2040)	Diego Kroin (3010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to Lidia Fernandes (3020)
2024-05-08T09:18:34	5569984894712	Daniela Sales (1032)	answered	00:00:04	00:02:32 0.00	Terminated by 5569984894712
2024-05-08T09:18:34	5569984894712	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-08T09:18:12	5569984894712	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-08T09:20:09	5569992217857	VMail (5000)	answered	00:00:00	00:00:12 0.00	Terminated by 5569992217857
2024-05-08T09:20:09	5569992217857	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-08T09:19:54	5569992217857	VMail (1000)	answered	00:00:00	00:00:15 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-08T09:19:33	5569992217857	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-08T09:19:02	5569992217857	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-08T09:18:21	5569992217857	VMail (1000)	answered	00:00:00	00:00:34 0.00	Terminated by 5569992217857
2024-05-08T09:18:00	5569992217857	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-08T09:17:26	5569992217857	IVR (8000)	answered	00:00:01	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-08T09:03:56	Ariane Quintela (2080)	06133149692	answered	00:00:14	00:12:07 12.12	Terminated by Ariane Quintela (2080)
2024-05-08T08:50:46	Silvano Sabino (2010)	Leticia Freitas (2000)	answered	00:00:04	00:00:56 0.00	Terminated by Silvano Sabino (2010)
2024-05-08T08:46:08	5568992153928	Elivanete Vicente (2040)	answered	00:00:10	00:02:03 0.00	Terminated by Elivanete Vicente (2040)
2024-05-08T08:46:08	5568992153928	RG REGISTRO (8003)	answered	00:00:10	00:00:00 0.00	Picked up by Elivanete Vicente (2040)
2024-05-08T08:45:51	5568992153928	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-08T08:38:22	556999251003	Rodrigo Cavalcante (2011)	answered	00:00:03	00:01:42 0.00	Terminated by 556999251003
2024-05-08T08:38:22	556999251003	RG FISCALIZAÇÃO (8005)	answered	00:00:03	00:00:00 0.00	Picked up by Rodrigo Cavalcante (2011)
2024-05-08T08:37:35	556999251003	IVR (8000)	answered	00:00:01	00:00:46 0.00	IVR (8000) replaced by RG FISCALIZAÇÃO (8005)
2024-05-08T08:32:26	556999251003	Rodrigo Cavalcante (2011)	answered	00:00:04	00:04:25 0.00	Terminated by 556999251003
2024-05-08T08:32:26	556999251003	Q Fiscalizações (8009)	answered	00:00:00	00:00:04 0.00	Q Fiscalizações (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-08T08:32:09	556999251003	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Fiscalizações (8009)
2024-05-08T08:28:21	556999251003	Elivanete Vicente (2040)	answered	00:00:00	00:02:46 0.00	Terminated by 556999251003
2024-05-08T08:28:14	Daniela Sales (1032)	Elivanete Vicente (2040)	answered	00:00:03	00:00:04 0.00	Elivanete Vicente (2040) was joined
2024-05-08T08:19:37	556999251003	Daniela Sales (1032)	answered	00:00:05	00:08:39 0.00	Daniela Sales (1032) replaced by Elivanete Vicente (2040)
2024-05-08T08:19:36	556999251003	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)

2024-05-08T08:19:14	5569999251003	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-08T08:22:18	Rubis Junior (1011)	021199971043663	unanswered	00:00:05	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-05-08T08:22:01	Rubis Junior (1011)	0199971043663	unanswered	00:00:03	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-05-08T08:21:41	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Rubis Junior (1011)
2024-05-08T08:21:23	Rubis Junior (1011)	0199971043663	unanswered	00:00:04	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-05-08T08:19:55	Rubis Junior (1011)	0199971043663	unanswered	00:00:04	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-05-08T08:14:47	Rubis Junior (1011)	069992021059	answered	00:00:15	00:02:11 2.19	Terminated by Rubis Junior (1011)
2024-05-08T08:12:12	Rubis Junior (1011)	069992217857	answered	00:00:07	00:00:16 0.27	Terminated by Rubis Junior (1011)
2024-05-08T08:07:18	Rubis Junior (1011)	019998566192	unanswered	00:00:36	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-05-07T16:16:34	5569999849474	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-05-07T16:16:03	5569999849474	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-05-07T16:15:43	5569999849474	IVR (8000)	answered	00:00:00	00:00:58 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-07T14:44:42	069993398510	Rodrigo Cavalcante (2011)	answered	00:00:00	00:04:31 6.98	Terminated by Rodrigo Cavalcante (2011)
2024-05-07T14:43:54	Leonardo Marinho (1030)	Rodrigo Cavalcante (2011)	answered	00:00:03	00:00:45 0.00	Rodrigo Cavalcante (2011) was joined
2024-05-07T14:42:02	Leonardo Marinho (1030)	069993398510	answered	00:00:11	00:02:28 0.00	Leonardo Marinho (1030) replaced by Rodrigo Cavalcante (2011)
2024-05-07T14:46:39	Ariane Quintela (2080)	Cristiane Machado (1040)	answered	00:00:04	00:00:53 0.00	Terminated by Ariane Quintela (2080)
2024-05-07T14:41:01	Viven Ane Medeiros (2020)	PROTOCOLO (1000)	answered	00:00:15	00:00:10 0.00	Terminated by PROTOCOLO (1000)
2024-05-07T14:40:19	Carlos Filho (1052)	Leticia Moronha (2072)	answered	00:00:08	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-05-07T14:38:44	Leonardo Marinho (1030)	Leticia Moronha (2072)	answered	00:00:04	00:00:58 0.00	Terminated by Leticia Moronha (2072)
2024-05-07T14:37:49	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:07	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-05-07T14:30:54	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:58 0.00	Terminated by Ariane Quintela (2080)
2024-05-07T14:31:08	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:06	00:00:24 0.00	Terminated by Diego Kroin (3010)
2024-05-07T14:30:16	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:23 0.00	Terminated by Ariane Quintela (2080)
2024-05-07T14:22:33	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Rubis Junior (1011)
2024-05-07T14:15:03	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:44 0.00	Terminated by Leticia Moronha (2072)
2024-05-07T11:59:14	Rubis Junior (1011)	Leticia Freitas (2000)	answered	00:00:05	00:00:05 0.00	Terminated by Rubis Junior (1011)
2024-05-07T11:55:45	Diego Kroin (3010)	PROTOCOLO (1000)	answered	00:00:12	00:02:38 0.00	Terminated by PROTOCOLO (1000)
2024-05-07T11:42:21	5569984632260	Rodrigo Cavalcante (2011)	answered	00:00:00	00:02:30 0.00	Terminated by 5569984632260
2024-05-07T11:42:09	Daniela Sales (1032)	Rodrigo Cavalcante (2011)	answered	00:00:09	00:00:03 0.00	Rodrigo Cavalcante (2011) was joined
2024-05-07T11:37:26	5569984632260	Daniela Sales (1032)	answered	00:00:03	00:04:51 0.00	Daniela Sales (1032) replaced by Rodrigo Cavalcante (2011)
2024-05-07T11:37:26	5569984632260	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-07T11:37:04	5569984632260	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-07T11:17:30	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:11	00:00:32 0.00	Terminated by Leticia Moronha (2072)
2024-05-07T11:17:24	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-05-07T11:00:48	Cristiane Machado (1040)	Diego Kroin (3010)	answered	00:00:08	00:01:24 0.00	Terminated by Cristiane Machado (1040)
2024-05-07T10:58:18	Cristiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:18	00:00:00 0.00	Terminated by Cristiane Machado (1040)
2024-05-07T10:37:17	02169992438241	Rodrigo Cavalcante (2011)	answered	00:00:00	00:04:18 6.88	Terminated by 02169992438241
2024-05-07T10:37:04	Daniela Sales (1032)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:09 0.00	Rodrigo Cavalcante (2011) was joined
2024-05-07T10:35:35	02169992438241	Daniela Sales (1032)	answered	00:00:00	00:01:42 0.00	Daniela Sales (1032) replaced by Rodrigo Cavalcante (2011)
2024-05-07T10:35:29	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:04	00:00:02 0.00	Daniela Sales (1032) was joined
2024-05-07T10:34:32	Elivanete Vicente (2040)	02169992438241	answered	00:00:09	00:00:54 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-05-07T10:36:06	Cristiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:01 0.00	Terminated by Cristiane Machado (1040)
2024-05-07T10:35:45	Cristiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-05-07T10:30:06	5569992230253	Elivanete Vicente (2040)	answered	00:00:00	00:00:51 0.00	Terminated by Elivanete Vicente (2040)
2024-05-07T10:29:50	PROTOCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:12 0.00	Elivanete Vicente (2040) was joined
2024-05-07T10:29:17	5569992230253	PROTOCOLO (1000)	answered	00:00:10	00:00:40 0.00	PROTOCOLO (1000) replaced by Elivanete Vicente (2040)
2024-05-07T10:28:38	5569992230253	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-07T10:23:32	5569992349781	Elivanete Vicente (2040)	answered	00:00:04	00:05:56 0.00	Terminated by Elivanete Vicente (2040)
2024-05-07T10:23:32	5569992349781	RG REGISTRO (8003)	answered	00:00:04	00:00:00 0.00	Picked up by Elivanete Vicente (2040)
2024-05-07T10:23:13	5569992349781	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-07T10:26:05	5569992230253	VMail (5000)	answered	00:00:00	00:00:39 0.00	Terminated by 5569992230253
2024-05-07T10:25:28	5569992230253	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-07T10:25:28	5569992230253	VMail (2040)	answered	00:00:00	00:00:36 0.00	VMail (2040) replaced by CRCRO (5000)
2024-05-07T10:25:28	5569992230253	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-05-07T10:24:52	5569992230253	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-05-07T10:11:48	Leticia Freitas (2000)	Cristiane Machado (1040)	answered	00:00:08	00:00:54 0.00	Terminated by Cristiane Machado (1040)

2024-05-07T09:49:05	5569992116230	Carlos Filho (1052)	answered	00:00:00	00:01:18 0.00	Terminated by 5569992116230
2024-05-07T09:49:01	PROTOCOLO (1000)	Carlos Filho (1052)	answered	00:00:03	00:00:01 0.00	Carlos Filho (1052) was joined
2024-05-07T09:47:49	5569992116230	PROTOCOLO (1000)	answered	00:00:09	00:01:06 0.00	PROTOCOLO (1000) replaced by Carlos Filho (1052)
2024-05-07T09:47:14	5569992116230	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-07T09:23:31	5565993031373	VMail (2011)	answered	00:00:00	00:02:17 0.00	Terminated by 5565993031373
2024-05-07T09:23:28	Elivanete Vicente (2040)	VMail (2011)	answered	00:00:00	00:00:03 0.00	VMail (2011) was joined
2024-05-07T09:23:28	Elivanete Vicente (2040)	Rodrigo Cavalcante (2011)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2011)
2024-05-07T09:13:50	5565993031373	Elivanete Vicente (2040)	answered	00:00:00	00:09:41 0.00	Elivanete Vicente (2040) replaced by VMail (2011)
2024-05-07T09:13:41	PROTOCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:05	00:00:04 0.00	Elivanete Vicente (2040) was joined
2024-05-07T09:11:24	5565993031373	PROTOCOLO (1000)	answered	00:00:14	00:02:12 0.00	PROTOCOLO (1000) replaced by Elivanete Vicente (2040)
2024-05-07T09:10:54	5565993031373	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-07T09:25:25	Elivanete Vicente (2040)	VMail (9999)	answered	00:00:00	00:00:06 0.00	Terminated by Elivanete Vicente (2040)
2024-05-07T09:25:13	Elivanete Vicente (2040)	VMail (9999)	answered	00:00:00	00:00:02 0.00	Terminated by Elivanete Vicente (2040)
2024-05-07T09:25:09	Elivanete Vicente (2040)	VMail (9999)	answered	00:00:00	00:00:02 0.00	Terminated by Elivanete Vicente (2040)
2024-05-07T09:23:29	Rodrigo Cavalcante (2011)	Viven Ane Medeiros (2020)	answered	00:00:16	00:00:47 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-07T09:19:11	5569992116230	Carlos Filho (1052)	answered	00:00:00	00:04:11 0.00	Terminated by 5569992116230
2024-05-07T09:18:08	Daniela Sales (1032)	Carlos Filho (1052)	answered	00:00:08	00:00:55 0.00	Carlos Filho (1052) was joined
2024-05-07T09:15:18	5569992116230	Daniela Sales (1032)	answered	00:00:05	00:03:48 0.00	Daniela Sales (1032) replaced by Carlos Filho (1052)
2024-05-07T09:15:18	5569992116230	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-07T09:14:58	5569992116230	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-07T09:18:08	5569992230253	VMail (5000)	answered	00:00:00	00:00:05 0.00	Terminated by 5569992230253
2024-05-07T09:18:08	5569992230253	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-07T09:18:01	5569992230253	VMail (5000)	answered	00:00:00	00:00:07 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-07T09:18:01	5569992230253	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-07T09:17:58	5569992230253	VMail (5000)	answered	00:00:00	00:00:03 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-07T09:17:57	5569992230253	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-07T09:17:45	5569992230253	VMail (5000)	answered	00:00:00	00:00:13 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-07T09:17:45	5569992230253	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-07T09:17:44	5569992230253	VMail (5000)	answered	00:00:00	00:00:00 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-07T09:17:44	5569992230253	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-07T09:17:26	5569992230253	VMail (5000)	answered	00:00:00	00:00:18 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-07T09:17:26	5569992230253	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-07T09:17:13	5569992230253	VMail (5000)	answered	00:00:00	00:00:13 0.00	VMail (5000) replaced by CRCRO (5000)
2024-05-07T09:17:13	5569992230253	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-07T09:16:31	5569992230253	VMail (2040)	answered	00:00:00	00:00:42 0.00	VMail (2040) replaced by CRCRO (5000)
2024-05-07T09:16:31	5569992230253	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-05-07T09:15:56	5569992230253	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-05-07T09:14:47	5569992230253	VMail (2040)	answered	00:00:00	00:01:00 0.00	Terminated by 5569992230253
2024-05-07T09:14:47	5569992230253	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-05-07T09:14:10	5569992230253	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-05-07T09:05:03	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:04	00:00:27 0.00	Terminated by Leticia Moronha (2072)
2024-05-07T09:04:48	Leticia Moronha (2072)	Leonardo Marinho (1030)	unanswered	00:00:13	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-07T08:28:09	5569984003011	Daniela Sales (1032)	answered	00:00:04	00:01:51 0.00	Terminated by 5569984003011
2024-05-07T08:28:09	5569984003011	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-07T08:27:48	5569984003011	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-07T08:24:34	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:03	00:00:49 0.00	Terminated by Leticia Moronha (2072)
2024-05-07T08:06:48	5569992395908	Daniela Sales (1032)	answered	00:00:00	00:07:35 0.00	Terminated by Daniela Sales (1032)
2024-05-07T08:06:43	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:04	00:00:01 0.00	Daniela Sales (1032) was joined
2024-05-07T08:05:40	5569992395908	Elivanete Vicente (2040)	answered	00:00:03	00:01:05 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)
2024-05-07T08:05:40	5569992395908	RG REGISTRO (8003)	unanswered	00:00:03	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-05-07T08:05:16	5569992395908	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-07T08:00:51	Ariane Quintela (2080)	06133149631	answered	00:00:10	00:06:43 6.71	Terminated by Ariane Quintela (2080)
2024-05-07T08:00:31	Ariane Quintela (2080)	0612133149631	unanswered	00:00:05	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-07T07:54:51	PROTOCOLO (1000)	Leticia Freitas (2000)	unanswered	00:00:01	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-05-07T07:54:28	PROTOCOLO (1000)	Viven Ane Medeiros (2020)	unanswered	00:00:14	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-05-06T16:58:11	Leticia Freitas (2000)	PROTOCOLO (1000)	answered	00:00:11	00:00:24 0.00	Terminated by Leticia Freitas (2000)

2024-05-06T16:57:50	Leticia Freitas (2000)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-05-06T16:58:07	Geisiele Moraes (1023)	VMail (2000)	answered	00:00:00	00:00:05 0.00	Terminated by Geisiele Moraes (1023)
2024-05-06T16:58:07	Geisiele Moraes (1023)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-05-06T16:55:01	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:05	00:02:37 0.00	Terminated by Leticia Moronha (2072)
2024-05-06T16:49:14	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:07	00:05:21 0.00	Terminated by Leticia Freitas (2000)
2024-05-06T16:39:12	5569981214055	Daniela Sales (1032)	answered	00:00:03	00:11:50 0.00	Terminated by Daniela Sales (1032)
2024-05-06T16:39:12	5569981214055	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-06T16:38:49	5569981214055	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-06T16:49:04	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Freitas (2000)
2024-05-06T16:43:17	Elivanete Vicente (2040)	069992438241	answered	00:00:38	00:00:12 0.19	Terminated by Elivanete Vicente (2040)
2024-05-06T16:42:55	Elivanete Vicente (2040)	02169992438141	unanswered	00:00:04	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-05-06T16:30:09	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:09	00:00:10 0.00	Terminated by Leticia Freitas (2000)
2024-05-06T16:29:05	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:03	00:00:47 0.00	Terminated by Diego Kroin (3010)
2024-05-06T16:21:19	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:12 0.00	Terminated by Leticia Freitas (2000)
2024-05-06T16:15:18	5569993940027	Rodrigo Cavalcante (2011)	answered	00:00:05	00:04:57 0.00	Terminated by 5569993940027
2024-05-06T16:15:17	5569993940027	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:05 0.00	Q FiscalizaçãO (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-06T16:14:59	5569993940027	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-05-06T16:19:17	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:00:59 0.00	Terminated by Leticia Freitas (2000)
2024-05-06T16:17:59	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-05-06T16:15:19	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:01:03 0.00	Terminated by Ariane Quintela (2080)
2024-05-06T15:58:48	Rubis Junior (1011)	019998566192	unanswered	00:00:30	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-05-06T15:58:08	Rubis Junior (1011)	019998566192	unanswered	00:00:37	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-05-06T15:50:54	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:03	00:06:28 0.00	Terminated by Diego Kroin (3010)
2024-05-06T15:56:11	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-05-06T15:50:46	VMail (9999)	VMail (9999)	answered	00:00:00	00:01:28 0.00	Terminated by VMail (9999)
2024-05-06T15:50:43	Diego Kroin (3010)	VMail (9999)	answered	00:00:00	00:00:02 0.00	VMail (9999) was joined
2024-05-06T15:50:35	Diego Kroin (3010)	VMail (2000)	answered	00:00:00	00:00:11 0.00	
2024-05-06T15:50:35	Diego Kroin (3010)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-05-06T15:50:35	Leticia Freitas (2000)	Lidia Fernandes (3020)	answered	00:00:11	00:00:07 0.00	Terminated by Lidia Fernandes (3020)
2024-05-06T15:50:35	Leticia Freitas (2000)	Diego Kroin (3010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to Lidia Fernandes (3020)
2024-05-06T15:50:20	Diego Kroin (3010)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-05-06T15:50:20	Diego Kroin (3010)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-05-06T15:49:42	Leticia Freitas (2000)	Lidia Fernandes (3020)	answered	00:00:10	00:00:21 0.00	Terminated by Leticia Freitas (2000)
2024-05-06T15:49:13	Leticia Freitas (2000)	Diego Kroin (3010)	unanswered	00:00:29	00:00:00 0.00	Busy, forwarded to Lidia Fernandes (3020)
2024-05-06T15:31:31	5583991892356	Cristhiane Machado (1040)	answered	00:00:07	00:02:39 0.00	Terminated by Cristhiane Machado (1040)
2024-05-06T15:31:31	5583991892356	RG DESENPROF (8006)	answered	00:00:07	00:00:00 0.00	Picked up by Cristhiane Machado (1040)
2024-05-06T15:30:59	5583991892356	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-05-06T15:26:41	5569992531759	Rodrigo Cavalcante (2011)	answered	00:00:00	00:04:32 0.00	Terminated by 5569992531759
2024-05-06T15:26:35	Elivanete Vicente (2040)	Rodrigo Cavalcante (2011)	answered	00:00:05	00:00:01 0.00	Rodrigo Cavalcante (2011) was joined
2024-05-06T15:23:45	5569992531759	Elivanete Vicente (2040)	answered	00:00:11	00:02:46 0.00	Elivanete Vicente (2040) replaced by Rodrigo Cavalcante (2011)
2024-05-06T15:23:45	5569992531759	RG REGISTRO (8003)	unanswered	00:00:11	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-05-06T15:23:22	5569992531759	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-06T15:15:16	Viven Ane Medeiros (2020)	Diego Kroin (3010)	answered	00:00:06	00:02:28 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-06T15:12:36	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:01:00 0.00	Terminated by Elivanete Vicente (2040)
2024-05-06T15:12:19	Viven Ane Medeiros (2020)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-06T15:12:19	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-05-06T15:11:42	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:02	00:00:23 0.00	Terminated by Elivanete Vicente (2040)
2024-05-06T15:03:32	Viven Ane Medeiros (2020)	06999377874	answered	00:00:38	00:00:19 0.32	Terminated by 06999377874
2024-05-06T15:02:25	Viven Ane Medeiros (2020)	069993321111	answered	00:00:37	00:00:08 0.14	Terminated by 069993321111
2024-05-06T15:02:12	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-06T15:01:34	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-06T15:01:12	Viven Ane Medeiros (2020)	69993321111	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-06T14:58:39	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:06 0.00	Terminated by Leticia Moronha (2072)
2024-05-06T14:58:15	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:03	00:00:16 0.00	Terminated by Leticia Moronha (2072)
2024-05-06T14:58:06	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:04	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-05-06T14:52:29	5569984726861	IVR (8000)	answered	00:00:00	00:00:10 0.00	Terminated by 5569984726861



2024-05-06T14:51:54	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:30 0.00	Terminated by Leticia Moronha (2072)
2024-05-06T14:49:29	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:01:33 0.00	Terminated by Diego Kroin (3010)
2024-05-06T14:45:10	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:05	00:00:29 0.00	Terminated by Cristhiane Machado (1040)
2024-05-06T14:44:59	Cristhiane Machado (1040)	VMail (2010)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-05-06T14:44:59	Cristhiane Machado (1040)	Silvano Sabino (2010)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2010)
2024-05-06T14:30:56	5569992462529	Daniela Sales (1032)	answered	00:00:04	00:07:25 0.00	Terminated by Daniela Sales (1032)
2024-05-06T14:30:56	5569992462529	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-06T14:30:37	5569992462529	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-06T14:33:04	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	unanswered	00:00:18	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-06T14:30:07	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:02:35 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-06T14:28:41	5592992334054	Elivanete Vicente (2040)	answered	00:00:13	00:00:52 0.00	Terminated by 5592992334054
2024-05-06T14:28:41	5592992334054	RG REGISTRO (8003)	answered	00:00:14	00:00:00 0.00	Picked up by Elivanete Vicente (2040)
2024-05-06T14:28:21	5592992334054	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-06T14:23:14	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:03	00:01:18 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-06T14:24:19	Cristhiane Machado (1040)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Cristhiane Machado (1040)
2024-05-06T14:24:19	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-05-06T14:23:42	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:10	00:00:16 0.00	Terminated by Cristhiane Machado (1040)
2024-05-06T14:21:36	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:01:14 0.00	Terminated by Cristhiane Machado (1040)
2024-05-06T14:16:01	5592992334054	Elivanete Vicente (2040)	answered	00:00:03	00:06:43 0.00	Terminated by Elivanete Vicente (2040)
2024-05-06T14:16:01	5592992334054	RG REGISTRO (8003)	answered	00:00:03	00:00:00 0.00	Picked up by Elivanete Vicente (2040)
2024-05-06T14:15:41	5592992334054	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-06T14:21:15	5569996021964	Daniela Sales (1032)	answered	00:00:04	00:01:26 0.00	Terminated by Daniela Sales (1032)
2024-05-06T14:21:15	5569996021964	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-06T14:20:53	5569996021964	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-06T14:03:19	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:04	00:07:02 0.00	Terminated by Diego Kroin (3010)
2024-05-06T14:06:43	5569992462529	Daniela Sales (1032)	answered	00:00:04	00:01:35 0.00	Terminated by Daniela Sales (1032)
2024-05-06T14:06:43	5569992462529	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-06T14:06:10	5569992462529	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-06T13:58:24	5569992834773	Elivanete Vicente (2040)	answered	00:00:00	00:03:29 0.00	Terminated by Elivanete Vicente (2040)
2024-05-06T13:57:26	PROCOLO (1000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:56 0.00	Elivanete Vicente (2040) was joined
2024-05-06T13:55:40	5569992834773	PROCOLO (1000)	answered	00:00:07	00:02:37 0.00	PROCOLO (1000) replaced by Elivanete Vicente (2040)
2024-05-06T13:55:01	5569992834773	IVR (8000)	answered	00:00:01	00:00:37 0.00	IVR (8000) replaced by PROCOLO (1000)
2024-05-06T13:53:08	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:04	00:01:07 0.00	Terminated by Rubis Junior (1011)
2024-05-06T13:41:00	5569992707146	Daniela Sales (1032)	answered	00:00:05	00:05:31 0.00	Terminated by Daniela Sales (1032)
2024-05-06T13:41:00	5569992707146	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-06T13:40:40	5569992707146	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-06T13:45:17	Viven Ane Medeiros (2020)	08000474482	answered	00:00:08	00:00:56 0.93	Terminated by Viven Ane Medeiros (2020)
2024-05-06T13:42:36	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:00:11 0.00	Terminated by Ariane Quintela (2080)
2024-05-06T13:39:10	5569984449123	Daniela Sales (1032)	answered	00:00:04	00:01:15 0.00	Terminated by Daniela Sales (1032)
2024-05-06T13:39:09	5569984449123	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-06T13:38:49	5569984449123	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-06T13:34:31	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:04	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-05-06T13:26:32	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-06T13:26:28	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-06T13:23:20	5569992707146	Daniela Sales (1032)	answered	00:00:03	00:02:19 0.00	Terminated by Daniela Sales (1032)
2024-05-06T13:23:19	5569992707146	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-06T13:22:56	5569992707146	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-06T13:21:41	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:00:07 0.00	Terminated by Cristhiane Machado (1040)
2024-05-06T12:54:20	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:16	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-06T12:08:02	Diego Kroin (3010)	06935162000	answered	00:00:17	00:01:31 1.52	Terminated by Diego Kroin (3010)
2024-05-06T11:58:20	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:05	00:00:08 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-06T11:58:08	Viven Ane Medeiros (2020)	20	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-06T11:53:30	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	unanswered	00:00:15	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-06T11:53:15	Leticia Freitas (2000)	VMail (2020)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-05-06T11:52:54	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-05-06T11:52:34	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:03	00:00:09 0.00	Terminated by Leticia Freitas (2000)

2024-05-06T11:44:07	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:01:27 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-05-06T10:59:23	Rubis Junior (1011)	Lidia Fernandes (3020)	answered	00:00:14	00:01:43 0.00	Terminated by Rubis Junior (1011)
2024-05-06T10:26:45	5569984726861	Elivanete Vicente (2040)	answered	00:00:02	00:05:07 0.00	Terminated by 5569984726861
2024-05-06T10:26:45	5569984726861	RG REGISTRO (8003)	answered	00:00:03	00:00:00 0.00	Picked up by Elivanete Vicente (2040)
2024-05-06T10:26:27	5569984726861	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-06T10:25:13	Cristhiane Machado (1040)	069992754564	answered	00:00:10	00:00:10 0.16	Terminated by Cristhiane Machado (1040)
2024-05-06T10:16:06	5569981376266	Daniela Sales (1032)	answered	00:00:04	00:03:01 0.00	Terminated by 5569981376266
2024-05-06T10:16:06	5569981376266	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-06T10:15:48	5569981376266	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-06T10:18:30	Rubis Junior (1011)	069992217857	answered	00:00:08	00:00:10 0.16	Terminated by Rubis Junior (1011)
2024-05-06T10:07:18	Daniela Sales (1032)	069981376266	answered	00:00:11	00:00:56 0.93	Terminated by Daniela Sales (1032)
2024-05-06T10:05:55	5569981376266	Daniela Sales (1032)	answered	00:00:24	00:00:11 0.00	Terminated by 5569981376266
2024-05-06T10:02:54	5569981376266	Q Cobrança (8010)	answered	00:00:00	00:03:25 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-06T10:02:36	5569981376266	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-06T09:53:54	5569992847502	Daniela Sales (1032)	answered	00:00:04	00:03:37 0.00	Terminated by Daniela Sales (1032)
2024-05-06T09:53:54	5569992847502	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-06T09:53:34	5569992847502	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-06T09:53:48	5569981376266	PROTOCOLO (1000)	answered	00:00:14	00:01:36 0.00	Terminated by PROTOCOLO (1000)
2024-05-06T09:53:16	5569981376266	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-06T09:51:58	Cristhiane Machado (1040)	069992754564	answered	00:00:07	00:00:04 0.07	Terminated by Cristhiane Machado (1040)
2024-05-06T09:50:48	5569992824404	Daniela Sales (1032)	answered	00:00:04	00:01:08 0.00	Terminated by 5569992824404
2024-05-06T09:50:48	5569992824404	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-06T09:50:12	5569992824404	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-06T09:47:00	5569992805306	Daniela Sales (1032)	answered	00:00:04	00:02:46 0.00	Terminated by Daniela Sales (1032)
2024-05-06T09:46:59	5569992805306	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-06T09:46:33	5569992805306	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-06T09:31:12	Diego Kroin (3010)	06999704101	unanswered	00:00:37	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-05-06T09:19:05	5569993234382	Daniela Sales (1032)	answered	00:00:24	00:03:27 0.00	Terminated by Daniela Sales (1032)
2024-05-06T09:19:04	5569993234382	Q Cobrança (8010)	answered	00:00:00	00:00:24 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-06T09:18:30	5569993234382	IVR (8000)	answered	00:00:01	00:00:33 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-06T09:18:39	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:05	00:00:42 0.00	Terminated by Ariane Quintela (2080)
2024-05-06T09:17:59	5569993234382	IVR (8000)	unanswered	00:00:01	00:00:00 0.00	Terminated by 5569993234382
2024-05-06T09:16:41	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:14	00:00:53 0.00	Terminated by Leticia Freitas (2000)
2024-05-06T09:12:00	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:18	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-06T09:08:15	Cristhiane Machado (1040)	069992754564	answered	00:00:07	00:00:13 0.22	Terminated by Cristhiane Machado (1040)
2024-05-06T09:07:37	Cristhiane Machado (1040)	069992754564	answered	00:00:11	00:00:15 0.24	Terminated by Cristhiane Machado (1040)
2024-05-06T09:06:12	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:06	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-06T09:00:50	5569993145960	IVR (8000)	answered	00:00:00	00:00:06 0.00	Terminated by 5569993145960
2024-05-06T08:51:21	5569999050559	Daniela Sales (1032)	answered	00:00:08	00:07:03 0.00	Terminated by Daniela Sales (1032)
2024-05-06T08:51:20	5569999050559	Q Cobrança (8010)	answered	00:00:00	00:00:08 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-06T08:51:01	5569999050559	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-06T08:34:30	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:04	00:00:24 0.00	Terminated by Leticia Moronha (2072)
2024-05-06T08:32:41	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-05-06T08:32:20	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-05-06T08:25:34	Carlos Filho (1052)	Leticia Moronha (2072)	answered	00:00:07	00:01:04 0.00	Terminated by Leticia Moronha (2072)
2024-05-04T10:57:34	5569984449123	Q Cobrança (8010)	unanswered	00:00:00	00:00:48 0.00	Terminated by 5569984449123
2024-05-04T10:57:16	5569984449123	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T17:22:33	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:01:37 0.00	Terminated by Leonardo Marinho (1030)
2024-05-03T17:21:09	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:01:11 0.00	Terminated by Leonardo Marinho (1030)
2024-05-03T17:19:36	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:04	00:00:11 0.00	Terminated by PROTOCOLO (1000)
2024-05-03T17:19:23	PROTOCOLO (1000)	Viven Ane Medeiros (2020)	unanswered	00:00:06	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-05-03T17:08:46	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:03	00:00:08 0.00	Terminated by PROTOCOLO (1000)
2024-05-03T17:08:39	PROTOCOLO (1000)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-05-03T16:45:10	Rodrigo Cavalcante (2011)	Viven Ane Medeiros (2020)	answered	00:00:06	00:02:57 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-03T16:36:49	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:08:59 0.00	Terminated by Leonardo Marinho (1030)
2024-05-03T16:41:03	Elivanete Vicente (2040)	02169992416651	answered	00:00:13	00:00:49 0.81	Terminated by Elivanete Vicente (2040)

2024-05-03T16:39:48	Elivanete Vicente (2040)	069992416651	unanswered	00:00:20	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-05-03T16:38:06	5569992379454	Daniela Sales (1032)	answered	00:00:04	00:01:05 0.00	Terminated by Daniela Sales (1032)
2024-05-03T16:38:06	5569992379454	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-03T16:37:29	5569992379454	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T16:27:00	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-05-03T16:26:39	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-03T16:17:48	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-05-03T16:17:27	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-03T16:12:09	556932243721	Daniela Sales (1032)	answered	00:00:05	00:01:09 0.00	Terminated by Daniela Sales (1032)
2024-05-03T16:12:08	556932243721	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-03T16:11:44	556932243721	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T16:00:18	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:06	00:00:15 0.00	Terminated by Leticia Freitas (2000)
2024-05-03T15:59:11	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:03	00:00:48 0.00	Terminated by Rubis Junior (1011)
2024-05-03T15:49:07	069992788570	Daniela Sales (1032)	answered	00:00:05	00:01:26 1.76	Terminated by Daniela Sales (1032)
2024-05-03T15:48:42	Diego Kroin (3010)	069992788570	answered	00:00:10	00:00:14 0.00	Diego Kroin (3010) replaced by Daniela Sales (1032)
2024-05-03T15:43:53	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:08	00:00:22 0.00	Terminated by Ariane Quintela (2080)
2024-05-03T15:39:11	5569999509543	Daniela Sales (1032)	answered	00:00:03	00:01:07 0.00	Terminated by Daniela Sales (1032)
2024-05-03T15:39:11	5569999509543	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-03T15:38:48	5569999509543	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T15:18:06	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	answered	00:00:04	00:18:38 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-03T15:02:14	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:00:30 0.00	Terminated by Diego Kroin (3010)
2024-05-03T15:00:36	Elivanete Vicente (2040)	02169999509543	answered	00:00:28	00:00:10 0.16	Terminated by 02169999509543
2024-05-03T14:49:21	5569993229013	Daniela Sales (1032)	answered	00:00:03	00:01:56 0.00	Terminated by 5569993229013
2024-05-03T14:49:20	5569993229013	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-03T14:48:59	5569993229013	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T14:48:27	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:07	00:00:43 0.00	Terminated by Leticia Freitas (2000)
2024-05-03T14:45:01	5569996021964	Daniela Sales (1032)	answered	00:00:05	00:01:16 0.00	Terminated by Daniela Sales (1032)
2024-05-03T14:45:00	5569996021964	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-03T14:44:39	5569996021964	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T14:42:20	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:00:37 0.00	Terminated by Cristhiane Machado (1040)
2024-05-03T14:40:20	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:10	00:00:43 0.00	Terminated by Leticia Freitas (2000)
2024-05-03T14:40:08	Leticia Freitas (2000)	202	answered	00:00:00	00:00:01 0.00	Target not found
2024-05-03T14:38:45	Leonardo Marinho (1030)	Elivanete Vicente (2040)	answered	00:00:03	00:00:50 0.00	Terminated by Leonardo Marinho (1030)
2024-05-03T14:21:56	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:03	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-05-03T14:12:27	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:04	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-05-03T14:11:10	556934213572	Daniela Sales (1032)	answered	00:00:03	00:00:51 0.00	Terminated by Daniela Sales (1032)
2024-05-03T14:09:10	556934213572	Q Cobrança (8010)	answered	00:00:00	00:02:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-03T14:08:42	556934213572	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T14:08:59	5569993019502	Daniela Sales (1032)	answered	00:00:08	00:00:55 0.00	Terminated by Daniela Sales (1032)
2024-05-03T14:08:59	5569993019502	Q Cobrança (8010)	answered	00:00:00	00:00:08 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-03T14:08:39	5569993019502	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T13:54:45	Elivanete Vicente (2040)	Ariane Quintela (2080)	answered	00:00:03	00:00:20 0.00	Terminated by Ariane Quintela (2080)
2024-05-03T13:52:45	Ariane Quintela (2080)	Elivanete Vicente (2040)	answered	00:00:03	00:00:40 0.00	Terminated by Ariane Quintela (2080)
2024-05-03T13:51:58	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:08	00:00:25 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-03T13:50:51	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:03	00:00:13 0.00	Terminated by Rubis Junior (1011)
2024-05-03T13:43:35	Rubis Junior (1011)	Rodrigo Cavalcante (2011)	answered	00:00:05	00:00:26 0.00	Terminated by Rubis Junior (1011)
2024-05-03T13:42:28	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:05	00:00:58 0.00	Terminated by Leticia Freitas (2000)
2024-05-03T13:29:20	5569992416651	Leonardo Marinho (1030)	answered	00:00:00	00:07:06 0.00	Terminated by Leonardo Marinho (1030)
2024-05-03T13:29:15	Daniela Sales (1032)	Leonardo Marinho (1030)	answered	00:00:04	00:00:01 0.00	Leonardo Marinho (1030) was joined
2024-05-03T13:27:27	5569992416651	Daniela Sales (1032)	answered	00:00:07	00:01:45 0.00	Daniela Sales (1032) replaced by Leonardo Marinho (1030)
2024-05-03T13:27:27	5569992416651	Q Cobrança (8010)	answered	00:00:00	00:00:07 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-03T13:27:12	5569992416651	IVR (8000)	answered	00:00:01	00:00:13 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T13:26:31	Leonardo Marinho (1030)	Elivanete Vicente (2040)	answered	00:00:03	00:00:12 0.00	Terminated by Leonardo Marinho (1030)
2024-05-03T13:25:53	Leonardo Marinho (1030)	Viven Ane Medeiros (2020)	answered	00:00:19	00:00:12 0.00	Terminated by Leonardo Marinho (1030)
2024-05-03T13:16:26	5569992738200	Cristhiane Machado (1040)	answered	00:00:20	00:02:33 0.00	Terminated by Cristhiane Machado (1040)
2024-05-03T13:16:26	5569992738200	RG DESENPROF (8006)	answered	00:00:20	00:00:00 0.00	Picked up by Cristhiane Machado (1040)

2024-05-03T13:16:01	5569992738200	IVR (8000)	answered	00:00:01	00:00:24 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-05-03T13:08:58	5569992416651	Daniela Sales (1032)	answered	00:00:05	00:01:39 0.00	Terminated by Daniela Sales (1032)
2024-05-03T13:08:57	5569992416651	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-03T13:08:50	5569992416651	IVR (8000)	answered	00:00:01	00:00:07 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T13:07:59	5569992416651	Daniela Sales (1032)	answered	00:00:09	00:00:27 0.00	Terminated by Daniela Sales (1032)
2024-05-03T12:51:59	5569992416651	Q Cobrança (8010)	answered	00:00:00	00:16:09 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-03T12:51:41	5569992416651	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T12:28:43	5569992416651	Q Cobrança (8010)	unanswered	00:00:00	00:07:58 0.00	Terminated by 5569992416651
2024-05-03T12:28:28	5569992416651	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T12:05:20	Leticia Freitas (2000)	Carlos Filho (1052)	unanswered	00:00:14	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-05-03T12:04:48	Leticia Moronha (2072)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Moronha (2072)
2024-05-03T12:04:27	Leticia Moronha (2072)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-03T12:04:15	Leonardo Marinho (1030)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Leonardo Marinho (1030)
2024-05-03T12:04:15	Leonardo Marinho (1030)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-05-03T12:04:03	Leonardo Marinho (1030)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Leonardo Marinho (1030)
2024-05-03T12:04:03	Leonardo Marinho (1030)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-05-03T12:03:39	5569993409848	Leonardo Marinho (1030)	answered	00:00:18	00:00:03 0.00	Terminated by Leonardo Marinho (1030)
2024-05-03T12:01:09	5569993409848	Q Cobrança (8010)	answered	00:00:00	00:02:48 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-05-03T12:00:46	5569993409848	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T11:51:43	Leonardo Marinho (1030)	Cristhiane Machado (1040)	answered	00:00:07	00:03:43 0.00	Terminated by Leonardo Marinho (1030)
2024-05-03T11:46:55	Leticia Moronha (2072)	Leonardo Marinho (1030)	answered	00:00:06	00:03:40 0.00	Terminated by Leonardo Marinho (1030)
2024-05-03T11:46:17	069992647517	Daniela Sales (1032)	answered	00:00:00	00:04:00 4.77	Terminated by 069992647517
2024-05-03T11:46:04	Cristhiane Machado (1040)	Daniela Sales (1032)	answered	00:00:04	00:00:09 0.00	Daniela Sales (1032) was joined
2024-05-03T11:45:13	Cristhiane Machado (1040)	069992647517	answered	00:00:17	00:00:47 0.00	Cristhiane Machado (1040) replaced by Daniela Sales (1032)
2024-05-03T11:42:17	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:05	00:02:34 0.00	Terminated by Cristhiane Machado (1040)
2024-05-03T11:44:10	Geisiele Moraes (1023)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Geisiele Moraes (1023)
2024-05-03T11:25:58	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:12	00:00:24 0.00	Terminated by Leticia Freitas (2000)
2024-05-03T11:20:07	5569993617896	Cristhiane Machado (1040)	answered	00:00:04	00:06:13 0.00	Terminated by 5569993617896
2024-05-03T11:20:07	5569993617896	RG DESENPREF (8006)	answered	00:00:04	00:00:00 0.00	Picked up by Cristhiane Machado (1040)
2024-05-03T11:19:38	5569993617896	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-05-03T11:20:02	Leonardo Marinho (1030)	Silvano Sabino (2010)	answered	00:00:06	00:02:15 0.00	Terminated by Leonardo Marinho (1030)
2024-05-03T10:56:04	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:23:48 0.00	Terminated by Leonardo Marinho (1030)
2024-05-03T11:05:39	556999211306	Daniela Sales (1032)	answered	00:00:03	00:04:47 0.00	Terminated by 556999211306
2024-05-03T11:05:39	556999211306	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-03T11:05:19	556999211306	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T11:08:50	5569981336000	Q Cobrança (8010)	unanswered	00:00:00	00:01:11 0.00	Terminated by 5569981336000
2024-05-03T11:08:25	5569981336000	IVR (8000)	answered	00:00:01	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T10:57:54	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:02:39 0.00	Terminated by Elivanete Vicente (2040)
2024-05-03T10:53:54	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:34 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-03T10:52:29	Brenda Amarantes (1022)	2072	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-05-03T10:52:08	Brenda Amarantes (1022)	2072	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-05-03T10:49:34	Brenda Amarantes (1022)	2072	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-05-03T10:31:14	5568992127456	Daniela Sales (1032)	answered	00:00:04	00:03:38 0.00	Terminated by Daniela Sales (1032)
2024-05-03T10:31:14	5568992127456	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-03T10:30:50	5568992127456	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T10:33:12	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:03	00:00:09 0.00	Terminated by Leticia Moronha (2072)
2024-05-03T10:32:20	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:07	00:00:06 0.00	Terminated by Ariane Quintela (2080)
2024-05-03T10:26:34	Carlos Filho (1052)	06921417775	answered	00:00:10	00:04:12 4.20	Terminated by Carlos Filho (1052)
2024-05-03T10:26:45	5569992416651	IVR (8000)	answered	00:00:00	00:01:12 0.00	Terminated by IVR (8000)
2024-05-03T10:26:30	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:03	00:00:19 0.00	Terminated by Leticia Freitas (2000)
2024-05-03T10:22:02	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:06	00:03:40 0.00	Terminated by Leticia Freitas (2000)
2024-05-03T10:20:39	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:03:03 0.00	Terminated by Leticia Moronha (2072)
2024-05-03T10:17:39	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:09	00:00:31 0.00	Terminated by Ariane Quintela (2080)
2024-05-03T10:15:45	Leonardo Marinho (1030)	Rodrigo Cavalcante (2011)	answered	00:00:06	00:00:46 0.00	Terminated by Leonardo Marinho (1030)
2024-05-03T10:08:17	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	unanswered	00:00:02	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-03T09:56:06	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:01:17 0.00	Terminated by Leticia Freitas (2000)

2024-05-03T09:54:15	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:03	00:00:10 0.00	Terminated by Leticia Moronha (2072)
2024-05-03T09:54:06	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-05-03T09:52:19	5569992472836	Daniela Sales (1032)	answered	00:00:04	00:01:01 0.00	Terminated by Daniela Sales (1032)
2024-05-03T09:50:19	5569992472836	Q Cobrança (8010)	answered	00:00:00	00:02:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-03T09:50:00	5569992472836	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T09:50:12	5569992977648	Daniela Sales (1032)	answered	00:00:03	00:01:34 0.00	Terminated by Daniela Sales (1032)
2024-05-03T09:50:12	5569992977648	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-03T09:49:49	5569992977648	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T09:50:33	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:08	00:00:25 0.00	Terminated by Cristhiane Machado (1040)
2024-05-03T09:49:22	5569992977648	IVR (8000)	answered	00:00:00	00:00:05 0.00	Terminated by 5569992977648
2024-05-03T09:42:47	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:07	00:00:10 0.00	Terminated by Leticia Moronha (2072)
2024-05-03T09:43:02	Leticia Moronha (2072)	VMail (2000)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-05-03T09:43:02	Leticia Moronha (2072)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-05-03T09:36:16	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:01:08 0.00	Terminated by Leticia Freitas (2000)
2024-05-03T09:33:31	5569984057323	Daniela Sales (1032)	answered	00:00:03	00:01:03 0.00	Terminated by 5569984057323
2024-05-03T09:33:31	5569984057323	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-03T09:33:17	5569984057323	IVR (8000)	answered	00:00:00	00:00:13 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T09:24:40	PROTOCOLO (1000)	069992217857	answered	00:00:08	00:00:07 0.12	Terminated by PROTOCOLO (1000)
2024-05-03T09:24:16	PROTOCOLO (1000)	069992217857	answered	00:00:09	00:00:12 0.20	Terminated by PROTOCOLO (1000)
2024-05-03T09:06:12	Geisiele Moraes (1023)	Silvano Sabino (2010)	answered	00:00:04	00:02:30 0.00	Terminated by Silvano Sabino (2010)
2024-05-03T09:04:05	5569992381478	Daniela Sales (1032)	answered	00:00:19	00:01:41 0.00	Terminated by Daniela Sales (1032)
2024-05-03T09:04:05	5569992381478	Q Cobrança (8010)	answered	00:00:00	00:00:19 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-03T09:03:43	5569992381478	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T08:52:00	5569984057323	Q Cobrança (8010)	unanswered	00:00:00	00:00:47 0.00	Terminated by 5569984057323
2024-05-03T08:51:53	5569984057323	IVR (8000)	answered	00:00:00	00:00:07 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T08:16:21	5569984057323	Q Cobrança (8010)	unanswered	00:00:00	00:25:58 0.00	Terminated by 5569984057323
2024-05-03T08:16:09	5569984057323	IVR (8000)	answered	00:00:00	00:00:12 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-03T08:22:51	5569984645018	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-05-03T08:22:20	5569984645018	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-05-03T08:21:55	5569984645018	IVR (8000)	answered	00:00:01	00:01:02 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-02T16:56:55	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:07 0.00	Terminated by Leticia Freitas (2000)
2024-05-02T16:49:43	Geisiele Moraes (1023)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Geisiele Moraes (1023)
2024-05-02T16:49:32	Geisiele Moraes (1023)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Geisiele Moraes (1023)
2024-05-02T16:49:21	Geisiele Moraes (1023)	VMail (1053)	answered	00:00:00	00:00:03 0.00	Terminated by Geisiele Moraes (1023)
2024-05-02T16:49:21	Geisiele Moraes (1023)	Carlos Ferreira (1053)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1053)
2024-05-02T16:44:55	Leonardo Marinho (1030)	Ariane Quintela (2080)	answered	00:00:07	00:04:02 0.00	Terminated by Ariane Quintela (2080)
2024-05-02T16:43:29	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:22 0.00	Terminated by Leticia Freitas (2000)
2024-05-02T16:34:40	5545998015696	Elivanete Vicente (2040)	answered	00:00:03	00:05:21 0.00	Terminated by Elivanete Vicente (2040)
2024-05-02T16:34:40	5545998015696	RG REGISTRO (8003)	answered	00:00:03	00:00:00 0.00	Picked up by Elivanete Vicente (2040)
2024-05-02T16:34:21	5545998015696	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-02T16:27:57	5569992395908	Daniela Sales (1032)	answered	00:00:05	00:01:09 0.00	Terminated by 5569992395908
2024-05-02T16:27:57	5569992395908	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T16:27:35	5569992395908	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T16:26:16	5569992395908	VMail (5000)	answered	00:00:00	00:00:25 0.00	Terminated by 5569992395908
2024-05-02T16:26:16	5569992395908	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-02T16:25:58	5569992395908	VMail (1000)	answered	00:00:00	00:00:18 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-02T16:25:36	5569992395908	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-02T16:25:01	5569992395908	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-02T16:15:40	5569993145960	Daniela Sales (1032)	answered	00:00:06	00:06:19 0.00	Terminated by Daniela Sales (1032)
2024-05-02T16:15:40	5569993145960	Q Cobrança (8010)	answered	00:00:00	00:00:07 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T16:15:21	5569993145960	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T16:06:22	5569993145960	Rodrigo Cavalcante (2011)	answered	00:00:00	00:08:46 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-05-02T16:06:16	Daniela Sales (1032)	Rodrigo Cavalcante (2011)	answered	00:00:05	00:00:01 0.00	Rodrigo Cavalcante (2011) was joined
2024-05-02T16:04:51	5569993145960	Daniela Sales (1032)	answered	00:00:00	00:01:31 0.00	Daniela Sales (1032) replaced by Rodrigo Cavalcante (2011)
2024-05-02T16:04:46	Elivanete Vicente (2040)	Daniela Sales (1032)	answered	00:00:04	00:00:01 0.00	Daniela Sales (1032) was joined
2024-05-02T15:59:47	5569993145960	Elivanete Vicente (2040)	answered	00:00:04	00:05:00 0.00	Elivanete Vicente (2040) replaced by Daniela Sales (1032)

2024-05-02T15:59:47	5569993145960	RG REGISTRO (8003)	unanswered	00:00:04	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-05-02T15:59:26	5569993145960	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-02T16:06:47	5569984057323	Daniela Sales (1032)	answered	00:00:04	00:02:49 0.00	Terminated by Daniela Sales (1032)
2024-05-02T16:05:47	5569984057323	Q Cobrança (8010)	answered	00:00:00	00:01:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T16:05:38	5569984057323	IVR (8000)	answered	00:00:00	00:00:09 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T16:05:16	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:01:36 0.00	Terminated by Elivanete Vicente (2040)
2024-05-02T16:03:11	Leticia Freitas (2000)	Diego Kroin (3010)	answered	00:00:05	00:01:52 0.00	Terminated by Leticia Freitas (2000)
2024-05-02T16:03:25	Ariane Quintela (2080)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-05-02T16:03:04	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-02T16:00:10	Carlos Filho (1052)	06921417775	answered	00:00:14	00:00:52 0.87	Terminated by Carlos Filho (1052)
2024-05-02T15:58:38	Diego Kroin (3010)	06935365333	answered	00:00:30	00:00:43 0.72	Terminated by Diego Kroin (3010)
2024-05-02T15:56:53	Carlos Filho (1052)	06921823400	answered	00:00:15	00:01:34 1.57	Terminated by Carlos Filho (1052)
2024-05-02T15:56:17	Carlos Filho (1052)	06921813400	unanswered	00:00:21	00:00:00 0.00	Terminated by Carlos Filho (1052)
2024-05-02T15:55:56	Carlos Filho (1052)	069999610279	unanswered	00:00:06	00:00:00 0.00	Terminated by Carlos Filho (1052)
2024-05-02T15:51:45	Carlos Filho (1052)	06921415095	answered	00:00:13	00:03:42 3.71	Terminated by Carlos Filho (1052)
2024-05-02T15:54:21	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:21 0.00	Terminated by Leticia Freitas (2000)
2024-05-02T15:49:10	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:04:21 0.00	Terminated by Elivanete Vicente (2040)
2024-05-02T15:50:46	Carlos Filho (1052)	06940040435	unanswered	00:00:37	00:00:00 0.00	Terminated by Carlos Filho (1052)
2024-05-02T15:46:32	Carlos Filho (1052)	069992753565	unanswered	00:00:07	00:00:00 0.00	Terminated by Carlos Filho (1052)
2024-05-02T15:44:02	Carlos Filho (1052)	06921417775	answered	00:00:07	00:00:52 0.87	Terminated by Carlos Filho (1052)
2024-05-02T15:40:45	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:05	00:01:56 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-02T15:41:27	Carlos Filho (1052)	06933017924	answered	00:00:09	00:00:33 0.55	Terminated by Carlos Filho (1052)
2024-05-02T15:37:42	556933226497	Rodrigo Cavalcante (2011)	answered	00:00:14	00:03:25 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-05-02T15:37:42	556933226497	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:14 0.00	Q Fiscalizaç�o (8009) replaced by Rodrigo Cavalcante (2011)
2024-05-02T15:37:25	556933226497	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-05-02T15:39:51	Carlos Filho (1052)	069981010271	answered	00:00:16	00:00:38 0.64	Terminated by Carlos Filho (1052)
2024-05-02T15:37:25	Carlos Filho (1052)	06921417775	answered	00:00:06	00:01:01 1.02	Terminated by Carlos Filho (1052)
2024-05-02T15:35:11	5545999909141	Elivanete Vicente (2040)	answered	00:00:02	00:03:07 0.00	Terminated by 5545999909141
2024-05-02T15:35:11	5545999909141	RG REGISTRO (8003)	answered	00:00:02	00:00:00 0.00	Picked up by Elivanete Vicente (2040)
2024-05-02T15:34:22	5545999909141	IVR (8000)	answered	00:00:01	00:00:48 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-02T15:33:37	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:17	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-05-02T15:33:19	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-05-02T15:31:35	Carlos Filho (1052)	06932210001	answered	00:00:22	00:01:22 1.37	Terminated by Carlos Filho (1052)
2024-05-02T15:33:00	Ariane Quintela (2080)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-05-02T15:32:39	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-02T15:31:07	Carlos Filho (1052)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Carlos Filho (1052)
2024-05-02T15:31:03	Carlos Filho (1052)	0999642597	unanswered	00:00:04	00:00:00 0.00	Busy, forwarded to PBX
2024-05-02T15:30:49	Carlos Filho (1052)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Carlos Filho (1052)
2024-05-02T15:30:39	Carlos Filho (1052)	032210001	unanswered	00:00:10	00:00:00 0.00	Busy, forwarded to PBX
2024-05-02T15:27:56	Lidia Fernandes (3020)	Viven Ane Medeiros (2020)	answered	00:00:10	00:01:45 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-02T15:27:17	Ariane Quintela (2080)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Ariane Quintela (2080)
2024-05-02T15:26:56	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-02T15:26:39	Ariane Quintela (2080)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-05-02T15:26:18	Ariane Quintela (2080)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-05-02T15:25:40	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:05	00:00:18 0.00	Terminated by Ariane Quintela (2080)
2024-05-02T15:16:50	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:07	00:01:26 0.00	Terminated by Leticia Freitas (2000)
2024-05-02T15:15:13	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:07	00:02:47 0.00	Terminated by Diego Kroin (3010)
2024-05-02T15:15:01	Geisiele Moraes (1023)	0214133604712	unanswered	00:00:48	00:00:00 0.00	Terminated by Geisiele Moraes (1023)
2024-05-02T15:07:27	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:03	00:01:33 0.00	Terminated by Diego Kroin (3010)
2024-05-02T14:47:48	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:05	00:01:09 0.00	Terminated by Rubis Junior (1011)
2024-05-02T14:40:26	556932238219	Daniela Sales (1032)	answered	00:00:04	00:01:30 0.00	Terminated by Daniela Sales (1032)
2024-05-02T14:40:26	556932238219	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T14:40:06	556932238219	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T14:38:38	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:06	00:01:10 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-02T14:38:16	Ariane Quintela (2080)	Leticia Moronha (2072)	answered	00:00:05	00:00:25 0.00	Terminated by Ariane Quintela (2080)
2024-05-02T14:37:02	Leticia Freitas (2000)	Cristiane Machado (1040)	answered	00:00:07	00:00:56 0.00	Terminated by Leticia Freitas (2000)

2024-05-02T14:36:53	Leticia Freitas (2000)	1	answered	00:00:00	00:00:01 0.00	Target not found
2024-05-02T14:33:01	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:01:01 0.00	Terminated by Leticia Freitas (2000)
2024-05-02T14:31:32	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-05-02T14:30:17	556934231435	Leonardo Marinho (1030)	answered	00:00:00	00:01:16 0.00	Terminated by Leonardo Marinho (1030)
2024-05-02T14:30:12	Elivanete Vicente (2040)	Leonardo Marinho (1030)	answered	00:00:03	00:00:01 0.00	Leonardo Marinho (1030) was joined
2024-05-02T14:28:01	556934231435	Elivanete Vicente (2040)	answered	00:00:03	00:02:13 0.00	Elivanete Vicente (2040) replaced by Leonardo Marinho (1030)
2024-05-02T14:28:01	556934231435	RG REGISTRO (8003)	unanswered	00:00:03	00:00:00 0.00	RG REGISTRO (8003) replaced by Elivanete Vicente (2040)
2024-05-02T14:27:40	556934231435	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-02T14:21:49	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:12	00:00:22 0.00	Terminated by Silvano Sabino (2010)
2024-05-02T14:21:04	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:11	00:00:12 0.00	Terminated by Leticia Freitas (2000)
2024-05-02T14:12:07	5569996021964	Daniela Sales (1032)	answered	00:00:04	00:01:42 0.00	Terminated by Daniela Sales (1032)
2024-05-02T14:12:07	5569996021964	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T14:11:44	5569996021964	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T14:11:47	5569993092568	Elivanete Vicente (2040)	answered	00:00:04	00:00:07 0.00	Terminated by 5569993092568
2024-05-02T14:11:47	5569993092568	RG REGISTRO (8003)	answered	00:00:04	00:00:00 0.00	Picked up by Elivanete Vicente (2040)
2024-05-02T14:11:39	5569993092568	IVR (8000)	answered	00:00:00	00:00:07 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-02T14:06:20	5569981278291	Daniela Sales (1032)	answered	00:00:04	00:01:25 0.00	Terminated by Daniela Sales (1032)
2024-05-02T14:06:20	5569981278291	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T14:05:57	5569981278291	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T13:48:08	5569992527979	Daniela Sales (1032)	answered	00:00:03	00:01:51 0.00	Terminated by 5569992527979
2024-05-02T13:48:07	5569992527979	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T13:47:39	5569992527979	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T13:44:39	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:07	00:00:30 0.00	Terminated by Leticia Freitas (2000)
2024-05-02T13:21:49	5569993145960	Elivanete Vicente (2040)	answered	00:00:03	00:03:14 0.00	Terminated by Elivanete Vicente (2040)
2024-05-02T13:21:48	5569993145960	RG REGISTRO (8003)	answered	00:00:03	00:00:00 0.00	Picked up by Elivanete Vicente (2040)
2024-05-02T13:21:11	5569993145960	IVR (8000)	answered	00:00:01	00:00:36 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-02T13:16:17	5569992770589	Daniela Sales (1032)	answered	00:00:05	00:00:33 0.00	Terminated by 5569992770589
2024-05-02T13:16:17	5569992770589	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T13:15:55	5569992770589	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T12:32:51	5569993145960	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-05-02T12:32:19	5569993145960	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-05-02T12:31:42	5569993145960	IVR (8000)	answered	00:00:01	00:01:15 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-02T12:21:21	5569992527979	Q Cobrança (8010)	unanswered	00:00:00	00:01:40 0.00	Terminated by 5569992527979
2024-05-02T12:21:00	5569992527979	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T12:12:45	556999211306	Q Cobrança (8010)	unanswered	00:00:00	00:01:54 0.00	Terminated by 556999211306
2024-05-02T12:12:26	556999211306	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T11:42:04	556999778778	Daniela Sales (1032)	answered	00:00:04	00:01:05 0.00	Terminated by Daniela Sales (1032)
2024-05-02T11:42:04	556999778778	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T11:41:43	556999778778	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T11:16:35	5569992938322	Elivanete Vicente (2040)	answered	00:00:09	00:04:14 0.00	Terminated by 5569992938322
2024-05-02T11:16:34	5569992938322	RG REGISTRO (8003)	answered	00:00:09	00:00:00 0.00	Picked up by Elivanete Vicente (2040)
2024-05-02T11:16:08	5569992938322	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-02T11:03:41	5598984510121	Daniela Sales (1032)	answered	00:00:03	00:01:11 0.00	Terminated by 5598984510121
2024-05-02T11:03:40	5598984510121	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T11:03:22	5598984510121	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T10:45:38	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:07	00:00:56 0.00	Terminated by Leticia Moronha (2072)
2024-05-02T10:45:22	Leticia Moronha (2072)	Cezarnildo Silva (1020)	unanswered	00:00:13	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-05-02T10:45:14	Geisiele Moraes (1023)	VMail (1020)	answered	00:00:00	00:00:05 0.00	Terminated by Geisiele Moraes (1023)
2024-05-02T10:45:14	Geisiele Moraes (1023)	Cezarnildo Silva (1020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1020)
2024-05-02T10:45:00	Cezarnildo Silva (1020)	Leticia Moronha (2072)	answered	00:00:06	00:00:11 0.00	Terminated by Leticia Moronha (2072)
2024-05-02T10:42:43	5569999043264	Cezarnildo Silva (1020)	answered	00:00:12	00:01:44 0.00	Terminated by Cezarnildo Silva (1020)
2024-05-02T10:42:06	5569999043264	Diego Kroin (3010)	answered	00:00:05	00:00:31 0.00	Diego Kroin (3010) replaced by Cezarnildo Silva (1020)
2024-05-02T10:42:06	5569999043264	RG REGISTRO (8003)	unanswered	00:00:06	00:00:00 0.00	RG REGISTRO (8003) replaced by Diego Kroin (3010)
2024-05-02T10:41:48	5569999043264	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-02T10:42:41	Diego Kroin (3010)	Cezarnildo Silva (1020)	unanswered	00:00:01	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-05-02T10:31:47	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:04	00:00:20 0.00	Terminated by Leticia Moronha (2072)

2024-05-02T10:22:30	5569993409848	Daniela Sales (1032)	answered	00:00:03	00:02:42 0.00	Terminated by Daniela Sales (1032)
2024-05-02T10:22:30	5569993409848	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T10:21:58	5569993409848	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T10:23:17	Elivanete Vicente (2040)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-05-02T10:22:56	Elivanete Vicente (2040)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-05-02T10:19:33	5569993409848	IVR (8000)	answered	00:00:01	00:01:12 0.00	Terminated by IVR (8000)
2024-05-02T10:08:19	5569993229013	Daniela Sales (1032)	answered	00:00:03	00:04:06 0.00	Terminated by 5569993229013
2024-05-02T10:08:19	5569993229013	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T10:07:57	5569993229013	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T10:02:02	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:04	00:00:31 0.00	Terminated by Leticia Freitas (2000)
2024-05-02T09:59:51	5569992035758	RG REGISTRO (8003)	unanswered	00:00:05	00:00:00 0.00	Failed Canceled
2024-05-02T09:59:35	5569992035758	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-05-02T09:59:23	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:00:17 0.00	Terminated by Leticia Moronha (2072)
2024-05-02T09:50:45	069981558874	Leonardo Marinho (1030)	answered	00:00:00	00:02:20 3.58	Terminated by Leonardo Marinho (1030)
2024-05-02T09:50:22	Cristhiane Machado (1040)	Leonardo Marinho (1030)	answered	00:00:03	00:00:21 0.00	Leonardo Marinho (1030) was joined
2024-05-02T09:49:09	Cristhiane Machado (1040)	069981558874	answered	00:00:21	00:01:15 0.00	Cristhiane Machado (1040) replaced by Leonardo Marinho (1030)
2024-05-02T09:50:37	Leticia Moronha (2072)	VMail (1040)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-05-02T09:50:37	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-05-02T09:49:56	Cristhiane Machado (1040)	1051	answered	00:00:00	00:00:05 0.00	Target disabled
2024-05-02T09:36:50	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:06	00:00:30 0.00	Terminated by Leticia Freitas (2000)
2024-05-02T09:25:06	5569984057323	Leonardo Marinho (1030)	answered	00:00:00	00:02:48 0.00	Terminated by Leonardo Marinho (1030)
2024-05-02T09:24:57	Daniela Sales (1032)	Leonardo Marinho (1030)	answered	00:00:08	00:00:01 0.00	Leonardo Marinho (1030) was joined
2024-05-02T09:23:47	5569984057323	Daniela Sales (1032)	answered	00:00:04	00:01:16 0.00	Daniela Sales (1032) replaced by Leonardo Marinho (1030)
2024-05-02T09:23:46	5569984057323	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T09:23:36	5569984057323	IVR (8000)	answered	00:00:01	00:00:09 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T09:23:56	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Cristhiane Machado (1040)
2024-05-02T09:19:58	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:02:50 0.00	Terminated by Leonardo Marinho (1030)
2024-05-02T09:15:26	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-05-02T09:04:40	5569992416651	IVR (8000)	answered	00:00:00	00:00:42 0.00	Terminated by 5569992416651
2024-05-02T09:04:41	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:03	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-05-02T09:04:15	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-05-02T08:59:44	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:34 0.00	Terminated by Leticia Freitas (2000)
2024-05-02T08:59:56	Cristhiane Machado (1040)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-05-02T08:59:56	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-05-02T08:54:01	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:07	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-05-02T08:50:39	5569992078299	Daniela Sales (1032)	answered	00:00:05	00:01:24 0.00	Terminated by Daniela Sales (1032)
2024-05-02T08:50:39	5569992078299	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T08:50:03	5569992078299	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T08:51:09	Cristhiane Machado (1040)	048999869381	unanswered	00:00:06	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-02T08:50:47	Cristhiane Machado (1040)	048999869381	unanswered	00:00:04	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-05-02T08:38:15	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:02	00:05:44 0.00	Terminated by Elivanete Vicente (2040)
2024-05-02T08:34:03	5569992780853	Leonardo Marinho (1030)	answered	00:00:03	00:05:17 0.00	Terminated by Leonardo Marinho (1030)
2024-05-02T08:34:02	5569992780853	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-05-02T08:33:41	5569992780853	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T08:34:01	5569999061629	Daniela Sales (1032)	answered	00:00:05	00:04:20 0.00	Terminated by Daniela Sales (1032)
2024-05-02T08:34:01	5569999061629	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T08:33:42	5569999061629	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T08:32:53	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:04	00:04:31 0.00	Terminated by Leticia Moronha (2072)
2024-05-02T08:25:53	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:21 0.00	Terminated by Ariane Quintela (2080)
2024-05-02T08:19:29	5569992116550	Daniela Sales (1032)	answered	00:00:04	00:02:29 0.00	Terminated by Daniela Sales (1032)
2024-05-02T08:19:29	5569992116550	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T08:19:03	5569992116550	IVR (8000)	answered	00:00:01	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T08:16:42	5569993617896	Elivanete Vicente (2040)	answered	00:00:02	00:03:41 0.00	Terminated by Elivanete Vicente (2040)
2024-05-02T08:14:21	5569993617896	Daniela Sales (1032)	answered	00:00:03	00:02:18 0.00	Daniela Sales (1032) replaced by Elivanete Vicente (2040)
2024-05-02T08:14:21	5569993617896	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T08:13:43	5569993617896	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by Q Cobrança (8010)



2024-05-02T08:18:11	Viven Ane Medeiros (2020)	VMail (2040)	answered	00:00:00	00:00:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-05-02T08:18:11	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-05-02T08:16:41	Daniela Sales (1032)	Elivanete Vicente (2040)	unanswered	00:00:01	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-05-02T08:16:31	5569992116550	VMail (5000)	answered	00:00:00	00:00:01 0.00	Terminated by 5569992116550
2024-05-02T08:16:31	5569992116550	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-05-02T08:16:19	5569992116550	VMail (1000)	answered	00:00:00	00:00:11 0.00	VMail (1000) replaced by CRCRO (5000)
2024-05-02T08:15:58	5569992116550	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-05-02T08:15:23	5569992116550	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-05-02T08:12:16	5569993617896	IVR (8000)	answered	00:00:01	00:00:51 0.00	Terminated by 5569993617896
2024-05-02T08:10:22	556934633122	Daniela Sales (1032)	answered	00:00:04	00:01:04 0.00	Terminated by Daniela Sales (1032)
2024-05-02T08:10:22	556934633122	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T08:10:03	556934633122	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T08:08:27	5569984057323	Daniela Sales (1032)	answered	00:00:04	00:01:42 0.00	Terminated by Daniela Sales (1032)
2024-05-02T08:05:57	5569984057323	Q Cobrança (8010)	answered	00:00:00	00:02:34 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T08:05:40	5569984057323	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T08:05:45	5569993299341	Daniela Sales (1032)	answered	00:00:05	00:02:30 0.00	Terminated by Daniela Sales (1032)
2024-05-02T08:05:45	5569993299341	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-05-02T08:05:24	5569993299341	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-02T07:33:38	5569984057323	Q Cobrança (8010)	unanswered	00:00:00	00:03:47 0.00	Terminated by 5569984057323
2024-05-02T07:33:21	5569984057323	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-05-01T10:57:14	Jair Genor Bevilaqua (2050)	+5569981129501	answered	00:00:00	00:00:04 0.00	Target not found
2024-05-01T10:56:14	Jair Genor Bevilaqua (2050)	06935361121	answered	00:00:06	00:00:14 0.24	Terminated by Jair Genor Bevilaqua (2050)
2024-05-01T10:55:33	Jair Genor Bevilaqua (2050)	Carlos Filho (1052)	unanswered	00:00:12	00:00:00 0.00	Terminated by Jair Genor Bevilaqua (2050)
2024-04-30T17:36:59	5569984057323	Q Cobrança (8010)	unanswered	00:00:00	00:04:32 0.00	Terminated by 5569984057323
2024-04-30T17:36:39	5569984057323	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T17:31:03	556934210103	Q FiscalizaçãO (8009)	unanswered	00:00:00	00:01:04 0.00	Terminated by 556934210103
2024-04-30T17:30:42	556934210103	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-04-30T17:28:23	556934210103	Q FiscalizaçãO (8009)	unanswered	00:00:00	00:01:53 0.00	Terminated by 556934210103
2024-04-30T17:28:05	556934210103	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-04-30T17:09:10	PROTOCOLO (1000)	Viven Ane Medeiros (2020)	answered	00:00:03	00:00:29 0.00	Terminated by PROTOCOLO (1000)
2024-04-30T17:06:28	5569992527979	Q Cobrança (8010)	unanswered	00:00:00	00:01:44 0.00	Terminated by 5569992527979
2024-04-30T17:06:08	5569992527979	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T16:56:44	5569992527979	Q Cobrança (8010)	unanswered	00:00:00	00:08:21 0.00	Terminated by 5569992527979
2024-04-30T16:56:23	5569992527979	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T16:54:05	Diego Kroin (3010)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Diego Kroin (3010)
2024-04-30T16:53:44	Diego Kroin (3010)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-04-30T16:50:44	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:14 0.00	Terminated by Cristhiane Machado (1040)
2024-04-30T16:48:23	Diego Kroin (3010)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Diego Kroin (3010)
2024-04-30T16:48:02	Diego Kroin (3010)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-04-30T16:45:30	Cristhiane Machado (1040)	VMail (2011)	answered	00:00:00	00:00:05 0.00	Terminated by Cristhiane Machado (1040)
2024-04-30T16:45:09	Cristhiane Machado (1040)	Rodrigo Cavalcante (2011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2011)
2024-04-30T16:35:29	Leonardo Marinho (1030)	Luana Oliveira (1024)	answered	00:00:07	00:02:42 0.00	Terminated by Leonardo Marinho (1030)
2024-04-30T16:34:45	Leonardo Marinho (1030)	Daniela Sales (1032)	unanswered	00:00:02	00:00:00 0.00	Terminated by Leonardo Marinho (1030)
2024-04-30T16:34:01	Cristhiane Machado (1040)	Luana Oliveira (1024)	answered	00:00:05	00:00:40 0.00	Terminated by Luana Oliveira (1024)
2024-04-30T16:34:36	Leonardo Marinho (1030)	VMail (1024)	answered	00:00:00	00:00:03 0.00	Terminated by Leonardo Marinho (1030)
2024-04-30T16:34:36	Leonardo Marinho (1030)	Luana Oliveira (1024)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1024)
2024-04-30T16:34:21	Leonardo Marinho (1030)	VMail (1024)	answered	00:00:00	00:00:05 0.00	Terminated by Leonardo Marinho (1030)
2024-04-30T16:34:21	Leonardo Marinho (1030)	Luana Oliveira (1024)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1024)
2024-04-30T16:30:49	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:13	00:00:17 0.00	Terminated by Cristhiane Machado (1040)
2024-04-30T16:15:31	5569992669845	Daniela Sales (1032)	answered	00:00:05	00:06:27 0.00	Terminated by Daniela Sales (1032)
2024-04-30T16:15:30	5569992669845	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-30T16:15:08	5569992669845	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T16:15:47	Luana Oliveira (1024)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Luana Oliveira (1024)
2024-04-30T16:10:35	556932175600	Daniela Sales (1032)	answered	00:00:03	00:01:58 0.00	Terminated by Daniela Sales (1032)
2024-04-30T16:10:34	556932175600	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-30T16:10:00	556932175600	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q Cobrança (8010)

2024-04-30T16:09:55	Geisiele Moraes (1023)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Geisiele Moraes (1023)
2024-04-30T16:09:34	Geisiele Moraes (1023)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-30T15:54:00	069993602563	Daniela Sales (1032)	answered	00:00:02	00:08:06 8.80	Terminated by Daniela Sales (1032)
2024-04-30T15:53:10	Diego Kroin (3010)	069993602563	answered	00:00:10	00:00:40 0.00	Diego Kroin (3010) replaced by Daniela Sales (1032)
2024-04-30T15:53:58	Diego Kroin (3010)	Daniela Sales (1032)	unanswered	00:00:01	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-04-30T15:44:29	556934633122	Daniela Sales (1032)	answered	00:00:02	00:05:09 0.00	Terminated by Daniela Sales (1032)
2024-04-30T15:43:29	556934633122	Q Cobrança (8010)	answered	00:00:00	00:01:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-30T15:43:08	556934633122	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T15:47:58	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:11	00:00:19 0.00	Terminated by Leticia Freitas (2000)
2024-04-30T15:46:50	Geisiele Moraes (1023)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Geisiele Moraes (1023)
2024-04-30T15:46:29	Geisiele Moraes (1023)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-30T15:26:06	5569984057323	Daniela Sales (1032)	answered	00:00:03	00:08:29 0.00	Terminated by Daniela Sales (1032)
2024-04-30T15:26:05	5569984057323	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-30T15:25:40	5569984057323	IVR (8000)	answered	00:00:01	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T15:24:33	Cristhiane Machado (1040)	Geisiele Moraes (1023)	answered	00:00:04	00:00:20 0.00	Terminated by Geisiele Moraes (1023)
2024-04-30T15:15:49	5569984057323	Leonardo Marinho (1030)	answered	00:00:00	00:03:12 0.00	Terminated by Leonardo Marinho (1030)
2024-04-30T15:15:41	PROTOCOLO (1000)	Leonardo Marinho (1030)	answered	00:00:03	00:00:05 0.00	Leonardo Marinho (1030) was joined
2024-04-30T15:14:39	5569984057323	PROTOCOLO (1000)	answered	00:00:08	00:01:02 0.00	PROTOCOLO (1000) replaced by Leonardo Marinho (1030)
2024-04-30T15:14:00	5569984057323	IVR (8000)	answered	00:00:01	00:00:38 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-30T15:15:26	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:08	00:00:07 0.00	Terminated by Leticia Moronha (2072)
2024-04-30T15:08:00	5569992714774	Daniela Sales (1032)	answered	00:00:17	00:06:13 0.00	Terminated by Daniela Sales (1032)
2024-04-30T15:07:00	5569992714774	Q Cobrança (8010)	answered	00:00:00	00:01:17 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-30T15:06:36	5569992714774	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T15:06:05	Rodrigo Cavalcante (2011)	VMail (9999)	answered	00:00:00	00:00:07 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-04-30T15:00:07	5569992770589	Daniela Sales (1032)	answered	00:00:03	00:05:12 0.00	Terminated by Daniela Sales (1032)
2024-04-30T14:57:37	5569992770589	Q Cobrança (8010)	answered	00:00:00	00:02:34 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-30T14:57:27	5569992770589	IVR (8000)	answered	00:00:00	00:00:09 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T14:56:56	5569993228825	Daniela Sales (1032)	answered	00:00:03	00:03:01 0.00	Terminated by Daniela Sales (1032)
2024-04-30T14:55:55	5569993228825	Q Cobrança (8010)	answered	00:00:00	00:01:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-30T14:55:32	5569993228825	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T14:56:56	5569992770589	Leonardo Marinho (1030)	answered	00:00:04	00:00:02 0.00	Terminated by Leonardo Marinho (1030)
2024-04-30T14:56:56	5569992770589	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-04-30T14:56:34	5569992770589	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T14:51:39	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:00:31 0.00	Terminated by Leonardo Marinho (1030)
2024-04-30T14:09:14	556133149400	Cristhiane Machado (1040)	answered	00:00:00	00:35:51 0.00	Terminated by Cristhiane Machado (1040)
2024-04-30T14:09:04	PROTOCOLO (1000)	Cristhiane Machado (1040)	answered	00:00:06	00:00:04 0.00	Cristhiane Machado (1040) was joined
2024-04-30T14:08:01	556133149400	PROTOCOLO (1000)	answered	00:00:11	00:01:02 0.00	PROTOCOLO (1000) replaced by Cristhiane Machado (1040)
2024-04-30T14:07:32	556133149400	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-30T14:43:06	5569984811101	Leonardo Marinho (1030)	answered	00:00:03	00:01:10 0.00	Terminated by Leonardo Marinho (1030)
2024-04-30T14:35:35	5569984811101	Q Cobrança (8010)	answered	00:00:00	00:07:33 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-04-30T14:35:27	5569984811101	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T14:27:03	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:04	00:00:32 0.00	Terminated by Leticia Freitas (2000)
2024-04-30T14:22:26	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:18	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-04-30T14:17:53	Rubis Junior (1011)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:06 0.00	Terminated by Rubis Junior (1011)
2024-04-30T14:07:10	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:14	00:01:08 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-30T14:00:29	5569992841839	Leonardo Marinho (1030)	answered	00:00:04	00:01:16 0.00	Terminated by 5569992841839
2024-04-30T13:59:59	5569992841839	Q Cobrança (8010)	answered	00:00:00	00:00:34 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-04-30T13:59:41	5569992841839	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T13:45:06	5569992346553	Leonardo Marinho (1030)	answered	00:00:05	00:03:46 0.00	Terminated by 5569992346553
2024-04-30T13:44:06	5569992346553	Q Cobrança (8010)	answered	00:00:00	00:01:05 0.00	Q Cobrança (8010) replaced by Leonardo Marinho (1030)
2024-04-30T13:43:43	5569992346553	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T13:39:44	5569984811101	Daniela Sales (1032)	answered	00:00:04	00:04:17 0.00	Terminated by Daniela Sales (1032)
2024-04-30T13:39:43	5569984811101	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-30T13:39:32	5569984811101	IVR (8000)	answered	00:00:01	00:00:10 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T13:38:00	5569992836361	Diego Kroin (3010)	answered	00:00:13	00:02:17 0.00	Terminated by Diego Kroin (3010)
2024-04-30T13:38:00	5569992836361	RG REGISTRO (8003)	answered	00:00:13	00:00:00 0.00	Picked up by Diego Kroin (3010)

2024-04-30T13:37:42	5569992836361	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-30T13:38:52	Cristhiane Machado (1040)	Cezarnildo Silva (1020)	answered	00:00:03	00:00:22 0.00	Terminated by Cristhiane Machado (1040)
2024-04-30T13:35:52	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:12	00:00:30 0.00	Terminated by Cristhiane Machado (1040)
2024-04-30T12:42:59	5569984811101	Q Cobrança (8010)	unanswered	00:00:00	00:03:06 0.00	Terminated by 5569984811101
2024-04-30T12:42:37	5569984811101	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T12:45:13	5569992770589	Q Cobrança (8010)	unanswered	00:00:00	00:00:49 0.00	Terminated by 5569992770589
2024-04-30T12:45:00	5569992770589	IVR (8000)	answered	00:00:01	00:00:11 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T12:39:18	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:13 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-30T12:31:56	5569992770589	Q Cobrança (8010)	unanswered	00:00:00	00:06:16 0.00	Terminated by 5569992770589
2024-04-30T12:31:32	5569992770589	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T12:30:12	5569992770589	IVR (8000)	answered	00:00:00	00:00:07 0.00	Terminated by 5569992770589
2024-04-30T12:30:12	5569992770589	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-30T12:30:12	5569992770589	RG COBRANÇA (8004)	unanswered	00:00:00	00:00:00 0.00	
2024-04-30T12:29:21	5569992770589	IVR (8000)	answered	00:00:00	00:00:51 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-04-30T12:09:58	556934633122	Q Cobrança (8010)	unanswered	00:00:00	00:04:12 0.00	Terminated by 556934633122
2024-04-30T12:09:37	556934633122	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T12:10:13	5592992334054	Diego Kroin (3010)	answered	00:00:14	00:00:21 0.00	Terminated by Diego Kroin (3010)
2024-04-30T12:10:13	5592992334054	RG REGISTRO (8003)	answered	00:00:14	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-30T12:09:52	5592992334054	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-30T12:05:48	5592992334054	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-30T12:05:17	5592992334054	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-04-30T12:04:34	5592992334054	IVR (8000)	answered	00:00:00	00:01:22 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-30T11:59:09	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:04	00:00:29 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-30T11:58:15	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:14	00:00:07 0.00	Terminated by Ariane Quintela (2080)
2024-04-30T11:27:13	Leonardo Marinho (1030)	06133149600	answered	00:00:09	00:11:13 11.21	Terminated by Leonardo Marinho (1030)
2024-04-30T11:19:55	5569992637347	Diego Kroin (3010)	answered	00:00:05	00:09:25 0.00	Terminated by Diego Kroin (3010)
2024-04-30T11:19:55	5569992637347	RG REGISTRO (8003)	answered	00:00:05	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-30T11:19:36	5569992637347	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-30T11:26:36	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:03	00:00:07 0.00	Terminated by Leonardo Marinho (1030)
2024-04-30T11:18:02	Leticia Freitas (2000)	Leonardo Marinho (1030)	answered	00:00:10	00:00:28 0.00	Terminated by Leticia Freitas (2000)
2024-04-30T11:17:04	Geisiele Moraes (1023)	Silvano Sabino (2010)	answered	00:00:05	00:01:24 0.00	Terminated by Silvano Sabino (2010)
2024-04-30T11:17:40	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-04-30T11:17:19	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-30T11:11:31	5569984488120	Daniela Sales (1032)	answered	00:00:04	00:04:59 0.00	Terminated by Daniela Sales (1032)
2024-04-30T11:11:31	5569984488120	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-30T11:11:10	5569984488120	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T11:07:54	Leonardo Marinho (1030)	Geisiele Moraes (1023)	answered	00:00:06	00:00:56 0.00	Terminated by Geisiele Moraes (1023)
2024-04-30T11:04:59	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:09	00:00:34 0.00	Terminated by Leticia Moronha (2072)
2024-04-30T11:00:58	5569993985005	Daniela Sales (1032)	answered	00:00:04	00:04:28 0.00	Terminated by Daniela Sales (1032)
2024-04-30T11:00:57	5569993985005	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-30T11:00:39	5569993985005	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T11:03:32	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:19 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-30T11:01:09	Leticia Freitas (2000)	Lidia Fernandes (3020)	answered	00:00:06	00:00:13 0.00	Terminated by Leticia Freitas (2000)
2024-04-30T10:56:41	Leticia Freitas (2000)	Lidia Fernandes (3020)	answered	00:00:09	00:01:16 0.00	Terminated by Leticia Freitas (2000)
2024-04-30T10:52:59	556935365793	Daniela Sales (1032)	answered	00:00:04	00:02:31 0.00	Terminated by Daniela Sales (1032)
2024-04-30T10:52:59	556935365793	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-30T10:52:39	556935365793	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T10:39:17	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:06	00:01:56 0.00	Terminated by Cristhiane Machado (1040)
2024-04-30T10:33:56	069992938322	Daniela Sales (1032)	answered	00:00:02	00:00:57 1.82	Terminated by Daniela Sales (1032)
2024-04-30T10:32:55	Diego Kroin (3010)	069992938322	answered	00:00:11	00:00:50 0.00	Diego Kroin (3010) replaced by Daniela Sales (1032)
2024-04-30T10:33:54	Diego Kroin (3010)	Daniela Sales (1032)	unanswered	00:00:01	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-04-30T10:23:16	5569992938322	Daniela Sales (1032)	answered	00:00:04	00:01:22 0.00	Terminated by Daniela Sales (1032)
2024-04-30T10:23:15	5569992938322	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-30T10:22:54	5569992938322	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-30T10:20:43	5569992938322	Diego Kroin (3010)	answered	00:00:11	00:01:46 0.00	Terminated by 5569992938322
2024-04-30T10:20:43	5569992938322	RG REGISTRO (8003)	answered	00:00:11	00:00:00 0.00	Picked up by Diego Kroin (3010)

2024-04-30T10:20:24	5569992938322	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-30T10:21:59	Leonardo Marinho (1030)	Leticia Moronha (2072)	answered	00:00:11	00:00:30 0.00	Terminated by Leonardo Marinho (1030)
2024-04-30T10:16:28	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:13	00:00:19 0.00	Terminated by Cristhiane Machado (1040)
2024-04-30T09:59:25	5569996053286	Brenda Amarantes (1022)	answered	00:00:10	00:02:58 0.00	Terminated by 5569996053286
2024-04-30T09:59:25	5569996053286	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:10 0.00	Q FiscalizaÃ§Ão (8009) replaced by Brenda Amarantes (1022)
2024-04-30T09:59:03	5569996053286	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-04-30T10:00:43	Leonardo Marinho (1030)	Leticia Freitas (2000)	answered	00:00:04	00:00:18 0.00	Terminated by Leticia Freitas (2000)
2024-04-30T09:54:48	Rubis Junior (1011)	06932298082	answered	00:00:17	00:04:46 4.77	Terminated by Rubis Junior (1011)
2024-04-30T09:57:54	5569996053286	VMail (1000)	answered	00:00:00	00:01:08 0.00	Terminated by 5569996053286
2024-04-30T09:57:33	5569996053286	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-30T09:56:59	5569996053286	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-30T09:51:24	5569992724734	PROTOCOLO (1000)	answered	00:00:00	00:01:28 0.00	Terminated by PROTOCOLO (1000)
2024-04-30T09:50:53	Diego Kroin (3010)	PROTOCOLO (1000)	answered	00:00:13	00:00:18 0.00	PROTOCOLO (1000) was joined
2024-04-30T09:50:00	5569992724734	Diego Kroin (3010)	answered	00:00:02	00:01:22 0.00	Diego Kroin (3010) replaced by PROTOCOLO (1000)
2024-04-30T09:50:00	5569992724734	RG REGISTRO (8003)	unanswered	00:00:02	00:00:00 0.00	RG REGISTRO (8003) replaced by Diego Kroin (3010)
2024-04-30T09:49:41	5569992724734	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-30T09:49:13	5569992724734	IVR (8000)	answered	00:00:00	00:00:07 0.00	Terminated by 5569992724734
2024-04-30T09:49:13	5569992724734	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-30T09:49:13	5569992724734	RG COBRANÃ§A (8004)	unanswered	00:00:00	00:00:00 0.00	
2024-04-30T09:48:22	5569992724734	IVR (8000)	answered	00:00:00	00:00:51 0.00	IVR (8000) replaced by RG COBRANÃ§A (8004)
2024-04-30T09:09:56	5569984488120	Q CobranÃ§a (8010)	unanswered	00:00:00	00:11:32 0.00	Terminated by 5569984488120
2024-04-30T09:09:36	5569984488120	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-30T09:05:24	5569992842783	Q CobranÃ§a (8010)	unanswered	00:00:00	00:07:09 0.00	Terminated by 5569992842783
2024-04-30T09:05:02	5569992842783	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-30T08:59:36	5569992842783	Q FiscalizaÃ§Ão (8009)	unanswered	00:00:00	00:05:17 0.00	Terminated by 5569992842783
2024-04-30T08:59:19	5569992842783	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-04-30T08:59:03	5569992842783	IVR (8000)	answered	00:00:01	00:00:05 0.00	Terminated by 5569992842783
2024-04-30T08:57:34	5569992842783	VMail (1020)	answered	00:00:00	00:01:20 0.00	Terminated by 5569992842783
2024-04-30T08:57:13	5569992842783	Cezarnildo Silva (1020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1020)
2024-04-30T08:56:09	5569992842783	Diego Kroin (3010)	answered	00:00:21	00:00:42 0.00	Diego Kroin (3010) replaced by Cezarnildo Silva (1020)
2024-04-30T08:56:09	5569992842783	RG REGISTRO (8003)	unanswered	00:00:21	00:00:00 0.00	RG REGISTRO (8003) replaced by Diego Kroin (3010)
2024-04-30T08:55:44	5569992842783	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-30T08:42:54	Rubis Junior (1011)	06932298082	answered	00:00:19	00:02:09 2.15	Terminated by Rubis Junior (1011)
2024-04-30T08:42:21	Rubis Junior (1011)	06932298082	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-04-30T08:40:21	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Rubis Junior (1011)
2024-04-30T08:39:49	Rubis Junior (1011)	06932298082	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-04-30T08:38:41	Rubis Junior (1011)	06932298082	unanswered	00:00:54	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-04-30T08:38:18	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Rubis Junior (1011)
2024-04-30T08:37:38	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:09	00:00:16 0.00	Terminated by Elivanete Vicente (2040)
2024-04-30T08:37:58	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Rubis Junior (1011)
2024-04-30T08:37:40	Rubis Junior (1011)	69932298082	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-30T08:27:41	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:00:59 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-30T08:04:11	5569984011009	Daniela Sales (1032)	answered	00:00:11	00:03:30 0.00	Terminated by Daniela Sales (1032)
2024-04-30T08:04:11	5569984011009	Q CobranÃ§a (8010)	answered	00:00:00	00:00:11 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-30T08:03:52	5569984011009	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-30T08:02:14	5569984011009	IVR (8000)	answered	00:00:00	00:01:13 0.00	Terminated by IVR (8000)
2024-04-29T20:32:15	5564992303645	Q CobranÃ§a (8010)	unanswered	00:00:00	00:03:19 0.00	Terminated by 5564992303645
2024-04-29T20:31:56	5564992303645	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-29T16:50:13	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:01:10 0.00	Terminated by Cristhiane Machado (1040)
2024-04-29T16:49:03	556934410040	Carlos Filho (1052)	answered	00:00:00	00:01:37 0.00	Terminated by Carlos Filho (1052)
2024-04-29T16:48:35	Daniela Sales (1032)	Carlos Filho (1052)	answered	00:00:07	00:00:21 0.00	Carlos Filho (1052) was joined
2024-04-29T16:47:23	556934410040	Daniela Sales (1032)	answered	00:00:04	00:01:36 0.00	Daniela Sales (1032) replaced by Carlos Filho (1052)
2024-04-29T16:47:23	556934410040	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-29T16:46:52	556934410040	IVR (8000)	answered	00:00:01	00:00:30 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-29T16:45:24	556934410040	VMail (1000)	answered	00:00:00	00:01:07 0.00	Terminated by 556934410040
2024-04-29T16:45:03	556934410040	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)

2024-04-29T16:43:27	556934410040	IVR (8007)	answered	00:00:00	00:01:35 0.00	IVR (8007) replaced by PROTOCOLO (1000)
2024-04-29T16:43:06	556934410040	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by IVR (8007)
2024-04-29T16:40:34	556934410040	IVR (8000)	answered	00:00:01	00:00:11 0.00	Terminated by 556934410040
2024-04-29T16:27:55	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:19	00:00:38 0.00	Terminated by Leticia Moronha (2072)
2024-04-29T16:15:06	Daniela Sales (1032)	06133149600	answered	00:00:07	00:01:43 1.71	Terminated by Daniela Sales (1032)
2024-04-29T16:09:46	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:04	00:02:50 0.00	Terminated by Rubis Junior (1011)
2024-04-29T16:09:27	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-04-29T16:01:05	5565993031373	Diego Kroin (3010)	answered	00:00:02	00:03:33 0.00	Terminated by Diego Kroin (3010)
2024-04-29T16:01:05	5565993031373	RG REGISTRO (8003)	answered	00:00:02	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-29T16:00:48	5565993031373	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-29T16:00:10	556133149400	Daniela Sales (1032)	answered	00:00:00	00:04:23 0.00	Terminated by 556133149400
2024-04-29T15:59:59	PROTOCOLO (1000)	Daniela Sales (1032)	answered	00:00:04	00:00:08 0.00	Daniela Sales (1032) was joined
2024-04-29T15:57:50	556133149400	PROTOCOLO (1000)	answered	00:00:11	00:02:09 0.00	PROTOCOLO (1000) replaced by Daniela Sales (1032)
2024-04-29T15:57:21	556133149400	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-29T15:57:38	5569992513748	Daniela Sales (1032)	answered	00:00:04	00:02:02 0.00	Terminated by 5569992513748
2024-04-29T15:57:37	5569992513748	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-29T15:57:18	5569992513748	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-29T15:57:06	556133149400	VMail (1000)	answered	00:00:00	00:00:05 0.00	Terminated by 556133149400
2024-04-29T15:56:45	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-29T15:56:15	556133149400	IVR (8000)	answered	00:00:01	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-29T15:48:11	Carlos Filho (1052)	Elivanete Vicente (2040)	answered	00:00:07	00:00:09 0.00	Terminated by Elivanete Vicente (2040)
2024-04-29T15:48:08	Carlos Filho (1052)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Carlos Filho (1052)
2024-04-29T15:36:38	Geisiele Moraes (1023)	VMail (2000)	answered	00:00:00	00:00:05 0.00	Terminated by Geisiele Moraes (1023)
2024-04-29T15:36:17	Geisiele Moraes (1023)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-04-29T15:20:14	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:08	00:00:34 0.00	Terminated by Leticia Moronha (2072)
2024-04-29T15:07:42	Carlos Filho (1052)	Leticia Moronha (2072)	answered	00:00:09	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-04-29T15:07:30	Carlos Filho (1052)	2	answered	00:00:00	00:00:01 0.00	Target not found
2024-04-29T15:05:41	Elivanete Vicente (2040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-04-29T15:05:20	Elivanete Vicente (2040)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-04-29T14:55:28	5569996007401	Brenda Amarantes (1022)	answered	00:00:09	00:05:14 0.00	Terminated by 5569996007401
2024-04-29T14:55:27	5569996007401	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:10 0.00	Q Fiscalizaçã (8009) replaced by Brenda Amarantes (1022)
2024-04-29T14:55:07	5569996007401	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-04-29T14:58:26	Ariane Quintela (2080)	069992160603	answered	00:00:28	00:01:23 1.38	Terminated by 069992160603
2024-04-29T14:54:21	Ariane Quintela (2080)	069999162812	answered	00:00:05	00:00:01 0.02	Terminated by Ariane Quintela (2080)
2024-04-29T14:51:07	Ariane Quintela (2080)	069999162812	unanswered	00:00:05	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-04-29T14:50:42	Ariane Quintela (2080)	069999162812	answered	00:00:06	00:00:13 0.22	Terminated by 069999162812
2024-04-29T14:49:51	15998320315	IVR (8000)	answered	00:00:00	00:00:11 0.00	Terminated by 15998320315
2024-04-29T14:48:47	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:14	00:00:51 0.00	Terminated by Leticia Moronha (2072)
2024-04-29T14:49:09	Elivanete Vicente (2040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-04-29T14:49:09	Elivanete Vicente (2040)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-04-29T14:41:13	Ariane Quintela (2080)	069999162812	answered	00:00:06	00:00:01 0.01	Terminated by Ariane Quintela (2080)
2024-04-29T14:35:40	Ariane Quintela (2080)	069999162812	answered	00:00:05	00:00:01 0.01	Terminated by Ariane Quintela (2080)
2024-04-29T14:35:30	Ariane Quintela (2080)	069999162812	answered	00:00:05	00:00:02 0.03	Terminated by Ariane Quintela (2080)
2024-04-29T14:35:04	Ariane Quintela (2080)	069999162812	answered	00:00:09	00:00:09 0.16	Terminated by 069999162812
2024-04-29T14:34:47	Ariane Quintela (2080)	06999916	unanswered	00:00:01	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-04-29T14:34:12	Ariane Quintela (2080)	069992160606	answered	00:00:15	00:00:04 0.06	Terminated by Ariane Quintela (2080)
2024-04-29T14:32:42	Ariane Quintela (2080)	069999162812	unanswered	00:00:04	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-04-29T14:30:44	Ariane Quintela (2080)	069999162812	answered	00:00:09	00:00:12 0.20	Terminated by 069999162812
2024-04-29T14:30:10	Ariane Quintela (2080)	069992160606	answered	00:00:15	00:00:03 0.06	Terminated by Ariane Quintela (2080)
2024-04-29T14:29:47	Ariane Quintela (2080)	069992160600	unanswered	00:00:07	00:00:00 0.00	Route not found
2024-04-29T14:29:13	Ariane Quintela (2080)	069999162812	answered	00:00:08	00:00:04 0.07	Terminated by Ariane Quintela (2080)
2024-04-29T14:28:30	Ariane Quintela (2080)	069992160606	answered	00:00:16	00:00:08 0.14	Terminated by Ariane Quintela (2080)
2024-04-29T14:26:48	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:10	00:00:17 0.00	Terminated by Elivanete Vicente (2040)
2024-04-29T14:26:40	Ariane Quintela (2080)	069999162812	answered	00:00:06	00:00:00 0.01	Terminated by Ariane Quintela (2080)
2024-04-29T14:23:08	Ariane Quintela (2080)	069999162812	answered	00:00:05	00:00:01 0.01	Terminated by Ariane Quintela (2080)
2024-04-29T14:22:55	Ariane Quintela (2080)	069999162812	answered	00:00:09	00:00:01 0.01	Terminated by Ariane Quintela (2080)

2024-04-29T14:18:39	Rubis Junior (1011)	069992838422	answered	00:00:15	00:00:12 0.20	Terminated by Rubis Junior (1011)
2024-04-29T14:18:18	Rubis Junior (1011)	069992838422	answered	00:00:14	00:00:01 0.01	Terminated by Rubis Junior (1011)
2024-04-29T14:17:53	Rubis Junior (1011)	069992838422	answered	00:00:10	00:00:12 0.20	Terminated by Rubis Junior (1011)
2024-04-29T14:17:35	Rubis Junior (1011)	69992838422	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-29T14:07:04	5569993891951	Daniela Sales (1032)	answered	00:00:03	00:02:19 0.00	Terminated by Daniela Sales (1032)
2024-04-29T14:07:04	5569993891951	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-29T14:06:42	5569993891951	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-29T13:39:32	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:06	00:00:31 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-29T13:38:14	5569999672620	Daniela Sales (1032)	answered	00:00:04	00:01:01 0.00	Terminated by 5569999672620
2024-04-29T13:38:14	5569999672620	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-29T13:38:05	5569999672620	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-29T13:37:51	Rubis Junior (1011)	Viven Ane Medeiros (2020)	unanswered	00:00:01	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-04-29T13:34:39	Ariane Quintela (2080)	069999162812	answered	00:00:05	00:00:01 0.01	Terminated by Ariane Quintela (2080)
2024-04-29T13:34:21	Ariane Quintela (2080)	069999162812	unanswered	00:00:04	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-04-29T13:31:12	Ariane Quintela (2080)	069999162812	unanswered	00:00:06	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-04-29T13:30:35	Ariane Quintela (2080)	069992160606	answered	00:00:14	00:00:04 0.07	Terminated by Ariane Quintela (2080)
2024-04-29T13:29:52	Ariane Quintela (2080)	069999162812	answered	00:00:08	00:00:14 0.23	Terminated by Ariane Quintela (2080)
2024-04-29T13:26:50	Ariane Quintela (2080)	69999162812	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-29T13:26:32	Ariane Quintela (2080)	069999162812	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-04-29T13:26:06	Ariane Quintela (2080)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Ariane Quintela (2080)
2024-04-29T13:22:42	Luana Oliveira (1024)	Elivanete Vicente (2040)	answered	00:00:04	00:00:35 0.00	Terminated by Elivanete Vicente (2040)
2024-04-29T12:19:11	5569999672620	Q Cobrança (8010)	unanswered	00:00:00	00:00:19 0.00	Terminated by 5569999672620
2024-04-29T12:18:51	5569999672620	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-29T12:07:22	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:12 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-29T12:00:32	Ariane Quintela (2080)	069999162812	unanswered	00:00:05	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-04-29T12:00:17	Ariane Quintela (2080)	069999162812	answered	00:00:05	00:00:07 0.12	Terminated by Ariane Quintela (2080)
2024-04-29T11:57:59	Ariane Quintela (2080)	069999162812	answered	00:00:07	00:00:09 0.14	Terminated by 069999162812
2024-04-29T11:57:14	Leticia Freitas (2000)	Luana Oliveira (1024)	answered	00:00:04	00:00:47 0.00	Terminated by Leticia Freitas (2000)
2024-04-29T11:54:26	Ariane Quintela (2080)	069999162812	answered	00:00:09	00:00:10 0.16	Terminated by Ariane Quintela (2080)
2024-04-29T11:52:10	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:08 0.00	Terminated by Ariane Quintela (2080)
2024-04-29T11:50:51	Elivanete Vicente (2040)	Luana Oliveira (1024)	answered	00:00:05	00:01:20 0.00	Terminated by Elivanete Vicente (2040)
2024-04-29T11:51:29	Rubis Junior (1011)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:14 0.00	Terminated by Rubis Junior (1011)
2024-04-29T11:43:34	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	answered	00:00:08	00:00:22 0.00	Terminated by Cristhiane Machado (1040)
2024-04-29T11:43:45	Ariane Quintela (2080)	069999162812	answered	00:00:06	00:00:01 0.01	Terminated by Ariane Quintela (2080)
2024-04-29T11:43:03	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:07	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-04-29T11:33:41	5569993891951	Daniela Sales (1032)	answered	00:00:03	00:04:30 0.00	Terminated by Daniela Sales (1032)
2024-04-29T11:33:40	5569993891951	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-29T11:33:18	5569993891951	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-29T11:35:55	Ariane Quintela (2080)	069999162812	answered	00:00:09	00:00:08 0.14	Terminated by 069999162812
2024-04-29T11:35:29	Ariane Quintela (2080)	069999162812	answered	00:00:09	00:00:11 0.19	Terminated by 069999162812
2024-04-29T11:31:36	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:05	00:01:56 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-29T11:31:11	Viven Ane Medeiros (2020)	VMail (9999)	answered	00:00:00	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-29T11:30:32	Ariane Quintela (2080)	069999162812	answered	00:00:08	00:00:14 0.24	Terminated by 069999162812
2024-04-29T11:29:50	Ariane Quintela (2080)	069999162812	answered	00:00:06	00:00:07 0.11	Terminated by 069999162812
2024-04-29T11:28:41	5569999344477	IVR (8000)	answered	00:00:00	00:00:08 0.00	Terminated by 5569999344477
2024-04-29T11:28:41	5569999344477	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-29T11:28:41	5569999344477	RG COBRANÇA (8004)	unanswered	00:00:00	00:00:00 0.00	
2024-04-29T11:27:44	5569999344477	IVR (8000)	answered	00:00:01	00:00:56 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-04-29T11:27:31	5569999344477	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-29T11:27:24	5569999344477	RG REGISTRO (8003)	unanswered	00:00:07	00:00:00 0.00	Terminated by rule
2024-04-29T11:27:06	5569999344477	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-29T11:16:12	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:03	00:00:09 0.00	Terminated by Ariane Quintela (2080)
2024-04-29T11:12:12	Carlos Filho (1052)	Leticia Moronha (2072)	answered	00:00:06	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-04-29T11:10:26	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:08	00:01:45 0.00	Terminated by Leticia Freitas (2000)
2024-04-29T11:02:30	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:01:27 0.00	Terminated by Leticia Moronha (2072)
2024-04-29T11:02:11	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	unanswered	00:00:04	00:00:00 0.00	Terminated by Leticia Moronha (2072)

2024-04-29T10:50:02	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:16 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-29T10:46:01	Geisiele Moraes (1023)	Luana Oliveira (1024)	answered	00:00:05	00:02:51 0.00	Terminated by Luana Oliveira (1024)
2024-04-29T10:44:02	5569992775559	Daniela Sales (1032)	answered	00:00:04	00:03:27 0.00	Terminated by Daniela Sales (1032)
2024-04-29T10:44:02	5569992775559	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-29T10:43:30	5569992775559	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-29T10:30:44	5569992590684	Daniela Sales (1032)	answered	00:00:03	00:00:21 0.00	Terminated by 5569992590684
2024-04-29T10:30:43	5569992590684	Q CobranÃ§a (8010)	answered	00:00:00	00:00:03 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-29T10:30:21	5569992590684	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-29T10:29:16	PROTOCOLO (1000)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:33 0.00	Terminated by PROTOCOLO (1000)
2024-04-29T10:23:52	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:07	00:00:35 0.00	Terminated by Ariane Quintela (2080)
2024-04-29T10:17:01	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:03	00:00:44 0.00	Terminated by Leticia Moronha (2072)
2024-04-29T10:15:51	5569992277282	Daniela Sales (1032)	answered	00:00:03	00:00:31 0.00	Terminated by Daniela Sales (1032)
2024-04-29T10:15:51	5569992277282	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-29T10:15:28	5569992277282	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-29T10:12:34	5569992590684	Daniela Sales (1032)	answered	00:00:04	00:01:12 0.00	Terminated by Daniela Sales (1032)
2024-04-29T10:12:33	5569992590684	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-29T10:12:12	5569992590684	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-29T09:55:48	Leticia Moronha (2072)	Ariane Quintela (2080)	answered	00:00:04	00:00:52 0.00	Terminated by Ariane Quintela (2080)
2024-04-29T09:54:17	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:31 0.00	Terminated by Leticia Freitas (2000)
2024-04-29T09:47:00	5569984438393	Daniela Sales (1032)	answered	00:00:04	00:01:01 0.00	Terminated by Daniela Sales (1032)
2024-04-29T09:47:00	5569984438393	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-29T09:46:41	5569984438393	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-29T09:43:40	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:05	00:00:36 0.00	Terminated by Cristhiane Machado (1040)
2024-04-29T09:40:50	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:08	00:00:10 0.00	Terminated by Leticia Moronha (2072)
2024-04-29T09:35:23	5569992967760	Daniela Sales (1032)	answered	00:00:03	00:01:42 0.00	Terminated by Daniela Sales (1032)
2024-04-29T09:35:22	5569992967760	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-29T09:34:58	5569992967760	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-29T09:34:17	5569992289090	Daniela Sales (1032)	answered	00:00:05	00:00:20 0.00	Terminated by 5569992289090
2024-04-29T09:34:16	5569992289090	Q CobranÃ§a (8010)	answered	00:00:00	00:00:05 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-29T09:34:08	5569992289090	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-29T09:26:35	5569992289090	Daniela Sales (1032)	answered	00:00:13	00:01:12 0.00	Terminated by Daniela Sales (1032)
2024-04-29T09:26:35	5569992289090	Q CobranÃ§a (8010)	answered	00:00:00	00:00:13 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-29T09:26:13	5569992289090	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-29T09:08:46	Ariane Quintela (2080)	Leticia Freitas (2000)	unanswered	00:00:12	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-04-29T09:06:50	5569992190976	Daniela Sales (1032)	answered	00:00:16	00:00:57 0.00	Terminated by Daniela Sales (1032)
2024-04-29T09:06:50	5569992190976	Q CobranÃ§a (8010)	answered	00:00:00	00:00:17 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-29T09:06:32	5569992190976	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-29T08:53:07	5569992806961	Daniela Sales (1032)	answered	00:00:03	00:01:29 0.00	Terminated by Daniela Sales (1032)
2024-04-29T08:53:06	5569992806961	Q CobranÃ§a (8010)	answered	00:00:00	00:00:03 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-29T08:52:31	5569992806961	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-29T08:51:33	5569992806961	IVR (8000)	answered	00:00:00	00:00:07 0.00	Terminated by 5569992806961
2024-04-29T08:51:33	5569992806961	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-29T08:51:33	5569992806961	RG COBRANÃ§A (8004)	unanswered	00:00:00	00:00:00 0.00	
2024-04-29T08:50:30	5569992806961	IVR (8000)	answered	00:00:00	00:01:02 0.00	IVR (8000) replaced by RG COBRANÃ§A (8004)
2024-04-29T08:50:36	Daniela Sales (1032)	069992806961	unanswered	00:00:35	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-04-29T08:49:15	5569992806961	Daniela Sales (1032)	answered	00:00:03	00:00:41 0.00	Terminated by Daniela Sales (1032)
2024-04-29T08:48:15	5569992806961	Q CobranÃ§a (8010)	answered	00:00:00	00:01:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-29T08:47:40	5569992806961	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-29T08:46:34	Carlos Filho (1052)	Viven Ane Medeiros (2020)	answered	00:00:08	00:00:53 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-29T08:40:12	Rubis Junior (1011)	069992838422	answered	00:00:14	00:00:01 0.01	Terminated by Rubis Junior (1011)
2024-04-29T08:39:55	Rubis Junior (1011)	0699	unanswered	00:00:02	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-04-29T08:37:57	Rubis Junior (1011)	069992856860	answered	00:00:39	00:00:01 0.01	Terminated by Rubis Junior (1011)
2024-04-29T08:37:37	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Rubis Junior (1011)
2024-04-29T08:37:17	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Rubis Junior (1011)
2024-04-29T08:37:13	Rubis Junior (1011)	0992856860	unanswered	00:00:04	00:00:00 0.00	Busy, forwarded to PBX
2024-04-29T08:30:08	5569992190976	Daniela Sales (1032)	answered	00:00:12	00:03:06 0.00	Terminated by Daniela Sales (1032)

2024-04-29T08:29:07	5569992190976	Q Cobrança (8010)	answered	00:00:00	00:01:13 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-29T08:28:44	5569992190976	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-29T08:32:41	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:17	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-04-29T08:22:51	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:05	00:00:36 0.00	Terminated by Leticia Moronha (2072)
2024-04-29T08:04:24	5569992070871	Diego Kroin (3010)	answered	00:00:15	00:01:09 0.00	Terminated by Diego Kroin (3010)
2024-04-29T08:04:24	5569992070871	RG REGISTRO (8003)	answered	00:00:16	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-29T08:03:58	5569992070871	IVR (8000)	answered	00:00:01	00:00:25 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-26T14:39:11	5569992047144	Daniela Sales (1032)	answered	00:00:09	00:03:29 0.00	Terminated by Daniela Sales (1032)
2024-04-26T14:37:10	5569992047144	Q Cobrança (8010)	answered	00:00:00	00:02:09 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-26T14:36:47	5569992047144	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-26T14:28:16	Daniela Sales (1032)	06934210103	answered	00:00:19	00:03:47 3.78	Terminated by Daniela Sales (1032)
2024-04-26T14:24:58	Daniela Sales (1032)	069984334295	answered	00:00:15	00:02:46 2.77	Terminated by Daniela Sales (1032)
2024-04-26T14:14:20	5569984036264	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-26T14:13:49	5569984036264	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-04-26T14:13:29	5569984036264	IVR (8000)	answered	00:00:00	00:00:58 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-26T14:07:03	5569999522466	Q Cobrança (8010)	unanswered	00:00:00	00:03:05 0.00	Terminated by 5569999522466
2024-04-26T14:06:43	5569999522466	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-26T14:06:08	5569999522466	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-26T14:05:37	5569999522466	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-04-26T14:05:21	5569999522466	IVR (8000)	answered	00:00:00	00:00:54 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-26T14:04:58	5569999522466	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-26T14:04:27	5569999522466	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-04-26T14:03:53	5569999522466	IVR (8000)	answered	00:00:00	00:01:13 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-26T14:01:40	5569992047144	Q Cobrança (8010)	unanswered	00:00:00	00:01:13 0.00	Terminated by 5569992047144
2024-04-26T14:01:04	5569992047144	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-26T13:58:37	5569992047144	Q Cobrança (8010)	unanswered	00:00:00	00:01:06 0.00	Terminated by 5569992047144
2024-04-26T13:58:02	5569992047144	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-26T13:47:59	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:03	00:00:29 0.00	Terminated by Leticia Freitas (2000)
2024-04-26T13:10:48	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:05	00:00:07 0.00	Terminated by Rubis Junior (1011)
2024-04-26T13:10:13	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:03	00:00:20 0.00	Terminated by Geisiele Moraes (1023)
2024-04-26T13:04:29	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:16	00:00:02 0.00	Terminated by Leticia Freitas (2000)
2024-04-26T12:47:46	5569984829110	VMail (1000)	answered	00:00:00	00:00:08 0.00	Terminated by 5569984829110
2024-04-26T12:47:25	5569984829110	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-26T12:46:48	5569984829110	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-26T12:10:02	5569992624866	Q Cobrança (8010)	unanswered	00:00:00	00:01:01 0.00	Terminated by 5569992624866
2024-04-26T12:09:41	5569992624866	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-26T11:50:19	5569984749504	Daniela Sales (1032)	answered	00:00:04	00:02:27 0.00	Terminated by Daniela Sales (1032)
2024-04-26T11:50:19	5569984749504	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-26T11:49:52	5569984749504	IVR (8000)	answered	00:00:01	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-26T11:48:26	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:23 0.00	Terminated by Leticia Moronha (2072)
2024-04-26T11:40:45	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:01:22 0.00	Terminated by Leticia Moronha (2072)
2024-04-26T11:40:56	5569992988298	VMail (5000)	answered	00:00:00	00:00:30 0.00	Terminated by 5569992988298
2024-04-26T11:40:56	5569992988298	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-26T11:40:53	5569992988298	VMail (5000)	answered	00:00:00	00:00:03 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-26T11:40:53	5569992988298	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-26T11:40:44	5569992988298	VMail (5000)	answered	00:00:00	00:00:09 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-26T11:40:44	5569992988298	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-26T11:40:31	5569992988298	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-26T11:40:10	5569992988298	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-26T11:39:59	5569992988298	IVR (8000)	answered	00:00:01	00:00:10 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-26T11:34:10	5569992555788	Daniela Sales (1032)	answered	00:00:02	00:04:45 0.00	Terminated by Daniela Sales (1032)
2024-04-26T11:32:10	5569992555788	Q Cobrança (8010)	answered	00:00:00	00:02:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-26T11:31:44	5569992555788	IVR (8000)	answered	00:00:01	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-26T11:35:56	5569992386557	Rodrigo Cavalcante (2011)	answered	00:00:00	00:01:21 0.00	Terminated by 5569992386557
2024-04-26T11:35:52	Brenda Amarantes (1022)	Rodrigo Cavalcante (2011)	answered	00:00:03	00:00:01 0.00	Rodrigo Cavalcante (2011) was joined
2024-04-26T11:34:11	5569992386557	Brenda Amarantes (1022)	answered	00:00:04	00:01:41 0.00	Brenda Amarantes (1022) replaced by Rodrigo Cavalcante (2011)



2024-04-26T11:34:11	5569992386557	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:04 0.00	Q Fiscaliza��o (8009) replaced by Brenda Amarantes (1022)
2024-04-26T11:33:53	5569992386557	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-04-26T11:34:21	Leticia Moronha (2072)	PROTOCOLO (1000)	unanswered	00:00:04	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-04-26T11:34:00	Leticia Moronha (2072)	Rubis Junior (1011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to PROTOCOLO (1000)
2024-04-26T11:32:10	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:10	00:00:31 0.00	Terminated by Leticia Freitas (2000)
2024-04-26T11:30:31	5569992555788	VMail (1032)	answered	00:00:00	00:01:12 0.00	Terminated by 5569992555788
2024-04-26T11:30:25	Diego Kroin (3010)	VMail (1032)	answered	00:00:00	00:00:06 0.00	VMail (1032) was joined
2024-04-26T11:30:04	Diego Kroin (3010)	Daniela Sales (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-04-26T11:22:10	5569992555788	Diego Kroin (3010)	answered	00:00:21	00:08:01 0.00	Diego Kroin (3010) replaced by VMail (1032)
2024-04-26T11:22:09	5569992555788	RG REGISTRO (8003)	unanswered	00:00:21	00:00:00 0.00	RG REGISTRO (8003) replaced by Diego Kroin (3010)
2024-04-26T11:21:51	5569992555788	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-26T11:19:00	5569992624866	Daniela Sales (1032)	answered	00:00:03	00:09:07 0.00	Terminated by Daniela Sales (1032)
2024-04-26T11:16:00	5569992624866	Q Cobran�a (8010)	answered	00:00:00	00:03:03 0.00	Q Cobran�a (8010) replaced by Daniela Sales (1032)
2024-04-26T11:15:38	5569992624866	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobran�a (8010)
2024-04-26T11:19:28	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:04	00:00:16 0.00	Terminated by Leticia Freitas (2000)
2024-04-26T11:15:50	5569984215152	PROTOCOLO (1000)	answered	00:00:15	00:00:30 0.00	Terminated by PROTOCOLO (1000)
2024-04-26T11:15:13	5569984215152	IVR (8000)	answered	00:00:01	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-26T11:13:37	5569984215152	Q Cobran�a (8010)	unanswered	00:00:00	00:00:58 0.00	Terminated by 5569984215152
2024-04-26T11:13:14	5569984215152	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobran�a (8010)
2024-04-26T11:09:34	5569992108285	PROTOCOLO (1000)	answered	00:00:17	00:00:30 0.00	Terminated by PROTOCOLO (1000)
2024-04-26T11:09:02	5569992108285	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-26T11:03:31	5569992624866	Q Cobran�a (8010)	unanswered	00:00:00	00:03:14 0.00	Terminated by 5569992624866
2024-04-26T11:03:08	5569992624866	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobran�a (8010)
2024-04-26T10:54:27	5565993031373	Diego Kroin (3010)	answered	00:00:15	00:04:21 0.00	Terminated by Diego Kroin (3010)
2024-04-26T10:54:27	5565993031373	RG REGISTRO (8003)	answered	00:00:15	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-26T10:54:09	5565993031373	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-26T10:35:24	5569999522466	Q Cobran�a (8010)	unanswered	00:00:00	00:01:20 0.00	Terminated by 5569999522466
2024-04-26T10:35:02	5569999522466	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobran�a (8010)
2024-04-26T10:29:54	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:03	00:00:39 0.00	Terminated by Leticia Moronha (2072)
2024-04-26T10:28:26	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:03	00:00:40 0.00	Terminated by Leticia Moronha (2072)
2024-04-26T10:25:19	Leticia Moronha (2072)	Luana Oliveira (1024)	answered	00:00:10	00:00:18 0.00	Terminated by Luana Oliveira (1024)
2024-04-26T10:16:30	5569992555788	Daniela Sales (1032)	answered	00:00:28	00:04:14 0.00	Terminated by Daniela Sales (1032)
2024-04-26T10:05:30	5569992555788	Q Cobran�a (8010)	answered	00:00:00	00:11:29 0.00	Q Cobran�a (8010) replaced by Daniela Sales (1032)
2024-04-26T10:05:09	5569992555788	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobran�a (8010)
2024-04-26T09:57:48	5569992555788	IVR (8007)	answered	00:00:00	00:00:08 0.00	Terminated by 5569992555788
2024-04-26T09:57:48	5569992555788	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-26T09:57:47	5569992555788	RG COBRAN�A (8004)	unanswered	00:00:00	00:00:00 0.00	
2024-04-26T09:57:31	5569992555788	IVR (8007)	answered	00:00:00	00:00:16 0.00	IVR (8007) replaced by RG COBRAN�A (8004)
2024-04-26T09:57:07	5569992555788	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by IVR (8007)
2024-04-26T09:56:22	Jair Genor Bevilaqua (2050)	Leticia Moronha (2072)	answered	00:00:04	00:00:28 0.00	Terminated by Leticia Moronha (2072)
2024-04-26T09:47:57	5569993792000	Rodrigo Cavalcante (2011)	answered	00:00:03	00:01:11 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-04-26T09:47:26	5569993792000	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:33 0.00	Q Fiscaliza��o (8009) replaced by Rodrigo Cavalcante (2011)
2024-04-26T09:47:08	5569993792000	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-04-26T09:48:09	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-04-26T09:46:22	5569993792000	Diego Kroin (3010)	answered	00:00:03	00:00:08 0.00	Terminated by Diego Kroin (3010)
2024-04-26T09:46:22	5569993792000	RG REGISTRO (8003)	answered	00:00:04	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-26T09:45:55	5569993792000	IVR (8000)	answered	00:00:01	00:00:26 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-26T09:37:10	5569993792000	Q Cobran�a (8010)	unanswered	00:00:00	00:08:00 0.00	Terminated by 5569993792000
2024-04-26T09:36:51	5569993792000	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobran�a (8010)
2024-04-26T09:40:01	Silvano Sabino (2010)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Silvano Sabino (2010)
2024-04-26T09:40:01	Silvano Sabino (2010)	Leonardo Marinho (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-04-26T09:39:49	Silvano Sabino (2010)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Silvano Sabino (2010)
2024-04-26T09:39:18	Silvano Sabino (2010)	Leonardo Marinho (1030)	unanswered	00:00:16	00:00:00 0.00	Terminated by Silvano Sabino (2010)
2024-04-26T09:34:17	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:12	00:00:38 0.00	Terminated by Leticia Moronha (2072)
2024-04-26T09:20:32	Leticia Freitas (2000)	Elivanete Vicente (2040)	answered	00:00:03	00:00:15 0.00	Terminated by Leticia Freitas (2000)
2024-04-26T09:05:47	556999414717	Daniela Sales (1032)	answered	00:00:03	00:07:45 0.00	Terminated by Daniela Sales (1032)

2024-04-26T08:50:45	5569999414717	Q Cobrança (8010)	answered	00:00:00	00:15:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-26T08:50:27	5569999414717	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-26T09:03:07	Cristhiane Machado (1040)	06133149600	answered	00:00:38	00:06:16 6.27	Terminated by Cristhiane Machado (1040)
2024-04-26T09:05:22	5569999685750	VMail (5000)	answered	00:00:00	00:00:09 0.00	Terminated by 5569999685750
2024-04-26T09:05:22	5569999685750	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-26T09:04:58	5569999685750	VMail (1000)	answered	00:00:00	00:00:24 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-26T09:04:37	5569999685750	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-26T09:04:04	5569999685750	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-26T08:52:47	5569999522466	Q Cobrança (8010)	unanswered	00:00:00	00:09:26 0.00	Terminated by 5569999522466
2024-04-26T08:52:26	5569999522466	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-26T08:46:00	5569984812140	Rodrigo Cavalcante (2011)	answered	00:00:04	00:03:39 0.00	Terminated by 5569984812140
2024-04-26T08:43:56	5569984812140	Daniela Sales (1032)	answered	00:00:04	00:02:00 0.00	Daniela Sales (1032) replaced by Rodrigo Cavalcante (2011)
2024-04-26T08:43:56	5569984812140	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-26T08:43:34	5569984812140	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-26T08:45:56	Daniela Sales (1032)	Rodrigo Cavalcante (2011)	unanswered	00:00:04	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-04-26T08:44:05	Elivanete Vicente (2040)	Silvano Sabino (2010)	answered	00:00:04	00:01:35 0.00	Terminated by Elivanete Vicente (2040)
2024-04-26T08:43:12	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:08	00:00:33 0.00	Terminated by Leticia Moronha (2072)
2024-04-26T08:42:48	Daniela Sales (1032)	069992842783	unanswered	00:00:40	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-04-26T08:40:50	Daniela Sales (1032)	069992842783	answered	00:00:39	00:00:20 0.33	Terminated by Daniela Sales (1032)
2024-04-26T08:38:53	5569992178405	Brenda Amarantes (1022)	answered	00:00:09	00:02:31 0.00	Terminated by Brenda Amarantes (1022)
2024-04-26T08:38:53	5569992178405	Q Fiscalização (8009)	answered	00:00:00	00:00:09 0.00	Q Fiscalizaçao (8009) replaced by Brenda Amarantes (1022)
2024-04-26T08:38:35	5569992178405	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Fiscalizaçao (8009)
2024-04-26T08:38:16	5569992178405	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-26T08:38:11	5569992178405	RG REGISTRO (8003)	unanswered	00:00:06	00:00:00 0.00	Terminated by rule
2024-04-26T08:37:54	5569992178405	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-26T08:36:36	Daniela Sales (1032)	069992842783	answered	00:00:41	00:00:00 0.01	Terminated by Daniela Sales (1032)
2024-04-26T08:32:56	Viven Ane Medeiros (2020)	7	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-26T08:30:52	Leticia Freitas (2000)	VMail (1040)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-04-26T08:30:52	Leticia Freitas (2000)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1040)
2024-04-26T08:26:30	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:08	00:00:11 0.00	Terminated by Diego Kroin (3010)
2024-04-26T08:26:03	Diego Kroin (3010)	Rubis Junior (1011)	unanswered	00:00:00	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-04-26T08:14:30	5569992070871	Brenda Amarantes (1022)	answered	00:00:05	00:03:27 0.00	Terminated by Brenda Amarantes (1022)
2024-04-26T08:14:29	5569992070871	Q Fiscalizaçao (8009)	answered	00:00:00	00:00:05 0.00	Q Fiscalizaçao (8009) replaced by Brenda Amarantes (1022)
2024-04-26T08:14:01	5569992070871	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by Q Fiscalizaçao (8009)
2024-04-26T08:13:40	5569992842783	Daniela Sales (1032)	answered	00:00:04	00:03:16 0.00	Terminated by 5569992842783
2024-04-26T08:13:39	5569992842783	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-26T08:13:20	5569992842783	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-26T08:12:08	5569999780188	Daniela Sales (1032)	answered	00:00:03	00:01:04 0.00	Terminated by Daniela Sales (1032)
2024-04-26T08:12:08	5569999780188	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-26T08:11:46	5569999780188	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-26T08:11:00	5569992070871	VMail (2080)	answered	00:00:00	00:01:23 0.00	Terminated by 5569992070871
2024-04-26T08:10:39	5569992070871	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-04-26T08:09:34	5569992070871	Daniela Sales (1032)	answered	00:00:06	00:00:59 0.00	Daniela Sales (1032) replaced by Ariane Quintela (2080)
2024-04-26T08:08:12	5569992070871	Diego Kroin (3010)	answered	00:00:08	00:01:14 0.00	Diego Kroin (3010) replaced by Daniela Sales (1032)
2024-04-26T08:08:12	5569992070871	RG REGISTRO (8003)	unanswered	00:00:08	00:00:00 0.00	RG REGISTRO (8003) replaced by Diego Kroin (3010)
2024-04-26T08:07:35	5569992070871	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-26T08:10:35	Daniela Sales (1032)	Ariane Quintela (2080)	unanswered	00:00:04	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-04-26T08:08:11	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:03	00:01:40 0.00	Terminated by Geisiele Moraes (1023)
2024-04-26T08:03:50	5569992070871	Daniela Sales (1032)	answered	00:00:09	00:02:59 0.00	Terminated by 5569992070871
2024-04-26T08:02:50	5569992070871	Q Cobrança (8010)	answered	00:00:00	00:01:09 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-26T08:02:29	5569992070871	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-26T08:02:09	5569992070871	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-26T08:01:37	5569992070871	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-04-26T08:01:18	5569992070871	IVR (8000)	answered	00:00:00	00:00:58 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-26T08:00:07	5569992070871	Q Cobrança (8010)	unanswered	00:00:00	00:00:55 0.00	Terminated by 5569992070871
2024-04-26T07:59:43	5569992070871	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)

2024-04-26T07:59:30	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:11	00:00:51 0.00	Terminated by Leticia Freitas (2000)
2024-04-26T07:44:17	5569992070871	IVR (8000)	answered	00:00:00	00:00:22 0.00	Terminated by 5569992070871
2024-04-25T14:54:40	556932116100	VMail (2020)	answered	00:00:00	00:00:31 0.00	Terminated by 556932116100
2024-04-25T14:54:19	556932116100	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-04-25T14:53:44	556932116100	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Viven Ane Medeiros (2020)
2024-04-25T14:30:14	Rubis Junior (1011)	02130037727	answered	00:00:05	00:11:27 11.46	Terminated by Rubis Junior (1011)
2024-04-25T14:29:46	Elivanete Vicente (2040)	02130037727	answered	00:00:03	00:00:05 0.09	Terminated by Elivanete Vicente (2040)
2024-04-25T14:28:55	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-04-25T14:28:44	Rubis Junior (1011)	030037727	unanswered	00:00:10	00:00:00 0.00	Server error
2024-04-25T14:28:13	Rubis Junior (1011)	08007049399	unanswered	00:00:13	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-04-25T14:27:51	Rubis Junior (1011)	30037727	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-25T14:18:08	Rubis Junior (1011)	06932173200	answered	00:00:19	00:03:20 3.33	Terminated by Rubis Junior (1011)
2024-04-25T14:17:53	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:09	00:00:56 0.00	Terminated by Leticia Freitas (2000)
2024-04-25T14:16:59	Elivanete Vicente (2040)	Ariane Quintela (2080)	answered	00:00:09	00:00:26 0.00	Terminated by Ariane Quintela (2080)
2024-04-25T14:17:24	Rubis Junior (1011)	6932173200	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-25T14:17:03	Rubis Junior (1011)	32173200	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-25T14:14:40	Rubis Junior (1011)	32182100	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-25T14:12:06	Rubis Junior (1011)	6932182100	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-25T14:11:53	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Rubis Junior (1011)
2024-04-25T14:10:43	Rubis Junior (1011)	32182100	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-25T14:07:06	Elivanete Vicente (2040)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Elivanete Vicente (2040)
2024-04-25T14:06:45	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-04-25T14:02:33	Rubis Junior (1011)	019971043663	answered	00:00:12	00:03:51 3.84	Terminated by Rubis Junior (1011)
2024-04-25T14:05:32	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:10	00:00:12 0.00	Terminated by Leticia Freitas (2000)
2024-04-25T14:05:23	Leticia Freitas (2000)	1	answered	00:00:00	00:00:01 0.00	Target not found
2024-04-25T14:01:42	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Rubis Junior (1011)
2024-04-25T13:53:25	15998320315	Daniela Sales (1032)	answered	00:00:21	00:07:46 0.00	Terminated by Daniela Sales (1032)
2024-04-25T13:50:25	15998320315	Q Cobrança (8010)	answered	00:00:00	00:03:21 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-25T13:49:49	15998320315	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-25T13:54:55	5569999780188	Q Cobrança (8010)	unanswered	00:00:00	00:06:28 0.00	Terminated by 5569999780188
2024-04-25T13:54:30	5569999780188	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-25T14:01:17	Rubis Junior (1011)	02119998566292	unanswered	00:00:04	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-04-25T14:00:39	Rubis Junior (1011)	21199971043663	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-25T14:00:21	Rubis Junior (1011)	021199971043663	unanswered	00:00:02	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-04-25T14:00:01	Rubis Junior (1011)	021199971043663	unanswered	00:00:04	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-04-25T13:59:41	Rubis Junior (1011)	0199971043663	unanswered	00:00:03	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-04-25T13:54:32	556133149400	PROTOCOLO (1000)	answered	00:00:17	00:01:07 0.00	Terminated by PROTOCOLO (1000)
2024-04-25T13:54:02	556133149400	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-25T13:12:07	5569984812140	Q Cobrança (8010)	unanswered	00:00:00	00:05:06 0.00	Terminated by Q Cobrança (8010)
2024-04-25T13:11:45	5569984812140	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-25T12:40:59	5569999853995	Q Cobrança (8010)	unanswered	00:00:00	00:00:34 0.00	Terminated by 5569999853995
2024-04-25T12:40:39	5569999853995	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-25T12:29:56	5569984795190	Q Fiscalizaç�o (8009)	unanswered	00:00:00	00:02:55 0.00	Terminated by 5569984795190
2024-04-25T12:29:37	5569984795190	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-04-25T11:19:19	5569999722395	Q Fiscalizaç�o (8009)	unanswered	00:00:00	00:03:28 0.00	Terminated by 5569999722395
2024-04-25T11:19:00	5569999722395	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-04-25T11:05:42	5569992624866	Q Cobrança (8010)	unanswered	00:00:00	00:01:37 0.00	Terminated by 5569992624866
2024-04-25T11:05:19	5569992624866	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-25T10:53:26	556935303178	Q Cobrança (8010)	unanswered	00:00:00	00:08:46 0.00	Terminated by 556935303178
2024-04-25T10:53:07	556935303178	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-25T10:58:54	5569992116230	Q Cobrança (8010)	unanswered	00:00:00	00:00:46 0.00	Terminated by 5569992116230
2024-04-25T10:58:36	5569992116230	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-25T10:14:55	5569993127158	Q Cobrança (8010)	unanswered	00:00:00	00:19:13 0.00	Terminated by Q Cobrança (8010)
2024-04-25T10:14:29	5569993127158	IVR (8000)	answered	00:00:01	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-25T10:06:27	5569984027918	Q Cobrança (8010)	unanswered	00:00:00	00:04:05 0.00	Terminated by 5569984027918
2024-04-25T10:06:05	5569984027918	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)

2024-04-25T09:58:17	5569984027918	Q FiscalizaĂşĂĒo (8009)	unanswered	00:00:00	00:07:38 0.00	Terminated by 5569984027918
2024-04-25T09:57:57	5569984027918	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaĂşĂĒo (8009)
2024-04-25T08:40:41	Leticia Freitas (2000)	Diego Kroin (3010)	answered	00:00:17	00:00:33 0.00	Terminated by Diego Kroin (3010)
2024-04-25T08:21:13	5569992477729	Q CobranĂşĂ (8010)	unanswered	00:00:00	00:16:23 0.00	Terminated by 5569992477729
2024-04-25T08:20:35	5569992477729	IVR (8000)	answered	00:00:01	00:00:37 0.00	IVR (8000) replaced by Q CobranĂşĂ (8010)
2024-04-25T08:36:26	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:04	00:00:14 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-25T08:33:13	555535274321	VMail (5000)	answered	00:00:00	00:00:04 0.00	Terminated by 555535274321
2024-04-25T08:33:13	555535274321	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-25T08:32:51	555535274321	VMail (1000)	answered	00:00:00	00:00:22 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-25T08:32:30	555535274321	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-25T08:31:58	555535274321	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-25T08:30:38	556720250038	VMail (5000)	answered	00:00:00	00:00:03 0.00	Terminated by 556720250038
2024-04-25T08:30:38	556720250038	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-25T08:30:26	556720250038	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-25T08:30:26	556720250038	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-25T08:30:11	556720250038	VMail (1000)	answered	00:00:00	00:00:15 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-25T08:29:50	556720250038	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-25T08:29:14	556720250038	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-25T08:28:52	556720250038	IVR (8000)	answered	00:00:01	00:00:01 0.00	Terminated by 556720250038
2024-04-25T08:22:30	556133149400	VMail (1000)	answered	00:00:00	00:00:09 0.00	Terminated by 556133149400
2024-04-25T08:22:09	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-25T08:21:38	556133149400	IVR (8000)	answered	00:00:01	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-25T07:21:56	15998320315	IVR (8000)	answered	00:00:00	00:00:14 0.00	Terminated by 15998320315
2024-04-25T07:18:40	556133149400	VMail (5000)	answered	00:00:00	00:00:03 0.00	Terminated by 556133149400
2024-04-25T07:18:40	556133149400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-25T07:18:28	556133149400	VMail (1000)	answered	00:00:00	00:00:13 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-25T07:18:07	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-25T07:17:36	556133149400	IVR (8000)	answered	00:00:01	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-24T17:14:21	5569999500077	Q CobranĂşĂ (8010)	unanswered	00:00:00	00:04:52 0.00	Terminated by 5569999500077
2024-04-24T17:14:02	5569999500077	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q CobranĂşĂ (8010)
2024-04-24T16:55:14	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:07	00:00:34 0.00	Terminated by Leticia Freitas (2000)
2024-04-24T16:52:47	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:08	00:00:33 0.00	Terminated by Leticia Moronha (2072)
2024-04-24T16:45:17	Leticia Freitas (2000)	Diego Kroin (3010)	answered	00:00:03	00:00:50 0.00	Terminated by Leticia Freitas (2000)
2024-04-24T16:28:14	556934410040	Daniela Sales (1032)	answered	00:00:03	00:00:39 0.00	Terminated by Daniela Sales (1032)
2024-04-24T16:28:13	556934410040	Q CobranĂşĂ (8010)	answered	00:00:00	00:00:04 0.00	Q CobranĂşĂ (8010) replaced by Daniela Sales (1032)
2024-04-24T16:27:53	556934410040	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q CobranĂşĂ (8010)
2024-04-24T16:26:21	556934410040	Daniela Sales (1032)	answered	00:00:04	00:01:03 0.00	Terminated by 556934410040
2024-04-24T16:26:21	556934410040	Q CobranĂşĂ (8010)	answered	00:00:00	00:00:04 0.00	Q CobranĂşĂ (8010) replaced by Daniela Sales (1032)
2024-04-24T16:26:01	556934410040	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranĂşĂ (8010)
2024-04-24T15:52:57	Leticia Freitas (2000)	Diego Kroin (3010)	answered	00:00:11	00:03:23 0.00	Terminated by Leticia Freitas (2000)
2024-04-24T15:54:19	Geisiele Moraes (1023)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Geisiele Moraes (1023)
2024-04-24T15:54:19	Geisiele Moraes (1023)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-04-24T15:32:43	Leticia Moronha (2072)	Luana Oliveira (1024)	answered	00:00:05	00:00:20 0.00	Terminated by Leticia Moronha (2072)
2024-04-24T15:29:10	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-04-24T15:16:49	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:03	00:02:42 0.00	Terminated by Silvano Sabino (2010)
2024-04-24T15:04:09	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:20 0.00	Terminated by Leticia Moronha (2072)
2024-04-24T15:02:25	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:26 0.00	Terminated by Leticia Moronha (2072)
2024-04-24T14:55:01	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:02:15 0.00	Terminated by Elivanete Vicente (2040)
2024-04-24T14:54:25	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-04-24T14:52:58	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:12 0.00	Terminated by Ariane Quintela (2080)
2024-04-24T14:34:16	Diego Kroin (3010)	Leticia Moronha (2072)	answered	00:00:07	00:01:14 0.00	Terminated by Leticia Moronha (2072)
2024-04-24T14:24:16	Viven Ane Medeiros (2020)	069981244940	answered	00:00:42	00:00:02 0.04	Terminated by Viven Ane Medeiros (2020)
2024-04-24T14:22:59	Daniela Sales (1032)	069999102018	answered	00:00:12	00:01:35 1.59	Terminated by 069999102018
2024-04-24T14:07:49	Cristhiane Machado (1040)	06133149600	answered	00:00:28	00:12:22 12.36	Terminated by Cristhiane Machado (1040)
2024-04-24T14:16:37	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:29 0.00	Terminated by Ariane Quintela (2080)
2024-04-24T14:11:17	Jair Genor Bevilaqua (2050)	Ariane Quintela (2080)	answered	00:00:07	00:01:15 0.00	Terminated by Ariane Quintela (2080)

2024-04-24T14:07:39	Cristhiane Machado (1040)	0699	unanswered	00:00:01	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-04-24T14:06:50	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:07	00:00:14 0.00	Terminated by Elivanete Vicente (2040)
2024-04-24T14:03:16	Leticia Freitas (2000)	Diego Kroin (3010)	answered	00:00:11	00:01:27 0.00	Terminated by Diego Kroin (3010)
2024-04-24T13:58:26	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:10 0.00	Terminated by Ariane Quintela (2080)
2024-04-24T13:32:58	Leticia Moronha (2072)	Silvano Sabino (2010)	answered	00:00:06	00:01:37 0.00	Terminated by Leticia Moronha (2072)
2024-04-24T13:23:07	Ariane Quintela (2080)	069981460120	unanswered	00:00:40	00:00:00 0.00	Terminated by Ariane Quintela (2080)
2024-04-24T11:46:57	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:13 0.00	No Route Exists
2024-04-24T11:46:50	Viven Ane Medeiros (2020)	0240	unanswered	00:00:06	00:00:00 0.00	Busy, forwarded to PBX
2024-04-24T11:42:41	Geisiele Moraes (1023)	VMail (2000)	answered	00:00:00	00:00:05 0.00	Terminated by Geisiele Moraes (1023)
2024-04-24T11:42:20	Geisiele Moraes (1023)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-04-24T11:16:59	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:07	00:00:13 0.00	Terminated by Cristhiane Machado (1040)
2024-04-24T11:13:22	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:07	00:01:34 0.00	Terminated by Rubis Junior (1011)
2024-04-24T11:13:06	Leticia Freitas (2000)	PROTOCOLO (1000)	unanswered	00:00:09	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-04-24T10:34:34	5569993358797	Leticia Freitas (2000)	answered	00:00:00	00:08:41 0.00	Terminated by 5569993358797
2024-04-24T10:34:26	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:03	00:00:05 0.00	Leticia Freitas (2000) was joined
2024-04-24T10:33:45	5569993358797	PROTOCOLO (1000)	answered	00:00:12	00:00:37 0.00	PROTOCOLO (1000) replaced by Leticia Freitas (2000)
2024-04-24T10:33:09	5569993358797	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-24T10:27:49	5569992178405	Cezarnildo Silva (1020)	answered	00:00:03	00:01:26 0.00	Terminated by 5569992178405
2024-04-24T10:27:09	5569992178405	Diego Kroin (3010)	answered	00:00:08	00:00:32 0.00	Diego Kroin (3010) replaced by Cezarnildo Silva (1020)
2024-04-24T10:27:09	5569992178405	RG REGISTRO (8003)	unanswered	00:00:08	00:00:00 0.00	RG REGISTRO (8003) replaced by Diego Kroin (3010)
2024-04-24T10:26:50	5569992178405	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-24T10:27:13	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:16	00:00:32 0.00	Terminated by Ariane Quintela (2080)
2024-04-24T09:57:22	5569992586426	Daniela Sales (1032)	answered	00:00:04	00:04:24 0.00	Terminated by Daniela Sales (1032)
2024-04-24T09:57:22	5569992586426	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-24T09:56:57	5569992586426	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-24T09:50:20	5569992586426	Daniela Sales (1032)	answered	00:00:04	00:03:02 0.00	Terminated by 5569992586426
2024-04-24T09:50:20	5569992586426	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-24T09:49:57	5569992586426	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-24T09:40:57	5569993469412	Diego Kroin (3010)	answered	00:00:11	00:03:06 0.00	Terminated by Diego Kroin (3010)
2024-04-24T09:40:57	5569993469412	RG REGISTRO (8003)	answered	00:00:11	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-24T09:40:31	5569993469412	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-24T09:36:55	Leticia Freitas (2000)	Geisiele Moraes (1023)	answered	00:00:05	00:02:12 0.00	Terminated by Leticia Freitas (2000)
2024-04-24T09:25:02	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:32 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-24T09:24:15	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:40 0.00	Terminated by Cristhiane Machado (1040)
2024-04-24T09:16:43	5569984013091	Daniela Sales (1032)	answered	00:00:11	00:01:18 0.00	Terminated by Daniela Sales (1032)
2024-04-24T09:10:43	5569984013091	Q Cobrança (8010)	answered	00:00:00	00:06:11 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-24T09:10:18	5569984013091	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-24T08:59:04	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:05	00:00:20 0.00	Terminated by Cristhiane Machado (1040)
2024-04-24T08:51:25	5569993379486	Rodrigo Cavalcante (2011)	answered	00:00:00	00:06:03 0.00	Terminated by 5569993379486
2024-04-24T08:51:20	Daniela Sales (1032)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:01 0.00	Rodrigo Cavalcante (2011) was joined
2024-04-24T08:48:53	5569993379486	Daniela Sales (1032)	answered	00:00:08	00:02:25 0.00	Daniela Sales (1032) replaced by Rodrigo Cavalcante (2011)
2024-04-24T08:48:53	5569993379486	Q Cobrança (8010)	answered	00:00:00	00:00:08 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-24T08:48:29	5569993379486	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-24T08:54:15	5568992064774	IVR (8000)	answered	00:00:01	00:00:01 0.00	Terminated by 5568992064774
2024-04-24T08:53:31	5568992064774	IVR (8000)	answered	00:00:01	00:00:01 0.00	Terminated by 5568992064774
2024-04-24T08:48:21	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:13	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-04-24T08:48:08	5569993379486	VMail (1000)	answered	00:00:00	00:00:13 0.00	Terminated by 5569993379486
2024-04-24T08:47:47	5569993379486	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-24T08:47:10	5569993379486	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-24T08:41:57	Geisiele Moraes (1023)	Leticia Moronha (2072)	answered	00:00:11	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-04-24T08:27:29	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:04	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-04-24T08:20:12	5569984584427	Daniela Sales (1032)	answered	00:00:04	00:03:11 0.00	Terminated by Daniela Sales (1032)
2024-04-24T08:20:11	5569984584427	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-24T08:19:45	5569984584427	IVR (8000)	answered	00:00:01	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-23T17:02:05	PROTOCOLO (1000)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-04-23T17:01:53	PROTOCOLO (1000)	2024	answered	00:00:00	00:00:04 0.00	Target not found

2024-04-23T17:01:38	PROTOCOLO (1000)	EndCall	answered	00:00:00	00:00:05 0.00	Terminated by PROTOCOLO (1000)
2024-04-23T17:01:26	PROTOCOLO (1000)	102	answered	00:00:00	00:00:01 0.00	Target not found
2024-04-23T17:01:16	PROTOCOLO (1000)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-04-23T16:56:47	Leticia Freitas (2000)	Cezarnildo Silva (1020)	answered	00:00:05	00:01:51 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T16:56:30	Leticia Freitas (2000)	VMail (1023)	answered	00:00:00	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T16:56:30	Leticia Freitas (2000)	Geisiele Moraes (1023)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-04-23T16:56:18	Leticia Freitas (2000)	VMail (1023)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T16:56:18	Leticia Freitas (2000)	Geisiele Moraes (1023)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-04-23T16:47:02	Viven Ane Medeiros (2020)	VMail (2040)	answered	00:00:00	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T16:47:02	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2040)
2024-04-23T16:40:11	5569993893963	Daniela Sales (1032)	answered	00:00:12	00:01:03 0.00	Terminated by Daniela Sales (1032)
2024-04-23T16:38:10	5569993893963	Q Cobrança (8010)	answered	00:00:00	00:02:13 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-23T16:37:47	5569993893963	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-23T16:41:00	Viven Ane Medeiros (2020)	Ariane Quintela (2080)	answered	00:00:06	00:00:14 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T16:37:53	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:04	00:00:59 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T16:37:35	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:05 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T16:31:30	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:05	00:00:07 0.00	Terminated by Silvano Sabino (2010)
2024-04-23T16:29:10	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:18	00:00:10 0.00	Terminated by Ariane Quintela (2080)
2024-04-23T16:27:36	Viven Ane Medeiros (2020)	Daniela Sales (1032)	answered	00:00:05	00:00:27 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T16:27:09	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:06	00:00:12 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T16:26:53	Viven Ane Medeiros (2020)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T16:26:32	Viven Ane Medeiros (2020)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-23T16:26:19	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T16:20:57	Rodrigo Cavalcante (2011)	32172108	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-23T16:09:30	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:03	00:01:16 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T16:04:05	5569999790987	Brenda Amarantes (1022)	answered	00:00:10	00:04:49 0.00	Terminated by Brenda Amarantes (1022)
2024-04-23T16:04:04	5569999790987	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:11 0.00	Q FiscalizaçãO (8009) replaced by Brenda Amarantes (1022)
2024-04-23T16:03:39	5569999790987	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-04-23T16:04:52	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:05	00:00:33 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T16:02:58	Viven Ane Medeiros (2020)	06133149600	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-04-23T16:02:41	Viven Ane Medeiros (2020)	06133149600	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-04-23T16:01:50	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:03	00:00:20 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T15:59:27	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:08	00:00:31 0.00	Terminated by Leticia Moronha (2072)
2024-04-23T15:51:28	Daniela Sales (1032)	069993923503	answered	00:00:16	00:08:19 8.32	Terminated by Daniela Sales (1032)
2024-04-23T15:59:48	Cristhiane Machado (1040)	06133149640	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-04-23T15:59:31	Cristhiane Machado (1040)	06133149600	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-04-23T15:59:13	Cristhiane Machado (1040)	06133149600	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-04-23T15:56:02	Cristhiane Machado (1040)	Ariane Quintela (2080)	answered	00:00:05	00:02:56 0.00	Terminated by Cristhiane Machado (1040)
2024-04-23T15:46:11	Daniela Sales (1032)	069993923503	answered	00:00:44	00:00:11 0.18	Terminated by Daniela Sales (1032)
2024-04-23T15:44:11	Silvano Sabino (2010)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Silvano Sabino (2010)
2024-04-23T15:43:50	Silvano Sabino (2010)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-04-23T15:43:38	Silvano Sabino (2010)	Leticia Freitas (2000)	unanswered	00:00:01	00:00:00 0.00	Terminated by Silvano Sabino (2010)
2024-04-23T15:39:40	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:04	00:01:43 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T15:32:29	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:01:17 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T15:27:53	5569992810767	Diego Kroin (3010)	answered	00:00:03	00:01:32 0.00	Terminated by Diego Kroin (3010)
2024-04-23T15:27:53	5569992810767	RG REGISTRO (8003)	answered	00:00:03	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-23T15:27:13	5569992810767	IVR (8000)	answered	00:00:00	00:00:40 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-23T15:26:56	556133149400	Brenda Amarantes (1022)	answered	00:00:09	00:01:55 0.00	Terminated by Brenda Amarantes (1022)
2024-04-23T15:26:56	556133149400	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:09 0.00	Q FiscalizaçãO (8009) replaced by Brenda Amarantes (1022)
2024-04-23T15:26:33	556133149400	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-04-23T15:25:56	Viven Ane Medeiros (2020)	Carlos Filho (1052)	answered	00:00:08	00:00:43 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T15:24:46	Rubis Junior (1011)	Lidia Fernandes (3020)	answered	00:00:16	00:00:50 0.00	Terminated by Rubis Junior (1011)
2024-04-23T15:23:05	Rubis Junior (1011)	Diego Kroin (3010)	answered	00:00:03	00:00:43 0.00	Terminated by Rubis Junior (1011)
2024-04-23T15:19:55	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:04	00:00:30 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T15:14:48	Leticia Freitas (2000)	Diego Kroin (3010)	answered	00:00:03	00:01:36 0.00	Terminated by Diego Kroin (3010)
2024-04-23T15:00:08	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:00:09 0.00	Terminated by Leticia Moronha (2072)

2024-04-23T14:57:58	Daniela Sales (1032)	069992017777	answered	00:00:08	00:02:06 2.10	Terminated by Daniela Sales (1032)
2024-04-23T14:59:56	Leticia Freitas (2000)	2076	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-23T14:53:07	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:31 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T14:46:02	Ariane Quintela (2080)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:34 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T14:35:09	Cristhiane Machado (1040)	06133149600	answered	00:00:10	00:04:48 4.81	Terminated by Cristhiane Machado (1040)
2024-04-23T14:32:55	Viven Ane Medeiros (2020)	Ariane Quintela (2080)	answered	00:00:04	00:00:40 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T14:12:43	5569984473849	Rodrigo Cavalcante (2011)	answered	00:00:00	00:02:23 0.00	Terminated by 5569984473849
2024-04-23T14:12:37	Daniela Sales (1032)	Rodrigo Cavalcante (2011)	answered	00:00:04	00:00:02 0.00	Rodrigo Cavalcante (2011) was joined
2024-04-23T14:09:17	5569984473849	Daniela Sales (1032)	answered	00:00:04	00:03:22 0.00	Daniela Sales (1032) replaced by Rodrigo Cavalcante (2011)
2024-04-23T14:09:16	5569984473849	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-23T14:08:54	5569984473849	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-23T14:09:45	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:06	00:00:27 0.00	Terminated by Ariane Quintela (2080)
2024-04-23T14:05:16	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:05	00:04:00 0.00	Terminated by Ariane Quintela (2080)
2024-04-23T14:06:32	Geisiele Moraes (1023)	Diego Kroin (3010)	answered	00:00:15	00:02:03 0.00	Terminated by Diego Kroin (3010)
2024-04-23T14:04:34	Ariane Quintela (2080)	Cristhiane Machado (1040)	answered	00:00:05	00:00:17 0.00	Terminated by Ariane Quintela (2080)
2024-04-23T14:02:17	Leticia Moronha (2072)	02111995954188	unanswered	00:00:38	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-04-23T14:02:11	Cristhiane Machado (1040)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-04-23T14:01:50	Cristhiane Machado (1040)	Ariane Quintela (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-04-23T13:50:54	556932121001	Geisiele Moraes (1023)	answered	00:00:00	00:03:07 0.00	Terminated by Geisiele Moraes (1023)
2024-04-23T13:50:50	Brenda Amarantes (1022)	Geisiele Moraes (1023)	answered	00:00:03	00:00:01 0.00	Geisiele Moraes (1023) was joined
2024-04-23T13:48:44	556932121001	Brenda Amarantes (1022)	answered	00:00:05	00:02:05 0.00	Brenda Amarantes (1022) replaced by Geisiele Moraes (1023)
2024-04-23T13:48:44	556932121001	Q Fiscalizações (8009)	answered	00:00:00	00:00:05 0.00	Q Fiscalizações (8009) replaced by Brenda Amarantes (1022)
2024-04-23T13:48:25	556932121001	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Fiscalizações (8009)
2024-04-23T13:51:32	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:00:54 0.00	Terminated by Leticia Moronha (2072)
2024-04-23T13:47:48	556932121001	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-23T13:47:17	556932121001	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-04-23T13:46:49	556932121001	IVR (8000)	answered	00:00:01	00:01:05 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-23T13:42:07	Cristhiane Machado (1040)	069984581505	unanswered	00:00:16	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-04-23T13:40:51	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:06 0.00	Terminated by Cristhiane Machado (1040)
2024-04-23T13:40:19	Cristhiane Machado (1040)	069984661541	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-04-23T13:38:13	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:05	00:01:26 0.00	Terminated by Silvano Sabino (2010)
2024-04-23T13:37:30	Cristhiane Machado (1040)	069999716911	answered	00:00:06	00:00:01 0.02	Terminated by Cristhiane Machado (1040)
2024-04-23T13:36:49	Cristhiane Machado (1040)	069999716911	answered	00:00:09	00:00:10 0.16	Terminated by 069999716911
2024-04-23T13:28:33	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:05:39 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T13:20:32	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:04	00:00:40 0.00	Terminated by Diego Kroin (3010)
2024-04-23T13:14:59	Viven Ane Medeiros (2020)	Silvano Sabino (2010)	answered	00:00:08	00:00:16 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T13:14:21	Viven Ane Medeiros (2020)	Diego Kroin (3010)	answered	00:00:15	00:00:07 0.00	Terminated by Diego Kroin (3010)
2024-04-23T13:14:08	Viven Ane Medeiros (2020)	VMail (2030)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T13:14:08	Viven Ane Medeiros (2020)	Vinicius Moraes (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-04-23T13:08:43	Leticia Freitas (2000)	Diego Kroin (3010)	answered	00:00:14	00:02:52 0.00	Terminated by Diego Kroin (3010)
2024-04-23T13:07:22	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:04	00:01:09 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T13:06:18	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:15	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T13:05:44	Leticia Freitas (2000)	VMail (1052)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T13:05:23	Leticia Freitas (2000)	Carlos Filho (1052)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1052)
2024-04-23T12:53:02	Leticia Freitas (2000)	VMail (2020)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T12:52:41	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-04-23T12:52:32	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T12:01:06	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	unanswered	00:00:10	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-04-23T12:00:50	Rodrigo Cavalcante (2011)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-04-23T12:00:50	Rodrigo Cavalcante (2011)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-04-23T11:53:19	5569992515185	Daniela Sales (1032)	answered	00:00:05	00:00:49 0.00	Terminated by Daniela Sales (1032)
2024-04-23T11:53:18	5569992515185	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-23T11:52:57	5569992515185	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-23T11:43:23	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:04	00:01:50 0.00	Terminated by Leticia Moronha (2072)
2024-04-23T11:32:44	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:07	00:00:34 0.00	Terminated by Cristhiane Machado (1040)
2024-04-23T11:28:18	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:23 0.00	Terminated by Viven Ane Medeiros (2020)

2024-04-23T11:28:07	Leticia Freitas (2000)	2	answered	00:00:00	00:00:02 0.00	Target not found
2024-04-23T11:22:17	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	unanswered	00:00:13	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T10:58:53	Leticia Moronha (2072)	Luana Oliveira (1024)	answered	00:00:07	00:00:47 0.00	Terminated by Leticia Moronha (2072)
2024-04-23T10:24:48	5569992972748	Lidia Fernandes (3020)	answered	00:00:08	00:03:33 0.00	Terminated by 5569992972748
2024-04-23T10:24:19	5569992972748	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Lidia Fernandes (3020)
2024-04-23T10:26:53	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:07	00:00:24 0.00	Terminated by Silvano Sabino (2010)
2024-04-23T10:08:05	Cristhiane Machado (1040)	069984030599	answered	00:00:09	00:00:16 0.26	Terminated by 069984030599
2024-04-23T10:06:40	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:17 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T10:05:41	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:07	00:00:23 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T10:01:54	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:05	00:00:30 0.00	Terminated by Silvano Sabino (2010)
2024-04-23T09:59:50	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:12 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T09:48:52	Leticia Moronha (2072)	Luana Oliveira (1024)	answered	00:00:07	00:00:48 0.00	Terminated by Leticia Moronha (2072)
2024-04-23T09:46:03	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:07	00:00:27 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T09:31:03	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:05:49 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T09:19:06	Viven Ane Medeiros (2020)	069984494916	answered	00:00:38	00:00:02 0.03	Terminated by Viven Ane Medeiros (2020)
2024-04-23T09:18:49	Viven Ane Medeiros (2020)	69984494916	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-23T09:14:44	Diego Kroin (3010)	Luana Oliveira (1024)	answered	00:00:05	00:00:58 0.00	Terminated by Diego Kroin (3010)
2024-04-23T09:14:55	Leticia Freitas (2000)	VMail (1024)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T09:14:55	Leticia Freitas (2000)	Luana Oliveira (1024)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1024)
2024-04-23T09:14:08	Viven Ane Medeiros (2020)	Leticia Moronha (2072)	answered	00:00:04	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-04-23T09:13:54	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T09:11:15	Leticia Freitas (2000)	Diego Kroin (3010)	answered	00:00:09	00:02:18 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T09:10:17	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:05	00:00:34 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T09:10:08	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-04-23T09:07:29	5569992391454	Diego Kroin (3010)	answered	00:00:25	00:01:27 0.00	Terminated by 5569992391454
2024-04-23T09:07:29	5569992391454	RG REGISTRO (8003)	answered	00:00:25	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-23T09:07:18	5569992391454	IVR (8007)	answered	00:00:00	00:00:10 0.00	IVR (8007) replaced by RG REGISTRO (8003)
2024-04-23T09:07:11	5569992391454	IVR (8000)	answered	00:00:00	00:00:07 0.00	IVR (8000) replaced by IVR (8007)
2024-04-23T08:28:32	Leticia Moronha (2072)	VMail (1040)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Moronha (2072)
2024-04-23T08:28:32	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1040)
2024-04-23T08:25:41	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T08:25:27	Viven Ane Medeiros (2020)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-23T08:25:27	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1040)
2024-04-23T08:22:12	Leticia Moronha (2072)	VMail (1040)	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Moronha (2072)
2024-04-23T08:22:12	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1040)
2024-04-23T08:17:02	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:07	00:00:54 0.00	Terminated by Carlos Filho (1052)
2024-04-22T16:43:39	Leticia Moronha (2072)	Cezarnildo Silva (1020)	answered	00:00:03	00:01:32 0.00	Terminated by Leticia Moronha (2072)
2024-04-22T16:37:32	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:07	00:00:43 0.00	Terminated by Leticia Moronha (2072)
2024-04-22T16:36:24	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:11	00:00:51 0.00	Terminated by Leticia Moronha (2072)
2024-04-22T16:24:39	Carlos Filho (1052)	Leticia Freitas (2000)	answered	00:00:04	00:00:33 0.00	Terminated by Leticia Freitas (2000)
2024-04-22T16:13:01	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:11	00:08:47 0.00	Terminated by Leticia Freitas (2000)
2024-04-22T16:16:20	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:06	00:00:24 0.00	Terminated by Leticia Moronha (2072)
2024-04-22T16:11:23	Leticia Moronha (2072)	02111995954188	answered	00:00:09	00:01:30 1.50	Terminated by Leticia Moronha (2072)
2024-04-22T16:06:57	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:03	00:05:44 5.93	Terminated by Daniela Sales (1032)
2024-04-22T16:06:35	Diego Kroin (3010)	069984147563	answered	00:00:13	00:00:08 0.00	Diego Kroin (3010) replaced by Daniela Sales (1032)
2024-04-22T16:11:12	Leticia Moronha (2072)	0	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-04-22T16:11:09	Leticia Moronha (2072)	02111	unanswered	00:00:02	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-04-22T16:10:29	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-04-22T16:10:23	Leticia Moronha (2072)	02111	unanswered	00:00:06	00:00:00 0.00	Busy, forwarded to PBX
2024-04-22T15:55:31	Leticia Freitas (2000)	VMail (2020)	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Freitas (2000)
2024-04-22T15:55:10	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-04-22T15:49:20	Geisiele Moraes (1023)	VMail (1053)	answered	00:00:00	00:00:04 0.00	Terminated by Geisiele Moraes (1023)
2024-04-22T15:49:20	Geisiele Moraes (1023)	Carlos Ferreira (1053)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1053)
2024-04-22T15:48:50	Geisiele Moraes (1023)	Carlos Filho (1052)	answered	00:00:06	00:00:16 0.00	Terminated by Geisiele Moraes (1023)
2024-04-22T15:44:19	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:03	00:00:24 0.00	Terminated by Leticia Freitas (2000)
2024-04-22T15:37:37	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:06	00:01:23 0.00	Terminated by Viven Ane Medeiros (2020)



2024-04-22T15:27:42	Leticia Freitas (2000)	Silvano Sabino (2010)	answered	00:00:06	00:02:25 0.00	Terminated by Silvano Sabino (2010)
2024-04-22T15:22:54	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:03	00:00:25 0.00	Terminated by Leticia Moronha (2072)
2024-04-22T15:22:22	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:03	00:00:13 0.00	Terminated by Leticia Moronha (2072)
2024-04-22T15:22:27	Leticia Moronha (2072)	1	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-22T15:21:25	Brenda Amarantes (1022)	Leticia Moronha (2072)	answered	00:00:10	00:00:31 0.00	Terminated by Leticia Moronha (2072)
2024-04-22T15:21:58	Carlos Filho (1052)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Carlos Filho (1052)
2024-04-22T15:21:57	Carlos Filho (1052)	Leticia Moronha (2072)	unanswered	00:00:01	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-04-22T15:21:54	Daniela Sales (1032)	VMail (2072)	answered	00:00:00	00:00:06 0.00	Terminated by Daniela Sales (1032)
2024-04-22T15:21:54	Daniela Sales (1032)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-04-22T15:21:38	Carlos Filho (1052)	VMail (2072)	answered	00:00:00	00:00:06 0.00	Terminated by Carlos Filho (1052)
2024-04-22T15:21:38	Carlos Filho (1052)	Leticia Moronha (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-04-22T15:19:49	Leticia Moronha (2072)	Carlos Filho (1052)	answered	00:00:07	00:00:53 0.00	Terminated by Carlos Filho (1052)
2024-04-22T15:15:27	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:04	00:01:49 0.00	Terminated by Daniela Sales (1032)
2024-04-22T15:02:06	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:08	00:02:14 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-22T14:56:17	Elivanete Vicente (2040)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Elivanete Vicente (2040)
2024-04-22T14:55:56	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-04-22T14:46:28	5569992515185	Daniela Sales (1032)	answered	00:00:00	00:02:04 0.00	Terminated by 5569992515185
2024-04-22T14:46:19	Brenda Amarantes (1022)	Daniela Sales (1032)	answered	00:00:04	00:00:05 0.00	Daniela Sales (1032) was joined
2024-04-22T14:44:41	5569992515185	Brenda Amarantes (1022)	answered	00:00:03	00:01:44 0.00	Brenda Amarantes (1022) replaced by Daniela Sales (1032)
2024-04-22T14:44:40	5569992515185	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:03 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Brenda Amarantes (1022)
2024-04-22T14:44:19	5569992515185	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-04-22T14:10:40	Daniela Sales (1032)	069993521407	unanswered	00:00:12	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-04-22T14:05:14	Daniela Sales (1032)	069993521407	unanswered	00:00:40	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-04-22T14:04:05	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:10	00:01:24 0.00	Terminated by Cristhiane Machado (1040)
2024-04-22T14:01:41	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:02	00:00:22 0.00	Terminated by Rubis Junior (1011)
2024-04-22T13:52:16	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:33 0.00	Terminated by Elivanete Vicente (2040)
2024-04-22T13:44:27	556133493983	Daniela Sales (1032)	answered	00:00:04	00:03:43 0.00	Terminated by Daniela Sales (1032)
2024-04-22T13:44:26	556133493983	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-22T13:44:08	556133493983	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-22T13:46:22	Viven Ane Medeiros (2020)	06932155437	unanswered	00:00:10	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-22T13:46:08	Viven Ane Medeiros (2020)	0693215	unanswered	00:00:00	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-22T13:45:38	Viven Ane Medeiros (2020)	06932155437	unanswered	00:00:14	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-22T13:11:45	556936096452	VMail (1000)	answered	00:00:00	00:00:17 0.00	Terminated by 556936096452
2024-04-22T13:11:24	556936096452	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-22T13:11:15	556936096452	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-22T12:52:55	556936096452	VMail (1000)	answered	00:00:00	00:00:21 0.00	Terminated by 556936096452
2024-04-22T12:52:34	556936096452	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-22T12:52:25	556936096452	IVR (8000)	answered	00:00:01	00:00:08 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-22T12:52:00	556936096452	VMail (1000)	answered	00:00:00	00:00:18 0.00	Terminated by 556936096452
2024-04-22T12:51:38	556936096452	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-22T12:51:06	556936096452	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-22T12:37:22	5569992391454	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-22T12:36:57	5569992391454	RG REGISTRO (8003)	unanswered	00:00:25	00:00:00 0.00	Terminated by rule
2024-04-22T12:36:39	5569992391454	IVR (8000)	answered	00:00:00	00:00:50 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-22T11:59:43	Cristhiane Machado (1040)	069993603058	unanswered	00:00:35	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-04-22T11:50:12	5569999501068	Daniela Sales (1032)	answered	00:00:03	00:06:59 0.00	Terminated by Daniela Sales (1032)
2024-04-22T11:50:12	5569999501068	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-22T11:49:50	5569999501068	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-22T11:37:46	Daniela Sales (1032)	069992408903	answered	00:00:30	00:05:42 5.69	Terminated by Daniela Sales (1032)
2024-04-22T11:32:27	5569992269603	Geisiele Moraes (1023)	answered	00:00:00	00:08:07 0.00	Terminated by Geisiele Moraes (1023)
2024-04-22T11:32:22	Brenda Amarantes (1022)	Geisiele Moraes (1023)	answered	00:00:04	00:00:01 0.00	Geisiele Moraes (1023) was joined
2024-04-22T11:30:49	5569992269603	Brenda Amarantes (1022)	answered	00:00:05	00:01:33 0.00	Brenda Amarantes (1022) replaced by Geisiele Moraes (1023)
2024-04-22T11:30:49	5569992269603	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:05 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Brenda Amarantes (1022)
2024-04-22T11:30:27	5569992269603	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-04-22T11:36:40	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:08	00:01:54 0.00	Terminated by Elivanete Vicente (2040)
2024-04-22T11:27:59	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:06	00:00:27 0.00	Terminated by Leticia Freitas (2000)

2024-04-22T11:15:25	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:09	00:00:15 0.00	Terminated by Cristhiane Machado (1040)
2024-04-22T11:10:05	5569981025617	Daniela Sales (1032)	answered	00:00:15	00:03:59 0.00	Terminated by Daniela Sales (1032)
2024-04-22T11:10:05	5569981025617	Q CobranÃ§a (8010)	answered	00:00:00	00:00:15 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-22T11:09:34	5569981025617	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-22T11:01:49	5569992425402	Cristhiane Machado (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Cristhiane Machado (1040)
2024-04-22T11:01:37	5569992425402	Elivanete Vicente (2040)	unanswered	00:00:12	00:00:00 0.00	Picked up by Cristhiane Machado (1040)
2024-04-22T11:01:26	5569992425402	IVR (8000)	answered	00:00:00	00:00:10 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-04-22T10:56:08	556133149400	Leticia Freitas (2000)	answered	00:00:00	00:02:35 0.00	Terminated by 556133149400
2024-04-22T10:55:59	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:03	00:00:06 0.00	Leticia Freitas (2000) was joined
2024-04-22T10:55:28	556133149400	PROTOCOLO (1000)	answered	00:00:12	00:00:28 0.00	PROTOCOLO (1000) replaced by Leticia Freitas (2000)
2024-04-22T10:54:59	556133149400	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-22T10:56:40	5569992515185	Daniela Sales (1032)	answered	00:00:03	00:01:13 0.00	Terminated by Daniela Sales (1032)
2024-04-22T10:56:39	5569992515185	Q CobranÃ§a (8010)	answered	00:00:00	00:00:03 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-22T10:56:16	5569992515185	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-22T10:56:59	5569992425402	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by 5569992425402
2024-04-22T10:56:38	5569992425402	Elivanete Vicente (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-04-22T10:56:05	5569992425402	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Elivanete Vicente (2040)
2024-04-22T10:57:04	Cristhiane Machado (1040)	EndCall	unanswered	00:00:00	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-04-22T10:56:53	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Cristhiane Machado (1040)
2024-04-22T10:54:43	556133149400	VMail (5000)	answered	00:00:00	00:00:03 0.00	Terminated by 556133149400
2024-04-22T10:54:43	556133149400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-22T10:54:30	556133149400	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-22T10:54:09	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-22T10:53:37	556133149400	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-22T10:44:00	Elivanete Vicente (2040)	0211935187000	answered	00:00:04	00:02:44 2.73	Terminated by Elivanete Vicente (2040)
2024-04-22T10:45:19	PROTOCOLO (1000)	Diego Kroin (3010)	answered	00:00:06	00:01:02 0.00	Terminated by PROTOCOLO (1000)
2024-04-22T10:44:07	Daniela Sales (1032)	061	unanswered	00:00:01	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-04-22T10:40:50	Rubis Junior (1011)	Lidia Fernandes (3020)	answered	00:00:11	00:02:14 0.00	Terminated by Rubis Junior (1011)
2024-04-22T10:33:50	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:09	00:00:31 0.00	Terminated by Leticia Moronha (2072)
2024-04-22T10:29:53	5569993882988	Daniela Sales (1032)	answered	00:00:04	00:03:40 0.00	Terminated by Daniela Sales (1032)
2024-04-22T10:29:53	5569993882988	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-22T10:29:29	5569993882988	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-22T10:28:14	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:08	00:00:40 0.00	Terminated by Leticia Moronha (2072)
2024-04-22T10:26:39	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:04	00:00:28 0.00	Terminated by Rubis Junior (1011)
2024-04-22T10:16:15	556133149400	Leticia Freitas (2000)	answered	00:00:00	00:08:37 0.00	Terminated by 556133149400
2024-04-22T10:16:04	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:04	00:00:07 0.00	Leticia Freitas (2000) was joined
2024-04-22T10:15:26	556133149400	PROTOCOLO (1000)	answered	00:00:15	00:00:33 0.00	PROTOCOLO (1000) replaced by Leticia Freitas (2000)
2024-04-22T10:14:52	556133149400	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-22T10:10:54	5569984834572	IVR (8000)	answered	00:00:00	00:00:08 0.00	Terminated by 5569984834572
2024-04-22T10:10:54	5569984834572	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-22T10:10:53	5569984834572	RG COBRANÃ§A (8004)	unanswered	00:00:00	00:00:00 0.00	
2024-04-22T10:10:12	5569984834572	IVR (8000)	answered	00:00:01	00:00:40 0.00	IVR (8000) replaced by RG COBRANÃ§A (8004)
2024-04-22T10:04:04	Daniela Sales (1032)	06133211757	answered	00:00:01	00:01:01 1.02	Terminated by Daniela Sales (1032)
2024-04-22T10:03:05	Elivanete Vicente (2040)	Diego Kroin (3010)	answered	00:00:13	00:00:33 0.00	Terminated by Elivanete Vicente (2040)
2024-04-22T09:57:19	Leticia Moronha (2072)	Leticia Moronha (2072)	answered	00:00:11	00:00:11 0.00	Terminated by Leticia Moronha (2072)
2024-04-22T09:48:09	Elivanete Vicente (2040)	0211935187000	answered	00:00:06	00:02:14 2.23	Terminated by 0211935187000
2024-04-22T09:45:09	Cristhiane Machado (1040)	069981223001	answered	00:00:11	00:04:19 4.31	Terminated by Cristhiane Machado (1040)
2024-04-22T09:47:35	5569993452388	Daniela Sales (1032)	answered	00:00:04	00:01:02 0.00	Terminated by Daniela Sales (1032)
2024-04-22T09:47:35	5569993452388	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-22T09:47:16	5569993452388	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-22T09:47:48	Elivanete Vicente (2040)	0211135187000	unanswered	00:00:06	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-04-22T09:45:17	551151168291	VMail (1000)	answered	00:00:00	00:00:05 0.00	Terminated by 551151168291
2024-04-22T09:44:56	551151168291	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-22T09:44:18	551151168291	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-22T09:43:48	551151168291	PROTOCOLO (1000)	unanswered	00:00:08	00:00:00 0.00	Failed Canceled
2024-04-22T09:43:16	551151168291	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)

2024-04-22T09:28:08	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:14	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-04-22T09:27:58	Leticia Freitas (2000)	2	answered	00:00:00	00:00:01 0.00	Target not found
2024-04-22T09:19:51	Cristhiane Machado (1040)	069981223001	unanswered	00:00:06	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-04-22T09:19:32	Cristhiane Machado (1040)	0699	unanswered	00:00:04	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-04-22T09:18:05	Cristhiane Machado (1040)	069981223001	unanswered	00:00:16	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-04-22T09:16:49	Cristhiane Machado (1040)	069999843622	answered	00:00:13	00:00:44 0.73	Terminated by Cristhiane Machado (1040)
2024-04-22T09:09:28	Cristhiane Machado (1040)	069999843622	unanswered	00:00:40	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-04-22T09:08:35	Cristhiane Machado (1040)	069981223001	unanswered	00:00:10	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-04-22T09:08:08	Cristhiane Machado (1040)	069981223001	unanswered	00:00:12	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-04-22T09:00:32	5569999839668	Brenda Amarantes (1022)	answered	00:00:07	00:01:35 0.00	Terminated by 5569999839668
2024-04-22T09:00:32	5569999839668	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:07 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Brenda Amarantes (1022)
2024-04-22T08:59:58	5569999839668	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-04-22T08:57:49	Leticia Moronha (2072)	02111995954188	unanswered	00:00:36	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-04-22T08:57:25	Leticia Moronha (2072)	0211121141400	answered	00:00:02	00:00:12 0.20	Terminated by Leticia Moronha (2072)
2024-04-22T08:41:57	Rubis Junior (1011)	02169992838422	unanswered	00:00:11	00:00:00 0.00	Terminated by Rubis Junior (1011)
2024-04-22T08:41:36	Rubis Junior (1011)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Rubis Junior (1011)
2024-04-22T08:37:13	5569993452388	Daniela Sales (1032)	answered	00:00:03	00:03:39 0.00	Terminated by Daniela Sales (1032)
2024-04-22T08:37:13	5569993452388	Q CobranÃ§a (8010)	answered	00:00:00	00:00:03 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-22T08:36:50	5569993452388	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-22T08:39:12	5581982424584	PROTOCOLO (1000)	answered	00:00:16	00:00:51 0.00	Terminated by PROTOCOLO (1000)
2024-04-22T08:38:36	5581982424584	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-22T08:38:28	Elivaneete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:07	00:01:01 0.00	Terminated by Leticia Moronha (2072)
2024-04-22T08:37:22	Diego Kroin (3010)	VMail (1032)	answered	00:00:00	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-04-22T08:37:22	Diego Kroin (3010)	Daniela Sales (1032)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1032)
2024-04-22T08:36:05	5569993452388	VMail (1030)	answered	00:00:00	00:00:38 0.00	Terminated by 5569993452388
2024-04-22T08:35:48	PROTOCOLO (1000)	VMail (1030)	answered	00:00:00	00:00:17 0.00	VMail (1030) was joined
2024-04-22T08:35:27	PROTOCOLO (1000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-22T08:34:17	5569993452388	PROTOCOLO (1000)	answered	00:00:19	00:01:29 0.00	PROTOCOLO (1000) replaced by VMail (1030)
2024-04-22T08:33:44	5569993452388	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-22T08:35:06	5581982424584	VMail (1000)	answered	00:00:00	00:00:34 0.00	Terminated by 5581982424584
2024-04-22T08:35:06	5581982424584	PROTOCOLO (1000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1000)
2024-04-22T08:34:34	5581982424584	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-22T08:34:59	PROTOCOLO (1000)	1051	answered	00:00:00	00:00:05 0.00	Target disabled
2024-04-22T08:26:02	5569993443153	Daniela Sales (1032)	answered	00:00:04	00:01:52 0.00	Terminated by Daniela Sales (1032)
2024-04-22T08:26:02	5569993443153	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-22T08:25:37	5569993443153	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-22T08:24:58	5569993443153	IVR (8000)	answered	00:00:00	00:00:08 0.00	Terminated by 5569993443153
2024-04-22T08:24:58	5569993443153	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-22T08:24:57	5569993443153	RG COBRANÃ#A (8004)	unanswered	00:00:00	00:00:00 0.00	
2024-04-22T08:24:05	5569993443153	IVR (8000)	answered	00:00:00	00:00:52 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-04-22T08:04:01	Daniela Sales (1032)	VMail (9999)	answered	00:00:00	00:00:05 0.00	Terminated by Daniela Sales (1032)
2024-04-19T17:01:43	Daniela Sales (1032)	069993190489	answered	00:00:08	00:02:59 2.99	Terminated by Daniela Sales (1032)
2024-04-19T16:58:11	5569993190489	Daniela Sales (1032)	answered	00:00:03	00:00:58 0.00	Terminated by Daniela Sales (1032)
2024-04-19T16:58:11	5569993190489	Q CobranÃ§a (8010)	answered	00:00:00	00:00:03 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-19T16:58:03	5569993190489	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-19T16:57:33	5569993190489	Daniela Sales (1032)	answered	00:00:04	00:00:15 0.00	Terminated by Daniela Sales (1032)
2024-04-19T16:54:33	5569993190489	Q CobranÃ§a (8010)	answered	00:00:00	00:03:04 0.00	Q CobranÃ§a (8010) replaced by Daniela Sales (1032)
2024-04-19T16:54:15	5569993190489	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-19T16:54:02	5569993190489	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by VMail (1030)
2024-04-19T16:53:56	Brenda Amarantes (1022)	VMail (1030)	answered	00:00:00	00:00:06 0.00	VMail (1030) was joined
2024-04-19T16:53:35	Brenda Amarantes (1022)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-19T16:47:51	5569993190489	Brenda Amarantes (1022)	answered	00:00:08	00:06:03 0.00	Brenda Amarantes (1022) replaced by VMail (1030)
2024-04-19T16:47:50	5569993190489	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:09 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Brenda Amarantes (1022)
2024-04-19T16:47:33	5569993190489	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-04-19T16:46:11	5569993190489	Q FiscalizaÃ§Ã£o (8009)	unanswered	00:00:00	00:00:04 0.00	Terminated by 5569993190489
2024-04-19T16:45:54	5569993190489	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)

2024-04-19T16:38:48	5569993190489	Cezarnildo Silva (1020)	answered	00:00:03	00:02:08 0.00	Terminated by 5569993190489
2024-04-19T16:37:57	5569993190489	Diego Kroin (3010)	answered	00:00:07	00:00:44 0.00	Diego Kroin (3010) replaced by Cezarnildo Silva (1020)
2024-04-19T16:37:56	5569993190489	RG REGISTRO (8003)	unanswered	00:00:07	00:00:00 0.00	RG REGISTRO (8003) replaced by Diego Kroin (3010)
2024-04-19T16:37:40	5569993190489	IVR (8000)	answered	00:00:01	00:00:15 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-19T16:26:41	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:14 0.00	Terminated by Leticia Moronha (2072)
2024-04-19T16:22:59	Leticia Freitas (2000)	PROTOCOLO (1000)	answered	00:00:05	00:00:36 0.00	Terminated by PROTOCOLO (1000)
2024-04-19T16:13:03	5569992994787	Diego Kroin (3010)	answered	00:00:06	00:10:30 0.00	Terminated by 5569992994787
2024-04-19T16:13:03	5569992994787	RG REGISTRO (8003)	answered	00:00:07	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-19T16:12:48	5569992994787	IVR (8000)	answered	00:00:01	00:00:14 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-19T16:22:51	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-04-19T15:48:44	556934410040	Daniela Sales (1032)	answered	00:00:04	00:00:58 0.00	Terminated by Daniela Sales (1032)
2024-04-19T15:48:43	556934410040	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-19T15:48:21	556934410040	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-19T15:48:28	Diego Kroin (3010)	069993018276	unanswered	00:00:26	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-04-19T15:47:59	Diego Kroin (3010)	069993018276	unanswered	00:00:23	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-04-19T15:47:13	Diego Kroin (3010)	069993018276	unanswered	00:00:28	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-04-19T15:40:00	5569992867762	Daniela Sales (1032)	answered	00:00:04	00:05:59 0.00	Terminated by Daniela Sales (1032)
2024-04-19T15:39:59	5569992867762	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-19T15:39:31	5569992867762	IVR (8000)	answered	00:00:01	00:00:27 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-19T15:45:16	Diego Kroin (3010)	VMail (3020)	answered	00:00:00	00:00:05 0.00	Terminated by Diego Kroin (3010)
2024-04-19T15:44:55	Diego Kroin (3010)	Lidia Fernandes (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-04-19T15:43:23	069993018276	VMail (1032)	answered	00:00:00	00:00:59 1.28	Terminated by 069993018276
2024-04-19T15:43:19	Diego Kroin (3010)	VMail (1032)	answered	00:00:00	00:00:04 0.00	VMail (1032) was joined
2024-04-19T15:43:18	Diego Kroin (3010)	Daniela Sales (1032)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1032)
2024-04-19T15:42:30	Diego Kroin (3010)	069993018276	answered	00:00:35	00:00:18 0.00	Diego Kroin (3010) replaced by VMail (1032)
2024-04-19T15:43:51	Diego Kroin (3010)	069	unanswered	00:00:01	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-04-19T15:33:04	5569992285119	Daniela Sales (1032)	answered	00:00:04	00:01:57 0.00	Terminated by 5569992285119
2024-04-19T15:33:04	5569992285119	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-19T15:32:36	5569992285119	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-19T15:30:00	5569992285119	IVR (8000)	answered	00:00:00	00:00:07 0.00	Terminated by 5569992285119
2024-04-19T15:30:00	5569992285119	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-19T15:30:00	5569992285119	RG COBRANÇA (8004)	unanswered	00:00:00	00:00:00 0.00	
2024-04-19T15:29:11	5569992285119	IVR (8000)	answered	00:00:01	00:00:48 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-04-19T14:41:24	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:10	00:00:14 0.00	Terminated by Leticia Freitas (2000)
2024-04-19T14:33:39	Viven Ane Medeiros (2020)	06936096436	answered	00:00:35	00:00:50 0.84	Terminated by 06936096436
2024-04-19T14:32:48	Leticia Moronha (2072)	Daniela Sales (1032)	answered	00:00:05	00:01:11 0.00	Terminated by Daniela Sales (1032)
2024-04-19T14:33:08	Viven Ane Medeiros (2020)	206936096436	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-19T14:26:58	5569992994787	Diego Kroin (3010)	answered	00:00:03	00:00:38 0.00	Terminated by 5569992994787
2024-04-19T14:26:58	5569992994787	RG REGISTRO (8003)	answered	00:00:04	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-19T14:26:43	5569992994787	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-19T14:25:08	Viven Ane Medeiros (2020)	069921129742	unanswered	00:00:04	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-19T14:24:13	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:04	00:00:45 0.00	Terminated by Elivanete Vicente (2040)
2024-04-19T14:24:36	Viven Ane Medeiros (2020)	069981129742	unanswered	00:00:09	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-19T14:03:24	Carlos Filho (1052)	Cristhiane Machado (1040)	answered	00:00:09	00:00:10 0.00	Terminated by Cristhiane Machado (1040)
2024-04-19T13:56:50	12991393539	Diego Kroin (3010)	answered	00:00:10	00:02:22 0.00	Terminated by Diego Kroin (3010)
2024-04-19T13:56:49	12991393539	RG REGISTRO (8003)	answered	00:00:10	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-19T13:56:39	12991393539	IVR (8000)	answered	00:00:00	00:00:11 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-19T13:53:37	Leticia Moronha (2072)	Rubis Junior (1011)	answered	00:00:06	00:00:31 0.00	Terminated by Rubis Junior (1011)
2024-04-19T13:50:15	12991393539	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-19T13:49:44	12991393539	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-04-19T13:49:28	12991393539	IVR (8000)	answered	00:00:01	00:00:54 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-19T13:36:04	5569992994787	Diego Kroin (3010)	answered	00:00:20	00:01:26 0.00	Terminated by Diego Kroin (3010)
2024-04-19T13:36:04	5569992994787	RG REGISTRO (8003)	answered	00:00:20	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-19T13:35:46	5569992994787	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-19T13:28:27	12991393539	Diego Kroin (3010)	answered	00:00:09	00:00:28 0.00	Terminated by Diego Kroin (3010)
2024-04-19T13:28:26	12991393539	RG REGISTRO (8003)	answered	00:00:09	00:00:00 0.00	Picked up by Diego Kroin (3010)

2024-04-19T13:28:11	12991393539	IVR (8000)	answered	00:00:00	00:00:15	0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-19T13:22:11	Rodrigo Cavalcante (2011)	Diego Kroin (3010)	answered	00:00:14	00:01:07	0.00	Terminated by Diego Kroin (3010)
2024-04-19T13:22:16	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:05	00:00:13	0.00	Terminated by Cristhiane Machado (1040)
2024-04-19T12:21:31	Diego Kroin (3010)	06935353491	answered	00:00:08	00:01:23	1.38	Terminated by Diego Kroin (3010)
2024-04-19T11:36:03	Cristhiane Machado (1040)	Viven Ane Medeiros (2020)	unanswered	00:00:19	00:00:00	0.00	Terminated by Cristhiane Machado (1040)
2024-04-19T11:32:05	Viven Ane Medeiros (2020)	Cristhiane Machado (1040)	answered	00:00:05	00:00:25	0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-19T11:08:20	Daniela Sales (1032)	069992710961	answered	00:00:43	00:01:02	1.04	Terminated by Daniela Sales (1032)
2024-04-19T11:07:41	Daniela Sales (1032)	069992334843	unanswered	00:00:16	00:00:00	0.00	Terminated by Daniela Sales (1032)
2024-04-19T11:06:57	Daniela Sales (1032)	069992334843	unanswered	00:00:03	00:00:00	0.00	Terminated by Daniela Sales (1032)
2024-04-19T11:00:35	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:04	00:00:24	0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-19T10:52:21	5569992724568	Daniela Sales (1032)	answered	00:00:04	00:01:17	0.00	Terminated by 5569992724568
2024-04-19T10:52:21	5569992724568	Q Cobrança (8010)	answered	00:00:00	00:00:04	0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-19T10:52:03	5569992724568	IVR (8000)	answered	00:00:01	00:00:17	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-19T10:36:37	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:03	00:00:33	0.00	Terminated by Diego Kroin (3010)
2024-04-19T10:24:22	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:06	00:00:05	0.00	Terminated by Ariane Quintela (2080)
2024-04-19T10:06:01	5581982424584	Leticia Moronha (2072)	answered	00:00:00	00:00:54	0.00	Terminated by Leticia Moronha (2072)
2024-04-19T10:05:50	PROTOCOLO (1000)	Leticia Moronha (2072)	answered	00:00:05	00:00:06	0.00	Leticia Moronha (2072) was joined
2024-04-19T10:04:49	5581982424584	PROTOCOLO (1000)	answered	00:00:13	00:00:59	0.00	PROTOCOLO (1000) replaced by Leticia Moronha (2072)
2024-04-19T10:04:17	5581982424584	IVR (8000)	answered	00:00:00	00:00:32	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-19T10:05:09	Leticia Freitas (2000)	VMail (2020)	answered	00:00:00	00:00:05	0.00	Terminated by Leticia Freitas (2000)
2024-04-19T10:04:48	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2020)
2024-04-19T10:04:15	Leticia Moronha (2072)	Daniela Sales (1032)	unanswered	00:00:00	00:00:00	0.00	Terminated by Leticia Moronha (2072)
2024-04-19T09:57:06	5569992028513	Daniela Sales (1032)	answered	00:00:05	00:01:55	0.00	Terminated by Daniela Sales (1032)
2024-04-19T09:57:06	5569992028513	Q Cobrança (8010)	answered	00:00:00	00:00:05	0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-19T09:56:47	5569992028513	IVR (8000)	answered	00:00:00	00:00:18	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-19T09:54:00	Leticia Moronha (2072)	Geisiele Moraes (1023)	answered	00:00:05	00:00:32	0.00	Terminated by Leticia Moronha (2072)
2024-04-19T09:49:38	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:01:05	0.00	Terminated by Leticia Moronha (2072)
2024-04-19T09:45:19	5569993443153	Daniela Sales (1032)	answered	00:00:03	00:01:08	0.00	Terminated by Daniela Sales (1032)
2024-04-19T09:45:18	5569993443153	Q Cobrança (8010)	answered	00:00:00	00:00:04	0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-19T09:45:00	5569993443153	IVR (8000)	answered	00:00:00	00:00:18	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-19T09:37:13	5569993443153	Q Cobrança (8010)	unanswered	00:00:00	00:00:02	0.00	Terminated by 5569993443153
2024-04-19T09:37:04	5569993443153	IVR (8000)	answered	00:00:00	00:00:09	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-19T09:36:32	5569993443153	IVR (8000)	answered	00:00:00	00:00:07	0.00	Terminated by 5569993443153
2024-04-19T09:36:32	5569993443153	EndCall	unanswered	00:00:00	00:00:00	0.00	No destinations, forwarded to PBX
2024-04-19T09:36:31	5569993443153	RG COBRANÇA (8004)	unanswered	00:00:00	00:00:00	0.00	
2024-04-19T09:35:33	5569993443153	IVR (8000)	answered	00:00:01	00:00:56	0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-04-19T09:34:39	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:04	00:00:40	0.00	Terminated by Leticia Moronha (2072)
2024-04-19T09:16:48	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:04	00:00:06	0.00	Terminated by Leticia Freitas (2000)
2024-04-19T09:08:24	5569999043264	Daniela Sales (1032)	answered	00:00:04	00:03:34	0.00	Terminated by Daniela Sales (1032)
2024-04-19T09:08:24	5569999043264	Q Cobrança (8010)	answered	00:00:00	00:00:05	0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-19T09:08:03	5569999043264	IVR (8000)	answered	00:00:01	00:00:20	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-19T09:01:45	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:08	0.00	Terminated by Ariane Quintela (2080)
2024-04-19T08:49:21	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:07	0.00	Terminated by Ariane Quintela (2080)
2024-04-19T08:30:57	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:03	00:00:26	0.00	Terminated by Leticia Moronha (2072)
2024-04-19T08:17:51	Geisiele Moraes (1023)	Leticia Freitas (2000)	answered	00:00:03	00:02:50	0.00	Terminated by Leticia Freitas (2000)
2024-04-18T16:56:00	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:03	00:00:52	0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-18T16:55:09	Elivanete Vicente (2040)	VMail (2020)	answered	00:00:00	00:00:04	0.00	Terminated by Elivanete Vicente (2040)
2024-04-18T16:54:48	Elivanete Vicente (2040)	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2020)
2024-04-18T16:51:34	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:05	00:00:19	0.00	Terminated by Leticia Moronha (2072)
2024-04-18T16:49:05	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:09	00:00:32	0.00	Terminated by Elivanete Vicente (2040)
2024-04-18T16:47:49	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:12	00:00:14	0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-18T16:44:30	Leticia Moronha (2072)	Leticia Freitas (2000)	answered	00:00:08	00:00:05	0.00	Terminated by Leticia Freitas (2000)
2024-04-18T16:24:03	554137781700	Cristhiane Machado (1040)	answered	00:00:10	00:01:02	0.00	Terminated by Cristhiane Machado (1040)
2024-04-18T16:24:03	554137781700	RG DESENPREF (8006)	answered	00:00:10	00:00:00	0.00	Picked up by Cristhiane Machado (1040)
2024-04-18T16:23:08	554137781700	IVR (8000)	answered	00:00:01	00:00:53	0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-04-18T16:23:58	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:04	00:01:08	0.00	Terminated by Viven Ane Medeiros (2020)

2024-04-18T16:09:46	Viven Ane Medeiros (2020)	Elivanete Vicente (2040)	answered	00:00:04	00:00:45 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-18T16:02:48	Leticia Freitas (2000)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:28 0.00	Terminated by Leticia Freitas (2000)
2024-04-18T15:59:39	556934410040	Daniela Sales (1032)	answered	00:00:03	00:00:54 0.00	Terminated by Daniela Sales (1032)
2024-04-18T15:51:38	556934410040	Q Cobrança (8010)	answered	00:00:00	00:08:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-18T15:51:16	556934410040	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-18T15:56:42	Leticia Freitas (2000)	Cezarnildo Silva (1020)	answered	00:00:04	00:01:43 0.00	Terminated by Leticia Freitas (2000)
2024-04-18T15:30:58	5569993989562	Geisiele Moraes (1023)	answered	00:00:01	00:11:34 0.00	Terminated by Geisiele Moraes (1023)
2024-04-18T15:29:56	5569993989562	Daniela Sales (1032)	answered	00:00:03	00:00:58 0.00	Daniela Sales (1032) replaced by Geisiele Moraes (1023)
2024-04-18T15:29:55	5569993989562	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-18T15:29:21	5569993989562	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-18T15:30:55	Daniela Sales (1032)	Geisiele Moraes (1023)	unanswered	00:00:02	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-04-18T15:26:42	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:04	00:00:12 0.00	Terminated by Leticia Moronha (2072)
2024-04-18T15:26:32	Leticia Freitas (2000)	2	answered	00:00:00	00:00:02 0.00	Target not found
2024-04-18T15:07:29	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:04	00:00:37 0.00	Terminated by Leticia Moronha (2072)
2024-04-18T15:07:16	Leticia Freitas (2000)	2060	answered	00:00:00	00:00:05 0.00	Target disabled
2024-04-18T15:05:58	Rodrigo Cavalcante (2011)	Diego Kroin (3010)	answered	00:00:16	00:00:35 0.00	Terminated by Diego Kroin (3010)
2024-04-18T14:53:18	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:11	00:00:58 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-04-18T14:42:44	554137781700	VMail (2020)	answered	00:00:00	00:00:58 0.00	Terminated by 554137781700
2024-04-18T14:42:23	554137781700	Viven Ane Medeiros (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-04-18T14:41:50	554137781700	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Viven Ane Medeiros (2020)
2024-04-18T14:34:10	Carlos Filho (1052)	06133149438	answered	00:00:16	00:01:14 1.23	Terminated by Carlos Filho (1052)
2024-04-18T14:23:05	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:06	00:02:27 0.00	Terminated by Cristhiane Machado (1040)
2024-04-18T14:22:55	Leticia Freitas (2000)	Elivanete Vicente (2040)	unanswered	00:00:03	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-04-18T14:20:36	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:00:08 0.00	Terminated by Leticia Moronha (2072)
2024-04-18T13:44:27	Cristhiane Machado (1040)	061993595335	answered	00:00:09	00:02:00 2.00	Terminated by 061993595335
2024-04-18T13:43:46	Cristhiane Machado (1040)	069981158799	unanswered	00:00:27	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-04-18T13:43:33	Cristhiane Machado (1040)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Cristhiane Machado (1040)
2024-04-18T13:43:29	Cristhiane Machado (1040)	0981158799	unanswered	00:00:04	00:00:00 0.00	Busy, forwarded to PBX
2024-04-18T13:18:47	Cristhiane Machado (1040)	Leticia Freitas (2000)	unanswered	00:00:18	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-04-18T13:15:38	556133149400	IVR (8000)	answered	00:00:00	00:01:08 0.00	Terminated by 556133149400
2024-04-18T13:11:25	Daniela Sales (1032)	06932294054	answered	00:00:19	00:03:59 3.98	Terminated by Daniela Sales (1032)
2024-04-18T13:09:43	Daniela Sales (1032)	06932219158	unanswered	00:00:48	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-04-18T13:09:05	Daniela Sales (1032)	EndCall	answered	00:00:00	00:00:05 0.00	Terminated by Daniela Sales (1032)
2024-04-18T13:08:32	Daniela Sales (1032)	06932214800	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-04-18T13:03:16	Daniela Sales (1032)	06932219158	unanswered	00:00:53	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-04-18T13:02:09	Daniela Sales (1032)	06932214800	unanswered	00:00:52	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-04-18T11:42:45	556133149400	Cristhiane Machado (1040)	answered	00:00:00	00:08:11 0.00	Terminated by 556133149400
2024-04-18T11:42:33	Brenda Amarantes (1022)	Cristhiane Machado (1040)	answered	00:00:04	00:00:08 0.00	Cristhiane Machado (1040) was joined
2024-04-18T11:39:37	556133149400	Brenda Amarantes (1022)	answered	00:00:04	00:03:03 0.00	Brenda Amarantes (1022) replaced by Cristhiane Machado (1040)
2024-04-18T11:39:37	556133149400	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:05 0.00	Q Fiscalizaç�o (8009) replaced by Brenda Amarantes (1022)
2024-04-18T11:39:21	556133149400	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-04-18T11:48:14	Cristhiane Machado (1040)	1050	answered	00:00:00	00:00:05 0.00	Target disabled
2024-04-18T11:40:35	541152633497	PROTOCOLO (1000)	answered	00:00:14	00:03:12 0.00	Terminated by 541152633497
2024-04-18T11:40:03	541152633497	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-18T11:09:11	5592991584228	Daniela Sales (1032)	answered	00:00:04	00:19:27 0.00	Terminated by Daniela Sales (1032)
2024-04-18T11:09:10	5592991584228	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-18T11:08:48	5592991584228	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-18T11:19:09	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:03	00:00:34 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-18T11:13:26	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:28 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-18T11:00:58	Daniela Sales (1032)	06932219158	unanswered	00:00:49	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-04-18T10:59:01	Daniela Sales (1032)	06932214800	unanswered	00:00:55	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-04-18T10:09:29	556934223966	Cezarnildo Silva (1020)	answered	00:00:00	00:03:34 0.00	Terminated by Cezarnildo Silva (1020)
2024-04-18T10:09:25	Brenda Amarantes (1022)	Cezarnildo Silva (1020)	answered	00:00:03	00:00:01 0.00	Cezarnildo Silva (1020) was joined
2024-04-18T10:08:55	556934223966	Brenda Amarantes (1022)	answered	00:00:08	00:00:26 0.00	Brenda Amarantes (1022) replaced by Cezarnildo Silva (1020)
2024-04-18T10:08:54	556934223966	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:09 0.00	Q Fiscalizaç�o (8009) replaced by Brenda Amarantes (1022)
2024-04-18T10:08:36	556934223966	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)

2024-04-18T09:52:10	Diego Kroin (3010)	Geisiele Moraes (1023)	answered	00:00:04	00:01:13 0.00	Terminated by Diego Kroin (3010)
2024-04-18T09:52:00	Ronald da Silva (2074)	069992880909	unanswered	00:00:08	00:00:00 0.00	Terminated by Ronald da Silva (2074)
2024-04-18T09:51:38	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:06	00:00:07 0.00	Terminated by Leticia Moronha (2072)
2024-04-18T09:48:44	Ronald da Silva (2074)	069992880909	unanswered	00:00:24	00:00:00 0.00	Terminated by Ronald da Silva (2074)
2024-04-18T09:46:54	Geisiele Moraes (1023)	Diego Kroin (3010)	unanswered	00:01:32	00:00:00 0.00	Terminated by Geisiele Moraes (1023)
2024-04-18T09:30:13	Elivanete Vicente (2040)	Diego Kroin (3010)	unanswered	00:00:38	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-04-18T09:02:46	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:10	00:00:10 0.00	Terminated by Cristhiane Machado (1040)
2024-04-18T08:51:42	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:08	00:00:38 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-18T08:40:07	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:18 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-18T08:28:13	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:04	00:00:10 0.00	Terminated by Elivanete Vicente (2040)
2024-04-18T08:19:26	Geisiele Moraes (1023)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Geisiele Moraes (1023)
2024-04-17T17:01:48	Leticia Moronha (2072)	Elivanete Vicente (2040)	unanswered	00:00:08	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-04-17T16:53:37	Daniela Sales (1032)	069984087017	answered	00:00:17	00:01:19 1.31	Terminated by Daniela Sales (1032)
2024-04-17T16:50:30	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:09	00:04:07 0.00	Terminated by Leticia Freitas (2000)
2024-04-17T16:53:17	Daniela Sales (1032)	69984087017	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-17T16:40:35	Leticia Freitas (2000)	Diego Kroin (3010)	answered	00:00:06	00:05:31 0.00	Terminated by Diego Kroin (3010)
2024-04-17T16:39:43	Leticia Freitas (2000)	Diego Kroin (3010)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-04-17T16:09:57	556934410040	Daniela Sales (1032)	answered	00:00:08	00:00:33 0.00	Terminated by Daniela Sales (1032)
2024-04-17T16:09:57	556934410040	Q Cobrança (8010)	answered	00:00:00	00:00:09 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-17T16:09:34	556934410040	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-17T15:37:19	556934410040	Daniela Sales (1032)	answered	00:00:03	00:04:43 0.00	Terminated by Daniela Sales (1032)
2024-04-17T15:37:19	556934410040	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-17T15:36:58	556934410040	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-17T15:32:39	5531984893351	IVR (8000)	answered	00:00:00	00:00:36 0.00	Terminated by 5531984893351
2024-04-17T15:22:07	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-04-17T15:21:46	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-17T15:21:31	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-04-17T15:14:09	Viven Ane Medeiros (2020)	VMail (2000)	answered	00:00:00	00:00:06 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-17T15:13:48	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-04-17T15:14:00	Leticia Moronha (2072)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Leticia Moronha (2072)
2024-04-17T15:13:32	Viven Ane Medeiros (2020)	VMail (2000)	answered	00:00:00	00:00:07 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-17T15:13:32	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-04-17T15:13:20	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:03	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-04-17T14:57:00	Leticia Moronha (2072)	Lidia Fernandes (3020)	answered	00:00:12	00:00:31 0.00	Terminated by Leticia Moronha (2072)
2024-04-17T14:53:58	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:08	00:00:10 0.00	Terminated by Leticia Moronha (2072)
2024-04-17T14:40:34	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:07	00:00:53 0.00	Terminated by Cristhiane Machado (1040)
2024-04-17T14:29:38	Leticia Moronha (2072)	Luana Oliveira (1024)	answered	00:00:04	00:00:15 0.00	Terminated by Leticia Moronha (2072)
2024-04-17T14:26:00	Leticia Moronha (2072)	Diego Kroin (3010)	answered	00:00:11	00:00:51 0.00	Terminated by Diego Kroin (3010)
2024-04-17T14:25:40	Leticia Moronha (2072)	Lidia Fernandes (3020)	unanswered	00:00:17	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-04-17T14:01:04	Leticia Freitas (2000)	Luana Oliveira (1024)	answered	00:00:05	00:00:12 0.00	Terminated by Luana Oliveira (1024)
2024-04-17T13:52:45	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:12	00:00:57 0.00	Terminated by Leticia Moronha (2072)
2024-04-17T13:48:45	Daniela Sales (1032)	06133211757	answered	00:00:02	00:02:03 2.05	Terminated by Daniela Sales (1032)
2024-04-17T13:45:03	Viven Ane Medeiros (2020)	06932116100	answered	00:00:14	00:00:17 0.28	Terminated by 06932116100
2024-04-17T11:30:14	Viven Ane Medeiros (2020)	069999178775	answered	00:00:38	00:00:03 0.05	Terminated by Viven Ane Medeiros (2020)
2024-04-17T11:24:59	5511999348553	Diego Kroin (3010)	answered	00:00:14	00:02:14 0.00	Terminated by Diego Kroin (3010)
2024-04-17T11:24:59	5511999348553	RG REGISTRO (8003)	answered	00:00:15	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-17T11:24:37	5511999348553	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-17T11:20:52	Viven Ane Medeiros (2020)	069	unanswered	00:00:04	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-17T11:20:40	Viven Ane Medeiros (2020)	0699	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-17T11:20:32	Viven Ane Medeiros (2020)	069922118	unanswered	00:00:00	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-17T11:20:15	Viven Ane Medeiros (2020)	0699	unanswered	00:00:02	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-17T11:20:01	Viven Ane Medeiros (2020)	069	unanswered	00:00:02	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-17T11:18:32	Viven Ane Medeiros (2020)	069999178775	answered	00:00:37	00:00:01 0.02	Terminated by Viven Ane Medeiros (2020)
2024-04-17T11:15:00	Viven Ane Medeiros (2020)	06921816900	answered	00:00:07	00:03:09 3.15	Terminated by Viven Ane Medeiros (2020)
2024-04-17T11:10:33	556934410991	Rodrigo Cavalcante (2011)	answered	00:00:00	00:03:50 0.00	Terminated by Rodrigo Cavalcante (2011)
2024-04-17T11:10:20	PROTOCOLO (1000)	Rodrigo Cavalcante (2011)	answered	00:00:06	00:00:06 0.00	Rodrigo Cavalcante (2011) was joined

2024-04-17T11:08:48	556934410991	PROTOCOLO (1000)	answered	00:00:19	00:01:25 0.00	PROTOCOLO (1000) replaced by Rodrigo Cavalcante (2011)
2024-04-17T11:08:13	556934410991	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-17T11:00:54	Luana Oliveira (1024)	Leticia Moronha (2072)	answered	00:00:05	00:00:58 0.00	Terminated by Leticia Moronha (2072)
2024-04-17T10:58:20	5569993018276	Daniela Sales (1032)	answered	00:00:03	00:01:42 0.00	Terminated by Daniela Sales (1032)
2024-04-17T10:57:34	5569993018276	Diego Kroin (3010)	answered	00:00:09	00:00:37 0.00	Diego Kroin (3010) replaced by Daniela Sales (1032)
2024-04-17T10:57:34	5569993018276	RG REGISTRO (8003)	unanswered	00:00:09	00:00:00 0.00	RG REGISTRO (8003) replaced by Diego Kroin (3010)
2024-04-17T10:57:17	5569993018276	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-17T10:58:40	Viven Ane Medeiros (2020)	06932241399	unanswered	00:00:59	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-17T10:54:52	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:17	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-04-17T10:49:45	5569993018276	Q Cobrança (8010)	unanswered	00:00:00	00:05:11 0.00	Terminated by 5569993018276
2024-04-17T10:49:24	5569993018276	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-17T10:46:44	Daniela Sales (1032)	06133211757	answered	00:00:01	00:08:10 8.17	Terminated by Daniela Sales (1032)
2024-04-17T10:51:17	5569992269603	Diego Kroin (3010)	answered	00:00:10	00:03:19 0.00	Terminated by Diego Kroin (3010)
2024-04-17T10:51:17	5569992269603	RG REGISTRO (8003)	answered	00:00:10	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-17T10:50:28	5569992269603	IVR (8000)	answered	00:00:01	00:00:48 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-17T10:54:00	Leticia Moronha (2072)	Cristhiane Machado (1040)	unanswered	00:00:10	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-04-17T10:51:01	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:07	00:00:52 0.00	Terminated by Leticia Moronha (2072)
2024-04-17T10:50:06	Viven Ane Medeiros (2020)	069993996111	answered	00:00:19	00:01:22 1.37	Terminated by Viven Ane Medeiros (2020)
2024-04-17T10:50:51	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:07	00:00:06 0.00	Terminated by Ariane Quintela (2080)
2024-04-17T10:48:18	Viven Ane Medeiros (2020)	069993993871	answered	00:00:08	00:01:14 1.24	Terminated by Viven Ane Medeiros (2020)
2024-04-17T10:46:23	Viven Ane Medeiros (2020)	06921811068	unanswered	00:00:06	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-17T10:39:14	Viven Ane Medeiros (2020)	069999563874	answered	00:00:10	00:01:20 1.33	Terminated by Viven Ane Medeiros (2020)
2024-04-17T10:38:51	Viven Ane Medeiros (2020)	0699995	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-17T10:30:00	Viven Ane Medeiros (2020)	069993043134	answered	00:00:40	00:00:00 0.01	Terminated by Viven Ane Medeiros (2020)
2024-04-17T10:25:49	Viven Ane Medeiros (2020)	06939013001	unanswered	00:01:00	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-17T10:24:41	Viven Ane Medeiros (2020)	069999898988	answered	00:00:35	00:00:05 0.08	Terminated by Viven Ane Medeiros (2020)
2024-04-17T10:24:21	Viven Ane Medeiros (2020)	069999	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-17T10:22:57	Viven Ane Medeiros (2020)	069993623235	unanswered	00:00:24	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-17T10:22:10	Viven Ane Medeiros (2020)	66	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-17T10:21:59	5569999020930	VMail (5000)	answered	00:00:00	00:00:10 0.00	Terminated by 5569999020930
2024-04-17T10:21:59	5569999020930	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-17T10:21:47	5569999020930	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-17T10:21:26	5569999020930	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-17T10:20:54	5569999020930	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-17T10:12:17	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:03	00:00:29 0.00	Terminated by Leticia Freitas (2000)
2024-04-17T10:10:56	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:04	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-04-17T10:04:55	Leticia Freitas (2000)	VMail (1030)	answered	00:00:00	00:00:06 0.00	Terminated by Leticia Freitas (2000)
2024-04-17T10:04:34	Leticia Freitas (2000)	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-17T10:04:23	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-04-17T10:00:10	Leticia Moronha (2072)	Luana Oliveira (1024)	answered	00:00:04	00:00:35 0.00	Terminated by Leticia Moronha (2072)
2024-04-17T09:56:19	Viven Ane Medeiros (2020)	069984069935	answered	00:00:09	00:00:46 0.77	Terminated by 069984069935
2024-04-17T09:56:38	5569984778686	VMail (5000)	answered	00:00:00	00:00:15 0.00	Terminated by 5569984778686
2024-04-17T09:56:37	5569984778686	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-17T09:56:26	5569984778686	VMail (5000)	answered	00:00:00	00:00:11 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-17T09:56:26	5569984778686	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-17T09:56:12	5569984778686	VMail (1023)	answered	00:00:00	00:00:14 0.00	VMail (1023) replaced by CRCRO (5000)
2024-04-17T09:56:11	5569984778686	Geisiele Moraes (1023)	unanswered	00:00:01	00:00:00 0.00	Busy, forwarded to VMail (1023)
2024-04-17T09:54:16	5569984778686	Cristhiane Machado (1040)	answered	00:00:11	00:01:44 0.00	Cristhiane Machado (1040) replaced by Geisiele Moraes (1023)
2024-04-17T09:54:16	5569984778686	RG DESENPROF (8006)	unanswered	00:00:12	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-04-17T09:53:47	5569984778686	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-04-17T09:56:07	Cristhiane Machado (1040)	Geisiele Moraes (1023)	unanswered	00:00:03	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-04-17T09:43:56	5569984255761	Daniela Sales (1032)	answered	00:00:03	00:03:52 0.00	Terminated by Daniela Sales (1032)
2024-04-17T09:41:42	5569984255761	Diego Kroin (3010)	answered	00:00:06	00:02:08 0.00	Diego Kroin (3010) replaced by Daniela Sales (1032)
2024-04-17T09:41:42	5569984255761	RG REGISTRO (8003)	unanswered	00:00:06	00:00:00 0.00	RG REGISTRO (8003) replaced by Diego Kroin (3010)
2024-04-17T09:41:19	5569984255761	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-17T09:42:40	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:09	00:00:19 0.00	Terminated by Leticia Moronha (2072)



2024-04-17T09:27:15	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Leticia Freitas (2000)
2024-04-17T09:21:48	5569981491196	Daniela Sales (1032)	answered	00:00:04	00:04:54 0.00	Terminated by Daniela Sales (1032)
2024-04-17T09:21:48	5569981491196	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-17T09:21:24	5569981491196	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-17T09:13:40	Leticia Freitas (2000)	Cristhiane Machado (1040)	answered	00:00:11	00:00:28 0.00	Terminated by Leticia Freitas (2000)
2024-04-17T09:03:38	551151168291	IVR (8000)	answered	00:00:00	00:00:19 0.00	Terminated by 551151168291
2024-04-17T09:01:40	Cristhiane Machado (1040)	VMail (2072)	answered	00:00:00	00:00:02 0.00	Terminated by Cristhiane Machado (1040)
2024-04-17T09:01:19	Cristhiane Machado (1040)	Leticia Moronha (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-04-17T09:01:17	551151168291	VMail (1000)	answered	00:00:00	00:00:20 0.00	Terminated by 551151168291
2024-04-17T09:00:56	551151168291	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-17T08:59:57	551151168291	IVR (8000)	answered	00:00:00	00:00:59 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-17T08:58:09	551151168291	IVR (8000)	answered	00:00:00	00:00:20 0.00	Terminated by 551151168291
2024-04-17T08:57:25	551151168291	IVR (8000)	answered	00:00:01	00:00:34 0.00	Terminated by 551151168291
2024-04-17T08:39:24	551141187032	VMail (1000)	answered	00:00:00	00:00:13 0.00	Terminated by 551141187032
2024-04-17T08:39:03	551141187032	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-17T08:38:27	551141187032	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-17T08:19:34	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:07	00:00:23 0.00	Terminated by Leticia Moronha (2072)
2024-04-17T08:14:26	5569992450801	Diego Kroin (3010)	answered	00:00:15	00:01:37 0.00	Terminated by Diego Kroin (3010)
2024-04-17T08:14:26	5569992450801	RG REGISTRO (8003)	answered	00:00:15	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-17T08:13:47	5569992450801	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-16T16:20:17	551141449500	Diego Kroin (3010)	answered	00:00:03	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-04-16T16:20:17	551141449500	RG REGISTRO (8003)	answered	00:00:03	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-16T16:20:00	551141449500	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-16T16:19:22	551141449500	IVR (8000)	answered	00:00:01	00:00:17 0.00	Terminated by 551141449500
2024-04-16T16:18:50	551141449500	Diego Kroin (3010)	answered	00:00:03	00:00:00 0.00	Terminated by Diego Kroin (3010)
2024-04-16T16:18:50	551141449500	RG REGISTRO (8003)	answered	00:00:03	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-16T16:18:19	551141449500	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-16T16:04:42	556720250038	IVR (8000)	answered	00:00:00	00:01:13 0.00	Terminated by IVR (8000)
2024-04-16T15:59:18	Cristhiane Machado (1040)	Luana Oliveira (1024)	answered	00:00:05	00:00:37 0.00	Terminated by Cristhiane Machado (1040)
2024-04-16T15:51:54	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:13	00:00:36 0.00	Terminated by Leticia Moronha (2072)
2024-04-16T15:06:19	Leticia Freitas (2072)	Leticia Freitas (2000)	answered	00:00:03	00:00:30 0.00	Terminated by Leticia Freitas (2000)
2024-04-16T15:03:31	Cristhiane Machado (1040)	Leticia Freitas (2000)	answered	00:00:04	00:00:28 0.00	Terminated by Leticia Freitas (2000)
2024-04-16T14:52:16	5569984228751	Viven Ane Medeiros (2020)	answered	00:00:00	00:01:29 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-16T14:51:53	PROTOCOLO (1000)	Viven Ane Medeiros (2020)	answered	00:00:04	00:00:18 0.00	Viven Ane Medeiros (2020) was joined
2024-04-16T14:51:08	5569984228751	PROTOCOLO (1000)	answered	00:00:11	00:00:56 0.00	PROTOCOLO (1000) replaced by Viven Ane Medeiros (2020)
2024-04-16T14:50:30	5569984228751	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-16T14:52:04	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:05	00:00:26 0.00	Terminated by Cristhiane Machado (1040)
2024-04-16T14:33:51	5569993128607	Daniela Sales (1032)	answered	00:00:05	00:01:31 0.00	Terminated by Daniela Sales (1032)
2024-04-16T14:33:51	5569993128607	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-16T14:33:30	5569993128607	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-16T14:31:14	Diego Kroin (3010)	Elivanete Vicente (2040)	answered	00:00:04	00:00:37 0.00	Terminated by Diego Kroin (3010)
2024-04-16T14:22:55	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:30 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-16T14:19:41	Leticia Freitas (2000)	Rodrigo Cavalcante (2011)	answered	00:00:05	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-04-16T14:14:03	Daniela Sales (1032)	069993128607	unanswered	00:00:28	00:00:00 0.00	Terminated by Daniela Sales (1032)
2024-04-16T14:13:31	Daniela Sales (1032)	69993128607	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-16T14:07:25	5569993128607	Daniela Sales (1032)	answered	00:00:05	00:05:10 0.00	Terminated by 5569993128607
2024-04-16T14:07:24	5569993128607	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-16T14:07:01	5569993128607	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-16T12:37:10	5569993423580	Q Cobrança (8010)	unanswered	00:00:00	00:06:14 0.00	Terminated by 5569993423580
2024-04-16T12:36:53	5569993423580	IVR (8000)	answered	00:00:01	00:00:15 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-16T12:16:23	5569993423580	Q Cobrança (8010)	unanswered	00:00:00	00:04:01 0.00	Terminated by 5569993423580
2024-04-16T12:16:05	5569993423580	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-16T12:15:45	5569993423580	RG REGISTRO (8003)	unanswered	00:00:13	00:00:00 0.00	Failed Canceled
2024-04-16T12:15:29	5569993423580	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-16T12:15:11	5569993423580	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-16T12:14:40	5569993423580	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule

2024-04-16T12:14:19	5569993423580	IVR (8000)	answered	00:00:00	00:00:59 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-16T12:07:41	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:19 0.00	Terminated by Leticia Freitas (2000)
2024-04-16T12:02:19	Leticia Freitas (2000)	VMail (2010)	answered	00:00:00	00:00:01 0.00	Terminated by Leticia Freitas (2000)
2024-04-16T12:01:58	Leticia Freitas (2000)	Silvano Sabino (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-04-16T12:01:32	Leticia Freitas (2000)	Luana Oliveira (1024)	answered	00:00:05	00:00:10 0.00	Terminated by Leticia Freitas (2000)
2024-04-16T12:00:59	Leticia Freitas (2000)	Luana Oliveira (1024)	answered	00:00:04	00:00:15 0.00	Terminated by Leticia Freitas (2000)
2024-04-16T12:00:49	Leticia Freitas (2000)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Leticia Freitas (2000)
2024-04-16T12:00:25	Leticia Freitas (2000)	Silvano Sabino (2010)	unanswered	00:00:17	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-04-16T11:55:59	Leticia Freitas (2000)	Silvano Sabino (2010)	unanswered	00:00:20	00:00:00 0.00	Terminated by Leticia Freitas (2000)
2024-04-16T11:53:13	Diego Kroin (3010)	PROTOCOLO (1000)	answered	00:00:17	00:00:22 0.00	Terminated by PROTOCOLO (1000)
2024-04-16T11:49:47	Diego Kroin (3010)	PROTOCOLO (1000)	answered	00:00:19	00:00:58 0.00	Terminated by PROTOCOLO (1000)
2024-04-16T11:14:25	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:06	00:02:14 0.00	Terminated by Leticia Moronha (2072)
2024-04-16T11:11:17	Diego Kroin (3010)	PROTOCOLO (1000)	answered	00:00:21	00:01:10 0.00	Terminated by PROTOCOLO (1000)
2024-04-16T11:12:23	556999117608	IVR (8000)	answered	00:00:00	00:00:01 0.00	Terminated by 556999117608
2024-04-16T11:08:16	5569992288812	Geisiele Moraes (1023)	answered	00:00:00	00:00:31 0.00	Terminated by 5569992288812
2024-04-16T11:08:12	Brenda Amarantes (1022)	Geisiele Moraes (1023)	answered	00:00:03	00:00:01 0.00	Geisiele Moraes (1023) was joined
2024-04-16T11:05:27	5569992288812	Brenda Amarantes (1022)	answered	00:00:03	00:02:46 0.00	Brenda Amarantes (1022) replaced by Geisiele Moraes (1023)
2024-04-16T11:05:27	5569992288812	RG FISCALIZAÃ#fO (8005)	unanswered	00:00:04	00:00:00 0.00	RG FISCALIZAÃ#fO (8005) replaced by Brenda Amarantes (1022)
2024-04-16T11:04:48	5569992288812	IVR (8000)	answered	00:00:00	00:00:39 0.00	IVR (8000) replaced by RG FISCALIZAÃ#fO (8005)
2024-04-16T10:48:49	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:05	00:00:48 0.00	Terminated by Leticia Moronha (2072)
2024-04-16T10:44:53	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:09 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-16T10:38:04	5569992172365	Diego Kroin (3010)	answered	00:00:04	00:06:12 0.00	Terminated by Diego Kroin (3010)
2024-04-16T10:38:04	5569992172365	RG REGISTRO (8003)	answered	00:00:04	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-16T10:37:46	5569992172365	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-16T10:26:32	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:07	00:00:10 0.00	Terminated by Leticia Freitas (2000)
2024-04-16T10:24:48	Leticia Moronha (2072)	Rodrigo Cavalcante (2011)	answered	00:00:11	00:00:21 0.00	Terminated by Leticia Moronha (2072)
2024-04-16T10:23:50	Leticia Moronha (2072)	Luana Oliveira (1024)	answered	00:00:04	00:00:19 0.00	Terminated by Luana Oliveira (1024)
2024-04-16T10:23:40	Leticia Moronha (2072)	Luana Oliveira (1024)	unanswered	00:00:01	00:00:00 0.00	Terminated by Leticia Moronha (2072)
2024-04-16T10:21:16	Leticia Freitas (2000)	Luana Oliveira (1024)	answered	00:00:04	00:00:46 0.00	Terminated by Leticia Freitas (2000)
2024-04-16T10:20:05	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:04	00:00:49 0.00	Terminated by Leticia Freitas (2000)
2024-04-16T10:18:10	Leticia Moronha (2072)	Cristhiane Machado (1040)	answered	00:00:05	00:00:54 0.00	Terminated by Cristhiane Machado (1040)
2024-04-16T10:04:30	556934410040	Daniela Sales (1032)	answered	00:00:04	00:13:42 0.00	Terminated by Daniela Sales (1032)
2024-04-16T10:04:29	556934410040	Q CobranÃsa (8010)	answered	00:00:00	00:00:05 0.00	Q CobranÃsa (8010) replaced by Daniela Sales (1032)
2024-04-16T10:04:08	556934410040	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃsa (8010)
2024-04-16T10:13:44	Rodrigo Cavalcante (2011)	Diego Kroin (3010)	answered	00:00:05	00:01:40 0.00	Terminated by Diego Kroin (3010)
2024-04-16T10:00:29	5581982424584	Leticia Moronha (2072)	answered	00:00:10	00:04:46 0.00	Terminated by Leticia Moronha (2072)
2024-04-16T09:59:41	5581982424584	Diego Kroin (3010)	answered	00:00:16	00:00:33 0.00	Diego Kroin (3010) replaced by Leticia Moronha (2072)
2024-04-16T09:59:40	5581982424584	RG REGISTRO (8003)	unanswered	00:00:16	00:00:00 0.00	RG REGISTRO (8003) replaced by Diego Kroin (3010)
2024-04-16T09:59:02	5581982424584	IVR (8000)	answered	00:00:01	00:00:37 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-16T09:58:12	5569984557631	Daniela Sales (1032)	answered	00:00:03	00:01:29 0.00	Terminated by Daniela Sales (1032)
2024-04-16T09:58:11	5569984557631	Q CobranÃsa (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃsa (8010) replaced by Daniela Sales (1032)
2024-04-16T09:57:53	5569984557631	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q CobranÃsa (8010)
2024-04-16T09:46:16	5569996003350	Daniela Sales (1032)	answered	00:00:04	00:02:13 0.00	Terminated by Daniela Sales (1032)
2024-04-16T09:46:16	5569996003350	Q CobranÃsa (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃsa (8010) replaced by Daniela Sales (1032)
2024-04-16T09:46:10	5569996003350	IVR (8000)	answered	00:00:00	00:00:05 0.00	IVR (8000) replaced by Q CobranÃsa (8010)
2024-04-16T09:34:22	5569996003350	Daniela Sales (1032)	answered	00:00:04	00:06:07 0.00	Terminated by Daniela Sales (1032)
2024-04-16T09:34:21	5569996003350	Q CobranÃsa (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃsa (8010) replaced by Daniela Sales (1032)
2024-04-16T09:34:01	5569996003350	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q CobranÃsa (8010)
2024-04-16T09:27:11	5569984147165	Daniela Sales (1032)	answered	00:00:04	00:06:24 0.00	Terminated by Daniela Sales (1032)
2024-04-16T09:27:11	5569984147165	Q CobranÃsa (8010)	answered	00:00:00	00:00:05 0.00	Q CobranÃsa (8010) replaced by Daniela Sales (1032)
2024-04-16T09:26:50	5569984147165	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q CobranÃsa (8010)
2024-04-16T09:32:45	5569996003350	VMail (1030)	answered	00:00:00	00:00:36 0.00	Terminated by 5569996003350
2024-04-16T09:32:24	5569996003350	Leonardo Marinho (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-16T09:31:06	5569996003350	Cristhiane Machado (1040)	answered	00:00:05	00:01:13 0.00	Cristhiane Machado (1040) replaced by Leonardo Marinho (1030)
2024-04-16T09:31:06	5569996003350	RG DESENPROF (8006)	unanswered	00:00:05	00:00:00 0.00	RG DESENPROF (8006) replaced by Cristhiane Machado (1040)
2024-04-16T09:30:39	5569996003350	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by RG DESENPROF (8006)

2024-04-16T09:32:07	Cristhiane Machado (1040)	Leonardo Marinho (1030)	unanswered	00:00:17	00:00:00 0.00	Terminated by Cristhiane Machado (1040)
2024-04-16T09:31:53	Cristhiane Machado (1040)	1051	answered	00:00:00	00:00:05 0.00	Target disabled
2024-04-16T09:24:42	5531984893351	Diego Kroin (3010)	answered	00:00:11	00:03:14 0.00	Terminated by Diego Kroin (3010)
2024-04-16T09:24:42	5531984893351	RG REGISTRO (8003)	answered	00:00:11	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-16T09:24:24	5531984893351	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-16T09:22:14	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:07	00:00:08 0.00	Terminated by Leticia Freitas (2000)
2024-04-16T09:19:39	5531984893351	IVR (8000)	answered	00:00:01	00:00:03 0.00	Terminated by 5531984893351
2024-04-16T09:19:02	5531984893351	IVR (8000)	answered	00:00:01	00:00:00 0.00	Terminated by 5531984893351
2024-04-16T09:16:36	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:09	00:00:14 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-16T09:12:22	Cristhiane Machado (1040)	Leticia Moronha (2072)	answered	00:00:08	00:00:35 0.00	Terminated by Cristhiane Machado (1040)
2024-04-16T08:58:12	5569992123119	Diego Kroin (3010)	answered	00:00:17	00:03:11 0.00	Terminated by 5569992123119
2024-04-16T08:58:12	5569992123119	RG REGISTRO (8003)	answered	00:00:17	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-16T08:57:52	5569992123119	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-16T08:57:00	5569992123119	VMail (5000)	answered	00:00:00	00:00:37 0.00	Terminated by VMail (5000)
2024-04-16T08:56:59	5569992123119	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-16T08:56:57	5569992123119	VMail (5000)	answered	00:00:00	00:00:02 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-16T08:56:57	5569992123119	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-16T08:56:45	5569992123119	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-16T08:56:45	5569992123119	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-16T08:56:30	5569992123119	VMail (1000)	answered	00:00:00	00:00:14 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-16T08:56:09	5569992123119	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-16T08:55:29	5569992123119	IVR (8000)	answered	00:00:01	00:00:39 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-16T08:49:21	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:03	00:00:14 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-16T08:47:35	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:07	00:00:22 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-16T08:33:16	Leticia Moronha (2072)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:30 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T17:02:55	PROTOCOLO (1000)	Leticia Freitas (2000)	answered	00:00:04	00:00:19 0.00	Terminated by PROTOCOLO (1000)
2024-04-15T17:02:22	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:18 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T17:02:36	PROTOCOLO (1000)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by PROTOCOLO (1000)
2024-04-15T17:02:36	PROTOCOLO (1000)	Viven Ane Medeiros (2020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-04-15T16:50:33	5569993529727	Diego Kroin (3010)	answered	00:00:00	00:03:18 0.00	Terminated by Diego Kroin (3010)
2024-04-15T16:50:19	PROTOCOLO (1000)	Diego Kroin (3010)	answered	00:00:07	00:00:07 0.00	Diego Kroin (3010) was joined
2024-04-15T16:49:28	5569993529727	PROTOCOLO (1000)	answered	00:00:14	00:00:51 0.00	PROTOCOLO (1000) replaced by Diego Kroin (3010)
2024-04-15T16:48:54	5569993529727	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-15T16:41:55	556934410040	Daniela Sales (1032)	answered	00:00:04	00:03:12 0.00	Terminated by Daniela Sales (1032)
2024-04-15T16:41:55	556934410040	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-15T16:41:30	556934410040	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-15T16:43:11	Jair Genor Bevilacqua (2050)	Silvano Sabino (2010)	answered	00:00:10	00:00:08 0.00	Terminated by Silvano Sabino (2010)
2024-04-15T16:35:54	Leticia Freitas (2000)	Leticia Moronha (2072)	answered	00:00:07	00:00:20 0.00	Terminated by Leticia Freitas (2000)
2024-04-15T15:28:19	Leticia Freitas (2000)	Diego Kroin (3010)	answered	00:00:09	00:00:59 0.00	Terminated by Diego Kroin (3010)
2024-04-15T15:04:50	5569981103588	Daniela Sales (1032)	answered	00:00:05	00:14:13 0.00	Terminated by Daniela Sales (1032)
2024-04-15T15:04:50	5569981103588	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-15T15:04:43	5569981103588	IVR (8000)	answered	00:00:00	00:00:06 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-15T15:17:49	PROTOCOLO (1000)	Ariane Quintela (2080)	answered	00:00:05	00:00:10 0.00	Terminated by PROTOCOLO (1000)
2024-04-15T15:16:34	Leticia Freitas (2000)	Luana Oliveira (1024)	answered	00:00:05	00:00:20 0.00	Terminated by Leticia Freitas (2000)
2024-04-15T15:16:07	Leticia Freitas (2000)	Cezarnildo Silva (1020)	answered	00:00:04	00:00:11 0.00	Terminated by Leticia Freitas (2000)
2024-04-15T15:00:31	Viven Ane Medeiros (2020)	08002819992	answered	00:00:04	00:01:17 1.28	Terminated by Viven Ane Medeiros (2020)
2024-04-15T14:49:08	Leticia Freitas (2000)	Ariane Quintela (2080)	answered	00:00:05	00:00:56 0.00	Terminated by Ariane Quintela (2080)
2024-04-15T14:45:29	Diego Kroin (3010)	Leticia Freitas (2000)	answered	00:00:05	00:00:47 0.00	Terminated by Diego Kroin (3010)
2024-04-15T14:38:10	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:04	00:00:15 0.00	Terminated by Ariane Quintela (2080)
2024-04-15T14:02:58	556720250038	VMail (1000)	answered	00:00:00	00:00:21 0.00	Terminated by 556720250038
2024-04-15T14:02:37	556720250038	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-15T14:01:55	556720250038	IVR (8000)	answered	00:00:00	00:00:42 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-15T13:40:33	Leticia Freitas (2000)	Carlos Filho (1052)	answered	00:00:06	00:00:09 0.00	Terminated by Leticia Freitas (2000)
2024-04-15T13:24:50	5569992869443	Daniela Sales (1032)	answered	00:00:04	00:01:36 0.00	Terminated by Daniela Sales (1032)
2024-04-15T13:22:28	5569992869443	Diego Kroin (3010)	answered	00:00:11	00:02:11 0.00	Diego Kroin (3010) replaced by Daniela Sales (1032)
2024-04-15T13:22:27	5569992869443	RG REGISTRO (8003)	unanswered	00:00:11	00:00:00 0.00	RG REGISTRO (8003) replaced by Diego Kroin (3010)

2024-04-15T13:22:09	5569992869443	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-15T11:08:19	5569993239639	Daniela Sales (1032)	answered	00:00:04	00:04:01 0.00	Terminated by Daniela Sales (1032)
2024-04-15T11:08:19	5569993239639	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-15T11:07:59	5569993239639	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-15T11:09:08	5569999489817	Viven Ane Medeiros (2020)	answered	00:00:00	00:01:02 0.00	Terminated by 5569999489817
2024-04-15T11:08:42	PROTOCOLO (1000)	Viven Ane Medeiros (2020)	answered	00:00:06	00:00:19 0.00	Viven Ane Medeiros (2020) was joined
2024-04-15T11:07:52	5569999489817	PROTOCOLO (1000)	answered	00:00:12	00:01:03 0.00	PROTOCOLO (1000) replaced by Viven Ane Medeiros (2020)
2024-04-15T11:07:16	5569999489817	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-15T10:56:54	Viven Ane Medeiros (2020)	08000420659	answered	00:00:12	00:01:29 1.49	Terminated by Viven Ane Medeiros (2020)
2024-04-15T10:56:33	Viven Ane Medeiros (2020)	08	unanswered	00:00:06	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T10:56:20	Viven Ane Medeiros (2020)	06908000420659	unanswered	00:00:09	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T10:40:49	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-04-15T10:40:43	Viven Ane Medeiros (2020)	06999920045	unanswered	00:00:06	00:00:00 0.00	Route not found
2024-04-15T10:40:24	Viven Ane Medeiros (2020)	06999920045	unanswered	00:00:03	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T10:36:55	Viven Ane Medeiros (2020)	069999182749	unanswered	00:00:51	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T10:36:10	Viven Ane Medeiros (2020)	06921829605	answered	00:00:07	00:00:01 0.01	Terminated by 06921829605
2024-04-15T10:35:42	Viven Ane Medeiros (2020)	0692182	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T10:35:26	Viven Ane Medeiros (2020)	0692182	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T10:35:10	Viven Ane Medeiros (2020)	0692182202	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T10:34:35	Viven Ane Medeiros (2020)	06921829605	answered	00:00:08	00:00:06 0.10	Terminated by 06921829605
2024-04-15T10:14:29	5569984712423	Daniela Sales (1032)	answered	00:00:05	00:02:29 0.00	Terminated by 5569984712423
2024-04-15T10:14:29	5569984712423	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-15T10:14:07	5569984712423	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-15T10:15:19	Carlos Filho (1052)	Leticia Freitas (2000)	answered	00:00:04	00:00:17 0.00	Terminated by Carlos Filho (1052)
2024-04-15T10:14:23	Ariane Quintela (2080)	Leticia Freitas (2000)	answered	00:00:05	00:00:22 0.00	Terminated by Leticia Freitas (2000)
2024-04-15T10:10:21	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:02	00:00:57 0.00	Terminated by Elivanete Vicente (2040)
2024-04-15T10:11:18	Elivanete Vicente (2040)	PROTOCOLO (1000)	unanswered	00:00:02	00:00:00 0.00	Terminated by Elivanete Vicente (2040)
2024-04-15T10:05:09	5569984746180	Daniela Sales (1032)	answered	00:00:05	00:01:47 0.00	Terminated by Daniela Sales (1032)
2024-04-15T10:05:08	5569984746180	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-15T10:04:48	5569984746180	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-15T10:06:35	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:05	00:00:17 0.00	Terminated by Elivanete Vicente (2040)
2024-04-15T10:03:42	Viven Ane Medeiros (2020)	06921822032	answered	00:00:19	00:01:19 1.32	Terminated by Viven Ane Medeiros (2020)
2024-04-15T10:01:14	556934214733	Cezarnildo Silva (1020)	answered	00:00:00	00:01:29 0.00	Terminated by Cezarnildo Silva (1020)
2024-04-15T10:01:10	Brenda Amarantes (1022)	Cezarnildo Silva (1020)	answered	00:00:03	00:00:01 0.00	Cezarnildo Silva (1020) was joined
2024-04-15T10:00:44	556934214733	Brenda Amarantes (1022)	answered	00:00:04	00:00:25 0.00	Brenda Amarantes (1022) replaced by Cezarnildo Silva (1020)
2024-04-15T10:00:44	556934214733	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:05 0.00	Q Fiscalizaç�o (8009) replaced by Brenda Amarantes (1022)
2024-04-15T10:00:27	556934214733	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-04-15T09:55:30	5569993945676	Daniela Sales (1032)	answered	00:00:05	00:05:21 0.00	Terminated by Daniela Sales (1032)
2024-04-15T09:55:30	5569993945676	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-15T09:55:08	5569993945676	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-15T09:53:27	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:02	00:00:10 0.00	Terminated by Elivanete Vicente (2040)
2024-04-15T09:48:25	Leticia Moronha (2072)	Elivanete Vicente (2040)	answered	00:00:02	00:00:13 0.00	Terminated by Elivanete Vicente (2040)
2024-04-15T09:43:51	Brenda Amarantes (1022)	Geisiele Moraes (1023)	unanswered	00:00:01	00:00:00 0.00	Terminated by Brenda Amarantes (1022)
2024-04-15T09:42:10	Viven Ane Medeiros (2020)	069999489817	answered	00:00:26	00:01:09 1.15	Terminated by 069999489817
2024-04-15T09:40:57	556934214733	Brenda Amarantes (1022)	answered	00:00:04	00:01:12 0.00	Terminated by 556934214733
2024-04-15T09:40:56	556934214733	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:04 0.00	Q Fiscalizaç�o (8009) replaced by Brenda Amarantes (1022)
2024-04-15T09:40:44	556934214733	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-04-15T09:30:34	Viven Ane Medeiros (2020)	06932215099	answered	00:00:05	00:02:16 2.27	Terminated by Viven Ane Medeiros (2020)
2024-04-15T09:31:44	Elivanete Vicente (2040)	Leticia Moronha (2072)	answered	00:00:06	00:00:25 0.00	Terminated by Elivanete Vicente (2040)
2024-04-15T09:28:27	5569992337330	Diego Kroin (3010)	answered	00:00:08	00:03:24 0.00	Terminated by Diego Kroin (3010)
2024-04-15T09:28:27	5569992337330	RG REGISTRO (8003)	answered	00:00:08	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-15T09:28:11	5569992337330	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-15T09:27:36	5569992337330	VMail (5000)	answered	00:00:00	00:00:24 0.00	Terminated by VMail (5000)
2024-04-15T09:27:36	5569992337330	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-15T09:27:26	5569992337330	VMail (5000)	answered	00:00:00	00:00:10 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-15T09:27:25	5569992337330	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)

2024-04-15T09:27:14	5569992337330	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-15T09:27:14	5569992337330	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-15T09:27:02	5569992337330	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-15T09:26:41	5569992337330	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-15T09:26:05	5569992337330	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-15T09:26:37	Viven Ane Medeiros (2020)	061998556574	unanswered	00:00:24	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T09:25:17	Viven Ane Medeiros (2020)	06132467120	unanswered	00:00:48	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T09:23:53	Viven Ane Medeiros (2020)	3	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-15T09:23:35	Viven Ane Medeiros (2020)	061999357325	answered	00:00:06	00:00:01 0.02	Terminated by Viven Ane Medeiros (2020)
2024-04-15T09:22:55	Viven Ane Medeiros (2020)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T09:22:48	Viven Ane Medeiros (2020)	061998556474	unanswered	00:00:07	00:00:00 0.00	Route not found
2024-04-15T09:22:34	Viven Ane Medeiros (2020)	06198	unanswered	00:00:00	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T09:22:21	Viven Ane Medeiros (2020)	0619855	unanswered	00:00:02	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T09:21:52	Viven Ane Medeiros (2020)	06932467120	unanswered	00:00:07	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T09:21:38	Viven Ane Medeiros (2020)	069	unanswered	00:00:01	00:00:00 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T09:15:09	Leticia Freitas (2000)	Rubis Junior (1011)	answered	00:00:05	00:00:15 0.00	Terminated by Rubis Junior (1011)
2024-04-15T09:07:49	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:11	00:00:10 0.00	Terminated by Leticia Freitas (2000)
2024-04-15T08:43:12	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:05	00:00:09 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T08:34:42	5569992075818	Diego Kroin (3010)	answered	00:00:08	00:01:14 0.00	Terminated by Diego Kroin (3010)
2024-04-15T08:34:42	5569992075818	RG REGISTRO (8003)	answered	00:00:08	00:00:00 0.00	Picked up by Diego Kroin (3010)
2024-04-15T08:33:55	5569992075818	IVR (8000)	answered	00:00:01	00:00:46 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-15T08:31:34	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:05	00:00:11 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T08:31:02	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:04	00:00:10 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T08:30:23	Viven Ane Medeiros (2020)	Leticia Freitas (2000)	answered	00:00:06	00:00:24 0.00	Terminated by Viven Ane Medeiros (2020)
2024-04-15T08:28:12	Leticia Freitas (2000)	Viven Ane Medeiros (2020)	answered	00:00:11	00:00:43 0.00	Terminated by Leticia Freitas (2000)
2024-04-15T08:24:12	5569992231993	Daniela Sales (1032)	answered	00:00:04	00:01:14 0.00	Terminated by Daniela Sales (1032)
2024-04-15T08:24:11	5569992231993	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Daniela Sales (1032)
2024-04-15T08:23:50	5569992231993	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-15T08:20:26	Leticia Freitas (2000)	Luana Oliveira (1024)	answered	00:00:05	00:00:07 0.00	Terminated by Luana Oliveira (1024)
2024-04-15T08:19:46	Leticia Freitas (2000)	Brenda Amarantes (1022)	answered	00:00:07	00:00:10 0.00	Terminated by Leticia Freitas (2000)
2024-04-12T16:59:10	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:03	00:00:33 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-12T16:46:06	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:03	00:00:24 0.00	Terminated by Freitas, Leticia (2000)
2024-04-12T16:42:35	Kroin, Diego (3010)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:02:17 0.00	Terminated by Kroin, Diego (3010)
2024-04-12T16:44:26	Bevilaqua, Jair Genor (2050)	Quintela, Ariane (2080)	answered	00:00:06	00:00:06 0.00	Terminated by Quintela, Ariane (2080)
2024-04-12T16:44:00	Freitas, Leticia (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-04-12T16:43:39	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-12T16:43:00	Freitas, Leticia (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-04-12T16:42:39	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-12T16:37:20	Moronha, Leticia (2072)	Silva Oliveira, Luana (1024)	answered	00:00:05	00:00:41 0.00	Terminated by Moronha, Leticia (2072)
2024-04-12T16:30:52	Moronha, Leticia (2072)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Moronha, Leticia (2072)
2024-04-12T16:30:31	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-12T16:20:24	Moronha, Leticia (2072)	Junior, Rubis (1011)	answered	00:00:14	00:00:40 0.00	Terminated by Junior, Rubis (1011)
2024-04-12T15:34:48	Bevilaqua, Jair Genor (2050)	Roberto Josã Filho, Carlos (1052)	answered	00:00:07	00:01:14 0.00	Terminated by Bevilaqua, Jair Genor (2050)
2024-04-12T15:12:49	Marinho, Leonardo (1030)	Vicente, Elivane (2040)	answered	00:00:13	00:00:52 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-12T14:36:56	Bevilaqua, Jair Genor (2050)	Moronha, Leticia (2072)	answered	00:00:08	00:00:07 0.00	Terminated by Moronha, Leticia (2072)
2024-04-12T14:32:46	551151168291	PROTOCOLO (1000)	answered	00:00:14	00:01:55 0.00	Terminated by PROTOCOLO (1000)
2024-04-12T14:32:10	551151168291	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-12T14:31:26	551121141401	IVR (8000)	answered	00:00:00	00:01:01 0.00	Terminated by 551121141401
2024-04-12T14:30:39	551121141401	IVR (8000)	answered	00:00:00	00:00:28 0.00	Terminated by 551121141401
2024-04-12T14:21:22	Medeiros, Viven Ane (2020)	069993876214	unanswered	00:00:15	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T14:04:28	Medeiros, Viven Ane (2020)	069984827748	answered	00:00:15	00:02:08 2.14	Terminated by 069984827748
2024-04-12T14:04:04	Medeiros, Viven Ane (2020)	06937363737	unanswered	00:00:05	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T14:02:54	Medeiros, Viven Ane (2020)	06932183733	unanswered	00:00:19	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T14:01:54	Medeiros, Viven Ane (2020)	06932183733	unanswered	00:00:47	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T13:59:27	Moronha, Leticia (2072)	Freitas, Leticia (2000)	answered	00:00:03	00:01:11 0.00	Terminated by Moronha, Leticia (2072)
2024-04-12T13:56:37	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:11	00:00:20 0.00	Terminated by Moronha, Leticia (2072)

2024-04-12T13:53:21	5569993197779	Dos Santos Sales, Daniela (1032)	answered	00:00:03	00:02:57 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-12T13:53:20	5569993197779	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-12T13:52:58	5569993197779	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-12T13:52:42	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-04-12T13:52:21	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-04-12T13:47:06	Medeiros, Viven Ane (2020)	06132155524	answered	00:00:23	00:00:45 0.74	Terminated by 06132155524
2024-04-12T13:42:47	Medeiros, Viven Ane (2020)	061984955104	answered	00:00:10	00:01:07 1.11	Terminated by 061984955104
2024-04-12T13:40:42	Medeiros, Viven Ane (2020)	06132155437	answered	00:00:32	00:01:04 1.06	Terminated by 06132155437
2024-04-12T13:39:34	554137781700	PROTOCOLO (1000)	answered	00:00:13	00:01:15 0.00	Terminated by PROTOCOLO (1000)
2024-04-12T13:39:10	554137781700	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-12T13:39:49	Marinho, Leonardo (1030)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:30 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-12T13:38:24	Medeiros, Viven Ane (2020)	06132155437	answered	00:00:21	00:00:07 0.11	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T13:32:35	Medeiros, Viven Ane (2020)	06935366600	answered	00:00:05	00:02:43 2.72	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T13:29:59	Medeiros, Viven Ane (2020)	08000420659	unanswered	00:00:48	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T13:29:31	Moronha, Leticia (2072)	Bevilaqua, Jair Genor (2050)	unanswered	00:00:20	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-12T13:26:08	Bevilaqua, Jair Genor (2050)	Moronha, Leticia (2072)	unanswered	00:00:05	00:00:00 0.00	Terminated by Bevilaqua, Jair Genor (2050)
2024-04-12T12:50:36	556133149400	VMail (1000)	answered	00:00:00	00:00:05 0.00	Terminated by 556133149400
2024-04-12T12:50:15	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-12T12:49:43	556133149400	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-12T12:42:55	Roberto Josã Filho, Carlos (1052)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Roberto Josã Filho, Carlos (1052)
2024-04-12T12:42:55	Roberto Josã Filho, Carlos (1052)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-04-12T12:42:21	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:02 0.00	Terminated by PROTOCOLO (1000)
2024-04-12T12:42:21	PROTOCOLO (1000)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-04-12T12:42:09	PROTOCOLO (1000)	VMail (5000)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-04-12T12:42:09	PROTOCOLO (1000)	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-12T12:41:54	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:15 0.00	VMail (2072) replaced by CRCRO (5000)
2024-04-12T12:41:54	PROTOCOLO (1000)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-04-12T12:41:43	PROTOCOLO (1000)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by PROTOCOLO (1000)
2024-04-12T12:41:43	PROTOCOLO (1000)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-04-12T11:57:10	5569992075818	Dos Santos Sales, Daniela (1032)	answered	00:00:03	00:01:31 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-12T11:56:09	5569992075818	Q Cobrança (8010)	answered	00:00:00	00:01:03 0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-12T11:55:49	5569992075818	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-12T11:50:20	Medeiros, Viven Ane (2020)	06932215099	answered	00:00:26	00:02:15 2.25	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T11:50:10	Quintela, Ariane (2080)	Roberto Josã Filho, Carlos (1052)	answered	00:00:06	00:01:44 0.00	Terminated by Quintela, Ariane (2080)
2024-04-12T11:49:16	Moronha, Leticia (2072)	Quintela, Ariane (2080)	answered	00:00:03	00:00:37 0.00	Terminated by Quintela, Ariane (2080)
2024-04-12T11:49:11	Medeiros, Viven Ane (2020)	06921811068	unanswered	00:00:35	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T11:48:53	Quintela, Ariane (2080)	Moronha, Leticia (2072)	unanswered	00:00:18	00:00:00 0.00	Terminated by Quintela, Ariane (2080)
2024-04-12T11:48:40	Quintela, Ariane (2080)	EndCall	answered	00:00:00	00:00:05 0.00	Terminated by Quintela, Ariane (2080)
2024-04-12T11:48:34	Medeiros, Viven Ane (2020)	06921811068	unanswered	00:00:08	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T11:48:10	Quintela, Ariane (2080)	1050	answered	00:00:00	00:00:05 0.00	Target disabled
2024-04-12T11:47:27	Medeiros, Viven Ane (2020)	069992212118	answered	00:00:38	00:00:00 0.01	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T11:42:53	Quintela, Ariane (2080)	Marinho, Leonardo (1030)	answered	00:00:07	00:04:51 0.00	Terminated by Quintela, Ariane (2080)
2024-04-12T11:41:52	Medeiros, Viven Ane (2020)	06935366600	unanswered	00:00:49	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T11:40:46	Medeiros, Viven Ane (2020)	06935355585	unanswered	00:00:46	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T11:40:24	Medeiros, Viven Ane (2020)	6935366606	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-12T11:28:49	5569993500752	IVR (8000)	answered	00:00:01	00:00:20 0.00	Terminated by 5569993500752
2024-04-12T11:24:48	Freitas, Leticia (2000)	Silva Oliveira, Luana (1024)	answered	00:00:06	00:00:15 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-04-12T11:21:55	Moronha, Leticia (2072)	Sabino, Silvano (2010)	answered	00:00:04	00:01:04 0.00	Terminated by Sabino, Silvano (2010)
2024-04-12T11:20:39	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:02	00:00:33 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-12T11:16:42	5569993500752	Dos Santos Sales, Daniela (1032)	answered	00:00:03	00:01:50 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-12T11:16:41	5569993500752	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-12T11:16:19	5569993500752	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-12T11:14:39	069993500752	VMail (5000)	answered	00:00:00	00:00:04 1.14	Terminated by 069993500752
2024-04-12T11:14:39	069993500752	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-12T11:14:26	069993500752	VMail (5000)	answered	00:00:00	00:00:13 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-12T11:14:26	069993500752	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)

2024-04-12T11:14:08	069993500752	VMail (5000)	answered	00:00:00	00:00:18 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-12T11:14:07	069993500752	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-12T11:14:02	069993500752	VMail (5000)	answered	00:00:00	00:00:05 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-12T11:14:02	069993500752	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-12T11:13:45	069993500752	VMail (1032)	answered	00:00:00	00:00:17 0.00	VMail (1032) replaced by CRCRO (5000)
2024-04-12T11:13:24	069993500752	Dos Santos Sales, Daniela (1032)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1032)
2024-04-12T11:13:07	Kroin, Diego (3010)	069993500752	answered	00:00:06	00:00:11 0.00	Kroin, Diego (3010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-12T11:13:43	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:04	00:00:34 0.00	Terminated by Freitas, Leticia (2000)
2024-04-12T11:12:25	Moronha, Leticia (2072)	Silva Oliveira, Luana (1024)	answered	00:00:04	00:01:17 0.00	Terminated by Moronha, Leticia (2072)
2024-04-12T11:12:16	Moronha, Leticia (2072)	Amarantes, Brenda (1022)	unanswered	00:00:00	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-12T10:56:47	Marinho, Leonardo (1030)	Medeiros, Viven Ane (2020)	answered	00:00:10	00:00:56 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-12T10:42:43	Freitas, Leticia (2000)	Roberto JosÃ© Filho, Carlos (1052)	answered	00:00:06	00:00:20 0.00	Terminated by Freitas, Leticia (2000)
2024-04-12T10:30:18	Medeiros, Viven Ane (2020)	06999920045	unanswered	00:00:05	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T10:29:35	Medeiros, Viven Ane (2020)	0699	unanswered	00:00:04	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T10:29:18	Medeiros, Viven Ane (2020)	06999920045	unanswered	00:00:02	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T10:24:10	Medeiros, Viven Ane (2020)	069993623235	answered	00:00:07	00:00:51 0.85	Terminated by 069993623235
2024-04-12T10:23:52	Medeiros, Viven Ane (2020)	069	unanswered	00:00:01	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T09:48:18	Junior, Rubis (1011)	Kroin, Diego (3010)	answered	00:00:12	00:01:04 0.00	Terminated by Junior, Rubis (1011)
2024-04-12T09:44:31	Junior, Rubis (1011)	Fernandes, Lidia (3020)	answered	00:00:13	00:03:19 0.00	Terminated by Junior, Rubis (1011)
2024-04-12T09:42:35	Marinho, Leonardo (1030)	08000840996	answered	00:00:01	00:02:25 2.42	Terminated by Marinho, Leonardo (1030)
2024-04-12T09:36:42	Medeiros, Viven Ane (2020)	06921822020	unanswered	00:00:54	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T09:34:26	Medeiros, Viven Ane (2020)	06921812028	answered	00:00:06	00:01:16 1.26	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T09:31:34	Marinho, Leonardo (1030)	08000840996	answered	00:00:09	00:00:54 0.89	Terminated by 08000840996
2024-04-12T09:31:19	Marinho, Leonardo (1030)	EndCall	answered	00:00:00	00:00:04 0.00	No Route Exists
2024-04-12T09:31:00	Marinho, Leonardo (1030)	06932250442	unanswered	00:00:19	00:00:00 0.00	Route not found
2024-04-12T09:21:22	Medeiros, Viven Ane (2020)	06921829602	unanswered	00:00:49	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T09:19:43	Medeiros, Viven Ane (2020)	069999182749	answered	00:00:20	00:00:01 0.01	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T09:18:49	Medeiros, Viven Ane (2020)	06921829605	answered	00:00:28	00:00:06 0.10	Terminated by 06921829605
2024-04-12T09:17:53	Medeiros, Viven Ane (2020)	069999182749	unanswered	00:00:39	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T09:13:36	Medeiros, Viven Ane (2020)	06921829605	unanswered	00:00:50	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-12T09:05:58	Moronha, Leticia (2072)	Quintela, Ariane (2080)	answered	00:00:08	00:00:15 0.00	Terminated by Quintela, Ariane (2080)
2024-04-12T08:34:56	Junior, Rubis (1011)	Moronha, Leticia (2072)	answered	00:00:04	00:00:06 0.00	Terminated by Junior, Rubis (1011)
2024-04-12T08:34:26	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:10	00:00:17 0.00	Terminated by Moronha, Leticia (2072)
2024-04-12T08:16:11	Cavalcante, Rodrigo (2011)	Moronha, Leticia (2072)	answered	00:00:07	00:00:36 0.00	Terminated by Moronha, Leticia (2072)
2024-04-12T08:12:39	5569999914920	Marinho, Leonardo (1030)	answered	00:00:04	00:03:48 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-12T08:10:08	5569999914920	Q CobranÃ§a (8010)	answered	00:00:00	00:02:34 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)
2024-04-12T08:09:46	5569999914920	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-11T17:06:02	PROTOCOLO (1000)	VMail (2020)	answered	00:00:00	00:00:01 0.00	Terminated by PROTOCOLO (1000)
2024-04-11T17:05:41	PROTOCOLO (1000)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-04-11T16:53:52	Freitas, Leticia (2000)	Junior, Rubis (1011)	answered	00:00:06	00:00:23 0.00	Terminated by Junior, Rubis (1011)
2024-04-11T16:36:11	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:03	00:00:32 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T15:45:24	5561996911851	PROTOCOLO (1000)	answered	00:00:16	00:01:55 0.00	Terminated by PROTOCOLO (1000)
2024-04-11T15:45:16	5561996911851	IVR (8000)	answered	00:00:01	00:00:07 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-11T15:43:37	5561996911851	PROTOCOLO (1000)	answered	00:00:12	00:01:05 0.00	Terminated by 5561996911851
2024-04-11T15:43:07	5561996911851	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-11T15:42:32	5561996911851	IVR (8000)	answered	00:00:00	00:00:01 0.00	Terminated by 5561996911851
2024-04-11T15:35:24	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:09	00:00:49 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T15:33:52	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:07	00:00:25 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T15:14:27	Marinho, Leonardo (1030)	Junior, Rubis (1011)	answered	00:00:04	00:00:30 0.00	Terminated by Junior, Rubis (1011)
2024-04-11T15:01:58	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:21	00:00:47 0.00	Terminated by Moronha, Leticia (2072)
2024-04-11T14:54:46	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:26 0.00	Terminated by Quintela, Ariane (2080)
2024-04-11T14:50:00	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:03	00:00:17 0.00	Terminated by Quintela, Ariane (2080)
2024-04-11T14:48:44	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:02	00:00:17 0.00	Terminated by Quintela, Ariane (2080)
2024-04-11T14:48:25	Freitas, Leticia (2000)	Quintela, Ariane (2080)	unanswered	00:00:02	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T14:39:09	Medeiros, Viven Ane (2020)	069984194440	unanswered	00:00:20	00:02:41 2.68	Terminated by Medeiros, Viven Ane (2020)
2024-04-11T14:36:10	556921823388	Marinho, Leonardo (1030)	answered	00:00:12	00:01:57 0.00	Terminated by Marinho, Leonardo (1030)

2024-04-11T14:35:39	556921823388	Q Cobrança (8010)	answered	00:00:00	00:00:42 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-04-11T14:35:10	556921823388	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-11T14:33:56	Medeiros, Viven Ane (2020)	06932163400	answered	00:00:19	00:02:22 2.37	Terminated by Medeiros, Viven Ane (2020)
2024-04-11T14:28:10	Medeiros, Viven Ane (2020)	06921823400	answered	00:00:11	00:02:02 2.03	Terminated by Medeiros, Viven Ane (2020)
2024-04-11T14:27:49	Medeiros, Viven Ane (2020)	069218	unanswered	00:00:01	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-11T14:26:47	Medeiros, Viven Ane (2020)	06921813400	unanswered	00:00:51	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-11T14:26:28	Medeiros, Viven Ane (2020)	069213400	unanswered	00:00:04	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-11T14:23:03	Medeiros, Viven Ane (2020)	06932163400	answered	00:00:38	00:02:08 2.13	Terminated by Medeiros, Viven Ane (2020)
2024-04-11T14:22:17	Medeiros, Viven Ane (2020)	069984718589	answered	00:00:16	00:00:04 0.06	Terminated by Medeiros, Viven Ane (2020)
2024-04-11T14:21:59	Medeiros, Viven Ane (2020)	0699	unanswered	00:00:01	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-11T14:19:50	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:03	00:00:32 0.00	Terminated by Moronha, Leticia (2072)
2024-04-11T14:18:58	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:22 0.00	Terminated by Moronha, Leticia (2072)
2024-04-11T13:59:57	5569992021404	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:06:51 0.00	Terminated by 5569992021404
2024-04-11T13:59:39	PROTOCOLO (1000)	Cavalcante, Rodrigo (2011)	answered	00:00:06	00:00:12 0.00	Cavalcante, Rodrigo (2011) was joined
2024-04-11T13:58:39	5569992021404	PROTOCOLO (1000)	answered	00:00:20	00:00:58 0.00	PROTOCOLO (1000) replaced by Cavalcante, Rodrigo (2011)
2024-04-11T13:58:06	5569992021404	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-11T13:59:07	Kroin, Diego (3010)	Vicente, Elivanete (2040)	answered	00:00:03	00:01:13 0.00	Terminated by Kroin, Diego (3010)
2024-04-11T13:56:39	Vicente, Elivanete (2040)	Kroin, Diego (3010)	unanswered	00:01:13	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-11T13:57:26	5569992021404	IVR (8000)	answered	00:00:01	00:00:02 0.00	Terminated by 5569992021404
2024-04-11T13:56:10	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:03	00:00:21 0.00	Terminated by Moronha, Leticia (2072)
2024-04-11T13:54:55	Freitas, Leticia (2000)	2	answered	00:00:00	00:00:02 0.00	Target not found
2024-04-11T13:51:36	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:07	00:00:26 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-11T13:50:42	Freitas, Leticia (2000)	Quintela, Arianne (2080)	answered	00:00:08	00:00:21 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T13:32:46	5569992306285	Dos Santos Sales, Daniela (1032)	answered	00:00:05	00:04:18 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-11T13:32:46	5569992306285	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-11T13:32:22	5569992306285	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-11T13:32:37	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:36 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-11T13:31:34	5569992306285	IVR (8000)	answered	00:00:00	00:00:37 0.00	Terminated by 5569992306285
2024-04-11T12:02:18	Freitas, Leticia (2000)	Quintela, Arianne (2080)	answered	00:00:07	00:00:10 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T12:00:20	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:03	00:00:06 0.00	Terminated by Moronha, Leticia (2072)
2024-04-11T11:52:51	Freitas, Leticia (2000)	Junior, Rubis (1011)	answered	00:00:10	00:00:10 0.00	Terminated by Junior, Rubis (1011)
2024-04-11T11:52:37	Freitas, Leticia (2000)	PROTOCOLO (1000)	unanswered	00:00:06	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T11:45:40	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	answered	00:00:11	00:01:13 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-11T11:36:26	Machado, Cristhiane (1040)	06932168622	unanswered	00:00:10	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-11T11:36:01	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:13 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T11:36:06	Machado, Cristhiane (1040)	069	unanswered	00:00:02	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-11T11:35:36	Freitas, Leticia (2000)	Amarantes, Brenda (1022)	answered	00:00:08	00:00:07 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T11:35:05	Machado, Cristhiane (1040)	06921823400	unanswered	00:00:34	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-11T11:34:49	Freitas, Leticia (2000)	Junior, Rubis (1011)	answered	00:00:03	00:00:35 0.00	Terminated by Junior, Rubis (1011)
2024-04-11T11:34:48	Machado, Cristhiane (1040)	069	unanswered	00:00:06	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-11T11:33:10	Machado, Cristhiane (1040)	069984718589	unanswered	00:00:33	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-11T11:31:56	Machado, Cristhiane (1040)	069999308883	answered	00:00:08	00:00:22 0.36	Terminated by Machado, Cristhiane (1040)
2024-04-11T11:31:10	Freitas, Leticia (2000)	Silva Oliveira, Luana (1024)	answered	00:00:04	00:00:56 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T11:31:37	Machado, Cristhiane (1040)	0699938883	unanswered	00:00:03	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-11T11:31:12	Machado, Cristhiane (1040)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-11T11:31:06	Machado, Cristhiane (1040)	06999308883	unanswered	00:00:06	00:00:00 0.00	Route not found
2024-04-11T11:30:56	Freitas, Leticia (2000)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T11:30:10	Machado, Cristhiane (1040)	EndCall	answered	00:00:00	00:00:39 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-11T11:30:06	Machado, Cristhiane (1040)	06999308	unanswered	00:00:04	00:00:00 0.00	Busy, forwarded to PBX
2024-04-11T11:30:38	Machado, Cristhiane (1040)	06999908883	unanswered	00:00:03	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-11T11:29:32	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:28 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T11:29:00	Machado, Cristhiane (1040)	069993043134	unanswered	00:00:26	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-11T11:29:22	Freitas, Leticia (2000)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T11:28:08	Machado, Cristhiane (1040)	069993043134	answered	00:00:15	00:00:07 0.12	Terminated by Machado, Cristhiane (1040)
2024-04-11T11:27:36	Machado, Cristhiane (1040)	0699930	unanswered	00:00:01	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-11T11:27:18	Machado, Cristhiane (1040)	069	unanswered	00:00:04	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)



2024-04-11T11:17:07	Medeiros, Viven Ane (2020)	Roberto JosÃ© Filho, Carlos (1052)	answered	00:00:07	00:00:38 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-11T11:13:47	5569993695908	Marinho, Leonardo (1030)	answered	00:00:00	00:03:12 0.00	Terminated by 5569993695908
2024-04-11T11:13:33	PROTOCOLO (1000)	Marinho, Leonardo (1030)	answered	00:00:03	00:00:11 0.00	Marinho, Leonardo (1030) was joined
2024-04-11T11:12:27	5569993695908	PROTOCOLO (1000)	answered	00:00:17	00:01:02 0.00	PROTOCOLO (1000) replaced by Marinho, Leonardo (1030)
2024-04-11T11:11:48	5569993695908	IVR (8000)	answered	00:00:00	00:00:39 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-11T11:12:32	Machado, Cristhiane (1040)	06930034030	answered	00:00:03	00:01:10 1.17	Terminated by Machado, Cristhiane (1040)
2024-04-11T11:00:32	Machado, Cristhiane (1040)	06932163923	answered	00:00:11	00:02:56 2.93	Terminated by Machado, Cristhiane (1040)
2024-04-11T11:00:08	Machado, Cristhiane (1040)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-11T10:59:36	Machado, Cristhiane (1040)	06932163923	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-04-11T10:56:49	Machado, Cristhiane (1040)	06933096846	answered	00:00:17	00:01:07 1.11	Terminated by Machado, Cristhiane (1040)
2024-04-11T10:54:57	Machado, Cristhiane (1040)	06933096008	answered	00:00:18	00:00:51 0.85	Terminated by Machado, Cristhiane (1040)
2024-04-11T10:52:44	Machado, Cristhiane (1040)	069993623235	answered	00:00:25	00:01:05 1.09	Terminated by Machado, Cristhiane (1040)
2024-04-11T10:52:02	Machado, Cristhiane (1040)	069993623235	answered	00:00:19	00:00:07 0.12	Terminated by Machado, Cristhiane (1040)
2024-04-11T10:45:26	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:14 0.00	Terminated by Moronha, Leticia (2072)
2024-04-11T10:25:43	Kroin, Diego (3010)	06934229199	answered	00:00:17	00:00:14 0.24	Terminated by Kroin, Diego (3010)
2024-04-11T10:16:13	Marinho, Leonardo (1030)	Quintela, Ariane (2080)	answered	00:00:06	00:03:51 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-11T10:16:51	Machado, Cristhiane (1040)	06935352018	answered	00:00:09	00:01:04 1.06	Terminated by Machado, Cristhiane (1040)
2024-04-11T10:10:07	Machado, Cristhiane (1040)	06934215680	answered	00:00:19	00:01:02 1.04	Terminated by Machado, Cristhiane (1040)
2024-04-11T10:08:54	Machado, Cristhiane (1040)	069999754221	answered	00:00:10	00:00:14 0.23	Terminated by 069999754221
2024-04-11T10:07:34	Machado, Cristhiane (1040)	069999754221	answered	00:00:09	00:00:23 0.38	Terminated by 069999754221
2024-04-11T09:59:43	5569981336500	Dos Santos Sales, Daniela (1032)	answered	00:00:04	00:02:16 0.00	Terminated by 5569981336500
2024-04-11T09:59:42	5569981336500	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-11T09:59:21	5569981336500	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-11T09:52:53	5569984632100	Dos Santos Sales, Daniela (1032)	answered	00:00:05	00:04:51 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-11T09:52:53	5569984632100	Q CobranÃ§a (8010)	answered	00:00:00	00:00:05 0.00	Q CobranÃ§a (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-11T09:52:22	5569984632100	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-11T09:46:20	Marinho, Leonardo (1030)	Quintela, Ariane (2080)	answered	00:00:08	00:02:19 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-11T09:48:10	5569984632100	IVR (8000)	answered	00:00:00	00:00:07 0.00	Terminated by 5569984632100
2024-04-11T09:48:10	5569984632100	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-11T09:48:10	5569984632100	RG COBRANÃ§A (8004)	unanswered	00:00:00	00:00:00 0.00	
2024-04-11T09:47:28	5569984632100	IVR (8000)	answered	00:00:01	00:00:41 0.00	IVR (8000) replaced by RG COBRANÃ§A (8004)
2024-04-11T09:41:49	5569984548172	Dos Santos Sales, Daniela (1032)	answered	00:00:04	00:06:04 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-11T09:41:48	5569984548172	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-11T09:41:29	5569984548172	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-11T09:44:32	Marinho, Leonardo (1030)	Quintela, Ariane (2080)	answered	00:00:07	00:00:17 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-11T09:42:13	5569984134016	RG REGISTRO (8003)	unanswered	00:00:25	00:00:00 0.00	Failed Canceled
2024-04-11T09:41:54	5569984134016	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-11T09:39:54	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:19	00:01:02 0.00	Terminated by Moronha, Leticia (2072)
2024-04-11T09:40:59	5569984548172	IVR (8000)	answered	00:00:00	00:00:08 0.00	Terminated by 5569984548172
2024-04-11T09:40:59	5569984548172	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-11T09:40:58	5569984548172	RG COBRANÃ§A (8004)	unanswered	00:00:00	00:00:00 0.00	
2024-04-11T09:39:33	5569984548172	IVR (8000)	answered	00:00:01	00:01:24 0.00	IVR (8000) replaced by RG COBRANÃ§A (8004)
2024-04-11T09:28:51	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:20 0.00	Terminated by Moronha, Leticia (2072)
2024-04-11T09:16:53	Freitas, Leticia (2000)	Silva Oliveira, Luana (1024)	answered	00:00:05	00:00:08 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-04-11T09:15:50	Freitas, Leticia (2000)	Roberto JosÃ© Filho, Carlos (1052)	answered	00:00:06	00:00:26 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T09:15:41	Freitas, Leticia (2000)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T09:10:11	5569992930277	Kroin, Diego (3010)	answered	00:00:05	00:00:57 0.00	Terminated by Kroin, Diego (3010)
2024-04-11T09:10:11	5569992930277	RG REGISTRO (8003)	answered	00:00:05	00:00:00 0.00	Picked up by Kroin, Diego (3010)
2024-04-11T09:09:49	5569992930277	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-11T09:05:20	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:07	00:00:09 0.00	Terminated by Moronha, Leticia (2072)
2024-04-11T09:00:50	556935363212	Marinho, Leonardo (1030)	answered	00:00:02	00:02:16 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-11T08:59:19	556935363212	Q CobranÃ§a (8010)	answered	00:00:00	00:01:33 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)
2024-04-11T08:58:58	556935363212	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-11T09:02:19	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:03	00:00:28 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T08:58:28	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:05	00:00:23 0.00	Terminated by Moronha, Leticia (2072)
2024-04-11T08:50:57	5569984473849	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:05:14 0.00	Terminated by 5569984473849

2024-04-11T08:50:54	Amarantes, Brenda (1022)	Cavalcante, Rodrigo (2011)	answered	00:00:02	00:00:01 0.00	Cavalcante, Rodrigo (2011) was joined
2024-04-11T08:49:49	5569984473849	Amarantes, Brenda (1022)	answered	00:00:14	00:00:54 0.00	Amarantes, Brenda (1022) replaced by Cavalcante, Rodrigo (2011)
2024-04-11T08:49:48	5569984473849	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:15 0.00	Q FiscalizaÃ§Ão (8009) replaced by Amarantes, Brenda (1022)
2024-04-11T08:49:29	5569984473849	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-04-11T08:53:36	5569992924788	Dos Santos Sales, Daniela (1032)	answered	00:00:05	00:02:14 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-11T08:53:36	5569992924788	Q CobranÃ§a (8010)	answered	00:00:00	00:00:05 0.00	Q CobranÃ§a (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-11T08:53:14	5569992924788	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-11T08:48:53	5569984473849	VMail (1020)	answered	00:00:00	00:00:32 0.00	Terminated by 5569984473849
2024-04-11T08:48:32	5569984473849	Rodrigues, Cezarnildo (1020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1020)
2024-04-11T08:47:15	5569984473849	Kroin, Diego (3010)	answered	00:00:09	00:01:07 0.00	Kroin, Diego (3010) replaced by Rodrigues, Cezarnildo (1020)
2024-04-11T08:47:15	5569984473849	RG REGISTRO (8003)	unanswered	00:00:10	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-11T08:46:45	5569984473849	IVR (8000)	answered	00:00:01	00:00:28 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-11T08:47:14	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	answered	00:00:05	00:01:05 0.00	Terminated by Moronha, Leticia (2072)
2024-04-11T08:38:45	Moronha, Leticia (2072)	Junior, Rubis (1011)	answered	00:00:17	00:00:32 0.00	Terminated by Junior, Rubis (1011)
2024-04-11T08:34:35	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	answered	00:00:20	00:00:54 0.00	Terminated by Moronha, Leticia (2072)
2024-04-11T08:24:13	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	unanswered	00:00:00	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-11T08:22:09	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:10	00:00:32 0.00	Terminated by Freitas, Leticia (2000)
2024-04-11T08:20:05	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:00:31 0.00	Terminated by Freitas, Leticia (2000)
2024-04-10T17:22:11	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:03	00:00:10 0.00	Terminated by PROTOCOLO (1000)
2024-04-10T17:16:09	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:03	00:00:54 0.00	Terminated by Freitas, Leticia (2000)
2024-04-10T17:10:16	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:03	00:00:37 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-10T17:02:18	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:19	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-04-10T17:01:40	Freitas, Leticia (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-04-10T17:01:19	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-10T16:54:51	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:04	00:01:00 0.00	Terminated by Freitas, Leticia (2000)
2024-04-10T16:38:20	554832615600	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-10T16:37:49	554832615600	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-04-10T16:37:31	554832615600	IVR (8000)	answered	00:00:01	00:00:55 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-10T16:36:14	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:13 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T16:33:17	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:07	00:00:33 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T16:31:30	Kroin, Diego (3010)	069984003011	unanswered	00:00:37	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-10T16:31:56	554832615600	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-10T16:31:56	554832615600	RG REGISTRO (8003)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-04-10T16:31:41	554832615600	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-10T16:26:29	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:10	00:00:11 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T16:25:13	Medeiros, Viven Ane (2020)	06932167400	unanswered	00:00:17	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T16:18:08	5569984003011	Dos Santos Sales, Daniela (1032)	answered	00:00:05	00:02:33 0.00	Terminated by 5569984003011
2024-04-10T16:18:08	5569984003011	Q CobranÃ§a (8010)	answered	00:00:00	00:00:05 0.00	Q CobranÃ§a (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-10T16:17:49	5569984003011	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-10T16:18:23	Kroin, Diego (3010)	069984003011	answered	00:00:13	00:00:05 0.08	Terminated by Kroin, Diego (3010)
2024-04-10T16:18:04	Kroin, Diego (3010)	069984003011	unanswered	00:00:12	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-10T16:17:30	Kroin, Diego (3010)	Moraes, Geisiele (1023)	unanswered	00:00:09	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-10T16:17:06	Kroin, Diego (3010)	069984003011	answered	00:00:10	00:00:21 0.36	Terminated by Kroin, Diego (3010)
2024-04-10T16:13:02	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:22 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T16:03:56	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:16 0.00	Terminated by Quintela, Ariane (2080)
2024-04-10T15:47:34	Marinho, Leonardo (1030)	Quintela, Ariane (2080)	answered	00:00:09	00:05:28 0.00	Terminated by Quintela, Ariane (2080)
2024-04-10T15:49:17	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:59 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T15:41:54	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:06	00:00:17 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T15:40:45	Medeiros, Viven Ane (2020)	069999754221	unanswered	00:00:19	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T15:39:11	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	answered	00:00:04	00:00:47 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-10T15:37:16	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:03	00:00:27 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-10T15:36:55	Marinho, Leonardo (1030)	Quintela, Ariane (2080)	answered	00:00:06	00:00:13 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-10T15:34:49	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:03	00:00:11 0.00	Terminated by Freitas, Leticia (2000)
2024-04-10T15:21:40	Medeiros, Viven Ane (2020)	069999595722	answered	00:00:02	00:00:00 0.00	Terminated by 069999595722
2024-04-10T15:18:16	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:18 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T15:15:05	5569993268483	Moronha, Leticia (2072)	answered	00:00:06	00:02:35 0.00	Terminated by Moronha, Leticia (2072)

2024-04-10T15:14:35	5569993268483	IVR (8007)	answered	00:00:00	00:00:29 0.00	IVR (8007) replaced by Moronha, Leticia (2072)
2024-04-10T15:13:55	5569993268483	IVR (8000)	answered	00:00:00	00:00:40 0.00	IVR (8000) replaced by IVR (8007)
2024-04-10T15:17:08	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:03	00:00:21 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T15:11:15	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:07	00:00:10 0.00	Terminated by Freitas, Leticia (2000)
2024-04-10T15:04:27	Medeiros, Viven Ane (2020)	069993088883	answered	00:00:10	00:00:02 0.04	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T15:03:56	Medeiros, Viven Ane (2020)	069	unanswered	00:00:02	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T15:00:16	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:06	00:00:58 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T14:56:23	554137781700	Medeiros, Viven Ane (2020)	answered	00:00:09	00:01:19 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T14:55:50	554137781700	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Medeiros, Viven Ane (2020)
2024-04-10T14:50:55	Marinho, Leonardo (1030)	Quintela, Ariane (2080)	answered	00:00:06	00:03:12 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-10T14:50:30	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	answered	00:00:03	00:00:47 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T14:50:19	Vicente, Elivanete (2040)	2	answered	00:00:00	00:00:01 0.00	Target not found
2024-04-10T14:49:22	Kroin, Diego (3010)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:49 0.00	Terminated by Kroin, Diego (3010)
2024-04-10T14:47:48	554137781700	Medeiros, Viven Ane (2020)	answered	00:00:08	00:00:33 0.00	Terminated by 554137781700
2024-04-10T14:47:32	554137781700	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Medeiros, Viven Ane (2020)
2024-04-10T14:41:07	Moronha, Leticia (2072)	069993673153	unanswered	00:00:28	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T14:39:28	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:03	00:01:17 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-10T14:05:32	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:33 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-10T13:58:08	Vicente, Elivanete (2040)	0211123664125	answered	00:00:06	00:02:30 2.49	Terminated by Vicente, Elivanete (2040)
2024-04-10T13:49:46	5569999030652	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:09:47 0.00	Terminated by 5569999030652
2024-04-10T13:49:39	Amarantes, Brenda (1022)	Rodrigues, Cezarnildo (1020)	answered	00:00:06	00:00:01 0.00	Rodrigues, Cezarnildo (1020) was joined
2024-04-10T13:48:19	5569999030652	Amarantes, Brenda (1022)	answered	00:00:03	00:01:24 0.00	Amarantes, Brenda (1022) replaced by Rodrigues, Cezarnildo (1020)
2024-04-10T13:48:19	5569999030652	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:03 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-04-10T13:48:01	5569999030652	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-04-10T13:57:22	Roberto JosÃ© Filho, Carlos (1052)	Moronha, Leticia (2072)	answered	00:00:03	00:00:09 0.00	Terminated by Roberto JosÃ© Filho, Carlos (1052)
2024-04-10T13:51:18	Quintela, Ariane (2080)	Marinho, Leonardo (1030)	answered	00:00:03	00:03:55 0.00	Terminated by Quintela, Ariane (2080)
2024-04-10T13:52:17	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:03	00:00:20 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T13:31:39	Dos Santos Sales, Daniela (1032)	069992333865	answered	00:00:40	00:00:58 0.96	Terminated by 069992333865
2024-04-10T13:28:48	5569993123342	Marinho, Leonardo (1030)	answered	00:00:04	00:00:46 0.00	Terminated by 5569993123342
2024-04-10T13:28:18	5569993123342	Q CobranÃ§a (8010)	answered	00:00:00	00:00:34 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)
2024-04-10T13:27:57	5569993123342	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-10T13:25:57	Quintela, Ariane (2080)	Moronha, Leticia (2072)	answered	00:00:03	00:00:22 0.00	Terminated by Quintela, Ariane (2080)
2024-04-10T13:24:18	5569993123342	IVR (8000)	answered	00:00:01	00:01:12 0.00	Terminated by IVR (8000)
2024-04-10T13:23:28	Moronha, Leticia (2072)	Dos Santos Sales, Daniela (1032)	answered	00:00:04	00:00:43 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T13:22:21	Moronha, Leticia (2072)	VMail (1052)	answered	00:00:00	00:00:03 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T13:22:00	Moronha, Leticia (2072)	Roberto JosÃ© Filho, Carlos (1052)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1052)
2024-04-10T13:09:00	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	unanswered	00:00:13	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T13:08:03	Quintela, Ariane (2080)	Moronha, Leticia (2072)	answered	00:00:05	00:00:16 0.00	Terminated by Quintela, Ariane (2080)
2024-04-10T12:55:33	554137781700	VMail (1000)	answered	00:00:00	00:00:10 0.00	Terminated by 554137781700
2024-04-10T12:55:12	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-10T12:54:37	554137781700	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-10T12:53:52	5569993432847	Q CobranÃ§a (8010)	unanswered	00:00:00	00:00:27 0.00	Terminated by 5569993432847
2024-04-10T12:53:41	5569993432847	IVR (8000)	answered	00:00:00	00:00:11 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-10T12:02:10	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:23 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T12:02:30	PROTOCOLO (1000)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-04-10T12:02:30	PROTOCOLO (1000)	Medeiros, Viven Ane (2020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-04-10T11:59:12	Kroin, Diego (3010)	Quintela, Ariane (2080)	answered	00:00:05	00:00:50 0.00	Terminated by Kroin, Diego (3010)
2024-04-10T11:59:12	Dos Santos Sales, Daniela (1032)	069992333865	answered	00:00:36	00:00:01 0.02	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-10T11:57:18	5569984912696	Dos Santos Sales, Daniela (1032)	answered	00:00:04	00:01:17 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-10T11:57:18	5569984912696	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-10T11:56:58	5569984912696	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-10T11:56:27	Dos Santos Sales, Daniela (1032)	069992333865	unanswered	00:00:37	00:00:00 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-10T11:52:45	5569984912696	Kroin, Diego (3010)	answered	00:00:09	00:03:40 0.00	Terminated by 5569984912696
2024-04-10T11:52:44	5569984912696	RG REGISTRO (8003)	answered	00:00:09	00:00:00 0.00	Picked up by Kroin, Diego (3010)
2024-04-10T11:52:16	5569984912696	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-10T11:56:11	Dos Santos Sales, Daniela (1032)	69992333865	answered	00:00:00	00:00:04 0.00	Target not found

2024-04-10T11:55:52	Dos Santos Sales, Daniela (1032)	6999233865	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-10T11:49:46	Medeiros, Viven Ane (2020)	Moronha, Leticia (2072)	answered	00:00:07	00:00:18 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T11:36:17	5569992224697	Amarantes, Brenda (1022)	answered	00:00:03	00:02:35 0.00	Terminated by 5569992224697
2024-04-10T11:36:17	5569992224697	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:04 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-04-10T11:35:56	5569992224697	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-04-10T11:29:26	5569992224697	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:03:11 0.00	Terminated by 5569992224697
2024-04-10T11:29:13	PROTOCOLO (1000)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:09 0.00	Cavalcante, Rodrigo (2011) was joined
2024-04-10T11:28:06	5569992224697	PROTOCOLO (1000)	answered	00:00:13	00:01:06 0.00	PROTOCOLO (1000) replaced by Cavalcante, Rodrigo (2011)
2024-04-10T11:27:32	5569992224697	IVR (8000)	answered	00:00:01	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-10T11:27:40	Vicente, Elivanete (2040)	0211123664125	answered	00:00:01	00:01:20 1.33	Terminated by Vicente, Elivanete (2040)
2024-04-10T11:26:22	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:05	00:00:23 0.00	Terminated by Freitas, Leticia (2000)
2024-04-10T11:21:58	Vicente, Elivanete (2040)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:22 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T11:19:00	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:03	00:00:15 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T11:14:24	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:06	00:01:35 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T10:56:09	Kroin, Diego (3010)	Vicente, Elivanete (2040)	answered	00:00:03	00:09:13 0.00	Terminated by Kroin, Diego (3010)
2024-04-10T10:51:55	5569993730620	Marinho, Leonardo (1030)	answered	00:00:00	00:05:57 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-10T10:51:52	Dos Santos Sales, Daniela (1032)	Marinho, Leonardo (1030)	answered	00:00:02	00:00:01 0.00	Marinho, Leonardo (1030) was joined
2024-04-10T10:49:03	5569993730620	Dos Santos Sales, Daniela (1032)	answered	00:00:09	00:02:43 0.00	Dos Santos Sales, Daniela (1032) replaced by Marinho, Leonardo (1030)
2024-04-10T10:49:03	5569993730620	Q CobranÃ§a (8010)	answered	00:00:00	00:00:09 0.00	Q CobranÃ§a (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-10T10:48:54	5569993730620	IVR (8000)	answered	00:00:00	00:00:09 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-10T10:56:26	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:06	00:00:45 0.00	Terminated by Freitas, Leticia (2000)
2024-04-10T10:56:15	Freitas, Leticia (2000)	20	answered	00:00:00	00:00:01 0.00	Target not found
2024-04-10T10:48:41	5569993730620	VMail (5000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569993730620
2024-04-10T10:48:41	5569993730620	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-10T10:48:17	5569993730620	VMail (5000)	answered	00:00:00	00:00:23 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-10T10:48:17	5569993730620	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-10T10:48:03	5569993730620	VMail (5000)	answered	00:00:00	00:00:14 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-10T10:48:03	5569993730620	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-10T10:47:51	5569993730620	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-10T10:47:30	5569993730620	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-10T10:46:55	5569993730620	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-10T10:46:38	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:05	00:00:36 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-10T10:46:07	5569993730620	Marinho, Leonardo (1030)	answered	00:00:28	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-10T10:45:37	5569993730620	Q CobranÃ§a (8010)	answered	00:00:00	00:00:58 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)
2024-04-10T10:45:14	5569993730620	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-10T10:39:10	5569933005378	Dos Santos Sales, Daniela (1032)	answered	00:01:49	00:03:40 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-10T10:39:10	5569933005378	Q CobranÃ§a (8010)	answered	00:00:00	00:01:49 0.00	Q CobranÃ§a (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-10T10:38:48	5569933005378	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-10T10:39:20	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:04	00:05:09 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-10T10:39:59	5569992223808	Q CobranÃ§a (8010)	unanswered	00:00:00	00:01:51 0.00	Terminated by 5569992223808
2024-04-10T10:39:39	5569992223808	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-10T10:35:57	Marinho, Leonardo (1030)	Quintela, Ariane (2080)	answered	00:00:06	00:01:48 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-10T10:32:11	556932238219	Dos Santos Sales, Daniela (1032)	answered	00:00:04	00:00:49 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-10T10:28:32	556932238219	Kroin, Diego (3010)	answered	00:00:05	00:03:34 0.00	Kroin, Diego (3010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-10T10:28:32	556932238219	RG REGISTRO (8003)	unanswered	00:00:05	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-10T10:28:15	556932238219	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-10T10:27:10	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	answered	00:00:05	00:00:55 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T10:24:50	Moronha, Leticia (2072)	Junior, Rubis (1011)	answered	00:00:04	00:00:32 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T10:21:25	Moronha, Leticia (2072)	Quintela, Ariane (2080)	answered	00:00:06	00:01:34 0.00	Terminated by Quintela, Ariane (2080)
2024-04-10T10:20:45	Moronha, Leticia (2072)	Junior, Rubis (1011)	unanswered	00:00:00	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T10:18:11	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:07	00:02:13 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T10:07:43	556932238219	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-10T10:07:12	556932238219	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-04-10T10:06:54	556932238219	IVR (8000)	answered	00:00:01	00:00:55 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-10T10:02:12	5569992716404	Marinho, Leonardo (1030)	answered	00:00:02	00:02:27 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-10T10:01:41	5569992716404	Q CobranÃ§a (8010)	answered	00:00:00	00:00:33 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)

2024-04-10T10:01:20	5569992716404	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-10T09:58:07	Moronha, Leticia (2072)	Freitas, Leticia (2000)	answered	00:00:03	00:00:08 0.00	Terminated by Freitas, Leticia (2000)
2024-04-10T09:57:41	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:17	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-04-10T09:53:43	Moronha, Leticia (2072)	Quintela, Ariane (2080)	answered	00:00:06	00:00:15 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T09:51:49	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:03	00:00:13 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T09:39:55	556139624402	VMail (5000)	answered	00:00:00	00:00:04 0.00	Terminated by 556139624402
2024-04-10T09:39:55	556139624402	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-10T09:39:42	556139624402	VMail (1024)	answered	00:00:00	00:00:13 0.00	VMail (1024) replaced by CRCRO (5000)
2024-04-10T09:39:21	556139624402	Silva Oliveira, Luana (1024)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1024)
2024-04-10T09:37:47	556139624402	Machado, Cristhiane (1040)	answered	00:00:12	00:01:22 0.00	Machado, Cristhiane (1040) replaced by Silva Oliveira, Luana (1024)
2024-04-10T09:37:47	556139624402	RG DESENPORF (8006)	unanswered	00:00:12	00:00:00 0.00	RG DESENPORF (8006) replaced by Machado, Cristhiane (1040)
2024-04-10T09:37:26	556139624402	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by RG DESENPORF (8006)
2024-04-10T09:39:11	Machado, Cristhiane (1040)	Silva Oliveira, Luana (1024)	unanswered	00:00:10	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-10T09:35:27	Freitas, Leticia (2000)	Rodr�guez, Cezarnildo (1020)	answered	00:00:04	00:03:18 0.00	Terminated by Freitas, Leticia (2000)
2024-04-10T09:37:09	556139624402	VMail (1000)	answered	00:00:00	00:00:08 0.00	Terminated by 556139624402
2024-04-10T09:36:48	556139624402	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-10T09:36:17	556139624402	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-10T09:33:44	Freitas, Leticia (2000)	Rodr�guez, Cezarnildo (1020)	answered	00:00:06	00:01:19 0.00	Terminated by Freitas, Leticia (2000)
2024-04-10T09:32:57	Moronha, Leticia (2072)	Junior, Rubis (1011)	answered	00:00:07	00:00:17 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T09:29:42	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	unanswered	00:00:02	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T09:26:51	Moronha, Leticia (2072)	Quintela, Ariane (2080)	answered	00:00:04	00:00:51 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T09:22:36	5569993648998	Dos Santos Sales, Daniela (1032)	answered	00:00:04	00:01:21 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-10T09:22:36	5569993648998	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-10T09:22:27	5569993648998	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-10T09:24:00	Quintela, Ariane (2080)	VMail (2072)	answered	00:00:00	00:00:00 0.00	Terminated by Quintela, Ariane (2080)
2024-04-10T09:23:39	Quintela, Ariane (2080)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-04-10T09:18:17	5569993648998	Dos Santos Sales, Daniela (1032)	answered	00:00:04	00:01:36 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-10T09:18:17	5569993648998	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-10T09:17:55	5569993648998	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-10T09:17:37	5569993648998	IVR (8000)	answered	00:00:00	00:00:08 0.00	Terminated by 5569993648998
2024-04-10T09:17:37	5569993648998	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-10T09:17:36	5569993648998	RG COBRANÃ§A (8004)	unanswered	00:00:00	00:00:00 0.00	
2024-04-10T09:16:43	5569993648998	IVR (8000)	answered	00:00:00	00:00:53 0.00	IVR (8000) replaced by RG COBRANÃ§A (8004)
2024-04-10T09:10:37	Medeiros, Viven Ane (2020)	069999811214	answered	00:00:11	00:03:38 3.64	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T09:12:50	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:23 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T09:11:30	Moronha, Leticia (2072)	Quintela, Ariane (2080)	answered	00:00:04	00:00:32 0.00	Terminated by Quintela, Ariane (2080)
2024-04-10T08:55:55	Medeiros, Viven Ane (2020)	06932116100	answered	00:00:12	00:04:15 4.26	Terminated by 06932116100
2024-04-10T08:56:37	Freitas, Leticia (2000)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Freitas, Leticia (2000)
2024-04-10T08:56:37	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-04-10T08:50:53	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:03	00:00:34 0.00	Terminated by Freitas, Leticia (2000)
2024-04-10T08:44:22	Moronha, Leticia (2072)	Quintela, Ariane (2080)	answered	00:00:05	00:00:14 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T08:39:30	Quintela, Ariane (2080)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:18 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T08:35:38	Medeiros, Viven Ane (2020)	Quintela, Ariane (2080)	answered	00:00:05	00:00:11 0.00	Terminated by Quintela, Ariane (2080)
2024-04-10T08:30:35	Quintela, Ariane (2080)	Moronha, Leticia (2072)	answered	00:00:04	00:00:26 0.00	Terminated by Moronha, Leticia (2072)
2024-04-10T08:25:59	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:04:05 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T08:23:03	5569992190976	Dos Santos Sales, Daniela (1032)	answered	00:00:04	00:02:14 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-10T08:23:03	5569992190976	Q CobranÃ§a (8010)	answered	00:00:00	00:00:04 0.00	Q CobranÃ§a (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-10T08:22:43	5569992190976	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-10T08:21:25	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:04	00:02:16 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-10T07:32:45	5569984912696	Q CobranÃ§a (8010)	unanswered	00:00:00	00:04:08 0.00	Terminated by 5569984912696
2024-04-10T07:32:27	5569984912696	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-09T16:57:19	Sabino, Silvano (2010)	Freitas, Leticia (2000)	answered	00:00:04	00:00:26 0.00	Terminated by Freitas, Leticia (2000)
2024-04-09T16:55:00	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:06	00:00:43 0.00	Terminated by Moronha, Leticia (2072)
2024-04-09T16:51:46	Vicente, Elivanete (2040)	Sabino, Silvano (2010)	answered	00:00:04	00:00:26 0.00	Terminated by Sabino, Silvano (2010)
2024-04-09T16:43:58	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:03	00:00:26 0.00	Terminated by Sabino, Silvano (2010)
2024-04-09T16:44:02	Marinho, Leonardo (1030)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Marinho, Leonardo (1030)

2024-04-09T16:44:02	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00	0.00	Busy, forwarded to VMail (2000)
2024-04-09T16:41:40	5569992824404	Dos Santos Sales, Daniela (1032)	answered	00:00:04	00:02:13	0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-09T16:41:39	5569992824404	Q Cobrança (8010)	answered	00:00:00	00:00:04	0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-09T16:41:08	5569992824404	IVR (8000)	answered	00:00:00	00:00:32	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-09T16:43:52	Marinho, Leonardo (1030)	VMail (2000)	answered	00:00:00	00:00:04	0.00	Terminated by Marinho, Leonardo (1030)
2024-04-09T16:43:52	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00	0.00	Busy, forwarded to VMail (2000)
2024-04-09T16:43:49	Freitas, Leticia (2000)	EndCall	answered	00:00:00	00:00:02	0.00	Terminated by Freitas, Leticia (2000)
2024-04-09T16:39:53	5569981019700	Dos Santos Sales, Daniela (1032)	answered	00:00:05	00:00:52	0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-09T16:39:53	5569981019700	Q Cobrança (8010)	answered	00:00:00	00:00:05	0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-09T16:39:34	5569981019700	IVR (8000)	answered	00:00:00	00:00:19	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-09T16:35:03	Moronha, Leticia (2072)	Amarantes, Brenda (1022)	answered	00:00:04	00:02:04	0.00	Terminated by Moronha, Leticia (2072)
2024-04-09T16:33:57	Amarantes, Brenda (1022)	Moronha, Leticia (2072)	unanswered	00:00:20	00:00:00	0.00	Terminated by Amarantes, Brenda (1022)
2024-04-09T16:31:28	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:10	00:00:13	0.00	Terminated by Sabino, Silvano (2010)
2024-04-09T16:30:19	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:10	0.00	Terminated by Sabino, Silvano (2010)
2024-04-09T16:28:42	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:07	00:00:12	0.00	Terminated by Sabino, Silvano (2010)
2024-04-09T16:12:18	554137781700	EndCall	unanswered	00:00:00	00:00:00	0.00	No destinations, forwarded to PBX
2024-04-09T16:12:18	554137781700	RG DESENPROF (8006)	unanswered	00:00:00	00:00:00	0.00	Terminated by rule
2024-04-09T16:12:05	554137781700	IVR (8000)	answered	00:00:01	00:00:18	0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-04-09T16:08:58	554137781700	Machado, Cristhiane (1040)	answered	00:00:06	00:02:49	0.00	Terminated by 554137781700
2024-04-09T16:08:57	554137781700	RG DESENPROF (8006)	answered	00:00:06	00:00:00	0.00	Picked up by Machado, Cristhiane (1040)
2024-04-09T16:08:33	554137781700	IVR (8000)	answered	00:00:01	00:00:23	0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-04-09T16:10:58	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:08	0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-09T16:07:49	554137781700	VMail (1000)	answered	00:00:00	00:00:32	0.00	Terminated by 554137781700
2024-04-09T16:07:28	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-04-09T16:06:52	554137781700	IVR (8000)	answered	00:00:00	00:00:36	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-09T16:04:00	554137781700	VMail (1000)	answered	00:00:00	00:00:08	0.00	Terminated by 554137781700
2024-04-09T16:03:39	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-04-09T16:03:09	554137781700	IVR (8000)	answered	00:00:00	00:00:30	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-09T16:02:11	554137781700	Machado, Cristhiane (1040)	answered	00:00:17	00:00:13	0.00	Terminated by Machado, Cristhiane (1040)
2024-04-09T16:02:11	554137781700	RG DESENPROF (8006)	answered	00:00:17	00:00:00	0.00	Picked up by Machado, Cristhiane (1040)
2024-04-09T16:01:22	554137781700	IVR (8000)	answered	00:00:01	00:00:48	0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-04-09T16:01:17	Roberto Josão Filho, Carlos (1052)	Kroin, Diego (3010)	answered	00:00:12	00:00:27	0.00	Terminated by Kroin, Diego (3010)
2024-04-09T15:59:52	Roberto Josão Filho, Carlos (1052)	VMail (9999)	answered	00:00:00	00:00:13	0.00	Terminated by Roberto Josão Filho, Carlos (1052)
2024-04-09T15:59:41	Roberto Josão Filho, Carlos (1052)	Marinho, Leonardo (1030)	unanswered	00:00:01	00:00:00	0.00	Terminated by Roberto Josão Filho, Carlos (1052)
2024-04-09T15:56:36	554137781700	Roberto Josão Filho, Carlos (1052)	answered	00:00:07	00:02:42	0.00	Terminated by 554137781700
2024-04-09T15:55:33	554137781700	Kroin, Diego (3010)	answered	00:00:07	00:00:55	0.00	Kroin, Diego (3010) replaced by Roberto Josão Filho, Carlos (1052)
2024-04-09T15:55:33	554137781700	RG REGISTRO (8003)	unanswered	00:00:07	00:00:00	0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-09T15:55:05	554137781700	IVR (8000)	answered	00:00:01	00:00:27	0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-09T15:56:21	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:02	00:00:18	0.00	Terminated by Vicente, Elivanete (2040)
2024-04-09T15:56:34	Kroin, Diego (3010)	Roberto Josão Filho, Carlos (1052)	unanswered	00:00:02	00:00:00	0.00	Terminated by Kroin, Diego (3010)
2024-04-09T15:55:35	5541991962035	VMail (1000)	answered	00:00:00	00:00:15	0.00	Terminated by 5541991962035
2024-04-09T15:55:14	5541991962035	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-04-09T15:54:37	5541991962035	IVR (8000)	answered	00:00:00	00:00:37	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-09T15:38:39	Kroin, Diego (3010)	VMail (3020)	answered	00:00:00	00:00:04	0.00	Terminated by Kroin, Diego (3010)
2024-04-09T15:38:18	Kroin, Diego (3010)	Fernandes, Lidia (3020)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (3020)
2024-04-09T15:33:31	556932238219	Kroin, Diego (3010)	answered	00:00:16	00:04:00	0.00	Terminated by Kroin, Diego (3010)
2024-04-09T15:33:31	556932238219	RG REGISTRO (8003)	answered	00:00:16	00:00:00	0.00	Picked up by Kroin, Diego (3010)
2024-04-09T15:33:13	556932238219	IVR (8000)	answered	00:00:01	00:00:17	0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-09T15:28:00	Moronha, Leticia (2072)	VMail (1011)	answered	00:00:00	00:00:01	0.00	Terminated by Moronha, Leticia (2072)
2024-04-09T15:27:39	Moronha, Leticia (2072)	Junior, Rubis (1011)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1011)
2024-04-09T15:13:56	Medeiros, Viven Ane (2020)	06932116100	answered	00:00:14	00:00:17	0.28	Terminated by 06932116100
2024-04-09T15:12:29	Medeiros, Viven Ane (2020)	EndCall	answered	00:00:00	00:00:07	0.00	Target is busy
2024-04-09T15:12:14	Medeiros, Viven Ane (2020)	06932116100	unanswered	00:00:14	00:00:00	0.00	06932116100 replaced by PBX
2024-04-09T15:10:25	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:27	0.00	Terminated by Freitas, Leticia (2000)
2024-04-09T14:59:38	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:05	00:00:30	0.00	Terminated by Moronha, Leticia (2072)
2024-04-09T14:58:45	Moronha, Leticia (2072)	Junior, Rubis (1011)	answered	00:00:04	00:00:46	0.00	Terminated by Moronha, Leticia (2072)

2024-04-09T14:58:41	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	unanswered	00:00:01	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-09T14:54:59	5562991263499	Kroin, Diego (3010)	answered	00:00:03	00:00:56 0.00	Terminated by Kroin, Diego (3010)
2024-04-09T14:54:59	5562991263499	RG REGISTRO (8003)	answered	00:00:03	00:00:00 0.00	Picked up by Kroin, Diego (3010)
2024-04-09T14:54:46	5562991263499	IVR (8000)	answered	00:00:00	00:00:13 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-09T14:48:39	5569992223808	Marinho, Leonardo (1030)	answered	00:00:05	00:00:59 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-09T14:48:38	5569992223808	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-04-09T14:48:15	5569992223808	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-09T14:47:01	5569981029321	Dos Santos Sales, Daniela (1032)	answered	00:00:04	00:02:18 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-09T14:47:01	5569981029321	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-09T14:46:41	5569981029321	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-09T14:47:13	5562991263499	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-09T14:46:42	5562991263499	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-04-09T14:46:28	5562991263499	IVR (8000)	answered	00:00:00	00:00:52 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-09T14:44:54	5562991263499	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-09T14:44:54	5562991263499	RG REGISTRO (8003)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-04-09T14:44:41	5562991263499	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-09T14:43:53	556932238219	Kroin, Diego (3010)	answered	00:00:11	00:00:58 0.00	Terminated by Kroin, Diego (3010)
2024-04-09T14:43:53	556932238219	RG REGISTRO (8003)	answered	00:00:11	00:00:00 0.00	Picked up by Kroin, Diego (3010)
2024-04-09T14:43:36	556932238219	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-09T14:44:39	5569981029321	Dos Santos Sales, Daniela (1032)	answered	00:00:04	00:00:06 0.00	Terminated by 5569981029321
2024-04-09T14:44:39	5569981029321	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-09T14:44:22	5569981029321	IVR (8000)	answered	00:00:01	00:00:15 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-09T14:44:11	5562991263499	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-09T14:44:11	5562991263499	RG REGISTRO (8003)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-04-09T14:43:57	5562991263499	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-09T14:42:19	556932238219	VMail (1000)	answered	00:00:00	00:00:50 0.00	Terminated by 556932238219
2024-04-09T14:41:57	556932238219	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-09T14:41:22	556932238219	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-09T14:40:41	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	answered	00:00:07	00:01:04 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-09T14:35:14	Freitas, Leticia (2000)	Roberto Josã Filho, Carlos (1052)	answered	00:00:11	00:04:11 0.00	Terminated by Freitas, Leticia (2000)
2024-04-09T14:31:25	5569984133755	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:07:30 0.00	Terminated by 5569984133755
2024-04-09T14:31:22	Amarantes, Brenda (1022)	Rodrigues, Cezarnildo (1020)	answered	00:00:03	00:00:01 0.00	Rodrigues, Cezarnildo (1020) was joined
2024-04-09T14:30:14	5569984133755	Amarantes, Brenda (1022)	answered	00:00:06	00:01:05 0.00	Amarantes, Brenda (1022) replaced by Rodrigues, Cezarnildo (1020)
2024-04-09T14:30:14	5569984133755	Q Fiscalizaã (8009)	answered	00:00:00	00:00:06 0.00	Q Fiscalizaã (8009) replaced by Amarantes, Brenda (1022)
2024-04-09T14:29:52	5569984133755	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Fiscalizaã (8009)
2024-04-09T14:33:30	5569993914295	Dos Santos Sales, Daniela (1032)	answered	00:00:07	00:03:14 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-09T14:32:32	5569993914295	Kroin, Diego (3010)	answered	00:00:05	00:00:52 0.00	Kroin, Diego (3010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-09T14:32:32	5569993914295	RG REGISTRO (8003)	unanswered	00:00:05	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-09T14:31:49	5569993914295	IVR (8000)	answered	00:00:00	00:00:43 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-09T14:33:15	Amarantes, Brenda (1022)	Freitas, Leticia (2000)	answered	00:00:04	00:00:18 0.00	Terminated by Freitas, Leticia (2000)
2024-04-09T14:31:30	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:16 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-09T14:28:53	5569993914295	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-09T14:28:22	5569993914295	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-04-09T14:28:03	5569993914295	IVR (8000)	answered	00:00:00	00:00:58 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-09T14:22:25	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:16	00:00:47 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-09T14:14:21	Vicente, Elivanete (2040)	EndCall	answered	00:00:00	00:00:01 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-09T14:02:38	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:04	00:03:31 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-09T11:56:24	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:13 0.00	Terminated by Moronha, Leticia (2072)
2024-04-09T11:39:31	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:05	00:00:35 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-09T11:36:05	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:10	00:00:14 0.00	Terminated by Freitas, Leticia (2000)
2024-04-09T11:35:26	Cavalcante, Rodrigo (2011)	Moronha, Leticia (2072)	answered	00:00:04	00:00:14 0.00	Terminated by Moronha, Leticia (2072)
2024-04-09T11:34:48	Cavalcante, Rodrigo (2011)	Freitas, Leticia (2000)	answered	00:00:04	00:00:12 0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-04-09T11:34:00	Freitas, Leticia (2000)	Junior, Rubis (1011)	answered	00:00:10	00:00:13 0.00	Terminated by Freitas, Leticia (2000)
2024-04-09T11:33:49	Freitas, Leticia (2000)	Cavalcante, Rodrigo (2011)	unanswered	00:00:02	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-04-09T11:33:18	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:05	00:00:15 0.00	Terminated by Moronha, Leticia (2072)
2024-04-09T11:19:55	5569993007948	IVR (8000)	answered	00:00:01	00:00:08 0.00	Terminated by 5569993007948

2024-04-09T11:10:37	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:03	00:01:40 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-09T11:07:16	069992556255	Dos Santos Sales, Daniela (1032)	answered	00:00:00	00:01:06 1.87	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-09T11:06:53	Kroin, Diego (3010)	Dos Santos Sales, Daniela (1032)	answered	00:00:07	00:00:15 0.00	Dos Santos Sales, Daniela (1032) was joined
2024-04-09T11:06:20	Kroin, Diego (3010)	069992556255	answered	00:00:10	00:00:46 0.00	Kroin, Diego (3010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-09T10:34:22	5569984120202	Dos Santos Sales, Daniela (1032)	answered	00:00:04	00:00:27 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-09T10:32:52	5569984120202	Q Cobrança (8010)	answered	00:00:00	00:01:34 0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-09T10:32:44	5569984120202	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-09T10:29:41	5569993823922	Dos Santos Sales, Daniela (1032)	answered	00:00:06	00:04:14 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-09T10:29:41	5569993823922	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-09T10:29:18	5569993823922	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-09T10:29:57	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:03	00:00:28 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-09T10:25:08	5569984120202	Dos Santos Sales, Daniela (1032)	answered	00:00:06	00:02:13 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-09T10:25:08	5569984120202	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-09T10:24:49	5569984120202	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-09T10:26:10	Freitas, Leticia (2000)	Junior, Rubis (1011)	answered	00:00:08	00:00:51 0.00	Terminated by Junior, Rubis (1011)
2024-04-09T10:23:47	554137781700	PROTOCOLO (1000)	answered	00:00:11	00:02:11 0.00	Terminated by PROTOCOLO (1000)
2024-04-09T10:22:49	554137781700	IVR (8000)	answered	00:00:01	00:00:57 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-09T10:25:55	Freitas, Leticia (2000)	VMail (2030)	answered	00:00:00	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-04-09T10:25:55	Freitas, Leticia (2000)	Moraes, Vinicius (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-04-09T10:25:34	PROTOCOLO (1000)	EndCall	answered	00:00:00	00:00:08 0.00	No Route Exists
2024-04-09T10:25:28	PROTOCOLO (1000)	020	unanswered	00:00:06	00:00:00 0.00	Busy, forwarded to PBX
2024-04-09T10:25:03	PROTOCOLO (1000)	EndCall	answered	00:00:00	00:00:08 0.00	No Route Exists
2024-04-09T10:24:56	PROTOCOLO (1000)	0	unanswered	00:00:06	00:00:00 0.00	Busy, forwarded to PBX
2024-04-09T10:24:29	PROTOCOLO (1000)	20020	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-09T10:18:14	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:10 0.00	Terminated by Freitas, Leticia (2000)
2024-04-09T10:18:04	Freitas, Leticia (2000)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Freitas, Leticia (2000)
2024-04-09T10:14:45	Vicente, Elivanete (2040)	Kroin, Diego (3010)	answered	00:00:04	00:00:41 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-09T10:06:58	5569992780045	Dos Santos Sales, Daniela (1032)	answered	00:00:05	00:00:13 0.00	Terminated by 5569992780045
2024-04-09T10:06:58	5569992780045	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-09T10:06:37	5569992780045	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-09T09:54:50	5569981118057	Dos Santos Sales, Daniela (1032)	answered	00:00:04	00:01:59 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-09T09:54:50	5569981118057	Q Cobrança (8010)	answered	00:00:00	00:00:04 0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-09T09:54:28	5569981118057	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-09T09:52:39	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:03	00:01:20 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-09T09:46:48	5569984473849	Dos Santos Sales, Daniela (1032)	answered	00:00:03	00:01:49 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-09T09:46:47	5569984473849	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-09T09:46:15	5569984473849	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-09T09:45:42	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	answered	00:00:03	00:01:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-09T09:31:54	556932272330	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:06:14 0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-04-09T09:31:43	PROTOCOLO (1000)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:07 0.00	Cavalcante, Rodrigo (2011) was joined
2024-04-09T09:30:25	556932272330	PROTOCOLO (1000)	answered	00:00:19	00:01:11 0.00	PROTOCOLO (1000) replaced by Cavalcante, Rodrigo (2011)
2024-04-09T09:29:52	556932272330	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-09T09:36:48	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:07	00:00:30 0.00	Terminated by Moronha, Leticia (2072)
2024-04-09T09:28:23	Sabino, Silvano (2010)	Vicente, Elivanete (2040)	answered	00:00:03	00:01:19 0.00	Terminated by Sabino, Silvano (2010)
2024-04-09T09:26:42	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:11	00:00:46 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-09T09:26:16	Medeiros, Viven Ane (2020)	1070	answered	00:00:00	00:00:05 0.00	Target disabled
2024-04-09T09:26:03	Vicente, Elivanete (2040)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-09T09:26:03	Vicente, Elivanete (2040)	Medeiros, Viven Ane (2020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-04-09T09:26:01	Medeiros, Viven Ane (2020)	EndCall	answered	00:00:00	00:00:04 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-09T09:25:45	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	unanswered	00:00:09	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-09T09:15:43	Vicente, Elivanete (2040)	0211123664125	answered	00:00:01	00:08:56 8.93	Terminated by Vicente, Elivanete (2040)
2024-04-09T09:22:16	Medeiros, Viven Ane (2020)	VMail (2040)	answered	00:00:00	00:00:03 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-09T09:22:16	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-04-09T09:11:53	Vicente, Elivanete (2040)	Quintela, Ariane (2080)	answered	00:00:10	00:02:45 0.00	Terminated by Quintela, Ariane (2080)
2024-04-09T09:01:11	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	unanswered	00:00:03	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-04-09T08:57:57	5569999790987	Kroin, Diego (3010)	answered	00:00:07	00:00:59 0.00	Terminated by Kroin, Diego (3010)



2024-04-09T08:57:57	5569999790987	RG REGISTRO (8003)	answered	00:00:07	00:00:00 0.00	Picked up by Kroin, Diego (3010)
2024-04-09T08:57:43	5569999790987	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-09T08:52:24	5569981103588	Dos Santos Sales, Daniela (1032)	answered	00:00:03	00:01:20 0.00	Terminated by 5569981103588
2024-04-09T08:52:24	5569981103588	Q Cobrança (8010)	answered	00:00:00	00:00:03 0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-09T08:52:18	5569981103588	IVR (8000)	answered	00:00:00	00:00:06 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-09T08:46:30	5569999790987	Dos Santos Sales, Daniela (1032)	answered	00:00:05	00:04:55 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-09T08:46:30	5569999790987	Q Cobrança (8010)	answered	00:00:00	00:00:05 0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-09T08:46:11	5569999790987	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-09T08:43:27	5569999790987	Kroin, Diego (3010)	answered	00:00:13	00:02:09 0.00	Terminated by Kroin, Diego (3010)
2024-04-09T08:43:26	5569999790987	RG REGISTRO (8003)	answered	00:00:13	00:00:00 0.00	Picked up by Kroin, Diego (3010)
2024-04-09T08:43:05	5569999790987	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-09T08:37:21	556932238219	Dos Santos Sales, Daniela (1032)	answered	00:00:05	00:02:55 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-09T08:37:20	556932238219	Q Cobrança (8010)	answered	00:00:00	00:00:06 0.00	Q Cobrança (8010) replaced by Dos Santos Sales, Daniela (1032)
2024-04-09T08:37:01	556932238219	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-09T08:26:46	Moronha, Leticia (2072)	Junior, Rubis (1011)	answered	00:00:03	00:00:22 0.00	Terminated by Moronha, Leticia (2072)
2024-04-09T08:26:39	Moronha, Leticia (2072)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Moronha, Leticia (2072)
2024-04-09T08:25:04	5569992780045	IVR (8000)	answered	00:00:00	00:00:08 0.00	Terminated by 5569992780045
2024-04-09T08:22:13	5569993230535	IVR (8000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569993230535
2024-04-08T17:43:30	5569992780045	RG REGISTRO (8003)	unanswered	00:00:04	00:00:00 0.00	Failed Canceled
2024-04-08T17:43:03	5569992780045	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-08T17:14:43	5569992085256	Kroin, Diego (3010)	answered	00:00:09	00:01:12 0.00	Terminated by 5569992085256
2024-04-08T17:14:43	5569992085256	RG REGISTRO (8003)	answered	00:00:09	00:00:00 0.00	Picked up by Kroin, Diego (3010)
2024-04-08T17:14:22	5569992085256	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-08T16:57:36	556935212065	Q Cobrança (8010)	unanswered	00:00:00	00:18:26 0.00	Terminated by 556935212065
2024-04-08T16:57:17	556935212065	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-08T17:13:21	5569992085256	Q Cobrança (8010)	unanswered	00:00:00	00:00:41 0.00	Terminated by 5569992085256
2024-04-08T17:12:59	5569992085256	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-08T17:09:56	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:08	00:00:14 0.00	Terminated by PROTOCOLO (1000)
2024-04-08T17:09:00	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:07	00:00:35 0.00	Terminated by PROTOCOLO (1000)
2024-04-08T17:00:05	5569992085256	Q Cobrança (8010)	unanswered	00:00:00	00:09:06 0.00	Terminated by 5569992085256
2024-04-08T16:59:46	5569992085256	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-08T17:08:48	PROTOCOLO (1000)	Kroin, Diego (3010)	unanswered	00:00:03	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-04-08T16:56:28	5569992085256	VMail (1030)	answered	00:00:00	00:00:58 0.00	Terminated by 5569992085256
2024-04-08T16:56:24	Kroin, Diego (3010)	VMail (1030)	answered	00:00:00	00:00:04 0.00	VMail (1030) was joined
2024-04-08T16:56:03	Kroin, Diego (3010)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-08T16:50:58	5569992085256	Kroin, Diego (3010)	answered	00:00:03	00:05:26 0.00	Kroin, Diego (3010) replaced by VMail (1030)
2024-04-08T16:50:58	5569992085256	RG REGISTRO (8003)	unanswered	00:00:03	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-08T16:50:42	5569992085256	IVR (8000)	answered	00:00:01	00:00:15 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-08T16:49:35	Moronha, Leticia (2072)	069992652593	unanswered	00:00:20	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:49:26	Moronha, Leticia (2072)	0699	unanswered	00:00:02	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:48:10	5569992780045	IVR (8000)	answered	00:00:00	00:00:36 0.00	Terminated by 5569992780045
2024-04-08T16:47:35	5569992780045	Sabino, Silvano (2010)	unanswered	00:00:04	00:00:00 0.00	Failed Canceled
2024-04-08T16:47:28	5569992780045	IVR (8000)	answered	00:00:00	00:00:06 0.00	IVR (8000) replaced by Sabino, Silvano (2010)
2024-04-08T16:46:27	Sabino, Silvano (2010)	069992780045	answered	00:00:17	00:00:33 0.56	Terminated by Sabino, Silvano (2010)
2024-04-08T16:47:04	5569992780045	VMail (2010)	answered	00:00:00	00:00:08 0.00	Terminated by 5569992780045
2024-04-08T16:47:04	5569992780045	Sabino, Silvano (2010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2010)
2024-04-08T16:46:55	5569992780045	IVR (8000)	answered	00:00:00	00:00:09 0.00	IVR (8000) replaced by Sabino, Silvano (2010)
2024-04-08T16:45:41	Moronha, Leticia (2072)	0	unanswered	00:00:00	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:45:27	Moronha, Leticia (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:45:17	5569992780045	VMail (2072)	answered	00:00:00	00:00:01 0.00	Terminated by 5569992780045
2024-04-08T16:45:13	5569992780045	Moronha, Leticia (2072)	unanswered	00:00:04	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-04-08T16:44:58	5569992780045	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Moronha, Leticia (2072)
2024-04-08T16:44:19	15996959327	IVR (8000)	answered	00:00:00	00:00:04 0.00	Terminated by 15996959327
2024-04-08T16:43:31	5569992085256	IVR (8000)	answered	00:00:00	00:00:32 0.00	Terminated by 5569992085256
2024-04-08T16:41:08	069992404272	Marinho, Leonardo (1030)	answered	00:00:00	00:02:09 2.61	Terminated by 069992404272
2024-04-08T16:41:01	Kroin, Diego (3010)	Marinho, Leonardo (1030)	answered	00:00:06	00:00:02 0.00	Marinho, Leonardo (1030) was joined

2024-04-08T16:40:32	Kroin, Diego (3010)	069992404272	answered	00:00:09	00:00:28 0.00	Kroin, Diego (3010) replaced by Marinho, Leonardo (1030)
2024-04-08T16:40:20	Kroin, Diego (3010)	0	unanswered	00:00:02	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-08T16:34:54	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:01:14 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T16:33:53	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:34 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T16:33:26	Moronha, Leticia (2072)	015996959327	unanswered	00:00:25	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:32:45	5569992404272	IVR (8000)	answered	00:00:00	00:00:27 0.00	Terminated by 5569992404272
2024-04-08T16:32:11	5569992404272	IVR (8000)	answered	00:00:00	00:00:28 0.00	Terminated by 5569992404272
2024-04-08T16:31:51	5569992404272	IVR (8000)	answered	00:00:00	00:00:13 0.00	Terminated by 5569992404272
2024-04-08T16:31:01	Moronha, Leticia (2072)	015996959327	answered	00:00:12	00:00:02 0.03	Terminated by 015996959327
2024-04-08T16:25:25	Silva Oliveira, Luana (1024)	069992780045	unanswered	00:00:09	00:00:00 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-04-08T16:24:12	15996959327	IVR (8000)	answered	00:00:00	00:00:13 0.00	Terminated by 15996959327
2024-04-08T16:22:44	Moronha, Leticia (2072)	069992780045	unanswered	00:00:09	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:21:36	Freitas, Leticia (2000)	Roberto JosÁ© Filho, Carlos (1052)	answered	00:00:07	00:00:28 0.00	Terminated by Roberto JosÁ© Filho, Carlos (1052)
2024-04-08T16:21:53	Moronha, Leticia (2072)	069992780045	unanswered	00:00:14	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:21:43	Moronha, Leticia (2072)	06992780045	unanswered	00:00:04	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:19:11	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:03	00:00:12 0.00	Terminated by Sabino, Silvano (2010)
2024-04-08T16:18:44	Moronha, Leticia (2072)	069992387493	unanswered	00:00:19	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:18:12	Moronha, Leticia (2072)	069992387493	unanswered	00:00:16	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:14:57	Moronha, Leticia (2072)	069992652593	unanswered	00:00:41	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:12:53	Moronha, Leticia (2072)	069992355841	answered	00:00:07	00:00:37 0.61	Terminated by Moronha, Leticia (2072)
2024-04-08T16:10:31	Moronha, Leticia (2072)	069992387493	unanswered	00:00:19	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:10:23	Moronha, Leticia (2072)	069992387493	unanswered	00:00:00	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:09:47	Moronha, Leticia (2072)	069992780045	unanswered	00:00:15	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:09:40	Moronha, Leticia (2072)	069992780045	unanswered	00:00:00	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:07:59	Moronha, Leticia (2072)	069992387493	unanswered	00:00:03	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:07:35	Moronha, Leticia (2072)	069992387493	answered	00:00:19	00:00:04 0.06	Terminated by Moronha, Leticia (2072)
2024-04-08T16:07:04	Moronha, Leticia (2072)	069992387493	unanswered	00:00:00	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T16:04:52	Kroin, Diego (3010)	0693	unanswered	00:00:01	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-08T15:54:21	15996959327	IVR (8000)	answered	00:00:00	00:00:05 0.00	Terminated by 15996959327
2024-04-08T15:52:59	551151161877	IVR (8000)	answered	00:00:00	00:00:32 0.00	Terminated by 551151161877
2024-04-08T15:52:32	Moronha, Leticia (2072)	Freitas, Leticia (2000)	answered	00:00:04	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T15:49:11	15996959327	IVR (8000)	answered	00:00:00	00:00:16 0.00	Terminated by 15996959327
2024-04-08T15:49:01	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:15 0.00	Terminated by Sabino, Silvano (2010)
2024-04-08T15:42:21	Moronha, Leticia (2072)	69992780045	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-08T15:42:04	Moronha, Leticia (2072)	06992780045	unanswered	00:00:08	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T15:39:02	Roberto JosÁ© Filho, Carlos (1052)	Marinho, Leonardo (1030)	answered	00:00:03	00:00:10 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-08T15:38:25	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:05	00:00:32 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T15:38:15	Freitas, Leticia (2000)	20	answered	00:00:00	00:00:01 0.00	Target not found
2024-04-08T15:32:09	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:46 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T15:20:59	5569992397007	IVR (8000)	answered	00:00:00	00:00:39 0.00	Terminated by 5569992397007
2024-04-08T15:13:24	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:06	00:00:20 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T15:06:46	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:04	00:01:48 0.00	Terminated by Kroin, Diego (3010)
2024-04-08T15:07:35	Marinho, Leonardo (1030)	Quintela, Arianne (2080)	answered	00:00:08	00:00:55 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-08T15:01:42	Kroin, Diego (3010)	Vicente, Elivanete (2040)	answered	00:00:05	00:04:55 0.00	Terminated by Kroin, Diego (3010)
2024-04-08T15:02:07	Freitas, Leticia (2000)	Quintela, Arianne (2080)	answered	00:00:04	00:00:21 0.00	Terminated by Quintela, Arianne (2080)
2024-04-08T15:01:21	Freitas, Leticia (2000)	Kroin, Diego (3010)	answered	00:00:03	00:00:15 0.00	Terminated by Kroin, Diego (3010)
2024-04-08T15:00:49	Freitas, Leticia (2000)	Fernandes, Lidia (3020)	answered	00:00:06	00:00:16 0.00	Terminated by Fernandes, Lidia (3020)
2024-04-08T15:00:49	Freitas, Leticia (2000)	Kroin, Diego (3010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to Fernandes, Lidia (3020)
2024-04-08T14:52:47	Kroin, Diego (3010)	Marinho, Leonardo (1030)	answered	00:00:04	00:08:03 0.00	Terminated by Kroin, Diego (3010)
2024-04-08T15:00:11	Vicente, Elivanete (2040)	Freitas, Leticia (2000)	answered	00:00:08	00:00:21 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-08T14:59:37	Moronha, Leticia (2072)	VMail (1030)	answered	00:00:00	00:00:02 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T14:59:37	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-04-08T14:57:56	Vicente, Elivanete (2040)	VMail (3020)	answered	00:00:00	00:00:05 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-08T14:57:52	Vicente, Elivanete (2040)	Fernandes, Lidia (3020)	unanswered	00:00:04	00:00:00 0.00	Busy, forwarded to VMail (3020)
2024-04-08T14:57:52	Vicente, Elivanete (2040)	Kroin, Diego (3010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to Fernandes, Lidia (3020)
2024-04-08T14:57:00	Fernandes, Lidia (3020)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:42 0.00	Terminated by Vicente, Elivanete (2040)

2024-04-08T14:57:06	5569992780045	IVR (8000)	answered	00:00:00	00:00:13 0.00	Terminated by 5569992780045
2024-04-08T14:56:37	Vicente, Elivanete (2040)	VMail (3020)	answered	00:00:00	00:00:04 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-08T14:56:16	Vicente, Elivanete (2040)	Fernandes, Lidia (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-04-08T14:56:16	Vicente, Elivanete (2040)	Kroin, Diego (3010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to Fernandes, Lidia (3020)
2024-04-08T14:52:37	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:05	00:00:26 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T14:49:06	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:07	00:00:14 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T14:43:06	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:03	00:01:07 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-08T14:42:36	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:07	00:00:15 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T14:27:55	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:05	00:03:26 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-08T14:13:07	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:04	00:00:20 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T14:10:42	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:02	00:00:59 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-08T13:43:44	Junior, Rubis (1011)	Freitas, Leticia (2000)	answered	00:00:04	00:00:47 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T13:41:04	Freitas, Leticia (2000)	Roberto JosÁ© Filho, Carlos (1052)	answered	00:00:07	00:00:28 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T13:28:21	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:40 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-08T13:23:48	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:59 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T13:21:29	Vicente, Elivanete (2040)	VMail (2072)	answered	00:00:00	00:00:01 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-08T13:21:08	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-04-08T13:20:56	Vicente, Elivanete (2040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-08T13:20:35	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-04-08T13:00:21	Moronha, Leticia (2072)	IVR (8000)	answered	00:00:00	00:00:02 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T12:58:55	Moronha, Leticia (2072)	IVR (8000)	answered	00:00:00	00:00:13 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T12:53:32	Moronha, Leticia (2072)	IVR (8001)	answered	00:00:00	00:00:04 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T12:52:43	Moronha, Leticia (2072)	IVR (8000)	answered	00:00:00	00:00:17 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T11:47:32	15996959327	IVR (8000)	answered	00:00:01	00:00:19 0.00	Terminated by 15996959327
2024-04-08T11:45:42	Moronha, Leticia (2072)	069992880909	unanswered	00:00:15	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T11:45:06	Moronha, Leticia (2072)	069992780045	unanswered	00:00:27	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T11:43:49	Moronha, Leticia (2072)	015996959327	answered	00:00:17	00:00:53 0.89	Terminated by Moronha, Leticia (2072)
2024-04-08T11:42:45	5569992780045	IVR (8000)	answered	00:00:00	00:00:40 0.00	Terminated by 5569992780045
2024-04-08T11:38:38	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:01:19 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-08T11:37:56	Quintela, Ariane (2080)	Rodrigues, Cezarnildo (1020)	answered	00:00:04	00:00:45 0.00	Terminated by Quintela, Ariane (2080)
2024-04-08T11:36:44	Quintela, Ariane (2080)	Medeiros, Viven Ane (2020)	answered	00:00:11	00:00:37 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-08T11:34:47	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:07	00:00:24 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T11:33:57	Machado, Cristhiane (1040)	069992355841	unanswered	00:00:08	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-08T11:33:37	Machado, Cristhiane (1040)	060	unanswered	00:00:05	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-08T11:32:11	Moronha, Leticia (2072)	Freitas, Leticia (2000)	answered	00:00:04	00:00:07 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T11:32:09	Moronha, Leticia (2072)	Medeiros, Viven Ane (2020)	unanswered	00:00:00	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T11:30:46	Machado, Cristhiane (1040)	EndCall	answered	00:00:00	00:00:08 0.00	No Route Exists
2024-04-08T11:30:40	Machado, Cristhiane (1040)	069	unanswered	00:00:06	00:00:00 0.00	Busy, forwarded to PBX
2024-04-08T11:30:46	Moronha, Leticia (2072)	69992780045	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-08T11:30:39	Moronha, Leticia (2072)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T11:30:28	Moronha, Leticia (2072)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T11:29:56	Moronha, Leticia (2072)	69992880909	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-08T11:28:51	5569992780045	IVR (8001)	answered	00:00:01	00:00:05 0.00	Terminated by 5569992780045
2024-04-08T11:25:40	Roberto JosÁ© Filho, Carlos (1052)	Freitas, Leticia (2000)	answered	00:00:03	00:03:07 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T11:27:05	Nascimento, Ezequiel (5569992652593)	IVR (8000)	answered	00:00:00	00:00:12 0.00	Terminated by Nascimento, Ezequiel (5569992652593)
2024-04-08T11:27:00	5569992780045	IVR (8000)	answered	00:00:00	00:00:06 0.00	Terminated by 5569992780045
2024-04-08T11:24:44	5569992780045	IVR (8000)	answered	00:00:01	00:00:25 0.00	Terminated by 5569992780045
2024-04-08T11:23:32	5569992780045	IVR (8000)	answered	00:00:00	00:00:20 0.00	Terminated by 5569992780045
2024-04-08T11:22:07	5569992780045	IVR (8000)	answered	00:00:00	00:00:07 0.00	Terminated by 5569992780045
2024-04-08T11:15:49	5569992780045	IVR (8000)	answered	00:00:01	00:00:07 0.00	Terminated by 5569992780045
2024-04-08T11:13:46	Sabino, Silvano (2010)	Freitas, Leticia (2000)	answered	00:00:03	00:02:02 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T11:15:19	5569992780045	IVR (8000)	answered	00:00:00	00:00:06 0.00	Terminated by 5569992780045
2024-04-08T11:15:18	Nascimento, Ezequiel (5569992652593)	IVR (8000)	answered	00:00:00	00:00:06 0.00	Terminated by Nascimento, Ezequiel (5569992652593)
2024-04-08T11:08:37	5569992780045	IVR (8000)	answered	00:00:01	00:00:14 0.00	Terminated by 5569992780045
2024-04-08T10:53:08	5569992780045	IVR (8001)	answered	00:00:00	00:00:10 0.00	Terminated by 5569992780045
2024-04-08T10:52:58	5569992780045	IVR (8000)	answered	00:00:01	00:00:09 0.00	IVR (8000) replaced by IVR (8001)

2024-04-08T10:51:24	5569992780045	IVR (8000)	answered	00:00:00	00:00:07 0.00	Terminated by 5569992780045
2024-04-08T10:49:36	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:03	00:01:11 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-08T10:46:32	5569993575899	IVR (8000)	answered	00:00:01	00:01:05 0.00	Terminated by 5569993575899
2024-04-08T10:44:51	5569992826413	IVR (8000)	answered	00:00:01	00:01:12 0.00	Terminated by IVR (8000)
2024-04-08T10:42:02	5569992780045	IVR (8000)	answered	00:00:00	00:01:12 0.00	Terminated by IVR (8000)
2024-04-08T10:42:38	5541988161667	IVR (8000)	answered	00:00:00	00:00:26 0.00	Terminated by 5541988161667
2024-04-08T10:40:33	Freitas, Leticia (2000)	Roberto JosÃ© Filho, Carlos (1052)	answered	00:00:06	00:02:01 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T10:36:41	5569992780045	IVR (8000)	answered	00:00:01	00:00:27 0.00	Terminated by 5569992780045
2024-04-08T10:34:11	5569992780045	IVR (8000)	answered	00:00:00	00:00:11 0.00	Terminated by 5569992780045
2024-04-08T10:33:43	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:01 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T10:32:40	5541988161667	IVR (8000)	answered	00:00:01	00:00:25 0.00	Terminated by 5541988161667
2024-04-08T10:28:54	5569992780045	IVR (8000)	answered	00:00:00	00:00:24 0.00	Terminated by 5569992780045
2024-04-08T10:27:08	5569992780045	IVR (8000)	answered	00:00:00	00:00:24 0.00	Terminated by 5569992780045
2024-04-08T10:25:03	5569992826413	Marinho, Leonardo (1030)	answered	00:00:06	00:00:17 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-08T10:25:02	5569992826413	Q CobranÃ§a (8010)	answered	00:00:07	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)
2024-04-08T10:24:56	5569992826413	IVR (8000)	answered	00:00:00	00:00:06 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-08T10:21:31	5569992826413	Dos Santos Sales, Daniela (1032)	answered	00:00:03	00:03:12 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-08T10:21:19	5569992826413	Marinho, Leonardo (1030)	answered	00:00:07	00:00:05 0.00	Marinho, Leonardo (1030) replaced by Dos Santos Sales, Daniela (1032)
2024-04-08T10:21:19	5569992826413	Q CobranÃ§a (8010)	answered	00:00:07	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)
2024-04-08T10:21:05	5569992826413	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-08T10:21:29	Marinho, Leonardo (1030)	Dos Santos Sales, Daniela (1032)	unanswered	00:00:02	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-08T10:16:27	5569992826413	Marinho, Leonardo (1030)	answered	00:00:16	00:00:23 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-08T10:16:27	5569992826413	Q CobranÃ§a (8010)	answered	00:00:16	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)
2024-04-08T10:16:02	5569992826413	IVR (8000)	answered	00:00:01	00:00:24 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-08T10:15:53	5569993230535	IVR (8000)	answered	00:00:00	00:00:15 0.00	Terminated by 5569993230535
2024-04-08T10:15:53	5569992780045	IVR (8000)	answered	00:00:00	00:00:09 0.00	Terminated by 5569992780045
2024-04-08T10:15:23	5569993230535	IVR (8000)	answered	00:00:00	00:00:05 0.00	Terminated by 5569993230535
2024-04-08T10:12:24	5569993230535	IVR (8000)	answered	00:00:00	00:00:06 0.00	Terminated by 5569993230535
2024-04-08T10:11:54	5569993230535	IVR (8000)	answered	00:00:01	00:00:11 0.00	Terminated by 5569993230535
2024-04-08T10:11:11	5569993230535	IVR (8000)	answered	00:00:00	00:00:19 0.00	Terminated by 5569993230535
2024-04-08T10:07:33	556932012991	IVR (8000)	answered	00:00:00	00:00:59 0.00	Terminated by 556932012991
2024-04-08T10:05:52	556932012991	IVR (8000)	answered	00:00:00	00:01:12 0.00	Terminated by IVR (8000)
2024-04-08T10:04:13	556932012991	IVR (8000)	answered	00:00:00	00:01:12 0.00	Terminated by IVR (8000)
2024-04-08T09:53:49	5569992826413	IVR (8000)	answered	00:00:00	00:00:41 0.00	Terminated by IVR (8000)
2024-04-08T09:54:09	556932012991	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-08T09:53:38	556932012991	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-04-08T09:52:51	556932012991	IVR (8000)	answered	00:00:00	00:01:25 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-08T09:53:17	Junior, Rubis (1011)	VMail (9999)	answered	00:00:00	00:00:01 0.00	Terminated by Junior, Rubis (1011)
2024-04-08T09:52:00	556932012991	IVR (8000)	answered	00:00:00	00:00:30 0.00	Terminated by 556932012991
2024-04-08T09:51:04	556932012991	IVR (8000)	answered	00:00:00	00:00:38 0.00	Terminated by 556932012991
2024-04-08T09:50:34	556932012991	IVR (8000)	answered	00:00:00	00:00:09 0.00	Terminated by 556932012991
2024-04-08T09:48:33	Freitas, Leticia (2000)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:09 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T09:47:21	5569992826413	IVR (8000)	answered	00:00:01	00:01:13 0.00	Terminated by IVR (8000)
2024-04-08T09:41:09	5569992826413	IVR (8000)	answered	00:00:00	00:01:12 0.00	Terminated by IVR (8000)
2024-04-08T09:39:39	5569999751429	IVR (8000)	answered	00:00:00	00:01:13 0.00	Terminated by IVR (8000)
2024-04-08T09:38:08	5569992826413	IVR (8000)	answered	00:00:00	00:01:12 0.00	Terminated by IVR (8000)
2024-04-08T09:37:44	556935212065	IVR (8000)	answered	00:00:01	00:00:52 0.00	Terminated by 556935212065
2024-04-08T09:36:45	5569992826413	IVR (8000)	answered	00:00:00	00:01:12 0.00	Terminated by IVR (8000)
2024-04-08T09:36:25	Freitas, Leticia (2000)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T09:35:17	5569992826413	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-08T09:35:00	5569992826413	Kroin, Diego (3010)	answered	00:00:17	00:01:09 0.00	Terminated by Kroin, Diego (3010)
2024-04-08T09:34:54	5569992826413	IVR (8000)	answered	00:00:01	00:00:05 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-08T09:35:44	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:11	00:00:27 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-08T09:34:18	5569992826413	VMail (5000)	answered	00:00:00	00:00:29 0.00	Terminated by VMail (5000)
2024-04-08T09:34:18	5569992826413	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-08T09:34:04	5569992826413	VMail (5000)	answered	00:00:00	00:00:14 0.00	VMail (5000) replaced by CRCRO (5000)

2024-04-08T09:34:04	5569992826413	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-08T09:33:54	5569992826413	VMail (1000)	answered	00:00:00	00:00:10 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-08T09:33:33	5569992826413	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-08T09:32:42	5569992826413	IVR (8000)	answered	00:00:00	00:00:51 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-08T09:32:14	5569992826413	IVR (8000)	answered	00:00:01	00:00:20 0.00	Terminated by 5569992826413
2024-04-08T09:30:41	5569992826413	IVR (8000)	answered	00:00:00	00:00:36 0.00	Terminated by 5569992826413
2024-04-08T09:25:53	5569992832837	IVR (8000)	answered	00:00:00	00:00:27 0.00	Terminated by 5569992832837
2024-04-08T09:25:35	Sabino, Silvano (2010)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:17 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-08T09:25:27	Sabino, Silvano (2010)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Sabino, Silvano (2010)
2024-04-08T09:25:14	Sabino, Silvano (2010)	Medeiros, Viven Ane (2020)	unanswered	00:00:03	00:00:00 0.00	Terminated by Sabino, Silvano (2010)
2024-04-08T09:24:03	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:07	00:00:36 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T09:24:01	Moronha, Leticia (2072)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T09:22:37	556935212065	IVR (8000)	answered	00:00:00	00:00:25 0.00	Terminated by 556935212065
2024-04-08T09:22:00	5569992832837	IVR (8000)	answered	00:00:00	00:00:21 0.00	Terminated by 5569992832837
2024-04-08T09:21:16	5569992832837	IVR (8000)	answered	00:00:00	00:00:35 0.00	Terminated by 5569992832837
2024-04-08T09:20:36	5569992832837	IVR (8000)	answered	00:00:00	00:00:31 0.00	Terminated by 5569992832837
2024-04-08T09:17:20	Medeiros, Viven Ane (2020)	Roberto JosÃ© Filho, Carlos (1052)	answered	00:00:07	00:00:23 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-08T09:06:16	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:10	00:00:22 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T09:06:11	Moronha, Leticia (2072)	VMail (2040)	answered	00:00:00	00:00:01 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T09:06:11	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2040)
2024-04-08T09:03:16	5569993914295	IVR (8000)	answered	00:00:00	00:00:13 0.00	Terminated by 5569993914295
2024-04-08T09:02:46	5569993914295	IVR (8000)	answered	00:00:00	00:00:23 0.00	Terminated by 5569993914295
2024-04-08T08:57:49	Medeiros, Viven Ane (2020)	06133149656	answered	00:00:07	00:03:23 3.38	Terminated by Medeiros, Viven Ane (2020)
2024-04-08T08:51:48	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:06	00:00:08 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T08:51:37	Freitas, Leticia (2000)	9	answered	00:00:00	00:00:02 0.00	Target not found
2024-04-08T08:46:05	556999261505	IVR (8000)	answered	00:00:01	00:01:12 0.00	Terminated by IVR (8000)
2024-04-08T08:42:37	556999261505	IVR (8000)	answered	00:00:01	00:00:29 0.00	Terminated by 556999261505
2024-04-08T08:40:38	5569992826413	IVR (8000)	answered	00:00:00	00:01:12 0.00	Terminated by IVR (8000)
2024-04-08T08:39:20	5569992826413	IVR (8000)	answered	00:00:00	00:01:09 0.00	Terminated by IVR (8000)
2024-04-08T08:37:21	5569992826413	IVR (8000)	answered	00:00:01	00:01:12 0.00	Terminated by IVR (8000)
2024-04-08T08:34:06	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:23 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-08T08:32:20	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	answered	00:00:07	00:01:18 0.00	Terminated by Moronha, Leticia (2072)
2024-04-08T08:32:27	5569984627442	IVR (8000)	answered	00:00:00	00:00:47 0.00	Terminated by 5569984627442
2024-04-08T08:31:57	5569984627442	Marinho, Leonardo (1030)	answered	00:00:19	00:00:01 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-08T08:31:56	5569984627442	Q CobranÃ§a (8010)	answered	00:00:20	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)
2024-04-08T08:31:30	5569984627442	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-08T08:31:22	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	unanswered	00:00:00	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-04-08T08:27:34	5569992346873	IVR (8000)	answered	00:00:00	00:00:15 0.00	Terminated by 5569992346873
2024-04-08T08:26:47	5569992346873	IVR (8000)	answered	00:00:00	00:00:26 0.00	Terminated by 5569992346873
2024-04-08T08:19:27	5569992826413	IVR (8000)	answered	00:00:01	00:01:13 0.00	Terminated by IVR (8000)
2024-04-08T08:17:09	5569992826413	IVR (8000)	answered	00:00:00	00:01:12 0.00	Terminated by IVR (8000)
2024-04-08T08:16:48	5569992826413	PROTOCOLO (1000)	answered	00:00:02	00:00:13 0.00	Terminated by 5569992826413
2024-04-08T08:16:37	5569992826413	IVR (8000)	answered	00:00:00	00:00:11 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-08T08:16:29	5569992826413	PROTOCOLO (1000)	unanswered	00:00:02	00:00:00 0.00	Failed Canceled
2024-04-08T08:15:28	5569992826413	IVR (8000)	answered	00:00:00	00:01:01 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-08T08:15:17	5569992826413	IVR (8000)	answered	00:00:00	00:00:02 0.00	Terminated by 5569992826413
2024-04-08T08:09:56	5569992826413	IVR (8000)	answered	00:00:00	00:01:12 0.00	Terminated by IVR (8000)
2024-04-08T08:01:11	Quintela, Ariane (2080)	06933020590	answered	00:00:20	00:01:26 1.43	Terminated by Quintela, Ariane (2080)
2024-04-05T17:26:33	5569981118057	IVR (8007)	answered	00:00:00	00:00:07 0.00	Terminated by 5569981118057
2024-04-05T17:26:33	5569981118057	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-05T17:26:33	5569981118057	RG COBRANÃ#A (8004)	unanswered	00:00:00	00:00:00 0.00	
2024-04-05T17:26:18	5569981118057	IVR (8007)	answered	00:00:00	00:00:15 0.00	IVR (8007) replaced by RG COBRANÃ#A (8004)
2024-04-05T17:25:44	5569981118057	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by IVR (8007)
2024-04-05T17:20:50	5569981118057	IVR (8000)	answered	00:00:00	00:00:08 0.00	Terminated by 5569981118057
2024-04-05T17:20:50	5569981118057	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX
2024-04-05T17:20:50	5569981118057	RG COBRANÃ#A (8004)	unanswered	00:00:00	00:00:00 0.00	

2024-04-05T17:20:03	5569981118057	IVR (8000)	answered	00:00:00	00:00:47 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-04-05T17:13:57	5569992172258	Q CobranÃ#a (8010)	unanswered	00:00:00	00:03:53 0.00	Terminated by 5569992172258
2024-04-05T17:13:36	5569992172258	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-04-05T17:02:39	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:06	00:00:28 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-05T17:01:53	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	unanswered	00:00:17	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-05T16:59:40	Silva Oliveira, Luana (1024)	Moronha, Leticia (2072)	answered	00:00:04	00:00:09 0.00	Terminated by Moronha, Leticia (2072)
2024-04-05T16:42:44	Roberto JosÃ© Filho, Carlos (1052)	Quintela, Ariane (2080)	answered	00:00:10	00:00:23 0.00	Terminated by Quintela, Ariane (2080)
2024-04-05T16:28:19	5569992424269	Cavalcante, Rodrigo (2011)	answered	00:00:03	00:03:42 0.00	Terminated by 5569992424269
2024-04-05T16:27:49	5569992424269	Q FiscalizaÃ#Ão (8009)	answered	00:00:34	00:00:00 0.00	Q FiscalizaÃ#Ão (8009) replaced by Cavalcante, Rodrigo (2011)
2024-04-05T16:27:40	5569992424269	IVR (8000)	answered	00:00:00	00:00:09 0.00	IVR (8000) replaced by Q FiscalizaÃ#Ão (8009)
2024-04-05T16:24:18	5569984035659	Dos Santos Sales, Daniela (1032)	answered	00:00:02	00:01:06 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-05T16:24:03	5569984035659	Marinho, Leonardo (1030)	answered	00:00:11	00:00:04 0.00	Marinho, Leonardo (1030) replaced by Dos Santos Sales, Daniela (1032)
2024-04-05T16:24:02	5569984035659	Q CobranÃ#a (8010)	answered	00:00:12	00:00:00 0.00	Q CobranÃ#a (8010) replaced by Marinho, Leonardo (1030)
2024-04-05T16:23:36	5569984035659	IVR (8000)	answered	00:00:01	00:00:25 0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-04-05T16:24:16	Marinho, Leonardo (1030)	Dos Santos Sales, Daniela (1032)	unanswered	00:00:02	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-05T16:17:30	5569992424269	Amarantes, Brenda (1022)	answered	00:00:12	00:03:09 0.00	Terminated by 5569992424269
2024-04-05T16:17:29	5569992424269	Q FiscalizaÃ#Ão (8009)	answered	00:00:12	00:00:00 0.00	Q FiscalizaÃ#Ão (8009) replaced by Amarantes, Brenda (1022)
2024-04-05T16:17:02	5569992424269	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by Q FiscalizaÃ#Ão (8009)
2024-04-05T16:19:05	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:11	00:00:42 0.00	Terminated by Moronha, Leticia (2072)
2024-04-05T16:17:08	5569992643212	IVR (8000)	answered	00:00:00	00:00:16 0.00	Terminated by 5569992643212
2024-04-05T16:15:45	5569992527979	Dos Santos Sales, Daniela (1032)	answered	00:00:03	00:01:17 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-05T16:15:34	5569992527979	Marinho, Leonardo (1030)	answered	00:00:04	00:00:06 0.00	Marinho, Leonardo (1030) replaced by Dos Santos Sales, Daniela (1032)
2024-04-05T16:15:34	5569992527979	Q CobranÃ#a (8010)	answered	00:00:05	00:00:00 0.00	Q CobranÃ#a (8010) replaced by Marinho, Leonardo (1030)
2024-04-05T16:15:13	5569992527979	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-04-05T16:15:42	Marinho, Leonardo (1030)	Dos Santos Sales, Daniela (1032)	unanswered	00:00:03	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-05T15:54:02	5569993792610	Marinho, Leonardo (1030)	answered	00:00:12	00:01:13 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-05T15:54:01	5569993792610	Q CobranÃ#a (8010)	answered	00:00:12	00:00:00 0.00	Q CobranÃ#a (8010) replaced by Marinho, Leonardo (1030)
2024-04-05T15:53:40	5569993792610	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-04-05T15:40:41	5569992826413	Q CobranÃ#a (8010)	unanswered	00:00:00	00:03:58 0.00	Terminated by 5569992826413
2024-04-05T15:40:26	5569992826413	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-04-05T15:40:07	Marinho, Leonardo (1030)	06932122003	answered	00:00:17	00:00:12 0.20	Terminated by Marinho, Leonardo (1030)
2024-04-05T15:39:49	Quintela, Ariane (2080)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:27 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-05T15:33:21	5569992826413	Dos Santos Sales, Daniela (1032)	answered	00:00:01	00:01:28 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-05T15:33:03	5569992826413	Marinho, Leonardo (1030)	answered	00:00:12	00:00:07 0.00	Marinho, Leonardo (1030) replaced by Dos Santos Sales, Daniela (1032)
2024-04-05T15:32:02	5569992826413	Q CobranÃ#a (8010)	answered	00:01:12	00:00:00 0.00	Q CobranÃ#a (8010) replaced by Marinho, Leonardo (1030)
2024-04-05T15:31:52	5569992826413	IVR (8000)	answered	00:00:00	00:00:10 0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-04-05T15:33:18	Marinho, Leonardo (1030)	Dos Santos Sales, Daniela (1032)	unanswered	00:00:03	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-05T15:21:23	5569992826413	Dos Santos Sales, Daniela (1032)	answered	00:00:00	00:01:31 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-05T15:21:18	Marinho, Leonardo (1030)	Dos Santos Sales, Daniela (1032)	answered	00:00:04	00:00:01 0.00	Dos Santos Sales, Daniela (1032) was joined
2024-04-05T15:21:14	5569992826413	Marinho, Leonardo (1030)	answered	00:00:02	00:00:08 0.00	Marinho, Leonardo (1030) replaced by Dos Santos Sales, Daniela (1032)
2024-04-05T15:20:13	5569992826413	Q CobranÃ#a (8010)	answered	00:01:02	00:00:00 0.00	Q CobranÃ#a (8010) replaced by Marinho, Leonardo (1030)
2024-04-05T15:20:06	5569992826413	IVR (8000)	answered	00:00:01	00:00:06 0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-04-05T15:18:57	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	answered	00:00:09	00:00:23 0.00	Terminated by Moronha, Leticia (2072)
2024-04-05T15:11:54	5562991263499	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-05T15:11:52	5562991263499	Kroin, Diego (3010)	answered	00:00:02	00:00:29 0.00	Terminated by Kroin, Diego (3010)
2024-04-05T15:11:37	5562991263499	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-05T15:07:52	5569992517279	Dos Santos Sales, Daniela (1032)	answered	00:00:00	00:01:50 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-05T15:07:47	Marinho, Leonardo (1030)	Dos Santos Sales, Daniela (1032)	answered	00:00:05	00:00:00 0.00	Dos Santos Sales, Daniela (1032) was joined
2024-04-05T15:07:20	5569992517279	Marinho, Leonardo (1030)	answered	00:00:18	00:00:14 0.00	Marinho, Leonardo (1030) replaced by Dos Santos Sales, Daniela (1032)
2024-04-05T15:02:20	5569992517279	Q CobranÃ#a (8010)	answered	00:05:19	00:00:00 0.00	Q CobranÃ#a (8010) replaced by Marinho, Leonardo (1030)
2024-04-05T15:01:50	5569992517279	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-04-05T15:00:41	Kroin, Diego (3010)	062991263499	answered	00:00:19	00:05:01 5.00	Terminated by Kroin, Diego (3010)
2024-04-05T15:00:17	Kroin, Diego (3010)	0	unanswered	00:00:02	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-05T14:58:10	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:12	00:00:12 0.00	Terminated by Moronha, Leticia (2072)
2024-04-05T14:51:43	5562991263499	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-05T14:51:31	5562991263499	Kroin, Diego (3010)	answered	00:00:11	00:00:38 0.00	Terminated by 5562991263499

2024-04-05T14:51:19	5562991263499	IVR (8000)	answered	00:00:00	00:00:13 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-05T14:38:26	5569992517279	Q Cobrança (8010)	unanswered	00:00:00	00:05:01 0.00	Terminated by 5569992517279
2024-04-05T14:38:06	5569992517279	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-05T14:37:49	Marinho, Leonardo (1030)	1051	answered	00:00:00	00:00:05 0.00	Target disabled
2024-04-05T14:37:35	5569992517279	Dos Santos Sales, Daniela (1032)	answered	00:00:04	00:00:09 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-05T14:37:13	5569992517279	Marinho, Leonardo (1030)	answered	00:00:12	00:00:11 0.00	Marinho, Leonardo (1030) replaced by Dos Santos Sales, Daniela (1032)
2024-04-05T14:37:13	5569992517279	Q Cobrança (8010)	answered	00:00:12	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-04-05T14:36:43	5569992517279	IVR (8000)	answered	00:00:01	00:00:28 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-05T14:33:41	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	answered	00:00:16	00:00:15 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-05T14:32:22	5569992517279	Marinho, Leonardo (1030)	answered	00:01:15	00:00:01 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-05T14:30:50	5569992517279	Q Cobrança (8010)	answered	00:02:47	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-04-05T14:30:29	5569992517279	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-05T14:27:35	5569992826413	Marinho, Leonardo (1030)	answered	00:00:08	00:04:37 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-05T14:27:35	5569992826413	Q Cobrança (8010)	answered	00:00:08	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-04-05T14:27:24	5569992826413	IVR (8000)	answered	00:00:00	00:00:11 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-05T14:28:16	5569992517279	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-05T14:28:08	5569992517279	Kroin, Diego (3010)	answered	00:00:08	00:00:39 0.00	Terminated by Kroin, Diego (3010)
2024-04-05T14:27:25	5569992517279	IVR (8000)	answered	00:00:00	00:00:43 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-05T14:12:49	5569992424269	Amarantes, Brenda (1022)	answered	00:00:07	00:03:09 0.00	Terminated by 5569992424269
2024-04-05T14:12:48	5569992424269	Q Fiscalizaçõ (8009)	answered	00:00:07	00:00:00 0.00	Q Fiscalizaçõ (8009) replaced by Amarantes, Brenda (1022)
2024-04-05T14:12:32	5569992424269	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Fiscalizaçõ (8009)
2024-04-05T14:12:08	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:05	00:00:14 0.00	Terminated by Freitas, Leticia (2000)
2024-04-05T14:10:45	5562991263499	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-05T14:10:33	5562991263499	Kroin, Diego (3010)	answered	00:00:12	00:01:05 0.00	Terminated by Kroin, Diego (3010)
2024-04-05T14:10:13	5562991263499	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-05T14:06:17	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:03	00:01:25 0.00	Terminated by Moronha, Leticia (2072)
2024-04-05T14:02:02	Freitas, Leticia (2000)	Roberto Josã Filho, Carlos (1052)	answered	00:00:11	00:01:28 0.00	Terminated by Freitas, Leticia (2000)
2024-04-05T14:01:51	Freitas, Leticia (2000)	105	answered	00:00:00	00:00:01 0.00	Target not found
2024-04-05T14:00:36	Vicente, Elivanete (2040)	Sabino, Silvano (2010)	answered	00:00:06	00:00:55 0.00	Terminated by Sabino, Silvano (2010)
2024-04-05T13:58:39	Freitas, Leticia (2000)	Roberto Josã Filho, Carlos (1052)	answered	00:00:05	00:02:00 0.00	Terminated by Freitas, Leticia (2000)
2024-04-05T13:58:30	Freitas, Leticia (2000)	EndCall	answered	00:00:00	00:00:02 0.00	Terminated by Freitas, Leticia (2000)
2024-04-05T13:52:16	Marinho, Leonardo (1030)	069993730620	unanswered	00:00:27	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-05T13:51:51	Marinho, Leonardo (1030)	069993730620	unanswered	00:00:24	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-05T13:45:06	Vicente, Elivanete (2040)	Kroin, Diego (3010)	answered	00:00:18	00:00:24 0.00	Terminated by Kroin, Diego (3010)
2024-04-05T13:35:23	Alves, Mileni (1070)	2000	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-04-05T13:35:13	Alves, Mileni (1070)	9999	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-04-05T13:32:18	Dos Santos Sales, Daniela (1032)	069981336500	answered	00:00:20	00:02:35 2.59	Terminated by 069981336500
2024-04-05T13:34:12	Alves, Mileni (1070)	2000	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-04-05T13:34:04	Alves, Mileni (1070)	2000	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-04-05T13:33:55	Alves, Mileni (1070)	2000	unanswered	00:00:00	00:00:00 0.00	Route disabled
2024-04-05T13:31:56	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:06	00:01:42 0.00	Terminated by Freitas, Leticia (2000)
2024-04-05T13:33:15	Roberto Josã Filho, Carlos (1052)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Roberto Josã Filho, Carlos (1052)
2024-04-05T13:33:15	Roberto Josã Filho, Carlos (1052)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-04-05T13:27:21	Dos Santos Sales, Daniela (1032)	069981336500	unanswered	00:00:18	00:00:00 0.00	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-05T13:22:41	Roberto Josã Filho, Carlos (1052)	VMail (2000)	answered	00:00:00	00:00:09 0.00	Terminated by Roberto Josã Filho, Carlos (1052)
2024-04-05T13:22:20	Roberto Josã Filho, Carlos (1052)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-04-05T13:21:34	Freitas, Leticia (2000)	Roberto Josã Filho, Carlos (1052)	answered	00:00:19	00:00:02 0.00	Terminated by Freitas, Leticia (2000)
2024-04-05T13:20:14	Dos Santos Sales, Daniela (1032)	069981336500	answered	00:00:43	00:00:03 0.05	Terminated by Dos Santos Sales, Daniela (1032)
2024-04-05T13:19:36	Dos Santos Sales, Daniela (1032)	981336500	answered	00:00:00	00:00:04 0.00	Target not found
2024-04-05T12:09:37	5569992826413	PROTOCOLO (1000)	unanswered	00:00:12	00:00:00 0.00	Failed Canceled
2024-04-05T12:09:08	5569992826413	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-05T12:08:54	5569992826413	IVR (8000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569992826413
2024-04-05T12:01:43	5569992826413	Q Cobrança (8010)	unanswered	00:00:00	00:06:26 0.00	Terminated by 5569992826413
2024-04-05T12:01:22	5569992826413	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-05T12:01:05	5569992826413	IVR (8000)	answered	00:00:00	00:00:08 0.00	Terminated by 5569992826413
2024-04-05T12:01:05	5569992826413	EndCall	unanswered	00:00:00	00:00:00 0.00	No destinations, forwarded to PBX

2024-04-05T12:01:05	5569992826413	RG COBRANÃ#A (8004)	unanswered	00:00:00	00:00:00 0.00	
2024-04-05T12:00:14	5569992826413	IVR (8000)	answered	00:00:01	00:00:50 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-04-05T11:59:01	Freitas, Leticia (2000)	Roberto JosÃ© Filho, Carlos (1052)	answered	00:00:06	00:00:14 0.00	Terminated by Roberto JosÃ© Filho, Carlos (1052)
2024-04-05T11:57:27	5569992826413	IVR (8000)	answered	00:00:00	00:00:32 0.00	Terminated by 5569992826413
2024-04-05T11:57:40	5569992826413	IVR (8000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569992826413
2024-04-05T11:49:15	Kroin, Diego (3010)	069984049083	answered	00:00:43	00:00:00 0.01	Terminated by Kroin, Diego (3010)
2024-04-05T11:49:05	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:49 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-05T11:49:01	Kroin, Diego (3010)	06984049083	unanswered	00:00:07	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-05T11:48:56	Freitas, Leticia (2000)	EndCall	answered	00:00:00	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-04-05T11:42:57	Vicente, Elivanete (2040)	069992242704	answered	00:00:09	00:01:43 1.72	Terminated by Vicente, Elivanete (2040)
2024-04-05T11:42:57	Moronha, Leticia (2072)	Silva Oliveira, Luana (1024)	answered	00:00:05	00:00:17 0.00	Terminated by Moronha, Leticia (2072)
2024-04-05T11:41:57	Vicente, Elivanete (2040)	069992844477	unanswered	00:00:48	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-05T11:42:16	Moronha, Leticia (2072)	EndCall	answered	00:00:00	00:00:03 0.00	Terminated by Moronha, Leticia (2072)
2024-04-05T11:40:54	Vicente, Elivanete (2040)	069992844477	unanswered	00:00:52	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-05T11:39:54	Vicente, Elivanete (2040)	069992844477	unanswered	00:00:48	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-05T11:39:57	Cavalcante, Rodrigo (2011)	Moronha, Leticia (2072)	answered	00:00:09	00:00:31 0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-04-05T11:37:08	Freitas, Leticia (2000)	Rodrigues, Cezarnildo (1020)	answered	00:00:04	00:00:11 0.00	Terminated by Freitas, Leticia (2000)
2024-04-05T11:15:36	Kroin, Diego (3010)	PROTOCOLO (1000)	answered	00:00:17	00:00:27 0.00	Terminated by Kroin, Diego (3010)
2024-04-05T11:14:11	Moronha, Leticia (2072)	Rodrigues, Cezarnildo (1020)	answered	00:00:07	00:00:41 0.00	Terminated by Moronha, Leticia (2072)
2024-04-05T11:07:51	Moronha, Leticia (2072)	Freitas, Leticia (2000)	answered	00:00:04	00:00:19 0.00	Terminated by Freitas, Leticia (2000)
2024-04-05T11:06:44	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:04	00:00:54 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-05T11:04:43	Marinho, Leonardo (1030)	Medeiros, Viven Ane (2020)	answered	00:00:13	00:01:31 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-05T11:03:38	Marinho, Leonardo (1030)	Medeiros, Viven Ane (2020)	answered	00:00:16	00:00:11 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-05T10:56:45	Kroin, Diego (3010)	06932211058	unanswered	00:00:05	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-05T10:48:57	Kroin, Diego (3010)	06932211058	unanswered	00:00:04	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-05T10:48:13	Moronha, Leticia (2072)	Dos Santos Sales, Daniela (1032)	answered	00:00:04	00:00:18 0.00	Terminated by Moronha, Leticia (2072)
2024-04-05T10:45:15	PROTOCOLO (1000)	Kroin, Diego (3010)	answered	00:00:03	00:00:38 0.00	Terminated by Kroin, Diego (3010)
2024-04-05T10:43:26	Moronha, Leticia (2072)	Dos Santos Sales, Daniela (1032)	unanswered	00:00:19	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-05T10:32:33	PROTOCOLO (1000)	Kroin, Diego (3010)	answered	00:00:12	00:01:36 0.00	Terminated by Kroin, Diego (3010)
2024-04-05T10:33:30	Moronha, Leticia (2072)	Silva Oliveira, Luana (1024)	answered	00:00:04	00:00:47 0.00	Terminated by Moronha, Leticia (2072)
2024-04-05T10:30:15	Roberto JosÃ© Filho, Carlos (1052)	Freitas, Leticia (2000)	answered	00:00:03	00:00:40 0.00	Terminated by Freitas, Leticia (2000)
2024-04-05T10:27:01	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:05	00:00:09 0.00	Terminated by Moronha, Leticia (2072)
2024-04-05T09:49:38	5569992712884	IVR (8000)	answered	00:00:01	00:00:02 0.00	Terminated by 5569992712884
2024-04-05T09:48:39	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:18 0.00	Terminated by Moronha, Leticia (2072)
2024-04-05T09:43:43	5569984056166	IVR (8000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569984056166
2024-04-05T09:41:43	5569984056166	IVR (8000)	answered	00:00:00	00:00:13 0.00	Terminated by 5569984056166
2024-04-05T09:30:49	5569984056166	RG COBRANÃ#A (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÃ#A (8004) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-05T09:30:44	5569984056166	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:06:14 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-05T09:30:06	5569984056166	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-04-05T09:24:00	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:11	00:00:22 0.00	Terminated by PROTOCOLO (1000)
2024-04-05T09:04:17	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:06	00:00:07 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-05T08:43:30	5569992414101	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-05T08:43:25	5569992414101	Kroin, Diego (3010)	answered	00:00:05	00:02:16 0.00	Terminated by Kroin, Diego (3010)
2024-04-05T08:43:07	5569992414101	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-05T08:41:12	5569992379454	RG COBRANÃ#A (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÃ#A (8004) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-05T08:41:04	5569992379454	Almeida de Carvalho, Jeferson (1051)	answered	00:00:08	00:01:36 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-05T08:40:13	5569992379454	IVR (8000)	answered	00:00:00	00:00:51 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-04-05T08:42:18	Marinho, Leonardo (1030)	Medeiros, Viven Ane (2020)	answered	00:00:10	00:00:16 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-05T08:36:07	5569992414101	Amarantes, Brenda (1022)	answered	00:00:08	00:02:44 0.00	Terminated by 5569992414101
2024-04-05T08:36:07	5569992414101	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:08	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-04-05T08:35:48	5569992414101	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-04-05T08:36:41	5569993238207	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:01:20 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-05T08:36:40	5569993238207	Q CobranÃ§a (8010)	answered	00:00:07	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-05T08:36:19	5569993238207	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-05T08:35:37	5569992414101	VMail (5000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569992414101
2024-04-05T08:35:37	5569992414101	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)



2024-04-05T08:35:17	5569992414101	VMail (1000)	answered	00:00:00	00:00:20 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-05T08:35:16	5569992414101	PROTOCOLO (1000)	unanswered	00:00:01	00:00:00 0.00	Busy, forwarded to VMail (1000)
2024-04-05T08:35:08	5569992414101	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-05T08:33:29	5569992414101	VMail (1020)	answered	00:00:00	00:00:46 0.00	Terminated by 5569992414101
2024-04-05T08:33:22	PROTOCOLO (1000)	VMail (1020)	answered	00:00:00	00:00:06 0.00	VMail (1020) was joined
2024-04-05T08:33:01	PROTOCOLO (1000)	Rodrigues, Cezarnildo (1020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1020)
2024-04-05T08:32:02	5569992414101	PROTOCOLO (1000)	answered	00:00:11	00:01:15 0.00	PROTOCOLO (1000) replaced by VMail (1020)
2024-04-05T08:31:31	5569992414101	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-05T08:28:37	5569992724568	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:05:01 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-05T08:28:37	5569992724568	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-05T08:28:08	5569992724568	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-05T08:29:27	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:08	00:00:06 0.00	Terminated by Moronha, Leticia (2072)
2024-04-05T08:27:26	5511932342323	RG REGISTRO (8003)	unanswered	00:00:14	00:00:00 0.00	Terminated by rule
2024-04-05T08:27:07	5511932342323	IVR (8000)	answered	00:00:01	00:00:39 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-05T08:26:43	5511932342323	VMail (1000)	answered	00:00:00	00:00:13 0.00	Terminated by 5511932342323
2024-04-05T08:26:22	5511932342323	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-05T08:25:22	5511932342323	IVR (8000)	answered	00:00:00	00:00:59 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-05T07:56:33	PROTOCOLO (1000)	0	unanswered	00:00:06	00:00:00 0.00	No Route Exists
2024-04-04T17:01:46	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	unanswered	00:00:16	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-04T16:35:46	Freitas, Leticia (2000)	Rodrigues, Cezarnildo (1020)	answered	00:00:03	00:00:42 0.00	Terminated by Freitas, Leticia (2000)
2024-04-04T16:34:58	Freitas, Leticia (2000)	Amarantes, Brenda (1022)	answered	00:00:10	00:00:29 0.00	Terminated by Freitas, Leticia (2000)
2024-04-04T16:27:56	5569993601465	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:06:49 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-04T16:27:56	5569993601465	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-04T16:27:26	5569993601465	IVR (8000)	answered	00:00:01	00:00:28 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-04T16:02:33	Freitas, Leticia (2000)	Roberto Josã Filho, Carlos (1052)	answered	00:00:06	00:00:21 0.00	Terminated by Freitas, Leticia (2000)
2024-04-04T15:18:23	5569992424269	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:03:58 0.00	Terminated by 5569992424269
2024-04-04T15:17:39	Marinho, Leonardo (1030)	Marinho, Leonardo (1030)	answered	00:00:06	00:00:39 0.00	Cavalcante, Rodrigo (2011) was joined
2024-04-04T15:16:39	5569992424269	Marinho, Leonardo (1030)	answered	00:00:00	00:01:44 0.00	Marinho, Leonardo (1030) replaced by Cavalcante, Rodrigo (2011)
2024-04-04T15:16:33	Almeida de Carvalho, Jeferson (1051)	Marinho, Leonardo (1030)	answered	00:00:04	00:00:02 0.00	Marinho, Leonardo (1030) was joined
2024-04-04T15:15:08	5569992424269	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:01:24 0.00	Almeida de Carvalho, Jeferson (1051) replaced by Marinho, Leonardo (1030)
2024-04-04T15:15:08	5569992424269	Q Cobrança (8010)	answered	00:00:07	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-04T15:14:46	5569992424269	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-04T15:10:20	Kroin, Diego (3010)	06932211058	unanswered	00:00:28	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-04T15:05:29	Vicente, Elivanete (2040)	Silva Oliveira, Luana (1024)	answered	00:00:04	00:01:16 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-04T15:01:33	5569992424269	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:04:16 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-04T15:01:33	5569992424269	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-04T15:01:12	5569992424269	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-04T14:58:49	5569992017900	IVR (8000)	answered	00:00:00	00:00:09 0.00	Terminated by 5569992017900
2024-04-04T14:54:12	Quintela, Ariane (2080)	PROTOCOLO (1000)	answered	00:00:09	00:00:09 0.00	Terminated by PROTOCOLO (1000)
2024-04-04T14:53:56	5511991789757	VMail (2040)	answered	00:00:00	00:00:15 0.00	Terminated by 5511991789757
2024-04-04T14:53:35	5511991789757	Vicente, Elivanete (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-04-04T14:52:58	5511991789757	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by Vicente, Elivanete (2040)
2024-04-04T14:52:18	Kroin, Diego (3010)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:56 0.00	Terminated by Kroin, Diego (3010)
2024-04-04T14:52:40	Silva Oliveira, Luana (1024)	Vicente, Elivanete (2040)	answered	00:00:00	00:00:36 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-04-04T14:52:15	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:07	00:00:18 0.00	Vicente, Elivanete (2040) was joined
2024-04-04T14:51:32	Silva Oliveira, Luana (1024)	Medeiros, Viven Ane (2020)	answered	00:00:10	00:00:58 0.00	Medeiros, Viven Ane (2020) replaced by Vicente, Elivanete (2040)
2024-04-04T14:43:48	Vicente, Elivanete (2040)	0212122169595	answered	00:00:09	00:03:00 2.99	Terminated by Vicente, Elivanete (2040)
2024-04-04T14:31:06	Vicente, Elivanete (2040)	02122169595	answered	00:00:08	00:12:12 12.20	Terminated by Vicente, Elivanete (2040)
2024-04-04T14:15:37	Quintela, Ariane (2080)	PROTOCOLO (1000)	answered	00:00:12	00:00:09 0.00	Terminated by PROTOCOLO (1000)
2024-04-04T14:14:28	Machado, Cristhiane (1040)	06932241399	unanswered	00:01:30	00:00:00 0.00	No Route Exists
2024-04-04T14:12:05	Machado, Cristhiane (1040)	06999441366	unanswered	00:00:06	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-04T14:11:21	Machado, Cristhiane (1040)	0699944	unanswered	00:00:06	00:00:00 0.00	No Route Exists
2024-04-04T14:10:08	Machado, Cristhiane (1040)	06999441366	unanswered	00:00:06	00:00:00 0.00	No Route Exists
2024-04-04T13:27:46	Vicente, Elivanete (2040)	069992434949	unanswered	00:00:44	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-04T13:24:52	5569993180475	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:01:22 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-04T13:24:52	5569993180475	Q Cobrança (8010)	answered	00:00:06	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)

2024-04-04T13:24:34	5569993180475	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-04T13:23:51	554137781700	Vicente, Elivanete (2040)	answered	00:00:00	00:00:23 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-04T13:23:37	PROTOCOLO (1000)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:11 0.00	Vicente, Elivanete (2040) was joined
2024-04-04T13:22:57	554137781700	PROTOCOLO (1000)	answered	00:00:11	00:00:43 0.00	PROTOCOLO (1000) replaced by Vicente, Elivanete (2040)
2024-04-04T13:22:23	554137781700	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-04T12:11:38	5569993197149	Q Cobrança (8010)	unanswered	00:00:00	00:02:28 0.00	Terminated by 5569993197149
2024-04-04T12:11:18	5569993197149	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-04T11:41:14	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-04-04T11:41:14	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-04-04T11:22:55	5569992925686	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:04:09 0.00	Terminated by 5569992925686
2024-04-04T11:22:41	PROTOCOLO (1000)	Cavalcante, Rodrigo (2011)	answered	00:00:05	00:00:09 0.00	Cavalcante, Rodrigo (2011) was joined
2024-04-04T11:21:48	5569992925686	PROTOCOLO (1000)	answered	00:00:11	00:00:57 0.00	PROTOCOLO (1000) replaced by Cavalcante, Rodrigo (2011)
2024-04-04T11:21:16	5569992925686	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-04T11:25:43	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:04	00:00:06 0.00	Terminated by Quintela, Ariane (2080)
2024-04-04T11:06:30	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:48 0.00	Terminated by Freitas, Leticia (2000)
2024-04-04T11:04:54	5569981403421	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:24 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-04T11:04:54	5569981403421	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-04T11:04:32	5569981403421	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-04T11:03:19	5569981403421	VMail (3020)	answered	00:00:00	00:00:24 0.00	Terminated by VMail (3020)
2024-04-04T11:02:58	5569981403421	Fernandes, Lidia (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-04-04T11:02:55	5569981403421	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-04T11:02:48	5569981403421	Kroin, Diego (3010)	answered	00:00:06	00:00:03 0.00	Kroin, Diego (3010) replaced by Fernandes, Lidia (3020)
2024-04-04T11:02:37	5569981403421	IVR (8000)	answered	00:00:01	00:00:09 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-04T10:53:40	5569992724568	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:01:35 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-04T10:53:40	5569992724568	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-04T10:53:12	5569992724568	IVR (8000)	answered	00:00:01	00:00:27 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-04T10:30:06	Fernandes, Lidia (3020)	Vicente, Elivanete (2040)	answered	00:00:00	00:00:30 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-04T10:29:48	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:14 0.00	Vicente, Elivanete (2040) was joined
2024-04-04T10:27:47	Fernandes, Lidia (3020)	Medeiros, Viven Ane (2020)	answered	00:00:16	00:02:03 0.00	Medeiros, Viven Ane (2020) replaced by Vicente, Elivanete (2040)
2024-04-04T10:18:29	5569984192953	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:18 0.00	Terminated by 5569984192953
2024-04-04T10:18:29	5569984192953	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-04T10:18:17	5569984192953	IVR (8000)	answered	00:00:01	00:00:11 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-04T10:16:21	5569984310458	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:03:30 0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-04-04T10:16:16	Amarantes, Brenda (1022)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:00 0.00	Cavalcante, Rodrigo (2011) was joined
2024-04-04T10:15:47	5569984310458	Amarantes, Brenda (1022)	answered	00:00:05	00:00:29 0.00	Amarantes, Brenda (1022) replaced by Cavalcante, Rodrigo (2011)
2024-04-04T10:15:47	5569984310458	Q Fiscalizaçõ (8009)	answered	00:00:05	00:00:00 0.00	Q Fiscalizaçõ (8009) replaced by Amarantes, Brenda (1022)
2024-04-04T10:15:20	5569984310458	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by Q Fiscalizaçõ (8009)
2024-04-04T10:15:36	PROTOCOLO (1000)	Medeiros, Viven Ane (2020)	answered	00:00:09	00:00:12 0.00	Terminated by PROTOCOLO (1000)
2024-04-04T10:03:52	Kroin, Diego (3010)	Vicente, Elivanete (2040)	answered	00:00:04	00:02:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-04T10:03:49	Kroin, Diego (3010)	Medeiros, Viven Ane (2020)	unanswered	00:00:00	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-04T10:03:02	Kroin, Diego (3010)	Medeiros, Viven Ane (2020)	answered	00:00:18	00:00:27 0.00	Terminated by Kroin, Diego (3010)
2024-04-04T09:58:59	5569992651077	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-04T09:58:49	5569992651077	Kroin, Diego (3010)	answered	00:00:10	00:02:54 0.00	Terminated by Kroin, Diego (3010)
2024-04-04T09:58:06	5569992651077	IVR (8000)	answered	00:00:00	00:00:43 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-04T09:43:35	5569992395263	VMail (5000)	answered	00:00:00	00:00:03 0.00	Terminated by 5569992395263
2024-04-04T09:43:35	5569992395263	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-04T09:43:24	5569992395263	VMail (5000)	answered	00:00:00	00:00:11 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-04T09:43:24	5569992395263	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-04T09:43:13	5569992395263	VMail (5000)	answered	00:00:00	00:00:11 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-04T09:43:13	5569992395263	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-04T09:42:56	5569992395263	VMail (5000)	answered	00:00:00	00:00:17 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-04T09:42:55	Amarantes, Brenda (1022)	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) was joined
2024-04-04T09:42:55	Amarantes, Brenda (1022)	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-04T09:42:51	Amarantes, Brenda (1022)	VMail (1030)	answered	00:00:00	00:00:04 0.00	VMail (1030) replaced by CRCRO (5000)
2024-04-04T09:42:30	Amarantes, Brenda (1022)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-04T09:33:32	5569992395263	Amarantes, Brenda (1022)	answered	00:00:09	00:09:15 0.00	Amarantes, Brenda (1022) replaced by VMail (5000)

2024-04-04T09:33:32	5569992395263	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:09	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-04-04T09:33:13	5569992395263	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-04-04T09:43:03	Amarantes, Brenda (1022)	VMail (9999)	answered	00:00:00	00:00:10 0.00	Terminated by Amarantes, Brenda (1022)
2024-04-04T09:35:11	5569992724568	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:02:07 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-04T09:35:10	5569992724568	Q CobranÃ§a (8010)	answered	00:00:05	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-04T09:34:55	5569992724568	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-04T09:33:07	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	answered	00:00:04	00:00:28 0.00	Terminated by Moronha, Leticia (2072)
2024-04-04T09:31:41	5569992395263	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-04T09:31:35	5569992395263	Kroin, Diego (3010)	answered	00:00:06	00:01:01 0.00	Terminated by 5569992395263
2024-04-04T09:31:08	5569992395263	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-04T09:21:33	5569992395263	IVR (8000)	unanswered	00:00:01	00:00:00 0.00	Terminated by 5569992395263
2024-04-04T09:19:53	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:15 0.00	Terminated by Moronha, Leticia (2072)
2024-04-04T09:18:50	Vicente, Elivanete (2040)	069993031999	answered	00:00:37	00:00:02 0.04	Terminated by Vicente, Elivanete (2040)
2024-04-04T09:17:52	Vicente, Elivanete (2040)	069993031999	unanswered	00:00:40	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-04T09:16:53	Vicente, Elivanete (2040)	069993421266	unanswered	00:00:39	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-04T09:15:44	Vicente, Elivanete (2040)	069993421266	unanswered	00:00:39	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-04T09:14:15	Vicente, Elivanete (2040)	06999	unanswered	00:00:06	00:00:00 0.00	No Route Exists
2024-04-04T09:13:29	Vicente, Elivanete (2040)	069993421266	unanswered	00:00:38	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-04T09:13:33	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:03	00:00:18 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-04T09:09:30	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	answered	00:00:04	00:03:53 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-04T09:07:51	5569984029503	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:03:51 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-04T09:07:51	5569984029503	Q CobranÃ§a (8010)	answered	00:00:05	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-04T09:07:23	5569984029503	IVR (8000)	answered	00:00:01	00:00:27 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-04T09:09:04	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	unanswered	00:00:19	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-04T09:08:09	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:05	00:00:48 0.00	Terminated by Moronha, Leticia (2072)
2024-04-04T09:00:11	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:03	00:00:32 0.00	Terminated by Freitas, Leticia (2000)
2024-04-04T08:53:16	5569992799079	Almeida de Carvalho, Jeferson (1051)	answered	00:00:20	00:02:33 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-04T08:53:15	5569992799079	Q CobranÃ§a (8010)	answered	00:00:20	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-04T08:53:04	5569992799079	IVR (8000)	answered	00:00:00	00:00:11 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-04T08:42:13	5569993154553	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-04T08:42:04	5569993154553	Kroin, Diego (3010)	answered	00:00:09	00:01:48 0.00	Terminated by Kroin, Diego (3010)
2024-04-04T08:41:42	5569993154553	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-04T08:39:52	Moronha, Leticia (2072)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Moronha, Leticia (2072)
2024-04-04T08:39:30	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-04-04T08:38:56	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:05	00:00:14 0.00	Terminated by Moronha, Leticia (2072)
2024-04-04T08:28:56	5569999497642	Almeida de Carvalho, Jeferson (1051)	answered	00:00:24	00:07:52 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-04T08:28:56	5569999497642	Q CobranÃ§a (8010)	answered	00:00:25	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-04T08:28:34	5569999497642	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-04T08:33:35	5569993575899	Marinho, Leonardo (1030)	answered	00:00:02	00:01:55 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-04T08:33:34	5569993575899	Q CobranÃ§a (8010)	answered	00:00:02	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)
2024-04-04T08:33:17	5569993575899	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-04T08:32:30	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:09	00:01:23 0.00	Terminated by Moronha, Leticia (2072)
2024-04-04T08:27:43	5569993575899	Marinho, Leonardo (1030)	answered	00:00:07	00:03:34 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-04T08:27:12	5569993575899	Q CobranÃ§a (8010)	answered	00:00:37	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)
2024-04-04T08:26:51	5569993575899	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-04T08:29:45	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	answered	00:00:14	00:01:09 0.00	Terminated by Moronha, Leticia (2072)
2024-04-04T08:24:36	5569993575899	IVR (8000)	answered	00:00:00	00:00:34 0.00	Terminated by 5569993575899
2024-04-04T08:24:05	5569993575899	RG REGISTRO (8003)	unanswered	00:00:12	00:00:00 0.00	Terminated by rule
2024-04-04T08:23:47	5569993575899	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-04T08:20:26	5569993575899	IVR (8000)	answered	00:00:00	00:01:12 0.00	Terminated by IVR (8000)
2024-04-04T08:16:42	5569992576132	Almeida de Carvalho, Jeferson (1051)	answered	00:00:07	00:03:16 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-04T08:16:41	5569992576132	Q CobranÃ§a (8010)	answered	00:00:07	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-04T08:16:18	5569992576132	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-04T08:10:03	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	unanswered	00:00:10	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-04T08:09:03	Moronha, Leticia (2072)	1	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-04-04T08:05:41	5569984414066	Almeida de Carvalho, Jeferson (1051)	answered	00:00:03	00:02:25 0.00	Terminated by 5569984414066

2024-04-04T08:05:40	5569984414066	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-04T08:05:28	5569984414066	IVR (8000)	answered	00:00:00	00:00:12 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-04T07:58:17	5569984414066	Q Cobrança (8010)	unanswered	00:00:00	00:00:34 0.00	Terminated by 5569984414066
2024-04-04T07:57:55	5569984414066	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-03T17:39:06	5569992724568	Q Cobrança (8010)	unanswered	00:00:00	00:01:27 0.00	Terminated by 5569992724568
2024-04-03T17:38:48	5569992724568	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-03T17:27:17	5569992724568	Q Cobrança (8010)	unanswered	00:00:00	00:08:47 0.00	Terminated by 5569992724568
2024-04-03T17:26:50	5569992724568	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-03T16:44:39	Marinho, Leonardo (1030)	069992803935	answered	00:00:44	00:00:07 0.11	Terminated by Marinho, Leonardo (1030)
2024-04-03T16:32:12	Marinho, Leonardo (1030)	069992373608	answered	00:00:13	00:06:19 6.32	Terminated by Marinho, Leonardo (1030)
2024-04-03T16:34:10	5569992805306	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:03:25 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-03T16:34:10	5569992805306	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-03T16:33:45	5569992805306	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-03T16:35:17	Kroin, Diego (3010)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Kroin, Diego (3010)
2024-04-03T16:34:56	Kroin, Diego (3010)	Vicente, Elivanete (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-04-03T16:26:23	PROTOCOLO (1000)	Kroin, Diego (3010)	unanswered	00:00:02	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-04-03T16:09:08	5569992576132	Kroin, Diego (3010)	answered	00:00:00	00:02:56 0.00	Terminated by 5569992576132
2024-04-03T16:08:58	PROTOCOLO (1000)	Kroin, Diego (3010)	answered	00:00:04	00:00:06 0.00	Kroin, Diego (3010) was joined
2024-04-03T16:08:19	5569992576132	PROTOCOLO (1000)	answered	00:00:11	00:00:38 0.00	PROTOCOLO (1000) replaced by Kroin, Diego (3010)
2024-04-03T16:07:45	5569992576132	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-03T16:04:53	Kroin, Diego (3010)	VMail (2040)	answered	00:00:00	00:00:01 0.00	Terminated by Kroin, Diego (3010)
2024-04-03T16:04:32	Kroin, Diego (3010)	Vicente, Elivanete (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-04-03T16:04:25	Kroin, Diego (3010)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Kroin, Diego (3010)
2024-04-03T16:04:03	Kroin, Diego (3010)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-04-03T16:03:36	Kroin, Diego (3010)	VMail (2040)	answered	00:00:00	00:00:03 0.00	Terminated by Kroin, Diego (3010)
2024-04-03T16:03:15	Kroin, Diego (3010)	Vicente, Elivanete (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-04-03T15:53:32	554137781700	VMail (1000)	answered	00:00:00	00:01:12 0.00	Terminated by 554137781700
2024-04-03T15:53:11	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-03T15:52:39	554137781700	IVR (8000)	answered	00:00:01	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-03T15:52:19	Almeida de Carvalho, Jeferson (1051)	069992350922	answered	00:00:35	00:01:30 1.50	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-03T15:51:19	Almeida de Carvalho, Jeferson (1051)	069992350922	answered	00:00:39	00:00:01 0.01	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-03T15:50:58	Almeida de Carvalho, Jeferson (1051)	992350922	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-04-03T15:42:50	Kroin, Diego (3010)	Marinho, Leonardo (1030)	answered	00:00:03	00:00:46 0.00	Terminated by Kroin, Diego (3010)
2024-04-03T15:38:23	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:03	00:04:12 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-03T15:41:10	Kroin, Diego (3010)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Kroin, Diego (3010)
2024-04-03T15:41:10	Kroin, Diego (3010)	Marinho, Leonardo (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-04-03T15:28:12	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:04	00:04:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-03T15:23:58	556935357002	Almeida de Carvalho, Jeferson (1051)	answered	00:00:17	00:04:57 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-03T15:22:58	556935357002	Q Cobrança (8010)	answered	00:01:17	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-03T15:22:38	556935357002	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-03T15:28:08	Sabino, Silvano (2010)	Freitas, Leticia (2000)	answered	00:00:03	00:00:28 0.00	Terminated by Sabino, Silvano (2010)
2024-04-03T15:23:37	5511977511102	IVR (8000)	answered	00:00:00	00:00:03 0.00	Terminated by 5511977511102
2024-04-03T15:21:56	5511977511102	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:01:36 0.00	Terminated by 5511977511102
2024-04-03T15:21:41	PROTOCOLO (1000)	Rodrigues, Cezarnildo (1020)	answered	00:00:04	00:00:10 0.00	Rodrigues, Cezarnildo (1020) was joined
2024-04-03T15:20:59	5511977511102	PROTOCOLO (1000)	answered	00:00:03	00:00:54 0.00	PROTOCOLO (1000) replaced by Rodrigues, Cezarnildo (1020)
2024-04-03T15:20:28	5511977511102	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-03T15:20:51	5569993483598	IVR (8000)	answered	00:00:00	00:00:22 0.00	Terminated by 5569993483598
2024-04-03T15:01:51	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:03	00:00:18 0.00	Terminated by Kroin, Diego (3010)
2024-04-03T14:56:21	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:03	00:01:40 0.00	Terminated by Kroin, Diego (3010)
2024-04-03T14:53:47	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:04	00:00:27 0.00	Terminated by Moronha, Leticia (2072)
2024-04-03T14:51:58	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:06	00:01:51 0.00	Terminated by Freitas, Leticia (2000)
2024-04-03T14:47:30	Kroin, Diego (3010)	Marinho, Leonardo (1030)	answered	00:00:04	00:00:43 0.00	Terminated by Kroin, Diego (3010)
2024-04-03T14:46:08	Marinho, Leonardo (1030)	Kroin, Diego (3010)	unanswered	00:00:30	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-03T14:43:51	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:05	00:01:49 0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-04-03T14:43:05	556934216758	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:01:02 0.00	Terminated by 556934216758
2024-04-03T14:43:01	Amarantes, Brenda (1022)	Rodrigues, Cezarnildo (1020)	answered	00:00:03	00:00:01 0.00	Rodrigues, Cezarnildo (1020) was joined

2024-04-03T14:42:03	556934216758	Amarantes, Brenda (1022)	answered	00:00:04	00:00:57 0.00	Amarantes, Brenda (1022) replaced by Rodrigues, Cezarnildo (1020)
2024-04-03T14:42:03	556934216758	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:05	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-04-03T14:41:46	556934216758	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-04-03T14:43:02	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	answered	00:00:04	00:00:19 0.00	Terminated by Moronha, Leticia (2072)
2024-04-03T14:38:10	Marinho, Leonardo (1030)	Kroin, Diego (3010)	answered	00:00:05	00:00:55 0.00	Terminated by Kroin, Diego (3010)
2024-04-03T14:30:50	Marinho, Leonardo (1030)	Kroin, Diego (3010)	answered	00:00:09	00:02:18 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-03T14:32:35	Moronha, Leticia (2072)	VMail (3020)	answered	00:00:00	00:00:04 0.00	Terminated by Moronha, Leticia (2072)
2024-04-03T14:32:13	Moronha, Leticia (2072)	Fernandes, Lidia (3020)	unanswered	00:00:22	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-04-03T14:32:13	Moronha, Leticia (2072)	Kroin, Diego (3010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to Fernandes, Lidia (3020)
2024-04-03T14:25:58	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:12 0.00	Terminated by Moronha, Leticia (2072)
2024-04-03T14:13:36	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:20	00:00:04 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-03T14:11:44	5569992404272	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:09 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-03T14:11:44	5569992404272	Q CobranÃ§a (8010)	answered	00:00:05	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-03T14:11:22	5569992404272	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-03T14:00:53	Moronha, Leticia (2072)	Roberto JosÃ© Filho, Carlos (1052)	answered	00:00:08	00:00:40 0.00	Terminated by Moronha, Leticia (2072)
2024-04-03T13:23:30	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:05	00:00:06 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-03T13:09:55	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:04	00:00:33 0.00	Terminated by Freitas, Leticia (2000)
2024-04-03T12:42:50	5569993016122	Q CobranÃ§a (8010)	unanswered	00:00:00	00:15:33 0.00	Terminated by 5569993016122
2024-04-03T12:42:29	5569993016122	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-03T12:38:22	5569984915141	Q CobranÃ§a (8010)	unanswered	00:00:00	00:09:46 0.00	Terminated by 5569984915141
2024-04-03T12:37:49	5569984915141	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-03T12:02:24	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:42 0.00	Terminated by Freitas, Leticia (2000)
2024-04-03T11:58:35	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:08	00:00:10 0.00	Terminated by Moronha, Leticia (2072)
2024-04-03T11:58:11	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:18	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-04-03T11:57:30	Freitas, Leticia (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-04-03T11:57:09	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-03T11:54:36	Freitas, Leticia (2000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-04-03T11:54:15	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-03T11:54:01	Freitas, Leticia (2000)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Freitas, Leticia (2000)
2024-04-03T11:53:40	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-03T11:48:31	556934216758	Amarantes, Brenda (1022)	answered	00:00:04	00:01:12 0.00	Terminated by Amarantes, Brenda (1022)
2024-04-03T11:48:31	556934216758	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:04	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-04-03T11:48:07	556934216758	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-04-03T11:48:17	Vicente, Elivanete (2040)	Sabino, Silvano (2010)	answered	00:00:05	00:01:23 0.00	Terminated by Sabino, Silvano (2010)
2024-04-03T11:25:30	5569993738228	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:02:24 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-03T11:25:30	5569993738228	Q CobranÃ§a (8010)	answered	00:00:04	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-03T11:25:07	5569993738228	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-04-03T11:22:44	5569992090498	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-03T11:22:38	5569992090498	Kroin, Diego (3010)	answered	00:00:06	00:02:02 0.00	Terminated by Kroin, Diego (3010)
2024-04-03T11:22:04	5569992090498	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-03T11:12:41	5569992297522	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:04:06 0.00	Terminated by Rodrigues, Cezarnildo (1020)
2024-04-03T11:12:37	Amarantes, Brenda (1022)	Rodrigues, Cezarnildo (1020)	answered	00:00:03	00:00:01 0.00	Rodrigues, Cezarnildo (1020) was joined
2024-04-03T11:09:34	5569992297522	Amarantes, Brenda (1022)	answered	00:00:04	00:03:02 0.00	Amarantes, Brenda (1022) replaced by Rodrigues, Cezarnildo (1020)
2024-04-03T11:09:34	5569992297522	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:04	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-04-03T11:09:13	5569992297522	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-04-03T11:08:27	5569992297522	VMail (1000)	answered	00:00:00	00:00:27 0.00	Terminated by VMail (1000)
2024-04-03T11:08:06	5569992297522	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-03T11:07:32	5569992297522	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-03T11:07:15	Vicente, Elivanete (2040)	VMail (2010)	answered	00:00:00	00:00:04 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-03T11:07:15	Vicente, Elivanete (2040)	Sabino, Silvano (2010)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2010)
2024-04-03T11:06:21	Vicente, Elivanete (2040)	VMail (2010)	answered	00:00:00	00:00:04 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-03T11:06:21	Vicente, Elivanete (2040)	Sabino, Silvano (2010)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2010)
2024-04-03T11:06:05	Vicente, Elivanete (2040)	VMail (2010)	answered	00:00:00	00:00:04 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-03T11:06:05	Vicente, Elivanete (2040)	Sabino, Silvano (2010)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2010)
2024-04-03T11:05:53	Vicente, Elivanete (2040)	Rodrigues, Cezarnildo (1020)	unanswered	00:00:01	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-03T11:05:32	Vicente, Elivanete (2040)	0	unanswered	00:00:06	00:00:00 0.00	No Route Exists

2024-04-03T11:05:14	5569992389020	IVR (8000)	answered	00:00:01	00:00:04 0.00	Terminated by 5569992389020
2024-04-03T11:04:36	Vicente, Elivanete (2040)	202010	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-04-03T10:57:47	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:05	00:03:30 0.00	Terminated by Moronha, Leticia (2072)
2024-04-03T10:51:50	Kroin, Diego (3010)	Machado, Cristhiane (1040)	answered	00:00:05	00:05:10 0.00	Terminated by Kroin, Diego (3010)
2024-04-03T10:48:04	5569992470023	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:05:15 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-03T10:48:04	5569992470023	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-03T10:47:43	5569992470023	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-03T10:53:00	Amarantes, Brenda (1022)	Freitas, Leticia (2000)	unanswered	00:00:19	00:00:00 0.00	Terminated by Amarantes, Brenda (1022)
2024-04-03T10:52:07	Moronha, Leticia (2072)	Roberto Josã Filho, Carlos (1052)	answered	00:00:09	00:00:21 0.00	Terminated by Moronha, Leticia (2072)
2024-04-03T10:35:11	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:09	00:16:20 0.00	Terminated by Moronha, Leticia (2072)
2024-04-03T10:51:20	Machado, Cristhiane (1040)	VMail (3020)	answered	00:00:00	00:00:05 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-03T10:51:14	Machado, Cristhiane (1040)	Fernandes, Lidia (3020)	unanswered	00:00:06	00:00:00 0.00	Busy, forwarded to VMail (3020)
2024-04-03T10:51:14	Machado, Cristhiane (1040)	Kroin, Diego (3010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to Fernandes, Lidia (3020)
2024-04-03T10:50:20	Machado, Cristhiane (1040)	VMail (3020)	answered	00:00:00	00:00:07 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-03T10:50:20	Machado, Cristhiane (1040)	Fernandes, Lidia (3020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (3020)
2024-04-03T10:50:20	Machado, Cristhiane (1040)	Kroin, Diego (3010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to Fernandes, Lidia (3020)
2024-04-03T10:49:37	Machado, Cristhiane (1040)	Fernandes, Lidia (3020)	answered	00:00:05	00:00:38 0.00	Fernandes, Lidia (3020) replaced by Kroin, Diego (3010)
2024-04-03T10:49:37	Machado, Cristhiane (1040)	Kroin, Diego (3010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to Fernandes, Lidia (3020)
2024-04-03T10:48:51	Machado, Cristhiane (1040)	Fernandes, Lidia (3020)	answered	00:00:10	00:00:28 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-03T10:48:51	Machado, Cristhiane (1040)	Kroin, Diego (3010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to Fernandes, Lidia (3020)
2024-04-03T10:42:16	5569993150516	Almeida de Carvalho, Jeferson (1051)	answered	00:00:08	00:01:51 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-03T10:42:16	5569993150516	Q Cobrança (8010)	answered	00:00:08	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-03T10:41:51	5569993150516	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-03T10:32:39	Marinho, Leonardo (1030)	069993782990	unanswered	00:00:44	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-03T10:28:57	5569981156267	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:00:55 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-03T10:28:56	5569981156267	Q Cobrança (8010)	answered	00:00:06	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-03T10:28:34	5569981156267	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-03T10:29:13	Marinho, Leonardo (1030)	069993782990	answered	00:00:27	00:00:01 0.01	Terminated by Marinho, Leonardo (1030)
2024-04-03T10:21:46	Vicente, Elivanete (2040)	0214133604700	answered	00:00:09	00:02:28 2.46	Terminated by Vicente, Elivanete (2040)
2024-04-03T10:21:40	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:30 0.00	Terminated by Moronha, Leticia (2072)
2024-04-03T10:18:34	Marinho, Leonardo (1030)	069981490739	unanswered	00:00:25	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-03T10:15:31	PROTOCOLO (1000)	Kroin, Diego (3010)	answered	00:00:07	00:00:36 0.00	Terminated by PROTOCOLO (1000)
2024-04-03T10:10:13	PROTOCOLO (1000)	Kroin, Diego (3010)	answered	00:00:06	00:02:01 0.00	Terminated by Kroin, Diego (3010)
2024-04-03T10:02:44	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:05	00:00:22 0.00	Terminated by Moronha, Leticia (2072)
2024-04-03T09:57:01	Kroin, Diego (3010)	Marinho, Leonardo (1030)	answered	00:00:15	00:02:46 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-03T09:53:45	5569981156267	Almeida de Carvalho, Jeferson (1051)	answered	00:00:03	00:01:20 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-03T09:52:45	5569981156267	Q Cobrança (8010)	answered	00:01:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-03T09:52:26	5569981156267	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-03T09:46:50	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:05	00:00:52 0.00	Terminated by Moronha, Leticia (2072)
2024-04-03T09:44:39	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:04	00:01:05 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-03T09:44:28	Machado, Cristhiane (1040)	2075	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-04-03T09:35:31	5569992886143	Almeida de Carvalho, Jeferson (1051)	answered	00:00:21	00:02:26 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-03T09:35:31	5569992886143	Q Cobrança (8010)	answered	00:00:21	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-03T09:35:11	5569992886143	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-03T09:36:21	5569993206944	PROTOCOLO (1000)	answered	00:00:10	00:01:37 0.00	Terminated by PROTOCOLO (1000)
2024-04-03T09:35:47	5569993206944	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-03T09:34:37	5569993243195	Kroin, Diego (3010)	answered	00:00:00	00:02:44 0.00	Terminated by Kroin, Diego (3010)
2024-04-03T09:34:08	PROTOCOLO (1000)	Kroin, Diego (3010)	answered	00:00:21	00:00:08 0.00	Kroin, Diego (3010) was joined
2024-04-03T09:33:29	5569993243195	PROTOCOLO (1000)	answered	00:00:11	00:00:57 0.00	PROTOCOLO (1000) replaced by Kroin, Diego (3010)
2024-04-03T09:32:58	5569993243195	IVR (8000)	answered	00:00:01	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-03T09:34:47	5527996393864	RG REGISTRO (8003)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-04-03T09:34:29	5527996393864	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-03T09:33:34	5527996393864	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-04-03T09:33:13	5527996393864	IVR (8000)	answered	00:00:00	00:00:59 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-03T09:32:13	5569993243195	VMail (5000)	answered	00:00:00	00:00:10 0.00	Terminated by 5569993243195
2024-04-03T09:32:13	5569993243195	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)

2024-04-03T09:31:57	5569993243195	VMail (1000)	answered	00:00:00	00:00:16 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-03T09:31:36	5569993243195	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-03T09:31:21	5569993243195	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-03T09:30:34	5569993243195	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-04-03T09:30:14	5569993243195	IVR (8000)	answered	00:00:01	00:00:57 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-03T09:28:43	5569993243195	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-04-03T09:28:25	5569993243195	IVR (8000)	answered	00:00:00	00:00:55 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-03T09:24:53	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:19	00:00:39 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-03T08:59:43	5569993243195	Kroin, Diego (3010)	answered	00:00:00	00:02:02 0.00	Terminated by 5569993243195
2024-04-03T08:59:29	PROTOCOLO (1000)	Kroin, Diego (3010)	answered	00:00:07	00:00:08 0.00	Kroin, Diego (3010) was joined
2024-04-03T08:58:19	5569993243195	PROTOCOLO (1000)	answered	00:00:03	00:01:21 0.00	PROTOCOLO (1000) replaced by Kroin, Diego (3010)
2024-04-03T08:57:43	5569993243195	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-03T08:57:03	5569993533868	Marinho, Leonardo (1030)	answered	00:00:04	00:01:37 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-03T08:56:33	5569993533868	Q Cobrança (8010)	answered	00:00:34	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-04-03T08:56:00	5569993533868	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-03T08:53:54	5569992472836	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:51 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-03T08:53:53	5569992472836	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-03T08:53:33	5569992472836	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-03T08:50:26	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:15	00:02:34 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-03T08:44:17	5569993752604	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:00:49 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-03T08:43:47	5569993752604	Q Cobrança (8010)	answered	00:00:34	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-03T08:43:31	5569993752604	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-03T08:42:15	5569992424269	Almeida de Carvalho, Jeferson (1051)	answered	00:00:03	00:01:33 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-03T08:42:15	5569992424269	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-03T08:41:56	5569992424269	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-03T08:34:07	Machado, Cristhiane (1040)	Kroin, Diego (3010)	answered	00:00:14	00:03:40 0.00	Terminated by Kroin, Diego (3010)
2024-04-03T08:18:52	Medeiros, Viven Ane (2020)	VMail (9999)	answered	00:00:00	00:00:24 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-03T08:05:48	5569992424269	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:03:10 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-03T08:05:48	5569992424269	Q Cobrança (8010)	answered	00:00:06	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-03T08:05:28	5569992424269	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-03T08:03:49	5569993752604	Almeida de Carvalho, Jeferson (1051)	answered	00:00:03	00:00:55 0.00	Terminated by 5569993752604
2024-04-03T08:03:49	5569993752604	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-03T08:03:27	5569993752604	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-03T07:56:42	5569992424269	Q Cobrança (8010)	unanswered	00:00:00	00:02:31 0.00	Terminated by 5569992424269
2024-04-03T07:56:22	5569992424269	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T17:31:23	5569992248028	Q Cobrança (8010)	unanswered	00:00:00	00:02:34 0.00	Terminated by 5569992248028
2024-04-02T17:31:04	5569992248028	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T16:28:16	5569992886143	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:01:26 0.00	Terminated by 5569992886143
2024-04-02T16:28:16	5569992886143	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-02T16:27:56	5569992886143	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T16:17:59	5569984810589	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-02T16:17:52	5569984810589	Kroin, Diego (3010)	answered	00:00:07	00:04:29 0.00	Terminated by Kroin, Diego (3010)
2024-04-02T16:17:38	5569984810589	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-02T16:15:24	5569984810589	Q Cobrança (8010)	unanswered	00:00:00	00:02:10 0.00	Terminated by 5569984810589
2024-04-02T16:15:03	5569984810589	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T16:02:06	554137781700	Vicente, Elivanete (2040)	answered	00:00:00	00:00:53 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-02T16:01:52	PROTOCOLO (1000)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:10 0.00	Vicente, Elivanete (2040) was joined
2024-04-02T16:01:16	554137781700	PROTOCOLO (1000)	answered	00:00:05	00:00:45 0.00	PROTOCOLO (1000) replaced by Vicente, Elivanete (2040)
2024-04-02T16:00:16	554137781700	IVR (8000)	answered	00:00:00	00:01:01 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-02T15:58:25	Vicente, Elivanete (2040)	06932272004	answered	00:00:18	00:01:48 1.79	Terminated by Vicente, Elivanete (2040)
2024-04-02T15:57:04	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:15	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-04-02T15:47:10	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:08	00:00:26 0.00	Terminated by Kroin, Diego (3010)
2024-04-02T15:24:53	Kroin, Diego (3010)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Kroin, Diego (3010)
2024-04-02T15:24:32	Kroin, Diego (3010)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-04-02T15:21:01	5569992402393	Almeida de Carvalho, Jeferson (1051)	answered	00:00:10	00:02:01 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-02T15:21:01	5569992402393	Q Cobrança (8010)	answered	00:00:11	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)

2024-04-02T15:20:40	5569992402393	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T15:09:27	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:04	00:02:16 0.00	Terminated by Kroin, Diego (3010)
2024-04-02T15:06:04	Kroin, Diego (3010)	Moronha, Leticia (2072)	unanswered	00:00:20	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-02T15:03:08	Amarantes, Brenda (1022)	Moronha, Leticia (2072)	answered	00:00:04	00:02:13 0.00	Terminated by Moronha, Leticia (2072)
2024-04-02T15:05:17	Kroin, Diego (3010)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Kroin, Diego (3010)
2024-04-02T15:05:17	Kroin, Diego (3010)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-04-02T14:56:44	556999815203	Amarantes, Brenda (1022)	answered	00:00:05	00:05:32 0.00	Terminated by 556999815203
2024-04-02T14:56:44	556999815203	Q Fiscalizaçõ (8009)	answered	00:00:06	00:00:00 0.00	Q Fiscalizaçõ (8009) replaced by Amarantes, Brenda (1022)
2024-04-02T14:56:26	556999815203	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Fiscalizaçõ (8009)
2024-04-02T14:57:50	556984113982	RG COBRANÇA (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÇA (8004) replaced by Fernandes, Lidia (3020)
2024-04-02T14:57:39	556984113982	Fernandes, Lidia (3020)	answered	00:00:11	00:02:47 0.00	Terminated by Fernandes, Lidia (3020)
2024-04-02T14:55:53	556984113982	IVR (8000)	answered	00:00:00	00:00:44 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-04-02T14:58:53	Vicente, Elivanete (2040)	06932272004	answered	00:00:26	00:00:11 0.18	Terminated by Vicente, Elivanete (2040)
2024-04-02T14:58:35	Vicente, Elivanete (2040)	06932272004	unanswered	00:00:08	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-02T14:51:00	556984113982	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-02T14:50:56	556984113982	Kroin, Diego (3010)	answered	00:00:05	00:01:24 0.00	Terminated by Kroin, Diego (3010)
2024-04-02T14:50:40	556984113982	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-02T14:51:19	556999815203	IVR (8000)	answered	00:00:00	00:00:28 0.00	Terminated by 556999815203
2024-04-02T14:50:20	556984113982	PROTOCOLO (1000)	unanswered	00:00:08	00:00:00 0.00	Failed Canceled
2024-04-02T14:49:39	556984113982	IVR (8000)	answered	00:00:00	00:00:41 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-02T14:48:34	556984113982	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-02T14:48:29	556984113982	Kroin, Diego (3010)	answered	00:00:05	00:00:01 0.00	Terminated by 556984113982
2024-04-02T14:48:13	556984113982	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-02T14:45:53	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:06	00:00:23 0.00	Terminated by Moronha, Leticia (2072)
2024-04-02T14:40:27	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:05	00:00:47 0.00	Terminated by Moronha, Leticia (2072)
2024-04-02T14:39:15	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:04	00:01:04 0.00	Terminated by Moronha, Leticia (2072)
2024-04-02T14:33:51	556984915141	Almeida de Carvalho, Jeferson (1051)	answered	00:00:12	00:02:22 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-02T14:31:51	556984915141	Q Cobrança (8010)	answered	00:02:12	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-02T14:31:30	556984915141	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T14:34:34	556984113982	VMail (1000)	answered	00:00:00	00:01:07 0.00	Terminated by VMail (1000)
2024-04-02T14:34:13	556984113982	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-02T14:33:37	556984113982	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-02T14:32:44	Kroin, Diego (3010)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Kroin, Diego (3010)
2024-04-02T14:32:23	Kroin, Diego (3010)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-04-02T14:21:59	Freitas, Leticia (2000)	Kroin, Diego (3010)	answered	00:00:04	00:05:14 0.00	Terminated by Freitas, Leticia (2000)
2024-04-02T14:15:10	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:16	00:00:08 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-02T14:10:31	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:20 0.00	Terminated by Quintela, Ariane (2080)
2024-04-02T14:08:03	Nascimento, Ingrid (2002)	PROTOCOLO (1000)	answered	00:00:03	00:00:12 0.00	Terminated by PROTOCOLO (1000)
2024-04-02T14:06:14	PROTOCOLO (1000)	Medeiros, Viven Ane (2020)	answered	00:00:16	00:00:12 0.00	Terminated by PROTOCOLO (1000)
2024-04-02T14:01:49	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:58 0.00	Terminated by Moronha, Leticia (2072)
2024-04-02T14:00:29	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:09	00:00:20 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-02T14:00:46	PROTOCOLO (1000)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-04-02T14:00:46	PROTOCOLO (1000)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-04-02T14:00:19	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:02	00:00:01 0.00	Terminated by Freitas, Leticia (2000)
2024-04-02T13:53:30	556992472836	Q Cobrança (8010)	unanswered	00:00:00	00:06:13 0.00	Terminated by 556992472836
2024-04-02T13:53:09	556992472836	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T13:58:44	Freitas, Leticia (2000)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Freitas, Leticia (2000)
2024-04-02T13:58:44	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-04-02T13:58:10	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:04	00:00:17 0.00	Terminated by Freitas, Leticia (2000)
2024-04-02T13:56:06	Freitas, Leticia (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-04-02T13:55:45	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-02T13:55:24	Freitas, Leticia (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-04-02T13:55:24	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-04-02T13:55:00	Freitas, Leticia (2000)	VMail (1030)	answered	00:00:00	00:00:06 0.00	Terminated by Freitas, Leticia (2000)
2024-04-02T13:55:00	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-04-02T13:54:25	Moronha, Leticia (2072)	Kroin, Diego (3010)	unanswered	00:00:29	00:00:00 0.00	Terminated by Moronha, Leticia (2072)



2024-04-02T13:54:48	Freitas, Leticia (2000)	9	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-04-02T13:52:39	Moronha, Leticia (2072)	Amarantes, Brenda (1022)	answered	00:00:04	00:01:14 0.00	Terminated by Moronha, Leticia (2072)
2024-04-02T13:20:43	5569981156267	Marinho, Leonardo (1030)	answered	00:00:04	00:00:55 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-02T13:18:13	5569981156267	Q Cobrança (8010)	answered	00:02:34	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-04-02T13:17:50	5569981156267	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T12:35:44	5511977511102	VMail (5000)	answered	00:00:00	00:00:16 0.00	Terminated by 5511977511102
2024-04-02T12:35:44	5511977511102	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-02T12:35:25	5511977511102	VMail (1000)	answered	00:00:00	00:00:18 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-02T12:35:04	5511977511102	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-02T12:34:34	5511977511102	IVR (8000)	answered	00:00:01	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-02T12:01:25	5569984324261	VMail (5000)	answered	00:00:00	00:00:37 0.00	Terminated by 5569984324261
2024-04-02T12:01:24	5569984324261	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-02T12:01:12	5569984324261	VMail (3020)	answered	00:00:00	00:00:13 0.00	VMail (3020) replaced by CRCRO (5000)
2024-04-02T12:00:51	5569984324261	Fernandes, Lidia (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-04-02T12:00:19	5569984324261	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Fernandes, Lidia (3020)
2024-04-02T11:58:30	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:09 0.00	Terminated by Sabino, Silvano (2010)
2024-04-02T11:55:41	Medeiros, Viven Ane (2020)	069992679865	unanswered	00:00:43	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-02T11:53:47	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:08	00:00:15 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-02T11:53:46	Vicente, Elivanete (2040)	VMail (2072)	answered	00:00:00	00:00:08 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-02T11:53:45	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	unanswered	00:00:01	00:00:00 0.00	Forwarded to VMail (2072)
2024-04-02T11:23:44	5569984810589	Q Cobrança (8010)	unanswered	00:00:00	00:30:00 0.00	Terminated by Q Cobrança (8010)
2024-04-02T11:23:24	5569984810589	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T11:53:14	Vicente, Elivanete (2040)	VMail (2072)	answered	00:00:00	00:00:11 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-02T11:53:14	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-04-02T11:53:00	Vicente, Elivanete (2040)	VMail (2072)	answered	00:00:00	00:00:07 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-02T11:53:00	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-04-02T11:41:09	Freitas, Leticia (2000)	VMail (1030)	answered	00:00:00	00:00:08 0.00	Terminated by Freitas, Leticia (2000)
2024-04-02T11:41:09	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-04-02T11:37:56	5569992978218	Q Cobrança (8010)	unanswered	00:00:00	00:00:49 0.00	Terminated by 5569992978218
2024-04-02T11:37:35	5569992978218	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T11:34:23	Vicente, Elivanete (2040)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:14 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-02T11:23:43	556921814495	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:00:56 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-02T11:23:13	556921814495	Q Cobrança (8010)	answered	00:00:36	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-02T11:22:55	556921814495	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T11:22:50	Moronha, Leticia (2072)	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:00:25 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-02T11:21:54	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:14	00:00:10 0.00	Terminated by Moronha, Leticia (2072)
2024-04-02T11:15:58	5569992978218	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-02T11:15:55	5569992978218	Kroin, Diego (3010)	answered	00:00:03	00:05:15 0.00	Terminated by 5569992978218
2024-04-02T11:15:42	5569992978218	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-02T11:18:46	Moronha, Leticia (2072)	Rodrigues, Cezarnildo (1020)	answered	00:00:05	00:00:35 0.00	Terminated by Moronha, Leticia (2072)
2024-04-02T11:04:09	Medeiros, Viven Ane (2020)	06932185690	answered	00:00:16	00:07:03 7.05	Terminated by Medeiros, Viven Ane (2020)
2024-04-02T11:01:26	Medeiros, Viven Ane (2020)	06932181438	answered	00:00:14	00:02:18 2.31	Terminated by Medeiros, Viven Ane (2020)
2024-04-02T10:42:12	Almeida de Carvalho, Jeferson (1051)	Moronha, Leticia (2072)	answered	00:00:16	00:00:13 0.00	Terminated by Moronha, Leticia (2072)
2024-04-02T10:31:07	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:11	00:00:18 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-02T10:31:03	Moronha, Leticia (2072)	VMail (1000)	answered	00:00:00	00:00:04 0.00	Terminated by Moronha, Leticia (2072)
2024-04-02T10:30:42	Moronha, Leticia (2072)	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-02T10:23:11	Marinho, Leonardo (1030)	08007706116	answered	00:00:09	00:06:08 6.13	Terminated by Marinho, Leonardo (1030)
2024-04-02T10:26:07	5569992799079	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:00:57 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-02T10:26:07	5569992799079	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-02T10:25:46	5569992799079	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T10:19:42	PROTOCOLO (1000)	Moronha, Leticia (2072)	unanswered	00:00:13	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-04-02T10:14:29	554137781700	Vicente, Elivanete (2040)	answered	00:00:00	00:01:55 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-02T10:14:18	PROTOCOLO (1000)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:07 0.00	Vicente, Elivanete (2040) was joined
2024-04-02T10:13:52	554137781700	PROTOCOLO (1000)	answered	00:00:05	00:00:32 0.00	PROTOCOLO (1000) replaced by Vicente, Elivanete (2040)
2024-04-02T10:13:18	554137781700	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-02T10:15:29	5569992978218	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)

2024-04-02T10:15:25	5569992978218	Kroin, Diego (3010)	answered	00:00:04	00:00:54 0.00	Terminated by Kroin, Diego (3010)
2024-04-02T10:15:05	5569992978218	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-02T10:14:23	5569992292709	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:01:26 0.00	Terminated by 5569992292709
2024-04-02T10:14:22	5569992292709	Q Cobrança (8010)	answered	00:00:07	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-02T10:13:54	5569992292709	IVR (8000)	answered	00:00:01	00:00:28 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T10:12:27	5569992292709	VMail (5000)	answered	00:00:00	00:00:22 0.00	Terminated by 5569992292709
2024-04-02T10:12:27	5569992292709	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-02T10:12:11	5569992292709	VMail (5000)	answered	00:00:00	00:00:16 0.00	VMail (5000) replaced by CRCRO (5000)
2024-04-02T10:12:11	5569992292709	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-02T10:11:34	5569992292709	VMail (1030)	answered	00:00:00	00:00:37 0.00	VMail (1030) replaced by CRCRO (5000)
2024-04-02T10:11:29	PROTOCOLO (1000)	VMail (1030)	answered	00:00:00	00:00:05 0.00	VMail (1030) was joined
2024-04-02T10:11:08	PROTOCOLO (1000)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-04-02T10:10:16	5569992292709	PROTOCOLO (1000)	answered	00:00:18	00:01:00 0.00	PROTOCOLO (1000) replaced by VMail (1030)
2024-04-02T10:09:40	5569992292709	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-02T10:04:29	556999544079	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-02T10:04:24	556999544079	Kroin, Diego (3010)	answered	00:00:06	00:04:03 0.00	Terminated by 556999544079
2024-04-02T10:04:04	556999544079	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-02T10:04:34	5569992978218	Amarantes, Brenda (1022)	answered	00:00:07	00:01:51 0.00	Terminated by 5569992978218
2024-04-02T10:04:34	5569992978218	Q Fiscalizaç�o (8009)	answered	00:00:07	00:00:00 0.00	Q Fiscalizaç�o (8009) replaced by Amarantes, Brenda (1022)
2024-04-02T10:04:05	5569992978218	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-04-02T10:06:17	5569992292709	RG REGISTRO (8003)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-04-02T10:05:41	5569992292709	IVR (8000)	answered	00:00:01	00:00:42 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-02T10:05:09	Amarantes, Brenda (1022)	Fernandes, Lidia (3020)	answered	00:00:11	00:00:29 0.00	Terminated by Fernandes, Lidia (3020)
2024-04-02T10:05:09	Amarantes, Brenda (1022)	Kroin, Diego (3010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to Fernandes, Lidia (3020)
2024-04-02T10:04:41	5569992292709	RG REGISTRO (8003)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-04-02T10:04:03	5569992292709	IVR (8000)	answered	00:00:00	00:00:45 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-02T09:59:35	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:04	00:00:09 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-02T09:52:40	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:06	00:00:07 0.00	Terminated by Moronha, Leticia (2072)
2024-04-02T09:46:06	Moronha, Leticia (2072)	Silva Oliveira, Luana (1024)	answered	00:00:12	00:00:31 0.00	Terminated by Moronha, Leticia (2072)
2024-04-02T09:45:22	Moronha, Leticia (2072)	Quintela, Ariane (2080)	answered	00:00:06	00:00:35 0.00	Terminated by Moronha, Leticia (2072)
2024-04-02T09:36:07	5569984262219	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-02T09:36:04	5569984262219	Kroin, Diego (3010)	answered	00:00:04	00:01:25 0.00	Terminated by Kroin, Diego (3010)
2024-04-02T09:35:47	5569984262219	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-02T09:32:53	5569992669845	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-02T09:32:36	5569992669845	Kroin, Diego (3010)	answered	00:00:17	00:01:33 0.00	Terminated by Kroin, Diego (3010)
2024-04-02T09:32:18	5569992669845	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-02T09:30:09	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	answered	00:00:06	00:00:18 0.00	Terminated by Moronha, Leticia (2072)
2024-04-02T09:28:25	5569981113819	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:01:34 0.00	Terminated by 5569981113819
2024-04-02T09:27:55	5569981113819	Q Fiscalizaç�o (8009)	answered	00:00:34	00:00:00 0.00	Q Fiscalizaç�o (8009) replaced by Cavalcante, Rodrigo (2011)
2024-04-02T09:27:35	5569981113819	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-04-02T09:27:49	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:14 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-02T09:26:32	5569993166380	Almeida de Carvalho, Jeferson (1051)	answered	00:00:24	00:00:28 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-02T09:26:31	5569993166380	Q Cobrança (8010)	answered	00:00:24	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-02T09:26:09	5569993166380	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T09:27:03	556999544079	Q Cobrança (8010)	unanswered	00:00:00	00:00:00 0.00	Failed Canceled
2024-04-02T09:26:35	556999544079	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T09:24:52	5569993166380	IVR (8000)	answered	00:00:00	00:00:01 0.00	Terminated by 5569993166380
2024-04-02T09:22:56	5569992075165	Almeida de Carvalho, Jeferson (1051)	answered	00:00:15	00:00:38 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-02T09:19:26	5569992075165	Q Cobrança (8010)	answered	00:03:45	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-02T09:19:07	5569992075165	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T09:19:20	5569993575899	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:05 0.00	Terminated by 5569993575899
2024-04-02T09:19:20	5569993575899	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-02T09:18:59	5569993575899	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T09:16:43	5569993150516	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:02:24 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-02T09:16:43	5569993150516	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-02T09:16:16	5569993150516	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by Q Cobrança (8010)

2024-04-02T09:14:43	5569993166380	Q Cobrança (8010)	unanswered	00:00:00	00:00:01 0.00	Terminated by 5569993166380
2024-04-02T09:14:21	5569993166380	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T09:10:45	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:08	00:00:21 0.00	Terminated by Moronha, Leticia (2072)
2024-04-02T09:10:41	Kroin, Diego (3010)	207*2	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-04-02T08:57:19	5569984544250	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-02T08:57:15	5569984544250	Kroin, Diego (3010)	answered	00:00:03	00:07:09 0.00	Terminated by Kroin, Diego (3010)
2024-04-02T08:56:54	5569984544250	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-02T08:59:28	5569992070871	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:03:00 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-02T08:59:28	5569992070871	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-02T08:59:05	5569992070871	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T08:59:37	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:03	00:00:10 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-02T08:54:59	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:05	00:00:29 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-02T08:54:09	Medeiros, Viven Ane (2020)	PROTOCOLO (1000)	answered	00:00:04	00:00:09 0.00	Terminated by PROTOCOLO (1000)
2024-04-02T08:46:59	556999559686	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:03:24 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-02T08:46:58	556999559686	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-02T08:46:37	556999559686	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T08:47:47	5569992070871	IVR (8000)	answered	00:00:00	00:00:40 0.00	Terminated by 5569992070871
2024-04-02T08:46:24	554137781700	VMail (5000)	answered	00:00:00	00:00:05 0.00	Terminated by 554137781700
2024-04-02T08:46:24	554137781700	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-02T08:46:09	554137781700	VMail (1000)	answered	00:00:00	00:00:14 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-02T08:45:48	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-02T08:45:13	554137781700	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-02T08:44:50	554137781700	VMail (5000)	answered	00:00:00	00:00:05 0.00	Terminated by 554137781700
2024-04-02T08:44:50	554137781700	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-02T08:44:35	554137781700	VMail (1000)	answered	00:00:00	00:00:15 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-02T08:44:14	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-02T08:43:17	554137781700	IVR (8000)	answered	00:00:00	00:00:57 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-02T08:36:32	5569992288521	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:03:14 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-02T08:36:31	5569992288521	Q Cobrança (8010)	answered	00:00:07	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-02T08:36:06	5569992288521	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T08:32:21	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:06 0.00	Terminated by Freitas, Leticia (2000)
2024-04-02T08:31:14	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:04	00:01:02 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-02T08:20:29	5569993016122	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:01:29 0.00	Terminated by 5569993016122
2024-04-02T08:20:29	5569993016122	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-02T08:20:08	5569993016122	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-02T08:11:23	5569992978218	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-02T08:11:16	5569992978218	Kroin, Diego (3010)	answered	00:00:07	00:02:49 0.00	Terminated by Kroin, Diego (3010)
2024-04-02T08:10:59	5569992978218	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-02T08:10:17	5569992978218	RG REGISTRO (8003)	unanswered	00:00:16	00:00:00 0.00	Terminated by rule
2024-04-02T08:10:00	5569992978218	IVR (8000)	answered	00:00:00	00:00:40 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-02T08:09:12	5569992978218	IVR (8000)	answered	00:00:00	00:00:35 0.00	Terminated by 5569992978218
2024-04-02T07:59:06	5569992075165	Q Cobrança (8010)	unanswered	00:00:00	00:04:14 0.00	Terminated by 5569992075165
2024-04-02T07:58:45	5569992075165	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-01T17:34:52	556999559686	Q Cobrança (8010)	unanswered	00:00:00	00:09:19 0.00	Terminated by 556999559686
2024-04-01T17:34:32	556999559686	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-01T17:02:23	556999559686	Q Cobrança (8010)	unanswered	00:00:00	00:10:05 0.00	Terminated by 556999559686
2024-04-01T17:02:00	556999559686	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-01T16:59:30	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:07	00:00:34 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T16:56:47	Marinho, Leonardo (1030)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-01T16:56:47	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-04-01T16:54:17	Marinho, Leonardo (1030)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-01T16:54:17	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-04-01T16:54:08	Marinho, Leonardo (1030)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-01T16:54:08	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-04-01T16:54:01	Marinho, Leonardo (1030)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-01T16:54:01	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)

2024-04-01T16:53:57	Marinho, Leonardo (1030)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-01T16:53:57	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-04-01T16:50:26	Freitas, Leticia (2000)	20	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-04-01T16:48:21	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:03	00:00:57 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T16:41:19	Freitas, Leticia (2000)	Kroin, Diego (3010)	answered	00:00:07	00:02:30 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T16:33:12	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:10	00:03:52 0.00	Terminated by Moronha, Leticia (2072)
2024-04-01T16:33:02	Moronha, Leticia (2072)	2	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-04-01T15:48:25	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:03	00:01:16 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T15:46:08	Kroin, Diego (3010)	Medeiros, Viven Ane (2020)	answered	00:00:09	00:02:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T15:47:20	Moronha, Leticia (2072)	Sabino, Silvano (2010)	answered	00:00:04	00:00:21 0.00	Terminated by Moronha, Leticia (2072)
2024-04-01T15:47:03	Moronha, Leticia (2072)	2	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-04-01T15:38:17	5569992248028	Q Cobrança (8010)	unanswered	00:00:00	00:02:10 0.00	Terminated by 5569992248028
2024-04-01T15:37:56	5569992248028	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-01T15:31:12	554137781700	IVR (8000)	answered	00:00:00	00:00:20 0.00	Terminated by 554137781700
2024-04-01T15:29:56	5541991591890	IVR (8000)	answered	00:00:01	00:00:33 0.00	Terminated by 5541991591890
2024-04-01T15:28:23	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:30 0.00	Terminated by Moronha, Leticia (2072)
2024-04-01T15:28:37	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Freitas, Leticia (2000)
2024-04-01T15:28:37	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-04-01T15:28:04	554137781700	Quintela, Ariane (2080)	answered	00:00:06	00:00:01 0.00	Terminated by Quintela, Ariane (2080)
2024-04-01T15:27:29	554137781700	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Quintela, Ariane (2080)
2024-04-01T15:27:46	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:04	00:00:15 0.00	Terminated by Freitas, Leticia (2000)
2024-04-01T15:27:01	554137781700	VMail (1000)	answered	00:00:00	00:00:13 0.00	Terminated by 554137781700
2024-04-01T15:26:40	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-01T15:26:10	554137781700	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-01T15:24:50	Moronha, Leticia (2072)	Freitas, Leticia (2000)	answered	00:00:03	00:00:27 0.00	Terminated by Freitas, Leticia (2000)
2024-04-01T15:05:38	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:17	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-04-01T15:01:19	Moronha, Leticia (2072)	Almeida de Carvalho, Jeferson (1051)	answered	00:00:15	00:00:12 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-01T14:59:06	Vicente, Elivanete (2040)	069993545353	answered	00:00:19	00:01:24 1.40	Terminated by Vicente, Elivanete (2040)
2024-04-01T14:52:54	Vicente, Elivanete (2040)	069999658356	answered	00:00:15	00:01:11 1.19	Terminated by Vicente, Elivanete (2040)
2024-04-01T14:43:37	Moronha, Leticia (2072)	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:00:47 0.00	Terminated by Moronha, Leticia (2072)
2024-04-01T14:40:25	Freitas, Leticia (2000)	Roberto Josã Filho, Carlos (1052)	answered	00:00:06	00:00:27 0.00	Terminated by Roberto Josã Filho, Carlos (1052)
2024-04-01T14:38:41	Kroin, Diego (3010)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:55 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-01T14:35:09	Almeida de Carvalho, Jeferson (1051)	Moronha, Leticia (2072)	answered	00:00:04	00:00:17 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-01T14:32:01	5569992087858	VMail (5000)	answered	00:00:00	00:00:35 0.00	Terminated by 5569992087858
2024-04-01T14:32:01	5569992087858	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-04-01T14:31:46	5569992087858	VMail (1000)	answered	00:00:00	00:00:14 0.00	VMail (1000) replaced by CRCRO (5000)
2024-04-01T14:31:25	5569992087858	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-01T14:30:49	5569992087858	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-04-01T14:23:12	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:03	00:05:59 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-01T14:23:31	Moronha, Leticia (2072)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Moronha, Leticia (2072)
2024-04-01T14:23:31	Moronha, Leticia (2072)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-04-01T14:16:50	Kroin, Diego (3010)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:03:13 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-01T14:19:40	5565996618083	IVR (8000)	answered	00:00:00	00:00:25 0.00	Terminated by 5565996618083
2024-04-01T14:15:21	Vicente, Elivanete (2040)	06932179200	answered	00:00:20	00:03:20 3.33	Terminated by Vicente, Elivanete (2040)
2024-04-01T14:12:00	Medeiros, Viven Ane (2020)	06530284200	answered	00:00:08	00:04:16 4.26	Terminated by Medeiros, Viven Ane (2020)
2024-04-01T14:11:09	Medeiros, Viven Ane (2020)	Kroin, Diego (3010)	unanswered	00:00:39	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-01T14:10:22	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	answered	00:00:05	00:00:39 0.00	Terminated by Vicente, Elivanete (2040)
2024-04-01T14:10:05	Roberto Josã Filho, Carlos (1052)	Freitas, Leticia (2000)	answered	00:00:13	00:00:14 0.00	Terminated by Freitas, Leticia (2000)
2024-04-01T14:08:06	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:28 0.00	Terminated by Moronha, Leticia (2072)
2024-04-01T14:05:00	Freitas, Leticia (2000)	Roberto Josã Filho, Carlos (1052)	answered	00:00:06	00:01:09 0.00	Terminated by Freitas, Leticia (2000)
2024-04-01T14:01:16	Medeiros, Viven Ane (2020)	Kroin, Diego (3010)	unanswered	00:00:07	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-01T14:00:31	Medeiros, Viven Ane (2020)	Kroin, Diego (3010)	unanswered	00:00:42	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-01T13:56:31	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:06	00:00:09 0.00	Terminated by Freitas, Leticia (2000)
2024-04-01T13:47:44	Moronha, Leticia (2072)	Sabino, Silvano (2010)	answered	00:00:05	00:03:30 0.00	Terminated by Sabino, Silvano (2010)
2024-04-01T13:38:19	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:07	00:09:06 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-01T13:36:12	PROTOCOLO (1000)	Moronha, Leticia (2072)	answered	00:00:07	00:00:32 0.00	Terminated by PROTOCOLO (1000)

2024-04-01T13:35:58	PROTOCOLO (1000)	2	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-04-01T13:35:46	PROTOCOLO (1000)	Freitas, Leticia (2000)	unanswered	00:00:02	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-04-01T13:26:56	Moronha, Leticia (2072)	VMail (1000)	answered	00:00:00	00:00:03 0.00	Terminated by Moronha, Leticia (2072)
2024-04-01T13:26:35	Moronha, Leticia (2072)	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-01T13:25:11	Moronha, Leticia (2072)	VMail (1000)	answered	00:00:00	00:00:02 0.00	Terminated by Moronha, Leticia (2072)
2024-04-01T13:24:50	Moronha, Leticia (2072)	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-04-01T13:22:33	Amarantes, Brenda (1022)	Freitas, Leticia (2000)	answered	00:00:04	00:00:12 0.00	Terminated by Freitas, Leticia (2000)
2024-04-01T13:19:32	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:01:36 0.00	Terminated by Freitas, Leticia (2000)
2024-04-01T12:55:14	5569992517279	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-01T12:55:05	5569992517279	Kroin, Diego (3010)	answered	00:00:09	00:02:28 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T12:54:20	5569992517279	IVR (8000)	answered	00:00:01	00:00:44 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-01T12:49:45	Kroin, Diego (3010)	06935417467	answered	00:00:18	00:02:18 2.30	Terminated by Kroin, Diego (3010)
2024-04-01T11:59:09	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:05	00:00:07 0.00	Terminated by Freitas, Leticia (2000)
2024-04-01T11:55:36	5569984390930	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:00:56 0.00	Terminated by 5569984390930
2024-04-01T11:55:36	5569984390930	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-01T11:55:17	5569984390930	Kroin, Diego (3010)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-01T11:55:15	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:10 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-01T11:46:36	5569984447165	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:06:11 0.00	Terminated by 5569984447165
2024-04-01T11:46:31	Amarantes, Brenda (1022)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:02 0.00	Cavalcante, Rodrigo (2011) was joined
2024-04-01T11:43:50	5569984447165	Amarantes, Brenda (1022)	answered	00:00:10	00:02:36 0.00	Amarantes, Brenda (1022) replaced by Cavalcante, Rodrigo (2011)
2024-04-01T11:43:50	5569984447165	Q Fiscalizaçã (8009)	answered	00:00:10	00:00:00 0.00	Q Fiscalizaçã (8009) replaced by Amarantes, Brenda (1022)
2024-04-01T11:43:35	5569984447165	IVR (8000)	answered	00:00:01	00:00:14 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-04-01T11:39:05	5569984380026	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:33 0.00	Terminated by 5569984380026
2024-04-01T11:39:04	5569984380026	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-01T11:38:44	5569984380026	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-01T11:38:21	5569984380026	RG REGISTRO (8003)	unanswered	00:00:10	00:00:00 0.00	Failed Canceled
2024-04-01T11:38:03	5569984380026	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-01T11:25:38	5569984447165	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:10:10 0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-04-01T11:25:08	5569984447165	Q Fiscalizaçã (8009)	answered	00:00:35	00:00:00 0.00	Q Fiscalizaçã (8009) replaced by Cavalcante, Rodrigo (2011)
2024-04-01T11:24:50	5569984447165	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-04-01T11:32:52	Freitas, Leticia (2000)	Amarantes, Brenda (1022)	answered	00:00:06	00:00:09 0.00	Terminated by Freitas, Leticia (2000)
2024-04-01T11:31:57	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:46 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-01T11:31:13	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:19 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-01T11:19:33	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-04-01T11:19:33	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-04-01T11:17:30	Kroin, Diego (3010)	Rodrigues, Cezarnildo (1020)	answered	00:00:06	00:00:55 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T11:17:45	Marinho, Leonardo (1030)	3333	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-04-01T11:04:38	5569992424269	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:00:37 0.00	Terminated by 5569992424269
2024-04-01T11:01:07	5569992424269	Q Cobrança (8010)	answered	00:03:36	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-01T11:00:46	5569992424269	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-01T11:01:55	14981201379	Almeida de Carvalho, Jeferson (1051)	answered	00:01:26	00:00:56 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-01T11:01:55	14981201379	Q Cobrança (8010)	answered	00:01:27	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-01T11:01:28	14981201379	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-01T10:59:26	Kroin, Diego (3010)	Freitas, Leticia (2000)	unanswered	00:00:20	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T10:55:45	5569992424269	Amarantes, Brenda (1022)	answered	00:00:04	00:02:07 0.00	Terminated by 5569992424269
2024-04-01T10:55:45	5569992424269	Q Fiscalizaçã (8009)	answered	00:00:04	00:00:00 0.00	Q Fiscalizaçã (8009) replaced by Amarantes, Brenda (1022)
2024-04-01T10:55:29	5569992424269	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-04-01T10:54:38	5569992424269	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-01T10:54:26	5569992424269	Kroin, Diego (3010)	answered	00:00:12	00:00:44 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T10:53:56	5569992424269	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-01T10:43:43	5569992244182	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:01:01 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-01T10:43:42	5569992244182	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-01T10:43:21	5569992244182	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-01T10:40:34	5569992127038	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:00:54 0.00	Terminated by 5569992127038
2024-04-01T10:40:34	5569992127038	Q Cobrança (8010)	answered	00:00:07	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-01T10:40:08	5569992127038	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by Q Cobrança (8010)

2024-04-01T10:39:28	5569992127038	IVR (8000)	answered	00:00:00	00:00:17 0.00	Terminated by 5569992127038
2024-04-01T10:38:26	5569993019502	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:01 0.00	Terminated by 5569993019502
2024-04-01T10:38:26	5569993019502	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-01T10:38:02	5569993019502	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-01T10:37:42	5569993019502	IVR (8000)	answered	00:00:01	00:00:32 0.00	Terminated by 5569993019502
2024-04-01T10:33:34	5569992230253	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-01T10:33:18	5569992230253	Kroin, Diego (3010)	answered	00:00:15	00:02:28 0.00	Terminated by 5569992230253
2024-04-01T10:32:38	5569992230253	IVR (8000)	answered	00:00:00	00:00:40 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-01T10:34:56	5569992706499	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:00:48 0.00	Terminated by 5569992706499
2024-04-01T10:34:53	Amarantes, Brenda (1022)	Cavalcante, Rodrigo (2011)	answered	00:00:02	00:00:01 0.00	Cavalcante, Rodrigo (2011) was joined
2024-04-01T10:34:25	5569992706499	Amarantes, Brenda (1022)	answered	00:00:03	00:00:28 0.00	Amarantes, Brenda (1022) replaced by Cavalcante, Rodrigo (2011)
2024-04-01T10:34:25	5569992706499	Q Fiscalizaçã (8009)	answered	00:00:04	00:00:00 0.00	Q Fiscalizaçã (8009) replaced by Amarantes, Brenda (1022)
2024-04-01T10:34:00	5569992706499	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-04-01T10:33:19	Marinho, Leonardo (1030)	Medeiros, Viven Ane (2020)	unanswered	00:00:17	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-01T10:03:44	Kroin, Diego (3010)	069993978616	unanswered	00:00:16	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T10:00:29	Medeiros, Viven Ane (2020)	Vicente, Elivane (2040)	answered	00:00:04	00:00:28 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-01T09:57:06	Medeiros, Viven Ane (2020)	Marinho, Leonardo (1030)	answered	00:00:09	00:02:36 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-01T09:58:51	Kroin, Diego (3010)	Freitas, Leticia (2000)	unanswered	00:00:15	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T09:56:35	Medeiros, Viven Ane (2020)	Sabino, Silvano (2010)	answered	00:00:11	00:00:13 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-01T09:56:25	Medeiros, Viven Ane (2020)	VMail (2030)	answered	00:00:00	00:00:03 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-01T09:56:25	Medeiros, Viven Ane (2020)	Moraes, Vinicius (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-04-01T09:55:26	Medeiros, Viven Ane (2020)	2*	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-04-01T09:53:08	Medeiros, Viven Ane (2020)	Kroin, Diego (3010)	answered	00:00:17	00:01:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-04-01T09:51:44	Kroin, Diego (3010)	VMail (2000)	answered	00:00:00	00:00:02 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T09:51:23	Kroin, Diego (3010)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-04-01T09:32:50	5569992270650	Kroin, Diego (3010)	answered	00:00:10	00:03:35 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T09:32:15	5569992270650	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Kroin, Diego (3010)
2024-04-01T09:31:02	Kroin, Diego (3010)	06932382269	unanswered	00:00:51	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T09:28:11	Medeiros, Viven Ane (2020)	06932181448	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-04-01T09:27:26	Medeiros, Viven Ane (2020)	06932181438	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-04-01T09:26:40	Medeiros, Viven Ane (2020)	06932181438	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-04-01T09:25:56	Medeiros, Viven Ane (2020)	06932181448	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-04-01T09:22:26	Kroin, Diego (3010)	06932382383	unanswered	00:01:30	00:00:00 0.00	No Route Exists
2024-04-01T09:17:59	556999544079	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-01T09:17:52	556999544079	Kroin, Diego (3010)	answered	00:00:07	00:03:31 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T09:17:17	556999544079	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-01T09:16:24	556999544079	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-04-01T09:16:02	556999544079	IVR (8000)	answered	00:00:01	00:00:58 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-01T09:12:58	5569992706499	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:02:07 0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-04-01T09:12:52	Amarantes, Brenda (1022)	Cavalcante, Rodrigo (2011)	answered	00:00:05	00:00:01 0.00	Cavalcante, Rodrigo (2011) was joined
2024-04-01T09:11:36	5569992706499	Amarantes, Brenda (1022)	answered	00:00:04	00:01:18 0.00	Amarantes, Brenda (1022) replaced by Cavalcante, Rodrigo (2011)
2024-04-01T09:11:36	5569992706499	Q Fiscalizaçã (8009)	answered	00:00:04	00:00:00 0.00	Q Fiscalizaçã (8009) replaced by Amarantes, Brenda (1022)
2024-04-01T09:11:02	5569992706499	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-04-01T09:10:34	556999559686	Marinho, Leonardo (1030)	answered	00:00:05	00:03:53 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-01T09:10:34	556999559686	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-04-01T09:10:11	556999559686	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-01T09:12:31	Kroin, Diego (3010)	06935353491	unanswered	00:00:19	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T09:09:42	5569984390930	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:01:07 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-01T09:09:42	5569984390930	Q Cobrança (8010)	answered	00:00:07	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-01T09:09:21	5569984390930	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-01T09:07:10	Medeiros, Viven Ane (2020)	06932181438	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-04-01T08:58:36	5569992799079	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:01:12 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-01T08:58:35	5569992799079	Q Cobrança (8010)	answered	00:00:06	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-01T08:58:15	5569992799079	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-01T08:58:46	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:14	00:00:15 0.00	Terminated by Machado, Cristhiane (1040)
2024-04-01T08:56:48	Moronha, Leticia (2072)	Amarantes, Brenda (1022)	answered	00:00:04	00:00:52 0.00	Terminated by Moronha, Leticia (2072)

2024-04-01T08:49:48	5569992381478	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:01:10 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-04-01T08:49:48	5569992381478	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-04-01T08:49:25	5569992381478	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-04-01T08:50:10	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	answered	00:00:07	00:00:31 0.00	Terminated by Marinho, Leonardo (1030)
2024-04-01T08:45:29	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	unanswered	00:00:18	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-04-01T08:15:54	5569992493400	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-01T08:15:50	5569992493400	Kroin, Diego (3010)	answered	00:00:04	00:03:03 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T08:14:45	5569992493400	IVR (8000)	answered	00:00:01	00:01:03 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-01T08:14:25	5569992493400	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-04-01T08:14:12	5569992493400	Kroin, Diego (3010)	answered	00:00:13	00:00:01 0.00	Terminated by Kroin, Diego (3010)
2024-04-01T08:13:53	5569992493400	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-04-01T08:06:23	Moraes, Geisiele (1023)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Moraes, Geisiele (1023)
2024-04-01T08:06:02	Moraes, Geisiele (1023)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-04-01T07:55:41	Moraes, Geisiele (1023)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Moraes, Geisiele (1023)
2024-04-01T07:55:20	Moraes, Geisiele (1023)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-03-28T16:50:44	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:03	00:00:08 0.00	Terminated by Freitas, Leticia (2000)
2024-03-28T15:18:16	5569984003011	Almeida de Carvalho, Jeferson (1051)	answered	00:00:30	00:02:46 0.00	Terminated by 5569984003011
2024-03-28T15:16:16	5569984003011	Q Cobrança (8010)	answered	00:02:30	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-28T15:15:55	5569984003011	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-28T15:14:40	5569984003011	Q Cobrança (8010)	unanswered	00:00:00	00:00:27 0.00	Terminated by 5569984003011
2024-03-28T15:14:24	5569984003011	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-28T15:09:47	5569984003011	Q Cobrança (8010)	unanswered	00:00:00	00:04:30 0.00	Terminated by 5569984003011
2024-03-28T15:09:24	5569984003011	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-28T13:22:45	5527996393864	Almeida de Carvalho, Jeferson (1051)	answered	00:00:14	00:02:19 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-28T13:22:44	5527996393864	Q Cobrança (8010)	answered	00:00:14	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-28T13:22:24	5527996393864	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-28T13:20:42	Vicente, Elivanete (2040)	Medeiros, Viven Ane (2020)	answered	00:00:18	00:00:16 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-28T13:17:18	5527996393864	Marinho, Leonardo (1030)	answered	00:00:02	00:00:11 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-28T12:56:17	5527996393864	Q Cobrança (8010)	answered	00:21:04	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-03-28T12:55:57	5527996393864	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-28T13:08:37	Machado, Cristhiane (1040)	Quintela, Ariane (2080)	answered	00:00:03	00:00:23 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-28T13:06:50	5527996393864	Q Cobrança (8010)	unanswered	00:00:00	00:00:54 0.00	Terminated by 5527996393864
2024-03-28T13:06:31	5527996393864	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-28T11:48:59	Kroin, Diego (3010)	019982470432	unanswered	00:00:39	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-28T11:48:42	Kroin, Diego (3010)	019999769400	unanswered	00:00:04	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-28T11:46:50	Kroin, Diego (3010)	019982470432	unanswered	00:00:40	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-28T11:46:33	Kroin, Diego (3010)	019984	unanswered	00:00:01	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-28T11:39:48	Kroin, Diego (3010)	08007715001	answered	00:00:03	00:06:35 6.59	Terminated by Kroin, Diego (3010)
2024-03-28T11:43:17	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:03	00:00:13 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-28T11:38:35	Kroin, Diego (3010)	08007715001	answered	00:00:02	00:01:02 1.03	Terminated by Kroin, Diego (3010)
2024-03-28T11:31:23	Marinho, Leonardo (1030)	Silva Oliveira, Luana (1024)	answered	00:00:11	00:00:15 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-28T11:29:03	Moraes, Geisiele (1023)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-28T11:29:03	Moraes, Geisiele (1023)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-28T11:19:45	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:04	00:01:32 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-28T11:17:35	Freitas, Leticia (2000)	PROTOCOLO (1000)	unanswered	00:00:16	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-28T11:05:11	Freitas, Leticia (2000)	VMail (1000)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-28T11:04:50	Freitas, Leticia (2000)	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-28T10:51:18	Sabino, Silvano (2010)	Marinho, Leonardo (1030)	answered	00:00:05	00:00:16 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-28T10:45:44	Marinho, Leonardo (1030)	Sabino, Silvano (2010)	answered	00:00:05	00:00:21 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-28T10:06:55	552122169595	VMail (5000)	answered	00:00:00	00:00:09 0.00	Terminated by 552122169595
2024-03-28T10:06:55	552122169595	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-03-28T10:06:44	552122169595	VMail (1000)	answered	00:00:00	00:00:11 0.00	VMail (1000) replaced by CRCRO (5000)
2024-03-28T10:06:23	552122169595	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-28T10:05:50	552122169595	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-28T09:55:32	5569984174078	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:03:09 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-28T09:55:31	5569984174078	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)

2024-03-28T09:55:11	5569984174078	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-28T09:06:59	556932012991	IVR (8000)	answered	00:00:01	00:00:10 0.00	Terminated by 556932012991
2024-03-28T08:59:39	556932012991	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-28T08:59:36	556932012991	Kroin, Diego (3010)	answered	00:00:03	00:02:03 0.00	Terminated by Kroin, Diego (3010)
2024-03-28T08:59:15	556932012991	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-28T08:57:42	556932012991	RG FISCALIZAÇÃO (8005)	unanswered	00:01:02	00:00:00 0.00	Terminated by rule
2024-03-28T08:56:56	556932012991	IVR (8000)	answered	00:00:00	00:01:55 0.00	IVR (8000) replaced by RG FISCALIZAÇÃO (8005)
2024-03-28T08:52:56	Kroin, Diego (3010)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Kroin, Diego (3010)
2024-03-28T08:52:35	Kroin, Diego (3010)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-03-28T08:39:51	Kroin, Diego (3010)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Kroin, Diego (3010)
2024-03-28T08:39:29	Kroin, Diego (3010)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-28T08:19:19	Kroin, Diego (3010)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Kroin, Diego (3010)
2024-03-28T08:18:58	Kroin, Diego (3010)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-28T07:59:49	15996567120	IVR (8000)	answered	00:00:00	00:00:06 0.00	Terminated by 15996567120
2024-03-27T18:17:28	5569992806961	Q Cobrança (8010)	unanswered	00:00:00	00:05:13 0.00	Terminated by 5569992806961
2024-03-27T18:16:53	5569992806961	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-27T17:19:08	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:03	00:00:07 0.00	Terminated by PROTOCOLO (1000)
2024-03-27T17:00:52	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:11 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-27T16:51:56	Machado, Cristhiane (1040)	Sabino, Silvano (2010)	answered	00:00:05	00:02:33 0.00	Terminated by Sabino, Silvano (2010)
2024-03-27T16:51:20	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:24 0.00	Terminated by Moronha, Leticia (2072)
2024-03-27T16:45:23	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:06	00:00:36 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-27T16:44:28	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:06	00:00:19 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-27T16:36:33	Rodrigues, Cezarnildo (1020)	VMail (2072)	answered	00:00:00	00:00:06 0.00	Terminated by Rodrigues, Cezarnildo (1020)
2024-03-27T16:36:33	Rodrigues, Cezarnildo (1020)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-27T16:36:16	Rodrigues, Cezarnildo (1020)	VMail (2072)	answered	00:00:00	00:00:08 0.00	Terminated by Rodrigues, Cezarnildo (1020)
2024-03-27T16:36:16	Rodrigues, Cezarnildo (1020)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-27T16:18:21	Kroin, Diego (3010)	Freitas, Leticia (2000)	unanswered	00:00:13	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-27T16:02:56	5569992321939	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:02:27 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-27T16:02:56	5569992321939	Q Cobrança (8010)	answered	00:00:06	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-27T16:02:34	5569992321939	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-27T15:22:56	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:05	00:06:53 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-27T15:21:56	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	answered	00:00:06	00:00:39 0.00	Terminated by Moronha, Leticia (2072)
2024-03-27T15:19:52	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	answered	00:00:08	00:00:27 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-27T15:10:41	556934214733	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:02:00 0.00	Terminated by Rodrigues, Cezarnildo (1020)
2024-03-27T15:10:29	PROTOCOLO (1000)	Rodrigues, Cezarnildo (1020)	answered	00:00:05	00:00:07 0.00	Rodrigues, Cezarnildo (1020) was joined
2024-03-27T15:08:26	556934214733	PROTOCOLO (1000)	answered	00:00:05	00:02:11 0.00	PROTOCOLO (1000) replaced by Rodrigues, Cezarnildo (1020)
2024-03-27T15:07:50	556934214733	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-27T15:10:15	PROTOCOLO (1000)	10820	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-27T15:09:50	PROTOCOLO (1000)	020	unanswered	00:00:06	00:00:00 0.00	No Route Exists
2024-03-27T15:09:33	PROTOCOLO (1000)	120	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-27T14:48:11	Kroin, Diego (3010)	06935353491	unanswered	00:01:14	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-27T14:44:16	Moronha, Leticia (2072)	Freitas, Leticia (2000)	answered	00:00:03	00:00:10 0.00	Terminated by Freitas, Leticia (2000)
2024-03-27T14:42:35	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:07	00:01:14 0.00	Terminated by Moronha, Leticia (2072)
2024-03-27T14:35:24	Moraes, Geisiele (1023)	Freitas, Leticia (2000)	answered	00:00:03	00:01:55 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-27T14:04:36	5569999457565	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:01:03 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-27T14:04:36	5569999457565	Q Cobrança (8010)	answered	00:00:06	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-27T14:04:15	5569999457565	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-27T13:36:51	Marinho, Leonardo (1030)	Sabino, Silvano (2010)	answered	00:00:04	00:00:12 0.00	Terminated by Sabino, Silvano (2010)
2024-03-27T13:28:31	Marinho, Leonardo (1030)	Sabino, Silvano (2010)	answered	00:00:04	00:00:59 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-27T13:28:06	Marinho, Leonardo (1030)	Medeiros, Viven Ane (2020)	unanswered	00:00:16	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-27T11:17:35	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:00:39 0.00	Terminated by Freitas, Leticia (2000)
2024-03-27T11:13:36	Machado, Cristhiane (1040)	Quintela, Ariane (2080)	answered	00:00:06	00:00:53 0.00	Terminated by Quintela, Ariane (2080)
2024-03-27T11:03:27	5569992939331	Moraes, Geisiele (1023)	answered	00:00:00	00:06:21 0.00	Terminated by 5569992939331
2024-03-27T11:03:21	Amarantes, Brenda (1022)	Moraes, Geisiele (1023)	answered	00:00:05	00:00:01 0.00	Moraes, Geisiele (1023) was joined
2024-03-27T11:01:55	5569992939331	Amarantes, Brenda (1022)	answered	00:00:05	00:01:27 0.00	Amarantes, Brenda (1022) replaced by Moraes, Geisiele (1023)
2024-03-27T11:01:55	5569992939331	Q Fiscalização (8009)	answered	00:00:05	00:00:00 0.00	Q Fiscalização (8009) replaced by Amarantes, Brenda (1022)



2024-03-27T11:01:24	5569992939331	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-03-27T11:08:11	Quintela, Ariane (2080)	Machado, Cristhiane (1040)	answered	00:00:05	00:01:02 0.00	Terminated by Quintela, Ariane (2080)
2024-03-27T10:50:55	5569992939331	Amarantes, Brenda (1022)	answered	00:00:05	00:05:59 0.00	Terminated by 5569992939331
2024-03-27T10:50:55	5569992939331	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:05	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-03-27T10:50:29	5569992939331	IVR (8000)	answered	00:00:01	00:00:25 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-03-27T10:52:15	556992277282	Almeida de Carvalho, Jeferson (1051)	answered	00:00:07	00:00:23 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-27T10:52:15	556992277282	Q CobranÃ§a (8010)	answered	00:00:07	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-27T10:51:40	556992277282	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-03-27T10:47:14	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:12 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-27T10:31:07	Moraes, Geisiele (1023)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:06 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-27T10:25:45	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:06	00:00:14 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-27T10:21:15	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:06	00:02:25 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-27T10:19:56	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:03	00:00:55 0.00	Terminated by Kroin, Diego (3010)
2024-03-27T10:16:22	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:01:43 0.00	Terminated by Freitas, Leticia (2000)
2024-03-27T10:16:57	Kroin, Diego (3010)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Kroin, Diego (3010)
2024-03-27T10:16:57	Kroin, Diego (3010)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-03-27T10:15:59	Medeiros, Viven Ane (2020)	Moraes, Geisiele (1023)	answered	00:00:06	00:00:15 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-27T10:15:15	Medeiros, Viven Ane (2020)	Marinho, Leonardo (1030)	answered	00:00:06	00:00:27 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-27T10:02:47	Vicente, Elivanete (2040)	Freitas, Leticia (2000)	answered	00:00:03	00:00:25 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-27T09:43:47	5565993521316	Almeida de Carvalho, Jeferson (1051)	answered	00:00:17	00:05:33 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-27T09:43:47	5565993521316	Q CobranÃ§a (8010)	answered	00:00:17	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-27T09:43:27	5565993521316	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-03-27T09:01:24	556935168700	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:03:38 0.00	Terminated by 556935168700
2024-03-27T09:01:20	Amarantes, Brenda (1022)	Cavalcante, Rodrigo (2011)	answered	00:00:03	00:00:01 0.00	Cavalcante, Rodrigo (2011) was joined
2024-03-27T08:59:23	556935168700	Amarantes, Brenda (1022)	answered	00:00:08	00:01:53 0.00	Amarantes, Brenda (1022) replaced by Cavalcante, Rodrigo (2011)
2024-03-27T08:59:23	556935168700	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:08	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-03-27T08:59:03	556935168700	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-03-27T08:40:53	5569992652652	Q CobranÃ§a (8010)	unanswered	00:00:00	00:01:53 0.00	Terminated by 5569992652652
2024-03-27T08:40:32	5569992652652	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-03-27T08:32:05	Vicente, Elivanete (2040)	0212135470661	answered	00:00:18	00:01:36 1.60	Terminated by Vicente, Elivanete (2040)
2024-03-27T08:13:41	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:07	00:00:16 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-27T08:11:55	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:05	00:00:28 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T16:50:51	Freitas, Leticia (2000)	Cavalcante, Rodrigo (2011)	answered	00:00:06	00:02:13 0.00	Terminated by Freitas, Leticia (2000)
2024-03-26T16:52:27	Kroin, Diego (3010)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Kroin, Diego (3010)
2024-03-26T16:52:27	Kroin, Diego (3010)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-03-26T16:48:36	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:27 0.00	Terminated by Freitas, Leticia (2000)
2024-03-26T16:47:27	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:05	00:00:38 0.00	Terminated by Freitas, Leticia (2000)
2024-03-26T16:32:43	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:02	00:14:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-26T16:46:04	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	answered	00:00:07	00:00:08 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-26T16:33:05	Moronha, Leticia (2072)	Roberto JosÃ© Filho, Carlos (1052)	answered	00:00:08	00:00:34 0.00	Terminated by Moronha, Leticia (2072)
2024-03-26T16:32:02	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:01:20 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T16:31:23	Freitas, Leticia (2000)	Kroin, Diego (3010)	answered	00:00:09	00:00:20 0.00	Terminated by Kroin, Diego (3010)
2024-03-26T16:30:51	Medeiros, Viven Ane (2020)	Moronha, Leticia (2072)	answered	00:00:05	00:00:24 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T16:30:42	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:04	00:00:09 0.00	Terminated by Quintela, Ariane (2080)
2024-03-26T16:24:08	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:38 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T16:15:39	Kroin, Diego (3010)	08531946000	answered	00:00:32	00:00:05 0.08	Terminated by Kroin, Diego (3010)
2024-03-26T16:15:04	Kroin, Diego (3010)	08531946000	unanswered	00:00:24	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-26T16:14:24	Kroin, Diego (3010)	08531946000	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-03-26T16:12:20	Machado, Cristhiane (1040)	06934216758	answered	00:00:11	00:02:14 2.23	Terminated by Machado, Cristhiane (1040)
2024-03-26T16:10:24	Machado, Cristhiane (1040)	069984390259	unanswered	00:00:19	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-26T16:09:17	Moronha, Leticia (2072)	3	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-26T16:08:38	Moronha, Leticia (2072)	Roberto JosÃ© Filho, Carlos (1052)	answered	00:00:06	00:00:20 0.00	Terminated by Moronha, Leticia (2072)
2024-03-26T16:07:54	Moronha, Leticia (2072)	VMail (1052)	answered	00:00:00	00:00:03 0.00	Terminated by Moronha, Leticia (2072)
2024-03-26T16:07:54	Moronha, Leticia (2072)	Roberto JosÃ© Filho, Carlos (1052)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (1052)
2024-03-26T16:07:18	Roberto JosÃ© Filho, Carlos (1052)	VMail (2072)	answered	00:00:00	00:00:02 0.00	Terminated by Roberto JosÃ© Filho, Carlos (1052)
2024-03-26T16:07:18	Roberto JosÃ© Filho, Carlos (1052)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)

2024-03-26T16:07:17	Moronha, Leticia (2072)	VMail (1052)	answered	00:00:00	00:00:02 0.00	Terminated by Moronha, Leticia (2072)
2024-03-26T16:07:17	Moronha, Leticia (2072)	Roberto JosÃ© Filho, Carlos (1052)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1052)
2024-03-26T16:07:08	Roberto JosÃ© Filho, Carlos (1052)	*2072	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-26T16:06:53	Roberto JosÃ© Filho, Carlos (1052)	VMail (2072)	answered	00:00:00	00:00:07 0.00	Terminated by Roberto JosÃ© Filho, Carlos (1052)
2024-03-26T16:06:53	Roberto JosÃ© Filho, Carlos (1052)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-26T16:06:38	Roberto JosÃ© Filho, Carlos (1052)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Roberto JosÃ© Filho, Carlos (1052)
2024-03-26T16:06:38	Roberto JosÃ© Filho, Carlos (1052)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-26T16:05:17	Machado, Cristhiane (1040)	069984473849	unanswered	00:00:23	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-26T16:04:15	Machado, Cristhiane (1040)	069984257036	unanswered	00:00:12	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-26T16:03:33	Machado, Cristhiane (1040)	06934415167*	unanswered	00:00:00	00:00:00 0.00	No Route Exists
2024-03-26T15:35:43	Machado, Cristhiane (1040)	06133149600	answered	00:00:08	00:13:44 13.73	Terminated by Machado, Cristhiane (1040)
2024-03-26T15:46:22	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:03	00:01:25 0.00	Terminated by Freitas, Leticia (2000)
2024-03-26T15:43:34	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:03	00:00:32 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-26T15:43:08	Freitas, Leticia (2000)	Almeida de Carvalho, Jeferson (1051)	unanswered	00:00:17	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-26T15:35:51	Medeiros, Viven Ane (2020)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T15:35:51	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-03-26T15:35:37	Medeiros, Viven Ane (2020)	Silva Oliveira, Luana (1024)	unanswered	00:00:03	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T15:16:24	Kroin, Diego (3010)	08531946000	answered	00:00:24	00:02:07 2.11	Terminated by Kroin, Diego (3010)
2024-03-26T15:07:10	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:08	00:00:18 0.00	Terminated by Freitas, Leticia (2000)
2024-03-26T15:07:10	Machado, Cristhiane (1040)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-26T15:07:10	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-03-26T15:06:49	Freitas, Leticia (2000)	Sabino, Silvano (2010)	unanswered	00:00:14	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-26T15:06:58	Machado, Cristhiane (1040)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-26T15:06:58	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-03-26T15:06:03	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:09 0.00	Terminated by Freitas, Leticia (2000)
2024-03-26T15:05:45	Freitas, Leticia (2000)	Rodrigues, Cezarnildo (1020)	answered	00:00:03	00:00:07 0.00	Terminated by Freitas, Leticia (2000)
2024-03-26T15:03:45	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:04	00:00:16 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T14:39:24	Marinho, Leonardo (1030)	069999608987	unanswered	00:00:30	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-26T14:25:31	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:03	00:00:21 0.00	Terminated by Sabino, Silvano (2010)
2024-03-26T14:20:12	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:13	00:00:24 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T14:17:24	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:07	00:00:22 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-26T14:17:35	Machado, Cristhiane (1040)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-26T14:17:35	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-03-26T14:15:56	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:03	00:00:27 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T14:11:18	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:06	00:01:01 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-26T14:10:55	Medeiros, Viven Ane (2020)	Rodrigues, Cezarnildo (1020)	answered	00:00:06	00:00:09 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T14:03:26	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:05	00:00:48 0.00	Terminated by Freitas, Leticia (2000)
2024-03-26T13:59:52	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:03	00:00:05 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T13:58:51	Moronha, Leticia (2072)	PROTOCOLO (1000)	answered	00:00:03	00:00:13 0.00	Terminated by PROTOCOLO (1000)
2024-03-26T13:56:48	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:06	00:00:39 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T13:51:49	5569992806961	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:02:21 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-26T13:51:49	5569992806961	Q CobranÃ§a (8010)	answered	00:00:06	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-26T13:51:12	5569992806961	IVR (8000)	answered	00:00:01	00:00:36 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-03-26T13:50:50	Moronha, Leticia (2072)	VMail (1000)	answered	00:00:00	00:00:03 0.00	Terminated by Moronha, Leticia (2072)
2024-03-26T13:50:29	Moronha, Leticia (2072)	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-26T13:47:33	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:01:53 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T13:43:11	556999762668	RG REGISTRO (8003)	unanswered	00:00:09	00:00:00 0.00	Terminated by rule
2024-03-26T13:42:55	556999762668	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-26T12:06:31	Machado, Cristhiane (1040)	06934216758	unanswered	00:00:29	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-26T12:06:19	Machado, Cristhiane (1040)	0693421	unanswered	00:00:02	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-26T11:41:56	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:06	00:00:40 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T11:24:46	Moronha, Leticia (2072)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:16 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T11:15:05	Roberto JosÃ© Filho, Carlos (1052)	Marinho, Leonardo (1030)	answered	00:00:04	00:01:01 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-26T11:13:34	Machado, Cristhiane (1040)	069999374899	unanswered	00:00:40	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-26T11:12:58	Machado, Cristhiane (1040)	069999478351	unanswered	00:00:23	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-26T11:12:35	Machado, Cristhiane (1040)	032293441	unanswered	00:00:05	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)

2024-03-26T11:08:07	Kroin, Diego (3010)	08531946000	unanswered	00:00:47	00:00:00 0.00	No Route Exists
2024-03-26T11:07:03	Kroin, Diego (3010)	085999179097	unanswered	00:00:09	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-26T10:36:36	Moraes, Geisiele (1023)	Freitas, Leticia (2000)	answered	00:00:03	00:00:25 0.00	Terminated by Freitas, Leticia (2000)
2024-03-26T10:15:55	Marinho, Leonardo (1030)	069993229013	answered	00:00:31	00:06:40 6.67	Terminated by Marinho, Leonardo (1030)
2024-03-26T10:15:15	Marinho, Leonardo (1030)	069993229013	unanswered	00:00:38	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-26T10:05:36	5569993229013	Marinho, Leonardo (1030)	answered	00:00:02	00:09:27 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-26T10:03:55	5569993229013	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:37 0.00	Almeida de Carvalho, Jeferson (1051) replaced by Marinho, Leonardo (1030)
2024-03-26T10:03:55	5569993229013	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-26T10:03:32	5569993229013	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-26T10:05:28	Almeida de Carvalho, Jeferson (1051)	Marinho, Leonardo (1030)	unanswered	00:00:08	00:00:00 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-26T10:04:48	Medeiros, Viven Ane (2020)	Moronha, Leticia (2072)	unanswered	00:00:02	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T09:51:48	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	unanswered	00:00:00	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-26T09:44:49	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:06:34 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T09:45:00	Fernandes, Lidia (3020)	Silva Oliveira, Luana (1024)	answered	00:00:12	00:01:35 0.00	Terminated by Fernandes, Lidia (3020)
2024-03-26T09:43:24	5569999052166	Almeida de Carvalho, Jeferson (1051)	answered	00:00:00	00:02:35 0.00	Terminated by 5569999052166
2024-03-26T09:43:12	PROTOCOLO (1000)	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:00:06 0.00	Almeida de Carvalho, Jeferson (1051) was joined
2024-03-26T09:42:41	5569999052166	PROTOCOLO (1000)	answered	00:00:08	00:00:35 0.00	PROTOCOLO (1000) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-26T09:42:05	5569999052166	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-26T09:39:31	5569992978365	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-26T09:39:19	5569992978365	Kroin, Diego (3010)	answered	00:00:12	00:02:51 0.00	Terminated by 5569992978365
2024-03-26T09:38:55	5569992978365	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-26T09:36:19	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:03:55 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T09:33:17	Moronha, Leticia (2072)	Sabino, Silvano (2010)	answered	00:00:03	00:02:42 0.00	Terminated by Moronha, Leticia (2072)
2024-03-26T09:32:40	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:29 0.00	Terminated by Moronha, Leticia (2072)
2024-03-26T09:22:11	Vicente, Elivanete (2040)	Silva Oliveira, Luana (1024)	answered	00:00:04	00:00:15 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-26T09:21:42	Silva Oliveira, Luana (1024)	VMail (2040)	answered	00:00:00	00:00:03 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-26T09:21:21	Silva Oliveira, Luana (1024)	Vicente, Elivanete (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-03-26T09:20:48	Silva Oliveira, Luana (1024)	VMail (2040)	answered	00:00:00	00:00:05 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-26T09:20:27	Silva Oliveira, Luana (1024)	Vicente, Elivanete (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-03-26T09:06:49	Marinho, Leonardo (1030)	069993229013	unanswered	00:00:50	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-26T09:05:58	Marinho, Leonardo (1030)	069993229013	unanswered	00:00:49	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-26T08:49:44	Marinho, Leonardo (1030)	Machado, Cristhiane (1040)	answered	00:00:09	00:01:14 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-26T08:43:07	5569984040871	Almeida de Carvalho, Jeferson (1051)	answered	00:00:03	00:02:27 0.00	Terminated by 5569984040871
2024-03-26T08:43:07	5569984040871	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-26T08:42:45	5569984040871	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-26T08:39:07	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:07	00:01:36 0.00	Terminated by Moronha, Leticia (2072)
2024-03-26T08:20:24	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:08	00:00:28 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-26T08:12:21	Medeiros, Viven Ane (2020)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-26T08:12:00	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-03-25T17:10:27	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-25T17:10:27	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-25T17:10:12	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Freitas, Leticia (2000)
2024-03-25T17:10:12	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-25T17:01:53	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	unanswered	00:00:05	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-25T17:01:24	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	unanswered	00:00:17	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-25T16:35:09	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:20 0.00	Terminated by Freitas, Leticia (2000)
2024-03-25T16:32:28	Roberto Josã© Filho, Carlos (1052)	Marinho, Leonardo (1030)	answered	00:00:06	00:00:15 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-25T16:30:19	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:04	00:00:28 0.00	Terminated by PROTOCOLO (1000)
2024-03-25T16:14:58	Cavalcante, Rodrigo (2011)	Marinho, Leonardo (1030)	answered	00:00:12	00:00:16 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-25T16:13:42	Roberto Josã© Filho, Carlos (1052)	VMail (2020)	answered	00:00:00	00:00:05 0.00	Terminated by Roberto Josã© Filho, Carlos (1052)
2024-03-25T16:13:21	Roberto Josã© Filho, Carlos (1052)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-03-25T16:03:08	5569992428383	Almeida de Carvalho, Jeferson (1051)	answered	00:00:14	00:02:04 0.00	Terminated by 5569992428383
2024-03-25T16:03:07	5569992428383	Q Cobrança (8010)	answered	00:00:14	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-25T16:02:46	5569992428383	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-25T15:50:21	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:09 0.00	Terminated by Quintela, Ariane (2080)
2024-03-25T15:45:58	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:05	00:00:09 0.00	Terminated by Freitas, Leticia (2000)

2024-03-25T15:33:56	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:00:29 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-25T15:16:31	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:05	00:00:35 0.00	Terminated by Quintela, Ariane (2080)
2024-03-25T14:44:44	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:15	00:00:12 0.00	Terminated by Moronha, Leticia (2072)
2024-03-25T14:41:19	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:06	00:03:14 0.00	Terminated by Moronha, Leticia (2072)
2024-03-25T13:59:15	Silva Oliveira, Luana (1024)	Freitas, Leticia (2000)	answered	00:00:07	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-03-25T13:39:18	Marinho, Leonardo (1030)	Silva Oliveira, Luana (1024)	answered	00:00:05	00:00:24 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-25T13:35:34	Marinho, Leonardo (1030)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:03:19 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-25T13:23:14	Rodrigues, Cezarnildo (1020)	Kroin, Diego (3010)	answered	00:00:13	00:02:45 0.00	Terminated by Kroin, Diego (3010)
2024-03-25T13:14:56	556133149400	PROTOCOLO (1000)	answered	00:00:05	00:00:51 0.00	Terminated by 556133149400
2024-03-25T13:14:47	556133149400	IVR (8000)	answered	00:00:01	00:00:08 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-25T13:11:29	556133149400	PROTOCOLO (1000)	answered	00:00:12	00:01:46 0.00	Terminated by 556133149400
2024-03-25T13:10:55	556133149400	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-25T13:09:07	5568992153928	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:01:54 0.00	Terminated by Rodrigues, Cezarnildo (1020)
2024-03-25T13:08:59	Amarantes, Brenda (1022)	Rodrigues, Cezarnildo (1020)	answered	00:00:03	00:00:05 0.00	Rodrigues, Cezarnildo (1020) was joined
2024-03-25T13:08:21	5568992153928	Amarantes, Brenda (1022)	answered	00:00:09	00:00:38 0.00	Amarantes, Brenda (1022) replaced by Rodrigues, Cezarnildo (1020)
2024-03-25T13:08:21	5568992153928	Q Fiscaliza��o (8009)	answered	00:00:09	00:00:00 0.00	Q Fiscaliza��o (8009) replaced by Amarantes, Brenda (1022)
2024-03-25T13:08:07	5568992153928	IVR (8000)	answered	00:00:01	00:00:13 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-03-25T12:55:15	5568992153928	Rodrigues, Cezarnildo (1020)	answered	00:00:07	00:02:46 0.00	Terminated by Rodrigues, Cezarnildo (1020)
2024-03-25T12:51:44	5568992153928	Q Fiscaliza��o (8009)	answered	00:03:37	00:00:00 0.00	Q Fiscaliza��o (8009) replaced by Rodrigues, Cezarnildo (1020)
2024-03-25T12:51:21	5568992153928	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-03-25T11:44:46	Marinho, Leonardo (1030)	Silva Oliveira, Luana (1024)	answered	00:00:15	00:00:29 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-25T11:45:19	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	unanswered	00:00:08	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-25T11:44:52	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	unanswered	00:00:18	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-25T11:38:37	Vicente, Elivanete (2040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-25T11:38:37	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-25T11:36:10	Vicente, Elivanete (2040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-25T11:36:10	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-25T11:35:55	Vicente, Elivanete (2040)	VMail (2072)	answered	00:00:00	00:00:06 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-25T11:35:55	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-25T11:22:27	Marinho, Leonardo (1030)	VMail (2040)	answered	00:00:00	00:00:06 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-25T11:22:06	Marinho, Leonardo (1030)	Vicente, Elivanete (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-03-25T11:06:40	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:05	00:02:21 0.00	Terminated by Moronha, Leticia (2072)
2024-03-25T10:58:54	5569999681035	Moraes, Geisiele (1023)	answered	00:00:00	00:04:56 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-25T10:58:49	Amarantes, Brenda (1022)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:01 0.00	Moraes, Geisiele (1023) was joined
2024-03-25T10:50:06	5569999681035	Amarantes, Brenda (1022)	answered	00:00:04	00:08:44 0.00	Amarantes, Brenda (1022) replaced by Moraes, Geisiele (1023)
2024-03-25T10:50:05	5569999681035	Q Fiscaliza��o (8009)	answered	00:00:05	00:00:00 0.00	Q Fiscaliza��o (8009) replaced by Amarantes, Brenda (1022)
2024-03-25T10:49:45	5569999681035	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-03-25T10:58:44	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:20 0.00	Terminated by Freitas, Leticia (2000)
2024-03-25T10:48:19	5569999681035	Kroin, Diego (3010)	answered	00:00:08	00:01:06 0.00	Terminated by Kroin, Diego (3010)
2024-03-25T10:47:19	5569999681035	IVR (8000)	answered	00:00:00	00:00:59 0.00	IVR (8000) replaced by Kroin, Diego (3010)
2024-03-25T10:46:43	5569999681035	RG REGISTRO (8003)	unanswered	00:00:11	00:00:00 0.00	Terminated by rule
2024-03-25T10:46:13	5569999681035	IVR (8000)	answered	00:00:00	00:00:48 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-25T10:20:47	Machado, Cristhiane (1040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-25T10:20:47	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2072)
2024-03-25T10:02:16	Marinho, Leonardo (1030)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:21 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-25T09:58:02	Marinho, Leonardo (1030)	069984044060	unanswered	00:00:43	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-25T09:46:35	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-25T09:46:35	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2072)
2024-03-25T09:46:10	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-25T09:46:10	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2072)
2024-03-25T09:38:56	Vicente, Elivanete (2040)	0211123664125	answered	00:00:06	00:05:50 5.83	Terminated by 0211123664125
2024-03-25T09:38:35	Vicente, Elivanete (2040)	02111985242434	unanswered	00:00:04	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-25T09:38:14	Vicente, Elivanete (2040)	02111985242434	unanswered	00:00:06	00:00:00 0.00	No Route Exists
2024-03-25T09:37:40	Vicente, Elivanete (2040)	02111985242434	unanswered	00:00:06	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-25T09:37:19	Vicente, Elivanete (2040)	0	unanswered	00:00:03	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-25T09:09:44	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:04	00:03:05 0.00	Terminated by Freitas, Leticia (2000)

2024-03-25T09:07:53	Roberto JosÃ© Filho, Carlos (1052)	Marinho, Leonardo (1030)	answered	00:00:07	00:00:52 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-25T09:00:02	Moronha, Leticia (2072)	VMail (2040)	answered	00:00:00	00:02:43 0.00	Terminated by VMail (2040)
2024-03-25T09:00:01	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-03-25T08:59:17	554136189954	Vicente, Elivanete (2040)	answered	00:00:00	00:03:14 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-25T08:59:05	PROTOCOLO (1000)	Vicente, Elivanete (2040)	answered	00:00:05	00:00:07 0.00	Vicente, Elivanete (2040) was joined
2024-03-25T08:58:36	554136189954	PROTOCOLO (1000)	answered	00:00:06	00:00:35 0.00	PROTOCOLO (1000) replaced by Vicente, Elivanete (2040)
2024-03-25T08:58:02	554136189954	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-25T08:59:26	Moronha, Leticia (2072)	VMail (9999)	answered	00:00:00	00:01:31 0.00	Terminated by VMail (9999)
2024-03-25T09:00:32	Moronha, Leticia (2072)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Moronha, Leticia (2072)
2024-03-25T09:00:32	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-03-25T08:53:24	5569992476878	Almeida de Carvalho, Jeferson (1051)	answered	00:00:00	00:03:42 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-25T08:53:12	Amarantes, Brenda (1022)	Almeida de Carvalho, Jeferson (1051)	answered	00:00:03	00:00:09 0.00	Almeida de Carvalho, Jeferson (1051) was joined
2024-03-25T08:52:43	5569992476878	Amarantes, Brenda (1022)	answered	00:00:04	00:00:36 0.00	Amarantes, Brenda (1022) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-25T08:52:42	5569992476878	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:06	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-03-25T08:52:23	5569992476878	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-03-25T08:53:01	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:00:50 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-25T08:49:09	Machado, Cristhiane (1040)	06133149600	answered	00:00:09	00:03:32 3.54	Terminated by Machado, Cristhiane (1040)
2024-03-25T08:45:39	Machado, Cristhiane (1040)	069999814140	unanswered	00:00:18	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-25T08:41:40	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:06 0.00	Terminated by Sabino, Silvano (2010)
2024-03-25T08:37:46	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:03	00:00:20 0.00	Terminated by Freitas, Leticia (2000)
2024-03-25T08:34:03	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:00:17 0.00	Terminated by Freitas, Leticia (2000)
2024-03-25T08:16:13	Moraes, Geisiele (1023)	01469984440635	unanswered	00:00:40	00:00:00 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-25T08:15:57	Moraes, Geisiele (1023)	984440635	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-22T17:12:11	Freitas, Leticia (2000)	VMail (1040)	answered	00:00:00	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-03-22T17:11:50	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-03-22T16:20:04	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:10	00:00:18 0.00	Terminated by Quintela, Ariane (2080)
2024-03-22T16:19:51	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:01 0.00	Terminated by Freitas, Leticia (2000)
2024-03-22T16:19:39	Freitas, Leticia (2000)	Amarantes, Brenda (1022)	unanswered	00:00:01	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-22T16:19:32	Freitas, Leticia (2000)	Quintela, Ariane (2080)	unanswered	00:00:01	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-22T16:15:18	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:03	00:01:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-22T16:04:05	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:16	00:00:19 0.00	Terminated by Freitas, Leticia (2000)
2024-03-22T15:50:02	Moraes, Geisiele (1023)	1050	unanswered	00:00:00	00:00:00 0.00	Target disabled
2024-03-22T15:45:28	Moronha, Leticia (2072)	Silva Oliveira, Luana (1024)	answered	00:00:16	00:00:13 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-22T15:44:39	Moronha, Leticia (2072)	VMail (2011)	answered	00:00:00	00:00:03 0.00	Terminated by Moronha, Leticia (2072)
2024-03-22T15:44:18	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2011)
2024-03-22T15:43:08	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:07	00:00:56 0.00	Terminated by Moronha, Leticia (2072)
2024-03-22T15:30:42	556133149400	IVR (8000)	answered	00:00:01	00:00:12 0.00	Terminated by 556133149400
2024-03-22T15:13:24	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:18	00:00:12 0.00	Terminated by Moronha, Leticia (2072)
2024-03-22T15:09:07	Vicente, Elivanete (2040)	Sabino, Silvano (2010)	answered	00:00:10	00:00:46 0.00	Terminated by Sabino, Silvano (2010)
2024-03-22T14:52:38	Quintela, Ariane (2080)	069984149432	unanswered	00:00:33	00:00:00 0.00	Terminated by Quintela, Ariane (2080)
2024-03-22T14:51:46	Quintela, Ariane (2080)	06984157712	unanswered	00:00:10	00:00:00 0.00	No Route Exists
2024-03-22T14:49:20	Quintela, Ariane (2080)	Marinho, Leonardo (1030)	answered	00:00:04	00:01:33 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-22T14:40:05	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:07	00:01:07 0.00	Terminated by Moronha, Leticia (2072)
2024-03-22T14:07:58	Moraes, Geisiele (1023)	Freitas, Leticia (2000)	answered	00:00:04	00:01:09 0.00	Terminated by Freitas, Leticia (2000)
2024-03-22T13:46:39	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:13	00:00:40 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-22T13:46:27	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:09 0.00	Terminated by Freitas, Leticia (2000)
2024-03-22T13:37:35	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:10	00:00:25 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-22T13:20:57	Moraes, Geisiele (1023)	Freitas, Leticia (2000)	answered	00:00:04	00:01:56 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-22T11:51:56	Vicente, Elivanete (2040)	06934211616	answered	00:00:19	00:01:11 1.18	Terminated by Vicente, Elivanete (2040)
2024-03-22T11:51:38	Vicente, Elivanete (2040)	06931211616	unanswered	00:00:06	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-22T11:50:09	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:03	00:00:51 0.00	Terminated by Freitas, Leticia (2000)
2024-03-22T11:42:09	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:04	00:02:12 0.00	Terminated by Freitas, Leticia (2000)
2024-03-22T11:16:48	PROTOCOLO (1000)	Almeida de Carvalho, Jeferson (1051)	answered	00:00:08	00:00:13 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-22T11:13:51	Kroin, Diego (3010)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Kroin, Diego (3010)
2024-03-22T11:13:51	Kroin, Diego (3010)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-22T10:58:29	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:05	00:00:14 0.00	Terminated by Quintela, Ariane (2080)

2024-03-22T10:57:12	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:04	00:00:12 0.00	Terminated by Quintela, Ariane (2080)
2024-03-22T10:46:06	Marinho, Leonardo (1030)	Silva Oliveira, Luana (1024)	answered	00:00:10	00:03:31 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-22T10:28:50	Kroin, Diego (3010)	Fernandes, Lidia (3020)	answered	00:00:08	00:02:03 0.00	Terminated by Fernandes, Lidia (3020)
2024-03-22T10:10:14	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:03	00:00:44 0.00	Terminated by Moronha, Leticia (2072)
2024-03-22T09:47:05	5569992428383	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:09:20 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-22T09:47:05	5569992428383	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-22T09:46:40	5569992428383	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-22T09:53:19	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:43 0.00	Terminated by Moronha, Leticia (2072)
2024-03-22T09:10:06	Vicente, Elivanete (2040)	069992838422	answered	00:00:09	00:01:35 1.58	Terminated by Vicente, Elivanete (2040)
2024-03-22T09:09:40	Vicente, Elivanete (2040)	069992838422	answered	00:00:13	00:00:02 0.03	Terminated by Vicente, Elivanete (2040)
2024-03-22T08:56:06	Vicente, Elivanete (2040)	069992856860	answered	00:00:08	00:01:24 1.41	Terminated by Vicente, Elivanete (2040)
2024-03-22T08:43:17	Moronha, Leticia (2072)	Roberto Josã© Filho, Carlos (1052)	answered	00:00:13	00:00:47 0.00	Terminated by Moronha, Leticia (2072)
2024-03-21T17:07:53	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Freitas, Leticia (2000)
2024-03-21T17:07:53	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-21T17:07:34	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-03-21T17:07:34	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-21T17:05:38	Moraes, Geisiele (1023)	Freitas, Leticia (2000)	answered	00:00:03	00:00:20 0.00	Terminated by Freitas, Leticia (2000)
2024-03-21T17:05:21	Freitas, Leticia (2000)	VMail (1023)	answered	00:00:00	00:00:03 0.00	Terminated by Freitas, Leticia (2000)
2024-03-21T17:05:00	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-03-21T17:02:38	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:03	00:00:30 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-21T17:01:56	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:02	00:00:06 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-21T16:54:02	Machado, Cristhiane (1040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-21T16:54:02	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-21T16:45:03	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:21 0.00	Terminated by Moronha, Leticia (2072)
2024-03-21T16:41:59	Freitas, Leticia (2000)	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:00:50 0.00	Terminated by Freitas, Leticia (2000)
2024-03-21T16:41:43	Freitas, Leticia (2000)	105	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-21T16:36:27	Freitas, Leticia (2000)	Silva Oliveira, Luana (1024)	answered	00:00:14	00:01:00 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-21T16:35:48	Freitas, Leticia (2000)	Almeida de Carvalho, Jeferson (1051)	answered	00:00:07	00:00:10 0.00	Terminated by Freitas, Leticia (2000)
2024-03-21T16:35:28	Freitas, Leticia (2000)	20	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-21T16:19:15	Freitas, Leticia (2000)	PROTOCOLO (1000)	unanswered	00:00:19	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-21T16:18:30	Freitas, Leticia (2000)	PROTOCOLO (1000)	unanswered	00:00:19	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-21T16:04:26	Machado, Cristhiane (1040)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-21T16:04:26	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-21T16:01:28	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:03	00:00:14 0.00	Terminated by Moronha, Leticia (2072)
2024-03-21T15:40:09	Moraes, Geisiele (1023)	Moronha, Leticia (2072)	answered	00:00:06	00:00:54 0.00	Terminated by Moronha, Leticia (2072)
2024-03-21T15:26:09	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:02:07 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-21T15:16:24	556999825122	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-21T15:16:22	556999825122	Kroin, Diego (3010)	answered	00:00:02	00:01:31 0.00	Terminated by Kroin, Diego (3010)
2024-03-21T15:16:05	556999825122	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-21T15:13:27	556999825122	Marinho, Leonardo (1030)	answered	00:00:02	00:02:28 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-21T15:11:19	556999825122	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:02:03 0.00	Almeida de Carvalho, Jeferson (1051) replaced by Marinho, Leonardo (1030)
2024-03-21T15:11:19	556999825122	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-21T15:10:57	556999825122	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-21T15:13:34	Marinho, Leonardo (1030)	Kroin, Diego (3010)	answered	00:00:04	00:02:15 0.00	Terminated by Kroin, Diego (3010)
2024-03-21T15:13:21	Almeida de Carvalho, Jeferson (1051)	Marinho, Leonardo (1030)	unanswered	00:00:06	00:00:00 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-21T15:11:39	Silva Oliveira, Luana (1024)	Fernandes, Lidia (3020)	answered	00:00:10	00:00:21 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-21T15:10:23	Kroin, Diego (3010)	Silva Oliveira, Luana (1024)	answered	00:00:07	00:00:57 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-21T14:58:56	Machado, Cristhiane (1040)	01138245400	answered	00:00:03	00:01:09 1.15	Terminated by 01138245400
2024-03-21T14:56:46	Machado, Cristhiane (1040)	01138245400	answered	00:00:03	00:02:05 2.09	Terminated by Machado, Cristhiane (1040)
2024-03-21T14:54:50	Machado, Cristhiane (1040)	01138245400	answered	00:00:03	00:01:23 1.39	Terminated by Machado, Cristhiane (1040)
2024-03-21T14:54:16	Silva Oliveira, Luana (1024)	Moronha, Leticia (2072)	answered	00:00:04	00:00:25 0.00	Terminated by Moronha, Leticia (2072)
2024-03-21T14:54:32	Machado, Cristhiane (1040)	01138245400	unanswered	00:00:04	00:00:00 0.00	No Route Exists
2024-03-21T14:53:49	Machado, Cristhiane (1040)	011996562102	answered	00:00:19	00:00:01 0.01	Terminated by Machado, Cristhiane (1040)
2024-03-21T14:26:55	Vicente, Elivanete (2040)	069992581331	answered	00:00:17	00:01:09 1.14	Terminated by Vicente, Elivanete (2040)
2024-03-21T14:25:54	Vicente, Elivanete (2040)	069992581331	unanswered	00:00:49	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-21T14:15:37	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:06	00:00:33 0.00	Terminated by Machado, Cristhiane (1040)

2024-03-21T14:07:30	558632217531	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:03:06 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-21T14:07:30	558632217531	Q Cobrança (8010)	answered	00:00:07	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-21T14:07:11	558632217531	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-21T13:54:54	Medeiros, Viven Ane (2020)	Silva Oliveira, Luana (1024)	answered	00:00:06	00:00:16 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-21T13:43:56	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:05	00:00:06 0.00	Terminated by Freitas, Leticia (2000)
2024-03-21T13:43:32	Freitas, Leticia (2000)	10	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-21T12:56:31	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:03	00:00:09 0.00	Terminated by Freitas, Leticia (2000)
2024-03-21T12:19:17	Machado, Cristhiane (1040)	0072	unanswered	00:00:00	00:00:00 0.00	External call forbidden
2024-03-21T12:04:24	PROTOCOLO (1000)	Sabino, Silvano (2010)	answered	00:00:06	00:00:11 0.00	Terminated by Sabino, Silvano (2010)
2024-03-21T11:46:39	Medeiros, Viven Ane (2020)	PROTOCOLO (1000)	answered	00:00:04	00:00:41 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-21T11:38:03	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:07	00:04:55 0.00	Terminated by Moronha, Leticia (2072)
2024-03-21T11:36:22	Moraes, Geisiele (1023)	VMail (2072)	answered	00:00:00	00:00:06 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-21T11:36:22	Moronha, Leticia (2072)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-21T11:30:16	Moraes, Geisiele (1023)	Sabino, Silvano (2010)	answered	00:00:11	00:05:30 0.00	Terminated by Sabino, Silvano (2010)
2024-03-21T11:33:05	Moronha, Leticia (2072)	Amarantes, Brenda (1022)	answered	00:00:11	00:00:25 0.00	Terminated by Moronha, Leticia (2072)
2024-03-21T11:31:36	Moronha, Leticia (2072)	VMail (1023)	answered	00:00:00	00:00:01 0.00	Terminated by Moronha, Leticia (2072)
2024-03-21T11:31:36	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1023)
2024-03-21T11:31:28	Moronha, Leticia (2072)	VMail (1023)	answered	00:00:00	00:00:02 0.00	Terminated by Moronha, Leticia (2072)
2024-03-21T11:31:28	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1023)
2024-03-21T11:28:43	Moraes, Geisiele (1023)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-21T11:28:43	Moraes, Geisiele (1023)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-21T11:19:21	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-03-21T11:19:21	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-21T11:18:09	Freitas, Leticia (2000)	2076	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-21T11:17:02	Freitas, Leticia (2000)	2076	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-21T11:16:26	Freitas, Leticia (2000)	2076	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-21T11:15:49	Freitas, Leticia (2000)	2076	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-21T11:15:39	Freitas, Leticia (2000)	2076	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-21T10:51:10	Kroin, Diego (3010)	Machado, Cristhiane (1040)	answered	00:00:09	00:00:12 0.00	Terminated by Kroin, Diego (3010)
2024-03-21T10:28:08	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:04	00:03:35 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-21T10:26:11	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:01:52 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-21T10:25:54	Vicente, Elivanete (2040)	Sabino, Silvano (2010)	answered	00:00:04	00:00:31 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-21T10:20:37	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:11	00:00:12 0.00	Terminated by Freitas, Leticia (2000)
2024-03-21T10:19:15	Moraes, Geisiele (1023)	Silva Oliveira, Luana (1024)	answered	00:00:09	00:01:33 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-21T10:10:37	Vicente, Elivanete (2040)	Sabino, Silvano (2010)	answered	00:00:03	00:02:25 0.00	Terminated by Sabino, Silvano (2010)
2024-03-21T10:10:27	Vicente, Elivanete (2040)	02010	unanswered	00:00:03	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-21T10:09:56	Kroin, Diego (3010)	06932211058	unanswered	00:00:07	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-21T10:05:45	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:03	00:00:56 0.00	Terminated by Sabino, Silvano (2010)
2024-03-21T10:06:18	Vicente, Elivanete (2040)	VMail (2010)	answered	00:00:00	00:00:04 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-21T10:06:18	Vicente, Elivanete (2040)	Sabino, Silvano (2010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2010)
2024-03-21T10:05:55	Kroin, Diego (3010)	06932211058	unanswered	00:00:05	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-21T10:05:43	Kroin, Diego (3010)	06932211058	unanswered	00:00:05	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-21T10:05:35	Freitas, Leticia (2000)	1	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-21T10:04:52	Sabino, Silvano (2010)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Sabino, Silvano (2010)
2024-03-21T10:04:52	Sabino, Silvano (2010)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-03-21T10:04:31	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:07	00:00:13 0.00	Terminated by Freitas, Leticia (2000)
2024-03-21T10:04:37	Sabino, Silvano (2010)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Sabino, Silvano (2010)
2024-03-21T10:04:37	Sabino, Silvano (2010)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-03-21T10:03:13	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:56 0.00	Terminated by Sabino, Silvano (2010)
2024-03-21T10:02:27	Machado, Cristhiane (1040)	Kroin, Diego (3010)	answered	00:00:04	00:01:35 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-21T10:01:51	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:07	00:00:28 0.00	Terminated by Freitas, Leticia (2000)
2024-03-21T09:58:12	Moraes, Geisiele (1023)	Marinho, Leonardo (1030)	answered	00:00:08	00:01:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-21T09:23:07	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:08	00:01:38 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-21T09:08:38	556133149400	Freitas, Leticia (2000)	answered	00:00:00	00:03:34 0.00	Terminated by 556133149400
2024-03-21T09:08:24	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:00:11 0.00	Freitas, Leticia (2000) was joined
2024-03-21T09:07:53	556133149400	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Machado, Cristhiane (1040)

2024-03-21T09:07:48	556133149400	Machado, Cristhiane (1040)	answered	00:00:04	00:00:45 0.00	Machado, Cristhiane (1040) replaced by Freitas, Leticia (2000)
2024-03-21T09:07:27	556133149400	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-03-21T09:07:12	556133149400	VMail (1000)	answered	00:00:00	00:00:04 0.00	Terminated by 556133149400
2024-03-21T09:06:51	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-21T09:06:15	556133149400	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-21T08:47:04	5569993351967	Marinho, Leonardo (1030)	answered	00:00:13	00:10:08 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-21T08:46:34	5569993351967	Q Cobrança (8010)	answered	00:00:43	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-03-21T08:46:22	5569993351967	IVR (8000)	answered	00:00:01	00:00:10 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-21T08:53:59	556133149400	VMail (1000)	answered	00:00:00	00:00:04 0.00	Terminated by 556133149400
2024-03-21T08:53:38	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-21T08:52:40	556133149400	IVR (8000)	answered	00:00:00	00:00:58 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-21T08:39:07	Freitas, Leticia (2000)	Roberto Josã Filho, Carlos (1052)	answered	00:00:06	00:00:35 0.00	Terminated by Freitas, Leticia (2000)
2024-03-21T08:31:50	556133149400	VMail (5000)	answered	00:00:00	00:00:05 0.00	Terminated by 556133149400
2024-03-21T08:31:49	556133149400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-03-21T08:31:37	556133149400	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-03-21T08:31:16	556133149400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-21T08:30:44	556133149400	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-21T08:28:49	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:03	00:02:11 0.00	Terminated by Freitas, Leticia (2000)
2024-03-21T08:21:29	5585991597272	Marinho, Leonardo (1030)	answered	00:00:10	00:04:48 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-21T08:20:58	5585991597272	Q Cobrança (8010)	answered	00:00:40	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-03-21T08:20:35	5585991597272	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-20T16:58:42	Freitas, Leticia (2000)	VMail (1023)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-20T16:58:21	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1023)
2024-03-20T16:44:28	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:05	00:00:43 0.00	Terminated by Freitas, Leticia (2000)
2024-03-20T16:18:06	Moraes, Geisiele (1023)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-20T16:18:06	Moraes, Geisiele (1023)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-20T16:07:40	5569999624775	Amarantes, Brenda (1022)	answered	00:00:09	00:09:36 0.00	Terminated by 5569999624775
2024-03-20T16:07:40	5569999624775	Q Fiscalizaã (8009)	answered	00:00:09	00:00:00 0.00	Q Fiscalizaã (8009) replaced by Amarantes, Brenda (1022)
2024-03-20T16:07:18	5569999624775	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Fiscalizaã (8009)
2024-03-20T16:04:26	5569993351967	Marinho, Leonardo (1030)	answered	00:00:14	00:04:14 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-20T16:03:56	5569993351967	Q Cobrança (8010)	answered	00:00:44	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-03-20T16:03:45	5569993351967	IVR (8000)	answered	00:00:01	00:00:09 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-20T16:01:15	5569992434538	Freitas, Leticia (2000)	answered	00:00:04	00:02:53 0.00	Terminated by 5569992434538
2024-03-20T15:59:41	5569992434538	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-20T15:59:36	5569992434538	Kroin, Diego (3010)	answered	00:00:05	00:01:34 0.00	Kroin, Diego (3010) replaced by Freitas, Leticia (2000)
2024-03-20T15:59:22	5569992434538	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-20T16:00:24	5569993351967	Marinho, Leonardo (1030)	answered	00:00:19	00:00:37 0.00	Terminated by 5569993351967
2024-03-20T15:59:54	5569993351967	Q Cobrança (8010)	answered	00:00:49	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-03-20T15:59:29	5569993351967	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-20T15:57:02	Moraes, Geisiele (1023)	Quintela, Ariane (2080)	answered	00:00:11	00:01:35 0.00	Terminated by Quintela, Ariane (2080)
2024-03-20T15:57:32	5569992434538	IVR (8000)	answered	00:00:00	00:00:40 0.00	Terminated by 5569992434538
2024-03-20T15:46:53	5569992434538	VMail (5000)	answered	00:00:00	00:00:05 0.00	Terminated by 5569992434538
2024-03-20T15:46:53	5569992434538	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-03-20T15:46:41	5569992434538	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-03-20T15:46:41	5569992434538	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-03-20T15:46:20	5569992434538	VMail (1000)	answered	00:00:00	00:00:20 0.00	VMail (1000) replaced by CRCRO (5000)
2024-03-20T15:45:59	5569992434538	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-20T15:45:25	5569992434538	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-20T15:40:09	Sabino, Silvano (2010)	Marinho, Leonardo (1030)	answered	00:00:04	00:00:10 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-20T14:48:32	Roberto Josã Filho, Carlos (1052)	Freitas, Leticia (2000)	answered	00:00:03	00:04:23 0.00	Terminated by Freitas, Leticia (2000)
2024-03-20T14:33:33	Kroin, Diego (3010)	Moraes, Geisiele (1023)	answered	00:00:05	00:05:03 0.00	Terminated by Kroin, Diego (3010)
2024-03-20T14:20:23	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:05	00:04:56 0.00	Terminated by Freitas, Leticia (2000)
2024-03-20T14:17:06	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:28 0.00	Terminated by Freitas, Leticia (2000)
2024-03-20T14:09:52	Moraes, Geisiele (1023)	Freitas, Leticia (2000)	answered	00:00:03	00:03:09 0.00	Terminated by Freitas, Leticia (2000)
2024-03-20T11:40:57	5569992651077	Moraes, Geisiele (1023)	answered	00:00:03	00:05:51 0.00	Terminated by 5569992651077
2024-03-20T11:30:53	5569992651077	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)



2024-03-20T11:30:47	5569992651077	Kroin, Diego (3010)	answered	00:00:06	00:10:03 0.00	Kroin, Diego (3010) replaced by Moraes, Geisiele (1023)
2024-03-20T11:30:32	5569992651077	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-20T11:40:55	Kroin, Diego (3010)	Moraes, Geisiele (1023)	unanswered	00:00:02	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-20T10:43:11	551133721223	IVR (8000)	answered	00:00:00	00:00:16 0.00	Terminated by 551133721223
2024-03-20T10:37:40	551133721223	VMail (1000)	answered	00:00:00	00:00:07 0.00	Terminated by 551133721223
2024-03-20T10:37:19	551133721223	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-20T10:36:48	551133721223	IVR (8000)	answered	00:00:01	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-20T10:31:19	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:03	00:00:16 0.00	Terminated by Freitas, Leticia (2000)
2024-03-20T10:31:08	551133721223	VMail (1000)	answered	00:00:00	00:00:15 0.00	Terminated by 551133721223
2024-03-20T10:30:47	551133721223	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-20T10:30:16	551133721223	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-20T10:29:56	Silva Oliveira, Luana (1024)	Freitas, Leticia (2000)	answered	00:00:03	00:00:20 0.00	Terminated by Freitas, Leticia (2000)
2024-03-20T10:23:16	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:03	00:01:33 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-20T10:22:03	Silva Oliveira, Luana (1024)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:11 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-20T10:13:39	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:04	00:01:15 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-20T10:06:13	Vicente, Elivanete (2040)	069984211532	answered	00:00:13	00:05:05 5.09	Terminated by 069984211532
2024-03-20T10:08:59	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:05	00:01:28 0.00	Terminated by Freitas, Leticia (2000)
2024-03-20T10:05:53	Vicente, Elivanete (2040)	069984211532	unanswered	00:00:09	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-20T10:05:34	Vicente, Elivanete (2040)	069984211532	unanswered	00:00:09	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-20T10:03:58	Vicente, Elivanete (2040)	069984030083	answered	00:00:32	00:00:46 0.77	Terminated by 069984030083
2024-03-20T10:02:05	Vicente, Elivanete (2040)	069	unanswered	00:00:03	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-20T09:54:42	Freitas, Leticia (2000)	Kroin, Diego (3010)	answered	00:00:05	00:04:07 0.00	Terminated by Kroin, Diego (3010)
2024-03-20T09:50:37	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:38 0.00	Terminated by Quintela, Ariane (2080)
2024-03-20T09:48:33	Sabino, Silvano (2010)	Freitas, Leticia (2000)	answered	00:00:03	00:00:24 0.00	Terminated by Sabino, Silvano (2010)
2024-03-20T09:48:19	Vicente, Elivanete (2040)	069992581331	unanswered	00:00:40	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-20T09:25:59	Vicente, Elivanete (2040)	02165993505629	answered	00:00:35	00:05:38 5.63	Terminated by 02165993505629
2024-03-20T09:25:41	Vicente, Elivanete (2040)	021993505629	unanswered	00:00:03	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-20T09:03:35	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:09	00:00:06 0.00	Terminated by PROTOCOLO (1000)
2024-03-20T08:49:14	Medeiros, Viven Ane (2020)	065993505629	answered	00:00:41	00:00:01 0.02	Terminated by Medeiros, Viven Ane (2020)
2024-03-20T08:49:00	Medeiros, Viven Ane (2020)	VMail (9999)	answered	00:00:00	00:00:02 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-20T08:45:25	Sabino, Silvano (2010)	Freitas, Leticia (2000)	answered	00:00:06	00:01:13 0.00	Terminated by Freitas, Leticia (2000)
2024-03-20T08:36:53	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:03	00:00:13 0.00	Terminated by Sabino, Silvano (2010)
2024-03-20T08:32:02	5569999825122	Kroin, Diego (3010)	answered	00:00:07	00:02:36 0.00	Terminated by Kroin, Diego (3010)
2024-03-20T08:24:59	5569999825122	Almeida de Carvalho, Jeferson (1051)	answered	00:00:03	00:06:59 0.00	Almeida de Carvalho, Jeferson (1051) replaced by Kroin, Diego (3010)
2024-03-20T08:24:59	5569999825122	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-20T08:24:39	5569999825122	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-20T08:31:57	Almeida de Carvalho, Jeferson (1051)	Kroin, Diego (3010)	unanswered	00:00:05	00:00:00 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-20T08:23:37	556932270112	Amarantes, Brenda (1022)	answered	00:00:06	00:02:34 0.00	Terminated by 556932270112
2024-03-20T08:23:36	556932270112	Q FiscalizaçãO (8009)	answered	00:00:06	00:00:00 0.00	Q FiscalizaçãO (8009) replaced by Amarantes, Brenda (1022)
2024-03-20T08:23:19	556932270112	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-03-19T17:05:43	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:06	00:02:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-19T17:01:59	Kroin, Diego (3010)	06932211058	unanswered	00:00:06	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-19T16:58:58	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:13	00:00:16 0.00	Terminated by PROTOCOLO (1000)
2024-03-19T16:58:39	5569999811985	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-19T16:58:37	5569999811985	Kroin, Diego (3010)	answered	00:00:03	00:00:48 0.00	Terminated by Kroin, Diego (3010)
2024-03-19T16:58:21	5569999811985	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-19T16:49:12	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:30 0.00	Terminated by Moronha, Leticia (2072)
2024-03-19T16:45:01	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:05	00:00:12 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-19T16:38:24	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:05	00:01:23 0.00	Terminated by Moronha, Leticia (2072)
2024-03-19T16:05:58	Quintela, Ariane (2080)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Quintela, Ariane (2080)
2024-03-19T16:05:58	Quintela, Ariane (2080)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-19T16:05:46	Quintela, Ariane (2080)	2070	unanswered	00:00:00	00:00:00 0.00	Target disabled
2024-03-19T16:00:07	Freitas, Leticia (2000)	202	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-19T15:54:16	Roberto Josã Filho, Carlos (1052)	Marinho, Leonardo (1030)	answered	00:00:14	00:01:48 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-19T15:20:36	556932145071	Amarantes, Brenda (1022)	answered	00:00:07	00:05:20 0.00	Terminated by Amarantes, Brenda (1022)
2024-03-19T15:20:36	556932145071	Q FiscalizaçãO (8009)	answered	00:00:07	00:00:00 0.00	Q FiscalizaçãO (8009) replaced by Amarantes, Brenda (1022)

2024-03-19T15:20:15	556932145071	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-03-19T15:20:47	Sabino, Silvano (2010)	Freitas, Leticia (2000)	answered	00:00:03	00:00:07 0.00	Terminated by Sabino, Silvano (2010)
2024-03-19T15:04:09	5569992935984	Amarantes, Brenda (1022)	answered	00:00:08	00:15:08 0.00	Terminated by 5569992935984
2024-03-19T15:04:08	5569992935984	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:08	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-03-19T15:03:48	5569992935984	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-03-19T15:18:32	Machado, Cristhiane (1040)	Silva Oliveira, Luana (1024)	answered	00:00:11	00:00:19 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-19T15:18:19	Machado, Cristhiane (1040)	Quintela, Ariane (2080)	answered	00:00:06	00:00:01 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-19T15:10:45	Vicente, Elivanete (2040)	02121974326477	answered	00:00:09	00:01:42 1.71	Terminated by Vicente, Elivanete (2040)
2024-03-19T15:04:32	5569992015105	Q FiscalizaÃ§Ã£o (8009)	unanswered	00:00:00	00:02:25 0.00	Terminated by 5569992015105
2024-03-19T15:03:56	5569992015105	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-03-19T15:05:52	Vicente, Elivanete (2040)	02121974326477	answered	00:00:18	00:00:00 0.01	Terminated by Vicente, Elivanete (2040)
2024-03-19T15:05:35	Vicente, Elivanete (2040)	02121	unanswered	00:00:01	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-19T15:05:12	Vicente, Elivanete (2040)	02121974326477	unanswered	00:00:10	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-19T15:04:42	Vicente, Elivanete (2040)	02121974326477	unanswered	00:00:11	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-19T15:04:19	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:03	00:00:19 0.00	Terminated by Kroin, Diego (3010)
2024-03-19T15:04:12	Freitas, Leticia (2000)	VMail (3020)	answered	00:00:00	00:00:06 0.00	Terminated by Freitas, Leticia (2000)
2024-03-19T15:04:03	Freitas, Leticia (2000)	Fernandes, Lidia (3020)	unanswered	00:00:09	00:00:00 0.00	Busy, forwarded to VMail (3020)
2024-03-19T15:04:03	Freitas, Leticia (2000)	Kroin, Diego (3010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to Fernandes, Lidia (3020)
2024-03-19T15:04:03	Kroin, Diego (3010)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Kroin, Diego (3010)
2024-03-19T15:04:03	Kroin, Diego (3010)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-03-19T15:03:57	Vicente, Elivanete (2040)	0212174326477	unanswered	00:00:07	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-19T15:03:05	Freitas, Leticia (2000)	Fernandes, Lidia (3020)	answered	00:00:07	00:00:42 0.00	Terminated by Freitas, Leticia (2000)
2024-03-19T15:03:05	Freitas, Leticia (2000)	Kroin, Diego (3010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to Fernandes, Lidia (3020)
2024-03-19T15:02:59	5569992015105	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-19T15:02:38	5569992015105	Kroin, Diego (3010)	answered	00:00:21	00:00:50 0.00	Terminated by Kroin, Diego (3010)
2024-03-19T15:01:59	5569992015105	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-19T15:03:36	Vicente, Elivanete (2040)	0212174326477	unanswered	00:00:03	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-19T15:00:38	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:14 0.00	Terminated by Freitas, Leticia (2000)
2024-03-19T14:57:45	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:12	00:00:21 0.00	Terminated by Moronha, Leticia (2072)
2024-03-19T14:55:31	Sabino, Silvano (2010)	Freitas, Leticia (2000)	answered	00:00:03	00:00:23 0.00	Terminated by Sabino, Silvano (2010)
2024-03-19T14:39:53	Kroin, Diego (3010)	Moraes, Geisiele (1023)	answered	00:00:06	00:00:55 0.00	Terminated by Kroin, Diego (3010)
2024-03-19T14:18:30	Marinho, Leonardo (1030)	06133149600	answered	00:00:07	00:08:21 8.36	Terminated by Marinho, Leonardo (1030)
2024-03-19T14:22:21	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:03	00:00:12 0.00	Terminated by Quintela, Ariane (2080)
2024-03-19T14:18:19	Marinho, Leonardo (1030)	06133149600	answered	00:00:09	00:00:01 0.01	Terminated by Marinho, Leonardo (1030)
2024-03-19T14:01:44	Quintela, Ariane (2080)	Amarantes, Brenda (1022)	answered	00:00:05	00:00:36 0.00	Terminated by Quintela, Ariane (2080)
2024-03-19T14:01:28	Quintela, Ariane (2080)	Rodrigues, Cezarnildo (1020)	unanswered	00:00:04	00:00:00 0.00	Terminated by Quintela, Ariane (2080)
2024-03-19T14:01:17	Quintela, Ariane (2080)	1021	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-19T13:58:50	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:22 0.00	Terminated by Freitas, Leticia (2000)
2024-03-19T13:53:59	Vicente, Elivanete (2040)	02147997365272	unanswered	00:00:07	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-19T13:50:10	Vicente, Elivanete (2040)	02147997365272	unanswered	00:00:14	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-19T13:49:40	Vicente, Elivanete (2040)	02147997365272	unanswered	00:00:08	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-19T13:46:01	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:04	00:00:44 0.00	Terminated by Quintela, Ariane (2080)
2024-03-19T13:45:13	5569992880909	Moronha, Leticia (2072)	answered	00:00:02	00:00:48 0.00	Terminated by Moronha, Leticia (2072)
2024-03-19T13:45:01	5569992880909	IVR (8000)	answered	00:00:01	00:00:11 0.00	IVR (8000) replaced by Moronha, Leticia (2072)
2024-03-19T13:44:04	5569992880909	Moronha, Leticia (2072)	answered	00:00:04	00:00:25 0.00	Terminated by Moronha, Leticia (2072)
2024-03-19T13:43:57	5569992880909	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by Moronha, Leticia (2072)
2024-03-19T13:41:43	5569992581331	Vicente, Elivanete (2040)	answered	00:00:02	00:01:56 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-19T13:41:31	5569992581331	IVR (8000)	answered	00:00:01	00:00:11 0.00	IVR (8000) replaced by Vicente, Elivanete (2040)
2024-03-19T13:41:58	5569992780045	Medeiros, Viven Ane (2020)	answered	00:00:10	00:00:15 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-19T13:41:50	5569992780045	IVR (8000)	answered	00:00:00	00:00:08 0.00	IVR (8000) replaced by Medeiros, Viven Ane (2020)
2024-03-19T13:37:11	5569992581331	Medeiros, Viven Ane (2020)	answered	00:00:12	00:01:59 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-19T13:36:34	5569992581331	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by Medeiros, Viven Ane (2020)
2024-03-19T13:22:43	Vicente, Elivanete (2040)	069992581331	unanswered	00:00:39	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-19T13:21:40	Vicente, Elivanete (2040)	069992581331	answered	00:00:38	00:00:01 0.01	Terminated by Vicente, Elivanete (2040)
2024-03-19T12:50:06	5511991789757	VMail (2020)	answered	00:00:00	00:00:20 0.00	Terminated by 5511991789757
2024-03-19T12:49:45	5511991789757	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)

2024-03-19T12:49:13	5511991789757	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by Medeiros, Viven Ane (2020)
2024-03-19T12:33:16	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:57 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-19T12:10:01	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:06	00:00:11 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-19T11:51:58	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:03	00:00:07 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-19T11:49:33	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:29 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-19T11:30:19	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:27 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-19T11:29:05	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:04	00:00:25 0.00	Terminated by Freitas, Leticia (2000)
2024-03-19T11:26:53	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:00:56 0.00	Terminated by Freitas, Leticia (2000)
2024-03-19T11:21:47	556921416302	Moraes, Geisiele (1023)	answered	00:00:00	00:05:16 0.00	Terminated by 556921416302
2024-03-19T11:21:42	Amarantes, Brenda (1022)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:01 0.00	Moraes, Geisiele (1023) was joined
2024-03-19T11:21:10	556921416302	Amarantes, Brenda (1022)	answered	00:00:09	00:00:28 0.00	Amarantes, Brenda (1022) replaced by Moraes, Geisiele (1023)
2024-03-19T11:21:10	556921416302	Q Fiscaliza��o (8009)	answered	00:00:09	00:00:00 0.00	Q Fiscaliza��o (8009) replaced by Amarantes, Brenda (1022)
2024-03-19T11:20:53	556921416302	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-03-19T11:25:02	Kroin, Diego (3010)	06934412361	answered	00:00:22	00:00:57 0.95	Terminated by Kroin, Diego (3010)
2024-03-19T11:24:51	Kroin, Diego (3010)	6934412361	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-19T11:10:27	PROTOCOLO (1000)	Kroin, Diego (3010)	answered	00:00:04	00:02:21 0.00	Terminated by Kroin, Diego (3010)
2024-03-19T11:10:15	PROTOCOLO (1000)	Freitas, Leticia (2000)	unanswered	00:00:03	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-03-19T10:49:35	557121094016	Freitas, Leticia (2000)	answered	00:00:00	00:01:03 0.00	Terminated by Freitas, Leticia (2000)
2024-03-19T10:49:25	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:04	00:00:06 0.00	Freitas, Leticia (2000) was joined
2024-03-19T10:48:44	557121094016	PROTOCOLO (1000)	answered	00:00:04	00:00:47 0.00	PROTOCOLO (1000) replaced by Freitas, Leticia (2000)
2024-03-19T10:48:14	557121094016	IVR (8007)	answered	00:00:00	00:00:30 0.00	IVR (8007) replaced by PROTOCOLO (1000)
2024-03-19T10:47:11	557121094016	IVR (8000)	answered	00:00:00	00:01:03 0.00	IVR (8000) replaced by IVR (8007)
2024-03-19T10:37:02	Moronha, Leticia (2072)	Roberto Jos�� Filho, Carlos (1052)	answered	00:00:04	00:00:23 0.00	Terminated by Moronha, Leticia (2072)
2024-03-19T10:23:59	5569984057323	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-19T10:23:51	5569984057323	Kroin, Diego (3010)	answered	00:00:08	00:07:25 0.00	Terminated by Kroin, Diego (3010)
2024-03-19T10:23:06	5569984057323	IVR (8000)	answered	00:00:00	00:00:45 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-19T10:25:37	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:41 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-19T10:25:23	Freitas, Leticia (2000)	VMail (2030)	answered	00:00:00	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-03-19T10:25:23	Freitas, Leticia (2000)	Moraes, Vinicius (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-03-19T10:22:27	Freitas, Leticia (2000)	VMail (2030)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-19T10:22:27	Freitas, Leticia (2000)	Moraes, Vinicius (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-03-19T10:22:13	Freitas, Leticia (2000)	VMail (2030)	answered	00:00:00	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-03-19T10:22:13	Freitas, Leticia (2000)	Moraes, Vinicius (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-03-19T10:06:36	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:08 0.00	Terminated by Freitas, Leticia (2000)
2024-03-19T09:58:23	5569984796088	Moraes, Geisiele (1023)	answered	00:00:00	00:04:59 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-19T09:58:16	Amarantes, Brenda (1022)	Moraes, Geisiele (1023)	answered	00:00:05	00:00:01 0.00	Moraes, Geisiele (1023) was joined
2024-03-19T09:55:40	5569984796088	Amarantes, Brenda (1022)	answered	00:00:03	00:02:40 0.00	Amarantes, Brenda (1022) replaced by Moraes, Geisiele (1023)
2024-03-19T09:55:40	5569984796088	Q Fiscaliza��o (8009)	answered	00:00:03	00:00:00 0.00	Q Fiscaliza��o (8009) replaced by Amarantes, Brenda (1022)
2024-03-19T09:55:20	5569984796088	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-03-19T09:54:16	5569984796088	IVR (8000)	answered	00:00:00	00:00:14 0.00	Terminated by 5569984796088
2024-03-19T09:53:34	5569984796088	IVR (8000)	answered	00:00:00	00:00:28 0.00	Terminated by 5569984796088
2024-03-19T09:50:10	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:05	00:01:03 0.00	Terminated by Quintela, Ariane (2080)
2024-03-19T09:41:46	555132549400	Freitas, Leticia (2000)	answered	00:00:01	00:00:44 0.00	Terminated by Freitas, Leticia (2000)
2024-03-19T09:40:23	555132549400	RG DESENPREF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPREF (8006) replaced by Machado, Cristhiane (1040)
2024-03-19T09:40:13	555132549400	Machado, Cristhiane (1040)	answered	00:00:10	00:01:23 0.00	Machado, Cristhiane (1040) replaced by Freitas, Leticia (2000)
2024-03-19T09:39:37	555132549400	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-03-19T09:41:43	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	unanswered	00:00:02	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-19T09:32:48	Kroin, Diego (3010)	9	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-19T09:28:43	5569993877544	Marinho, Leonardo (1030)	answered	00:00:03	00:03:01 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-19T09:28:12	5569993877544	Q Cobran��a (8010)	answered	00:00:34	00:00:00 0.00	Q Cobran��a (8010) replaced by Marinho, Leonardo (1030)
2024-03-19T09:27:53	5569993877544	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobran��a (8010)
2024-03-19T09:28:14	Medeiros, Viven Ane (2020)	065993505629	answered	00:00:41	00:00:02 0.04	Terminated by Medeiros, Viven Ane (2020)
2024-03-19T09:27:51	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	answered	00:00:03	00:00:14 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-19T09:26:51	5569993877544	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-19T09:26:47	5569993877544	Kroin, Diego (3010)	answered	00:00:04	00:00:29 0.00	Terminated by Kroin, Diego (3010)
2024-03-19T09:26:30	5569993877544	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)

2024-03-19T09:27:09	Moronha, Leticia (2072)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Moronha, Leticia (2072)
2024-03-19T09:26:48	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-03-19T09:25:32	5569993877544	Almeida de Carvalho, Jeferson (1051)	answered	00:00:09	00:00:01 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-19T09:25:31	5569993877544	Q Cobrança (8010)	answered	00:00:10	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-19T09:24:56	5569993877544	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-19T09:17:20	Marinho, Leonardo (1030)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-19T09:16:59	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-19T09:09:03	Machado, Cristhiane (1040)	069999814140	answered	00:00:32	00:00:02 0.04	Terminated by Machado, Cristhiane (1040)
2024-03-19T08:56:45	5569992780045	IVR (8000)	answered	00:00:00	00:00:35 0.00	Terminated by 5569992780045
2024-03-19T08:37:55	Roberto Josã Filho, Carlos (1052)	Marinho, Leonardo (1030)	answered	00:00:13	00:00:32 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-19T08:18:46	Medeiros, Viven Ane (2020)	Sabino, Silvano (2010)	answered	00:00:04	00:00:24 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-19T08:18:25	Medeiros, Viven Ane (2020)	Kroin, Diego (3010)	answered	00:00:04	00:00:09 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-18T17:01:30	Moronha, Leticia (2072)	Freitas, Leticia (2000)	answered	00:00:03	00:00:14 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T17:00:35	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:11	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T16:50:14	5569993241704	Silva Oliveira, Luana (1024)	answered	00:00:12	00:04:27 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-18T16:49:05	5569993241704	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-18T16:48:47	5569993241704	Kroin, Diego (3010)	answered	00:00:18	00:01:10 0.00	Kroin, Diego (3010) replaced by Silva Oliveira, Luana (1024)
2024-03-18T16:48:18	5569993241704	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-18T16:49:17	Moronha, Leticia (2072)	Freitas, Leticia (2000)	answered	00:00:03	00:00:12 0.00	Terminated by Moronha, Leticia (2072)
2024-03-18T16:48:06	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:25 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T16:42:40	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:06	00:00:15 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T16:37:40	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:02	00:00:10 0.00	Terminated by PROTOCOLO (1000)
2024-03-18T16:23:34	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:07	00:01:26 0.00	Terminated by Moronha, Leticia (2072)
2024-03-18T16:21:52	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:07	00:00:16 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-18T16:13:26	Kroin, Diego (3010)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Kroin, Diego (3010)
2024-03-18T16:13:26	Kroin, Diego (3010)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-18T16:13:23	Kroin, Diego (3010)	VMail (2072)	answered	00:00:00	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-18T16:13:22	Kroin, Diego (3010)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-18T16:11:17	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:10	00:01:04 0.00	Terminated by Kroin, Diego (3010)
2024-03-18T15:52:19	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:08	00:00:28 0.00	Terminated by Moronha, Leticia (2072)
2024-03-18T15:50:35	Roberto Josã Filho, Carlos (1052)	Freitas, Leticia (2000)	answered	00:00:02	00:00:20 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T15:46:56	Freitas, Leticia (2000)	Roberto Josã Filho, Carlos (1052)	answered	00:00:05	00:00:57 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T15:44:04	Marinho, Leonardo (1030)	VMail (2011)	answered	00:00:00	00:00:04 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-18T15:43:43	Marinho, Leonardo (1030)	Cavalcante, Rodrigo (2011)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2011)
2024-03-18T15:31:03	556932141633	Amarantes, Brenda (1022)	answered	00:00:08	00:07:41 0.00	Terminated by Amarantes, Brenda (1022)
2024-03-18T15:31:03	556932141633	Q Fiscalizaçã (8009)	answered	00:00:08	00:00:00 0.00	Q Fiscalizaçã (8009) replaced by Amarantes, Brenda (1022)
2024-03-18T15:30:45	556932141633	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-03-18T15:34:47	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:06	00:00:14 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T15:31:03	5569993849857	VMail (5000)	answered	00:00:00	00:00:45 0.00	Terminated by 5569993849857
2024-03-18T15:31:03	5569993849857	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-03-18T15:30:44	5569993849857	VMail (1000)	answered	00:00:00	00:00:18 0.00	VMail (1000) replaced by CRCRO (5000)
2024-03-18T15:30:23	5569993849857	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-18T15:29:48	5569993849857	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-18T15:27:40	5569993849857	IVR (8000)	answered	00:00:00	00:00:14 0.00	Terminated by 5569993849857
2024-03-18T15:06:07	Roberto Josã Filho, Carlos (1052)	Moronha, Leticia (2072)	answered	00:00:07	00:00:34 0.00	Terminated by Moronha, Leticia (2072)
2024-03-18T14:50:47	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:05	00:00:07 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T14:47:21	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:43 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-18T14:28:28	Freitas, Leticia (2000)	Quintela, Arianne (2080)	answered	00:00:04	00:00:27 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T14:06:08	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:03	00:02:04 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-18T14:07:05	Moronha, Leticia (2072)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:05 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-18T14:06:56	Medeiros, Viven Ane (2020)	Moronha, Leticia (2072)	unanswered	00:00:01	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-18T13:42:11	Marinho, Leonardo (1030)	VMail (2000)	answered	00:00:00	00:00:05 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-18T13:41:50	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-03-18T11:56:08	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:13	00:00:31 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T11:55:59	Almeida de Carvalho, Jeferson (1051)	8	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-18T11:55:38	Freitas, Leticia (2000)	Roberto Josã Filho, Carlos (1052)	answered	00:00:06	00:00:14 0.00	Terminated by Freitas, Leticia (2000)

2024-03-18T11:55:13	Freitas, Leticia (2000)	Almeida de Carvalho, Jeferson (1051)	unanswered	00:00:17	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T11:55:03	Freitas, Leticia (2000)	VMail (1030)	answered	00:00:00	00:00:01 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T11:54:42	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-03-18T11:54:26	Freitas, Leticia (2000)	VMail (1051)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T11:54:05	Freitas, Leticia (2000)	Almeida de Carvalho, Jeferson (1051)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1051)
2024-03-18T11:53:37	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T11:05:48	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:05	00:00:09 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T11:04:46	Freitas, Leticia (2000)	Roberto JosÃ© Filho, Carlos (1052)	answered	00:00:05	00:00:09 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T10:54:06	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:09	00:00:30 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-18T10:44:24	556932218728	Moraes, Geisiele (1023)	answered	00:00:00	00:07:33 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-18T10:44:21	Amarantes, Brenda (1022)	Moraes, Geisiele (1023)	answered	00:00:02	00:00:01 0.00	Moraes, Geisiele (1023) was joined
2024-03-18T10:41:18	556932218728	Amarantes, Brenda (1022)	answered	00:00:02	00:03:04 0.00	Amarantes, Brenda (1022) replaced by Moraes, Geisiele (1023)
2024-03-18T10:41:17	556932218728	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:03	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-03-18T10:40:56	556932218728	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-03-18T10:50:16	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:05	00:01:03 0.00	Terminated by Kroin, Diego (3010)
2024-03-18T10:49:19	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:03	00:00:19 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T10:48:39	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:03	00:00:17 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T10:46:46	Freitas, Leticia (2000)	Quintela, Ariane (2080)	unanswered	00:00:18	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T10:35:21	Machado, Cristhiane (1040)	Marinho, Leonardo (1030)	answered	00:00:04	00:01:57 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-18T10:23:49	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:17	00:00:54 0.00	Terminated by Kroin, Diego (3010)
2024-03-18T10:21:56	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:06	00:00:35 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T10:16:07	Roberto JosÃ© Filho, Carlos (1052)	Moronha, Leticia (2072)	answered	00:00:03	00:00:17 0.00	Terminated by Moronha, Leticia (2072)
2024-03-18T10:13:09	Moronha, Leticia (2072)	Roberto JosÃ© Filho, Carlos (1052)	answered	00:00:06	00:00:39 0.00	Terminated by Roberto JosÃ© Filho, Carlos (1052)
2024-03-18T09:57:04	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:04	00:02:43 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T09:43:45	Moraes, Geisiele (1023)	Freitas, Leticia (2000)	answered	00:00:03	00:01:41 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T09:35:00	Moraes, Geisiele (1023)	Moronha, Leticia (2072)	answered	00:00:04	00:00:17 0.00	Terminated by Moronha, Leticia (2072)
2024-03-18T09:29:04	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:05	00:00:58 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-18T09:24:44	554532423017	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Machado, Cristhiane (1040)
2024-03-18T09:24:37	554532423017	Machado, Cristhiane (1040)	answered	00:00:07	00:01:27 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-18T09:24:11	554532423017	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-03-18T09:20:50	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	unanswered	00:00:00	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-03-18T09:18:07	Vicente, Elivanete (2040)	Medeiros, Viven Ane (2020)	answered	00:00:08	00:00:31 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-18T09:02:47	Amarantes, Brenda (1022)	Moronha, Leticia (2072)	answered	00:00:07	00:01:00 0.00	Terminated by Moronha, Leticia (2072)
2024-03-18T08:51:40	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:05	00:01:08 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T08:51:31	Marinho, Leonardo (1030)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-18T08:51:31	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-03-18T08:51:23	Marinho, Leonardo (1030)	VMail (2000)	answered	00:00:00	00:00:02 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-18T08:51:23	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-03-18T08:51:16	Marinho, Leonardo (1030)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-18T08:51:16	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-03-18T08:51:09	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:09	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T08:51:11	Marinho, Leonardo (1030)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-18T08:51:11	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-03-18T08:50:24	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:04	00:00:38 0.00	Terminated by Freitas, Leticia (2000)
2024-03-18T08:44:12	556932221010	Amarantes, Brenda (1022)	answered	00:00:05	00:02:36 0.00	Terminated by 556932221010
2024-03-18T08:44:11	556932221010	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:06	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-03-18T08:44:01	556932221010	IVR (8000)	answered	00:00:01	00:00:09 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-03-18T08:42:41	556932221010	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-18T08:42:25	556932221010	Kroin, Diego (3010)	answered	00:00:16	00:00:44 0.00	Terminated by Kroin, Diego (3010)
2024-03-18T08:42:00	556932221010	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-18T08:41:28	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	answered	00:00:06	00:00:40 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-18T08:40:30	Machado, Cristhiane (1040)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-18T08:40:09	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-03-18T08:39:24	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	answered	00:00:04	00:00:33 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-18T08:39:17	Marinho, Leonardo (1030)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-18T08:38:54	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	unanswered	00:00:23	00:00:00 0.00	No answer, forwarded to VMail (2072)

2024-03-15T13:54:15	PROTOCOLO (1000)	Moronha, Leticia (2072)	unanswered	00:00:17	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-03-15T13:45:20	Medeiros, Viven Ane (2020)	PROTOCOLO (1000)	unanswered	00:00:13	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-15T13:28:56	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:15	00:00:26 0.00	Terminated by Moronha, Leticia (2072)
2024-03-15T13:23:46	Vicente, Elivanete (2040)	069984030083	unanswered	00:00:12	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-15T13:09:05	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:05	00:00:10 0.00	Terminated by Freitas, Leticia (2000)
2024-03-15T13:08:33	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:10 0.00	Terminated by Freitas, Leticia (2000)
2024-03-15T13:00:40	Vicente, Elivanete (2040)	069984030083	answered	00:00:36	00:00:02 0.03	Terminated by Vicente, Elivanete (2040)
2024-03-15T12:57:04	Vicente, Elivanete (2040)	069984030083	unanswered	00:00:29	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-15T12:56:15	Vicente, Elivanete (2040)	069984030083	unanswered	00:00:38	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-15T12:55:47	Vicente, Elivanete (2040)	069984030083	unanswered	00:00:10	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-15T12:47:26	Marinho, Leonardo (1030)	08007706116	answered	00:00:09	00:06:52 6.87	Terminated by Marinho, Leonardo (1030)
2024-03-15T12:43:25	Marinho, Leonardo (1030)	08007706116	answered	00:00:09	00:00:59 0.98	Terminated by 08007706116
2024-03-15T12:43:07	Marinho, Leonardo (1030)	08007705353	unanswered	00:00:05	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-15T12:42:44	Marinho, Leonardo (1030)	08007705353	answered	00:00:06	00:00:16 0.27	Terminated by Marinho, Leonardo (1030)
2024-03-15T12:40:17	Marinho, Leonardo (1030)	08004004645	answered	00:00:03	00:02:16 2.27	Terminated by Marinho, Leonardo (1030)
2024-03-15T12:37:00	Marinho, Leonardo (1030)	08007706116	unanswered	00:00:44	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-15T12:28:50	Vicente, Elivanete (2040)	0212222199548	answered	00:00:23	00:02:46 2.77	Terminated by Vicente, Elivanete (2040)
2024-03-15T12:18:20	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:02	00:01:55 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-15T12:04:55	Vicente, Elivanete (2040)	069992581331	answered	00:00:15	00:01:29 1.48	Terminated by Vicente, Elivanete (2040)
2024-03-15T12:04:33	Vicente, Elivanete (2040)	069992581331	unanswered	00:00:11	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-15T12:01:15	Vicente, Elivanete (2040)	069992581331	unanswered	00:00:36	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-15T12:00:18	Vicente, Elivanete (2040)	069992581331	answered	00:00:41	00:00:01 0.02	Terminated by Vicente, Elivanete (2040)
2024-03-15T11:59:07	Machado, Cristhiane (1040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-15T11:59:07	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-15T11:58:56	Machado, Cristhiane (1040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-15T11:58:56	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-15T11:52:34	Medeiros, Viven Ane (2020)	069984524443	answered	00:00:21	00:02:21 2.34	Terminated by Medeiros, Viven Ane (2020)
2024-03-15T11:26:57	Marinho, Leonardo (1030)	08007706116	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-03-15T11:25:12	Marinho, Leonardo (1030)	08007706116	unanswered	00:01:18	00:00:00 0.00	No Route Exists
2024-03-15T11:15:15	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:07	00:00:51 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-15T11:13:25	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:01:29 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-15T11:09:54	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-15T11:09:54	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (2072)
2024-03-15T10:56:42	Cavalcante, Rodrigo (2011)	Moronha, Leticia (2072)	answered	00:00:12	00:00:12 0.00	Terminated by Moronha, Leticia (2072)
2024-03-15T10:32:55	Silva Oliveira, Luana (1024)	Freitas, Leticia (2000)	answered	00:00:04	00:00:56 0.00	Terminated by Freitas, Leticia (2000)
2024-03-15T10:27:54	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:13	00:00:06 0.00	Terminated by Freitas, Leticia (2000)
2024-03-15T10:24:53	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:53 0.00	Terminated by Moronha, Leticia (2072)
2024-03-15T10:23:25	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:05	00:00:20 0.00	Terminated by Freitas, Leticia (2000)
2024-03-15T10:23:06	Freitas, Leticia (2000)	2	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-15T10:17:49	Sabino, Silvano (2010)	Freitas, Leticia (2000)	answered	00:00:03	00:01:12 0.00	Terminated by Sabino, Silvano (2010)
2024-03-15T09:56:38	Vicente, Elivanete (2040)	069981460120	answered	00:00:24	00:00:23 0.39	Terminated by Vicente, Elivanete (2040)
2024-03-15T09:51:08	5569992780045	Moronha, Leticia (2072)	unanswered	00:00:09	00:00:00 0.00	Failed Canceled
2024-03-15T09:50:40	5569992780045	IVR (8000)	answered	00:00:01	00:00:26 0.00	IVR (8000) replaced by Moronha, Leticia (2072)
2024-03-15T09:50:02	5569992780045	IVR (8000)	answered	00:00:00	00:00:00 0.00	Terminated by 5569992780045
2024-03-15T09:01:19	Vicente, Elivanete (2040)	011939528321	answered	00:00:16	00:04:31 4.52	Terminated by Vicente, Elivanete (2040)
2024-03-15T08:59:28	Vicente, Elivanete (2040)	011939528321	unanswered	00:00:39	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-15T08:58:28	Vicente, Elivanete (2040)	011939528321	unanswered	00:00:34	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-15T08:46:12	Vicente, Elivanete (2040)	01123664125	answered	00:00:06	00:11:55 11.92	Terminated by Vicente, Elivanete (2040)
2024-03-15T08:36:25	PROTOCOLO (1000)	999	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-15T08:22:46	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:03	00:13:16 0.00	Terminated by Freitas, Leticia (2000)
2024-03-15T08:33:49	PROTOCOLO (1000)	VMail (2000)	answered	00:00:00	00:00:05 0.00	Terminated by PROTOCOLO (1000)
2024-03-15T08:33:49	PROTOCOLO (1000)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-03-15T08:29:08	Vicente, Elivanete (2040)	069981460120	answered	00:00:38	00:00:02 0.03	Terminated by Vicente, Elivanete (2040)
2024-03-14T16:58:28	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:05	00:00:06 0.00	Terminated by Freitas, Leticia (2000)
2024-03-14T16:51:36	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:05	00:04:20 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-14T16:36:17	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:06 0.00	Terminated by Freitas, Leticia (2000)

2024-03-14T16:15:58	Vicente, Elivanete (2040)	08007297000	answered	00:00:05	00:16:17 16.28	Terminated by 08007297000
2024-03-14T16:30:08	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:09 0.00	Terminated by Quintela, Ariane (2080)
2024-03-14T16:22:37	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:12 0.00	Terminated by Freitas, Leticia (2000)
2024-03-14T16:16:55	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:02	00:00:24 0.00	Terminated by Quintela, Ariane (2080)
2024-03-14T16:15:43	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:04	00:00:18 0.00	Terminated by Freitas, Leticia (2000)
2024-03-14T16:13:07	Vicente, Elivanete (2040)	08007297000	answered	00:00:09	00:02:22 2.36	Terminated by 08007297000
2024-03-14T16:12:43	Vicente, Elivanete (2040)	08007297000	unanswered	00:00:10	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-14T16:08:14	5569992780045	IVR (8000)	answered	00:00:01	00:00:09 0.00	Terminated by 5569992780045
2024-03-14T15:50:27	Vicente, Elivanete (2040)	0211123664125	answered	00:00:15	00:07:46 7.76	Terminated by Vicente, Elivanete (2040)
2024-03-14T15:46:23	Vicente, Elivanete (2040)	0211123664125	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-03-14T15:43:26	Vicente, Elivanete (2040)	0211123664125	answered	00:00:10	00:00:14 0.24	Terminated by Vicente, Elivanete (2040)
2024-03-14T15:43:01	Vicente, Elivanete (2040)	Machado, Cristhiane (1040)	answered	00:00:03	00:00:06 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-14T15:41:07	Vicente, Elivanete (2040)	0211123664125	answered	00:00:14	00:00:50 0.83	Terminated by 0211123664125
2024-03-14T15:40:44	Vicente, Elivanete (2040)	02111985242434	unanswered	00:00:06	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-14T15:40:25	Vicente, Elivanete (2040)	069	unanswered	00:00:01	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-14T15:35:23	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:05	00:00:19 0.00	Terminated by Freitas, Leticia (2000)
2024-03-14T15:32:05	551151161194	RG REGISTRO (8003)	unanswered	00:00:08	00:00:00 0.00	Terminated by rule
2024-03-14T15:31:16	551151161194	IVR (8000)	answered	00:00:01	00:01:04 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-14T15:26:43	Vicente, Elivanete (2040)	08007297000	answered	00:00:08	00:03:38 3.64	Terminated by Vicente, Elivanete (2040)
2024-03-14T15:25:57	Vicente, Elivanete (2040)	080007297000	unanswered	00:00:18	00:00:00 0.00	No Route Exists
2024-03-14T15:24:45	Vicente, Elivanete (2040)	069981460120	unanswered	00:00:24	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-14T15:23:37	Vicente, Elivanete (2040)	06932186230	unanswered	00:00:54	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-14T15:23:23	Vicente, Elivanete (2040)	0693218	unanswered	00:00:01	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-14T15:22:13	Vicente, Elivanete (2040)	06932186230	unanswered	00:00:58	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-14T15:21:36	Vicente, Elivanete (2040)	069981460120	unanswered	00:00:24	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-14T14:32:58	Freitas, Leticia (2000)	Almeida de Carvalho, Jeferson (1051)	unanswered	00:00:13	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-14T14:28:32	554137781700	RG DESENPREF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPREF (8006) replaced by Machado, Cristhiane (1040)
2024-03-14T14:28:26	554137781700	Machado, Cristhiane (1040)	answered	00:00:06	00:01:39 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-14T14:28:03	554137781700	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-03-14T14:23:19	5569999746984	Machado, Cristhiane (1040)	answered	00:00:00	00:02:21 0.00	Terminated by 5569999746984
2024-03-14T14:23:11	PROTOCOLO (1000)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:05 0.00	Machado, Cristhiane (1040) was joined
2024-03-14T14:22:17	5569999746984	PROTOCOLO (1000)	answered	00:00:06	00:00:56 0.00	PROTOCOLO (1000) replaced by Machado, Cristhiane (1040)
2024-03-14T14:21:46	5569999746984	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-14T14:15:36	Marinho, Leonardo (1030)	PROTOCOLO (1000)	answered	00:00:04	00:01:22 0.00	Terminated by PROTOCOLO (1000)
2024-03-14T14:07:01	Machado, Cristhiane (1040)	06133149600	answered	00:00:08	00:04:56 4.93	Terminated by Machado, Cristhiane (1040)
2024-03-14T12:01:56	Cavalcante, Rodrigo (2011)	Moronha, Leticia (2072)	answered	00:00:03	00:00:09 0.00	Terminated by Moronha, Leticia (2072)
2024-03-14T11:49:18	5569984285544	Fernandes, Lidia (3020)	answered	00:00:09	00:04:40 0.00	Terminated by 5569984285544
2024-03-14T11:48:45	5569984285544	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Fernandes, Lidia (3020)
2024-03-14T11:39:27	Quintela, Ariane (2080)	Moronha, Leticia (2072)	answered	00:00:04	00:00:29 0.00	Terminated by Moronha, Leticia (2072)
2024-03-14T11:17:38	Marinho, Leonardo (1030)	Silva Oliveira, Luana (1024)	answered	00:00:11	00:03:31 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-14T10:52:08	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:05	00:00:46 0.00	Terminated by Freitas, Leticia (2000)
2024-03-14T10:40:35	556932511243	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-14T10:40:31	556932511243	Kroin, Diego (3010)	answered	00:00:04	00:01:49 0.00	Terminated by Kroin, Diego (3010)
2024-03-14T10:40:14	556932511243	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-14T10:27:57	Moraes, Geisiele (1023)	Moronha, Leticia (2072)	answered	00:00:08	00:01:54 0.00	Terminated by Moronha, Leticia (2072)
2024-03-14T10:04:46	5569981019700	Marinho, Leonardo (1030)	answered	00:00:00	00:00:59 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-14T10:04:30	Amarantes, Brenda (1022)	Marinho, Leonardo (1030)	answered	00:00:09	00:00:07 0.00	Marinho, Leonardo (1030) was joined
2024-03-14T10:02:29	5569981019700	Amarantes, Brenda (1022)	answered	00:00:06	00:02:11 0.00	Amarantes, Brenda (1022) replaced by Marinho, Leonardo (1030)
2024-03-14T10:02:29	5569981019700	Q Fiscaliza��o (8009)	answered	00:00:06	00:00:00 0.00	Q Fiscaliza��o (8009) replaced by Amarantes, Brenda (1022)
2024-03-14T10:02:11	5569981019700	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-03-14T09:55:28	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:07	00:00:33 0.00	Terminated by Freitas, Leticia (2000)
2024-03-14T09:18:52	Quintela, Ariane (2080)	Moraes, Geisiele (1023)	answered	00:00:11	00:00:10 0.00	Terminated by Quintela, Ariane (2080)
2024-03-14T09:05:43	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:09	00:00:21 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-14T08:51:41	PROTOCOLO (1000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:05 0.00	Terminated by PROTOCOLO (1000)
2024-03-14T08:35:42	Marinho, Leonardo (1030)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:02:32 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-14T08:34:01	Moraes, Geisiele (1023)	Quintela, Ariane (2080)	answered	00:00:05	00:01:42 0.00	Terminated by Quintela, Ariane (2080)

2024-03-13T17:21:22	Freitas, Leticia (2000)	Kroin, Diego (3010)	answered	00:00:11	00:01:23 0.00	Terminated by Kroin, Diego (3010)
2024-03-13T17:19:48	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:05	00:01:16 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T17:19:36	Freitas, Leticia (2000)	2	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-13T17:18:48	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:36 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-13T17:10:33	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:03	00:00:22 0.00	Terminated by Kroin, Diego (3010)
2024-03-13T17:10:17	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:03	00:00:10 0.00	Terminated by Moronha, Leticia (2072)
2024-03-13T17:10:16	Kroin, Diego (3010)	VMail (2000)	answered	00:00:00	00:00:02 0.00	Terminated by Kroin, Diego (3010)
2024-03-13T17:10:16	Kroin, Diego (3010)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-03-13T17:10:08	Kroin, Diego (3010)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Kroin, Diego (3010)
2024-03-13T17:10:08	Kroin, Diego (3010)	Freitas, Leticia (2000)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2000)
2024-03-13T17:03:42	Freitas, Leticia (2000)	Kroin, Diego (3010)	unanswered	00:00:32	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T17:02:32	Machado, Cristhiane (1040)	Kroin, Diego (3010)	unanswered	00:00:18	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-13T16:52:47	Freitas, Leticia (2000)	Roberto JosÃ© Filho, Carlos (1052)	answered	00:00:04	00:01:07 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T16:50:20	Freitas, Leticia (2000)	1050	unanswered	00:00:00	00:00:00 0.00	Target disabled
2024-03-13T16:45:20	Machado, Cristhiane (1040)	Quintela, Ariane (2080)	answered	00:00:06	00:04:53 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-13T16:41:38	Moraes, Geisiele (1023)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-13T16:41:17	Moraes, Geisiele (1023)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-03-13T16:35:28	Freitas, Leticia (2000)	1050	unanswered	00:00:00	00:00:00 0.00	Target disabled
2024-03-13T16:35:18	Freitas, Leticia (2000)	1050	unanswered	00:00:00	00:00:00 0.00	Target disabled
2024-03-13T16:35:08	Freitas, Leticia (2000)	10	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-13T16:34:54	Freitas, Leticia (2000)	1050	unanswered	00:00:00	00:00:00 0.00	Target disabled
2024-03-13T16:34:43	Freitas, Leticia (2000)	1050	unanswered	00:00:00	00:00:00 0.00	Target disabled
2024-03-13T16:33:23	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:48 0.00	Terminated by Quintela, Ariane (2080)
2024-03-13T16:28:29	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:05	00:02:09 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T16:07:06	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:05	00:00:38 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-13T15:53:41	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:14 0.00	Terminated by Sabino, Silvano (2010)
2024-03-13T15:53:16	Freitas, Leticia (2000)	Silva Oliveira, Luana (1024)	unanswered	00:00:16	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T15:52:50	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:08 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T15:50:16	Moronha, Leticia (2072)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Moronha, Leticia (2072)
2024-03-13T15:49:55	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-03-13T15:46:04	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:14 0.00	Terminated by Quintela, Ariane (2080)
2024-03-13T15:24:08	Freitas, Leticia (2000)	Quintela, Ariane (2080)	unanswered	00:00:07	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T15:21:11	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:12	00:00:06 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T15:17:42	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:03	00:00:07 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T15:14:54	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:01:05 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T15:12:13	5569992333865	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Machado, Cristhiane (1040)
2024-03-13T15:12:10	5569992333865	Machado, Cristhiane (1040)	answered	00:00:03	00:02:17 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-13T15:11:50	5569992333865	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-03-13T15:14:04	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:20 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-13T15:13:33	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	answered	00:00:11	00:00:23 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-13T15:11:33	5569992333865	IVR (8007)	answered	00:00:00	00:00:12 0.00	Terminated by 5569992333865
2024-03-13T15:11:21	5569992333865	IVR (8000)	answered	00:00:00	00:00:12 0.00	IVR (8000) replaced by IVR (8007)
2024-03-13T15:11:35	Marinho, Leonardo (1030)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-13T15:11:14	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-13T15:10:33	Marinho, Leonardo (1030)	PROTOCOLO (1000)	answered	00:00:04	00:00:25 0.00	Terminated by PROTOCOLO (1000)
2024-03-13T15:10:33	Machado, Cristhiane (1040)	Kroin, Diego (3010)	unanswered	00:00:22	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-13T15:10:21	Marinho, Leonardo (1030)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-13T15:10:00	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-13T15:02:56	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:04	00:00:41 0.00	Terminated by Quintela, Ariane (2080)
2024-03-13T15:01:18	5569992661662	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-03-13T15:00:59	5569992661662	IVR (8000)	answered	00:00:01	00:00:56 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-13T15:00:26	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:03	00:00:47 0.00	Terminated by Moronha, Leticia (2072)
2024-03-13T14:55:41	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:10 0.00	Terminated by Quintela, Ariane (2080)
2024-03-13T14:39:14	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:39 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T14:27:04	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:07	00:00:15 0.00	Terminated by Sabino, Silvano (2010)
2024-03-13T14:26:56	Freitas, Leticia (2000)	102	unanswered	00:00:00	00:00:00 0.00	Target not found



2024-03-13T14:16:31	Moronha, Leticia (2072)	VMail (9999)	answered	00:00:00	00:00:01 0.00	Terminated by Moronha, Leticia (2072)
2024-03-13T14:16:22	Moronha, Leticia (2072)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Moronha, Leticia (2072)
2024-03-13T14:16:01	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-03-13T14:14:41	Marinho, Leonardo (1030)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-13T14:14:20	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-13T13:59:24	Medeiros, Viven Ane (2020)	VMail (2010)	answered	00:00:00	00:00:05 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-13T13:59:02	Medeiros, Viven Ane (2020)	Sabino, Silvano (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-03-13T13:37:16	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:47 0.00	Terminated by Quintela, Ariane (2080)
2024-03-13T13:10:29	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:31 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-13T13:09:54	Vicente, Elivanete (2040)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-13T13:09:33	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-13T12:04:42	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:03	00:00:14 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T12:00:31	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:52 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-13T11:57:38	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:05	00:00:10 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T11:49:34	Medeiros, Viven Ane (2020)	Moraes, Geisiele (1023)	answered	00:00:04	00:02:27 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-13T11:47:06	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:03	00:00:08 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T11:43:03	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:09	00:00:12 0.00	Terminated by Moronha, Leticia (2072)
2024-03-13T11:39:29	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:03	00:00:28 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T11:29:52	5569984944700	Kroin, Diego (3010)	answered	00:00:03	00:09:22 0.00	Terminated by Kroin, Diego (3010)
2024-03-13T11:29:21	5569984944700	IVR (8000)	answered	00:00:01	00:00:29 0.00	IVR (8000) replaced by Kroin, Diego (3010)
2024-03-13T11:37:54	551126222500	IVR (8000)	answered	00:00:00	00:01:01 0.00	Terminated by 551126222500
2024-03-13T11:18:46	PROTOCOLO (1000)	Fernandes, Lidia (3020)	answered	00:00:08	00:12:34 0.00	Terminated by PROTOCOLO (1000)
2024-03-13T11:24:59	Quintela, Ariane (2080)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:01:57 0.00	Terminated by Quintela, Ariane (2080)
2024-03-13T11:23:50	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:11	00:00:12 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T11:02:47	Vicente, Elivanete (2040)	069992242704	answered	00:00:11	00:01:30 1.50	Terminated by Vicente, Elivanete (2040)
2024-03-13T11:02:18	Vicente, Elivanete (2040)	069992242704	answered	00:00:07	00:00:10 0.16	Terminated by 069992242704
2024-03-13T10:59:15	Moraes, Geisiele (1023)	Quintela, Ariane (2080)	answered	00:00:04	00:00:30 0.00	Terminated by Quintela, Ariane (2080)
2024-03-13T10:58:56	Moraes, Geisiele (1023)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-13T10:58:35	Moraes, Geisiele (1023)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-03-13T10:30:39	PROTOCOLO (1000)	Fernandes, Lidia (3020)	answered	00:00:10	00:17:49 0.00	Terminated by PROTOCOLO (1000)
2024-03-13T10:44:33	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:12	00:00:54 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-13T10:37:09	556934223966	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:05:53 0.00	Terminated by Rodrigues, Cezarnildo (1020)
2024-03-13T10:37:05	Amarantes, Brenda (1022)	Rodrigues, Cezarnildo (1020)	answered	00:00:03	00:00:02 0.00	Rodrigues, Cezarnildo (1020) was joined
2024-03-13T10:36:33	556934223966	Amarantes, Brenda (1022)	answered	00:00:07	00:00:29 0.00	Amarantes, Brenda (1022) replaced by Rodrigues, Cezarnildo (1020)
2024-03-13T10:36:33	556934223966	Q FiscalizaÃ§Ão (8009)	answered	00:00:07	00:00:00 0.00	Q FiscalizaÃ§Ão (8009) replaced by Amarantes, Brenda (1022)
2024-03-13T10:36:14	556934223966	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-03-13T10:36:50	Medeiros, Viven Ane (2020)	Quintela, Ariane (2080)	answered	00:00:05	00:00:16 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-13T10:36:26	Medeiros, Viven Ane (2020)	Silva Oliveira, Luana (1024)	unanswered	00:00:17	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-13T10:36:09	Medeiros, Viven Ane (2020)	Marinho, Leonardo (1030)	unanswered	00:00:10	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-13T10:36:00	Medeiros, Viven Ane (2020)	VMail (2030)	answered	00:00:00	00:00:03 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-13T10:36:00	Medeiros, Viven Ane (2020)	Moraes, Vinicius (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-03-13T10:30:24	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:03	00:00:01 0.00	Terminated by PROTOCOLO (1000)
2024-03-13T10:30:13	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:04	00:00:04 0.00	Terminated by PROTOCOLO (1000)
2024-03-13T10:24:53	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:03	00:00:12 0.00	Terminated by PROTOCOLO (1000)
2024-03-13T10:03:54	Moraes, Geisiele (1023)	VMail (2072)	answered	00:00:00	00:00:07 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-13T10:03:33	Moraes, Geisiele (1023)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-13T09:40:05	Moraes, Geisiele (1023)	Sabino, Silvano (2010)	answered	00:00:04	00:07:31 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-13T09:39:18	558321788028	Freitas, Leticia (2000)	answered	00:00:00	00:01:14 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T09:38:56	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:15	00:00:07 0.00	Freitas, Leticia (2000) was joined
2024-03-13T09:38:09	558321788028	PROTOCOLO (1000)	answered	00:00:08	00:01:00 0.00	PROTOCOLO (1000) replaced by Freitas, Leticia (2000)
2024-03-13T09:37:35	558321788028	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-13T09:36:45	558321788028	IVR (8000)	answered	00:00:01	00:00:24 0.00	Terminated by 558321788028
2024-03-13T09:34:04	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:51 0.00	Terminated by Moronha, Leticia (2072)
2024-03-13T09:30:22	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:34 0.00	Terminated by Moronha, Leticia (2072)
2024-03-13T09:29:38	Moraes, Geisiele (1023)	Moronha, Leticia (2072)	answered	00:00:05	00:00:26 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-13T09:10:02	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:08	00:00:13 0.00	Terminated by Freitas, Leticia (2000)

2024-03-13T08:40:19	Medeiros, Viven Ane (2020)	06133149600	answered	00:00:08	00:08:35 8.58	Terminated by Medeiros, Viven Ane (2020)
2024-03-13T08:40:00	Medeiros, Viven Ane (2020)	06133149600	answered	00:00:06	00:00:03 0.05	Terminated by Medeiros, Viven Ane (2020)
2024-03-13T08:33:54	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:07	00:00:52 0.00	Terminated by Freitas, Leticia (2000)
2024-03-13T08:29:14	Freitas, Leticia (2000)	Kroin, Diego (3010)	answered	00:00:11	00:03:18 0.00	Terminated by Kroin, Diego (3010)
2024-03-13T08:29:03	Freitas, Leticia (2000)	0010	unanswered	00:00:00	00:00:00 0.00	External call forbidden
2024-03-13T08:17:53	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:00:23 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-13T08:12:29	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:09 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-12T15:59:06	Freitas, Leticia (2000)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T15:58:45	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-03-12T15:50:27	Machado, Cristhiane (1040)	VMail (9999)	unanswered	00:00:00	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-12T15:50:08	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T15:48:08	Medeiros, Viven Ane (2020)	Sabino, Silvano (2010)	answered	00:00:05	00:00:59 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-12T15:39:39	5569992661662	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-12T15:39:26	5569992661662	Kroin, Diego (3010)	answered	00:00:13	00:02:45 0.00	Terminated by Kroin, Diego (3010)
2024-03-12T15:38:59	5569992661662	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-12T15:35:10	Vicente, Elivanete (2040)	06932186230	unanswered	00:00:33	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-12T15:34:15	Vicente, Elivanete (2040)	069981460120	unanswered	00:00:41	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-12T15:34:03	Vicente, Elivanete (2040)	069981430120	unanswered	00:00:00	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-12T15:33:11	Vicente, Elivanete (2040)	069981460120	answered	00:00:37	00:00:02 0.03	Terminated by Vicente, Elivanete (2040)
2024-03-12T15:32:23	Vicente, Elivanete (2040)	06932186230	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-03-12T15:18:34	Freitas, Leticia (2000)	1072	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-12T15:17:45	Miranda, Evelim (1050)	Freitas, Leticia (2000)	answered	00:00:03	00:00:17 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T15:16:25	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:04	00:00:16 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T15:15:30	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:06	00:00:21 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T15:13:10	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T15:12:49	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-12T14:53:41	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	answered	00:00:05	00:03:38 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-12T14:37:46	Miranda, Evelim (1050)	069999591133	answered	00:00:29	00:00:16 0.26	Terminated by Miranda, Evelim (1050)
2024-03-12T14:37:26	Miranda, Evelim (1050)	999591133	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-12T14:34:39	Marinho, Leonardo (1030)	Machado, Cristhiane (1040)	answered	00:00:10	00:01:52 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-12T14:32:00	5569984438393	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:51 0.00	Terminated by 5569984438393
2024-03-12T14:32:00	5569984438393	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-12T14:31:41	5569984438393	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-12T14:25:23	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:05	00:01:21 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T14:03:52	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:19 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T13:57:06	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:05	00:00:15 0.00	Terminated by Miranda, Evelim (1050)
2024-03-12T13:49:56	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:05	00:00:08 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-12T13:11:18	Vicente, Elivanete (2040)	Freitas, Leticia (2000)	unanswered	00:00:10	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-12T13:07:50	554137781700	IVR (8000)	answered	00:00:01	00:01:12 0.00	Terminated by IVR (8000)
2024-03-12T12:42:02	554137781700	IVR (8000)	answered	00:00:01	00:01:13 0.00	Terminated by IVR (8000)
2024-03-12T12:19:40	Freitas, Leticia (2000)	Miranda, Evelim (1050)	unanswered	00:00:02	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T12:06:10	Moronha, Leticia (2072)	Miranda, Evelim (1050)	unanswered	00:00:12	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-03-12T12:05:56	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	unanswered	00:00:12	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-03-12T11:59:17	Cavalcante, Rodrigo (2011)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-03-12T11:58:55	Cavalcante, Rodrigo (2011)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-12T11:55:44	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:07	00:01:13 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T11:55:35	Freitas, Leticia (2000)	10	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-12T11:54:10	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:04	00:00:11 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-12T11:48:59	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:06	00:00:38 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T11:46:30	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:06	00:01:58 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T11:23:15	Kroin, Diego (3010)	Machado, Cristhiane (1040)	answered	00:00:12	00:00:16 0.00	Terminated by Kroin, Diego (3010)
2024-03-12T11:15:44	5569981172837	Fernandes, Lidia (3020)	answered	00:00:10	00:04:42 0.00	Terminated by Fernandes, Lidia (3020)
2024-03-12T11:15:12	5569981172837	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by Fernandes, Lidia (3020)
2024-03-12T11:10:48	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:04	00:03:40 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-12T11:10:43	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:06	00:00:08 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-12T11:08:34	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:00:47 0.00	Terminated by Machado, Cristhiane (1040)

2024-03-12T11:05:11	PROTOCOLO (1000)	Vicente, Elivanete (2040)	answered	00:00:09	00:00:17 0.00	Terminated by PROTOCOLO (1000)
2024-03-12T11:04:22	554137781700	PROTOCOLO (1000)	answered	00:00:06	00:01:05 0.00	Terminated by 554137781700
2024-03-12T11:03:51	554137781700	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-12T11:02:41	Sabino, Silvano (2010)	Medeiros, Viven Ane (2020)	answered	00:00:07	00:00:11 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-12T10:55:19	Medeiros, Viven Ane (2020)	Sabino, Silvano (2010)	answered	00:00:04	00:01:18 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-12T10:55:16	Marinho, Leonardo (1030)	Marinho, Evelim (1050)	answered	00:00:07	00:01:02 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-12T10:53:52	5569999780188	Almeida de Carvalho, Jeferson (1051)	answered	00:00:00	00:01:09 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-12T10:53:39	PROTOCOLO (1000)	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:00:08 0.00	Almeida de Carvalho, Jeferson (1051) was joined
2024-03-12T10:53:04	5569999780188	PROTOCOLO (1000)	answered	00:00:04	00:00:44 0.00	PROTOCOLO (1000) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-12T10:52:02	5569999780188	IVR (8000)	answered	00:00:00	00:01:02 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-12T10:48:36	Medeiros, Viven Ane (2020)	Sabino, Silvano (2010)	answered	00:00:04	00:00:46 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-12T10:12:46	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:06	00:00:44 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T10:08:44	Machado, Cristhiane (1040)	Marinho, Leonardo (1030)	answered	00:00:11	00:01:27 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-12T10:06:58	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:10	00:00:29 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-12T09:55:25	Kroin, Diego (3010)	Machado, Cristhiane (1040)	answered	00:00:07	00:09:09 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-12T10:00:46	Medeiros, Viven Ane (2020)	Moronha, Leticia (2072)	answered	00:00:03	00:00:06 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-12T09:59:18	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:59 0.00	Terminated by Moronha, Leticia (2072)
2024-03-12T09:38:08	Moraes, Geisiele (1023)	Freitas, Leticia (2000)	answered	00:00:03	00:00:56 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T09:32:06	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:07	00:05:14 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-12T09:26:25	Machado, Cristhiane (1040)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-12T09:26:04	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-03-12T09:22:16	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:09 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-12T09:21:15	Vicente, Elivanete (2040)	06932172575	unanswered	00:00:06	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-12T09:20:35	Vicente, Elivanete (2040)	06932172575	unanswered	00:00:28	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-12T09:20:13	Vicente, Elivanete (2040)	06932172575	unanswered	00:00:12	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-12T09:15:05	556935303178	Almeida de Carvalho, Jeferson (1051)	answered	00:00:10	00:02:26 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-12T09:15:05	556935303178	Q Cobrança (8010)	answered	00:00:10	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-12T09:14:45	556935303178	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-12T08:49:09	5569992706523	Machado, Cristhiane (1040)	answered	00:00:00	00:03:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-12T08:48:58	Almeida de Carvalho, Jeferson (1051)	Machado, Cristhiane (1040)	answered	00:00:08	00:00:03 0.00	Machado, Cristhiane (1040) was joined
2024-03-12T08:46:28	5569992706523	Almeida de Carvalho, Jeferson (1051)	answered	00:00:14	00:02:27 0.00	Almeida de Carvalho, Jeferson (1051) replaced by Machado, Cristhiane (1040)
2024-03-12T08:43:57	5569992706523	Q Cobrança (8010)	answered	00:02:45	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-12T08:43:30	5569992706523	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-12T08:46:00	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:08	00:00:32 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T08:44:28	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	unanswered	00:00:02	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-03-12T08:44:22	Moronha, Leticia (2072)	VMail (1051)	answered	00:00:00	00:00:02 0.00	Terminated by Moronha, Leticia (2072)
2024-03-12T08:44:22	Moronha, Leticia (2072)	Almeida de Carvalho, Jeferson (1051)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1051)
2024-03-12T08:44:01	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	unanswered	00:00:18	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-03-12T08:40:44	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	unanswered	00:00:00	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-03-12T08:30:30	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T08:24:18	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:57 0.00	Terminated by Moronha, Leticia (2072)
2024-03-12T08:23:53	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:03	00:00:14 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T08:20:46	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:15 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-12T08:20:01	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:07	00:00:29 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T08:16:02	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:01 0.00	Terminated by Freitas, Leticia (2000)
2024-03-12T08:15:41	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-11T17:04:38	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:03	00:00:06 0.00	Terminated by Freitas, Leticia (2000)
2024-03-11T16:47:54	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:07	00:00:12 0.00	Terminated by Freitas, Leticia (2000)
2024-03-11T16:38:36	Moraes, Geisiele (1023)	2073	unanswered	00:00:00	00:00:00 0.00	Target disabled
2024-03-11T16:24:10	Moraes, Geisiele (1023)	2073	unanswered	00:00:00	00:00:00 0.00	Target disabled
2024-03-11T16:06:49	554137781700	VMail (1000)	answered	00:00:00	00:00:08 0.00	Terminated by 554137781700
2024-03-11T16:06:28	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-11T16:05:30	554137781700	IVR (8000)	answered	00:00:00	00:00:57 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-11T16:05:01	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:13	00:00:23 0.00	Terminated by Freitas, Leticia (2000)
2024-03-11T16:05:32	554137781700	VMail (5000)	answered	00:00:00	00:00:03 0.00	Terminated by 554137781700
2024-03-11T16:05:32	554137781700	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)

2024-03-11T16:05:29	554137781700	VMail (5000)	answered	00:00:00	00:00:03 0.00	VMail (5000) replaced by CRCRO (5000)
2024-03-11T16:05:29	554137781700	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-03-11T16:05:20	554137781700	VMail (5000)	answered	00:00:00	00:00:09 0.00	VMail (5000) replaced by CRCRO (5000)
2024-03-11T16:05:20	554137781700	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-03-11T16:05:06	554137781700	VMail (1000)	answered	00:00:00	00:00:14 0.00	VMail (1000) replaced by CRCRO (5000)
2024-03-11T16:04:45	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-11T16:04:13	554137781700	IVR (8000)	answered	00:00:01	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-11T16:02:56	554137781700	VMail (1000)	answered	00:00:00	00:00:13 0.00	Terminated by 554137781700
2024-03-11T16:02:35	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-11T16:02:01	554137781700	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-11T15:55:00	5569984811101	Marinho, Leonardo (1030)	answered	00:00:00	00:02:11 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-11T15:54:52	Almeida de Carvalho, Jeferson (1051)	Marinho, Leonardo (1030)	answered	00:00:03	00:00:05 0.00	Marinho, Leonardo (1030) was joined
2024-03-11T15:52:43	5569984811101	Almeida de Carvalho, Jeferson (1051)	answered	00:00:08	00:02:10 0.00	Almeida de Carvalho, Jeferson (1051) replaced by Marinho, Leonardo (1030)
2024-03-11T15:52:43	5569984811101	Q Cobrança (8010)	answered	00:00:08	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-11T15:52:23	5569984811101	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-11T15:53:34	Almeida de Carvalho, Jeferson (1051)	0	unanswered	00:00:06	00:00:00 0.00	No Route Exists
2024-03-11T15:42:10	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:09 0.00	Terminated by Freitas, Leticia (2000)
2024-03-11T15:37:50	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:04	00:01:55 0.00	Terminated by Freitas, Leticia (2000)
2024-03-11T15:05:55	Amarantes, Brenda (1022)	Moronha, Leticia (2072)	answered	00:00:07	00:00:43 0.00	Terminated by Moronha, Leticia (2072)
2024-03-11T15:04:02	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:04	00:00:26 0.00	Terminated by Freitas, Leticia (2000)
2024-03-11T15:01:18	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:05	00:02:10 0.00	Terminated by Freitas, Leticia (2000)
2024-03-11T14:59:46	Moronha, Leticia (2072)	VMail (1024)	answered	00:00:00	00:00:04 0.00	Terminated by Moronha, Leticia (2072)
2024-03-11T14:59:25	Moronha, Leticia (2072)	Silva Oliveira, Luana (1024)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1024)
2024-03-11T14:52:46	Moronha, Leticia (2072)	Amarantes, Brenda (1022)	answered	00:00:06	00:00:37 0.00	Terminated by Moronha, Leticia (2072)
2024-03-11T14:01:45	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	answered	00:00:10	00:01:56 0.00	Terminated by Moronha, Leticia (2072)
2024-03-11T13:54:41	Miranda, Evelim (1050)	Moronha, Leticia (2072)	answered	00:00:09	00:00:18 0.00	Terminated by Moronha, Leticia (2072)
2024-03-11T13:53:52	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:03	00:01:02 0.00	Terminated by Quintela, Ariane (2080)
2024-03-11T13:50:52	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:01:42 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-11T13:50:33	Amarantes, Brenda (1022)	Marinho, Leonardo (1030)	answered	00:00:05	00:00:38 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-11T13:43:53	PROTOCOLO (1000)	Moronha, Leticia (2072)	answered	00:00:05	00:00:18 0.00	Terminated by PROTOCOLO (1000)
2024-03-11T13:41:58	5584987642053	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:01:24 0.00	Terminated by 5584987642053
2024-03-11T13:41:47	PROTOCOLO (1000)	Cavalcante, Rodrigo (2011)	answered	00:00:05	00:00:06 0.00	Cavalcante, Rodrigo (2011) was joined
2024-03-11T13:40:40	5584987642053	PROTOCOLO (1000)	answered	00:00:11	00:01:07 0.00	PROTOCOLO (1000) replaced by Cavalcante, Rodrigo (2011)
2024-03-11T13:40:10	5584987642053	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-11T13:39:13	5584987642053	IVR (8000)	answered	00:00:00	00:00:48 0.00	Terminated by 5584987642053
2024-03-11T12:00:37	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	unanswered	00:00:10	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-03-11T11:34:54	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:03	00:00:14 0.00	Terminated by Quintela, Ariane (2080)
2024-03-11T11:30:44	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:06	00:00:28 0.00	Terminated by Freitas, Leticia (2000)
2024-03-11T11:22:48	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:03	00:00:20 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-11T11:18:12	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:04	00:01:57 0.00	Terminated by Kroin, Diego (3010)
2024-03-11T10:32:51	Vicente, Elivanete (2040)	069992268474	unanswered	00:00:38	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-11T10:32:33	Vicente, Elivanete (2040)	069992268473	unanswered	00:00:06	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-11T10:31:17	Vicente, Elivanete (2040)	069992049008	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-03-11T10:30:16	Vicente, Elivanete (2040)	069992049008	unanswered	00:00:11	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-11T10:24:54	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:05	00:00:38 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-11T10:22:41	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:10	00:01:11 0.00	Terminated by Kroin, Diego (3010)
2024-03-11T10:19:28	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:04	00:00:08 0.00	Terminated by Freitas, Leticia (2000)
2024-03-11T10:11:19	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:14	00:00:19 0.00	Terminated by Moronha, Leticia (2072)
2024-03-11T10:00:21	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:03	00:00:25 0.00	Terminated by Quintela, Ariane (2080)
2024-03-11T09:54:00	Sabino, Silvano (2010)	Moronha, Leticia (2072)	answered	00:00:07	00:00:30 0.00	Terminated by Sabino, Silvano (2010)
2024-03-11T09:51:08	554137781700	Fernandes, Lidia (3020)	answered	00:00:11	00:00:43 0.00	Terminated by Fernandes, Lidia (3020)
2024-03-11T09:50:36	554137781700	IVR (8000)	answered	00:00:01	00:00:30 0.00	IVR (8000) replaced by Fernandes, Lidia (3020)
2024-03-11T09:47:48	Moronha, Leticia (2072)	Sabino, Silvano (2010)	answered	00:00:04	00:02:55 0.00	Terminated by Sabino, Silvano (2010)
2024-03-11T09:46:34	554137781700	Vicente, Elivanete (2040)	answered	00:00:00	00:01:54 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-11T09:46:09	PROTOCOLO (1000)	Vicente, Elivanete (2040)	answered	00:00:08	00:00:17 0.00	Vicente, Elivanete (2040) was joined
2024-03-11T09:45:21	554137781700	PROTOCOLO (1000)	answered	00:00:03	00:01:10 0.00	PROTOCOLO (1000) replaced by Vicente, Elivanete (2040)

2024-03-11T09:44:50	554137781700	IVR (8000)	answered	00:00:01	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-11T09:47:12	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:05	00:00:22 0.00	Terminated by Moronha, Leticia (2072)
2024-03-11T09:41:33	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:03	00:00:13 0.00	Terminated by Freitas, Leticia (2000)
2024-03-11T09:41:17	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:04	00:00:02 0.00	Terminated by Quintela, Ariane (2080)
2024-03-11T09:39:08	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:03	00:00:29 0.00	Terminated by Freitas, Leticia (2000)
2024-03-11T09:38:49	Freitas, Leticia (2000)	Quintela, Ariane (2080)	unanswered	00:00:11	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-11T09:38:39	Freitas, Leticia (2000)	Sabino, Silvano (2010)	unanswered	00:00:03	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-11T09:38:13	Freitas, Leticia (2000)	Quintela, Ariane (2080)	unanswered	00:00:18	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-11T09:27:29	Kroin, Diego (3010)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:07:21 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-11T09:14:37	5569992150745	Fernandes, Lidia (3020)	answered	00:00:08	00:08:50 0.00	Terminated by 5569992150745
2024-03-11T09:14:10	5569992150745	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by Fernandes, Lidia (3020)
2024-03-11T09:20:40	Medeiros, Viven Ane (2020)	Kroin, Diego (3010)	unanswered	00:00:45	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-11T09:16:21	Medeiros, Viven Ane (2020)	Kroin, Diego (3010)	unanswered	00:01:32	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-11T09:08:56	5569992085256	Almeida de Carvalho, Jeferson (1051)	answered	00:00:07	00:05:48 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-11T09:08:56	5569992085256	Q Cobrança (8010)	answered	00:00:07	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-11T09:08:33	5569992085256	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-11T09:12:33	PROTOCOLO (1000)	Moronha, Leticia (2072)	answered	00:00:05	00:00:13 0.00	Terminated by PROTOCOLO (1000)
2024-03-11T09:12:15	Moronha, Leticia (2072)	VMail (1000)	answered	00:00:00	00:00:04 0.00	Terminated by Moronha, Leticia (2072)
2024-03-11T09:12:13	Moronha, Leticia (2072)	PROTOCOLO (1000)	unanswered	00:00:03	00:00:00 0.00	Busy, forwarded to VMail (1000)
2024-03-11T09:03:57	Moronha, Leticia (2072)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Moronha, Leticia (2072)
2024-03-11T09:03:36	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-03-11T09:03:19	Moronha, Leticia (2072)	11	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-11T09:03:08	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	unanswered	00:00:02	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-03-11T09:00:31	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:17	00:00:23 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-11T08:56:06	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:05	00:00:14 0.00	Terminated by Freitas, Leticia (2000)
2024-03-11T08:54:44	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:04	00:00:58 0.00	Terminated by Freitas, Leticia (2000)
2024-03-11T08:48:42	5569981019700	Amarantes, Brenda (1022)	answered	00:00:05	00:05:15 0.00	Terminated by 5569981019700
2024-03-11T08:48:41	5569981019700	Q FiscalizaçãO (8009)	answered	00:00:05	00:00:00 0.00	Q FiscalizaçãO (8009) replaced by Amarantes, Brenda (1022)
2024-03-11T08:48:22	5569981019700	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-03-11T08:47:30	5569981019700	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-11T08:47:15	5569981019700	Kroin, Diego (3010)	answered	00:00:16	00:00:42 0.00	Terminated by Kroin, Diego (3010)
2024-03-11T08:46:55	5569981019700	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-11T08:40:20	Moronha, Leticia (2072)	Miranda, Evelim (1050)	answered	00:00:05	00:00:33 0.00	Terminated by Moronha, Leticia (2072)
2024-03-11T08:31:44	5569981435010	Almeida de Carvalho, Jeferson (1051)	answered	00:00:09	00:04:03 0.00	Terminated by 5569981435010
2024-03-11T08:31:44	5569981435010	Q Cobrança (8010)	answered	00:00:09	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-11T08:31:24	5569981435010	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-11T08:30:16	Vicente, Elivanete (2040)	0211123664125	answered	00:00:06	00:04:27 4.45	Terminated by Vicente, Elivanete (2040)
2024-03-11T07:58:53	PROTOCOLO (1000)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by PROTOCOLO (1000)
2024-03-11T07:58:32	PROTOCOLO (1000)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-03-08T16:59:56	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:37 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T16:39:47	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:01:29 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-08T16:35:05	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:11	00:00:11 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T15:44:15	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:03	00:02:10 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T15:23:33	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:03	00:03:26 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T15:16:29	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:14 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-08T15:13:29	Moronha, Leticia (2072)	Miranda, Evelim (1050)	answered	00:00:03	00:00:45 0.00	Terminated by Moronha, Leticia (2072)
2024-03-08T14:37:30	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:00:17 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T14:28:59	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:00:21 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T14:26:10	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:17 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T14:25:56	Freitas, Leticia (2000)	VMail (1000)	answered	00:00:00	00:00:02 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T14:25:35	Freitas, Leticia (2000)	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-08T14:25:23	Freitas, Leticia (2000)	VMail (1000)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T14:25:02	Freitas, Leticia (2000)	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-08T14:15:05	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:02:49 0.00	Terminated by Moronha, Leticia (2072)
2024-03-08T14:08:33	Moraes, Geisiele (1023)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-08T14:08:12	Moraes, Geisiele (1023)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)

2024-03-08T13:57:30	Cavalcante, Rodrigo (2011)	Freitas, Leticia (2000)	answered	00:00:03	00:00:20 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T13:50:06	Freitas, Leticia (2000)	Cavalcante, Rodrigo (2011)	answered	00:00:06	00:00:34 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T13:46:50	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:01:42 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T13:43:51	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:00:41 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-08T13:31:57	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:09	00:02:48 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T13:21:41	Quintela, Ariane (2080)	PROTOCOLO (1000)	answered	00:00:05	00:00:33 0.00	Terminated by PROTOCOLO (1000)
2024-03-08T12:29:16	Kroin, Diego (3010)	06935363388	unanswered	00:00:04	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-08T11:58:07	Freitas, Leticia (2000)	Kroin, Diego (3010)	answered	00:00:49	00:17:34 0.00	Terminated by Kroin, Diego (3010)
2024-03-08T11:57:01	Silva Oliveira, Luana (1024)	Vicente, Elivanete (2040)	answered	00:00:10	00:00:12 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-08T11:24:30	PROTOCOLO (1000)	02119998566192	unanswered	00:00:36	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-03-08T11:23:50	PROTOCOLO (1000)	021199971043663	unanswered	00:00:06	00:00:00 0.00	No Route Exists
2024-03-08T11:23:27	PROTOCOLO (1000)	0199971043663	unanswered	00:00:05	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-03-08T11:22:34	PROTOCOLO (1000)	019998566192	unanswered	00:00:32	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-03-08T11:17:57	5592992334054	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Machado, Cristhiane (1040)
2024-03-08T11:17:51	5592992334054	Machado, Cristhiane (1040)	answered	00:00:06	00:01:02 0.00	Terminated by 5592992334054
2024-03-08T11:17:23	5592992334054	IVR (8000)	answered	00:00:01	00:00:27 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-03-08T11:04:21	5569984534222	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:48 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-08T11:04:21	5569984534222	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-08T11:04:01	5569984534222	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-08T11:01:25	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:08	00:04:24 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T10:55:08	5569993626069	Marinho, Leonardo (1030)	answered	00:00:04	00:00:24 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-08T10:53:37	5569993626069	Q Cobrança (8010)	answered	00:01:34	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-03-08T10:53:08	5569993626069	IVR (8000)	answered	00:00:01	00:00:28 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-08T10:39:25	5569984632100	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-03-08T10:38:42	5569984632100	IVR (8000)	answered	00:00:00	00:01:21 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-08T10:05:44	PROTOCOLO (1000)	Medeiros, Viven Ane (2020)	answered	00:00:14	00:00:17 0.00	Terminated by PROTOCOLO (1000)
2024-03-08T10:01:43	Moronha, Leticia (2072)	Sabino, Silvano (2010)	answered	00:00:04	00:01:32 0.00	Terminated by Moronha, Leticia (2072)
2024-03-08T09:43:47	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:12	00:00:26 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-08T09:41:56	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:07	00:01:01 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T09:38:52	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:08	00:02:23 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T09:34:53	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:10	00:02:44 0.00	Terminated by Freitas, Leticia (2000)
2024-03-08T09:33:07	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:00:12 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-08T08:39:26	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:28 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-07T17:35:47	5569992568108	Q Fiscalizaçã (8009)	unanswered	00:00:00	00:01:02 0.00	Terminated by 5569992568108
2024-03-07T17:35:29	5569992568108	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-03-07T17:04:09	Kroin, Diego (3010)	08006449292	answered	00:00:03	00:02:51 2.85	Terminated by Kroin, Diego (3010)
2024-03-07T17:00:08	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:43 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-07T16:59:21	Vicente, Elivanete (2040)	Freitas, Leticia (2000)	answered	00:00:04	00:00:08 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T16:54:50	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:06	00:00:37 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T16:46:49	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:15 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T16:43:04	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:07	00:01:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-07T16:37:23	5569984811101	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:22 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-07T16:37:23	5569984811101	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-07T16:37:04	5569984811101	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-07T16:29:10	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:10	00:00:00 0.00	Terminated by Miranda, Evelim (1050)
2024-03-07T16:13:50	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:08	00:00:15 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T16:09:51	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:03:09 0.00	Terminated by Sabino, Silvano (2010)
2024-03-07T16:08:32	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:07	00:00:34 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T16:08:09	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	unanswered	00:00:14	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T16:04:12	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:08	00:00:56 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T15:54:43	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:03:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T15:41:58	Miranda, Evelim (1050)	Freitas, Leticia (2000)	answered	00:00:03	00:02:32 0.00	Terminated by Miranda, Evelim (1050)
2024-03-07T15:39:42	Vicente, Elivanete (2040)	0211123664125	answered	00:00:08	00:03:26 3.44	Terminated by 0211123664125
2024-03-07T15:33:31	Vicente, Elivanete (2040)	02111234125	unanswered	00:00:04	00:00:00 0.00	No Route Exists
2024-03-07T15:33:09	Vicente, Elivanete (2040)	069	unanswered	00:00:01	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-07T15:04:53	5569984811101	Amarantes, Brenda (1022)	answered	00:00:07	00:01:50 0.00	Terminated by Amarantes, Brenda (1022)

2024-03-07T15:04:53	5569984811101	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:07	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-03-07T15:04:34	5569984811101	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-03-07T15:05:35	Amarantes, Brenda (1022)	Freitas, Leticia (2000)	answered	00:00:03	00:00:33 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T15:01:24	PROTOCOLO (1000)	06932217281	answered	00:00:09	00:00:04 0.07	Terminated by PROTOCOLO (1000)
2024-03-07T15:01:10	PROTOCOLO (1000)	6932217281	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-07T15:00:59	PROTOCOLO (1000)	32217281	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-07T15:00:00	PROTOCOLO (1000)	069993514201	unanswered	00:00:32	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-03-07T14:58:20	PROTOCOLO (1000)	06932217281	answered	00:00:08	00:00:17 0.28	Terminated by PROTOCOLO (1000)
2024-03-07T14:58:04	PROTOCOLO (1000)	6932217281	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-07T14:57:11	PROTOCOLO (1000)	069993574201	answered	00:00:10	00:00:05 0.08	Terminated by PROTOCOLO (1000)
2024-03-07T14:56:34	PROTOCOLO (1000)	06932217281	answered	00:00:09	00:00:09 0.15	Terminated by PROTOCOLO (1000)
2024-03-07T14:55:53	PROTOCOLO (1000)	06932217281	answered	00:00:12	00:00:27 0.46	Terminated by PROTOCOLO (1000)
2024-03-07T14:55:08	PROTOCOLO (1000)	06932217281	answered	00:00:09	00:00:13 0.22	Terminated by 06932217281
2024-03-07T14:54:32	Freitas, Leticia (2000)	2070	unanswered	00:00:00	00:00:00 0.00	Target disabled
2024-03-07T14:51:55	PROTOCOLO (1000)	02119998566192	unanswered	00:00:30	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-03-07T14:48:48	PROTOCOLO (1000)	02119998566192	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-03-07T14:35:22	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:05	00:00:09 0.00	Terminated by Quintela, Ariane (2080)
2024-03-07T14:20:32	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:42 0.00	Terminated by Quintela, Ariane (2080)
2024-03-07T14:18:40	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:03	00:00:44 0.00	Terminated by Quintela, Ariane (2080)
2024-03-07T14:16:35	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:08	00:00:54 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-07T14:16:37	Freitas, Leticia (2000)	Quintela, Ariane (2080)	unanswered	00:00:00	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T14:02:44	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:26 0.00	Terminated by Quintela, Ariane (2080)
2024-03-07T13:36:00	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:06	00:03:38 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T13:29:43	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:10	00:02:28 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T13:17:48	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:05	00:00:34 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-07T12:20:15	5569984136444	Q CobranÃ§a (8010)	unanswered	00:00:00	00:04:42 0.00	Terminated by 5569984136444
2024-03-07T12:19:53	5569984136444	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-03-07T11:54:08	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:10	00:00:11 0.00	Terminated by Moronha, Leticia (2072)
2024-03-07T11:52:19	Miranda, Evelim (1050)	Freitas, Leticia (2000)	answered	00:00:03	00:00:26 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T11:50:57	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:04	00:00:25 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T11:51:16	Cavalcante, Rodrigo (2011)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-03-07T11:50:55	Cavalcante, Rodrigo (2011)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-07T11:47:59	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:11	00:00:08 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T11:42:27	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	unanswered	00:00:09	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-03-07T11:38:58	5573981676966	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:01:58 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-07T11:38:58	5573981676966	Q CobranÃ§a (8010)	answered	00:00:05	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-07T11:38:37	5573981676966	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-03-07T11:38:53	Kroin, Diego (3010)	073981629136	unanswered	00:00:32	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-07T11:38:29	Kroin, Diego (3010)	07381629136	unanswered	00:00:08	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-07T11:34:31	556932272368	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:01:48 0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-03-07T11:34:26	Amarantes, Brenda (1022)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:01 0.00	Cavalcante, Rodrigo (2011) was joined
2024-03-07T11:33:54	556932272368	Amarantes, Brenda (1022)	answered	00:00:04	00:00:33 0.00	Amarantes, Brenda (1022) replaced by Cavalcante, Rodrigo (2011)
2024-03-07T11:33:54	556932272368	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:04	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-03-07T11:33:36	556932272368	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-03-07T11:27:34	556932272368	IVR (8000)	answered	00:00:00	00:00:02 0.00	Terminated by 556932272368
2024-03-07T11:08:50	Machado, Cristhiane (1040)	Marinho, Leonardo (1030)	answered	00:00:04	00:05:02 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-07T10:57:52	PROTOCOLO (1000)	Moronha, Leticia (2072)	unanswered	00:00:14	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-03-07T10:51:10	Marinho, Leonardo (1030)	Moraes, Geisiele (1023)	answered	00:00:12	00:04:57 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-07T10:54:28	Moronha, Leticia (2072)	Miranda, Evelim (1050)	answered	00:00:03	00:00:31 0.00	Terminated by Miranda, Evelim (1050)
2024-03-07T10:48:28	Moraes, Geisiele (1023)	Marinho, Leonardo (1030)	answered	00:00:04	00:02:04 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-07T10:46:34	Miranda, Evelim (1050)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Miranda, Evelim (1050)
2024-03-07T10:46:13	Miranda, Evelim (1050)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-07T10:41:53	Freitas, Leticia (2000)	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:01:32 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T10:35:09	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:13	00:01:34 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T10:33:55	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:04	00:00:44 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-07T10:31:40	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:10	00:00:15 0.00	Terminated by Freitas, Leticia (2000)

2024-03-07T10:23:58	Kroin, Diego (3010)	Moraes, Geisiele (1023)	answered	00:00:07	00:02:32 0.00	Terminated by Kroin, Diego (3010)
2024-03-07T10:13:00	5569993643448	IVR (8000)	answered	00:00:00	00:00:01 0.00	Terminated by 5569993643448
2024-03-07T09:46:51	PROTOCOLO (1000)	069993574201	answered	00:00:20	00:01:06 1.10	Terminated by 069993574201
2024-03-07T09:45:39	PROTOCOLO (1000)	06932217281	answered	00:00:30	00:00:07 0.12	Terminated by PROTOCOLO (1000)
2024-03-07T09:44:50	PROTOCOLO (1000)	32217281	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-07T09:44:35	PROTOCOLO (1000)	6932217281	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-07T09:44:01	PROTOCOLO (1000)	32217281	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-07T09:43:34	PROTOCOLO (1000)	993574201	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-07T09:41:14	Moronha, Leticia (2072)	PROTOCOLO (1000)	answered	00:00:03	00:00:22 0.00	Terminated by PROTOCOLO (1000)
2024-03-07T09:38:16	Moronha, Leticia (2072)	VMail (1000)	answered	00:00:00	00:00:03 0.00	Terminated by Moronha, Leticia (2072)
2024-03-07T09:37:55	Moronha, Leticia (2072)	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-07T09:35:59	Moronha, Leticia (2072)	Miranda, Evelim (1050)	answered	00:00:08	00:00:42 0.00	Terminated by Moronha, Leticia (2072)
2024-03-07T09:30:35	5569992666408	Almeida de Carvalho, Jeferson (1051)	answered	00:00:03	00:02:22 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-07T09:30:34	5569992666408	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-07T09:30:08	5569992666408	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-07T09:26:06	5562996778087	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:05:51 0.00	Terminated by 5562996778087
2024-03-07T09:25:53	PROTOCOLO (1000)	Cavalcante, Rodrigo (2011)	answered	00:00:05	00:00:08 0.00	Cavalcante, Rodrigo (2011) was joined
2024-03-07T09:24:50	5562996778087	PROTOCOLO (1000)	answered	00:00:03	00:01:13 0.00	PROTOCOLO (1000) replaced by Cavalcante, Rodrigo (2011)
2024-03-07T09:24:19	5562996778087	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-07T09:29:49	5569992666408	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:00:00 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-07T09:29:49	5569992666408	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-07T09:29:11	5569992666408	IVR (8000)	answered	00:00:01	00:00:36 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-07T09:21:54	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:02	00:00:07 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-07T09:21:46	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	unanswered	00:00:00	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T09:11:12	5548988262740	Marinho, Leonardo (1030)	answered	00:00:00	00:02:28 0.00	Terminated by 5548988262740
2024-03-07T09:11:06	Almeida de Carvalho, Jeferson (1051)	Marinho, Leonardo (1030)	answered	00:00:03	00:00:03 0.00	Marinho, Leonardo (1030) was joined
2024-03-07T09:10:05	5548988262740	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:03 0.00	Almeida de Carvalho, Jeferson (1051) replaced by Marinho, Leonardo (1030)
2024-03-07T09:10:05	5548988262740	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-07T09:09:46	5548988262740	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-07T09:11:01	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:01:45 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T09:06:59	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:01:23 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T09:05:32	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:04	00:00:35 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T09:00:26	5569993837478	Cavalcante, Rodrigo (2011)	answered	00:00:11	00:03:35 0.00	Terminated by 5569993837478
2024-03-07T09:00:26	5569993837478	Q Fiscalizaç�o (8009)	answered	00:00:12	00:00:00 0.00	Q Fiscalizaç�o (8009) replaced by Cavalcante, Rodrigo (2011)
2024-03-07T09:00:08	5569993837478	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-03-07T09:00:24	5569992602917	Moraes, Geisiele (1023)	answered	00:00:00	00:03:04 0.00	Terminated by 5569992602917
2024-03-07T09:00:16	5569992602917	Moraes, Geisiele (1023)	answered	00:00:07	00:00:01 0.00	Moraes, Geisiele (1023) was joined
2024-03-07T08:57:50	5569992602917	Amarantes, Brenda (1022)	answered	00:00:07	00:02:27 0.00	Amarantes, Brenda (1022) replaced by Moraes, Geisiele (1023)
2024-03-07T08:57:49	5569992602917	Q Fiscalizaç�o (8009)	answered	00:00:07	00:00:00 0.00	Q Fiscalizaç�o (8009) replaced by Amarantes, Brenda (1022)
2024-03-07T08:57:31	5569992602917	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-03-07T09:01:35	Moronha, Leticia (2072)	Freitas, Leticia (2000)	answered	00:00:04	00:00:14 0.00	Terminated by Moronha, Leticia (2072)
2024-03-07T08:57:57	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:33 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T08:43:26	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:18	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T08:31:20	Moronha, Leticia (2072)	PROTOCOLO (1000)	answered	00:00:07	00:00:15 0.00	Terminated by PROTOCOLO (1000)
2024-03-07T08:30:53	PROTOCOLO (1000)	Moronha, Leticia (2072)	unanswered	00:00:20	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-03-07T08:23:36	5569992576972	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-07T08:23:19	5569992576972	Kroin, Diego (3010)	answered	00:00:16	00:02:25 0.00	Terminated by 5569992576972
2024-03-07T08:22:58	5569992576972	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-07T08:23:09	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:07	00:00:08 0.00	Terminated by Freitas, Leticia (2000)
2024-03-07T08:19:29	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:07	00:00:13 0.00	Terminated by Miranda, Evelim (1050)
2024-03-06T16:54:41	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:01:10 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-06T16:53:01	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:31 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-06T16:44:15	556932272368	Amarantes, Brenda (1022)	answered	00:00:09	00:03:00 0.00	Terminated by Amarantes, Brenda (1022)
2024-03-06T16:44:15	556932272368	Q Fiscalizaç�o (8009)	answered	00:00:10	00:00:00 0.00	Q Fiscalizaç�o (8009) replaced by Amarantes, Brenda (1022)
2024-03-06T16:43:57	556932272368	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-03-06T16:30:31	Vicente, Elivanete (2040)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Vicente, Elivanete (2040)



2024-03-06T16:30:10	Vicente, Elivanete (2040)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-03-06T16:28:01	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:03	00:00:42 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T16:21:03	5569984811101	Freitas, Leticia (2000)	answered	00:00:00	00:05:32 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T16:20:40	Amarantes, Brenda (1022)	Freitas, Leticia (2000)	answered	00:00:07	00:00:16 0.00	Freitas, Leticia (2000) was joined
2024-03-06T16:19:14	5569984811101	Amarantes, Brenda (1022)	answered	00:00:08	00:01:41 0.00	Amarantes, Brenda (1022) replaced by Freitas, Leticia (2000)
2024-03-06T16:19:14	5569984811101	Q FiscalizaÃ§Ão (8009)	answered	00:00:08	00:00:00 0.00	Q FiscalizaÃ§Ão (8009) replaced by Amarantes, Brenda (1022)
2024-03-06T16:18:47	5569984811101	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-03-06T16:11:45	5569984811101	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-06T16:11:43	5569984811101	Kroin, Diego (3010)	answered	00:00:03	00:03:59 0.00	Terminated by Kroin, Diego (3010)
2024-03-06T16:11:04	5569984811101	IVR (8000)	answered	00:00:01	00:00:37 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-06T16:11:46	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:03	00:00:24 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T16:09:55	5569984811101	VMail (2000)	answered	00:00:00	00:00:47 0.00	Terminated by 5569984811101
2024-03-06T16:09:34	5569984811101	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-03-06T16:08:53	5569984811101	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-06T16:08:49	5569984811101	Kroin, Diego (3010)	answered	00:00:04	00:00:41 0.00	Kroin, Diego (3010) replaced by Freitas, Leticia (2000)
2024-03-06T16:08:19	5569984811101	IVR (8000)	answered	00:00:01	00:00:29 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-06T16:09:32	Kroin, Diego (3010)	Freitas, Leticia (2000)	unanswered	00:00:01	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-06T16:06:45	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:04	00:01:33 0.00	Terminated by Miranda, Evelim (1050)
2024-03-06T16:02:25	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:06	00:02:58 0.00	Terminated by Miranda, Evelim (1050)
2024-03-06T15:59:04	5569984811101	RG REGISTRO (8003)	unanswered	00:00:07	00:00:00 0.00	Failed Canceled
2024-03-06T15:58:24	5569984811101	IVR (8000)	answered	00:00:01	00:00:38 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-06T15:57:30	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:30 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T15:48:23	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:21	00:00:06 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-06T15:41:49	Moraes, Geisiele (1023)	01469984425821	answered	00:00:09	00:00:03 0.05	Terminated by Moraes, Geisiele (1023)
2024-03-06T15:35:33	Moraes, Geisiele (1023)	0146999719712	answered	00:00:35	00:00:04 0.06	Terminated by Moraes, Geisiele (1023)
2024-03-06T15:35:04	Moraes, Geisiele (1023)	999719712	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-06T15:34:15	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:07	00:00:25 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T15:32:30	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:06	00:00:06 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T15:27:47	Miranda, Evelim (1050)	Quintela, Ariane (2080)	answered	00:00:05	00:00:42 0.00	Terminated by Quintela, Ariane (2080)
2024-03-06T15:27:39	Moraes, Geisiele (1023)	0146934615752	unanswered	00:00:11	00:00:00 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-06T15:26:49	Miranda, Evelim (1050)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Miranda, Evelim (1050)
2024-03-06T15:26:28	Miranda, Evelim (1050)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-03-06T15:26:20	Miranda, Evelim (1050)	2060	unanswered	00:00:00	00:00:00 0.00	Target disabled
2024-03-06T15:05:33	5511958393183	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-06T15:05:35	5511958393183	Kroin, Diego (3010)	answered	00:00:04	00:05:30 0.00	Terminated by Kroin, Diego (3010)
2024-03-06T15:05:14	5511958393183	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-06T15:05:37	Miranda, Evelim (1050)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Miranda, Evelim (1050)
2024-03-06T15:05:16	Miranda, Evelim (1050)	Quintela, Ariane (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-03-06T14:54:54	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:09	00:02:15 0.00	Terminated by Moronha, Leticia (2072)
2024-03-06T14:56:16	Quintela, Ariane (2080)	Miranda, Evelim (1050)	answered	00:00:15	00:00:21 0.00	Terminated by Miranda, Evelim (1050)
2024-03-06T14:56:39	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T14:45:39	Moraes, Geisiele (1023)	Kroin, Diego (3010)	answered	00:00:04	00:03:27 0.00	Terminated by Kroin, Diego (3010)
2024-03-06T14:43:21	Quintela, Ariane (2080)	Marinho, Leonardo (1030)	answered	00:00:06	00:05:18 0.00	Terminated by Quintela, Ariane (2080)
2024-03-06T14:45:55	Freitas, Leticia (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T14:45:55	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-03-06T14:45:40	Freitas, Leticia (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T14:45:40	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-03-06T14:33:24	5569992085256	Moraes, Geisiele (1023)	answered	00:00:00	00:10:50 0.00	Terminated by 5569992085256
2024-03-06T14:33:19	Amarantes, Brenda (1022)	Moraes, Geisiele (1023)	answered	00:00:05	00:00:01 0.00	Moraes, Geisiele (1023) was joined
2024-03-06T14:18:54	5569992085256	Amarantes, Brenda (1022)	answered	00:00:04	00:14:27 0.00	Amarantes, Brenda (1022) replaced by Moraes, Geisiele (1023)
2024-03-06T14:18:54	5569992085256	Q FiscalizaÃ§Ão (8009)	answered	00:00:04	00:00:00 0.00	Q FiscalizaÃ§Ão (8009) replaced by Amarantes, Brenda (1022)
2024-03-06T14:18:33	5569992085256	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-03-06T14:33:49	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:05	00:00:14 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T14:25:24	Marinho, Leonardo (1030)	069993686529	answered	00:00:13	00:00:18 0.29	Terminated by 069993686529
2024-03-06T14:16:09	Moronha, Leticia (2072)	Amarantes, Brenda (1022)	answered	00:00:04	00:00:10 0.00	Terminated by Moronha, Leticia (2072)
2024-03-06T14:09:23	Moraes, Geisiele (1023)	Silva Oliveira, Luana (1024)	answered	00:00:04	00:02:26 0.00	Terminated by Moraes, Geisiele (1023)

2024-03-06T14:11:15	Amarantes, Brenda (1022)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Terminated by Amarantes, Brenda (1022)
2024-03-06T14:10:31	PROTOCOLO (1000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:07 0.00	Terminated by Moronha, Leticia (2072)
2024-03-06T13:28:08	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:00:27 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T13:26:10	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:05	00:00:48 0.00	Terminated by Moronha, Leticia (2072)
2024-03-06T13:26:02	Vicente, Elivanete (2040)	Quintela, Ariane (2080)	answered	00:00:04	00:00:36 0.00	Terminated by Quintela, Ariane (2080)
2024-03-06T13:19:23	Quintela, Ariane (2080)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:15 0.00	Terminated by Quintela, Ariane (2080)
2024-03-06T13:18:05	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:10	00:00:24 0.00	Terminated by Moronha, Leticia (2072)
2024-03-06T12:39:30	Sabino, Silvano (2010)	3	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-06T12:35:53	5569992150745	VMail (3020)	answered	00:00:00	00:00:37 0.00	Terminated by VMail (3020)
2024-03-06T12:35:32	5569992150745	Fernandes, Lidia (3020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-03-06T12:35:03	5569992150745	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Fernandes, Lidia (3020)
2024-03-06T12:33:49	5569992150745	IVR (8000)	answered	00:00:00	00:00:05 0.00	Terminated by 5569992150745
2024-03-06T12:07:29	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:01:22 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T12:06:45	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:10 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T12:01:47	Cavalcante, Rodrigo (2011)	Moronha, Leticia (2072)	answered	00:00:04	00:00:08 0.00	Terminated by Moronha, Leticia (2072)
2024-03-06T11:59:21	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:05	00:01:36 0.00	Terminated by Moronha, Leticia (2072)
2024-03-06T11:56:15	Kroin, Diego (3010)	Moraes, Geisiele (1023)	answered	00:00:07	00:01:24 0.00	Terminated by Kroin, Diego (3010)
2024-03-06T11:55:58	Kroin, Diego (3010)	VMail (1020)	answered	00:00:00	00:00:03 0.00	Terminated by Kroin, Diego (3010)
2024-03-06T11:55:57	Kroin, Diego (3010)	Rodrigues, Cezarnildo (1020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1020)
2024-03-06T11:40:31	5569993738228	RG COBRANÃ#A (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÃ#A (8004) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-06T11:40:29	5569993738228	Almeida de Carvalho, Jeferson (1051)	answered	00:00:02	00:02:37 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-06T11:39:39	5569993738228	IVR (8000)	answered	00:00:00	00:00:49 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-03-06T11:37:46	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:06	00:00:35 0.00	Terminated by Moronha, Leticia (2072)
2024-03-06T11:32:42	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:08	00:04:30 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-06T11:30:01	5548988262740	Marinho, Leonardo (1030)	answered	00:00:04	00:01:58 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-06T11:29:30	5548988262740	Q CobranÃ#sa (8010)	answered	00:00:35	00:00:00 0.00	Q CobranÃ#sa (8010) replaced by Marinho, Leonardo (1030)
2024-03-06T11:29:10	5548988262740	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q CobranÃ#sa (8010)
2024-03-06T11:30:25	PROTOCOLO (1000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:05 0.00	Terminated by PROTOCOLO (1000)
2024-03-06T11:19:55	Medeiros, Viven Ane (2020)	Kroin, Diego (3010)	answered	00:00:07	00:00:36 0.00	Terminated by Kroin, Diego (3010)
2024-03-06T11:17:20	5569992381478	RG COBRANÃ#A (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÃ#A (8004) replaced by Marinho, Leonardo (1030)
2024-03-06T11:17:18	5569992381478	Marinho, Leonardo (1030)	answered	00:00:02	00:01:11 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-06T11:15:58	5569992381478	IVR (8000)	answered	00:00:00	00:00:48 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-03-06T11:13:33	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:15	00:00:43 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-06T11:11:42	Moronha, Leticia (2072)	PROTOCOLO (1000)	answered	00:00:04	00:00:15 0.00	Terminated by PROTOCOLO (1000)
2024-03-06T10:48:47	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:05	00:00:06 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T10:47:52	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:12	00:00:30 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T10:46:16	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:03	00:00:28 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T10:34:30	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:07	00:00:21 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T10:34:10	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:03	00:00:04 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-06T10:22:04	Freitas, Leticia (2000)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:09 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T10:09:59	556133149400	Freitas, Leticia (2000)	answered	00:00:00	00:02:27 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T10:09:45	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:08	00:00:06 0.00	Freitas, Leticia (2000) was joined
2024-03-06T10:09:14	556133149400	PROTOCOLO (1000)	answered	00:00:04	00:00:41 0.00	PROTOCOLO (1000) replaced by Freitas, Leticia (2000)
2024-03-06T10:08:41	556133149400	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-06T10:03:57	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:14	00:00:10 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T10:03:43	Freitas, Leticia (2000)	2	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-06T09:42:47	5569993837478	Amarantes, Brenda (1022)	answered	00:00:05	00:03:23 0.00	Terminated by 5569993837478
2024-03-06T09:42:47	5569993837478	Q FiscalizaÃ#Ã#o (8009)	answered	00:00:05	00:00:00 0.00	Q FiscalizaÃ#Ã#o (8009) replaced by Amarantes, Brenda (1022)
2024-03-06T09:42:28	5569993837478	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaÃ#Ã#o (8009)
2024-03-06T09:38:10	5569993837478	VMail (1020)	answered	00:00:00	00:00:30 0.00	Terminated by 5569993837478
2024-03-06T09:38:10	5569993837478	Rodrigues, Cezarnildo (1020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1020)
2024-03-06T09:37:04	5569993837478	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-06T09:36:44	5569993837478	Kroin, Diego (3010)	answered	00:00:20	00:01:06 0.00	Kroin, Diego (3010) replaced by Rodrigues, Cezarnildo (1020)
2024-03-06T09:35:57	5569993837478	IVR (8000)	answered	00:00:00	00:00:46 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-06T09:34:18	PROTOCOLO (1000)	02119998566192	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-03-06T09:05:30	Vicente, Elivanete (2040)	069993031999	answered	00:00:12	00:05:34 5.56	Terminated by 069993031999

2024-03-06T09:07:22	Freitas, Leticia (2000)	Silva Oliveira, Luana (1024)	answered	00:00:07	00:02:06 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T09:06:40	Freitas, Leticia (2000)	Amarantes, Brenda (1022)	answered	00:00:09	00:00:21 0.00	Terminated by Freitas, Leticia (2000)
2024-03-06T09:05:14	Vicente, Elivanete (2040)	06999	unanswered	00:00:01	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-06T09:04:26	Vicente, Elivanete (2040)	069993031999	answered	00:00:38	00:00:01 0.01	Terminated by Vicente, Elivanete (2040)
2024-03-06T08:45:04	Rodrigues, Cezarnildo (1020)	VMail (9999)	answered	00:00:00	00:00:06 0.00	Terminated by Rodrigues, Cezarnildo (1020)
2024-03-06T08:36:14	5569999200464	Rodrigues, Cezarnildo (1020)	answered	00:00:20	00:07:41 0.00	Terminated by 5569999200464
2024-03-06T08:33:59	5569999200464	Kroin, Diego (3010)	answered	00:00:00	00:02:16 0.00	Kroin, Diego (3010) replaced by Rodrigues, Cezarnildo (1020)
2024-03-06T08:33:31	PROTOCOLO (1000)	Kroin, Diego (3010)	answered	00:00:12	00:00:15 0.00	Kroin, Diego (3010) was joined
2024-03-06T08:32:32	5569999200464	PROTOCOLO (1000)	answered	00:00:02	00:01:24 0.00	PROTOCOLO (1000) replaced by Kroin, Diego (3010)
2024-03-06T08:31:58	5569999200464	IVR (8000)	answered	00:00:01	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-06T08:26:50	5569993823922	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:02:27 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-06T08:26:49	5569993823922	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-06T08:26:22	5569993823922	IVR (8000)	answered	00:00:01	00:00:26 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-06T08:25:22	5569993823922	RG REGISTRO (8003)	unanswered	00:00:09	00:00:00 0.00	Terminated by rule
2024-03-06T08:25:02	5569993823922	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-05T16:55:06	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-05T16:48:55	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:00:16 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T16:48:29	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:00:19 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T16:47:42	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:09	00:00:26 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T16:40:59	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:18	00:00:57 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-05T16:19:55	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:01:14 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-05T16:19:19	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:13	00:00:16 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T16:17:54	Miranda, Evelim (1050)	Freitas, Leticia (2000)	answered	00:00:04	00:01:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T16:04:30	Freitas, Leticia (2000)	Silva Oliveira, Luana (1024)	answered	00:00:08	00:00:45 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-05T16:00:09	5569999426182	Amarantes, Brenda (1022)	answered	00:00:08	00:03:43 0.00	Terminated by Amarantes, Brenda (1022)
2024-03-05T16:00:09	5569999426182	Q Fiscalizaç�o (8009)	answered	00:00:08	00:00:00 0.00	Q Fiscalizaç�o (8009) replaced by Amarantes, Brenda (1022)
2024-03-05T15:59:47	5569999426182	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-03-05T15:51:09	Machado, Cristhiane (1040)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-05T15:50:48	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-03-05T15:38:03	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:13	00:00:37 0.00	Terminated by Moronha, Leticia (2072)
2024-03-05T15:29:51	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:34 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T15:23:38	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:05	00:00:12 0.00	Terminated by Moronha, Leticia (2072)
2024-03-05T15:22:25	Vicente, Elivanete (2040)	Medeiros, Viven Ane (2020)	unanswered	00:00:19	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-05T15:22:07	Vicente, Elivanete (2040)	Freitas, Leticia (2000)	answered	00:00:03	00:00:08 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-05T15:18:56	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:00:13 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T15:02:38	Vicente, Elivanete (2040)	Medeiros, Viven Ane (2020)	unanswered	00:00:14	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-05T14:54:15	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:42 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-05T14:54:04	Freitas, Leticia (2000)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T14:53:43	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-03-05T14:36:31	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:13 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-05T14:15:57	Silva Oliveira, Luana (1024)	06233149600	unanswered	00:01:01	00:00:00 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-05T14:14:54	Silva Oliveira, Luana (1024)	0146233149600	unanswered	00:00:50	00:00:00 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-05T14:12:22	554133604700	RG DESENPREF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPREF (8006) replaced by Machado, Cristhiane (1040)
2024-03-05T14:12:18	554133604700	Machado, Cristhiane (1040)	answered	00:00:04	00:01:47 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-05T14:11:57	554133604700	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-03-05T14:11:51	Silva Oliveira, Luana (1024)	0146233149600	unanswered	00:00:53	00:00:00 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-05T14:11:12	Silva Oliveira, Luana (1024)	0146233149600	unanswered	00:00:36	00:00:00 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-05T14:10:55	Silva Oliveira, Luana (1024)	6233149600	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-05T14:09:44	Silva Oliveira, Luana (1024)	0146233149600	unanswered	00:00:52	00:00:00 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-05T14:09:12	Silva Oliveira, Luana (1024)	06233149600	unanswered	00:00:17	00:00:00 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-05T14:08:07	Silva Oliveira, Luana (1024)	0216233149600	unanswered	00:00:52	00:00:00 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-05T14:07:19	Silva Oliveira, Luana (1024)	06233149600	unanswered	00:00:34	00:00:00 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-05T14:06:53	Silva Oliveira, Luana (1024)	0146233149600	unanswered	00:00:09	00:00:00 0.00	No Route Exists
2024-03-05T13:46:39	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:05	00:00:09 0.00	Terminated by PROTOCOLO (1000)
2024-03-05T13:45:55	Miranda, Evelim (1050)	Freitas, Leticia (2000)	answered	00:00:04	00:00:28 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T13:28:58	Moronha, Leticia (2072)	Miranda, Evelim (1050)	answered	00:00:11	00:00:22 0.00	Terminated by Miranda, Evelim (1050)

2024-03-05T13:14:56	Moronha, Leticia (2072)	Miranda, Evelim (1050)	answered	00:00:04	00:00:24 0.00	Terminated by Moronha, Leticia (2072)
2024-03-05T13:13:12	Moronha, Leticia (2072)	Miranda, Evelim (1050)	unanswered	00:00:00	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-03-05T13:01:15	Kroin, Diego (3010)	069984840836	unanswered	00:00:13	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-05T12:59:52	Kroin, Diego (3010)	06934414503	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-03-05T12:01:30	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:00:53 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T11:58:24	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	unanswered	00:00:16	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T11:58:08	Freitas, Leticia (2000)	VMail (1040)	answered	00:00:00	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T11:57:47	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-03-05T11:54:32	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:12	00:00:10 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-05T11:41:36	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:03	00:00:25 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T11:35:29	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:00:14 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T11:32:59	Machado, Cristhiane (1040)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-05T11:32:38	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-03-05T11:31:19	Quintela, Ariane (2080)	Machado, Cristhiane (1040)	answered	00:00:05	00:00:48 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-05T11:30:58	Quintela, Ariane (2080)	VMail (1040)	answered	00:00:00	00:00:06 0.00	Terminated by Quintela, Ariane (2080)
2024-03-05T11:30:37	Quintela, Ariane (2080)	Machado, Cristhiane (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-03-05T11:28:40	5569981491196	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:01:24 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-05T11:28:40	5569981491196	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-05T11:28:19	5569981491196	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-05T11:21:21	Kroin, Diego (3010)	06935335558	answered	00:00:04	00:00:23 0.39	Terminated by Kroin, Diego (3010)
2024-03-05T11:10:16	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:08	00:01:03 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T11:07:41	Moronha, Leticia (2072)	Miranda, Evelim (1050)	answered	00:00:13	00:00:18 0.00	Terminated by Moronha, Leticia (2072)
2024-03-05T10:46:08	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:10	00:03:33 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-05T10:45:52	Medeiros, Viven Ane (2020)	Silva Oliveira, Luana (1024)	answered	00:00:04	00:00:05 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-05T10:29:42	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:04	00:01:33 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T10:29:20	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:15 0.00	Terminated by Moronha, Leticia (2072)
2024-03-05T10:29:17	Freitas, Leticia (2000)	VMail (2030)	answered	00:00:00	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T10:29:17	Freitas, Leticia (2000)	Moraes, Vinicius (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-03-05T10:29:02	Freitas, Leticia (2000)	VMail (2030)	answered	00:00:00	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T10:29:02	Freitas, Leticia (2000)	Moraes, Vinicius (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-03-05T10:28:34	Vicente, Elivanete (2040)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-05T10:28:13	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-05T10:28:22	Freitas, Leticia (2000)	VMail (2030)	answered	00:00:00	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T10:28:22	Freitas, Leticia (2000)	Moraes, Vinicius (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-03-05T10:28:11	Freitas, Leticia (2000)	10	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-05T10:25:24	5569992529775	Amarantes, Brenda (1022)	answered	00:00:11	00:01:12 0.00	Terminated by 5569992529775
2024-03-05T10:25:24	5569992529775	Q FiscalizaçãO (8009)	answered	00:00:11	00:00:00 0.00	Q FiscalizaçãO (8009) replaced by Amarantes, Brenda (1022)
2024-03-05T10:25:08	5569992529775	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-03-05T10:23:49	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:03	00:00:53 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T10:24:20	5569992529775	IVR (8000)	answered	00:00:00	00:00:20 0.00	Terminated by 5569992529775
2024-03-05T10:18:32	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:04	00:00:32 0.00	Terminated by Miranda, Evelim (1050)
2024-03-05T10:16:49	5569992529775	VMail (1000)	answered	00:00:00	00:00:40 0.00	Terminated by 5569992529775
2024-03-05T10:16:27	5569992529775	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-05T10:15:49	5569992529775	IVR (8000)	answered	00:00:01	00:00:37 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-05T10:11:37	556999112552	Vicente, Elivanete (2040)	answered	00:00:00	00:02:46 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-05T10:10:34	Amarantes, Brenda (1022)	Vicente, Elivanete (2040)	answered	00:00:11	00:00:51 0.00	Vicente, Elivanete (2040) was joined
2024-03-05T10:08:30	556999112552	Amarantes, Brenda (1022)	answered	00:00:07	00:03:00 0.00	Amarantes, Brenda (1022) replaced by Vicente, Elivanete (2040)
2024-03-05T10:08:30	556999112552	Q FiscalizaçãO (8009)	answered	00:00:07	00:00:00 0.00	Q FiscalizaçãO (8009) replaced by Amarantes, Brenda (1022)
2024-03-05T10:08:04	556999112552	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-03-05T10:06:16	556999112552	VMail (5000)	answered	00:00:00	00:00:00 0.00	Terminated by VMail (5000)
2024-03-05T10:06:15	556999112552	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-03-05T10:06:13	556999112552	VMail (5000)	answered	00:00:00	00:00:03 0.00	VMail (5000) replaced by CRCRO (5000)
2024-03-05T10:06:13	556999112552	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-03-05T10:06:00	556999112552	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-03-05T10:06:00	556999112552	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-03-05T10:05:46	556999112552	VMail (5000)	answered	00:00:00	00:00:14 0.00	VMail (5000) replaced by CRCRO (5000)

2024-03-05T10:05:46	5569999112552	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-03-05T10:05:33	5569999112552	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-03-05T10:05:33	5569999112552	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-03-05T10:04:26	5569999112552	VMail (2020)	answered	00:00:00	00:01:07 0.00	VMail (2020) replaced by CRCRO (5000)
2024-03-05T10:04:23	Kroin, Diego (3010)	VMail (2020)	answered	00:00:00	00:00:04 0.00	VMail (2020) was joined
2024-03-05T10:04:02	Kroin, Diego (3010)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-03-05T10:01:44	5569999112552	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-05T10:01:41	5569999112552	Kroin, Diego (3010)	answered	00:00:03	00:02:43 0.00	Kroin, Diego (3010) replaced by VMail (2020)
2024-03-05T10:01:11	5569999112552	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-05T10:01:26	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:08	00:01:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-05T10:00:55	Medeiros, Viven Ane (2020)	Rodrigues, Cezarnildo (1020)	answered	00:00:09	00:00:07 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-05T09:57:52	5569999112552	IVR (8000)	answered	00:00:00	00:01:13 0.00	Terminated by IVR (8000)
2024-03-05T09:57:31	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:09	00:00:53 0.00	Terminated by Moronha, Leticia (2072)
2024-03-05T09:44:52	Quintela, Ariane (2080)	Machado, Cristhiane (1040)	answered	00:00:08	00:01:50 0.00	Terminated by Quintela, Ariane (2080)
2024-03-05T09:45:04	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:06	00:00:24 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T09:44:01	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:10	00:00:20 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T09:43:32	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	unanswered	00:00:17	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-05T09:42:29	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:07	00:00:27 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T09:41:22	Miranda, Evelim (1050)	Freitas, Leticia (2000)	answered	00:00:21	00:00:35 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T09:37:07	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:05	00:00:21 0.00	Terminated by Miranda, Evelim (1050)
2024-03-05T09:24:55	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:01 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T09:24:34	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-05T09:21:22	Alves, Mileni (1070)	Freitas, Leticia (2000)	answered	00:00:03	00:00:08 0.00	Terminated by Alves, Mileni (1070)
2024-03-05T09:18:14	Moronha, Leticia (2072)	Miranda, Evelim (1050)	answered	00:00:05	00:00:27 0.00	Terminated by Moronha, Leticia (2072)
2024-03-05T09:15:27	5566999693591	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-05T09:15:09	5566999693591	Kroin, Diego (3010)	answered	00:00:19	00:02:52 0.00	Terminated by Kroin, Diego (3010)
2024-03-05T09:14:32	5566999693591	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-05T09:06:16	Marinho, Leonardo (1030)	06133149600	answered	00:00:10	00:03:34 3.57	Terminated by Marinho, Leonardo (1030)
2024-03-05T09:05:57	Marinho, Leonardo (1030)	06133149600	unanswered	00:00:15	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-05T08:59:06	Miranda, Evelim (1050)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Miranda, Evelim (1050)
2024-03-05T08:58:45	Miranda, Evelim (1050)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-05T08:57:18	Medeiros, Viven Ane (2020)	Sabino, Silvano (2010)	unanswered	00:00:19	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-05T08:49:08	Moraes, Geisiele (1023)	Freitas, Leticia (2000)	answered	00:00:04	00:00:35 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T08:46:24	5569999451098	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:13 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-05T08:46:23	5569999451098	Q Cobrança (8010)	answered	00:00:04	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-05T08:45:59	5569999451098	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-05T08:36:08	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:13 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-05T08:34:55	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:44 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-05T08:32:19	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:06	00:00:52 0.00	Terminated by Freitas, Leticia (2000)
2024-03-05T08:15:02	Quintela, Ariane (2080)	Moronha, Leticia (2072)	answered	00:00:08	00:00:07 0.00	Terminated by Quintela, Ariane (2080)
2024-03-04T17:14:11	Machado, Cristhiane (1040)	VMail (2020)	answered	00:00:00	00:00:05 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-04T17:13:50	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-03-04T17:06:56	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:04	00:02:53 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-04T16:46:37	5569984811101	Marinho, Leonardo (1030)	answered	00:00:04	00:01:11 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-04T16:46:07	5569984811101	Q Cobrança (8010)	answered	00:00:34	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-03-04T16:45:42	5569984811101	IVR (8000)	answered	00:00:01	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-04T16:46:11	Machado, Cristhiane (1040)	VMail (2072)	answered	00:00:00	00:00:02 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-04T16:45:50	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-04T16:31:58	Marinho, Leonardo (1030)	Cavalcante, Rodrigo (2011)	answered	00:00:03	00:00:38 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-04T16:18:19	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:04	00:00:36 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T16:18:01	Miranda, Evelim (1050)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Miranda, Evelim (1050)
2024-03-04T16:17:40	Miranda, Evelim (1050)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-03-04T16:06:50	Freitas, Leticia (2000)	Silva Oliveira, Luana (1024)	answered	00:00:17	00:00:12 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-04T16:06:33	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T16:06:12	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-03-04T15:31:31	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:06	00:00:01 0.00	Terminated by Freitas, Leticia (2000)

2024-03-04T15:27:20	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:05	00:00:51 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T15:25:35	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:05	00:00:18 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T15:13:13	Vicente, Elivanete (2040)	VMail (2020)	answered	00:00:00	00:00:07 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-04T15:12:52	Vicente, Elivanete (2040)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-03-04T14:53:25	556634221789	VMail (1000)	answered	00:00:00	00:00:15 0.00	Terminated by 556634221789
2024-03-04T14:53:04	556634221789	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-04T14:52:27	556634221789	IVR (8000)	answered	00:00:01	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-04T14:35:57	Quintela, Ariane (2080)	Machado, Cristhiane (1040)	answered	00:00:07	00:01:54 0.00	Terminated by Quintela, Ariane (2080)
2024-03-04T14:34:30	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:10	00:01:21 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T14:35:31	Quintela, Ariane (2080)	VMail (1050)	answered	00:00:00	00:00:04 0.00	Terminated by Quintela, Ariane (2080)
2024-03-04T14:35:10	Quintela, Ariane (2080)	Miranda, Evelim (1050)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1050)
2024-03-04T14:26:29	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:03	00:00:07 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T13:59:13	Marinho, Leonardo (1030)	08007095423	answered	00:00:04	00:11:44 11.73	Terminated by Marinho, Leonardo (1030)
2024-03-04T13:58:55	Marinho, Leonardo (1030)	040045423	unanswered	00:00:04	00:00:00 0.00	No Route Exists
2024-03-04T13:58:40	Marinho, Leonardo (1030)	40045423	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-04T13:56:29	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:07	00:00:18 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T13:46:20	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:05	00:00:11 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T13:41:54	5569993019502	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:10 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-04T13:41:54	5569993019502	Q Cobrança (8010)	answered	00:00:05	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-04T13:41:34	5569993019502	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-04T13:37:19	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:03	00:00:39 0.00	Terminated by Quintela, Ariane (2080)
2024-03-04T13:26:31	5511958679104	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-04T13:26:08	5511958679104	Kroin, Diego (3010)	answered	00:00:22	00:00:01 0.00	Terminated by Kroin, Diego (3010)
2024-03-04T13:25:50	5511958679104	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-04T13:18:21	554133604700	VMail (1000)	answered	00:00:00	00:00:12 0.00	Terminated by 554133604700
2024-03-04T13:18:00	554133604700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-04T13:17:29	554133604700	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-04T13:16:44	Vicente, Elivanete (2040)	069999304723	answered	00:00:39	00:00:03 0.05	Terminated by Vicente, Elivanete (2040)
2024-03-04T13:15:45	Vicente, Elivanete (2040)	069999304723	answered	00:00:40	00:00:02 0.03	Terminated by Vicente, Elivanete (2040)
2024-03-04T13:15:05	Vicente, Elivanete (2040)	069999304123	unanswered	00:00:01	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-04T13:14:32	Vicente, Elivanete (2040)	06932241919	unanswered	00:00:15	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-04T13:10:19	Vicente, Elivanete (2040)	06932241919	unanswered	00:01:18	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-04T12:03:13	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:09	00:00:12 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T11:55:59	Quintela, Ariane (2080)	VMail (1050)	answered	00:00:00	00:00:04 0.00	Terminated by Quintela, Ariane (2080)
2024-03-04T11:55:38	Quintela, Ariane (2080)	Miranda, Evelim (1050)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1050)
2024-03-04T11:55:42	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:05	00:00:09 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-04T11:45:52	Kroin, Diego (3010)	Moraes, Geisiele (1023)	answered	00:00:05	00:01:55 0.00	Terminated by Kroin, Diego (3010)
2024-03-04T11:32:00	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:05	00:01:00 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T11:30:57	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:05	00:00:26 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-04T11:27:56	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:08 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-04T11:15:35	Moraes, Geisiele (1023)	Silva Oliveira, Luana (1024)	answered	00:00:06	00:01:37 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-04T11:12:52	Machado, Cristhiane (1040)	069999622715	answered	00:00:32	00:01:22 1.36	Terminated by Machado, Cristhiane (1040)
2024-03-04T11:10:59	5569992244182	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:01:15 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-04T11:10:58	5569992244182	Q Cobrança (8010)	answered	00:00:07	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-04T11:10:39	5569992244182	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-04T11:11:54	Machado, Cristhiane (1040)	069999061629	unanswered	00:00:25	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-04T11:11:16	Machado, Cristhiane (1040)	069999061629	answered	00:00:06	00:00:29 0.48	Terminated by Machado, Cristhiane (1040)
2024-03-04T11:11:21	556999061629	RG REGISTRO (8003)	unanswered	00:00:01	00:00:00 0.00	Failed Canceled
2024-03-04T11:10:46	556999061629	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-04T11:06:01	Machado, Cristhiane (1040)	069999061629	unanswered	00:00:36	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-04T10:45:39	Quintela, Ariane (2080)	Medeiros, Viven Ane (2020)	answered	00:00:13	00:00:14 0.00	Terminated by Quintela, Ariane (2080)
2024-03-04T10:43:10	Vicente, Elivanete (2040)	Medeiros, Viven Ane (2020)	answered	00:00:11	00:01:18 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-04T10:42:40	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:01 0.00	Terminated by Vicente, Elivanete (2040)
2024-03-04T10:35:36	5569992724646	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-04T10:35:26	5569992724646	Kroin, Diego (3010)	answered	00:00:10	00:01:40 0.00	Terminated by Kroin, Diego (3010)
2024-03-04T10:34:52	5569992724646	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by RG REGISTRO (8003)

2024-03-04T10:31:27	Marinho, Leonardo (1030)	Vicente, Elivanete (2040)	answered	00:00:07	00:00:48 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-04T10:29:19	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:07	00:00:47 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-04T10:21:04	Machado, Cristhiane (1040)	069984671834	answered	00:00:08	00:07:15 7.25	Terminated by Machado, Cristhiane (1040)
2024-03-04T10:22:22	5569992068066	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:01:03 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-04T10:22:21	5569992068066	Q Cobrança (8010)	answered	00:00:06	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-04T10:22:00	5569992068066	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-04T10:18:52	Medeiros, Viven Ane (2020)	Quintela, Ariane (2080)	answered	00:00:07	00:00:15 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-04T10:16:33	Medeiros, Viven Ane (2020)	Sabino, Silvano (2010)	answered	00:00:04	00:00:35 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-04T10:07:43	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:00:14 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-04T10:05:46	PROTOCOLO (1000)	06932113400	answered	00:00:16	00:01:42 1.71	Terminated by PROTOCOLO (1000)
2024-03-04T10:07:29	Freitas, Leticia (2000)	0020	unanswered	00:00:00	00:00:00 0.00	External call forbidden
2024-03-04T10:05:33	PROTOCOLO (1000)	032113400	unanswered	00:00:03	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-03-04T09:59:33	Machado, Cristhiane (1040)	069984671834	unanswered	00:00:37	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-04T09:58:53	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:03	00:00:27 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-04T09:51:51	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:05	00:06:49 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-04T09:53:58	Freitas, Leticia (2000)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T09:53:58	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-03-04T09:51:01	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:07	00:00:42 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T09:50:41	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:10	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T09:49:44	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:05	00:00:24 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-04T09:46:15	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:12	00:01:40 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-04T09:40:26	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:44 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-04T09:34:39	Machado, Cristhiane (1040)	069984671834	unanswered	00:00:32	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-04T09:32:01	Marinho, Leonardo (1030)	Vicente, Elivanete (2040)	answered	00:00:05	00:00:55 0.00	Terminated by Marinho, Leonardo (1030)
2024-03-04T09:25:04	Medeiros, Viven Ane (2020)	Sabino, Silvano (2010)	answered	00:00:04	00:01:40 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-04T09:09:51	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:08	00:00:31 0.00	Terminated by Moronha, Leticia (2072)
2024-03-04T09:05:38	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:08 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T09:02:04	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:04	00:00:23 0.00	Terminated by PROTOCOLO (1000)
2024-03-04T09:01:27	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:07	00:00:16 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T08:46:50	5511958393183	Fernandes, Lidia (3020)	answered	00:00:07	00:03:49 0.00	Terminated by Fernandes, Lidia (3020)
2024-03-04T08:46:23	5511958393183	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by Fernandes, Lidia (3020)
2024-03-04T08:49:25	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:06	00:00:24 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T08:48:43	Freitas, Leticia (2000)	VMail (1050)	answered	00:00:00	00:00:03 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T08:48:22	Freitas, Leticia (2000)	Miranda, Evelim (1050)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1050)
2024-03-04T08:46:36	Moronha, Leticia (2072)	Sabino, Silvano (2010)	answered	00:00:03	00:00:39 0.00	Terminated by Moronha, Leticia (2072)
2024-03-04T08:46:04	5511958393183	RG REGISTRO (8003)	unanswered	00:00:07	00:00:00 0.00	Terminated by rule
2024-03-04T08:45:48	5511958393183	IVR (8000)	answered	00:00:01	00:00:29 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-04T08:45:47	Freitas, Leticia (2000)	VMail (1050)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T08:45:26	Freitas, Leticia (2000)	Miranda, Evelim (1050)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1050)
2024-03-04T08:45:26	5511958393183	Kroin, Diego (3010)	answered	00:00:13	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-03-04T08:44:53	5511958393183	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Kroin, Diego (3010)
2024-03-04T08:42:58	Freitas, Leticia (2000)	VMail (1050)	answered	00:00:00	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T08:42:37	Freitas, Leticia (2000)	Miranda, Evelim (1050)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1050)
2024-03-04T08:42:08	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:06 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T08:34:38	Sabino, Silvano (2010)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:02:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-04T08:32:16	Medeiros, Viven Ane (2020)	Sabino, Silvano (2010)	answered	00:00:05	00:00:16 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-04T08:31:31	Freitas, Leticia (2000)	VMail (1000)	answered	00:00:00	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T08:31:10	Freitas, Leticia (2000)	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-04T08:30:58	Freitas, Leticia (2000)	VMail (1050)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T08:30:37	Freitas, Leticia (2000)	Miranda, Evelim (1050)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1050)
2024-03-04T08:30:19	Freitas, Leticia (2000)	VMail (1050)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-04T08:29:57	Freitas, Leticia (2000)	Miranda, Evelim (1050)	unanswered	00:00:22	00:00:00 0.00	No answer, forwarded to VMail (1050)
2024-03-01T16:47:39	5569984578978	Kroin, Diego (3010)	unanswered	00:04:39	00:00:00 0.00	Failed Canceled
2024-03-01T16:47:06	5569984578978	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by Kroin, Diego (3010)
2024-03-01T16:47:21	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:02:01 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-01T16:46:12	5569984578978	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule

2024-03-01T16:45:39	5569984578978	IVR (8000)	answered	00:00:01	00:01:10 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-01T16:43:40	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:05	00:02:06 0.00	Terminated by Sabino, Silvano (2010)
2024-03-01T16:39:25	Machado, Cristhiane (1040)	069984578978	unanswered	00:00:36	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-01T16:37:01	Freitas, Leticia (2000)	Kroin, Diego (3010)	answered	00:00:32	00:01:16 0.00	Terminated by Freitas, Leticia (2000)
2024-03-01T16:35:20	5569981189186	PROTOCOLO (1000)	answered	00:00:14	00:01:31 0.00	Terminated by PROTOCOLO (1000)
2024-03-01T16:34:49	5569981189186	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-01T16:31:30	Machado, Cristhiane (1040)	069984042531	answered	00:00:28	00:03:04 3.07	Terminated by Machado, Cristhiane (1040)
2024-03-01T16:33:52	5569981189186	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-03-01T16:33:06	5569981189186	IVR (8000)	answered	00:00:00	00:01:24 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-01T16:27:14	Machado, Cristhiane (1040)	069992040880	answered	00:00:12	00:01:11 1.18	Terminated by Machado, Cristhiane (1040)
2024-03-01T16:23:14	Machado, Cristhiane (1040)	069993640595	answered	00:00:20	00:00:47 0.79	Terminated by 069993640595
2024-03-01T16:04:56	5568992065352	Moraes, Geisiele (1023)	answered	00:00:11	00:01:47 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-01T16:04:14	5568992065352	Machado, Cristhiane (1040)	answered	00:00:07	00:00:34 0.00	Machado, Cristhiane (1040) replaced by Moraes, Geisiele (1023)
2024-03-01T16:04:14	5568992065352	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Machado, Cristhiane (1040)
2024-03-01T16:03:48	5568992065352	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-03-01T16:04:52	Machado, Cristhiane (1040)	Moraes, Geisiele (1023)	unanswered	00:00:03	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-01T16:03:28	5568992065352	VMail (5000)	answered	00:00:00	00:00:06 0.00	Terminated by 5568992065352
2024-03-01T16:03:28	5568992065352	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-03-01T16:03:15	5568992065352	VMail (1000)	answered	00:00:00	00:00:13 0.00	VMail (1000) replaced by CRCRO (5000)
2024-03-01T16:02:54	5568992065352	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-01T16:02:13	5568992065352	IVR (8000)	answered	00:00:00	00:00:40 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-01T15:53:22	Machado, Cristhiane (1040)	069999914154	answered	00:00:11	00:02:53 2.88	Terminated by Machado, Cristhiane (1040)
2024-03-01T15:33:56	5569984811101	Almeida de Carvalho, Jeferson (1051)	answered	00:00:00	00:01:08 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-01T15:33:43	Amarantes, Brenda (1022)	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:00:09 0.00	Almeida de Carvalho, Jeferson (1051) was joined
2024-03-01T15:32:57	5569984811101	Amarantes, Brenda (1022)	answered	00:00:08	00:00:52 0.00	Amarantes, Brenda (1022) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-01T15:32:56	5569984811101	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:00 0.00	Q Fiscaliza��o (8009) replaced by Amarantes, Brenda (1022)
2024-03-01T15:32:35	5569984811101	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-03-01T15:27:24	Machado, Cristhiane (1040)	069984170930	unanswered	00:00:27	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-01T15:12:40	5569981205969	Kroin, Diego (3010)	answered	00:00:03	00:05:26 0.00	Terminated by Kroin, Diego (3010)
2024-03-01T15:12:40	5569981205969	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-01T15:12:21	5569981205969	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-01T15:15:58	Moronha, Leticia (2072)	VMail (2002)	answered	00:00:00	00:00:02 0.00	Terminated by Moronha, Leticia (2072)
2024-03-01T15:15:58	Moronha, Leticia (2072)	Nascimento, Ingrid (2002)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2002)
2024-03-01T14:48:18	556921811884	IVR (8000)	answered	00:00:00	00:00:08 0.00	Terminated by 556921811884
2024-03-01T14:47:33	556921811884	IVR (8000)	answered	00:00:00	00:00:33 0.00	Terminated by 556921811884
2024-03-01T14:42:05	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	answered	00:00:16	00:00:09 0.00	Terminated by Freitas, Leticia (2000)
2024-03-01T14:37:50	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:03:50 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-01T14:35:25	Medeiros, Viven Ane (2020)	Sabino, Silvano (2010)	answered	00:00:04	00:01:54 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-01T14:35:43	Freitas, Leticia (2000)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-01T14:35:43	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-03-01T14:27:50	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:01:58 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-01T14:19:16	Freitas, Leticia (2000)	Almeida de Carvalho, Jeferson (1051)	answered	00:00:14	00:00:10 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-01T13:48:58	Sabino, Silvano (2010)	Freitas, Leticia (2000)	answered	00:00:04	00:04:09 0.00	Terminated by Freitas, Leticia (2000)
2024-03-01T13:30:02	Quintela, Ariane (2080)	06930430006	answered	00:00:07	00:00:41 0.68	Terminated by Quintela, Ariane (2080)
2024-03-01T13:25:28	Quintela, Ariane (2080)	069992651020	answered	00:00:19	00:01:27 1.44	Terminated by 069992651020
2024-03-01T13:24:39	Quintela, Ariane (2080)	06930430006	answered	00:00:15	00:00:18 0.30	Terminated by Quintela, Ariane (2080)
2024-03-01T13:23:44	Quintela, Ariane (2080)	6930430006	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-01T13:22:27	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:01:08 0.00	Terminated by Moronha, Leticia (2072)
2024-03-01T13:23:27	Quintela, Ariane (2080)	6930430006	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-01T13:23:19	Quintela, Ariane (2080)	6930430006	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-01T13:23:02	Quintela, Ariane (2080)	6930430006	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-01T13:22:57	Quintela, Ariane (2080)	6930430006	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-01T13:17:27	554133604700	VMail (5000)	answered	00:00:00	00:00:06 0.00	Terminated by 554133604700
2024-03-01T13:17:27	554133604700	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-03-01T13:17:12	554133604700	VMail (1000)	answered	00:00:00	00:00:14 0.00	VMail (1000) replaced by CRCRO (5000)
2024-03-01T13:16:51	554133604700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)



2024-03-01T13:16:15	554133604700	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-01T13:07:26	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:15 0.00	Terminated by Freitas, Leticia (2000)
2024-03-01T12:15:58	551149030103	VMail (1000)	answered	00:00:00	00:02:43 0.00	Terminated by VMail (1000)
2024-03-01T12:15:36	551149030103	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-01T12:15:05	551149030103	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-01T12:16:50	551149030103	VMail (1000)	answered	00:00:00	00:00:33 0.00	Terminated by 551149030103
2024-03-01T12:16:29	551149030103	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-03-01T12:16:21	551149030103	IVR (8000)	answered	00:00:01	00:00:07 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-01T12:13:45	551149030103	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-03-01T12:13:18	551149030103	IVR (8000)	answered	00:00:00	00:01:05 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-01T12:02:43	Medeiros, Viven Ane (2020)	Moronha, Leticia (2072)	answered	00:00:07	00:01:22 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-01T12:02:14	Medeiros, Viven Ane (2020)	VMail (1040)	answered	00:00:00	00:00:01 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-03-01T12:01:53	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-03-01T11:52:10	5569984130253	Almeida de Carvalho, Jeferson (1051)	answered	00:00:03	00:00:42 0.00	Terminated by 5569984130253
2024-03-01T11:52:10	5569984130253	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-01T11:51:49	5569984130253	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-01T11:49:00	5569993351967	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:01:23 0.00	Terminated by 5569993351967
2024-03-01T11:48:53	Amarantes, Brenda (1022)	Cavalcante, Rodrigo (2011)	answered	00:00:06	00:00:01 0.00	Cavalcante, Rodrigo (2011) was joined
2024-03-01T11:48:20	5569993351967	Amarantes, Brenda (1022)	answered	00:00:05	00:00:35 0.00	Amarantes, Brenda (1022) replaced by Cavalcante, Rodrigo (2011)
2024-03-01T11:48:20	5569993351967	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:00 0.00	Q Fiscalizaç�o (8009) replaced by Amarantes, Brenda (1022)
2024-03-01T11:48:00	5569993351967	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-03-01T11:27:27	Freitas, Leticia (2000)	VMail (2002)	answered	00:00:00	00:00:01 0.00	Terminated by Freitas, Leticia (2000)
2024-03-01T11:27:27	Freitas, Leticia (2000)	Nascimento, Ingrid (2002)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2002)
2024-03-01T11:26:48	Machado, Cristhiane (1040)	Silva Oliveira, Luana (1024)	answered	00:00:12	00:00:13 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-03-01T11:24:39	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:01:16 0.00	Terminated by Moronha, Leticia (2072)
2024-03-01T11:22:16	Moronha, Leticia (2072)	0216133149631	answered	00:00:09	00:01:53 1.89	Terminated by Moronha, Leticia (2072)
2024-03-01T11:17:15	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:02:18 0.00	Terminated by Moronha, Leticia (2072)
2024-03-01T10:56:26	Moraes, Geisiele (1023)	Moronha, Leticia (2072)	answered	00:00:04	00:01:17 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-01T10:52:55	Moronha, Leticia (2072)	Kroin, Diego (3010)	unanswered	00:00:19	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-03-01T10:50:20	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:05	00:02:19 0.00	Terminated by Moraes, Geisiele (1023)
2024-03-01T10:15:57	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:03	00:09:31 0.00	Terminated by Freitas, Leticia (2000)
2024-03-01T10:21:29	5569992088849	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:00:55 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-01T10:21:29	5569992088849	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-01T10:21:00	5569992088849	IVR (8000)	answered	00:00:01	00:00:27 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-01T10:14:51	5569981592610	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:00:43 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-01T10:14:51	5569981592610	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-01T10:14:25	5569981592610	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-01T10:14:00	Kroin, Diego (3010)	VMail (2080)	answered	00:00:00	00:00:03 0.00	Terminated by Kroin, Diego (3010)
2024-03-01T10:13:39	Kroin, Diego (3010)	Quintela, Ariane (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-03-01T10:11:10	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:08	00:00:19 0.00	Terminated by Kroin, Diego (3010)
2024-03-01T09:43:28	5569993351967	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:12:10 0.00	Terminated by 5569993351967
2024-03-01T09:42:25	PROTOCOLO (1000)	Cavalcante, Rodrigo (2011)	answered	00:00:07	00:00:56 0.00	Cavalcante, Rodrigo (2011) was joined
2024-03-01T09:40:35	5569993351967	PROTOCOLO (1000)	answered	00:00:08	00:02:45 0.00	PROTOCOLO (1000) replaced by Cavalcante, Rodrigo (2011)
2024-03-01T09:40:00	5569993351967	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-03-01T09:47:29	5569993738228	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:00:36 0.00	Terminated by 5569993738228
2024-03-01T09:47:29	5569993738228	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-01T09:47:06	5569993738228	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-01T09:36:15	5569993351967	RG COBRANça (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANça (8004) replaced by Fernandes, Lidia (3020)
2024-03-01T09:36:15	5569993351967	Fernandes, Lidia (3020)	answered	00:00:07	00:02:32 0.00	Terminated by 5569993351967
2024-03-01T09:34:25	5569993351967	IVR (8000)	answered	00:00:00	00:00:48 0.00	IVR (8000) replaced by RG COBRANça (8004)
2024-03-01T09:06:13	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:00:13 0.00	Terminated by Machado, Cristhiane (1040)
2024-03-01T09:02:04	Moraes, Geisiele (1023)	Moronha, Leticia (2072)	answered	00:00:10	00:01:39 0.00	Terminated by Moronha, Leticia (2072)
2024-03-01T09:01:05	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:12 0.00	Terminated by Freitas, Leticia (2000)
2024-03-01T09:00:56	Freitas, Leticia (2000)	1	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-03-01T08:58:09	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:07	00:00:24 0.00	Terminated by Freitas, Leticia (2000)
2024-03-01T08:55:40	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:05	00:00:31 0.00	Terminated by Freitas, Leticia (2000)

2024-03-01T08:55:25	Freitas, Leticia (2000)	VMail (1050)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-03-01T08:55:04	Freitas, Leticia (2000)	Miranda, Evelim (1050)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1050)
2024-03-01T08:38:41	5569992472682	Kroin, Diego (3010)	answered	00:00:27	00:02:16 0.00	Terminated by Kroin, Diego (3010)
2024-03-01T08:38:41	5569992472682	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-03-01T08:38:02	5569992472682	IVR (8000)	answered	00:00:01	00:00:38 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-03-01T08:36:56	Quintela, Ariane (2080)	06939013001	unanswered	00:00:51	00:00:00 0.00	Terminated by Quintela, Ariane (2080)
2024-03-01T08:12:17	5569999470704	Almeida de Carvalho, Jeferson (1051)	answered	00:00:03	00:04:12 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-03-01T08:09:17	5569999470704	Q Cobrança (8010)	answered	00:03:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-03-01T08:08:47	5569999470704	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-03-01T07:44:07	5569999768281	IVR (8000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569999768281
2024-03-01T07:44:00	5569999768281	IVR (8000)	answered	00:00:00	00:00:00 0.00	Terminated by 5569999768281
2024-02-29T17:19:40	5569999768281	VMail (1000)	answered	00:00:00	00:00:16 0.00	Terminated by 5569999768281
2024-02-29T17:19:19	5569999768281	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-29T17:18:47	5569999768281	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-29T17:03:30	5569999768281	Q Cobrança (8010)	unanswered	00:00:00	00:15:11 0.00	Terminated by 5569999768281
2024-02-29T17:03:09	5569999768281	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-29T17:07:34	5569993081425	Q Fiscalizaçã (8009)	unanswered	00:00:00	00:01:05 0.00	Terminated by 5569993081425
2024-02-29T17:07:17	5569993081425	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-02-29T16:45:32	5569999768281	Q Cobrança (8010)	unanswered	00:00:00	00:01:54 0.00	Terminated by 5569999768281
2024-02-29T16:45:06	5569999768281	IVR (8000)	answered	00:00:01	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-29T16:18:38	5569999768281	Almeida de Carvalho, Jeferson (1051)	answered	00:00:10	00:00:33 0.00	Terminated by 5569999768281
2024-02-29T16:18:37	5569999768281	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-29T16:18:14	5569999768281	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-29T16:04:46	5569999768281	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:02:53 0.00	Terminated by 5569999768281
2024-02-29T16:04:45	5569999768281	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-29T16:04:14	5569999768281	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-29T15:56:36	Quintela, Ariane (2080)	PROTOCOLO (1000)	answered	00:00:04	00:00:14 0.00	Terminated by Quintela, Ariane (2080)
2024-02-29T15:00:10	Amarantes, Brenda (1022)	Quintela, Ariane (2080)	answered	00:00:04	00:07:56 0.00	Terminated by Quintela, Ariane (2080)
2024-02-29T14:53:55	5569993361347	Kroin, Diego (3010)	answered	00:00:02	00:02:23 0.00	Terminated by Kroin, Diego (3010)
2024-02-29T14:53:55	5569993361347	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-29T14:53:19	5569993361347	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-29T14:55:10	Quintela, Ariane (2080)	Machado, Cristhiane (1040)	answered	00:00:06	00:00:29 0.00	Terminated by Quintela, Ariane (2080)
2024-02-29T14:50:24	Kroin, Diego (3010)	069999844550	unanswered	00:00:25	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-29T14:33:28	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	unanswered	00:00:12	00:00:36 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-29T14:27:46	Quintela, Ariane (2080)	Kroin, Diego (3010)	answered	00:00:02	00:03:16 0.00	Terminated by Kroin, Diego (3010)
2024-02-29T14:12:26	5569999814550	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-29T14:12:26	5569999814550	Kroin, Diego (3010)	answered	00:00:03	00:00:25 0.00	Terminated by Kroin, Diego (3010)
2024-02-29T14:12:10	5569999814550	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-29T14:05:43	Quintela, Ariane (2080)	Marinho, Leonardo (1030)	answered	00:00:03	00:01:11 0.00	Terminated by Quintela, Ariane (2080)
2024-02-29T14:01:47	Quintela, Ariane (2080)	Machado, Cristhiane (1040)	answered	00:00:08	00:00:21 0.00	Terminated by Quintela, Ariane (2080)
2024-02-29T13:38:37	558533057334	Machado, Cristhiane (1040)	answered	00:00:08	00:06:36 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-29T13:38:05	558533057334	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by Machado, Cristhiane (1040)
2024-02-29T13:33:25	5569999678800	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:01:28 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-02-29T13:33:25	5569999678800	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-29T13:33:06	5569999678800	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-29T13:21:12	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:10	00:00:20 0.00	Terminated by Freitas, Leticia (2000)
2024-02-29T13:20:31	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:03	00:00:17 0.00	Terminated by Quintela, Ariane (2080)
2024-02-29T13:00:01	5569999814550	RG REGISTRO (8003)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-02-29T12:59:38	5569999814550	IVR (8000)	answered	00:00:00	00:00:27 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-29T12:58:50	5569999814550	RG REGISTRO (8003)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-02-29T12:58:36	5569999814550	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-29T12:20:58	5569993560226	RG REGISTRO (8003)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-02-29T12:20:36	5569993560226	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-29T12:19:55	5569993560226	RG REGISTRO (8003)	unanswered	00:00:06	00:00:00 0.00	Terminated by rule
2024-02-29T12:19:36	5569993560226	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-29T12:05:40	Moronha, Leticia (2072)	69992780045	unanswered	00:00:00	00:00:00 0.00	Target not found

2024-02-29T12:05:24	Moronha, Leticia (2072)	Bevilaqua, Jair Genor (2050)	unanswered	00:00:00	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-02-29T12:05:22	Moronha, Leticia (2072)	VMail (2050)	answered	00:00:00	00:00:01 0.00	Terminated by Moronha, Leticia (2072)
2024-02-29T12:05:17	Moronha, Leticia (2072)	Bevilaqua, Jair Genor (2050)	unanswered	00:00:05	00:00:00 0.00	Busy, forwarded to VMail (2050)
2024-02-29T11:57:33	Moraes, Geisiele (1023)	Freitas, Leticia (2000)	answered	00:00:03	00:02:14 0.00	Terminated by Freitas, Leticia (2000)
2024-02-29T11:54:21	5569999814550	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-29T11:54:21	5569999814550	Kroin, Diego (3010)	answered	00:00:03	00:02:41 0.00	Terminated by Kroin, Diego (3010)
2024-02-29T11:54:05	5569999814550	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-29T11:35:25	PROTOCOLO (1000)	Almeida de Carvalho, Jeferson (1051)	answered	00:00:07	00:00:09 0.00	Terminated by PROTOCOLO (1000)
2024-02-29T11:30:52	5569999814550	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-29T11:30:26	5569999814550	IVR (8000)	answered	00:00:01	00:01:02 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-29T11:29:13	5569999814550	RG REGISTRO (8003)	unanswered	00:00:15	00:00:00 0.00	Terminated by rule
2024-02-29T11:28:54	5569999814550	IVR (8000)	answered	00:00:00	00:00:40 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-29T11:20:39	Medeiros, Viven Ane (2020)	3	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-29T11:16:04	Quintela, Ariane (2080)	06932221887	unanswered	00:00:26	00:00:00 0.00	Terminated by Quintela, Ariane (2080)
2024-02-29T11:10:23	Quintela, Ariane (2080)	06932221887	answered	00:00:18	00:05:20 5.33	Terminated by Quintela, Ariane (2080)
2024-02-29T11:07:03	Quintela, Ariane (2080)	06932221887	answered	00:00:17	00:00:13 0.21	Terminated by Quintela, Ariane (2080)
2024-02-29T11:06:12	Quintela, Ariane (2080)	06932221887	answered	00:00:24	00:00:14 0.24	Terminated by Quintela, Ariane (2080)
2024-02-29T10:55:11	Quintela, Ariane (2080)	Moronha, Leticia (2072)	answered	00:00:05	00:00:19 0.00	Terminated by Quintela, Ariane (2080)
2024-02-29T10:52:48	Quintela, Ariane (2080)	069992556344	answered	00:00:20	00:01:46 1.77	Terminated by Quintela, Ariane (2080)
2024-02-29T10:50:10	5569999717649	Almeida de Carvalho, Jeferson (1051)	answered	00:00:08	00:01:18 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-02-29T10:50:10	5569999717649	RG COBRANÃ#A (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÃ#A (8004) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-29T10:49:31	5569999717649	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-02-29T10:32:23	Kroin, Diego (3010)	06935365333	unanswered	00:00:34	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-29T10:19:06	Moronha, Leticia (2072)	Alves, Mileni (1070)	answered	00:00:11	00:00:30 0.00	Terminated by Moronha, Leticia (2072)
2024-02-29T10:00:30	Quintela, Ariane (2080)	Machado, Cristhiane (1040)	answered	00:00:07	00:00:19 0.00	Terminated by Quintela, Ariane (2080)
2024-02-29T09:48:36	5569984862180	Kroin, Diego (3010)	answered	00:00:03	00:00:02 0.00	Terminated by Kroin, Diego (3010)
2024-02-29T09:48:36	5569984862180	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-29T09:48:19	5569984862180	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-29T09:48:30	PROTOCOLO (1000)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-02-29T09:48:09	PROTOCOLO (1000)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-02-29T09:47:56	5569984862180	Kroin, Diego (3010)	answered	00:00:03	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-29T09:47:56	5569984862180	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-29T09:47:19	5569984862180	IVR (8000)	answered	00:00:00	00:00:37 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-29T09:39:02	5569984423050	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:01:37 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-02-29T09:39:02	5569984423050	Q CobranÃ#sa (8010)	answered	00:00:00	00:00:00 0.00	Q CobranÃ#sa (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-29T09:38:34	5569984423050	IVR (8000)	answered	00:00:01	00:00:26 0.00	IVR (8000) replaced by Q CobranÃ#sa (8010)
2024-02-29T09:34:59	5569993837478	IVR (8000)	answered	00:00:01	00:00:05 0.00	Terminated by 5569993837478
2024-02-29T09:32:23	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:05	00:00:15 0.00	Terminated by Freitas, Leticia (2000)
2024-02-29T09:23:21	Marinho, Leonardo (1030)	Quintela, Ariane (2080)	answered	00:00:04	00:00:15 0.00	Terminated by Quintela, Ariane (2080)
2024-02-29T09:23:05	Quintela, Ariane (2080)	Marinho, Leonardo (1030)	unanswered	00:00:01	00:00:00 0.00	Terminated by Quintela, Ariane (2080)
2024-02-29T09:18:26	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:04	00:00:34 0.00	Terminated by Moronha, Leticia (2072)
2024-02-29T09:08:37	Kroin, Diego (3010)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Kroin, Diego (3010)
2024-02-29T09:08:16	Kroin, Diego (3010)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-02-29T08:58:51	Kroin, Diego (3010)	Vicente, Elivanete (2040)	answered	00:00:10	00:00:46 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-29T08:57:15	Moraes, Geisiele (1023)	Freitas, Leticia (2000)	unanswered	00:00:17	00:00:00 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-29T08:54:55	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:12	00:00:29 0.00	Terminated by Freitas, Leticia (2000)
2024-02-29T08:47:32	Freitas, Leticia (2000)	Kroin, Diego (3010)	answered	00:00:04	00:00:45 0.00	Terminated by Kroin, Diego (3010)
2024-02-29T08:33:16	Quintela, Ariane (2080)	Machado, Cristhiane (1040)	answered	00:00:08	00:00:21 0.00	Terminated by Quintela, Ariane (2080)
2024-02-29T08:30:19	5569993752604	Almeida de Carvalho, Jeferson (1051)	answered	00:00:03	00:01:01 0.00	Terminated by 5569993752604
2024-02-29T08:30:19	5569993752604	Q CobranÃ#sa (8010)	answered	00:00:00	00:00:00 0.00	Q CobranÃ#sa (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-29T08:29:56	5569993752604	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ#sa (8010)
2024-02-29T08:22:41	Sabino, Silvano (2010)	Medeiros, Viven Ane (2020)	answered	00:00:16	00:00:08 0.00	Terminated by Sabino, Silvano (2010)
2024-02-29T08:17:42	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:49 0.00	Terminated by Moronha, Leticia (2072)
2024-02-29T08:10:43	Medeiros, Viven Ane (2020)	VMail (1030)	answered	00:00:00	00:00:09 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-29T08:10:22	Medeiros, Viven Ane (2020)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-02-29T08:06:25	Medeiros, Viven Ane (2020)	Sabino, Silvano (2010)	answered	00:00:06	00:02:16 0.00	Terminated by Sabino, Silvano (2010)

2024-02-28T17:36:59	5569984624647	Q FiscalizaĂşĂo (8009)	unanswered	00:00:00	00:02:38 0.00	Terminated by 5569984624647
2024-02-28T17:36:37	5569984624647	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q FiscalizaĂşĂo (8009)
2024-02-28T16:59:37	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:05	00:00:25 0.00	Terminated by Kroin, Diego (3010)
2024-02-28T16:58:26	Moronha, Leticia (2072)	Kroin, Diego (3010)	unanswered	00:00:37	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-02-28T16:53:51	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:57 0.00	Terminated by Moronha, Leticia (2072)
2024-02-28T16:28:26	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:17	00:00:19 0.00	Terminated by Kroin, Diego (3010)
2024-02-28T16:05:17	Machado, Cristhiane (1040)	VMail (2020)	answered	00:00:00	00:00:05 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-28T16:04:56	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-02-28T16:04:20	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:03	00:00:25 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-28T16:04:06	Medeiros, Viven Ane (2020)	PROTOCOLO (1000)	answered	00:00:16	00:00:11 0.00	Terminated by PROTOCOLO (1000)
2024-02-28T15:20:17	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	answered	00:00:04	00:00:33 0.00	Terminated by Moronha, Leticia (2072)
2024-02-28T14:50:44	PROTOCOLO (1000)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-02-28T14:50:23	PROTOCOLO (1000)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-02-28T14:44:09	PROTOCOLO (1000)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by PROTOCOLO (1000)
2024-02-28T14:43:48	PROTOCOLO (1000)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-02-28T14:43:35	PROTOCOLO (1000)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-02-28T14:43:14	PROTOCOLO (1000)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-02-28T14:36:51	PROTOCOLO (1000)	Medeiros, Viven Ane (2020)	unanswered	00:00:12	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-28T14:36:39	PROTOCOLO (1000)	VMail (2020)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-02-28T14:36:17	PROTOCOLO (1000)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-02-28T14:22:19	Quintela, Ariane (2080)	Machado, Cristhiane (1040)	answered	00:00:09	00:00:19 0.00	Terminated by Quintela, Ariane (2080)
2024-02-28T14:13:40	Silva Oliveira, Luana (1024)	Machado, Cristhiane (1040)	answered	00:00:09	00:00:22 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-02-28T13:24:26	PROTOCOLO (1000)	Medeiros, Viven Ane (2020)	answered	00:00:12	00:00:12 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-28T13:24:15	PROTOCOLO (1000)	02020	unanswered	00:00:04	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-28T13:06:56	5569993367602	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-28T13:06:56	5569993367602	Kroin, Diego (3010)	answered	00:00:17	00:02:20 0.00	Terminated by 5569993367602
2024-02-28T13:06:35	5569993367602	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-28T12:53:00	5569992724646	VMail (1000)	answered	00:00:00	00:00:24 0.00	Terminated by 5569992724646
2024-02-28T12:52:39	5569992724646	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-28T12:52:01	5569992724646	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-28T11:53:16	5569992652652	Almeida de Carvalho, Jeferson (1051)	answered	00:00:08	00:04:47 0.00	Terminated by 5569992652652
2024-02-28T11:53:16	5569992652652	Q CobranĂsa (8010)	answered	00:00:00	00:00:00 0.00	Q CobranĂsa (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-28T11:52:54	5569992652652	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q CobranĂsa (8010)
2024-02-28T11:42:31	5569992667726	Marinho, Leonardo (1030)	answered	00:00:07	00:03:48 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-28T11:42:01	5569992667726	Q CobranĂsa (8010)	answered	00:00:30	00:00:00 0.00	Q CobranĂsa (8010) replaced by Marinho, Leonardo (1030)
2024-02-28T11:41:32	5569992667726	IVR (8000)	answered	00:00:01	00:00:28 0.00	IVR (8000) replaced by Q CobranĂsa (8010)
2024-02-28T11:39:23	5569992652652	Marinho, Leonardo (1030)	answered	00:00:02	00:01:37 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-28T11:38:52	5569992652652	Q CobranĂsa (8010)	answered	00:00:30	00:00:00 0.00	Q CobranĂsa (8010) replaced by Marinho, Leonardo (1030)
2024-02-28T11:38:29	5569992652652	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q CobranĂsa (8010)
2024-02-28T11:24:11	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	answered	00:00:05	00:00:41 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-28T09:54:16	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	answered	00:00:17	00:00:39 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-28T09:54:35	551151161194	VMail (1000)	answered	00:00:00	00:00:09 0.00	Terminated by 551151161194
2024-02-28T09:54:14	551151161194	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-28T09:53:38	551151161194	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-28T09:40:31	Medeiros, Viven Ane (2020)	Moraes, Geisiele (1023)	answered	00:00:05	00:00:12 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-28T09:39:24	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:11	00:00:09 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-28T09:31:15	Miranda, Evelim (1050)	Sabino, Silvano (2010)	answered	00:00:04	00:06:17 0.00	Terminated by Sabino, Silvano (2010)
2024-02-28T09:31:05	5569992476878	Almeida de Carvalho, Jeferson (1051)	answered	00:00:00	00:02:19 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-02-28T09:30:54	Amarantes, Brenda (1022)	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:00:07 0.00	Almeida de Carvalho, Jeferson (1051) was joined
2024-02-28T09:30:11	5569992476878	Amarantes, Brenda (1022)	answered	00:00:04	00:00:50 0.00	Amarantes, Brenda (1022) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-28T09:30:10	5569992476878	Q FiscalizaĂşĂo (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaĂşĂo (8009) replaced by Amarantes, Brenda (1022)
2024-02-28T09:29:53	5569992476878	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaĂşĂo (8009)
2024-02-28T09:14:55	Machado, Cristhiane (1040)	032293441	unanswered	00:00:09	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-28T09:00:21	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:11	00:01:32 0.00	Terminated by Moronha, Leticia (2072)
2024-02-28T08:50:37	Freitas, Leticia (2000)	Silva Oliveira, Luana (1024)	answered	00:00:07	00:00:07 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-02-28T08:50:05	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:17 0.00	Terminated by Sabino, Silvano (2010)

2024-02-28T08:48:08	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:11	00:00:12 0.00	Terminated by Moronha, Leticia (2072)
2024-02-28T08:42:09	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:18 0.00	Terminated by Quintela, Ariane (2080)
2024-02-28T08:29:45	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:00:14 0.00	Terminated by Freitas, Leticia (2000)
2024-02-28T08:26:34	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:10	00:00:28 0.00	Terminated by Freitas, Leticia (2000)
2024-02-28T08:25:40	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:09	00:00:38 0.00	Terminated by Moronha, Leticia (2072)
2024-02-28T08:26:11	Freitas, Leticia (2000)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-02-28T08:26:11	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-02-28T08:13:22	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:13	00:00:33 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-27T17:51:26	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:09	00:00:41 0.00	Terminated by Freitas, Leticia (2000)
2024-02-27T17:12:05	Freitas, Leticia (2000)	VMail (1040)	answered	00:00:00	00:00:01 0.00	Terminated by Freitas, Leticia (2000)
2024-02-27T17:11:44	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1040)
2024-02-27T16:46:27	556934412937	Moraes, Geisiele (1023)	answered	00:00:02	00:00:47 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-27T16:45:15	556934412937	PROTOCOLO (1000)	answered	00:00:04	00:01:08 0.00	PROTOCOLO (1000) replaced by Moraes, Geisiele (1023)
2024-02-27T16:44:46	556934412937	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-27T16:46:24	PROTOCOLO (1000)	Moraes, Geisiele (1023)	unanswered	00:00:03	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-27T16:46:00	PROTOCOLO (1000)	2013	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-27T16:45:46	PROTOCOLO (1000)	201	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-27T16:42:51	556934412937	IVR (8000)	answered	00:00:01	00:00:55 0.00	Terminated by 556934412937
2024-02-27T16:03:15	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:05	00:00:12 0.00	Terminated by Freitas, Leticia (2000)
2024-02-27T16:00:37	554137781700	Medeiros, Viven Ane (2020)	answered	00:00:00	00:02:22 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-27T16:00:24	PROTOCOLO (1000)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:00:07 0.00	Medeiros, Viven Ane (2020) was joined
2024-02-27T15:59:03	554137781700	PROTOCOLO (1000)	answered	00:00:06	00:01:28 0.00	PROTOCOLO (1000) replaced by Medeiros, Viven Ane (2020)
2024-02-27T15:58:30	554137781700	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-27T16:01:52	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:03	00:00:15 0.00	Terminated by Freitas, Leticia (2000)
2024-02-27T16:00:56	Almeida de Carvalho, Jeferson (1051)	69992887102	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-27T15:49:27	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:04	00:01:52 0.00	Terminated by Freitas, Leticia (2000)
2024-02-27T15:50:38	554137781700	IVR (8000)	answered	00:00:00	00:00:04 0.00	Terminated by 554137781700
2024-02-27T15:50:11	554137781700	VMail (1000)	answered	00:00:00	00:00:05 0.00	Terminated by 554137781700
2024-02-27T15:49:50	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-27T15:49:14	554137781700	IVR (8000)	answered	00:00:01	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-27T15:30:14	Sabino, Silvano (2010)	Freitas, Leticia (2000)	answered	00:00:04	00:00:12 0.00	Terminated by Sabino, Silvano (2010)
2024-02-27T15:16:07	Kroin, Diego (3010)	Quintela, Ariane (2080)	answered	00:00:04	00:00:52 0.00	Terminated by Kroin, Diego (3010)
2024-02-27T15:16:39	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:00:16 0.00	Terminated by Freitas, Leticia (2000)
2024-02-27T15:15:34	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:00:16 0.00	Terminated by Freitas, Leticia (2000)
2024-02-27T15:15:11	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	unanswered	00:00:03	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-02-27T15:12:43	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:09	00:01:31 0.00	Terminated by Moronha, Leticia (2072)
2024-02-27T14:34:11	06935365333	Medeiros, Viven Ane (2020)	answered	00:00:06	00:03:17 5.52	Terminated by Medeiros, Viven Ane (2020)
2024-02-27T14:31:39	Kroin, Diego (3010)	06935365333	answered	00:00:17	00:02:15 0.00	Kroin, Diego (3010) replaced by Medeiros, Viven Ane (2020)
2024-02-27T14:35:32	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:03	00:00:22 0.00	Terminated by Freitas, Leticia (2000)
2024-02-27T14:29:08	Kroin, Diego (3010)	Medeiros, Viven Ane (2020)	answered	00:00:13	00:01:47 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-27T14:19:04	Medeiros, Viven Ane (2020)	Kroin, Diego (3010)	unanswered	00:00:37	00:00:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-27T14:16:44	5569992472682	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-27T14:16:25	5569992472682	IVR (8000)	answered	00:00:01	00:00:56 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-27T14:08:31	5569992685003	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-27T14:08:14	5569992685003	IVR (8000)	answered	00:00:00	00:00:54 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-27T14:07:25	5569992685003	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-27T14:07:17	5569992685003	IVR (8000)	answered	00:00:01	00:00:45 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-27T13:55:31	556935368406	Marinho, Leonardo (1030)	answered	00:00:00	00:07:57 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-27T13:55:25	Almeida de Carvalho, Jeferson (1051)	Marinho, Leonardo (1030)	answered	00:00:04	00:00:02 0.00	Marinho, Leonardo (1030) was joined
2024-02-27T13:54:34	556935368406	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:00:52 0.00	Almeida de Carvalho, Jeferson (1051) replaced by Marinho, Leonardo (1030)
2024-02-27T13:54:34	556935368406	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-27T13:54:13	556935368406	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-27T13:59:04	PROTOCOLO (1000)	9	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-27T13:47:41	5569992685003	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-27T13:47:41	5569992685003	Kroin, Diego (3010)	answered	00:00:12	00:00:46 0.00	Terminated by 5569992685003
2024-02-27T13:47:23	5569992685003	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)

2024-02-27T13:29:39	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:09 0.00	Terminated by Freitas, Leticia (2000)
2024-02-27T12:26:43	Machado, Cristhiane (1040)	069992040880	answered	00:00:37	00:00:01 0.02	Terminated by Machado, Cristhiane (1040)
2024-02-27T11:30:54	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:05	00:01:28 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-27T11:25:06	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:04:17 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-27T11:17:36	Kroin, Diego (3010)	06935365333	answered	00:00:41	00:01:22 1.37	Terminated by Kroin, Diego (3010)
2024-02-27T11:15:57	Medeiros, Viven Ane (2020)	Kroin, Diego (3010)	answered	00:00:02	00:01:00 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-27T11:09:52	Medeiros, Viven Ane (2020)	Kroin, Diego (3010)	answered	00:00:02	00:01:35 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-27T11:02:37	Machado, Cristhiane (1040)	069992040880	unanswered	00:00:35	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-27T10:36:59	Marinho, Leonardo (1030)	Medeiros, Viven Ane (2020)	answered	00:00:07	00:01:42 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-27T10:29:37	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:10	00:00:49 0.00	Terminated by Freitas, Leticia (2000)
2024-02-27T10:29:09	556934482261	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-27T10:29:09	556934482261	Kroin, Diego (3010)	answered	00:00:02	00:01:02 0.00	Terminated by Kroin, Diego (3010)
2024-02-27T10:28:53	556934482261	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-27T10:25:42	Machado, Cristhiane (1040)	Marinho, Leonardo (1030)	answered	00:00:06	00:03:40 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-27T10:28:24	Freitas, Leticia (2000)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-02-27T10:28:24	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-02-27T10:27:35	Freitas, Leticia (2000)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-02-27T10:27:35	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-02-27T10:15:13	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:13	00:00:29 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-27T10:10:48	Marinho, Leonardo (1030)	VMail (2020)	answered	00:00:00	00:00:05 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-27T10:10:27	Marinho, Leonardo (1030)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-02-27T10:02:21	Marinho, Leonardo (1030)	VMail (2020)	answered	00:00:00	00:00:06 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-27T10:02:00	Marinho, Leonardo (1030)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-02-27T09:58:30	Kroin, Diego (3010)	Quintela, Ariane (2080)	answered	00:00:12	00:02:59 0.00	Terminated by Quintela, Ariane (2080)
2024-02-27T09:51:35	Machado, Cristhiane (1040)	069984946492	unanswered	00:00:33	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-27T09:38:45	556921823388	Almeida de Carvalho, Jeferson (1051)	answered	00:00:07	00:01:52 0.00	Terminated by 556921823388
2024-02-27T09:38:44	556921823388	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-27T09:38:25	556921823388	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-27T09:26:31	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:01:10 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-27T09:24:05	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:04	00:01:05 0.00	Terminated by Freitas, Leticia (2000)
2024-02-27T09:14:21	5569992602917	Amarantes, Brenda (1022)	answered	00:00:05	00:01:53 0.00	Terminated by 5569992602917
2024-02-27T09:14:21	5569992602917	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaçãO (8009) replaced by Amarantes, Brenda (1022)
2024-02-27T09:14:05	5569992602917	IVR (8000)	answered	00:00:01	00:00:15 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-02-27T09:13:01	5569992602917	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-27T09:13:01	5569992602917	Kroin, Diego (3010)	answered	00:00:06	00:00:47 0.00	Terminated by Kroin, Diego (3010)
2024-02-27T09:12:42	5569992602917	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-27T09:11:01	5569992602917	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-27T09:10:44	5569992602917	IVR (8000)	answered	00:00:00	00:00:56 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-27T08:59:38	PROTOCOLO (1000)	Quintela, Ariane (2080)	answered	00:00:11	00:00:19 0.00	Terminated by Quintela, Ariane (2080)
2024-02-27T08:48:16	5569992277282	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:00:29 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-02-27T08:48:16	5569992277282	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-27T08:47:53	5569992277282	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-27T08:40:25	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:00:20 0.00	Terminated by Freitas, Leticia (2000)
2024-02-27T08:40:06	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	unanswered	00:00:05	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-02-27T08:17:55	556932166789	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:03:59 0.00	Terminated by 556932166789
2024-02-27T08:17:55	556932166789	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-27T08:17:33	556932166789	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-26T17:44:07	Moronha, Leticia (2072)	69993166762	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-26T17:43:53	Moronha, Leticia (2072)	993166762	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-26T17:37:12	Kroin, Diego (3010)	06935353133	answered	00:00:32	00:01:02 1.04	Terminated by Kroin, Diego (3010)
2024-02-26T17:04:02	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:04	00:00:11 0.00	Terminated by PROTOCOLO (1000)
2024-02-26T16:52:53	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:40 0.00	Terminated by Freitas, Leticia (2000)
2024-02-26T16:51:25	Medeiros, Viven Ane (2020)	VMail (2040)	answered	00:00:00	00:00:04 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-26T16:51:04	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-02-26T16:44:19	Marinho, Leonardo (1030)	06932263469	unanswered	00:00:08	00:00:00 0.00	No Route Exists
2024-02-26T16:33:01	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	answered	00:00:04	00:01:00 0.00	Terminated by Marinho, Leonardo (1030)

2024-02-26T16:25:08	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:05	00:00:13 0.00	Terminated by Kroin, Diego (3010)
2024-02-26T16:22:09	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:06 0.00	Terminated by Freitas, Leticia (2000)
2024-02-26T16:12:04	5569992346873	Kroin, Diego (3010)	answered	00:00:02	00:01:07 0.00	Terminated by Kroin, Diego (3010)
2024-02-26T16:12:04	5569992346873	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-26T16:11:41	5569992346873	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-26T16:04:34	Vicente, Elivanete (2040)	Sabino, Silvano (2010)	answered	00:00:04	00:00:12 0.00	Terminated by Sabino, Silvano (2010)
2024-02-26T15:54:23	Quintela, Ariane (2080)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:18 0.00	Terminated by Quintela, Ariane (2080)
2024-02-26T15:50:48	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:21 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-26T15:41:43	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:00:46 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-26T15:35:54	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:05	00:04:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-26T15:31:15	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:12 0.00	Terminated by Freitas, Leticia (2000)
2024-02-26T15:29:14	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:01:21 0.00	Terminated by Freitas, Leticia (2000)
2024-02-26T15:27:00	Silva Oliveira, Luana (1024)	Miranda, Evelim (1050)	answered	00:00:07	00:00:10 0.00	Terminated by Miranda, Evelim (1050)
2024-02-26T15:22:51	5569984140462	RG COBRANÃ#A (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÃ#A (8004) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-26T15:22:51	5569984140462	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:03:17 0.00	Terminated by 5569984140462
2024-02-26T15:22:00	5569984140462	IVR (8000)	answered	00:00:00	00:00:50 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-02-26T15:20:13	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:22 0.00	Terminated by Freitas, Leticia (2000)
2024-02-26T15:19:38	Kroin, Diego (3010)	067996148557	unanswered	00:00:24	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-26T15:07:52	Marinho, Leonardo (1030)	Fernandes, Lidia (3020)	answered	00:00:13	00:04:04 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-26T14:59:29	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:03	00:00:12 0.00	Terminated by Quintela, Ariane (2080)
2024-02-26T14:54:02	5569992806961	Marinho, Leonardo (1030)	answered	00:00:03	00:02:22 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-26T14:53:32	5569992806961	Q CobranÃ#a (8010)	answered	00:00:30	00:00:00 0.00	Q CobranÃ#a (8010) replaced by Marinho, Leonardo (1030)
2024-02-26T14:52:57	5569992806961	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-02-26T14:55:32	Machado, Cristhiane (1040)	VMail (2000)	answered	00:00:00	00:00:02 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-26T14:55:11	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-02-26T14:47:07	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:07	00:00:28 0.00	Terminated by Kroin, Diego (3010)
2024-02-26T14:39:21	Kroin, Diego (3010)	2071	unanswered	00:00:00	00:00:00 0.00	Target disabled
2024-02-26T14:19:54	Machado, Cristhiane (1040)	06133149640	answered	00:00:11	00:09:57 9.95	Terminated by Machado, Cristhiane (1040)
2024-02-26T14:27:20	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:05	00:00:06 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-26T14:25:23	Silva Oliveira, Luana (1024)	Moronha, Leticia (2072)	answered	00:00:05	00:00:08 0.00	Terminated by Moronha, Leticia (2072)
2024-02-26T14:23:56	Silva Oliveira, Luana (1024)	Moronha, Leticia (2072)	answered	00:00:05	00:00:21 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-02-26T14:06:16	Machado, Cristhiane (1040)	06133149640	unanswered	00:00:11	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-26T14:04:39	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:05	00:00:51 0.00	Terminated by Moronha, Leticia (2072)
2024-02-26T14:03:59	Machado, Cristhiane (1040)	06133149640	unanswered	00:00:27	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-26T14:03:55	Freitas, Leticia (2000)	2079	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-26T13:46:15	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:13 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-26T13:36:50	5569993384211	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-26T13:36:50	5569993384211	Kroin, Diego (3010)	answered	00:00:13	00:01:46 0.00	Terminated by Kroin, Diego (3010)
2024-02-26T13:36:32	5569993384211	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-26T13:36:02	5569993384211	IVR (8000)	answered	00:00:01	00:00:19 0.00	Terminated by 5569993384211
2024-02-26T12:00:29	556934482261	Q FiscalizaÃ#o (8009)	unanswered	00:00:00	00:07:34 0.00	Terminated by 556934482261
2024-02-26T12:00:12	556934482261	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q FiscalizaÃ#o (8009)
2024-02-26T11:52:25	5569993351967	Almeida de Carvalho, Jeferson (1051)	answered	00:00:03	00:03:18 0.00	Terminated by 5569993351967
2024-02-26T11:52:25	5569993351967	Q CobranÃ#a (8010)	answered	00:00:00	00:00:00 0.00	Q CobranÃ#a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-26T11:52:03	5569993351967	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-02-26T11:38:45	Sabino, Silvano (2010)	Freitas, Leticia (2000)	answered	00:00:04	00:00:36 0.00	Terminated by Sabino, Silvano (2010)
2024-02-26T11:36:18	Kroin, Diego (3010)	Quintela, Ariane (2080)	answered	00:00:04	00:00:37 0.00	Terminated by Quintela, Ariane (2080)
2024-02-26T11:12:14	Kroin, Diego (3010)	08000318031	answered	00:00:06	00:05:59 5.99	Terminated by Kroin, Diego (3010)
2024-02-26T11:12:17	556932166789	Marinho, Leonardo (1030)	answered	00:00:02	00:01:23 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-26T11:11:46	556932166789	Q CobranÃ#a (8010)	answered	00:00:31	00:00:00 0.00	Q CobranÃ#a (8010) replaced by Marinho, Leonardo (1030)
2024-02-26T11:11:28	556932166789	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q CobranÃ#a (8010)
2024-02-26T10:56:39	Kroin, Diego (3010)	Machado, Cristhiane (1040)	answered	00:00:14	00:06:32 0.00	Terminated by Kroin, Diego (3010)
2024-02-26T10:49:50	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:03	00:00:32 0.00	Terminated by Freitas, Leticia (2000)
2024-02-26T10:48:08	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:01:06 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-26T10:20:44	Machado, Cristhiane (1040)	06133149640	answered	00:00:11	00:21:38 21.63	Terminated by Machado, Cristhiane (1040)
2024-02-26T10:40:13	556934482261	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule

2024-02-26T10:39:57	556934482261	IVR (8000)	answered	00:00:00	00:00:53 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-26T10:38:50	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:09	00:00:05 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-26T10:38:31	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:06 0.00	Terminated by Freitas, Leticia (2000)
2024-02-26T10:36:30	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:05	00:00:07 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-26T10:35:19	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:05	00:00:26 0.00	Terminated by Freitas, Leticia (2000)
2024-02-26T10:34:41	Medeiros, Viven Ane (2020)	Moronha, Leticia (2072)	answered	00:00:05	00:00:06 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-26T10:33:53	556934482261	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-26T10:33:30	556934482261	IVR (8000)	answered	00:00:00	00:01:01 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-26T10:34:11	Quintela, Ariane (2080)	Medeiros, Viven Ane (2020)	answered	00:00:07	00:00:12 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-26T10:25:19	5569993452388	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:01:15 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-02-26T10:25:19	5569993452388	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-26T10:24:57	5569993452388	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-26T10:20:14	Machado, Cristhiane (1040)	06133149640	answered	00:00:13	00:00:02 0.04	Terminated by Machado, Cristhiane (1040)
2024-02-26T10:19:03	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:23 0.00	Terminated by Moronha, Leticia (2072)
2024-02-26T10:11:22	Marinho, Leonardo (1030)	Machado, Cristhiane (1040)	answered	00:00:09	00:06:22 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-26T10:09:55	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:04	00:00:34 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-26T09:47:45	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	answered	00:00:04	00:01:03 0.00	Terminated by Moronha, Leticia (2072)
2024-02-26T09:44:29	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:05	00:01:41 0.00	Terminated by Moronha, Leticia (2072)
2024-02-26T09:30:16	5569993759432	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:02:26 0.00	Terminated by 5569993759432
2024-02-26T09:30:16	5569993759432	RG COBRANÇA (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÇA (8004) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-26T09:29:28	5569993759432	IVR (8000)	answered	00:00:00	00:00:48 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-02-26T09:24:01	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	answered	00:00:12	00:00:12 0.00	Terminated by Moronha, Leticia (2072)
2024-02-26T09:18:36	Kroin, Diego (3010)	PROTOCOLO (1000)	answered	00:00:16	00:01:16 0.00	Terminated by Kroin, Diego (3010)
2024-02-26T09:15:56	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:03	00:00:07 0.00	Terminated by Freitas, Leticia (2000)
2024-02-26T09:15:08	Sabino, Silvano (2010)	Silva Oliveira, Luana (1024)	unanswered	00:00:04	00:00:00 0.00	Terminated by Sabino, Silvano (2010)
2024-02-26T09:13:27	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:04	00:00:11 0.00	Terminated by Quintela, Ariane (2080)
2024-02-26T08:54:35	Moraes, Geisiele (1023)	Machado, Cristhiane (1040)	answered	00:00:03	00:03:45 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-26T08:53:54	Moraes, Geisiele (1023)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:19 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-26T08:34:31	554137781700	Medeiros, Viven Ane (2020)	answered	00:00:08	00:01:06 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-26T08:34:00	554137781700	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Medeiros, Viven Ane (2020)
2024-02-26T08:26:54	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:03	00:02:41 0.00	Terminated by Moronha, Leticia (2072)
2024-02-26T08:26:50	Moronha, Leticia (2072)	VMail (1040)	answered	00:00:00	00:00:02 0.00	Terminated by Moronha, Leticia (2072)
2024-02-26T08:26:50	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-02-26T08:26:33	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	unanswered	00:00:04	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-02-26T08:26:30	554137781700	VMail (5000)	answered	00:00:00	00:00:05 0.00	Terminated by 554137781700
2024-02-26T08:26:30	554137781700	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-26T08:26:18	554137781700	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-02-26T08:26:18	554137781700	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-26T08:26:06	554137781700	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-02-26T08:25:44	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-26T08:24:46	554137781700	IVR (8000)	answered	00:00:00	00:00:58 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-26T08:25:02	Medeiros, Viven Ane (2020)	5	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-26T08:15:33	Medeiros, Viven Ane (2020)	VMail (9999)	answered	00:00:00	00:00:05 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-24T19:22:05	5551996288375	Q Cobrança (8010)	unanswered	00:00:00	00:00:09 0.00	Terminated by 5551996288375
2024-02-24T19:21:49	5551996288375	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-23T23:58:07	Moronha, Leticia (2072)	992780045	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-23T17:19:43	Machado, Cristhiane (1040)	06932173829	answered	00:00:11	00:09:21 9.36	Terminated by Machado, Cristhiane (1040)
2024-02-23T17:19:24	Machado, Cristhiane (1040)	06981158799	unanswered	00:00:08	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-23T17:18:55	Machado, Cristhiane (1040)	0693217	unanswered	00:00:03	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-23T17:18:42	Machado, Cristhiane (1040)	0693217	unanswered	00:00:03	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-23T17:06:16	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	unanswered	00:00:09	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-02-23T17:05:35	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	unanswered	00:00:19	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-23T16:39:13	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:04	00:03:58 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-23T16:38:19	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:00:37 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-23T16:11:51	Kroin, Diego (3010)	066984123633	unanswered	00:00:37	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-23T15:44:46	Kroin, Diego (3010)	066984123633	unanswered	00:00:35	00:00:00 0.00	Terminated by Kroin, Diego (3010)



2024-02-23T15:31:10	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:10 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-23T15:23:49	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:04	00:00:11 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-23T14:52:24	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:22	00:00:44 0.00	Terminated by Kroin, Diego (3010)
2024-02-23T14:17:04	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:09	00:02:19 0.00	Terminated by Kroin, Diego (3010)
2024-02-23T14:01:11	Moraes, Geisiele (1023)	01469984457351	answered	00:00:22	00:00:57 0.94	Terminated by 01469984457351
2024-02-23T14:00:28	Moraes, Geisiele (1023)	0146935360951	unanswered	00:00:21	00:00:00 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-23T13:59:36	Moraes, Geisiele (1023)	0146935353445	unanswered	00:00:13	00:00:00 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-23T13:58:54	Moraes, Geisiele (1023)	0146935355909	unanswered	00:00:32	00:00:00 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-23T13:54:44	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:07	00:02:31 0.00	Terminated by Freitas, Leticia (2000)
2024-02-23T13:54:31	Freitas, Leticia (2000)	VMail (2080)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-02-23T13:54:10	Freitas, Leticia (2000)	Quintela, Ariane (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-02-23T13:51:41	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:56 0.00	Terminated by Freitas, Leticia (2000)
2024-02-23T13:08:29	Machado, Cristhiane (1040)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-23T13:08:08	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-02-23T13:06:20	558531946000	VMail (2000)	answered	00:00:00	00:00:09 0.00	Terminated by 558531946000
2024-02-23T13:06:16	Machado, Cristhiane (1040)	VMail (2000)	answered	00:00:00	00:00:04 0.00	VMail (2000) was joined
2024-02-23T13:05:55	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-02-23T13:05:10	558531946000	Machado, Cristhiane (1040)	answered	00:00:05	00:01:05 0.00	Machado, Cristhiane (1040) replaced by VMail (2000)
2024-02-23T13:05:10	558531946000	RG DESENPORF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPORF (8006) replaced by Machado, Cristhiane (1040)
2024-02-23T13:04:43	558531946000	IVR (8000)	answered	00:00:01	00:00:25 0.00	IVR (8000) replaced by RG DESENPORF (8006)
2024-02-23T13:02:33	558531946000	VMail (1000)	answered	00:00:00	00:00:11 0.00	Terminated by 558531946000
2024-02-23T13:02:12	558531946000	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-23T13:01:39	558531946000	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-23T12:07:39	558531946000	RG DESENPORF (8006)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-23T12:07:16	558531946000	IVR (8000)	answered	00:00:00	00:01:01 0.00	IVR (8000) replaced by RG DESENPORF (8006)
2024-02-23T12:06:27	558531946000	VMail (1000)	answered	00:00:00	00:00:14 0.00	Terminated by 558531946000
2024-02-23T12:06:06	558531946000	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-23T12:05:30	558531946000	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-23T11:48:55	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:13	00:00:17 0.00	Terminated by Quintela, Ariane (2080)
2024-02-23T11:47:15	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:04	00:00:13 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-23T11:33:06	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:07	00:01:32 0.00	Terminated by Freitas, Leticia (2000)
2024-02-23T10:59:54	Medeiros, Viven Ane (2020)	6921820600	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-23T10:54:21	Medeiros, Viven Ane (2020)	69981229229	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-23T10:53:44	Medeiros, Viven Ane (2020)	6921820600	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-23T10:52:56	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:10	00:00:14 0.00	Terminated by Freitas, Leticia (2000)
2024-02-23T10:52:06	Medeiros, Viven Ane (2020)	69981229229	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-23T10:50:36	Medeiros, Viven Ane (2020)	69	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-23T10:44:28	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:04	00:00:16 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-23T10:28:03	PROTOCOLO (1000)	Medeiros, Viven Ane (2020)	answered	00:00:10	00:00:10 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-23T09:00:45	5569992550018	Kroin, Diego (3010)	answered	00:00:08	00:02:11 0.00	Terminated by Kroin, Diego (3010)
2024-02-23T09:00:45	5569992550018	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-23T09:00:19	5569992550018	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-23T08:39:13	5569981491196	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:09 0.00	Terminated by 5569981491196
2024-02-23T08:39:12	5569981491196	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-23T08:38:52	5569981491196	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-23T08:30:30	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:30 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-23T08:30:02	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:00:17 0.00	Terminated by Freitas, Leticia (2000)
2024-02-23T08:29:41	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:08	00:00:01 0.00	Terminated by Freitas, Leticia (2000)
2024-02-23T08:23:14	Freitas, Leticia (2000)	VMail (9999)	answered	00:00:00	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-02-23T08:16:04	PROTOCOLO (1000)	Kroin, Diego (3010)	answered	00:00:17	00:03:24 0.00	Terminated by PROTOCOLO (1000)
2024-02-23T08:15:11	Alves, Mileni (1070)	Marinho, Leonardo (1030)	answered	00:00:06	00:00:24 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-23T08:10:47	PROTOCOLO (1000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by PROTOCOLO (1000)
2024-02-23T08:10:26	PROTOCOLO (1000)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-02-23T08:10:16	PROTOCOLO (1000)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-02-23T08:09:55	PROTOCOLO (1000)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-02-22T16:47:10	5569992557046	Amarantes, Brenda (1022)	answered	00:00:13	00:09:13 0.00	Terminated by 5569992557046

2024-02-22T16:47:10	5569992557046	Q FiscalizaĂşĂeo (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaĂşĂeo (8009) replaced by Amarantes, Brenda (1022)
2024-02-22T16:46:50	5569992557046	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaĂşĂeo (8009)
2024-02-22T15:55:41	5569992620827	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:02:56 0.00	Terminated by 5569992620827
2024-02-22T15:55:41	5569992620827	Q CobranĂşa (8010)	answered	00:00:00	00:00:00 0.00	Q CobranĂşa (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-22T15:55:16	5569992620827	IVR (8000)	answered	00:00:01	00:00:24 0.00	IVR (8000) replaced by Q CobranĂşa (8010)
2024-02-22T15:36:53	556935212065	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:00:42 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-02-22T15:36:53	556935212065	Q CobranĂşa (8010)	answered	00:00:00	00:00:00 0.00	Q CobranĂşa (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-22T15:36:32	556935212065	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q CobranĂşa (8010)
2024-02-22T15:19:08	Kroin, Diego (3010)	06934223209	answered	00:00:21	00:03:37 3.61	Terminated by Kroin, Diego (3010)
2024-02-22T14:44:41	558531946000	Amarantes, Brenda (1022)	answered	00:00:04	00:00:32 0.00	Terminated by 558531946000
2024-02-22T14:44:41	558531946000	Q FiscalizaĂşĂeo (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaĂşĂeo (8009) replaced by Amarantes, Brenda (1022)
2024-02-22T14:44:24	558531946000	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaĂşĂeo (8009)
2024-02-22T14:42:25	558531946000	Kroin, Diego (3010)	answered	00:00:15	00:01:18 0.00	Terminated by Kroin, Diego (3010)
2024-02-22T14:42:25	558531946000	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-22T14:42:09	558531946000	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-22T13:27:08	Kroin, Diego (3010)	069992431818	unanswered	00:00:42	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-22T13:26:55	Kroin, Diego (3010)	069992431818	unanswered	00:00:01	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-22T12:10:03	558531946000	RG DESENPROF (8006)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-22T12:09:41	558531946000	IVR (8000)	answered	00:00:00	00:01:00 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-02-22T12:08:57	558531946000	VMail (5000)	answered	00:00:00	00:00:14 0.00	Terminated by 558531946000
2024-02-22T12:08:57	558531946000	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-22T12:08:45	558531946000	VMail (5000)	answered	00:00:00	00:00:12 0.00	VMail (5000) replaced by CRCRO (5000)
2024-02-22T12:08:45	558531946000	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-22T12:08:33	558531946000	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-02-22T12:08:12	558531946000	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-22T12:07:40	558531946000	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-22T11:52:21	Kroin, Diego (3010)	06934412361	answered	00:00:13	00:00:12 0.20	Terminated by Kroin, Diego (3010)
2024-02-22T11:51:29	Kroin, Diego (3010)	06934412361	answered	00:00:24	00:00:21 0.36	Terminated by Kroin, Diego (3010)
2024-02-22T11:47:42	Kroin, Diego (3010)	06934412361	unanswered	00:00:32	00:00:00 0.00	No Route Exists
2024-02-22T11:46:45	Kroin, Diego (3010)	06934434037	unanswered	00:00:49	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-22T11:30:24	5569992602917	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:03:15 0.00	Terminated by 5569992602917
2024-02-22T11:30:20	Amarantes, Brenda (1022)	Rodrigues, Cezarnildo (1020)	answered	00:00:03	00:00:01 0.00	Rodrigues, Cezarnildo (1020) was joined
2024-02-22T11:29:36	5569992602917	Amarantes, Brenda (1022)	answered	00:00:05	00:00:42 0.00	Amarantes, Brenda (1022) replaced by Rodrigues, Cezarnildo (1020)
2024-02-22T11:29:36	5569992602917	Q FiscalizaĂşĂeo (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaĂşĂeo (8009) replaced by Amarantes, Brenda (1022)
2024-02-22T11:29:18	5569992602917	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaĂşĂeo (8009)
2024-02-22T11:20:50	Kroin, Diego (3010)	065999664851	unanswered	00:00:36	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-22T10:57:31	Machado, Cristhiane (1040)	Marinho, Leonardo (1030)	answered	00:00:04	00:02:24 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-22T10:42:43	555132549400	Amarantes, Brenda (1022)	answered	00:00:04	00:00:28 0.00	Terminated by 555132549400
2024-02-22T10:42:43	555132549400	Q FiscalizaĂşĂeo (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaĂşĂeo (8009) replaced by Amarantes, Brenda (1022)
2024-02-22T10:42:26	555132549400	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q FiscalizaĂşĂeo (8009)
2024-02-22T10:09:33	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:51 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-22T09:59:25	5569992557046	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:04:17 0.00	Terminated by 5569992557046
2024-02-22T09:59:21	Amarantes, Brenda (1022)	Cavalcante, Rodrigo (2011)	answered	00:00:03	00:00:01 0.00	Cavalcante, Rodrigo (2011) was joined
2024-02-22T09:57:25	5569992557046	Amarantes, Brenda (1022)	answered	00:00:05	00:01:55 0.00	Amarantes, Brenda (1022) replaced by Cavalcante, Rodrigo (2011)
2024-02-22T09:57:25	5569992557046	Q FiscalizaĂşĂeo (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaĂşĂeo (8009) replaced by Amarantes, Brenda (1022)
2024-02-22T09:56:47	5569992557046	IVR (8000)	answered	00:00:01	00:00:37 0.00	IVR (8000) replaced by Q FiscalizaĂşĂeo (8009)
2024-02-22T09:56:42	Kroin, Diego (3010)	06935367634	unanswered	00:00:51	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-22T09:54:40	Kroin, Diego (3010)	Silva Oliveira, Luana (1024)	answered	00:00:12	00:00:20 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-02-22T09:32:50	Machado, Cristhiane (1040)	Kroin, Diego (3010)	answered	00:00:14	00:04:06 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-22T09:20:23	555132549400	Amarantes, Brenda (1022)	answered	00:00:03	00:02:39 0.00	Terminated by 555132549400
2024-02-22T09:20:23	555132549400	Q FiscalizaĂşĂeo (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaĂşĂeo (8009) replaced by Amarantes, Brenda (1022)
2024-02-22T09:20:00	555132549400	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q FiscalizaĂşĂeo (8009)
2024-02-22T09:17:51	555132549400	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-22T09:17:51	555132549400	Kroin, Diego (3010)	answered	00:00:20	00:01:31 0.00	Terminated by Kroin, Diego (3010)
2024-02-22T09:17:18	555132549400	IVR (8000)	answered	00:00:01	00:00:31 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-22T09:17:55	Machado, Cristhiane (1040)	034984287155	answered	00:00:16	00:00:01 0.02	Terminated by Machado, Cristhiane (1040)

2024-02-22T09:11:37	555132549400	VMail (5000)	answered	00:00:00	00:00:23 0.00	Terminated by 555132549400
2024-02-22T09:11:37	555132549400	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-22T09:11:25	555132549400	VMail (1000)	answered	00:00:00	00:00:11 0.00	VMail (1000) replaced by CRCRO (5000)
2024-02-22T09:11:04	555132549400	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-22T09:10:28	555132549400	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-22T09:07:48	553133781330	VMail (1000)	answered	00:00:00	00:00:05 0.00	Terminated by 553133781330
2024-02-22T09:07:27	553133781330	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-22T09:06:57	553133781330	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-22T09:02:55	553133779082	VMail (1000)	answered	00:00:00	00:00:13 0.00	Terminated by 553133779082
2024-02-22T09:02:34	553133779082	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-22T09:01:33	553133779082	IVR (8007)	answered	00:00:00	00:01:01 0.00	IVR (8007) replaced by PROTOCOLO (1000)
2024-02-22T09:01:02	553133779082	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by IVR (8007)
2024-02-22T08:59:24	5569996032658	Almeida de Carvalho, Jeferson (1051)	answered	00:00:00	00:02:16 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-02-22T08:59:13	Amarantes, Brenda (1022)	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:00:07 0.00	Almeida de Carvalho, Jeferson (1051) was joined
2024-02-22T08:58:23	5569996032658	Amarantes, Brenda (1022)	answered	00:00:13	00:00:48 0.00	Amarantes, Brenda (1022) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-22T08:58:23	5569996032658	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaÃ§Ão (8009) replaced by Amarantes, Brenda (1022)
2024-02-22T08:58:02	5569996032658	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-02-22T08:45:18	5569984446934	IVR (8000)	answered	00:00:00	00:01:06 0.00	Terminated by 5569984446934
2024-02-21T16:51:28	Kroin, Diego (3010)	Silva Oliveira, Luana (1024)	answered	00:00:05	00:00:42 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-02-21T16:18:46	5569992387383	VMail (1000)	answered	00:00:00	00:02:43 0.00	Terminated by VMail (1000)
2024-02-21T16:18:25	5569992387383	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-21T16:17:53	5569992387383	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-21T16:02:50	Silva Oliveira, Luana (1024)	Miranda, Evelim (1050)	answered	00:00:04	00:02:32 0.00	Terminated by Miranda, Evelim (1050)
2024-02-21T16:02:19	Silva Oliveira, Luana (1024)	Machado, Cristhiane (1040)	answered	00:00:07	00:00:14 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-02-21T15:50:38	Machado, Cristhiane (1040)	032244450	unanswered	00:00:03	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-21T15:40:38	Machado, Cristhiane (1040)	032244450	unanswered	00:00:10	00:00:00 0.00	No Route Exists
2024-02-21T15:10:20	5569992620827	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:02:29 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-02-21T15:10:20	5569992620827	Q CobranÃ§a (8010)	answered	00:00:00	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-21T15:09:58	5569992620827	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-02-21T15:04:58	Kroin, Diego (3010)	Machado, Cristhiane (1040)	answered	00:00:09	00:03:21 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-21T14:56:55	559833035986	VMail (1000)	answered	00:00:00	00:00:26 0.00	Terminated by VMail (1000)
2024-02-21T14:56:34	559833035986	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-21T14:56:04	559833035986	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-21T14:44:04	554620210201	VMail (5000)	answered	00:00:00	00:00:06 0.00	Terminated by 554620210201
2024-02-21T14:44:04	554620210201	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-21T14:43:52	554620210201	VMail (1000)	answered	00:00:00	00:00:12 0.00	VMail (1000) replaced by CRCRO (5000)
2024-02-21T14:43:31	554620210201	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-21T14:42:58	554620210201	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-21T14:28:23	Machado, Cristhiane (1040)	Rodrigues, Cezarnildo (1020)	answered	00:00:05	00:00:15 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-21T14:23:30	5569984215152	Almeida de Carvalho, Jeferson (1051)	answered	00:00:07	00:03:30 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-02-21T14:23:30	5569984215152	Q CobranÃ§a (8010)	answered	00:00:00	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-21T14:23:07	5569984215152	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-02-21T12:48:55	5569992387383	VMail (1000)	answered	00:00:00	00:00:17 0.00	Terminated by 5569992387383
2024-02-21T12:48:33	5569992387383	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-21T12:48:02	5569992387383	IVR (8000)	answered	00:00:01	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-21T12:09:46	5569992347633	Q FiscalizaÃ§Ão (8009)	unanswered	00:00:00	00:03:17 0.00	Terminated by 5569992347633
2024-02-21T12:09:28	5569992347633	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-02-21T10:38:18	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:13	00:00:57 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-21T10:36:22	Quintela, Ariane (2080)	Vicente, Elivanete (2040)	answered	00:00:11	00:00:21 0.00	Terminated by Quintela, Ariane (2080)
2024-02-21T10:17:00	Machado, Cristhiane (1040)	034999073633	answered	00:00:19	00:05:23 5.39	Terminated by 034999073633
2024-02-21T10:16:06	Machado, Cristhiane (1040)	034984287155	answered	00:00:39	00:00:01 0.02	Terminated by Machado, Cristhiane (1040)
2024-02-21T09:02:17	5569999577256	Kroin, Diego (3010)	answered	00:00:05	00:01:50 0.00	Terminated by Kroin, Diego (3010)
2024-02-21T09:02:17	5569999577256	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-21T09:01:49	5569999577256	IVR (8000)	answered	00:00:00	00:00:28 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-21T08:56:32	Kroin, Diego (3010)	06935367634	unanswered	00:00:50	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-21T08:49:02	5569992669845	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)

2024-02-21T08:49:02	5569992669845	Kroin, Diego (3010)	answered	00:00:07	00:01:43 0.00	Terminated by Kroin, Diego (3010)
2024-02-21T08:48:28	5569992669845	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-21T08:44:09	Kroin, Diego (3010)	06935367634	unanswered	00:00:50	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-20T16:42:37	Moraes, Geisiele (1023)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-20T16:42:16	Moraes, Geisiele (1023)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-02-20T15:58:04	5569992383659	Marinho, Leonardo (1030)	answered	00:00:04	00:02:40 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-20T15:57:33	5569992383659	Q Cobrança (8010)	answered	00:00:30	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-02-20T15:57:11	5569992383659	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-20T15:30:57	Machado, Cristhiane (1040)	Kroin, Diego (3010)	answered	00:00:07	00:01:09 0.00	Terminated by Kroin, Diego (3010)
2024-02-20T15:26:27	Kroin, Diego (3010)	069992431818	answered	00:00:19	00:02:00 2.00	Terminated by Kroin, Diego (3010)
2024-02-20T15:20:18	5569992630835	Kroin, Diego (3010)	answered	00:00:07	00:03:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-20T15:20:18	5569992630835	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-20T15:19:54	5569992630835	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-20T15:18:56	5569992630835	IVR (8000)	answered	00:00:00	00:00:00 0.00	Terminated by 5569992630835
2024-02-20T15:18:42	5569992630835	IVR (8000)	answered	00:00:00	00:00:05 0.00	Terminated by 5569992630835
2024-02-20T15:18:14	5569992630835	IVR (8000)	answered	00:00:00	00:00:12 0.00	Terminated by 5569992630835
2024-02-20T15:17:38	5569992630835	IVR (8000)	answered	00:00:00	00:00:30 0.00	Terminated by 5569992630835
2024-02-20T15:16:03	Kroin, Diego (3010)	069992431818	unanswered	00:00:48	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-20T15:15:40	Kroin, Diego (3010)	5569992431818	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-20T15:15:33	Kroin, Diego (3010)	5569992431818	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-20T15:04:58	5569992630835	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-20T15:04:58	5569992630835	Kroin, Diego (3010)	answered	00:00:08	00:00:57 0.00	Terminated by Kroin, Diego (3010)
2024-02-20T15:04:15	5569992630835	IVR (8000)	answered	00:00:00	00:00:43 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-20T14:51:15	5569992431818	Kroin, Diego (3010)	answered	00:00:08	00:03:17 0.00	Terminated by Kroin, Diego (3010)
2024-02-20T14:51:15	5569992431818	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-20T14:50:56	5569992431818	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-20T14:49:03	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:09	00:00:34 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-20T14:28:27	Machado, Cristhiane (1040)	Kroin, Diego (3010)	answered	00:00:07	00:01:48 0.00	Terminated by Kroin, Diego (3010)
2024-02-20T14:26:10	Machado, Cristhiane (1040)	Kroin, Diego (3010)	answered	00:00:10	00:01:08 0.00	Terminated by Kroin, Diego (3010)
2024-02-20T13:56:10	Almeida de Carvalho, Jeferson (1051)	69992166992	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-20T13:55:45	Almeida de Carvalho, Jeferson (1051)	992166992	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-20T13:55:30	Almeida de Carvalho, Jeferson (1051)	69992166992	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-20T13:18:10	Machado, Cristhiane (1040)	Silva Oliveira, Luana (1024)	answered	00:00:07	00:01:37 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-02-20T13:09:32	Silva Oliveira, Luana (1024)	Vicente, Elivanete (2040)	unanswered	00:00:01	00:00:00 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-02-20T12:56:12	5531996081966	Q Cobrança (8010)	unanswered	00:00:00	00:01:05 0.00	Terminated by 5531996081966
2024-02-20T12:55:54	5531996081966	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-20T12:55:07	5531996081966	RG DESENPREF (8006)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-20T12:54:40	5531996081966	IVR (8000)	answered	00:00:01	00:01:03 0.00	IVR (8000) replaced by RG DESENPREF (8006)
2024-02-20T12:18:21	5531996224246	IVR (8000)	answered	00:00:00	00:00:20 0.00	Terminated by 5531996224246
2024-02-20T11:54:03	Kroin, Diego (3010)	06935367634	unanswered	00:00:50	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-20T11:35:16	Kroin, Diego (3010)	069992144343	unanswered	00:00:38	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-20T11:17:42	Kroin, Diego (3010)	Machado, Cristhiane (1040)	answered	00:00:10	00:02:04 0.00	Terminated by Kroin, Diego (3010)
2024-02-20T11:13:45	Machado, Cristhiane (1040)	Kroin, Diego (3010)	unanswered	00:00:49	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-20T10:52:28	Kroin, Diego (3010)	069992839783	answered	00:00:19	00:02:03 2.05	Terminated by Kroin, Diego (3010)
2024-02-20T10:49:11	Kroin, Diego (3010)	069992839783	unanswered	00:00:15	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-20T10:18:26	5569984852948	Machado, Cristhiane (1040)	answered	00:00:00	00:03:50 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-20T10:18:02	Amarantes, Brenda (1022)	Machado, Cristhiane (1040)	answered	00:00:08	00:00:16 0.00	Machado, Cristhiane (1040) was joined
2024-02-20T10:15:19	5569984852948	Amarantes, Brenda (1022)	answered	00:00:08	00:03:00 0.00	Amarantes, Brenda (1022) replaced by Machado, Cristhiane (1040)
2024-02-20T10:15:19	5569984852948	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaçãO (8009) replaced by Amarantes, Brenda (1022)
2024-02-20T10:14:58	5569984852948	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-02-20T10:13:31	5569984852948	VMail (5000)	answered	00:00:00	00:00:13 0.00	Terminated by VMail (5000)
2024-02-20T10:13:31	5569984852948	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-20T10:12:59	5569984852948	VMail (5000)	answered	00:00:00	00:00:32 0.00	VMail (5000) replaced by CRCRO (5000)
2024-02-20T10:12:59	5569984852948	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-20T10:12:39	5569984852948	VMail (1000)	answered	00:00:00	00:00:20 0.00	VMail (1000) replaced by CRCRO (5000)
2024-02-20T10:12:18	5569984852948	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)

2024-02-20T10:11:42	5569984852948	IVR (8000)	answered	00:00:00	00:00:35	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-20T09:49:19	Alves, Mileni (1070)	Kroin, Diego (3010)	answered	00:00:16	00:02:42	0.00	Terminated by Kroin, Diego (3010)
2024-02-20T09:09:36	5569999624775	Moraes, Geisiele (1023)	answered	00:00:00	00:05:28	0.00	Terminated by 5569999624775
2024-02-20T09:09:32	Amarantes, Brenda (1022)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:01	0.00	Moraes, Geisiele (1023) was joined
2024-02-20T09:05:31	5569999624775	Amarantes, Brenda (1022)	answered	00:00:04	00:04:01	0.00	Amarantes, Brenda (1022) replaced by Moraes, Geisiele (1023)
2024-02-20T09:05:31	5569999624775	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:00	0.00	Q Fiscaliza��o (8009) replaced by Amarantes, Brenda (1022)
2024-02-20T09:05:12	5569999624775	IVR (8000)	answered	00:00:00	00:00:19	0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-02-20T09:06:56	5569992269603	Cavalcante, Rodrigo (2011)	answered	00:00:05	00:04:02	0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-02-20T09:06:55	5569992269603	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:00	0.00	Q Fiscaliza��o (8009) replaced by Cavalcante, Rodrigo (2011)
2024-02-20T09:06:36	5569992269603	IVR (8000)	answered	00:00:00	00:00:19	0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-02-20T08:34:15	556932100217	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:05:52	0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-02-20T08:34:15	556932100217	Q Cobran��a (8010)	answered	00:00:00	00:00:00	0.00	Q Cobran��a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-20T08:33:55	556932100217	IVR (8000)	answered	00:00:01	00:00:19	0.00	IVR (8000) replaced by Q Cobran��a (8010)
2024-02-20T08:09:48	5548988262740	RG REGISTRO (8003)	answered	00:00:00	00:00:00	0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-20T08:09:48	5548988262740	Kroin, Diego (3010)	answered	00:00:03	00:02:07	0.00	Terminated by 5548988262740
2024-02-20T08:09:35	5548988262740	IVR (8000)	answered	00:00:01	00:00:11	0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-20T08:08:39	5548988262740	Kroin, Diego (3010)	answered	00:00:19	00:00:22	0.00	Terminated by Kroin, Diego (3010)
2024-02-20T08:08:39	5548988262740	RG REGISTRO (8003)	answered	00:00:00	00:00:00	0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-20T08:08:21	5548988262740	IVR (8000)	answered	00:00:00	00:00:17	0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-19T16:57:14	5569993676414	VMail (3020)	answered	00:00:00	00:00:08	0.00	Terminated by 5569993676414
2024-02-19T16:56:53	5569993676414	Fernandes, Lidia (3020)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (3020)
2024-02-19T16:56:24	5569993676414	IVR (8000)	answered	00:00:01	00:00:28	0.00	IVR (8000) replaced by Fernandes, Lidia (3020)
2024-02-19T15:56:01	5569999307776	Marinho, Leonardo (1030)	answered	00:00:00	00:03:34	0.00	Terminated by Marinho, Leonardo (1030)
2024-02-19T15:55:49	Amarantes, Brenda (1022)	Marinho, Leonardo (1030)	answered	00:00:03	00:00:09	0.00	Marinho, Leonardo (1030) was joined
2024-02-19T15:54:42	5569999307776	Amarantes, Brenda (1022)	answered	00:00:09	00:01:10	0.00	Amarantes, Brenda (1022) replaced by Marinho, Leonardo (1030)
2024-02-19T15:54:42	5569999307776	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:00	0.00	Q Fiscaliza��o (8009) replaced by Amarantes, Brenda (1022)
2024-02-19T15:54:17	5569999307776	IVR (8000)	answered	00:00:01	00:00:24	0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-02-19T15:55:15	Amarantes, Brenda (1022)	VMail (1051)	answered	00:00:00	00:00:11	0.00	Terminated by VMail (1051)
2024-02-19T15:55:15	Amarantes, Brenda (1022)	Almeida de Carvalho, Jeferson (1051)	unanswered	00:00:00	00:00:00	0.00	Not registered, forwarded to VMail (1051)
2024-02-19T15:30:06	Machado, Cristhiane (1040)	Sabino, Silvano (2010)	answered	00:00:06	00:03:12	0.00	Terminated by Machado, Cristhiane (1040)
2024-02-19T15:20:01	554137781700	Vicente, Elivanete (2040)	answered	00:00:00	00:04:00	0.00	Terminated by 554137781700
2024-02-19T15:19:45	Silva Oliveira, Luana (1024)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:11	0.00	Vicente, Elivanete (2040) was joined
2024-02-19T15:19:08	554137781700	Silva Oliveira, Luana (1024)	answered	00:00:02	00:00:50	0.00	Silva Oliveira, Luana (1024) replaced by Vicente, Elivanete (2040)
2024-02-19T15:16:18	554137781700	PROTOCOLO (1000)	answered	00:00:12	00:02:39	0.00	PROTOCOLO (1000) replaced by Silva Oliveira, Luana (1024)
2024-02-19T15:15:43	554137781700	IVR (8000)	answered	00:00:00	00:00:35	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-19T15:19:06	PROTOCOLO (1000)	Silva Oliveira, Luana (1024)	unanswered	00:00:02	00:00:00	0.00	Terminated by PROTOCOLO (1000)
2024-02-19T14:59:01	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:08	00:01:20	0.00	Terminated by Moronha, Leticia (2072)
2024-02-19T13:55:28	556932230502	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:02:57	0.00	Terminated by 556932230502
2024-02-19T13:55:24	Amarantes, Brenda (1022)	Cavalcante, Rodrigo (2011)	answered	00:00:03	00:00:01	0.00	Cavalcante, Rodrigo (2011) was joined
2024-02-19T13:54:20	556932230502	Amarantes, Brenda (1022)	answered	00:00:04	00:01:04	0.00	Amarantes, Brenda (1022) replaced by Cavalcante, Rodrigo (2011)
2024-02-19T13:54:19	556932230502	Q Fiscaliza��o (8009)	answered	00:00:00	00:00:00	0.00	Q Fiscaliza��o (8009) replaced by Amarantes, Brenda (1022)
2024-02-19T13:54:03	556932230502	IVR (8000)	answered	00:00:01	00:00:15	0.00	IVR (8000) replaced by Q Fiscaliza��o (8009)
2024-02-19T13:39:43	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:07	00:00:16	0.00	Terminated by Machado, Cristhiane (1040)
2024-02-19T13:21:34	5569992832837	Marinho, Leonardo (1030)	answered	00:00:03	00:03:23	0.00	Terminated by Marinho, Leonardo (1030)
2024-02-19T13:21:34	5569992832837	RG COBRAN��A (8004)	answered	00:00:00	00:00:00	0.00	RG COBRAN��A (8004) replaced by Marinho, Leonardo (1030)
2024-02-19T13:20:43	5569992832837	IVR (8000)	answered	00:00:01	00:00:49	0.00	IVR (8000) replaced by RG COBRAN��A (8004)
2024-02-19T11:38:52	5569984788179	Marinho, Leonardo (1030)	answered	00:00:04	00:01:26	0.00	Terminated by Marinho, Leonardo (1030)
2024-02-19T11:38:51	5569984788179	Q Cobran��a (8010)	answered	00:00:00	00:00:00	0.00	Q Cobran��a (8010) replaced by Marinho, Leonardo (1030)
2024-02-19T11:38:26	5569984788179	IVR (8000)	answered	00:00:01	00:00:24	0.00	IVR (8000) replaced by Q Cobran��a (8010)
2024-02-19T11:30:28	5569992346873	RG REGISTRO (8003)	answered	00:00:00	00:00:00	0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-19T11:30:28	5569992346873	Kroin, Diego (3010)	answered	00:00:11	00:01:02	0.00	Terminated by Kroin, Diego (3010)
2024-02-19T11:30:11	5569992346873	IVR (8000)	answered	00:00:00	00:00:17	0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-19T11:27:52	5569992346873	VMail (1000)	answered	00:00:00	00:00:30	0.00	Terminated by VMail (1000)
2024-02-19T11:27:31	5569992346873	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-02-19T11:26:57	5569992346873	IVR (8000)	answered	00:00:00	00:00:34	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-19T11:26:10	5569992346873	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00	0.00	Terminated by rule

2024-02-19T11:25:55	5569992346873	IVR (8000)	answered	00:00:00	00:00:53	0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-19T11:20:01	5569984811101	Marinho, Leonardo (1030)	answered	00:00:04	00:04:02	0.00	Terminated by Marinho, Leonardo (1030)
2024-02-19T11:20:01	5569984811101	Q Cobrança (8010)	answered	00:00:00	00:00:00	0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-02-19T11:19:38	5569984811101	IVR (8000)	answered	00:00:01	00:00:21	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-19T11:18:20	5569984788179	Amarantes, Brenda (1022)	answered	00:00:09	00:01:39	0.00	Terminated by 5569984788179
2024-02-19T11:18:20	5569984788179	RG FISCALIZAAçãO (8005)	answered	00:00:00	00:00:00	0.00	RG FISCALIZAAçãO (8005) replaced by Amarantes, Brenda (1022)
2024-02-19T11:17:31	5569984788179	IVR (8000)	answered	00:00:00	00:00:49	0.00	IVR (8000) replaced by RG FISCALIZAAçãO (8005)
2024-02-19T11:19:20	Freitas, Leticia (2000)	2070	unanswered	00:00:00	00:00:00	0.00	Target disabled
2024-02-19T10:54:07	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:13	00:00:20	0.00	Terminated by Kroin, Diego (3010)
2024-02-19T10:44:05	556139624402	Silva Oliveira, Luana (1024)	answered	00:00:08	00:02:59	0.00	Terminated by Silva Oliveira, Luana (1024)
2024-02-19T10:42:22	556139624402	Machado, Cristhiane (1040)	answered	00:00:08	00:01:35	0.00	Machado, Cristhiane (1040) replaced by Silva Oliveira, Luana (1024)
2024-02-19T10:42:22	556139624402	RG DESENPORF (8006)	answered	00:00:00	00:00:00	0.00	RG DESENPORF (8006) replaced by Machado, Cristhiane (1040)
2024-02-19T10:42:01	556139624402	IVR (8000)	answered	00:00:00	00:00:21	0.00	IVR (8000) replaced by RG DESENPORF (8006)
2024-02-19T10:44:03	Machado, Cristhiane (1040)	Silva Oliveira, Luana (1024)	unanswered	00:00:02	00:00:00	0.00	Terminated by Machado, Cristhiane (1040)
2024-02-19T10:33:36	Cavalcante, Rodrigo (2011)	VMail (9999)	answered	00:00:00	00:00:03	0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-02-19T10:23:31	5569992566523	Machado, Cristhiane (1040)	answered	00:00:04	00:06:13	0.00	Terminated by Machado, Cristhiane (1040)
2024-02-19T10:23:31	5569992566523	RG DESENPORF (8006)	answered	00:00:00	00:00:00	0.00	RG DESENPORF (8006) replaced by Machado, Cristhiane (1040)
2024-02-19T10:23:04	5569992566523	IVR (8000)	answered	00:00:01	00:00:26	0.00	IVR (8000) replaced by RG DESENPORF (8006)
2024-02-19T10:20:38	Alves, Mileni (1070)	Kroin, Diego (3010)	answered	00:00:03	00:03:56	0.00	Terminated by Alves, Mileni (1070)
2024-02-19T10:23:31	5548988262740	RG REGISTRO (8003)	unanswered	00:00:00	00:00:00	0.00	Terminated by rule
2024-02-19T10:23:15	5548988262740	IVR (8000)	answered	00:00:00	00:00:23	0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-19T10:19:29	Alves, Mileni (1070)	Kroin, Diego (3010)	answered	00:00:06	00:00:26	0.00	Terminated by Alves, Mileni (1070)
2024-02-19T10:14:05	5569992566523	RG REGISTRO (8003)	answered	00:00:00	00:00:00	0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-19T10:14:05	5569992566523	Kroin, Diego (3010)	answered	00:00:06	00:03:38	0.00	Terminated by Kroin, Diego (3010)
2024-02-19T10:13:10	5569992566523	IVR (8000)	answered	00:00:01	00:00:53	0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-19T10:12:14	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:13	0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-19T10:08:26	556932212856	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:03:04	0.00	Terminated by Rodrigues, Cezarnildo (1020)
2024-02-19T10:08:23	Amarantes, Brenda (1022)	Rodrigues, Cezarnildo (1020)	answered	00:00:03	00:00:00	0.00	Rodrigues, Cezarnildo (1020) was joined
2024-02-19T10:07:50	556932212856	Amarantes, Brenda (1022)	answered	00:00:07	00:00:30	0.00	Amarantes, Brenda (1022) replaced by Rodrigues, Cezarnildo (1020)
2024-02-19T10:07:50	556932212856	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:00	0.00	Q FiscalizaçãO (8009) replaced by Amarantes, Brenda (1022)
2024-02-19T10:07:32	556932212856	IVR (8000)	answered	00:00:00	00:00:17	0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-02-19T10:10:46	Vicente, Elivanete (2040)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:07	0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-19T09:41:18	Miranda, Evelim (1050)	Freitas, Leticia (2000)	answered	00:00:04	00:01:10	0.00	Terminated by Miranda, Evelim (1050)
2024-02-19T09:40:31	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:15	00:00:15	0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-19T09:39:27	Machado, Cristhiane (1040)	VMail (2020)	answered	00:00:00	00:00:02	0.00	Terminated by Machado, Cristhiane (1040)
2024-02-19T09:39:06	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2020)
2024-02-19T09:15:25	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:01:13	0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-19T09:15:43	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:07	00:00:19	0.00	Terminated by Kroin, Diego (3010)
2024-02-19T09:14:17	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:55	0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-19T09:02:58	Cavalcante, Rodrigo (2011)	VMail (9999)	answered	00:00:00	00:00:03	0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-02-19T09:00:22	Quintela, Arianne (2080)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:32	0.00	Terminated by Quintela, Arianne (2080)
2024-02-19T08:58:38	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:43	0.00	Terminated by Moronha, Leticia (2072)
2024-02-19T08:57:58	Freitas, Leticia (2000)	Quintela, Arianne (2080)	answered	00:00:04	00:00:43	0.00	Terminated by Freitas, Leticia (2000)
2024-02-19T08:57:55	Medeiros, Viven Ane (2020)	69992639772	unanswered	00:00:00	00:00:00	0.00	Target not found
2024-02-19T08:57:42	Medeiros, Viven Ane (2020)	69992639772	unanswered	00:00:00	00:00:00	0.00	Target not found
2024-02-19T08:54:32	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:28	0.00	Terminated by Freitas, Leticia (2000)
2024-02-19T08:41:53	5569992154932	Marinho, Leonardo (1030)	answered	00:00:03	00:03:06	0.00	Terminated by 5569992154932
2024-02-19T08:41:23	5569992154932	Q Cobrança (8010)	answered	00:00:30	00:00:00	0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-02-19T08:41:02	5569992154932	IVR (8000)	answered	00:00:00	00:00:21	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-19T08:39:01	556932230502	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:05:36	0.00	Terminated by 556932230502
2024-02-19T08:38:55	Amarantes, Brenda (1022)	Cavalcante, Rodrigo (2011)	answered	00:00:05	00:00:01	0.00	Cavalcante, Rodrigo (2011) was joined
2024-02-19T08:34:50	556932230502	Amarantes, Brenda (1022)	answered	00:00:04	00:04:07	0.00	Amarantes, Brenda (1022) replaced by Cavalcante, Rodrigo (2011)
2024-02-19T08:34:50	556932230502	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:00	0.00	Q FiscalizaçãO (8009) replaced by Amarantes, Brenda (1022)
2024-02-19T08:34:33	556932230502	IVR (8000)	answered	00:00:00	00:00:16	0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-02-19T08:40:58	556999825122	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:02:02	0.00	Terminated by Rodrigues, Cezarnildo (1020)
2024-02-19T08:40:55	Amarantes, Brenda (1022)	Rodrigues, Cezarnildo (1020)	answered	00:00:03	00:00:01	0.00	Rodrigues, Cezarnildo (1020) was joined

2024-02-19T08:40:34	5569999825122	Amarantes, Brenda (1022)	answered	00:00:03	00:00:20 0.00	Amarantes, Brenda (1022) replaced by Rodrigues, Cezarnildo (1020)
2024-02-19T08:40:34	5569999825122	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaÃ§Ão (8009) replaced by Amarantes, Brenda (1022)
2024-02-19T08:40:18	5569999825122	IVR (8000)	answered	00:00:01	00:00:15 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-02-19T08:30:54	5569999825122	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:07:46 0.00	Terminated by Rodrigues, Cezarnildo (1020)
2024-02-19T08:30:51	Amarantes, Brenda (1022)	Rodrigues, Cezarnildo (1020)	answered	00:00:03	00:00:01 0.00	Rodrigues, Cezarnildo (1020) was joined
2024-02-19T08:30:03	5569999825122	Amarantes, Brenda (1022)	answered	00:00:03	00:00:48 0.00	Amarantes, Brenda (1022) replaced by Rodrigues, Cezarnildo (1020)
2024-02-19T08:30:03	5569999825122	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaÃ§Ão (8009) replaced by Amarantes, Brenda (1022)
2024-02-19T08:29:46	5569999825122	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-02-19T08:15:33	Machado, Cristhiane (1040)	Marinho, Leonardo (1030)	answered	00:00:04	00:00:48 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-16T17:06:30	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:32 0.00	Terminated by Freitas, Leticia (2000)
2024-02-16T17:06:14	Freitas, Leticia (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-02-16T17:05:53	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-02-16T17:05:07	Freitas, Leticia (2000)	Freitas, Leticia (2000)	answered	00:00:03	00:00:11 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-16T16:46:26	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:05	00:00:08 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-16T16:44:38	Silva Oliveira, Luana (1024)	Marinho, Leonardo (1030)	answered	00:00:03	00:01:42 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-02-16T16:41:15	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:19	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-02-16T16:40:05	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-02-16T16:39:43	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-02-16T16:27:09	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:14	00:00:03 0.00	Terminated by Sabino, Silvano (2010)
2024-02-16T16:25:16	Sabino, Silvano (2010)	5	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-16T16:21:33	Moronha, Leticia (2072)	Miranda, Evelim (1050)	answered	00:00:07	00:00:47 0.00	Terminated by Moronha, Leticia (2072)
2024-02-16T16:02:23	5569992056972	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-16T16:02:23	5569992056972	Kroin, Diego (3010)	answered	00:00:16	00:03:34 0.00	Terminated by Kroin, Diego (3010)
2024-02-16T16:01:52	5569992056972	IVR (8000)	answered	00:00:01	00:00:29 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-16T16:04:28	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:09	00:00:21 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-16T16:00:06	5511994338229	Moronha, Leticia (2072)	answered	00:00:05	00:01:47 0.00	Terminated by 5511994338229
2024-02-16T15:59:53	5511994338229	IVR (8000)	answered	00:00:00	00:00:12 0.00	IVR (8000) replaced by Moronha, Leticia (2072)
2024-02-16T15:37:46	Kroin, Diego (3010)	Rodrigues, Cezarnildo (1020)	answered	00:00:06	00:02:26 0.00	Terminated by Kroin, Diego (3010)
2024-02-16T15:29:30	5569992422930	IVR (8000)	answered	00:00:00	00:00:09 0.00	Terminated by 5569992422930
2024-02-16T15:22:10	5569984245478	Amarantes, Brenda (1022)	answered	00:00:09	00:02:04 0.00	Terminated by Amarantes, Brenda (1022)
2024-02-16T15:22:10	5569984245478	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaÃ§Ão (8009) replaced by Amarantes, Brenda (1022)
2024-02-16T15:21:52	5569984245478	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-02-16T15:19:31	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	answered	00:00:04	00:00:26 0.00	Terminated by Moronha, Leticia (2072)
2024-02-16T14:29:32	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:52 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-16T14:27:01	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:05	00:00:10 0.00	Terminated by Freitas, Leticia (2000)
2024-02-16T13:57:03	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:07	00:01:12 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-16T13:51:22	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:05	00:00:26 0.00	Terminated by Freitas, Leticia (2000)
2024-02-16T13:36:39	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:08	00:00:07 0.00	Terminated by Freitas, Leticia (2000)
2024-02-16T13:34:54	Machado, Cristhiane (1040)	Sabino, Silvano (2010)	answered	00:00:06	00:00:22 0.00	Terminated by Sabino, Silvano (2010)
2024-02-16T13:23:36	Moraes, Geisiele (1023)	Silva Oliveira, Luana (1024)	answered	00:00:08	00:01:09 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-16T13:22:10	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:53 0.00	Terminated by Moronha, Leticia (2072)
2024-02-16T13:13:04	Silva Oliveira, Luana (1024)	Machado, Cristhiane (1040)	answered	00:00:06	00:01:05 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-16T13:12:25	Machado, Cristhiane (1040)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-16T13:12:04	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-02-16T12:46:56	554137781700	VMail (1000)	answered	00:00:00	00:00:07 0.00	Terminated by 554137781700
2024-02-16T12:46:35	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-16T12:46:03	554137781700	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-16T12:45:06	554137781700	IVR (8000)	answered	00:00:01	00:00:39 0.00	Terminated by 554137781700
2024-02-16T12:02:50	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:06	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-02-16T11:54:08	5569992602917	Amarantes, Brenda (1022)	answered	00:00:04	00:02:45 0.00	Terminated by 5569992602917
2024-02-16T11:54:07	5569992602917	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaÃ§Ão (8009) replaced by Amarantes, Brenda (1022)
2024-02-16T11:53:45	5569992602917	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-02-16T11:42:26	Freitas, Leticia (2000)	Rodrigues, Cezarnildo (1020)	answered	00:00:03	00:00:22 0.00	Terminated by Freitas, Leticia (2000)
2024-02-16T11:26:12	Freitas, Leticia (2000)	Rodrigues, Cezarnildo (1020)	answered	00:00:04	00:00:35 0.00	Terminated by Freitas, Leticia (2000)
2024-02-16T11:19:35	5569981090910	Marinho, Leonardo (1030)	answered	00:00:03	00:00:59 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-16T11:19:04	5569981090910	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Marinho, Leonardo (1030)

2024-02-16T11:17:32	Kroin, Diego (3010)	06934414503	unanswered	00:00:14	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-16T10:56:06	5569992262013	Kroin, Diego (3010)	answered	00:00:16	00:00:45 0.00	Terminated by Kroin, Diego (3010)
2024-02-16T10:56:06	5569992262013	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-16T10:55:31	5569992262013	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-16T10:41:30	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:05	00:00:45 0.00	Terminated by Freitas, Leticia (2000)
2024-02-16T10:13:13	Moronha, Leticia (2072)	Moronha, Evelim (1050)	answered	00:00:09	00:00:14 0.00	Terminated by Miranda, Evelim (1050)
2024-02-16T10:12:02	Silva Oliveira, Luana (1024)	Machado, Cristhiane (1040)	answered	00:00:08	00:00:39 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-02-16T09:58:08	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:02:02 0.00	Terminated by Moronha, Leticia (2072)
2024-02-16T09:50:27	Sabino, Silvano (2010)	069981129497	unanswered	00:00:49	00:00:00 0.00	Terminated by Sabino, Silvano (2010)
2024-02-16T09:49:57	Sabino, Silvano (2010)	06981129497	unanswered	00:00:08	00:00:00 0.00	Terminated by Sabino, Silvano (2010)
2024-02-16T09:49:42	Sabino, Silvano (2010)	069	unanswered	00:00:02	00:00:00 0.00	Terminated by Sabino, Silvano (2010)
2024-02-16T09:39:59	Miranda, Evelim (1050)	Freitas, Leticia (2000)	answered	00:00:04	00:00:56 0.00	Terminated by Freitas, Leticia (2000)
2024-02-16T09:23:27	Miranda, Evelim (1050)	Moronha, Leticia (2072)	answered	00:00:05	00:00:53 0.00	Terminated by Miranda, Evelim (1050)
2024-02-16T09:06:40	554137781700	Medeiros, Viven Ane (2020)	answered	00:00:07	00:07:46 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-16T09:05:36	554137781700	IVR (8000)	answered	00:00:01	00:01:03 0.00	IVR (8000) replaced by Medeiros, Viven Ane (2020)
2024-02-16T09:12:37	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:05	00:00:11 0.00	Terminated by Freitas, Leticia (2000)
2024-02-16T09:03:06	Miranda, Evelim (1050)	Moronha, Leticia (2072)	answered	00:00:06	00:00:09 0.00	Terminated by Moronha, Leticia (2072)
2024-02-16T08:49:01	5569999655961	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:40 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-02-16T08:49:01	5569999655961	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-16T08:48:31	5569999655961	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-16T08:47:52	554137781700	IVR (8000)	answered	00:00:01	00:00:30 0.00	Terminated by 554137781700
2024-02-16T08:45:27	5569999457565	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:00:45 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-02-16T08:45:27	5569999457565	RG COBRANÇA (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÇA (8004) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-16T08:45:16	5569999457565	IVR (8007)	answered	00:00:00	00:00:11 0.00	IVR (8007) replaced by RG COBRANÇA (8004)
2024-02-16T08:44:53	5569999457565	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by IVR (8007)
2024-02-16T08:35:06	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:03	00:00:12 0.00	Terminated by PROTOCOLO (1000)
2024-02-16T08:34:54	PROTOCOLO (1000)	Moraes, Geisiele (1023)	unanswered	00:00:02	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-16T08:22:44	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:13	00:00:08 0.00	Terminated by Moronha, Leticia (2072)
2024-02-16T08:20:49	Vicente, Edivanete (2040)	Moronha, Leticia (2072)	answered	00:00:09	00:01:26 0.00	Terminated by Vicente, Edivanete (2040)
2024-02-16T07:34:47	Medeiros, Viven Ane (2020)	VMail (9999)	answered	00:00:00	00:00:02 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-16T07:34:08	Medeiros, Viven Ane (2020)	VMail (9999)	answered	00:00:00	00:00:27 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-15T16:46:42	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:13	00:00:42 0.00	Terminated by Moronha, Leticia (2072)
2024-02-15T16:42:07	Kroin, Diego (3010)	VMail (2072)	answered	00:00:00	00:00:02 0.00	Terminated by Kroin, Diego (3010)
2024-02-15T16:41:45	Kroin, Diego (3010)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-02-15T16:38:14	Moronha, Leticia (2072)	0211140632819	answered	00:00:01	00:01:51 1.85	Terminated by Moronha, Leticia (2072)
2024-02-15T16:38:17	Kroin, Diego (3010)	VMail (2072)	answered	00:00:00	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-15T16:38:16	Kroin, Diego (3010)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-02-15T16:33:33	5562999819441	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-15T16:33:33	5562999819441	Kroin, Diego (3010)	answered	00:00:12	00:04:07 0.00	Terminated by Kroin, Diego (3010)
2024-02-15T16:33:11	5562999819441	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-15T16:32:24	5562999819441	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-15T16:32:05	5562999819441	IVR (8000)	answered	00:00:00	00:00:56 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-15T16:26:28	Moronha, Leticia (2072)	0211140632819	answered	00:00:01	00:01:59 1.99	Terminated by Moronha, Leticia (2072)
2024-02-15T16:26:17	Moronha, Leticia (2072)	021114	unanswered	00:00:01	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-02-15T16:19:24	Moronha, Leticia (2072)	Kroin, Diego (3010)	unanswered	00:00:23	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-02-15T16:02:55	Miranda, Evelim (1050)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Miranda, Evelim (1050)
2024-02-15T16:02:34	Miranda, Evelim (1050)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-02-15T16:02:22	Miranda, Evelim (1050)	2	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-15T15:50:24	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:10	00:02:23 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-15T15:32:30	Machado, Cristhiane (1040)	06530523834	answered	00:00:08	00:02:26 2.43	Terminated by 06530523834
2024-02-15T15:29:48	5569992018245	Marinho, Leonardo (1030)	answered	00:00:02	00:03:20 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-15T15:29:18	5569992018245	Q Cobrança (8010)	answered	00:00:30	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-02-15T15:28:53	5569992018245	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-15T15:27:16	556999745566	Moraes, Geisiele (1023)	answered	00:00:00	00:04:21 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-15T15:27:01	PROTOCOLO (1000)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:11 0.00	Moraes, Geisiele (1023) was joined
2024-02-15T15:26:14	556999745566	PROTOCOLO (1000)	answered	00:00:03	00:00:59 0.00	PROTOCOLO (1000) replaced by Moraes, Geisiele (1023)



2024-02-15T15:25:42	5569999745566	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-15T14:58:27	5511994338229	Moronha, Leticia (2072)	answered	00:00:03	00:03:31 0.00	Terminated by Moronha, Leticia (2072)
2024-02-15T14:58:16	5511994338229	IVR (8000)	answered	00:00:00	00:00:11 0.00	IVR (8000) replaced by Moronha, Leticia (2072)
2024-02-15T14:59:11	Machado, Cristhiane (1040)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-15T14:59:11	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-02-15T14:58:29	Machado, Cristhiane (1040)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-15T14:58:29	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-02-15T14:55:57	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:12	00:01:51 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-15T14:57:30	551121141400	IVR (8000)	answered	00:00:00	00:00:11 0.00	Terminated by 551121141400
2024-02-15T14:56:18	551121141400	IVR (8000)	answered	00:00:00	00:01:00 0.00	Terminated by 551121141400
2024-02-15T14:54:24	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:05	00:00:59 0.00	Terminated by Moronha, Leticia (2072)
2024-02-15T14:53:15	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:10	00:00:31 0.00	Terminated by Moronha, Leticia (2072)
2024-02-15T14:50:39	Kroin, Diego (3010)	06530218202	answered	00:00:10	00:01:23 1.38	Terminated by Kroin, Diego (3010)
2024-02-15T14:31:24	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:10 0.00	Terminated by Freitas, Leticia (2000)
2024-02-15T14:30:48	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:02	00:00:19 0.00	Terminated by Freitas, Leticia (2000)
2024-02-15T14:29:18	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:12	00:01:23 0.00	Terminated by Kroin, Diego (3010)
2024-02-15T14:29:46	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:05	00:00:38 0.00	Terminated by Quintela, Ariane (2080)
2024-02-15T14:28:05	Freitas, Leticia (2000)	Sabino, Silvano (2010)	answered	00:00:04	00:00:27 0.00	Terminated by Freitas, Leticia (2000)
2024-02-15T14:27:37	Freitas, Leticia (2000)	Quintela, Ariane (2080)	unanswered	00:00:18	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-02-15T14:10:49	Machado, Cristhiane (1040)	06935365140	unanswered	00:00:12	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-15T14:05:49	Machado, Cristhiane (1040)	069984434941	answered	00:00:14	00:03:06 3.10	Terminated by Machado, Cristhiane (1040)
2024-02-15T14:01:23	Machado, Cristhiane (1040)	069992950614	answered	00:00:41	00:00:04 0.06	Terminated by Machado, Cristhiane (1040)
2024-02-15T14:00:25	Machado, Cristhiane (1040)	06935361010	answered	00:00:34	00:00:07 0.12	Terminated by Machado, Cristhiane (1040)
2024-02-15T13:54:34	Machado, Cristhiane (1040)	069984994272	unanswered	00:00:19	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-15T13:36:23	554135277663	Freitas, Leticia (2000)	answered	00:00:00	00:01:39 0.00	Terminated by Freitas, Leticia (2000)
2024-02-15T13:36:10	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:03	00:00:10 0.00	Freitas, Leticia (2000) was joined
2024-02-15T13:35:30	554135277663	PROTOCOLO (1000)	answered	00:00:09	00:00:44 0.00	PROTOCOLO (1000) replaced by Freitas, Leticia (2000)
2024-02-15T13:35:00	554135277663	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-15T13:35:30	Machado, Cristhiane (1040)	06955413577663	unanswered	00:00:07	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-15T13:34:22	554135277663	RG DESENPROF (8006)	unanswered	00:00:01	00:00:00 0.00	Terminated by rule
2024-02-15T13:33:50	554135277663	IVR (8000)	answered	00:00:01	00:00:39 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-02-15T13:34:23	Machado, Cristhiane (1040)	000	unanswered	00:00:06	00:00:00 0.00	No Route Exists
2024-02-15T13:33:46	Machado, Cristhiane (1040)	554135277663	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-15T13:32:13	554135277663	Machado, Cristhiane (1040)	answered	00:00:11	00:00:49 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-15T13:32:13	554135277663	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Machado, Cristhiane (1040)
2024-02-15T13:31:52	554135277663	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-02-15T13:32:57	Machado, Cristhiane (1040)	000	unanswered	00:00:06	00:00:00 0.00	No Route Exists
2024-02-15T13:28:51	Vicente, Elivanete (2040)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:00:33 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-15T12:56:42	Medeiros, Viven Ane (2020)	69992173547	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-15T11:49:56	Machado, Cristhiane (1040)	069992037830	answered	00:00:14	00:00:57 0.95	Terminated by Machado, Cristhiane (1040)
2024-02-15T11:22:49	Freitas, Leticia (2000)	Kroin, Diego (3010)	answered	00:00:14	00:01:54 0.00	Terminated by Kroin, Diego (3010)
2024-02-15T11:15:26	5569993900266	VMail (1051)	answered	00:00:00	00:02:07 0.00	Terminated by 5569993900266
2024-02-15T11:15:05	5569993900266	Almeida de Carvalho, Jeferson (1051)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1051)
2024-02-15T11:13:41	5569993900266	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-15T11:13:41	5569993900266	Kroin, Diego (3010)	answered	00:00:17	00:01:07 0.00	Kroin, Diego (3010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-15T11:13:21	5569993900266	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-15T11:13:48	Silva Oliveira, Luana (1024)	Vicente, Elivanete (2040)	answered	00:00:03	00:01:05 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-02-15T11:00:02	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:04	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-02-15T10:56:56	5569992557046	Almeida de Carvalho, Jeferson (1051)	answered	00:00:05	00:00:22 0.00	Terminated by 5569992557046
2024-02-15T10:56:55	5569992557046	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-15T10:56:35	5569992557046	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-15T10:53:46	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:10	00:02:19 0.00	Terminated by Moronha, Leticia (2072)
2024-02-15T10:50:27	Vicente, Elivanete (2040)	06932272004	answered	00:00:26	00:02:13 2.21	Terminated by Vicente, Elivanete (2040)
2024-02-15T10:48:13	Vicente, Elivanete (2040)	069992844477	answered	00:00:14	00:00:12 0.19	Terminated by Vicente, Elivanete (2040)
2024-02-15T10:47:59	Vicente, Elivanete (2040)	0699928844477	unanswered	00:00:04	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-15T10:47:14	Vicente, Elivanete (2040)	069992844477	answered	00:00:19	00:00:10 0.17	Terminated by Vicente, Elivanete (2040)

2024-02-15T10:27:27	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:03:16 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-15T10:19:38	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:03:20 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-15T10:16:59	Vicente, Elivanete (2040)	069992844477	unanswered	00:00:26	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-15T10:15:56	Vicente, Elivanete (2040)	069992844477	unanswered	00:00:48	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-15T10:13:22	Vicente, Elivanete (2040)	069992214319	unanswered	00:00:22	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-15T10:13:13	Moraes, Geisiele (1023)	VMail (2030)	answered	00:00:00	00:00:04 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-15T10:13:13	Moraes, Geisiele (1023)	Moraes, Vinicius (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-02-15T10:12:23	Vicente, Elivanete (2040)	069992414319	unanswered	00:00:48	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-15T10:13:02	Moraes, Geisiele (1023)	VMail (2040)	answered	00:00:00	00:00:03 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-15T10:13:02	Moraes, Geisiele (1023)	Vicente, Elivanete (2040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-02-15T10:09:58	Vicente, Elivanete (2040)	069992214319	unanswered	00:00:44	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-15T10:09:02	Vicente, Elivanete (2040)	069992214319	unanswered	00:00:42	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-15T10:08:09	Vicente, Elivanete (2040)	069992214319	answered	00:00:40	00:00:02 0.03	Terminated by Vicente, Elivanete (2040)
2024-02-15T10:07:44	Miranda, Evelim (1050)	Freitas, Leticia (2000)	answered	00:00:05	00:00:26 0.00	Terminated by Miranda, Evelim (1050)
2024-02-15T10:05:21	Vicente, Elivanete (2040)	069992133947	answered	00:00:28	00:01:15 1.26	Terminated by 069992133947
2024-02-15T10:03:58	Kroin, Diego (3010)	Machado, Cristhiane (1040)	answered	00:00:11	00:02:13 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-15T10:04:20	Vicente, Elivanete (2040)	069992133947	answered	00:00:41	00:00:04 0.07	Terminated by Vicente, Elivanete (2040)
2024-02-15T10:03:19	Vicente, Elivanete (2040)	069993545353	unanswered	00:00:47	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-15T10:01:21	556932212506	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:02:17 0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-02-15T10:01:13	Amarantes, Brenda (1022)	Cavalcante, Rodrigo (2011)	answered	00:00:06	00:00:01 0.00	Cavalcante, Rodrigo (2011) was joined
2024-02-15T09:57:05	556932212506	Amarantes, Brenda (1022)	answered	00:00:05	00:04:11 0.00	Amarantes, Brenda (1022) replaced by Cavalcante, Rodrigo (2011)
2024-02-15T09:57:04	556932212506	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-02-15T09:56:48	556932212506	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-02-15T09:57:56	5569992557046	Almeida de Carvalho, Jeferson (1051)	answered	00:00:07	00:03:55 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-02-15T09:57:56	5569992557046	Q CobranÃ§a (8010)	answered	00:00:00	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-15T09:57:35	5569992557046	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-02-15T10:00:44	Vicente, Elivanete (2040)	069993545353	unanswered	00:00:44	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-15T10:00:58	Medeiros, Viven Ane (2020)	69993782434	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-15T10:00:43	Medeiros, Viven Ane (2020)	69993782434	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-15T09:59:48	Vicente, Elivanete (2040)	069993545353	answered	00:00:43	00:00:01 0.02	Terminated by Vicente, Elivanete (2040)
2024-02-15T10:00:31	Medeiros, Viven Ane (2020)	6932291526	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-15T10:00:21	Medeiros, Viven Ane (2020)	6932291526	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-15T09:55:28	Vicente, Elivanete (2040)	069999658356	answered	00:00:11	00:01:44 1.73	Terminated by 069999658356
2024-02-15T09:53:30	554137781700	PROTOCOLO (1000)	answered	00:00:04	00:02:06 0.00	Terminated by PROTOCOLO (1000)
2024-02-15T09:53:00	554137781700	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-15T09:55:10	PROTOCOLO (1000)	VMail (5000)	answered	00:00:00	00:00:15 0.00	Terminated by VMail (5000)
2024-02-15T09:55:10	PROTOCOLO (1000)	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-15T09:55:04	PROTOCOLO (1000)	VMail (5000)	answered	00:00:00	00:00:06 0.00	VMail (5000) replaced by CRCRO (5000)
2024-02-15T09:55:04	PROTOCOLO (1000)	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-15T09:54:54	PROTOCOLO (1000)	VMail (2040)	answered	00:00:00	00:00:09 0.00	VMail (2040) replaced by CRCRO (5000)
2024-02-15T09:54:54	PROTOCOLO (1000)	Vicente, Elivanete (2040)	unanswered	00:00:00	00:00:00 0.00	No answer, forwarded to VMail (2040)
2024-02-15T09:50:28	Vicente, Elivanete (2040)	06932179200	answered	00:00:19	00:03:33 3.56	Terminated by Vicente, Elivanete (2040)
2024-02-15T09:51:20	554137781700	VMail (2040)	answered	00:00:00	00:00:23 0.00	Terminated by 554137781700
2024-02-15T09:50:58	PROTOCOLO (1000)	VMail (2040)	answered	00:00:00	00:00:22 0.00	VMail (2040) was joined
2024-02-15T09:50:57	PROTOCOLO (1000)	Vicente, Elivanete (2040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2040)
2024-02-15T09:50:13	554137781700	PROTOCOLO (1000)	answered	00:00:03	00:01:03 0.00	PROTOCOLO (1000) replaced by VMail (2040)
2024-02-15T09:49:43	554137781700	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-15T09:50:10	Vicente, Elivanete (2040)	069999658371	unanswered	00:00:05	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-15T09:48:56	Vicente, Elivanete (2040)	06932179200	unanswered	00:00:59	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-15T09:42:47	556932217059	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:03:51 0.00	Terminated by Rodrigues, Cezarnildo (1020)
2024-02-15T09:42:43	Amarantes, Brenda (1022)	Rodrigues, Cezarnildo (1020)	answered	00:00:03	00:00:01 0.00	Rodrigues, Cezarnildo (1020) was joined
2024-02-15T09:41:23	556932217059	Amarantes, Brenda (1022)	answered	00:00:03	00:01:21 0.00	Amarantes, Brenda (1022) replaced by Rodrigues, Cezarnildo (1020)
2024-02-15T09:41:23	556932217059	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-02-15T09:41:05	556932217059	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-02-15T09:45:37	Vicente, Elivanete (2040)	069999658371	answered	00:00:06	00:00:00 0.01	Terminated by Vicente, Elivanete (2040)
2024-02-15T09:44:55	Vicente, Elivanete (2040)	069999658371	unanswered	00:00:05	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)

2024-02-15T09:43:31	Alves, Mileni (1070)	Vicente, Elivanete (2040)	answered	00:00:02	00:00:05 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-15T09:39:45	Freitas, Leticia (2000)	Silva Oliveira, Luana (1024)	answered	00:00:14	00:03:14 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-02-15T09:42:30	Vicente, Elivanete (2040)	06932272004	answered	00:00:14	00:00:10 0.17	Terminated by Vicente, Elivanete (2040)
2024-02-15T09:41:23	Vicente, Elivanete (2040)	06932272004	answered	00:00:10	00:00:16 0.27	Terminated by Vicente, Elivanete (2040)
2024-02-15T09:40:44	Vicente, Elivanete (2040)	06932272004	answered	00:00:14	00:00:14 0.23	Terminated by Vicente, Elivanete (2040)
2024-02-15T09:40:46	556932217059	IVR (8000)	answered	00:00:00	00:00:00 0.00	Terminated by 556932217059
2024-02-15T09:38:37	Vicente, Elivanete (2040)	06932132659	unanswered	00:01:30	00:00:00 0.00	No Route Exists
2024-02-15T09:39:34	Freitas, Leticia (2000)	Quintela, Ariane (2080)	unanswered	00:00:03	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-02-15T09:39:01	Freitas, Leticia (2000)	Quintela, Ariane (2080)	unanswered	00:00:21	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-02-15T09:38:06	Vicente, Elivanete (2040)	06932132653	unanswered	00:00:18	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-15T09:33:15	Vicente, Elivanete (2040)	06930262200	unanswered	00:00:06	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-15T09:32:56	Vicente, Elivanete (2040)	06930262200	unanswered	00:00:07	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-15T09:25:12	Vicente, Elivanete (2040)	069992242704	answered	00:00:14	00:03:34 3.57	Terminated by Vicente, Elivanete (2040)
2024-02-15T09:21:28	5569984718702	Almeida de Carvalho, Jeferson (1051)	answered	00:00:06	00:03:09 0.00	Terminated by 5569984718702
2024-02-15T09:21:28	5569984718702	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-15T09:21:06	5569984718702	IVR (8000)	answered	00:00:01	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-15T09:18:47	Vicente, Elivanete (2040)	04135012415	answered	00:00:13	00:02:22 2.36	Terminated by Vicente, Elivanete (2040)
2024-02-15T09:18:22	Vicente, Elivanete (2040)	04735012415	unanswered	00:00:00	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-15T09:02:17	Medeiros, Viven Ane (2020)	06530523834	answered	00:00:01	00:03:08 3.13	Terminated by Medeiros, Viven Ane (2020)
2024-02-15T09:02:52	Machado, Cristhiane (1040)	Kroin, Diego (3010)	answered	00:00:13	00:02:14 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-15T09:02:06	Machado, Cristhiane (1040)	069984863734	unanswered	00:00:39	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-15T09:01:03	Medeiros, Viven Ane (2020)	06530523834	answered	00:00:09	00:00:49 0.82	Terminated by 06530523834
2024-02-15T09:01:13	Machado, Cristhiane (1040)	069984863734	unanswered	00:00:48	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-15T08:59:53	Miranda, Evelim (1050)	Moronha, Leticia (2072)	answered	00:00:06	00:00:21 0.00	Terminated by Moronha, Leticia (2072)
2024-02-15T08:44:39	PROTOCOLO (1000)	02119998566192	answered	00:00:25	00:05:56 5.93	Terminated by PROTOCOLO (1000)
2024-02-15T08:35:42	556932218728	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:04:50 0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-02-15T08:35:37	Amarantes, Brenda (1022)	Cavalcante, Rodrigo (2011)	answered	00:00:03	00:00:01 0.00	Cavalcante, Rodrigo (2011) was joined
2024-02-15T08:33:57	556932218728	Amarantes, Brenda (1022)	answered	00:00:05	00:01:41 0.00	Amarantes, Brenda (1022) replaced by Cavalcante, Rodrigo (2011)
2024-02-15T08:33:57	556932218728	RG FISCALIZAÇÃO (8005)	answered	00:00:00	00:00:00 0.00	RG FISCALIZAÇÃO (8005) replaced by Amarantes, Brenda (1022)
2024-02-15T08:33:12	556932218728	IVR (8000)	answered	00:00:00	00:00:44 0.00	IVR (8000) replaced by RG FISCALIZAÇÃO (8005)
2024-02-14T17:59:11	Freitas, Leticia (2000)	Alves, Mileni (1070)	answered	00:00:04	00:00:16 0.00	Terminated by Freitas, Leticia (2000)
2024-02-14T17:37:48	556932212506	Amarantes, Brenda (1022)	answered	00:00:21	00:02:59 0.00	Terminated by Amarantes, Brenda (1022)
2024-02-14T17:37:47	556932212506	Q Fiscalização (8009)	answered	00:00:01	00:00:00 0.00	Q Fiscalização (8009) replaced by Amarantes, Brenda (1022)
2024-02-14T17:37:28	556932212506	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Fiscalização (8009)
2024-02-14T17:33:45	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:02	00:00:16 0.00	Terminated by PROTOCOLO (1000)
2024-02-14T17:32:41	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:02	00:00:34 0.00	Terminated by PROTOCOLO (1000)
2024-02-14T17:31:58	Freitas, Leticia (2000)	Rodrigues, Cezarnildo (1020)	answered	00:00:04	00:00:26 0.00	Terminated by Freitas, Leticia (2000)
2024-02-14T17:31:20	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:06	00:00:22 0.00	Terminated by Freitas, Leticia (2000)
2024-02-14T16:57:23	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:06	00:04:19 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-14T16:56:52	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:07	00:00:11 0.00	Terminated by Freitas, Leticia (2000)
2024-02-14T16:51:01	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:48 0.00	Terminated by Freitas, Leticia (2000)
2024-02-14T16:50:23	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:05	00:00:17 0.00	Terminated by Freitas, Leticia (2000)
2024-02-14T16:32:40	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:01:01 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-14T16:05:32	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:03	00:00:10 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-14T16:04:46	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:36 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-14T16:04:55	Machado, Cristhiane (1040)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-14T16:04:55	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-02-14T16:04:39	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	unanswered	00:00:02	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-02-14T15:44:22	Moronha, Leticia (2072)	Alves, Mileni (1070)	answered	00:00:07	00:00:32 0.00	Terminated by Moronha, Leticia (2072)
2024-02-14T15:38:46	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:07	00:00:10 0.00	Terminated by Freitas, Leticia (2000)
2024-02-14T15:08:16	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:08	00:00:22 0.00	Terminated by Freitas, Leticia (2000)
2024-02-14T15:04:33	5569992651077	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-14T15:04:33	5569992651077	Kroin, Diego (3010)	answered	00:00:14	00:01:05 0.00	Terminated by Kroin, Diego (3010)
2024-02-14T15:04:14	5569992651077	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-14T15:00:48	5569992651077	Alves, Mileni (1070)	answered	00:00:07	00:00:16 0.00	Terminated by Alves, Mileni (1070)
2024-02-14T14:59:03	5569992651077	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)

2024-02-14T14:59:03	5569992651077	Kroin, Diego (3010)	answered	00:00:12	00:01:32 0.00	Kroin, Diego (3010) replaced by Alves, Mileni (1070)
2024-02-14T14:58:46	5569992651077	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-14T14:57:18	Vicente, Elivanete (2040)	069992923757	answered	00:00:42	00:00:01 0.02	Terminated by Vicente, Elivanete (2040)
2024-02-14T14:57:01	Vicente, Elivanete (2040)	0699923757	unanswered	00:00:02	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-14T14:56:47	Vicente, Elivanete (2040)	0699923757	unanswered	00:00:04	00:00:00 0.00	No Route Exists
2024-02-14T14:55:51	Vicente, Elivanete (2040)	069992923757	unanswered	00:00:43	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-14T14:55:46	Freitas, Letícia (2000)	Moronha, Letícia (2072)	answered	00:00:09	00:00:31 0.00	Terminated by Freitas, Letícia (2000)
2024-02-14T14:53:29	Kroin, Diego (3010)	Moronha, Letícia (2072)	answered	00:00:05	00:01:31 0.00	Terminated by Kroin, Diego (3010)
2024-02-14T14:52:09	Vicente, Elivanete (2040)	06932179200	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-02-14T14:51:11	Vicente, Elivanete (2040)	069999658371	answered	00:00:06	00:00:00 0.01	Terminated by Vicente, Elivanete (2040)
2024-02-14T14:50:44	Vicente, Elivanete (2040)	069999658371	unanswered	00:00:05	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-14T14:48:39	Alves, Mileni (1070)	Kroin, Diego (3010)	answered	00:00:15	00:00:36 0.00	Terminated by Kroin, Diego (3010)
2024-02-14T14:45:10	Freitas, Letícia (2000)	Alves, Mileni (1070)	answered	00:00:04	00:02:46 0.00	Terminated by Freitas, Letícia (2000)
2024-02-14T14:44:07	Freitas, Letícia (2000)	Moronha, Letícia (2072)	answered	00:00:05	00:00:05 0.00	Terminated by Freitas, Letícia (2000)
2024-02-14T14:44:09	Vicente, Elivanete (2040)	06932229556	unanswered	00:00:05	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-14T14:43:46	Vicente, Elivanete (2040)	06930262200	unanswered	00:00:06	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-14T14:43:25	Vicente, Elivanete (2040)	06930262200	unanswered	00:00:01	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-14T14:41:17	Kroin, Diego (3010)	Alves, Mileni (1070)	answered	00:00:03	00:01:46 0.00	Terminated by Alves, Mileni (1070)
2024-02-14T14:42:58	Vicente, Elivanete (2040)	06930262200	unanswered	00:00:06	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-14T14:37:38	556932212506	Amarantes, Brenda (1022)	answered	00:00:08	00:01:14 0.00	Terminated by Amarantes, Brenda (1022)
2024-02-14T14:37:37	556932212506	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Amarantes, Brenda (1022)
2024-02-14T14:37:21	556932212506	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-02-14T14:38:05	556932231309	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:02 0.00	Terminated by 556932231309
2024-02-14T14:38:04	556932231309	Q FiscalizaÃ§Ã£o (8009)	answered	00:00:01	00:00:00 0.00	Q FiscalizaÃ§Ã£o (8009) replaced by Cavalcante, Rodrigo (2011)
2024-02-14T14:37:47	556932231309	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-02-14T14:36:02	556932212506	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-14T14:36:02	556932212506	Kroin, Diego (3010)	answered	00:00:24	00:00:38 0.00	Terminated by Kroin, Diego (3010)
2024-02-14T14:35:47	556932212506	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-14T14:36:13	556932231309	RG REGISTRO (8003)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-02-14T14:35:54	556932231309	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-14T14:22:22	PROTOCOLO (1000)	02119998566192	unanswered	00:00:33	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-14T14:21:57	PROTOCOLO (1000)	Almeida de Carvalho, Jeferson (1051)	unanswered	00:00:01	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-14T14:16:04	Marinho, Leonardo (1030)	Moronha, Letícia (2072)	answered	00:00:12	00:00:42 0.00	Terminated by Moronha, Letícia (2072)
2024-02-14T13:34:41	5569999789190	VMail (1000)	answered	00:00:00	00:00:06 0.00	Terminated by 5569999789190
2024-02-14T13:34:20	5569999789190	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-14T13:33:44	5569999789190	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-14T13:32:30	5569999789190	VMail (1000)	answered	00:00:00	00:01:04 0.00	Terminated by 5569999789190
2024-02-14T13:32:08	5569999789190	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-14T13:31:29	5569999789190	IVR (8000)	answered	00:00:00	00:00:39 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-14T13:00:40	5569999789190	IVR (8000)	answered	00:00:00	00:01:13 0.00	Terminated by IVR (8000)
2024-02-14T12:00:00	5569999897758	RG REGISTRO (8003)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-02-14T11:59:16	5569999897758	IVR (8000)	answered	00:00:00	00:00:49 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-14T11:43:12	5569999897758	VMail (1000)	answered	00:00:00	00:00:16 0.00	Terminated by 5569999897758
2024-02-14T11:42:51	5569999897758	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-14T11:42:15	5569999897758	IVR (8000)	answered	00:00:00	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-14T11:42:00	5569999897758	RG REGISTRO (8003)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-02-14T11:41:42	5569999897758	IVR (8000)	answered	00:00:00	00:00:22 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-14T08:59:41	5583999979041	IVR (8000)	answered	00:00:00	00:00:09 0.00	Terminated by 5583999979041
2024-02-12T11:01:37	5569999544079	Q FiscalizaÃ§Ã£o (8009)	unanswered	00:00:00	00:00:06 0.00	Terminated by Q FiscalizaÃ§Ã£o (8009)
2024-02-12T11:01:18	5569999544079	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-02-12T11:00:52	5569999544079	Q FiscalizaÃ§Ã£o (8009)	unanswered	00:00:00	00:00:06 0.00	Terminated by Q FiscalizaÃ§Ã£o (8009)
2024-02-12T11:00:33	5569999544079	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-02-12T09:35:04	5569992824318	VMail (1000)	answered	00:00:00	00:01:27 0.00	Terminated by 5569992824318
2024-02-12T09:34:43	5569992824318	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-12T09:34:10	5569992824318	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-12T09:33:32	5569992651077	IVR (8000)	answered	00:00:00	00:00:30 0.00	Terminated by 5569992651077

2024-02-12T09:33:48	5569992824318	Q FiscalizaÃ§Ã£o (8009)	unanswered	00:00:00	00:00:06 0.00	Terminated by Q FiscalizaÃ§Ã£o (8009)
2024-02-12T09:33:27	5569992824318	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ã£o (8009)
2024-02-12T09:33:04	5569992651077	RG REGISTRO (8003)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-02-12T09:32:30	5569992651077	IVR (8000)	answered	00:00:01	00:00:37 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-12T09:15:39	556932250721	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-12T09:15:21	556932250721	IVR (8000)	answered	00:00:00	00:00:56 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-12T09:09:10	5569992420637	IVR (8000)	answered	00:00:00	00:00:00 0.00	Terminated by 5569992420637
2024-02-12T08:04:12	5569981491196	RG COBRANÃ#a (8004)	unanswered	00:01:24	00:00:00 0.00	Failed Canceled
2024-02-12T08:03:22	5569981491196	IVR (8000)	answered	00:00:01	00:00:49 0.00	IVR (8000) replaced by RG COBRANÃ#a (8004)
2024-02-09T16:26:41	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	unanswered	00:00:04	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-09T16:18:19	Miranda, Evelim (1050)	Medeiros, Viven Ane (2020)	answered	00:00:20	00:07:24 0.00	Terminated by Miranda, Evelim (1050)
2024-02-09T16:19:51	Alves, Mileni (1070)	069984119926	answered	00:00:07	00:02:10 2.16	Terminated by 069984119926
2024-02-09T16:17:28	Alves, Mileni (1070)	Kroin, Diego (3010)	answered	00:00:05	00:01:55 0.00	Terminated by Kroin, Diego (3010)
2024-02-09T16:14:30	5569984119926	Alves, Mileni (1070)	answered	00:00:03	00:02:37 0.00	Terminated by Alves, Mileni (1070)
2024-02-09T16:13:17	5569984119926	Kroin, Diego (3010)	answered	00:00:08	00:01:04 0.00	Kroin, Diego (3010) replaced by Alves, Mileni (1070)
2024-02-09T16:13:17	5569984119926	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-09T16:12:59	5569984119926	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-09T16:03:39	5569984119926	Alves, Mileni (1070)	answered	00:00:03	00:01:06 0.00	Terminated by Alves, Mileni (1070)
2024-02-09T16:01:58	5569984119926	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-09T16:01:58	5569984119926	Kroin, Diego (3010)	answered	00:00:17	00:01:24 0.00	Kroin, Diego (3010) replaced by Alves, Mileni (1070)
2024-02-09T16:01:43	5569984119926	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-09T15:55:55	Moraes, Geisiele (1023)	0146932163440	answered	00:00:13	00:02:18 2.29	Terminated by Moraes, Geisiele (1023)
2024-02-09T15:36:54	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:08	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-02-09T15:32:32	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:04	00:00:10 0.00	Terminated by PROTOCOLO (1000)
2024-02-09T15:26:22	Machado, Cristhiane (1040)	Sabino, Silvano (2010)	answered	00:00:15	00:00:34 0.00	Terminated by Sabino, Silvano (2010)
2024-02-09T15:05:24	Machado, Cristhiane (1040)	069981158799	answered	00:00:27	00:04:51 4.85	Terminated by Machado, Cristhiane (1040)
2024-02-09T15:04:30	Quintela, Ariane (2080)	Vicente, Elivanete (2040)	answered	00:00:03	00:03:04 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-09T15:02:30	Machado, Cristhiane (1040)	Quintela, Ariane (2080)	answered	00:00:05	00:00:26 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-09T14:53:17	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:03:35 0.00	Terminated by Freitas, Leticia (2000)
2024-02-09T14:56:32	Moronha, Leticia (2072)	Quintela, Ariane (2080)	answered	00:00:04	00:00:14 0.00	Terminated by Moronha, Leticia (2072)
2024-02-09T14:51:17	Quintela, Ariane (2080)	Machado, Cristhiane (1040)	answered	00:00:08	00:00:57 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-09T14:49:59	Moronha, Leticia (2072)	Rodrigues, Cezarnildo (1020)	answered	00:00:06	00:00:28 0.00	Terminated by Moronha, Leticia (2072)
2024-02-09T14:43:56	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:01:25 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-09T14:44:37	Sabino, Silvano (2010)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Sabino, Silvano (2010)
2024-02-09T14:44:37	Sabino, Silvano (2010)	Machado, Cristhiane (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-02-09T14:44:24	Sabino, Silvano (2010)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Sabino, Silvano (2010)
2024-02-09T14:44:24	Sabino, Silvano (2010)	Machado, Cristhiane (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-02-09T14:43:25	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:07	00:00:07 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-09T14:39:41	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:09 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-09T14:34:25	5569999789190	Marinho, Leonardo (1030)	answered	00:00:00	00:04:01 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-09T14:34:19	Almeida de Carvalho, Jeferson (1051)	Marinho, Leonardo (1030)	answered	00:00:03	00:00:03 0.00	Marinho, Leonardo (1030) was joined
2024-02-09T14:31:31	5569999789190	Almeida de Carvalho, Jeferson (1051)	answered	00:00:00	00:02:54 0.00	Almeida de Carvalho, Jeferson (1051) replaced by Marinho, Leonardo (1030)
2024-02-09T14:31:22	PROTOCOLO (1000)	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:00:05 0.00	Almeida de Carvalho, Jeferson (1051) was joined
2024-02-09T14:30:38	5569999789190	PROTOCOLO (1000)	answered	00:00:16	00:00:37 0.00	PROTOCOLO (1000) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-09T14:30:01	5569999789190	IVR (8000)	answered	00:00:01	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-09T14:31:20	Machado, Cristhiane (1040)	Sabino, Silvano (2010)	answered	00:00:06	00:01:39 0.00	Terminated by Sabino, Silvano (2010)
2024-02-09T14:22:21	Machado, Cristhiane (1040)	06133149600	answered	00:00:07	00:08:24 8.40	Terminated by Machado, Cristhiane (1040)
2024-02-09T14:27:52	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:08	00:00:59 0.00	Terminated by Freitas, Leticia (2000)
2024-02-09T14:28:27	Quintela, Ariane (2080)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Quintela, Ariane (2080)
2024-02-09T14:28:06	Quintela, Ariane (2080)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-02-09T14:22:28	Kroin, Diego (3010)	Alves, Mileni (1070)	answered	00:00:04	00:05:11 0.00	Terminated by Alves, Mileni (1070)
2024-02-09T14:27:35	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	unanswered	00:00:05	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-02-09T14:12:23	Alves, Mileni (1070)	069984417584	unanswered	00:00:21	00:00:00 0.00	Terminated by Alves, Mileni (1070)
2024-02-09T14:11:24	Alves, Mileni (1070)	69	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-09T14:09:38	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:39 0.00	Terminated by Freitas, Leticia (2000)
2024-02-09T14:07:23	Almeida de Carvalho, Jeferson (1051)	069992510742	answered	00:00:17	00:01:33 1.54	Terminated by Almeida de Carvalho, Jeferson (1051)

2024-02-09T14:09:06	Freitas, Leticia (2000)	Silva Oliveira, Luana (1024)	unanswered	00:00:01	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-02-09T14:06:32	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:09	00:01:14 0.00	Terminated by Freitas, Leticia (2000)
2024-02-09T14:03:37	Alves, Mileni (1070)	069984417584	unanswered	00:00:44	00:00:00 0.00	Terminated by Alves, Mileni (1070)
2024-02-09T13:55:52	Alves, Mileni (1070)	069984417584	answered	00:00:38	00:00:02 0.03	Terminated by Alves, Mileni (1070)
2024-02-09T13:47:57	Machado, Cristhiane (1040)	Quintela, Ariane (2080)	answered	00:00:06	00:00:54 0.00	Terminated by Quintela, Ariane (2080)
2024-02-09T13:46:51	Quintela, Ariane (2080)	Machado, Cristhiane (1040)	answered	00:00:07	00:00:47 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-09T13:38:09	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:03	00:00:38 0.00	Terminated by Freitas, Leticia (2000)
2024-02-09T13:28:46	Medeiros, Viven Ane (2020)	69992838422	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-09T13:28:31	Medeiros, Viven Ane (2020)	69992838422	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-09T13:28:17	Medeiros, Viven Ane (2020)	69992838422	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-09T13:04:24	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:03	00:02:40 0.00	Terminated by Freitas, Leticia (2000)
2024-02-09T12:58:33	Kroin, Diego (3010)	069992394940	answered	00:00:15	00:01:58 1.96	Terminated by Kroin, Diego (3010)
2024-02-09T12:36:40	Kroin, Diego (3010)	069992229687	unanswered	00:00:29	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-09T12:26:56	Kroin, Diego (3010)	08006449292	answered	00:00:02	00:03:33 3.54	Terminated by Kroin, Diego (3010)
2024-02-09T12:25:43	Kroin, Diego (3010)	08006449292	answered	00:00:03	00:00:25 0.42	Terminated by Kroin, Diego (3010)
2024-02-09T11:59:55	5565981250290	Q Cobrança (8010)	unanswered	00:00:00	00:04:59 0.00	Terminated by 5565981250290
2024-02-09T11:59:34	5565981250290	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-09T11:58:31	5565981250290	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-09T11:58:14	5565981250290	IVR (8000)	answered	00:00:00	00:00:55 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-09T11:57:35	Freitas, Leticia (2000)	Silva Oliveira, Luana (1024)	answered	00:00:06	00:00:19 0.00	Terminated by Freitas, Leticia (2000)
2024-02-09T11:46:09	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:05	00:01:20 0.00	Terminated by Moronha, Leticia (2072)
2024-02-09T11:34:11	Kroin, Diego (3010)	Alves, Mileni (1070)	answered	00:00:04	00:07:03 0.00	Terminated by Alves, Mileni (1070)
2024-02-09T11:36:11	Quintela, Ariane (2080)	06932163408	answered	00:00:20	00:02:39 2.65	Terminated by Quintela, Ariane (2080)
2024-02-09T11:35:15	Quintela, Ariane (2080)	06932163408	unanswered	00:00:35	00:00:00 0.00	Terminated by Quintela, Ariane (2080)
2024-02-09T11:25:21	Machado, Cristhiane (1040)	069984874771	answered	00:00:20	00:01:03 1.06	Terminated by 069984874771
2024-02-09T11:22:05	Kroin, Diego (3010)	Machado, Cristhiane (1040)	answered	00:00:13	00:02:13 0.00	Terminated by Kroin, Diego (3010)
2024-02-09T11:19:13	5569992737848	IVR (8000)	answered	00:00:01	00:00:25 0.00	Terminated by 5569992737848
2024-02-09T11:17:42	5569992737848	Marinho, Leonardo (1030)	answered	00:00:12	00:00:39 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-09T11:17:42	5569992737848	RG COBRANÇA (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÇA (8004) replaced by Marinho, Leonardo (1030)
2024-02-09T11:16:22	5569992737848	IVR (8000)	answered	00:00:00	00:00:48 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-02-09T11:14:12	554137781700	Vicente, Elivanete (2040)	answered	00:00:00	00:03:12 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-09T11:13:55	PROTOCOLO (1000)	Vicente, Elivanete (2040)	answered	00:00:07	00:00:10 0.00	Vicente, Elivanete (2040) was joined
2024-02-09T11:13:14	554137781700	PROTOCOLO (1000)	answered	00:00:02	00:00:55 0.00	PROTOCOLO (1000) replaced by Vicente, Elivanete (2040)
2024-02-09T11:12:42	554137781700	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-09T11:10:20	Moronha, Leticia (2072)	VMail (1020)	answered	00:00:00	00:00:02 0.00	Terminated by Moronha, Leticia (2072)
2024-02-09T11:10:20	Moronha, Leticia (2072)	Rodrigues, Cezarnildo (1020)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1020)
2024-02-09T11:07:28	5569981336000	Almeida de Carvalho, Jeferson (1051)	answered	00:00:04	00:01:01 0.00	Terminated by Almeida de Carvalho, Jeferson (1051)
2024-02-09T11:07:27	5569981336000	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-09T11:07:03	5569981336000	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-09T11:07:24	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:17 0.00	Terminated by Moronha, Leticia (2072)
2024-02-09T10:59:57	Machado, Cristhiane (1040)	Sabino, Silvano (2010)	answered	00:00:03	00:04:40 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-09T10:53:15	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:08	00:00:18 0.00	Terminated by Freitas, Leticia (2000)
2024-02-09T10:38:46	Machado, Cristhiane (1040)	VMail (2010)	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-09T10:38:25	Machado, Cristhiane (1040)	Sabino, Silvano (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-02-09T10:33:34	Freitas, Leticia (2000)	Silva Oliveira, Luana (1024)	answered	00:00:14	00:00:52 0.00	Terminated by Freitas, Leticia (2000)
2024-02-09T10:25:10	Kroin, Diego (3010)	Medeiros, Viven Ane (2020)	answered	00:00:12	00:09:03 0.00	Terminated by Kroin, Diego (3010)
2024-02-09T10:32:21	Quintela, Ariane (2080)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:16 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-09T10:13:28	Freitas, Leticia (2000)	Kroin, Diego (3010)	answered	00:00:14	00:08:35 0.00	Terminated by Kroin, Diego (3010)
2024-02-09T10:08:29	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:06	00:00:25 0.00	Terminated by Freitas, Leticia (2000)
2024-02-09T10:07:45	Moraes, Geisiele (1023)	Silva Oliveira, Luana (1024)	answered	00:00:10	00:00:34 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-02-09T09:51:21	Machado, Cristhiane (1040)	Quintela, Ariane (2080)	answered	00:00:05	00:00:39 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-09T09:39:54	PROTOCOLO (1000)	019998566192	answered	00:00:14	00:05:58 5.97	Terminated by 019998566192
2024-02-09T09:37:12	Machado, Cristhiane (1040)	Silva Oliveira, Luana (1024)	answered	00:00:17	00:00:47 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-09T09:33:13	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:41 0.00	Terminated by Moronha, Leticia (2072)
2024-02-09T09:31:38	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:37 0.00	Terminated by Moronha, Leticia (2072)
2024-02-09T09:30:13	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:05	00:01:27 0.00	Terminated by Machado, Cristhiane (1040)

2024-02-09T09:31:30	Moronha, Leticia (2072)	Alves, Mileni (1070)	unanswered	00:00:03	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-02-09T09:21:14	5569992333865	Alves, Mileni (1070)	answered	00:00:04	00:03:29 0.00	Terminated by 5569992333865
2024-02-09T09:20:41	5569992333865	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by Alves, Mileni (1070)
2024-02-09T09:19:12	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:57 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-09T09:17:54	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:07	00:00:20 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-09T09:13:31	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:00:19 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-09T09:10:11	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:09	00:00:39 0.00	Terminated by Moronha, Leticia (2072)
2024-02-09T09:07:11	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:05	00:01:05 0.00	Terminated by Kroin, Diego (3010)
2024-02-09T09:06:11	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:06	00:00:13 0.00	Terminated by Miranda, Evelim (1050)
2024-02-09T09:02:21	Machado, Cristhiane (1040)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-09T09:02:00	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-02-09T09:00:46	Moronha, Leticia (2072)	VMail (1020)	answered	00:00:00	00:00:02 0.00	Terminated by Moronha, Leticia (2072)
2024-02-09T09:00:46	Moronha, Leticia (2072)	Rodrigues, Cezarnildo (1020)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1020)
2024-02-09T08:59:54	Moronha, Leticia (2072)	Kroin, Diego (3010)	unanswered	00:00:28	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-02-09T08:42:10	Kroin, Diego (3010)	Machado, Cristhiane (1040)	answered	00:00:06	00:06:46 0.00	Terminated by Kroin, Diego (3010)
2024-02-09T08:41:13	Kroin, Diego (3010)	VMail (2000)	answered	00:00:00	00:00:04 0.00	Terminated by Kroin, Diego (3010)
2024-02-09T08:40:51	Kroin, Diego (3010)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-02-09T08:39:22	Moraes, Geisiele (1023)	069992152513	answered	00:00:22	00:00:05 0.09	Terminated by Moraes, Geisiele (1023)
2024-02-09T08:37:49	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:06	00:00:23 0.00	Terminated by Freitas, Leticia (2000)
2024-02-09T08:35:57	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:04	00:01:06 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-09T08:30:15	PROTOCOLO (1000)	019998566192	unanswered	00:00:36	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-09T08:29:49	PROTOCOLO (1000)	99	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-09T08:29:47	PROTOCOLO (1000)	99	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-09T08:20:50	PROTOCOLO (1000)	99	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-09T08:13:50	5569992088698	Alves, Mileni (1070)	answered	00:00:04	00:02:44 0.00	Terminated by 5569992088698
2024-02-09T08:13:40	5569992088698	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-09T08:13:40	5569992088698	Kroin, Diego (3010)	answered	00:00:07	00:00:03 0.00	Kroin, Diego (3010) replaced by Alves, Mileni (1070)
2024-02-09T08:13:22	5569992088698	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-09T08:12:44	5569992088698	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-09T08:12:44	5569992088698	Kroin, Diego (3010)	answered	00:00:14	00:00:05 0.00	Terminated by Kroin, Diego (3010)
2024-02-09T08:12:23	5569992088698	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-09T08:09:35	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:03	00:00:21 0.00	Terminated by Freitas, Leticia (2000)
2024-02-09T08:09:23	Freitas, Leticia (2000)	VMail (1000)	answered	00:00:00	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-02-09T08:09:02	Freitas, Leticia (2000)	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-09T08:08:50	Freitas, Leticia (2000)	1	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-08T17:06:38	Kroin, Diego (3010)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Kroin, Diego (3010)
2024-02-08T17:06:17	Kroin, Diego (3010)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-02-08T17:04:06	Freitas, Leticia (2000)	Kroin, Diego (3010)	unanswered	00:00:19	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-02-08T16:27:01	Kroin, Diego (3010)	Machado, Cristhiane (1040)	answered	00:00:12	00:00:24 0.00	Terminated by Kroin, Diego (3010)
2024-02-08T16:13:00	Kroin, Diego (3010)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Kroin, Diego (3010)
2024-02-08T16:12:39	Kroin, Diego (3010)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-02-08T16:05:44	Vicente, Elivanete (2040)	069984885935	unanswered	00:00:36	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-08T16:04:52	Vicente, Elivanete (2040)	069992425402	answered	00:00:13	00:00:14 0.24	Terminated by Vicente, Elivanete (2040)
2024-02-08T15:49:46	Kroin, Diego (3010)	VMail (2000)	answered	00:00:00	00:00:03 0.00	Terminated by Kroin, Diego (3010)
2024-02-08T15:49:25	Kroin, Diego (3010)	Freitas, Leticia (2000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2000)
2024-02-08T15:49:21	Kroin, Diego (3010)	200	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-08T15:37:48	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:00:43 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-08T15:36:41	Freitas, Leticia (2000)	Vicente, Elivanete (2040)	answered	00:00:05	00:00:58 0.00	Terminated by Freitas, Leticia (2000)
2024-02-08T15:34:50	Kroin, Diego (3010)	Alves, Mileni (1070)	answered	00:00:03	00:01:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-08T15:10:09	Vicente, Elivanete (2040)	04135012415	answered	00:00:12	00:04:46 4.76	Terminated by Vicente, Elivanete (2040)
2024-02-08T14:44:22	Quintela, Ariane (2080)	Moronha, Leticia (2072)	answered	00:00:10	00:00:31 0.00	Terminated by Quintela, Ariane (2080)
2024-02-08T14:37:10	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:05	00:00:15 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-08T14:28:24	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:06	00:00:27 0.00	Terminated by Freitas, Leticia (2000)
2024-02-08T14:14:57	Medeiros, Viven Ane (2020)	Sabino, Silvano (2010)	answered	00:00:06	00:00:12 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-08T14:14:28	Medeiros, Viven Ane (2020)	Kroin, Diego (3010)	answered	00:00:10	00:00:10 0.00	Terminated by Kroin, Diego (3010)
2024-02-08T14:11:31	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:04	00:00:25 0.00	Terminated by Medeiros, Viven Ane (2020)

2024-02-08T14:08:38	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:04	00:00:11 0.00	Terminated by Miranda, Evelim (1050)
2024-02-08T14:07:54	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:18 0.00	Terminated by Freitas, Leticia (2000)
2024-02-08T14:06:37	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:06	00:00:57 0.00	Terminated by Miranda, Evelim (1050)
2024-02-08T13:57:55	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:22 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-08T13:55:45	Machado, Cristhiane (1040)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-08T13:55:24	Machado, Cristhiane (1040)	5569992738200	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-02-08T13:49:42	5569992738200	IVR (8000)	answered	00:00:00	00:00:06 0.00	Terminated by 5569992738200
2024-02-08T13:46:08	Machado, Cristhiane (1040)	VMail (2020)	answered	00:00:00	00:00:01 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-08T13:45:47	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-02-08T13:40:27	Machado, Cristhiane (1040)	Silva Oliveira, Luana (1024)	answered	00:00:06	00:01:07 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-08T13:20:07	PROTOCOLO (1000)	02119998566192	unanswered	00:00:36	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-08T13:18:11	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:03	00:00:23 0.00	Terminated by Quintela, Ariane (2080)
2024-02-08T13:14:21	Freitas, Leticia (2000)	Silva Oliveira, Luana (1024)	answered	00:00:07	00:00:08 0.00	Terminated by Freitas, Leticia (2000)
2024-02-08T11:57:51	5569992667726	Fernandes, Lidia (3020)	answered	00:00:13	00:02:19 0.00	Terminated by Fernandes, Lidia (3020)
2024-02-08T11:57:51	5569992667726	RG COBRANÃ#A (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÃ#A (8004) replaced by Fernandes, Lidia (3020)
2024-02-08T11:56:41	5569992667726	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-02-08T11:56:27	Kroin, Diego (3010)	069992667726	answered	00:00:11	00:00:14 0.24	Terminated by Kroin, Diego (3010)
2024-02-08T11:54:22	Kroin, Diego (3010)	Machado, Cristhiane (1040)	answered	00:00:05	00:01:50 0.00	Terminated by Kroin, Diego (3010)
2024-02-08T11:41:53	5569993962976	Marinho, Leonardo (1030)	answered	00:00:03	00:01:35 0.00	Terminated by 5569993962976
2024-02-08T11:41:44	5569993962976	Q CobranÃ#A (8010)	answered	00:00:09	00:00:00 0.00	Q CobranÃ#A (8010) replaced by Marinho, Leonardo (1030)
2024-02-08T11:41:26	5569993962976	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q CobranÃ#A (8010)
2024-02-08T11:36:40	Marinho, Leonardo (1030)	Vicente, Elivanete (2040)	answered	00:00:20	00:00:16 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-08T11:33:22	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:06	00:00:40 0.00	Terminated by Freitas, Leticia (2000)
2024-02-08T11:31:23	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:19	00:00:17 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-08T11:28:55	Vicente, Elivanete (2040)	Quintela, Ariane (2080)	answered	00:00:03	00:00:21 0.00	Terminated by Quintela, Ariane (2080)
2024-02-08T11:27:30	Cavalcante, Rodrigo (2011)	Moronha, Leticia (2072)	answered	00:00:11	00:00:58 0.00	Terminated by Moronha, Leticia (2072)
2024-02-08T11:25:54	Cavalcante, Rodrigo (2011)	VMail (9999)	answered	00:00:00	00:00:08 0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-02-08T11:25:38	Cavalcante, Rodrigo (2011)	VMail (9999)	answered	00:00:00	00:00:04 0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-02-08T11:24:01	Quintela, Ariane (2080)	Machado, Cristhiane (1040)	answered	00:00:09	00:01:12 0.00	Terminated by Quintela, Ariane (2080)
2024-02-08T11:00:58	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:08	00:00:18 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-08T10:56:51	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:11	00:01:13 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-08T10:56:39	Moronha, Leticia (2072)	Sabino, Silvano (2010)	answered	00:00:04	00:00:18 0.00	Terminated by Sabino, Silvano (2010)
2024-02-08T10:56:33	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	unanswered	00:00:02	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-02-08T10:46:46	5569984840335	RG COBRANÃ#A (8004)	answered	00:00:00	00:00:00 0.00	RG COBRANÃ#A (8004) replaced by Marinho, Leonardo (1030)
2024-02-08T10:46:46	5569984840335	Marinho, Leonardo (1030)	answered	00:00:25	00:01:30 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-08T10:45:56	5569984840335	IVR (8000)	answered	00:00:00	00:00:49 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-02-08T10:36:16	Quintela, Ariane (2080)	Vicente, Elivanete (2040)	answered	00:00:04	00:01:01 0.00	Terminated by Quintela, Ariane (2080)
2024-02-08T10:34:36	5569984913265	VMail (5000)	answered	00:00:00	00:00:38 0.00	Terminated by 5569984913265
2024-02-08T10:34:35	5569984913265	CRCRO (5000)	unanswered	00:00:01	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-08T10:34:34	5569984913265	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-02-08T10:34:34	5569984913265	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-08T10:34:33	5569984913265	VMail (5000)	answered	00:00:00	00:00:01 0.00	VMail (5000) replaced by CRCRO (5000)
2024-02-08T10:34:33	5569984913265	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-08T10:34:22	5569984913265	VMail (5000)	answered	00:00:00	00:00:11 0.00	VMail (5000) replaced by CRCRO (5000)
2024-02-08T10:34:22	5569984913265	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-08T10:33:26	5569984913265	VMail (5000)	answered	00:00:00	00:00:55 0.00	VMail (5000) replaced by CRCRO (5000)
2024-02-08T10:33:26	5569984913265	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-08T10:33:03	5569984913265	VMail (5000)	answered	00:00:00	00:00:24 0.00	VMail (5000) replaced by CRCRO (5000)
2024-02-08T10:33:02	5569984913265	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-08T10:32:43	5569984913265	VMail (1051)	answered	00:00:00	00:00:19 0.00	VMail (1051) replaced by CRCRO (5000)
2024-02-08T10:32:42	Kroin, Diego (3010)	VMail (1051)	answered	00:00:00	00:00:01 0.00	VMail (1051) was joined
2024-02-08T10:32:42	Kroin, Diego (3010)	Almeida de Carvalho, Jeferson (1051)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1051)
2024-02-08T10:31:55	5569984913265	Kroin, Diego (3010)	answered	00:00:04	00:00:45 0.00	Kroin, Diego (3010) replaced by VMail (1051)
2024-02-08T10:31:55	5569984913265	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-08T10:31:35	5569984913265	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-08T10:09:34	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:06	00:01:47 0.00	Terminated by Medeiros, Viven Ane (2020)



2024-02-08T10:02:48	Vicente, Elivanete (2040)	Medeiros, Viven Ane (2020)	answered	00:00:09	00:00:44 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-08T10:00:04	5569993555933	Marinho, Leonardo (1030)	answered	00:00:08	00:02:05 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-08T10:00:03	5569993555933	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-02-08T09:59:42	5569993555933	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-08T09:45:35	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:15 0.00	Terminated by Quintela, Ariane (2080)
2024-02-08T09:39:35	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:00:11 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-08T09:30:58	Moraes, Geisiele (1023)	069993845839	answered	00:00:13	00:00:03 0.05	Terminated by Moraes, Geisiele (1023)
2024-02-08T08:48:26	5569999527719	Moraes, Geisiele (1023)	answered	00:00:00	00:10:04 0.00	Terminated by 5569999527719
2024-02-08T08:48:22	Amarantes, Brenda (1022)	Moraes, Geisiele (1023)	answered	00:00:03	00:00:01 0.00	Moraes, Geisiele (1023) was joined
2024-02-08T08:41:24	5569999527719	Amarantes, Brenda (1022)	answered	00:00:11	00:06:51 0.00	Amarantes, Brenda (1022) replaced by Moraes, Geisiele (1023)
2024-02-08T08:41:23	5569999527719	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:00 0.00	Q Fiscalizaç�o (8009) replaced by Amarantes, Brenda (1022)
2024-02-08T08:41:03	5569999527719	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-02-08T08:56:52	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:09	00:00:52 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-08T08:39:07	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:56 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-08T08:27:02	Vicente, Elivanete (2040)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-08T08:26:41	Vicente, Elivanete (2040)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-02-08T08:18:27	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:04	00:00:19 0.00	Terminated by Quintela, Ariane (2080)
2024-02-08T07:45:57	5527999937188	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-08T07:45:38	5527999937188	IVR (8000)	answered	00:00:00	00:00:57 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-07T16:33:08	556935362657	Kroin, Diego (3010)	answered	00:00:15	00:02:25 0.00	Terminated by Kroin, Diego (3010)
2024-02-07T16:33:08	556935362657	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-07T16:32:44	556935362657	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-07T16:17:33	556935362657	Kroin, Diego (3010)	unanswered	00:01:12	00:00:00 0.00	Failed Canceled
2024-02-07T16:17:03	556935362657	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by Kroin, Diego (3010)
2024-02-07T16:16:12	556935362657	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-07T16:15:54	556935362657	IVR (8000)	answered	00:00:00	00:00:56 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-07T15:51:22	Kroin, Diego (3010)	Alves, Mileni (1070)	answered	00:00:04	00:01:25 0.00	Terminated by Kroin, Diego (3010)
2024-02-07T15:52:01	Moraes, Geisiele (1023)	069992847502	unanswered	00:00:32	00:00:00 0.00	No answer by timeout
2024-02-07T15:51:39	Moraes, Geisiele (1023)	992847502	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-07T15:43:47	Kroin, Diego (3010)	Fernandes, Lidia (3020)	answered	00:00:12	00:06:24 0.00	Terminated by Fernandes, Lidia (3020)
2024-02-07T15:30:42	Moraes, Geisiele (1023)	014216232490015	unanswered	00:00:05	00:00:00 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-07T15:18:00	5569999768281	Marinho, Leonardo (1030)	answered	00:00:05	00:03:34 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-07T15:17:59	5569999768281	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-02-07T15:17:36	5569999768281	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-07T15:11:09	Kroin, Diego (3010)	06934230083	answered	00:00:22	00:00:14 0.23	Terminated by Kroin, Diego (3010)
2024-02-07T14:53:17	5569999635558	Cavalcante, Rodrigo (2011)	answered	00:00:02	00:09:17 0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-02-07T14:50:46	5569999635558	PROTOCOLO (1000)	answered	00:00:13	00:02:18 0.00	PROTOCOLO (1000) replaced by Cavalcante, Rodrigo (2011)
2024-02-07T14:50:09	5569999635558	IVR (8000)	answered	00:00:01	00:00:36 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-07T14:53:14	PROTOCOLO (1000)	Cavalcante, Rodrigo (2011)	unanswered	00:00:02	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-07T14:50:37	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:17	00:00:18 0.00	Terminated by Kroin, Diego (3010)
2024-02-07T14:38:50	Moraes, Geisiele (1023)	Kroin, Diego (3010)	answered	00:00:04	00:05:20 0.00	Terminated by Kroin, Diego (3010)
2024-02-07T14:35:45	Kroin, Diego (3010)	Moraes, Geisiele (1023)	answered	00:00:07	00:01:24 0.00	Terminated by Kroin, Diego (3010)
2024-02-07T14:33:43	5569993914295	Amarantes, Brenda (1022)	answered	00:00:08	00:02:06 0.00	Terminated by Amarantes, Brenda (1022)
2024-02-07T14:33:43	5569993914295	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:00 0.00	Q Fiscalizaç�o (8009) replaced by Amarantes, Brenda (1022)
2024-02-07T14:33:20	5569993914295	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-02-07T14:33:28	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:05 0.00	Terminated by Freitas, Leticia (2000)
2024-02-07T14:27:02	Moronha, Leticia (2072)	Rodrigues, Cezarnildo (1020)	answered	00:00:05	00:00:16 0.00	Terminated by Moronha, Leticia (2072)
2024-02-07T14:26:20	Machado, Cristhiane (1040)	Sabino, Silvano (2010)	answered	00:00:04	00:00:49 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-07T14:06:36	556999825122	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:03:19 0.00	Terminated by Rodrigues, Cezarnildo (1020)
2024-02-07T14:06:31	Amarantes, Brenda (1022)	Rodrigues, Cezarnildo (1020)	answered	00:00:04	00:00:01 0.00	Rodrigues, Cezarnildo (1020) was joined
2024-02-07T14:05:22	556999825122	Amarantes, Brenda (1022)	answered	00:00:04	00:01:11 0.00	Amarantes, Brenda (1022) replaced by Rodrigues, Cezarnildo (1020)
2024-02-07T14:05:21	556999825122	Q Fiscalizaç�o (8009)	answered	00:00:00	00:00:00 0.00	Q Fiscalizaç�o (8009) replaced by Amarantes, Brenda (1022)
2024-02-07T14:05:05	556999825122	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Fiscalizaç�o (8009)
2024-02-07T14:06:32	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:06	00:00:07 0.00	Terminated by Moronha, Leticia (2072)
2024-02-07T13:54:10	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:09	00:00:33 0.00	Terminated by Moronha, Leticia (2072)
2024-02-07T13:51:31	Marinho, Leonardo (1030)	Silva Oliveira, Luana (1024)	answered	00:00:04	00:02:36 0.00	Terminated by Marinho, Leonardo (1030)

2024-02-07T13:50:26	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:00:22 0.00	Terminated by Freitas, Leticia (2000)
2024-02-07T13:44:25	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:04:32 0.00	Terminated by Moronha, Leticia (2072)
2024-02-07T13:35:15	Freitas, Leticia (2000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-02-07T13:34:54	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-02-07T13:29:23	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:03:35 0.00	Terminated by Moronha, Leticia (2072)
2024-02-07T13:24:34	5568999391171	Vicente, Elivanete (2040)	answered	00:00:00	00:06:14 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-07T13:24:14	Marinho, Leonardo (1030)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:17 0.00	Vicente, Elivanete (2040) was joined
2024-02-07T13:22:58	5568999391171	Marinho, Leonardo (1030)	answered	00:00:19	00:01:17 0.00	Marinho, Leonardo (1030) replaced by Vicente, Elivanete (2040)
2024-02-07T13:22:58	5568999391171	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-02-07T13:22:25	5568999391171	IVR (8000)	answered	00:00:00	00:00:32 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-07T13:20:57	5568999391171	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-07T13:20:19	5568999391171	IVR (8000)	answered	00:00:00	00:01:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-07T13:07:21	556932243036	Amarantes, Brenda (1022)	answered	00:00:22	00:03:21 0.00	Terminated by Amarantes, Brenda (1022)
2024-02-07T13:07:21	556932243036	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaçãO (8009) replaced by Amarantes, Brenda (1022)
2024-02-07T13:06:46	556932243036	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-02-07T11:46:46	556932271346	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-07T11:46:46	556932271346	Kroin, Diego (3010)	answered	00:00:09	00:03:49 0.00	Terminated by Kroin, Diego (3010)
2024-02-07T11:46:22	556932271346	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-07T11:38:04	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:01:14 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-07T11:34:38	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:04	00:00:36 0.00	Terminated by Freitas, Leticia (2000)
2024-02-07T11:20:24	5569984955008	Amarantes, Brenda (1022)	answered	00:00:04	00:06:27 0.00	Terminated by 5569984955008
2024-02-07T11:20:24	5569984955008	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaçãO (8009) replaced by Amarantes, Brenda (1022)
2024-02-07T11:20:04	5569984955008	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-02-07T11:00:13	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:36 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-07T10:57:41	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:07	00:00:25 0.00	Terminated by Moronha, Leticia (2072)
2024-02-07T10:53:25	Moronha, Leticia (2072)	021132308810	answered	00:00:26	00:02:03 2.04	Terminated by Moronha, Leticia (2072)
2024-02-07T10:47:21	5569992812090	Kroin, Diego (3010)	answered	00:00:06	00:02:13 0.00	Terminated by Kroin, Diego (3010)
2024-02-07T10:46:52	5569992812090	IVR (8000)	answered	00:00:01	00:00:28 0.00	IVR (8000) replaced by Kroin, Diego (3010)
2024-02-07T10:43:53	5569993190489	VMail (5000)	answered	00:00:00	00:00:15 0.00	Terminated by 5569993190489
2024-02-07T10:43:53	5569993190489	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-07T10:43:39	5569993190489	VMail (1051)	answered	00:00:00	00:00:14 0.00	VMail (1051) replaced by CRCRO (5000)
2024-02-07T10:43:38	5569993190489	Almeida de Carvalho, Jeferson (1051)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1051)
2024-02-07T10:42:15	5569993190489	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-07T10:42:15	5569993190489	Kroin, Diego (3010)	answered	00:00:10	00:01:13 0.00	Kroin, Diego (3010) replaced by Almeida de Carvalho, Jeferson (1051)
2024-02-07T10:41:58	5569993190489	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-07T10:41:55	Machado, Cristhiane (1040)	VMail (2010)	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-07T10:41:34	Machado, Cristhiane (1040)	Sabino, Silvano (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-02-07T10:41:20	Machado, Cristhiane (1040)	VMail (2010)	answered	00:00:00	00:00:04 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-07T10:40:59	Machado, Cristhiane (1040)	Sabino, Silvano (2010)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2010)
2024-02-07T10:37:07	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:06	00:00:40 0.00	Terminated by Freitas, Leticia (2000)
2024-02-07T09:38:43	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:12 0.00	Terminated by Moronha, Leticia (2072)
2024-02-07T09:37:34	PROTOCOLO (1000)	02119998566192	unanswered	00:00:32	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-07T09:29:43	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:08	00:01:20 0.00	Terminated by Freitas, Leticia (2000)
2024-02-07T09:26:27	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:18 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-07T09:15:48	PROTOCOLO (1000)	02119998566192	answered	00:00:37	00:00:01 0.01	Terminated by PROTOCOLO (1000)
2024-02-07T09:09:56	Machado, Cristhiane (1040)	Sabino, Silvano (2010)	answered	00:00:04	00:00:42 0.00	Terminated by Sabino, Silvano (2010)
2024-02-07T09:02:18	PROTOCOLO (1000)	02119998566192	unanswered	00:00:36	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-07T09:00:38	PROTOCOLO (1000)	02119998566192	unanswered	00:00:03	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-07T08:57:00	PROTOCOLO (1000)	02119998566192	answered	00:00:38	00:00:02 0.03	Terminated by PROTOCOLO (1000)
2024-02-07T08:51:36	Freitas, Leticia (2000)	Kroin, Diego (3010)	answered	00:00:18	00:02:43 0.00	Terminated by Kroin, Diego (3010)
2024-02-07T08:49:55	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:07	00:00:57 0.00	Terminated by Freitas, Leticia (2000)
2024-02-07T08:48:40	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:05	00:00:15 0.00	Terminated by Freitas, Leticia (2000)
2024-02-07T08:40:55	5569992844987	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:02:10 0.00	Terminated by 5569992844987
2024-02-07T08:40:51	Amarantes, Brenda (1022)	Rodrigues, Cezarnildo (1020)	answered	00:00:03	00:00:01 0.00	Rodrigues, Cezarnildo (1020) was joined
2024-02-07T08:40:21	5569992844987	Amarantes, Brenda (1022)	answered	00:00:04	00:00:30 0.00	Amarantes, Brenda (1022) replaced by Rodrigues, Cezarnildo (1020)
2024-02-07T08:40:21	5569992844987	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaçãO (8009) replaced by Amarantes, Brenda (1022)

2024-02-07T08:40:03	5569992844987	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-02-07T08:41:26	PROTOCOLO (1000)	02119998566192	unanswered	00:00:38	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-07T08:34:35	PROTOCOLO (1000)	02119998566192	unanswered	00:00:32	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-07T08:26:01	PROTOCOLO (1000)	02119998566192	unanswered	00:00:32	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-07T08:25:23	PROTOCOLO (1000)	02119998566192	unanswered	00:00:36	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-07T08:24:44	PROTOCOLO (1000)	02119998566192	unanswered	00:00:37	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-07T08:24:26	PROTOCOLO (1000)	01999856	unanswered	00:00:02	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-06T17:02:05	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:03	00:00:07 0.00	Terminated by PROTOCOLO (1000)
2024-02-06T17:01:47	PROTOCOLO (1000)	02000	unanswered	00:00:03	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-06T17:01:28	PROTOCOLO (1000)	0200	unanswered	00:00:06	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-06T16:54:41	Machado, Cristhiane (1040)	Sabino, Silvano (2010)	answered	00:00:06	00:00:10 0.00	Terminated by Sabino, Silvano (2010)
2024-02-06T16:51:31	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:07	00:00:30 0.00	Terminated by Quintela, Ariane (2080)
2024-02-06T16:45:02	556934215828	Cavalcante, Rodrigo (2011)	answered	00:00:07	00:06:03 0.00	Terminated by Cavalcante, Rodrigo (2011)
2024-02-06T16:45:01	556934215828	Q FiscalizaÃ§Ão (8009)	answered	00:00:01	00:00:00 0.00	Q FiscalizaÃ§Ão (8009) replaced by Cavalcante, Rodrigo (2011)
2024-02-06T16:44:36	556934215828	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-02-06T16:49:36	Sabino, Silvano (2010)	Vicente, Elivanete (2040)	answered	00:00:06	00:00:07 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-06T16:47:05	Vicente, Elivanete (2040)	Sabino, Silvano (2010)	answered	00:00:04	00:00:32 0.00	Terminated by Sabino, Silvano (2010)
2024-02-06T16:47:08	Marinho, Leonardo (1030)	VMail (9999)	answered	00:00:00	00:00:02 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-06T16:45:39	Quintela, Ariane (2080)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Quintela, Ariane (2080)
2024-02-06T16:45:18	Quintela, Ariane (2080)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-02-06T16:35:18	5569992620806	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:03:44 0.00	Terminated by 5569992620806
2024-02-06T16:35:13	Amarantes, Brenda (1022)	Rodrigues, Cezarnildo (1020)	answered	00:00:05	00:00:01 0.00	Rodrigues, Cezarnildo (1020) was joined
2024-02-06T16:34:35	5569992620806	Amarantes, Brenda (1022)	answered	00:00:07	00:00:36 0.00	Amarantes, Brenda (1022) replaced by Rodrigues, Cezarnildo (1020)
2024-02-06T16:34:34	5569992620806	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaÃ§Ão (8009) replaced by Amarantes, Brenda (1022)
2024-02-06T16:34:10	5569992620806	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-02-06T16:30:58	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:03	00:00:06 0.00	Terminated by Freitas, Leticia (2000)
2024-02-06T16:14:56	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:04	00:00:18 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-06T16:14:44	Machado, Cristhiane (1040)	Kroin, Diego (3010)	answered	00:00:03	00:00:11 0.00	Terminated by Kroin, Diego (3010)
2024-02-06T16:12:59	Kroin, Diego (3010)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:30 0.00	Terminated by Kroin, Diego (3010)
2024-02-06T16:09:16	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:07	00:03:17 0.00	Terminated by Moronha, Leticia (2072)
2024-02-06T16:10:57	Quintela, Ariane (2080)	069981460120	answered	00:00:34	00:00:38 0.63	Terminated by Quintela, Ariane (2080)
2024-02-06T16:11:42	Kroin, Diego (3010)	VMail (1040)	answered	00:00:00	00:00:03 0.00	Terminated by Kroin, Diego (3010)
2024-02-06T16:11:42	Kroin, Diego (3010)	Machado, Cristhiane (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-02-06T16:08:04	Quintela, Ariane (2080)	069981460120	unanswered	00:00:37	00:00:00 0.00	Terminated by Quintela, Ariane (2080)
2024-02-06T16:07:20	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:14	00:00:46 0.00	Terminated by Moronha, Leticia (2072)
2024-02-06T16:05:47	Machado, Cristhiane (1040)	Kroin, Diego (3010)	answered	00:00:03	00:01:17 0.00	Terminated by Kroin, Diego (3010)
2024-02-06T16:06:58	Moronha, Leticia (2072)	VMail (3020)	answered	00:00:00	00:00:03 0.00	Terminated by Moronha, Leticia (2072)
2024-02-06T16:06:36	Moronha, Leticia (2072)	Fernandes, Lidia (3020)	unanswered	00:00:22	00:00:00 0.00	No answer, forwarded to VMail (3020)
2024-02-06T16:06:36	Moronha, Leticia (2072)	Kroin, Diego (3010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to Fernandes, Lidia (3020)
2024-02-06T15:52:17	Machado, Cristhiane (1040)	061993595335	answered	00:00:12	00:12:34 12.57	Terminated by 061993595335
2024-02-06T16:00:41	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:01	00:00:14 0.00	Terminated by Freitas, Leticia (2000)
2024-02-06T16:00:29	Freitas, Leticia (2000)	PROTOCOLO (1000)	unanswered	00:00:01	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-02-06T15:57:59	Kroin, Diego (3010)	VMail (2072)	answered	00:00:00	00:00:03 0.00	Terminated by Kroin, Diego (3010)
2024-02-06T15:57:38	Kroin, Diego (3010)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-02-06T15:32:56	Moronha, Leticia (2072)	Alves, Mileni (1070)	answered	00:00:20	00:01:05 0.00	Terminated by Moronha, Leticia (2072)
2024-02-06T15:32:51	Moronha, Leticia (2072)	18	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-06T15:18:16	5569992006439	Marinho, Leonardo (1030)	answered	00:00:07	00:01:53 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-06T15:18:16	5569992006439	Q CobranÃ§a (8010)	answered	00:00:00	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)
2024-02-06T15:17:52	5569992006439	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-02-06T15:08:10	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:44 0.00	Terminated by Moronha, Leticia (2072)
2024-02-06T15:02:00	556133149400	Freitas, Leticia (2000)	answered	00:00:00	00:04:59 0.00	Terminated by 556133149400
2024-02-06T15:01:51	PROTOCOLO (1000)	Freitas, Leticia (2000)	answered	00:00:04	00:00:05 0.00	Freitas, Leticia (2000) was joined
2024-02-06T15:01:21	556133149400	PROTOCOLO (1000)	answered	00:00:02	00:00:37 0.00	PROTOCOLO (1000) replaced by Freitas, Leticia (2000)
2024-02-06T15:00:51	556133149400	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-06T14:57:57	Medeiros, Viven Ane (2020)	Moraes, Geisiele (1023)	answered	00:00:06	00:00:25 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-06T14:39:24	556999223808	Marinho, Leonardo (1030)	answered	00:02:45	00:07:22 0.00	Terminated by Marinho, Leonardo (1030)

2024-02-06T14:39:24	5569992223808	Q Cobrança (8010)	answered	00:00:00	00:00:00	0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-02-06T14:38:59	5569992223808	IVR (8000)	answered	00:00:00	00:00:25	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-06T14:48:42	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:00:41	0.00	Terminated by Machado, Cristhiane (1040)
2024-02-06T14:45:04	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:09	00:00:35	0.00	Terminated by Freitas, Leticia (2000)
2024-02-06T14:39:25	Kroin, Diego (3010)	06935360076	answered	00:00:16	00:00:27	0.44	Terminated by Kroin, Diego (3010)
2024-02-06T14:37:42	Freitas, Leticia (2000)	Miranda, Evelim (1050)	answered	00:00:12	00:01:10	0.00	Terminated by Freitas, Leticia (2000)
2024-02-06T14:36:26	Moraes, Geisiele (1023)	PROTOCOLO (1000)	answered	00:00:02	00:00:27	0.00	Terminated by PROTOCOLO (1000)
2024-02-06T14:33:20	Machado, Cristhiane (1040)	Sabino, Silvano (2010)	answered	00:00:05	00:00:19	0.00	Terminated by Machado, Cristhiane (1040)
2024-02-06T14:25:20	Freitas, Leticia (2000)	VMail (3020)	answered	00:00:00	00:00:05	0.00	Terminated by Freitas, Leticia (2000)
2024-02-06T14:24:59	Freitas, Leticia (2000)	Fernandes, Lidia (3020)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (3020)
2024-02-06T14:19:43	5569984039836	Rodrigues, Cezarnildo (1020)	answered	00:00:13	00:00:59	0.00	Terminated by 5569984039836
2024-02-06T14:16:16	5569984039836	RG REGISTRO (8003)	answered	00:00:00	00:00:00	0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-06T14:16:16	5569984039836	Kroin, Diego (3010)	answered	00:00:12	00:03:14	0.00	Kroin, Diego (3010) replaced by Rodrigues, Cezarnildo (1020)
2024-02-06T14:15:59	5569984039836	IVR (8000)	answered	00:00:00	00:00:17	0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-06T13:48:36	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:04	0.00	Terminated by Freitas, Leticia (2000)
2024-02-06T13:48:15	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2072)
2024-02-06T13:37:58	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:10	0.00	Terminated by Quintela, Ariane (2080)
2024-02-06T13:37:30	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:17	00:00:00	0.00	Terminated by Freitas, Leticia (2000)
2024-02-06T13:10:02	Freitas, Leticia (2000)	VMail (3020)	answered	00:00:00	00:00:05	0.00	Terminated by Freitas, Leticia (2000)
2024-02-06T13:09:41	Freitas, Leticia (2000)	Fernandes, Lidia (3020)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (3020)
2024-02-06T13:07:21	Vicente, Elivanete (2040)	Medeiros, Viven Ane (2020)	unanswered	00:00:13	00:00:00	0.00	Terminated by Vicente, Elivanete (2040)
2024-02-06T13:06:41	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	answered	00:00:05	00:00:07	0.00	Terminated by Moronha, Leticia (2072)
2024-02-06T12:22:08	5569984039836	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00	0.00	Terminated by rule
2024-02-06T12:21:50	5569984039836	IVR (8000)	answered	00:00:00	00:00:55	0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-06T12:17:22	5569984039836	VMail (1000)	answered	00:00:00	00:01:24	0.00	Terminated by 5569984039836
2024-02-06T12:17:01	5569984039836	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1000)
2024-02-06T12:16:23	5569984039836	IVR (8000)	answered	00:00:00	00:00:38	0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-06T11:01:01	Alves, Mileni (1070)	Amarantes, Brenda (1022)	answered	00:00:04	00:00:30	0.00	Terminated by Alves, Mileni (1070)
2024-02-06T10:55:15	Kroin, Diego (3010)	VMail (2080)	answered	00:00:00	00:00:04	0.00	Terminated by Kroin, Diego (3010)
2024-02-06T10:54:54	Kroin, Diego (3010)	Quintela, Ariane (2080)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (2080)
2024-02-06T10:49:15	Quintela, Ariane (2080)	Marinho, Leonardo (1030)	answered	00:00:04	00:00:10	0.00	Terminated by Quintela, Ariane (2080)
2024-02-06T10:21:41	5569985030413	VMail (1020)	answered	00:00:00	00:00:38	0.00	Terminated by 5569985030413
2024-02-06T10:21:20	5569985030413	Rodrigues, Cezarnildo (1020)	unanswered	00:00:21	00:00:00	0.00	No answer, forwarded to VMail (1020)
2024-02-06T10:20:32	5569985030413	Amarantes, Brenda (1022)	answered	00:00:06	00:00:41	0.00	Amarantes, Brenda (1022) replaced by Rodrigues, Cezarnildo (1020)
2024-02-06T10:20:32	5569985030413	Q FiscalizaçãO (8009)	answered	00:00:00	00:00:00	0.00	Q FiscalizaçãO (8009) replaced by Amarantes, Brenda (1022)
2024-02-06T10:20:12	5569985030413	IVR (8000)	answered	00:00:00	00:00:19	0.00	IVR (8000) replaced by Q FiscalizaçãO (8009)
2024-02-06T10:21:06	Amarantes, Brenda (1022)	Rodrigues, Cezarnildo (1020)	unanswered	00:00:13	00:00:00	0.00	Terminated by Amarantes, Brenda (1022)
2024-02-06T10:16:53	Medeiros, Viven Ane (2020)	041999639178	answered	00:00:11	00:03:01	3.02	Terminated by Medeiros, Viven Ane (2020)
2024-02-06T10:13:36	Medeiros, Viven Ane (2020)	01123664125	answered	00:00:03	00:02:47	2.78	Terminated by Medeiros, Viven Ane (2020)
2024-02-06T10:10:55	Medeiros, Viven Ane (2020)	01123664125	unanswered	00:00:32	00:00:00	0.00	No answer by timeout
2024-02-06T10:10:05	Medeiros, Viven Ane (2020)	01123664125	unanswered	00:00:32	00:00:00	0.00	No answer by timeout
2024-02-06T10:05:23	Medeiros, Viven Ane (2020)	01123664125	answered	00:00:06	00:04:16	4.27	Terminated by 01123664125
2024-02-06T10:04:22	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:45	0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-06T10:01:42	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:06	00:00:20	0.00	Terminated by Freitas, Leticia (2000)
2024-02-06T09:55:03	PROTOCOLO (1000)	02119998566192	answered	00:00:06	00:02:11	2.19	Terminated by PROTOCOLO (1000)
2024-02-06T09:54:25	PROTOCOLO (1000)	02119998566192	unanswered	00:00:36	00:00:00	0.00	Terminated by PROTOCOLO (1000)
2024-02-06T09:50:27	Moronha, Leticia (2072)	0211132308810	answered	00:00:23	00:00:50	0.84	Terminated by 0211132308810
2024-02-06T09:34:57	5569993019502	Moraes, Geisiele (1023)	answered	00:00:18	00:03:11	0.00	Terminated by 5569993019502
2024-02-06T09:31:47	5569993019502	Marinho, Leonardo (1030)	answered	00:00:02	00:03:08	0.00	Marinho, Leonardo (1030) replaced by Moraes, Geisiele (1023)
2024-02-06T09:31:46	5569993019502	Q Cobrança (8010)	answered	00:00:00	00:00:00	0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-02-06T09:31:14	5569993019502	IVR (8000)	answered	00:00:01	00:00:31	0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-06T09:34:53	Marinho, Leonardo (1030)	Moraes, Geisiele (1023)	unanswered	00:00:03	00:00:00	0.00	Terminated by Marinho, Leonardo (1030)
2024-02-06T09:33:17	556921811880	IVR (8000)	answered	00:00:01	00:00:24	0.00	Terminated by 556921811880
2024-02-06T09:30:18	Machado, Cristhiane (1040)	Kroin, Diego (3010)	answered	00:00:05	00:03:01	0.00	Terminated by Kroin, Diego (3010)
2024-02-06T09:29:52	5569993019502	RG REGISTRO (8003)	answered	00:00:00	00:00:00	0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-06T09:29:52	5569993019502	Kroin, Diego (3010)	answered	00:00:19	00:00:06	0.00	Terminated by Kroin, Diego (3010)

2024-02-06T09:29:32	5569993019502	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-06T09:28:59	Moraes, Geisiele (1023)	Medeiros, Viven Ane (2020)	answered	00:00:03	00:00:43 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-06T09:17:55	PROTOCOLO (1000)	02119998566192	answered	00:00:31	00:02:49 2.82	Terminated by PROTOCOLO (1000)
2024-02-06T09:17:14	PROTOCOLO (1000)	02119998566192	answered	00:00:38	00:00:00 0.01	Terminated by PROTOCOLO (1000)
2024-02-06T09:16:51	PROTOCOLO (1000)	021199985	unanswered	00:00:02	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-06T09:00:56	5569992248669	Moraes, Geisiele (1023)	answered	00:00:00	00:02:11 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-06T09:00:30	PROTOCOLO (1000)	Moraes, Geisiele (1023)	answered	00:00:11	00:00:14 0.00	Moraes, Geisiele (1023) was joined
2024-02-06T08:59:51	5569992248669	PROTOCOLO (1000)	answered	00:00:04	00:01:01 0.00	PROTOCOLO (1000) replaced by Moraes, Geisiele (1023)
2024-02-06T08:59:16	5569992248669	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-06T08:57:43	Medeiros, Viven Ane (2020)	Moraes, Geisiele (1023)	answered	00:00:13	00:00:44 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-06T08:21:59	556999881993	Alves, Mileni (1070)	answered	00:00:14	00:03:22 0.00	Terminated by Alves, Mileni (1070)
2024-02-06T08:21:46	556999881993	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-06T08:21:46	556999881993	Kroin, Diego (3010)	answered	00:00:10	00:00:03 0.00	Kroin, Diego (3010) replaced by Alves, Mileni (1070)
2024-02-06T08:20:59	556999881993	IVR (8000)	answered	00:00:00	00:00:46 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-06T08:16:08	5569992476596	Alves, Mileni (1070)	answered	00:00:13	00:01:31 0.00	Terminated by 5569992476596
2024-02-06T08:15:54	5569992476596	Kroin, Diego (3010)	answered	00:00:11	00:00:04 0.00	Kroin, Diego (3010) replaced by Alves, Mileni (1070)
2024-02-06T08:15:54	5569992476596	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-06T08:15:39	5569992476596	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-06T07:53:43	556132467120	RG DESENPORF (8006)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-06T07:53:26	556132467120	IVR (8007)	answered	00:00:07	00:00:55 0.00	IVR (8007) replaced by RG DESENPORF (8006)
2024-02-06T07:53:05	556132467120	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by IVR (8007)
2024-02-06T07:51:54	556132467120	RG DESENPORF (8006)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-06T07:51:32	556132467120	IVR (8000)	answered	00:00:00	00:01:00 0.00	IVR (8000) replaced by RG DESENPORF (8006)
2024-02-05T17:26:18	5569992986504	Q Cobrança (8010)	unanswered	00:00:00	00:02:21 0.00	Terminated by 5569992986504
2024-02-05T17:25:53	5569992986504	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-05T16:47:35	5569984119926	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-05T16:47:35	5569984119926	Kroin, Diego (3010)	answered	00:00:09	00:01:06 0.00	Terminated by Kroin, Diego (3010)
2024-02-05T16:47:19	5569984119926	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-05T16:34:56	556933210599	Marinho, Leonardo (1030)	answered	00:00:31	00:02:24 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-05T16:34:56	556933210599	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-02-05T16:34:37	556933210599	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-05T16:08:10	Moraes, Geisiele (1023)	Moronha, Leticia (2072)	answered	00:00:10	00:00:54 0.00	Terminated by Moronha, Leticia (2072)
2024-02-05T16:06:29	5569999402126	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-05T16:06:29	5569999402126	Kroin, Diego (3010)	answered	00:00:02	00:01:23 0.00	Terminated by Kroin, Diego (3010)
2024-02-05T16:06:14	5569999402126	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-05T16:00:43	5569992381478	Marinho, Leonardo (1030)	answered	00:00:14	00:00:49 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-05T16:00:43	5569992381478	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-02-05T16:00:23	5569992381478	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-05T15:45:09	Machado, Cristhiane (1040)	061998556574	answered	00:00:08	00:01:53 1.89	Terminated by Machado, Cristhiane (1040)
2024-02-05T15:44:09	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:08	00:00:39 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-05T15:44:35	Machado, Cristhiane (1040)	06132437120	unanswered	00:00:15	00:00:00 0.00	No Route Exists
2024-02-05T15:41:03	Machado, Cristhiane (1040)	06133149600	answered	00:00:39	00:02:19 2.31	Terminated by Machado, Cristhiane (1040)
2024-02-05T15:42:27	5569984825526	RG DESENPORF (8006)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-02-05T15:41:55	5569984825526	IVR (8000)	answered	00:00:00	00:00:40 0.00	IVR (8000) replaced by RG DESENPORF (8006)
2024-02-05T15:39:45	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	answered	00:00:06	00:00:55 0.00	Terminated by Moronha, Leticia (2072)
2024-02-05T15:30:45	5569984119926	Kroin, Diego (3010)	answered	00:00:09	00:01:02 0.00	Terminated by Kroin, Diego (3010)
2024-02-05T15:30:45	5569984119926	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-05T15:30:28	5569984119926	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-05T15:27:59	Moronha, Leticia (2072)	0211132308810	unanswered	00:00:31	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-02-05T15:26:02	Moronha, Leticia (2072)	0211132308810	answered	00:00:56	00:00:12 0.20	Terminated by 0211132308810
2024-02-05T15:26:00	Miranda, Evelim (1050)	Medeiros, Viven Ane (2020)	answered	00:00:14	00:00:13 0.00	Terminated by Miranda, Evelim (1050)
2024-02-05T15:21:47	Kroin, Diego (3010)	Alves, Mileni (1070)	answered	00:00:05	00:00:21 0.00	Terminated by Kroin, Diego (3010)
2024-02-05T15:07:39	Moronha, Leticia (2072)	Silva Oliveira, Luana (1024)	answered	00:00:10	00:00:56 0.00	Terminated by Moronha, Leticia (2072)
2024-02-05T15:07:13	Moronha, Leticia (2072)	Amarantes, Brenda (1022)	answered	00:00:11	00:00:12 0.00	Terminated by Amarantes, Brenda (1022)
2024-02-05T15:01:19	5569984542828	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:05:54 0.00	Terminated by 5569984542828
2024-02-05T15:01:02	PROTOCOLO (1000)	Rodrigues, Cezarnildo (1020)	answered	00:00:08	00:00:09 0.00	Rodrigues, Cezarnildo (1020) was joined

2024-02-05T15:00:10	5569984542828	PROTOCOLO (1000)	answered	00:00:03	00:01:07 0.00	PROTOCOLO (1000) replaced by Rodrigues, Cezarnildo (1020)
2024-02-05T14:59:34	5569984542828	IVR (8000)	answered	00:00:00	00:00:35 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-05T14:31:03	5569993989562	Cavalcante, Rodrigo (2011)	answered	00:00:00	00:15:30 0.00	Terminated by 5569993989562
2024-02-05T14:30:37	Marinho, Leonardo (1030)	Cavalcante, Rodrigo (2011)	answered	00:00:05	00:00:21 0.00	Cavalcante, Rodrigo (2011) was joined
2024-02-05T14:30:00	5569993989562	Marinho, Leonardo (1030)	answered	00:00:06	00:00:57 0.00	Marinho, Leonardo (1030) replaced by Cavalcante, Rodrigo (2011)
2024-02-05T14:29:59	5569993989562	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-02-05T14:29:33	5569993989562	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-05T14:25:11	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:05	00:17:37 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-05T14:36:33	5569992476596	Alves, Mileni (1070)	answered	00:00:00	00:03:07 0.00	Terminated by 5569992476596
2024-02-05T14:36:17	Marinho, Leonardo (1030)	Alves, Mileni (1070)	answered	00:00:07	00:00:08 0.00	Alves, Mileni (1070) was joined
2024-02-05T14:34:32	5569992476596	Marinho, Leonardo (1030)	answered	00:00:05	00:01:56 0.00	Marinho, Leonardo (1030) replaced by Alves, Mileni (1070)
2024-02-05T14:34:32	5569992476596	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-02-05T14:34:12	5569992476596	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-05T14:29:19	Moronha, Leticia (2072)	Miranda, Evelim (1050)	answered	00:00:07	00:00:25 0.00	Terminated by Moronha, Leticia (2072)
2024-02-05T13:50:53	5569981705151	Amarantes, Brenda (1022)	answered	00:00:07	00:04:57 0.00	Terminated by Amarantes, Brenda (1022)
2024-02-05T13:50:53	5569981705151	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:00 0.00	Q Fiscalizaçã (8009) replaced by Amarantes, Brenda (1022)
2024-02-05T13:50:36	5569981705151	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-02-05T13:38:49	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	answered	00:00:07	00:00:48 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-05T13:27:40	Cavalcante, Rodrigo (2011)	Moronha, Leticia (2072)	answered	00:00:08	00:00:18 0.00	Terminated by Moronha, Leticia (2072)
2024-02-05T13:24:55	Quintela, Ariane (2080)	Miranda, Evelim (1050)	answered	00:00:06	00:00:28 0.00	Terminated by Quintela, Ariane (2080)
2024-02-05T13:07:04	Kroin, Diego (3010)	069993380861	answered	00:00:21	00:00:10 0.17	Terminated by 069993380861
2024-02-05T12:22:45	5569984119926	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-05T12:22:45	5569984119926	Kroin, Diego (3010)	answered	00:00:27	00:01:54 0.00	Terminated by Kroin, Diego (3010)
2024-02-05T12:22:28	5569984119926	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-05T12:21:36	5569984119926	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-05T12:21:21	5569984119926	IVR (8000)	answered	00:00:00	00:00:53 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-05T12:16:28	5569999592507	Q Fiscalizaçã (8009)	unanswered	00:00:00	00:04:34 0.00	Terminated by 5569999592507
2024-02-05T12:16:03	5569999592507	IVR (8000)	answered	00:00:01	00:00:23 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-02-05T11:49:57	Moronha, Leticia (2072)	Alves, Mileni (1070)	answered	00:00:08	00:00:23 0.00	Terminated by Moronha, Leticia (2072)
2024-02-05T11:48:03	Moronha, Leticia (2072)	Alves, Mileni (1070)	answered	00:00:05	00:00:48 0.00	Terminated by Moronha, Leticia (2072)
2024-02-05T11:46:34	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:05	00:00:43 0.00	Terminated by Moronha, Leticia (2072)
2024-02-05T11:44:45	5569992513748	Marinho, Leonardo (1030)	answered	00:00:04	00:01:42 0.00	Terminated by 5569992513748
2024-02-05T11:44:45	5569992513748	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-02-05T11:44:26	5569992513748	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-05T11:44:42	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:10 0.00	Terminated by Freitas, Leticia (2000)
2024-02-05T11:44:30	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-02-05T11:44:29	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:01	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-02-05T11:44:05	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:12	00:00:17 0.00	Terminated by Moronha, Leticia (2072)
2024-02-05T11:41:30	Moronha, Leticia (2072)	Alves, Mileni (1070)	answered	00:00:11	00:01:46 0.00	Terminated by Alves, Mileni (1070)
2024-02-05T11:40:33	Moronha, Leticia (2072)	Miranda, Evelim (1050)	answered	00:00:04	00:00:49 0.00	Terminated by Moronha, Leticia (2072)
2024-02-05T11:37:35	Machado, Cristhiane (1040)	VMail (3020)	answered	00:00:00	00:00:03 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-05T11:37:35	Machado, Cristhiane (1040)	Fernandes, Lidia (3020)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (3020)
2024-02-05T11:37:21	Machado, Cristhiane (1040)	VMail (3020)	answered	00:00:00	00:00:05 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-05T11:37:21	Machado, Cristhiane (1040)	Fernandes, Lidia (3020)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (3020)
2024-02-05T11:19:56	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:03	00:03:47 0.00	Terminated by Kroin, Diego (3010)
2024-02-05T11:23:28	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:04	00:00:11 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-05T11:10:37	Kroin, Diego (3010)	069993407179	unanswered	00:00:28	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-05T11:10:24	Kroin, Diego (3010)	0	unanswered	00:00:06	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-05T10:59:50	Vicente, Elivanete (2040)	Quintela, Ariane (2080)	answered	00:00:04	00:00:36 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-05T10:56:12	Quintela, Ariane (2080)	Marinho, Leonardo (1030)	answered	00:00:05	00:00:57 0.00	Terminated by Quintela, Ariane (2080)
2024-02-05T10:54:17	Quintela, Ariane (2080)	Vicente, Elivanete (2040)	answered	00:00:10	00:01:36 0.00	Terminated by Quintela, Ariane (2080)
2024-02-05T10:43:41	5569981705151	Moraes, Geisiele (1023)	answered	00:00:00	00:04:04 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-05T10:43:36	Amarantes, Brenda (1022)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:01 0.00	Moraes, Geisiele (1023) was joined
2024-02-05T10:35:29	5569981705151	Amarantes, Brenda (1022)	answered	00:00:04	00:08:08 0.00	Amarantes, Brenda (1022) replaced by Moraes, Geisiele (1023)
2024-02-05T10:35:28	5569981705151	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:00 0.00	Q Fiscalizaçã (8009) replaced by Amarantes, Brenda (1022)
2024-02-05T10:35:09	5569981705151	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)

2024-02-05T10:43:07	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:07	00:00:05 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-05T10:37:46	Moraes, Geisiele (1023)	Kroin, Diego (3010)	answered	00:00:06	00:05:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-05T10:33:31	556132467120	RG DESENPROF (8006)	answered	00:00:00	00:00:00 0.00	RG DESENPROF (8006) replaced by Machado, Cristhiane (1040)
2024-02-05T10:33:31	556132467120	Machado, Cristhiane (1040)	answered	00:00:08	00:00:25 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-05T10:33:07	556132467120	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by RG DESENPROF (8006)
2024-02-05T10:28:09	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:10	00:00:12 0.00	Terminated by Freitas, Leticia (2000)
2024-02-05T10:11:23	5569992476596	Marinho, Leonardo (1030)	answered	00:00:00	00:14:44 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-05T10:11:15	PROTOCOLO (1000)	Marinho, Leonardo (1030)	answered	00:00:04	00:00:05 0.00	Marinho, Leonardo (1030) was joined
2024-02-05T10:10:42	5569992476596	PROTOCOLO (1000)	answered	00:00:03	00:00:39 0.00	PROTOCOLO (1000) replaced by Marinho, Leonardo (1030)
2024-02-05T10:10:12	5569992476596	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-05T10:09:38	5569992476596	IVR (8000)	answered	00:00:00	00:00:04 0.00	Terminated by 5569992476596
2024-02-05T10:07:11	5569992476596	VMail (1030)	answered	00:00:00	00:00:54 0.00	Terminated by 5569992476596
2024-02-05T10:07:06	PROTOCOLO (1000)	VMail (1030)	answered	00:00:00	00:00:04 0.00	VMail (1030) was joined
2024-02-05T10:07:06	PROTOCOLO (1000)	Marinho, Leonardo (1030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1030)
2024-02-05T10:06:41	5569992476596	PROTOCOLO (1000)	answered	00:00:03	00:00:26 0.00	PROTOCOLO (1000) replaced by VMail (1030)
2024-02-05T10:06:08	5569992476596	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-05T10:06:31	Moronha, Leticia (2072)	VMail (1030)	answered	00:00:00	00:00:02 0.00	Terminated by Moronha, Leticia (2072)
2024-02-05T10:06:31	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (1030)
2024-02-05T10:04:19	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:07	00:01:08 0.00	Terminated by Moronha, Leticia (2072)
2024-02-05T10:03:12	5569992476596	Q Cobrança (8010)	unanswered	00:00:00	00:00:04 0.00	Terminated by 5569992476596
2024-02-05T10:02:52	5569992476596	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-05T09:53:24	Kroin, Diego (3010)	06934413600	answered	00:00:08	00:02:46 2.76	Terminated by Kroin, Diego (3010)
2024-02-05T09:47:15	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:04	00:00:31 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-05T09:43:22	Medeiros, Viven Ane (2020)	06932298957	answered	00:00:14	00:01:12 1.20	Terminated by Medeiros, Viven Ane (2020)
2024-02-05T09:31:28	Medeiros, Viven Ane (2020)	VMail (1050)	answered	00:00:00	00:00:03 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-05T09:31:07	Medeiros, Viven Ane (2020)	Miranda, Evelim (1050)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1050)
2024-02-05T09:25:22	5569992476596	Q Cobrança (8010)	unanswered	00:00:00	00:00:04 0.00	Terminated by 5569992476596
2024-02-05T09:25:04	5569992476596	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-05T08:50:30	Freitas, Leticia (2000)	Moraes, Geisiele (1023)	answered	00:00:05	00:03:35 0.00	Terminated by Freitas, Leticia (2000)
2024-02-05T08:45:25	5569992476596	Q Cobrança (8010)	unanswered	00:00:00	00:00:06 0.00	Terminated by Q Cobrança (8010)
2024-02-05T08:45:07	5569992476596	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-05T08:43:19	5569992640816	Alves, Mileni (1070)	answered	00:00:08	00:00:54 0.00	Terminated by 5569992640816
2024-02-05T08:43:08	5569992640816	Kroin, Diego (3010)	answered	00:00:07	00:00:03 0.00	Kroin, Diego (3010) replaced by Alves, Mileni (1070)
2024-02-05T08:43:08	5569992640816	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-05T08:42:59	5569992640816	IVR (8007)	answered	00:00:00	00:00:09 0.00	IVR (8007) replaced by RG REGISTRO (8003)
2024-02-05T08:42:41	5569992640816	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by IVR (8007)
2024-02-05T08:28:24	5569981705151	Amarantes, Brenda (1022)	answered	00:00:05	00:07:03 0.00	Terminated by Amarantes, Brenda (1022)
2024-02-05T08:28:23	5569981705151	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:00 0.00	Q Fiscalizaçã (8009) replaced by Amarantes, Brenda (1022)
2024-02-05T08:28:05	5569981705151	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-02-05T08:32:21	5569992476596	Q Cobrança (8010)	unanswered	00:00:00	00:00:05 0.00	Terminated by 5569992476596
2024-02-05T08:32:03	5569992476596	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-05T08:26:14	556934413600	Alves, Mileni (1070)	answered	00:00:07	00:02:03 0.00	Terminated by Alves, Mileni (1070)
2024-02-05T08:25:58	556934413600	Kroin, Diego (3010)	answered	00:00:13	00:00:04 0.00	Kroin, Diego (3010) replaced by Alves, Mileni (1070)
2024-02-05T08:25:58	556934413600	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-05T08:25:39	556934413600	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-05T08:26:55	5569992476596	Q Cobrança (8010)	unanswered	00:00:00	00:00:04 0.00	Terminated by 5569992476596
2024-02-05T08:26:36	5569992476596	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-05T08:22:51	5569992476596	Q Cobrança (8010)	unanswered	00:00:00	00:00:06 0.00	Terminated by Q Cobrança (8010)
2024-02-05T08:22:32	5569992476596	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-05T08:19:13	5569992476596	Q Cobrança (8010)	unanswered	00:00:00	00:00:06 0.00	Terminated by Q Cobrança (8010)
2024-02-05T08:18:54	5569992476596	IVR (8000)	answered	00:00:01	00:00:18 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-05T08:17:12	5569992476596	Q Cobrança (8010)	unanswered	00:00:00	00:00:06 0.00	Terminated by Q Cobrança (8010)
2024-02-05T08:16:53	5569992476596	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-05T08:16:35	5569992476596	RG COBRANÇ (8004)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-02-05T08:15:46	5569992476596	IVR (8000)	answered	00:00:01	00:00:52 0.00	IVR (8000) replaced by RG COBRANÇ (8004)
2024-02-05T08:09:39	5569981705151	Alves, Mileni (1070)	answered	00:00:07	00:01:47 0.00	Terminated by Alves, Mileni (1070)

2024-02-05T08:09:21	5569981705151	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-05T08:09:21	5569981705151	Kroin, Diego (3010)	answered	00:00:09	00:00:09 0.00	Kroin, Diego (3010) replaced by Alves, Mileni (1070)
2024-02-05T08:09:04	5569981705151	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-05T08:07:48	5569981705151	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-05T08:07:25	5569981705151	IVR (8000)	answered	00:00:01	00:00:59 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-05T08:04:41	5569981705151	VMail (5000)	answered	00:00:00	00:00:29 0.00	Terminated by 5569981705151
2024-02-05T08:04:41	5569981705151	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-05T08:04:23	5569981705151	VMail (5000)	answered	00:00:00	00:00:17 0.00	VMail (5000) replaced by CRCRO (5000)
2024-02-05T08:04:23	5569981705151	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-05T08:04:02	5569981705151	VMail (1000)	answered	00:00:00	00:00:22 0.00	VMail (1000) replaced by CRCRO (5000)
2024-02-05T08:03:40	5569981705151	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-05T08:03:23	5569981705151	IVR (8000)	answered	00:00:01	00:00:16 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-05T08:01:57	5569981705151	VMail (1000)	answered	00:00:00	00:00:12 0.00	Terminated by VMail (1000)
2024-02-05T08:01:36	5569981705151	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-05T08:00:37	5569981705151	IVR (8000)	answered	00:00:00	00:00:59 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-02T15:59:54	Silva Oliveira, Luana (1024)	Moraes, Geisiele (1023)	answered	00:00:10	00:00:06 0.00	Terminated by Silva Oliveira, Luana (1024)
2024-02-02T15:51:31	Quintela, Ariane (2080)	VMail (1030)	answered	00:00:00	00:00:03 0.00	Terminated by Quintela, Ariane (2080)
2024-02-02T15:51:10	Quintela, Ariane (2080)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-02-02T15:47:07	Moraes, Geisiele (1023)	Quintela, Ariane (2080)	answered	00:00:09	00:00:53 0.00	Terminated by Quintela, Ariane (2080)
2024-02-02T15:46:31	Miranda, Evelim (1050)	VMail (2020)	answered	00:00:00	00:00:14 0.00	Terminated by Miranda, Evelim (1050)
2024-02-02T15:46:31	Miranda, Evelim (1050)	Medeiros, Viven Ane (2020)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2020)
2024-02-02T15:46:35	Moraes, Geisiele (1023)	VMail (2020)	answered	00:00:00	00:00:04 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-02T15:46:14	Moraes, Geisiele (1023)	Medeiros, Viven Ane (2020)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2020)
2024-02-02T15:10:17	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:11	00:00:43 0.00	Terminated by Moronha, Leticia (2072)
2024-02-02T15:06:57	Marinho, Leonardo (1030)	Miranda, Evelim (1050)	answered	00:00:08	00:00:45 0.00	Terminated by Miranda, Evelim (1050)
2024-02-02T14:58:29	Medeiros, Viven Ane (2020)	Moraes, Geisiele (1023)	answered	00:00:04	00:00:07 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-02T14:57:36	Moraes, Geisiele (1023)	Vicente, Elivanete (2040)	answered	00:00:07	00:00:35 0.00	Terminated by Vicente, Elivanete (2040)
2024-02-02T14:54:11	Kroin, Diego (3010)	Machado, Cristhiane (1040)	answered	00:00:04	00:03:29 0.00	Terminated by Kroin, Diego (3010)
2024-02-02T14:52:42	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:07	00:00:06 0.00	Terminated by Freitas, Leticia (2000)
2024-02-02T14:28:37	Alves, Mileni (1070)	Kroin, Diego (3010)	unanswered	00:01:11	00:00:00 0.00	Terminated by Alves, Mileni (1070)
2024-02-02T14:25:12	556139950258	VMail (5000)	answered	00:00:00	00:00:08 0.00	Terminated by 556139950258
2024-02-02T14:25:12	556139950258	CRCRO (5000)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (5000)
2024-02-02T14:25:01	556139950258	VMail (1000)	answered	00:00:00	00:00:11 0.00	VMail (1000) replaced by CRCRO (5000)
2024-02-02T14:24:40	556139950258	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-02T14:24:06	556139950258	IVR (8000)	answered	00:00:01	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-02T14:05:09	Moraes, Geisiele (1023)	Vicente, Elivanete (2040)	answered	00:00:07	00:00:53 0.00	Terminated by Moraes, Geisiele (1023)
2024-02-02T13:30:38	Machado, Cristhiane (1040)	069984030599	unanswered	00:00:10	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-02T13:02:40	551125039945	RG REGISTRO (8003)	unanswered	00:00:31	00:00:00 0.00	Terminated by rule
2024-02-02T13:02:24	551125039945	IVR (8000)	answered	00:00:00	00:00:54 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-02T11:51:41	Moronha, Leticia (2072)	Freitas, Leticia (2000)	answered	00:00:03	00:00:46 0.00	Terminated by Freitas, Leticia (2000)
2024-02-02T11:51:33	Freitas, Leticia (2000)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Freitas, Leticia (2000)
2024-02-02T11:51:12	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-02-02T11:50:40	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:03	00:00:18 0.00	Terminated by Quintela, Ariane (2080)
2024-02-02T11:40:53	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:06	00:00:10 0.00	Terminated by Moronha, Leticia (2072)
2024-02-02T11:16:15	5569984002461	Kroin, Diego (3010)	answered	00:00:04	00:01:52 0.00	Terminated by Kroin, Diego (3010)
2024-02-02T11:16:15	5569984002461	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-02T11:15:57	5569984002461	IVR (8000)	answered	00:00:01	00:00:17 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-02T11:07:34	Kroin, Diego (3010)	Vicente, Elivanete (2040)	answered	00:00:06	00:00:46 0.00	Terminated by Kroin, Diego (3010)
2024-02-02T11:02:29	Freitas, Leticia (2000)	Moronha, Leticia (2072)	unanswered	00:00:11	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-02-02T10:54:48	Kroin, Diego (3010)	Alves, Mileni (1070)	answered	00:00:12	00:02:29 0.00	Terminated by Kroin, Diego (3010)
2024-02-02T10:39:43	Quintela, Ariane (2080)	Marinho, Leonardo (1030)	answered	00:00:07	00:01:02 0.00	Terminated by Quintela, Ariane (2080)
2024-02-02T10:37:32	Quintela, Ariane (2080)	Miranda, Evelim (1050)	answered	00:00:03	00:01:55 0.00	Terminated by Quintela, Ariane (2080)
2024-02-02T09:55:37	Kroin, Diego (3010)	069984221231	answered	00:00:25	00:01:21 1.36	Terminated by Kroin, Diego (3010)
2024-02-02T09:55:25	Kroin, Diego (3010)	069	unanswered	00:00:01	00:00:00 0.00	Terminated by Kroin, Diego (3010)
2024-02-02T09:47:50	Kroin, Diego (3010)	Alves, Mileni (1070)	answered	00:00:08	00:05:25 0.00	Terminated by Alves, Mileni (1070)
2024-02-02T09:38:41	Alves, Mileni (1070)	Kroin, Diego (3010)	unanswered	00:00:58	00:00:00 0.00	Terminated by Alves, Mileni (1070)



2024-02-02T09:37:08	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:04	00:01:44 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-02T09:35:13	Machado, Cristhiane (1040)	069993351967	answered	00:00:10	00:00:01 0.02	Terminated by Machado, Cristhiane (1040)
2024-02-02T09:29:41	Alves, Mileni (1070)	Kroin, Diego (3010)	answered	00:00:07	00:02:15 0.00	Terminated by Alves, Mileni (1070)
2024-02-02T09:16:34	5569984811101	Marinho, Leonardo (1030)	answered	00:00:07	00:04:54 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-02T09:16:34	5569984811101	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-02-02T09:16:11	5569984811101	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-02T09:19:09	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:03	00:00:14 0.00	Terminated by Freitas, Leticia (2000)
2024-02-02T09:15:28	Alves, Mileni (1070)	Kroin, Diego (3010)	answered	00:00:19	00:01:14 0.00	Terminated by Kroin, Diego (3010)
2024-02-02T09:11:44	Marinho, Leonardo (1030)	Freitas, Leticia (2000)	answered	00:00:03	00:00:10 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-02T09:10:38	Freitas, Leticia (2000)	Marinho, Leonardo (1030)	unanswered	00:00:07	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-02-02T09:07:28	Machado, Cristhiane (1040)	069993351967	answered	00:00:11	00:00:01 0.01	Terminated by Machado, Cristhiane (1040)
2024-02-02T09:07:00	Freitas, Leticia (2000)	PROTOCOLO (1000)	answered	00:00:10	00:00:24 0.00	Terminated by Freitas, Leticia (2000)
2024-02-02T09:04:50	5569993351967	Q Cobrança (8010)	unanswered	00:00:00	00:00:58 0.00	Terminated by 5569993351967
2024-02-02T09:04:27	5569993351967	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-02T08:41:08	Miranda, Evelim (1050)	Freitas, Leticia (2000)	answered	00:00:04	00:08:09 0.00	Terminated by Miranda, Evelim (1050)
2024-02-02T08:42:24	5569984221231	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-02T08:42:24	5569984221231	Kroin, Diego (3010)	answered	00:00:11	00:01:27 0.00	Terminated by Kroin, Diego (3010)
2024-02-02T08:42:02	5569984221231	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-02T08:31:39	Medeiros, Viven Ane (2020)	Miranda, Evelim (1050)	answered	00:00:11	00:00:38 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-02T07:52:47	554137781700	VMail (1000)	answered	00:00:00	00:00:07 0.00	Terminated by 554137781700
2024-02-02T07:52:26	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-02T07:51:47	554137781700	IVR (8000)	answered	00:00:01	00:00:37 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-01T18:17:11	5569992852684	Q Cobrança (8010)	unanswered	00:00:00	00:12:55 0.00	Terminated by 5569992852684
2024-02-01T18:17:03	5569992852684	IVR (8000)	answered	00:00:00	00:00:07 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-01T18:16:26	5569992852684	Q Cobrança (8010)	unanswered	00:00:00	00:00:22 0.00	Terminated by Q Cobrança (8010)
2024-02-01T18:16:15	5569992852684	IVR (8000)	answered	00:00:00	00:00:12 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-01T17:02:46	5569993351967	Q Cobrança (8010)	unanswered	00:00:00	00:04:24 0.00	Terminated by 5569993351967
2024-02-01T17:02:23	5569993351967	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-01T16:43:05	Kroin, Diego (3010)	Alves, Mileni (1070)	answered	00:00:04	00:01:36 0.00	Terminated by Kroin, Diego (3010)
2024-02-01T16:38:34	Kroin, Diego (3010)	Alves, Mileni (1070)	answered	00:00:03	00:01:49 0.00	Terminated by Alves, Mileni (1070)
2024-02-01T16:36:23	Quintela, Ariane (2080)	Kroin, Diego (3010)	answered	00:00:02	00:01:27 0.00	Terminated by Quintela, Ariane (2080)
2024-02-01T16:28:11	5569984433700	Marinho, Leonardo (1030)	answered	00:00:06	00:02:01 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-01T16:28:11	5569984433700	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-02-01T16:27:42	5569984433700	IVR (8000)	answered	00:00:01	00:00:28 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-02-01T16:25:28	Alves, Mileni (1070)	Kroin, Diego (3010)	answered	00:00:03	00:01:21 0.00	Terminated by Kroin, Diego (3010)
2024-02-01T16:20:48	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:06 0.00	Terminated by Moronha, Leticia (2072)
2024-02-01T16:20:00	554137781700	VMail (1000)	answered	00:00:00	00:00:08 0.00	Terminated by 554137781700
2024-02-01T16:19:39	554137781700	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-01T16:19:06	554137781700	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-01T16:16:35	Moronha, Leticia (2072)	Rodrigues, Cezarnildo (1020)	answered	00:00:03	00:00:15 0.00	Terminated by Moronha, Leticia (2072)
2024-02-01T16:14:45	Kroin, Diego (3010)	Alves, Mileni (1070)	answered	00:00:04	00:01:53 0.00	Terminated by Kroin, Diego (3010)
2024-02-01T16:06:08	Freitas, Leticia (2000)	Quintela, Ariane (2080)	unanswered	00:00:09	00:00:00 0.00	Terminated by Freitas, Leticia (2000)
2024-02-01T15:52:21	Machado, Cristhiane (1040)	Quintela, Ariane (2080)	answered	00:00:14	00:02:39 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-01T15:49:24	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:09	00:02:41 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-01T15:51:49	Kroin, Diego (3010)	1072	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T15:48:44	Moronha, Leticia (2072)	69993216520	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T15:48:30	Moronha, Leticia (2072)	993216520	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T15:48:05	Moronha, Leticia (2072)	021	unanswered	00:00:01	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-02-01T15:32:50	PROTOCOLO (1000)	02119998566192	answered	00:00:16	00:02:46 2.77	Terminated by PROTOCOLO (1000)
2024-02-01T15:31:32	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:12	00:00:18 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-01T15:22:52	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:03	00:00:13 0.00	Terminated by Moronha, Leticia (2072)
2024-02-01T15:18:02	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:08	00:00:46 0.00	Terminated by Moronha, Leticia (2072)
2024-02-01T15:13:29	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:07	00:01:07 0.00	Terminated by Kroin, Diego (3010)
2024-02-01T15:11:21	Kroin, Diego (3010)	Alves, Mileni (1070)	answered	00:00:06	00:00:06 0.00	Terminated by Kroin, Diego (3010)
2024-02-01T15:10:01	Machado, Cristhiane (1040)	069981158799	unanswered	00:00:16	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-01T15:06:35	Moraes, Geisiele (1023)	Sabino, Silvano (2010)	answered	00:00:05	00:03:22 0.00	Terminated by Sabino, Silvano (2010)

2024-02-01T15:08:07	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:20	00:00:15 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-01T15:07:51	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:03	00:00:09 0.00	Terminated by Freitas, Leticia (2000)
2024-02-01T15:04:07	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:20 0.00	Terminated by Quintela, Ariane (2080)
2024-02-01T14:58:40	PROTOCOLO (1000)	02119998566192	unanswered	00:00:36	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-01T14:57:04	PROTOCOLO (1000)	02119998566192	unanswered	00:00:35	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-01T14:56:50	PROTOCOLO (1000)	2119	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T14:56:19	PROTOCOLO (1000)	32295331	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T14:47:29	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:03	00:00:43 0.00	Terminated by Kroin, Diego (3010)
2024-02-01T14:41:31	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:08	00:00:40 0.00	Terminated by Kroin, Diego (3010)
2024-02-01T14:39:54	556139950258	VMail (1000)	answered	00:00:00	00:00:10 0.00	Terminated by 556139950258
2024-02-01T14:39:33	556139950258	PROTOCOLO (1000)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1000)
2024-02-01T14:39:02	556139950258	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-02-01T14:38:35	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:09	00:00:51 0.00	Terminated by Freitas, Leticia (2000)
2024-02-01T14:36:26	Marinho, Leonardo (1030)	069981339123	answered	00:00:10	00:01:20 1.33	Terminated by Marinho, Leonardo (1030)
2024-02-01T14:35:53	Moronha, Leticia (2072)	Moraes, Geisiele (1023)	answered	00:00:06	00:00:52 0.00	Terminated by Moronha, Leticia (2072)
2024-02-01T14:26:05	Freitas, Leticia (2000)	2	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T14:21:57	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:11	00:02:17 0.00	Terminated by Freitas, Leticia (2000)
2024-02-01T14:21:36	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:04	00:00:07 0.00	Terminated by Freitas, Leticia (2000)
2024-02-01T14:18:29	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	answered	00:00:06	00:01:46 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-01T14:16:53	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:04	00:00:06 0.00	Terminated by Freitas, Leticia (2000)
2024-02-01T14:16:42	Medeiros, Viven Ane (2020)	202	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T14:16:24	Freitas, Leticia (2000)	Medeiros, Viven Ane (2020)	answered	00:00:06	00:00:07 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-01T14:15:58	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:06	00:00:06 0.00	Terminated by Quintela, Ariane (2080)
2024-02-01T14:15:38	Freitas, Leticia (2000)	Quintela, Ariane (2080)	answered	00:00:04	00:00:07 0.00	Terminated by Quintela, Ariane (2080)
2024-02-01T14:14:47	Quintela, Ariane (2080)	Cavalcante, Rodrigo (2011)	answered	00:00:05	00:00:10 0.00	Terminated by Quintela, Ariane (2080)
2024-02-01T14:06:54	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:04	00:01:51 0.00	Terminated by Moronha, Leticia (2072)
2024-02-01T14:02:43	Kroin, Diego (3010)	Alves, Mileni (1070)	answered	00:00:04	00:01:56 0.00	Terminated by Alves, Mileni (1070)
2024-02-01T14:01:08	Moronha, Leticia (2072)	Rodrigues, Cezarnildo (1020)	answered	00:00:04	00:01:56 0.00	Terminated by Moronha, Leticia (2072)
2024-02-01T14:01:22	Quintela, Ariane (2080)	VMail (2072)	answered	00:00:00	00:00:05 0.00	Terminated by Quintela, Ariane (2080)
2024-02-01T14:01:22	Quintela, Ariane (2080)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-02-01T14:00:42	Moronha, Leticia (2072)	Silva Oliveira, Luana (1024)	unanswered	00:00:15	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-02-01T13:52:24	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:00:35 0.00	Terminated by Moronha, Leticia (2072)
2024-02-01T13:47:34	Kroin, Diego (3010)	Quintela, Ariane (2080)	answered	00:00:10	00:01:17 0.00	Terminated by Kroin, Diego (3010)
2024-02-01T13:11:36	Moronha, Leticia (2072)	Amarantes, Brenda (1022)	answered	00:00:04	00:02:03 0.00	Terminated by Moronha, Leticia (2072)
2024-02-01T13:03:44	5569992640816	Kroin, Diego (3010)	answered	00:00:18	00:02:23 0.00	Terminated by Kroin, Diego (3010)
2024-02-01T13:03:44	5569992640816	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-02-01T13:03:26	5569992640816	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-02-01T11:52:00	069993229013	Marinho, Leonardo (1030)	answered	00:00:07	00:01:58 2.42	Terminated by Marinho, Leonardo (1030)
2024-02-01T11:51:09	Machado, Cristhiane (1040)	069993229013	answered	00:00:24	00:00:27 0.00	Machado, Cristhiane (1040) replaced by Marinho, Leonardo (1030)
2024-02-01T11:51:57	Machado, Cristhiane (1040)	Marinho, Leonardo (1030)	unanswered	00:00:03	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-01T11:41:08	PROTOCOLO (1000)	32295331	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T11:38:43	PROTOCOLO (1000)	999810067	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T11:38:25	PROTOCOLO (1000)	32173200	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T11:38:12	PROTOCOLO (1000)	32170067	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T11:37:54	PROTOCOLO (1000)	32173200	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T11:37:51	PROTOCOLO (1000)	32173200	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T11:34:57	PROTOCOLO (1000)	32173200	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T11:34:35	PROTOCOLO (1000)	32173200	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T11:34:20	PROTOCOLO (1000)	999810067	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T11:34:00	PROTOCOLO (1000)	6999810067	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T11:33:44	PROTOCOLO (1000)	999810067	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T11:33:25	PROTOCOLO (1000)	32173200	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T11:33:10	PROTOCOLO (1000)	32173200	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-02-01T11:20:26	PROTOCOLO (1000)	019998566192	unanswered	00:00:22	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-01T11:20:22	PROTOCOLO (1000)	019998566192	unanswered	00:00:02	00:00:00 0.00	Terminated by PROTOCOLO (1000)
2024-02-01T10:42:52	Machado, Cristhiane (1040)	06133149600	answered	00:00:06	00:05:24 5.40	Terminated by Machado, Cristhiane (1040)

2024-02-01T10:43:47	Quintela, Ariane (2080)	Marinho, Leonardo (1030)	answered	00:00:04	00:00:48 0.00	Terminated by Quintela, Ariane (2080)
2024-02-01T10:33:43	5569981149582	Amarantes, Brenda (1022)	answered	00:00:04	00:02:31 0.00	Terminated by 5569981149582
2024-02-01T10:33:43	5569981149582	Q FiscalizaÃ§Ão (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaÃ§Ão (8009) replaced by Amarantes, Brenda (1022)
2024-02-01T10:33:18	5569981149582	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q FiscalizaÃ§Ão (8009)
2024-02-01T10:33:03	5592984215360	IVR (8000)	answered	00:00:01	00:00:00 0.00	Terminated by 5592984215360
2024-02-01T10:30:35	Medeiros, Viven Ane (2020)	Rodrigues, Cezarnildo (1020)	answered	00:00:13	00:01:47 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-02-01T10:14:06	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:04	00:00:58 0.00	Terminated by Machado, Cristhiane (1040)
2024-02-01T09:53:35	5569999196710	Marinho, Leonardo (1030)	answered	00:00:37	00:04:30 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-01T09:53:35	5569999196710	Q CobranÃ§a (8010)	answered	00:00:00	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)
2024-02-01T09:53:19	5569999196710	IVR (8000)	answered	00:00:00	00:00:15 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-02-01T09:41:57	5569993625265	Marinho, Leonardo (1030)	answered	00:04:24	00:05:37 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-01T09:41:57	5569993625265	Q CobranÃ§a (8010)	answered	00:00:00	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)
2024-02-01T09:41:34	5569993625265	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-02-01T09:40:19	Marinho, Leonardo (1030)	069999196710	unanswered	00:00:10	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-01T09:39:47	Marinho, Leonardo (1030)	069999196710	answered	00:00:10	00:00:02 0.03	Terminated by Marinho, Leonardo (1030)
2024-02-01T09:37:22	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:05	00:01:32 0.00	Terminated by Freitas, Leticia (2000)
2024-02-01T09:18:53	5569992857159	Marinho, Leonardo (1030)	answered	00:11:01	00:05:24 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-01T09:18:46	5569992857159	Q CobranÃ§a (8010)	answered	00:00:07	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)
2024-02-01T09:18:13	5569992857159	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-02-01T09:34:15	Machado, Cristhiane (1040)	06133149600	answered	00:00:12	00:00:38 0.64	Terminated by Machado, Cristhiane (1040)
2024-02-01T09:34:24	Moronha, Leticia (2072)	PROTOCOLO (1000)	answered	00:00:04	00:00:30 0.00	Terminated by PROTOCOLO (1000)
2024-02-01T09:23:42	5569992195043	RG FISCALIZAÃ§Ão (8005)	answered	00:00:00	00:00:00 0.00	RG FISCALIZAÃ§Ão (8005) replaced by Amarantes, Brenda (1022)
2024-02-01T09:23:42	5569992195043	Amarantes, Brenda (1022)	answered	00:00:07	00:09:46 0.00	Terminated by 5569992195043
2024-02-01T09:23:04	5569992195043	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by RG FISCALIZAÃ§Ão (8005)
2024-02-01T09:28:48	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:04	00:01:44 0.00	Terminated by Moronha, Leticia (2072)
2024-02-01T09:26:52	Moronha, Leticia (2072)	Freitas, Leticia (2000)	answered	00:00:16	00:00:04 0.00	Terminated by Moronha, Leticia (2072)
2024-02-01T09:26:25	Freitas, Leticia (2000)	Moronha, Leticia (2072)	answered	00:00:14	00:00:10 0.00	Terminated by Freitas, Leticia (2000)
2024-02-01T09:26:11	Medeiros, Viven Ane (2020)	06932273181	unanswered	00:00:08	00:00:00 0.00	No Route Exists
2024-02-01T09:23:01	Freitas, Leticia (2000)	0	unanswered	00:00:06	00:00:00 0.00	No Route Exists
2024-02-01T09:13:36	5569981339123	Marinho, Leonardo (1030)	answered	00:00:07	00:05:07 0.00	Terminated by Marinho, Leonardo (1030)
2024-02-01T09:13:36	5569981339123	Q CobranÃ§a (8010)	answered	00:00:00	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)
2024-02-01T09:13:07	5569981339123	IVR (8000)	answered	00:00:00	00:00:29 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-02-01T08:58:59	PROTOCOLO (1000)	019998566192	answered	00:00:28	00:13:34 13.57	Terminated by PROTOCOLO (1000)
2024-02-01T08:46:24	5569993079198	Q CobranÃ§a (8010)	unanswered	00:00:00	00:01:09 0.00	Terminated by 5569993079198
2024-02-01T08:45:57	5569993079198	IVR (8000)	answered	00:00:01	00:00:26 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-02-01T08:40:57	Vicente, Edivanete (2040)	Quintela, Ariane (2080)	answered	00:00:09	00:00:15 0.00	Terminated by Quintela, Ariane (2080)
2024-02-01T08:34:30	5569984446934	IVR (8000)	answered	00:00:00	00:01:12 0.00	Terminated by IVR (8000)
2024-02-01T08:33:18	5569984446934	IVR (8000)	answered	00:00:00	00:00:41 0.00	Terminated by 5569984446934
2024-02-01T08:30:36	5569984446934	IVR (8000)	answered	00:00:01	00:01:13 0.00	Terminated by IVR (8000)
2024-02-01T08:28:34	5569984446934	IVR (8000)	answered	00:00:00	00:01:12 0.00	Terminated by IVR (8000)
2024-02-01T08:07:22	PROTOCOLO (1000)	Quintela, Ariane (2080)	answered	00:00:03	00:00:19 0.00	Terminated by PROTOCOLO (1000)
2024-02-01T08:02:36	Quintela, Ariane (2080)	06932252730	answered	00:00:12	00:00:09 0.14	Terminated by Quintela, Ariane (2080)
2024-01-31T19:51:57	5569992780045	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by 5569992780045
2024-01-31T19:51:36	5569992780045	Moronha, Leticia (2072)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2072)
2024-01-31T19:51:28	5569992780045	IVR (8000)	answered	00:00:00	00:00:09 0.00	IVR (8000) replaced by Moronha, Leticia (2072)
2024-01-31T17:09:45	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:11	00:01:30 0.00	Terminated by Machado, Cristhiane (1040)
2024-01-31T16:56:06	5569981339123	Marinho, Leonardo (1030)	answered	00:00:04	00:07:07 0.00	Terminated by Marinho, Leonardo (1030)
2024-01-31T16:56:06	5569981339123	Q CobranÃ§a (8010)	answered	00:00:00	00:00:00 0.00	Q CobranÃ§a (8010) replaced by Marinho, Leonardo (1030)
2024-01-31T16:55:42	5569981339123	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q CobranÃ§a (8010)
2024-01-31T16:52:13	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:06	00:02:21 0.00	Terminated by Machado, Cristhiane (1040)
2024-01-31T16:48:12	Machado, Cristhiane (1040)	069981418398	unanswered	00:00:37	00:00:00 0.00	Terminated by Machado, Cristhiane (1040)
2024-01-31T16:42:59	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:03	00:00:21 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T16:35:13	Machado, Cristhiane (1040)	Moronha, Leticia (2072)	answered	00:00:08	00:07:02 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T16:38:04	Kroin, Diego (3010)	Alves, Mileni (1070)	answered	00:00:04	00:02:26 0.00	Terminated by Kroin, Diego (3010)
2024-01-31T16:37:09	Medeiros, Viven Ane (2020)	Vicente, Edivanete (2040)	answered	00:00:06	00:00:19 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-01-31T16:36:58	Medeiros, Viven Ane (2020)	VMail (1040)	answered	00:00:00	00:00:04 0.00	Terminated by Medeiros, Viven Ane (2020)

2024-01-31T16:36:58	Medeiros, Viven Ane (2020)	Machado, Cristhiane (1040)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1040)
2024-01-31T16:18:36	5569992496570	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-01-31T16:18:36	5569992496570	Kroin, Diego (3010)	answered	00:00:03	00:01:31 0.00	Terminated by 5569992496570
2024-01-31T16:18:19	5569992496570	IVR (8000)	answered	00:00:00	00:00:16 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-01-31T16:09:50	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:04	00:01:09 0.00	Terminated by Kroin, Diego (3010)
2024-01-31T16:04:55	5569999497642	Marinho, Leonardo (1030)	answered	00:01:07	00:03:56 0.00	Terminated by Marinho, Leonardo (1030)
2024-01-31T16:04:54	5569999497642	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-01-31T16:04:31	5569999497642	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-01-31T16:07:33	Quintela, Ariane (2080)	Machado, Cristhiane (1040)	answered	00:00:08	00:01:52 0.00	Terminated by Quintela, Ariane (2080)
2024-01-31T16:07:14	Quintela, Ariane (2080)	VMail (2030)	answered	00:00:00	00:00:03 0.00	Terminated by Quintela, Ariane (2080)
2024-01-31T16:07:14	Quintela, Ariane (2080)	Moraes, Vinicius (2030)	unanswered	00:00:00	00:00:00 0.00	Not registered, forwarded to VMail (2030)
2024-01-31T16:02:32	Kroin, Diego (3010)	Moronha, Leticia (2072)	answered	00:00:05	00:00:36 0.00	Terminated by Kroin, Diego (3010)
2024-01-31T16:00:00	554136189954	VMail (3020)	answered	00:00:00	00:00:12 0.00	Terminated by 554136189954
2024-01-31T16:00:00	554136189954	Fernandes, Lidia (3020)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (3020)
2024-01-31T16:00:00	554136189954	Kroin, Diego (3010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to Fernandes, Lidia (3020)
2024-01-31T15:59:29	554136189954	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Kroin, Diego (3010)
2024-01-31T15:57:09	Alves, Mileni (1070)	Kroin, Diego (3010)	answered	00:00:08	00:02:53 0.00	Terminated by Alves, Mileni (1070)
2024-01-31T15:58:20	Moronha, Leticia (2072)	VMail (3020)	answered	00:00:00	00:00:03 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T15:58:19	Moronha, Leticia (2072)	Fernandes, Lidia (3020)	unanswered	00:00:01	00:00:00 0.00	Forwarded to VMail (3020)
2024-01-31T15:58:19	Moronha, Leticia (2072)	Kroin, Diego (3010)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to Fernandes, Lidia (3020)
2024-01-31T15:47:45	Moronha, Leticia (2072)	Kroin, Diego (3010)	answered	00:00:11	00:00:04 0.00	Terminated by Kroin, Diego (3010)
2024-01-31T15:46:37	Moronha, Leticia (2072)	Alves, Mileni (1070)	answered	00:00:04	00:01:01 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T15:43:08	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	answered	00:00:08	00:01:58 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T15:32:55	553432322124	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-01-31T15:32:55	553432322124	Kroin, Diego (3010)	answered	00:00:04	00:04:49 0.00	Terminated by Kroin, Diego (3010)
2024-01-31T15:32:39	553432322124	IVR (8000)	answered	00:00:01	00:00:15 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-01-31T15:10:43	Vicente, Elivanete (2040)	069992856860	answered	00:00:09	00:03:21 3.35	Terminated by Vicente, Elivanete (2040)
2024-01-31T15:09:49	Vicente, Elivanete (2040)	069992838422	answered	00:00:41	00:00:00 0.01	Terminated by Vicente, Elivanete (2040)
2024-01-31T15:08:56	Vicente, Elivanete (2040)	069992856860	unanswered	00:00:42	00:00:00 0.00	Terminated by Vicente, Elivanete (2040)
2024-01-31T15:04:54	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:03	00:00:26 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T14:46:32	556932166789	Marinho, Leonardo (1030)	answered	00:11:53	00:03:35 0.00	Terminated by Marinho, Leonardo (1030)
2024-01-31T14:42:43	556932166789	Q Cobrança (8010)	answered	00:03:49	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-01-31T14:42:24	556932166789	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-01-31T14:58:43	Moronha, Leticia (2072)	Alves, Mileni (1070)	answered	00:00:03	00:02:57 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T14:58:46	Miranda, Evelim (1050)	Quintela, Ariane (2080)	answered	00:00:10	00:01:06 0.00	Terminated by Quintela, Ariane (2080)
2024-01-31T14:53:02	Moronha, Leticia (2072)	0211121141400	answered	00:00:02	00:05:11 5.18	Terminated by Moronha, Leticia (2072)
2024-01-31T14:52:37	Moronha, Leticia (2072)	02111	unanswered	00:00:02	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T14:50:19	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:03	00:01:50 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T14:45:40	Moronha, Leticia (2072)	0211121141400	answered	00:00:02	00:04:34 4.57	Terminated by Moronha, Leticia (2072)
2024-01-31T14:40:16	5569984871241	Marinho, Leonardo (1030)	answered	00:00:00	00:06:16 0.00	Terminated by Marinho, Leonardo (1030)
2024-01-31T14:40:00	PROTOCOLO (1000)	Marinho, Leonardo (1030)	answered	00:00:10	00:00:05 0.00	Marinho, Leonardo (1030) was joined
2024-01-31T14:39:29	5569984871241	PROTOCOLO (1000)	answered	00:00:02	00:00:44 0.00	PROTOCOLO (1000) replaced by Marinho, Leonardo (1030)
2024-01-31T14:38:51	5569984871241	IVR (8000)	answered	00:00:00	00:00:38 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-01-31T14:46:16	Moraes, Geisiele (1023)	VMail (2072)	answered	00:00:00	00:00:04 0.00	Terminated by Moraes, Geisiele (1023)
2024-01-31T14:46:16	Moraes, Geisiele (1023)	Moronha, Leticia (2072)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (2072)
2024-01-31T14:41:33	556932166789	RG COBRANÇA (8004)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-01-31T14:40:52	556932166789	IVR (8000)	answered	00:00:01	00:00:48 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-01-31T14:35:50	556932166789	Q Cobrança (8010)	unanswered	00:00:00	00:03:27 0.00	Terminated by 556932166789
2024-01-31T14:35:24	556932166789	IVR (8000)	answered	00:00:00	00:00:26 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-01-31T14:35:15	Quintela, Ariane (2080)	Machado, Cristhiane (1040)	answered	00:00:10	00:01:06 0.00	Terminated by Quintela, Ariane (2080)
2024-01-31T14:33:39	556932166789	VMail (3020)	answered	00:00:00	00:00:20 0.00	Terminated by 556932166789
2024-01-31T14:33:38	556932166789	Fernandes, Lidia (3020)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (3020)
2024-01-31T14:32:41	556932166789	IVR (8000)	answered	00:00:00	00:00:57 0.00	IVR (8000) replaced by Fernandes, Lidia (3020)
2024-01-31T14:16:39	556932166789	Q Cobrança (8010)	unanswered	00:00:00	00:15:20 0.00	Terminated by 556932166789
2024-01-31T14:16:18	556932166789	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-01-31T14:27:54	556933224116	VMail (3020)	answered	00:00:00	00:00:15 0.00	Terminated by 556933224116

2024-01-31T14:27:54	556933224116	Fernandes, Lidia (3020)	unanswered	00:00:00	00:00:00 0.00	Forwarded to VMail (3020)
2024-01-31T14:27:04	556933224116	IVR (8000)	answered	00:00:00	00:00:49 0.00	IVR (8000) replaced by Fernandes, Lidia (3020)
2024-01-31T14:14:24	Machado, Cristhiane (1040)	Medeiros, Viven Ane (2020)	answered	00:00:09	00:00:37 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-01-31T14:10:11	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:10	00:02:21 0.00	Terminated by Machado, Cristhiane (1040)
2024-01-31T14:09:15	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	unanswered	00:00:00	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T14:04:26	Moronha, Leticia (2072)	021121141400	answered	00:00:02	00:02:35 2.58	Terminated by Moronha, Leticia (2072)
2024-01-31T14:04:15	Moronha, Leticia (2072)	1121141400	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-01-31T14:03:52	Alves, Mileni (1070)	Moronha, Leticia (2072)	answered	00:00:04	00:00:08 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T14:02:42	Moronha, Leticia (2072)	Alves, Mileni (1070)	unanswered	00:00:14	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T13:56:25	556932166789	Q Cobrança (8010)	unanswered	00:00:00	00:03:31 0.00	Terminated by 556932166789
2024-01-31T13:55:59	556932166789	IVR (8000)	answered	00:00:00	00:00:25 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-01-31T13:49:17	Medeiros, Viven Ane (2020)	Freitas, Leticia (2000)	answered	00:00:05	00:00:33 0.00	Terminated by Freitas, Leticia (2000)
2024-01-31T13:41:36	Marinho, Leonardo (1030)	069992737848	answered	00:00:22	00:04:04 4.07	Terminated by Marinho, Leonardo (1030)
2024-01-31T13:35:11	556992294867	Kroin, Diego (3010)	answered	00:00:09	00:03:07 0.00	Terminated by Kroin, Diego (3010)
2024-01-31T13:35:11	556992294867	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-01-31T13:34:22	556992294867	IVR (8000)	answered	00:00:00	00:00:48 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-01-31T13:33:14	Alves, Mileni (1070)	Moronha, Leticia (2072)	answered	00:00:04	00:00:15 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T13:17:41	Moronha, Leticia (2072)	Alves, Mileni (1070)	answered	00:00:04	00:00:51 0.00	Terminated by Alves, Mileni (1070)
2024-01-31T13:17:35	Moronha, Leticia (2072)	Machado, Cristhiane (1040)	unanswered	00:00:03	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T12:31:42	5569999497642	Q Cobrança (8010)	unanswered	00:00:00	00:00:25 0.00	Terminated by 5569999497642
2024-01-31T12:31:19	5569999497642	IVR (8000)	answered	00:00:01	00:00:22 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-01-31T12:00:34	5569984006999	Q Cobrança (8010)	unanswered	00:00:00	00:03:44 0.00	Terminated by 5569984006999
2024-01-31T12:00:11	5569984006999	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-01-31T11:32:45	Machado, Cristhiane (1040)	069984289336	answered	00:00:17	00:09:41 9.68	Terminated by 069984289336
2024-01-31T11:19:22	Machado, Cristhiane (1040)	069981158799	answered	00:00:10	00:11:48 11.80	Terminated by Machado, Cristhiane (1040)
2024-01-31T11:25:01	5569992072999	Marinho, Leonardo (1030)	answered	00:01:40	00:01:49 0.00	Terminated by Marinho, Leonardo (1030)
2024-01-31T11:25:01	5569992072999	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-01-31T11:24:31	5569992072999	IVR (8000)	answered	00:00:00	00:00:30 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-01-31T11:16:35	5569992072999	Marinho, Leonardo (1030)	answered	00:07:14	00:00:17 0.00	Terminated by Marinho, Leonardo (1030)
2024-01-31T11:16:35	5569992072999	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-01-31T11:16:04	5569992072999	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-01-31T11:15:13	5569999775885	Amarantes, Brenda (1022)	answered	00:00:08	00:02:30 0.00	Terminated by 5569999775885
2024-01-31T11:15:12	5569999775885	Q Fiscalizaçã (8009)	answered	00:00:00	00:00:00 0.00	Q Fiscalizaçã (8009) replaced by Amarantes, Brenda (1022)
2024-01-31T11:14:55	5569999775885	IVR (8000)	answered	00:00:00	00:00:17 0.00	IVR (8000) replaced by Q Fiscalizaçã (8009)
2024-01-31T11:17:01	556932166789	RG COBRANÇA (8004)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule
2024-01-31T11:16:18	556932166789	IVR (8000)	answered	00:00:00	00:00:51 0.00	IVR (8000) replaced by RG COBRANÇA (8004)
2024-01-31T11:15:05	Kroin, Diego (3010)	Rodrigues, Cezarnildo (1020)	answered	00:00:20	00:01:31 0.00	Terminated by Kroin, Diego (3010)
2024-01-31T11:12:05	5569999775885	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-01-31T11:12:05	5569999775885	Kroin, Diego (3010)	answered	00:00:04	00:02:19 0.00	Terminated by Kroin, Diego (3010)
2024-01-31T11:11:45	5569999775885	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-01-31T11:11:14	5569999775885	IVR (8000)	answered	00:00:00	00:00:20 0.00	Terminated by 5569999775885
2024-01-31T11:06:56	556932167100	Marinho, Leonardo (1030)	answered	00:00:00	00:04:31 0.00	Terminated by Marinho, Leonardo (1030)
2024-01-31T11:06:36	PROTOCOLO (1000)	Marinho, Leonardo (1030)	answered	00:00:13	00:00:06 0.00	Marinho, Leonardo (1030) was joined
2024-01-31T11:05:37	556932167100	PROTOCOLO (1000)	answered	00:00:03	00:01:15 0.00	PROTOCOLO (1000) replaced by Marinho, Leonardo (1030)
2024-01-31T11:05:06	556932167100	IVR (8000)	answered	00:00:00	00:00:31 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-01-31T11:03:24	556932167100	Q Cobrança (8010)	unanswered	00:00:00	00:00:56 0.00	Terminated by 556932167100
2024-01-31T11:03:04	556932167100	IVR (8000)	answered	00:00:00	00:00:20 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-01-31T11:03:03	Moraes, Geisiele (1023)	Marinho, Leonardo (1030)	answered	00:00:05	00:00:44 0.00	Terminated by Marinho, Leonardo (1030)
2024-01-31T11:01:30	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:05	00:00:12 0.00	Terminated by Kroin, Diego (3010)
2024-01-31T10:57:49	5569992072999	Marinho, Leonardo (1030)	answered	00:02:02	00:00:00 0.00	Terminated by Marinho, Leonardo (1030)
2024-01-31T10:57:49	5569992072999	Q Cobrança (8010)	answered	00:00:00	00:00:00 0.00	Q Cobrança (8010) replaced by Marinho, Leonardo (1030)
2024-01-31T10:57:24	5569992072999	IVR (8000)	answered	00:00:00	00:00:24 0.00	IVR (8000) replaced by Q Cobrança (8010)
2024-01-31T10:58:08	5511994338229	Moronha, Leticia (2072)	answered	00:00:08	00:00:59 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T10:57:47	5511994338229	IVR (8000)	answered	00:00:00	00:00:21 0.00	IVR (8000) replaced by Moronha, Leticia (2072)
2024-01-31T10:57:04	5511994338229	IVR (8000)	answered	00:00:01	00:01:12 0.00	Terminated by IVR (8000)
2024-01-31T10:57:38	5569992737848	PROTOCOLO (1000)	answered	00:00:03	00:00:32 0.00	Terminated by PROTOCOLO (1000)

2024-01-31T10:57:24	5569992737848	IVR (8000)	answered	00:00:00	00:00:14 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-01-31T10:56:29	5569992737848	VMail (1030)	answered	00:00:00	00:00:47 0.00	Terminated by 5569992737848
2024-01-31T10:56:15	PROTOCOLO (1000)	VMail (1030)	answered	00:00:00	00:00:13 0.00	VMail (1030) was joined
2024-01-31T10:55:54	PROTOCOLO (1000)	Marinho, Leonardo (1030)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (1030)
2024-01-31T10:54:49	5569992737848	PROTOCOLO (1000)	answered	00:00:05	00:01:35 0.00	PROTOCOLO (1000) replaced by VMail (1030)
2024-01-31T10:54:15	5569992737848	IVR (8000)	answered	00:00:00	00:00:33 0.00	IVR (8000) replaced by PROTOCOLO (1000)
2024-01-31T10:55:26	551121141400	IVR (8000)	answered	00:00:01	00:01:01 0.00	Terminated by 551121141400
2024-01-31T10:55:42	Machado, Cristhiane (1040)	Freitas, Leticia (2000)	answered	00:00:06	00:00:18 0.00	Terminated by Machado, Cristhiane (1040)
2024-01-31T10:54:38	551121141400	IVR (8000)	answered	00:00:00	00:00:34 0.00	Terminated by 551121141400
2024-01-31T10:50:32	Freitas, Leticia (2000)	Machado, Cristhiane (1040)	answered	00:00:06	00:01:01 0.00	Terminated by Machado, Cristhiane (1040)
2024-01-31T10:49:21	Kroin, Diego (3010)	Freitas, Leticia (2000)	answered	00:00:04	00:00:56 0.00	Terminated by Freitas, Leticia (2000)
2024-01-31T10:45:37	556932217059	Rodrigues, Cezarnildo (1020)	answered	00:00:00	00:04:42 0.00	Terminated by Rodrigues, Cezarnildo (1020)
2024-01-31T10:45:34	Amarantes, Brenda (1022)	Rodrigues, Cezarnildo (1020)	answered	00:00:03	00:00:01 0.00	Rodrigues, Cezarnildo (1020) was joined
2024-01-31T10:44:59	556932217059	RG FISCALIZAÃ#fO (8005)	answered	00:00:00	00:00:00 0.00	RG FISCALIZAÃ#fO (8005) replaced by Amarantes, Brenda (1022)
2024-01-31T10:44:59	556932217059	Amarantes, Brenda (1022)	answered	00:00:04	00:00:34 0.00	Amarantes, Brenda (1022) replaced by Rodrigues, Cezarnildo (1020)
2024-01-31T10:44:12	556932217059	IVR (8000)	answered	00:00:01	00:00:45 0.00	IVR (8000) replaced by RG FISCALIZAÃ#fO (8005)
2024-01-31T10:49:21	Kroin, Diego (3010)	20000	unanswered	00:00:00	00:00:00 0.00	Target not found
2024-01-31T10:42:14	Kroin, Diego (3010)	Alves, Mileni (1070)	answered	00:00:16	00:02:32 0.00	Terminated by Alves, Mileni (1070)
2024-01-31T10:41:12	Moronha, Leticia (2072)	Marinho, Leonardo (1030)	unanswered	00:00:13	00:00:00 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T10:39:44	Moronha, Leticia (2072)	Cavalcante, Rodrigo (2011)	answered	00:00:05	00:01:12 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T10:36:25	Medeiros, Viven Ane (2020)	Vicente, Elivanete (2040)	answered	00:00:05	00:01:11 0.00	Terminated by Medeiros, Viven Ane (2020)
2024-01-31T10:25:49	556932166789	Marinho, Leonardo (1030)	answered	00:00:11	00:02:57 0.00	Terminated by 556932166789
2024-01-31T10:25:49	556932166789	Q CobranÃsa (8010)	answered	00:00:00	00:00:00 0.00	Q CobranÃsa (8010) replaced by Marinho, Leonardo (1030)
2024-01-31T10:25:29	556932166789	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q CobranÃsa (8010)
2024-01-31T10:19:47	5569999683111	Alves, Mileni (1070)	answered	00:00:00	00:04:49 0.00	Terminated by Alves, Mileni (1070)
2024-01-31T10:19:35	Marinho, Leonardo (1030)	Alves, Mileni (1070)	answered	00:00:05	00:00:07 0.00	Alves, Mileni (1070) was joined
2024-01-31T10:17:16	5569999683111	Marinho, Leonardo (1030)	answered	00:00:06	00:02:25 0.00	Marinho, Leonardo (1030) replaced by Alves, Mileni (1070)
2024-01-31T10:03:15	5569999683111	Q CobranÃsa (8010)	answered	00:14:01	00:00:00 0.00	Q CobranÃsa (8010) replaced by Marinho, Leonardo (1030)
2024-01-31T10:02:42	5569999683111	IVR (8000)	answered	00:00:01	00:00:32 0.00	IVR (8000) replaced by Q CobranÃsa (8010)
2024-01-31T10:11:36	Alves, Mileni (1070)	Kroin, Diego (3010)	answered	00:00:05	00:01:07 0.00	Terminated by Kroin, Diego (3010)
2024-01-31T10:09:19	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:03	00:00:11 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T09:59:58	Moronha, Leticia (2072)	Vicente, Elivanete (2040)	answered	00:00:04	00:00:14 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T09:55:16	Vicente, Elivanete (2040)	Moronha, Leticia (2072)	answered	00:00:07	00:00:28 0.00	Terminated by Moronha, Leticia (2072)
2024-01-31T09:52:49	Quintela, Ariane (2080)	Freitas, Leticia (2000)	answered	00:00:05	00:00:43 0.00	Terminated by Quintela, Ariane (2080)
2024-01-31T09:51:09	5569993745016	IVR (8000)	answered	00:00:01	00:00:11 0.00	Terminated by 5569993745016
2024-01-31T09:49:40	Vicente, Elivanete (2040)	Freitas, Leticia (2000)	answered	00:00:04	00:00:31 0.00	Terminated by Freitas, Leticia (2000)
2024-01-31T09:46:07	5569993745016	Amarantes, Brenda (1022)	answered	00:00:05	00:01:42 0.00	Terminated by 5569993745016
2024-01-31T09:46:07	5569993745016	Q FiscalizaÃsÃo (8009)	answered	00:00:00	00:00:00 0.00	Q FiscalizaÃsÃo (8009) replaced by Amarantes, Brenda (1022)
2024-01-31T09:45:33	5569993745016	IVR (8000)	answered	00:00:00	00:00:34 0.00	IVR (8000) replaced by Q FiscalizaÃsÃo (8009)
2024-01-31T09:25:49	5569999143281	Marinho, Leonardo (1030)	answered	00:00:13	00:08:49 0.00	Terminated by Marinho, Leonardo (1030)
2024-01-31T09:25:48	5569999143281	Q CobranÃsa (8010)	answered	00:00:00	00:00:00 0.00	Q CobranÃsa (8010) replaced by Marinho, Leonardo (1030)
2024-01-31T09:25:28	5569999143281	IVR (8000)	answered	00:00:01	00:00:19 0.00	IVR (8000) replaced by Q CobranÃsa (8010)
2024-01-31T09:22:14	5569992277282	Marinho, Leonardo (1030)	answered	00:00:14	00:02:55 0.00	Terminated by Marinho, Leonardo (1030)
2024-01-31T09:22:13	5569992277282	Q CobranÃsa (8010)	answered	00:00:00	00:00:00 0.00	Q CobranÃsa (8010) replaced by Marinho, Leonardo (1030)
2024-01-31T09:21:54	5569992277282	IVR (8000)	answered	00:00:00	00:00:19 0.00	IVR (8000) replaced by Q CobranÃsa (8010)
2024-01-31T09:24:33	5569999143281	Kroin, Diego (3010)	answered	00:00:07	00:00:33 0.00	Terminated by Kroin, Diego (3010)
2024-01-31T09:24:33	5569999143281	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)
2024-01-31T09:24:10	5569999143281	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by RG REGISTRO (8003)
2024-01-31T09:18:06	Marinho, Leonardo (1030)	Moronha, Leticia (2072)	answered	00:00:12	00:01:24 0.00	Terminated by Marinho, Leonardo (1030)
2024-01-31T09:01:44	5569993016122	Marinho, Leonardo (1030)	answered	00:13:50	00:02:29 0.00	Terminated by Marinho, Leonardo (1030)
2024-01-31T08:58:03	5569993016122	Q CobranÃsa (8010)	answered	00:03:41	00:00:00 0.00	Q CobranÃsa (8010) replaced by Marinho, Leonardo (1030)
2024-01-31T08:57:45	5569993016122	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q CobranÃsa (8010)
2024-01-31T09:12:13	556932166789	Q CobranÃsa (8010)	unanswered	00:00:00	00:03:07 0.00	Terminated by 556932166789
2024-01-31T09:11:52	556932166789	IVR (8000)	answered	00:00:01	00:00:20 0.00	IVR (8000) replaced by Q CobranÃsa (8010)
2024-01-31T08:56:49	Marinho, Leonardo (1030)	069992586722	answered	00:00:11	00:04:44 4.73	Terminated by Marinho, Leonardo (1030)
2024-01-31T08:57:27	5569993016122	RG COBRANÃA (8004)	unanswered	00:00:00	00:00:00 0.00	Terminated by rule

2024-01-31T08:56:49	5569993016122	IVR (8000)	answered	00:00:00	00:00:45 0.00	IVR (8000) replaced by RG COBRANÃ#A (8004)
2024-01-31T08:45:54	5569993016122	Marinho, Leonardo (1030)	answered	00:10:44	00:00:01 0.00	Terminated by Marinho, Leonardo (1030)
2024-01-31T08:45:53	5569993016122	Q CobranÃ#sa (8010)	answered	00:00:00	00:00:00 0.00	Q CobranÃ#sa (8010) replaced by Marinho, Leonardo (1030)
2024-01-31T08:45:35	5569993016122	IVR (8000)	answered	00:00:00	00:00:18 0.00	IVR (8000) replaced by Q CobranÃ#sa (8010)
2024-01-31T08:49:26	069992513140	VMail (1030)	answered	00:00:00	00:01:17 0.48	Terminated by 069992513140
2024-01-31T08:49:18	Machado, Cristhiane (1040)	VMail (1030)	answered	00:00:00	00:00:08 0.00	VMail (1030) was joined
2024-01-31T08:49:18	Machado, Cristhiane (1040)	Marinho, Leonardo (1030)	unanswered	00:00:00	00:00:00 0.00	Busy, forwarded to VMail (1030)
2024-01-31T08:48:47	Machado, Cristhiane (1040)	069992513140	answered	00:00:10	00:00:29 0.00	Machado, Cristhiane (1040) replaced by VMail (1030)
2024-01-31T08:31:57	5569993016122	Q CobranÃ#sa (8010)	unanswered	00:00:00	00:06:35 0.00	Terminated by 5569993016122
2024-01-31T08:31:33	5569993016122	IVR (8000)	answered	00:00:00	00:00:23 0.00	IVR (8000) replaced by Q CobranÃ#sa (8010)
2024-01-31T08:31:33	Machado, Cristhiane (1040)	Cavalcante, Rodrigo (2011)	answered	00:00:04	00:01:14 0.00	Terminated by Machado, Cristhiane (1040)
2024-01-31T08:12:42	5569999782256	Marinho, Leonardo (1030)	answered	00:04:17	00:02:10 0.00	Terminated by 5569999782256
2024-01-31T08:12:42	5569999782256	Q CobranÃ#sa (8010)	answered	00:00:00	00:00:00 0.00	Q CobranÃ#sa (8010) replaced by Marinho, Leonardo (1030)
2024-01-31T08:12:06	5569999782256	IVR (8000)	answered	00:00:01	00:00:35 0.00	IVR (8000) replaced by Q CobranÃ#sa (8010)
2024-01-30T17:11:25	PROTOCOLO (1000)	VMail (2080)	answered	00:00:00	00:00:03 0.00	Terminated by PROTOCOLO (1000)
2024-01-30T17:11:04	PROTOCOLO (1000)	Quintela, Ariane (2080)	unanswered	00:00:21	00:00:00 0.00	No answer, forwarded to VMail (2080)
2024-01-30T16:40:29	556932292021	Alves, Mileni (1070)	answered	00:00:05	00:02:39 0.00	Terminated by Alves, Mileni (1070)
2024-01-30T16:39:39	556932292021	RG REGISTRO (8003)	answered	00:00:00	00:00:00 0.00	RG REGISTRO (8003) replaced by Kroin, Diego (3010)

<b>TOTAL DE HORAS</b>	<b>289:52:25</b>
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**Anexo IV - Levantamento de soluções.pdf**





## Relatório de Cotação: Processo sei n.º 9079610110000355.000025/2024-03

Pesquisa realizada entre 14/11/2024 10:38:31 e 14/11/2024 12:39:44

Relatório gerado no dia 14/11/2024 15:10:10 (IP: 45.179.215.118)

Em conformidade com a Instrução Normativa Nº 65 de 07 de Julho de 2021 (Lei nº 14.133).

**Método Matemático Aplicado:** Média Aritmética dos preços obtidos - Preço calculado com base na média aritmética de todos os preços selecionados pelo usuário para aquele determinado Item.

Conforme Instrução Normativa Nº 65 de 07 de Julho de 2021 (Lei nº 14.133), no Artigo 3º, "A pesquisa de preços será materializada em documento que conterá: INC V-Método matemático aplicado para a definição do valor estimado."

Item	Preços	Quantidade	Preço Estimado	Percentual	Preço Estimado Calculado	Total
1) Google Meet	3	1 Unidade	R\$ 2.359,07 (un)	-	R\$ 2.359,07	R\$ 2.359,07
2) Microsoft Teams	1	1 Unidade	R\$ 14.925,00 (un)	-	R\$ 14.925,00	R\$ 14.925,00
3) Microsoft plano completo	4	1 Unidade	R\$ 738,27 (un)	-	R\$ 738,27	R\$ 738,27
4) Asterisk	3	1 Unidade	R\$ 4.506,61 (un)	-	R\$ 4.506,61	R\$ 4.506,61
5) Sonax PABX	0	1 Unidade	R\$ 0,00 (un)	-	R\$ 0,00	R\$ 0,00

Valor Global: R\$ 22.528,95

## Detalhamento dos Itens

### Item 1: Google Meet

Preço Estimado: R\$ 2.359,07 (un)

Percentual: -

Preço Estimado Calculado: R\$ 2.359,07

Média dos Preços Obtidos: R\$ 2.359,07

Quantidade	Descrição	Observação
1 Unidade	Worspace	

**Preço (Outros Entes Públicos) 1: Preço do Fornecedor Vencedor**

R\$ 1.692,00

Inc. II Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)



**Órgão:** FUNDACAO TELEVISAO E RADIO CULTURA DO AMAZONAS

**Objeto:** LICENÇA DE SOFTWARE - FUNTEC

**Descrição:** (ID-135623) LICENCA DE SOFTWARE, **Descricao:** licenca (anual) do Google Meet, usado para videoconferencias, reunioes, treinamentos, aulas e eventos remotos; Com e-mail comercial personalizado e seguro e-discovery, retencao; **Videochamadas com 250 participant** - (ID-135623) LICENCA DE SOFTWARE, **Descricao:** licenca (anual) do Google Meet, usado para videoconferencias, reunioes, treinamentos, aulas e eventos remotos; Com e-mail comercial personalizado e seguro e-discovery, retencao; Videochamadas com 250 participantes, gravacao, controle de participacao; Com 5TB de armazenamento em nuvem por usuario; Controles aprimorados de seguranca e gerenciamento, incluindo o Vault e o gerenciamento corporativo de endpoints; Suporte padrao (upgrade pago para o suporte aprimorado), conforme Projeto Basico.

**Data:** 31/10/2024 15:18

**Modalidade:** Dispensa

**SRP:** NÃO

**Identificação:** 84664796000177-1-000055/2024

**Lote/Item:** 1/1

**Ata:** N/A

**Homologação:** 31/10/2024 00:00

**Fonte:** <https://www.gov.br/pncp/pt-br>

**Quantidade:** 5

**Unidade:** licenca

**UF:** AM

CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
32.887.404/0001-35 *VENCEDOR*	DENIS FREIRE ROCHA TECNOLOGIA DA INFORMACAO	R\$ 1.692,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		

### Preço (Outros Entes Públicos) 2: Preço do Fornecedor Vencedor

R\$ 2.100,00

Inc. II Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)

**Órgão:** MUNICIPIO DE MONTE SANTO DE MINAS

**Objeto:** CONTRATAÇÃO DE EMPRESA ESPECIALIZADAPARA PRESTAÇÃO DE SERVIÇOS DE FORNECIMENTO DE ACESSO AO WORKSPACE GOOGLE COMSERVIÇO DE 60 CONTAS DE E-MAILS COORPORATIVOS PELO PERIODO DE 12 MESES, PARAMANUTENÇÃO DAS ATIVIDADES DE DIVERSOS SETORES DA ADMINISTRAÇÃO MUNICIPAL.

**Descrição:** **WORKSPACE GOOGLE C/ SERV. E-MAIL COORPORATIVO • Serviço de e-mail Corporativo;• Endereços de e-mail empresariais (nome@suaempresa.com)• Controles de segurança e de administração;• Suporte por telefone e e-mail 24 horas por dia, sete dias por semana• Compa - WORKSPACE GOOGLE C/ SERV. E-MAIL COORPORATIVO • Serviço de e-mail Corporativo;• Endereços de e-mail empresariais (nome@suaempresa.com)• Controles de segurança e de administração;• Suporte por telefone e e-mail 24 horas por dia, sete dias por semana• Compatível com Protocolos IMAP, SMTP e Webmail;• Antispam• Videochamadas com 100 participantes• 30 GB de armazenamento em nuvem por usuário• Controles de segurança e gerenciamento**

**Data:** 30/08/2024 10:54

**Modalidade:** Dispensa

**SRP:** NÃO

**Identificação:** 18241372000175-1-000269/2024

**Lote/Item:** 1/1

**Ata:** N/A

**Homologação:** 10/09/2024 00:00

**Fonte:** <https://www.gov.br/pncp/pt-br>

**Quantidade:** 12

**Unidade:** SV

**UF:** MG

CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
21.436.702/0001-92 *VENCEDOR*	NUVOX DISTRIBUICAO E CONSULTORIA EM INFORMATICA LTDA	R\$ 2.100,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (19) 9649-6261		<b>Email:</b> jean@nuvox.com.br

### Preço (Outros Entes Públicos) 3: Preço do Fornecedor Vencedor

R\$ 3.285,20

Inc. II Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)



**Órgão:** CM DE CAMAQUÃ

**Objeto:** Renovação da licença Google Workspace Business Standard (Licenciamento) - 40 usuários (Anual), conforme a proposta fornecida pela empresa HYTI CONSULTORIA E COMERCIO DE TECNOLOGIA LTDA, a qual detém a conta da Câmara como revendedora autorizada do Google para o Setor de Governos.

**Descrição:** **GOOGLE WORKSPACE BUSINESS STANDARD (LICENCIAMENTO) - 40 USUÁRIOS (ANUAL): 2 TB POR USUÁRIO; E-MAIL COMERCIAL E SEGURO NO DOMÍNIO DA CÂMARA (CAMARACQ.RS.GOV.BR); FERRAMENTAS INCLUÍDAS POR USUÁRIOS - GMAIL, MEET (VIDEOCHAMADAS COM 150 PARTICIPANTES), CHAT, - GOOGLE WORKSPACE BUSINESS STANDARD (LICENCIAMENTO) - 40 USUÁRIOS (ANUAL): 2 TB POR USUÁRIO; E-MAIL COMERCIAL E SEGURO NO DOMÍNIO DA CÂMARA (CAMARACQ.RS.GOV.BR); FERRAMENTAS INCLUÍDAS POR USUÁRIOS - GMAIL, MEET (VIDEOCHAMADAS COM 150 PARTICIPANTES), CHAT, CALENDARIO, DRIVE (2TB EM POOL POR USUÁRIO), DOCS, SHEETS, SLIDES, FORMS, SITES, KEEP, APSS SCRIPT, CLOUD SEARCH E JAMBOARD; SEGURANÇA E GERENCIAMENTO - ADMIN, ENDPOINT; SUPORTE PADRÃO. LICENÇA ANUAL.**

**Data:** 05/07/2024 00:00

**Modalidade:** Processo de Dispensa

**SRP:** NÃO

**Identificação:** 43501-30-2024-PRD

**Lote/Item:** 1/1

**Ata:** N/A

**Homologação:** 08/07/2024 00:00

**Fonte:** <https://portal.tce.rs.gov.br/aplicprod/f?p=50500:3:::NO::>

**Quantidade:** 12

**Unidade:** MES

**UF:** RS

CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
20.007.959/0001-66 *VENCEDOR*	HYPERCLOUD CONSULTORIA E COMERCIO DE TECNOLOGIA LTDA	R\$ 3.285,20
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> Marca não informada <b>Fabricante:</b> Fabricante não informado		
<b>Telefone:</b> (47) 3011-0239	<b>Email:</b> contato@hypercloud.com.br	

## Item 2: Microsoft Teams

Preço Estimado: R\$ 14.925,00 (un)

Percentual: -

Preço Estimado Calculado: R\$ 14.925,00

Média dos Preços Obtidos: R\$ 14.925,00

Quantidade	Descrição	Observação
1 Unidade	Pacote Microsoft	

### Preço (Compras Governamentais) 1: Preço do Fornecedor Vencedor

R\$ 14.925,00

Inc. I Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)

**Órgão:** MINISTÉRIO DA ECONOMIA

Comissão de Valores Mobiliários

**Objeto:** Contratação de subscrição de licenças de uso do software Microsoft Teams Rooms Pro para videoconferência.

**Descrição:** **Software como Serviço - Saas** - Contratação de subscrição de licenças de uso do software Microsoft Teams Rooms Pro para videoconferência.

**CatSer:** 26077 - undefined - Software como Serviço - Saas

**Data:** 10/05/2024 15:16

**Modalidade:** Dispensa

**SRP:** NÃO

**Identificação:** Dispensa de Licitação Nº 90008/2024 / UASG: 173030

**Lote/Item:** /1

**Ata:** N/A

**Homologação:** 28/05/2024 18:23

**Fonte:** [www.gov.br/compras/pt-br](http://www.gov.br/compras/pt-br)

**Quantidade:** 1

**Unidade:** UNIDADE

**UF:** RJ



Relatório gerado no dia 14/11/2024 15:10:10 (IP: 45.179.215.118)

Código Validação: BMEfkk2S7IJDIOtnC6cgWlqhujm0duf2cZHExdVHlqHU8nPtm6WA%3d%3d

<http://www.bancodeprecos.com.br/CertificadoAutenticidade?token=BMEfkk2S7IJDIOtnC6cgWlqhujm0duf2cZHExdVHlqHU8nPtm6WA%253d%253d>

CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
12.007.998/0001-35 *VENCEDOR*	PISONTEC COMERCIO E SERVICOS EM TECNOLOGIA DA INFORMACAO LTDA  <b>Porte da Empresa:</b> Empresa de Pequeno Porte (EPP) <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>	R\$ 14.925,00
	<b>Nome de Contato:</b> Swe Helen <b>Telefone:</b> (81) 3257-5110 <b>Email:</b> adm@pisontec.com	
43.794.816/0001-47	ARS COMERCIO E SERVICOS DE TECNOLOGIA LTDA  <b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>	R\$ 18.278,99
	<b>Telefone:</b> (11) 6293-0424 <b>Email:</b> aribeiro@arsit.com.br	
34.213.521/0001-49	EDUARDO DE OLIVEIRA NOGUEIRA 29734529889  <b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>	R\$ 18.300,00
	<b>Telefone:</b> (11) 2761-8184 <b>Email:</b> eonnogueira@gmail.com	
32.941.421/0001-03	STUDIO CARTOON LTDA  <b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>	R\$ 18.500,00
	<b>Telefone:</b> (38) 9206-8817 <b>Email:</b> studiocartoon@gmail.com	
46.518.412/0001-19	ONEFACTORY TECNOLOGIA DA INFORMACAO LTDA  <b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>	R\$ 25.000,00

### Item 3: Microsoft plano completo

Preço Estimado: R\$ 738,27 (un)      Percentual: -      Preço Estimado Calculado: R\$ 738,27      Média dos Preços Obtidos: R\$ 738,27

Quantidade	Descrição	Observação
1 Unidade	Teams e demais aplicativos	

#### Preço (Compras Governamentais) 1: Preço do Fornecedor Vencedor R\$ 760,00

Inc. I Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)

<b>Órgão:</b> CONSELHO REGIONAL DE CONTABILIDADE DO PARANA	<b>Data:</b> 10/07/2024 08:30
<b>Objeto:</b> Subscrição de 75 (setenta e cinco) licenças de uso do software Microsoft 365 Business Standard com Teams, da Microsoft, para o período de 12 (doze) meses.	<b>Modalidade:</b> Pregão Eletrônico
	<b>SRP:</b> NÃO
<b>Descrição:</b> Cessão temporária de direitos sobre programas de computador locação de software - Licenciamento da ferramenta Microsoft 365 Business Standard com Teams, da Microsoft, para o período de 12 (doze) meses.	<b>Identificação:</b> NºPregão:900572024 / UASG:925154
	<b>Lote/Item:</b> /1
<b>CatSer:</b> 27502 - undefined - Cessão Temporária de Direitos Sobre Programas de Computador Locação de Software	<b>Ata:</b> N/A
	<b>Homologação:</b> 05/08/2024 08:44
	<b>Fonte:</b> www.gov.br/compras/pt-br
	<b>Quantidade:</b> 75
	<b>Unidade:</b> UNIDADE
	<b>UF:</b> PR



CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
46.518.412/0001-19 *VENCEDOR*	ONEFACTORY TECNOLOGIA DA INFORMACAO LTDA	R\$ 760,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
36.583.702/0001-92	ROGER A DE FRANCA COMERCIO E SERVICOS	R\$ 765,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
03.716.680/0001-32	LAURO RENATO ROCHA LIMA	R\$ 774,00
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Nome de Contato:</b> LAURO	<b>Telefone:</b> (51) 3508-9548	<b>Email:</b> lauro.renato@feltinformatica.com.br
21.550.873/0001-48	WELTSOLUTIONS SUPORTE EM TECNOLOGIA DA INFORMACAO EIRELI	R\$ 775,00
<b>Porte da Empresa:</b> Empresa de Pequeno Porte (EPP) <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Nome de Contato:</b> GEISA	<b>Telefone:</b> (11) 3280-3393	<b>Email:</b> super.licitacao@weltsolutions.com.br
00.277.766/0001-18	GOLDENHARD COMERCIO DE COMPONENTES DE INFORMATICA EIRELI	R\$ 799,00
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (41) 3282-3054/ (41) 3282-3054		
42.028.982/0001-70	FELLIPE SOARES DE OLIVEIRA	R\$ 819,70
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
34.657.550/0001-08	G C E SILVA COMERCIO DE INFORMATICA	R\$ 852,99
<b>Porte da Empresa:</b> MICRO EMPRESA <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (11) 4605-5974		<b>Email:</b> administrativo@gmrtartigos.com.br
43.883.458/0001-49	LOGAN-IT COMERCIO E SERVICOS LTDA	R\$ 857,98
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (31) 9312-1159		<b>Email:</b> contato@agregcontabil.com.br



CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
30.190.803/0001-17	BLUEPOINT COMERCIO E SERVICOS EM TI LTDA	R\$ 858,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
46.101.326/0001-06	LUCIA DA SILVA SEREJO 85175749153	R\$ 877,99
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Nome de Contato:</b> LUCIA DA SILVA SEREJO	<b>Telefone:</b> (61) 8564-3732	<b>Email:</b> moriahintegrada@gmail.com
10.830.546/0001-23	FUTURA TECNOLOGIA EIRELI	R\$ 885,00
<b>Porte da Empresa:</b> Empresa de Pequeno Porte (EPP) <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (34) 9151-4578		<b>Email:</b> raniery@futuraecnologia.com.br
07.528.036/0001-91	ARENNA INFORMATICA E DISTRIBUICAO EIRELI	R\$ 890,00
<b>Porte da Empresa:</b> Empresa de Pequeno Porte (EPP) <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (37) 3242-2626		<b>Email:</b> contato@arennainfo.com.br
21.265.393/0001-35	KAMYLLA DE JESUS MENDES 07505899902	R\$ 909,99
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (41) 8524-7731		<b>Email:</b> clickpgua@hotmail.com
45.721.713/0001-82	JK LICITACOES EM TECNOLOGIA LTDA	R\$ 910,00
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (47) 8815-2760		<b>Email:</b> adriana@klic.com.br
19.163.710/0001-60	ANDERSON DE OLIVEIRA MARIANO 02697433163	R\$ 919,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
29.528.554/0001-48	DERMOSUL BELEZA LTDA	R\$ 921,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
28.727.057/0001-06	GTCI GESTAO TECNOLOGICA LTDA	R\$ 924,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		



CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
28.954.769/0001-68	JOSE FABRICIO S DA SILVA SERVICOS	R\$ 924,24
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
49.525.466/0001-08	OP TECNOLOGIA E SERVICOS LTDA	R\$ 924,24
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (88) 9696-9837		<b>Email:</b> contato@optecnologia.com.br
16.628.132/0001-00	LICITEC TECNOLOGIA EIRELI	R\$ 1.666,65
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Nome de Contato:</b> DIEGO	<b>Telefone:</b> (47) 3025-4100	<b>Email:</b> diego@licitectecnologia.com.br
45.883.418/0001-22	45.883.418 GABRIEL ELTER LOPES DE MELO FREITAS	R\$ 1.666,67
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (11) 5677-0537		<b>Email:</b> worldgroup.grupomundial@gmail.com
12.496.814/0001-48	PRINTE COMERCIO PARA IMPRESSAO LTDA	R\$ 100.000,00
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Nome de Contato:</b> Nelson	<b>Telefone:</b> (11) 4301-6204	<b>Email:</b> printecomercio@terra.com.br

### Preço (Compras Governamentais) 2: Preço do Fornecedor Vencedor

R\$ 690,00

Inc. I Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)

<b>Órgão:</b> CONSELHO REGIONAL DE MEDICINA VETERINARIA	<b>Data:</b> 12/06/2024 08:00
<b>Objeto:</b> Intenção de Registro de Preço para Aquisição de Licenças Microsoft 365 Business Standard.	<b>Modalidade:</b> Pregão Eletrônico
<b>Descrição:</b> Cessão temporária de direitos sobre programas de computador locação de software - Cessão Temporária de Direitos Sobre Programas de Computador Locação de Software - Microsoft 365 Business Standard	<b>SRP:</b> SIM
<b>CatSer:</b> 27502 - undefined - Cessão Temporária de Direitos Sobre Programas de Computador Locação de Software	<b>Identificação:</b> N°Pregão:900032024 / UASG:389195
	<b>Lote/Item:</b> /1
	<b>Ata:</b> N/A
	<b>Homologação:</b> 09/07/2024 16:42
	<b>Fonte:</b> www.gov.br/compras/pt-br
	<b>Quantidade:</b> 50
	<b>Unidade:</b> UNIDADE
	<b>UF:</b> PE



CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
49.525.466/0001-08 *VENCEDOR*	OP TECNOLOGIA E SERVICOS LTDA	R\$ 690,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (88) 9696-9837		<b>Email:</b> contato@optecnologia.com.br
21.265.393/0001-35	KAMYLLA DE JESUS MENDES 07505899902	R\$ 690,91
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (41) 8524-7731		<b>Email:</b> clickpgua@hotmail.com
30.422.993/0001-50	OSRTEC LTDA	R\$ 783,10
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
09.505.945/0001-30	INFOSHOT SERVICOS E SOLUCOES EM TI LTDA	R\$ 790,00
<b>Porte da Empresa:</b> Empresa de Pequeno Porte (EPP) <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Nome de Contato:</b> Washington /Rafael Silvestre	<b>Telefone:</b> (31) 3564-4482	<b>Email:</b> infoshot@infoshot.com.br
30.190.803/0001-17	BLUEPOINT COMERCIO E SERVICOS EM TI LTDA	R\$ 809,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
43.883.458/0001-49	LOGAN-IT COMERCIO E SERVICOS LTDA	R\$ 810,00
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (31) 9312-1159		<b>Email:</b> contato@agregcontabil.com.br
36.583.702/0001-92	ROGER A DE FRANCA COMERCIO E SERVICOS	R\$ 905,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
28.727.057/0001-06	GTCI GESTAO TECNOLOGICA LTDA	R\$ 949,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
52.540.893/0001-61	TECHNOBRAIN LTDA	R\$ 994,28
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		





**Preço (Outros Entes Públicos) 1: Preço do Fornecedor Vencedor****R\$ 634,19**

Inc. II Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)

<b>Órgão:</b> CONSELHO REGIONAL DE EDUCACAO FISICA DA 16 REGIAO - CREF16/RN	<b>Data:</b> 01/10/2024 00:00
<b>Objeto:</b> O objeto da seguinte disputa é a contratação de empresa fornecedora de licenças de uso de softwares de informática, para renovação, atualização e estruturação do parque de estações de trabalho disponibilizados aos funcionários da Sede e Seccional do CREF16/RN, conforme condições e especificações presentes no Termo de Referência.	<b>Modalidade:</b> Dispensa
	<b>SRP:</b> NÃO
<b>Descrição:</b> Microsoft 365 Business Standard (NCE) Sem Teams - Microsoft 365 Business Standard (NCE) Sem Teams	<b>Identificação:</b> 23603274000170-1-000021/2024
	<b>Lote/Item:</b> 1/1
	<b>Ata:</b> N/A
	<b>Homologação:</b> 14/10/2024 00:00
	<b>Fonte:</b> <a href="https://www.gov.br/pncp/pt-br">https://www.gov.br/pncp/pt-br</a>
	<b>Quantidade:</b> 26
	<b>Unidade:</b> und
	<b>UF:</b> RN

CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
21.748.841/0001-51 *VENCEDOR*	TECNETWORKING SERVICOS E SOLUCOES EM TI LTDA	R\$ 634,19
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Nome de Contato:</b> ZAIMISON / JACKSON	<b>Telefone:</b> (81) 3541-4912	<b>Email:</b> governo@grupotecnet.com.br

**Preço (Outros Entes Públicos) 2: Preço do Fornecedor Vencedor****R\$ 868,90**

Inc. II Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)

<b>Órgão:</b> MUNICIPIO DE BARAO DE COCAIS	<b>Data:</b> 16/08/2024 11:06
<b>Objeto:</b> FORNECIMENTO DE ELETRÔNICOS, EQUIPAMENTOS DE INFORMÁTICA, PERIFÉRICOS, E SOFTWARES DE INFORMÁTICA	<b>Modalidade:</b> Pregão - Eletrônico
	<b>SRP:</b> SIM
<b>Descrição:</b> MICROSOFT 365 BUSINESS STANDARD - OFFICE BÁSICO COM EMAIL E APLICATIVO DE COMUNICAÇÃO CORPORATIVO - MICROSOFT 365 BUSINESS STANDARD - OFFICE BÁSICO COM EMAIL E APLICATIVO DE COMUNICAÇÃO CORPORATIVO	<b>Identificação:</b> 18317685000160-1-000066/2024
	<b>Lote/Item:</b> 1/2
	<b>Ata:</b> N/A
	<b>Homologação:</b> 27/05/2024 00:00
	<b>Fonte:</b> <a href="https://www.gov.br/pncp/pt-br">https://www.gov.br/pncp/pt-br</a>
	<b>Quantidade:</b> 48
	<b>Unidade:</b> UNIDADE
	<b>UF:</b> MG

CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
03.675.338/0001-31 *VENCEDOR*	IPCOMM TECNOLOGIA LTDA	R\$ 868,90
<b>Porte da Empresa:</b> Empresa de Pequeno Porte (EPP) <b>Marca:</b> <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b>		
<b>Telefone:</b> (11) 4583-3200		<b>Email:</b> contato@barbero.adv.br



## Quantidade

## Descrição

## Observação

1 Unidade

Asterisk

**Preço (Compras Governamentais) 1: Preço do Fornecedor Vencedor****R\$ 6.000,00**

Inc. I Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)

**Órgão:** MINISTÉRIO DA DEFESA

Comando da Aeronáutica

GRUPAMENTO DE APOIO DE SÃO JOSÉ DOS CAMPOS

**Objeto:** Aquisição de material permanente para o ICEA.**Descrição:** Elemento Circuito Lógico ( Gateway ) - Elemento Circuito Lógico ( Gateway )

Componentes: Duas Portas Rj11 Para Conexão De Linhas E Ramais , Compatibilidade:

Pabx Ip Asterisk , Tipo: Fxo/Fxs Appliance , Características Adicionais: Suporta Duas

Linhas Dedicadas, Codecs G711 A/U/G

**CatMat:** 348831 - Elemento Circuito Lógico ( Gateway ) - Componentes: Duas Portas Rj11 Para

Conexão De Linhas E Ramais | Compatibilidade: Pabx Ip Asterisk | Tipo: Fxo/Fxs

Appliance | Características Adicionais: Suporta Duas Linhas Dedicadas, Codecs G711

A/U/G

**Data:** 02/08/2024 08:00**Modalidade:** Pregão Eletrônico**SRP:** NÃO**Identificação:** NºPregão:900772024 / UASG:120016**Lote/Item:** /10**Ata:** N/A**Homologação:** 17/09/2024 18:15**Fonte:** www.gov.br/compras/pt-br**Quantidade:** 2**Unidade:** Unidade**UF:** SP**CNPJ****Razão Social do Fornecedor****Valor da Proposta Final**

36.113.882/0001-49

TECNOLOGIA, INFORMACAO E COMUNICACAO PARA TODOS EIRELI

**R\$ 6.000,00**

\*VENCEDOR\*

**Porte da Empresa:** Microempresa**Marca:** Khomp**Fabricante:** Fabricante não informado**Modelo:** UMG Modular 1200**Nome de Contato:**

Fatima

**Telefone:**

(21) 3090-0505

**Email:**

contato@tic4all.com.br

51.655.532/0001-06

ASS PRODUTOS ALIMENTICIOS LTDA

**R\$ 7.398,00****Porte da Empresa:** Porte da empresa não informado**Marca:** GRANDSTREAM**Fabricante:** Fabricante não informado**Modelo:** TR

54.057.375/0001-17

54.057.375 EMANOEL AMARAL GOMES

**R\$ 7.400,00****Porte da Empresa:** Porte da empresa não informado**Marca:** TR**Fabricante:** Fabricante não informado**Modelo:** TR**Telefone:**

(71) 9701-2181

**Email:**

apoloniogomes.cprm@gmail.com

53.251.412/0001-60

H S DE MORAIS - COMERCIO

**R\$ 7.400,00****Porte da Empresa:** Porte da empresa não informado**Marca:** INTELBRAS**Fabricante:** Fabricante não informado**Modelo:** INTELBRAS

28.521.211/0001-99

CAROLINA DO VALE LOPES 02046138171

**R\$ 7.580,00****Porte da Empresa:** Microempresa**Marca:** Elemento Circuito Lógico**Fabricante:** Fabricante não informado**Modelo:** Rj11**Telefone:**

(61) 4104-8375

**Email:**

premier.infordf@gmail.com



CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
11.420.095/0001-19	STAR NETWORKS COMERCIO ELETRO ELETRONICOS EIRELI	R\$ 7.587,00
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> GRANDSTREAM <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> MODELO: GXW4502		
<b>Nome de Contato:</b> Sheila	<b>Telefone:</b> (21) 3486-5301	<b>Email:</b> comercial@starn.com.br
14.956.632/0001-38	CFR SOLUCOES LTDA	R\$ 7.587,80
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> Grandstream <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> GXW4502		
42.166.294/0001-76	EAS SOLUCOES E SERVICOS EIRELI	R\$ 7.587,80
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> Elemento Circuito Lógico ( Gateway ) Componentes: <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> Elemento Circuito Lógico ( Gateway ) Componentes:		
<b>Nome de Contato:</b> Ezequiel	<b>Telefone:</b> (12) 3953-4221	<b>Email:</b> easinf@easinf.com
32.889.816/0001-04	WF SOLUCOES EM TECNOLOGIA LTDA	R\$ 8.300,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> Grandstream <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> GXW4502 2E1 Gateway VoIP		

**Preço (Compras Governamentais) 2: Preço do Fornecedor Vencedor****R\$ 7.118,00**

Inc. I Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)

<b>Órgão:</b> MINISTÉRIO DA DEFESA Comando da Aeronáutica GRUPAMENTO DE APOIO DE SÃO JOSÉ DOS CAMPOS	<b>Data:</b> 02/08/2024 08:00
<b>Objeto:</b> Aquisição de material permanente para o ICEA.	<b>Modalidade:</b> Pregão Eletrônico
<b>Descrição:</b> <b>Elemento Circuito Lógico ( Gateway )</b> - Elemento Circuito Lógico ( Gateway ) Componentes: Uma Porta Ethernet 10/100 Mbits Rj45 , Compatibilidade: Pabx Ip Asterisk , Tipo: Fxo Appliance , Características Adicionais: Para Conexão De Linhas Analógicas Fxo, Suporta Os	<b>SRP:</b> NÃO
<b>CatMat:</b> 348907 - Elemento Circuito Lógico ( Gateway ) - Componentes: Uma Porta Ethernet 10/100 Mbits Rj45   Compatibilidade: Pabx Ip Asterisk   Tipo: Fxo Appliance   Características Adicionais: Para Conexão De Linhas Analógicas Fxo, Suporta Os	<b>Identificação:</b> NºPregão:900772024 / UASG:120016
	<b>Lote/Item:</b> /11
	<b>Ata:</b> N/A
	<b>Homologação:</b> 17/09/2024 18:15
	<b>Fonte:</b> www.gov.br/compras/pt-br
	<b>Quantidade:</b> 4
	<b>Unidade:</b> Unidade
	<b>UF:</b> SP

CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
36.113.882/0001-49	TECNOLOGIA, INFORMACAO E COMUNICACAO PARA TODOS EIRELI	R\$ 7.118,00
<b>*VENCEDOR*</b>		
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> Grandstream <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> GXW4248		
<b>Nome de Contato:</b> Fatima	<b>Telefone:</b> (21) 3090-0505	<b>Email:</b> contato@tic4all.com.br
34.354.190/0001-67	PUBLIC SHOP ELETRO ELETRONICOS EIRELI	R\$ 7.991,45
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> GRANDSTREAM <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> GXW4248		
<b>Telefone:</b> (14) 9151-2111		<b>Email:</b> licitapublic@gmail.com



CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
53.251.412/0001-60	H S DE MORAIS - COMERCIO	R\$ 8.000,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> INTELBRAS <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> INTELBRAS		
52.312.601/0001-33	EMBRATEC COMERCIO E SERVICOS LTDA	R\$ 8.047,50
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> GrandStream GS-GXW4248 <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> GrandStream GS-GXW4248		
<b>Nome de Contato:</b> Lucas	<b>Telefone:</b> (11) 3181-8721	<b>Email:</b> embratecbrasil@gmail.com
54.057.375/0001-17	54.057.375 EMANOEL AMARAL GOMES	R\$ 8.100,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> TR <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> TR		
<b>Telefone:</b> (71) 9701-2181		<b>Email:</b> apoloniogomes.cprm@gmail.com
14.956.632/0001-38	CFR SOLUCOES LTDA	R\$ 8.139,43
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> Grandstream <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> GXW4248		
08.257.348/0001-70	D P I COMERCIO DE ELETRO ELETRONICOS LTDA	R\$ 8.399,99
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> CONFORME TR <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> CONFORME TR		
<b>Nome de Contato:</b> Ronaldo de Carvalho	<b>Telefone:</b> (14) 3353-0705	<b>Email:</b> fiscontabilbtu@uol.com.br
51.655.532/0001-06	ASS PRODUTOS ALIMENTICIOS LTDA	R\$ 8.400,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> GRANDSTREAM <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> TR		
28.521.211/0001-99	CAROLINA DO VALE LOPES 02046138171	R\$ 8.470,00
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> Elemento Circuito Lógico <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> Uma Porta Ethernet 10/100 Mbits Rj45		
<b>Telefone:</b> (61) 4104-8375		<b>Email:</b> premier.infordf@gmail.com
11.420.095/0001-19	STAR NETWORKS COMERCIO ELETRO ELETRONICOS EIRELI	R\$ 8.473,00
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> GRANDSTREAM <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> MODELO: GXW4248		
<b>Nome de Contato:</b> Sheila	<b>Telefone:</b> (21) 3486-5301	<b>Email:</b> comercial@starn.com.br



CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
42.166.294/0001-76	EAS SOLUCOES E SERVICOS EIRELI	R\$ 8.473,00
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> Elemento Circuito Lógico ( Gateway ) <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> Elemento Circuito Lógico ( Gateway )		
<b>Nome de Contato:</b> Ezequiel	<b>Telefone:</b> (12) 3953-4221	<b>Email:</b> easinf@easinf.com

**Preço (Compras Governamentais) 3: Preço do Fornecedor Vencedor** **R\$ 401,83**

Inc. I Art. 5º da IN 65 de 07 de Julho de 2021 (Lei nº 14.133)

<b>Órgão:</b> GOVERNO DO ESTADO DE SÃO PAULO ESP-SECRETARIA DE ADMINISTRACAO PENITENCIARIA ESP-DEPTO. DE ADM. C.U.P.REG.NOROESTE EST.	<b>Data:</b> 06/06/2024 08:00
<b>Objeto:</b> Aquisição de peças, acessório, componentes de informática e itens de comunicação, destinados à as atividades administrativas desenvolvidas no âmbito desta sede regional.	<b>Modalidade:</b> Pregão Eletrônico
<b>Descrição:</b> <b>Elemento Circuito Lógico ( Gateway )</b> - Elemento Circuito Lógico ( Gateway ) Componentes: Duas Portas Rj11 Para Conexão De Linhas E Ramais , Compatibilidade: Pabx Ip Asterisk , Tipo: Fxo/Fxs Appliance , Características Adicionais: Suporta Duas Linhas Dedicadas, Codecs G711 A/U/G	<b>SRP:</b> NÃO
<b>CatMat:</b> <b>348831</b> - Elemento Circuito Lógico ( Gateway ) - Componentes: Duas Portas Rj11 Para Conexão De Linhas E Ramais   Compatibilidade: Pabx Ip Asterisk   Tipo: Fxo/Fxs Appliance   Características Adicionais: Suporta Duas Linhas Dedicadas, Codecs G711 A/U/G	<b>Identificação:</b> NºPregão:900022024 / UASG:380184
	<b>Lote/Item:</b> /19
	<b>Ata:</b> N/A
	<b>Homologação:</b> 23/07/2024 16:33
	<b>Fonte:</b> www.gov.br/compras/pt-br
	<b>Quantidade:</b> 5
	<b>Unidade:</b> Unidade
	<b>UF:</b> SP

CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
49.490.183/0001-60	T L SOLUCOES TECNOLOGICAS LTDA	R\$ 401,83
<b>*VENCEDOR*</b>		
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> Grandstream <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> HT802		
<b>Telefone:</b> (46) 9119-8223		<b>Email:</b> t.l.solucoes@hotmail.com

40.407.429/0001-12	WL SOLUCOES E TECNOLOGIA LTDA	R\$ 550,00
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> GRANDSTREAM <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> HANDY TONE HT812 ATA 2PORTAS		
<b>Nome de Contato:</b> Alisson e Felipe	<b>Telefone:</b> (61) 99814-2997	<b>Email:</b> wlsolucoes@bftec.com.br

09.003.090/0003-00	RSMI DISTRIBUIDORA DE EQUIPAMENTOS ELETRONICOS - EIRELI	R\$ 700,00
<b>Porte da Empresa:</b> Porte da empresa não informado <b>Marca:</b> GRANDSTREAM <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> HT802		

27.882.412/0001-59	SAVVIS INFORMATICA EIRELI	R\$ 708,00
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> gateway <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> gateway		
<b>Telefone:</b> (71) 3334-2881		<b>Email:</b> prime@primecontabil.com



CNPJ	Razão Social do Fornecedor	Valor da Proposta Final
42.166.294/0001-76	EAS SOLUCOES E SERVICOS EIRELI	R\$ 708,00
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> GATEWAY <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> GATEWAY		
<b>Nome de Contato:</b> Ezequiel	<b>Telefone:</b> (12) 3953-4221	<b>Email:</b> easinf@easinf.com
03.983.321/0001-41	ACOMPANY COMERCIO DE EQUIPAMENTOS ELETRONICOS LTDA	R\$ 708,19
<b>Porte da Empresa:</b> Microempresa <b>Marca:</b> INTELBRAS <b>Fabricante:</b> Fabricante não informado <b>Modelo:</b> CONVERSOR DE PROTOCOLO IP - ATA 200 CÓD: 4060200		
<b>Nome de Contato:</b> Ilzo	<b>Telefone:</b> (41) 3589-3535	<b>Email:</b> comercial@acompanysystem.com.br

#### Item 5: Sonax PABX

Preço Estimado: R\$ 0,00 (un)      Percentual: -      Preço Estimado Calculado: R\$ 0,00      Média dos Preços Obtidos: R\$ 0,00

Quantidade	Descrição	Observação
1 Unidade	Sonax PABX	





## Extrato de fontes utilizadas neste relatório

**ATENÇÃO** - O Banco de Preços é uma solução tecnológica que atende aos parâmetros de pesquisa dispostos em Leis vigentes, Instruções Normativas, Acórdãos, Regulamentos, Decretos e Portarias. Sendo assim, por reunir diversas fontes governamentais, complementares e sites de domínio amplo, o sistema não é considerado uma fonte e, sim, um meio para que as pesquisas sejam realizadas de forma segura, ágil e eficaz.

### Fontes utilizadas nesta cotação:

1 - Compras.gov.br www.gov.br/compras/pt-br	Data: 14/11/2024 11:38:27 Acessar a fonte <a href="#">aqui</a>
2 - Portal Nacional de Contratações Públicas https://www.gov.br/pncp/pt-br	Data: 14/11/2024 10:46:40 Acessar a fonte <a href="#">aqui</a>
3 - Tribunal de Contas do Estado do Rio Grande do Sul https://portal.tce.rs.gov.br/aplicprod/f?p=50500:3:::NO:::	Data: 14/11/2024 10:49:35 Acessar a fonte <a href="#">aqui</a>





PLUS



# Pesquisar Preços

Busque preços para o item desejado na sua cotação.

Dashboard  
(/Home/  
Dashboard)

**ASTERISK** - Descrição: Asterisk **Quantidade:** 1 **Un. Medida:** Unidades

Preço Estimado: #N/A

<<
<
Item 3
>
>>

Cotações ▾

IN 65/2021 (Lei nº 14.133) ▾

Especificação  
Técnica  
(/

Sonax PABX



Último ano ▾

Regiões e Estados ▾

PESQUISAR

EspecificacaoTecnica)

- Apenas o termo digitado
  Todos
  Materiais
  Serviços

Mais Filtros ▾

Termo de  
Referência  
(/

## Resultados da Pesquisa

TermoReferencia)

Registro de  
Preços  
(/



**NENHUM RESULTADO ENCONTRADO**

Revise a sua pesquisa, ajuste os filtros se necessário e tente novamente.

RegistroPreco)

Terceirização  
(/

Terceirizacao)

Negociação ▾

Mapa de  
Fornecedores  
(/

MapaEstrategico)

Mapa de  
Comp.  
ME/EPP  
(/

MapaEstrategico/

ComprovanteCompetitividadeLC12306)

Mentoria  
(/Mentoria)

Solicitação de  
Suporte  
(https://

gnp.negociospublicos.net.br/

np/suporte/

login?

p\_idContrato=43344&p\_idPessoa=27018)

Chat Online





# Conheça seu novo PABX Virtual

The screenshot shows the Sonax web interface for configuring a report. The main heading is "Relatório" and the specific report is "LIGAÇÕES ENTRANTES (DID)". The interface includes a sidebar menu with options like Dashboard, Área do Cliente, Serviços, Call Center, and Relatórios. The main content area has several filter fields:
 

- Período: 05/09/2017 Até 05/09/2017
- Intervalo de horas: 0:00 Até 23:59
- Status de atendimento: Todos
- Protocolo/Número: (empty)
- Departamentos: Nada selecionado
- Agentes: Roberto 103 2, Agente 107 (Camila), Ag
- DID: 08008801520\_SONA\_ATENDIMENTO
- Tabulação: Não tabulada, Tabulada pelo sistema, LI
- Filas: (CANCELADO) INSTANT\_CALLCENTE
- Ramais: 100, 101, 101 (COMPARTILHADO), 102

 There are checkboxes for "Exibir também chamadas de URA" and "Exibir também chamadas de DDR", both checked. Below the filters are buttons for "Pesquisar" and "Download de gravações em massa". At the bottom, a table header is visible with columns: Data/Hora, Protocolo, DID, Ramal, Agente, Número, Status, Tempo de Espera, Duração, Tabulação, Fila/URA, Info, Gravação, Ouvir gravação, and Avaliação do Agente pelo Precisa de ajuda?.

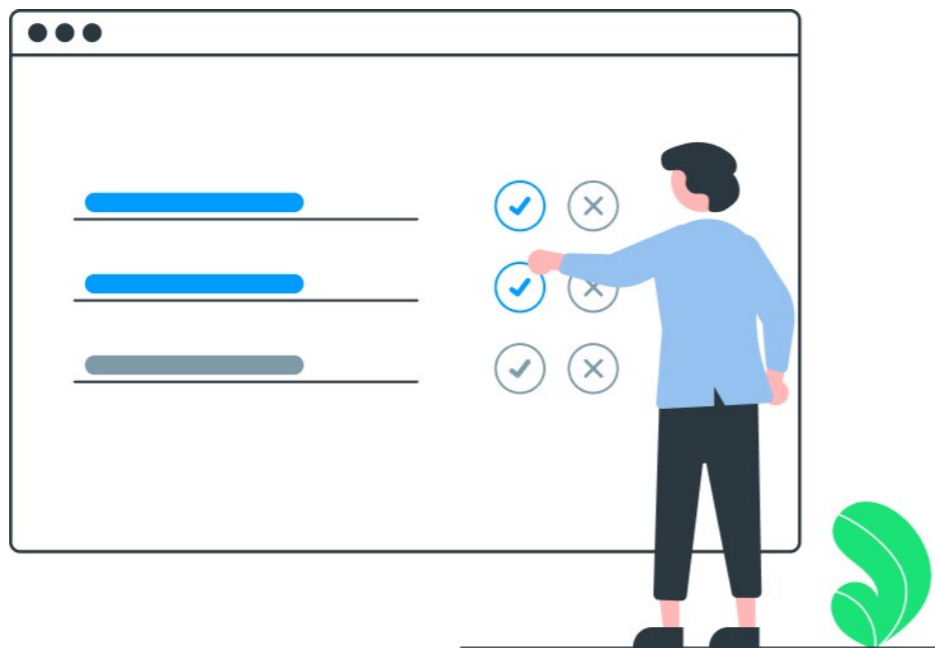
Chat online

Whatsapp  <https://>

# Profissionalize o atendimento da sua empresa agora mesmo!

Com o Sonax Pabx Virtual você irá profissionalizar o atendimento telefônico da sua empresa, proporcionando aos gestores e colaboradores, tomadas de decisões muito mais ágeis e assertivas.

## Por que contratar o Sonax PABX Virtual para sua empresa?



### ▸ Planos que encaixam ao seu perfil

Temos planos de minutos Grátis (COMBO FREE) e planos Ilimitados (COMBO ILIMITADO) que encaixam direitinho nos mais variados perfis de clientes, tanto para aqueles que não querem ter limitação de ligações simultâneas e também para aqueles desejam não ter surpresas nas suas contas telefônicas e ligar realmente limitado pra fixo e móvel!

### ▾ Eficiência e produtividade

### ▾ Solução 100% em Nuvem

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▼ **Custo-benefício é realmente o melhor**

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- [Soluções ▼](#)
- [Sobre nós](#)
- [Blog](#)
- [FAQ](#)
- [Trabalhe conosco](#)
- [Contato](#)

## Funcionalidades

Transferências para ramais e números externos

Gravações de chamadas

Black List para números indesejados

Interligações de Matriz-Filial a custo zero

Portabilidade numérica

Chamadas perdidas

Relatórios e gráficos de chamadas por ramal

CDR - Relatórios de custos online

Relatórios e gráficos com estatísticas de filas, ramais, DID e URAS

Monitor em tempo real de ramais

Sala de Conferência

Pesquisas de Satisfação

Callback

API de integração com CRM

Recuperador automático de chamadas


SMS em massa e automatizado

Secretária Eletrônica - Voice Mail

Siga-me interno e externo

## Nossos Planos

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(<https://>)



### Combo Free 500

Essencial para times que estão iniciando

R\$ **89**,90  
/mensal

- ✓ 5 Ramais
- ✓ 500 Minutos GRÁTIS para fixo e móvel no Brasil
- ✓ 5 Ligações simultâneas ativas
- ✓ 3 Ligações Receptivas
- ✓ 1 Número virtual (novo ou portado) com 3 canais simultâneos em mais de 1800 cidades (sob consulta)

### Combo Free 1000

A solução para equipes em crescimento

R\$ **208**,90  
/mensal

- ✓ 10 Ramais
- ✓ 1000 Minutos GRÁTIS para fixo e móvel no Brasil
- ✓ 10 Ligações simultâneas ativas
- ✓ 5 Ligações Receptivas
- ✓ 1 Número virtual (novo ou portado) com 5 canais simultâneos em mais de 1800 cidades (sob consulta)

### Combo Free 3000

Ideal para empresas consolidadas

R\$ **477**,90  
/mensal

- ✓ 20 Ramais
- ✓ 3000 Minutos GRÁTIS para fixo e móvel no Brasil
- ✓ 20 Ligações simultâneas ativas
- ✓ 5 Ligações Receptivas
- ✓ 1 Número virtual (novo ou portado) com 5 canais simultâneos em mais de 1800 cidades (sob consulta)

[Início](#) [Soluções](#) [Sobre nós](#)

[Blog](#) [FAQ](#) [Trabalhe conosco](#)

[Contato](#)

Chat online

Whatsapp  <https://>



## Combo Free 5000

Para organizações com alto volume de atendimento

R\$ **855**,90  
/mensal

- ✓ 40 Ramais
- ✓ 5000 Minutos GRÁTIS para fixo e móvel no Brasil
- ✓ 40 Ligações simultâneas ativas
- ✓ 5 Ligações Receptivas
- ✓ 1 Número virtual (novo ou portado) com 5 canais simultâneos em mais de 1800 cidades (sob consulta)

Soluções

## Personalizado

Ideal para sua empresa

## Sob consulta

- ✓ Ramais
- ✓ Minutos GRÁTIS para fixo e móvel no Brasil
- ✓ Ligações simultâneas ativas
- ✓ Ligações Receptivas
- ✓ Número virtual (novo ou portado) com canais simultâneos em mais de 1800 cidades (sob consulta)

**CONSULTAR**


**CONTRATAR**

---

**Todos os planos acima aceitam personalização da quantidade de Ramais, Minutos e Números virtuais!  
Consulte nosso consultor agora mesmo e nos passe a sua demanda!**

---

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Whatsapp   
(<https://sonax.net.br/whatsapp>)



## Mapa de cobertura

Clique no botão abaixo para conferir as cidades com cobertura para portabilidade e contratação de números novos

**Conferir**  
(<https://sonax.net.br/mapa-de-cobertura/>)



## Adicionais e Tarifas

- Tarifas excedentes de Fixo para todo o Brasil a R\$0,07/minuto
- Tarifas excedentes de Móvel para todo o Brasil a R\$0,12/minuto
- Ramais excedentes a R\$14,90 por ramal
- Números virtuais excedentes a R\$19,90 por número

## Depoimentos

*Estou entrando em contato para agradecer e parabenizar vocês pelo desenvolvimento das sugestões que repassamos ao ticket, já fizemos os testes aqui e está funcionando nos conformes, realmente obrigado!*

**Christian**

*Olá, tenho gostado bastante. E só de vocês trabalharem com o sistema ATA já é nota 1000, porque telefone fixo é complicado. Agradeço a todos pelo atendimento e suporte.*

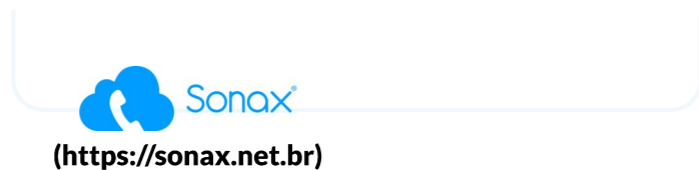
**Diego Silva**

*Já estamos utilizando o PABX a quase dois meses e até o momento o mesmo está atendendo todas as nossas expectativas e sempre que nós solicitamos um atendimento via chat o suporte tem sido prestativo em nos esclarecer as dúvidas que temos. Estamos contentes em estar utilizando esta plataforma de comunicação.*

Chat online

Whatsapp





# Integre seu CRM ou ERP, otimize os processos e atendimentos do seu negócio!

Caso não tenha integração com o sistema que você utiliza, cuidamos disso para você.  
Entre em contato agora com nossos especialistas e integre seu sistema.

## CONTATO



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(<https://>)



## AINDA NÃO É CLIENTE? CONHEÇA NOSSOS PRODUTOS

Pabx Virtual, Chatbot, SMS, Call Center, Número Virtual



Já é nosso cliente? \* ▾

Nome \*

Nome da empresa

E-mail \*

Telefone \* ▾

Ao clicar no botão de envio, concordo com o Consentimento

**Quero contratar!**

[Relatar abuso \(https://www.bitrix24.com.br/abuse/?b24\\_form\\_id=10&b24\\_address=https%3A%2F%2Fsonax.bitrix24.com.br&b24\\_form\\_address=https%3A%2F%2Fsonax.net.br%2Fpabx-em-nuvem%2F%3Futm\\_source%3Dgoogle%26utm\\_medium%3Dcpc%26utm\\_campaign%3Dpareto\\_gsn\\_pabx\\_br%26utm\\_term%3Db\\_pabx%26utm\\_content%3Dg\\_c\\_685533037872%26gad\\_source%3D1%26clid%3DCjwKCAiA3Na5BhAZEiwAzrfagIYRtPbz0LwWUm0UvnZgxc9yObngBWgnRtL6ZfSK5z8GcgldPGBbRoC1CcQAvD\\_BwE\)](https://www.bitrix24.com.br/abuse/?b24_form_id=10&b24_address=https%3A%2F%2Fsonax.bitrix24.com.br&b24_form_address=https%3A%2F%2Fsonax.net.br%2Fpabx-em-nuvem%2F%3Futm_source%3Dgoogle%26utm_medium%3Dcpc%26utm_campaign%3Dpareto_gsn_pabx_br%26utm_term%3Db_pabx%26utm_content%3Dg_c_685533037872%26gad_source%3D1%26clid%3DCjwKCAiA3Na5BhAZEiwAzrfagIYRtPbz0LwWUm0UvnZgxc9yObngBWgnRtL6ZfSK5z8GcgldPGBbRoC1CcQAvD_BwE)

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+Juc%C3%A1+Proc%C3%B3pio,+252+-+Rodovi%C3%A1rios,+Caratinga+-+MG,+35302-025/@-19.7926536,-42.1344552,17z/
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Chat online

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Teams

Produtos

Recursos

Planos de Negócios

Planos para Uso Doméstico

Preços

Setores

Recursos

## Escolha o Microsoft Teams certo para você

Mantenha conexão constante e compartilhe conteúdo a qualquer momento para aprender, planejar e inovar, juntos. Tenha mais recursos com o Teams Essentials ou adquira o Teams online como parte do Microsoft 365.

### Mais populares

#### Microsoft Teams Essentials

**R\$ 19,90** usuário/mês

(Assinatura anual – renovações automáticas)<sup>1</sup>

Preços já incluem todos os impostos

Compre agora

- ✓ 10 GB de armazenamento na nuvem por usuário
- ✓ Colaboração em tempo real com compartilhamento de arquivos, tarefas e pesquisas
- ✓ Gravações de reuniões de equipe com transcrições e legendas ao vivo (inglês)<sup>3</sup>
- ✓ Segurança padrão com criptografia de dados para reuniões, chats, chamadas e arquivos
- ✓ O Microsoft 365 Copilot está disponível como um complemento.\*

#### Microsoft 365 Business Basic

**R\$ 29,80** usuário/mês

(Assinatura anual – renovações automáticas)<sup>1</sup>

Preços já incluem todos os impostos

Compre agora

[Experimente gratuitamente por um mês](#) >

Confira os termos da avaliação<sup>2</sup>

#### Todos os recursos oferecidos no Microsoft Teams Essentials, mais:

- ✓ Identidade, acesso e gerenciamento de usuário para até 300 funcionários
- ✓ Email empresarial personalizado (nome@suaempresa.com)
- ✓ Versões para Web e dispositivos móveis do Word, Excel, PowerPoint e Outlook\*\*
- ✓ 1 TB de armazenamento na nuvem por funcionário
- ✓ Mais dez aplicativos adicionais para suas necessidades de negócios (Bookings, Planner, Microsoft Forms e outros)
- ✓ Filtragem automática de malware e spam
- ✓ Suporte por telefone ou pela Web a qualquer momento
- ✓ O Microsoft 365 Copilot está disponível como um complemento.\*

#### Microsoft 365 Business Standard

**R\$ 74,40** usuário/mês

(Assinatura anual – renovações automáticas)<sup>1</sup>

Preços já incluem todos os impostos

Compre agora

[Experimente gratuitamente por um mês](#) >


Confira os termos da avaliação<sup>2</sup>

#### Todos os recursos oferecidos no Microsoft 365 Business Basic, mais:

- ✓ Versões para desktop do Word, Excel, PowerPoint e Outlook
- ✓ Webinars com relatório e registro de participantes
- ✓ Novo: Espaços de trabalho colaborativos para criar em equipe usando o Microsoft Loop
- ✓ Novo: Ferramentas de design e edição de vídeos com o Clipchamp
- ✓ O Microsoft 365 Copilot está disponível como um complemento.\*




**Aplicativos e serviços do Microsoft 365**




[Teams](#)


**Serviços de nuvem seguros**




[Teams](#)




[Exchange](#)




[OneDrive](#)




[SharePoint](#)




[Outlook](#)



[Word](#)




[Excel](#)




[PowerPoint](#)


**Aplicativos e serviços do Microsoft 365**




[Word](#)




[Excel](#)




[PowerPoint](#)




[Outlook](#)




[Teams](#)




[OneDrive](#)




[SharePoint](#)



[Exchange](#)



[Clipchamp](#)



[Microsoft Loop](#)

Formas de pagamento que aceitamos



[Renovar sua assinatura](#)

**Mais populares**

Microsoft Teams Essentials	Microsoft 365 Business Basic	Microsoft 365 Business Standard
<p><b>R\$ 19,90</b> usuário/mês (Assinatura anual – renovações automáticas)<sup>1</sup></p> <p>Preços já incluem todos os impostos</p> <p><b>Compre agora</b></p> <p><a href="#">Experimente gratuitamente &gt; por um mês</a></p>	<p><b>R\$ 29,80</b> usuário/mês (Assinatura anual – renovações automáticas)<sup>1</sup></p> <p>Preços já incluem todos os impostos</p> <p><b>Compre agora</b></p> <p><a href="#">Experimente gratuitamente &gt; por um mês</a></p> <p>Confira os termos da avaliação<sup>2</sup></p>	<p><b>R\$ 74,40</b> usuário/mês (Assinatura anual – renovações automáticas)<sup>1</sup></p> <p>Preços já incluem todos os impostos</p> <p><b>Compre agora</b></p> <p><a href="#">Experimente gratuitamente &gt; por um mês</a></p> <p>Confira os termos da avaliação<sup>2</sup></p>

✓ Os ícones de marca de seleção parcial indicam que um recurso está parcialmente incluído

✓ Os ícones de marca de seleção indicam que um recurso está incluído

[Expandir tudo](#) | [Recolher tudo](#)

✓ **Reuniões e chamadas**

Reuniões online (chamadas e vídeo)<sup>4</sup>



Capacidade de participantes



300 participantes



300 participantes



300 participantes

Compartilhamento de tela



Planos de fundo personalizados



Modo conferência



Participe de um espaço imersivo



Participe da reunião como um avatar



Reuniões agendadas



Gravações e transcrições de reuniões



Legendas ao vivo<sup>3</sup>

Somente inglês<sup>3</sup>

Mais de 30 idiomas<sup>3</sup>

Mais de 30 idiomas<sup>3</sup>

Salas de discussão



Microsoft Whiteboard



Supressão de ruído



Disponível com o Microsoft Entra ID

Webinars com páginas de registro dos participantes, confirmações por email e relatórios



Modo de exibição Calendário do Outlook padrão



Não é necessária uma conta para participar de reuniões



Anotações colaborativas



∨ Chat e colaboração

- 
- 
- 
-

Número máximo de usuários

✓  
300

✓  
300

✓  
300

Pesquisa e mensagens de chat ilimitadas no Teams

✓

✓

✓

Acesso para convidado

✓

✓

✓

Anexos de arquivos no chat

✓  
2 GB por usuário

✓  
1 TB por usuário<sup>5</sup>

✓  
1 TB por usuário<sup>5</sup>

Armazenamento de arquivos

✓  
10 GB

✓  
1 TB por organização  
mais 10 GB por licença<sup>6</sup>

✓  
1 TB por organização  
mais 10 GB por licença<sup>6</sup>

Colaboração em tempo real no aplicativo móvel do Microsoft 365, que inclui o Word, Excel e PowerPoint<sup>\*\*</sup>

✓

✓

✓

Mais de 250 aplicativos e serviços integrados ao Teams

✓

✓

✓

Converse entre contas pessoais e profissionais

✓

✓

✓



∨ **Assistência baseada em IA**

Use o Microsoft Copilot, um complemento de IA para o dia a dia, com segurança, privacidade, identidade e conformidade baseadas nas suas políticas já existentes do Microsoft 365

✓

✓

✓

Receba ajuda inteligente na escrita com sugestões avançadas de gramática e estilo usando o Microsoft Editor

✓

Integre seu contexto conteúdo de trabalho em um chat alimentado por IA para potencializar a criatividade com o Microsoft 365 Copilot em aplicativos como Word, PowerPoint e Teams

Disponível como um [complemento](#)

Disponível como um [complemento](#)

Disponível como um [complemento](#)

∨ **Aplicativos e serviços de produtividade**

Versões Web dos aplicativos Word, Excel e PowerPoint

✓

✓

✓

Hospedagem de emails do Exchange com endereços de email em domínio personalizado



Armazenamento e compartilhamento de arquivos pessoais com o OneDrive



1 TB por usuário



1 TB por usuário

Serviços adicionais do Microsoft 365, incluindo SharePoint no Microsoft 365, Microsoft Viva Engage, Microsoft Planner e Microsoft Stream



Versões para área de trabalho dos aplicativos Outlook, Word, Excel, PowerPoint, Access e Publisher<sup>7</sup>



Maior facilidade para o cliente agendar e gerenciar compromissos com o Microsoft Bookings



Ferramentas de design e edição de vídeos com o Clipchamp



Colaboração em espaços de trabalho para organizar seus projetos, sejam eles grandes ou pequenos, com o Microsoft Loop



Importação de contatos do Outlook e Skype



▼ **Segurança e conformidade**

Criptografia do Microsoft Teams para dados em repouso e em trânsito



Logon único para todos os aplicativos e serviços do Microsoft 365



Imposição de autenticação multifator



Recursos avançados de auditoria e relatório



▼ **Administração e suporte**

Ferramentas de administração para gerenciar aplicativos e usuários



Usar relatórios e análises para serviços do Microsoft 365



Configurações e políticas definidas pelo usuário



Garantia de 99,9% de tempo de atividade com suporte financeiro<sup>8</sup>



Telefone e suporte na Web



Mais populares

Microsoft Teams Essentials

R\$ 19,90 usuário/mês (Assinatura anual – renovações automáticas)<sup>1</sup>

Preços já incluem todos os impostos

Compre agora

Microsoft 365 Business Basic

R\$ 29,80 usuário/mês (Assinatura anual – renovações automáticas)<sup>1</sup>

Preços já incluem todos os impostos

Compre agora

[Experimente gratuitamente por um mês](#) >

Confira os termos da avaliação<sup>2</sup>

Microsoft 365 Business Standard

R\$ 74,40 usuário/mês (Assinatura anual – renovações automáticas)<sup>1</sup>

Preços já incluem todos os impostos

Compre agora

[Experimente gratuitamente por um mês](#)

Confira os termos da avaliação<sup>2</sup>



Microsoft 365 Business Premium

R\$ 130,90 usuário/mês (Assinatura anual – renovações automáticas)<sup>1</sup>

Preços já incluem todos os impostos

Compre agora

[Saiba mais](#) >

Todos os recursos do Microsoft 365 Business Standard, mais:

- ✓ Segurança avançada.
- ✓ Controle de dados e acesso.
- ✓ Proteção contra ameaças cibernéticas.
- ✓ O Microsoft 365 Copilot está disponível como um complemento\*

## Adicione o Copilot ao seu plano da Microsoft\*

[Entre para adicionar o Copilot](#) ao seu plano empresarial do Microsoft 365.

Se você ainda não é um cliente, adquira um plano do Microsoft 365 para começar.

[Confira os preços do Microsoft 365](#)

[Saiba mais](#)



## Perguntas frequentes

[Expandir tudo](#) | [Recolher tudo](#)

- > Qual é o melhor plano para minha empresa?
- > Como faço para acessar os benefícios premium do Microsoft Teams?
- > Como faço para gerenciar minha assinatura do Teams Essentials e convidar outras pessoas para participar? Uma empresa pequena ou média precisaria adquirir várias contas para seus funcionários?
- > Quais formas de pagamento posso usar?
- > Depois de atualizar, posso voltar para a versão gratuita do Teams?
- > Posso atualizar alguns usuários para o Microsoft 365 e manter outros na versão gratuita do Teams?
- > Posso comprar o Teams Essentials por meio de um provedor de soluções na nuvem?
- > Posso comprar o Teams Essentials em nome de uma criança?



## Confira mais opções do Microsoft Teams





[Reuniões](#)

[Telefonia  
do  
Teams](#)

[Dispositivos](#)

[Sistema de  
mensagens  
instantâneas](#)

[Aplicativos  
e fluxos de  
trabalho](#)

[Equipe de  
trabalhadores  
de linha de  
frente](#)

[Serviços  
de  
saúde](#)

[Segurança e  
conformidade](#)

## Comece a usar o Microsoft Teams hoje mesmo

[Acesse sua conta](#)

Baixe o aplicativo

[Vá para a página inicial  
do Teams](#) >

### Página Inicial

[Saiba mais](#) >

### Pequenos e médios negócios

[Saiba mais](#) >

### Grandes empresas

[Saiba mais](#) >

### Educação

[Saiba mais](#) >

[1] As políticas de cancelamento para assinaturas pagas podem variar com base em fatores como status de cliente, produto e seleções de domínio na Microsoft. É possível cancelar a assinatura a qualquer momento no Centro de administração do Microsoft 365. Determinadas assinaturas podem incluir uma taxa de cancelamento. [Saiba como cancelar sua assinatura do Microsoft 365](#). Quando uma assinatura é cancelada, todos os dados associados a ela são excluídos. [Saiba mais sobre a retenção, exclusão e destruição de dados no Microsoft 365](#).

[2] Após a avaliação gratuita de um mês, será cobrada a taxa de assinatura aplicável. É necessário usar um cartão de crédito. Cancele a qualquer momento para interromper futuras cobranças.

[3] As legendas ao vivo estão disponíveis em inglês para usuários com conta Microsoft e mais de 30 outros idiomas para usuários com identidades do Microsoft Entra. Para obter mais informações, confira o [artigo sobre o suporte de legendas ao vivo](#).

[4] Para chamadas em HD, é necessário um hardware compatível com HD e conexão de banda larga de pelo menos 4 Mbps.

[5] O armazenamento do OneDrive é usado para o compartilhamento de arquivos no chat. Portanto, os limites de armazenamento do OneDrive se aplicam. Os planos qualificados para assinaturas de cinco ou mais usuários incluem armazenamento em nuvem pessoal ilimitado. Todos os outros planos são limitados a 1 TB por usuário. A Microsoft fornecerá inicialmente 1 TB de armazenamento do OneDrive por usuário, que os administradores podem aumentar para até 5 TB por usuário. Entre em contato com o suporte da Microsoft para solicitar armazenamento adicional. O armazenamento de até 25 TB por usuário é provisionado no OneDrive. O armazenamento acima de 25 TB é provisionado como sites de equipes do SharePoint com 25 TB para usuários individuais.

[6] O Teams é executado em um back-end do SharePoint no Microsoft 365 para compartilhamento de arquivos, assim os limites de armazenamento do SharePoint se aplicam à seção de Arquivos de uma equipe. [Saiba mais sobre os limites de armazenamento e especificações do Microsoft Teams](#).

[7] O Publisher e o Access estão disponíveis apenas para PCs.

[8] Para saber mais, confira o [Contrato de Nível de Serviço Online da Microsoft](#).

[\*] O Microsoft 365 Copilot pode não estar disponível para todos os mercados e idiomas. Para comprar, os clientes devem ter um plano qualificado para [grandes empresas](#) ou [pequenos e médios negócios](#).

[\*\*] A disponibilidade dos aplicativos móveis varia de acordo com o país/região.



**Novidades**

Microsoft Copilot

Microsoft 365

Explorar os produtos da Microsoft

Aplicativos do Windows 11

**Microsoft Store**

Perfil da conta

Centro de Download

Suporte da Microsoft Store

Devoluções

Acompanhamento de pedidos

**Educação**

Microsoft Education

Dispositivos para educação

Microsoft Teams para Educação

Microsoft 365 Education

Office Education

Treinamento e desenvolvimento de educadores

Ofertas para estudantes e pais

Azure para estudantes

**Negócios**

Microsoft Cloud

Segurança da Microsoft

Azure

Dynamics 365

Microsoft 365

Microsoft Advertising

Microsoft 365 Copilot

Microsoft Teams

**Desenvolvedor e TI**

Centro do desenvolvedor

Documentação

Microsoft Learn

Comunidade Microsoft Tech

Azure Marketplace

AppSource

Microsoft Power Platform

Visual Studio

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Sobre a Microsoft

Notícias da empresa

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Acessibilidade

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Português (Brasil)



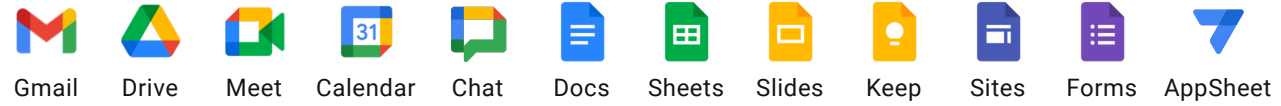
Suas opções de privacidade

[Privacidade dos Dados de Saúde do Consumidor](#)



# Teste o Google Workspace por 14 dias e aproveite para conhecer o Gemini.

O que cada plano oferece



Complemento em destaque **Novo** Gemini

### MAIS USADOS

<p><b>Business Starter</b></p> <p><b>R\$ 28</b> BRL <del>R\$ 35*</del></p> <p>mensais por usuário (um ano de contrato) ⓘ</p> <p><a href="#">Iniciar um teste</a></p> <p>◆ Complemento Gemini disponível</p>	<p><b>Business Standard</b></p> <p><b>R\$ 70</b> BRL</p> <p>mensais por usuário (um ano de contrato) ⓘ</p> <p><a href="#">Iniciar um teste</a></p> <p>◆ Complemento Gemini disponível</p>	<p><b>Business Plus</b></p> <p><b>R\$ 105</b> BRL</p> <p>mensais por usuário (um ano de contrato) ⓘ</p> <p><a href="#">Iniciar um teste</a></p> <p>◆ Complemento Gemini disponível</p>	<p><b>Enterprise</b></p> <p>Entre em contato com a equipe de vendas para saber os preços</p> <p><a href="#">Entre em contato com a equipe de vendas</a></p> <p>◆ Complemento Gemini disponível</p>
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Olá 🤖 O que trouxe você ao Google Workspace hoje?

<p>de armazenamento em pool por usuário**</p> <ul style="list-style-type: none"> <li>✓ E-mail comercial personalizado e seguro (você@sua-empresa.com)</li> <li>✓ Videochamadas com 100 participantes</li> <li>✓ Controles de segurança e gerenciamento</li> <li>✓ Suporte Padrão</li> </ul>	<p>de armazenamento em pool por usuário**</p> <ul style="list-style-type: none"> <li>✓ E-mail comercial personalizado e seguro (você@sua-empresa.com)</li> <li>✓ Videochamadas com até 150 participantes, gravações e cancelamento de ruído</li> <li>✓ Páginas de agendamento de horário</li> <li>✓ Layouts de e-mail e mala direta</li> <li>✓ Controles de segurança e gerenciamento</li> <li>✓ Suporte Padrão***</li> </ul>	<p>de armazenamento em pool por usuário**</p> <ul style="list-style-type: none"> <li>✓ E-mail comercial personalizado e seguro (você@sua-empresa.com), e-discovery e retenção</li> <li>✓ Videochamadas com até 500 participantes, gravações, controle de presença e cancelamento de ruído</li> <li>✓ Páginas de agendamento de horário</li> <li>✓ Layouts de e-mail e mala direta</li> <li>✓ Segurança reforçada e controles de gerenciamento, incluindo o Vault e o Gerenciamento avançado de endpoints</li> <li>✓ Suporte Padrão***</li> </ul>	<p>de armazenamento em pool por usuário, com a possibilidade de pedir mais espaço**</p> <ul style="list-style-type: none"> <li>✓ E-mail comercial personalizado e seguro (você@sua-empresa.com), e-discovery, retenção e criptografia S/MIME</li> <li>✓ Videochamadas com 1.000 participantes, além de gravação, controle de presença, cancelamento de ruído e transmissão ao vivo no domínio</li> <li>✓ Páginas de agendamento de horário</li> <li>✓ Layouts de e-mail e mala direta</li> <li>✓ Controles avançados de segurança, gerenciamento e compliance, incluindo Vault, DLP, regiões de dados e gerenciamento corporativo de endpoints</li> <li>✓ Suporte Avançado***</li> </ul>
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Os planos Business Starter, Business Standard e Business Plus podem ser comprados para 300 usuários no máximo. Não há um mínimo ou máximo de usuários nos planos Enterprise. Os clientes do Google Workspace podem ter acesso a recursos extras por um período promocional limitado.

\*Oferta disponível apenas para novos clientes do Google Workspace. Este preço inicial está disponível somente para os primeiros 20 usuários adicionados, por 12 meses. O preço padrão será aplicado a todos os usuários após esse período. O preço real por usuário pode variar em cerca de 0,01% devido a arredondamentos. O valor final será mostrado antes da conclusão da assinatura.

\*\*O Google Workspace oferece um armazenamento em pool flexível de acordo com o número de usuários, compartilhado com toda a organização. Saiba como comprar mais na Central de Ajuda.



\*\*\*Upgrade pago disponível do Suporte Padrão ao Avançado ou do Suporte Avançado ao Premium nos planos Enterprise

[Compare os planos em detalhes](#)




Olá 🙋 O que trouxe você ao Google Workspace hoje?

# Produtividade e colaboração





 <b>Gmail</b> E-mail comercial	✓	✓	✓	✓
E-mail personalizado para sua empresa	✓	✓	✓	✓
Proteção contra phishing e spam que bloqueia mais de 99,9% dos ataques	✓	✓	✓	✓
Experiência de e-mails sem anúncios	✓	✓	✓	✓
 <b>Meet</b> Videoconferência e ligações	100 participantes	150 participantes	500 participantes	1.000 participantes
Duração da reunião (máxima)	24 horas	24 horas	24 horas	24 horas
Números de acesso por telefone dos EUA ou de outros países	✓	✓	✓	✓
Lousa interativa digital	✓	✓	✓	✓
Cancelamento de ruído	—	✓	✓	✓
Gravações das reuniões salvas no Google Drive	—	✓	✓	✓

Mostrar mais recursos

 <b>Drive</b> Armazenamento em nuvem seguro	30 GB por usuário	2 TB por usuário	5 TB por usuário	5 TB por usuário, com a possibilidade de solicitar mais espaço
Drive para computador	✓	✓	✓	✓

Olá 🤖 O que trouxe você ao Google Workspace hoje?



 <b>Chat</b> Mensagens para equipes	✓	✓	✓	✓
Possibilidade de ativar ou desativar o histórico por padrão	✓	✓	✓	✓
Opção de aceitar convites automaticamente	✓	✓	✓	✓
▼ Mostrar mais recursos				
 <b>Calendar</b> Agendas compartilhadas	✓	✓	✓	✓
Páginas de agendamento de horário	—	✓	✓	✓
Procura e reserva salas de videoconferências	✓	✓	✓	✓
 <b>Docs, Sheets, Slides</b> Criação de conteúdo colaborativo	✓	✓	✓	✓
Anotações compartilhadas do Keep	✓	✓	✓	✓
Criador de sites do Google Sites	✓	✓	✓	✓
Criador de pesquisas do Formulários	✓	✓	✓	✓
Interoperabilidade com arquivos do Office	✓	✓	✓	✓
Análises mais fáceis com o Preenchimento inteligente, o Smart Cleanup e o Answers	✓	✓	✓	✓
▼ Mostrar mais recursos				
 <b>AppSheet</b> Criação de apps sem códigos	✓	✓	✓	✓

Olá 🤖 O que trouxe você ao Google Workspace hoje?



Verificação em duas etapas	✓	✓	✓	✓
Controles de políticas baseados em grupos	✓	✓	✓	✓
Programa Proteção Avançada	✓	✓	✓	✓
Gerenciamento de endpoints	Fundamental	Fundamental	Avançado	Enterprise

Mostrar mais recursos

# Teste o Google Workspace gratuitamente

Entenda por que milhões de empresas adoram e confiam no Google Workspace para atender às necessidades de negócios.

Iniciar um teste

## Principais dúvidas sobre os preços do Google

O que é um usuário?

Olá 🙋 O que trouxe você ao Google Workspace hoje?



Qual é o plano de pagamento? ▾

Os complementos são vendidos separadamente.

## IA generativa



### Gemini para Google Workspace

O Gemini é um assistente com tecnologia de IA que pode atuar como instrutor, colaborador, fonte de inspiração e incentivo à produtividade em todos os apps do Workspace.

[Saiba mais](#)

## Hardware



Olá 🙌 O que trouxe você ao Google Workspace hoje?



Serviços de videoconferência e reunião na Web rápidos, confiáveis e fáceis de usar para salas de reuniões de todos os tamanhos.

[Saiba mais](#)

Aproveite os recursos comerciais do ChromeOS, do navegador Chrome e dos dispositivos Chrome. Assim a equipe de TI fica livre para dar suporte aos funcionários na nuvem.

[Saiba mais](#)

## Aplicativos



### Voice

Uma solução de telefonia empresarial acessível e fácil de usar para organizações de qualquer tamanho.

[Tenha o Google Workspace com o Voice](#)

[Saiba mais](#)



### AppSheet

Uma plataforma de desenvolvimento de apps sem código com integrações avançadas e políticas de governança seguras.

[Saiba mais](#)

Inscreva-se na newsletter do Google Workspace



Olá 🤖 O que trouxe você ao Google Workspace hoje?



Também quero receber e-mails do Google Cloud com novidades, atualizações de produtos, informações sobre eventos, ofertas especiais e mais. Essa inscrição é opcional, e você pode cancelar quando quiser.

Entendo que meus dados pessoais serão processados de acordo com a [Política de Privacidade](#) do Google.

Inscreva-se



🔍 Pesquisar neste site

Olá 🙌 O que trouxe você ao Google Workspace hoje?

Gmail

Admin

Compare os planos de preços

Trabalho remoto

Ajuda para admins

Meet

Endpoint

Segurança

Central de configuração e implantação

Chat

Vault

**Complementos**

Histórias dos clientes

Agenda

Work Insights

Gemini para Workspace

Perguntas frequentes

Centro de aprendizagem para usuários

Drive

Hardware do Google Meet

Parceiros

Fóruns para admins

Documentos

**Soluções**

Google Voice

Marketplace

Painel do Google Workspace

Planilhas

Novas empresas

AppSheet

Integrações

O que há de novo no Google Workspace

Apresentações

Pequenas empresas

Treinamento e certificação

Formulários

Enterprise

Programa de Indicações do Google Workspace

Encontre um Parceiro do Google Workspace

Sites

Varejo

Participe da comunidade dos admins de TI

Keep

Indústria

Apps Script

Serviços profissionais

Comunicados de imprensa

Tecnologia

Saúde

Governo

Educação

Organizações sem fins lucrativos

Inteligência artificial

**Mais do Google**

Google Cloud

Google Domains

Chrome Enterprise

Soluções do Google para Empresas

Google Ads

Business Messages

Participe dos estudos com usuários

Olá 🙋 O que trouxe você ao Google Workspace hoje?



Olá 🙌 O que trouxe  
você ao Google  
Workspace hoje?